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Issued: June 8, 2001

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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Issued: June 8, 2001

Effective: 1711/3/2004

AUG 13 2001

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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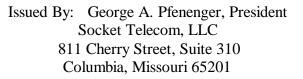
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Issued: October 4, 2004

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201



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Issued: November 24, 2003

Effective: December 24, 2003

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201

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Issued: June 8, 2001

Effective: July 23, 2001

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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Issued: November 24, 2003

Effective: December 24, 2003

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201

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#### P.S.C. Mo. No. 2 Socket Telecom, LLC

Section 1 Second Revised Sheet 3.2 Replacing First Sheet 3.2

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Issued: Sept. 11, 2007

Effective: Oct. 11, 2007

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Issued: May 15, 2007

Effective: June 14, 2007

Issued by George Pfenenger, President Socket Telecom, LLC 2703 Clark Lane Columbia, Missouri 65202



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# Service Commission

#### Section 1. General

#### 1.1 Statutory and Regulatory Waivers

#### Rules

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4 CSR 240-30.040	
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- depreciation fund income
- rate schedules
- uniform system of accounts CANCELLED
- exchange boundary maps - minimum charges rule

- bypass

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#### Statutes

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'392.240(1)
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- uniform system of accounts
- ratemaking
- valuation of property - depreciation accounts
- issuance of securities - acquisition of stock
- stock and debt issuance
- stock dividend payment
- issuance of securities, debt and notes
- reorganization(s)

#### 1.2 Concurrences

The Company concurs in the exchange boundaries adhered to by the incumbent local exchange companies in the state.

With respect to resold services of the facilities-based carriers Southwestern Bell, Verizon, Sprint and Spectra, the Company concurs in the regulations and restrictions pertaining to that resold service found in the underlying carriers' tariffs.

The Company reserves the right to cancel or amend any concurrences by amendment to this tariff whenever the Company deems that doing so would be in the best interest of the Company and its customers.

Issued: June 8, 2001

Effective:

Issued By: George A. Pfenenger. President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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Section 1. General (cont'd)

#### 1.5 Application of Tariff

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The Company's services are available on a facilities-based and resale basis, or a combination thereof, when and where available. The Company not may offer all of its services in all areas of the state. Certain services require that the Company have interconnection agreements with incumbent local exchange companies. In areas where no such agreement exists, the Company may not offer all of its services. Certain services require that certain facilities be available to the Company. If facilities are not available, the service may not be available. The Company is not required to deploy facilities to offer services, although it may be willing to do so under the Special Construction section of this tariff if the customer is willing to incur the cost of such deployment.

### 1.6 Application of Rates

Unless otherwise indicated in this tariff, rates are not useage, time-of-day, day-of-week or distance sensitive. In those rare instances in which rates are so sensitive, the tariff will indicate the nature of the sensitivity and clarify the difference in and application of rates.

#### 1.7 Incompatible Services

Certain services, due to spectrum use and equipment incompatability, may not be able to be used at a single location at the same time. It is the responsibility of the customer to advise the Company about the other services the customer has through other carriers and the equipment the customer intends to use with the Company's service to minimize the potential of incompatible services. The Company does not warrant that its services can be used together at the same location; in fact, the Company attempts to note, where applicable, such incompatability in this tariff. Due to the vast array of services and equipment, the Company cannot reasonably assert that it has noted every such incompatability, and cannot be responsible if customers knowingly order incompatible services from the Company or unwittingly order incompatible services from the Company and another carrier.

Customers who order avdanced services, such as high-speed, dedicated and data services, are presumed to understand the limitations of their equipment, such as computers, switchboards and modems, and whether the services ordered will function with the Company's service. The Company is not liable for services that do not perform as anticipated due to the failure of the customer to connect proper and sufficient customer-premises equipment.

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Issued: June 8, 2001

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201 Missouri Public 13 2001 FILED AUG 1 3 2001 0 1 - 6 7 2 Service Commission

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Section 2. Technical Terms and Abbreviations (cont'd)

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<u>Local Calling</u>: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

<u>Local Exchange Carrier</u>: A company that furnishes exchange telephone service.

<u>Non-Recurring Charges</u>: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

<u>Presubscription</u>: An arrangement whereby a Customer may select and designate to the Company a Telecommunications Carrier it wishes to use, without an access code, for completing toll Calls. The selected Exchange Carrier is referred to as the End User's Presibscribed Interexchange Carrier (PIC).

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 am through 5:00 p.m., Monday through Friday, excluding defined Holidays.

Service Order: The request for local exchange services executed by the Customer and the Company in a format specified by the Company.

Station: Terminal equipment from or to which calls are placed.

