

**GENERAL AND LOCAL EXCHANGE TARIFF**

**RECEIVED**

Table of Contents

SECTION

FEB 27 1996

- 1 INDEX
- 2 RULES AND REGULATIONS
- 3 DEFINITIONS
- 4 LOCAL EXCHANGE SERVICE
- 5 SERVICE CHARGES
- 6 CUSTOM CALLING SERVICES
- 7 DIGITAL DATA AND NETWORK SERVICES
- 8 COIN AND COINLESS TELEPHONE SERVICES
- 9 OPERATOR AND DIRECTORY SERVICES
- 10 GENERAL SERVICES
- 11 SPECIALIZED SERVICES
- 12 SPECIAL ASSEMBLIES
- 13 SERVICES LIMITED TO EXISTING CUSTOMERS

MISSOURI  
Public Service Commission

**CANCELLED**

APR 15 1997

BY 1st RS #1  
Public Service Commission  
MISSOURI

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

**FILED**

95 - 134

APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

INDEX

FEB 27 1996

SECTION SHEET  
MISSOURI

Public Service Commission

|   |     |      |
|---|-----|------|
| - A -   |     |      |
| Alterations of Facilities .....                                 | 2   | 10   |
| Application for Service .....                                   | 2   | 10   |
| Application of Business and Residence Rates .....               | 2   | 16   |
| Application of Rules and Regulations .....                      | 2   | 1    |
| Availability of Facilities and Equipment .....                  | 2   | 5    |
| - B -   |     |      |
| Billed Number Screening .....                                   | 10  | 1    |
| - C -   |     |      |
| Call Restriction Services .....                                 | 10  | 1    |
| Coin and Coinless Telephone Service .....                       | 8   | --   |
| Combination Central Office Access Line Service .....            | 13  | 1    |
| Connection of Automatic Dialing-Announcing Devices .....        | 2   | 9    |
| Construction, Installation and Maintenance Charges .....        | 2   | 24   |
| Digital Channel Service (DCS) .....                             | 7   | 1    |
| Custom Calling Services .....                                   | 6   | --   |
| Customer Owned Pay Telephone Service .....                      | 8   | 1    |
| Customer Premises Equipment (CPE) .....                         | 2,5 | 15,8 |
| Customized Number Service .....                                 | 10  | 9    |
| - D -   |     |      |
| Defacement of Premises .....                                    | 2   | 7    |
| Definitions .....   | 3   | --   |
| Dial Data Service .....   | 7   | 30   |
| Digital Centrex Service .....                                   | 11  | 1    |
| Digital Data Service (DDS) .....                                | 7   | 25   |
| Digital Data and Network Services .....                         | 7   | --   |
| Direct Inward Dialing (DID) .....                               | 10  | 11   |
| Directory Assistance Service .....                              | 9   | 1    |
| Directory Errors and Omissions .....                            | 2   | 6    |
| Directory Listings .....  | 9   | 4    |
| Discontinuance of Service for Failure to Establish Credit ..... | 2   | 21   |

CANCELLED

APR 15 1997

BY Let R.S. #1  
Public Service Commission  
MISSOURI

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**As of November 18, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived\* pursuant to §392.420 RSMo. 2008:**

**A. Rules**

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 - Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

**B. Statutes**

- Section 392.280 RSMo – Accounting (depreciation/accounts) \*\* (N)
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

\*See PSC Case No. IE-2009-0204.

\*\*Waived as of December 23, 2010; see Case No. IO-2011-0178. (N)

---

Issued: January 14, 2011

Effective: February 13, 2011

W. Jay Mitchell, President  
Ozark Telephone Company  
P.O. 547  
Seneca, MO 64865

**CANCELED**  
June 1, 2013  
Missouri Public  
Service Commission  
JI-2013-0482

**FILED**  
Missouri Public  
Service Commission  
JI-2011-0360

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**As of November 18, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived\* pursuant to §392.420 RSMo. 2008:**

A. Rules

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 - Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

B. Statutes

- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

\*See PSC Case No. IE-2009-0204.

---

Issued: December 31, 2008

Effective: January 30, 2009

W. Jay Mitchell, President  
Ozark Telephone Company  
P.O. Box 547  
Seneca, MO 64865

CANCELLED  
February 13, 2011  
Missouri Public  
Service Commission  
JI-2011-0360

Filed  
Missouri Public  
Service Commission  
IE-2009-0204 YI-2009-0495

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

INDEX

FEB 27 1996  
SECTION SHEET

MISSOURI  
Public Service Commission

|  |    |    |
|--|----|----|
| - E -  |    |    |
| Emergency Conference Service .....                               | 10 | 13 |
| Employees Telephone Service .....                                | 10 | 18 |
| Establishment and Furnishing of Service .....                    | 2  | 10 |
| Establishment and Maintenance of Credit .....                    | 2  | 18 |
| - F -  |    |    |
| Fees or Taxes to be Billed to Customers .....                    | 2  | 16 |
| Foreign Central Office Service .....                             | 2  | 14 |
| Foreign Exchange Service .....                                   | 10 | 18 |
| Furnishing Party Line Service .....                              | 2  | 12 |
| Furnishing of Announcement, Answering and Recording Services ... | 2  | 12 |
| - G -  |    |    |
| General Services .....   | 10 | -  |
| Governmental Objections to Service .....                         | 2  | 9  |
| Group Alerting and Dispatching Service .....                     | 13 | 2  |
| - H -  |    |    |
| High Capacity Digital DS1 Service .....                          | 7  | 32 |
| Hotel/Motel Trunks .....   | 13 | 7  |
| - I -  |    |    |
| Impersonation of Another .....                                   | 2  | 9  |
| Initial Contract Periods .....                                   | 2  | 21 |
| Inside Station Wiring - New or Existing .....                    | 2  | 13 |
| Intercept Services .....   | 9  | 8  |
| Interruptions of Service .....                                   | 2  | 5  |
| - J -  |    |    |
| Joint User Service .....   | 13 | 8  |

CANCELLED  
 DEC 21 1987  
 By *P. S. a*  
 Public Service Commission  
 MISSOURI

**FILED**

95-134  
APR 1 1996

Issued: March 1, 1996

Effective 1-1-96  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

**INDEX**

|   | <u>SECTION</u> | <u>SHEET</u> |     |
|---|----------------|--------------|-----|
| -L-   |                |              |     |
| Late Payment Charge.....                            | 2              | 24           |     |
| Liability.....                                      | 2              | 5            |     |
| Lifeline Service.....                               | 4              | 24           |     |
| Line Connection Charge.....                         | 5              | 2            |     |
| Local Exchange Service.....                         | 4              | --           | (D) |
| Local Exchange Service Offerings.....               | 4              | 19           |     |
| Local Exchange Access Line Monthly Rate Schedules.. | 4              | 16           |     |
| Local Operator Service.....                         | 9              | 10           |     |
| -M-   |                |              |     |
| Maintenance and Repairs.....                        | 2              | 11           |     |
| Maintenance of Service Charge.....                  | 5              | 10           |     |
| Mileage Charges – Intraexchange.....                | 7              | 37           |     |
| -N-   |                |              |     |
| -O-   |                |              |     |
| Obligation and Liability of the Company.....        | 2              | 5            |     |
| Operator and Directory Services.....                | 8              | --           |     |
| Ownership and Use of Regulated Services.....        | 2              | 7            |     |
| -P-   |                |              |     |
| Payment for Services and Facilities.....            | 2              | 10, 23       |     |
| Priority of Service.....                            | 2              | 14           |     |
| Private Lines – Local.....                          | 7              | 40           |     |
| Private Lines – Interexchange.....                  | 7              | 45           |     |
| Payphone Service.....                               | 8              | 5            |     |
| -Q-   |                |              |     |

**RECEIVED**

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

JAN 15 1997

SECTION 1 SHEET  
Public Service Commission

|   |   |       |
|---|---|-------|
| -L-   |   |       |
| Late Payment Charge.....                                | 2 | 24    |
| Liability .....   | 2 | 5     |
| Lifeline Service.....                                   | 4 | 24    |
| Line Connection Charge.....                             | 5 | 2     |
| Link-Up Missouri .....                                  | 5 | 7     |
| Local Exchange Service .....                            | 4 | --    |
| Local Exchange Service Offerings .....                  | 4 | 19    |
| Local Exchange Access Line Monthly Rate Schedules ..... | 4 | 16    |
| Local Operator Service .....                            | 9 | 10    |
| -M-   |   |       |
| Maintenance and Repairs.....                            | 2 | 11    |
| Maintenance of Service Charge .....                     | 5 | 10    |
| Mileage Charges - Intraexchange.....                    | 7 | 37    |
| -N-   |   |       |
| -O-   |   |       |
| Obligation and Liability of the Company.....            | 2 | 5     |
| Operator and Directory Services .....                   | 9 | --    |
| Ownership and Use of Regulated Services.....            | 2 | 7     |
| -P-   |   |       |
| Payment for Services and Facilities .....               | 2 | 10,23 |
| Priority of Service .....                               | 2 | 14    |
| Private Lines - Local.....                              | 7 | 40    |
| Private Lines - Interexchange.....                      | 7 | 45    |
| Payphone Service .....                                  | 8 | 5 (C) |
| -Q-   |   |       |

**FILED**

APR 15 1997

**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

RECEIVED

FEB 24 1996 SECTION SHEET

|   |       |                                    |       |
|---|-------|------------------------------------|-------|
|   | - L - |                                    |       |
| Late Payment Charge .....                               |       | MISSOURI Public Service Commission | 24    |
| Liability .....   |       | 2                                  | 5     |
| Lifeline Service .....                                  |       | 4                                  | 24    |
| Line Connection Charge .....                            |       | 5                                  | 2     |
| Link-Up Missouri .....                                  |       | 5                                  | 7     |
| Local Exchange Service .....                            |       | 4                                  | --    |
| Local Exchange Service Offerings .....                  |       | 4                                  | 19    |
| Local Exchange Access Line Monthly Rate Schedules ..... |       | 4                                  | 16    |
| Local Operator Service .....                            |       | 9                                  | 10    |
|   | - M - |                                    |       |
| Maintenance and Repairs .....                           |       | 2                                  | 11    |
| Maintenance of Service Charge .....                     |       | 5                                  | 10    |
| Mileage Charges - Intraexchange .....                   |       | 7                                  | 37    |
|   | - N - |                                    |       |
|   | - O - |                                    |       |
| Obligation and Liability of the Company .....           |       | 2                                  | 5     |
| Operator and Directory Services .....                   |       | 9                                  | --    |
| Ownership and Use of Regulated Services .....           |       | 2                                  | 7     |
|   | - P - |                                    |       |
| Payment for Services and Facilities .....               |       | 2                                  | 10,23 |
| Priority of Service .....                               |       | 2                                  | 14    |
| Private Lines - Local .....                             |       | 7                                  | 40    |
| Private Lines - Interexchange .....                     |       | 7                                  | 45    |
| Public Telephone Service .....                          |       | 8                                  | 5     |
|   | - Q - |                                    |       |

