P.S.C. Mo. Tariff No. 1
Original Sheet 1
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OCT 20 1995

MISSOURI TELECOMMUNICATIONS TARIFF NO. 1 MISCOURI

OF Public Service Commission

OVERLOOK COMMUNICATIONS INTERNATIONAL CORPORATION

2839 Paces Ferry Road Suite 500 Atlanta, Georgia 30339 1-800-827-7561

This tariff contains the description, regulations, and rates applicable to the furnishing of telecommunications service provided by Overlook Communications International Corporation within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

COMPETITIVE CLASSIFICATION

Overlook Communications International Corporation has been granted competitive status as defined by the Commission in Case No. TO-88-142.

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Waivers

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The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

<u>Statutes</u>

392.240(1)	- ratemaking
392.270	 valuation of property (ratemaking)
392.280	- depreciation accounts
392.290	- issuance of securities
392.310	- stock and debt issuance
392.320	- stock dividend payment
392.330	- issuance of securities, debt and notes
392.340	- reorganization(s)

Commission Rules

4	CSR	240-10.020	_	depreciation fund income
4	CSR	240-30.010(2)(C)	-	rate schedules
		240-32.030(1)(B)	_	exchange boundary maps
4	CSR	240-32.030(1)(C)	_	record keeping
4	CSR	240.32.030(2)	_	in-state record keeping
4	CSR	240-32.050(3)	_	local office record keeping
4	CSR	240-32.050(4)	-	telephone directories
4	CSR	240-32.050(5)	_	call intercept
4	CSR	240-32.050(6)	-	telephone number changes
4	CSR	240-32.070(4)	_	public coin telephone
4	CSR	240-33.030	_	minimum charges rule

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Section 4: Rates.....

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EXPLANATION OF SYMBOLS

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The following are the only symbols used for the purposes indicated below:

- D To Signify Deleted or Discontinued Material
- I to Signify a Rate Increase
- M To Signify Text Moved From Another Tariff Location
- N To Signify New Material
- R To Signify a Rate Reduction
- T To Signify Change in Text or Regulation, but No Change in Rate or Charge

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TARIFF FORMAT

MISCOURI Public Service Commission

- A. Sheet numbers appear in the upper-right <u>Sheet Numbering -</u> corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- В. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 34 cancels 3rd Revised Sheet 34.
- Paragraph Numbering Sequence There are nine levels of C. paragraph coding. Each level of coding is subservient to its next higher level of coding.

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a) 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)(1)

D. <u>Check Sheets</u> - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS MISSOURI

1.1 <u>Definitions</u>:

<u>Application for Service</u> - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

<u>Authorized User</u> - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

<u>Cancellation of Order</u> - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

<u>Carrier</u> - Overlook Communications International Corporation unless specifically stated otherwise.

Company - Overlook Communications International hereinafter
referred to as "OCI" or "Carrier."

<u>Completed Calls</u> - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a credit to the customer upon request.

<u>Customer</u> - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the Company.

<u>Customer Provided Equipment</u> - Terminal equipment provided by a customer.

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1.1 <u>Definitions</u>:

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Missouri The disconnection of a circuit, dedicated Disconnection access line or port connection being used for existing service.

Expedite - A service order initiated at the request of the customer plus the accompanying installation or charge to related circuits that is processed in a time period shorter than the Company's standard service interval.

<u>Holidays</u> - the Company's recognized holidays are:

New Year's Day Memorial Day

Labor Day July 4th

Christmas Dav Thanksgiving Day

+Applies to Federally observed holidays only. These holidays are for MTS Service exclusively.

<u>Measured Use Service</u> - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Premises - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place(s) of business.

<u>Speed Number</u> - A signaling arrangement by which a customer may elect to dial a pre-programmed number in place of a designated ten digit number.

<u>Network Terminal</u> - Any location where carrier provides services described herein.

<u>Terminal Equipment</u> - Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets, or microprocessors.

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of The Company

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The Company provides long distance message toll telephone service to residential and business customers for the direct transmission of voice, and data, other types telecommunications.

Communications originate when the customer accesses the Company directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. The Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 <u>Limitations on Service</u>

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to provide services only to and from locations where the necessary facilities or equipment are available.

2.2.3 The Company reserves the right to discontinue furnishing service upon written notice when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2,2,4 Title to any equipment provided by the Company remains with the Company. Prior written permission is required before assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

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2.3 Use of Service

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Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized and regulated common carrier. This provisions does not prohibit an arrangement between the customer and an authorized user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

The minimum period for service is one month (30 days) unless otherwise noted in the service description.

