

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00
Lines 1-2, ea.	(13) 44.00	

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

(M) This section has been moved to Section 4.5.32 of this tariff.
See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00
Lines 1-2, ea. (13)	44.00	

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>
• Speed Calling 30	\$5.25 (I)	\$15.65
• Selective Call Forwarding	5.75 (I)	15.65
• Remote Access to Call Forwarding	3.11	15.65
• Call Waiting/Cancel Call Waiting	8.00	15.65
• Call Return	6.00 (I)	15.65
• Auto Redial	5.56	15.65
• Priority Call	4.14	15.65
• Call Blocker	5.30	15.65
• Selective Call Acceptance	3.00	15.65
• Caller ID on Call Waiting(4)	5.40 (I)	15.65
• Call Trace	See footnote(5)	15.65
• Multi-Directory Numbers		15.65
– 1st Dependent DN	6.80	
– 2nd Dependent DN	8.96 (I)	
• Call Transfer Disconnect	15.00 (I)	15.65
• Conference Calling 6-Way	5.00	15.65

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00
Lines 1-2, ea.	(13) 44.00	

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$5.25	\$15.65	(I)
• Selective Call Forwarding	5.75	15.65	(I)
• Remote Access to Call Forwarding	3.11	15.65	
• Call Waiting/Cancel Call Waiting	8.00	15.65	
• Call Return	6.00	15.65	(I)
• Auto Redial	5.56	15.65	
• Priority Call	4.14	15.65	
• Call Blocker	5.30	15.65	
• Selective Call Acceptance	3.00	15.65	
• Caller ID on Call Waiting(4)	5.40	15.65	(I)
• Call Trace	See footnote(5)	15.65	
• Multi-Directory Numbers		15.65	
– 1st Dependent DN	6.80		
– 2nd Dependent DN	8.96		(I)
• Call Transfer Disconnect	15.00	15.65	(I)
• Conference Calling 6-Way	5.00	15.65	

See Sheet No. 62.06 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00
Lines 1-2, ea. (13)	44.00	

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$3.67	\$15.65	(I)
• Selective Call Forwarding	5.60	15.65	(I)
• Remote Access to Call Forwarding	3.11	15.65	(I)
• Call Waiting/Cancel Call Waiting	8.00	15.65	(I)
• Call Return	5.60	15.65	(I)
• Auto Redial	5.56	15.65	(I)
• Priority Call	4.14	15.65	(I)
• Call Blocker	5.30	15.65	(I)
• Selective Call Acceptance	3.00	15.65	(I)
• Caller ID on Call Waiting(4)	3.00	15.65	(I)
• Call Trace	See footnote(5)	15.65	(I)
• Multi-Directory Numbers		15.65	(I)
– 1st Dependent DN	6.80		(I)
– 2nd Dependent DN	1.00		
• Call Transfer Disconnect	5.00	15.65	(I)
• Conference Calling 6-Way	5.00	15.65	(I)

See Sheet No. 62.06 for footnotes.

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 Missouri Public
 Service Commission
 JC-2009-0306

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
One Flat Rate 1-Party Line equipped with			
• Series Completion Hunting (only on multiple line orders) (2)			
• Call Forwarding Variable			
• Call Forwarding Busy and/or Don't Answer			
• Caller ID – Name and Number			
• Three-Way Calling			
• Any four additional features from the Bells & Whistles Optional Feature List below			
Lines 3-5, ea.	\$43.00	\$50.00	(T)
Lines 6+, ea.	40.00	50.00	
Lines 1-2, ea.	44.00		(N)(I)

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
– 1st Dependent DN	5.00	
– 2nd Dependent DN	1.00	
• Call Transfer Disconnect	5.00	10.00
• Conference Calling 6-Way	5.00	10.00

See Sheet No. 62.06 for footnotes.

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Missouri Public Service Commission

4. SERVICES (continued)

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4.5 General Exchange Services (continued)

(T) 4.5.10 A. Birch Bells & Whistles Business Package (7)

Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID - Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 1-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	
• Call Transfer Disconnect	5.00	10.00
• Conference Calling 6-Way	5.00	10.00

CANCELLED

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By *3rd RS 62.03*
 Missouri Public Service Commission
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See Sheet No. 62.06 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

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(T) 4.5.10 Birch Bells & Whistles Business Package

(T) Birch Bells & Whistles Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u> (M)	<u>Installation Charge(1)</u> (M)
One Flat Rate 1-Party Line equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID - Name and Number		
• Three-Way Calling (Consultation Hold)		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 1-5, ea.	\$43.00	\$50.00
Lines 6+, ea.	40.00	50.00

CANCELLED

APR 30 1999
 By 2nd RS # 62.03
 Public Service Commission
 MISSOURI

(T)

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(M),(R)

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(T)

Any of the following calling features may be added to the Birch Bells & Whistles Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

(T)

(M),(I)

<u>Birch Bells & Whistles Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	
• Call Transfer Disconnect	5.00	10.00
• Conference Calling 6-Way	5.00	10.00

(T)

(M),(I)

(M),(I)

(M)

See Sheet No. 62.06 for footnotes.

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Effective:

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JAN 11 1999

4. SERVICES (continued)

AUG 14 1998

4.5 General Exchange Services (continued)

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4.5.10 Birch Gold Business Package

Birch Gold Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1 Flat Rate One-Party Line equipped with	\$60.00	\$50.00
<ul style="list-style-type: none"> • Speed Calling 30 • Series Completion Hunting(1) • Call Forwarding Options - Variable - Busy Line - Don't Answer - Busy Line/Don't Answer • Selective Call Forwarding • Remote Access to Call Forwarding • Caller ID – Name and Number • Call Return • Auto Redial • Priority Call • Call Blocker • Selective Call Acceptance • Call Hold • Call Transfer(1) • Intercom Dialing • Three-Way Calling • Any of the following additional features: <ul style="list-style-type: none"> • Call Waiting(1) • Caller ID on Call Waiting • Six-Way Calling 		

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JAN 11 1999

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Any of the following calling features may be added to the Birch Gold Business Package. The following rates apply only when these calling features are added to the Birch Gold Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Gold Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(2)</u>
• Call Trace	See footnote(3)	10.00
• Multi-Distinctive Ringing		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

- (1) Customer has the option to waive this feature.
- (2) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (3) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>
<ul style="list-style-type: none">Any seven features from the Birch 7 Feature Value Package Feature List below	15.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package
Feature List (9)

- Series Completion Hunting (8)
- Call Forwarding Variable
- Call Forwarding Busy and/or Don't Answer
- Caller ID – Name and Number
- Three-Way Calling
- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting
- Call Waiting Options
- Call Return
- Call Transfer Disconnect
- Conference Calling 6-Way
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Simultaneous Call Forwarding
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN

(M)

(M) This section has been moved to Section 4.5.32 of this tariff.
See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>	
• Any seven features from the Birch 7 Feature Value Package Feature List below	15.00	10.00	(I)

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch 7 Feature Value Package Feature List (9)</u>	<u>Monthly Rate</u>	
• Series Completion Hunting (8)	\$5.00	(I)
• Call Forwarding Variable	8.50	
• Call Forwarding Busy and/or Don't Answer	4.32	
• Caller ID – Name and Number	9.50	
• Three-Way Calling	7.00	
• Speed Calling 30	5.25	
• Selective Call Forwarding	5.60	
• Remote Access to Call Forwarding	3.11	
• Call Waiting/Cancel Call Waiting	8.00	
• Call Waiting	8.00	
• Call Waiting Options	1.13	
• Call Return	6.00	
• Call Transfer Disconnect	15.00	
• Conference Calling 6-Way	10.00	
• Auto Redial	5.56	
• Priority Call	4.14	
• Call Blocker	5.30	
• Selective Call Acceptance	3.00	
• Caller ID on Call Waiting(4)	5.40	
• Simultaneous Call Forwarding	4.69	
• Call Trace	See footnote(5)	
• Multi-Directory Numbers		
– 1st Dependent DN	6.80	
– 2nd Dependent DN	8.96	

	<u>Non recurring Charge</u>
Per order, installation or change	\$15.65

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package Feature List (9)	<u>Monthly Rate</u>	
• Series Completion Hunting (8)	\$0.00	
• Call Forwarding Variable	8.50	(I)
• Call Forwarding Busy and/or Don't Answer	4.32	(I)
• Caller ID – Name and Number	9.50	
• Three-Way Calling	7.00	(I)
• Speed Calling 30	5.25	(I)
• Selective Call Forwarding	5.60	
• Remote Access to Call Forwarding	3.11	
• Call Waiting/Cancel Call Waiting	8.00	
• Call Waiting	8.00	
• Call Waiting Options	1.13	(I)
• Call Return	6.00	(I)
• Call Transfer Disconnect	15.00	(I)
• Conference Calling 6-Way	10.00	
• Auto Redial	5.56	
• Priority Call	4.14	
• Call Blocker	5.30	
• Selective Call Acceptance	3.00	
• Caller ID on Call Waiting(4)	5.40	(I)
• Simultaneous Call Forwarding	4.69	
• Call Trace	See footnote(5)	
• Multi-Directory Numbers		
– 1st Dependent DN	6.80	
– 2nd Dependent DN	8.96	(I)
	<u>Non recurring Charge</u>	
Per order, installation or change	\$15.65	

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package Feature List (9)	<u>Monthly Rate</u>	
• Series Completion Hunting (8)	\$0.00	
• Call Forwarding Variable	8.50	(I)
• Call Forwarding Busy and/or Don't Answer	4.32	(I)
• Caller ID – Name and Number	9.50	
• Three-Way Calling	7.00	(I)
• Speed Calling 30	5.25	(I)
• Selective Call Forwarding	5.60	
• Remote Access to Call Forwarding	3.11	
• Call Waiting/Cancel Call Waiting	8.00	
• Call Waiting	8.00	
• Call Waiting Options	1.13	(I)
• Call Return	6.00	(I)
• Call Transfer Disconnect	15.00	(I)
• Conference Calling 6-Way	10.00	
• Auto Redial	5.56	
• Priority Call	4.14	
• Call Blocker	5.30	
• Selective Call Acceptance	3.00	
• Caller ID on Call Waiting(4)	5.40	(I)
• Simultaneous Call Forwarding	4.69	
• Call Trace	See footnote(5)	
• Multi-Directory Numbers		
– 1st Dependent DN	6.80	
– 2nd Dependent DN	8.96	(I)
	<u>Non recurring Charge</u>	
Per order, installation or change	\$15.65	

See Sheet No. 62.06 for footnotes.

