
PLEXAR®-II SERVICE

45.1 GENERAL

Effective September 1, 2013, the 48 and 60 month Term Payment Plan (TPP) term periods are no longer available for new installations or renewals of Plexar II Service. Plexar II customers currently on a 48 or 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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(AT)

This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), configured for Circuit Switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps.

- 45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

(1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

® Registered Trademark of AT&T Intellectual Property.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
8th Revised Sheet 1
Replacing 7th Revised Sheet 1

PLEXAR®-II SERVICE

45.1 GENERAL

This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), configured for Circuit Switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps.

(RT)
(RT)

- 45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

(1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

(RT)
(RT)
(CT)

® Registered Trademark of AT&T Intellectual Property.

Issued: November 26, 2007

Effective: December 26, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
September 1, 2013
Missouri Public
Service Commission
JI-2014-0055

FILED
Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
7th Revised Sheet 1
Replacing 6th Revised Sheet 1

PLEXAR®-II SERVICE

45.1 GENERAL

This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either Circuit Switching or Packet Switching(2). Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for Packet Switching(2).

- 45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

(1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

® Registered Trademark of AT&T Missouri.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
6th Revised Sheet 1
Replacing 5th Revised Sheet 1

PLEXAR®-II SERVICE

45.1 General

This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either Circuit Switching or Packet Switching(2). Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for Packet Switching(2).

45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

(1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

® Registered Trademark of AT&T Missouri.

(CT)
(CT)

Issued: May 2, 2006

Effective: June 1, 2006

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

Cancelled

Filed

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
5th Revised Sheet 1
Replacing 4th Revised Sheet 1

PLEXAR®-II SERVICE

45.1 General

(CT) This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

(CT) Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, Integrated Services Digital Network Basic Rate Interface (ISDN BRI) stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

(CT) ISDN is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Telcordia.

(AT) Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two “B” channels and one “D” channel. Each “B” channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either Circuit Switching or Packet Switching(2). Each “D” channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for Packet Switching(2).

45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

- (1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on June 1, 2006.
- (AT) ® Registered Trademark of SBC-Missouri.
- (CT)

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

June 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 1
Replacing 3rd Revised Sheet 1

PLEXAR®-II SERVICE

45.1 General

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This tariff section contains the general regulations and definitions governing Plexar-II Services furnished by the Telephone Company except as otherwise specified, or unless the terms and conditions of an individual customer agreement provided pursuant to the Customer Specific Pricing Plan Tariff, P.S.C. Mo. No. 37 apply.

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, BRI stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Bell Communications Research (Bellcore).

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either circuit switching or packet switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for packet switching.

- 45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

CANCELLED

October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

- (1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

® Registered Trademark of Southwestern Bell Telephone Company.

Issued: April 1, 2002

Effective: May 1, 2002

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

RECEIVED

PLEXAR®-II SERVICE

JUL - 7 1999

45.1 General

MO. PUBLIC SERVICE COMM

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, BRI stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Bell Communications Research (Bellcore).

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either circuit switching or packet switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for packet switching.

45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

CANCELLED

MAY 01 2002
By 44RS 1
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED AUG - 6 1999

(CT) (1) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

® Registered Trademark of Southwestern Bell Telephone Company

Issued: JULY 7, 1999

Effective

AUGUST 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General

REC'D FEB 28 1999

Plexar-II Service is a central office based business communications system, which may consist of any combination of Basic stations, BRI stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Bell Communications Research (Bellcore).

(AT)

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)(1). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either circuit switching or packet switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for packet switching.

45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

CANCELLED

AUG 06 1999

By *3rd RS #1*
Public Service Commission
MISSOURI

(AT)
(AT)

(1) Not available on stations associated with Integrated Pathway Service as found in Section 48 of the Digital Link Services Tariff.

Missouri Public Service Commission

® Registered Trademark of Southwestern Bell Telephone Company

FILED APR 06 1999

Issued: FEB 24 1999

Effective: [REDACTED]

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 1
Replacing Original Sheet

RECEIVED

PLEXAR®-II SERVICE

DEC 23 1997

45.1 General

**MISSOURI
Public Service Commission**

Plexar-II Service is a central office based business communications system, which may include any combination of Basic stations, BRI stations, and Off-Premises stations, with no minimum or maximum station requirement. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with recommendations of Bell Communications Research (Bellcore).

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI). Each Plexar-II BRI consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), and can be configured for either circuit switching or packet switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps, and can be configured for packet switching.

45.1.1 Plexar-II rates and charges provide for Plexar-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

CANCELLED

APR 06 1999
By *[Signature]*
**Public Service Commission
MISSOURI**

FILED

FEB 26 1998

**MISSOURI
Public Service Commission**

® Registered Trademark of Southwestern Bell Telephone Company

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 1

RECEIVED

JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL

Plexar-II Service is a central office based business communications system which serves customers with 10-74 stations within each serving central office. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility group, and other facilities located on Telephone Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe. The maximum station size for an initial installation or contract renewal of a Plexar-II arrangement is 74 stations within each serving central office.

45.1.1 Plexar-II rates and charges provide for basic stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Exchange access line rates and charges apply as found in the Local Exchange Tariff.

45.1.2 Feature Array

A. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

- Automatic Callback Calling

Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

- Automatic Identified Outward Dialing (AIOD)

Provides for the identification of outgoing Long Distance Telecommunications Service (LDMS) messages and the billing messages by station number where the LDMS is provided by the telephone Company.

- Call Forwarding

Busy Line: Automatically forwards incoming and/or station-to-station calls to a preselected Plexar-II station line when the called station is busy.

CANCELLED

FEB 26 1998

By LS/RS/1
Public Service Commission
MISSOURI

^RRegistered Trademark of Southwestern Bell Telephone Company.

Issued: **JUL 19 1993**

Effective: **AUG 23 1993**

FILED

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 23 1993

MO. PUBLIC SERVICE COMM.

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
4th Revised Sheet 1.01
Replacing 3rd Revised Sheet 1.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array

A. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

Additional Call Offering (1) Notifies the ISDN user of a waiting Circuit Switched Voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Automatic Callback Calling (2) Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

Automatic Identified Outward Dialing (AIOD) Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Company.

(RT)

(RT)

- (1) Available only to BRI Stations.
(2) Not available to BRI Stations.

(RT)

(RT)

Issued: November 26, 2007

Effective: December 26, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

FILED
Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 1.01
Replacing 2nd Revised Sheet 1.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array

A. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

Additional Call Offering (1) Notifies the ISDN user of a waiting Circuit Switched Voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Automatic Callback Calling (2) Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

Automatic Identified Outward Dialing (AIOD) Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Company.

B-Channel Packet Switched Data (1)(3) Supports transmission bandwidths of 56 Kbps or 64 Kbps. The 64 Kbps access provides Packet-Switched services (that is, access to a host computer, other B-channel users, or a packet D-channel) and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

- (1) Available only to BRI Stations.
- (2) Not available to BRI Stations.
- (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 1.01
Replacing 1st Revised Sheet 1.01

PLEXAR®-II SERVICE

45.1 General - (Continued)

45.1.2 Feature Array

A. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

Additional Call Offering (1) Notifies the ISDN user of a waiting Circuit Switched Voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Automatic Callback Calling (2) Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

Automatic Identified Outward Dialing (AIOD) Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Company.

B-Channel Packet Switched Data (1)(3) Supports transmission bandwidths of 56 Kbps or 64 Kbps. The 64 Kbps access provides Packet-Switched services (that is, access to a host computer, other B-channel users, or a packet D-channel) and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

- (1) Available only to BRI Stations.
- (2) Not available to BRI Stations.
- (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

(CT)

Issued: May 2, 2006

Effective: June 1, 2006

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

Cancelled

Filed

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 1.01
Replacing Original Sheet 1.01

PLEXAR®-II SERVICE

45.1 General - (Continued)

45.1.2 Feature Array

A. Standard Features

The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

(CT) Additional Call Offering (1) Notifies the ISDN user of a waiting Circuit Switched Voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Automatic Callback Calling (2) Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

(CT) Automatic Identified Outward Dialing (AIOD) Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Company.

(AT) B-Channel Packet Switched Data (1)(3) Supports transmission bandwidths of 56 Kbps or 64 Kbps. The 64 Kbps access provides Packet-Switched services (that is, access to a host computer, other B-channel users, or a packet D-channel) and includes:

(CT) X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

(CT) X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

(1) Available only to BRI Stations.

(2) Not available to BRI Stations.

(AT) (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing

(AT) locations for existing customers. This service will be withdrawn on June 1, 2006.

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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June 1, 2006

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Service Commission

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 1.01

PLEXAR® -II SERVICE

45.1 General - (Continued)

(MT) 45.1.2 Feature Array

A. Standard Features

(MT) The following Standard Features are available with each Plexar-II basic station subject to the serving central office capability.

(AT) - Additional Call Offering (1)

(AT) Notifies the ISDN user of a waiting circuit switched voice call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

(MT)(AT) - Automatic Callback Calling (2)

Allows a station user who encounters a busy condition when calling another Plexar-II station line to be automatically called back when the called station becomes idle.

- Automatic Identified Outward Dialing (AIOD)

(MT) Provides for the identification of outgoing Long Distance Message Telecommunications Service (LDMTS) messages and the billing of these messages by station number where the LDMTS is provided by the Telephone Company.

(AT) - B-Channel Packet Switched Data (1)

Supports transmission bandwidths of 56 Kbps or 64 Kbps. The 64 Kbps access provides packet-switched services (that is, access to a host computer, other B-channel users, or a packet D-channel) and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (fast select and fast selection with restriction). The user must request the fast select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of fast select requested in the call request packet.

(AT) (1) Available only to BRI Stations.

(AT) (2) Not available to BRI Stations.

CANCELLED

October 16, 2005

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SERVICE COMMISSION**

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St. Louis, Missouri

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
4th Revised Sheet 1.02
Replacing 3rd Revised Sheet 1.02

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

(RT)

(RT)

(RT)

(RT)

Issued: November 26, 2007

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By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 1.02
Replacing 2nd Revised Sheet 1.02

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

B-Channel Packet Switched Data (1)(2) (cont'd)

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

- (1) Available only to BRI Stations.
(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

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By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 1.02
Replacing 1st Revised Sheet 1.02

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

B-Channel Packet Switched Data (1)(2) (Continued)

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

- (1) Available only to BRI Stations.
 - (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.
- (CT)

Issued: May 2, 2006

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By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 1.02
Replacing Original Sheet 1.02

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

(AT) B-Channel Packet Switched Data (1)(2) (Continued)

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

(CT) X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

(CT) X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

(CT) X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

(MT) X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

(1) Available only to BRI Stations.

(AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing

(AT) locations for existing customers. This service will be withdrawn on June 1, 2006.

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St. Louis, Missouri

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PLEXAR® -II SERVICE

(AT) 45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

- B-Channel Packet Switched Data (1) (Continued)

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for packet-switched data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for packet-switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a packet-switched call.

(AT) X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

(MT) - Call Forwarding

(MT) Busy Line: Automatically forwards incoming and/or station-to-station calls to a preselected Plexar-II station line when the called station is busy.

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October 16, 2005

(AT) (1) Available only to BRI Stations. **MISSOURI PUBLIC SERVICE COMMISSION**

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By PRISCILLA HILL-ARDOIN, President-Missouri

Southwestern Bell Telephone Company

St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

(CT) Call Forwarding

(MT) Busy Line: Automatically forwards incoming and/or station-to-station calls to a preselected
(MT) Plexar-II station line when the called station is busy.

