TITLE SHEET

DEC 09 1933

MISSOURI
Public Service Commission

CYPRESS TELECOMMUNICATIONS CORPORATION

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by Cypress Telecommunications Corporation, a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri, with principal offices at 11811 North Freeway, Suite 800, Houston, Texas 77060. This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Cypress Telecommunications Corporation has been approved as a competitive telecommunications carrier in Case No. TA-94-34 issued on December 8, 1993.

Issue Date: December 9, 1993

Effective Date:

anuary 10, 199

By:

Roger L. Scott, President
Cypress Telecommunications Corporation
11811 North Freeway, Suite 800
Houston, TX 77060

JAN 101994 94 - 34

First Revised Sheet 2 Cancelling Original Sheet 2

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Waivers of Statutory and Regulatory Requirements

JAN 11 1994

Pursuant to the Report and Order in Cypress Telecommunications Corporation (SSONR) TA-94-34 (December 8, 1993), the following statutory and regulatory unique Service Commission been waived for the Company:

- 4 CSR 240-30.010(2)(C) Posting of exchange rates at central operating offices.
- 4 CSR 240-30.060(5)(B) through (5)(O) Minimum filing requirements.
- 4 CSR 240-32.030(1)(C) Exchange area maps and record of access lines.
- 4 CSR 240-32.050(3) through (6) -Information concerning local service tariffs, maps, directories, and telephone numbers.
- 4 CSR 240-32.070(4) Coin telephones.
- 4 CSR 240-33.030 Information regarding lowest price available.

4 CSR 240-33.040(5) - Finance Fee

(N)

Section 392.240(1) - Rates -- Reasonable average return on investment.

Section 392.270 - Property valuation.

Section 392.280 - Depreciation rates.

Section 392.310 - Issuance of stocks and bonds.

Section 392.320 - Stock dividends.

Section 392.340 - Reorganization.

Issue Date January 11, 1994

Effective Date February 10, 1994

By:

Roger L. Scott, President
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DEC 09 1933

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Section 392.240(1) - Rates -- Reasonable average return on investment.

Section 392.270 - Property valuation.

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Section 392.280 - Depreciation rates.

Section 392.310 - Issuance of stocks and bonds.

Section 392.320 - Stock dividends.

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Public Service Commission MISSOURI

Section 392.340 - Reorganization.

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Effective Date: January 10, 1994

By:

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First Revised Sheet 3

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CHECK SHEET

JAN 11 1994

Sheets 1 through 49 of this tariff are originals except the sheets listed be revised be revised as indicated:

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2	Cancelling Original Sheet 2	January 11, 1994	
17	Cancelling Original Sheet 17	January 11, 1994	

Issue Date: January 11, 1994

Effective Date: February 10, 1994

By:

Roger L. Scott, President

Cypress Telecommunications Corporation 11811 North Freeway, Suite 800 Houston TX 77060

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Sheets 1 through 49 of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all Charles from the original tariff.

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Effective Date: Januar

January 19, 1994

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Roger L. Scott, President
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Issue Date: December 9, 1993

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By:

Roger L. Scott, President Cypress Telecommunications Corporation AN 101994 11811 North Freeway, Suite 800 Houston, TX 77060

MISSOURI

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

DEC 09 1993

MISSOURI Public Service Commission

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - Changed regulation

D - Discontinued rate or regulation

I - Increase

M - Matter relocated without change

N - New rate or regulation

R - Reduction

S - Reissued matter

T - Change in text but no change in rate or regulation

Z - Correction

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Roger L. Scott, President
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11811 North Freeway, Suite 800
Houston, TX 77060

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TARIFF FORMAT

DEC 09 1933

- A. Sheet Numbering Sheet numbers appear in the upper right conservice the pages ion Sheets are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSC follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet currently in effect.
- C. Paragraph Numbering Sequence There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1

2.1.1

2.1.1 (A)

2.1.1 (A) .1

D. Check Sheets - When a tariff filing is made with the PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the PSC.

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ı**acy 10 1**994

By:

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SECTION 1 - TERMS AND ABBREVIATIONS

DEC 09 1933

Access Line: An access line is a circuit between a subscriber's telephone or selephone switching equipment and the switching center which services the subscriber Service Commission

Business Customer: A Business Customer is a Customer whose use of the Company's services are substantially of a business, professional, institutional, or occupational nature, rather than a social and domestic nature.

