

Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

### Rules Governing Rendering of Water Service

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\* Indicates new rate or text

+ Indicates change

DATE OF ISSUE June 25 2009  
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ISSUED BY Jay Laughlin, President, P.O. Box 308, Waynesville MO 65833

name of officer

title

address

P.S.C. MO No. 1

3<sup>rd</sup> Revised Sheet No.1  
Cancels 2<sup>nd</sup> Revised Sheet No. 1

Highway H Utilities, Inc.  
Name of Issuing Company

For: Service Area  
Community, Town or City

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Name and Title of Issuing Officer

Waynesville, MO  
Company Mailing Address

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Cancelling P.S.C.MO. No. 1 1st { Original } SHEET No. 1  
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Highway H Utilities, Inc.  
Name of Issuing Corporation

For Service Area  
Community, Town or City

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JUN 28 1991

MISSOURI  
Public Service Commission

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JAN 14 2005

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Public Service Commission  
MISSOURI

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91 - 127 91 - 128  
Public Service Commission

\*Indicates new rate or text  
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DATE OF ISSUE JUN 28 1991 DATE EFFECTIVE JUL 28 1991  
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Highway H Utilities, Inc.

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Name of Issuing Corporation

Community, Town or City

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MAY 10 1990

MISSOURI  
Public Service Commission

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Public Service Commission

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name of officer title address

Highway H Utilities, Inc.

For Service Area \_\_\_\_\_

Name of Issuing Corporation

Community, Town or City \_\_\_\_\_

MAP 14 1990

MISSOURI

Public Service Commission

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BY 124 R.S. #1Public Service Commission  
MISSOURI

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90 - 26

Public Service Commission

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DATE OF ISSUE March 14, 1990  
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name of officerPresident  
titleWaynesville, MO  
address



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{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Highway H Utilities, Inc.

Service Area

Name of Issuing Corporation

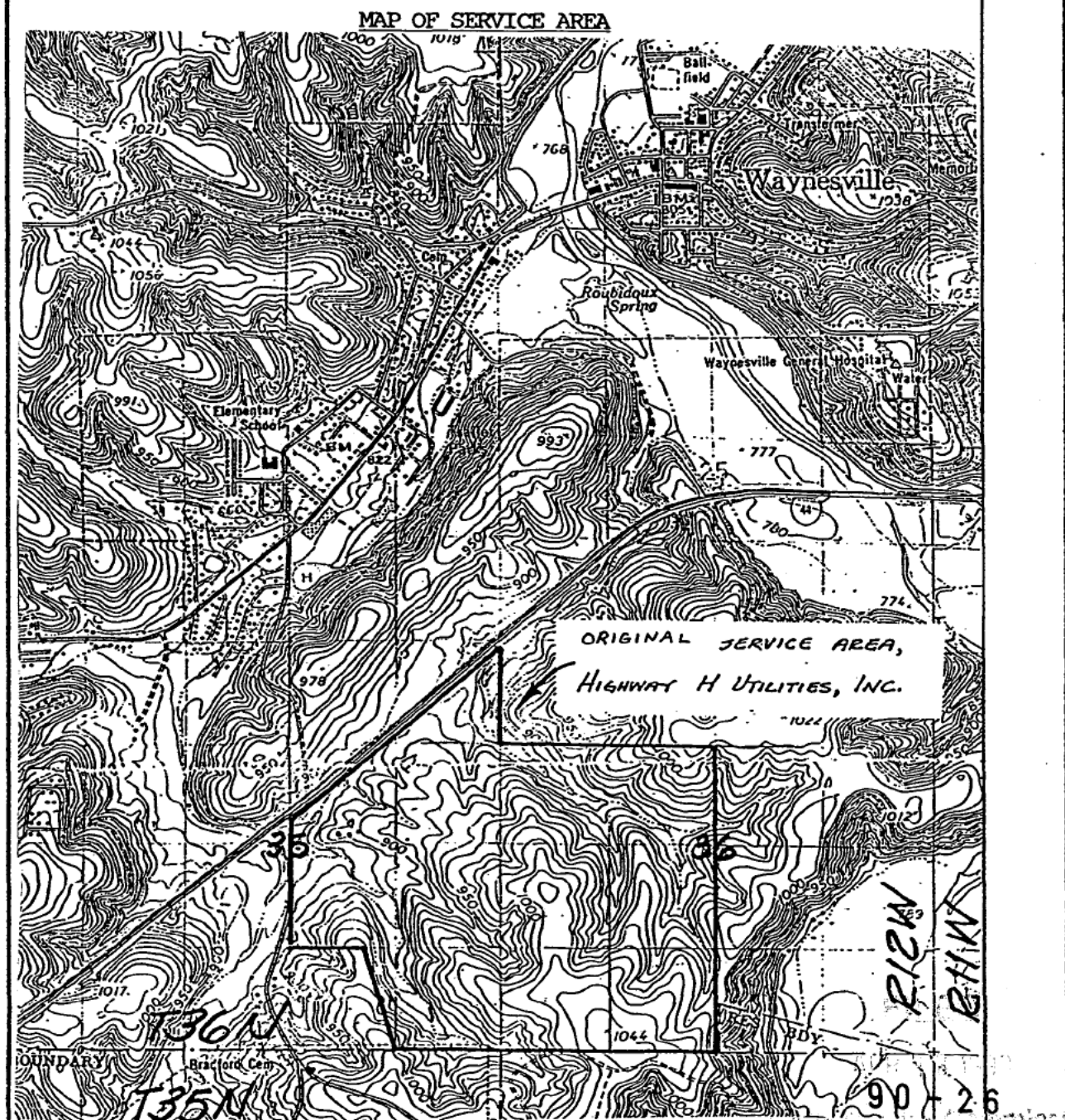
For \_\_\_\_\_

Community \_\_\_\_\_

MAR 14 1990

MISSOURI

Public Service Commission

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month day yearISSUED BY Jerry Laughlin President  
name of officerWaynesville, MO  
title address

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1st Revised Sheet No. 2A

Cancelling Original Sheet No. 2A

Highway H Utilities  
Name of Issuing Company

For: Service Area  
Certificated Service Area

## WATER SERVICE

\* Reserved for Future Use

\* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: May 25, 2012  
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Name & Title of Issuing Officer

P.O. Box 308, Waynesville, MO 65583  
Company Mailing Address



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{ Original }

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{ Revised }

Highway H Utilities, Inc.

