

September 29, 2014 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

# **RE:** Americatel Corporation d/b/a Startec Notice of Detariffing

Dear Mr. Woodruff:

This letter is submitted pursuant SB 651 to notify the Commission that Americatel Corporation d/b/a Startec ("Company") is electing to be exempt from the requirement to maintain a retail tariff on file with the Commission and is withdrawing in its entirety the Company's interexchange tariff, P.S.C. MO Tariff No. 1, effective October 1, 2014. The Company will maintain a Price List of it rates, terms and conditions of service on the following website:

## http://tariffs.net/select\_client\_docs.asp?comp=245

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte

Thomas M. Forte Consultant to Americatel Corporation d/b/a Startec

cc: Alex Valencia - AmericaTel Office of Public Counsel
file: AmericaTel - Missouri - IXC
tms: MOi1402

TF/sp

## **ADOPTION NOTICE**

### Americatel Corporation d/b/a Startec

Americatel Corporation d/b/a Startec, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission by Startec Global Operating Company.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Startec Global Operating Company, has heretofore filed with said Commission.

Issued: February 29, 2008

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Tomas H. Perez, President 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855 Effective: March 31, 2008

FILED Missouri Public Service Commission

TM-2008-0146

### ADOPTION NOTICE

Pursuant to the Orders of the Missouri Public Service Commission, issued in Case Nos. TA-2007-0366 and TM-2007-0367, Startec Global Operating Company was authorized to provide intrastate interexchange services and to merge with Startec Global Licensing Company.

Startec Global Operating Company hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notice concurrences, schedule agreements, division, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by Startec Global Licensing Company prior to the effective date of the Commission's Orders issued in Case Nos. TA-2007-0366 and TM-2007-0367, including P.S.C. MO. No. 1.

By this notice, Startec Global Operating Company also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which Startec Global Licensing Company has heretofore filed with the Commission.

| Issued: April 11, 2007<br>Issued by: | Effective: May 16, 2007                  |
|--------------------------------------|--|
|                                      | Nathan Weinman                           |
|                                      | Program, Training and Compliance Manager |
|                                      | Startec Global Operating Company         |
|                                      | 7361 Calhoun Place, Suite 650            |
|                                      | Rockville, MD 20855                      |

CANCELLED March 31, 2008 Missouri Public Service Commission



TA-2007-0366

## MISSOURI

### INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

### AMERICATEL CORPORATION d/b/a STARTEC

This tariff contains the descriptions, regulations and rates applicable to the provision of interexchange telecommunications by Americatel Corporation d/b/a Startec within the State of Missouri. This tariff is on file with the Public Service Commission of Missouri and copies may be inspected, during normal business hours, at the Company's principal place of business.

Americatel Corporation d/b/a Startec operates as a competitive telecommunications company within the State of Missouri.

Issued: February 29, 2008

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Tomas H. Perez, President 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855 Effective: March 31, 2008

FILED Missouri Public Service Commission

TM-2008-0146

## **TITLE SHEET**

## **MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF**

### OF

## STARTEC GLOBAL OPERATING COMPANY

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Startec Global Operating Company, with principal offices at 7361 Calhoun Place, Suite 650, Rockville MD 20855. This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Service Commission

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| Issued: April 18   | 3, 2007    | Effective: May 16, 2007  |                                       |
|--------------------|------------|--|---------------------------------------|
|                    | Issued by: | Nathan Weinman   | Т                                     |
|                    |            | Program, Training and Compliance Manager   | Т                                     |
|                    |            | Startec Global Operating Company   | Т                                     |
| CANCELLED          |            | Startec Global Operating Company<br>7361 Calhoun Place, Suite 650<br>Rockville, MD 20855 | Т                                     |
| March 31, 2008     |            | Rockville, MD 20855  | T                                     |
| Missouri Public    |            |  | Filed                                 |
| Service Commission |            | TA-2007-0366   | Missouri Public<br>Service Commission |

**ORIGINAL SHEET No. 1** 

## Missouri Public Sorvico Commission

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## TITLE SHEET

### MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

## OF

## STARTEC GLOBAL LICENSING COMPANY

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Startec Global Licensing Company, with principal offices at 10411 Motor City Drive, Suite 301, Bethesda, MD 20817. This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Service Completion 99-226

Issued: November 18, 1998

Effect



Issued By: Ram Mukunda, President **FEB 13 1999** Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

**Cancelled** May 16, 2007 Missouri Public Service Commission

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## Startec Global Licensing Company

## ORIGINAL SHEET No. 2 Missouri Public Sorvico Commicaion

# WAIVER OF RULES AND REGULATIONS of the of

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Pursuant to Case No. TA-94-368, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

### <u>STATUTES</u>

| Section 392.210.2  | System of Accounts                            |
|--------------------|---|
| Section 392.240(1) | Rates-reasonable average return on investment |
| Section 392.270    | Property valuation                            |
| Section 392.280    | Depreciation rates                            |
| Section 392.290    | Issuance of stocks and bonds                  |
| Section 392.300.2  | Stock ownership and sale                      |
| Section 392.310    | Issuance of stocks and bonds                  |
| Section 392.320    | Issuance of stocks and bonds                  |
| Section 392.330    | Issuance of stocks and bonds                  |
| Section 392.340    | Reorganization                                |

### COMMISSION RULES

| 4 CSR 240-10.020         | Income on depreciation fund investment.     |
|--------------------------|---|
| 4 CSR 240-30.010(2) (C)  | Posting exchange rates at central offices.  |
| 4 CSR 240-30.040         | Uniform System of Accounts                  |
| 4 CSR 240-32.030 (1) (B) | Exchange boundary maps.                     |
| 4 CSR 240-32.030 (1) (C) | Record of access lines.                     |
| 4 CSR 240-32.030 (2)     | Records kept within state.                  |
| 4 CSR 240-32.050 (3-6)   | Telephone directories.                      |
| 4 CSR 240-32.070 (4)     | Coin telephones.                            |
| 4 CSR 240-33.030         | Inform customers of lowest priced services. |
| 4 CSR 240-33.040 (5)     | Finance fee.                                |
| 4 CSR 240-35             | Bypass                                      |
|                          |   |

Missouri Public Sorvice Commission 9.9 - 2.26 FILEP FEB 1 \$ 1999

Issued: November 18, 1998

## Effective

FEB 13 1999

Issued By:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817 (Reserved for future Use)

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Issued: March 17, 2009

Issued by: CANCELED October 1, 201

October 1, 2014 Missouri Public Service Commission Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Service Commission JX-2009-0664 MOi0901

Startec Global Licensing Company

## 1ST REVISED SHEET No. 3 CANCELING ORIGINAL SHEET No. 3

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CHECK SHEET

Pages 1 through 26, inclusive of this tariff are effective as of the date shown.

|             |                 |             | (T)             |     |
|-------------|-----------------|-------------|-----------------|-----|
| <u>Page</u> | <u>Revision</u> | <u>Page</u> | <u>Revision</u> | (T) |
| 1           | Original        | 15          | Original        | (T) |
| 2           | Original        | 16          | Original        | (T) |
| 3           | 1st*            | 17          | Original        | (T) |
| 4           | Original        | 18          | Original        | (T) |
| 5           | Original        | 19          | Original        | (T) |
| 6           | Original        | 20          | Original        | (T) |
| 7           | Original        | 21          | Original        | (T) |
| 8           | Original        | 22          | Original        | (T) |
| 9           | Original        | 23          | Original        | (T) |
| 10          | Original        | 24          | Original        | (T) |
| 11          | Original        | 24.1        | Original        | (T) |
| 12          | Original        | 25          | Original        | (T) |
| 13          | Original        | 26          | 1st*            | (T) |
| 14          | Original        |             |                 | (T) |
|             | ~               |             |                 | (T) |
|             |                 |             |                 |     |

| WRITTEN NOTICE OF RATE INCREASE<br>AND ITS EFFECTIVE DATE FILED ON                        |
|---|
| (DATE)<br>PURSUANT TO SECTION 392.500 (2)<br>RSMO SUPP<br>EFFECTIVE DATE OF RATE INCREASE |
| (DATE)  |

Issued: June 21, 1999

Effective: July 1, 1999

Issued By: Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

April 17, 2009 Missouri Public Service Commission JX-2009-0664

Cancelled

DC01/SMITM/64315.2



## Startec Global Licensing Company

**ORIGINAL SHEET No. 3** 

Missouri Public Service Commission

RECT NOV 1 8 1998

[RESERVED]

