

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.6 Rate Regulations (Cont'd)

(A) (Cont'd)

records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.

(B) The number of hours and fraction thereof for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company. The per hour rate is for the use of one hour of one Telephone Company programmer. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(C) When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the customer in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.

(D) When records are entered on a data file or magnetic tape in order to provide information to a customer, the per tape charge applies for each data file or tape prepared. In addition, the per record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.

(E) When marking of message end user accounts is ordered, the marking charge applies for each end user account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the customer requests the mark be removed. No charges apply to remove the mark.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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## ACCESS SERVICE

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8. Billing and Collection Services (Cont'd)

MO. PUBLIC SERVICE COMM

8.4 Billing Information Service (Cont'd)8.4.6 Rate Regulations (Cont'd)

## (A) (Cont'd)

records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.

(B) The number of hours and fraction thereof for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company. The per hour rate is for the use of one hour of one Telephone Company programmer. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(C) When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the customer in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.

(D) When records are entered on a data file or magnetic tape in order to provide information to a customer, the per tape charge applies for each data file or tape prepared. In addition, the per record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.

(E) When marking of message end user accounts is ordered, the marking charge applies for each end user account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the customer requests the mark be removed. No charges apply to remove the mark.

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.6 Rate Regulations (Cont'd)

8.4.7 Rates and Charges

Rates

(A) Transferring of billing information service details to a location designated by the customer,

- per record transferred

ICB

(B) Data transmission of billing information service details to a location designated by the customer,

- Per record transmitted

ICB

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Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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ACCESS SERVICE

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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.6 Rate Regulations (Cont'd)

8.4.7 Rates and Charges

Rates

(A) Transferring of billing information  
service details to a location  
designated by the customer,

- per record transferred ICB

(B) Data transmission of billing  
information service details to a  
location designated by the customer,

- Per record transmitted ICB

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MO. PUBLIC SERVICE COMM. EFFECTIVE:

~~October 17, 1992~~

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September 17, 1992

BY: John L. Roe  
Vice President - Administration  
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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Rates

(C) Program Development charge  
Basic, per hour (applicable  
to work performed within the  
Telephone Company's normal work  
schedule and using the  
normal work force)

ICB

(D) Program Development Charge  
Premium, per hour (applicable  
to work performed outside the  
Telephone Company's normal work  
schedule and/or which requires  
additions to the work force).

ICB

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ACCESS SERVICE

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8. Billing and Collection Services (Cont'd)

RECD NOV 30 1999

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Rates

(C) Program Development charge  
Basic, per hour (applicable  
to work performed within the  
Telephone Company's normal work  
schedule and using the  
normal work force)

ICB (C)

(D) Program Development Charge  
Premium, per hour (applicable  
to work performed outside the  
Telephone Company's normal work  
schedule and/or which requires  
additions to the work force).

ICB (C)

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November 30, 1999

Richard D. Lawson  
State Executive, External Affairs

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ACCESS SERVICE

**MO. PUBLIC SERVICE COMM.**

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Rates

(C) Program Development charge Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)	\$75.00
--	---------

(D) Program Development Charge Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force).	\$110.00
--	----------

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By *1st RP 517*  
**Public Service Commission  
MISSOURI**

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**MO. PUBLIC SERVICE COMM.  
EFFECTIVE:**

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
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**NOV 7 1992**

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

	<u>Non-Recurring Charges</u>
(E) CNA Information Service, CNA interrogation,	
- per telephone number	ICB
(F) CNA Information Service, CNA Confirmation	
- per request	ICB
(G) Marking of Message End User Accounts,	
- Marking, per end user account	ICB

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Director - State Regulatory  
5454 W. 110th Street  
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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

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Non-Recurring  
Charges

- (E) CNA Information Service,  
CNA interrogation,  
- per telephone number ICB (C)
- (F) CNA Information Service,  
CNA Confirmation  
- per request ICB (C)
- (G) Marking of Message End  
User Accounts,  
- Marking, per end user account ICB

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State Executive, External Affairs

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8. Billing and Collection Services (Cont'd)

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8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Non-Recurring  
Charges

(E) CNA Information Service,  
CNA interrogation,

- per telephone number \$1.08

(F) CNA Information Service,  
CNA Confirmation

- per request \$5.39

(G) Marking of Message End  
User Accounts,

- Marking, per end user account ICB

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September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

(H) Marking of Message End User Accounts,  
- maintenance of mark, per end  
user account per month

Nonrecurring  
Charges

(Z)

ICB

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Director - State Regulatory  
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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

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Non-Recurring  
Charges

(H) Marking of Message End User Accounts,  
- maintenance of mark, per end  
user account per month

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September 17, 1992

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## ACCESS SERVICE

### 9. Directory Assistance Service

The Telephone Company will provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA location).

#### 9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment, and use of DA operators to provide telephone numbers.

#### 9.2 Undertaking of the Telephone Company

- (A) A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in 9.6 following. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process an customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial an customer's end user call to any other location for any purpose other than provision of DA Service.
- (B) A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.
- (C) A telephone number which is not listed in DA records will not be available to the customer's end user.
- (D) The Telephone Company will specify the DA location which provides the DA Service for each numbering plan area code (NPA). The DA locations are as shown in EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. NO. 2.  
  
When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7 preceding apply.
- (E) When DA Service is ordered, Directory Access Service will be provided between the customer premises and the DA location by the Telephone Company at rates and charges as set forth in 9.6 following.