For Service Area

Name of Issuing Corporation

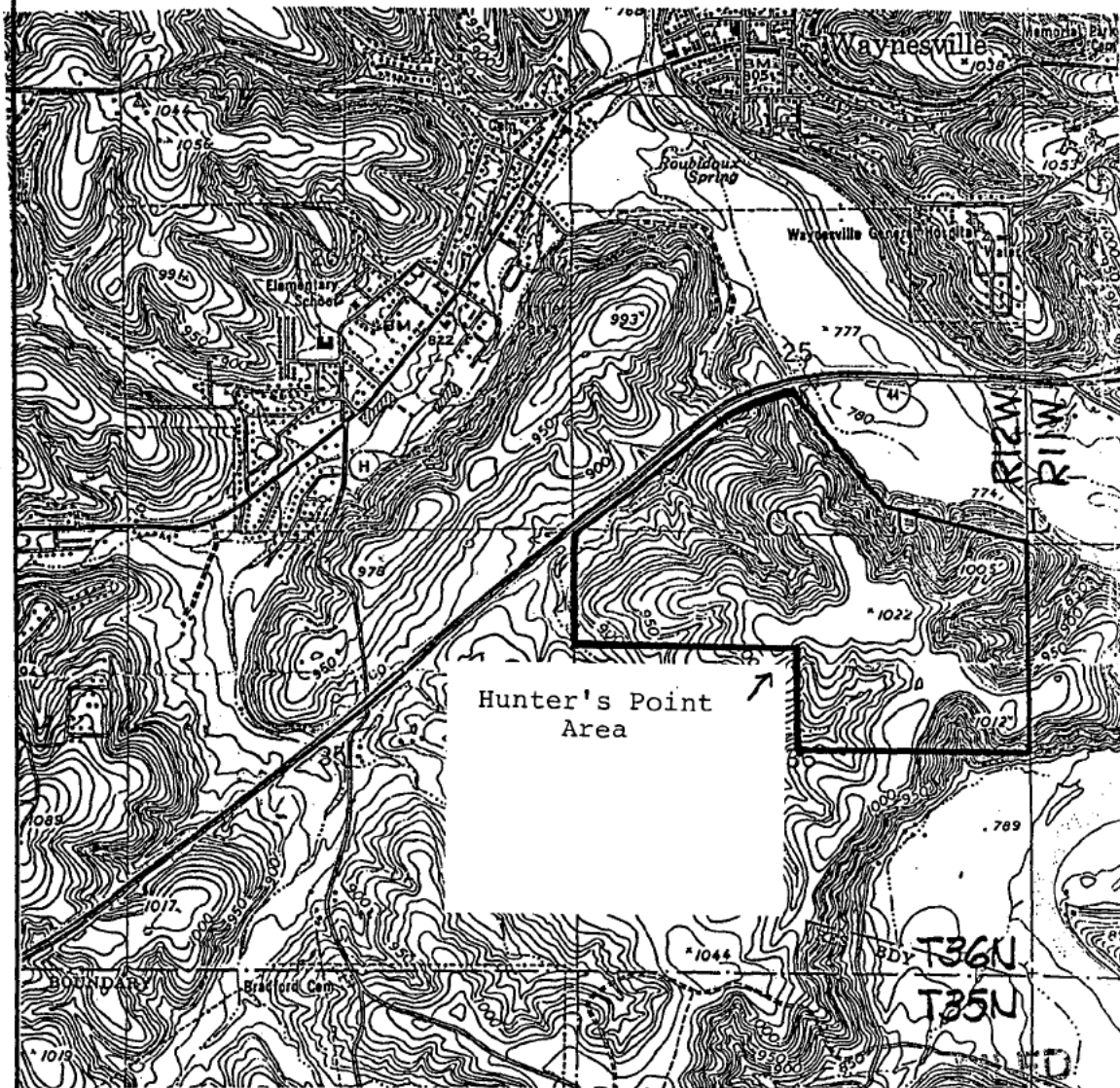
Community, Town or City

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WATER SERVICE

JUN 28 1991

MAP OF HUNTER'S POINT

MISSOURI  
Public Service Commission

Township 36 North, Range 12 West, Pulaski County, Missouri.

\*Indicates new rate or text

+Indicates change

JUL 28 1991  
91-128  
Public Service CommissionDATE OF ISSUE JUN 28 1991  
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month day year

ISSUED BY

Jerry Laughlin

President

Waynesville, MO

CANCELED

name of officer

title

address

June 24, 2012

Missouri Public

Service Commission

WO-2012-0211, YW-2012-0765



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Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original } SHEET No. \_\_\_\_\_  
{ Revised }Highway H Utilities, Inc.  
Name of Issuing Corporation

For \_\_\_\_\_

Service Area

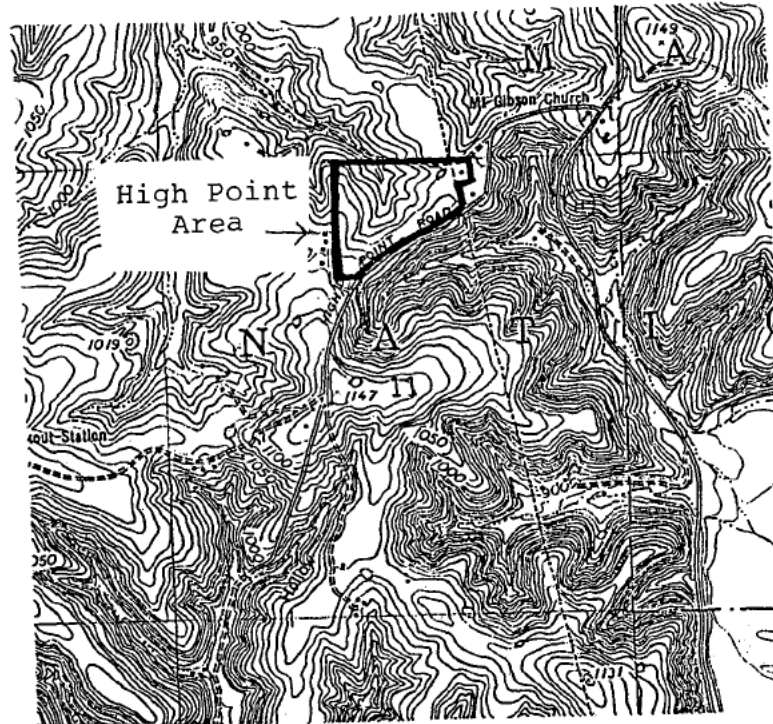
Community, Town or City

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## WATER SERVICE

## MAP OF HIGH POINT

MISSOURI  
Public Service Commission

Section 11, Township 35 North, Range 12 West,  
Pulaski County, Missouri.