# CANCELLED

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By 1 RS #3 Public Service Commission MISSOURI

Missouri Public Salvise Commission 99-226 FILED FEB131999

Issued: November 18, 1998

Effective

Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

FEB 13 1999

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Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission JX-2009-0664 MOi0901

Startec Global Licensing Company

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### **ORIGINAL SHEET No. 4**

## Missouri Public Sorvice Commission

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Issued: November 18, 1998



Cancelled April 17, 2009

Missouri Public Service Commission JX-2009-0664 Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective

FEB 13 1999

## **ORIGINAL SHEET No. 5**

Missouri Public Sorvice Commission

RECT) NOV 1 8 1998

## **EXPLANATION OF SYMBOLS**

The following symbols are reserved for the purposes indicated below:

- C To signify a changed regulation
- D Delete or discontinue
- I Change resulting in an increase to a customer's bill
- M Moved from another tariff location
- N New
- R Change resulting in a decrease to a customer's bill
- T Change in text or regulation but no change in rate or charge

Sales FEB 1 3 1999

Issued: November 18, 1998

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Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

CANCELED October 1, 2014 Missouri Public Service Commission



FILED FEB 1 3 199

FEB 13 1999

## TARIFF FORMAT

- A. Page Numbering: Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each page. These number are used to determine the most current page version on file. For example, the 4<sup>th</sup> revised Page 4 cancels the 3<sup>rd</sup> revised Page 4.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1. 2.1.1.A 2.1.1.A.1. 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(l)

Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission MOi0901-2009-0664

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Startec Global Licensing Company

## ORIGINAL SHEET No. 6

## Missouri Public Sorvice Commission

## **TARIFF FORMAT**

# REGT NOV 1 8 1998

- A. Page Numbering: Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each page. These number are used to determine the most current page version on file. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2 2.1 2.1.1. 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)
- D. When a tariff filing is made, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

Missouri Public HED FEB 1 3 1995

Issued: November 18, 1998

JX-2009-0664



Cancelled April 17, 2009 Missouri Public Service Commission

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

FEB 1 3 1999

Effectives

Americatel Corporation d/b/a Startec

1<sup>st</sup> Revised Sheet No. 7 Cancels Original Sheet No. 7

### APPLICATION OF TARIFF

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Americatel Corporation d/b/a Startec within the State of Missouri. Service (T) is furnished subject to facility availability, transmission conditions, atmospheric conditions, and other like conditions.

Issued: March 17, 2009

Issued by: CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission JX-2009-0664 MOi0901

Startec Global Licensing Company

## **ORIGINAL SHEET No. 7**

## Missouri Public Sorvice Commission

## **APPLICATION OF TARIFF**

# RECTI NOV 1 & 1998

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Startec Global Licensing Company within the State of Missouri. Service is furnished subject to facility availability, transmission conditions, atmospheric conditions, and other like conditions.



Issued: November 18, 1998



Cancelled April 17, 2009 Missouri Public Service Commission JX-2009-0664

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Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective

FEB 13 1999

## 1. **DEFINITIONS**

Access Line: An arrangement which connects the Customer's location to the Carrier's designated point of (N) presence or network switching center. (N)

Authorization Code: A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

Authorized User: A person, firm or corporation, or any other entity authorized by the Customer or (T) Subscriber to communicate utilizing the Company's services. (T)

Called Station: The terminating point of the call (i.e. the called number).

Calling Station: The originating point of the call (i.e. the calling number).

Carrier Cost Recovery Fee: The Carrier Cost Recovery Fee is applied to intrastate presubscribed long<br/>distance plans. This fee helps the Company recover costs associated with providing intrastate service,<br/>including connection charges, billing expenses, and the expenses of regulatory proceedings and<br/>compliance. This fee applies for each month in which Startec plan Customers have intrastate charges on<br/>their bill. This fee is not a tax or charge required by the Government.(N)

Commission: The Missouri Public Service Commission, unless otherwise indicated by the context.

**Company or Carrier:** Americatel Corporation d/b/a Startec, a corporation organized under the laws of (T) the State of Delaware. (T)

Customer: The person, firm or corporation, or other entity which orders, cancels, amends, or uses service (T) and is responsible for the payment of charges and/or compliance with tariff regulations. (T)

Customer Premises Equipment: Terminal equipment, as defined herein, which is located on the (N) Customer's premises. (N)

Dedicated Line: A direct channel specifically dedicated to a customer's use between specified points.

**Direct Dialed Call:** An intrastate telephone call initiated by dialing 1+ for intrastate calls that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. (T)

End User: Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this Tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer. (T)

Certain material that originally appeared on this Page now appears on Page 8.1.

Effective: April 17, 2009

Issued by:Mr. Charles G. Taylor, Jr. - President & CEOCANCELED7361 Calhoun Place, Suite 650October 1, 2014Rockville, Maryland 20855Missouri PublicService Commission

Issued: March 17, 2009

IX-2015-0131

Effective: April 17, 20

Filed Missouri Public Service Commission MOi0901

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### ORIGINAL SHEET No. 8 Nissouri Public Sorvice Commission

## 1 **DEFINITIONS**

REGA NOV 1 8 1998

Authorization Code: A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

Authorized User: A person, firm, or corporation that is authorized to use the Company's services.

Called Station: The terminating point of the call (i.e. the called number).

Calling Station: The originating point of the call (i.e. the calling number).

Company or Carrier: Startec Global Licensing Company

**Customer:** Any person, firm, partnership, corporation, or other entity that receives telecommunications services under the provisions and regulations of this tariff. The customer is responsible for payment of charges and compliance with this tariff.

**Dedicated Line:** A direct channel specifically dedicated to a customer's use between specified points.

**Direct Dialed Call:** A call requiring no operator assistance. A direct dialed call is completed and billed to the telephone number from which the call originated without the assistance of an automated or live operator. This includes calls forwarded by call forwarding equipment.

**End User:** A person initiating a telephone call using the Company's services (see also "Authorized User").

FCC: Federal Communications Commission.

Incomplete Call: A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

LATA (Local Access and Transport Area): A geographic area within which local telephone companies may offer telecommunications services (local or long distance).

Local Exchange Carrier (LEC): A telephone company utility that provides local telecommunications services to a specific geographic area for business and residential customersicsion

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FEB 13 1999

Issued: November 18, 1998

Effective



JX-2009-0664

Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

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(M)

## 1. **DEFINITIONS**, (CONT'D.)

FCC: Federal Communications Commission.

**Incomplete Call:** A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

LATA (Local Access and Transport Area): A geographic area within which local telephone companies may offer telecommunications services (local or long distance).

Local Exchange Carrier (LEC): A telephone company utility that provides local telecommunications services to a specific geographic area for business and residential customers.

Nonrecurring Charges: One-time charges that apply for a specific work activity (e.g. installation or change to an existing service).

On-Line Billing: Method of billing where the bill is sent by electronic mail.

**Operator Service:** A telecommunications service that includes automated or live assistance to the end user in the billing or completion of a telephone call.

Other Common Carrier (OCC): A common carrier, other than the Company, providing domestic and/or(M/T)international communications service to the public.(M/T)

Material that appears on this Page originally appeared on Pages 8 and 9.

| Issued: | March | 17, | 2009 |
|---------|-------|-----|------|
|---------|-------|-----|------|

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Service Commission MOi0901 Filed

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### 1. **DEFINITIONS (CONT'D.)**

Point(s) of Presence: The site(s) where the Company provides a network interface with facilities(N) (M)provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company|network configuration.(N)

Private Line: A direct channel specifically dedicated to a customer's use between specified points.

Service: Intrastate telecommunications service provided to a Customer or Authorized User by the (N) Company.

Special Access: Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider. (N)

Startec: Service brand for certain designated services throughout this tariff.

Subscriber: Customer.

Switch: An electronic device that allows circuit sharing, routing, and control.

Switched Access: Where access between the Customer and the Carrier is provided on local exchange (N) company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier. (N)

**T-1:** A digital transmission link with a capacity of 1.544 Mbps (1,544,000 bits per second). T-1 lines are used for dedicated local access to long distance facilities.

Terminal Equipment: Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data (N) sets. (N)

**Uncompleted Call:** A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

**Underlying Carrier:** A provider of telecommunications services whose network the Company uses to provide telecommunications services to the customers.

Certain material that originally appeared on this Page now appears on Page 8.1.

Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009

Filed Missouri Public Service Commission IX-2009-0664 MOi0901

Startec Global Licensing Company

ORIGINAL SHEEP ROUTI Public

## 1 **DEFINITIONS (CONT.)**

RECTI NOV 1 8 1998

**Non-recurring Charges:** One-time charges that apply for a specific work activity (e.g. installation or change to an existing service).

**On-Line Billing:** Method of billing where the bill is sent by electronic mail.

**Operator Service:** A telecommunications service that includes automated or live assistance to the end user in the billing or completion of a telephone call.

Other Common Carrier (OCC): A common carrier other than the Company.

**Personal Identification Number (PIN):** A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

**Point of Presence (POP):** The physical location where a long distance carrier terminates its long distance circuits.

Prepaid Phone Card: A calling card sold with a preset balance which is debited according to use.

Private Line: A direct channel specifically dedicated to a customer's use between specified points.

Subscriber: Customer.

Switch: An electronic device that allows circuit sharing, routing, and control.

**T-1:** A digital transmission link with a capacity of 1.544 Mbps (1,544,000 bits per second). T-1 lines are used for dedicated local access to long distance facilities.

Uncompleted Call: A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

**Underlying Carrier:** A provider of telecommunications services whose network the Company uses to provide telecommunications services to the customers.

Missouri Public 99-226 FILED FEB 1 3 1999

Issued: November 18, 1998

Effective

Cancelled April 17, 2009 Missouri Public Service Commission JX-2009-0664

Issued By: Ram M Started 10411

Ram Mukunda, President**FEB 13 1999**Startec Global Licensing Company10411 Motor City Drive, Suite 301Bethesda, MD 20817

## **ORIGINAL SHEET No. 10**

## 2 RULES AND REGULATIONS

## 2.1 Undertaking of the Company

# RECTO NOV 1 8 1998

Missouri Public Service Commission

The Company provides telecommunications services through the resale of services of other authorized carriers to customers for the transmission of voice, data, and facsimile, and other special service on a switched and dedicated basis. All services are to be provided in accordance with the terms and conditions set forth in this tariff.

The Company installs, operates and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

## 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment, and subject to the terms of this tariff.
- 2.2.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the customer uses the service in violation of law or in violation of the terms of this tariff.
- 2.2.3 The customer may not transfer or assign the use of the service or facilities, except with the express consent of the company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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Issued: November 18, 1998

Effective: January 2, 1999

FEB 13 1999

Issued By: Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

CANCELED October 1, 2014 Missouri Public Service Commission

## ORIGINAL SHEET No. 11

Missouri Public Sorvice Commission

REC'D NOV 1 8 1998

#### 2 **RULES AND REGULATIONS (CONT.)**

#### 2.2 Limitations (Cont.)

- 2.2.5 The company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.6 The company reserves the right to refuse service to customers due to insufficient or invalid billing information and/or refusal of a third party to accept billing.
- 2.3 Use
- 2.3.1Customers may only use the services provided under this tariff in a manner consistent with the terms of this tariff and the laws of all governmental authorities having jurisdiction over the service.
- 2.3.2 Services provided under this tariff shall not be used for unlawful purposes.

#### 2.4 Liability of the Company

- 2.4.1Except as stated in section 2.4, the Company shall have no liability for damages of any kind arising out of or related to services, events, acts, rights, or privileges related to this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.
  - 2.4.2 The Company's liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or facilities shall not exceed the amount that the Company would have charged the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in the transmission occur.
  - 2.4.3 THE COMPANY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES WITH RESPECT TO THE SERVICES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Bethesda, MD 20817

Missouri Public nmission 2 2 5 FILED FEB 1 3 1999

Issued: November 18, 1998

Issued By:

### Effective

Ram Mukunda, President FEB 13 1999 Startec Global Licensing Company 10411 Motor City Drive, Suite 301

CANCELED October 1, 2014 **Missouri Public** Service Commission IX-2015-0131

2.4

## ORIGINAL SHEET No. 12 IVISSOURI Public Service Commission

## 2 RULES AND REGULATIONS (CONT.)

Liability of the Company (Cont.)

REC'D NOV 1 8 1998

- 2.4.4 In no event will the Company be responsible for any indirect, consequential, incidental, or special damages.
- 2.4.5 The Company is not liable for any act or omission of any other company furnishing any part of the service. No agents or employees of other carriers or companies shall be deemed to be agents or employees of the Company.
- 2.4.6 The Company shall be indemnified and held harmless by the customer against:
  - A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's services or facilities;
  - B. Patent infringement claims arising from combining or connecting Company furnished facilities with apparatus and systems of the customer; and
  - C. All other claims arising out of any act or omission of the customer in connection with any service provided by the Company.
- 2.4.7 The customer shall indemnify and hold the Company harmless from all losses, claims, demands, suits and other actions, and any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- 2.4.8 The Company shall not be liable for any defacement or damages to the premises of a customer which is not the direct result of the Company's negligence.

Missouri Public Service Commission 9 9 - 2 2 6 FILED FEB 1 3 1999

Issued: November 18, 1998

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FEB 13 1999

Issued By:

CANCELED October 1, 2014 Missouri Public Service Commission Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

## 2 RULES AND REGULATIONS (CONT'D.)

## 2.4 Liability of the Company (Cont'd.)

- 2.4.9 The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to: fire, floods, and other catastrophes; acts of God; atmospheric conditions and other natural phenomena; acts of government; court orders; national emergencies; war; civil disturbances; labor problems; third party acts and omissions (including failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors); and other causes beyond its reasonable control, including failures and fluctuations in electrical equipment.
- 2.4.10 The Company shall not be liable for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company

### 2.5 Responsibilities of the Customer

- 2.5.1 The customer is responsible for taking all necessary actions for interconnecting the customer-provided equipment or systems with the Company's facilities or services. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- 2.5.2 The customer shall ensure that the equipment and/or system properly interfaces with the Company's facilities or services; that the signals emitted into the network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other customers. If the FCC or other appropriate certifying body certifies equipment as being acceptable for direct connection with telecommunications service, the Company may allow connection of such equipment to its services without the use of protective interface devices.
- 2.5.3 If the customer fails to maintain the equipment and/or system properly, resulting in potential harm to the Company's equipment, personnel, or quality of service to other customers, the Company may take any immediate action necessary to protect its facilities, personnel, and quality of service. The Company will promptly notify the customer of the need for protective action (this may include requiring the use of protective equipment at the customer's expense). If this fails to produce satisfactory quality and safety, the Company may, upon written notice, take any additional action necessary to protect its facilities and personnel, including., termination of the Customer's service.

Issued by: Mr. C CANCELED 7361 ( October 1, 2014 Rocky Missouri Public Service Commission

Issued: March 17, 2009

IX-2015-0131

Effective: April 17, 2009

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855 Filed Missouri Public Service Commission MOi0907-2009-0664

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## **ORIGINAL SHEET No. 13**

## 2 RULES AND REGULATIONS (CONT.)

Missouri Public Satylan Commission

## 2.4 Liability of the Company (Cont.)

# RECT) NOV 1 8 1998

2.4.9 The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to: fire, floods, and other catastrophes; acts of God; atmospheric conditions and other natural phenomena; acts of government; court orders; national emergencies; war; civil disturbances; labor problems; third party acts and omissions (including failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors); and other causes beyond its reasonable control, including failures and fluctuations in electrical equipment.

## 2.5 Responsibilities of the Customer

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- 2.5.2 The customer shall ensure that the equipment and/or system properly interfaces with the Company's facilities or services; that the signals emitted into the network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other customers. If the FCC or other appropriate certifying body certifies equipment as being acceptable for direct connection with telecommunications service, the Company may allow connection of such equipment to its services without the use of protective interface devices.
- 2.5.3 If the customer fails to maintain the equipment and/or system properly, resulting in potential harm to the Company's equipment, personnel, or quality of service to other customers, the Company may take any immediate action necessary to protect its facilities, personnel, and quality of service. The Company will promptly notify the customer of the need for protective action (this may include requiring the use of protective equipment at the customer's expense). If this fails to produce satisfactory quality and safety, the Company may, upon written notice, take any additional action necessary to protect its facilities and personnel, including, termination of the customer's service.