Issued: October 30, 2008

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Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications
2300 Main St. Suite 600
Kansas City, MO 64108

Cancelled
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Missouri Public
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JC-2009-0381

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Service Commission
JC-2009-0306

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package Feature List (9)	<u>Monthly Rate</u>	
• Series Completion Hunting (8)	\$0.00	
• Call Forwarding Variable	7.50	(I)
• Call Forwarding Busy and/or Don't Answer	3.24	(I)
• Caller ID – Name and Number	9.50	(I)
• Three-Way Calling	5.19	(I)
• Speed Calling 30	3.67	(I)
• Selective Call Forwarding	5.60	(I)
• Remote Access to Call Forwarding	3.11	(I)
• Call Waiting/Cancel Call Waiting	8.00	(I)
• Call Waiting	8.00	(I)
• Call Waiting Options	1.00	
• Call Return	5.60	(I)
• Call Transfer Disconnect	10.00	
• Conference Calling 6-Way	10.00	
• Auto Redial	5.56	(I)
• Priority Call	4.14	(I)
• Call Blocker	5.30	(I)
• Selective Call Acceptance	3.00	
• Caller ID on Call Waiting(4)	3.00	
• Simultaneous Call Forwarding	4.69	(I)
• Call Trace	See footnote(5)	
• Multi-Directory Numbers		
– 1st Dependent DN	6.80	(I)
– 2nd Dependent DN	1.00	
	<u>Non recurring Charge</u>	
Per order, installation or change	\$15.65	(I)

See Sheet No. 62.06 for footnotes.

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Effective: March 17, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
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CANCELLED
 November 29, 2008
 Missouri Public
 Service Commission
 JC-2009-0306

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 Missouri Public
 Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Non recurring Charge(1)</u>	(T)
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00	

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package Feature List (9)	<u>Monthly Rate</u>		(T)
• Series Completion Hunting (8)	\$0.00		
• Call Forwarding Variable	3.00		
• Call Forwarding Busy and/or Don't Answer	3.00		
• Caller ID – Name and Number	5.00		
• Three-Way Calling	3.00		
• Speed Calling 30	3.00		
• Selective Call Forwarding	3.00		
• Remote Access to Call Forwarding	3.00		
• Call Waiting/Cancel Call Waiting	5.00		
• Call Waiting	5.00		
• Call Waiting Options	1.00		
• Call Return	3.00		
• Call Transfer Disconnect	10.00		
• Conference Calling 6-Way	10.00		
• Auto Redial	3.00		
• Priority Call	3.00		
• Call Blocker	3.00		
• Selective Call Acceptance	3.00		
• Caller ID on Call Waiting(4)	3.00		
• Simultaneous Call Forwarding	3.00		
• Call Trace	See footnote(5)		
• Multi-Directory Numbers			
– 1st Dependent DN	5.00		
– 2nd Dependent DN	1.00		
		<u>Non recurring Charge</u>	(T)
Per order, installation or change		\$10.00	(T)

See Sheet No. 62.06 for footnotes.

Issued: December 20, 2003

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David E. Scott, President
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CANCELLED
 March 17, 2008
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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4.5.10 B. Birch 7 Feature Value Package

Birch 7 Feature Value Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

Service Commission (T)

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00	(T)

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch 7 Feature Value Package Feature List (9)	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>	
• Series Completion Hunting (8)	\$0.00	\$10.00	(T)
• Call Forwarding Variable	3.00	10.00	
• Call Forwarding Busy and/or Don't Answer	3.00	10.00	
• Caller ID - Name and Number	5.00	10.00	
• Three-Way Calling	3.00	10.00	
• Speed Calling 30	3.00	10.00	
• Selective Call Forwarding	3.00	10.00	
• Remote Access to Call Forwarding	3.00	10.00	
• Call Waiting/Cancel Call Waiting	5.00	10.00	
• Call Waiting	5.00	10.00	
• Call Waiting Options	1.00	10.00	
• Call Return	3.00	10.00	
• Call Transfer Disconnect	10.00	10.00	
• Conference Calling 6-Way	10.00	10.00	
• Auto Redial	3.00	10.00	
• Priority Call	3.00	10.00	
• Call Blocker	3.00	10.00	
• Selective Call Acceptance	3.00	10.00	
• Caller ID on Call Waiting(4)	3.00	10.00	
• Simultaneous Call Forwarding	3.00	10.00	
• Call Trace	See footnote(5)	10.00	
• Multi-Directory Numbers		10.00	
- 1st Dependent DN	5.00		
- 2nd Dependent DN	1.00		

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JAN 29 2003

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 Public Service Commission
 MISSOURI

See Sheet No. 62.06 for footnotes.

Missouri Public

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Effective: November 4, 2002

David E. Scott, President
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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

4.5.10 B. Birch Bells & Whistles Business Features Package

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Birch Bells & Whistles Business Features Package is available within all Rate Group Exchange Areas as defined in Sections 3.1.1 through 3.1.6 of this Tariff.

(T) (T)

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
• Any seven features from the Bells & Whistles Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Series Completion Hunting (8)	\$0.00	\$10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Speed Calling 30	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting	5.00	10.00
• Call Waiting Options	1.00	10.00
• Call Return	3.00	10.00
• Call Transfer Disconnect	10.00	10.00
• Conference Calling 6-Way	10.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Simultaneous Call Forwarding	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

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See Sheet No. 62.06 for footnotes.

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David E. Scott, President
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**Missouri Public
Service Commission**

4. SERVICES (continued)

REC'D MAR 31 1999

4.5 General Exchange Services (continued)

4.5.10 B. Birch Bells & Whistles Business Features Package (6)

Birch Bells & Whistles Business Features Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
• Any seven features from the Bells & Whistles Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Basic Business Line or Trunk. The following rates apply only when these calling features are added to the Birch Basic Business Line or Trunk. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Series Completion Hunting (8)	\$0.00	\$10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Speed Calling 30	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting	5.00	10.00
• Call Waiting Options	1.00	10.00
• Call Return	3.00	10.00
• Call Transfer Disconnect	10.00	10.00
• Conference Calling 6-Way	10.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Simultaneous Call Forwarding	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

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See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	Monthly Rate	Installation Charge(1)
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
Lines 3-5, ea.	\$38.00	\$50.00
Lines 6+, ea.	35.00	50.00
Lines 1-2, ea. (13)	39.00	

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List	Monthly Rate	Installation Charge(3)
• Speed Calling 30	\$5.25 (I)	\$15.65
• Call Forwarding - Variable	8.50 (I)	15.65
• Call Forwarding - Busy Line	3.24	15.65
• Call Forwarding - Don't Answer	3.24	15.65
• Call Forwarding - Busy/Don't Answer	4.32 (I)	15.65
• Selective Call Forwarding	5.60	15.65
• Remote Access to Call Forwarding	3.11	15.65
• Three-Way Calling	7.00 (I)	15.65
• Call Waiting/Cancel Call Waiting	8.00	15.65
• Call Return	6.00 (I)	15.65
• Auto Redial	5.56	15.65
• Priority Call	4.14	15.65
• Call Blocker	5.30	15.65
• Selective Call Acceptance	3.00	15.65
• Caller ID - Name and Number	9.50	15.65
• Caller ID on Call Waiting(4)	5.40 (I)	15.65
• Call Trace	See footnote(5)	15.65
• Multi-Directory Numbers		15.65
- 1st Dependent DN	6.80	
- 2nd Dependent DN	8.96 (I)	

See Sheet No. 62.06 for footnotes

Issued: November 19, 2008

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CANCELLED
November 11, 2009
Missouri Public
Service Commission
JC-2010-0260

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Missouri Public
Service Commission
JC-2009-0381

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	Monthly Rate	Installation Charge(1)
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
Lines 3-5, ea.	\$38.00	\$50.00
Lines 6+, ea.	35.00	50.00
Lines 1-2, ea. (13)	39.00	