CANCELLED

APR 15 1997  
 BY 101 P.S. #3  
 Public Service Commission  
 MISSOURI

FILED

95-136  
 APR 1 1996

Issued: March 1, 1996

Effective April 1, 1996 MISSOURI PUBLIC SERVICE COMM

W. Jay Mitchell  
 President  
 Seneca, Missouri



GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

RECEIVED

SECTION SHEET

FEB 27 1996

- R -

|  |                           |    |
|--|---------------------------|----|
| Reserved Telephone Numbers .....         | MISSOURI                  | 21 |
| Responsibility of Payment .....          | Public Service Commission | 21 |
| Restoral Charge .....                    | 5                         | 3  |
| Record Order Charge .....                | 5                         | 4  |
| Retention of Uncollectible Records ..... | 2                         | 21 |
| Riser Cable Inside Building .....        | 2                         | 13 |
| Rules and Regulations .....              | 2                         | -- |

- S -

|   |    |    |
|---|----|----|
| Selective Class of Call Screening .....                 | 10 | 2  |
| Semi-Public Telephone Installation Charge .....         | 5  | 3  |
| Semi-Public Telephone Service .....                     | 8  | 6  |
| Service Charges .....                                   | 5  | -- |
| Service Ordering Charge .....                           | 5  | 2  |
| Service Restoral Charge .....                           | 2  | 21 |
| Services Limited to Existing Customers .....            | 13 | -- |
| Special Assemblies for Speculative Projects .....       | 12 | 1  |
| Special Assemblies Items - Under Contract Tariffs ..... | 12 | 2  |
| Special Promotions .....                                | 5  | 5  |
| Special Billing Number Service .....                    | 10 | 32 |
| Special Reversed Charge Toll Service .....              | 13 | 9  |
| Special Toll (Q-Z) Billing Service .....                | 13 | 11 |
| Switched Data Service .....                             | 7  | 46 |

CANCELLED

APR 15 1997  
BY *let R.S. #4*  
Public Service Commission  
MISSOURI

FILED

95-137  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

RULES AND REGULATIONS

**RECEIVED**

Table of Contents

FEB 27 1996

MISSOURI  
Public Service Commission

|  |    |
|--|----|
| Application  | 1  |
| Obligation and Liability of the Company            | 5  |
| Use of Service and Facilities                      | 7  |
| Establishment and Furnishing of Service            | 10 |
| Telephone Directories                              | 14 |
| Priority of Service                                | 14 |
| Foreign Central Office Service                     | 14 |
| Customer Premises Equipment (CPE)                  | 15 |
| Fees or Taxes Billed to Customers                  | 16 |
| Application of Business and Residence Rates        | 16 |
| Establishment and Maintenance of Credit            | 18 |
| Initial Contract Periods                           | 21 |
| Termination of Service                             | 22 |
| Payment for Service and Facilities                 | 23 |
| Construction, Installation and Maintenance Charges | 24 |

**FILED**

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**MO. PUBLIC SERVICE COMM**

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

RULES AND REGULATIONS

JAN 15 1997

B. Obligation and Liability of the Company (Cont'd)

MISSOURI  
Public Service Commission

7. Defacement of Premises

- a. The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities and associates wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company.

C. Use of Service and facilities

1. Ownership and Use of Regulated Services

- a. Coin-operated pay telephone equipment, as provided for payphone service, and wiring and facilities furnished by the Company to provide transmission service on the premises of a customer are the property of the Company. The agents and employees of the Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company. (C)
- b. If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the customer to install and maintain such services and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service. (C)

**CANCELLED**

DEC 24 1999  
By *2nd* *RSNO.7*  
Public Service Commission  
MISSOURI

**FILED**

APR 15 1997

**MO.PUBLICSERVICECOMM**

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

B. Obligation and Liability of the Company (Cont'd)

MISSOURI  
Public Service Commission

7. Defacement of Premises

- a. The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company.

C. Use of Service and Facilities

1. Ownership and Use of Regulated Services

- a. Coin-operated, public, semi-public or pay telephone equipment, and wiring and facilities furnished by the Company to provide transmission service on the premises of a customer are the property of the Company. The agents and employees of the Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.
- b. If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the customer to install and maintain such services and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

CANCELLED

APR 15 1997  
BY let R.S.  
Public Service Commission  
MISSOURI

FILED  
95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
NO PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

E. Telephone Directories

MISSOURI  
Public Service Commission

1. Distribution

- a. The Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

- a. Directories regularly furnished to customers are the property of the Company, are loaned to customers only as an aid to the use of the telephone service. Customers must not deface or mutilate directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

F. Priority of Service

- 1. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

G. Foreign Central Office Service

- 1. Foreign central office service is exchange service furnished to a customer in a multioffice exchange, from a central office other than the one which serves the area in which he is located.

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

K. Establishment and Maintenance of Credit

FEB 27 1996

1. Establishment of Credit

MISSOURI  
Public Service Commission

- a. The Company is not obligated to provide service to any individual or firm that owes the Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.
- b. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the customer or prospective customer:
  - 1) Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
  - 2) Is unable to establish a credit rating by meeting two of the following credit criteria:
    - a) Home ownership, excluding mobile home
    - b) Existence of a checking account, regardless of age
    - c) Existence of a savings account, regardless of age
    - d) Motor vehicle ownership
    - e) Full time employment more than two years with current employer
    - f) Possession of a local charge card
    - g) Possession of a major or national charge card

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: ~~APR 1 1996~~ MISSOURI PUBLIC SERVICE COMMISSION

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

K. Establishment and Maintenance of Credit (Cont'd)

FEB 27 1996

1. Establishment of Credit (Cont'd)

MISSOURI  
Public Service Commission

b. (Cont'd)

2) (Cont'd)

h) Possession of a major oil company credit card

i) An existing loan from a financial institution not considered delinquent by the creditor.

Note: a.2) shall only be applied if the customer or prospective customer would otherwise be required to post a deposit or guarantee under a.1).

3) As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods become delinquent.

4) A deposit or guarantee may be required as a condition of continued service if the customer established service with the Company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required by the telephone utility, a larger deposit may be required.

5) A deposit or guarantee may be required if a customer has had service discontinued for nonpayment of undisputed delinquent charges at any time during the preceding twelve (12) billing periods.

c. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.

FILED  
95-134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

RECEIVED

SEP 29 2000

P.S.C. MO. NO. 1

Section 2

Ozark Telephone Company  
of Seneca, Missouri

MISSOURI  
Public Service Commission

2<sup>nd</sup> Revised Sheet No. 20  
Cancels 1<sup>st</sup> Revised Sheet No. 20

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

K. Establishment and Maintenance of Credit (Cont'd)

2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.
- g. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

(C)  
|  
(C)

Issued: September 29, 2000

Issued by: W. Jay Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: October 30, 2000

**FILED**

OCT 30 2000

MISSOURI  
Public Service Commission

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

NOV 19 1997

K. Establishment and Maintenance of Credit (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.
- g. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

(N)  
|  
(N)

CANCELLED

FILED

OCT 30 2000

JAN -1 1998

*W. E. Mitchell*  
Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission

Issued: November 25, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: January 1, 1998

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

K. Establishment and Maintenance of Credit (Cont'd)

FEB 27 1996

2. Terms of Deposits

MISSOURI  
Public Service Commission

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.

**CANCELLED**

JAN 01 1998

By LS/RS #20  
Public Service Commission

**FILED**

95 - 134  
APR 1 1996

Issued: March 1, 1996

MISSOURI

Effective: April 1, 1996

MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF **RECEIVED**

RULES AND REGULATIONS

NOV 19 1997

K. Establishment and Maintenance of Credit (Cont'd)

MO. PUBLIC SERVICE COMM

3. Responsibility for Payment

- a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the Company's regulations pertaining to disconnection of service of nonpayment.

4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least five (5) days prior to the date of the proposed discontinuance.
- b. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both, with the exception of Lifeline service. (N)  
|  
(N)

5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges)

6. Retention of Uncollectible Records

- a. The Company retains uncollectible records for a period of seven (7) years.

**CANCELLED**

OCT 30 2000

L. Initial Contract Periods

- 1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (minimum) contract period is one month from the date service is established and the minimum charges is the established rate for one month.
- 2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customers.

*JRS #21*  
Public Service Commission  
**MISSOURI**

JAN -1 1998

**MISSOURI**  
Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

K. Establishment and Maintenance of Credit (Cont'd)

MISSOURI  
Public Service Commission

3. Responsibility for Payment

- a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the Company's regulations pertaining to disconnection of service for nonpayment.

4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least five (5) days prior to the date of the proposed discontinuance.

5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

6. Retention of Uncollectible Records

- a. The Company retains uncollectible records for a period of seven (7) years.

CANCELLED

L. Initial Contract Periods

JAN 01 1998

By LSRS #21

- 1. Unless otherwise specified herein or elsewhere in the Public Service Commission initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
- 2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

MISSOURI

FILED

95 - 134

APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

L. Initial Contract Periods (Cont'd)

MISSOURI  
Public Service Commission

- 3. The Company may require a contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs.

M. Termination of Service

- 1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

- a. If the initial contract period is one month, charges are due for the balance of the month in which the service is terminated.
- b. If a directory listing has been published, charges are due to the end of the directory period with the following exceptions:

- 1) The contract for the main service is terminated.
- 2) The listed party moves to a new location.
- 3) The listed party dies.

CANCELLED

OCT 30 2000  
By /s/RS#22  
Public Service Commission  
MISSOURI

For these exceptions, charges apply to the date of termination.

- c. For special facilities, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- 2. Contracts for periods of longer than one month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following the termination by the original customer. The new customer will be bound under the terms of the contract for the unexpired portion of the contract.