2.4 <u>Carrier Liability</u>

2.4.1 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control. In any event, the Company's liability to a customer is limited to the charges for services rendered to the customer.

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2.4 <u>Carrier Liability</u> (continued)

MISSCURI Public Sarvice Commission

- 2.4.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, competition, unfair interference with misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.3 Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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2.4 <u>Carrier Liability</u> (continued)

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Public Service Commission
2.4.5 Carrier shall be indemnified and held harmless by
the customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information or other content transmitted over the Company's facilities;
- B. All other claims arising out of any act or omission of the Customer in connection with any service provided by Carrier.
- C. In no event shall the Company be liable to customer for any general, indirect, special, incidental, consequential or punitive loss or damage of any kind, or character including lost profits (whether or not the company has been advised of the possibility of such loss or damage), by reason of any act or omission in the Company's performance under this agreement.
- 2.4.6 No agent, independent contractor, or employee of any other carrier shall be deemed to be an agent, independent contractor or employee of the Company.
- 2.4.7 The Company is not liable for interruptions in service caused by customer's failure to notify Company prior to any change.

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2.5 Interruption of Service

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A credit allowance for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify the Company of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the terminal.

2.6 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

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2.7 Responsibility of the Customer

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- 2.7.1 All customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communication systems provided by others are connected to the facilities, the customer assumes additional responsibilities. All customers are responsible for the following:
 - A. The customer is responsible for placing orders for service, paying all charges for service rendered by the Company and complying with all of the Company's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
 - B. When placing an order for service, the customer must provide:

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 The name(s) and address(es) of the person(s) responsible for the payment of service charges.

The name(s), telephone number(s), and address(es) of the customer contact person(s).

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- C. The customer must pay the Company for the replacement or repair of equipment when the damage results from:
 - 1. The negligence or willful act of the customer or user.
 - 2. Improper use of service.
 - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, the Company will cooperate with the customer in prosecuting a claim against any third party causing damage.

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2.7.2 Maintenance, Testing and Adjustment MISCOURI

Upon reasonable notice, the equipment provided by the Company shall be made available for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 <u>Deposits</u>

An applicant whose credit has not been duly established may be required to make a deposit to be held as guarantee of payment of charges. Existing customers may be required to submit or increase a deposit under those circumstances prescribed by and in accordance with Commission rules.

The amount of the deposit shall not exceed the estimated charges for two months' service.

All deposits will be held by the Company.

Deposits will be returned:

- When an application for service has been cancelled prior to establishment of service. The deposit will be applied to amounts owed to the Company and the excess portion returned;
- After one (1) year of satisfactory payment history by the customer;
- 3.) Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills.

The fact that a deposit has been made in no way relieves the Customer from complying with regulations regarding prompt payment of bills.

Interest shall be paid on any deposit held by the Company in excess of ninety (90) days at the current rate prescribed by the Commission.

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2.7.4 <u>Credit Allowance</u>

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Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by the Company.

- A. Credit allowances for failure of service or equipment starts when the customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
 - Interruptions of service resulting from the Company performing routine maintenance;
 - Interruptions of service for implementation of a customer order for a change in the service;
 - Interruption caused by the negligence of the customer or his authorized user;
 - 4. Interruptions of service because of the failure of service or equipment due to customer or authorized user provided facilities.

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2.7.5 Cancellation by Customer

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If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

2.7.6 Payment of Charges for Services

Service is provided and billed on a monthly basis.

Payment will be considered timely if paid within 21 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.

In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with compnay complaint procedures.

The customer is responsible for payment of all charges for service furnished to the customer under this tariff. Charges are based on actual usage during a month and will be billed monthly in arrears.

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2.7.5 Payment of Charges for Services (continued)

Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.

Commercial account payments not received within thirty (30) days after the billing date will accrue interest from the date of the bill until payment is received at the rate of one and one-half percent (1.5%) per month.

If the Company receives a check from a customer which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the Company shall apply a service charge as set forth in the rate section of this The charge shall be applied to the tariff. customer's monthly billing, in addition to any other charges which may apply under this tariff. Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

2.7.7 <u>Taxes</u>

All state and local taxes (i.e. sales tax and municipal tax) are listed as separate line items and are not included in the quoted rates.