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ACCESS SERVICE

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9. Directory Assistance Service

The Telephone Company will provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment, and use of DA operators to provide telephone numbers.

9.2 Undertaking of the Telephone Company

- (A) A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in 9.6 following. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process an customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial an customer's end user call to any other location for any purpose other than provision of DA Service.
- (B) A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.
- (C) A telephone number which is not listed in DA records will not be available to the customer's end user.
- (D) The Telephone Company will specify the DA location which provides the DA Service for each numbering plan area code (NPA). The DA locations are as shown in EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. NO. 2.

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7 preceding apply.

- (E) When DA Service is ordered, Directory Access Service will be provided between the customer premises and the DA location by the Telephone Company at rates and charges as set forth in 9.6 following.

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September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(1) General

Each Directory Access Service will consist of the following:

- A Switched Access Service with one of the following Switched Access Service Local Transport Premises Interface Codes:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	6EX2-B	4AH6-C
4DS6-44	4SF3	4AH6-D
4DS6-27	2RV3-0	

- Directory Transport between the premises serving wire center and the DA location.

When required by the Telephone Company, a separate trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

(2) Local Transport Premises Interface Code

The Switched Access Service Local Transport Premises Interface Codes are provided as set forth in 6. preceding. Further, when an access tandem is provided, the Directory Access Service will be provided, at Telephone Company choice, either as a separate trunk group or in association with Feature Group C or D Switched Access Service. Except as set forth in 9.4 (A) following, the Local Transport Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in 5. preceding. For purposes of applying the order regulations, a DA location is considered to be a customer's end user's serving wire center.

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Mark D. Harper  
Director - State Regulatory  
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ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(1) General

Each Directory Access Service will consist of the following:

- A Switched Access Service with one of the following Switched Access Service Local Transport Premises Interface Codes:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	6EX2-B	4AH6-C
4DS6-44	4SF3	4AH6-D
4DS6-27	2RV3-0	

- Directory Transport between the premises serving wire center and the DA location.

When required by the Telephone Company, a separate trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

(2) Local Transport Premises Interface Code

The Switched Access Service Local Transport Premises Interface Codes are provided as set forth in 6. preceding. Further, when an access tandem is provided, the Directory Access Service will be provided, at Telephone Company choice, either as a separate trunk group or in association with Feature Group C or D Switched Access Service. Except as set forth in 9.4 (A) following, the Local Transport Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in 5. preceding. For purposes of applying the order regulations, a DA location is considered to be a customer's end user's serving wire center.

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ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
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~~October 17, 1992~~

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport

Directory Transport provides the transmission facilities and transport termination between the premises of the ordering customer and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the customer premises to the DA location(s).

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the premises of the ordering customer to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an appropriately equipped access tandem switch when such an access tandem switch is available. If the customer desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if the customer specified traffic routing can be used in lieu of the Telephone Company selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The customer will be notified by the Telephone Company when access tandem routing is provided and the customer shall address each call to the DA location using NPA + 555 + 1212. Only NPA codes handled by the DA location served by the access tandem switch will be processed.

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Mark D. Harper  
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ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

MO. PUBLIC SERVICE COMM

(E) (Cont'd)

(3) Directory Transport

Directory Transport provides the transmission facilities and transport termination between the premises of the ordering customer and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the customer premises to the DA location(s).

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the premises of the ordering customer to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an appropriately equipped access tandem switch when such an access tandem switch is available. If the customer desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if the customer specified traffic routing can be used in lieu of the Telephone Company selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The customer will be notified by the Telephone Company when access tandem routing is provided and the customer shall address each call to the DA location using NPA + 555 + 1212. Only NPA codes handled by the DA location served by the access tandem switch will be processed.

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:

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NOV 7 1992

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport (Cont'd)

The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.5 preceding.

Directory Transport may, at the option of the customer, be provided for both intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA charges will be determined by the Telephone Company using the reports furnished by the customer as set forth in 2.3.14 preceding.

Except as set forth in 9.4 (A) following, Directory Transport provided under a Special Order is subject to all order conditions as set forth in 5. preceding.

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(B) preceding. Only Local Transport Interface Groups 2, 6 and 9 will be provided.

(4) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in 11. following.

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Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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**Missouri Public  
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ACCESS SERVICE

REC'D MAY 03 2000

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport (Cont'd)

The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.5 preceding.

Directory Transport may, at the option of the customer, be provided for both intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA charges will be determined by the Telephone Company using the reports furnished by the customer as set forth in 2.3.14 preceding.

Except as set forth in 9.4 (A) following, Directory Transport provided under a Special Order is subject to all order conditions as set forth in 5. preceding.

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(B) preceding. Only Local Transport Interface Groups 2, 6 and 9 will be provided. (C)

(4) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in 11. following.

**Missouri Public  
Service Commission**

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May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport (Cont'd)

The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.5 preceding.

Directory Transport may, at the option of the customer, be provided for both intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA charges will be determined by the Telephone Company using the reports furnished by the customer as set forth in 2.3.14 preceding.

Except as set forth in 9.4 (A) following, Directory Transport provided under a Special Order is subject to all order conditions as set forth in 5. preceding.

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(B) preceding. Only Local Transport Interface Groups 2-10 will be provided.

(4) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in 11. following.