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Section 3. Regulations (cont'd)

3.4 Customer Equipment and Channels (cont'd)

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3.4.4 Inspections

Inspections

1) At reasonable times, the Company test and inspect equipment located on the Customer's premises to verify that it is maintained and operated according to Company specifications.

2) If protective requirements for Customer-provided equipment are not in place, the

Company may take action to protect its facilities, equipment, and personnel.

3) Failure to properly maintain or operate equipment according to Company specifications or to maintain required safety measures may result in the immediate disconnection or removal of company equipment or facilities, without any alteration in the Customer's liability to pay for service.

#### 3.5 Deposits

- 1) The Company does not take deposits.
- 2) The Company is not required to extend service to potential customers who do not meet the Company's standards for creditworthiness.

#### 3.6 Payment Arrangements

#### 3.6.1 Payments for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

#### 3.6.2 Taxes

The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, universal service charges, surcharges required by law or Commission Order, and taxes imposed by any local, state, or federal government on or based upon the provision, sale or use of network services, excluding taxes on the Company's net income. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

#### 3.6.3 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

1) Non-recurring charges are due and payable within 21 days after the date of the invoice.

2) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, due and payable within 21 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.

Issued: June 8, 2001

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Section 3. <u>Regulations</u> (cont'd)
3.6 Payment Arrangements (cont'd)

Service Commission

## 3.6.6 Cancellation of Application for Service

- 1) Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2) Where, prior to cancellation, the Company incurs any expenses in installing the service or in preparing to install the service, a charge equal to all of the costs the Company incurred, less net salvage, shall apply, but this charge shall not exceed the sum of all recurring and nonrecurring charges assessed either for the minimum period of services ordered or the length of the contract for services.
- 3) Where the Company incurs any expense in connection with special construction, a charge equal to all of the costs incurred, less net salvage, applies.

#### 3.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly to recover all costs associated with such change.

## 3.7 Allowances for Interruptions in Service

#### 3.7.1 General

- 1) A credit allowance will be given when service is interrupted, except as follows. A service is interrupted when it becomes inoperative due to the failure of the Company's facilities or equipment.
- 2) An interruption period begins when the Customer reports the service outage and, if necessary, releases equipment or facilities for testing and repair.
- 3) If the Customer reports an outage declines to release equipment or facilities for testing and repair, the service or facility is not considered to be interrupted. No credit allowances will be made.
- 4) If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

Issued By: George A. Pfenenger, President Socket Telecom, LLC

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#### Section 3. Regulations (cont'd)

3.7 Allowances for Interruptions in Service (cont'd)

#### 3.7.2 <u>Limitations of Allowances</u>

No credit allowance will be made for any interruption in service:

- 1) Due to circumstances or causes beyond the control of the Company;
- 2) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- 3) During any period in which the Customer continues to use the service on an impaired basis;
- 4) During any period when the Customer has released service for maintenance or for a Customer ordered change in service;
- 5) That was not reported to the Company within ten (10) days of the date that service was affected.

#### 3.7.3 Application of Credits for Interruptions in Service

- 1) Credits for interruptions flat-rated service, a credit allowance is applied on a pro rate basis against the rate depends upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
  - 2) For calculating credit allowances, every month is considered to have thirty (30) days.
- 3) A credit allowance will be given for interruptions of 15 minutes or more. Multiple interruptions of 15 minutes or more during any one 24-hour period will be aggregated into a single interruption.
- 4) Interruptions of 24 Hours or Less: If the length of interruption to be credited is 15 minutes or more, but less than 3 hours, 1/10 day credit will be given. If the length is 3 hours or more, but less than 6 hours, 1/5 day credit will be given. If the length is 6 hours or more, but less than 12 hours, 1/2 day credit will be given. If the length of interruption to be credited is 12 hours or more, one day credit will be given.
- 5) Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.
- 6) Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one month period.
- 7) For any services charged by the minute and not flat-rate, the Company will provide a credit equal to one minute of applicable service for calls that are interrupted or subject to inadequate transmission.

Issued: November 24, 2003 Effective: December 24, 2003

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Section 3. Regulations (cont'd)

3.7 Allowances for Interruptions in Service (cont'd)

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3.7.2 <u>Limitations of Allowances</u>

No credit allowance will be made for any interruption in service:

- 1) Due to circumstances or causes beyond the control of the Company;
- 2) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- 3) During any period in which the Customer continues to use the service on an impaired basis;
- 4) During any period when the Customer has released service for maintenance or for a Customer ordered change in service;
- 5) That was not reported to the Company within ten (10) days of the date that service was affected.