Company: Company refers to Cypress Telecommunications Corporation, a Texas corporation.

Customer: A Customer is a person or legal entity which orders or uses the service provided by the Company and is responsible for the payment of charges and compliance with tariff regulations.

CYTEL: CYTEL is short for <u>Cypress Telecommunications</u> and is a registered service mark in the State of Texas.

Dedicated Access - If a Customer's location has a direct path to the Company's POP, the access is considered dedicated access.

InterLATA Call: An interLATA call is any call that originates and terminates in a different LATA.

IntraLATA Call: An intraLATA call is any call that originates and terminates within the same LATA.

LATA: LATA stands for Local Access Transport Area and is a geographic boundary, within which the LEC provides communications services.

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SECTION 1 - TERMS AND ABBREVIATIONS

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LEC: LEC stands for Local Exchange Carrier and is the serving telephone company providing local services to subscribers.

NPA: NPA literally stands for Numbering Plan Area but is more commonly referred to as an area code.

NPA Centroid: NPA Centroid is the center of the area code and is sometimes used to calculate mileage for inbound 800 calls where the NPA-NXX of the originating caller is not available.

NXX: NXX is the first three digits of the Customers telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

POP: POP stands for Point-of-Presence. A POP is the physical point where the LEC facilities and the Company's leased facilities interconnect or where the T-1.5 digital facility interconnects with the Company's leased facilities.

PSC: PSC stands for Public Service Commission.

Rate Center: A rate center is a group of central offices determined by NPA centroid or NPA-NXX.

Residential Customer: A Residential Customer is a Customer whose use of the Company's services are substantially of a social and domestic nature.

Switched Access: If the Customer's location has a transmission line that is switched through the LEC to reach the Company's POP, the access is considered switched access.

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.1 Undertakings of the Company

MISSOURI Public Service Commission

Intrastate services are furnished for communications originating and terminating at specified points within the state of Missouri under terms of this tariff. This Tariff governs the provision of switched message telephone services, directory assistance service, and operator toll assistance service within the State of Missouri by resale of the services of facilities based carriers. The Company's services are provided on a monthly basis and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the facilities and the terms and provisions of this tariff, and the rules of the Missouri PSC applying to long distance communications.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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Roger L. Scott, President
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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.2 Limitations (continued)

MISSOURI Public Service Commission

- 2.2.5 Company reserves the right to refuse service to Customers without incurring liability:
 - (A) For non-payment of any sum owed the Company;
 - (B) For insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers;
 - (C) For any violation by a Customer related to the request for such service of either the provisions of this Tariff or any laws, rules, regulations, or policies;
 - (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service;
 - (E) If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.3 Liabilities of The Company

MISSOURI

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors occurring in the course of furnishing service hereunder, and not caused by the negligence or intentional acts of its employees or its agents, shall in no event exceed an amount equivalent to the initial period charge to the Customer for the period during which the aforementioned faults in transmission occur. In no event shall the Company be held liable for any special or consequential damages.
- 2.3.2 The Company shall be indemnified and held harmless by the Customer against:
 - (A) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company; violation of any other literary, intellectual, artistic, dramatic, or musical right; violations of the right to privacy; or any other rights whatsoever relating to or arising from message content or the transmission thereof.
 - (B) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- 2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

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2.3 Liabilities of The Company (con't)

DEC 09 1933

- 2.3.4 The Company is not liable for any defacement of, or damage commission equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.3.5 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.3.6 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of transmission facilities; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, if committed beyond the scope of their employment.