2.7.7 Application of Charges

The charge for service are those in effect for the period that service is furnished. If the charges for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges.

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2.8 Responsibility of The Company

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2.8.1 <u>Calculation of Credit Allowance</u> Public Service Commission

Pursuant to limitations set forth in Section 2.7.4, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for an interruption that exceeds two hours or major fraction in excess of the initial two hours that the interruption continues.
- C. When an annual minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the annual minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues.
- D. Customers have up to 60 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits.

2.8.2 Cancellation of Credit

Where the Company cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

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2.8.3 Disconnection of Service by The Company in Sarvice Commission

The Company, upon 5 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to the Company for service for more than fifteen days beyond the due date of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. The Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. In circumstances where unlimited access to the network may result in substantial loss of revenue to the Company.
- F. Service may be discontinued without notice in the event customer uses equipment in such a manner as to adversely affect the Company's equipment or service to others.

2.8.4 Fractional Charges

Charges for a fractional part of a month (which follows a full month) are calculated by counting the number of days remaining in the billing period before service was discontinued. That number is divided by thirty days and the resulting fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

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Timing_of Calls 3.1

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Customer time begins when the Company receives mission 3.1.1 signalling to detect that the network connection between the calling party and the network has been established. In all cases, chargeable time ends when either party disconnects.

> There are no charges incurred if a call is not completed.

> The minimum length of a call for billing purposes is sixty (60) seconds, unless otherwise specified under the individual description of service contained in this tariff.

3.2 Start of Billing

For billing purposes, the start of service is the first day on which service is available for use by the customer. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation.

3.3 <u>Interconnection</u>

Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other carriers. Any special interface equipment of the Company and other participating carriers shall be provided at the customer's expense.

Customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with the Company's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection

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Terminal Equipment

MISCOURI Public Sarvice Commission

The Company's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at his premises, including customer personnel, wiring, electrical power, and the like incurred in his use of carrier's service.

- 3.4.1 When terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth within the telecommunications industry and shall not interfere with service furnished to customers. necessary Any additional protective equipment shall be employed at the customer's expense.
- 3.4.2 The power of the signal which may be applied by the customer-provided equipment at the point of termination will be specified by the Carrier for each application, to be consistent with the signal power allowed on the telecommunications network.
- 3.4.3 The customer shall ensure that his terminal facilities are of the proper mode, band-width, power, data, speed and signal level for the intended use of the customer, and that the signals do not damage the Company's equipment , injure personnel or degrade service to other customers.
- 3.4.4 If the customer fails to maintain and operate his terminal equipment properly, the Company may require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Company may, upon five (5) days written notice, terminate the customer's service.

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3.5 <u>Calculation of Distance</u>

Public Service Commission

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinated that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff.

Formula: $\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$

3.6 Minimum Call Completion Rate

The Company will engineer for a call completion rate of 99% (number of calls completed/number of calls attempted) during peak use periods for Feature Group D services.

3.7 <u>Special Services</u>

A Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and filed in this tariff.

Special Service charges will be based on the estimated cost of furnishing such services including cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

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<u>Description of Carrier Service</u>

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The Company will provide the following services: OCT 20 1995

3.8.1 Message Toll Service (MTS)

MISSCURI MTS service is a measured use, full time service and is offered on a monthly basis, utilizing inter-city communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such inter-city communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities or the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded

3.8.2 Wats Service

otherwise.

WATS is a one-way outbound service requiring the customer to originate calls via a dedicated access facility between the customer's premises and the Company's terminal location and allowing the completion of calls via the Company's interexchange facilities and the facilities leased from other carriers. The dedicated access facility is provided by the Competitive Local Access Service Provider (CAPS) Local Exchange Carrier (LEC). The Company will act as agent for the customer in the ordering and installation of such facilities.

up to the next highest whole minute, unless stated

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3.8.3 800 Services

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800 Service is the furnishing of dial type wintrastate telecommunications originating on feature facilities provided by the CAPS and LECs and terminating on a Regular Business Line or a Special Access Line (SAL).

Availability of 800 Service A.

> The furnishing of 800 Service under this tariff will require certain physical arrangements of the facilities of the local exchange carrier and is therefore subject to the availability of such facilities.

Use of the 800 Service В.