Don't Answer: Automatically forwards incoming and/or station-to-station calls to a preselected Plexar-II station line when the called station line does not answer after a predetermined number of ringing cycles.

Variable: Automatically forwards incoming calls to a station line within as well as outside the Plexar-II system.

Call Hold: Allows a Plexar-II station user to hold one call, for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

Call Pickup: Allows a Plexar-II station user to answer any call within an associated preset pickup group.

Call Transfer - All Calls: Allows a Plexar-II station user to transfer any established call to another telephone number within or outside the Plexar-II system. While the access line(s) may still be in use, the Plexar-II station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

Call Waiting (1)

Intragroup: Allows those Plexar-II stations with the Call Waiting-Terminating feature to have Call Waiting on intragroup calls.

(CT) Originating: Allows a Plexar-II station user to direct a Call Waiting tone toward a busy called Plexar-II station line. The busy called station line can retrieve the calling station by placing the existing call on hold and answering the waiting call.

(1) Not available to BRI Stations.

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Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 2
Replacing Original Sheet 2

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

- Call Forwarding (Continued)

Don't Answer: Automatically forwards incoming and/or station-to-station calls to a preselected Plexar-II station line when the called station line does not answer after a predetermined number of ringing cycles.

Variable: Automatically forwards incoming calls to a station line within as well as outside the Plexar-II system.

- Call Hold

Allows a Plexar-II station user to hold one call, for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

- Call Pickup

Allows a Plexar-II station user to answer any call within an associated preset pickup group.

- Call Transfer - All Calls

Allows a Plexar-II station user to transfer any established call to another telephone number within or outside the Plexar-II system. While the access line(s) may still be in use, the Plexar-II station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

(AT) - Call Waiting (1)

Intragroup: Allows those Plexar-II stations with the Call Waiting-Terminating feature to have Call Waiting on intragroup calls.

Originating: Allows a Plexar-II station user to direct a call waiting tone toward a busy called Plexar-II station line. The busy called station line can retrieve the calling station by placing the existing call on hold and answering the waiting call.

CANCELLED

(AT) (1) Not available to BRI Stations. **October 16, 2005**

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
Original Sheet 2

PLEXAR^R-II SERVICE

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

A. Standard Features-(Continued)

- Call Forwarding-(Continued)

Don't Answer: Automatically forwards incoming and/or station-to-station calls to a preselected Plexar-II station line when the called station line does not answer after a predetermined number of ringing cycles.

Variable: Automatically forwards incoming calls to a station line within as well as outside the Plexar-II system.

- Call Hold

Allows a Plexar-II station user to hold one call, for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

- Call Pickup

Allows a Plexar-II station user to answer any call within an associated preset pickup group.

- Call Transfer - All Calls

Allows a Plexar-II station user to transfer any established call to another telephone number within or outside the Plexar-II system. While the access line(s) may still be in use, the Plexar-II station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

- Call Waiting

Intragroup: Allows those Plexar-II stations with the Call Waiting-Terminating feature to have Call Waiting on intragroup calls.

Originating: Allows a Plexar-II station user to direct a call waiting tone toward a busy called Plexar-II station line. The busy called station line can retrieve the calling station by placing the existing call on hold and answering the waiting call.

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JUL 16 1993

**MISSOURI
Public Service Commission**

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FEB 26 1998

By LSRST#2

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MISSOURI**

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By A. D. ROBERTSON, Assistant Vice President-External Affairs AUG 23 1993
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 3
Replacing Original Sheet 3

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

(AT) - Call Waiting (1) (Continued)

Terminating: Allows a Plexar-II station user who is engaged in a telephone conversation to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call.

- Class of Service Restriction

Fully Restricted Stations: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Stations: Allows access to the exchange network only through the attendant.

Toll Restricted Stations: Toll denied using either a standard Plexar-II announcement or assigned toll diversion to the attendant.

Unrestricted Stations: Allows access to the exchange network, the toll network or any service accessible by dialing.

(AT) - Code Restriction (2)

Denies or permits selected station lines the ability to complete outgoing exchange network calls to selected office/area codes (NPA, NNX).

- Consultation Hold

Allows a Plexar-II station user to hold any existing call and originate a call to another station line within or outside the Plexar-II system.

(MT)

(MT)

(AT) (1) Not available to BRI Stations.

(AT) (2) Available only to existing customers who have feature.

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By PRISCILLA HILL-ARDOIN, President-Missouri

Southwestern Bell Telephone Company

St. Louis, Missouri

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General Exchange Tariff
Section 45
Original Sheet 3

PLEXAR^R-II SERVICE

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**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

A. Standard Features-(Continued)

- Call Waiting-(Continued)

Terminating: Allows a Plexar-II station user who is engaged in a telephone conversation to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call.

- Class of Service Restriction

Fully Restricted Stations: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Stations: Allows access to the exchange network only through the attendant.

Toll Restricted Stations: Toll denied using either a standard Plexar-II announcement or assigned toll diversion to the attendant.

Unrestricted Stations: Allows access to the exchange network, the toll network or any service accessible by dialing.

- Code Restriction

Denies or permits selected station lines the ability to complete outgoing exchange network calls to selected office/area codes (NPA, NNX).

- Consultation Hold

Allows a Plexar-II station user to hold any existing call and originate a call to another station line within or outside the Plexar-II service area.

- Dial Call Waiting

Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

FEB 26 1998

**By STRS#3
Public Service Commission
MISSOURI**

CANCELLED

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By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 23 1993

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
4th Revised Sheet 3.01
Replacing 3rd Revised Sheet 3.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

(RT)

(RT)

(RT)

(RT)

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Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 3.01
Replacing 2nd Revised Sheet 3.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

D-Channel Packet Switched Data (1)(2) Allows ISDN users the ability to originate and receive X.25 data calls over the 16 Kbps D-channel and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

- (1) Available only to BRI Stations.
- (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

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By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 3.01
Replacing 1st Revised Sheet 3.01

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

D-Channel Packet Switched Data (1)(2) Allows ISDN users the ability to originate and receive X.25 data calls over the 16 Kbps D-channel and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

- (CT) (1) Available only to BRI Stations.
(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

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By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
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General Exchange Tariff
Section 45
1st Revised Sheet 3.01
Replacing Original Sheet 3.01

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

(AT) D-Channel Packet Switched Data (1)(2) Allows ISDN users the ability to originate and receive X.25 data calls over the 16 Kbps D-channel and includes:

(CT) X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (Fast Select and Fast Selection With Restriction). The user must request the Fast Select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

(CT) X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of Fast Select requested in the call request packet.

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

(CT) X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for Packet Switched Data calls.

(CT) X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for Packet Switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

(1) Available only to BRI Stations.

(AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing

(AT) locations for existing customers. This service will be withdrawn on June 1, 2006.

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PLEXAR[®]-II SERVICE

(AT) 45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

- D-Channel Packet Switched Data (1)

Allows ISDN users the ability to originate and receive X.25 data calls over the 16 Kbps D-channel and includes:

X.25 Fast Select: Allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes (fast select and fast selection with restriction). The user must request the fast select facility in the call request packet when more than 16 bytes of the user data is desired in call setup and clearing packet.

X.25 Fast Select Acceptance: Allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of fast select requested in the call request packet.

X.25 Flow Control Parameter Negotiation: Allows the user to negotiate window and packet size on a per-call basis.

X.25 Intercom Addressing: Allows users to access other users to the same switch without using 4- or 7-digit dialing instead of 11-digit address.

X.25 Interexchange Carrier Preselect: Allows the user to preselect (by service order) an interexchange carrier for packet-switched data calls.

X.25 Recognized Private Operating Agency: Allows an ISDN user to specify an interLATA carrier for packet-switching on a per-call basis.

X.25 Reverse Charge: Allows a user to assign billing (on a per call basis) charges to the called party, rather than the calling party.

CANCELLED

October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

(AT) (1) Available only to BRI Stations.

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
4th Revised Sheet 3.02
Replacing 3rd Revised Sheet 3.02

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

(RT)

(RT)

Dial Call Waiting (1): Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

(FC)

(RT)

(RT)

(RT)

(FC)

(1) Not available to BRI Stations.

Issued: November 26, 2007

Effective: December 26, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 3.02
Replacing 2nd Revised Sheet 3.02

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

A. Standard Features (cont'd)

D-Channel Packet Switched Data (1)(2) (cont'd)

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

Dial Call Waiting (3): Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

- (1) Available only to BRI Stations.
- (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.
- (3) Not available to BRI Stations.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 3.02
Replacing 1st Revised Sheet 3.02

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

D-Channel Packet Switched Data (1)(2) (Continued)

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

Dial Call Waiting (3): Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

- (CT)
- (1) Available only to BRI Stations.
 - (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.
 - (3) Not available to BRI Stations.

Issued: May 2, 2006

Effective: June 1, 2006

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 3.02
Replacing Original Sheet 3.02

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

(AT) D-Channel Packet Switched Data (1)(2) (Continued)

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

(CT) X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a Packet Switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

(CT) Dial Call Waiting (3): Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

(1) Available only to BRI Stations.

(AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on June 1, 2006.

(AT) (3) Not available to BRI Stations.

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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June 1, 2006

Missouri Public
Service Commission

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Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

(AT) A. Standard Features (Continued)

- D-Channel Packet Switched Data (1) (Continued)

X.25 Reverse Charge Acceptance: Allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party. The X.25 Reverse Charge Acceptance feature is established by service provisioning.

X.25 Throughput Class Negotiation: Allows throughput class negotiation on a per-call basis, of the throughput class for each direction of transmission of a packet-switched call.

X.25 Transit Delay Selection & Indication: Allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual calls.

(AT)

(MT)(AT)

- Dial Call Waiting (2)

Provides the ability for originating Plexar-II stations to invoke Call Waiting service on selected intragroup calls.

(MT)

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October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

(AT) (1) Available only to BRI Stations.

(AT) (2) Not available to BRI Stations.

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By PRISCILLA HILL-ARDOIN, President-Missouri
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St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

- Direct Inward Dialing (DID)

Allows an incoming call to reach a Plexar-II station line without attendant assistance.

- Direct Outward Dialing (DOD)

Allows a Plexar-II station user to gain access to the exchange network without attendant assistance.

- Directed Call Pickup

Without Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. Once the call is picked up, this feature will not allow the call to be barged-in upon.

With Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. With this feature, if the original called party has already answered the call, the station invoking Directed Call Pickup can barge into the answered call and be connected into a three-way call.

(MT)

(MT)

(AT)

- Distinctive Ringing (1)

Provides ringing pattern of different cadences to the subscriber line; is a group of ringing patterns; and indicates the origin of calls terminated to the subscriber via the application of one of several ringing patterns.

(AT)

(AT) (1) Available only to BRI Stations.

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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May 1, 2014
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General Exchange Tariff
Section 45
1st Revised Sheet 4
Replacing Original Sheet 4

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PLEXAR^R-II SERVICE

OCT 14 1993

45.1 GENERAL-(Continued)

MISSOURI
Public Service Commission

45.1.2 Feature Array-(Continued)

A. Standard Features-(Continued)

- Direct Inward Dialing (DID)

Allows an incoming call to reach a Plexar-II station line without attendant assistance.

- Direct Outward Dialing (DOD)

Allows a Plexar-II station user to gain access to the exchange network without attendant assistance.

- Directed Call Pickup

(CT) Without Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. Once the call is picked up, this feature will not allow the call to be barged-in upon.

With Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. With this feature, if the original called party has already answered the call, the station invoking Directed Call Pickup can barge into the answered call and be connected into a three-way call.

