

TITLE SHEET

REC'D APR 26 2001

MISSOURI

Service Commission

PREPAID, LESS-THAN-MINIMUM LOCAL EXCHANGE TARIFF

OF

Texas HomeTel, Inc.,
d/b/a 877-Ring Again


(214) 887-1212
(888) 256-8843

Wishes to waive the following statutes and regulations:

- | | |
|--------------------------|--|
| 392.210.2 | Uniform System of Accounts |
| 392.240 (1) | Just and Reasonable Rates |
| 392.270 | Ascertain Property Values |
| 392.280 | Depreciation Accounts |
| 392.290 | Issuance of Securities |
| 392.300.2 | Acquisition of Stock |
| 392.310 | Issuance of stock and dept |
| 392.320 | Stock dividend payment |
| 392.330 | Issuance of securities, debts and notes |
| 392.340 | Reorganizations |
| 4 CSR 240-10.020 | Depreciation fund income |
| 4 CSR 240-30.010 (2) (C) | Rate schedules should be posted at central ofc |
| 4 CSR 240-30.040 | Uniform system of accounts |
| 4 CSR 240-32.030 (4) (C) | File exchange boundary maps with Commission |
| 4 CSR 240-33.030 | Inform customers of lowest price |
| CSR 240-35 | Bypass |

This Tariff, filed with the
Missouri Public Service Commission,
contains the rates, terms, and conditions applicable to
Local Exchange Services within the State of Missouri
offered by Texas HomeTel, Inc., d/b/a 877-Ring Again.
Texas HomeTel, Inc., d/b/a 877-Ring Again was designated
as a competitive telecommunications company by the
Commission in Case No. TA-2001-380.

Issued: April 23, 2001

Effective: 

Texas HomeTel, Inc.
d/b/a 877-Ring Again
Keith Carter, President
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Dallas, TX 75204

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SYMBOLS
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When changes are made in any Tariff page, a revised page will be listed canceling the Tariff page affected. Changes will be identified on the revised page (s) through the use of the following symbols:

- (C) To signify changed regulation
- (D) To signify discontinued rate or regulation
- (I) To signify increased rate
- (M) To signify material moved from one page to another without change
- (N) To signify new rate, text or regulation
- (O) No change*
- (R) To signify reduced rate
- (S) To signify reissued material
- (T) To signify a change in text, but no change in rate or regulation
- (Z) Correction

*The use of the symbol "O" shall be discretionary unless in the interest of clarity is evident or specifically requested by the Commission.

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TARIFF EORMAT
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- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers -Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence -There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2
 - 2.1
 - 2.1.1
 - 2.1.1.1
 - 2.1.1.1.1
- D. Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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APPLICABILITY OF TARIFF

This Tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of only prepaid, less-than-minimum local exchange telecommunications services of Texas HomeTel, Inc., d/b/a 877-Ring Again (the "Company") within the State of Missouri. Only those services, terms and conditions and rates and charges approved by the Missouri Public Service Commission and contained in this Tariff may be provided to Customers within the State. This Tariff is for resale of residential services only. Filed Tariffs are binding on the Company and no deviation of any kind from the filed Tariff is permitted.

ACCESSIBILITY OF TARIFF

This Tariff is on file with the Missouri Public Service Commission and at the Company's principal place of business:

Texas HomeTel, Inc.,
d/b/a 877-Ring Again
4302 Ross Avenue
Dallas, Texas 75204

Texas HomeTel, Inc.,
d/b/a 877-Ring Again
P.O. Box 720429
Dallas, TX 75372

This Tariff is available for viewing, during normal business hours, at the Missouri Public Service Commission or the Company's principal place of business. Additionally, copies are available upon request, free of charge, by contacting the Company at (888) 256-8843.

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SECTION 1 - TERMS AND ABBREVIATIONS

"Access" as used in this Tariff means an arrangement that connects the Customer's or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.

"Commission" means the Missouri Public Service Commission.

"Company" means the prepaid, less-than-minimum local exchange telecommunications company referred to on the title page of this Tariff, unless otherwise indicated by the context.

"Customer" means any person, not a partnership, cooperative corporation, corporation, or lawful entity, receiving service from the Company.

"Customer Trouble Report" means any oral or written report given to the Company's repair service or contact person by a Customer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company.