**CANCELLED**

JUN 02 2000

By

155 RP 523

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September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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**NOV 7 1992**

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(5) Design Layout Report

The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

(6) Transmission Specifications

Directory Access Service is provided with either Type A, B or C Transmission Specifications. The specifications associated with these parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed direct to a DA location. Type A Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed via an access tandem switch. A, B and C Transmission Specifications Capabilities are set forth in 6.4.1 preceding.

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March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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ACCESS SERVICE

REC'D MAY 03 2000

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(5) Design Layout Report

The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

(6) Transmission Specifications

Directory Access Service is provided with either Type A, B or C Transmission Specifications. The specifications associated with these parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed direct to a DA location. Type A Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed via an access tandem switch. A, B and C Transmission Specifications Capabilities are set forth in 6.4.1 preceding.

(C)  
(C)  
(T)

**Missouri Public  
Service Commission**

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ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(5) Design Layout Report

The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

(6) Transmission Specifications

Directory Access Service is provided with either Type A, B or C Transmission Specifications. The specifications associated with these parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2 through 10 when routed direct to a DA location. Type A Transmission Specification is provided with Interface Groups 2 through 10 when routed via an access tandem switch. A, B and C Transmission Specifications Capabilities are set forth in 6.4.1 preceding.

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Public Service Commission  
MISSOURI

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ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
**NOV 7 1992**



ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

- (F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.
- (G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.
- (H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.
- (I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.
- (J) The Telephone Company does not provide Directory Assistance Service for Interim 500 Access Service, TFC Access Service or 900 Access Service.

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Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

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Public Service Commission

(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

(J) The Telephone Company does not provide Directory Assistance Service for Interim 500 Access Service, TFC Access Service or 900 Access Service.

(T)

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APR 29 1996

MO. PUBLIC SERVICE COMM

ISSUED:  
March 27, 1996

BY: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

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ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)  
(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

(J) The Telephone Company does not provide Directory Assistance Service for Interim 500 Access Service, 800 Access Service or 900 Access Service.

(N)  
(N)

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APR 29 1996  
BY 2nd P.S. # 525  
Public Service Commission  
MISSOURI

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ISSUED:  
January 11, 1995

BY: John L. Roe  
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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)  
(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

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**ISSUED:**  
September 17, 1992

**BY: John L. Roe**  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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**NOV 7 1992**

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.3 Obligations of the Customer (Cont'd)

- (A) The customer shall determine and order the Directory Access Services it needs for DA Service.
- (B) When Directory Assistance Service is initially ordered, the customer shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six month period, the customer shall notify the Telephone Company if the service is to be discontinued at the end of the six month period. If no notice is received from the customer, the Telephone Company will automatically extend the service for another six months and all appropriate charges as set forth in 9.6 following for another six months will apply.
- (C) The customer facilities at the premises shall provide the necessary on-hook and off-hook supervision.
- (D) When requested by the Telephone Company, the customer shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in 9.2(E)(1) preceding.
- (E) When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its end users. When the Telephone Company bills the customer's end users at the request of the customer, contacts and arrangements with customer's end users concerning the billing and collecting of charges will be as set forth in 8.2 preceding.
- (F) The customer understands that DA operators will respond to only two (2) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

ISSUED:  
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Director - State Regulatory  
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9. Directory Assistance Service (Cont'd)

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9.3 Obligations of the Customer (Cont'd)

- (A) The customer shall determine and order the Directory Access Services it needs for DA Service.
- (B) When Directory Assistance Service is initially ordered, the customer shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six month period, the customer shall notify the Telephone Company if the service is to be discontinued at the end of the six month period. If no notice is received from the customer, the Telephone Company will automatically extend the service for another six months and all appropriate charges as set forth in 9.6 following for another six months will apply.
- (C) The customer facilities at the premises shall provide the necessary on-hook and off-hook supervision.
- (D) When requested by the Telephone Company, the customer shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in 9.2(E)(1) preceding.
- (E) When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its end users. When the Telephone Company bills the customer's end users at the request of the customer, contacts and arrangements with customer's end users concerning the billing and collecting of charges will be as set forth in 8.2 preceding.
- (F) The customer understands that DA operators will respond to only two (2) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

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ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
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Overland Park, Kansas 66211

~~October 7, 1992~~  
NOV 7 1992

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.4 Payment Arrangements

(A) Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

(B) Cancellation of a Special Order

A customer may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within 10 days.

When a customer cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in 5.2.3(C)(4) preceding apply for the Directory Access Service ordered. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the customer.

(C) Changes to Special Orders

When a customer requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. Charges as set forth in 5. preceding apply for the Directory Access Service changed. In addition a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

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Overland Park, Kansas 66211

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ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

MO. PUBLIC SERVICE COMM.

9.4 Payment Arrangements

(A) Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

(B) Cancellation of a Special Order

A customer may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within 10 days.

When a customer cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in 5.2.3(C)(4) preceding apply for the Directory Access Service ordered. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the customer.

(C) Changes to Special Orders

When a customer requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. Charges as set forth in 5. preceding apply for the Directory Access Service changed. In addition a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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~~October 17, 1992~~

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.4 Payment Arrangements (Cont'd)

(D) Moves

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves will be treated as set forth in 6.7.7 preceding and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in 6.7.7 preceding. The customer will also remain responsible for satisfying all outstanding minimum period charges for the disconnected service.

(E) DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in 6.7.1(C)(3) preceding. The Service Rearrangement Charges are as set forth in 6.7.1(C)(3) for the type of change provided by the Telephone Company.