CANCELLED

- Distinctive Ringing & Call Waiting Tone

Allows a Plexar-II station user to determine the source of an incoming call by unique, audible signals. The station is also able to determine the source of the call on call waiting tones.

FEB 26 1998
By 2nd RS#4

MISSOURI
Public Service Commission

- Hunting

Basic: Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

- Circular: Provides line hunting in which the hunt for an idle line starts with the called line and proceeds in a prearranged order to all lines in the group.

FILED

NOV 15 1993

Issued: OCT 15 1993

Effective: NOV 15 1993

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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Public Service Commission

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General Exchange Tariff
Section 45
Original Sheet 4

PLEXAR^R-II SERVICE

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Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

A. Standard Features-(Continued)

- Direct Inward Dialing (DID)

Allows an incoming call to reach a Plexar-II station line without attendant assistance.

CANCELLED

- Direct Outward Dialing (DOD)

Allows a Plexar-II station user to gain access to the exchange network without attendant assistance.

NOV 15 1993 #4
BY let R.S.
Public Service Commission
MISSOURI

- Directed Call Pickup

Non-Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. Once the call is picked up, this feature will not allow the call to be barged-in upon.

With Barge-In: Permits a Plexar-II station to answer a call that is ringing any other line within the Plexar group. With this feature, if the original called party has already answered the call, the station invoking Directed Call Pickup can barge into the answered call and be connected into a three-way call.

- Distinctive Ringing & Call Waiting Tone

Allows a Plexar-II station user to determine the source of a call incoming to the station by unique, audible signals. The station user is also able to determine the source of the call on call waiting calls.

- Hunting

Basic: Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

- Circular: Provides line hunting in which the hunt for an idle line starts with the called line and proceeds in a prearranged order to all lines in the group.

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JUL 19 1993

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By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

(MT)

A. Standard Features (Continued)

(AT)

- Distinctive Ringing & Call Waiting Tone (1)

Allows a Plexar-II station user to determine the source of a call incoming to the station by unique, audible signals. The station user is also able to determine the source of the call on call waiting calls.

- Hunting

Basic: Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

Circular: Provides line hunting in which the hunt for an idle line starts with the called line and proceeds in a prearranged order to all lines in the group.

(MT)

(AT) (1) Not available to BRI Stations.

Issued: December 23, 1997

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 5
Replacing Original Sheet 5

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

A. Standard Features (Continued)

- Speed Calling Personal (Short List)

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits. The list consists of a maximum of ten stored numbers.

- Station-to-Station Dialing (Intercom)

Allows a Plexar-II station user to directly dial other station lines within the same Plexar-II system without attendant assistance.

- Three-Way Calling

Allows a Plexar-II station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

- Touch-Tone Dialing

All station lines are equipped for Touch-Tone dialing.

- (AT) - Voice/Data Protection (1)

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

B. Optional Features

The following Optional Features are available with Plexar-II at the rates and charges provided herein subject to the serving central office capability.

- (AT) - Assume Dial Nine

Provides for systemwide configuration that allows access to the Public Switched Telephone Network without the need to dial nine.

- (MT)
- (MT)
- (AT) (1) Not available to BRI Stations.

Issued: December 23, 1997

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By PRISCILLA HILL-ARDOIN, President-Missouri

Southwestern Bell Telephone Company

St. Louis, Missouri

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General Exchange Tariff
Section 45
Original Sheet 5

PLEXAR^R-II SERVICE

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**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

A. Standard Features--(Continued)

- Speed Calling Personal (Short List)

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits. The list consists of a maximum of ten stored numbers.

- Station-to-Station Dialing (Intercom)

Allows a Plexar-II station user to directly dial other station lines within the same Plexar-II system without attendant assistance.

- Three-Way Calling

Allows a Plexar-II station user to add a third party to any established call for a three-party conference, without the assistance attendant.

- Touch-Tone Dialing

All station lines are equipped for Touch-Tone dialing.

- Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

B. Optional Features

The following Optional Features are available with Plexar-II at the rates and charges provided herein subject to the serving central office capability.

- Automatic Route Selection (ARS) - Basic

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA), and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

CANCELLED

FEB 26 1998

By SE/RS#5
Public Service Commission
MISSOURI

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Southwestern Bell Telephone Company
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P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
4th Revised Sheet 5.01
Replacing 3rd Revised Sheet 5.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

Automatic Route Selection (ARS) – Basic: Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA) and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

(RT)

(RT)

(RT)

(RT)

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By CINDY BRINKLEY, President – Missouri
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d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 5.01
Replacing 2nd Revised Sheet 5.01

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

Automatic Route Selection (ARS) – Basic: Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA) and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

B-Channel Packet Switching (1)(2)

X.25 Closed User Group: Allows users to establish subnetworks from which members can communicate with each other. Communication with users who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

- (1) Available only to BRI Stations.
(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
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Replacing 1st Revised Sheet 5.01

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

Automatic Route Selection (ARS) – Basic: Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA) and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

B-Channel Packet Switching (1)(2)

X.25 Closed User Group: Allows users to establish subnetworks from which members can communicate with each other. Communication with users who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

- (1) Available only to BRI Stations.
- (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

Issued: May 2, 2006

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Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 45
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Replacing Original Sheet 5.01

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

Automatic Route Selection (ARS) – Basic: Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA), and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

(AT) B-Channel Packet Switching (1)(2)

(CT) X.25 Closed User Group: Allows users to establish subnetworks from which members can communicate with each other. Communication with users who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.
(CT)

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

(1) Available only to BRI Stations.

(AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing

(AT) locations for existing customers. This service will be withdrawn on June 1, 2006.

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Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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Service Commission

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PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

(MT)

- Automatic Route Selection (ARS) - Basic

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include Foreign Exchange (FX), Common Control Switching Arrangement (CCSA), and Wide Area Telephone Service (WATS). A warning tone is provided to indicate the selection of the least preferred route.

(MT)

(AT)

- B-Channel Packet Switching (1)

X.25 Closed User Group: Allows users to establish subnetworks from which members can communicate with each other. Communication with users who are external to the closed user group may or may not be permitted. A user can belong to multiple closed user groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

(AT)

CANCELLED

October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

(AT) (1) Available only to BRI Stations.

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- (AT) - Busy Verification (2)

Allows an attendant to establish connections to query busy station lines or trunks to determine if they are in working order.

- Call Forwarding Busy Line/Don't Answer Outside System

Allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered. This feature does not include the option to split the call forwarding destination based on originating party status (intrasystem vs. external to system).

- Call Management Features: A group of features allowing the customer to manage the calls on their station line. These include:

(CT)

Auto Redial (1): Enables the customer to automatically redial the last outgoing telephone number. When the recalled telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes beginning with the customer's activation of Auto Redial, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Call Blocker: Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement.

(CT)

(1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

(AT) (2) Not available to BRI Stations.

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri

Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6
Replacing Original Sheet 6

PLEXAR^R-II SERVICE

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MAY 13 1994

**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

B. Optional Features--(Continued)

- Busy Verification

Allows an attendant to establish connections to query busy station lines or trunks to determine if they are in working order.

- Call Forwarding Busy Line/Don't Answer Outside System

Allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered. This feature does not include the option to split the call forwarding destination based on originating party status (intra-system vs. external to system).

(AT)

- Call Management Features: A group of features allowing the customer to manage the calls on their station line. These include:

Auto Redial: Enables the customer to automatically redial the last outgoing telephone number by dialing an activation code. When the recalled telephone number is busy, the Telephone Company's equipment will monitor the status of the line being redialed and make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. The customer will be signaled with a distinctive ring when the call can be completed.(1)

Call Blocker: Enables a customer to avoid receiving, i.e., block, incoming calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

CANCELLED

FEB 26 1998

By 2nd RS#6
Public Service Commission
MISSOURI

(AT)

(MT)

(AT) (1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

JUN 16 1994

FILED
MISSOURI
Public Service Commission
JUN 16 1994

Issued: MAY 17 1994

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 6

PLEXAR^R-II SERVICE

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JUL 16 1993

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

B. Optional Features-(Continued)

- Busy Verification

Allows an attendant to establish connections to query busy station lines or trunks to determine if they are in working order.

- Call Forwarding Busy Line/Don't Answer Outside System

Allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered. This feature does not include the option to split the call forwarding destination based on originating party status (intra-system vs. external to system).

- Cancel Call Waiting

Allows the station user with the Call Waiting Termination Service to deactivate Call Waiting on the subscriber's line for the duration of one call.

- Conference Calling - 6 Port Conference Arrangement

Allows a station user to establish conference connections involving up to six conferees, including the conference controller.

- Customer Rearrangement Service (CRS) - Basic

Allows customers to add/change/delete station features, handle station rearrangements, and review their Plexar system configuration. Changes are made via a computer terminal located on the customer premises. These changes can be scheduled by the customer to occur the same day or some future date.

- Main Number Retention Service

Allows customers the option of retaining their existing number(s) when changing to Plexar-II service. The retained number must be from the same serving central office (switch) from which the Plexar-II service is provided.

CANCELLED

JUN 16 1994

BY 1st R.S. #6

Public Service Commission
MISSOURI

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FILED

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
2nd Revised Sheet 6.1
Replacing 1st Revised Sheet 6.1

1st Revised Sheet 6.1 was formerly 1st Revised Sheet 6.01 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Call Management Features (Continued)

Call Return (1): Enables the customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes beginning with the customer's activation of Call Return in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Call Trace: Enables the customer to initiate a trace of the origin of the last incoming call by dialing an activation code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.

Priority Call (1): Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g. toll charges) for each call between their lines and the telephone numbers to which the call is being forwarded.

(1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

Issued: October 8, 2008

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May 1, 2014
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By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6.01
Replacing Original Sheet 6.01

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Call Management Features (Continued)

(CT) Call Return (1): Enables the customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes beginning with the customer's activation of Call Return in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

(CT) Call Trace: Enables the customer to initiate a trace of the origin of the last incoming call by dialing an activation code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.

(CT) Priority Call (1): Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

(CT) Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g. toll charges) for each call between their lines and the telephone numbers to which the call is being forwarded.

(1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 6.01

PLEXAR^R-II SERVICE

RECEIVED

MAY 13 1994

MISSOURI
Public Service Commission

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

B. Optional Features--(Continued)

(AT) - Call Management Features--(Continued)

Call Return: Enables the customer to automatically redial the telephone number of the most recent incoming call. The Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot return a call to a line that is not associated with a telephone number (e.g. multi-line hunt group) or to a line with call forwarding activated.(1)

Call Trace: Enables the customer to initiate a trace of the origin of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company during normal work hours and work days.

Priority Call: Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code.(1)

Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

CANCELLED

FEB 26 1998

By *LSFRS #6.01*
Public Service Commission
MISSOURI

FILED

JUN 16 1994

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Public Service Commission

(1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these services.

(AT)

Issued: MAY 17 1994

Effective:

JUN 16 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
2nd Revised Sheet 6.2
Replacing 1st Revised Sheet 6.2

1st Revised Sheet 6.2 was formerly 1st Revised Sheet 6.02 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Call Park

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Caller ID

- Calling Number Delivery

Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.

- Calling Name Delivery

Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission.

- Cancel Call Waiting (1)

Allows the station user with the Call Waiting Terminating feature to deactivate Call Waiting on the subscriber's line for the duration of one call.

- Conference Calling – 6-Port Conference Arrangement

Allows a station user to establish conference connection involving up to six conferees, including the conference controller.