3.7.3 Application of Credits for Interruptions in Service

- 1) Credits for interruptions flat-rated service, a credit allowance is applied on a pro rate basis against the rate depends upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
  - 2) For calculating credit allowances, every month is considered to have thirty (30) days.
- 3) A credit allowance will be given for interruptions of 15 minutes or more. Multiple interruptions of 15 minutes or more during any one 24-hour period will be aggregated into a single interruption.
- 4) Interruptions of 24 Hours or Less: If the length of interruption to be credited is 15 minutes or more, but less than 3 hours, 1/10 day credit will be given. If the length is 3 hours or more, but less than 6 hours, 1/5 day credit will be given. If the length is 6 hours or more, but less than 12 hours, 1/2 day credit will be given. If the length of interruption to be credited is 12 hours or more, one day credit will be given.
- 5) Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.
- 6) Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one month period.

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Section 3. Regulations (cont'd)

#### Service Commission

#### 3.7 Allowances for Interruptions in Service (cont'd)

3.7.4 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of at least 8 hours or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel applies only to the circuit subject to the outage or cumulative service credits. Customer must make a cancellation request in writing within 30 days of the outage.

#### 3.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term (set either by contract or a minimum billing period), Customer agrees to pay termination liability charges, of all unpaid non-recurring charges, any disconnection, early cancellation or termination charges and all recurring charges for the balance of the term.

#### 3.9 Customer Liability for Unauthorized Use of Service

#### 3.9.1 <u>Unauthorized Use of Service</u>

- 1) Unauthorized use of service occurs when a person or entity that does not have authority to use it, obtains the Company's services, or a person or entity that otherwise has authority to use it, uses or obtains it fraudulently, or uses services that are not authorized.
  - 2) The following activities are examples of fraudulent use:
  - a) Transmitting a message, locating a person, or otherwise giving or obtaining information by way of the service, without paying for it,
  - b) Avoiding payment of all or a part of any of the Company's charges by making, rearranging or tampering with connections not authorized by the Company services or by using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices; and
  - c) Toll Free callers using the service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis.
- 3) Customers are advised that use of telecommunications equipment and services, carries a risk of various forms of telecommunications fraud. Customers should take all necessary steps to restrict access to their facilities and equipment to detect and prevent unauthorized use of the equipment and services provided by the Company.

Issued: June 8, 2001

Effective: July 22: 2400

AUG 13 2001 Missouri Public

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street

Columbia, Missouri 65201

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01-672 Service Commission

Cancelled

July 26, 2006 Missouri Public Service Commission

Section 3. Regulations (cont'd)

### Service Commission

#### 3.11 Transfers and Assignments

The Customer may not assign or transfer its rights or duties in connection with the services and facilities provided by company without the written consent of the Company.

#### 3.12 Notices and Communications

- 1) The Customer shall provide an address to which the Company shall deliver all notices and other communications except that Customer may also designate a separate address to which the Company's bills for service shall be sent.
- 2) The Customer may establish either a street address as its mailing address for such notices described above, or may establish an e-mail address as the address to which notices and/or bills are to be sent.
- 3) Except as otherwise provided in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing (either hard copy or by e-mail). Materials mailed shall be presumed to have been delivered on the third business day following mailing, materials sent by overnight delivery shall be presumed to have been delivered on the next business day following mailing and materials e-mailed or faxed shall be presumed to have been delivered the next business day following transmission, or when actually received or refused by the addressee, whichever occurs
- 4) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing.

#### 3.13 Operator Service Requirements

Company provided intrastate operator assisted communications services will observe the following requirements:

- 1) Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Company's knowledge.
- 2) The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.
- 3) Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4) Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone Company (LEC) billings.
  - 5) Company shall be listed on the LEC billing if the LEC has multi-Company billing ability.
- 6) Company will employ reasonable calling card verification procedures, acceptable to the Telephone Company issuing the calling card.

Issued: June 8,  $\overline{2001}$ 

CANCELLED

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street

Columbia, Missouri 65201

01-672 Service Commission

FILED AUG 1 3 2001

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Effective: July 2007 July 2007 Missouri Public

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Section 3. Regulations (cont'd)

#### Service Commission

#### 3.13 Operator Service Requirements (cont'd)

- 7) Company will route all 0 or 00 emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 8) Upon request, Company will transfer calls to another authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 9) Company will refuse operator services to traffic aggregators that block access to other Companies.
- 10) Company will assure that traffic aggregators will post and display information including: that Company is the operator service provider; detailed complaint procedures; and instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

#### 3.14 Rights And Responsibilities Of Missouri Residential Telephone Customers

Pursuant to Missouri Public Service Commission Rule 240-33.060 (3), Socket will provide its residential customers with the following information at the time service is established:

#### RIGHTS AND RESPONSIBILITIES OF MISSOURI RESIDENTIAL TELEPHONE CUSTOMERS

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

Unless you select an alternative billing method, You'll receive a telephone bill from us each month. Socket provides local and long distance telephone service. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payments must be sent to Socket by either mailing your payment, establishing an automatic billing account or by e-mailing in the necessary information to pay your bill. Payment for service may be by credit card, check or cash (do not mail cash). If you are temporarily having difficulty paying your telephone bill, please call Socket immediately at 1-800-762-5383. By doing this, you may avoid having your phone service suspended or disconnected.

