## SECTION 5 CONTRACT SERVICES

## RESERVED FOR FUTURE USE

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.1 Carrier Intrastate Domestic Termination Service

Carrier Intrastate Domestic Termination Service is available only to Other Certificated Carriers ("OCC") who wish to utilize the Dial \& Save network to terminate intrastate traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. OCCs who qualify for this service will receive call termination at the rates specified below. Rates are based on the Customer's Monthly Minimum Minutes of Use Commitment.

Traffic provided under this service offering must meet the following specifications:
5.1.1 A minimum of $80 \%$ of the OCC's total minutes of use which terminate on the Dial \& Save network under this service offering must be during the times of 8:00 AM to but not including, 5:00 PM Monday through Friday. If the minutes of use terminating during this time frame drops below the $80 \%$ threshold, Dial \& Save reserves the right to discontinue the service upon written notice to the OCC or intrastate domestic minutes at $\$ 0.065$ per minute.

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.1 Carrier Intrastate Domestic Termination Service (Continued)

5.1.2 Calls will be billed in six (6) second increments after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.1. Carrier Intrastate Domestic Termination Service (Contd..)

### 5.1 3. Rate Level Definitions:

Per Minute Termination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.
(A) Per Minute Rates:

| Rate <br> Level | Monthly Minutes Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 1 | Less than $1,000,000$ minutes per month | $\$ 0.0500$ |
| 2 | $1,000,000$ to $4,999,999$ minutes per month | $\$ 0.0480$ |
| 3 | $5,000,000$ to $9,999,999$ minutes per month | $\$ 0.0465$ |
| 4 | Greater than $10,000,000$ minutes per month | $\$ 0.0450$ |

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.1 Carrier Intrastate Domestic Termination Service (Contd..)

5.1.4 Directory Assistance Rate:

Per call charge $\quad \$ .50$

| Rate Level | Per Call Charge |
| :---: | :---: |
| 1 | $\$ 0.44$ |
| 2 | $\$ 0.42$ |
| 3 | $\$ 0.40$ |
| 4 | $\$ 0.38$ |

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.2 Carrier 800 Origination - Dedicated

Carrier 800 Origination Dedicated Service is available only to Other Certificated Carriers ("OCC"). The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. OCCs who qualify for this service will receive 800 origination at the rates specified below. Rates are based on the Customer's Monthly Minimum Minutes of Use Commitment. OCCs must also pay for facility installation and monthly recurring dedicated access fees which will be determined on an individual case basis.

Traffic provided under this service offering must meet the following specifications:
5.2.1 A minimum of $80 \%$ of the OCCs total minutes of use must originate on the Company's network under this service offering and must be during the times of 8:00 a.m. up to, but not including, 5:00 PM Monday through Friday. If the minute of use terminating during this time frame drops below the $80 \%$ threshold, Dial \& Save reserves the right to discontinue the service upon written notice to the OCC or rate intrastate minutes at 0.065 per minute.
5.2.2 Calls will be billed in initial and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

## SECTION 5.CONTRACT SERVICES (Continued)

[RESERVED FOR FUTURE USE.]

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.2 Carrier 800 Origination - Dedicated (Contd..)

### 5.2.4 Rate Level Definitions

Per Minute Origination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.
(A) Per Minute Rates:

| Rate Level | Monthly Minutes Commitment Level | Per Minute Rate |
| :---: | :---: | :---: |
| 1 | Less than $1,000,000$ minutes per month | $\$ 0.0650$ |
| 2 | $1,000,000$ to $4,999,999$ minutes per month | $\$ 0.0630$ |
| 3 | $5,000,000$ to $9,999,999$ minutes per month | $\$ 0.0615$ |
| 4 | Greater than $10,000,000$ minutes per month | $\$ 0.0600$ |

### 5.2.5 Directory Assistance Rate:

Per call charge:
$\$ 0.50$

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.3 CIC Association Service II

CIC Association Service II available only to Other Certificated Carriers ("OCC"). The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required reporting authority. The OCC must have use of their own Primary Interexchange Carrier Code. OCCs subscribing to this service offering must pay for their own originating access service. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. OCCs who qualify for this service will receive call termination at the rates specified in Section 5.3.3(A) of this tariff.