- 1. 800 service is provided for use by the customer and may be used by others when so authorized by the customer, provided that such usage is subject to the provisions of this tariff.
- 2. 800 service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:
 - The acceptance of an 800 service call in response to an uncompleted Message Telecommunications Service (MTS) call placed to information and avoid the MTS charge.
 - The obtaining or attempting (b) obtain, or assisting another to obtain or to attempt to obtain 800 service through any fraudulent means with intent of avoiding payment of CANCELLED reqular service.

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3.8.3 800 Services (continued)

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Provisioning Scope and Responsibility (AISCOUR) C.

include Service Commission 800 service arrangements planning, testing, maintenance, billing service customer accuracy and inquiry responsibility. Local Exchange Carrier facilities are standard components of 800 800 services include service arrangements. access lines provided and are billed as part of the service arrangements by the respective The company reserves the right to delay or defer service ordering and provisioning in billing locations where capability and facilities are not available to the Company and/or no customer demand exists.

D. Design Layout Requirements for 800 Service

Since 800 service access line facilities are provided and billed by the LECs as part of the company's 800 service arrangements, customer or other carrier request for access line design parameter should be directed to LEC as the access line facilities provider.

Ε. Limitation of 800 Service

800 service is furnished upon the condition that the subscriber contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the company. The company may terminate or refuse to furnish 800 service any applicant, without incurring any liability, if the use of the service would interfere with or impair any service rendered by the company.

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3.8.3 Reservation of Numbers for 800 Services MISSCURE Cardo Carvida Commission

The Company will accept a prospective 800 service customer's request for a particular 800 service telephone number (up to ten (10) in total), and will reserve such number(s) on a first come first serve basis. requests for 800 service telephone number reservations must be made in writing, dated and signed by a responsible representative of the customer. The Company does not quarantee the reservation of number(s) until that number is assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer, provided the customer subscribes to 800 service within 10 days of the reservation of said number and uses the service within an additional 90 day period. customer who has received a number does not subscribe to and use the service within the appropriate 10 and 90 day periods specified above, the company reserves the right to make the number available for use by another customer in accordance with the terms of the section.

3.8.4 Incoming 800 Service

Incoming 800 is a service that allows calls to be terminated on feature group facilities provided by the local exchange carrier network.

Travel Card Service 3.9

Travel Card Service is a non prepaid special travel feature whereby a customer can access the network via an 800 number (provided by Carrier) from any touchtone phone, anywhere in the continental United States.

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3.10 Prepaid Calling Card Service

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Α. <u>General</u>

Prepaid Calling Card Service Commission Prepaid Calling Card Service Service Grade switched telecommunications service that allows an end user to place calls charged to prepaid cards issued by Overlook International Corporation (hereafter Communications referred to as the Company). The end user accesses the network by dialing the appropriate 800 number printed on the back of the card.

В. Unit_Value

Prepaid Calling Cards may be obtained from the Company or authorized resellers/agents in various denominations with a per unit value which is inclusive of all taxes. unit equals one minute (or fraction thereof) of domestic These prices apply twenty four (24) hours a day, seven (7) days a week.

c. Collector's Card Value

In certain instances, an additional cost will be added to the card to cover the cost of printing, set up, enhanced features, etc. Additionally, the Company will provide Prepaid Calling Cards where the card itself has value (i.e. includes a picture of a licensed property or because of the materials used in the production of the distinct from the value of the underlying telecommunications service.

The value of the telecommunications service (in units or dollars) will be indicated on the card. The rates. terms, and conditions will be those of the Unit Value stated in subsection B above.

Availability of Service D.

Prepaid Calling Card Service is available twenty-four (24) hours a day, seven (7) days a week. The number of available prepaid cards is subject to limitations. Such cards will be offered to customers on a first come, first served basis. Prepaid Calling Card Service can be accessed through touch-tone telephones only.

ISSUED: October 19, 1995 EFFECTIVE: Convenience

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3.10 Prepaid Calling Card Service (Continued)

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Ε. Exclusions

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The following types of calls may not be completed with Prepaid Calling Card Service:

- Calls to 500, 700, 800, 900, 976, 888, any N11 nos, including but not limited to 411, 911 and 950 numbers.
- Calls to Directory Assistance.
- Operator Assisted Calls.

F. Card Depletion/Renewal/Expiration

1. <u>Depletion</u>

Prepaid Calling Card Service will be reduced and depleted based upon customer usage. At the beginning of each call, the user will be notified as to the amount of minutes available on the card. Customers will be given a minimum notice of one minute before the available card balance is depleted. When the balance of available time is depleted, the call will be terminated.