9.5 Rates and Regulations

(A) The charge for Directory Assistance as set forth in 9.6(A) applies as long as such connections are provided by the Telephone Company and are maintained exclusively by the interexchange carrier that offers message telephone service (MTS) in accordance with Part 69 Rules.

(B) The charge for Directory Assistance will be modified as follows, if and when, such connections are provided to additional interexchange carriers to reflect the relative use of such Directory Assistance by such carriers.

- A charge per call to Directory Assistance.
- A charge for Directory Access Installation.

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.4 Payment Arrangements (Cont'd)

(D) Moves

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves will be treated as set forth in 6.7.7 preceding and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in 6.7.7 preceding. The customer will also remain responsible for satisfying all outstanding minimum period charges for the disconnected service.

(E) DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in 6.7.1(C)(3) preceding. The Service Rearrangement Charges are as set forth in 6.7.1(C)(3) for the type of change provided by the Telephone Company.

9.5 Rates and Regulations

(A) The charge for Directory Assistance as set forth in 9.6(A) applies as long as such connections are provided by the Telephone Company and are maintained exclusively by the interexchange carrier that offers message telephone service (MTS) in accordance with Part 69 Rules.

(B) The charge for Directory Assistance will be modified as follows, if and when, such connections are provided to additional interexchange carriers to reflect the relative use of such Directory Assistance by such carriers.

- A charge per call to Directory Assistance.
- A charge for Directory Access Installation.

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September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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NOV 7 1992

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.6 Rates and Charges

The rates and charges are:

	<u>Monthly Rate</u>
(A) Directory Assistance Service	ICB

9.7 Directory Assistance Service Locations

(A) Directory Assistance Service is provided under the terms and conditions of Section 9 preceding at the following Telephone Company locations:

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ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

MO. PUBLIC SERVICE COMM.

9.6 Rates and Charges

The rates and charges are:

	<u>Monthly Rate</u>
(A) Directory Assistance Service	ICB

9.7 Directory Assistance Service Locations

(A) Directory Assistance Service is provided under the terms and conditions of Section 9 preceding at the following Telephone Company locations:

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BY: John L. Roe  
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~~September 17, 1992~~  
NOV 7 1992

## ACCESS SERVICE

### 10. Special Federal Government Access Services

#### 10.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company or customer.

#### 10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

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ACCESS SERVICE

10. Special Federal Government Access Services

MO. PUBLIC SERVICE COMM.

10.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company or customer.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

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Vice President - Administration  
5454 West 110th Street  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a Military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

Services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 5.2.1(B) preceding.

10.4 Special Facilities Routing

10.4.1 Reserved for Future Use

10.5 Safeguarding of Service

10.5.1 Reserved for Future Use

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Director - State Regulatory  
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## ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

MO. PUBLIC SERVICE COMM.

10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a Military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

Services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 5.2.1(B) preceding.

10.4 Special Facilities Routing10.4.1 Reserved for Future Use10.5 Safeguarding of Service10.5.1 Reserved for Future Use

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NOV 7 1992

MO. PUBLIC SERVICE COMM.

EFFECTIVE:

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ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

Cancelled

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Missouri Public  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.5 Safeguarding of Service (Cont'd)

10.5.2 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary, to provide service.

10.6 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.7 Reserved for Future Use

10.8 Service Offerings to the Federal Government

The following services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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ACCESS SERVICE

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10. Special Federal Government Access Services (Cont'd)

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10.5 Safeguarding of Service (Cont'd)

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10.5.2 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary, to provide service.

10.6 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.7 Reserved for Future Use

10.8 Service Offerings to the Federal Government

The following services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description

(A) Voice Grade Special Access Services

(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between a customer premises location and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

- 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 0 dB at 1,000 Hz
- ± 1 dB between 1,000 Hz and 40,000 Hz
- ± 2 dB between 10 Hz and 50,000 Hz
- (+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

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Director - State Regulatory  
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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd) MO. PUBLIC SERVICE COMM.

10.8.1 Type and Description

(A) Voice Grade Special Access Services

(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between a customer premises location and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

- 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 0 dB at 1,000 Hz
- ± 1 dB between 1,000 Hz and 40,000 Hz
- ± 2 dB between 10 Hz and 50,000 Hz
- (+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

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BY: John L. Roe  
Vice President - Administration  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between a customer premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC premises switch and an end user's premise. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between a customer premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC premises switch and an end user's premise. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Reserved For Future Use

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Reserved For Future Use

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Richard D. Lawson  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

(1) Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

(2) Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

(3) Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

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BY: John L. Roe  
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5454 West 110th Street  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 and administered as set forth in 7.4.6 preceding.

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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ACCESS SERVICE

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, **Inc.** Tariff F.C.C. No. 4 and administered as set forth in 7.4.6 preceding.

(T)

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access **Service**. **Voice** grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

(C)

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Service Commission

ISSUED:  
January 7, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
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EFFECTIVE:  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

REC'D SEP 10 1999

10.8 Service Offerings to the Federal Government (Cont'd)

(D)

(D)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. No. 2 and administered as set forth in 7.4.6 preceding.

(T)

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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Richard D. Lawson  
State Executive, External Affairs

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(B) Wideband Digital Special Access Service (Cont'd)

(3) Wideband Secure Communications Type III  
(Cont'd)

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. No. 2 and administered as set forth in 7.4.6 preceding.