Traffic provided under this service offering must meet the following specifications:
5.3.1 A minimum of $80 \%$ of the OCCs total minutes of use which terminates on the Dial \& Save network under this service offering must be during the times of 8:00 AM to but not including, 5:00 PM Monday through Friday. If the minutes of use terminating during this time frame drops below the $80 \%$ threshold, Dial \& Save reserves the right to discontinue the service upon written notice to the OCC or rate intrastate minutes at $\$ 0.065$ per minute.
5.3.2 Calls will be billed in six (6) second increments after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.3 CIC Association Service II (Continued)

### 5.3.3. Rate Level Definitions:

Per Minute Termination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.

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SECTION 5.CONTRACT SERVICES (Continued)

### 5.3 CIC Association Service II (Continued)

### 5.3.3. Rate Level Definitions (Continued)

(A) Per Minute Rates:

| Rate <br> Level | Monthly Minutes Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 1 | Less than $1,000,000$ minutes per month | $\$ 0.0500$ |
| 2 | $1,000,000$ to $4,999,999$ minutes per month | $\$ 0.0480$ |
| 3 | $5,000,000$ to $9,999,999$ minutes per month | $\$ 0.0465$ |
| 4 | Greater than $10,000,000$ minutes per month | $\$ 0.0450$ |

### 5.3.4 Directory Assistance Rate:

Per call charge $\quad \$ .50$

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.4 Switchless 1+ and Toll Free Resale Service

Switchless $1+$ and Toll Free Resale Service is available only to Other Certificated Carriers ("OCC") who wish to utilize the Dial \& Save network to originate, switch, and terminate domestic traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. The Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company.

OCCs who qualify for this service will receive the rates specified in Section 5.4.1(A).
Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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SECTION 5.CONTRACT SERVICES (Continued)

### 5.4 Switchless 1+ and Toll Free Resale, (Continued)

### 5.4.1. $\quad$ Per Minute Rates

Customers will be charged the rate specified below for all rate levels (1-4).
(A) Per Minute Rates:

| Rate <br> Level | Monthly Revenue Commitment Level | Per Minute Rate |
| :---: | :---: | :---: |
| 1 | Less than 100,000 monthly billing | $\$ 0.0750$ |
| 2 | $\$ 100,000$ to $\$ 249,999$ in monthly billing | $\$ 0.0750$ |
| 3 | $\$ 250,000$ to $\$ 499,999$ in monthly billing | $\$ 0.0750$ |
| 4 | $\$ 500,000+$ in monthly billing | $\$ 0.0750$ |

### 5.4.2 Directory Assistance Rate:

Per call charge: $\$ 0.75$

### 5.4.3 Toll-Free Number Monthly Recurring Fees:

The OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a $\$ 1.00$ monthly recurring fee is charged.

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.5 Switchless $1+$ Dedicated and Toll Free Resale Service

Switchless 1+ Dedicated and Toll Free Resale Service is available only to Other Certificated Carriers ("OCC") who wish to utilize the Company's network to originate, switch, and terminate traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained required operating authority in the states in which they conduct business and file tariffs, when required by law, with a state or federal authority. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company.

A Customer's 1+ and toll-free domestic interstate, intrastate, and international revenue under this service offering will be counted toward the Monthly Minimum Revenue Commitment. At the Company's sole discretion, revenue under other Company Service offerings, term commitments, minutes of use commitments, rampup periods, or other criteria may be used in combination with revenue in order to determine whether or not a Customer is eligible for a particular Rate Level. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. OCCs who qualify for this service will receive the rates specified in Section 5.5.1 (A) of this tariff.

A $\$ 0.0125$ surcharge is applied for all non-peak minutes above $20 \%$.

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.5 Switchless 1+ Dedicated and Toll Free Resale Service (Contd..)

