

Residential and Business Customer Notice

Effective April 1, 2020, OTELCO's local service rates will be restructured pursuant to federal regulations. OTELCO will remove the federal Subscriber Line Charge of \$6.50 which will cause the Federal Universal Service Charge (FUSC) tax to decrease by \$1.37. At the same time, the monthly rate for local telephone service (including packages containing local service) will increase by \$6.50 to recover the lost revenues associated with the removed charges. As a result of these changes, the total amount you pay each month for local service will decrease by approximately \$1.37. (Morgan County customers will only see a \$0.39 decrease due to the way Morgan County calculates its 911 surcharge fee.) If you have any questions, please contact customer service.