FILED

95-134

Issued: March 1, 1996

Effective: APR 1 1996

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

M. Termination of Service (Cont'd)

MISSOURI  
Public Service Commission

- 3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

N. Payment for Services and Facilities

- 1. The customer shall pay for services and facilities including any FCC- approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by OZARK TELEPHONE COMPANY, and service charges when billed.
- 2. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residence customers shall have twenty-one (21) days and business customers shall have fifteen (15) days to pay the charges stated except when the customer has had service discontinued for nonpayment in the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer in which case payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand, sent by first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be delinquent.

Service to customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Company with reasonable evidence of such necessity.

CANCELLED

OCT 30 2000  
By /s/ RS #23  
Public Service Commission  
MISSOURI

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

RULES AND REGULATIONS

N. Payment for Services and Facilities (Cont'd)

4. Subscribers may pay for service by Credit or Debit Card subject to the following Credit or Debit Card Payment Fees:
- a. In-Person Credit or Debit Card Payment: \$3.00  
This Fee applies when subscribers make payment in person at the Company's local business office.
  - b. Automatic/Ongoing Credit or Debit Card Authorization: No Fee  
No Credit or Debit Card Payment Fee applies when subscribers have set up automatic/ongoing Credit or Debit Card authorization with the Company.
  - c. Online Credit or Debit Card Payment Fee: \$3.00  
This fee applies when a subscriber makes a Credit or Debit Card payment online through the Company's website.
  - d. Telephone Credit or Debit Card Payment Fee: \$3.00  
This fee applies when a subscriber makes a Credit or Debit Card payment to the Company over the telephone.

(T)

(T)

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

RULES AND REGULATIONS

- N. Payment for Services and Facilities (Cont'd)
- 5. Late Payment Charge
    - a. A Late Payment Charge of \$5.00 per month will be charged to customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts. (T)
  - 6. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
  - 7. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.
- O. Construction, Installation and Maintenance Charges
- 1. General
    - a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:
      - 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
      - 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
      - 3) The customer's location requires the use of costly private right-of-way.

---

Issued: May 20, 2019

W. Jay Mitchell  
Ozark Telephone Company  
P.O. Box 547  
Seneca, MO 64865

Effective: July 1, 2019

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

FILED  
Missouri Public  
Service Commission  
JI-2019-0212



**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**RULES AND REGULATIONS**

- N. Payment for Services and Facilities (Cont'd)
5. Late Payment Charge (T)
- a. A Late Payment Charge of \$5.00 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts. (I)
6. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service. (T)
7. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application. (T)
- O. Construction, Installation and Maintenance Charges
1. General
- a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:
- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
  - 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
  - 3) The customer's location requires the use of costly private right-of-way.

Issued: November 27, 2018

W. Jay Mitchell  
Ozark Telephone Company  
P.O. Box 547  
Seneca, MO 64865

Effective: January 1, 2019

CANCELLED  
July 1, 2019  
Missouri Public  
Service Commission  
JI-2019-0212FILED  
Missouri Public  
Service Commission  
JI-2019-0099

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

FEB 27 1996

## N. Payment for Services and Facilities (Cont'd)

MISSOURI  
Public Service Commission

## 4. Late Payment Charge

- a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

## O. Construction, Installation and Maintenance Charges

## 1. General

- a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:

- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

FEB 27 1996

DEFINITIONS

**MISSOURI  
Public Service Commission**

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

Coin Telephone Service - See "Public Telephone".

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - OZARK TELEPHONE COMPANY

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

**CANCELLED**

Connector - See "Switch".

Connection Charge - See "Service Charge".

APR 15 1997  
BY *Let R.S. #2*  
Public Service Commission  
MISSOURI

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

**FILED**  
95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

**MO. PUBLIC SERVICE COMM**

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

FEB 27 1996

DEFINITIONS

MISSOURI

Contract - The agreement between a customer and the Company under which telephone service and facilities are furnished in accordance with the applicable provisions of the Tariffs. Public Service Commission

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector of the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

CANCELLED

APR 15 1997  
BY *let R.S. #3*  
Public Service Commission  
MISSOURI

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 27 1996

DEFINITIONS

MISSOURI  
Public Service Commission

Mileage - The measurement upon which charges are computed for Foreign Exchange, extension and private lines.

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line.")

Point of Demarcation - See "Demarcation Point".

**CANCELLED**  
APR 15 1997  
BY *let R.S. #8*  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**FILED**  
APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

DEFINITIONS

JAN 15 1997

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other and for communication with the general exchange system of the Company and for toll service

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A Type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

**CANCELLED**

JAN 01 1998

By 2nd RS# 9  
Public Service Commission  
MISSOURI

**FILED**

APR 15 1997

**MO.PUBLICSERVICECOMM**

(D)

(D)

(D)

(D)

**GENERAL AND LOCAL EXCHANGE TARIFF**

FEB 27 1996

DEFINITIONS

**MISSOURI  
Public Service Commission**

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Public Telephone - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

Semi-Public Telephone - An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less in character.

**CANCELLED**

APR 15 1997  
BY: *lat R.S #9*

MISSOURI  
Public Service Commission

Issued: March 1, 1996

Effective: April 1, 1996

**FILED**

95-134

APR 1 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

DEFINITIONS

FEB 27 1996

Telephone Company - See "Company".

Telephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

MISSOURI  
Public Service Commission

Terminal Equipment - Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

Underground Service Connection - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

CANCELLED

JAN 01 1998

By 1st RS # 11  
Public Service Commission  
MISSOURI

FILED

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

FEB 27 1996

Table of Contents

MISSOURI  
Public Service Commission

Sheet

|   |    |
|---|----|
| General .....                                   | 1  |
| Conditions .....                                | 1  |
| Taxes .....                                     | 2  |
| Schedules of Local Exchange Monthly Rates ..... | 4  |
| Rates   |    |
| Local Exchange Monthly Rate Schedule .....      | 17 |
| Local Exchange Service Offerings .....          | 19 |
| Lifeline Service .....                          | 24 |

FILED

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RECEIVED

F. & G. Reserved for Future Use.

FEB 27 1996

MISSOURI  
Public Service Commission

CANCELLED  
July 7, 2000  
By 1st RS 5 (only)  
Missouri Public Service Commission

---

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~

LOCAL EXCHANGE SERVICE

H. Rates

FEB 27 1996

1. The following rate schedule reflects only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.

MISSOURI  
Public Service Commission

CANCELLED

APR 15 1997  
BY let P.S. #16  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

~~FILED~~

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

H. Rates (Continued)

3. Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

A. Local Exchange Access Line Rates

|           | <u>Monthly Rates (1)(2)</u> |                  |                 |
|-----------|-----------------------------|------------------|-----------------|
|           | <u>Access Line</u>          | <u>PBX Trunk</u> | <u>Key Line</u> |
| Business  | \$19.00 (R)                 | \$20.25          | \$20.25         |
| Residence | \$18.00 (R)                 | N/A              | \$18.00         |

B. Unlimited Two-Way Calling

**Noel Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Southwest City

**Southwest Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Noel

C. Taxes and Other Government Imposed Charges

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

- (1) The above rates do not include a company provided instrument.
- (2) Rate for one party service includes touch tone calling access at no charge.
- (3) Residence and Business rates include unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

Issued: June 12, 2017

W. Jay Mitchell  
 Ozark Telephone Company  
 P.O. Box 547  
 Seneca, MO 64865

Effective: June 13, 2017

CANCELLED  
 January 1, 2020  
 Missouri Public  
 Service Commission  
 JI-2020-0099

FILED  
 Missouri Public  
 Service Commission  
 JI-2017-0260

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

H. Rates (Continued)

3. Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

A. Local Exchange Access Line Rates

|           | <u>Monthly Rates (1)(2)</u> |                  |                 |
|-----------|-----------------------------|------------------|-----------------|
|           | <u>Access Line</u>          | <u>PBX Trunk</u> | <u>Key Line</u> |
| Business  | \$21.00 (1)                 | \$20.25          | \$20.25         |
| Residence | \$18.00 (1)                 | N/A              | \$18.00         |

B. Unlimited Two-Way Calling

**Noel Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Southwest City

**Southwest Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Noel

C. Taxes and Other Government Imposed Charges

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

- (1) The above rates do not include a company provided instrument.
- (2) Rate for one party service includes touch tone calling access at no charge.
- (3) Residence and Business rates include unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

Issued: April 28, 2017

W. Jay Mitchell  
 Ozark Telephone Company  
 P.O. Box 547  
 Seneca, MO 64865

Effective: June 1, 2017

CANCELLED  
 June 13, 2017  
 Missouri Public  
 Service Commission  
 JI-2017-0260

FILED  
 Missouri Public  
 Service Commission  
 JI-2017-0221

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

H. Rates (Continued)

3. Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

A. Local Exchange Access Line Rates

|           | <b>Monthly Rates (1)(2)</b> |                  |                 |     |
|-----------|-----------------------------|------------------|-----------------|-----|
|           | <u>Access Line</u>          | <u>PBX Trunk</u> | <u>Key Line</u> |     |
| Business  | \$19.00                     | \$20.25          | \$20.25         | (I) |
| Residence | \$18.00                     | N/A              | \$18.00         | (I) |

B. Unlimited Two-Way Calling

**Noel Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Southwest City

**Southwest Exchange** (3)

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Noel

C. Taxes and Other Government Imposed Charges

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

- (1) The above rates do not include a company provided instrument.
- (2) Rate for one party service includes touch tone calling access at no charge.
- (3) Residence and Business rates include unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

**GENERAL AND LOCAL EXCHANGE TARIFF**

**LOCAL EXCHANGE SERVICE**

H. Rates (Continued)

3. Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

A. Local Exchange Access Line Rates

|           | <u>Monthly Rates (1)(2)</u> |                  |                 |     |
|-----------|-----------------------------|------------------|-----------------|-----|
|           | <u>Access Line</u>          | <u>PBX Trunk</u> | <u>Key Line</u> |     |
| Business  | \$15.00                     | \$16.25          | \$16.25         | (1) |
| Residence | \$14.00                     | N/A              | \$14.00         | (1) |

B. Unlimited Two-Way Calling

**Noel Exchange (3)**

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Southwest City

**Southwest Exchange (3)**

Seneca  
 Tiff City  
 Goodman  
 Lanagan  
 Noel

C. Taxes and Other Government Imposed Charges

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

- (1) The above rates do not include a company provided instrument.
- (2) Rate for one party service includes touch tone calling access at no charge.
- (3) Residence and Business rates include unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