Issued: November 18, 1998

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Issued By: Ram M Startec 10411 Bethese

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective: January 2, 1999

## ORIGINAL SHEET No. 14 Missouri Public Sorvico Commission

## 2 RULES AND REGULATIONS (CONT.)

## 2.5 Responsibilities of the Customer (Cont.)

RECD NOV 1 8 1998

- 2.5.4 The customer shall be responsible for securing its telephone equipment against fraudulent use of the Company's service. The customer shall be responsible for payment of all applicable charges for services provided by the Company and billed to the Customer's accounts, even if those calls originated by fraudulent means from the customer's premises or remote locations. In addition, the customer shall be responsible for all calls charged by fraudulent means to the customer's account.
- 2.5.5 The customer shall indemnify and hold the Company harmless against claims of liable, slander, and infringement of copyrights, trademarks, trade names, and service marks, arising from any transmission over the facility; against all claims for infringement of patents arising from the combination or use of the Company's service with the customer's equipment or system; and against all other claims arising out of any act or omission of the customer in connection with the Company's service.
- 2.5.6 The customer shall be liable for:
  - A. Loss of Company equipment or facilities at the customer's premises due to theft, fire, flood, or any other casualty or criminal act.
  - B. Reimbursing the Company for damages to facilities and equipment caused by the negligent or willful acts of the customer or its authorized users, employees, agents, or contractors.
  - C. Charges incurred with other companies for service at the customer's premises or on the customer's equipment.
  - D. Payment of Company charges for calls or service originated at the customer's number; accepted at the customer's number (i.e., collect calls); or placed through the customer's calling card or authorization number.
- 2.5.7 The customer shall ensure that authorized users comply with the provisions of this tariff.

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Missouri Public Service Commission 99-226

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Issued By:

CANCELED October 1, 2014 Missouri Public Service Commission Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

## **ORIGINAL SHEET No. 15**

## 2 RULES AND REGULATIONS (CONT.)

Missouri Public Service Commission

2.6 Responsibilities of Authorized Users

RECTI NOV 1 8 1998

- 2.6.1. The authorized user is responsible for compliance with all applicable regulations in this tariff.
- 2.6.2. The authorized user is responsible for establishing his/her identity as often as necessary during the course of a call.
- 2.6.3. The authorized user is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.6.4. The authorized user is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of authorized users through credit card, called number, third party telephone number and room number verification procedures. If the Company cannot validate a requested billing method, the Company may require the user to provide an acceptable alternate billing method or the Company may refuse to place the call.

Missouri Public 即的 FEB 1 8 1999

Issued: November 18, 1998

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Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

CANCELED October 1, 2014 Missouri Public Service Commission

## **ORIGINAL SHEET No. 16**

## 2 RULES AND REGULATIONS (CONT.)

## 2.7 Interruption of Service

2.7.1

Missouri Public Service Commission

# RECT) NOV 1 8 1998

Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting, customer's negligence or willful acts, or to the failure of customer provided facilities or equipment. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. The Company will credit the customer for interruptions at the rate of 1/720th of the monthly charge for the facility affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

P.S.C. MO. No. 1

Credit =  $A/720 \times B$ 

"A" = outage time in hours

"B" = total monthly charge for affected facility

- 2.7.2 Without incurring liability, the Company may interrupt service at any time for inspection, testing, maintenance, or repair. When possible, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance. The Company will not grant any allowances for interruptions for inspection, testing, maintenance, or repair.
- 2.7.3 The Company may discontinue service, without notice to the customer, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls that use certain authorization codes or calling card accounts when the Company deems it necessary to prevent fraud or other unlawful use of its services. The Company may restore service as soon as it can be provided without undue risk.

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Missouri Public Sorvico Commission

Issued By:

CANCELED October 1, 2014 Missouri Public Service Commission Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

**ORIGINAL SHEET No. 17** 

Missouri Public Sowiac Commission

RECD NOV 1 8 1998

## 2 RULES AND REGULATIONS (CONT.)

### 2.8 Termination of Service

- Without incurring any liability, the Company may terminate or withhold service for any of the following reasons:
- A. Failure to timely pay any charges applicable under this tariff.
- B. Violation of any provision of this tariff.
- C. Violation of any law, rule, regulation, or policy of a government authority having jurisdiction over the service.
- D. An order or decision of a court, public utility commission, federal regulatory body, or other government authority prohibiting the Company from providing service.
- E. Improper use of the Company's services, or use that unreasonably interferes with service to other customers.

## 2.9 [This section is reserved for future use]

## 2.10 Cancellation of Service by the Customer

A customer may cancel service by providing written or verbal notice to the Company. Service will terminate upon the customer's cancellation.

> Missouri Public Sorvice Commission 99-226 FILFDFFB131999

Issued: November 18, 1998

## Effective

FEB 13 1999

Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

CANCELED October 1, 2014 Missouri Public Service Commission

## 2 RULES AND REGULATIONS (CONT'D.)

### 2.11 Payment for Service

- 2.11.1 All charges due from the customer are payable to any agency duly authorized to receive such payments. The agency may be a LEC, credit card company, or other billing or collection service. When the LEC serves as the billing agent for the Company or buys the Company's accounts receivables, the terms and conditions for billing, payment, and collection, including without limitation, any late payment charges, specified in the LEC's local exchange service tariff shall apply to charges of the Company.
- 2.11.2 The customer must present any disputed amounts or claims in writing within 30 days from the date of the invoice. The customer may not withhold undisputed amounts.
- 2.11.3 An account becomes past due if the customer fails to pay within 21 days after the invoice date.
- 2.11.4 Bills are due and payable upon receipt. Interest at the lesser of (1) a late payment charge of \$1.50 plus one and one-half percent (1.5%) per month, or (2) the highest rate allowed by law per month shall accrue on any unpaid amount starting 30 days after the invoice date.
- 2.11.5 A past due account may subject the customer's service to disconnection.
- 2.11.6 Failure to receive a bill will not exempt a customer from prompt payment of any sums due.
- 2.11.7 Usage charges are billed one (1) month in arrears. Recurring charges are billed one (1) month in advance.
- 2.11.8 The Company will assess a returned check charge of \$20.00 or five percent (5%) of the amount of the check, whichever is greater, for dishonored checks.
- 2.11.9 Customer may refer billing disputes and any other complaints to the Company at (800) 827-3374 or to the Missouri Public Service Commission, P. O. Box 360, Jefferson, Missouri 65102 at (800) 392-4211.

Issued: November 17, 2010

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Charles G. Taylor, Jr. President and CEO 7361 Calhoun Place, Suite 650 Rockville, MD 20855 Effective: December 16, 2010

FILED Missouri Public Service Commission JX-2011-0248 MOi1001

## 2 RULES AND REGULATIONS (CONT'D.)

## 2.11 Payment for Service

- 2.11.1 All charges due from the customer are payable to any agency duly authorized to receive such payments. The agency may be a LEC, credit card company, or other billing or collection service. When the LEC serves as the billing agent for the Company or buys the Company's accounts receivables, the terms and conditions for billing, payment, and collection, including without limitation, any late payment charges, specified in the LEC's local exchange service tariff shall apply to charges of the Company.
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   (N) 827-3374 or to the Missouri Public Service Commission, P. O. Box 360, Jefferson, Missouri 65102 at (800) 392-4211.

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CANCELLED December 16, 2010 Missouri Public Service Commission JX-2011-0248

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Issued by:

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

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## ORIGINAL SHEET No. 18

## 2 RULES AND REGULATIONS (CONT.)

## 2.11 Payment for Service

### Missouri Public Servico Commission

# RECT: NOV 1 8 1998

- 2.11.1 All charges due from the customer are payable to any agency duly authorized to receive such payments. The agency may be a LEC, credit card company, or other billing or collection service. When the LEC serves as the billing agent for the Company or buys the Company's accounts receivables, the terms and conditions for billing, payment, and collection, including without limitation, any late payment charges, specified in the LEC's local exchange service tariff shall apply to charges of the Company.
- 2.11.2 The customer must present any disputed amounts or claims in writing within 30 days from the date of the invoice. The customer may not withhold undisputed amounts.
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- 2.11.8 The Company will assess a returned check charge of \$20.00 or five percent (5%) of the amount of the check, whichever is greater, for dishonored checks.
- 2.12 Deposits

The Company does not require a deposit from the customer.

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### 2 RULES AND REGULATIONS (CONT'D.)

### 2.11 Payment for Service

### 2.11.10 Establishment and Reestablishment of Credit

The Company may require Customers or potential Customers to provide information pertaining to their financial ability to pay for service. The Company may deny service to Customers who do not provide the requested information or who fail to meet the Company's financial criteria. If the Company determines that an advance payment is necessary, the provisions under Section 2.13 of this tariff apply. If service was discontinued for non-payment of charges, the Company may request additional information from the Customer and reserves the right to collect an advance payment prior to reestablishing service.