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Service Commission

#### Service Commission

Section 3. Regulations (cont'd)

3.14 Rights And Responsibilities Of Missouri Residential Telephone Customers (cont'd)

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number may be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charges until five days after a charge has become delinquent. Additionally, Socket will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment or network in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
  - 4. Misrepresentation of identity in obtaining telephone utility service.
  - 5. Incurring charges and evidencing an intent not to pay such charges when due.

#### Reconnection of Service

After local telephone service has been discontinued, Socket will restore your service when the reason for the discontinuance has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by Socket.
- 2. Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.
  - 3. An additional deposit or advance payment may be required.

#### Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to Socket at 1-800-762-5383. Written inquiries may be directed to Socket, 810 Cherry Street, Columbia Missouri, 65201

- If Socket cannot resolve your complaint, you may call the Missouri Public Service Commission, located at Governor's Office Building, 200 Madison St, Jefferson City, Missouri, 65101, toll free at 1-800-392-4211 to file an informal complaint.
- If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri, 65102.
- Also the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at the Governor's Office Building, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

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Service Commission

Section 3. Regulations (cont'd)

#### 3.15 Caller ID

#### Service Commission

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for blocking of CPN will be available upon request, at no charge, <u>ONLY</u> to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant: Private, nonprofit, tax exempt, domestic violence intervention agencies, and Federal, state, and local law enforcement agencies.

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. Line blocking Customer can unblock their CPN information on a per call basis, at no charge, by dialing an access code (\*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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DEC 2 4 2003

Issued: June 8, 2001

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Issued By: George A. Pfenenger, President

Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201 MissAUD 113 LOUP

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Service Commission

Section 3. Regulations (cont'd)

# Service Commission

#### 3.16 Call Trace/Anonymous Calls

For Verizon exchanges:

Company's call trace capability is not available on a per call basis. If a Customer wishes to have this capability, they must presubscribe to Company's Call Tracing Service. A monthly recurring charge applies. A Customer who pre-subscribes to the Company's Call Tracing Service and wishes to attempt a Call trace must immediately after the call press \*57, and hold the line. A recording will inform the Customer if the trace was successful, and how to proceed by contacting 911 and/or Verizon Nuisance Call Bureau. The recording will provide the number of the Nuisance Call Bureau. Under no circumstances will the Customer be provided the calling number. However, the Nuisance Call Bureau will follow up with law enforcement authorities according to Verizon protocol.

#### For Sprint Exchanges:

Customers receiving annoying or anonymous calls may request a telephone number change which will be provided at no charge by Socket, or the customer may utilize Call Trace on a per activation basis with an associated charge per use. Call Trace allows the customer to dial \*57 to automatically request that the following information be recorded: a) the originating telephone number b) the date and time of the call and c) the date and time call trace was activated. When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number which will assist the customer. Should the customer decide to prosecute the originating party, the customer should contact Socket for further instructions. Activation of Call Trace never authorizes Socket to provide the called party with the calling party telephone number. Call Trace is a feature which must be activated through contact with company's business office.

#### For Southwestern Bell exchanges:

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (\*57) to automatically request that the following information be recorded: the originating telephone number; the date and time of the call; and the date and time call trace was activated. When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decided to prosecute the call originating party, the customer should contact Socket for further instructions. Activation of Call Trace never authorizes Socket to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the customer's telephone line.

DEC 2 4 2003

Issued: June 8, 2001

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Effective: July 25, 200

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

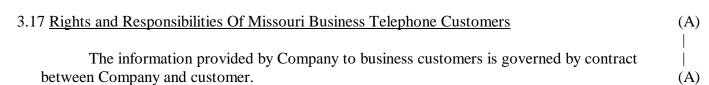
FILED AUG 13 2001 0 1 - 6 7 2 Service Commission

#### Section 3. Regulations (cont'd)

#### 3.16 Call Trace/Anonymous Calls (cont'd)

For Spectra exchanges:

Company's call trace capability is not available on a per call basis. If a Customer wishes to have this capability, they must presubscribe to Company's Call Tracing Service. A monthly recurring charge applies. A Customer who pre-subscribes to the Company's Call Tracing Service and wishes to attempt a Call trace must immediately after the call press \*57, and hold the line. A recording will inform the Customer if the trace was successful, and how to proceed by contacting 911 and/or Spectra Nuisance Call Bureau. The recording will provide the number of the Nuisance Call Bureau. Under no circumstances will the Customer be provided the calling number. However, the Nuisance Call Bureau will follow up with law enforcement authorities according to Spectra protocol.