Issued: April 26, 2013

Effective: June 1, 2013

W. Jay Mitchell  
 Ozark Telephone Company

CANCELLED  
 June 1, 2016  
 Missouri Public  
 Service Commission  
 JI-2016-0290

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0482

**GENERAL AND LOCAL EXCHANGE TARIFF**

**LOCAL EXCHANGE SERVICE**

**H. Rates (Continued)**

3. Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

**A. Local Exchange Access Line Rates**

Monthly Rates (1) (2)

|           | <u>Access Line</u> | <u>PBX Trunk</u> | <u>Key Line</u> |
|-----------|--------------------|------------------|-----------------|
| Business  | \$13.00            | \$16.25          | \$16.25         |
| Residence | \$10.00            | N/A              | \$10.00         |

**B. Unlimited Two-Way Calling**

Noel Exchange (3)

Seneca  
Tiff City  
Goodman  
Lanagan  
Southwest City

Southwest City Exchange (3)

Seneca  
Tiff City  
Goodman  
Lanagan  
Noel

**C. Taxes and Other Government Imposed Charges**

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

- (1) The above rates do not include a company provided instrument.
- (2) Rate for one party service includes touch tone calling access at no charge.
- (3) Residence and Business rates include unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

Issued: May 15, 2012

Effective: ~~July 1, 2012~~

June 1, 2012

**CANCELED**  
June 1, 2013  
Missouri Public  
Service Commission  
JI-2013-0482

W. Jay Mitchell  
Seneca Telephone Company  
P.O. Box 329  
Seneca, MO 64865

**FILED**  
Missouri Public  
Service Commission  
IT-2012-0385; JI-2012-0726



Ozark Telephone Company  
of Seneca, Missouri

Section 4  
2nd Revised Sheet No. 17  
Cancels 1<sup>st</sup> Revised Sheet No. 17

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D AUG 27 2001

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate

Unless otherwise specified, the charges quoted in the tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Seneca Telephone Company.

\*  
\*

CLASS AND GRADE OF SERVICE

|           | <u>Business<br/>Service</u> | <u>Residence<br/>Service</u> |     |
|-----------|-----------------------------|------------------------------|-----|
| One Party | \$13.00                     | \$ 6.50                      |     |
| PBX Trunk | 16.25                       | N/A                          |     |
| Key Line  | 16.25                       | 6.50                         | (D) |

Noel<sup>(1)</sup>

- Seneca
- Tiff City
- Goodman
- Lanagan
- Southwest City

Southwest City<sup>(1)</sup>

- Seneca
- Tiff City
- Goodman
- Lanagan
- Noel

\*

When any taxing authority imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts or revenues from sale of telephone service by the Company, the charges for local service to customer within such municipality shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

(1) Residence and Business rate includes unlimited two-way calling to the listed exchanges of Goodman, Ozark and Seneca Telephone Companies.

\*

Issued: August 27, 2001

Effective: September 26, 2001

CANCELLED  
June 1, 2012  
Missouri Public  
Service Commission  
IT-2012-0385; JI-2012-0726

W. Jay Mitchell, President  
Ozark Telephone Company  
P.O. Box 547  
Seneca, MO 64865

Missouri Public  
Service Commission

FILED SEP 26 2001

GENERAL AND LOCAL EXCHANGE

**RECEIVED**

LOCAL EXCHANGE SERVICE

JAN 15 1997

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate

MISSOURI  
Public Service Commission

EXCHANGES

Noel  
Southwest City

CLASS AND  
GRADE  
OF SERVICE

Business Service:

|            |         |
|------------|---------|
| One-Party  | \$13.00 |
| Four-Party | 13.00   |
| PBX Trunk  | 16.25   |
| Key Line   | 16.25   |

(D)  
(D)

Residence Service:

|            |      |
|------------|------|
| One-Party  | 6.50 |
| Two-party  | 5.20 |
| Four-Party | 4.23 |
| Key Line   | 6.50 |

**CANCELLED**

SEP 26 2001  
2nd RS #17  
Public Service Commission  
MISSOURI

**FILED**

APR 15 1997

**MO.PUBLICSERVICECOMM**

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

RECEIVED

H. Rates (Cont'd)

FEB 27 1996

3. Local Exchange Access Line Monthly Rate

MISSOURI  
Public Service Commission

EXCHANGES

Noel  
Southwest City

CLASS AND  
GRADE  
OF SERVICE

Business Service:

|                               |         |
|-------------------------------|---------|
| One-Party                     | \$13.00 |
| Four-Party                    | 13.00   |
| PBX Trunk                     | 16.25   |
| Key Line                      | 16.25   |
| Semi-Public                   | 16.25   |
| Customer Owned<br>Pay Tel Svc | 26.95   |

Residence Service:

|            |      |
|------------|------|
| One-Party  | 6.50 |
| Two-Party  | 5.20 |
| Four-Party | 4.23 |
| Key Line   | 6.50 |

CANCELLED

APR 15 1997  
BY Lot R.S. #17  
Public Service Commission  
MISSOURI

FILED

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

FEB 27 1996

I. Local Exchange Service Offerings

MISSOURI  
Public Service Commission

| Exchange       | Within the Base Rate Area |         |          |          |          |          | Outside the Base Rate Area |          |          |         |          |          |          |          |          |
|----------------|---------------------------|---------|----------|----------|----------|----------|----------------------------|----------|----------|---------|----------|----------|----------|----------|----------|
|                | Bus 1Pty                  | PBX Trk | Key Line | Semi Pub | Res 1Pty | Res 2Pty | Res 4Pty                   | Bus 1Pty | Bus 4Pty | PBX Trk | Key Line | Semi Pub | Res 1Pty | Res 2Pty | Res 4Pty |
| Noel           | x                         | x       | x        | x        | x        |          | (2)                        |          |          | (2)     | (2)      | (2)      |          |          | x        |
| Southwest City | x                         | x       | x        | x        | x        |          | x                          | x        | x        | x       | x        | x        |          |          | x        |

CANCELLED

APR 15 1997  
BY Lot R.S. #19  
Public Service Commission  
MISSOURI

(2) At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RECEIVED

Reserved for Future Use.

FEB 27 1996

MISSOURI  
Public Service Commission

---

Issued: March 1, 1996

Effective: April 1, 1996

FILED  
95-134  
APR 1 1996

CANCELLED  
October 10, 2012  
Missouri Public  
Service Commission  
JI-2013-0118

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

---

GENERAL AND LOCAL EXCHANGE TARIFF

LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. Toll blocking is offered to Lifeline subscribers at no charge.

(T)  
|  
(T)  
(D)

(D)  
(D)

\*Indicates new rate or text  
+Indicates change

---

Issued: March 16, 2012

W. Jay Mitchell  
Ozark Telephone Company  
Seneca, MO 64865

Effective: April 15, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LIFELINE SERVICE

REC'D JUN 18 2002

A. General Regulations

Service Commission

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows: (C)

|                                      |        |     |
|--------------------------------------|--------|-----|
| State reduction in local rate:       | \$1.75 |     |
| Federal baseline Lifeline reduction: | *      | (C) |

The Federal baseline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. Toll blocking is offered to Lifeline subscribers at no charge.

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff. (N) (N)

Missouri Public

FILED JUL 01 2002

IT-2002-1143  
Service Commission

Effective: July 18, 2002

Issued: June 18, 2002

W. Jay Mitchell  
Ozark Telephone Company  
Seneca, Missouri

JUL 01 2002

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

LIFELINE SERVICE

REC'D DEC 03 2001

A. General Regulations

Service Commission

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$6.75. (C)  
The components of the reduction to basic residential one-party rates are as follows:

|                                      |        |     |
|--------------------------------------|--------|-----|
| State reduction in local rate:       | \$1.75 |     |
| Federal baseline Lifeline reduction: | \$5.00 | (C) |

The Federal baseline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. Toll blocking is offered to Lifeline subscribers at no charge.

**CANCELLED**

**Missouri Public  
Service Commission**

JUL 01 2002

02-249  
FILED JAN 01 2002

4th RS 24  
Public Service Commission  
MISSOURI



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

JAN 05 1998

LIFELINE SERVICE

MISSOURI  
Public Service Commission

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

|                                      |        |
|--------------------------------------|--------|
| State reduction in local rate:       | \$1.75 |
| Federal baseline Lifeline reduction: | \$3.50 |

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. Toll blocking is offered to Lifeline subscribers at no charge. (C)

CANCELLED

JAN 01 2002  
3rd RS 24  
Public Service Commission  
MISSOURI

FILED

FEB 04 1998

MO. PUBLIC SERVICE COMMISSION

Issued: JAN 05 1998

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: FEB 04 1998

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 19 1997

LIFELINE SERVICE

MO. PUBLIC SERVICE COMM

A. General Regulations

- 1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

|                                      |        |
|--------------------------------------|--------|
| State reduction in local rate:       | \$1.75 |
| Federal baseline Lifeline reduction: | \$3.50 |

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. The rate for toll blocking will be charged on a monthly basis as specified in Call Restriction section.

(C)  
|  
(C)  
(I)  
(C)  
(R)  
(I)  
(C)  
|  
(C)

CANCELLED

FEB 04 1998  
By *[Signature]*  
Public Service Commission  
MISSOURI

FILED

JAN -1 1998

MISSOURI  
Public Service Commission

Issued: November 25, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: January 1, 1998

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LIFELINE SERVICE

LOCAL EXCHANGE SERVICE

FEB 27 1996

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service to offset recurring access line rates for qualifying residential customers.
2. Eligibility Requirements

MISSOURI  
Public Service Commission

Lifeline Service is available to those customers who are certified by the Department of Social Services as eligible to receive Utilicare benefits. The Department of Social Services shall inform such persons about how to apply for assistance under the Lifeline Service plan and shall provide to each person documentation of eligibility for participation in the program.

3. Lifeline Service is limited to one line per household at the customer's primary residence.

B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$4.00 applies as follows:

|  | <u>Monthly<br/>Rate</u> |
|--|-------------------------|
| a. A monthly credit applies to the Federal Subscriber Line Charge, and | \$ 2.00                 |
| b. A monthly credit applies to the network access line rate.           | 2.00                    |

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.
4. When the customer is no longer eligible for Lifeline Service, the Lifeline credit will be discontinued and regular tariffed rates and charges will apply.