"Delinquent" means a payment for a billing for services to be provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.

"Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

"Less-Than-Minimum Local Telecommunications Service" means a service that provides the Customer with a single, voice-grade communications channel. The service includes seven-digit local dialing and E911 service. This service does not include one or more of the components of basic service.

"Missouri Public Service Commission (or "Commission")" means the regulatory body authorized in the State of Missouri and the laws of the State of Missouri promulgated by and enacted by the Governor of Tennessee, which regulates prepaid, less-than-minimum local exchange service.

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SECTION 1 - TERMS AND ABBREVIATIONS

“Prepaid, Less-Than-Minimum Local Exchange Company” means a company offering prepaid, less-than-minimum local telecommunications service.

“Service” means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a prepaid, less-than-minimum local exchange company in the provision of regulated offerings to its Customers.

“Telecommunications Service” means service provided by the Company including voice, data, and all other types of communications services, under the Company's Tariffs on file with the Missouri Public Service Commission.

“Underlying Carrier” means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

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SECTION 2 - RULES AND REGULATIONS

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SECTION 2 - RULES AND REGULATIONS REC'D APR 26 2001

2.1 UNDERTAKING OF COMPANY

Service Commission

2.1.1 The Company undertakes to furnish prepaid, less-than-minimum communications services in connection with one-way and/or two-way information transmission between points within the State of Missouri under terms of this Tariff.

2.1.2 The Company is responsible under this Tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity.

2.1.3 The Company installs, operates, and maintains the telecommunications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network.

2.1.4 The Company's services are provided on a prepaid basis, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.5 The Company will comply with all rules and regulations of the Missouri Public Service Commission.

2.2 LIMITATIONS

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

2.2.2 The Company reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2 - RULES AND REGULATIONS REC'D APR 26 2001

2.2 LIMITATIONS (Continued)

Service Commission

- 2.2.4 The Company does not offer services for aggregation, sharing, or resale by Customers.
- 2.2.5 All facilities provided under this Tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

2.3 TRANSFER OR ASSIGNMENT

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this Tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:
 - 2.3.1.1 The Customer of record (assignor Customer) requests such assignment or transfer in writing at least fifteen (15) days prior to the effective date of any requested assignment or transfer; and,
 - 2.3.1.2 The new Customer (assignee Customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
 - 2.3.1.3 Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within fifteen (15) days of receipt of the request.
- 2.3.2 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.3.3 This Tariff, in its entirety, shall apply to all such permitted assignees or transferees.

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2.4 USE OF SERVICE

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2.4.1 Less than minimum service provides the Customer with a single, voice-grade communications channel. Each access line will include a telephone number. The basic service only includes seven-digit local dialing and E911 service.

2.4.2 The Company's service(s) may be used for any lawful purpose within the scope of its certificated authority and consistent with the transmission and switching parameters of the telecommunications facilities utilized by the Company in the provision of such service(s).

2.4.3 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonable interfere with use by others, is prohibited.

2.4.4 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.

2.4.5 The Company's service(s) may be denied for nonpayment of charges or for other violations of this Tariff.

2.4.6 Any charges for long distance, toll or other services are billed to, due from and payable by the Customer.

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2.5 LIABILITIES OF THE COMPANY

Service Commission

2.5.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, its employees, or agents, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment, unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.

2.5.5 The Company shall not be liable for any defacement of, or damages to the premises of a Customer resulting from the furnishing of service(s) that is not the direct or indirect result of the Company's negligence.

2.6 BILLING AND BILLING DISPUTES

2.6.1 Billing to Customers will be scheduled monthly. Recurring fixed charges are billed monthly in advance. Usage charges, if any, are billed in arrears. A bill will be considered rendered to the Customer after having been deposited in the United States mail for two days with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.

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2.6 BILLING AND BILLING DISPUTES (Continued)

Service Commission

2.6.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).

2.6.3 The Customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill such charges will be deemed delinquent. Payments are to be sent to the address listed on the bill. Terms of payment will be subject to the rules of the Missouri Public Service Commission.

2.6.4 If a Customer's bill becomes delinquent, the Company may impose a late charge of 1.5% per month on the delinquent amount.

2.6.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (888) 256-8843. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service.

2.7 TAXES

2.7.1 Sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, may be imposed on or based upon the provision, sale or use of the Company's services in accordance with state and federal law.