(MT)
|
(MT)

(1) Not available to BRI Stations

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May 1, 2014
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By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6.02
Replacing Original Sheet 6.02

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- (AT) - Call Park

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.
- (RT) - Caller ID
- (AT) - Calling Number Delivery

Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.
- (AT) - Calling Name Delivery

Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission.
- (AT) - Cancel Call Waiting (1)

Allows the station user with the Call Waiting Terminating feature to deactivate Call Waiting on the subscriber's line for the duration of one call.
- Conference Calling – 6-Port Conference Arrangement

Allows a station user to establish conference connection involving up to six conferees, including the conference controller.
- (AT) - Customer Rearrangement Service (CRS) – Basic (1)

Allows customers to add/change/delete station features, handle station rearrangements, and review their Plexar system configuration. Changes are made via a computer terminal located on the customer premises. These changes can be scheduled by the customer to occur the same day or some future date.
- (MT)
(AT) (1) Not available to BRI Stations

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 6.02

PLEXAR^R-II SERVICE

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45.1 GENERAL--(Continued)

MAY 13 1994

45.1.2 Feature Array--(Continued)

**MISSOURI
Public Service Commission**

B. Optional Features--(Continued)

- (AT) - Caller ID

Utilizes specific network capabilities to transmit Calling Party Number (CPN) associated with an incoming call to the called party's station line. When the equipped line is on-hook, the CPN of the incoming call is transmitted between the first and second ring of the called party's line. Caller ID customers must provide, and connect, their own compatible premises equipment in order to process the CPN transmission.
- (AT) - Cancel Call Waiting

Allows the station user with the Call Waiting Terminating feature to deactivate Call Waiting on the subscriber's line for the duration of one call.
- (MT) - Conference Calling - 6 Port Conference Arrangement

Allows a station user to establish conference connections involving up to six conferees, including the conference controller.
- Customer Rearrangement Service (CRS) - Basic

Allows customers to add/change/delete station features, handle station rearrangements, and review their Plexar system configuration. Changes are made via a computer terminal located on the customer premises. These changes can be scheduled by the customer to occur the same day or some future date.
- Main Number Retention Service

Allows customers the option of retaining their existing number(s) when changing to Plexar-II service. The retained number must be from the same serving central office (switch) from which the Plexar-II service is provided.

CANCELLED

FILED

FEB 26 1998

JUN 16 1994

By *ISRS #6.02*
Public Service Commission
MISSOURI

**MISSOURI
Public Service Commission**

Issued: **MAY 17 1994**

Effective: **JUN 16 1994**

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
6th Revised Sheet 6.3
Replacing 5th Revised Sheet 6.3

5th Revised Sheet 6.3 was formerly 5th Revised Sheet 6.03 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

Dial Plan for Advanced Solutions (DPAS): DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date.

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May 1, 2014
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By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

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Missouri Public
Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
5th Revised Sheet 6.03
Replacing 4th Revised Sheet 6.03

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

(RT)

(RT)

Dial Plan for Advanced Solutions (DPAS): DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date.

(RT)

(RT)

Issued: November 26, 2007

Effective: December 26, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
4th Revised Sheet 6.03
Replacing 3rd Revised Sheet 6.03

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

D-Channel Packet Switching(1)(2)

X.25 Closed User Group: Allows user to establish subnetworks from which members can communicate with each other. Communication with user who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

Dial Plan for Advanced Solutions (DPAS): DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date.

- (1) Available only to BRI Stations.
(2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 6.03
Replacing 2nd Revised Sheet 6.03

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

D-Channel Packet Switching(1)(2)

X.25 Closed User Group: Allows user to establish subnetworks from which members can communicate with each other. Communication with user who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

Dial Plan for Advanced Solutions (DPAS): DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date.

- (CT)
- (1) Available only to BRI Stations.
 - (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

Issued: May 2, 2006

Effective: June 1, 2006

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

Cancelled

Filed

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 6.03
Replacing 1st Revised Sheet 6.03

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

(AT) D-Channel Packet Switching(1)(2)

(CT) X.25 Closed User Group: Allows user to establish subnetworks from which members can communicate with each other. Communication with user who are external to the Closed User Group may or may not be permitted. A user can belong to multiple Closed User Groups.
(CT)

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

Dial Plan for Advanced Solutions (DPAS): DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date.

(MT)

(1) Available only to BRI Stations.

(AT) (2) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing

(AT) locations for existing customers. This service will be withdrawn on June 1, 2006.

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

June 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6.03
Replacing Original Sheet 6.03

PLEXAR®-II SERVICE

(CT) 45.1 GENERAL (cont'd)

(CT) 45.1.2 Feature Array (cont'd)

(CT) B. Optional Features (cont'd)

- D-Channel Packet Switching(1)

(CT) X.25 Closed User Group: Allows user to establish subnetworks from which members can communicate with each other. Communication with user who are external to the closed user group may or may not be permitted. A user can belong to multiple closed user groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

(MT) - Dial Plan for Advanced Solutions (DPAS)

(AT) DPAS converts an abbreviated number to the 10-digit telephone number used for direct calls. DPAS allows a Plexar customer to use an abbreviated dialing plan for intraLATA calls:

- between Plexar systems' stations ("in-network") and/or,
- from a Plexar station to an out-of-network number.

In-network numbers can be dialed and can dial back on an abbreviated basis. DPAS customers can dial out-of-network numbers on an abbreviated basis; however, the DPAS feature itself does not provide a means for an out-of-network number to dial back on an abbreviated basis. The total number of out-of-network numbers cannot exceed the sum of the number of Plexar stations in use when the DPAS feature was established plus the number of Plexar stations added to the system(s) at a later date. All stations in a Plexar System Dialing Plan must be equipped with the DPAS feature but not all Dialing Plans must be equipped with the DPAS feature. All in-network and out-of-network numbers must be assigned to the Customer of Record or a subsidiary of the Customer of Record.

(AT)

(1) Available only to BRI Stations.

Issued: May 31, 2005

Effective: June 30, 2005

CANCELLED

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE

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(AT) 45.1 General (Continued)

45.1.2 Feature Array (Continued)

DEC 23 1997

B. Optional Features (Continued)

MISSOURI

- D-Channel Packet Switching (1)

CANCELLED
 JUN 30 2005
 By ISRS 6.03
 Public Service Commission
 MISSOURI
 Public Service Commission

X.25 Closed User Group: Allows users to establish subnetworks from which members can communicate with each other. Communication with users who are external to the closed user group may or may not be permitted. A user can belong to multiple closed user groups.

X.25 Incoming Calls Barred: Prevents incoming calls from being presented to the end-user. Allows a user to originate calls only and prevents other calls from terminating to this user.

X.25 Outgoing Calls Barred: Prevents a user from originating a call into the network. With this feature, a user can only answer calls, never originate them.

X.25 Permanent Virtual Circuits (PVCs): Allows the transfer of data without the need for call setup and clearing procedures to occur. A PVC is a data call that is always available to the user.

- Electronic Key Telephone Service (EKTS) Package (1)

Additional Call Offering for Circuit Switched Voice (CSV): Notifies the ISDN user of a waiting CSV call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Bridged Call Exclusion: Allows a station user to restrict other users that share the directory number (DN) from bridging onto a call or from retrieving a held call. This feature cannot provide any restriction of bridging of a DN that is shared at the other end of the call. This feature cannot be activated on a bridged call. Call Exclusion can be activated on a manual or automatic basis.

Delayed & Abbreviated Ringing: Provides the capability to alert an EKTS terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed) ringing.

Held Call Retrieval from Shared Directory Number: Allows a call to be set up at one station, put on hold, and retrieved at another station that shares the same directory number using the same shared call appearance.

FILED

(AT) (1) Available only to BRI Stations.

FEB 26 1998

Issued: DEC 23 1997

Effective: FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

MISSOURI
Public Service Commission

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 6.4
Replacing 2nd Revised Sheet 6.4

2nd Revised Sheet 6.4 was formerly 2nd Revised Sheet 6.04 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

Dial Plan for Advanced Solutions (DPAS) (cont'd)

All stations in a Plexar System Dialing Plan must be equipped with the DPAS feature but not all Dialing Plans must be equipped with the DPAS feature. All in-network and out-of-network numbers must be assigned to the Customer of Record or a subsidiary of the Customer of Record.

Two dialing plan formats are available: Extension Dialing and Location Dialing.

The Extension Dialing Plan uses sequential digits from the seven digit telephone number (the "extension number") to identify an in-network or out-of-network number. Typically, the extension number is the last four digits of the telephone number. Each extension number in the dialing plan must be unique.

The Location Code Dialing Plan uses a leading digit (the "location code") plus an extension number to identify an in-network or out-of-network number. Location code(s) permit duplication of extension numbers.

The customer can choose between two DPAS billing alternatives; the Basic Dial Plan option or the Deluxe Dial Plan option. Customers who choose the Basic Dial Plan option will be assessed normal usage charges for both in-network (inter-Plexar) and out-of-network messages. Customers who choose the Deluxe Dial Plan option will be charged a flat rate for both in-network (inter-Plexar) messages and out-of-network messages completed to telephone numbers in the same Rate Center as the originating Plexar telephone number. If a Deluxe DPAS customer calls an out-of-network telephone number in a Rate Center that is different from that of the originating Plexar telephone number, the Company will assess normal usage charges.

The Company will charge a DPAS Change Charge for modifications to the customer's DPAS feature. A DPAS Change Charge will not apply for changing an in-network number to an out-of-network number.

DPAS is only available where equipment, features, and facilities are available. DPAS may conflict with the following Plexar features: Automatic Callback, Automatic Recall, Repeat Dialing, Account Codes, Attendant Consoles, and ISDN Data Calls. Other restrictions and limitations may apply. No charges will apply for removing incompatible Plexar features.

Issued: October 8, 2008

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CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 6.04
Replacing 1st Revised Sheet 6.04

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

Dial Plan for Advanced Solutions (DPAS) (cont'd)

(MT)
|
(MT)

All stations in a Plexar System Dialing Plan must be equipped with the DPAS feature but not all Dialing Plans must be equipped with the DPAS feature. All in-network and out-of-network numbers must be assigned to the Customer of Record or a subsidiary of the Customer of Record.

Two dialing plan formats are available: Extension Dialing and Location Dialing.

The Extension Dialing Plan uses sequential digits from the seven digit telephone number (the "extension number") to identify an in-network or out-of-network number. Typically, the extension number is the last four digits of the telephone number. Each extension number in the dialing plan must be unique.

The Location Code Dialing Plan uses a leading digit (the "location code") plus an extension number to identify an in-network or out-of-network number. Location code(s) permit duplication of extension numbers.

The customer can choose between two DPAS billing alternatives; the Basic Dial Plan option or the Deluxe Dial Plan option. Customers who choose the Basic Dial Plan option will be assessed normal usage charges for both in-network (inter-Plexar) and out-of-network messages. Customers who choose the Deluxe Dial Plan option will be charged a flat rate for both in-network (inter-Plexar) messages and out-of-network messages completed to telephone numbers in the same Rate Center as the originating Plexar telephone number. If a Deluxe DPAS customer calls an out-of-network telephone number in a Rate Center that is different from that of the originating Plexar telephone number, the Company will assess normal usage charges.

The Company will charge a DPAS Change Charge for modifications to the customer's DPAS feature. A DPAS Change Charge will not apply for changing an in-network number to an out-of-network number.

DPAS is only available where equipment, features, and facilities are available. DPAS may conflict with the following Plexar features: Automatic Callback, Automatic Recall, Repeat Dialing, Account Codes, Attendant Consoles, and ISDN Data Calls. Other restrictions and limitations may apply. No charges will apply for removing incompatible Plexar features.