2. Renewal

The end user can extend the use of the Prepaid Calling Card by charging additional units on an authorized major credit card. The system will "voice prompt" the user through the process necessary to purchase these additional increments. An on-line credit check will be done to ensure that approved credit is available.

3. Expiration

Prepaid Calling Cards are non-refundable and some cards will expire on the date specified on the card while others will expire one (1) year from the date of first use. of first use.

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3.10 Prepaid Calling Card Service (Continued)

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Conditions of Service G.

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The Company is not liable or responsible that their, Crossission or unauthorized use of the Prepaid Calling Card or the Prepaid Calling Card's PIN (Personal Identification When applicable, the reseller of Prepaid Number). Calling Cards is solely responsible for the collection and payment of all applicable federal, state or local use, excise, sales and/or privilege taxes, duties or any similar fees that may be assessed by any government body and/or regulatory authority in connection with the service.

- In the event of a failure of service of which the 1. Company has been notified, a credit allowance will be issued for such service failures as designated in Section 2.7.4 and will be calculated pursuant to Section 2.8.1.
- In addition to the purchase of individual Prepaid Calling Η. Cards by consumers, the Company will also make Prepaid Calling Cards available to wholesalers or distributors whose price per card will be determined based on the number of cards purchased and whether or not such purchases will be isolated or made on a recurring basis.

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SECTION 4 - RATES AND CHARGES

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4.1 Rate Periods

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<u>Day Rate Period</u> - The hours of 8 A.M. up to, but not including, 5 P.M. Monday through Friday, except on Carrier recognized holidays.

<u>Evening Rate Period</u> - The hours of 5 P.M. up to, but not including, 11 P.M. Sunday through Friday.

Late Night and Weekend Rate Period - The hours of 11 P.M. up to, but not including 8 A.M. Monday through Friday; 11 P.M. Friday, up to but not including 5 P.M. on Sunday.

4.2 Usage Charges and Billing Increments

A. <u>Usage Charges</u>

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

B. <u>Billing Increments</u>

Depending on the product the customer chooses, usage is billed in full minute increments or in either increments of 30 seconds for the initial period with six (6) second increments thereafter or, six (6) seconds for the initial period with six (6) seconds thereafter.

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4.3 MTS Service Rates and Charges

A. Plan A

1. This Plan is a flat rated two ways Calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$0.00 to \$50.00 per month in long distance services.

- Rate: .20 flat (Day, Evening, Night)
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

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4.3 MTS Service Rates and Charges (continued)

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- B. Plan B
 - 1. This Plan is a flat rated two-way caffingsion multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$50.01 to \$100.00 per month in long distance services.
 - 2. Rate: .195 flat (Day, Evening, Night).
 - 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

C. Plan C

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$100.01 to \$150.00 or more per month in long distance services.
- Rate: .19 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

D. Plan D

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$150.01 to \$200.00 or more per month in long distance services.
- Rate: .185 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

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4.3 MTS Service Rates and Charges (continued)

Plan

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services.

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Plan E Ε.

1.

Public Sarvice Commission rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$200.01 to \$250.00 per month in long distance

2. Rate: .18 flat (Day, Evening, Night).

is

a

3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

flat

F. Plan F

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$250.01 to \$300.00 per month in long distance services.
- 2. Rate: .175 flat (Day, Evening, Night).
- Billing: This Plan is billed in initial periods of 3. 30 seconds and six second increments thereafter.

G. Plan G

- is a flat rated two-way 1. Plan multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$300.01 to \$350.00 per month in long distance services.
- Rate: .17 flat (Day, Evening, Night). 2.
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

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4.3 MTS Service Rates and Charges (continued)

OCT 20 1995

Η. Plan H

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- 1. Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$350.01 to \$400.00 per month in long distance services.
- 2. Rate: .165 flat (Day, Evening, Night).
- Billing: This Plan is billed in initial periods of 3. 30 seconds and six second increments thereafter.

I. Plan I

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$400.01 to \$450.00 per month in long distance services.
- Rate: .16 flat (Day, Evening, Night). 2.
- Billing: This Plan is billed in initial periods of 3. 30 seconds and six second increments thereafter.

J. Plan J

- rated two-way calling 1. Plan is a flat multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$450.01 to \$500.00 per month in long distance services.
- Rate: .155 flat (Day, Evening, Night). 2.
- Billing: This Plan is billed in initial periods of 3. 30 seconds and six second increments thereafter.