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+Indicates change

DATE OF ISSUE JUN 28 1991  
month day yearDATE EFFECTIVE JUL 28 1991  
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President

Waynesville, MO

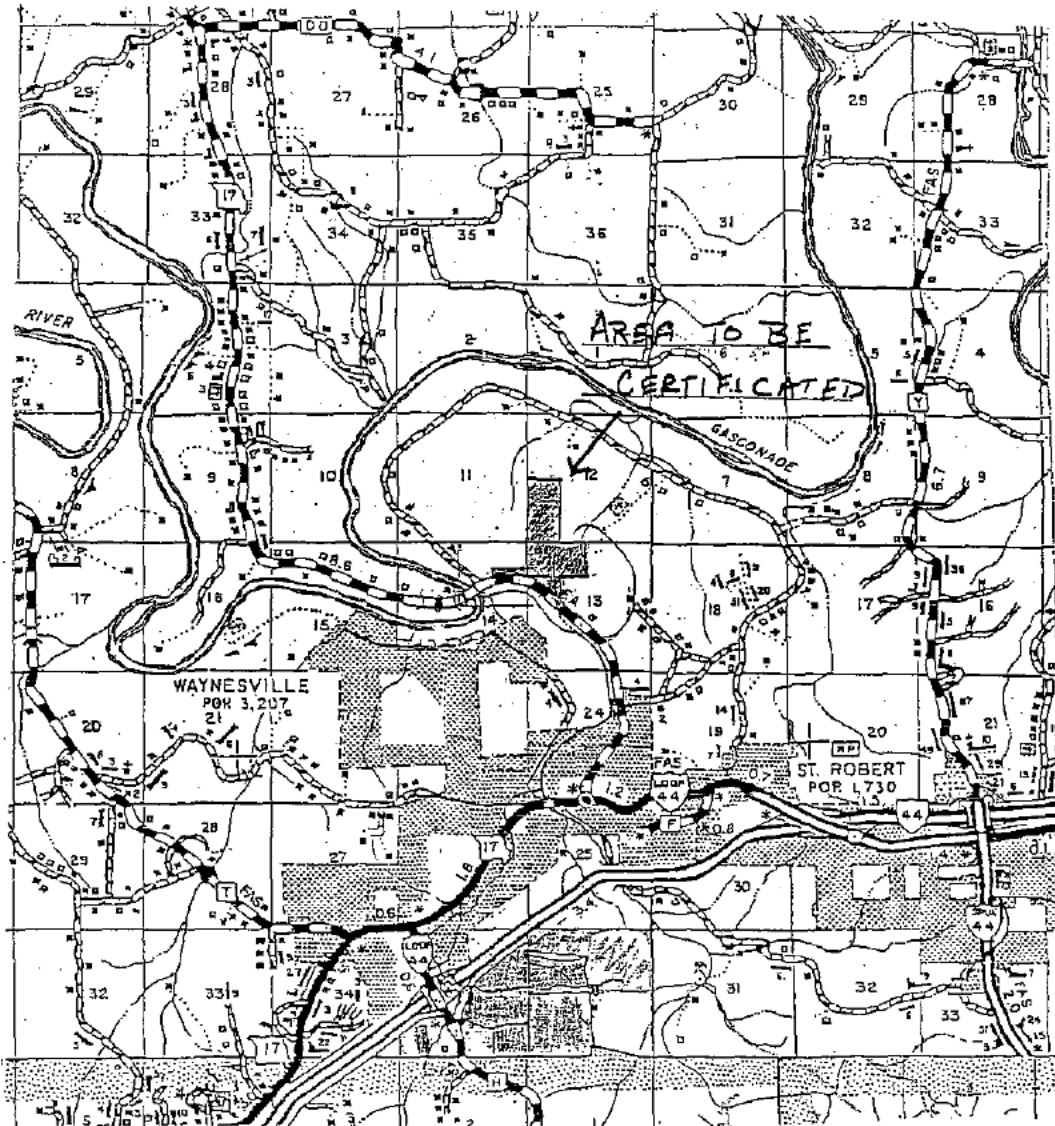
name of officer

title

address

Highway H Utilities, Inc.  
Name of Issuing Company

For: Service Area  
Community, Town or City

**WATER SERVICE****MAP OF NORTHERN HEIGHTS ESTATES SUBDIVISION**

Section 12, Township 36 North, Range 12 West of 5<sup>th</sup> P.M.

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Effective Date: January 14, 2005  
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Name and Title of Issuing Officer

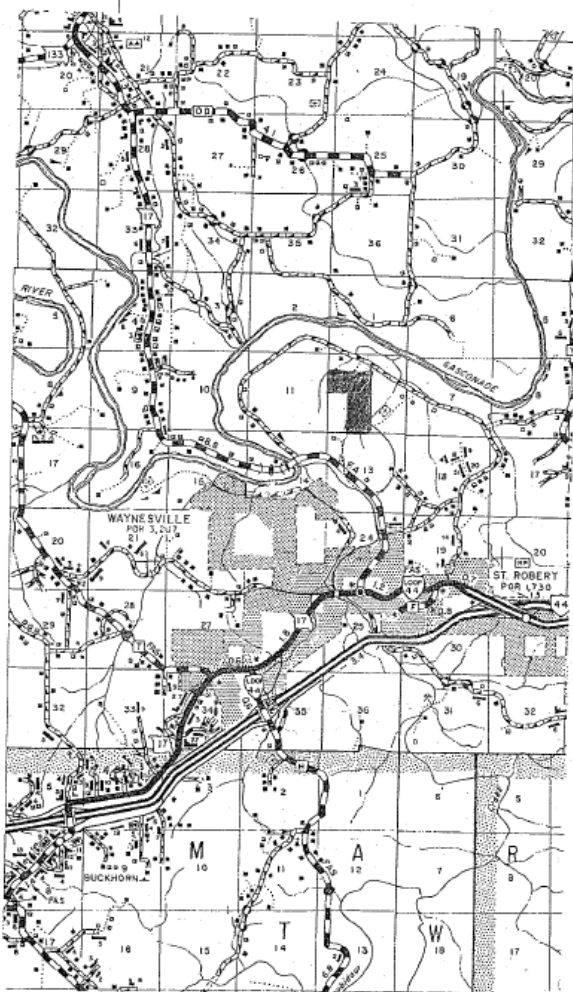
Waynesville, MO  
Company Mailing Address

Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

### Rules Governing Rendering of Water Service

#### Map of Service Area



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name of officer

title

address

Highway H Utilities  
Name of Issuing Company

For: Service Area  
Certificated Service Area

**WATER SERVICE****LEGAL DESCRIPTION OF ORIGINAL SERVICE AREA**

A fractional part of Sections 35 and 36, Township 36 North, Range 12 West, Pulaski County, Missouri, more particularly described as follows: The South Half of the Northwest Quarter of said Section 36. The Southwest Quarter of said Section 36. All that part of the Northeast Quarter of said Section 35 which lies east of the U.S. I-44, and also which lies east of the Old Pulaski County Route H right of way. The North Half of the Southeast Quarter of said Section 35. The Southeast Quarter of the Southeast Quarter of said Section 35. All that part of the Southwest Quarter of the Southeast Quarter of said Section 35 described as follows: Beginning at the Southeast Corner of the Southwest Quarter of the Southeast Quarter of said Section 35; thence northerly along the East line of said Southwest Quarter of the Southeast Quarter to its northeast corner; thence westerly, 24 rods along the North line of said Southwest Quarter of the Southeast Quarter; thence southeasterly to the point of beginning.

\* Indicates New Rate or Text

+ Indicates Changed Rate or Text

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Company Mailing Address



FORM NO. 13

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1st (Original)

SHEET No. 3Cancelling P.S.C.MO. No. 1

(Revised)

SHEET No. 3

Highway H Utilities, Inc.