CANCELLED

JAN 01 1998

By *KSR #24*

Issued: March 1, 1996

Public Service Commission effective: April 1, 1996  
MISSOURI

W. Jay Mitchell  
President  
Seneca, Missouri

FILED

95-134  
APR 1 1996

---

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Mo HealthNet (f/k/a Medicaid) (T)
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program (T)
- 6) National School Free Lunch Program (T)
- 7) Temporary Assistance for Needy Families, or (T)
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)  
|  
(N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

---

Issued: March 16, 2012

W. Jay Mitchell  
Ozark Telephone Company  
Seneca, MO 64865

Effective: April 15, 2012

GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

LOCAL EXCHANGE SERVICE

NOV 19 1997

LIFELINE SERVICE

MO. PUBLIC SERVICE COMMISSION (C)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
  - a. To qualify for Lifeline the consumer must participate in one of the following programs:
    - 1) Medicaid
    - 2) Food stamps
    - 3) Supplemental Security Income (SSI)
    - 4) Federal public housing assistance
    - 5) Low Income Home Energy Assistance Program
2. The customer must sign, under penalty of perjury a document certifying:
  - a. He/she is receiving benefits from one of the programs in 1.a. above.
  - b. Name of the program(s) from which they are receiving benefits.
  - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

(C)

FILED

JAN - 1 1998

MISSOURI  
Public Service Commission

Issued: November 25, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: January 1, 1998

**A. Missouri Universal Service Fund Low-Income Assistance**

1. **General**-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
  
2. **Regulations**-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a) Mo HealthNet (f/k/a Medicaid) (T)
  - b) Food Stamps
  - c) Supplemental Security Income (SSI)
  - d) Federal Public Housing Assistance or Section 8
  - e) Low Income Home Energy Assistance Program (T)
  - f) National School Free Lunch Program (T)
  - g) Temporary Assistance for Needy Families, or (T)
  - h) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (eff. June 1, 2012). (N)
  
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)
  - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities
  - c) Access to basic local operator services
  - d) Access to basic local directory assistance
  - e) Standard intercept service
  - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g) One (1) standard white pages directory listing
  - h) Toll blocking or toll control for qualifying low-income customers

---

**A. Missouri Universal Service Fund Low-Income Assistance**

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a) Medicaid
  - b) Food Stamps
  - c) Supplementary Security Income (SSI)
  - d) Federal Public Housing Assistance or section 8
  - e) Low Income Home Energy Assistance Program (LIHEAP)
  - f) Temporary Assistance to Needy Families (TANF)
  - g) National Free Lunch Program
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c) Access to basic local operator services
  - d) Access to basic local directory assistance
  - e) Standard intercept service
  - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g) One (1) standard white pages directory listing
  - h) Toll blocking or toll control for qualifying low-income customers

\*Indicates new rate or text  
+Indicates change

---

Issued: May 18, 2005

Effective: June 17, 2005

W. Jay Mitchell  
President  
Ozark Telephone Company  
P.O. Box 329  
Seneca, MO 64865

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

Reserved for Future Use.

FEB 27 1996

MISSOURI  
Public Service Commission

Issued: March 1, 1996

Effective: April 1, 1996

FILED  
95 - 134  
APR 1 1996

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

Cancelled  
May 26, 2005  
1st rs 25, 26, 27 only  
Missouri Public  
Service Commission

Cancelled  
June 15, 2007  
1st rs 28, 29, 30, 31 only  
Missouri Public  
Service Commission



4. **Support Amount** – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

**B. Missouri Universal Service Fund Disabled Assistance**

1. **General** – A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in this tariff, and meets the eligibility requirements set forth in this tariff.
2. **Regulations** – Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- a) Federal Social Security Disability benefits
  - b) Federal Supplemental Security income benefits
  - c) Veterans Administration benefits
  - d) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - e) State aid to blind persons pursuant to Section 209.240 RSMo.
  - f) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. **Support Amount** – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

\*Indicates new rate or text

+Indicates change

Issued: May 18, 2005

Effective: June 17, 2005

W. Jay Mitchell  
President  
Ozark Telephone Company  
P.O. Box 329  
Seneca, MO 64865

---

**GENERAL AND LOCAL EXCHANGE TARIFF**

**LOCAL EXCHANGE SERVICE**

**C. Missouri Universal Service Fund**

1. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

\*Indicates new rate or text

+Indicates change

---

Issued: May 18, 2005

Effective: June 17, 2005

W. Jay Mitchell  
President  
Ozark Telephone Company  
P.O. Box 329  
Seneca, MO 64865

---

**GENERAL AND LOCAL EXCHANGE TARIFF**

SERVICE CHARGES

Table of Contents

|   | <u>SHEET</u> |
|---|--------------|
| Service Charges                             |              |
| Service Ordering Charge                     | 2            |
| Line Connection Charge                      | 2            |
| Hold for Future Use                         |              |
| Restoral Charge                             | 3            |
| Rates                                       | 4            |
| Special Promotions                          | 5            |
| Customer-Provided Equipment and Inside Wire | 8            |
| Maintenance of Service Charge               | 10           |

Ozark Telephone Company  
of Seneca, Missouri

P.S.C. MO. NO. 1  
Section 5  
Table of Contents  
1st Revised Sheet No. 1  
Cancels Original Sheet No. 1

RECEIVED

GENERAL AND LOCAL EXCHANGE TARIFF

JAN 15 1997

SERVICE CHARGES

Table of Contents

MISSOURI  
Public Service Commission

SHEET

|   |    |     |
|---|----|-----|
| Service Charges                             |    |     |
| Service Ordering Charge                     | 2  |     |
| Line Connection Charge                      | 2  |     |
| Hold for Future Use                         |    | (D) |
| Restoral Charge                             | 3  |     |
| Rates                                       | 4  |     |
| <br>  |    |     |
| Special Promotions                          | 5  |     |
| <br>  |    |     |
| Link-Up Missouri                            | 7  |     |
| <br>  |    |     |
| Customer-Provided Equipment and Inside Wire | 8  |     |
| Maintenance of Service Charge               | 10 |     |

FILED

APR 15 1997

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

FEB 27 1955

Table of Contents

MISSOURI  
Public Service Commission

|   |    |
|---|----|
| Service Charges                             |    |
| Service Ordering Charge                     | 2  |
| Line Connection Charge                      | 2  |
| Semi-Public Telephone Installation Charge   | 3  |
| Restoral Charge                             | 3  |
| Rates                                       | 4  |
| <br>  |    |
| Special Promotions                          | 5  |
| <br>  |    |
| Link-Up Missouri                            | 7  |
| <br>  |    |
| Customer-Provided Equipment and Inside Wire | 8  |
| Maintenance of Service Charge               | 10 |

CANCELLED

APR 15 1997  
BY 1st P.S.#1  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

FILED  
95-134  
APR 1 1996

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

JAN 15 1997

A. General

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer.

MISSOURI  
Public Service Commission

a. Service Connections - New installations or subsequent additions of telephone service. A move of an existing service to a different premise. (C)

b. (D)  
(D)

c. Changes - Move, change, or addition of a service at an existing premises. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring. (C)  
(C)

d. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.

2. Service Charges apply in addition to all other rates and charges.

3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.

4. Payment of Service Charges

a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.

b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

FILED

APR 15 1997

MO PUBLIC SERVICE COMM

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

A. General

RECEIVED

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer.

FEB 27 1996

a. Service Connections - New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.

MISSOURI PUBLIC SERVICE COMMISSION

b. Inside Moves - Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.

c. Changes - Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.

d. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.

CANCELLED

2. Service Charges apply in addition to all other rates and charges.

APR 15 1997 BY 1st R.S. #1

3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.

Public Service Commission MISSOURI

4. Payment of Service Charges

a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.

b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell
President
Seneca, Missouri

FILED
95-134
APR 1 1996

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

JAN 15 1997

B. Application of Service Charges

MISSOURI  
Public Service Commission

1. Service Ordering Charge

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Hold for Future Use

(D)  
(D)

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997



**GENERAL AND LOCAL EXCHANGE TARIFF**

SERVICE CHARGES

**RECEIVED**

B. Application of Service Charges

FEB 27 1996

1. Service Ordering Charge

MISSOURI  
 Public Service Commission

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

**CANCELLED**  
 APR 15 1997  
 BY *1st P.S. #2*  
 Public Service Commission  
 MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
 President  
 Seneca, Missouri

**FILED**  
 95 - 134  
 APR 1 1996

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

RECEIVED

B. Application of Service Charges (Cont'd)

JAN 15 1997

2. Line Connection Charge (Cont'd)

MISSOURI  
Public Service Commission

d. This charge applies for each move the service drop and/or the associated station protection device.

e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Hold for Future Use

(D)  
—  
(D)

4. Restoral Charge

a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g. changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Hold for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

(D)

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

RECEIVED

d. This charge applies for each move of the service drop and/or the associated station protection device.

FEB 27 1995

e. This charge applies to each change of party-line assignments made at the request of the customer.

MISSOURI  
Public Service Commission

3. Semi-Public Telephone Installation Charge

a. This charge applies to the installation of a coin telephone for semi-public telephone service, whether wiring is in place or not, and is in addition to other applicable service charges.

b. This charge does not apply if the coin telephone is in place at the time service is established and no change is requested by the customer.