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$5.25	\$15.65	(I)
• Call Forwarding -Variable	8.50	15.65	(I)
• Call Forwarding – Busy Line	3.24	15.65	
• Call Forwarding – Don’t Answer	3.24	15.65	
• Call Forwarding – Busy/Don’t Answer	4.32	15.65	(I)
• Selective Call Forwarding	5.60	15.65	
• Remote Access to Call Forwarding	3.11	15.65	
• Three-Way Calling	7.00	15.65	(I)
• Call Waiting/Cancel Call Waiting	8.00	15.65	
• Call Return	6.00	15.65	(I)
• Auto Redial	5.56	15.65	
• Priority Call	4.14	15.65	
• Call Blocker	5.30	15.65	
• Selective Call Acceptance	3.00	15.65	
• Caller ID – Name and Number	9.50	15.65	
• Caller ID on Call Waiting(4)	5.40	15.65	(I)
• Call Trace	See footnote(5)	15.65	
• Multi-Directory Numbers		15.65	
– 1st Dependent DN	6.80		
– 2nd Dependent DN	8.96		(I)

See Sheet No. 62.06 for footnotes

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Christopher J. Bunce, Vice President Legal, and General Counsel
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Kansas City, MO 64108

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Service Commission
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	Monthly Rate	Installation Charge(1)
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
Lines 3-5, ea.	\$38.00	\$50.00
Lines 6+, ea.	35.00	50.00
Lines 1-2, ea. (13)	39.00	

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$3.67	\$15.65	(I)
• Call Forwarding -Variable	7.50	15.65	(I)
• Call Forwarding – Busy Line	3.24	15.65	(I)
• Call Forwarding – Don’t Answer	3.24	15.65	(I)
• Call Forwarding – Busy/Don’t Answer	3.24	15.65	(I)
• Selective Call Forwarding	5.60	15.65	(I)
• Remote Access to Call Forwarding	3.11	15.65	(I)
• Three-Way Calling	5.19	15.65	(I)
• Call Waiting/Cancel Call Waiting	8.00	15.65	(I)
• Call Return	5.60	15.65	(I)
• Auto Redial	5.56	15.65	(I)
• Priority Call	4.14	15.65	(I)
• Call Blocker	5.30	15.65	(I)
• Selective Call Acceptance	3.00	15.65	(I)
• Caller ID – Name and Number	9.50	15.65	(I)
• Caller ID on Call Waiting(4)	3.00	15.65	(I)
• Call Trace	See footnote(5)	15.65	(I)
• Multi-Directory Numbers		15.65	(I)
– 1st Dependent DN	6.80		(I)
– 2nd Dependent DN	1.00		

See Sheet No. 62.06 for footnotes

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	Monthly Rate	Installation Charge(1)	
One Flat Rate Trunk equipped with			
• Series Completion Hunting (only on multiple line orders) (2)			
Lines 3-5, ea.	\$38.00	\$50.00	(T)
Lines 6+, ea.	35.00	50.00	
Lines 1-2, ea.	39.00		(N)(I)

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Basic for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding - Variable	3.00	10.00
• Call Forwarding – Busy Line	3.00	10.00
• Call Forwarding – Don’t Answer	3.00	10.00
• Call Forwarding – Busy/Don’t Answer	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Three-Way Calling	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID – Name and Number	5.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
– 1st Dependent DN	5.00	
– 2nd Dependent DN	1.00	

See Sheet No. 62.06 for footnotes

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David E. Scott, President
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4. SERVICES (continued)

Missouri Public Service Commission

4.5 General Exchange Services (continued)

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(T)

4.5.11 Birch Basic for Systems Business Package (7)

Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
Lines 1-5, ea.	\$38.00	\$50.00
Lines 6+, ea.	35.00	50.00

Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

(T)

<u>Birch Basic for Systems Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Call Forwarding -Variable	3.00	10.00
• Call Forwarding - Busy Line	3.00	10.00
• Call Forwarding - Don't Answer	3.00	10.00
• Call Forwarding - Busy/Don't Answer	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Three-Way Calling	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

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See Sheet No. 62.06 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public
 Service Commission

4.5 General Exchange Services (continued)

REC'D DEC 04 1998

(T) 4.5.11 Birch Basic for Systems Business Package

(T) Birch Basic for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

		<u>Monthly Rate</u> (M)	<u>Installation Charge(1)</u> (M)
(T)	One Flat Rate Trunk equipped with		
	• Series Completion Hunting (only on multiple line orders) (2)		
(M),(I)	Lines 1-5, ea.	\$38.00	\$50.00
(N)	Lines 6+, ea.	35.00	50.00

(T) Any of the following calling features may be added to the Birch Basic for Systems Business Package. The following rates apply only when these calling features are added

(T) to the Birch Basic for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

	<u>Birch Basic for Systems Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
(N)	• Speed Calling 30	\$3.00	\$10.00
(T)	• Call Forwarding - Variable	3.00	10.00
(T),(I)	• Call Forwarding - Busy Line	3.00	10.00
(T),(I)	• Call Forwarding - Don't Answer	3.00	10.00
(T),(I)	• Call Forwarding - Busy/Don't Answer	3.00	10.00
	• Selective Call Forwarding	3.00	10.00
	• Remote Access to Call Forwarding	3.00	10.00
(T)	• Three-Way Calling (Consultation Hold)	3.00	10.00
(T),(I)	• Call Waiting/Cancel Call Waiting	5.00	10.00
	• Call Return	3.00	10.00
	• Auto Redial	3.00	10.00
	• Priority Call	3.00	10.00
	• Call Blocker	3.00	10.00
	• Selective Call Acceptance	3.00	10.00
	• Caller ID - Name and Number	5.00	10.00
(T),(R)	• Caller ID on Call Waiting(4)	3.00	10.00
(T)	• Call Trace	See footnote(5)	10.00
(T)	• Multi-Directory Numbers		10.00
	- 1st Dependent DN	5.00	
	- 2nd Dependent DN	1.00	

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APR 30 1999
 By *[Signature]*
 Public Service Commission
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(M) See footnotes on Sheet No. 62.06.

FILED JAN 11 1999

Issued: December 4, 1998

Effect

David E. Scott, President
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JAN 11 1999

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4. SERVICES (continued)

AUG 14 1998

4.5 General Exchange Services (continued)

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4.5.11 Birch Basic Key Business Package

Birch Basic Key Business Package is available to business Customers with key system CPE within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1 Flat Rate One-Party Line equipped with	\$30.00	\$50.00
• Series Completion Hunting		

Any of the following calling features may be added to the Birch Basic Key Business Package. The following rates apply only when these calling features are added to the Birch Basic Key Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Basic Key Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
• Call Forwarding Options	\$3.00	\$10.00
- Variable		
- Busy Line		
- Don't Answer		
- Busy Line/Don't Answer		
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Three-Way Calling	3.00	10.00
• Call Waiting	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Caller ID on Call Waiting	5.00	10.00
• Call Trace	See footnote(2)	10.00
• Multi-Distinctive Ringing		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

(1) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.

(2) The rate for Call Trace is \$5.00 per successful activation. There is no monthly rate.

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JAN 1 1 1999

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Public Service Commission
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Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00
Lines 1-2, ea. (13)	54.00	

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List

- Speed Calling 30
- Selective Call Forwarding
- Remote Access to Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Return
- Auto Redial
- Priority Call
- Call Blocker
- Selective Call Acceptance
- Caller ID on Call Waiting(4)
- Call Trace
- Multi-Directory Numbers
 - 1st Dependent DN
 - 2nd Dependent DN
- Call Transfer Disconnect
- Conference Calling 6-Way

(M) This section has been moved to Section 4.5.32 of this tariff.
See Sheet No. 62.06 for footnotes.

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Service Commission
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00
Lines 1-2, ea. (13)	54.00	

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>
• Speed Calling 30	\$5.25 (I)	\$15.65
• Selective Call Forwarding	5.60	15.65
• Remote Access to Call Forwarding	3.11	15.65
• Call Waiting/Cancel Call Waiting	8.00	15.65
• Call Return	6.00 (I)	15.65
• Auto Redial	5.56	15.65
• Priority Call	4.14	15.65
• Call Blocker	5.30	15.65
• Selective Call Acceptance	3.00	15.65
• Caller ID on Call Waiting(4)	5.40 (I)	15.65
• Call Trace	See footnote(5)	15.65
• Multi-Directory Numbers		15.65
– 1st Dependent DN	6.80	
– 2nd Dependent DN	8.96 (I)	
• Call Transfer Disconnect	15.00 (I)	15.65
• Conference Calling 6-Way	5.00	15.65

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00
Lines 1-2, ea. (13)	54.00	

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$5.25	\$15.65	(I)
• Selective Call Forwarding	5.60	15.65	
• Remote Access to Call Forwarding	3.11	15.65	
• Call Waiting/Cancel Call Waiting	8.00	15.65	
• Call Return	6.00	15.65	(I)
• Auto Redial	5.56	15.65	
• Priority Call	4.14	15.65	
• Call Blocker	5.30	15.65	
• Selective Call Acceptance	3.00	15.65	
• Caller ID on Call Waiting(4)	5.40	15.65	(I)
• Call Trace	See footnote(5)	15.65	
• Multi-Directory Numbers		15.65	
– 1st Dependent DN	6.80		
– 2nd Dependent DN	8.96		(I)
• Call Transfer Disconnect	15.00	15.65	(I)
• Conference Calling 6-Way	5.00	15.65	

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID – Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 3-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00
Lines 1-2, ea. (13)	54.00	

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>	
• Speed Calling 30	\$3.67	\$15.65	(I)
• Selective Call Forwarding	5.60	15.65	(I)
• Remote Access to Call Forwarding	3.11	15.65	(I)
• Call Waiting/Cancel Call Waiting	8.00	15.65	(I)
• Call Return	5.60	15.65	(I)
• Auto Redial	5.56	15.65	(I)
• Priority Call	4.14	15.65	(I)
• Call Blocker	5.30	15.65	(I)
• Selective Call Acceptance	3.00	15.65	(I)
• Caller ID on Call Waiting(4)	3.00	15.65	(I)
• Call Trace	See footnote(5)	15.65	(I)
• Multi-Directory Numbers		15.65	(I)
– 1st Dependent DN	6.80		(I)
– 2nd Dependent DN	1.00		
• Call Transfer Disconnect	5.00	15.65	(I)
• Conference Calling 6-Way	5.00	15.65	(I)

See Sheet No. 62.06 for footnotes.