For Service Area

Name of Issuing Corporation

Community, Town or City

JUN 28 1991

## WATER SERVICE

MISSOURI

Public Service Commission

LEGAL DESCRIPTION OF ORIGINAL SERVICE AREA

A fractional part of Sections 35 and 36, Township 36 North, Range 12 West, Pulaski County, Missouri, more particularly described as follows: The South Half of the Northwest Quarter of said Section 36. The Southwest Quarter of said Section 36. All that part of the Northeast Quarter of said Section 35 which lies east of U.S. I-44, and also which lies east of the Old Pulaski County Route H right of way. The North Half of the Southeast Quarter of said Section 35. The Southeast Quarter of the Southeast Quarter of said Section 35. All that part of the Southwest Quarter of the Southeast Quarter of said Section 35 described as follows: Beginning at the Southeast Corner of the Southwest Quarter of the Southeast Quarter of said Section 35; thence northerly along the East line of said Southwest Quarter of the Southeast Quarter to its northeast corner; thence westerly, 24 rods along the North line of said Southwest Quarter of the Southeast Quarter; thence southeasterly to the point of beginning.

LEGAL DESCRIPTION OF HUNTER'S POINT AREA

All of the North Half of the Northwest Quarter of Section 36, and also, all of the Northeast Quarter of Section 36, and also, a fractional part of the South Half of Section 25, more particularly described as follows: Beginning at the Southeast Corner of said Section 25; thence along the northerly line of a parcel described in Pulaski County Deed Records at Book 404, Page 609; thence North 78°-50'-50" West, 221.66 feet; thence North 78°-36'-20" West, 1329.86 feet; thence North 35°-54' West, 658.00 feet; thence North 40°-17'-10" West, 768.14 feet; thence North 27°-58'-10" West, 426.01 feet to the southerly right-of-way of U.S. Interstate 44; thence southwesterly along said right-of-way to the South line of said Section 25; thence easterly along said Section Line to the point of beginning, all in Township 36 North, Range 12 West, Pulaski County, Missouri.

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Public Service Commission

\*Indicates new rate or text

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DATE OF ISSUE JUN 28 1991  
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ISSUED BY Jerry Laughlin

President

Waynesville, MO

name of officer

title

address

Missouri Public

Service Commission

WO-2012-0211, YW-2012-0765

Highway H Utilities, Inc.

**For-**

Service Area

Name of Issuing Corporation

Community, Town or City

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~~MAR 1~~ 4 1990

MISSOURI

Public Service Commission

LEGAL DESCRIPTION OF SERVICE AREA

A fractional part of Sections 35 and 36, Township 36 North, Range 12 West, Pulaski County, Missouri, more particularly described as follows: The South Half of the Northwest Quarter of said Section 36. The Southwest Quarter of said Section 36. All that part of the Northeast Quarter of said Section 35 which lies east of U.S. I-44, and also which lies east of the Old Pulaski County Route H right of way. The North Half of the Southeast Quarter of said Section 35. The Southeast Quarter of the Southeast Quarter of said Section 35. All that part of the Southwest Quarter of the Southeast Quarter of said Section 35 described as follows: Beginning at the Southeast Corner of the Southwest Quarter of the Southeast Quarter of said Section 35; thence northerly along the East line of said Southwest Quarter of the Southeast Quarter to its northeast corner; thence westerly, 24 rods along the North line of said Southwest Quarter of the Southeast Quarter; thence southeasterly to the point of beginning.

**CANCELLED**

JUL 28 1991

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Public Service Commission  
MISSOURI

MISSOURI

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90-26

Public Service Commissioner.

\*Indicates new rate or text

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title

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FORM NO. 13

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SHEET No. \_\_\_\_\_

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Highway H Utilities, Inc.For Service Area

Name of Issuing Corporation

Community, Town or City

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WATER SERVICE

MISSOURI

Public Service Commission

LEGAL DESCRIPTION OF HIGH POINT AREA

A fractional part of the East Half of the Northeast Quarter of the Northwest Quarter, and, a fractional part of the Northwest Quarter of the Northeast Quarter of Section 11, Township 35 North, Range 12 West, Pulaski County, Missouri, more particularly described as follows: Beginning at the Northwest Corner of the East Half of the Northeast Quarter of the Northwest Quarter of said Section 11; thence easterly along the Section Line to a point 390.15 feet westerly along said Section Line from the northeast corner of said Northwest Quarter of the Northeast Quarter; thence South 3°-37'-40" East, 202.36 feet; thence South 80°-02'-40" West, 100.53 feet; thence South 18°-40'-40" East, 253.74 feet to the northerly right-of-way of High Point Road; thence southwesterly along said northerly right-of-way to the South line of said East Half of the Northeast Quarter of the Northwest Quarter; thence westerly along said South line to the southwest corner of said East Half of the Northeast Quarter of the Northwest Quarter; thence northerly along the westerly line of said East Half of the Northeast Quarter of the Northwest Quarter to the point of beginning.

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 name of officer title address

Highway H Utilities, Inc.  
Name of Issuing Company

For: Service Area  
Community, Town or City

**WATER SERVICE****LEGAL DESCRIPTION OF NORTHERN HEIGHTS ESTATES SUBDIVISION**

All of the West half of the Southwest quarter of Section 12,  
Township 36 North, Range 12 West of 5<sup>th</sup> P.M.

ALSO All of the North half of the Northwest quarter, and all that  
part of the Southwest quarter of Northwest quarter lying North and East  
of Missouri Highway #17, in Section 13, Township 36 North, Range 12  
West of 5<sup>th</sup> P.M.

ALSO All that part of the Southeast quarter of Northeast quarter of  
Section 14, Township 36 North, Range 12 West of 5<sup>th</sup> P.M. described as  
follows: Beginning at the Northwest corner of said Southeast quarter of  
Northeast quarter; thence East 673.2 feet along the North line of said  
Southeast quarter of Northeast quarter to the true point of beginning of  
the tract herein described; thence South to the North right-of-way of  
Missouri Highway #17; thence in a southeasterly direction along the  
North right-of-way of said Highway to the East line of said Southeast  
quarter of Northeast quarter; thence North along the East line of said  
Southeast quarter of Northeast quarter to the Northeast corner of said  
Southeast quarter of Northeast quarter; thence West along the North line  
of said Southeast quarter of Northeast quarter to the true point of  
beginning of the tract herein described.

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Issued By: Jerry Laughlin - President  
Name and Title of Issuing Officer

Waynesville, MO  
Company Mailing Address



Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

### Rules Governing Rendering of Water Service

#### Legal Description of Northern Heights Estates 2 Subdivision Service Area

The following described lots, tracts or parcels of land, lying, being and situate in the County of Pulaski and State of Missouri, to wit:

All of the South half of the Northwest quarter and all of the East half of the Southwest quarter of Section 12, Township 36 North, Range 12 West of 5<sup>th</sup> P.M.; containing 160 acres, more or less. Subject to any easements of record.