### 5.5.1 Rate Level Definitions:

Per Minute Rates are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Revenue Commitment.
(A) Per Minute Rates:

| Rate Level | Monthly Commitment Level | Per Minute Rate |
| :---: | :---: | :---: |
| 1 | Less than $\$ 100,000$ in monthly billing | $\$ 0.0640$ |
| 2 | $\$ 100,000$ to $\$ 249,999$ in monthly billing | $\$ 0.0610$ |
| 3 | $\$ 250,000$ to $\$ 499,999$ in monthly billing | $\$ 0.0580$ |
| 4 | $\$ 500,000+$ in monthly billing | $\$ 0.0550$ |

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.5 Switchless 1+ Dedicated and Toll Free Resale Service, (Continued)

### 5.5.2 Directory Assistance Rate:

Per call charge: $\quad \$ 0.75$

### 5.5.3 Toll-Free Number Monthly Recurring Fees:

OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a $\$ 1.00$ monthly recurring fee is charged.

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## SECTION 5.CONTRACT SERVICES (Continued)

### 5.6 Global-Tel Long Distance Service

Global-Tel Long Distance is an outbound service offered to business Customers that presubscribe to the Company's service through specific authorized sales agents of the Company and commit to a monthly revenue commitment of $\$ 10,000$. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

### 5.6.1 Access Methods and Usage Rates:

(A) Direct Dial Rates:

Per Minute Rate: $\$ .1290$

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.6 Global-Tel Long Distance Service, (Contd..)

### 5.6.1 Access Methods and Usage Rates (Continued)

(B) Toll Free Access (800/888)

Global-Tel Long Distance Toll-Free service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state. With Global-Tel Toll-Free service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments after initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

Per Minute Rate: $\quad \$ 0.1290$

## (C) Travel Card Services

Per Minute Rate:
$\$ 0.1990$

## SECTION 5.CONTRACT SERVICES (Continued)

### 5.7 Master Dealer Program

The Master Dealer program is available to business customers through an authorized agent of the Company. Calls are originated from presubscribed locations. This service permits the Customers to make direct dial calls from locations within the state. Calls are billed in (6) six second increments with a minimum calling period of (18) eighteen seconds. Any fractional portion of a call thereafter will be round up to the next highest billing increment. Customers subscribing to this service must commit to a $\$ 20,000$ monthly revenue commitment in order to receive the rate specified below.

Rates specified below apply to direct dial, toll free (800/888) and Travel card calls.

### 5.7.1 $\quad$ Access Methods and Usage Rates

(A) Switched Intrastate Rates for Direct Dial and Toll Free Services:

Per Minute Rate: $\$ 0.09$
(B) Travel Card Services:

Per Minute Rate: $\quad \$ 0.20$
Per Call Surcharge: $\$ 0.25$

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## SECTION 5 - CONTRACT SERVICES, (Cont'd.)

### 5.8 Affinity Association Program - IIAA

Affinity Association Program - IIAA service is available to members of the IIAA association, only. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services. Customers are billed at a flat per minute rate for both switched or dedicated access. Dedicated Access Service requires a Minimum Monthly Commitment of $\$ 2,500$. For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Customers requesting to sign up for this service must provide documentation to the Company showing the Customer is a member in good standing with the IIAA association.

### 5.8.1 Per Minute Usage Rates:

## Switched Service

1+ Outbound Service
$\$ 0.0900$
Toll Free Inbound Service
$\$ 0.0900$
Dedicated Service
1+ Outbound Service
$\$ 0.0600$
Toll Free Inbound Service

$$
\$ 0.0600
$$

## SECTION 5 - CONTRACT SERVICES, (Cont'd.)

### 5.8 Affinity Association Program - IIAA (Continued)

5.8.2 Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

| Travel Card Service <br> Type | Per Minute Rate | Per Call Surcharge |
| :---: | :---: | :---: |
| Switched Customer | $\$ 0.2000$ | $\$ 0.2500$ |
| Dedicated Customer | $\$ 0.1800$ | $\$ 0.1000$ |

Directory Assistance Charge: $\$ 0.75$
Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

## Service Hours:

Rates apply 24 hours a day, 7 days a week

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## SECTION 5 - CONTRACT SERVICES, (Cont'd.)