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
One Flat Rate Trunk equipped with			
• Series Completion Hunting (only on multiple line orders) (2)			
• Call Forwarding Variable			
• Call Forwarding Busy and/or Don't Answer			
• Caller ID – Name and Number			
• Three-Way Calling			
• Any four additional features from the Bells & Whistles Optional Feature List below			
Lines 3-5, ea.	\$53.00	\$50.00	(T)
Lines 6+, ea.	50.00	50.00	
Lines 1-2, ea.	54.00		(N)(I)

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

Birch Bells & Whistles for Systems Optional Feature List	Monthly Rate	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
– 1st Dependent DN	5.00	
– 2nd Dependent DN	1.00	
• Call Transfer Disconnect	5.00	10.00
• Conference Calling 6-Way	5.00	10.00

See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

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Service Commission**

4.5 General Exchange Services (continued)

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(T) 4.5.12 Birch Bells & Whistles for Systems Business Package (7)

Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID - Name and Number		
• Three-Way Calling		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 1-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00

Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles for Systems Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	
• Call Transfer Disconnect	5.00	10.00
• Conference Calling 6-Way	5.00	10.00

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See Sheet No. 62.06 for footnotes.

MAR 01 2004
3rd RS 62.05
Public Service Commission
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**Missouri Public
Service Commission**

FILED APR 30 1999

Missouri Public
 Service Commission

REC'D DEC 04 1998

4. SERVICES (continued)

4.5 General Exchange Services (continued)

(T) 4.5.12 Birch Bells & Whistles for Systems Business Package

(T) Birch Bells & Whistles for Systems Business Package is available within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u> (M)	<u>Installation Charge(1)</u> (M)
(T) One Flat Rate Trunk equipped with		
• Series Completion Hunting (only on multiple line orders) (2)		
• Call Forwarding Variable		
• Call Forwarding Busy and/or Don't Answer		
• Caller ID - Name and Number		
• Three-Way Calling (Consultation Hold)		
• Any four additional features from the Bells & Whistles Optional Feature List below		
Lines 1-5, ea.	\$53.00	\$50.00
Lines 6+, ea.	50.00	50.00

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 APR 30 1999
 By 2nd RS # 62.05
 Public Service Commission
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(T) Any of the following calling features may be added to the Birch Bells & Whistles for Systems Business Package. The following rates apply only when these calling features are added to the Birch Bells & Whistles for Systems Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles for Systems Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
(M),(I) • Speed Calling 30	\$3.00	\$10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
(T) • Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
(M),(I) • 2nd Dependent DN	1.00	
(M),(I) • Call Transfer Disconnect	5.00	
• Conference Calling 6-Way	5.00	

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(M) See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

AUG 14 1998

4.5 General Exchange Services (continued)

4.5.12 Birch Gold Key Business Package

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Birch Gold Key Business Package is available to business Customers with key system CPE within the Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1 Flat Rate One-Party Line equipped with	\$60.00	\$50.00
<ul style="list-style-type: none"> • Series Completion Hunting(1) • Call Forwarding Options <ul style="list-style-type: none"> - Variable - Busy Line - Don't Answer - Busy Line/Don't Answer • Remote Access to Call Forwarding • Call Hold • Call Transfer(1) • Intercom Dialing • Three-Way Calling • Any of the following additional features: <ul style="list-style-type: none"> • Speed Calling 30 • Selective Call Forwarding • Call Waiting • Call Return • Auto Redial • Priority Call • Call Blocker • Selective Call Acceptance • Caller ID - Name and Number • Caller ID on Call Waiting • Six-Way Calling 		

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Any of the following calling features may be added to the Birch Gold Key Business Package. The following rates apply only when these calling features are added to the Birch Gold Key Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Gold Key Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(2)</u>
• Call Trace	See footnote(3)	\$10.00
• Multi-Distinctive Ringing		10.00
- 1st Dependent DN	\$5.00	
- 2nd Dependent DN	1.00	

- (1) Customer has the option to waive this feature.
- (2) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (3) The rate for Call Trace is \$5.00 per successful activation. There is ~~no~~ ^{monthly rate}.

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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

- (1) (M)
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Reserved For Future Use.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) See Section 4.5.8 for Rate Group B1 rates and charges.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options.
- (13) Effective March 1, 2004, existing 1-2 line Customers will be charged this rate.

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By *SHRS* 62.06
Public Service Commission
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(M) Footnote (1) moved to 2nd Revised Sheet No. 62.06.1.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

Service Commission

- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Reserved For Future Use.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) See Section 4.5.8 for Rate Group B1 rates and charges.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options.
- (13) Effective March 1, 2004, existing 1-2 line Customers will be charged this rate. (N)

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

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- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge. (D)
- (6) Reserved For Future Use. (D)
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999. (D)
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available. (T)
- (10) See Section 4.5.8 for Rate Group B1 rates and charges.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options.

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MAR 01 2004
By *lsh 2562.06*
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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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Footnotes – Birch Business Packages 4.5.8 – 4.5.12

- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) These rates do not apply to St. Joseph in Rate Group B1.
- (11) This service is available to current subscribers of the service only and will not be offered to new subscribers after July 9, 1999.
- (12) See Section 4.9 for DID Number Blocks and Termination Options. (N)

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Public Service Commission**

Missouri Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D MAY 18 1999

Footnotes - Birch Business Packages 4.5.8 - 4.5.12

- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (6) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (9) Features with trunk only where facilities are available.
- (10) These rates do not apply to St. Joseph in Rate Group B1.
- (11) This service is available to current subscribers of this service only and will not be offered to new subscribers after July 9, 1999.

(N)
(N)
(N)

CANCELLED

AUG 28 2000

4th RS 62.06
Missouri Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUL 09 1999

Issued: May 18, 1999

Effective: [REDACTED]

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JUL 09 1999

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public Service Commission

4.5 General Exchange Services (continued)

REC'D MAR 31 1999

Footnotes – Birch Business Packages 4.5.8 – 4.5.12

- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (N) (6) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. I receive a discounted rate on long distance calls placed over the Company's interexchange network.
- (7) This service is available to current Business subscribers with existing service only, and will not be offered to Business subscribers after April 30, 1999.
- (8) Does not apply as one of the added features.
- (N) (9) Features with trunk only where facilities are available.

CANCELLED

JUL 09 1999
By *Jed R #6200*
Public Service Commission
MISSOURI

Missouri Public Service Commission

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Birch Telecom of Missouri, Inc.

Missouri Public
Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D DEC 04 1998

(T) Footnotes -- Birch Business Packages 4.5.8 -- 4.5.12

(M),(N)

- (1) Installation charge on lines will be waived when service is converted from Customer's current local exchange carrier to Birch and for new Birch lines added at that time. The charge will apply for new Birch lines added on a date after service is converted, for new Birch lines ordered without converting existing local exchange carrier service, and for new service.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature is ordered at the same time, only one feature installation charge will apply.
- (4) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (5) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.

CANCELLED

APR 30 1999
By *Ind RS #6206*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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JAN 11 1999

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4. SERVICES (continued)

AUG 14 1998

4.5 General Exchange Services (continued)

4.5.13 Birch Platinum Business Package

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Birch Platinum Business Package is available within Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff. The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of Customer needs.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
<ul style="list-style-type: none"> • Integrated T1 (1.544 Mbps) Service, configured (at Customer choice) as <ul style="list-style-type: none"> - 4 Voice Channels plus 192K Data Link, or - 8 Voice Channels plus 128K Data Link, or - 12 Voice Channels plus 64K Data Link • Speed Calling 30 • Series Completion Hunting(2) • Call Forwarding Options <ul style="list-style-type: none"> - Variable - Busy Line - Don't Answer - Busy Line/Don't Answer • Selective Call Forwarding • Remote Access to Call Forwarding • Three-Way Calling • Call Return • Auto Redial • Priority Call • Call Blocker • Selective Call Acceptance • Caller ID - Name and Number • Call Hold • Call Transfer(2) • Intercom Dialing • Three-Way Calling 	<p>\$800.00</p>	<p>\$1,500.00</p> <p>(With 1 year term, installation charge is reduced to \$750.00. The charge is waived with a 2 year term commitment) (1)</p>

CANCELLED

JAN 11 1999
 By *1st Revised*
 Public Service Commission
 MISSOURI

FILED

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SEP 14 1998

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.13 Birch Business Packages 4.5.8 - 4.5.12 non recurring charges, where applicable.