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4.3 MTS Service Rates and Charges (continued)

OCT 20 1995

K. Plan K

MISCOURI

- Public Service Commission

 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$500.01 to \$550.00 per month in long distance services.
- 2. Rate: .15 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

L. Plan L

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$550.01 to \$600.00 per month in long distance services.
- 2. Rate: .145 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

M. Plan M

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$600.01 to \$650.00 per month in long distance services.
- Rate: .14 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

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4.3 MTS Service Rates and Charges (continued)

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N. Plan N

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- 1. This Plan is a flat rated two way victar principles on multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$650.01 to \$700.00 per month in long distance services.
- Rate: .135 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

O. Plan O

- 1. This Plan is a flat rated two-way calling multipoint service, accessible by customers on a dial-up basis and intended for customers utilizing \$700.01 and over per month in long distance services.
- 2. Rate: .13 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and six second increments thereafter.

4.4 800 Service Plans

A. Plan A

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This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$0.00 to \$50.00 per month in long distance missionservices.

2. Rate: .20 flat (Day, Evening, Night).

3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

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800 Service Plans (continued)

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Plan B В.

MISCOURI Public Service Commission

- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$50.01 to \$100.00 per month in long distance services.
- 2. Rate: .195 flat (Day, Evening, Night).
- Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

C. Plan C

- 1. This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$100.01 to \$150.00 per month in long distance services.
- 2. Rate: .19 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

D. Plan D

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This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$150.01 to \$200.00 per month in long distance services. openssion

Rate: .185 flat (Day, Evening, Night).

3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

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4.4 <u>800 Service Plans</u> (continued)

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E. Plan E

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- 1. This Plan is an incoming service that a Pows compission which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$200.01 to \$250.00 per month in long distance services.
- 2. Rate: .18 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

F. Plan F

- 1. This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$250.01 to \$300.00 per month in long distance services.
- 2. Rate: .175 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

G. Plan G

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1. This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$300.01 to \$350.00 per month in long distance services.

- 2. Rate: .17 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

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4.4 800 Service Plans

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Η. Plan H ⊋ublic Servic MISSOUPI

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- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$350.01 to \$400.00 per month in long distance services.
- 2. Rate: .165 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

I. Plan I

- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$400.01 to \$450.00 per month in long distance services.
- 2. .16 flat (Day, Evening, Night). Rate:
- Billing: This Plan is billed in initial periods of 3. 30 seconds and in six second increments thereafter.

J. Plan J

- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$450.01 to \$500.00 per month in long distance services.
- 2. .155 flat (Day, Evening, Night). Rate:
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

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800 Service Plans

(continued) OCT 0 8 2003

Κ. Plan K

K
Public Service Commission MISSCURI
This Plan is an incoming Service that allows calls which originate on the fortune that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$500.01 to \$550.00 per month in long distance services.

- 2. Rate: .15 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

L. Plan L

- 1. This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$550.01 to \$600.00 per month in long distance services.
- 2. Rate: .145 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

Plan M Μ.

- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$600.01 to \$650.00 per month in long distance services.
- 2. Rate: .14 flat (Day, Evening, Night).
- Billing: This Plan is billed in initial periods of 3. 30 seconds and in six second increments thereafter.

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800 Service Plans (continued) 4.4

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N. Plan N

MISSCURI Public Service Commission

- This Plan is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$650.01 to \$700.00 per month in long distance services.
- 2. Rate: .135 flat (Day, Evening, Night).
- Billing: This Plan is billed in initial periods of 3. 30 seconds and in six second increments thereafter.

0. Plan O

- This Plan is an incoming service that allows calls 1. which originate on the feature group facilities provided by the local exchange carrier to be terminated on a regular business line or special access line and is intended for customers utilizing \$700.01 to \$750.00 per month in long distance services.
- 2. Rate: .13 flat (Day, Evening, Night).
- 3. Billing: This Plan is billed in initial periods of 30 seconds and in six second increments thereafter.

All switched 800 products will be billed a monthly NOTE: recurring charge of \$15.00 in addition to the usage charges.

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4.5 Travel Card Service Plans

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Α. Plan A

- MISSOURI
- Public Service Commission 1. Plan A is a special travel feature customer may access the network by means of an 800 number (provided by the Company) from any touchtone phone in the continental U.S.
- 2. Rate: .31 flat (Day, Evening, Night). addition, there is a \$0.40 surcharge on each travel card call that is made.
- 3. Plan A is billed in full minute Billing: increments.