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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OCT 15 1999  
By *[Signature]*  
Public Service Commission  
MISSOURI

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each T-3 Conditioning	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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Mark D. Harper  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

REC'D MAY 03 2000

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type I, each T-3 Conditioning	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv. termination	ICB	ICB	ICB	(C)

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State Executive, External Affairs

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

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10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each T-3 Conditioning	GCA++	ICB	ICB	ICB
Add'l Conditioning, per serv. termination	GTO++	ICB	ICB	ICB

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type II, each G-1 Conditioning	ICB	ICB	ICB
Type III, each G-2 Conditioning,	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type II, each G-1 Conditioning	ICB	ICB	ICB	(C)
Type III, each G-2 Conditioning,	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv. termination	ICB	ICB	ICB	(C)

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type II, each G-1 Conditioning	GCB++	ICB	ICB	ICB
Type III, each G-2 Conditioning,	GCC++	ICB	ICB	ICB
Add'l Conditioning, per serv. termination	G20++	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type IV, each G-3 Conditioning	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communications</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type IV, each G-3 Conditioning	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv.termination	ICB	ICB	ICB	(C)

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

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10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type IV, each G-3 Conditioning	GCD++	ICB	ICB	ICB
Add'l Conditioning, per serv.termination	G30++	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

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October 19, 2009  
Missouri Public  
Service Commission  
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SPRINT MISSOURI, INC.  
d/b/a/ SPRINT

First Revised Page 540  
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

Missouri Public  
Service Commission

10.8 Service Offerings to the Federal Government (Cont'd)

REC'D SEP 10 1999

10.8.3 Rates and Charges (Cont'd)

(B) Reserved For Future Use

(C)

(D)

(D)

Missouri Public  
Service Commission  
FILED OCT 15 1999

ISSUED:  
September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
~~September 17, 1999~~

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Missouri Public  
Service Commission

OCT 15 1999



UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 540

ACCESS SERVICE

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10. Special Federal Government Access Services (Cont'd)

SEP 17 1992

10.8 Service Offerings to the Federal Government (Cont'd)

MO. PUBLIC SERVICE COMM.

10.8.3 Rates and Charges (Cont'd)

(B) Wideband Digital Special Access Service

<u>Wideband Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each	GW1++	ICB	ICB	ICB
Type II, each	GW2++	ICB	ICB	ICB
Type III, each	GW3++	ICB	ICB	ICB

CANCELLED

OCT 15 1999  
By *KSRS #540*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

EFFECTIVE:

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(C) Move Charges

- (1) When service without a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the non-recurring charge applies.
- (2) When service with a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved and is rein-stalled at a new location, the customer may elect:
  - to pay the unexpired portion of the maximum termination liability charge for the ser-vice, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability for such service at the new location, or
  - to continue service subject to the unexpired portion of the maximum termination liability, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

MO. PUBLIC SERVICE COMM.

10.8.3 Rates and Charges (Cont'd)

(C) Move Charges

- (1) When service without a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (2) When service with a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved and is reinstalled at a new location, the customer may elect:
  - to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability for such service at the new location, or
  - to continue service subject to the unexpired portion of the maximum termination liability, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

EFFECTIVE:

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

~~XXXXXXXXXXXXXXXXXXXX~~  
NOV 7 1992

## ACCESS SERVICE

### 11. Special Facilities Routing of Access Services

#### 11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

##### 11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

##### 11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

##### 11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 542  
Cancels First Revised Page 542

MISSOURI PUBLIC  
Service Commission

ACCESS SERVICE

11. Special Facilities Routing of Access Services

REC'D FEB 09 2000

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding. (C) (C)

MISSOURI PUBLIC  
Service Commission

FILED MAR 10 2000

ISSUED:  
February 9, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
March 10, 2000

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April 30, 2007  
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Service Commission

SPRINT MISSOURI, INC.  
d/b/a/ SPRINT

First Revised Page 542  
Cancels Original Page 542  
MISSOURI PUBLIC SERVICE COMMISSION

ACCESS SERVICE

REC'D SEP 10 1999

11. Special Facilities Routing of Access Services

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Telegraph Grade, Voice Grade Special Access Services as set forth in 7.2.1, 7.2.2 and 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding. (C)

**CANCELLED**

MAR 10 2000  
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Public Service Commission  
MISSOURI

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September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

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October 11, 1999

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UNITED TELEPHONE COMPANY  
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**SEP 17 1992**

ACCESS SERVICE

**MO. PUBLIC SERVICE COMM.**

11. Special Facilities Routing of Access Services

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Metallic, Telegraph Grade, Voice Grade Special Access Services as set forth in 7.2.1, 7.2.2 and 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding.

**CANCELLED**

OCT 15 1999  
By *SPRS#542*  
Public Service Commission  
MISSOURI

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**MO. PUBLIC SERVICE COMM.**

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
~~September 17, 1992~~  
**NOV 7 1992**

ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)

11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set in Section 14, following apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction section. In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC  
SYD++

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
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ACCESS SERVICE

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11. Special Facilities Routing of Access Services (Cont'd)

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11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set in Section 14, following apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction section. In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC  
SYD++

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EFFECTIVE:

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NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
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Overland Park, KS 66211

ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges for Special Facilities Routing of Access Service (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis.

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis.

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis.

