
SECTION 3 -DESCRIPTION OF SERVICE AND RATES**3.1 General**

Service is offered to inmates of correctional or confinement facilities for outward-only calling. Collect calls may be billed to residential or business lines. Billing information will be validated.

3.2 Timing of Calls

- 3.2.1** Long distance usage charges are based on the actual usage of the Company's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.
- 3.2.2** Chargeable time for a call ends upon disconnection by either party.
- 3.2.3** The minimum call duration and initial period for billing purposes is one minute.
- 3.2.4** Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.
- 3.2.5** No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. The Company will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

Issued: May 1, 2006

Effective: June 15, 2006

Issued by: G.W. Egermayer, Jr. Chairman, CEO Treasurer
9850 Nicholas Street, Suite 150
Omaha, NE 68114

CANCELLED
May 5, 2014
Missouri Public
Service Commission
JX-2014-0393

MO0600
Filed
Missouri Public
Service Commission
XA-2006-0421