## 5.9 $\mathbf{9 7 5}$ Service Program

975 Service Program is available to business customers through an authorized agent of the Company who generates $\$ 250$ in monthly combined intrastate and interstate revenue. Customers must commit to a 12 month Term Plan. Calls are originated from presubscribed locations. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services.

### 5.9.1 Per Minute Rate:

The following rate applies to direct dialed, toll free (800/888) and calling (travel) card calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.
$\$ 0.975$
Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

## Directory Assistance Charge: <br> $\$ 0.75$

Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

## Service Hours:

Rates apply 24 hours a day, 7 days a week

# SECTION 5 - CONTRACT SERVICES, (Cont'd.) 

### 5.9 975 Service Program - (Continued)

### 5.9.2 Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

## Termination Penalty Charge

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period, or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

## SECTION 5 - CONTRACT SERVICES - (Continued)

## SWITCHED 1+ AND TOLL FREE RESALE SERVICE

5.10 The Company's Switched 1+ and Toll Free Resale Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and the Regional Bell Operating Company ("RBOC") or Local Exchange Carrier ("LEC") LEC identified below from which calls originate and to which calls terminate, as well as the Customer's Monthly Minimum Revenue Commitment. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:
a. A minimum of $80 \%$ of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and $6: 59 \mathrm{pm}$, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the $80 \%$ threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of $\$ .0125$.
b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
c. Calls which terminate in a non-RBOC area will be assessed an additional charge of $\$ 0.02$ per minute.

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SECTION 5 - CONTRACT SERVICES - (Continued)
5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE - (Continued)

### 5.10.2 Monthly Minimum Usage Options

| OPTIONS | MONTHLY MINIMUM <br> USAGE COMMITMENT LEVEL |
| :---: | :---: |
| 1 | $\$ 50,000$ |
| 2 | $\$ 100,000$ |
| 3 | $\$ 250,000$ |
| 4 | $\$ 500,000 /$ Over |

### 5.10.3 Per Minute Usage Rates:

| OPTION 1 <br> $\$ 50,000$ <br> (Per Minute Rate) | 0 PTION 2 <br> $\$ 100,000$ <br> (Per Minute Rate) | 0 PTION 3 <br> $\$ 250,000$ <br> (Per Minute Rate) | 0 PTION 4 <br> $\$ 500,000 /$ Over <br> (Per Minute Rate) |
| :---: | :---: | :---: | :---: |
| $\$ 0.1050$ | $\$ 0.1050$ | $\$ 0.1050$ | $\$ 0.1050$ |

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## SECTION 5-CONTRACT SERVICES - (Continued)

### 5.10 SWITCHED 1+AND TOLL FREE RESALE SERVICE - (Continued)

### 5.10.4 Directory Assistance

$\$ 0.75$ per call

### 5.10.5 Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

### 5.10.6 Time of Day Rate Periods

Peak: Sunday - Friday, 9:01 pm-6:59 pm, and all day Saturday.
Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.11 Brand Equity Service

Brand Equity Service is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

### 5.11.1 Inbound and Outbound Per Minute Rates

| OPTIONS | MONTHLY USAGE <br> COMMITMENT | PER MINUTE RATES |
| :---: | :---: | :---: |
| 1 | $\$ 10$ | $\$ 0.0900$ |
| 2 | $\$ 25$ | $\$ 0.0900$ |
| 3 | $\$ 50$ | $\$ 0.0900$ |
| 4 | $\$ 75$ | $\$ 0.0900$ |
| 5 | $\$ 100$ | $\$ 0.0900$ |
| 6 | $\$ 125$ | $\$ 0.0900$ |

### 5.11.2 Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.11 Brand Equity Service - (Continued)

### 5.11.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Call Surcharge: $\quad \$ 0.2500$
Per Minute Rates: $\quad \$ 0.2000$

### 5.11.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
5.11.5 Directory Assistance $\quad \$ 0.75 /$ per call charge

### 5.11.6 Monthly Recurring Service Charges

Inbound Service Charge $\quad \$ 3.00$ per $800 / 8 \mathrm{XX}$, per month
Account Fee \$1.95*
*Excluding the first month of service, customers subscribing to the Brand Equity Service whose combined intrastate, interstate and international long distance usage is less than $\$ 50.00$ per month, excluding taxes, surcharges and directory assistance charges, will be assessed this fee, per month.