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6.04
Replacing Original Sheet 6.04

PLEXAR®-II SERVICE

(CT) 45.1 GENERAL (cont'd)

(CT) 45.1.2 Feature Array (cont'd)

(CT) B. Optional Features (cont'd)

(MT)

(AT)

- Dial Plan for Advanced Solutions (DPAS) (cont'd)

Two dialing plan formats are available: Extension Dialing and Location Dialing.

The Extension Dialing Plan uses sequential digits from the seven digit telephone number (the "extension number") to identify an in-network or out-of-network number. Typically, the extension number is the last four digits of the telephone number. Each extension number in the dialing plan must be unique.

The Location Code Dialing Plan uses a leading digit (the "location code") plus an extension number to identify an in-network or out-of-network number. Location code(s) permit duplication of extension numbers.

The customer can choose between two DPAS billing alternatives; the Basic Dial Plan option or the Deluxe Dial Plan option. Customers who choose the Basic Dial Plan option will be assessed normal usage charges for both in-network (inter-Plexar) and out-of-network messages. Customers who choose the Deluxe Dial Plan option will be charged a flat rate for both in-network (inter-Plexar) messages and out-of-network messages completed to telephone numbers in the same Rate Center as the originating Plexar telephone number. If a Deluxe DPAS customer calls an out-of-network telephone number in a Rate Center that is different from that of the originating Plexar telephone number, the Company will assess normal usage charges.

The Company will charge a DPAS Change Charge for modifications to the customer's DPAS feature. A DPAS Change Charge will not apply for changing an in-network number to an out-of-network number.

DPAS is only available where equipment, features, and facilities are available. DPAS may conflict with the following Plexar features: Automatic Callback, Automatic Recall, Repeat Dialing, Account Codes, Attendant Consoles, and ISDN Data Calls. Other restrictions and limitations may apply. No charges will apply for removing incompatible Plexar features.

(AT)

Issued: May 31, 2005

Effective: June 30, 2005

CANCELLED

October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

**MISSOURI PUBLIC
SERVICE COMMISSION**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE
CANCELLED

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(AT) 45.1 General (Continued)

45.1.2 Feature Array (Continued)

DEC 23 1997

B. Optional Features (Continued)

JUN 30 2005
MISSOURI
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Public Service Commission

- Electronic Key Telephone Service (EKTS) Package (1) (Continued)

ISDN Retrieval of Held Conference Call: Allows a user to set up a conference call at one station, put on hold, and retrieve at another station that shares the same directory number (DN).

Key System Coverage of Analog Lines: Allows an analog station set to share calls with the ISDN station set only. The ISDN EKTS station sets can have many call appearances (CAs) shared with analog station sets, but only one CA per directory number (DN). If a DN is shared with an analog set, only one analog set in the shared DN group is assigned to that DN and the DN is primary on the analog station set.

Multiple Call Appearances (MCA): Allows a telephone to have more than one call appearance button assigned to a single directory number (DN). Multiple incoming calls to this DN are terminated to the telephone if idle call appearances are available to accept the calls. Outgoing calls are made using this DN as long as there is an idle call available.

Multiple Directory Numbers (DNs): Provides access to more than one DN on the station set. To have multiple DN's, an EKTS terminal must support the ability to originate and terminate calls for more than one DN.

Outgoing Called Line Identification (OCLID): Provides the calling party information on the called party and the facility or designation. The facility and destination information are provided by the ISDN call identification call types. The OCLID information provides call appearance identification, called directory number, and ISDN call identification.

Shared Call Appearances (CA) for a Directory Number (DN): Allows several station sets to share one or more call appearances of a particular DN. The originating and terminating events on one station set affects all stations that share call appearance for a particular DN. The shared DN can have multiple call appearances. Multiple calls can exist on one DN and more than one station sharing the DN can have a call active on that shared DN.

FILED

FEB 23 1998

(AT) (1) Available only to BRI Stations.

MISSOURI
Public Service Commission

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 6.5
Replacing 2nd Revised Sheet 6.5

2nd Revised Sheet 6.5 was formerly 2nd Revised Sheet 6.05 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

- Electronic Key Telephone Service (EKTS) Package(1)

Additional Call Offering for Circuit Switched Voice (CSV): Notifies the ISDN user of a waiting CSV call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Bridged Call Exclusion: Allows a station user to restrict other users that share the directory number (DN) from bridging onto a call or from retrieving a held call. This feature cannot provide any restriction of bridging of a DN that is shared at the other end of the call. This feature cannot be activated on a bridge call. Call Exclusion can be activated on a manual or automatic basis.

Delayed & Abbreviated Ringing: Provides the capability to alert an EKTS terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed) ringing.

Held Call Retrieval from Shared Directory Number: Allows a call to be set up at one station, put on hold, and retrieved at another station that shares the same directory number using the same shared call appearance.

ISDN Retrieval of Held Conference Call: Allows a user to set up a conference call at one station, put on hold, and retrieve at another station that shares the same directory number (DN).

Key System Coverage of Analog Lines: Allows an analog station set to share calls with the ISDN station set only. The ISDN EKTS station sets can have many call appearances (CAs) shared with analog station sets, but only one CA per directory number (DN). If a DN is shared with an analog set, only one analog set in the shared DN group is assigned to the DN and the DN is primary on the analog station set.

(1) Available only to BRI Stations.

Issued: October 8, 2008

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CANCELLED
May 1, 2014
Missouri Public
Service Commission
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By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 6.05
Replacing 1st Revised Sheet 6.05

PLEXAR®-II SERVICE

(CT) 45.1 GENERAL (cont'd)

(CT) 45.1.2 Feature Array (cont'd)

(CT) B. Optional Features (cont'd)

- Electronic Key Telephone Service (EKTS) Package(1)

(MT)

(MT)

Additional Call Offering for Circuit Switched Voice (CSV): Notifies the ISDN user of a waiting CSV call that would normally be cleared because the user's B-channel is busy. The method of notification to the end-user is customer premises equipment dependent.

Bridged Call Exclusion: Allows a station user to restrict other users that share the directory number (DN) from bridging onto a call or from retrieving a held call. This feature cannot provide any restriction of bridging of a DN that is shared at the other end of the call. This feature cannot be activated on a bridge call. Call Exclusion can be activated on a manual or automatic basis.

Delayed & Abbreviated Ringing: Provides the capability to alert an EKTS terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed) ringing.

Held Call Retrieval from Shared Directory Number: Allows a call to be set up at one station, put on hold, and retrieved at another station that shares the same directory number using the same shared call appearance.

ISDN Retrieval of Held Conference Call: Allows a user to set up a conference call at one station, put on hold, and retrieve at another station that shares the same directory number (DN).

Key System Coverage of Analog Lines: Allows an analog station set to share calls with the ISDN station set only. The ISDN EKTS station sets can have many call appearances (CAs) shared with analog station sets, but only one CA per directory number (DN). If a DN is shared with an analog set, only one analog set in the shared DN group is assigned to the DN and the DN is primary on the analog station set.

(MT)

(1) Available only to BRI Stations.

Issued: May 31, 2005

Effective: June 30, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 6.05
Replacing Original Sheet 6.05

PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REC'D FEB 16 2000

B. Optional Features (Continued)

- Electronic Key Telephone Service (EKTS) Package(1)

Shared Directory Number Bridging onto Conference Calls: Allows users having shared call appearances of a directory number to bridge onto a conference call that was established at another station with an appearance of the same call appearance.

- (AT) - Message Waiting Indication(2)(3)

(AT) Provides the Plexar-11 station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set indicating waiting messages.

(AT)

- Music on Hold

Provides a continuous broadcast of customer provided music to callers who are waiting for connection to a called party.

CANCELLED

JUN 30 2005
By *Andrew S. 05*
Public Service Commission
MISSOURI

(1) Available only to BRI Stations.

(AT) (2) Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff. These stations may be equipped with the audible alerting tone only (M9Z or MW72X).

(AT) (3) Not available to BRI Stations. For the message waiting indication feature available to BRI Stations see Visual Message Waiting Indication in Section 45.1.2 B of this tariff.

Issued: FEBRUARY 18, 2000

Effective: MARCH 19, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 19 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 6.05

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PLEXAR®-II SERVICE

DEC 23 1997

**MISSOURI
Public Service Commission**

(AT) 45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Electronic Key Telephone Service (EKTS) Package (1) (Continued)

Shared Directory Number Bridging onto Conference Calls: Allows users having shared call appearances of a directory number to bridge onto a conference call that was established at another station with an appearance of the same call appearance.

- Message Waiting Indication

Provides the Plexar-II station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office indicating waiting messages.

- Music on Hold

Provides a continuous broadcast of customer provided music to callers who are waiting for connection to a called party.

CANCELLED

MAR 19 2000
By *1st RS 6.05*
**Public Service Commission
MISSOURI**

FILED

FEB 26 1998

**MISSOURI
Public Service Commission**

(AT) (1) Available only to BRI Stations.

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
1st Revised Sheet 6.6
Replacing Original Sheet 6.6

Original Sheet 6.6 was formerly Original Sheet 6.06 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

- Electronic Key Telephone Service (EKTS) Package(1) (cont'd)

Multiple Call Appearance (MCA): Allows a telephone to have more than one call appearance button assigned to a single directory number (DN). Multiple incoming calls to this DN are terminated to the telephone if idle call appearances are available to accept the calls. Outgoing calls are made using this DN as long as there is an idle call available.

Multiple Directory Number (DNs): Provides access to more than one DN on the station set. To have multiple DN, an EKTS terminal must support the ability to originate and terminate calls for more than one DN.

Outgoing Called Line Identification (OCLID): Provides the calling party information on the called part and the facility or designation. The facility and destination information are provided by the ISDN call identification call types. The OCLID information provides call appearance identification, called directory number, and ISDN call identification.

Shared Call Appearance (CA) for a Directory Number (DN): Allows several station sets to share one or more call appearance of a particular DN. The originating and terminating events on one station set affects all stations that share call appearance for a particular DN. The shared DN can have multiple call appearances. Multiple calls can exist on one DN and more than one station sharing the DN can have a call active on that shared DN.

Shared Directory Number Bridging onto Conference Calls: Allows users having shared call appearances of a directory number to bridge onto a conference call that was established at another station with an appearance of the same call appearance.

(1) Available only to BRI Stations.

Issued: October 8, 2008

Effective: November 7, 2008

CANCELLED
May 1, 2014
Missouri Public
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.II-2014-0380

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE

(MT) 45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

- Electronic Key Telephone Service (EKTS) Package(1) (cont'd)

Multiple Call Appearance (MCA): Allows a telephone to have more than one call appearance button assigned to a single directory number (DN). Multiple incoming calls to this DN are terminated to the telephone if idle call appearances are available to accept the calls. Outgoing calls are made using this DN as long as there is an idle call available.

Multiple Directory Number (DNs): Provides access to more than one DN on the station set. To have multiple DN, an EKTS terminal must support the ability to originate and terminate calls for more than one DN.

Outgoing Called Line Identification (OCLID): Provides the calling party information on the called part and the facility or designation. The facility and destination information are provided by the ISDN call identification call types. The OCLID information provides call appearance identification, called directory number, and ISDN call identification.

Shared Call Appearance (CA) for a Directory Number (DN): Allows several station sets to share one or more call appearance of a particular DN. The originating and terminating events on one station set affects all stations that share call appearance for a particular DN. The shared DN can have multiple call appearances. Multiple calls can exist on one DN and more than one station sharing the DN can have a call active on that shared DN.