Issued: November 24, 2003 Effective: December 24, 2003

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REC'D JUN 08 2001

Section 3. Regulations (cont'd)

3.16 Call Trace/Anonymous Calls (cont'd)

Service Commission

For Spectra exchanges:

Company's call trace capability is not available on a per call basis. If a Customer wishes to have this capability, they must presubscribe to Company's Call Tracing Service. A monthly recurring charge applies. A Customer who pre-subscribes to the Company's Call Tracing Service and wishes to attempt a Call trace must immediately after the call press \*57, and hold the line. A recording will inform the Customer if the trace was successful, and how to proceed by contacting 911 and/or Spectra Nuisance Call Bureau. The recording will provide the number of the Nuisance Call Bureau. Under no circumstances will the Customer be provided the calling number. However, the Nuisance Call Bureau will follow up with law enforcement authorities according to Spectra protocol.

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DEC 2 4 2003

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Issued: June 8, 2001

Effective: July 2013

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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Service Commission

Section 4. <u>Local Services and Rates</u>

<u>COMPANY CURRENTLY OFFERS SERVICES</u>

<u>ONLY TO BUSINESS</u>

#### 4.1 General

Local service is provided only in those exchanges listed in the "Exchanges Served" section of this tariff. Local Service may be provided over the company's own facilities, may be provided over the facilities of another carrier or may be provided using a combination of those facilities. Local service is offered subject to the availability of facilities; not all services are available in all exchanges. Local service is currently only available to business customers.

# 4.2 Exchanges Served and Distance Factor For Each Exchange

The services offere distance factors ma	d under this tariff are	available	e in the following	exchanges.	The associated	CHIMATA ANNI A ANI
and take to take to the	Adrian	50	Advance	107		
			Altenburg-			
	Agency	38	Frohna	.77		
	Alton	404	Annapolis	396		
	Antonia	24	Archie	44		
	Arcola	288	Armstrong	101		
	Ash Grove	18	Ashland	13		(T)
	Augusta	17	Aurora	144		
	Ava	37	Avilla	252		
	Beaufort	54	Belgrade	280		
	Bell City	113	Belle	59		(T)
	Belleview	308	Belton	20		
	Benton	112	Billings	18		
	Birch Tree	516	Bismarck	63		
	Bland	55	Bloomfield	121		
	Bloomsdale	43	Blue Eye	56		
	Blue Springs	17	Bonne Terre	52		
	Boonville	99	Boss	82		(T)

Issued: May 14, 2007 Effective: June 13, 2007

Issued By: George A. Pfenenger, President Socket Telecom, LLC 2703 Clark Ave Columbia, MO 65202

CANCELED March 8, 2013 Missouri Public Service Commission JC-2013-0352

Filed

Missouri Public
Service Commission

3<sup>rd</sup> Revised Page 29 Replacing 2nd Revised Page 29

#### Section 4. <u>Local Services and Rates</u>

#### COMPANY CURRENTLY OFFERS SERVICES ONLY TO BUSINESS CUSTOMERS

#### 4.1 General

Local service is provided only in those exchanges listed in the "Exchanges Served" section of this tariff. Local Service may be provided over the company's own facilities, may be provided over the facilities of another carrier or may be provided using a combination of those facilities. Local service is offered subject to the availability of facilities; not all services are available in all exchanges. Local service is currently only available to business customers.

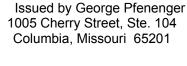
Customer Specific Pricing may be offered for dedicated, non-switched, private line and special access services and for central office-based switching systems, which substitute for customer premise, private branch exchange (PBX) services. Customer Specific Pricing may also be offered for any business service in an exchange in which the local exchange company's services offered to business customers have been classified as competitive. Copies of Customer Specific Pricing contracts will be made available on a proprietary basis to the Staff upon request.

#### 4.2 Exchanges Served and Distance Factor For Each Exchange

The services offered under this tariff are available in the following exchanges. The associated distance factors may apply.

