

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements

4.7.1 Home Phone Standard Plan\*

(C)

Description - The Home Phone Standard Plan offers Residential Customers a \$0.10 per minute rate for any interstate mid/or intrastate long distance direct dialed voice calls. The Home Phone Standard Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Call Waiting and Voice Mail. Usage is limited to calls originating and terminating in the United States, Canada and its territories. All interstate and/or intrastate long distance direct-dialed voice calls are billed at the \$0.10 per minute rate.

Equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.1.1 Home Phone Basic Plan\*

(C)

Description - The Home Phone Basic Package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone Basic Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 120 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone Basic Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.3 Home Phone 300 Plan\*

(C)

Description -The Home Phone 300 Plan offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 300 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 300 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 300 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 300 Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.4 Home Phone 1500 Plan\*

(C)

Description - The Home Phone 1500 Plan offers residential customers a flat rate charge for a fixed block 1500 minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 1500 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and 1500 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 1500 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 1500 Package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For all additional monthly fee of \$5.00, customers may add tip to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return, Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.5 Plus Plan\*

(C)

The Plus Plan services are now included in the Home Phone Plans as an optional Calling Feature Upgrade. Please refer to Home Phone Plans listed in the preceding pages

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.6 Full House Basic\*

(C)

Description - The Full House Basic package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Basic package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, 120 domestic minutes, and Standard High Speed Internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Basic package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit credit limit, non-basic block or toll block are not eligible.

To receive the package discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited. For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

Usage Charges: Refer to Section 5, Rates (5.7).

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.6 Full House Unlimited\*

(C)

Description - The Full House Unlimited package offers residential customers a flat rate charge for unlimited minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Unlimited package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Voice Mail, Call Waiting, Three Way Calling, Anonymous Caller Rejection, Call Forwarding, Call Back Busy Unlimited, Call Return Unlimited, unlimited domestic minutes, and Standard High Speed internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Unlimited package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic,

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

Usage Charges: Refer to Section 5, Rates (5.7).

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (continued)

4.7.7 Small Business Bundles\*

(C)

Description - Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.

- Custom Calling features available are: Calling Name/Number Identification, Three-Way Calling, Call Forwarding, Call Forwarding - Busy Line/No Answer, Call Waiting, Speed Calling - 8 Numbers, Automatic Call Return, Calling Name/Number with Call Waiting, Unidentified Call Rejection, Automatic Busy Redial, and Basic Voicemail.

- All Custom Calling Features, except for Basic Voicemail, are offered pursuant to Tariff PSC Mo. No. 1 maintained by FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications.

Regulations

1. SBBs are available only to customers who subscribe to FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications' local service and who are presubscribed to the Company as their primary interexchange carrier for both intraLATA and interLATA calling.
2. SBBs are not available in combination with other optional calling plans, or private lines.
3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
4. SBBs are not available with services provided under special contract.
5. Standard installation charges apply, except as provided for elsewhere in this section and in Section 5.7.3.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
7. Termination - No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
8. Not all features may be available in all areas.
9. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

\*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. RATES (continued)

5.7 Other Service Arrangements

5.7.1 Home Phone Plans\*\*\*

(C)

5.7.1.1 Usage Charges

Monthly Package Rate

a.	Home Phone Standard Plan With Calling Feature Upgrade Long Distance Rate:	\$24.95 \$29.95 \$0.10 per minute
b.	Home Phone Basic Plan* With Calling Feature Upgrade	\$29.95 \$34.95
c.	150 Plan** 150 Plus Plan**	\$34.95 \$39.95
d.	Home Phone 300 Plan* With Calling Feature Upgrade	\$39.95 \$44.95
e.	Home Phone 1500 Plan* With Calling Feature Upgrade	\$54.95 \$59.95

\*Long Distance Rate for usage in excess of the subscribed block of minutes:  
\$0.10 per minute

\*\*This service is grandfathered as of August 1, 2008 and will no longer be offered to other customers.

\*\*\* This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

(N)



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.2 Full House Packages\*\*\*

(C)

	<u>Monthly Package Rate</u>
1. <u>Full House Basic*</u>	\$64.95
a. With Calling Feature Upgrade	\$69.95
b. With Premium High Speed Internet Upgrade	\$84.95
c. With both Calling Feature Upgrade and Premium High Speed Internet Upgrade	\$89.95
2. <u>Full House Unlimited</u>	\$84.95
a. With Premium High Speed Internet Upgrade	\$104.95

\*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per Minute

5.7.3 Small Business Bundles (SBB)\*\*\*

(C)

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HIS	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

-All rates notes are on a monthly per-line basis.

\*\*Non-recurring charges waived for 1, 2, and 3-year terms

5.7.4 Voice Advantage In-State Calling Plan

	<u>Monthly Rate</u>
a. Voice Advantage Basic *	\$4.02
b. Voice Advantage 600*	\$4.02
c. Voice Advantage Unlimited	\$4.02

\*All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

\*\*\* This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

(N)