	<u>Business</u>	
Class of service change	\$50.00	
Complex service charge	\$25.00	
Custom work order	(1)	
Establish dual service – Basic Line	\$30.00	
Establish dual service – Metro Line	\$55.00	
Establish dual service – Basic Trunk	\$35.00	
Establish dual service – Metro Trunk	\$70.00	
Expedited service charge	\$25.00	
Feature add/change	\$15.65	(I)
Hunting add/change	\$10.00	
Invoice change	\$10.00	
Move, per line or trunk (3)	\$51.00	
Installation of new line or trunk (2)(3)	\$51.00	
Transfer of service	\$10.00	
Service change, all other, per line	\$10.00	
Telephone number change	\$25.00	
Telephone number search 1 st 20 free	\$15.00	
DID Trunk Service Charge	\$70.00	
1 st Block of 10 DID Numbers	\$130.00	
Additional Block of 10 DID Numbers	\$ 10.00	
1 st Block of 100 DID Numbers	\$130.00	
Additional Block of 100 DID Numbers	\$130.00	
Service Change Charge	\$ 25.00	
DID Trunk DTMF Service Charge	\$150.00	

- (M) Installation charge footnote previously located on 6th Revised Sheet No. 62.06
- (1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (2) Installation charge on account will be waived when existing service is converted from Customer's current local exchange carrier to Birch.
- (3) The installation charge will apply for new Birch lines ordered that are not converted from an existing local exchange carrier. The charge will be added at the time of service.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.13 Birch Business Packages 4.5.8 - 4.5.12 non recurring charges, where applicable.

	<u>Business</u>	
Class of service change	\$50.00	
Complex service charge	\$25.00	
Custom work order	(1)	
Establish dual service – Basic Line	\$30.00	
Establish dual service – Metro Line	\$55.00	
Establish dual service – Basic Trunk	\$35.00	
Establish dual service – Metro Trunk	\$70.00	
Expedited service charge	\$25.00	
Feature add/change	\$10.00	
Hunting add/change	\$10.00	
Invoice change	\$10.00	
Move, per line or trunk (3)	\$51.00	(T)
Installation of new line or trunk (2)(3)	\$51.00	(T)
Transfer of service	\$10.00	
Service change, all other, per line	\$10.00	
Telephone number change	\$25.00	
Telephone number search 1 st 20 free	\$15.00	
DID Trunk Service Charge	\$70.00	
1 st Block of 10 DID Numbers	\$130.00	
Additional Block of 10 DID Numbers	\$ 10.00	
1 st Block of 100 DID Numbers	\$130.00	
Additional Block of 100 DID Numbers	\$130.00	
Service Change Charge	\$ 25.00	
DID Trunk DTMF Service Charge	\$150.00	

(M) Installation charge footnote previously located on 6th Revised Sheet No. 62.06

(1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.

(2) Installation charge on account will be waived when existing service is converted from Customer's current local exchange carrier to Birch. (T)(M)

(3) The installation charge will apply for new Birch lines ordered that are not converted from an existing local exchange carrier. The charge will be added at the time of service. (T)(M)

Birch Telecom of Missouri, Inc.

**Missouri Public
 Service Commission**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D DEC 20 2002

4.5.13 Birch Business Packages 4.5.8 - 4.5.12 non recurring charges, where applicable.

	<u>Business</u>	
Class of service change	\$50.00	(N)
Complex service charge	\$25.00	
Custom work order	(1)	
Establish dual service – Basic Line	\$30.00	
Establish dual service – Metro Line	\$55.00	
Establish dual service – Basic Trunk	\$35.00	
Establish dual service – Metro Trunk	\$70.00	
Expedited service charge	\$25.00	
Feature add/change	\$10.00	
Hunting add/change	\$10.00	
Invoice change	\$10.00	(N)
Move, per line or trunk	\$51.00	(N)
Installation of new line or trunk	\$51.00	(M)(T)(I)
Transfer of service	\$10.00	(N)
Service change, all other, per line	\$10.00	
Telephone number change	\$25.00	
Telephone number search 1 st 20 free	\$15.00	(N)
DID Trunk Service Charge	\$70.00	(T)
1 st Block of 10 DID Numbers	\$130.00	(N)
Additional Block of 10 DID Numbers	\$ 10.00	
1 st Block of 100 DID Numbers	\$130.00	
Additional Block of 100 DID Numbers	\$130.00	
Service Change Charge	\$ 25.00	
DID Trunk DTMF Service Charge	\$150.00	(N)

CANCELLED

OCT 08 2004
 By *2nd RS 62.06.1*
**Public Service Commission
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(M) Installation charge previously located on 1st Revised Sheet No. 62.01, 1st Revised Sheet No. 62.01.1
 6th Revised Sheet No. 62.01.2, 5th Revised Sheet No. 62.01.3 and 2nd Revised Sheet No. 62.01.3.1.

(1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning. (T)

4. SERVICES (continued)

Missouri Public Service Commission

4.5 General Exchange Services (continued)

REC'D MAR 31 1999

4.5.13 Birch Business Packages 4.5.8 - 4.5.12 Service Charge

	<u>Business</u>
1. Charge to change the Call Forwarding To Number for Call Forwarding-Busy Line	\$10.00
Call Forwarding-Don't Answer	10.00
Call Forwarding-Busy/Don't Answer	10.00
2. Charge to change Customer's Personal Identification Number (PIN) for Remote Access to Call Forwarding	10.00
3. Charge to establish or rearrange hunting sequence, per access line	10.00
4. Charge to change Business Listing	10.00
5. Charge to move a customer's service from one location to another location, different premise	50.00

CANCELLED

JAN 29 2003
By *LR* S62.06.1
Public Service Commission
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Missouri Public Service Commission

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Missouri Public

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D DEC 16 2003

4.5.14 Mighty Mouth - Birch Voice T1 Service (6)

(T)

Service Commission

The Mighty Mouth Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

Mighty Mouth - Birch Voice T1 Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem pooling devices, remote access servers, automated dialing equipment, automated call distribution systems, routers or systems is prohibited.

CANCELLED

NOV 10 2004
1 6th RS 62.06.2
Public Service Commission
MISSOURI

	<u>Monthly Rate</u>		<u>Installation Charge (2)</u>
	D-Principal Zone, D-MCA-1, D-MCA-2, <u>MCA-3</u>		
		<u>MCA-4</u>	
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels			
• VoiceT1 Port Charge			
Month to Month	\$300.00	\$350.00	\$900.00
12-month Term (4)(5)	275.00	325.00	600.00
• Each VoiceT1 Channel, 1-8			0.00
Month to Month	10.00	12.00	
12-month Term (4)(5)	10.00	12.00	
<u>ADDITIONAL CHANNELS</u>			
• Each VoiceT1 Channel, 9+			
Month to Month			
12-month Term (4)(5)	10.00	12.00	50.00(3)
	9.00	11.00	
DID Numbers			
• Increments of 10	5.00	5.00	10.00
• Increments of 50	20.00	20.00	20.00
• Increments of 100	30.00	30.00	30.00

See Sheet No. 62.06.3 for footnotes.

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Missouri Public Service Commission

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D AUG 15 2003

4.5.14 Mighty Mouth - Birch Voice T1 Service

Service Commission

The Mighty Mouth Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

Mighty Mouth - Birch Voice T1 Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modern pooling devices, remote access servers, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited. (T)

	<u>Monthly Rate</u>	<u>Installation Charge (2)</u>
	D-Principal Zone, D-MCA-1, D-MCA-2,	
	<u>MCA-3</u>	<u>MCA-4</u>
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels		
• VoiceT1 Port Charge		
Month to Month	\$300.00	\$350.00
12-month Term (4)(5)	275.00	325.00
• Each VoiceT1 Channel, 1-8		0.00
Month to Month	10.00	12.00
12-month Term (4)(5)	10.00	12.00
<u>ADDITIONAL CHANNELS</u>		
• Each VoiceT1 Channel, 9+		
Month to Month		
12-month Term (4)(5)	10.00	12.00
	9.00	11.00
DID Numbers		
• Increments of 10	5.00	5.00
• Increments of 50	20.00	20.00
• Increments of 100	30.00	30.00

See Sheet No. 62.06.3 for footnotes.

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**Missouri Public
 Service Commission**

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JAN 16 2004
 By 547RS62.06.2
 Public Service Commission
 MISSOURI

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service

(T)

(D)

(D), (T)

The Mighty Mouth Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

	<u>Monthly Rate</u>		<u>Installation Charge (2)</u>	
	D-Principal Zone, D-MCA-1, D-MCA-2,			(T)
	<u>MCA-3</u>	<u>MCA-4</u>		(T)
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels				(T), (N)
• VoiceT1 Port Charge				
Month to Month	\$300.00	\$350.00	\$900.00	(N), (R), (T)
12-month Term (4)(5)	275.00	325.00	600.00	(N)
• Each VoiceT1 Channel, 1-8			0.00	(T)
Month to Month	10.00	12.00		(N)
12-month Term (4)(5)	10.00	12.00		(N)

(D)

(D)

ADDITIONAL CHANNELS

• Each VoiceT1 Channel, 9+	10.00	12.00	50.00(3)	(T)
Month to Month	9.00	11.00		(N)
12-month Term (4)(5)				(N)
DID Numbers				
• Increments of 10	5.00	5.00	10.00	
• Increments of 50	20.00	20.00	20.00	
• Increments of 100	30.00	30.00	30.00	

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SEP 15 2003

L: 4M RS 62.06.2
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(N)

See Sheet No. 62.06.3 for footnotes.