Shared Directory Number Bridging onto Conference Calls: Allows users having shared call appearances of a directory number to bridge onto a conference call that was established at another station with an appearance of the same call appearance.

(MT) (1) Available only to BRI Stations.

Issued: May 31, 2005

Effective: June 30, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
1st Revised Sheet 6.7
Replacing Original Sheet 6.7

Original Sheet 6.7 was formerly Original Sheet 6.07 (AT)

PLEXAR®-II SERVICE

45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

B. Optional Features (cont'd)

- Message Waiting Indication(1)(2)

Provides the Plexar-II station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set indicating waiting messages.

- Music on Hold

Provides a continuous broadcast of customer provided music to callers who are waiting for connection to a called party.

- (1) Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff. These stations may be equipped with the audible alerting tone only (M9Z or MW72X).
- (2) Not available to BRI Stations. For the message waiting indication feature available to BRI Stations see Visual Message Waiting Indication in Section 45.1.2 B of this tariff.

Issued: October 8, 2008

Effective: November 7, 2008

CANCELLED
May 1, 2014
Missouri Public
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.II-2014-0380

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE

(MT) 45.1 GENERAL (cont'd)

45.1.2 Feature Array (cont'd)

(MT) B. Optional Features (cont'd)

(CT) - Message Waiting Indication(1)(2)

(CT) Provides the Plexar-II station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal which activates a visual indication on the station set indicating waiting messages.
(MT)

- Music on Hold

(MT) Provides a continuous broadcast of customer provided music to callers who are waiting for connection to a called party.

- (CT) (1) Visual message waiting indication cannot be provided on stations associated with Access
- (MT) Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff. These stations
- (MT) may be equipped with the audible alerting tone only (M9Z or MW72X).
- (CT) (2) Not available to BRI Stations. For the message waiting indication feature available to BRI Stations
- (MT) see Visual Message Waiting Indication in Section 45.1.2 B of this tariff.

Issued: May 31, 2005

Effective: June 30, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Night Service

Routes calls normally directly to the attendant to preselected station lines within the customer group when the attendant is absent.

- Number Retention Service(1)

- Outgoing Trunk Queuing(2)

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Plexar Mate (Previously Customer Rearrangement Service (CRS) – Basic) (3)

Allows customers to add/change/delete station features, handle station rearrangements, and review their Plexar system configuration. Changes are made via a computer terminal located on the customer premises. These changes can be scheduled by the customer to occur the same day or some future date.

(MT)(AT)

(MT)

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a Plexar-II system by dialing the number associated with the incoming facility and an optional security code.

(MT)

(MT)

(1) Number Retention Service has been eliminated. See Paragraph 45.2.11 for Rules and Regulations associated with transfer of telephone numbers.

(2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

(3) Not available to BRI Stations.

(AT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 7
Replacing 3rd Revised Sheet 7

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Night Service

Routes calls normally directly to the attendant to preselected station lines within the customer group when the attendant is absent.

- Number Retention Service(1)

- Outgoing Trunk Queuing(2)

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a Plexar-II system by dialing the number associated with the incoming facility and an optional security code.

- Remote Access to Call Forwarding

Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone Company-provided remote access number. This feature can only be activated by using a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". Any charges incurred in accessing the remote number will be billed as appropriate.

(1) Number Retention Service has been eliminated. See Paragraph 45.2.11 for Rules and Regulations associated with transfer of telephone numbers.

(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 7
Replacing 2nd Revised Sheet 7

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Night Service

Routes calls normally directed to the attendant to preselected station lines within the customer group when the attendant is absent.

- Number Retention Service(1)

- Outgoing Trunk Queuing(2)

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a Plexar-II system by dialing the number associated with the incoming facility and an optional security code.

- Remote Access to Call Forwarding

Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone Company-provided remote access number. This feature can only be activated by using a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". Any charges incurred in accessing the remote number will be billed as appropriate.

(1) Number Retention Service has been eliminated. See Paragraph 45.2.11 for Rules and Regulations associated with transfer of telephone numbers.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

CANCELLED

AUG 06 1999
By *HRS# 7*
Public Service Commission
MISSOURI

Missouri Public Service Commission

REGD FEB 22 1999

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: ~~APR 06 1999~~

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company APR 06 1999
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

PLEXAR®-II SERVICE RECEIVED

45.1 General (Continued)

FEB 9 1999

45.1.2 Feature Array (Continued)

MO. PUBLIC SERVICE COMM

B. Optional Features (Continued)

- Night Service

Routes calls normally directed to the attendant to preselected station lines within the customer group when the attendant is absent.

CANCELLED

- (AT) - Number Retention Service(1)

APR 06 1999

(RT)

(RT)

By 3rd RS#7
Public Service Commission
MISSOURI

- Outgoing Trunk Queuing

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a Plexar-II system by dialing the number associated with the incoming facility and an optional security code.

- Remote Access to Call Forwarding

Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone Company-provided remote access number. This feature can only be activated by using a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". Any charges incurred in accessing the remote number will be billed as appropriate.

Missouri Public Service Commission

- (AT) (1) Number Retention Service has been eliminated. See Paragraph 45.2.11 for Rules and Regulations associated with transfer of telephone numbers.

FILED MAR 19 1999

Issued: FEB 09 1999

Effective: [REDACTED]

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
MAR 19 1999

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 7
Replacing Original Sheet 7

PLEXAR®-II SERVICE

RECEIVED

45.1 General (Continued)

45.1.2 Feature Array (Continued)

CANCELLED

DEC 23 1997

B. Optional Features (Continued)

MISSOURI
Public Service Commission

- Night Service

MAR 19 1998
By *Ind RS #7*
Public Service Commission
MISSOURI

Routes calls normally directed to the attendant to preselected station lines within the customer group when the attendant is absent.

- Number Retention Service

Allows customers the option of retaining their existing number(s) when changing to Plexar-II service. The retained number must be from the same serving central office (switch) from which the Plexar-II service is provided.

- Outgoing Trunk Queuing

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a Plexar-II system by dialing the number associated with the incoming facility and an optional security code.

- Remote Access to Call Forwarding

Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone Company-provided remote access number. This feature can only be activated by using a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". Any charges incurred in accessing the remote number will be billed as appropriate.

FILED

FEB 26 1998

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

(MT)(RT)

(MT)

(AT)

(MT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
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PLEXAR^R-II SERVICE

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JUL 16 1993

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

B. Optional Features-(Continued)

- Night Service

Routes calls normally directed to the attendant to preselected station lines within the customer group when the attendant is absent.

- Outgoing Trunk Queuing

Allows efficient usage of customer's private facilities by queuing individual station line calls. If all facilities are busy, the station user is provided a distinctive ring when a facility is available.

- Preferential Hunting

Provides a type of line hunting which permits a prehunt over a preset preferential group of terminals before hunting through the entire multiline hunt group (MLHG). The hunt through the MLHG can be a basic or circular hunt.

- Remote Access Capability

Allows a remote caller access to the features of a PLEXAR system by dialing the number associated with the incoming fac ~~Public Service Commission~~ optional security code.

FEB 26 1998
By [Signature]
**Public Service Commission
MISSOURI**

- Simplified Message Desk Interface (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible message waiting indication (intermittent dial tone) can be provided for the appropriate subscriber, as an option.

- Speed Calling-30 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.

Issued: **JUL 19 1993**

Effective: ~~AUG 1 1993~~
AUG 23 1993

FILED

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE C

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 45
3rd Revised Sheet 7.1
Replacing 2nd Revised Sheet 7.1

2nd Revised Sheet 7.1 was formally 2nd Revised Sheet 7.01 (AT)

PLEXAR-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Remote Access to Call Forwarding

Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone Company-provided remote access number. This feature can only be activated by using a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". Any charges incurred in accessing the remote number will be billed as appropriate.

(MT)

(MT)

- Routed Numbers

This feature routes calls to a Plexar System telephone number to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either 1) the customer's current in service Plexar station capacity or 2) the customer's Plexar station capacity that is in service 6 months following installation of a new Plexar system. Customers must convert 50% of their Routed Numbers to Plexar stations within 36 months of when they were first established as Routed Numbers. Customers must convert 80% of their Routed Numbers to Plexar stations within 60 months of when they were first established as Routed Numbers. Customers who do not meet these percentages will have the Routed Numbers, that exceed the percentages listed previously, disconnected and made available for other customer's use. Plexar station numbers can only be assigned as Routed Numbers once and can not be reinstated as Routed Numbers following disconnection.

- Simplified Message Desk Interface (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible (intermittent dial tone) and/or visual message waiting indication can be provided for the appropriate subscriber, as an option.

- Speed Calling-30 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.

Issued: October 8, 2008

Effective: November 7, 2008

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By DAVID NICHOLS, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 7.01
Replacing 1st Revised Sheet 7.01

PLEXAR-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

(AT)

- Routed Numbers

This feature routes calls to a Plexar System telephone number to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block. Customers may request Routed Numbers in quantities that do not exceed either 1) the customer's current in service Plexar station capacity or 2) the customer's Plexar station capacity that is in service 6 months following installation of a new Plexar system. Customers must convert 50% of their Routed Numbers to Plexar stations within 36 months of when they were first established as Routed Numbers. Customers must convert 80% of their Routed Numbers to Plexar stations within 60 months of when they were first established as Routed Numbers. Customers who do not meet these percentages will have the Routed Numbers, that exceed the percentages listed previously, disconnected and made available for other customer's use. Plexar station numbers can only be assigned as Routed Numbers once and can not be reinstated as Routed Numbers following disconnection.

(AT)

- Simplified Message Desk Interface (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible (intermittent dial tone) and/or visual message waiting indication can be provided for the appropriate subscriber, as an option.

- Speed Calling-30 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.

Issued: July 3, 2001

Effective: August 2, 2001

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 7.01
Replacing Original Sheet 7.01

PLEXAR®-II SERVICE

Missouri Public
Service Commission

REC'D FEB 16 2000

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Simplified Message Desk Interface (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible (intermittent dial tone) and/or visual message waiting indication can be provided for the appropriate subscriber, as an option.

(CT)
(CT)

- Speed Calling-30 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.

CANCELLED

AUG 02 2001
By 2nd RS 7.01
Public Service Commission
MISSOURI

Issued: FEBRUARY 18, 2000

Effective: MARCH 19, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
P.S.C. Mo.-No. 35

Missouri Public
Service Commission

FILED MAR 19 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 7.01

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

**MISSOURI
Public Service Commission**

B. Optional Features (Continued)

(MT)

- Simplified Message Desk Interface (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible message waiting indication (intermittent dial tone) can be provided for the appropriate subscriber, as an option.

- Speed Calling-30 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 30 stored numbers.

(MT)

CANCELLED

MAR 19 2000

By *1st RS 7.01*
**Public Service Commission
 MISSOURI**

FILED

FEB 26 1998

**MISSOURI
Public Service Commission**

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 8

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Speed Calling-50 Codes

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. The list consists of a maximum of 50 stored numbers.

- Split Service Offering

Provides for segregation of a customer's Plexar-II station lines into separate groups thereby enabling each group to have a different set of common features and/or access lines.

- Station Message Detail Recording (SMDR)

Provides a magnetic tape record of call details (date, time, etc.) on outgoing calls placed over a customer's private facilities, i.e., Common Control Switching Arrangement (CCSA) and Foreign Exchange (FX), tie line facilities, Long Distance Message Telecommunications Service (LDMTS) network, and Other Common Carriers (OCC) for whom the Telephone Company has a prearranged billing agreement.