### 2.11.11 Cancellation

The Customer may cancel without termination fees or penalties any new service or any new contract for service within 30 days after the new service is initiated. The Customer is not relieved from paying any usage charges incurred prior to cancellation or for normal recurring charges applicable to the service in the month of cancellation.

### 2.12 Deposits

The Company does not require a deposit from the customer.

Certain material that appears on this Page originally appeared on Page 18.

| Issued: | March | 17, | 2009 |  |
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Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Effective: April 17, 2009

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855 Filed Missouri Public Service Commission MOi0907-2009-0664

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### 2 RULES AND REGULATIONS (CONT'D.)

### 2.13 Advance Payments

Consistent with Missouri Code, the Company may in certain situations require a Customer to make an advance payment for special services, installation or special construction. The advance payment will be credited to the Customer's next bill.

## 2.14 Taxes

The customer is responsible for payment of all applicable federal, state, and local taxes, charges, and assessments. All taxes (e.g., gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items and are not included in the quoted rates. The Company may allocate the taxes, charges, and assessments on a prorated basis among customers within a taxing jurisdiction.

### 2.15 Right to Backbill for Improper Use

Any person or entity which uses or appropriates the Company's services, whether directly or indirectly, in any unlawful manner or by providing misleading or false information to the Company shall be liable for an amount equal to the charges that would have applied to a customer's actual use of services.

### 2.16 Restoration of Service

The use and restoration of Service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules of the Federal Communications Commission. When service has been discontinued for nonpayment, the Company may restore service as soon as reasonably possible upon receipt of payment of all outstanding charges and a service restoration fee of \$50.00.

### 2.17 Method of Service of Notices

Unless otherwise provided by this Tariff, any individual notice by the Company to the Customer may be given either verbally to the Customer or to the Customer's authorized representative, or by written notice mailed to the Customer's last known address.

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Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission MOi0907-2009-0664

#### ORIGINAL SHEET No. 19

#### 2 RULES AND REGULATIONS (CONT.)

#### 2.13 Advance Payments

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Missouri Public Sorvis: Commission 9 9 - 2 2 6 FILED FEB 1 3 1995

Issued: November 18, 1998



April 17, 2009 Missouri Public Service Commission JX-2009-0664

Cancelled

Issued By: Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301

Bethesda, MD 20817

Effective

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Missouri Public Sorvico Commission

RECT: NOV 1 8 1998

#### **3 DESCRIPTION OF SERVICES**

The Company offers intrastate telecommunications service to customers from and to locations within the State. Intrastate telecommunications service is available 24 hours per day, seven (7) days per week.

#### 3.1 Timing of Calls

Billing for calls placed through the Company's service is based in part on the duration of the call as follows, unless specified otherwise in this tariff:

- A. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry detection methods, including hardware and software detection.
- B. Chargeable time for a call ends when either party disconnects from the call.

**(D)** 

- C. Customer are billed in increments of one minute. (T)
- D. The Company will not charge for unanswered (uncompleted) calls. (T)

#### 3.2 Minimum Call Completion Rate

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all FGD services.

#### Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission MOi0901-2009-0664

# ORIGINAL SHEMING COmmonion

## **3 DESCRIPTION OF SERVICES**

# RECD NOV 1 8 1998

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#### 3.1 Timing of Calls

Billing for calls placed through the Company's service is based in part on the duration of the call as follows, unless specified otherwise in this tariff:

- A. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry detection methods, including hardware and software detection.
- B. Chargeable time for a call ends when either party disconnects from the call.
- C. Minimum call duration may vary by service and is specified in Section 4 of this tariff.
- D. Billing increments may vary by service and is specified in Section 4 of this tariff.
- E. The Company will not charge for unanswered (uncompleted) calls.

#### 3.2 Minimum Call Completion Rate

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all FGD services.

Missouri Public Sorvis Commission 99-226 FILFD FFB 13 1999

Issued: November 18, 1998



Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective

FEB 13 1999

#### **ORIGINAL SHEET No. 21**

## **3 DESCRIPTION OF SERVICES (CONT.)**

#### Missouri Public Service Commission

#### 3.3 Calculation of Distance ("V&H")

# RECD NOV 1 8 1998

Usage charges for mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer and that of the destination point is calculated by using the industry standard vertical ("V") and horizontal coordinates ("H") coordinates.

Step 1: Obtain the V and H coordinates for the wire centers serving the customer and the destination point.

Step 2: Obtain the difference between the V coordinate of each wire center. Obtain the difference between the H coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the V difference and the H difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by 10. Round to the next higher whole number if a fraction remains from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if a fraction remains.

Formula:

Mileage = 
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Missouri Public Sorvies Commission 99-226 FILID FEB 13 1999

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Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

CANCELED October 1, 2014 Missouri Public Service Commission

## **ORIGINAL SHEET No. 22**

Missouri Public Sorvice Commission

#### 3 **DESCRIPTION OF SERVICES (CONT.)**

#### 3.4 **Time of Day Rate Periods**

The following rate periods apply to all service offerings, unless otherwise specified. The rate periods (Day, Evening, Night/Weekend) are indicated below:

|                            | Mon                 | Tue | Wed        | Thu       | Fri       | Sat | Sun |
|----------------------------|---------------------|-----|------------|-----------|-----------|-----|-----|
| 8:00 am<br>to<br>5:00 pm*  |                     | Da  | y Rate Per | iod       |           |     |     |
| 5:00 pm<br>to<br>11:00 pm* | Evening Rate Period |     |            |           |           | Eve |     |
| 11:00 pm<br>to<br>8:00 am* |                     |     | Night/W    | eekend Ra | te Period |     |     |

\* Up to, but not including

#### **Holiday Rates** 3.5

The Company may designate certain holidays on which rates may be lower. The Company currently does not recognize any holidays.

#### 3.6 **Promotions and Discounts**

The Company may, from time to time, offer limited duration promotions. The promotions may include, but are not limited to, discounts and waivers of charges. Such promotions are designed to attract new customers or to increase customer awareness of a particular service. All promotions will be subject to prior notice and approval by the Missouri Public Service Commission.

> Missouri Public Sowie Commission 1999

Issued: November 18, 1998

## Effective and the second

FEB 13 1999

Issued By:

CANCELED October 1, 2014 **Missouri Public** Service Commission IX-2015-0131

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

RECT NOV 1 8 1998

#### **3 DESCRIPTION OF SERVICES (CONT'D.)**

#### **3.7** Service Offerings

#### 3.7.1 Startec Casual Calling Service 101-6868

Startec Casual Calling Service 101-6868 is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-6868" code, then the area code, if necessary, and the terminating telephone number. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is available between locations within Missouri. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to Startec Casual Calling 101-6868 interstate service. There is a Connection Fee and Minimum Monthly Usage Fee associated with this service.

#### 3.7.2 Startec Casual Calling Service 1010-719

Startec Casual Calling Service 1010-719 is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-0719" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Missouri. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to Startec Casual Calling Service 1010-719 interstate service. There is a Connection Fee and Minimum Monthly Usage Fee associated with this service.

(T/N) (T/N)

(T/N)

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Charles G. Taylor, Jr. President and CEO 7361 Calhoun Place, Suite 650 Rockville, MD 20855 Effective: December 16, 2010

FILED Missouri Public Service Commission JX-2011-0248 MOi1001

#### **3 DESCRIPTION OF SERVICES (CONT'D.)**

#### **3.7** Service Offerings

#### 3.7.1 Startec Casual Calling Service 101-6868

Startec Casual Calling Service 101-6868 is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-6868" code, then the area code, if necessary, and the terminating telephone number. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is available between locations within Missouri. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to Startec Casual Calling 101-6868 interstate service.

#### 3.7.2 Startec Casual Calling Service 1010-719

Startec Casual Calling Service 1010-719 is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-0719" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Missouri. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to Startec Casual Calling Service 1010-719 interstate service. There is a Connection Fee associated with this service.

(N/D)

CANCELLED December 16, 2010 Missouri Public Service Commission JX-2011-0248

Issued: March 17, 2009

Issued by:

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Service Commission JX-2009-0664 MOi0901

(N/D)

#### **ORIGINAL SHEET No. 23**

#### **3 DESCRIPTION OF SERVICES (CONT.)**

#### 3.7 Service Offerings

#### 3.7.1 STARTEC 1+ Service

STARTEC 1+ Service consists of the furnishing of switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the duration of the call.