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4. SERVICES (continued)

OCT 05 2000

4.5 General Exchange Services (continued)

4.5.14 Birch Voice T1 Service

(D)

**MISSOURI
Public Service Commission**

Birch Voice T1 Service is available within Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff. The Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

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FEB 08 2003
By 3rd RS 62.06.2
Public Service Commission
MISSOURI

	<u>Monthly Rate</u>	<u>Installation Charge(2)</u>	(T)
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels			
• VoiceT1 Port Charge	\$300.00	\$1,000.00	
• Each VoiceT1 Channel	10.00	0.00	
		(With 1 year term, installation charge is reduced to \$500.00. The charge is waived with a 2 year term commitment) (1)	

ADDITIONAL CHANNELS

• Each VoiceT1 Channel	10.00	50.00(3)	(T)
• DID Numbers			
• Increments of 10	5.00	10.00	
• Increments of 50	20.00	20.00	
• Increments of 100	30.00	30.00	

(1) In the event that the Voice T1 Service is disconnected by the customer after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of the monthly payments remaining on the service term for each Voice T1 disconnected.

(2) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment. (D)(T)

(3) Applies only on subsequent orders. It is not applicable to initial installations. (D)(T)

FILED

NOV 06 2000

**MISSOURI
Public Service Commission**

Issued: October 5, 2000

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Birch Telecom of Missouri, Inc.

SEP 15 1999

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Birch Voice T1 Service (2)

MO. PUBLIC SERVICE COMMISSION

Birch Voice T1 Service is available within Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff. The Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels		
(R) • VoiceT1 Port Charge	\$300.00	\$1,000.00
(R) • Each VoiceT1 Channel	10.00	0.00
		(With 1 year term, installation charge is reduced to \$500.00. The charge is waived with a 2 year term commitment) (1)

ADDITIONAL CHANNELS

• Each VoiceT1 Channel	10.00	50.00(4)
• DID Numbers		
• Increments of 10	5.00	10.00
• Increments of 50	20.00	20.00
• Increments of 100	30.00	30.00

- (1) In the event that the Voice T1 Service is disconnected by the customer after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of the monthly payments remaining on the service term for each Voice T1 disconnected.
- (2) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.
- (3) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (4) Applies only on subsequent orders. It is not applicable to initial installations.

Missouri Public Service Commission

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CANCELLED

NOV 06 2000

BY 2000RS#2.062
 Public Service Commission
 MISSOURI

Missouri Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D MAR 31 1999

4.5.14 Birch Voice T1 Service (2)

Birch Voice T1 Service is available within Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff. The Voice T1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call at a time. It will be available where facilities permit and requires Touch-tone on all stations. Line side features are not available with Voice T1 Service. The customer must furnish any CPE required to support the T1 connection.

	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Voice T1 (1.544 Mbps) Service, configured with Direct Inward Dialing(DID)/Direct Outward Dialing(DOD) up to 24 exchange channels		
• VoiceT1 Port Charge	\$450.00	\$1,000.00
• Each VoiceT1 Channel	13.00	0.00
		(With 1 year term, installation charge is reduced to \$500.00. The charge is waived with a 2 year term commitment) (1)

ADDITIONAL CHANNELS

• Each VoiceT1 Channel	13.00	50.00(4)
• DID Numbers		
• Increments of 10	5.00	10.00
• Increments of 50	20.00	20.00
• Increments of 100	30.00	30.00

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OCT 15 1999
By [Signature] 62.06.2
Public Service Commission
MISSOURI

- (1) In the event that the Voice T1 Service is disconnected by the customer after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of the monthly payments remaining on the service term for each Voice T1 disconnected.
- (2) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.
- (3) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (4) Applies only on subsequent orders. It is not applicable to initial installations.

Missouri Public Service Commission

FILED APR 30 1999

4. SERVICES (continued)

REC'D DEC 16 2003

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (6) (continued) **Service Commission**

Footnotes

- (1)
- (2) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (3) Applies only on subsequent orders. It is not applicable to initial installations.
- (4) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (5) In the event that the Voice T1 Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.
- (6) This service is available to current subscribers of the service only and will not be offered to new subscribers after January 16, 2004. (N)
(N)

CANCELLED

NOV 10 2004
Incl RS 62.06.3
Public Service Commission
MISSOURI

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.14 Mighty Mouth - Birch Voice T1 Service (continued)

Footnotes

- (1)
- (2) The Installation Charge applies for a move of the customer's service from one location to another location, different premise, and if the customer moves before the expiration of the service term commitment.
- (3) Applies only on subsequent orders. It is not applicable to initial installations.
- (4) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (5) In the event that the Voice T1 Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.

(M) (D)
 |
 (D)
 |
 (M)
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 (N)

CANCELLED
 JAN 16 2004
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 MISSOURI

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6)

The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of customer needs.

	<u>Monthly Rate</u>	<u>Installation Charge</u>		
	D-Principal Zone,			(D)
	D-MCA-1,			(D)
	<u>D-MCA-2, MCA-3</u>	<u>MCA-4</u>		(T), (N)
• Integrated T1 (1.544 Mbps) Service, configured as				
- 8 Voice Channels plus 192K Data Link to the Internet				(D)
Voice Channels equipped with:				
• Series Completion Hunting (2)				
Month to Month	\$500.00	\$620.00	\$900.00	(R), (N)
12-month Term (4)(5)	440.00	560.00	600.00	(N) (D)

ADDITIONAL CHANNELS

Additional Voice/Data Channels (up to a maximum of 48 combination Voice/64K Data Channels):

• Each additional 64K Data Link, 4th through 8th channels				
Month to Month	\$50.00	\$50.00	\$50.00(3)	(N)
12-month Term (7)(8)	45.00	45.00	50.00(3)	(N)
9th channel and over				
Month to Month	30.00	40.00	50.00(3)	(N)
12-month Term (7)(8)	35.00	35.00	50.00(3)	(N)
• Each additional Voice Channel				
Month to Month	25.00	45.00	50.00(3)	(N)
12-month Term (7)(8)	25.00	40.00	50.00(3)	(N)

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 PUBLIC SERVICE COMMISSION
 MISSOURI

See Sheet No. 62.09 for footnotes

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David E. Scott, President
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 Kansas City, MO 64108

Missouri Public Service Commission

FILED FEB 08 2003

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6)

Birch Integrator Business Package is available within Kansas City and St. Louis Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff. The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of customer needs.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(R) • Integrated T1 (1.544 Mbps) Service, configured as - 8 Voice Channels plus 192K Data Link to the Internet Voice Channels equipped with: • Series Completion Hunting (2)	\$515.00	\$2,500.00
		(With 1 year term, installation charge is reduced to \$1250.00. The charge is waived with a 2 year term commitment) (1)

ADDITIONAL CHANNELS

Additional Voice/Data Channels (up to a maximum of 48 combination Voice/64K Data Channels):

(R) • Each additional 64K Data Link,	\$ 50.00	\$50.00(3)
(R) • 4th through 8th channels	30.00	50.00(3)
(I) • 9th channel and over	25.00	50.00(3)
(I) • Each additional Voice Channel		

CANCELLED

**WRITTEN NOTICE OF RATE DECREASE/
INCREASE AND ITS EFFECTIVE DATE
FILED ON** 3/6/00

(DATE)

**PURSUANT TO SECTION 392.500 (1)
AND (2) RSMO SUPP.** 1985

**EFFECTIVE DATE OF RATE DECREASE/
INCREASE** 3/20/00

(DATE)

FEB 08 2003
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Public Service Commission
MISSOURI

See Sheet No. 62.09 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6)

Missouri Public
 Service Commission

REC'D MAY 24 1999

Birch Integrator Business Package is available within Kansas City and St. Louis Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff. The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of customer needs.

		<u>Monthly Rate</u>	<u>Installation Charge</u>
(R)	• Integrated T1 (1.544 Mbps) Service, configured as	\$695.00	\$2,500.00
(T)	- 8 Voice Channels plus 192K Data Link to the Internet Voice Channels equipped with: • Series Completion Hunting (2)		(With 1 year term, installation charge is reduced to \$1250.00. The charge is waived with a 2 year term commitment) (1)
(M)			
(M)			

ADDITIONAL CHANNELS

(T)	<u>Additional Voice/Data Channels</u> (up to a maximum of 48 combination Voice/64K Data Channels):		
(R)	• Each additional 64K Data Link,		
(R)	• 4th through 8th channels	\$ 75.00	\$50.00(3)
(N)	• 9th channel and over	40.00	50.00(3)
(R)	• Each additional Voice Channel	20.00	50.00(3)

CANCELLED

MAR 20 2000

By 47R5 62.07
 Public Service Commission
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See Sheet No. 62.09 for footnotes.