## SECTION 5-CONTRACT SERVICES, (Continued)

### 5.12 Telco Dealer Service Program

5.12.1 Telco Dealer Service Program is a $1+$ outbound, inbound and calling card telecommunications service offering available only to presubscribed/switched business customers. Customers may select a Month-to-Month or a 12 -Month Term Commitment Option. Customers selecting the 12 -Month Term Commitment Option must sign an agreement with the Company. The Customer's Monthly Minimum Usage Commitment Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Minimum Usage Commitment Level does not include any monthly recurring fees or directory assistance charges. This service program is available on a Company direct bill basis only. Inbound and outbound calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

### 5.12.2 Monthly Minimum Usage Options

| OPTIONS | MONTHLY MINIMUM USAGE COMMITMENT LEVEL |
| :---: | :---: |
| 1 | $\$ 10.00$ |
| 2 | $\$ 20.00$ |
| 3 | $\$ 30.00$ |
| 4 | $\$ 40.00$ |
| 5 | $\$ 50.00 /$ Over |

### 5.12.3_ Per Minute Usage Rates

| OPTION 1 <br> $\$ 10.00$ | OPTION 2 <br> $\$ 20.00$ | OPTION 3 <br> $\$ 30.00$ | OPTION 4 <br> $\$ 40.00$ | OPTION 5 <br> $\mathbf{\$ 5 0 . 0 0 / O v e r ~}$ |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 0.1550$ | $\$ 0.1550$ | $\$ 0.1550$ | $\$ 0.1550$ | $\$ 0.1550$ |

## SECTION 5-CONTRACT SERVICES, (Continued)

### 5.12 Telco Dealer Service Program, (Cont'd.)

### 5.12.4 Calling (Travel) Card Service

Customers subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Calling card calls will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. The following per minute rates and per call surcharge apply to all calling card calls.

Per Minute Rate: $\$ 0.2000$

### 5.12.5 Monthly Recurring Charges

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:
(1) Toll Free Numbers (800/8XX) $\$ 3.00$ per month/per 800/8XX number
(2) Optional Management Reports $\$ 2.00$ per month/per report
(3) Diskette Billing $\$ 10.00$ per month
(4) Mag Tape Billing $\$ 10.00$ per month
(5) Account Codes

Validated
Non-Validated
Customer Package
$\$ 10.00$ per month
$\$ 5.00$ per month
(6) Account Fee
$\$ 45.00$ per month
$\$ 5.00$ per account

### 5.12.6 Directory Assistance (Per Call Charge) $\$ 0.7000$

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## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.13 Prime Business Select II Dedicated Special Pricing - VII

Prime Business Select II Dedicated Special Pricing - VII is a dedicated outbound 1+ and inbound telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period and a minimum Monthly Usage Commitment Level that consists of the following:
5.13.1 Per Minute Rates

| Monthly Term <br> Commitment Period | Monthly Usage Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 12 | $\$ 0-\$ 2,499.99$ | $\$ 0.0500$ |
|  | $\$ 2,500.00-\$ 4,999.99$ | $\$ 0.0500$ |
|  | $\$ 5,000.00-\$ 7,499.99$ | $\$ 0.0500$ |
|  | $\$ 7,500.00-\$ 14,999.99$ | $\$ 0.0500$ |
|  | $\$ 15,000.00-\$ 24,999.99$ | $\$ 0.0500$ |
|  | $\$ 25,000.00-\$ 49,999.99$ | $\$ 0.0500$ |
|  | $\$ 50,000.00-\$ 74,999.99$ | $\$ 0.0500$ |
|  | $\$ 75,000.00-\$ 99,999.99$ | $\$ 0.0500$ |
|  | $\$ 100,000 /$ Over | $\$ 0.0500$ |

### 5.13.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

### 5.13.3 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.13 Prime Business Select II Dedicated Special Pricing - VII, (Cont'd.)