4. Restoral Charge

a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

CANCELLED

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Public Telephone Service.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

APR 15 1997  
BY 1st P.S. #3  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

FILED  
95-134  
APR 1 1996

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

JAN 15 1997

C. Rates and Charges

MISSOURI  
PUBLIC SERVICE COMMISSION  
Nonrecurring Charge  
Business Residential

1. Service Ordering Charge

|    |            |         |          |
|----|------------|---------|----------|
| a. | Initial    | \$25.00 | \$ 13.00 |
| b. | Subsequent | 9.00    | 4.00     |

|    |                        |       |      |
|----|------------------------|-------|------|
| 2. | Line Connection Charge | 14.00 | 7.60 |
|----|------------------------|-------|------|

|    |                     |  |  |     |
|----|---------------------|--|--|-----|
| 3. | Hold for Future Use |  |  | (D) |
|    |                     |  |  |     |
|    |                     |  |  | (D) |

|    |                 |       |       |
|----|-----------------|-------|-------|
| 4. | Restoral Charge | 23.00 | 11.60 |
|----|-----------------|-------|-------|

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

RECEIVED

C. Rates and Charges

|  | <u>Nonrecurring Charge</u> |                  |
|--|----------------------------|------------------|
|  | <u>Business</u>            | <u>Residence</u> |
| 1. Service Ordering Charge                   |                            |                  |
| a. Initial                                   | \$ 25.00                   | \$ 13.00         |
| b. Subsequent                                | 9.00                       | 4.00             |
| 2. Line Connection Charge                    | 14.00                      | 7.60             |
| 3. Semi-Public Telephone Installation Charge | 100.00                     | --               |
| 4. Restoral Charge                           | 23.00                      | 11.60            |

FEB 27 1996

MISSOURI  
Public Service Commission

CANCELLED

APR 15 1997  
BY Lat R.S #4  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: ~~April 1, 1996~~  
**FILED**  
95-134  
APR 1 1996

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

FEB 27 1996

SERVICE CHARGES

**MISSOURI**  
Public Service Commission

D. Special Promotions

1. CUSTOM CALL SERVICES

a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide Custom Call Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

2. CENTREX SERVICE

a. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide CENTREX Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

**CANCELLED**

JUL 07 2000

By *1st RS 5*  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**FILED**  
95 - 134  
APR 1 1996

GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

SERVICE CHARGES

NOV 19 1997

E. Link-Up Missouri

MO. PUBLIC SERVICE COMMISSION (C)

1. General

The Link Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

- a. Service Connection Charges, as set forth in this tariff<sup>1</sup>, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
- b. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
- c. A qualifying low-income customer may choose either a or b, or both a and b as described above.
- d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
- e. The premises at which the residence service is requested must be the applicant's principal place of residence.
- f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- g. Link Up will not be furnished on a Foreign Exchange service.

<sup>1</sup>These do not include other charges that may be required at the initiation of service such as security deposit, contributions in and of construction, customer advances, etc.

FILED

JAN - 1 1998

MISSOURI

Public Service Commission  
Effective: January 1, 1998

Issued: November 25, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

RECEIVED

E. Link-Up Missouri

FEB 27 1996

1. Application

MISSOURI  
Public Service Commission

a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

1) All tariffed charges<sup>(1)</sup> applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

a. The following rates are applicable:

1) Initial Service Ordering Charge

2) Line Connection Charge

2) An interest free, 6-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The company shall inform each eligible customer of the availability of the 6-month deferred payment schedule.

CANCELLED

2. Eligibility Requirements

JAN 01 1998

a. The following requirements shall be used by the company to determine the eligibility of a customer for Link Up Missouri assistance.

14RS#7  
Public Service Commission  
MISSOURI

1) For federal income tax purposes, the applicant is not a dependent unless over sixty (60) years of age.

2) The applicant is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

<sup>(1)</sup> These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

FILED  
95 - 134  
APR 1 1996



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

NOV 19 1997

E. Link-Up Missouri (Cont'd)

MO. PUBLIC SERVICE COMM

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-up.

- a. The customer must participate in one of the following programs:
  - 1) Medicaid
  - 2) Food Stamps
  - 3) Supplemental Security Income (SSI)
  - 4) Federal public housing assistance
  - 5) Low Income Home Energy Assistance Program
- b. The customer must sign, under penalty of perjury a document certifying:
  - 1) He/she is receiving benefits from one of the programs in 2.a. above.
  - 2) Name of the program(s) from which they are receiving benefits.
  - 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

(C)  
\_\_\_\_\_  
(C)

FILED

JAN -1 1998

MISSOURI

Issued: November 25, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

FEB 27 1996

F. Customer-Provided Equipment and Inside Wire (Cont'd)

MISSOURI  
Public Service Commission

2. Maintenance of Service Charge

- a. The following charge is applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems and/or inside wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

Nonrecurring  
Charge

1) In or out of Base Rate Area, per occurrence \$25.00

- b. The above charge is in addition to all other rates and charges billed to the customer for other services and equipment.

- c. The above mentioned charge will be waived for customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble.

Issued: March 1, 1996

Effective: ~~FILED~~ 1996

95-134

APR 1 1996

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0137

W. Jay Mitchell  
President  
Seneca, Missouri

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

CUSTOM CALLING SERVICES

CUSTOM CALL SERVICES

FEB 27 1996

A. General

MISSOURI  
Public Service Commission

1. Custom Call Services consist of one or more of the following features which provide special kinds of customer controlled or prearranged and fixed communications features on individual access lines. Custom Call Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:
  - a. These services may be provided only in conjunction with individual line residence and business services and some multiline services. Party line customers, PBX customers, Semi-public and Public Telephone Services are excluded from Custom Call Services.

B. Feature Descriptions

1. Automatic Busy Redial - is an arrangement which permits the calling party to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.
2. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

APR 15 1997  
BY *Lot R.S. #4*  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: **FILED** April 1 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
9 5 - 1 3 4  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

DIGITAL DATA AND NETWORK SERVICES

FEB 27 1996

SWITCHED DATA SERVICE

MISSOURI  
Public Service Commission

G. Regulations

1. In addition to the following regulations, the appropriate regulations in other sections of this Tariff will also apply.
2. Switched Data Service is comprised of the following rate elements:
  - Switched Data Customer Line
  - Service Connection Charges
  - Optional Features
  - Software Reconfiguration Charge
  - Network Usage Charge
  - Customer Premises Channelization (Optional)
3. The minimum billing period for which service is provided is one month.
4. FCC Subscriber Line Charges as specified in the NECA Tariff, FCC No. 1, will apply to Switched Data Service.
5. For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in Section 6. FCC No. 1 will apply to Switched Data Service.
6. A directory listing for Switched Data Service will be provided, upon request, in accordance with this Tariff.
7. Customer Premises Channelization, a component of Switched Data Service, may be provided by the customer or the Company. When the Company provides channelization equipment at a customer's premises, it is not necessary for the customer to provide a channel access card for the associated channels. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source on a non-switched 120 volt, 60 Hz AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an individual case basis.
8. Switched Data Channel Access is required where:
  - a. Customers are restricted by the technical requirements as specified herein.

FILED  
95-134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

**GENERAL AND LOCAL EXCHANGE TARIFF**

**RECEIVED**

COIN AND COINLESS TELEPHONE SERVICE

FEB 27 1996

Table of Contents

**MISSOURI  
Public Service Commission  
Sheet**

|                                      |   |
|--------------------------------------|---|
| Customer Owned Pay Telephone Service | 1 |
| Public Telephone Service             | 5 |
| Semi-Public Telephone Service        | 6 |

**CANCELLED**

APR 15 1997  
BY 1st P.S.  
Public Service Commission  
MISSOURI

**FILED**

95-134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

**MO. PUBLIC SERVICE COMM**

W. Jay Mitchell  
President  
Seneca, Missouri

**RECEIVED**

**GENERAL AND LOCAL EXCHANGE SERVICE**

Payphone Service

JAN 15 1997

(C)

A. General

**MISSOURI  
Public Service Commission**

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

(C)

**FILED**

APR 15 1997

**MO.PUBLICSERVICECOMM**

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

COIN AND COINLESS TELEPHONE SERVICE

FEB 27 1996

CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI  
Public Service Commission

A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
5. Customers who provide Customer Owned Pay Telephone Service shall not charge users more than twenty-five cents (\$.25) per local telephone call.
6. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
7. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.

CANCELLED  
APR 15 1997  
By [Signature]  
Public Service Commission  
MISSOURI

FILED  
95 - 134  
APR 1 1996

(1) Joint User Service is limited to existing customers at their existing locations

Issued: March 1, 1996

MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE SERVICE

**RECEIVED**

Payphone Service (Cont'd)

JAN 15 1997 (C)

A. General (Cont'd)

MISSOURI  
Public Service Commission

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible to comply with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

(C)

**CANCELLED**

APR 15 1999  
By *AndRS #2*  
Public Service Commission  
MISSOURI

**FILED**

APR 15 1997

**MO.PUBLICSERVICECOMM**

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

FFR 27 1996

MISSOURI  
Public Service Commission

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
  - a. Must be able to access the Company operator at no charge and without using a coin.
  - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
  - c. Must be able to access all interexchange carriers.
  - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance calls.
  - f. Must be able to access Directory Assistance.

CANCELLED

APR 15 1997  
 BY Lot R.S. #2  
 Public Service Commission  
 MISSOURI  
 FILED  
 95 - 134  
 APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

**RECEIVED**

CUSTOMER OWNED PAY TELEPHONE SERVICE

FEB 27 1996

B. Responsibility of the Customer (Cont'd)

**MISSOURI  
Public Service Commission**

- 5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
- 6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- 7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

- 1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- 2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

**CANCELLED**

APR 15 1997  
BY Let R.S. #3  
Public Service Commission  
MISSOURI

**FILED**  
95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996  
**MO. PUBLIC SERVICE COMM**

W. Jay Mitchell  
President  
Seneca, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

COIN AND COINLESS TELEPHONE SERVICE

**RECEIVED**

CUSTOMER OWNED PAY TELEPHONE SERVICE

FEB 27 1996

D. Rates and Charges

**MISSOURI  
Public Service Commission**

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

Monthly Rate

|  |         |
|--|---------|
| a. Customer Owned Pay Telephone Service Access Line Charge | \$26.95 |
|--|---------|

4. See Section 10 of this Tariff for Screening and Blocking options.

**CANCELLED**

APR 15 1997  
BY let R.S. #4  
Public Service Commission  
MISSOURI

**FILED**

95 - 134

APR 1 1996

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

**RECEIVED**

PUBLIC TELEPHONE SERVICE

FFR 27 1996

A. General

- Public Telephone Service is provided by the Company for the use of the general public in such locations as, in the opinion of the Company, are justified.

**MISSOURI  
Public Service Commission**

B. Conditions

- Public telephones are connected to individual central office access lines only.
- Additional stations are not allowed and directory listings are not provided with Public Telephone Service, unless required to meet special conditions.
- Standard booths may be furnished for Public Telephone Service at no charge when in the judgment of the Company they are required.
- The Company retains the option for furnishing and placing such signs as may be necessary.
- The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone service affords customers the option of selecting a preferred billing arrangement for outgoing messages, charging to a third number or to a Company credit card account, or placing calls collect. In certain locations, however, calls may be billed on a collect basis only.

C. Rates and Charges

- Each local message ..... \$ .25
- Each toll message ..... Applicable toll rates
- Each operator handled message . **CANCELLED** . . . Applicable operator service charges.