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.3 Liabilities of The Company (con't)

Public Service Commission

2.3.7 The Company shall not be liable for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim of demands.

2.4 Use of Service

Service may be used for the transmission of communications by the Customer and the Customer's authorized user(s). The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose.

2.5 Interruption of Service

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.1 preceding. It shall be the obligation of the Customer to notify the Company of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.6 Restoration of Service

Public Service Commission

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.7 Rendering and Payment of Bills

2.7.1 General

The Customer is ultimately responsible for payment of all charges for service provided by the Company. The Customer has a choice of being direct billed by the Company or the Customer can receive their bill for long distance service with their Southwestern Bell bill for local service.

2.7.2 Billing Generated By Southwestern Bell

If the Customer chooses to receive their bill for long distance service with their Southwestern Bell bill for local service, the rules and regulations applying to rendering and payment of bill are the same as covered in Southwestern Bell's Missouri intrastate tariff.

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2.7 Rendering and Payment of Bills (continued)

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2.7.3 Billing Generated By Company

MISSOURI Public Service Commission

(A) Billing Period

The billing period is one calendar month.

(B) Rendering Bills

Bills will be mailed no later than the third day of the month. Bills are sent via U.S. mail to the billing address listed on the Proof of Authorization form unless the Customer has changed the information originally provided.

(C) Payment of Bills

Payment is due within twenty one (21) days of the monthly statement date. Payments are sent to Cypress Telecommunications Corporation, P.O. Box 671905, Houston, TX 77267-1905.

2.7.4 Billing Disputes

Billing disputes should be addressed in writing to Cypress Telecommunications Corporation, 11811 North Freeway, Suite 800, Houston, TX 77060. Billing disputes may also be referred via telephone to (800) 324-6123. Service Representatives are available to assist with billing inquiries Monday through Friday from 7:30 AM to 6:00 PM central time. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the Customer may make application to the Missouri Public Service Commission for review and disposition of the matter.

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By:

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2.7 Rendering and Payment of Bills (continued)

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2.7.5 Late Charge

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(A) Residential Customers

MISSOURI
Public Service Commission

If a Customer's bill is not paid by the beginning of the next billing cycle, the Company imposes a late charge of 1.5% per month on the (N) delinquent amount.

(B) Business Customers

If a Customer's bill is not paid by the beginning of the next billing cycle, the Company imposes a late charge of 1.5% per month on the delinquent amount.

- 2.8 Obtaining Service
 - 2.8.1 Application for Service

To obtain service, the Company requires the Customer to sign a Proof of Authorization form.

- 2.8.2 Establishment of Credit
 - (A) Customer Elects To Be Billed By Southwestern Bell

Southwestern Bell establishes credit based on the rules and regulations included in their Missouri intrastate tariff.

Issue Date: January 11, 1994

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By:

Roger L. Scott, President
Cypress Telecommunications Corporation

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2.7 Rendering and Payment of Bills (continued)

DEC 09 1993

2.7.5 Late Charge

MISSOURI Public Service Commission

(A) Residential Customers

If a Customer's bill is not paid by the beginning of the next billing cycle, the Company imposes a late charge of \$2.50 per month on the delinquent amount.

(B) Business Customers

If a Customer's bill is not paid by the beginning of the next billing cycle, the Company imposes a late charge of 1.5% per month CANGE LEFT uent amount.

2.8 Obtaining Service

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MISSOURI

2.8.1 Application for Service

To obtain service, the Company requires the Customer to sign a Proof of Authorization form.

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2.8 Obtaining Service (continued)

- MISSOURI
 Public Service Commission
- 2.8.2 Establishment of Credit (continued)
 - (B) Customer Elects To Be Billed By Company
 - .1 Residential Accounts and Business Accounts With Average Monthly Long Distance Usage of Less Than \$500 Per Month

Credit is determined by reviewing the Customer's payment history from a report from a local credit bureau. If the credit history shows no more than two occurrences in the past year of being more than thirty (30) days past due and the subscriber is not classified as a "very slow pay", credit is established and the Company will direct bill the account.