- Trunk Answer Any Station

Incoming calls, normally directed to the attendant, activate a common alerting signal on the customer's premises when the attendant positions are in night service and night station lines are not assigned or are all busy. These calls may then be answered by any station user in the system who dials a special code from any unrestricted station line.

Issued: July 19, 1993

Effective: August 23, 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 9
Replacing 1st Revised Sheet 9

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

B. Optional Features (Continued)

- Uniform Call Distribution(UCD)

A type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group. UCD is available with queuing (equal to 30% of all UCD stations in the group) or without queuing. Additional capabilities available with UCD are:

Additional Queue Slots: Provides one additional holding position for incoming calls when all stations are busy.

Make Busy Key: Allows designated lines to be made to look busy by means of a key operation.

Music on Queue: With this feature, callers waiting in an incoming-call queue will hear customer-provided music.

Recorded Delay Announcement: A prerecorded announcement provided to the caller in queue advising of the delay in answering.

Stop Hunt Key: Allows the size of a multiline hunt group to be decreased by means of a key operation.

UCD Queue Status Lamp: Indicates that calls have been waiting in queue longer than a customer-specified time limit.

UCD on Business Set: Allows an Electronic Business Set to be configured as part of a UCD group.

- Visual Message Waiting Indication (1)

Provides a visual indication on a station set to alert the subscriber that a message is waiting.

C. Digital Multiplex System (DMS) Optional Features

The following Optional Features are available with Plexar-II only in DMS offices, where applicable software exists, at the rates and charges provided herein:

- (AT) (1) Available only to BRI Stations. For Basic Stations, this functionality is provided through the
- (AT) Message Waiting Indication optional feature.

Issued: FEBRUARY 18, 2000

Effective: MARCH 19, 2000

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 9
Replacing Original Sheet 9

PLEXAR®-II SERVICE

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45.1 General (Continued)

CANCELLED

45.1.2 Feature Array (Continued)

DEC 23 1997

B. Optional Features (Continued)

MAR 19 2000

By 210 R59

MISSOURI
Public Service Commission

- Uniform Call Distribution (UCD) **Public Service Commission MISSOURI**

A type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group. UCD is available with queuing (equal to 30% of all UCD stations in the group) or without queuing. Additional capabilities available with UCD are:

Additional Queue Slots: Provides one additional holding position for incoming calls when all stations are busy.

Make Busy Key: Allows designated lines to be made to look busy by means of a key operation.

Music on Queue: With this feature, callers waiting in an incoming-call queue will hear customer-provided music.

Recorded Delay Announcement: A prerecorded announcement provided to the caller in queue advising of the delay in answering.

Stop Hunt Key: Allows the size of a multiline hunt group to be decreased by means of a key operation.

UCD Queue Status Lamp: Indicates that calls have been waiting in queue longer than a customer-specified time limit.

UCD on Business Set: Allows an Electronic Business Set to be configured as part of a UCD group.

- (AT) - Visual Message Waiting Indication (1)
- (AT) Provides a visual indication on a station set to alert the subscriber that a message is waiting.

C. Digital Multiplex System (DMS) Optional Features

The following Optional Features are available with Plexar-II only in DMS offices, where applicable software exists, at the rates and charges provided herein:

FEB 26 1998

(AT) (1) Available only to BRI Stations.

MISSOURI

Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 9

PLEXAR^R-II SERVICE

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45.1 GENERAL-(Continued)

JUL 16 1993

45.1.2 Feature Array-(Continued)

**MISSOURI
Public Service Commission**

B. Optional Features-(Continued)

- Uniform Call Distribution (UCD)

A type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group. UCD is available with queuing (equal to 30% of all UCD stations in the group) or without queuing. Additional capabilities available with UCD are:

Additional Queue Slots: Provides one additional holding position for incoming calls when all stations are busy.

Make Busy Key: Allows designated lines to be made to look busy by means of a key operation.

Music on Queue: With this feature, callers waiting in an incoming-call queue will hear customer-provided music.

Recorded Delay Announcement: A prerecorded announcement provided to the caller in queue advising of the delay in answering.

Stop Hunt Key: Allows the size of a multiline hunt group to be decreased by means of a key operation.

UCD Queue Status Lamp: Indicates that calls have been waiting in queue longer than a customer-specified time limit.

UCD on Business Set: Allows an Electronic Business Set to be configured as part of a UCD group.

C. Digital Multiplex System (DMS) Optional Features

The following Optional Features are available with Plexar-II only in DMS offices, where applicable software exists, at the rates and charges provided herein:

CANCELLED

FILED

FEB 26 1998

AUG 23 1993

By LS/RS#9
Public Service Commission
MISSOURI

MO. PUBLIC SERVICE CO.

Issued:

JUL 19 1993

Effective:

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 10
Replacing 2nd Revised Sheet 10

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2)

Provides an even distribution of incoming calls by distributing them equally among a designated group of answering positions (agents). Also provides, as an option, a data stream of call events to a customer-provided down stream processor (Management Information System or MIS) which can format management information reports. ACD can be used with electronic or non-electronic telephone sets. The electronic business set's functionality is preprogrammed by the Telephone Company. A non-electronic telephone set requires a customer's agent to dial a code to activate features.

Electronic Business Sets

Basic Feature Package

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD Directory Number: One unique seven-digit number used to receive incoming calls that are not associated with lines. Each ACD group can receive calls on an ACD directory number and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Queue: Ensures an even distribution of the workload among agents in the group. When there are no incoming calls waiting, the available agents are placed in a designated agent queue. The agent who has been waiting the longest receives the first incoming call.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

- (1) Not available to BRI Stations.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 10
Replacing 1st Revised Sheet 10

PLEXAR®-II SERVICE

Missouri Public Service Commission

REC'D FEB 23 1999

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Automatic Call Distribution (ACD) (1)(2)

Provides an even distribution of incoming calls by distributing them equally among a designated group of answering positions (agents). Also provides, as an option, a data stream of call events to a customer-provided down stream processor (Management Information System or MIS) which can format management information reports. ACD can be used with electronic or non-electronic telephone sets. The electronic business set's functionality is preprogrammed by the Telephone Company. A non-electronic telephone set requires a customer's agent to dial a code to activate features.

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Electronic Business Sets

Basic Feature Package

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD Directory Number: One unique seven-digit number used to receive incoming calls that are not associated with lines. Each ACD group can receive calls on an ACD directory number and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Queue: Ensures an even distribution of the workload among agents in the group. When there are no incoming calls waiting, the available agents are placed in a designated agent queue. The agent who has been waiting the longest receives the first incoming call.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective [REDACTED]

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 10
Replacing Original Sheet 10

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

MISSOURI
Public Service Commission

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Automatic Call Distribution (ACD) (1)

Provides an even distribution of incoming calls by distributing them equally among a designated group of answering positions (agents). Also provides, as an option, a data stream of call events to a customer-provided down stream processor (Management Information System or MIS) which can format management information reports. ACD can be used with electronic or non-electronic telephone sets. The electronic business set's functionality is preprogrammed by the Telephone Company. A non-electronic telephone set requires a customer's agent to dial a code to activate features.

CANCELLED

Electronic Business Sets

Basic Feature Package

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

APR 06 1999
By *Jed R8#10*
Public Service Commission
MISSOURI

ACD Directory Number: One unique seven-digit number used to receive incoming calls that are not associated with lines. Each ACD group can receive calls on an ACD directory number and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Queue: Ensures an even distribution of the workload among agents in the group. When there are no incoming calls waiting, the available agents are placed in a designated agent queue. The agent who has been waiting the longest receives the first incoming call.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission

Issued:

DEC 23 1997

Effective:

FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 10

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JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)

Provides an even distribution of incoming calls by distributing them equally among a designated group of answering positions (agents). Also provides, as an option, a data stream of call events to a customer-provided down stream processor (Management Information System or MIS) which can format management information reports. ACD can be used with electronic or non-electronic telephone sets. The electronic business set's functionality is preprogrammed by the Telephone Company. A non-electronic telephone set requires a customer's agent to dial a code to activate features.

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Electronic Business Sets

Basic Feature Package

Abandoned Call Clearing: Eliminates unnecessarily held calls. Calls are removed and recorded announcements or music stopped when caller abandons while in an incoming-call queue.

FEB 26 1998
By KRS#10
Public Service Commission
MISSOURI

ACD Directory Number: One unique seven-digit number used to receive incoming calls that are not associated with lines. Each ACD group can receive calls on an ACD directory number and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Queue: Ensures an even distribution of the workload among agents in the group. When there are no incoming calls waiting, the available agents are placed in a designated agent queue. The agent who has been waiting the longest receives the first incoming call.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

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By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE CO.

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General Exchange Tariff
Section 45
3rd Revised Sheet 11
Replacing 2nd Revised Sheet 11

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

-) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Basic Feature Package (Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

In-Calls Key: This key is used by ACD agents to answer incoming ACD calls only. It cannot be used to originate calls.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Requires an agent or supervisor to login and logout of a position using a security code.

Make Set Busy: Prevents an agent position from receiving ACD calls; agents may make outgoing calls on secondary directory numbers.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Not Ready Key: Prevents the agent from receiving ACD calls when activated usually used on a temporary basis to follow-up on a previous call.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Secondary Directory Number: (1/position) Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff
Section 45
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PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

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C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Basic Feature Package (Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

In-Calls Key: This key is used by ACD agents to answer incoming ACD calls only. It cannot be used to originate calls.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Requires an agent or supervisor to login and logout of a position using a security code.

Make Set Busy: Prevents an agent position from receiving ACD calls; agents may make outgoing calls on secondary directory numbers.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Not Ready Key: Prevents the agent from receiving ACD calls when activated usually used on a temporary basis to follow-up on a previous call.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Secondary Directory Number: (1/position) Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the

(AT) Digital Link Services Tariff.

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45.1 General (Continued)

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45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1) (Continued)

Electronic Business Sets (Continued)

Basic Feature Package (Continued)

APR 06 1999
By 2nd RS #11
Public Service Commission
MISSOURI

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

In-Calls Key: This key is used by ACD agents to answer incoming ACD calls only. It cannot be used to originate calls.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Requires an agent or supervisor to login and logout of a position using a security code.

Make Set Busy: Prevents an agent position from receiving ACD calls; agents may make outgoing calls on secondary directory numbers.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Not Ready Key: Prevents the agent from receiving ACD calls when activated usually used on a temporary basis to follow-up on a previous call.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Secondary Directory Number: (1/position) Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

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(AT) (1) Not available to BRI Stations.

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By PRISCILLA HILL-ARDOIN, President-Missouri
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General Exchange Tariff
Section 45
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PLEXAR^R-II SERVICE

JUL 16 1993

45.1 GENERAL-(Continued)

MISSOURI
Public Service Commission

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Electronic Business Sets-(Continued)

Basic Feature Package-(Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

In-Calls Key: This key is used by ACD agents to answer incoming ACD calls only. It cannot be used to originate calls.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Requires an agent or supervisor to login and logout of a position using a security code.

Make Set Busy: Prevents an agent position from receiving ACD calls; agents may make outgoing calls on secondary directory numbers.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

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Not Ready Key: Prevents the agent from receiving ACD calls when activated usually used on a temporary basis to follow-up on a previous call.

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Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

By ISLPS#11
Public Service Commission
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Secondary Directory Number: (1/position) Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

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General Exchange Tariff
Section 45
3rd Revised Sheet 12
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PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Basic Feature Package (Continued)

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer calls to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Advanced Feature Package

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Call Forcing: Increases the speed of processing ACD calls by automatically presenting incoming calls to the ACD agent. This eliminates the need for the agent to operate the In-Calls key to receive the next call. This feature operates more effectively with the use of agent headsets.