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Mark D. Harper  
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SPRINT MISSOURI, INC.  
d/b/a SPRINT

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Missouri Public  
Service Commission

ACCESS SERVICE

REC'D MAY 03 2000

11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges for Special Facilities Routing of Access Service (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

Missouri Public  
Service Commission

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ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
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OF MISSOURI

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ACCESS SERVICE

SEP 17 1992

11. Special Facilities Routing of Access Services (Cont'd)

MO. PUBLIC SERVICE COMM.

11.2 Rates and Charges for Special Facilities Routing of Access Service (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC  
SYA++

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis and filed following:

USOC  
SYB++

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC  
SYC++

**CANCELLED**

JUN 02 2000

By *ISE R. 544*  
Public Service Commission  
MISSOURI

**FILED**

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

## ACCESS SERVICE

12. Specialized Services or Arrangements12.1 General

Specialized Services or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- (A) The requested service or arrangements are not offered under other sections of this tariff.
- (B) The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- (C) The requested service or arrangements are provided within an exchange.
- (D) The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- (E) This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

- (A) When service without a maximum termination liability charge associated with it is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (B) When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:
  - To pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
  - to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the

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March 30, 2007

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Director - State Regulatory  
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## ACCESS SERVICE

12. Specialized Services or Arrangements

MO. PUBLIC SERVICE COMM.

12.1 General

Specialized Services or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- (A) The requested service or arrangements are not offered under other sections of this tariff.
- (B) The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- (C) The requested service or arrangements are provided within an exchange.
- (D) The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- (E) This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

- (A) When service without a maximum termination liability charge associated with it is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (B) When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:
  - To pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
  - to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the

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ISSUED:  
September 17, 1992

BY: John L Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:

~~October 27, 1992~~  
NOV 7 1992

ACCESS SERVICE

12. Specialized Services or Arrangements (Cont'd)

12.2 Move Charges (Cont'd)

(B) (Cont'd)

customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

12.3 Rates and Charges

Rates and charges, and additional regulations if applicable, for specialized service or arrangements are provided on an individual case basis are filed following:

(None)

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March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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OF MISSOURI

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ACCESS SERVICE

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12. Specialized Services or Arrangements (Cont'd)

MO. PUBLIC SERVICE COMM

12.2 Move Charges (Cont'd)

(B) (Cont'd)

customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

12.3 Rates and Charges

Rates and charges, and additional regulations if applicable, for specialized service or arrangements are provided on an individual case basis are filed following:

(None)

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:

~~September 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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Service Commission  
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MO. PUBLIC SERVICE COMM.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

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ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

	<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A)	Basic Time, normally scheduled working hours, per engineer	\$70.00 (I)	\$35.00
(B)	Overtime outside of normally scheduled working hours, per engineer	\$77.00 (I)	\$43.00 (I)

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

Hourly charges are calculated from the time Telephone Company personnel are dispatched and end when the work is completed.

ISSUED:  
December 3, 2007

Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
January 30, 2008

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

FILED  
Missouri Public  
Service Commission

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

	<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A)	Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00
(B)	Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

Hourly charges are calculated from the time Telephone Company personnel are dispatched and end when the work is completed.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
January 30, 2008  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 548  
Cancels Second Revised Page 548

ACCESS SERVICE

Missouri Public  
Service Commission

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd) **REC'D NOV 29 2000**

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A) Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00
(B) Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

*Hourly charges are calculated from the time Telephone Company personnel are dispatched and end when the work is completed.* (N)  
(N)

ISSUED:  
November 29, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 29, 2000  
Missouri Public  
Service Commission

**FILED DEC 29 2000**

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 548  
Cancels First Revised Page 548

ACCESS SERVICE

Missouri Public  
Service Commission

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

REC'D OCT 27 2000

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

	<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A)	Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00 (I)
(B)	Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00 (I)

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

**CANCELLED**

DEC 29 2000

By *319 RP548*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 11 2000

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 548  
Cancels Original Page 548

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

**Missouri Public  
Service Commission**

13.1 Additional Engineering (Cont'd)

**REC'D MAY 03 2000**

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>	(C)
(A) Basic Time, normally scheduled working hours, per engineer	\$69.00	\$33.00	(C)
(B) Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$39.00	(C)

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

**CANCELLED**

DEC 11 2000  
By *2nd RP 548*  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

**FILED JUN 02 2000**

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A) Basic Time, normally scheduled working hours, per engineer	AEH	\$69.00	\$33.00
(B) Overtime outside of normally scheduled working hours, per engineer	AEH	\$75.00	\$39.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

**CANCELLED**

JUN 02 2000  
By *1st RP548*  
Public Service Commission  
MISSOURI

**FILED**

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort performed outside of the Telephone Company's normally scheduled business day.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

REC'D MAY 28 2003

P.S.C. MO.-No.26

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 549  
Cancels Original Page 549

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort *performed* outside of *the Telephone Company's* normally scheduled *business day*.