If the Customer does not meet the above requirements, the account will be billed by Southwestern Bell.

.2 Business Accounts With Average Monthly Long Distance Usage of \$500 or More Per Month

Credit is established using the same criteria set forth in Paragraph 2.8.2 (B).1. If credit is not established, the Company will collect a two month deposit.

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2.8 Obtaining Service (continued)

Punto Service Commission

2.8.3 Deposits

(A) Customer Elects To Be Billed By Southwestern Bell

Southwestern Bell collects deposits based on the rules and regulations included in their Missouri intrastate tariff.

- (B) Customer Elects To Be Billed By Company
 - .1 General

Deposits are collected only from applicants whose average long distance usage is \$500 per month or greater if the applicant has failed to establish credit according to Paragraph 2.8.2 (B).

.2 Amount of Deposit

The amount of any deposit shall not exceed the estimated charges for two months' service.

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.8 Obtaining Service (continued)

Public Service Commission

- 2.8.3 Deposits (continued)
 - (B) Customer Elects To Be Billed By Company (continued)
 - .3 Return of Deposit

A deposit will be returned:

- When an application for service has been canceled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance the Tariff and the excess portion of the deposit will be returned.
- At the end of one year of satisfactory credit history.
- Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills.
- .4 Interest on Deposits

The Company will pay 9% interest on deposits to be credited annually upon the account of the Customer or paid upon the return of the deposit whichever occurs first.

.5 Escrow of Deposit

The Customer's deposit will be held in escrow in a federally insured financial institution.

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MISSOURI

2.9 Customer Service

Public Service Commission
Customer Service may be contacted in writing at Cypress Telecommunications in Cypress Telecommunication 11811 North Freeway, Suite 800, Houston, TX 77060. Billing disputes may also be referred via telephone to (800) 324-6123. Service Representatives are available to assist with billing inquiries Monday through Friday from 7:30 AM to 6:00 PM central time. After hours, on weekends, and on holidays, the calls go to voice reception system. If the call is an emergency, a pager is dialed and the Customer is called back within thirty (30) minutes of call origination.

2.10 Cancellations

Customers may cancel service by giving a written notice or by calling Customer Service. However, when a request to cancel service is received over the telephone, the Company verifies that the request to cancel is from an authorized representative of the Customer. The Customer's service is disconnected within seventy two (72) hours of receipt the request.

2.11 Taxes

In addition to the charges specifically pertaining to the Company's services, certain federal, state, and local surcharges, taxes and fees will be applied. These taxes, surcharges, and fees are calculated based upon the amount billed to the end user for the Company's intrastate services. All state and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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Roger L. Scott, President Cypress Telecommunications Corporation 11811 North Freeway, Suite 800 Houston, TX 77060

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SECTION 2 - RULES AND REGULATIONS

DEC 09 1933

2.12 Transfer of Assignment

MISSOURI Public Service Commission

The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.4 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.13 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods.

2.14 Application of Charges

Usage charges apply to all completed calls. The usage charges for each completed call during a billing month will be computed to three decimal places. If the charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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2.15 Timing of Calls

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2.15.1 Operator Toll Assistance Calls

MISSOURI Public Service Commission

- On station-to-station calls chargeable time begins when a connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system.
- On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- Chargeable times ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator of the Underlying Carrier.

2.15.2 1+ Calls

Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment in the network.

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2.16 Mileage Measurements

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2.16.1 General

Each rate center or POP has a unique set of assigned vertical and horizontal (V&H) coordinates which are used by the Underlying Carrier for calculating mileage. Calculation of mileage is in accordance with the V&H coordinate system.

2.16.2 Operator Toll Assistance

Rates for service between points are based on airline mileage between rate centers of the calling and called stations.