Adrian	50	Advance	107
		Altenburg-	
Agency	38	Frohna	77
Alton	404	Annapolis	396
Antonia	24	Archie	44
Arcola	288	Armstrong	101
Ash Grove	18	Ashland	52
Augusta	68	Aurora	144
Ava	148	Avilla	252
Beaufort	54	Belgrade	280
Bell City	113	Belle	236
Belleview	308	Belton	20
Benton	112	Billings	18
Birch Tree	516	Bismarck	63
Bland	220	Bloomfield	121
Bloomsdale	43	Blue Eye	56
Blue Springs	17	Bonne Terre	52
Boonville	99	Boss	328

Issued: July 29, 2005 Effective: August 28, 2005







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Section 4. Local Services and Rates
COMPANY CURRENTLY OFFERS SERVICES
ONLY TO BUSINESS

#### 4.1 General

Local service is provided only in those exchanges listed in the "Exchanges Served" section of this tariff. Local Service may be provided over the company's own facilities, may be provided over the facilities of another carrier or may be provided using a combination of those facilities. Local service is offered subject to the availability of facilities; not all se rvices are available in all exchanges. Local service is currently only available to business customers.

#### 4.2 Exchanges Served and Distance Factor For Each Exchange (T)

The services offered under this tariff are distance factors may apply.	available i	n the following	exchanges.	The associated	(T)
Adrian	50	Advance	107	(T)	(T)
		Altenburg-		(T)	(T)
Agency	38	Frohna	77		
Alton	404	Annapolis	396	(T)	(T)
Antonia	24	Archie	44	(T)	(T)
Arcola	288	Armstrong	101	(T)	(T)
Ash Grove	18	Ashland	52	(T)	(T)
Augusta	68	Aurora	144	(T)	(T)
Ava	148	Avilla	252	(T)	(T)
Beaufort	54	Belgrade	280	(T)	(T)
Bell City	113	Belle	236	(T)	(T)
Belleview	308	Belton	20	(T)	(T)
Benton	112	Billings	18	(T)	(T)
Birch Tree	516	Bismarck	63	(T)	(T)
Bland	220	Bloomfield	121	(T)	(T)
Bloomsdale	43	Blue Eye	56	(T)	(T)
Blue Springs	17	Bonne Terre	52	(T)	(T)
Boonville	99	Boss	328	(T)	(T)

Issued: October 4, 2004 Effective: November 3, 2004

Section 4. Local Services and Rates COMPANY CURRENTLY OFFERS SERVICES **(T) ONLY TO BUSINESS CUSTOMERS** Missourl Public (T) **RECD NOV 2 4 2003** 4.1 General Local service is provided only in those exchanges listed in the "Exchanges Served" section of this tariff. Local Service may be provided over the company's own facilities, may be provided over the facilities of another carrier or may be provided using a combination of those facilities. Local service is offered subject to the availability of facilities; not all services are available in all exchanges. Local service is currently only available to business customers. 4.2 Exchanges Served The services offered under this tariff are limited to the following exchanges: **(T)** Cape Girardeau (A) Centralia Columbia Fenton Flat River (Park Hills) Fulton Hannibal CANCELLED Harvester Lake Ozark/Osage Beach Manchester NOV 0 3 2004 Mexico Montgomery City vice Commission Poplar Bluff Sikeston St. Charles St. Louis Wellsville (A) 4.3 Main Telephone Service

Issued: November 242003

Effective: December 242003

Issued By: George A. Pfenenger, President
Socket Telecom, LLC
811 Cherry Street, Suite 310
Columbia, Missouri 65201

Main telephone service is provided through ISDN PRI as described in the following sections.

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Original Page 29

### Section 4. Local Services and Rates

## Service Commission

#### 4.1 General

Local service is provided only in those exchanges listed in the "Exchanges Served" section of this tariff. Local Service may be provided over the company's own facilities, may be provided over the facilities of another carrier or may be provided using a combination of those facilities. Local service is offered subject to the availability of facilities; not all services are available in all exchanges.

#### 4.2 Exchanges Served

The services offered under this tariff are limited to the exchanges served by Southwestern Bell, Sprint, Verizon and Spectra.

#### 4.3 Main Telephone Service

[This section reserved for future use]

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DEC 2 4 2003

Issued: June 8, 2001

Effective: July 150 August 150 Au

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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# Section 4.2 (Continued)

		Bowling	
Bourbon	200	Green	71
Bradleyville	80	Branson	0
Brazito	63	Bridgeton	13
Bronaugh	400	Brookfield	93
Buffalo	276	Bunker	380
Cabool	280	Caledonia	284
California	154	Camdenton	143
Campbell	147	Canton	388
		Cape	
Cape Fair	68	Girardeau	99
Cardwell	178	Carl Junction	70
Carrollton	61	Carthage	56
Caruthersville	171	Cassville	144
Caulfield	248	Cedar Hill	30
Ceder Creek	52	Center	92
Centertown	91	Centerville	376
Centralia	84	Chaffee	105
Chamois	144	Charleston	127
Chesterfield	19	Chillicothe	72
Clark	120	Clarksburg	189
Clarksville	62	Clever	16
Climax Springs	157	Collins	352
Columbia	0	Conway	252
Crane	108	Creve Coeur	14
Cross Timbers	380	Cuba	236
Dadeville	252	Dardenne	24
De Kalb	41	De Soto	39
Deering	170	Defiance	52
Delta	103	Dexter	128
Dora	224	Downing	151
E. Independence	12	East Prairie	136
Edgar Springs	376	Edina	147
		Eldorado	
Eldon	128	Springs	380
Elkland	224	Ellsinore	512
Elsberry	47	Eminence	468