<u>Dedicated Service Plans</u>

- Plan A Α.
 - 1. Plan A is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the local exchange carrier and intended for customers utilizing between \$2,200.00 and \$5,000.00 per month in long distance services.
 - 2. Rate: .12 flat (Day, Evening, Night).
 - 3. Billing: Plan A is billed in 6 second increments.

Plan B В.

- Plan B is a one-way outbound service requiring the 1. customer to originate calls via a dedicated access facility which is provided by the local exchange carrier and intended for customers utilizing between \$5,000.01 and \$7,500.00 per month in long distance services.
- Rate: .115 flat (Day, Evening, Night). 2.
- Billing: Plan B is billed in 6 second increments. 3.

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4.6 <u>Dedicated Service Plans</u> (continued)

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C. Plan C

- Public Service Commission
- Plan C is a one-way outbound service requiring the 1. customer to originate calls via a dedicated access facility which is provided by the local exchange carrier and intended for customers utilizing \$7,500.01 to \$10,000.00 per month in long distance services.
- 2. .11 flat (Day, Evening, Night). Rate:
- 3. Billing: Plan C is billed in 6 second increments.
- D. Plan D
 - 1. Plan D is a one-way outbound service requiring the customer to originate calls via a dedicated access facility which is provided by the local exchange carrier and intended for customers utilizing over \$10,000.00 per month in long distance services.
 - .10 flat (Day, Evening, Night). 2. Rate:
 - З. Billing: Plan D is billed in 6 second increments.

<u>Dedicated 800 Service Plans</u> 4.7

- Plan A Α.
 - 1. Plan A is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a dedicated facility and intended for customers utilizing between \$2,200.00 and \$5,000.00 per month in 800 service.
 - 2. .12 flat (Day, Evening, Night).
 - 3. Billing: Plan A is billed in 6 second increments.

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4.7 <u>Dedicated 800 Service Plans</u> (Continued)

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B. Plan B

1.

Plan B is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a dedicated facility and intended for customers utilizing between \$5,000.01 and \$7,500.00 per month in 800 service.

- 2. Rate: .115 flat (Day, Evening, Night).
- 3. Billing: Plan B is billed in 6 second increments.

C. Plan C

- 1. Plan C is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a dedicated facility and intended for customers utilizing between \$7,500.01 and \$10,000.00 per month in 800 service.
- Rate: .11 flat (Day, Evening, Night).
- 3. Billing: Plan C is billed in 6 second increments.

D. Plan D

- 1. Plan D is an incoming service that allows calls which originate on the feature group facilities provided by the local exchange carrier to be terminated on a dedicated facility and intended for customers utilizing over \$10,000.00 per month in 800 service.
- 2. Rate: .105 flat (Day, Evening, Night).
- 3. Billing: Plan D is billed in 6 second increments.

NOTE: All switched 800 products will be billed a monthly recurring charge of \$15.00 in addition to the usage charges.

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4.8 Prepaid Calling Card

\$0.60 per minute.

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4.9 Association Network

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A. The Association Network is an inbound, outbound and travel product developed for use by alternative marketers of the Company's service. This product is also provided to independent agents who in turn market the Company's services to end-users. The product features a simple time of day pricing that does not change regardless of the distance the call must travel.

Alternative marketers consists of Associations and other forms of trade and college alumni groups which market the OCI Association Network to their members. The member/end-user is a customer of OCI and will be invoiced at the rate set forth in this tariff by OCI.

The same type of arrangement is used with independent agents, however, independent agents market to the community at large rather than to specific groups and their members and the end-users are customers of OCI and are invoiced at the rate set forth in this tariff.

B. Intrastate Rates:

	DAY	<u>EVE</u>	<u>N/WE</u>
Outbound MTS Service	.31	.31	.31
Outbound Wats Service	.25	.25	.25
Inbound Personal 800 Service	.31	.31	.31
Travel Card	.31	.31	.31

- C. Billing: Outbound MTS, Outbound Wats and inbound personal 800 services are billed in initial periods of 30 seconds with 6 second increments thereafter. Travel card services are billed in full minute increments.
- D. Monthly Fee/Surcharge: There is a \$6.50 monthly recurring fee for each 800 number an end-user obtains. There is a .40 cent per call surcharge on each travel card call.

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