APR 15 1997  
BY *let RS #5*  
Public Service Commission  
MISSOURI

**FILED**

Issued: March 1, 1996

Effective: APR 1 1996  
95-134

W. Jay Mitchell  
President  
Seneca, Missouri

**MO. PUBLIC SERVICE COMM**

**GENERAL AND LOCAL EXCHANGE TARIFF**

Payphone Service (Cont'd)

G. Rates and Charges

|    |   |                         |                   |            |
|----|---|-------------------------|-------------------|------------|
| 1. | Exchange Access Line  | <b>Monthly<br/>Rate</b> |                   | (T)<br>(T) |
|    | <u>Description</u>  |                         |                   |            |
|    | Instrument Implemented Payphone Service, 2-Way Service  | \$15.00                 |                   | (I)        |
|    | Instrument Implemented Payphone Service, 1-Way Service  | \$15.00                 |                   | (I)        |
|    | CO Implemented Coin Line  | \$15.00                 |                   | (I)        |
| 2. | Features and Functions  | <b>Monthly<br/>Rate</b> | <b><u>NRC</u></b> | (T)<br>(T) |
|    | Answer Supervision  | \$0.83                  |                   |            |
|    | Coin Collection and Return  | \$1.38                  |                   |            |
|    | Special Number Assignment   |                         | \$5.00            |            |
|    | Selective Class of Call Screening   | \$2.00                  |                   |            |
| 3. | Hold for Future Use   |                         |                   |            |
| 4. | A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge. |                         |                   |            |
| 5. | Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.                                    |                         |                   |            |
| 6. | Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.  |                         |                   |            |
| 7. | Rates and Charges contemplate a normal business exchange access line service Installation.  |                         |                   |            |

Issued: April 26, 2013

Effective: June 1, 2013

W. Jay Mitchell  
 Ozark Telephone Company

CANCELLED  
 June 1, 2016  
 Missouri Public  
 Service Commission  
 JI-2016-0290

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0482

GENERAL AND LOCAL EXCHANGE SERVICE

RECEIVED

Payphone Service (Cont'd)

MAR 16 1999

G. Rates and Charges

MO. PUBLIC SERVICE COMMISSION

1. Exchange Access Line, one party service only

| <u>Description</u>                                     | <u>Monthly Rate</u> |
|--|---------------------|
| Instrument Implemented Payphone Service, 2-Way Service | \$13.00             |
| Instrument Implemented Payphone Service, 1-Way Service | \$13.00             |
| CO Implemented Coin Line                               | \$13.00             |

2. Features and Functions

|                                   |         |
|-----------------------------------|---------|
| Answer Supervision                | \$ 0.83 |
| Coin Collection and Return        | \$ 1.38 |
| Selective Class of Call Screening | \$ 2.00 |

3. Hold for Future Use

(D)

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

Missouri Public  
Service Commission

FILED APR 15 1999

CANCELED

GENERAL AND LOCAL EXCHANGE SERVICE **RECEIVED**

Payphone Service (Cont'd)

JAN 15 1997

(C)

G. Rates and Charges

MISSOURI  
Public Service Commission

1. Exchange Access Line, one party service only

| <u>Description</u>                                     | <u>Monthly Rate</u> |
|--|---------------------|
| Instrument Implemented Payphone Service, 2-Way Service | \$13.00             |
| Instrument Implemented Payphone Service, 1-Way Service | \$13.00             |
| CO Implemented Coin Line                               | \$13.00             |

2. Features and Functions

|                                   |         |
|-----------------------------------|---------|
| Answer Supervision                | \$ 0.83 |
| Coin Collection and Return        | \$ 1.38 |
| Selective Class of Call Screening | \$ 2.00 |

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

(C)

**CANCELLED**

APR 15 1999  
By *W.E.M.*  
Public Service Commission  
MISSOURI

**FILED**

APR 15 1997

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Walter E. Mitchell  
Ozark Telephone Company  
Seneca, Missouri

Effective: April 15, 1997

**GENERAL AND LOCAL EXCHANGE TARIFF**

COIN AND COINLESS TELEPHONE SERVICE

**RECEIVED**

SEMI-PUBLIC TELEPHONE SERVICE

FEB 27 1996

A. General

**MISSOURI  
Public Service Commission**

Semi-Public Telephone Service is an arrangement under which a company-provided coin telephone is equipped with a coin collector device, designed for a combination of customer and public usage, and will be furnished, on individual central office access lines only. Semi-public telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and will be furnished at the option of the Company:

1. At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.
2. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants.
3. At any location where the demand for service is for a combination of transient and customer usage.

**CANCELLED**

APR 15 1997

BY J.R.S.  
Public Service Commission  
MISSOURI

B. Conditions

1. Semi-public telephone customers are entitled to regular listing in the Company's official directory and may advertise such numbers for incoming calls and business purposes, subject to Rules and Regulations specified in this Tariff.
2. Additional stations - without coin collecting devices - for answering incoming calls may be installed in connection with Semi-Public Telephone Service when such stations are essential to the efficient handling of the service. The additional station must be on the same premises as the coin station and the latter in plain view of the additional station.
3. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.
4. The Company may terminate or refuse to provide service at locations where losses by theft have been experienced, or where thefts are likely to occur undetected, unless the subscriber executes an agreement to indemnify the Company harmless against such losses.

**FILED**

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM



GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

COIN AND COINLESS TELEPHONE SERVICE

FEB 27 1996

SEMI-PUBLIC TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

C. Rates and Charges

1. Refer to Section 5 for applicable Service Charges (including an applicable installation charge).
2. Monthly access line rate charges apply. Refer to Section 4.
3. Each local message ..... \$.25
4. Each toll message ..... Applicable toll rates
5. Each operator handled message ..... Applicable operator service charges.

**CANCELLED.**

APR 15 1997  
BY L.R.S. #7  
Public Service Commission  
MISSOURI

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

**FILED**

APR 1 1996  
95 - 134  
**MO. PUBLIC SERVICE COMM**

**GENERAL AND LOCAL EXCHANGE TARIFF**

**RECEIVED**

OPERATOR AND DIRECTORY SERVICES

Table of Contents

FEB 27 1996

**MISSOURI  
Public Service Commission**

|                              |    |
|------------------------------|----|
| Directory Assistance Service | 1  |
| Directory Listings           | 4  |
| Intercept Services           | 8  |
| Local Operator Service       | 10 |

**FILED**

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
**MO. PUBLIC SERVICE COMM**

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

RECEIVED

DIRECTORY ASSISTANCE SERVICE

FEB 27 1996

B. Allowances (Cont'd)

4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferable between accounts.

MISSOURI  
Public Service Commission

C. Exemptions

1. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones.
2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

CANCELLED

APR 15 1997  
BY let R.S. #2  
Public Service Commission  
MISSOURI

FILED

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

A. General

1. HOLD FOR FUTURE USE (T)

B. Conditions

1. HOLD FOR FUTURE USE (T)

a. HOLD FOR FUTURE USE

b. HOLD FOR FUTURE USE

c. HOLD FOR FUTURE USE

d. HOLD FOR FUTURE USE (T)

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICE**RECEIVED**DIRECTORY LISTINGS

FEB 27 1996

## A. General

**MISSOURI  
Public Service Commission**

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

## B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name
  - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

**FILED**

Issued: March 1, 1996

Effective: April 1, 1996  
APR 1 1996

95-134

CANCELLED  
October 14, 2021  
Missouri Public  
Service Commission  
JI-2022-0054

W. Jay Mitchell  
President  
Seneca, Missouri

**MO. PUBLIC SERVICE COMM**

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

B. Conditions (Cont'd)

- 2. HOLD FOR FUTURE USE
  - a. HOLD FOR FUTURE USE
- 3. HOLD FOR FUTURE USE
  - a. HOLD FOR FUTURE USE
- 4. HOLD FOR FUTURE USE
  - a. HOLD FOR FUTURE USE
- 5. HOLD FOR FUTURE USE
- 6. HOLD FOR FUTURE USE

(T)

\_\_\_\_\_

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

RECEIVED

DIRECTORY LISTINGS

FEB 27 1996

B. Conditions (Cont'd)

MISSOURI  
Public Service Commission

- 2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
- 3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- 4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
- 5. A Foreign Listing is a listing in any directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
- 6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

Issued: March 1, 1996

Effective: April 1, 1996

FILED

CANCELLED  
October 14, 2021  
Missouri Public  
Service Commission  
JI-2022-0054

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
9 5 - 1 3 4  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

---

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

B. Conditions (Cont'd)

- 7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to nonpublished number for customers having other listed services.
- 8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may only be obtained from the Directory Assistance Operator.
- 9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
- 10. HOLD FOR FUTURE USE
- 11. HOLD FOR FUTURE USE
- 12. HOLD FOR FUTURE USE
- 13. HOLD FOR FUTURE USE

(T)  
|  
(T)

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

FEB 27 1996

DIRECTORY LISTINGS

MISSOURI  
Public Service Commission

B. Conditions (Cont'd)

- 7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to nonpublished number for customers having other listed services.
- 8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
- 9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
- 10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
- 11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
- 12. Listings will be limited to such information as is necessary for proper identification.
- 13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

FILED

Issued: March 1, 1996

Effective: April 1, 1996

CANCELLED  
October 14, 2021  
Missouri Public  
Service Commission  
JI-2022-0054

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
9 5 - 1 3 4  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

---

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates applying in addition to service charges: (T)

|                               | <u>Monthly<br/>Rate</u> |     |
|-------------------------------|-------------------------|-----|
| a. HOLD FOR FUTURE USE        |                         | (T) |
| b. HOLD FOR FUTURE USE        |                         |     |
| c. HOLD FOR FUTURE USE        |                         |     |
| d. Nonlisted Service, each    | 1.55                    | (T) |
| e. Nonpublished Service, each | 1.60                    |     |

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

FEB 27 1996

C. Rates and Charges

MISSOURI  
Public Service Commission

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

|                               | <u>Monthly<br/>Rate</u> |
|-------------------------------|-------------------------|
| a. Primary Listings(1)        | \$ --                   |
| b. Additional Listings        |                         |
| 1) Business                   | 1.95                    |
| 2) Residence                  | 1.55                    |
| c. Foreign Exchange Listings  |                         |
| 1) Business                   | 1.95                    |
| 2) Residence                  | 1.55                    |
| d. Nonlisted Service, each    | 1.55                    |
| e. Nonpublished Service, each | 1.60                    |