\* Indicates new rate or text

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ISSUED BY Jay Laughlin, President, P.O. Box 308, Waynesville MO 65833

name of officer

title

address

Highway H Utilities  
Name of Issuing Company

For: Service Area  
Certificated Service Area

## RATE SCHEDULES

### SCHEDULE OF WATER RATES

#### **RESIDENTIAL RATE SCHEDULE**

Availability: The following monthly charges apply in those situations where the customer is receiving metered water service through the Company's standard meter primarily for domestic or household uses, and is adjacent to the Company's mains:

**Customer Charge:**

For the first 2,000 gal. or less per month ..... \$6.16 +  
(This charge applies whether there is any water usage or not.)

**Commodity Charge:**

All over 2,000 gal. per month, per 1,000 gal ..... \$1.13 +

**Sales, Gross Receipts, Occupation or Franchise Taxes:**

There shall be added to the customer's bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of water service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be calculated by applying thereto the same percentage factor as the total annual amount of the tax bears to the gross receipts of the Company from sale of water during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer's bill only where water is purchased by customers located within the boundaries of the entity imposing such tax.

\* Indicates New Rate or Text

+ Indicates Changed Rate or Text

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Name & Title of Issuing Officer

Waynesville, MO  
Company Mailing Address

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{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Highway H Utilities, Inc.

For Service Area \_\_\_\_\_

Name of Issuing Corporation

Community, Town or City \_\_\_\_\_

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## RATE SCHEDULES

MAR 14 1990

MISSOURI  
Public Service CommissionSCHEDULE OF RATESRESIDENTIAL RATE SCHEDULE

**Availability:** The following monthly charges apply in those situations where the customer is receiving metered water service through the Company's standard meter primarily for domestic or household uses, and is adjacent to the Company's mains:

**Customer charge:**

For the first 2,000 gal. or less per month .....\$5.46

(This charge applies whether there is any water usage or not.)

**Commodity charge:**

All over 2,000 gal. per month, per 1,000 gal. ....\$1.00

Sales, Gross Receipts, Occupation or Franchise Taxes:

There shall be added to the customer's bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of water service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be included as a separate item on the customer's bill and shall be calculated by applying thereto the same percentage factor as the total annual amount of the tax bears to the gross receipts of the Company from sale of water during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer's bill only where water is purchased by customers located within the boundaries of the entity imposing such tax.

\*Indicates new rate or text

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Public Service Commission

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name of officerWaynesville, MO  
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January 15, 2010

Missouri Public

Service Commission

WR-2009-0393; YW-2010-0438

Highway H Utilities  
Name of Issuing Company

For: Service Area  
Certificated Service Area

## RATE SCHEDULES

### SCHEDULE OF WATER RATES (con't.)

#### COMMERCIAL RATE SCHEDULE

Availability: The following monthly charges apply in those situations where the customer is receiving retail water service primarily for uses other than domestic or household purposes. This rate schedule assumes the use of a meter of the same size as that utilized in providing residential service. If a different meter is required, special charges will apply.

**Customer Charge:**

For the first 2,000 gal. or less per month ..... \$6.16 +  
(This charge applies whether there is any water usage or not.)

**Commodity Charge:**

All over 2,000 gal. per month, per 1,000 gal .....\$1.13 +

Sales, Gross Receipts, Occupation or Franchise Taxes:

There shall be added to the customer's bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of water service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be calculated by applying thereto the same percentage factor as the total annual amount of the tax bears to the gross receipts of the Company from sale of water during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer's bill only where water is purchased by customers located within the boundaries of the entity imposing such tax.

\* Indicates New Rate or Text

+ Indicates Changed Rate or Text

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Effective Date: February 3, 2010  
Month/Day/Year  
January 15, 2010

Issued By: Jerry Laughlin, President  
Name & Title of Issuing Officer

Waynesville, MO  
Company Mailing Address



Highway H Utilities, Inc.  
Name of Issuing CorporationFor Service Area  
Community, Town or City

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## RATE SCHEDULES

MAR 14 1990

MISSOURI  
Public Service CommissionSCHEDULE OF RATES (con't.)COMMERCIAL RATE SCHEDULE

**Availability:** The following monthly charges apply in those situations where the customer is receiving retail water service primarily for uses other than domestic or household purposes. This rate schedule assumes the use of a meter of the same size as that utilized in providing residential service. If a different meter is required, special charges will apply.

**Customer charge:**

For the first 2,000 gal. or less per month .....\$5.46  
(This charge applies whether there  
is any water usage or not.)

**Commodity charge:**

All over 2,000 gal. per month, per 1,000 gal. ....\$1.00

Sales, Gross Receipts, Occupation or Franchise Taxes:

There shall be added to the customer's bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of water service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be included as a separate item on the customer's bill and shall be calculated by applying thereto the same percentage factor as the total annual amount of the tax bears to the gross receipts of the Company from sale of water during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer's bill only where water is purchased by customers located within the boundaries of the entity imposing such tax.

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Public Service Commission

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DATE OF ISSUE March 14, 1990 DATE EFFECTIVE April 13, 1990  
month day year month day yearISSUED BY Jerry Laughlin President Waynesville, MO  
name of officer title address

Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Highway H Utilities, Inc.

For Service Area \_\_\_\_\_

Name of Issuing Corporation

Community, Town or City

MAR 14 1990

## RATE SCHEDULES

MISSOURI

Public Service Commission

SCHEDULE OF SERVICE CHARGES

The following charges are applicable only during normal business hours of the Company. None of these services listed shall be performed during other than normal working hours unless a charge therefor is listed below.

**Connection Charge:**

All persons requesting service from the Company after the effective date of this tariff sheet shall owe the following amount for the installation of a water meter and service connection in advance of the time the person is connected to the Company's system.....\$252.00  
(See Rule 4 also.)

**Reconnection Charge:**

If Company has discontinued service to Customer for any reason other than diversion of service,  
for reconnection during normal working hours .....\$10.00  
At other than normal working hours .....\$25.00

If Company has discontinued service because of diversion of service, the applicable above amount, plus all actual costs of the Company for investigation, of the diversion, and the estimated cost of all water diverted, shall be paid by the customer before reconnection shall take place.

For temporary turn off and on at curb stop for customer's repairing convenience,  
during normal working hours of Company.....\$10.00  
During other than normal working hours.....\$25.00

**Meter Test Charge:** Fee for testing meter at Customer request when meter has been tested within previous twelve months and meter registers accurate within 5%  
(See Rule 12).....\$10.00

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ISSUED BY Jerry Laughlin President Waynesville, MO  
name of officer title address

FORM NO. 13 P.S.C. MO No. 1

1st Revised Sheet No. 7

Cancelling Original Sheet No. 7

Highway H Utilities  
Name of Issuing Company

For: Service Area  
Certificated Service Area

## RATE SCHEDULES

### SCHEDULE OF WATER SERVICE CHARGES (con't.)

**Late Payment Charge:** Bills shall be considered delinquent after twenty-one days from the date the bill is rendered. If not paid prior to the delinquent date, a one-time late payment charge equal to Five Dollars (\$5.00) or ten percent of the delinquent amount, whichever is greater, shall be added to the unpaid balance.