(T)  
(T)

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ISSUED:  
May 28, 2003

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
June 26, 2003

Missouri Public  
Service Commission

FILED JUN 26 2003

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 549

ACCESS SERVICE

RECEIVED

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

SEP 17 1992

13.2 Additional Labor (Cont'd)

MO. PUBLIC SERVICE COMM

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

CANCELLED

JUN 26 2003  
by ISRS 549  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:

~~September 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

	<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A)	Installation or Repair		
-	Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	\$70.00*	\$35.00*
-	Premium Time outside of scheduled work day, per technician	\$77.00*	\$43.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
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**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 550  
Cancels First Revised Page 550

Missouri Public  
Service Commission

ACCESS SERVICE

REC'D OCT 27 2000

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

<u>Additional Labor</u> <u>Periods</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>Each</u> <u>Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>
(A) Installation or Repair		
- Overtime, outside of normally scheduled-working hours, on a scheduled work day, per technician	\$70.00*	\$35.00* (I)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$43.00* (I)

Missouri Public  
Service Commission

FILED DEC 11 2000

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 550  
Cancels Original Page 550

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

**Missouri Public  
Service Commission**

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

REC'D MAY 03 2000

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
(A) Installation or Repair			
- Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	\$70.00*	\$34.00*	(C)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$40.00*	(C)

**CANCELLED**

DEC 11 2000  
By *2nd RP550*  
public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

FILED JUN 02 2000

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 550

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

**RECEIVED**

13.2 Additional Labor (Cont'd)

**SEP 17 1992**

13.2.6 Charges for Additional Labor

**MO. PUBLIC SERVICE COMM**

The charges for additional labor are as follows:

<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>
(A) Installation or Repair			
-Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	ALH	\$70.00*	\$34.00*
-Premium Time outside of scheduled work day, per technician	ALH	\$77.00*	\$40.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

**CANCELLED**

JUN 02 2000

By *1st RP 550*  
Public Service Commission  
MISSOURI

**FILED**

**NOV 7 1992**

**MO. PUBLIC SERVICE COMM.**

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~September 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

	<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B)	Stand by		
	- Basic Time, normally scheduled working hours, per technician	\$63.00	\$31.00
	- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*	\$39.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission



SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 551  
Cancels Second Revised Page 551

Missouri Public

ACCESS SERVICE

REC'D OCT 26 2001

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

Service Commission

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Stand by		
- Basic Time, normally scheduled working hours, per technician	\$63.00	\$31.00 (I)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00* (I)	\$39.00* (I)

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 26, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE  
December 11, 2001  
Missouri Public

FILED DEC 11 2001  
02-251

Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 551  
Cancels First Revised Page 551  
Missouri Public  
Service Commission

ACCESS SERVICE

REC'D OCT 27 2000

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	
(B) Stand by			
- Basic Time, normally scheduled working hours, per technician	\$63.00	\$29.00 (I)	(T)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$70.00*	\$35.00* (I)	

**CANCELLED**

DEC 11 2001  
By 3rd RP 551  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 11 2000

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 551  
Cancels Original Page 551

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

**Missouri Public  
Service Commission**

13.2 Additional Labor (Cont'd)

**REC'D MAY 03 2000**

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
(B) Stand by			
- Basic Time, normally scheduled working hours, per technician	\$63.00*	\$27.00*	(C)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$70.00*	\$34.00*	(C)

**CANCELLED**

DEC 11 2000  
By *2nd R P 551*  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

**FILED JUN 02 2000**

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 551

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

**RECEIVED**

13.2 Additional Labor (Cont'd)

**SEP 17 1992**

13.2.6 Charges for Additional Labor (Cont'd)

**MO. PUBLIC SERVICE COMM**

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Stand by			
-Basic Time, normally scheduled working hours, per technician	ALT	\$63.00*	\$27.00*
-Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	ALT	\$70.00*	\$34.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

**CANCELLED**

JUN 02 2000

By *15E RP 551*  
Public Service Commission  
MISSOURI

**FILED**

**NOV 7 1992**

**MO. PUBLIC SERVICE COMM.**

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

	<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B)	Stand by (Cont'd)		
	- Premium Time, outside of scheduled work day, per technician	\$79.00*	\$44.00*
(C)	Testing and Maintenance with other telephone companies or Other Labor		
	- Basic Time, normally scheduled working hours, per technician	\$63.00*	\$31.00*

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 552  
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ACCESS SERVICE

Missouri Public

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

REC'D OCT 26 2001

13.2 Additional Labor (Cont'd)

Service Commission

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Stand by (Cont'd)		
- Premium Time, outside of scheduled work day, per technician	\$79.00* (I)	\$44.00* (I)
(C) Testing and Maintenance with other telephone companies or Other Labor		
- Basic Time, normally scheduled working hours, per technician	\$63.00*	\$31.00* (I)

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 26, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

Missouri Public

EFFECTIVE:

December 11, 2001

FILED DEC 15 2001  
02-2151

Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 552  
Cancels First Revised Page 552

Missouri Public  
Service Commission

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd) **REC'D OCT 27 2000**

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Stand by (Cont'd)		
- Premium Time, outside of scheduled work day, per technician	\$77.00*	\$43.00* (I)
(C) Testing and Maintenance with other telephone companies or Other Labor		
- Basic Time, normally scheduled working hours, per technician	\$63.00*	\$29.00* (I)

**CANCELLED**

DEC 11 2001  
By *3rd RP552*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

**FILED DEC 11 2000**

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 552  
Cancels Original Page 552

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

Missouri Public  
Service Commission

13.2 Additional Labor (Cont'd)

REC'D MAY 03 2000

13.2.6 Charges for Additional Labor (Cont'd)

	<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
(B)	Stand by (Cont'd)			
	- Premium Time, outside of scheduled work day, per technician	\$77.00*	\$40.00*	(C)
(C)	Testing and Maintenance with other telephone companies or Other Labor			
	- Basic Time, normally scheduled working hours, per technician	\$63.00*	\$27.00*	(C)