Issued: October 4, 2004 Effective: November 3, 2004





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Section	4.2	(Continu	ed)

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Essex	127	Eugene	140
Eureka	23	Everton	220
		Excelsor	
Ewing	388	Springs	25
Exeter	160	Fair Grove	14
Farley	8	Farmington	60
Fayette	102	Fenton	14
		Festus-Crystal	
Ferguson	8	City	30
Fisk	127	Flat River	56
Florissant	8	Foley	68
Fordland	156	Foristell	24
		Fort Learnard	
Forsyth	28	Wood	161
Frankford	83	Fredericktown	74
Fremont	512	Fulton	93
Gainesville	176	Galena	72
Gideon	151	Gladstone	6
Glasgow	93	Golden City	284
Grain Valley	17	Gravois Mill	142
Gray Summit	33	Greenfield	252
Greenwood	17	Grove Spring	248
Hallsville	52	Hannibal	94
Hartville	228	Harvester	21
Hawk Point	72	Hayti	167
		Herculaneum-	
Hazelwood	12	Pevely	27
Hermann	128	Hermitage	356
Higbee	111	High Hill	116
High Ridge	21	Highlandville	80
Hillsboro	33	Holcomb	153
Holstein	80	Holts Summit	35
Hornersville	178	House Spring	24
Houston	336	Humansville	328
Hunnewell	320	Hurley	100

Issued: October 4, 2004 Effective: November 3, 2004





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#### Section 4.2 (Continued)

Imperial	20	Independence	9
Irondale	268	Ironton	332
Jackson	92	Jasper	56
Jefferson City	0	Jenkins	104
Jerico Spring	320	Jonesburg	100
Joplin	68	Kansas City	0
		Kimberling	
Kennett	165	City	44
Kirksvile	130	Kirkwood	10
Knob Noster	59	Koshkonong	348
La Grange	364	La Monte	66
Laddonia	208	Ladue	2
Lake Ozark/Osage			
Beach	133	Lamar	58
Lancaster	146	Leadwood	57
Land	040	Landa O marit	45
Leasburg	216	Lee's Summit	17
Lesterville	372	Lewiston	404
Liberty	13	Licking	420
Lilbourn	144	La Calana	004
Lockwood	38	Louisburg	304
Louisiana	71	Lowery City	424
Mack's Creek	155	Malden	143
Manchester	17	Manes	276
Mano	48	Mansfield	192
Marble Hill	93	Marceline	96
Marionville	24	Marshall	74
Marshfield	200	Marston	149
Marthasville	68	Maxville	16
Mehlville	11	Mexico	96
Milo	388	Moberly	116
Monett	40	Monroe City	300
Martal	440	Montgomery	70
Montauk	412	City	72
Monticello	404	Morehouse	127
Morrison	168	Moscow Mills	40
Mountain Grove	248	Mt. Sterling	204
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Issued: October 4, 2004 Effective: November 3, 2004





Socket Telecom, LLC Original Page 29.4

#### Section 4.2 (Continued)

Mt. Vernon	184	Mt. View	348
Nashua	10	Nebo	320
Neosho	64	Nevada	73
New Bloomfield	77	New Franklin	99
New Madrid	146	New Melle	28
Newburg	42	Niangua	220
Nixa	11	Norwood	220
Oak Ridge	83	Oakville	11
Oates	344	O'Fallon	36
Old Appleton	75	Old Monroe	40
Oran	111	Osceola	388
Overland	9	Ozark	104
Pacific	30	Palmyra	308
Parkville	8	Patton	78
Paynesville	56	Perry	244
Perryville	66	Pierce City	44
		Pocahontas -	
Pittsburg	328	New Wells	85
Pond	23	Poplar Bluff	129
Portage Des Sioux	19	Portageville	154
Potosi	240	Preston	356
Protem	84	Puxico	116
Quilin	140	Raymondville	360
	_	Reeds	
Raytown	9	Springs	48
Republic	12	Richland	245
Richmond	34	Richwoods	46
Risco	145	Riverview	8
Roby	336	Rocheport	52
Rockaway Beach	20	Rogersville	14
Rolla	0	Rushville	41
Russellville	105	Safe	268
Sainte Genevieve	47	Salem	168
San Antonio	48	Santa Fe	256
Sappington	11	Sarcoxie	232
Schell City	424	Scott City	104