### 5.13.4 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 5.13.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.1800$ | $\$ 0.1000$ |

### 5.13.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.13.7 Monthly Recurring Charge: $\quad \$ 3.00 /$ per $800 / 8 \mathrm{XX}$ number<br>5.13.8 Directory Assistance $\$ 0.75 /$ per call charge

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## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.14 Carrier Domestic Termination by LATA

5.14.1 Carrier Domestic Termination by LATA Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate, as well as the Customer's Monthly Minimum Usage. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:
a. A minimum of $80 \%$ of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and $6: 59 \mathrm{pm}$, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the $80 \%$ threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of $\$ .0125$.
b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.

SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.14 Carrier Domestic Termination by LATA, (Cont'd.)

### 5.14.2 Monthly Minimum Usage Options

| OPTIONS | MONTHLY MINIMUM USAGE COMMITMENT LEVEL |
| :---: | :---: |
| 1 | $\$ 50,000.00$ |
| 2 | $\$ 100,000.00$ |
| 3 | $\$ 200,000.00$ |
| 4 | $\$ 400,000.00$ |
| 5 | $\$ 500,000.00 /$ Over |

5.14.3 Per Minute Usage Rates

| OPTION 1 <br> $\$ 50,000$ <br> (Per Minute <br> Rate) | OPTION 2 <br> $\$ 100,000$ <br> (Per Minute Rate) | OPTION 3 <br> $\$ 200,000$ <br> (Per Minute Rate) | OPTION 4 <br> $\$ 400,000$ <br> (Per Minute <br> Rate) | OPTION 5 <br> \$500,000/Over <br> (Per Minute <br> Rate) |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 0.0525$ | $\$ 0.0505$ | $\$ 0.0490$ | $\$ 0.0475$ | $\$ 0.0475$ |

### 5.14.4 Directory Assistance

| OPTIONS | DIRECTORY ASSISTANCE RATE/PER CALL |
| :---: | :---: |
| 1 | $\$ 0.44$ |
| 2 | $\$ 0.42$ |
| 3 | $\$ 0.40$ |
| 4 | $\$ 0.38$ |
| 5 | $\$ 0.38$ |

5.14.5 Time of Day Rate Periods

Peak: $\quad$ Sunday - Friday, 9:01 pm - 6:59 pm, and all day Saturday.
Off-Peak: $\quad$ Sunday - Friday, 7:00 pm - 9:00 pm.

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## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.15 Brand Equity Service II

Brand Equity Service II is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

### 5.15.1 Inbound and Outbound Per Minute Rates

| OPTIONS | MONTHLY USAGE <br> COMMITMENT | PER MINUTE RATES |
| :---: | :---: | :---: |
| 1 | $\$ 100$ | $\$ 0.0800$ |
| 2 | $\$ 125$ | $\$ 0.0800$ |
| 3 | $\$ 150$ | $\$ 0.0800$ |

### 5.15.2 Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.15 Brand Equity Service II, (Cont'd.)

### 5.15.3 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

### 5.15.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:
$\begin{array}{ll}\text { Per Call Surcharge: } & \$ 0.2000 \\ \text { Per Minute Rates: } & \$ 0.2000\end{array}$

### 5.15.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
5.15.6 Monthly Recurring Charge $\quad \$ 3.00$ per $800 / 8 \mathrm{XX}$ number
5.15.7 Directory Assistance $\$ 0.75 /$ per call charge

## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.16 Brand Equity Service III

Brand Equity Service III is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

### 5.16.1 Inbound and Outbound Per Minute Rates

| OPTIONS | MONTHLY USAGE <br> COMMITMENT | PER MINUTE RATES |
| :---: | :---: | :---: |
| 1 | $\$ 0-\$ 99.99$ | $\$ 0.0800$ |
| 2 | $\$ 100 / O v e r$ | $\$ 0.0800$ |