**Returned Check Charge:** A returned check charge of \$25 per check will be paid on all checks returned from the bank. \*

\* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: January 4, 2010  
Month/Day/Year

Effective Date: February 3, 2010  
Month/Day/Year  
January 15, 2010

Issued By: Jerry Laughlin, President  
Name & Title of Issuing Officer

Waynesville, MO  
Company Mailing Address

Cancelling P.S.C.MO. No.

SHEET No.

Highway H Utilities, Inc.

Service Area

Name of Issuing Corporation

For

Community, Town or City

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MAR 14 1990

## RATE SCHEDULES

Public Service Commission

SCHEDULE OF SERVICE CHARGES (con't.)

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P.S.C.MO. No.

1

{ Original }

SHEET No. 8

{ Revised }

Cancelling P.S.C.MO. No.

{ Original }

SHEET No.

{ Revised }

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For

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President, Waynesville, MO

ISSUED BY

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Jerry Laughlin

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FORM NO. 13

P.S.C.MO. No.

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SHEET No. 9

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Cancelling P.S.C.MO. No.

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{ Revised }

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President

Waynesville, MO

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Jerry Laughlin

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Highway H Utilities, Inc.

Service Area

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## RULES AND REGULATIONS

## Rule 1

DEFINITIONS

## Public Service Commission

(a) The "COMPANY" is Highway H Utilities, Inc., acting through its officers, managers, or other duly authorized employees or agents.

(b) The "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving or using service from Company, or whose facilities are connected for utilizing such service.

(c) The word "UNIT" shall be used herein to define the standard user or property served and shall pertain to any building whether residential or commercial, owned or leased. Mobile homes or separate rental units in a multi-family structure are considered as separate units.

(d) A "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easement, and used to transport water throughout the Company's service area.

(e) A "CUSTOMER'S WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting. If the property line is in a street, then the said customer's water service line shall be deemed to begin at the edge of the street abutting the customer's property.

(f) A "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line at the property line, or outdoor meter setting including all necessary appurtenances. This service connection shall be installed, owned and maintained by the Company. If the property line is in a street, the said service

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## RULES AND REGULATIONS

## Rule 1

DEFINITIONS (continued)

Public Service Commission

connection shall be deemed to end at the edge of the street abutting the customer's property.

(g) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.

(h) The "METER SETTING" includes the meter box, meter yoke, meter, and appurtenances, all of which shall be owned and maintained by the Company.

(i) "DEVELOPER" means any person, firm, corporation, partnership or other entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.

(j) "SUBDIVISION" means any land in this state which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.

(k) "DIVERSION" means tampering for the purpose of causing substantial inconvenience to the property of the Company; in an unauthorized manner making connection to the property of the Company; or, attempting to prevent or preventing the proper measuring of water service.

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## RULES AND REGULATIONS

## Rule 2

GENERAL

## Public Service Commission

(a) Every water customer, upon signing an application for any water service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.

(b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or rate determination areas are set forth in rate schedules and constitute a part of these rules and regulations.

(c) The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations, or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.

(d) After the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Pre-existing facilities that do not comply with applicable rules and regulations may remain provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

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President

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## RULES AND REGULATIONS

MAR 14 1990

## Rule 3

COMPANY EMPLOYEES AND CUSTOMER RELATIONSMISSOURI  
Public Service Commission

(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as set forth in this tariff.

(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

## Rule 4

APPLICATIONS FOR SERVICE

(a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.

(b) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company may require a special contract for service. Said contract shall specify a reasonable period of time necessary to provide such service.

(c) Applications for a new connection shall be accompanied by the appropriate connection charge. The connection charge is due and payable in advance of the actual connection, and the Company shall be entitled to at least twenty-four hour's notice for meter installation and service line inspection.

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President

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## RULES AND REGULATIONS

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## Rule 5

INSIDE PIPING AND CUSTOMER WATER SERVICE LINES

Public Service Commission

(a) The Company will provide the Customer water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate service lines, except where in the Company's judgment, a group of buildings or service outlets owned by one party may be served by one water meter.

(b) The Service Connection from the water main to the Customer's property line, the meter installation and the setting shall be installed, owned and maintained by the Company. Service line installation and maintenance from the property line or meter setting to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer or his agent.

(c) Existing water service lines may be used in connecting with new buildings only when they are found on examination and test not to constitute a hazard to the health and safety of other Customers or the Company's facilities.

(d) The Customer's water service lines shall be brought to the unit at a depth of no less than 36 inches and, upon entering the building, shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.

(e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure and have a minimum inside diameter of 3/4 of an inch.

(f) The Company shall not install a service connection to a vacant lot.

(g) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.

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## RULES AND REGULATIONS

MISSOURI

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES (Continued)

(h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these rules and regulations. The Company's representatives shall identify themselves and make these inspections only at reasonable hours, except in case of an emergency.

(i) Neither Customer's water service lines nor the Service Connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.

(j) Any customer that has a plumbing arrangement, or a water using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location, and maintenance program shall be approved by the company.

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Jerry Laughlin

President

month day year

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SHEET No. \_\_\_\_\_

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Service Area \_\_\_\_\_

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## RULES AND REGULATIONS

## Rule 6

IMPROPER OR EXCESSIVE USE

Public Service Commission

(a) No customer or his agent shall be wasteful of the water supplied to a premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.

(b) No customer or his agent shall make or cause to be made a cross-connection between the potable water supply and any source of chemical or bacterial contamination or any water supply not approved by the Missouri Department of Natural Resources. The Company shall deny or discontinue service where Customer's Water Service Line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.

(c) No customer or his agent shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.

(d) No customer or his agent shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke.

(e) No customer or his agent shall attempt to take unmetered water from the Company mains by an unauthorized tap, direct connection to service connection, by connection to a fire hydrant, or other unauthorized means.

(f) Customers or their agents are not permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the water company.

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Highway H Utilities, Inc.

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## RULES AND REGULATIONS

MAR 14 1990

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY Public Service Commission

(a) The Company reserves the right to shut off services for any of the following reasons:

- (1) Failure to comply with these rules and regulations.
- (2) Nonpayment of utility bill (see Rule 10).
- (3) Resale or redistribution of water service.
- (4) Unauthorized interference, diversion, or water connection to Company mains.
- (5) Failure to post a security deposit or guarantee acceptable to the Company.
- (6) Failure to comply with the terms and conditions of a settlement agreement.
- (7) Misrepresentation of identity for the purpose of obtaining service.
- (8) Any condition which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.