**CANCELLED**

DEC 11 2000

2nd RP 552  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JUN 02 2000

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000



UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 552

ACCESS SERVICE

**RECEIVED**  
SEP 17 1992

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

MO. PUBLIC SERVICE COMM

13.2.6 Charges for Additional Labor (Cont'd)

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(B) Stand by (Cont'd)			
-Premium Time, outside of scheduled work day, per technician	ALT	\$77.00*	\$40.00*
(C) Testing and Maintenance with other telephone companies or Other Labor			
-Basic Time, normally scheduled working hours, per technician	ALK	\$63.00*	\$27.00*

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

**CANCELLED**

JUN 02 2000  
By 1<sup>ST</sup> RP 552  
Public Service Commission  
MISSOURI

**FILED**  
NOV 7 1992  
MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~September 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

	<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(C)	(Cont'd)		
	- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*	\$39.00*
	- Premium Time outside of scheduled work day, per technician	\$79.00*	\$44.00*

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 553  
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Missouri Public

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

REC'D OCT 26 2001

13.2 Additional Labor (Cont'd)

Service Commission

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

(C) (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*(I)	\$39.00* (I)
- Premium Time outside of scheduled work day, per technician	\$79.00*(I)	\$44.00* (I)

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 26, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

Missouri Public  
December 11, 2001

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02-251  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

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Missouri Public  
Service Commission

ACCESS SERVICE

REC'D OCT 27 2000

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

(C) (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$70.00*	\$35.00* (I)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$43.00* (I)

**CANCELLED**

DEC 11 2001  
By 3rd RP 553  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
FILED DEC 11 2000

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 553  
Cancels Original Page 553

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

**Missouri Public  
Service Commission**

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor (Cont'd)

**REC'D MAY 03 2000**

The charges for additional labor are as follows:

(C) (Cont'd)

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$70.00*	\$34.00*	(C)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$40.00*	(C)

**CANCELLED**

DEC 11 2000  
By *2nd RP 553*  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

**FILED JUN 02 2000**

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
June 2, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

ACCESS SERVICE

**RECEIVED**  
SEP 17 1992

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

MO. PUBLIC SERVICE COMM.

13.2.6 Charges for Additional Labor (Cont'd)

The charges for additional labor are as follows:

(C) (Cont'd)

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
-Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	ALK	\$70.00*	\$34.00*
-Premium Time outside of scheduled work day, per technician	ALK	\$77.00*	\$40.00*

\* A call-out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

**CANCELLED**

JUN 02 2000  
By *1st RP 553*  
Public Service Commission  
MISSOURI

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NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~September 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

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October 19, 2009  
Missouri Public  
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Missouri Public  
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SPRINT MISSOURI, INC.  
d/b/a SPRINT

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Missouri Public  
Service Commission

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services 1999  
(Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time. (C)
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company. (C)

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

Missouri Public  
Service Commission

FILED JAN 17 2000

ISSUED:  
December 17, 1999

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
January 17, 2000



ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

SEP 17 1992

13.3 Miscellaneous Services

MO. PUBLIC SERVICE COMM

13.3.1 Maintenance of Service

(A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

(B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

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JAN 17 2000

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Public Service Commission  
MISSOURI

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MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

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NOV 7 1992

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Basic Time, normally scheduled working hours, per technician	\$63.00* (l)	\$31.00*
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*	\$39.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
December 3, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
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October 19, 2009  
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Missouri Public  
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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Basic Time, normally scheduled working hours, per technician	\$62.00*	\$31.00*
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*	\$39.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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Missouri Public  
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d/b/a SPRINT

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ACCESS SERVICE

Missouri Public

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

REC'D OCT 26 2001

13.3 Miscellaneous Services (Cont'd)

Service Commission

13.3.1 Maintenance of Service (Cont'd)

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Basic Time, normally scheduled working hours, per technician	\$62.00*(I)	\$31.00* (I)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$71.00*(I)	\$39.00* (I)

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 26, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

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SPRINT MISSOURI, INC.  
d/b/a SPRINT

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Missouri Public  
Service Commission

ACCESS SERVICE

REC'D OCT 27 2000

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Basic Time, normally scheduled working hours, per technician	\$54.00*	\$29.00* (I)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$61.00*	\$35.00* (I)

**CANCELLED**

DEC 11 2001  
By *3rd RP555*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 11 2000

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:  
October 27, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

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December 11, 2000

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 555  
Cancels Original Page 555

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

**Missouri Public  
Service Commission**

**REC'D MAY 03 2000**

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
- Basic Time, normally scheduled working hours, per technician	\$54.00*	\$27.00*	(C)
- Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	\$61.00*	\$34.00*	(C)

**CANCELLED**

DEC 11 2000

*2nd RP 555*

**Missouri Public Service Commission  
MISSOURI**

**Missouri Public  
Service Commission**

**FILED JUN 02 2000**

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:  
May 3, 2000

Richard D. Lawson  
State Executive, External Affairs

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June 2, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 555  
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ACCESS SERVICE

SEP 17 1992

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.1 Maintenance of Service (Cont'd)

(C) The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
-Basic Time, normally scheduled working hours, per technician	MVV	\$54.00*	\$27.00*
-Overtime, outside of normally scheduled working hours, on a scheduled work day, per technician	MVV	\$61.00*	\$34.00*

\* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

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JUN 02 2000  
By *1st RP 555*  
Public Service Commission  
MISSOURI

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MO. PUBLIC SERVICE COMM.

ISSUE:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
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NOV 7 1992