Access to STARTEC 1+ Service is obtained dialing an access number assigned to the Company.

#### 3.7.2 STARTEC 0+ Service

STARTEC 0+ Service consists of the furnishing of operator assisted switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the duration of the call. An access fee applies per call.

(i) Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or Company's knowledge of the charge(s) for incomplete calls.

(ii) Company will advise the caller and billed party (if different from the end user) that Startec Global Licensing Company is the operator service provider at the time of the initial contact.

Issued: November 18, 1998



Issued By: Ra St 10

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

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Missouri Public Sorvice Commission

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#### **3** DESCRIPTION OF SERVICES (CONT'D.)

#### 3.7 Service Offerings

(Reserved for Future Use)

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Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission IX-2009-0664 MOi0901

#### ORIGINAL SHEET No. 24

#### **3 DESCRIPTION OF SERVICES (CONT.)**

3.7 Service Offerings (Cont.)

## Missouri Public Sorvice Commission RF(T) NOV 18 1998

#### 3.7.2 STARTEC 0+ Service (Cont.)

(iii) Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

P.S.C. MO. No. 1

(iv) Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator service, to appear on billings rendered by local exchange companies (LECs) on behalf of Carrier and will not collect locations surcharges imposed by traffic aggregators.

(v) Company will arrange for listing of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.

(vi) Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

(vii) Company will direct all "00-" emergency calls to the local exchange carrier (LEC), at no charge.

(viii) Company's contracts with traffic aggregators will contain provisions which:

(a) Prohibit the blocking of access to an end user's interexchange carrier of choice; and

(b) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

Service Commission 99 - 226 FILED FEB 13 1999

Issued: November 18, 1998



Cancelled April 17, 2009 Missouri Public Service Commission JX-2009-0664

Issued By: Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective

FEB 13 1999

#### **3 DESCRIPTION OF SERVICES (CONT'D.)**

#### **3.7** Service Offerings

#### 3.7.3 Startec TGS

Startec TGS is a combined outbound direct dial, toll free inbound and calling card service designed for Business Customers billing. Calls are placed over switched and dedicated access facilities. Calls placed over switched access facilities are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Calls placed over dedicated access facilities are billed in six (6) second increments after an initial period, for silled in six (6) second increments after an initial period, for silled in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. This service is only offered in conjunction with Startec TGS interstate service.

#### 3.7.4 Startec Global Silver

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

There is a minimum monthly usage fee, as provided in Section 4 of this tariff, associated with this service. To apply the minimum monthly charge, one must calculate the difference between the actual bill call charges (before taxes) plus the monthly fee if applicable, and the minimum monthly amount charge. To determine the actual bill, all international minutes, domestic minutes and monthly charges will be considered.

#### **3.7.5 Directory Assistance**

Directory assistance allows the customer to obtain assistance in finding long distance telephone numbers by dialing 1-(area code)-555-1212.

Issued: November 17, 2010

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Charles G. Taylor, Jr. President and CEO 7361 Calhoun Place, Suite 650 Rockville, MD 20855 Effective: December 16, 2010

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FILED Missouri Public Service Commission JX-2011-0248 MOi1001

#### **3 DESCRIPTION OF SERVICES (CONT'D.)**

#### **3.7** Service Offerings

#### 3.7.3 Startec TGS

Startec TGS is a combined outbound direct dial, toll free inbound and calling card service designed for Business Customers billing. Calls are placed over switched and dedicated access facilities. Calls placed over switched access facilities are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Calls placed over dedicated access facilities are billed in six (6) second increments after an initial period, for billing purposes, of second increments after an initial period, for billing purposes, of second increments after an initial period, for billing purposes, of six (6) seconds. This service is only offered in conjunction with Startec TGS interstate service.

#### 3.7.4 Startec Global Silver

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

#### 3.7.5 Directory Assistance

Directory assistance allows the customer to obtain assistance in finding long distance telephone numbers by dialing 1-(area code)-555-1212.

CANCELLED December 16, 2010 Missouri Public Service Commission JX-2011-0248

Issued: March 17, 2009

Issued by:

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission MOi0901-2009-0664

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#### ORIGINAL SHEET No. 24.1

#### **3 DESCRIPTION OF SERVICES (CONT.)**

Missouri Public Sorvice Commission

#### 3.7 Service Offerings (Cont.)

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#### 3.7.3 STARTEC Presubscribed 1+ Service

STARTEC Presubscribed 1+ Service consists of the furnishing of presubscribed switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the time of day and the duration of the call.

Access to STARTEC Presubscribed 1+ Service is obtained by pre-subscription to the Company as the primary interexchange carrier.

#### 3.7.4 STARTEC Debit Card Service

Startec Debit Card Service is a service where the customer prepays a fixed dollar amount for message telephone service. The debit card balance decreases upon completion of a call according to the duration of the call. Upon entering a valid password unique to the Customer, and dialing the destination number, the Caller will hear an announcement informing the dollar amount available and the duration for which the caller may speak. One minute prior to exhaustion of the balance, the caller will receive a tone (heard only by the calling party) indicating that the call will terminate shortly. Startec Debit Card may not be used for the following types of calls: directory assistance, 700, 800, 888, 900, 950, any other toll free numbers or pay per call services. A card must have a sufficient available balance in order to complete a call. The Company will provide a credit equal to one minute of applicable service for Debit Card Service, interrupted or subject to poor transmission, upon notification to the Company. No credit will be issued in the case of power failure of systems not provided by the Company. The debit card expires on the date printed on the package.

#### 3.7.5 Directory Assistance

Directory assistance allows the customer to obtain assistance in finding long distance telephone numbers by dialing 1-(area code)-555-1212. Sorvico Commissionion

Issued: November 18, 1998 Cancelled April 17, 2009 Issued B

April 17, 2009 Missouri Public Service Commission JX-2009-0664 Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

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FEB 13 1999

Effective: January

#### **3 DESCRIPTION OF SERVICES (CONT'D.)**

#### **3.7** Service Offerings

#### 3.7.6 Elite Plan

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

#### 3.7.7 Elite Online Plan

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

#### 3.7.8 Elite XL Plan

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

#### 3.7.9 Elite XL Online Plan

Calls are placed over switched access facilities. This service is only offered as an addition to Startec Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

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Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Missouri Public Service Commission MOi0901-2009-0664

#### 4 RATES AND CHARGES

#### 4.1 Startec Casual Calling Service 101-6868

| Per Minute Rate         | \$0.079 |        |
|-------------------------|---------|--------|
| Per Call Connection Fee | \$0.790 | (T)(I) |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined Intrastate, Interstate and International usage is less than \$5.00.

| 4.2 | Startec Casual Calling Service 1010-719 |         |        |  |
|-----|---|---------|--------|--|
|     | Per Minute Rate                         | \$0.069 |        |  |
|     | Per Call Connection Fee                 | \$0.790 | (T)(I) |  |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined Intrastate, Interstate and International usage is less than \$5.00.

Issued: July 29, 2014

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Doug Funsch, Chief Financial Officer 433 East Las Colinas Blvd., Suite 500 Irving, Texas 75039 Effective: August 7, 2014

FILED Missouri Public Service Commission JX-2015-0031

#### 4 RATES AND CHARGES

#### 4.1 Startec Casual Calling Service 101-6868

| Per Minute Rate         | \$0.079 |            |
|-------------------------|---------|------------|
| Connection Fee Per Call | \$0.59  | <b>(I)</b> |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined Intrastate, Interstate and International usage is less than \$5.00.

| 4.2 | Startec Casual Calling Service 1010-719 |         |  |
|-----|---|---------|--|
|     | Per Minute Rate                         | \$0.069 |  |
|     | Connection Fee                          | \$0.590 |  |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined Intrastate, Interstate and International usage is less than \$5.00.