(b) In the event that a Customer is in violation of any of these rules and regulations, the Company shall have the right to discontinue service and remove the meter. Discontinuance of service for the above-listed reasons, when no emergency exists, may occur after six (6) days' notice to the customer if such notice is sent by first-class mail or after forty-eight (48) hours' notice if written notice is delivered to the customer. Should Company determine such discontinuance may adversely affect the Customer's health or well-being, Company may give up to twenty-one (21) additional days of notice. In non-emergency situations, service may be discontinued between the hours of 8:00 a.m. and 4:00 p.m. on the date specified or within a reasonable time thereafter. Service shall not be discontinued on a day when utility personnel are not available to reconnect the Customer's service, or on a day immediately preceding such day.

(c) Service may be discontinued immediately without prior notice any time there is a threat to the health and welfare of other customers or a situation affecting the operation or integrity of the system causing the likelihood of major property damage to the

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Public Service Commission

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Jerry Laughlin

President

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## RULES AND REGULATIONS

MAR 14 1990

Rule 7

DISCONTINUANCE OF WATER SERVICE BY COMPANY

(continued)

MISSOURI  
Public Service Commission

system, the public or the customer's premises. Notice to the customer of such emergency discontinuance shall be provided by the Company as soon after the discontinuance as reasonably practical.

(d) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.

(e) In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.

(f) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.

(g) The Company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Residential Utility Billing Practices, 4 CSR 240-13.

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## RULES AND REGULATIONS

MAR 14 1990

Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST <sup>MISSOURI</sup> Public Service Commission

(a) Service will be discontinued at the Customer's request, by the Customer giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, at the requested time during normal business hours, read the Customer's meter. Charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.

(b) Turn-on of water service so discontinued shall be subject to a reconnection charge as specified in the schedule of service charges.

(c) A customer may request temporary discontinuance of service for any length of time for his own convenience; however, the customer shall still be charged the customer charge (minimum bill) during the time the service is turned off. Turn off and turn on charges are specified in the schedule of service charges.

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Highway H Utilities, Inc.

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## RULES AND REGULATIONS

MAR 14 1990

Rule 9 INTERRUPTIONS IN SERVICE

MISSOURI

Public Service Commission

(a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system, well, or storage, collection system, or station equipment.

(b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.

(c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.

(d) In order to avoid exceeding the capacities of Company mains and supply facilities, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.

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## RULES AND REGULATIONS

MAR 14 1990

## Rule 10

BILLS FOR SERVICE; DEPOSITS

MISSOURI

Public Service Commission

(a) The charges for water service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of water service shall be at the property line or outdoor meter setting. Service charges for turn-on of service or turn-off of service are set forth in the Schedule of Service Charges.

(b) A Customer who has made application for water service to a unit shall be held liable for all water service provided to said unit until the Customer notifies the Company in writing to discontinue service.

(c) Deposits: The Company shall have the right at lawful times to require the Customer to make a reasonable deposit, in an amount not to exceed the estimated bill for one billing period plus 30 days, to secure the prompt payment of bills. Interest at the rate of six percent (6%) per annum, payable upon return of the deposit, will be paid for the time such deposit was held by the Company. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during twelve (12) consecutive billing periods. The Company shall give a receipt for deposits and maintain records of deposits in accordance with 4 CSR 240-13.030(4)(F). The Company may require a security deposit or other guarantee as a condition of continued service due to any of the following:

(1) The service of the customer has been discontinued by the utility for nonpayment of a delinquent account not in dispute.

(2) In an unauthorized manner, the customer interfered with or diverted the service of the utility situated on or about or delivered to the customer's premises.

(3) The customer has failed to pay an undisputed bill before the delinquency date for five billing periods out of twelve consecutive billing periods.

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## RULES AND REGULATIONS

MISSOURI

Rule 10 BILLS FOR SERVICE; DEPOSITS (continued) Public Service Commission

(d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.

(e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change in address.

(f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. Payment must be received by the close of business on the date due.

(g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.

(h) A separate bill shall be rendered for each Customer with itemization of all water service charges.

(i) The Company shall have the right to render bills monthly and such bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition.

(j) All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from the date of rendition are delinquent and the Company, after providing the notice specified in these rules and regulations, shall have the right to discontinue all service to such delinquent Customer forthwith, and shall not be required to restore or connect any new service for such delinquent Customer until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.

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President

Waynesville, MO

ISSUED BY

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Highway H Utilities, Inc.

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## RULES AND REGULATIONS

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Rule 10

BILLS FOR SERVICE; DEPOSITS (continued)Missouri  
Public Service Commission

(k) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly customer charge (minimum) plus an amount based on the water used at the appropriate rate.

(l) All residential billing matters shall be handled in accordance with the Commission's specified billing practices, 4 CSR 240-13.

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## RULES AND REGULATIONS

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## Rule 11

METERS AND METER INSTALLATIONS

Public Service Commission

(a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.

(b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.

(c) The Company shall have the right to determine on the basis of the Customer's stated flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.

(d) Service to any one Customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly. A group of buildings or service outlets that are owned by one party as a complex may be served through one water meter when, in the Company's judgment, it is practical to do so.

(e) The meters and meter installations furnished by the Company shall remain its property, and the Customer and owner(s) of the premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

(f) The meter shall be installed at or near the Customer's property line. It shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company

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## RULES AND REGULATIONS

Rule 11 METERS AND METER INSTALLATIONS (continued)

shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.

(g) The Customer shall promptly notify the Company of any defect in, or damage to, the Meter Setting.

(h) Any change in the location of any existing meter or Meter Setting at the request of the Customer shall be made at the expense of the Customer, and only with the approval of the Company.

(i) It is the responsibility of the Customer or owner of the premises to provide a location for a water meter as near as possible to the property line and which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage to property. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation shall not apply. If a customer refuses to provide an accessible location for a meter as determined by Company, the Company will notify the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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## RULES AND REGULATIONS

MISSOURI

Rule 12

METER TESTS AND TEST FEES

Public Service Commission

(a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with regulations adopted by the Public Service Commission. (See Meter Test Charge in Schedule of Charges)

(b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).

(c) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.

(d) If a test shall show an average error of greater than five percent (5%), billings shall be adjusted as provided in Rule 13.

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## RULES AND REGULATIONS

MISSOURI

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS Public Service Commission

(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:

(1) Where a definite period of error can be demonstrated, the adjustment shall be made for such period.

(2) Where the period of error cannot be reasonably demonstrated, the error found shall be considered to have existed for three (3) months preceding the test.

(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

(c) If the meter is found to register faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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## RULES AND REGULATIONS

Public Service Commission

Rule 14 EXTENSION OF WATER MAINS

(a) This rule shall govern the extension of the Company's water mains by the Company within its certificated area in areas where there are no water mains in streets or roadways. For purposes of this rule, enlargement or expansion of existing facilities necessary for service to new customers, for which the system was not originally designed, shall also be considered an extension.