2.16.3 Other Mileage Sensitive Services

The distance is measured using the V&H coordinates associated with either the rate centers of the originating and terminating stations or the V&H coordinates associated with the originating and terminating POP of the underlying carrier. The type of access determines which V&H coordinates are used.

If a call is originated or terminated via switched access, the distance is measured using the V&H coordinates associated with the rate centers of the originating or terminating station. If the call is originated or terminated via dedicated access, the distance is measured using the V&H coordinates associated with the originating or terminating POP of the underlying carrier.

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2.16 Mileage Measurements

MISSOURI Public Service Commission

Other Mileage Sensitive Services (continued) 2.16.3

> The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles. If the NPA-NXX is unavailable for a given call, the call is rated using the V&H coordinate associated with the NPA Centroid.

Determination of Airline Mileage 2.16.2

The airline mileage is determined by applying the formula below to the vertical and horizontal (V&H) coordinates associated with the rate center or POP involved. The Company uses the vertical and horizontal coordinates that are produced by Bell Communications Research in its NPA-NXX V & H Coordinates Tape and in NECA Tariff No. 4.

FORMULA:

 $\frac{(V1-V2)^2+(H1-H2)^2}{10}$

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SECTION 2 - RULES AND REGULATIONS

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2.17 Rate Periods

MISSOURI Public Service Commission

2.17.1 General

Different rates may be applicable to a call at a different time of the day and on certain days of the week as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of outbound calls and at the terminating station in the case of inbound calls.

2.17.2 Value WATS Plus

Times Applicable			
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	7:00 PM	Mon - Fri
Evening	7:00 PM 5:00 PM	8:00 AM 7:00 PM	Sun - Thurs Sunday
Night Weekend	7:00 PM All Hours 12:00 AM	12:00 AM All Hours 5:00 PM	Friday Saturday Sunday

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SECTION 2 - RULES AND REGULATIONS

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2.17 Rate Periods (continued)

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2.17.3 Residential 1-Plus, Direct Distance Dial, and WATS Plus 800

	Times Applicable		
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

2.17.4 Ultra WATS II, Premiere 1-Plus, Advantage 1-Plus, Calling Card Option 8, Residential 800, Premiere 800, and Advantage 800

Rate periods do not apply.

2.17.5 Calling Card Option 9

The rate period for Calling Card Option 9 calls is the same as the Customer's outbound service listed above.

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2.17 Rate Periods (continued)

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2.17.6 Operator Toll Assistance

	Times Applicable		
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

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SECTION 2 - RULES AND REGULATIONS

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2.18 Determining Rate In Effect

2.18.1 General

For outbound services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For inbound services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect.

2.18.2 Operator Toll Assistance

The time at the beginning of each minute of connection determines the applicable rate period. When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

2.18.3 All Other Calls Originating Via Switched Access

Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during the time period in which the call originates.

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2.19 Holiday Rates

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2.19.1 Residential 1-Plus, Direct Distance Dialed, and Operator Toll Assistance mesion

The term "Holiday" denotes the following holidays:

- * New Year's Day (January 1)
- * Independence Day (July 4)
- * Labor Day
- * Thanksgiving Day
- * Christmas Day (December 25)

The holiday rate is the evening rate, unless a lower rate would normally apply.

2.19.2 All Other Services

Holiday rates do not apply.

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2.20 Initial and Additional Period

MISSOURI Public Service Commission

2.20.1 General

Usage rates are based on an initial period plus any additional period or periods.

2.20.2 Residential 1-Plus, Direct Distance Dialed, Residential 800, Operator Toll Assistance, and Calling Card Option 8

The initial period is one (1) minute or fraction thereof. The additional period(s), if any, is each one (1) minute or fraction thereof.

2.20.3 WATS Plus 800

The initial period is one (1) minute or fraction thereof. The additional period(s), if any, is each one 1/10 of a minute (six second increments) or fraction thereof after the initial period.