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SECTION 2 - RULES AND REGULATIONS REC'D APR 26 2001

2.7 TAXES (Cont'd)

Service Commission

2.7.2 To that extent, all state and local sales taxes must be listed as separate line items on the Customer's bill and are not included in the quoted rate(s).

2.7.3 Taxes shall be billed to the Customers receiving service(s) within the territorial limits of the state, county, city or other taxing authority assessing the taxes. The billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

2.8 EQUIPMENT

2.8.1 The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment which shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 INSTALLATION AND TERMINATION

2.9.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this Tariff.

2.10 PAYMENT FOR SERVICE

2.10.1 All charges due from the Customer are payable to any agency duly authorized by the Company to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. In no event shall the agent or principal add any additional fee or charge to the Customer's invoiced amount.

2.10.2 Adjustments to the Customer's bill(s) shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - RULES AND REGULATIONS

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2.11 RETURNED CHECK CHARGE

2.11.1 If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$20.00.

2.12 CANCELLATION OF SERVICE BY CUSTOMER

2.12.1 A Customer may cancel service, at any time, by providing written or verbal notice to the Company.

2.12.2 Applications for service are cancelable prior to the start of service. No charges will be imposed except for those specified below in 2.12.2.1 and 2.12.2.2.

2.12.2.1 The cancellation charge shall be all Nonrecurring Charges reasonably expended by the Company to establish service to the Customer.

2.12.2.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, the Customer's responsibility shall be limited to a charge equal to the costs the Company incurred, less net salvage. In no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.12.3 If a Customer cancels a Service Order or terminates services before the completion of the term, after the start of service, for any reason whatsoever other than a service interruption (as defined in 2.16), the Customer will receive a refund, from the Company, within thirty (30) days of cancellation.

2.12.3.1 The refund will be prorated according to the fraction of unused prepaid recurring service charges. The installation fee will not be refunded.

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SECTION 2 - RULES AND REGULATIONS

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2.13 TERMINATION OF SERVICE

Service Commission

2.13.1 Service may be terminated for any of the following reasons:

2.13.1.1 Nonpayment of a bill within the period prescribed in the Company's approved Tariff.

2.13.1.2 Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved Tariffs.

2.13.1.3 Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.

2.13.2 The Company shall provide documentation to the Customer stating the reason(s) for termination of service.

2.14 DISCONNECTION AND NOTICE

2.14.1 When service to a Customer is disconnected for nonpayment of a bill for services, the Company shall give at least seven (7) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer three (3) days after mailing by the Company.

2.14.2 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the Company. Residential local service shall not be disconnected for nonpayment for at least 30 days from the date of the bill, and the Company has given the Customer a written notice of the proposed disconnection at least seven (7) days before the date of disconnection.

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SECTION 2 - RULES AND REGULATIONS

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2.15 RECONNECTION OF SERVICE

Service Commission

2.15.1 If service has been disconnected for nonpayment or as otherwise provided herein and the Customer wishes it reinstated, service shall be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.15.2 If reconnection is requested within thirty (30) days of disconnection, the Customer shall not be required to pay an additional installation fee. A reconnection fee of \$25 may be charged.

2.16 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

2.16.1 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculation of the refunds or credits begins when the Customer notifies the Company of the interruption of service. Calculations of the credit shall be made in accordance with the following formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

2.17 CUSTOMER SERVICE

2.17.1 The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making Customer trouble reports, making oral cancellation of service, etc.

2.18 EQUAL ACCESS REQUIREMENTS

The Company allows end-users the same interexchange carrier choices as are available to customers of the incumbent local exchange company from whom Texas HomeTel purchases local service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (7705) APR 26 2001

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3.1 Promotional Offerings

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

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3.1 PROMOTIONAL OFFERINGS

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3.1.1 The Company may from time to time engage in promotional service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this Tariff will apply to the Company's promotional service offerings. The Company will notify the Missouri Regulatory Authority by letter specifying the services offered, terms of promotion, location, and dates of each promotional period, thirty (30) days in advance, for approval of promotional service offerings.