Missouri Public
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Missouri Public Service Commission

REC'D MAR 31 1999

4. SERVICES (continued)

4.5 General Exchange Services (continued)

(T) 4.5.15 Birch Integrator Business Package (6)

(T) Birch Integrator Business Package is available within Kansas City and St. Louis Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff. The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of customer needs.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(I) • Integrated T1 (1.544 Mbps) Service, configured as	\$730.00	\$2,500.00
(D) - 8 Voice Channels plus 128K Data Link to the Internet		(With 1 year term, installation charge is reduced to \$1250.00. The charge is waived with a 2 year term commitment) (1)
(I) Voice Channels equipped with:		
(D) • Series Completion Hunting (2)		
(M)		
(M) • Any eight features from Birch Integrator Feature List I below		
(T)		
(T)		

ADDITIONAL CHANNELS

Additional Voice/Data Channels (up to a maximum of 24 combination Voice/64 K Data Channels):

• Each additional 64K Data Link	\$100.00	\$50.00(3)
• Each additional Voice Channel	25.00	50.00(3)

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Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED APR 30 1999

See Sheet No. 62.09 for footnotes.

Birch Telecom of Missouri, Inc.

Missouri Public
Service Commission

4. SERVICES (continued)

REC'D DEC 04 1998

4.5 General Exchange Services (continued)

(M)(T) 4.5.13 Birch Integrator Business Package

(T) Birch Integrator Business Package is available within Kansas City Metropolitan Exchange Area as defined in Section 3.1.6 of this Tariff. The integrated T1 service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade communications channels, each of which can be used to place or receive one call or transmit or receive data at 64K, at a time. The voice and data channels are flexibly configured to serve a range of customer needs.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(R) • Integrated T1 (1.544 Mbps) Service, configured as	\$730.00	\$1,000.00
(D),(T) - 8 Voice Channels plus 128K Data Link to the Internet	(Reduction in the monthly rate of \$30.00 is available if the customer chooses to forego battery backup.)	(With 1 year term, installation charge is reduced to \$500.00. The charge is waived with a 2 year term commitment) (1)

- (T) Voice Channels equipped with:
- Series Completion Hunting (2)
 - Call Forwarding Variable
 - Call Forwarding Busy and/or Don't Answer
 - Three-Way Calling (Consultation Hold)
 - Any four additional features from Birch Integrator Optional Feature List I below

ADDITIONAL CHANNELS

Additional Voice/Data Channels (up to a maximum of 24 combination Voice/64 K Data Channels):

(T) • Each additional 64K Data Link	\$100.00	\$50.00(3)
(T) • Each additional Voice Channel	25.00	50.00(3)

(D)

(N) See Sheet No. 62.09 for footnotes.

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Public Service Commission
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Service Commission

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

AUG 14 1998

4.5.13 Birch Platinum Business Package (continued)

MO. PUBLIC SERVICE COMMISSION
 Monthly Rate Installation Charge

ADDITIONAL CHANNELS (see preceding page for service description)

Additional Voice/Data Channels (up to a maximum of 24 combination Voice/64 K Data Channels):

- Four additional 64K Data Links \$100.00 \$50.00(3)
- Four additional Voice Channels 100.00 50.00(3)

Additional T1 Service

- Each additional T1 (1.544 Mbps) Service, configured (at Customer's choice) as
 - 4 Voice Channels plus 192K Data Link, or
 - 8 Voice Channels plus 128K Data Link, or
 - 12 Voice Channels plus 64K Data Link
- 700.00 1,500.00
 (With 1 year term, installation charge is reduced to \$750.00. The charge is waived with a 2 year term commitment) (1)

Any of the following calling features may be added to the Birch Platinum Business Package. The following rates apply only when these calling features are added to the Birch Platinum Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Platinum Optional Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Call Waiting	No Charge	\$10.00
• Caller ID on Call Waiting	No Charge	10.00
• 1st 10 Direct Inward Dialing (DID)	No Charge	No Charge
• Additional DID numbers (increments of 10)	\$3.00	25.00
• Call Trace	See footnote(4)	10.00
• Multi-Distinctive Ringing		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

- (1) In the event that the Integrated T1 Service is disconnected after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each Integrated T1 disconnected.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features and/or additional channels does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature and/or more than one channel group is ordered at the same time, only one feature and/or one installation charge will apply.
- (4) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.

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By 1st Revised
 Public Service Commission
 MISSOURI

4. SERVICES (continued)

Missouri Public

4.5 General Exchange Services (continued)

REC'D DEC 16 2003

4.5.15 Integrator Service (continued) (6)

(N)

2. Non-recurring Charges

Service Commission

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.

(N)

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 OCT 08 2004
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 Public Service Commission
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

4. Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the Integrator Service..

	<u>Monthly Rate</u>	<u>Installation Charge</u>	(I)
• Unlimited features	3.00	10.00	(I)

A. Birch Integrator 3 Feature Value Package*

Birch Integrator 3 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	(I)
Any three features from the Birch 3 Feature Value Package	9.00	10.00	(I)

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

* Effective January 16, 2004, these features and rates are no longer available to customers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

4. Features (T)

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the Integrator Service..

	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Unlimited features	1.00	10.00

A. Birch Integrator 3 Feature Value Package* (T)

Birch Integrator 3 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

		<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
Any three features from the Birch 3 Feature Value Package	(T)	7.00	10.00

Any of the calling features may be added to the Integrator Service. (T)
 The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates. (T)

* Effective January 16, 2004, these features and rates are no longer available to customers.

(D)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public

4.5 General Exchange Services (continued)

REC'D OCT 04 2002

4.5.15 Birch Integrator Business Package (6) (continued)

Service Commission

A. Birch Integrator 3 Feature Value Package

Birch Integrator 3 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

(T)

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
Any three features from the Birch 3 Feature Value Package Feature List below.	7.00	10.00

(T)

(T)

Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch 3 Feature Value Package Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Series Completion Hunting (8)	\$0.00	\$ 0.00
• Speed Calling 30	3.00	10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting	5.00	10.00
• Call Waiting Options	1.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00

(T)

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Service Commission

4. SERVICES (continued)

Missouri Public Service Commission

4.5 General Exchange Services (continued)

REC'D MAY 24 1999

4.5.15 Birch Integrator Business Package (6) (continued)

(T) A. Birch Integrator Bells Business Features Package

(T) Birch Integrator Bells Business Features Package is available within the Kansas City and
(T) St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
(M) Any three features from the Bells (R) Feature List below.	7.00	10.00

Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Series Completion Hunting (8)	\$0.00	\$ 0.00
• Speed Calling 30	3.00	10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting	5.00	10.00
• Call Waiting Options	1.00	10.00
• Call Return	3.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Call Trace	See footnote(5)	10.00

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Missouri Public Service Commission

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Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

(T) 4.5.15 Birch Integrator Business Package (6) (continued)

Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

(T)	<u>Birch Integrator Feature List I</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
	• Speed Calling 30	\$3.00	\$10.00
	• Selective Call Forwarding	3.00	10.00
	• Remote Access to Call Forwarding	3.00	10.00
	• Call Waiting/Cancel Call Waiting	5.00	10.00
	• Call Return	3.00	10.00
	• Auto Redial	3.00	10.00
	• Priority Call	3.00	10.00
	• Call Blocker	3.00	10.00
	• Selective Call Acceptance	3.00	10.00
	• Call Forwarding Variable	3.00	10.00
	• Call Forwarding Busy and/or Don't Answer	3.00	10.00
	• Three-Way Calling	3.00	10.00
	• Call Waiting	5.00	10.00
	• Call Waiting Options	1.00	10.00
	• Call Trace	See footnote(4)	10.00
	• Multi-Directory Numbers		10.00
	- 1st Dependent DN	5.00	
	- 2nd Dependent DN	1.00	
	• Call Transfer Disconnect	10.00	10.00
	• Conference Calling 6-Way	10.00	10.00
	• Caller ID - Name and Number	5.00	10.00
	• Caller ID on Call Waiting (5)	3.00	10.00
	• Simultaneous Call Forwarding	3.00	10.00

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 (N)

(M),(T),(N)
 (N)
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 (N)
 (N)
 (N)

(T)
 (D)

(N)
 (N)

(T) (D)	<u>Birch Integrator Feature List II</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
	• Direct Inward Dialing (DID)/Direct Outward Dialing (DOD) Trunk Charge	20.00	20.00
	• DID Numbers		
	• increments of 10	5.00	10.00
	• increments of 50	20.00	20.00
	• increments of 100	30.00	30.00

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4. SERVICES (continued)

Missouri Public Service Commission

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4.5 General Exchange Services (continued)

(T) 4.5.13 Birch Integrator Business Package (continued)

(T) Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

(T) (M),(I)	<u>Birch Integrator Optional Feature List I</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
	• Speed Calling 30	\$3.00	\$10.00
	• Selective Call Forwarding	3.00	10.00
	• Remote Access to Call Forwarding	3.00	10.00
	• Call Waiting/Cancel Call Waiting	5.00	10.00
	• Call Return	3.00	10.00
	• Auto Redial	3.00	10.00
	• Priority Call	3.00	10.00
	• Call Blocker	3.00	10.00
	• Selective Call Acceptance	3.00	10.00

(M),(I) (D)			
	• Call Trace	See footnote(4)	10.00
	• Multi-Directory Numbers		10.00
	- 1st Dependent DN	5.00	
	- 2nd Dependent DN	1.00	
	• Call Transfer Disconnect	5.00	10.00
	• Conference Calling 6-Way	5.00	10.00

(T) (N) (N) (D) (D) (I)	<u>Birch Integrator Optional Feature List II</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
	• Analog Trunk Charge, per Trunk	10.00	10.00
	• Direct Inward Dialing (DID) Trunk Charge	20.00	20.00
	• DID Numbers (increments of 10)	5.00	10.00

(M)

(M)
(T)

See Sheet No. 62.09 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued)

B. Birch Integrator 7 Feature Value Package *

Birch Integrator 7 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
• Any seven features from the Birch 7 Feature Value Package	15.00	10.00	(I)

Any of the calling features may be added to the Integrator Service. The rates apply only when these calling features are added to the Integrator Service. To add calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates.