Call Supervisor/Answer Agent Key: Allows the agent quick access to the supervisor for help or consultation. Agents' calls to the supervisor are terminated on the supervisor's Answer Agent Key.

Display Queue Status Key: Allows an ACD supervisor to display the load status information associated with an ACD group.

Overflow Enhancement: To increase the number of avenues for answering ACD calls during periods of heavy traffic, this feature adds the capability to program up to four ACD groups within the customer group as potential overflow routes before a call is rerouted to the customer-specified overflow destination.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REC'D FEB 23 1999

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Basic Feature Package (Continued)

AUG 06 1999
By 3rd RS #12
Public Service Commission
MISSOURI

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer calls to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Advanced Feature Package

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Call Forcing: Increases the speed of processing ACD calls by automatically presenting incoming calls to the ACD agent. This eliminates the need for the agent to operate the In-Calls key to receive the next call. This feature operates more effectively with the use of agent headsets.

Call Supervisor/Answer Agent Key: Allows the agent quick access to the supervisor for help or consultation. Agents calls to the supervisor are terminated on the supervisor's Answer Agent Key.

Display Queue Status Key: Allows an ACD supervisor to display the load status information associated with an ACD group.

Overflow Enhancement: To increase the number of avenues for answering ACD calls during periods of heavy traffic, this feature adds the capability to program up to four ACD groups within the customer group as potential overflow routes before a call is rerouted to the customer-specified overflow destination.

(1) Not available to BRI Stations.

(AT) (AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff
Section 45
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Replacing Original Sheet 12

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

MISSOURI
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(AT) - Automatic Call Distribution (ACD) (1) (Continued)

(AT) Electronic Business Sets (Continued)

Basic Feature Package (Continued)

APR 06 1999
By 2nd RS #12
Public Service Commission
MISSOURI

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer calls to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Advanced Feature Package

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Call Forcing: Increases the speed of processing ACD calls by automatically presenting incoming calls to the ACD agent. This eliminates the need for the agent to operate the In-Calls key to receive the next call. This feature operates more effectively with the use of agent headsets.

Call Supervisor/Answer Agent Key: Allows the agent quick access to the supervisor for help or consultation. Agents calls to the supervisor are terminated on the supervisor's Answer Agent Key.

Display Queue Status Key: Allows an ACD supervisor to display the load status information associated with an ACD group.

Overflow Enhancement: To increase the number of avenues for answering ACD calls during periods of heavy traffic, this feature adds the capability to program up to four ACD groups within the customer group as potential overflow routes before a call is rerouted to the customer-specified overflow destination.

(AT) (1) Not available to BRI Stations.

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Public Service Commission**

PLEXAR^R-II SERVICE

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Electronic Business Set-(Continued)

Basic Feature Package-(Continued)

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer calls to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Advanced Feature Package

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Call Forcing: Increases the speed of processing ACD calls by automatically presenting incoming calls to the ACD agent. This eliminates the need for the agent to operate the In-Calls key to receive the next call. This feature operates more effectively with the use of agent headsets.

CANCELLED

Call Supervisor/Answer Agent Key: Allows the agent quick access to the supervisor for help or consultation. Agents calls to the supervisor are terminated on the supervisor's Answer Agent Key.

FEB 26 1998

Display Queue Status Key: Allows an ACD supervisor to display the load information associated with an ACD group.

Overflow Enhancement: To increase the number of avenues for answering ACD calls during periods of heavy traffic, this feature adds the capability to program up to four ACD groups within the customer group as potential overflow routes before a call is rerouted to the customer-specified overflow destination.

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By A. D. ROBERTSON, Assistant Vice President-External Affairs
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Public Service Commission
MISSOURI

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General Exchange Tariff
Section 45
3rd Revised Sheet 13
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PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Advanced Feature Package (Continued)

Queue Status Lamp: Provides a visual indication whenever the incoming call queue to an ACD group overflows.

Display Feature Package

Call Source Identification Display: Provides for the display of the incoming call facilities to help the agent distinguish the type of incoming call.

Called Name/Number Display: Provides display of the ACD directory number the caller dialed and the associated ACD group name allowing agents to respond appropriately when answering calls to multiple ACD directory numbers or when providing a variety of services.

Multistage Queue Status Display: Allows ACD supervisors with display sets to quickly and easily determine the length of time calls are held in the incoming call queue before being answered or the number of calls enqueued.

Group Status Display: Allows the user to review statistics on ACD group status (number of manned positions, idle agents, etc.) at customer-specified intervals.

Optional Features

Additional ACD Directory Number: Unique seven digit number used to receive incoming ACD calls that is not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

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C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Advanced Feature Package (Continued)

AUG 06 1999
By 3rd RS #13
Public Service Commission
MISSOURI

Queue Status Lamp: Provides a visual indication whenever the incoming call queue to an ACD group overflows.

Display Feature Package

Call Source Identification Display: Provides for the display of the incoming call facilities to help the agent distinguish the type of incoming call.

Called Name/Number Display: Provides display of the ACD directory number the caller dialed and the associated ACD group name allowing agents to respond appropriately when answering calls to multiple ACD directory numbers or when providing a variety of services.

Multistage Queue Status Display: Allows ACD supervisors with display sets to quickly and easily determine the length of time calls are held in the incoming call queue before being answered or the number of calls enqueued.

Group Status Display: Allows the user to review statistics on ACD group status (number of manned positions, idle agents, etc.) at customer-specified intervals.

Optional Features

Additional ACD Directory Number: Unique seven digit number used to receive incoming ACD calls that is not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff
Section 45
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PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

MISSOURI
Public Service Commission
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(AT) - Automatic Call Distribution (ACD) (1) (Continued)

Electronic Business Sets (Continued)

Advanced Feature Package (Continued)

APR 06 1999
By 2nd RB #13
Public Service Commission
MISSOURI

Queue Status Lamp: Provides a visual indication whenever the incoming call queue to an ACD group overflows.

Display Feature Package

Call Source Identification Display: Provides for the display of the incoming call facilities to help the agent distinguish the type of incoming call.

Called Name/Number Display: Provides display of the ACD directory number the caller dialed and the associated ACD group name allowing agents to respond appropriately when answering calls to multiple ACD directory numbers or when providing a variety of services.

Multistage Queue Status Display: Allows ACD supervisors with display sets to quickly and easily determine the length of time calls are held in the incoming call queue before being answered or the number of calls enqueued.

Group Status Display: Allows the user to review statistics on ACD group status (number of manned positions, idle agents, etc.) at customer-specified intervals.

Optional Features

Additional ACD Directory Number: Unique seven digit number used to receive incoming ACD calls that is not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

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(AT) (1) Not available to BRI Stations.

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St. Louis, Missouri

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General Exchange Tariff
Section 45
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**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Electronic Business Set-(Continued)

Advanced Feature Package-(Continued)

Queue Status Lamp: Provides a visual indication whenever the incoming call queue to an ACD group overflows.

Display Feature Package

Call Source Identification Display: Provides for the display of the incoming call facilities to help the agent distinguish the type of incoming call.

Called Name/Number Display: Provides display of the ACD directory number the caller dialed and the associated ACD group name allowing agents to respond appropriately when answering calls to multiple ACD directory numbers or when providing a variety of services.

Multistage Queue Status Display: Allows ACD supervisors with display sets to quickly and easily determine the length of time calls are held in the incoming call queue before being answered or the number of calls enqueued.

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Group Status Display: Allows the user to review statistics on ACD group status (number of manned positions, idle agents, etc.) at customer-specified intervals.

FEB 26 1998

By SPS #13
Public Service Commission
MISSOURI

Optional Features

Additional ACD Directory Number: Unique seven digit number used to receive incoming ACD calls that is not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

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AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO PUBLIC SERVICE CO.

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General Exchange Tariff
Section 45
3rd Revised Sheet 14
Replacing 2nd Revised Sheet 14

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff
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PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 23 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 300RS #14
Public Service Commission
MISSOURI

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

MISSOURI
Public Service Commission
CANCELLED

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

(T) Electronic Business Sets (Continued)

Optional Features (Continued)

APR 06 1999
By *ZRS#14*
Public Service Commission
MISSOURI

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 14

PLEXAR^R-II SERVICE

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JUL 16 1993

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

MISSOURI
Public Service Commission

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the call status of all agent positions assigned to the group.

FEB 26 1998

By *KRS #14*

Public Service Commission

FILED

Issued:

JUL 19 1993

MISSOURI

Effective: ~~Aug 19 1993~~
AUG 23 1993

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO PUBLIC SERVICE CO.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 15
Replacing 2nd Revised Sheet 15

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 15
Replacing 1st Revised Sheet 15

PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REC'D FEB 22 1999

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

CANCELLED

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd QS #15
Public Service Commission
MISSOURI

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the

(AT) Digital Link Services Tariff.

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: ~~MAR 26 1999~~

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
APR 06 1999

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 15
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PLEXAR®-II SERVICE

RECEIVED

45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED MISSOURI
Public Service Commission

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

(CT) Electronic Business Sets (Continued)

Optional Features (Continued)

APR 06 1999
By 2nd RS #15
Public Service Commission
MISSOURI

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Electronic Business Set-(Continued)

Optional Features-(Continued)

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

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Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

FEB 26 1998

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

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Issued:

JUL 19 1993

Effective:

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs

Southwestern Bell Telephone Company

St. Louis, Missouri

MISSOURI PUBLIC SERVICE COMMISSION

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General Exchange Tariff
Section 45
3rd Revised Sheet 16
Replacing 2nd Revised Sheet 16

PLEXAR[®]-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

CANCELLED
May 1, 2014
Missouri Public
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.II-2014-0380

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 16
Replacing 1st Revised Sheet 16

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 23 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS/H
Public Service Commission
MISSOURI

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission

FILED APR 09 1999

Issued: FEB 24 1999

Effective: MAR 26 1999

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 16
Replacing Original Sheet 16

PLEXAR®-II SERVICE

RECEIVED

45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

MISSOURI
Public Service Commission
CANCELLED

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

APR 06 1999
By 2nd RS #16
Public Service Commission
MISSOURI

(T) Electronic Business Sets (Continued)

Optional Features (Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
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**MISSOURI
Public Service Commission**

PLEXAR^R-II SERVICE

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

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Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports downstream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

CANCELLED

FEB 26 1998

By *LSR/SH*
Public Service Commission
MISSOURI

Issued:

JUL 19 1993

Effective: **AUG 23 1993**

FILED

By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 23 1993

MO PUBLIC SERVICE COM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 17
Replacing 2nd Revised Sheet 17

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

CANCELLED
May 1, 2014
Missouri Public
Service Commission
.II-2014-0380

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 17
Replacing 1st Revised Sheet 17

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 28 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS #17
Public Service Commission
MISSOURI

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

(1) Not available to BRI Stations.

(AT)

(2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

(AT)

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 06 1999

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General Exchange Tariff
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PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED MISSOURI Public Service Commission

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

APR 06 1999
By 2nd RS #17
Public Service Commission
MISSOURI

(AT) Electronic Business Sets (Continued)

Optional Features (Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

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FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI Public Service Commission

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General Exchange Tariff
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PLEXAR^R-II SERVICE

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JUL 16 1993

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

**MISSOURI
Public Service Commission**

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each down-stream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Report. **CANCELLED** the end user with a complete view of the ACD group's call-handling capability.

FEB 26 1998

By

LRB #17

Public Service Commission

MISSOURI

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