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d/b/a 877-Ring Again
Keith Carter, President
4302 Ross Avenue
Dallas, TX 75204

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SECTION 4 – COMPANY-SPECIFIC INFORMATION

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SECTION 4 – COMPANY-SPECIFIC INFORMATION

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4.1 OTHER TAXES AND ASSESSMENTS

4.1.1 Other taxes and the regulatory assessment shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).

4.2 COMPANY SERVICE

4.2.1 The Company's services are available for use twenty-four (24) hours per day, seven (7) days per week.

4.3 OFFICE HOURS FOR CUSTOMER SERVICE

4.3.1 The Company's hours for Customer service are Monday through Friday, 8:30 a.m. to 7:00 p.m., and Saturday 9:00 a.m. to 4:00 p.m. Customer service calls are not answered on Sunday.

4.4 COMPANY HOLIDAYS

4.4.1 Holidays observed by the Company are: New Years Day, Independence Day, Thanksgiving and Christmas. The Company's offices will be closed and Customer service is not available on observed holidays.

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SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES

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SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES

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5.1 LOCAL EXCHANGE SERVICE

5.1.1 The Company's Local Exchange Service is a service available for access by Customers on a full-time basis. Local Exchange Service enables the Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic 911 Emergency Service if available in the Customer's area; and
- Where available, place or receive calls to 8XX telephone numbers.

5.1.2 Local Exchange Service is only available for residential Customers. When a new residential Customer initially orders service, one optional feature; call waiting or caller ID, will be free for the first 3 payment periods.

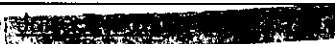
5.1.3 Services not provided are the same as those of the underlying carrier to its own customer's who are subject to toll restriction, and consistent with the toll restriction rules and practices imposed by the underlying incumbent local exchange carrier whose services are being resold by Texas HomeTel. When toll restriction is ordered the following services are blocked or not available to the customer: access to local or long-distance directory assistance, access to long distance service, including inbound collect calls, access to local or long distance operator services.

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SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES

5.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES

5.2.1 Local Exchange Service may be established by payment of the Activation Fee, the first month's recurring charge and all applicable charges for Optional Services and Caller ID.

5.2.2 Activation Fee

5.2.2.1 The Activation Fee is \$30.00. It may be paid in either of two ways:

5.2.2.1.1 One Time Payment – The full Activation Fee is paid in one lump-sum payment in addition to, and at the time of payment of the first month's recurring charge and all applicable charges for Optional Services and Caller ID.

5.2.2.1.2 Deferred Payment – Alternatively, 1/3 of the Activation Fee, or \$10.00, is paid in addition to, and at the time of payment of the first month's recurring charge and all applicable charges for Optional Services and Caller ID. The remaining 2/3 of the Activation Fee, or \$20.00, is paid in addition to, and at the time of payment of the second month's billing.

5.2.2.2 The Activation Fee will apply when a Customer initiates service for the first time, and when a Customer reapplies for service after having been disconnected by the Company, or after choosing to discontinue service with the Company.

5.2.3 Recurring Charges

5.2.3.1 The monthly recurring charge for Local Exchange Service is \$34.00.

5.2.3.2 The recurring monthly charge for Local Exchange Service does not include any federal, state or local taxes or surcharges, and does not include any federal end-user surcharges. The Customer is responsible for payment of such charges, which shall be itemized on the Customer's bill.

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REC'D APR 26 2001

SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES**5.3 OPTIONAL SERVICES**

5.3.1 In addition to Local Exchange Service, Customers may subscribe to any or all of the following Optional Services.

5.3.1.1 Call Waiting – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.2 Call Forwarding – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.3 "3-Way" Calling – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.4 Unpublished Number – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.5 Speed Dialing – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.6 Call Return – This Optional Service is available to Customers for an additional charge of \$5.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

5.3.1.7 Long Distance (LD) Access – This Optional Service is available to Customers for an additional charge of \$4.95 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any other Optional Service or Caller ID.

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5.3 OPTIONAL SERVICES (Continued)

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5.3.1 (Continued)

5.3.1.8 Toll Restriction – Restricts the associated line from reaching dialing codes required to access long distance carrier networks to place long distance calls.

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5.3.1.9 All Options – Call Waiting, Call Forwarding, "3-Way" Calling, Unpublished Number, Speed Dialing and Call Return are available together for an additional charge of \$20.00 per month. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and Caller ID.

5.4 CALLER ID

5.4.1 In addition to Local Exchange Service and Optional Services, Customers may subscribe to Caller ID service by payment of a one time, initial setup fee and a recurring monthly service charge.