(1) See B.1 Conditions

Issued: March 1, 1996

Effective: April 1, 1996

FILED

CANCELLED  
October 14, 2021  
Missouri Public  
Service Commission  
JI-2022-0054

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95-134  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 27 1996

CALL RESTRICTION SERVICES

MISSOURI  
Public Service Commission

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX). Restricted calls are directed to a central office announcement.
2. Two Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
3. Toll Blocking Service will be provided to residence and business individual line customers. This service will not be provided on party lines, trunks or Digital Centrex Service lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

CANCELLED

JAN 01 1998

By LS#RS#4  
Public Service Commission  
MISSOURI

FILED

95 - 134  
APR 1 1996

Issued: March 1, 1996

Effective: MO. PUBLIC SERVICE COMM

W. Jay Mitchell  
President  
Seneca, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 27 1996

CUSTOMIZED NUMBER SERVICE

MISSOURI  
Public Service Commission

B. Conditions (Cont'd)

- 2. The Customized Number Service charge does not apply whenever a customer:
  - a. Requests assignment of the same telephone number that had been previously assigned to that customer.
- 3. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
- 4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

C. Rates and Charges

- 1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates.

| Monthly Rate |             |
|--------------|-------------|
| <u>Bus.</u>  | <u>Res.</u> |

- a. Each Customized Number requested and placed into service      \$ 3.50    \$1.50

FILED

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

FEB 27 1996

DIRECT INWARD DIALING (DID) (Cont'd)

MISSOURI  
 Public Service Commission

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

|  | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u> |
|--|-------------------------|--------------------------------|
| 1. Per block of 100 seven-digit numbers for direct inward dialed station numbers |                         |                                |
| a. Assigned, each block  | \$ 32.00                | --                             |
| b. Reserved, each block  | 32.00                   | --                             |
| 2. Per block of 20 seven-digit numbers for direct inward dialed station numbers* |                         |                                |
| a. Assigned, each block  | 18.00                   | --                             |
| b. Reserved, each block  | 18.00                   | --                             |
| 3. DID, per trunk termination charge**   | 35.00                   | --                             |

\* 20 seven-digit number blocks are available only in Digital central offices.

\*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4

APR 1 1996  
 95 - 134  
 MO. PUBLIC SERVICE COMM

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
 President  
 Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

SPECIALIZED SERVICES

FEB 27 1996

DIGITAL CENTREX SERVICE

**MISSOURI  
Public Service Commission**

A. General

1. Digital Centrex Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Digital Centrex feature packages as set forth in Paragraph A.4. following. A system may not be provided for stand alone service only and access to the Company's Exchange Network must be provided by the Company.
2. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital Centrex Service are provided by and remain the property of the Company.
3. Digital Centrex Service will be provided under this tariff for a minimum of two Digital Centrex lines up to a maximum of 200 Digital Centrex lines at rates set forth in D. following. Digital Centrex Custom Service will be provided for over 200 lines as set forth in F. following.
4. Digital Centrex Service offers Feature Packages 1 or 2 shown below. Feature capabilities may vary depending on the type of host central office equipment.
  - a. Features provided via Digital Centrex Service from host central office interface equipment and software include:

Basic Digital Centrex: Automatic Identification of Outward Dial (AIOD), Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Station-to-Station Calling, and Touch Call.

**CANCELLED**

Issued: March 1, 1996

By W. Jay Mitchell  
 Public Service Commission  
 MISSOURI  
 W. Jay Mitchell  
 President  
 Seneca, Missouri

Effective **FILED** 1, 1996  
 95 - 134  
 APR 1 1996

**MO. PUBLIC SERVICE COMMISSION**

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

SPECIALIZED SERVICES

FEB 27 1996

DIGITAL CENTREX SERVICE

**MISSOURI  
Public Service Commission**

B. Liability of the Telephone Company

1. The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Digital Centrex Service Features. In the event that a customer's basic service is interrupted and remains out of service for more than twelve (12) hours after being reported to or found to be out of service by the Company, appropriate adjustments shall be made to the customer's account upon request with a minimum of credit for twenty-four (24) hours. The adjustment shall be the pro rata part of the month's charge for local exchange service for the period of days service was inoperative and shall be accomplished by a credit on a subsequent bill for service. This provision shall not apply when the service interruption is caused by:

- a. The negligence or willful act of the customer,
- b. Customer provided facilities, or
- c. Electric power failure where the customer furnishes such electric power.

2. The Telephone Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Digital Centrex Service Features and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

C. Conditions

1. The Company will furnish one alphabetical directory listing on a per Digital Centrex summary account, without charge. Additional listings are offered subject to the provisions set forth in this Tariff.

2. The rates and charges shown for Digital Centrex Service apply to establishment of Digital Centrex Service only. Appropriate Service Charges, excluding the Central Office Line Connection Charge, set forth in Section 2 of the Company's General Exchange Tariff apply to installation of a Digital Centrex Service system up to and including the Standard Network Interface. In the case of Digital Centrex Service customer moves within the same exchange area, appropriate service charges, including the Central Office Line Connection Charge, will apply. Other services as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.

Issued: March 1, 1996

Effective: ~~Filed~~ 1996

W. Jay Mitchell  
President  
Seneca, Missouri

APR 1 1996  
95 - 134  
MO. PUBLIC SERVICE COMM

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178



Ozark Telephone Company  
of Seneca, Missouri

PSC Mo. No. 1  
Section 11  
1st Revised Sheet No. 27  
Cancels Original Sheet No. 27

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

DIGITAL DATA AND NETWORK SERVICES

NOV - 7 1997

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

MO. PUBLIC SERVICE COMMISSION

B. Conditions (Cont'd)

11. A Digital (ISDN) Single Line Access provides a digital local loop for an individual user.
12. The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps).
13. Data sent to interexchange carriers over B-V/CSK Channels in the CSD mode can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).
14. The D-Package Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription of a D-Packet Service without subscription to B-Channel Service is permitted.
15. Additional Telephone Numbers

Up to two primary numbers are provided with each activated Digital (ISDN) Single Line one for each of two channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found in Section 9.

FILED

DEC 21 1997

MISSOURI  
Public Service Commission

Issued: November 7, 1997

Effective: ~~December 21, 1997~~

W. Jay Mitchell  
President  
Seneca, Missouri

DEC 21 1997

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

Ozark Telephone Company  
of Seneca, Missouri

PSC Mo. No. 1  
Section 11  
1st Revised Sheet No. 37  
Cancels Original Sheet No. 37

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

NOV - 7 1997

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

MO. PUBLIC SERVICE COMM

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

|  | <u>Monthly<br/>Rate</u> | <u>Nonrecurring<br/>Charges</u> |
|--|-------------------------|---------------------------------|
| 3. Digital (ISDN) Individual<br>Line Loop Extension (1),<br>per line | \$ 21.00                | \$ 50.00                        |
| 4. Additional Directory Numbers<br>each                              | \$ 2.00                 |                                 |

(1) These rates apply in addition to the R1 or B1 rates.

FILED

DEC 21 1997

MISSOURI  
Public Service Commission

Issued: November 7, 1997

Effective: ~~December 7, 1997~~

DEC 21 1997

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

**GENERAL AND LOCAL EXCHANGE TARIFF**

**RECEIVED**

SERVICES LIMITED TO EXISTING CUSTOMERS

**FEB 27 1996**

JOINT USER SERVICE

**MISSOURI  
Public Service Commission**

A. General

Joint User Service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Conditions

1. Joint User Service will be furnished with the approval of the Company only with business individual line service.
2. A Joint user will be furnished one directory listing without charge.
3. Applications for Joint User Service shall be made by the customer.
4. The customer will be responsible for all charges incurred by the Joint User.
5. Additional listings and supplemental services may be furnished to the Joint User at the request of the customer and at regular rates.
6. After listing for the Joint User has been included in the directory, Joint User Service may not be discontinued during the life of the directory, except under the following conditions.
  - a. The customer's service is discontinued;
  - b. The Joint User moves from the premises where the customer's service is located.
  - c. The Joint User establishes his own primary service on the same premises.

C. Rates and Charges

Service Charges apply.

|                    | <u>Monthly<br/>Rate</u>            |
|--------------------|------------------------------------|
| Joint User Service | 50% of applicable<br>business rate |

**FILED**

**APR 1 1996  
9 5 - 1 3 4  
MO. PUBLIC SERVICE COMM**

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICES LIMITED TO EXISTING CUSTOMERS

FEB 27 1995

SPECIAL REVERSED CHARGE TOLL SERVICE (Enterprise/Zenith)

MISSOURI  
Public Service Commission

A. General

1. This service provides an arrangement in connection with station-to-station message toll service whereby a customer offers patrons the privilege of calling him without the payment of a toll charge and without having to request specific reversal of the charge.
2. This service is available to customers to any class of central office access line service except coin box service.
3. The exchanges in which such service is furnished are selected by the customer subject to the approval of the Company and the Company assigns and lists in the directory a special call number designation for use of patrons in each such exchange.
4. Calls for the special call number are accepted when originating at telephones located in the exchanges with which the special call number is associated, except that where several exchanges are served from one switchboard, the customer must assume all charges for calls for his special call number originating from telephones in any of the exchanges. Only those toll calls placed by calling this special number are considered as coming within the scope of this service.
5. The customer assumes the charges for all toll calls placed by calling this special number in each exchange.
6. The initial contract period for this service is three months. Service may be terminated within the initial contract period by payment of the minimum service charge to the end of the initial contract period.

FILED

APR 1 1996  
95 - 134

MO. PUBLIC SERVICE COMM

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICES LIMITED TO EXISTING CUSTOMERS

FEB 27 1996

SPECIAL REVERSED CHARGE TOLL SERVICE (Enterprise/Zenith)

MISSOURI  
Public Service Commission

B. Rates and Charges

1. The customer to this service is charged the established sent-paid station-to-station Day, Evening and Sunday, or Night message toll rate for each completed call. In addition the monthly rate, payable in advance, applies for each exchange selected. One directory listing in the alphabetical list for each exchange selected is provided without additional charge.

|  | <u>Monthly<br/>Rate</u> |
|--|-------------------------|
| a. Special Reversed Charge Toll Service,<br>per exchange | 10.60 (1)               |

FILED

APR 1 1996  
95 - 134

MO. PUBLIC SERVICE COMM

(1) Regular rates and charges for local exchange service apply.

Issued: March 1, 1996

Effective: April 1, 1996

W. Jay Mitchell  
President  
Seneca, Missouri

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0178