### 5.16.2 Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

### 5.16.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge: $\quad \$ 0.2000$
Per Minute Rates: $\quad \$ 0.2000$

## SECTION 5 - CONTRACT SERVICES - (Continued)

### 5.16 Brand Equity Service III - (Continued)

### 5.16.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

### 5.16.5 Monthly Recurring Charge <br> $\$ 3.00$ per 800/8XX number

5.16.6 Directory Assistance $\$ 0.75 /$ per call charge

## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.17 Carrier Domestic Termination by LATA - Option IX

Carrier Domestic Termination by LATA - Option IX Service is a dedicated service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Companyspecified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Call traffic under this service option must meet the following other specifications:
a. A minimum of $80 \%$ of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of $9: 01 \mathrm{pm}$ and $6: 59 \mathrm{pm}$, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the $80 \%$ threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of $\$ .0125$.
b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
C. Directory Assistance per call charge is $\$ 0.3800$

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## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.17 Carrier Domestic Termination by LATA - Option IX, (Cont'd.)

### 5.17.1 Per Minute Rates

| RATE |
| :---: |
| $\$ 0.0450$ |

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## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.18 Carrier Dedicated $1+$ and Toll Free Origination Service

Carrier Dedicated 1+ and Toll Free Origination Scrvice is a dedicated service that is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate $1+$ and originate toll free service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination/origination at the rates specified below. This service is available for call origination/termination in RBOC and independent LEC areas. Rates are based upon the LATA where calls terminate and originate, and must commit to a 12 -month Term Commitment Period and a Monthly Minimum Usage of $\$ 400,000$. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:
> a. A minimum of $80 \%$ of the Customers total minutes of use which terminate/originate on the Company's network for this service offering must be during the times of $9: 01 \mathrm{pm}$ and $6: 59 \mathrm{pm}$, Sunday - Friday.
> b. Outbound $1+$ and inbound toll free calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
> c. Directory Assistance Per Call Charge $\$ 0.6500$.

SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.18 Carrier Dedicated 1+ and Toll Free Origination Service, (Cont'd.)

### 5.18.1 Per Minute Termination/Origination Rates

| Intrastate Termination Rate | Intrastate Origination <br> Rate |
| :---: | :---: |
| $\$ 0.1125$ | $\$ 0.1125$ |

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## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.19 Carrier Domestic Termination by LATA Service - X

Carrier Domestic Termination by LATA - X Service is a dedicated outbound $1+$ service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Companyspecified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers must commit to a 12 month Term Commitment Period and a Monthly Usage Commitment Level of $\$ 25,000$. Customers that qualify for this service will receive call termination at the rates specified below. This service is only available for call termination in the RBOC and independent LEC areas listed in the rate schedules on the following pages. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Call traffic under this service option must meet the following other specifications:
a. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
b. Directory Assistance Per Call Charge is $\$ .3800$.

## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.19 Carrier Domestic Termination by LATA Service - X, (Cont'd.)

### 5.19.1 Per Minute Termination Rates

| RATE |
| :---: |
| $\$ 0.0450$ |

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## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.20 Brand Equity Domestic Service V

Brand Equity Domestic Service V is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with Company for the marketing of this service.

### 5.20.1 Inbound and Outbound Per Minute Rate

$\$ 0.1550$

### 5.20.2 Billing Increments

Inbound toll free and outbound $1+$ calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

## SECTION 5 - CONTRACT SERVICES, (Continued)

### 5.20 Brand Equity Domestic Service V, (Cont'd.)

### 5.20.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2000$ |

### 5.20.4 Travel Card Billing Increments <br> Travel card calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.20.5 Monthly Recurring Charge $\quad \$ 3.00$ per 800/8XX number
5.20.6 Monthly Account Charge \$1.75/per month
5.20.7 Directory Assistance $\quad \$ 0.7500 /$ per call charge

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