* Effective January 16, 2004, these features and rates are no longer available to customers.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Integrator Service (6) (continued) (T)

B. Birch Integrator 7 Feature Value Package * (T)

Birch Integrator 7 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

		<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
• Any seven features from the Birch 7 Feature Value Package	(T)	13.00	10.00

Any of the calling features may be added to the Integrator Service. The rates apply (T)
 only when these calling features are added to the Integrator Service. To add (T)
 calling features to any other service, please refer to Section 4.5.8.B.7 for applicable rates. (T)
 (D)

* Effective January 16, 2004, these features and rates are no longer available to customers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public

4.5 General Exchange Services (continued)

REC'D OCT 04 2002

4.5.15 Birch Integrator Business Package (6) (continued)

Service Commission (T)

B. Birch Integrator 7 Feature Value Package

Birch Integrator 7 Feature Value Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff. (T)

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>	
• Any seven features from the Birch 7 Feature Value Package Feature List below	13.00	10.00	(T) (T)

Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch 7 Feature Value Package Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>	
• Series Completion Hunting (8)	\$0.00	\$10.00	(T)
• Call Forwarding Variable	3.00	10.00	
• Call Forwarding Busy and/or Don't Answer	3.00	10.00	
• Caller ID - Name and Number	5.00	10.00	
• Three-Way Calling	3.00	10.00	
• Speed Calling 30	3.00	10.00	
• Selective Call Forwarding	3.00	10.00	
• Remote Access to Call Forwarding	3.00	10.00	
• Call Waiting/Cancel Call Waiting	5.00	10.00	
• Call Waiting	5.00	10.00	
• Call Waiting Options	1.00	10.00	
• Call Return	3.00	10.00	
• Call Transfer Disconnect	10.00	10.00	
• Conference Calling 6-Way	10.00	10.00	
• Auto Redial	3.00	10.00	
• Priority Call	3.00	10.00	
• Call Blocker	3.00	10.00	
• Selective Call Acceptance	3.00	10.00	
• Caller ID on Call Waiting(4)	3.00	10.00	
• Simultaneous Call Forwarding	3.00	10.00	
• Call Trace	See footnote(5)	10.00	
• Multi-Directory Numbers		10.00	
- 1st Dependent DN	5.00		
- 2nd Dependent DN	1.00		

See Sheet No. 62.06 for footnotes.

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 By *Anders* 62.08.1
 Public Service Commission
 MISSOURI

Issued: October 4, 2002

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, MO 64108

Effective: November 4, 2002

Missouri Public

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4. SERVICES (continued)

Missouri Public
Service Commission

4.5 General Exchange Services (continued)

REC'D MAY 24 1999

4.5.15 Birch Integrator Business Package (6) (continued)

B. Birch Integrator Bells & Whistles Business Features Package

Birch Integrator Bells & Whistles Business Features Package is available within the Kansas City and St. Louis Metropolitan Exchange Areas as defined in Section 3.1.6 of this Tariff.

	<u>Monthly Rate</u>	<u>Installation Charge(1)</u>
• Any seven features from the Bells & Whistles Feature List below	13.00	10.00

Any of the following calling features may be added to the Birch Integrator Business Package. The following rates apply only when these calling features are added to the Birch Integrator Business Package. To add calling features to any other service, please refer to Section 4.5.3 for applicable rates.

<u>Birch Bells & Whistles Feature List (9)</u>	<u>Monthly Rate</u>	<u>Installation Charge(3)</u>
• Series Completion Hunting (8)	\$0.00	\$10.00
• Call Forwarding Variable	3.00	10.00
• Call Forwarding Busy and/or Don't Answer	3.00	10.00
• Caller ID - Name and Number	5.00	10.00
• Three-Way Calling	3.00	10.00
• Speed Calling 30	3.00	10.00
• Selective Call Forwarding	3.00	10.00
• Remote Access to Call Forwarding	3.00	10.00
• Call Waiting/Cancel Call Waiting	5.00	10.00
• Call Waiting	5.00	10.00
• Call Waiting Options	1.00	10.00
• Call Return	3.00	10.00
• Call Transfer Disconnect	10.00	10.00
• Conference Calling 6-Way	10.00	10.00
• Auto Redial	3.00	10.00
• Priority Call	3.00	10.00
• Call Blocker	3.00	10.00
• Selective Call Acceptance	3.00	10.00
• Caller ID on Call Waiting(4)	3.00	10.00
• Simultaneous Call Forwarding	3.00	10.00
• Call Trace	See footnote(5)	10.00
• Multi-Directory Numbers		10.00
- 1st Dependent DN	5.00	
- 2nd Dependent DN	1.00	

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See Sheet No. 62.06 for footnotes.

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4. SERVICES (continued)

REC'D DEC 16 2003

4.5 General Exchange Services (continued)

Service Commission
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4.5.15 Integrator Service (6) (continued)

5. DID/DOD Feature List

(N)

<u>Birch Integrator DID/DOD Feature List *</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Direct Inward Dialing (DID)/Direct Outward Dialing (DOD) Trunk Charge	20.00	20.00
• DID Numbers		
• increments of 10	5.00	10.00
• increments of 50	20.00	20.00
• increments of 100	30.00	30.00

<u>Birch Integrator DID/DOD Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
DID Numbers		
• increments of 10	5.00	50.00
• increments of 100	20.00	50.00

* Effective January 16, 2004, these features and rates are no longer available to customers.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

REC'D MAY 24 1999

4.5.15 Birch Integrator Business Package (6) (continued)

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(M)

<u>Birch Integrator DID/DOD Feature List</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
• Direct Inward Dialing (DID)/Direct Outward Dialing (DOD) Trunk Charge	20.00	20.00
• DID Numbers		
• increments of 10	5.00	10.00
• increments of 50	20.00	20.00
• increments of 100	30.00	30.00

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Birch Telecom of Missouri, Inc.
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Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

REC'D DEC 16 2003

4.5 General Exchange Services (continued)

Service Commission

4.5.15 Birch Integrator Business Package (6) (continued)

Footnotes

- (7) *If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.
- (8) *In the event that the Birch Integrator Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.

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Footnote 2, 3, 4, and 5 are deleted as the footnotes are listed in Section X.X which are applicable to features for the Integrator product..

Footnote 6 is deleted and is incorporated into text in Section X.X.

Footnote 7 and 8 are grandfathered are only applicable to customers who signed up for service prior to January 16, 2004.

Issued: December 16, 2003

Effective: January 16, 2004

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.15 Birch Integrator Business Package (6) (continued)

Footnotes

(1)

(D)

(D)

(2) Customer has the option to waive this feature.

(3) Installation charge on calling features and/or additional channels does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature and/or more than one additional channel is ordered at the same time, only one feature and/or one channel installation charge per channel will apply.

(4) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.

(5) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.

(6) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.

(7) If service is canceled for any reason within fourteen (14) days from the date the Customer signs a request for service (the "Signature Date"), no termination charges or applicable installation charges will be incurred. After fourteen (14) days, Customer will be liable for termination charges and for installation fees. If Birch does not install Service within sixty (60) days from the Signature Date (unless due to customer delays), Customer may terminate the Service with no termination charges.

(N)

(8) In the event that the Birch Integrator Service is disconnected prior to the expiration of the 12-month term, the customer will be required to pay a charge of \$150 plus 20% of remaining months' monthly recurring charges.

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REC'D MAR 31 1999

4. SERVICES (continued)

4.5 General Exchange Services (continued)

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4.5.15 Birch Integrator Business Package (6) (continued)

Footnotes

- (1) In the event that the Integrated T1 Service is disconnected after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each Integrated T1 disconnected.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features and/or additional channels does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature and/or more than one additional channel is ordered at the same time, only one feature and/or one channel installation charge per channel will apply.
- (4) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.
- (5) If Call Waiting is ordered for a line with Caller ID-Name and Number, Caller ID on Call Waiting is provided at no charge for that line.
- (6) Business Customers subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network.

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4. SERVICES (continued)

Missouri Public Service Commission

4.5 General Exchange Services (continued)

RECD DEC 04 1998

(T) 4.5.13 Birch Integrator Business Package (continued)

(M) Footnotes

- (1) In the event that the Integrated T1 Service is disconnected after the service is established but prior to the expiration of the service term, the Customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each Integrated T1 disconnected.
- (2) Customer has the option to waive this feature.
- (3) Installation charge on calling features and/or additional channels does not apply if features are ordered at the same time as the initial package is ordered. Subsequent to the initial package order, if more than one feature and/or more than one additional channel is ordered at the same time, only one feature and/or one channel installation charge per channel will apply.
- (4) The rate for Call Trace is \$5.00 per successful activation. There is no monthly charge.

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