(b) When a request is made for an extension of water mains, or the Company determines that an extension must be made, the Company shall first determine the closest adequate source of water in its existing distribution system. The Company will then determine the sizes of mains needed and will make an estimate of the cost of the proposed extension. The estimate shall include "estimable costs" such as the cost of pipe, valves, fittings, booster stations, storage facilities, other material, necessary reconstruction of existing facilities, construction labor, planning, supervision, inspection, engineering, insurance, tools, accounting expense and other associated direct costs.

(1) If it shall reasonably appear that the extension will cause the Company to incur income tax liability, the estimate shall also include concomitant income tax liability estimated at the maximum rate. An itemization of the estimate shall be available.

(2) The estimate shall not include specific amounts for "inestimable costs", i.e. those which are not readily capable of being estimated such as rock excavation, tunneling, and paving, but shall indicate that such are a possibility, and that actual amounts expended for such "inestimable costs" shall be included in the actual and final cost.

(c) Prospective customers who desire water service shall apply for service under Rule 4. One or more of the applicants, or the applicants' authorized agent, shall enter into a contract with the Company for the extension of the Company's mains. The contract may allow the applicant(s) to contract with an independent contractor for the installation and supply of material, except that mains greater than 12" in diameter must be installed by the Company and the reconstruction of any existing mains must be done by the Company.

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## RULES AND REGULATIONS

MAY 10 1990

MISSOURI

Public Service Commission

Rule 14 EXTENSION OF WATER MAINS (continued)

(d) Payment of all estimable costs due the Company, as defined above and as specified in the contract, shall be made to the Company prior to initiation of construction and prior to the provision of water service or the acceptance of the facilities as part of the Company's system. Applicant(s) shall also pay to the Company the appropriate customer connection fee(s).

(e) The "estimable costs" of the Company's work set forth in the estimate shall be compared to the actual cost of the work done as soon as the work is completed and final cost is ascertained. If the estimated cost of the work in the "estimable cost" category as is greater than the completed and final actual cost as ascertained by the Company, the Company shall refund the difference, as adjusted by the Company investment described below, to the applicant(s) within 30 days of such determination. If the completed and final actual cost of the work in the "estimable cost" category is greater than the estimate, the Company shall be responsible for those costs.

(1) Applicant(s) shall be responsible for the full payment of the actual costs of the work in the "inestimable cost" category and the applicant(s) shall pay that amount to the Company within 30 days of being billed therefor. If a refund is due from an over estimate in the "estimable costs" category, such a refund may be utilized to offset the amounts due from actual costs from the "inestimable costs" category. The applicant(s) shall provide to the Company detailed accounting of payments made to independent contractors.

(2) For each customer added in an extension, the Company will invest \$200.00 in the extension. This Company investment will be made at the time the final and actual costs are determined and any refund to the applicant(s) shall be adjusted to reflect this investment by the Company.

(f) Cost and Refund Procedure When Additional Customers Connect to Extensions: If customers who were not parties to the original extension contract and did not participate in its funding seek to connect to the segment of pipe, their cost to participate in the extension after the fact, and the refunds to the parties to the original extension contract, shall be governed as follows:

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## RULES AND REGULATIONS

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Public Service Commission

Rule 14 EXTENSION OF WATER MAINS (continued)

(1) A "Customer Fair Share Cost" shall be collected in advance from each new residential customer taking water service directly from the extension. The "Customer Fair Share Cost" is equal to the actual final cost of the project divided by the number of customers connected at the beginning of the calendar year, minus the Company investment of \$200 per customer. For commercial or industrial customers, the "Customer Fair Share Cost" will be determined on a case-by-case basis.

(2) The Company will invest \$200 for each residential water service connection made under a service agreement from said extension. The Company investment for any Commercial or Industrial customers shall be based upon the meter installed for such service with the amount in direct proportion to the meter rated flow capacity (with a residential meter rated at 20 gallons per minute as the assumed starting point) so that a meter with a rated flow of 40 gallons per minute would produce a Company investment of \$400.

(3) The total amount of said costs and refunds shall be calculated at the beginning of a calendar year, based upon the total number of customers connected to the extension at the end of the immediately preceding calendar year. The process is to be administered as set forth in the following example:

EXAMPLE: Ten customers enter into an extension contract, for which the Company's final actual cost of the main extension, completed in 1986, is \$10,000. The Company investment is \$200 to each of the ten applicants, for a total Company investment \$2,000 and a \$800 cost to each of the ten applicants. The 1986 "Customer Fair Share Cost" is therefore established as \$800. During 1987, four new customers locate along the main extension and apply for service. Each of the four is required to pay the 1986 Customer Fair Share Cost of \$800 prior to connection. At the end of 1987, there are now 14 customers connected to the extension and the Company has received \$3,600 (4 x \$800) from the four new customers. The Company will add its Company Investment of \$800 each (4 x \$200) to the \$3,600, and then distribute the \$4,400 evenly to each of the 14 customers existing at the end of 1987 (\$314.28 each). The 1987

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## RULES AND REGULATIONS

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Public Service Commission

Rule 14 EXTENSION OF WATER MAINS (continued)

Customer Fair Share Cost, to be utilized during 1988, is \$514.28 [ $\$10,000 - (\$200 \times 14) = \$7,200$ .  $\$7,200$  divided by 14 = \$514.28] This process continues as new customers may be added for a period of ten years from the date of completion of the original main extension, except that a customer may not receive refunds which in total exceed the amount he originally paid. In such a situation, the new connecting customer shall pay the Customer Fair Share Cost established for the most recent year in which refunds were paid to those connecting to the original extension, minus the \$200 Company investment.

(4) The sum of the refunds made by the Company shall in no event exceed the original amount incurred by applicants for the extension. The right to a refund accrues to the owner of the premises on December 31 of the year for which refunds are calculated. Refunds are to be made only to the owner of record of the property which is served by the main on that date, i.e., if during the ten year period, a person receiving refunds due to new connections sells the property involved, the new owner of record on December 31 becomes entitled to any refunds in the succeeding year generated by connections in the preceding year.

(5) At the expiration of a ten-year period from the date of the original extension contract, the refund account will be closed, and no further refunds will be made. The Company will make reasonable efforts to see that refunds are made to those eligible. If no one claims a refunds within three years of the December 31 upon which they were calculated, after reasonable effort on the part of the Company to locate same, the monies shall be returned proportionately to the contributing parties.

(g) The applicant(s) for an extension, as part of the consideration for the extension, shall donate all mains and service connections associated with the extension to the Company in consideration of the Company's perpetual upkeep and maintenance.

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## RULES AND REGULATIONS

MAY 10 1990

MISSOURI

Public Service Commission

Rule 14 EXTENSION OF WATER MAINS (continued)

(h) Extensions made under this rule shall be and remain the property of the Company.

(i) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Customers connected to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.

(j) Extensions made under this rule shall be of company approved pipe sized to meet expected future water service requirements along the route of the extension. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.

(k) No interest will be paid by the Company on payments for the extension made by the applicant(s).

(l) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

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