Issued: October 22, 2012

Issued by:

CANCELLED August 7, 2014 Missouri Public Service Commission JX-2015-0031 Jerry Ou, President 433 E. Las Colinas Blvd., Suite 400 Irving, Texas 75039

Effective: November 1, 2012 Filed Missouri Public Service Commission JX-2013-0199 MOi1201

#### 4 RATES AND CHARGES

| 4.1 | Startec Casual Calling Service 101-6868 |         |  |
|-----|---|---------|--|
|     | Per Minute Rate                         | \$0.079 |  |
|     | Connection Fee Per Call                 | \$0.39  |  |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined (T/N) Intrastate, Interstate and International usage is less than \$5.00. (T/N)

#### 4.2 Startec Casual Calling Service 1010-719

| Per Minute Rate | \$0.069 |
|-----------------|---------|
| Connection Fee  | \$0.590 |

\* A Minimum Monthly Usage Fee, as detailed below, applies each month if total combined (T/N) Intrastate, Interstate and International usage is less than \$5.00. (T/N)

Issued: November 17, 2010

CANCELLE dessued by: November 1, 2012 Missouri Public Service Commission JX-2013-0199

Charles G. Taylor, Jr. President and CEO 7361 Calhoun Place, Suite 650 Rockville, MD 20855 Effective: December 16, 2010

FILED Missouri Public Service Commission JX-2011-0248 MOi1001

| 4   | RATES AND CHARGES                       |         |       |
|-----|---|---------|-------|
| 4.1 | Startec Casual Calling Service 101-6868 |         | (N/D) |
|     | Per Minute Rate                         | \$0.079 |       |
|     | Connection Fee Per Call                 | \$0.39  |       |
| 4.2 | Startec Casual Calling Service 1010-719 |         |       |
|     | Per Minute Rate                         | \$0.069 |       |
|     | Connection Fee                          | \$0.590 | (N/D) |

CANCELLED December 16, 2010 Missouri Public Service Commission JX-2011-0248

Issued: March 17, 2009

Issued by:

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed CEO Service Commission JX-2009-0664 MOi0901

#### ORIGINAL SHEET No. 25

#### Missouri Public Sorviog Commission

#### 4 RATES AND CHARGES

#### 4.1 STARTEC 1+ Service

| Per Minute                |  |  |  |
|---------------------------|--|--|--|
| Day Evening/Night/Weekend |  |  |  |
| \$0.13 \$0.13             |  |  |  |

Calls are billed in 1 minute increments with a 1 minute minimum.

#### 4.2 STARTEC 0+ Service

| Per Minute |                       |  |
|------------|-----------------------|--|
| Day        | Evening/Night/Weekend |  |
| \$0.13     | \$0.13                |  |

#### Access fee per call: \$0.85

Calls are billed in 1 minute increments with a 1 minute minimum.



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FEB 13 1999

Issued: November 18, 1998

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April 17, 2009 Missouri Public Service Commission JX-2009-0664

Cancelled

Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

Effective:

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#### 4 RATES AND CHARGES (CONT'D.)

#### 4.3 Startec TGS

| Direct Dial Outbound Service           |          |
|--|----------|
| Switched Access Services (per minute)  | \$0.0350 |
| Dedicated Access Services (per minute) | \$0.0190 |
| Toll-Free Inbound Service              |          |
| Switched Access Services (per minute)  | \$0.0400 |
| Dedicated Access Services (per minute) | \$0.0153 |
| Toll-Free Monthly Recurring Charges    | \$2.50   |
| Directory Listings (Up to 4 Numbers)   | \$15.00  |
| Monthly Account Maintenance Fee        | \$2.50   |
| Calling Card                           |          |
| Per Minute Rate                        | \$0.1500 |
| Per Call Surcharge                     | N/A      |
| Pay Telephone Surcharge                | \$0.25   |
| Startec Global Silver                  |          |
| Per Minute Rate                        | \$0.069  |
| Monthly Recurring Charge               | \$1.95   |
| Pay Telephone Surcharge                | \$0.30   |
|  |          |

#### 4.5 Directory Assistance

4.4

\$0.85 per call

#### 4.6 **Payphone Compensation Surcharge**

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.

Issued: November 17, 2010

Issued by:

CANCELED October 1, 2014 Missouri Public Service Commission JX-2015-0131 Charles G. Taylor, Jr. President and CEO 7361 Calhoun Place, Suite 650 Rockville, MD 20855 Effective: December 16, 2010

FILED Missouri Public Service Commission JX-2011-0248 MOi1001 **(T)** 

#### 4 **RATES AND CHARGES (CONT'D.)**

#### 4.3 Startec TGS

|     |  |          | (N/D)     |
|-----|--|----------|-----------|
|     | Direct Dial Outbound Service           |          |           |
|     | Switched Access Services (per minute)  | \$0.0350 |           |
|     | Dedicated Access Services (per minute) | \$0.0190 |           |
|     | Toll-Free Inbound Service              |          |           |
|     | Switched Access Services (per minute)  | \$0.0400 |           |
|     | Dedicated Access Services (per minute) | \$0.0153 |           |
|     | Toll-Free Monthly Recurring Charges    | \$2.50   |           |
|     | Directory Listings (Up to 4 Numbers)   | \$15.00  |           |
|     | Monthly Account Maintenance Fee        | \$2.50   |           |
|     | Calling Card                           |          |           |
|     | Per Minute Rate                        | \$0.1500 |           |
|     | Per Call Surcharge                     | N/A      |           |
|     | Pay Telephone Surcharge                | \$0.25   |           |
| 4.4 | Startec Global Silver                  |          |           |
|     | Per Minute Rate                        | \$0.069  |           |
|     | Monthly charge                         | \$1.95   |           |
|     | Pay Telephone Surcharge                | \$0.30   | <br>(N/D) |
|     |  |          |           |
| 4.5 | Directory Assistance                   |          |           |
|     |  |          |           |

\$0.85 per call

#### 4.6 **Payphone Compensation Surcharge**

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.

CANCELLED December 16, 2010 **Missouri Public** Service Commission JX-2011-0248

Issued: March 17, 2009

Issued by:

Effective: April 17, 2009 Filed **Missouri Public** Mr. Charles G. Taylor, Jr. - President & CEO Service Commission JX-2009-0664 MOi0901

7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

#### P.S.C. MO. No. 1

Startec Global Licensing Company

## 1<sup>ST</sup> REVISED SHEET No. 26 CANCELING ORIGINAL SHEET No. 26

#### 4 RATES AND CHARGES (CONT.)

#### 4.3 STARTEC Presubscribed 1+ Service

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.10     | \$0.10                |

Calls are billed in 1 minute increments with a 1 minute minimum.

#### 4.4 STARTEC Debit Card Service

| P      | er Minute             |
|--------|-----------------------|
| Day    | Evening/Night/Weekend |
| \$0.19 | \$0.19                |

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#### Access fee per call: \$0.50

Calls are billed in 1 minute increments with a 1 minute minimum.

#### 4.5 Directory Assistance

\$0.85 per call

#### 4.6 **Payphone Compensation Surcharge**

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.

| WRITTEN NOTICE OF RATE INCREASE<br>AND ITS EFFECTIVE DATE FILED ON<br>6/21/99                     |
|---|
| (DATE)<br>PURSUANT TO SECTION 392.500 (2)<br>RSMO SUPP<br>EFFECTIVE DATE OF RATE INCREASE<br><br> |
| (DATE)  |

Effective: July 1, 1999

#### Issued: June 21, 1999

Cancelled April 17, 2009 Missouri Public Service Commission JX-2009-0664 DC01/SMITM/64315.2 Issued By:

Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

#### ORIGINAL SHEET No. 26

#### Missouri Public Sarvise Commission

#### 4 RATES AND CHARGES (CONT.)

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#### 4.3 STARTEC Presubscribed 1+ Service

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.10     | \$0.10                |

Calls are billed in 1 minute increments with a 1 minute minimum.

#### 4.4 STARTEC Debit Card Service

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.13     | \$0.13                |

#### Access fee per call: \$0.50

Calls are billed in 1 minute increments with a 1 minute minimum.

#### 4.5 Directory Assistance

\$0.85 per call

#### 4.6 **Payphone Compensation Surcharge**

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.