5.4.2 Initial Setup Fee – The initial setup fee is \$10.00. This non-recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any Optional Services.

5.4.3 Monthly Fee – The recurring monthly fee is \$10.00. This recurring charge is in addition to the recurring monthly charge for Local Exchange Service and any Optional Services.

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5.5 DIRECTORY LISTING

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5.5.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant local exchange service provider in the Customer's exchange area of the Station number that is designated as the Customer's main billing number.

5.5.2 The Company reserves the right to limit the length of any listing in the directory by abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

5.5.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification of the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

5.5.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

5.5.5 Directory listings are provided in connection with each Customer's Local Exchange Service as specified herein.

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SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES

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5.5 DIRECTORY LISTINGS (Continued)

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5.5.6 Non-Recurring Charges

Non-recurring charges associated with Directory Listings are as follows:

Non-Recurring

Primary Listing (one number)

N/C

5.5.7 Recurring Charges

Monthly recurring charges associated with Directory Listings are as follows:

Monthly

Primary Listing (one number)

N/C

5.6 EMERGENCY SERVICES (ENHANCED 911)

5.6.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 service has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

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5.7 BILLING AND PAYMENT

REC'D APR 26 2001

- 5.7.1 Customers will be billed on the first day of every month.
- 5.7.2 If a Customer's payment is not received by the due date, the Customer's account will be considered delinquent.

5.8 TERMINATION OF SERVICE

- 5.8.1 A Customer can be disconnected for unauthorized use of telephone utility equipment in a manner, which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 5.8.2 A Customer can be disconnected for refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 5.8.3 A Customer can be disconnected for misrepresentation of identity in obtaining telephone utility service, failure to post a required deposit or guarantee, failure to comply with terms of a settlement agreement, and as provided by state or federal law.

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5.8 TERMINATION OF SERVICE(Cont'd)

Service Commission

5.8.4 Texas HomeTel adheres to the following rules of the Missouri Public Service Commission:

5.8.4.1 Residential service may not be discontinued by Texas HomeTel for failure to pay charges not subject to the MOPSC's jurisdiction unless specifically authorized in Texas HomeTel's tariffs approved by the MOPSC.

5.8.4.2 Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of Texas HomeTel are not available to facilitate reconnection of service or on a day immediately preceding such a day.

5.8.4.3 Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

5.8.4.4 Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least 7 days prior to the date of the proposed discontinuance.

5.8.4.5 At least 24 hours preceding a discontinuance Texas HomeTel shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

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5.8 TERMINATION OF SERVICE(Cont'd)

Service Commission

5.8.4 Texas HomeTel adheres to the following rules of the Missouri Public Service Commission:

5.8.4.6 Texas HomeTel's Notices of Discontinuance shall contain the following information: the name and address and the telephone number of the customer, a statement of the reason for the proposed discontinuance and the cost to the customer for the reconnection, the date after which service will be discontinued unless appropriate action is taken, the customer's right to enter into a settlement agreement if the claim is for a charge not in the dispute and the customer is unable to pay the charge in full, the telephone number where the customer may make an inquiry, a statement that this notice will not be effective if the charges involved are part of an unresolved dispute, a statement of the exception for medical emergency, which states that Texas HomeTel will postpone a discontinuance for a least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Texas HomeTel with reasonable evidence of such necessity.

5.8.5 When a customer is unable to pay a charge in full due, Texas HomeTel shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to be both Texas HomeTel and the customer. A copy of any such settlement agreement shall be delivered by mail to the customer upon the customer's request. Matters resolved by a settlement agreement shall not constitute a basis for discontinuance of service as long as the terms of the settlement agreement are followed by the customer.

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5.9 REFUNDS

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- 5.9.1 If a Customer's phone service terminates or is interrupted due to the Company's fault, the Company will refund a pro rata amount of the Customer's service payment for the period of time in which service was not received.
- 5.9.2 If a Customer's phone service terminates or is interrupted for any reason beyond the Company's control (e.g., storms, broken wires, labor strikes, etc.), the Company will not provide the Customer with a refund except as may be required by applicable law or regulation.
- 5.9.3 Refunds of payments are not given if the application for service is approved based on false information provided to the Company, or the applicant fails to accept the terms herein.

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