2.20.4 Value WATS Plus, Ultra WATS II, Premiere 1-Plus, Advantage 1-Plus, Premiere 800, and Advantage 800

The initial period is the first thirty (30) seconds or fraction thereof. The additional period(s), if any, is each 1/10 of a minute (six second increments) or fraction thereof.

2.20.5 Calling Card Option 9

The initial and additional period for Calling Card Option 9 is the same as the Customer's outbound service listed above.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Outbound Services

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3.1.1 General

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Intrastate outbound services permit a Customer to establish a communications path between two stations by using a uniform dialing plan. Customers are connected by access lines to designated central offices. The rate schedule for outbound long distance calling depends upon the Customer's access arrangement, the class of customer, and the Customer's selection of services offered by the Company.

3.1.2 Residential 1-Plus

Residential 1-Plus service is available to Residential Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

3.1.3 Direct Distance Dial

Direct Distance Dial service is available to Business or Residential Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

3.1.4 Value WATS Plus

Value WATS Plus service is available to Business Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.1 Outbound Services (continued)

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3.1.5 Ultra WATS II

Ultra WATS II service is available to Business Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

3.1.6 Premiere 1-Plus

Premiere 1-Plus service is available to Business Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

3.1.7 Advantage 1-Plus

Advantage 1-Plus service is available to Business Customers with switched access to the LEC. The service is only available to Customers located in an equal access serving area.

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3.1 Outbound Services (continued)

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3.1.8 Calling Card

Calling Card service enables the caller to bill a call to the primary service location when the caller is away from their established primary service location. There are two calling card options, Option 8 and Option 9.

(A) Option 8

Customers access the network by dialing the universal "800" number plus the called telephone number and the calling card code. Option 8 is a stand alone product and is available to any Residential or Business Customer regardless of the type of access.

(B) Option 9

Customers access the network by dialing the "950" number plus the called telephone number and the calling card code. Option 9 service is available to a Business or Residential Customer that subscribes to any one of the outbound services offered by the Company.

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3.2 Inbound Service

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3.2.1 General

Inbound Service permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number (800) NXX-XXXX which terminates at the subscriber's location.

3.2.2 Residential 800

Residential 800 service is available to Residential Customers. The rate schedule applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city.

3.2.3 WATS Plus 800

WATS Plus 800 service is available to Business Customers. This rate schedule applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city.

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3.2 Inbound Service (continued)

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3.2.4 Premiere 800

Premiere Inbound service is available to Business Customers. This rate schedule applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city.

3.2.5 Advantage 800

Advantage 800 service is available to Business Customers. This rate schedule applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city.

3.3 Directory Assistance

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnished the requested telephone number(s) -- e.g., where the requested telephone number is unlisted, non-published or no record can be found. Directory Assistance is available to any Customer that subscribes to one of the Company's outbound services.

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3.4 Operator Toll Assistance

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3.4.1 Description of Service

Operator Toll Assistance is any variety of telephone services which require the assistance of a long distance operator. Examples include collect calls and person-to-person calls. There are two categories of operator services. They are 0+ calls and 00 calls. A 0+ call is one in which the Customer dials 0+ the called number to complete the call. A 00 call is one in which the operator dials the called number to complete the call for the Customer. Operator Toll Assistance is evoked when a Customer dials 00 or 0+ the called number.

3.4.2 Availability

Operator Toll Assistance is available to Customers that subscribe to any of the Company's outbound service offerings.