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By V RS R2 Public Service Commission MISSOURI Missouri Public Service Commission 99-226 FILED FEB 131999

Issued: November 18, 1998

Effective and and a sine forther

FEB 13 1999

Issued By:

y: Ram Mukunda, President Startec Global Licensing Company 10411 Motor City Drive, Suite 301 Bethesda, MD 20817

1<sup>st</sup> Revised Sheet No. 27 Cancels Original Sheet No. 27

#### **RATES AND CHARGES (CONT'D.)** 4

#### 4.7 Elite Plan

| Elite Plan              |         | (N/D)            |
|-------------------------|---------|------------------|
| Per Minute Rate         | \$0.069 | 4749 - 4849<br>1 |
| Minimum Monthly charge  | \$2.50  |                  |
| Pay Telephone Surcharge | \$0.30  | (N/D)            |

Issued: March 17, 2009

Issued by:

CANCELED October 1, 2014 **Missouri Public** Service Commission IX-2015-0131

Mr. Charles G. Taylor, Jr. - President & CEO 7361 Calhoun Place, Suite 650 Rockville, Maryland 20855

Effective: April 17, 2009 Filed **Missouri Public** Service Commission MOi0901

#### Missouri Public Servico Commission

# RECD AUG 1 2000

#### 4.7 Switched Inbound Usage Rates

#### PROGRAM 1000

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.19     | \$0.19                |

#### PROGRAM 2000

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.15     | \$0.15                |

(N)

Issued: August 10, 2000

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Issued By: Ram Mukunda, President Startec Global Licensing Company Service Commission 10411 Motor City Drive, Suite 301 Bethesda, MD 20817 FILED SEP 15 2000

Effective: September 15, 2000

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| 4   | RATES AND CHARGES (CONT'D.) |         |       |
|-----|-----------------------------|---------|-------|
| 4.8 | Elite Online Plan           |         | (N/D) |
|     | Per Minute Rate             | \$0.069 |       |
|     | Pay Telephone Surcharge     | \$0.30  | (N/D) |
|     |                             |         |       |

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## P.S.C. MO. No. 1 Missourt Public Servico Commiscien **ORIGINAL SHEET No. 28**

# RECTD AUG 11 2000

#### 4.8 Switched Outbound Usage Rates

#### **PROGRAM 1000**

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.19     | \$0.19                |

#### PROGRAM 2000

| Per Minute |                       |
|------------|-----------------------|
| Day        | Evening/Night/Weekend |
| \$0.15     | \$0.15                |

Issued: August 10, 2000



Ram Mukunda, President Missouri Public Startec Global Licensing Company Service Commission Issued By: 10411 Motor City Drive, Suite 301 FILED SEP 15 2000 Bethesda, MD 20817

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Cancelled April 17, 2009 **Missouri Public** Service Commission

JX-2009-0664

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#### 4 **RATES AND CHARGES (CONT'D.)**

#### 4.9 **Elite XL Plan**

| Elite XL Plan           |         | (N/D) |
|-------------------------|---------|-------|
| Per Minute Rate         | \$0.069 |       |
| Monthly charge          | \$3.95  |       |
| Pay Telephone Surcharge | \$0.30  | (N/D) |

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## P.S.C. MO. No. 1 Missouri Public Service Commiccion

## ORIGINAL SHEET No. 29 RFCTD AUG 11 2000

#### 4.9 Dedicated Inbound Usage Rates

#### PROGRAM 1000

| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.19     | \$0.19                |  |  |  |

#### PROGRAM 2000

| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.15     | \$0.15                |  |  |  |

#### PROGRAM 3000

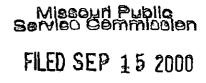
| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.13     | \$0.13                |  |  |  |

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Issued: August 10, 2000

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Effective: September 15, 2000

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(N/D)

#### 4 RATES AND CHARGES (CONT'D.)

#### 4.10 Elite XL Online Plan

| Per Minute Rate         | \$0.069 |       |
|-------------------------|---------|-------|
| Monthly charge          | \$2.95  |       |
| Pay Telephone Surcharge | \$0.30  | (N/D) |

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Missouri Public Service Commission X-2009-0664 MOi0901

#### P.S.C. MO. No. 1 Missouri Public Sorvico Commission

## ORIGINAL SHEET No. 30 RECD AUG 1 2000

#### 4.10 Dedicated Outbound Usage Rate

#### PROGRAM 1000

| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.19     | \$0.19                |  |  |  |

#### PROGRAM 2000

| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.15     | \$0.15                |  |  |  |

#### PROGRAM 3000

| Per Minute |                       |  |  |  |
|------------|-----------------------|--|--|--|
| Day        | Evening/Night/Weekend |  |  |  |
| \$0.13     | \$0.13                |  |  |  |

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#### 4 RATES AND CHARGES (CONT'D.)

#### 4.11 (Reserved for Future Use)

**(D)** 

**(D)** 

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#### P.S.C. MO. No. 1

Missouri Public Sorvieg Cemmissien ORIGINAL SHEET No. 31

# REGID AUG 11 2000

## 4.11 Ancillary Fees

| <b>D</b> /11/ |   | NRC         | MRC       | Changes                  |
|---------------|---|-------------|-----------|--------------------------|
| Billing       | Per CD ROM Disk   | \$0         | \$100     | \$120<br>per hour format |
| Toll Fr       | ee Services   |             |           |                          |
|               | Area Code Blocking  | \$15        | \$15      | \$0                      |
|               | Area Code Routing   | \$75        | \$15      | \$50                     |
|               | Time of Day Routing   | \$15        | \$50      | \$80                     |
|               | Percent Allocation Routing  | \$15        | \$50      | \$80                     |
|               | 6 Digit Routing/Blocking  | \$30        | \$50      | <b>\$</b> 50             |
|               | 10 Digit Routing/Blocking   | \$30        | \$50      | \$50                     |
|               | Info Digit Screening  | \$15        | \$15      | \$0                      |
|               | Directory Assistance Listing Implementation   | \$15        | \$0       | \$15                     |
|               | Directory Assistance Listing per Toll-free Number   | \$0         | \$15      | \$0                      |
|               | Directory Assistance query charge   | <b>\$</b> 0 | \$0.50    | \$0                      |
| Dedicat       | ed Services Charges:<br>DS-1 local loop monthly recurring charges shall be<br>vendor, mileage, location and circuit type. | on a cas    | e by case | e basis, based upon      |
|               | DS-1 One Time Installation Charges  |             | \$500     |                          |
|               | Monthly recurring access coordination charges   |             | \$150     |                          |
|               | DS-3 OCN local loop monthly recurring charges shall vendor, mileage, location and circuit type.                           | be on a c   | ase by ca | se basis, based upon     |
|               | DS-3 One Time Installation Charges  |             | \$750     |                          |
|               | Monthly recurring access coordination charges   |             | \$3,000   |                          |
|               | Monthly Minimum Usage Charge on Dedicated Serv<br>If MMUC level of \$2500 is not met Startec reserves<br>MMUC.            |             |           | ge the customer the      |

(N)

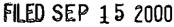
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Ram Mukunda, President
 Startec Global Licensing Company
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## 4 RATES AND CHARGES (CONT'D.)

(Reserved for Future Use)

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## Missouri Public Servico CornanazioniEET No. 32

| Prior to ins                   | tallation:   | Installation chains in addition to an   |             | month's Monthly Recurring Charge arges incurred. |
|--------------------------------|--------------|---|-------------|--|
| Post install                   | ation:       | If cancelled within the first six full months followin<br>cancellation charge is 3 months Monthly Recurr<br>addition to any other charges incurred. |             | onths Monthly Recurring Charge                   |
| Account Codes:                 |              |   |             |  |
| Validated or custom account    | codes for ac | counts are subject t  | o the follo | wing charges:                                    |
|                                |              | NRC   | MRC         |  |
| 1-100 account codes            |              | \$20  | \$10        |  |
| 101-1000 account codes         | _            | \$20  | \$25        |  |
| per additional 1000 account of | codes        | \$20  | \$25        |  |
| Fixed Term Plans               |              |   |             |  |
| Time of Commitment             | Mon          | thly Minimum  | Custom      | er Discount                                      |
| 1 year                         |              | \$750   |             | 2%   |
| 2 years                        |              | \$750   |             | 3%   |
| 3 years                        |              | \$750   |             | 5%   |
| 1 year                         |              | \$1,500   |             | 3%   |
| 2 years                        |              | \$1,500   |             | 4%   |
| 3 years                        |              | \$1,500   |             | 6%   |
| l year                         |              | \$5,000   |             | 4%   |
| 2 years                        |              | \$5,000   |             | 5%   |
| 3 years                        |              | \$5,000   |             | 7%   |
| l year                         |              | \$10,000  |             | 5%   |
| 2 years                        |              | \$10,000  |             | 6%   |
| 3 years                        |              | \$10,000  |             | 8%   |
| l year                         |              | \$25000 +   |             | 6%   |
| 2 years                        |              | \$25000 +   |             | 7%   |
| 3 years                        |              | \$25000 +   |             | 9%   |

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## Effective: September 15, 2000



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