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SECTION 4 - RATES AND CHARGES

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4.1 Outbound Service

MISSOURI Public Service Commission

4.1.1 Residential 1-Plus

Customers subscribing to Residential 1-Plus services are billed a usage charge and an account fee of \$1.95 per month. The usage charges are as follows:

Per Minute Rates			
Day Evening Night/ Weekend			
\$.249 \$.189 \$.179			

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4.1 Outbound Service (continued)

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4.1.2 Direct Distance Dial

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(A) Usage Rates

	Per Minute		
Rate Mileage	Day	Evening	Night/ Weekend
0-292	\$.29	\$.21	\$.19
293-430	\$.30	\$.22	\$.19
Over 430	\$.31	\$.22	\$.19

(B) Volume Discount Schedule

DOLLAR VOLUME OF MONTHLY LONG DISTANCE USAGE			RATE %
50.00	-	99.99	5
100.00	-	499.99	8
500.00	-	999.99	10
1,000.00	-	2,999.99	12
3,000.00	-	UP	15

Interstate and intrastate monthly long distance usage is totalled to determine the dollar volume of monthly long distance usage which is read into the table to determine the discount rate.

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4.1 Outbound Service (continued)

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4.1.3 Value WATS Plus

Initial 30 Seconds		F	Each Addition 6 Seconds	1	
Day	Evening	Night/ Weekend	Day	Evening	Night/ Weekend
\$.09975	\$.06975	\$.06975	\$.01995	\$.01395	\$.01395

4.1.4 Ultra WATS II

Customers subscribing to Ultra WATS II services are billed a usage charge and an account fee of \$10 per month. The usage charges are as follows:

Initial 30 Seconds	Each Additional 6 Seconds
\$.1045	\$.0209

If the Customer's combined interstate and intrastate long distance usage for the billing month is \$250 or more, each call is discounted \$.01 per minute.

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SECTION 4 - RATES AND CHARGES

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4.1 Outbound Service (continued)

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4.1.6 Premiere 1-Plus

(A) Usage Rates

Initial 30 Seconds	Each Additional 6 Seconds
\$.1050	\$.0210

(B) Volume Discount Schedule

DOLLAR VOLUME OF			RATE
MONTHLY LONG DISTANCE			%
	USAGE	Ξ	
0	-	249.99	0
250	-	499.99	10
500	-	999.99	15
1,000	-	2,499.99	20
2,500	_	+	25

Interstate and intrastate monthly long distance usage is totalled to determine the dollar volume of monthly long distance usage which is read into the table to determine the discount rate.

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4.1 Outbound Service (continued)

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4.1.7 Advantage 1-Plus

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Customers subscribing to Advantage 1-Plus services are billed a usage charge and an account fee of \$10 per month. The usage charges are as follows:

Initial 30 Seconds	Each Additional 6 Seconds
\$.0945	\$.0189

4.1.8 Calling Card

(A) Option 8

Initial Minute	Each Additional Minute
\$.45	\$.36

(B) Option 9

A customer subscribing to Calling Card Option 9 service is billed the usage charge for the outbound service to which that Customer has subscribed. There is no additional charge for the use of the calling card.

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4.2 Inbound Services

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4.2.1 Residential 800

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Customers subscribing to Residential 800 service are billed a usage charge, an account fee of \$2.50 per month, and a one time set up fee of \$10. The usage charges are as follows:

Initial Minute	Each Additional Minute
\$.285	\$.285

4.2.2 WATS Plus 800

Customers subscribing to WATS Plus 800 are billed a usage charge, an account fee of \$20 per month, and a one time set up fee of \$50. The usage charges are as follows:

Γ	Day	Eve	ening	Ni	ght
Initial Minute	Each Add'l 6 Seconds	Initial Minute	Each Add'l 6 Seconds	Initial Minute	Each Add'l 6 Seconds
\$.23950	\$.02395	\$.21950	\$.02195	\$.19550	\$.01955

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4.2 Inbound Services (continued)

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4.2.3 Premiere 800

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Customers subscribing to Premiere 800 service are billed a usage charge, an account fee of \$20.00 per month, and a one time set up fee of \$20. The usage charges are as follows:

(A) Usage Rates

Initial 30 Seconds	Each Additional 6 Seconds
\$.1245	\$.0249

(B) Volume Discount Schedule

DOLLA MONTHL	RATE %		
0	-	249.99	0
250	-	499.99	10
500	-	999.99	15
1,000	-	2,499.99	20
2,500	-	+	25

Interstate and intrastate monthly long distance usage is totalled to determine the dollar volume of monthly long distance usage which is read into the table to determine the discount rate.

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4.2 Inbound Services (continued)

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4.2.4 Advantage 800

Customers subscribing to Advantage 800 services are billed a usage charge and an account fee of \$10 per month. The usage charges are as follows:

Initial 30 Seconds	Each Additional 6 Seconds	
\$.0945	\$.0189	

4.3 Directory Assistance

The rate per call is \$.60.

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4.4 Operator Toll Assistance

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4.4.1 General Regulations

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- CYTEL will not bill for incomplete calls where answer supervision is available. CYTEL will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) CYTEL's knowledge.
- The caller and billed party, if different from the caller, will be advised that CYTEL is the operator service provider at the time of the initial contact.
- Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- Only tariffed rates approved by the Missouri Public Service Commission for CYTEL shall appear on any company billings.
- CYTEL shall be listed on the Local Exchange Carrier (LEC) if the LEC has multicarrier billing capability and CYTEL utilizes the billing and collection capabilities of the LEC.
- CYTEL will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

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4.4 Operator Toll Assistance (continued)

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4.4.1 General Regulations (continued)

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- CYTEL will route all 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- Upon request, CYTEL will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.
- CYTEL will refuse operator services to traffic aggregators.

4.4.2 Rate Elements

Operator Toll Assistance is billed on a per minute basis plus a surcharge. Per minute charges are based on the distance and duration of the call, monthly usage, and the rate period (Day, Evening, or Night/Weekend) when the call is placed.

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4.4 Operator Toll Assistance (continued)

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4.4.3 Rate Schedule

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	DAY		EVENING		NIGHT	
RATE MILEAGE	INIT MIN	ADDL MIN	INIT MIN	ADDL MIN	INIT MIN	ADDL MIN
1- 10	.1100	.0900	.0880	.0720	.0715	.0585
11- 14	.1500	.1300	.1200	.1040	.0975	.0845
15- 18	.1800	.1600	.1440	.1280	.1170	.1040
19- 23	.2150	.1700	.1560	.1360	.1430	.1105
24- 28	.2450	.1760	.1985	.1600	.1820	.1300
29- 33	.2450	.1950	.2045	.1760	.1850	.1430
34- 40	.2750	.2350	.2125	.1865	.1915	.1560
41- 50	2750	.2350	.2125	.1865	.1915	.1560
51- 60	.2850	.2450	.2205	.1925	.1980	.1690
61- 80	.2950	.2550	.2210	.2005	.2045	.1755
81-100	.3050	.2650	.2345	.2035	.2075	.1770
101-125	.3350	.2850	.2445	.2275	.2075	.1940
126-150	.3450	.3050	.2475	.2435	.2140	.2070
151-190	.3550	.3150	.2555	.2515	.2205	.2135
191-300	.3650	.3250	.2660	.2595	.2270	.2200
301-430	.4050	.3650	.3185	.2865	.2795	.2535
Over 430	.4050	.3650	.3185	.2865	.2795	.2535

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4.4 Operator Toll Assistance (continued)

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4.4.4 Surcharges

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(A) Exemptions

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Operator station surcharges will be waived for operator assistance provided to a caller:

- who identifies him or herself as being handicapped and unable to dial the long distance call because of a handicap; or
- who cannot otherwise dial the call due to defective equipment or trouble on the network.
- (B) Surcharge For 0+ Calls

The surcharge for a station-to-station (paid, collect, or third party billing) call is \$1.75. The surcharge for a person-to-person (paid, collect, or third party billing) call is \$3.50.

(C) Surcharge for 00 Calls

In addition to the surcharge in Paragraph 4.4.4 (B) above, an additional surcharge of \$.80 applies.

4.5 Busy Line Verification/Interrupt

The Busy Line Verification charge is \$2.75 per occurrence. The Busy Line Interrupt charge is \$3.75 per occurrence.

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