Issued: October 4, 2004 Effective: November 3, 2004



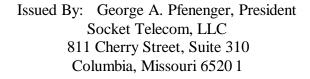


Socket Telecom, LLC Original Page 29.5

Section	4.2	(Contine	ied)

Sedalia	78	Senath	172
Seymour	172	Shelbina	352
Shelbyville	372	Sheldon	364
Shell Knob	92	Sikeston	126
Slater	81	Smithville	20
South Kansas City	13	Spanish Lake	10
Sparta	100	Springfield	0
St. Charles	17	St. Clair	45
St. James	276	St. Joseph	48
St. Louis	2	St. Marys	54
St. Peters	48	St. Robert	154
St. Thomas	98	Stanberry	76
Stoutsville	288	Strafford	10
Sturgeon	80	Summersville	372
Taos	49	Thayer	372
Theodosia	124	Thomasville	376
Tiffany Springs	8	Timber	480
Trenton	84	Troy	56
Truxton	100	Tuscumbia	124
Union	44	Urbana	328
Valley Park	15	Van Buren	500
Vanzant	224	Versailles	141
Vichy	272	Walker	412
Walnut Grove	20	Wardell	158
Ware	37	Warrenton	60
Washburn	164	Washington	43
Wasola	136	Waynesville	175
Weaubleau	348	Webb City	65
		Weldon	
Webster Groves	8	Springs	25
Wellsville	78	Wentsville	0
West Plains	304	West Quincy	344
Wheatland	360	Willard	10
Willow Springs	292	Winfield	60
Winona	504	Wright Oty	36
Wyatt	131		

Issued: October 4, 2004 Effective: November 3, 2004







#### PSC Mo No. 2

Socket Telecom, LLC

2nd Revised Page 30 Replacing<sup>st</sup> Revise Page 30

Section 4. Local Services and Rates (cont' d)

## 4.3 Main Telephone Service

(M)

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Main telephone service is provided through ISDN PRI as described in the following sections.

## 4.4 <u>Digital Subscriber Line Services</u>

This section reserved for future use.

Issued: October 4, 2004 Effective: November 3, 2004

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201





Socket Telecom, LLC

PSC Mo No. 2 1st Revised Page 30 Replacing Original Page 30

Section 4. Local Services and Rates (cont'd)

Missouri Public

4.4 <u>Digital Subscriber Line Services</u>

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Service Commission

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Public Service Commission

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Issued: November 24, 2003

Effective: December 24, 2003

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201

Missouri Public Sorvico Commission

FLED DEC 24 2003

PSC Mo No. 2 Original Page 30

Section 4. Local Services and Rates (cont'd)

REC'D JUN 08 2001

Service Commission

## 4.4 <u>Digital Subscriber Line Services</u>

#### 4.4.1 <u>Description</u>

Digital Subscriber Line Services (xDSL) are non-switched local technologies that allow multiple forms of data, voice and video to be carried over standard twisted pair copper on the local loop between the central office and the customer site. xDSL services are available only where appropriate facilities are in place. xDSL is a generic term encompassing ADSL, SDSL, HDSL, IDSL, VDSL and other forms of DSL as they are developed. xDSL services are offered over dedicated facilities that use the existing copper wires from the Company's central office facilities (including collocations and near locations) to the subscriber premises, that require particular electronic equipment at such central office and the subscriber premises and that send high speed signals up and down those copper wires. xDSL technologies do not use the public switched network, do not have telephone numbers assigned and cannot presently be used to gain access to the public switched network. If these services change so that they may be used to gain access to the public switched network, this tariff will be amended accordingly prior to permitting such access.

Customers may only purchase xDSL services from this tariff if the service is used to transmit data and/or to provide access for long distance services when more than 90% of the long distance usage is within the state. This service may not be used to complete local switched voice calls.

## 4.4.2 Rates

The Company will provide xDSL services to customers under rates on an individual case basis (ICB). ICB rates will be dependent on the company's cost of providing the service to the customer, including, but not limited to, necessary construction to connect the customer or to condition existing facilities, the customer's equipment needs and contract term. The ICB rates will be structured to recover the company's cost of providing the service and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission Staff on a proprietary basis upon request.

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Issued: June 8, 2001

Effective July 25, 200 real

Issued By: George A. Pfenenger, President
Socket Telecom, LLC
810 Cherry Street
Columbia, Missouri 65201

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## **REC'D JUN 08 2001**

Section 4. Local Services and Rates (cont'd)

## Service Commission

## 4.5 Integrated Services Digital Network

#### 4.5.1 Basic Rate Interface ("BRI")

### 4.5.I.I Description

ISDN-BRI service provides two bearer plus one data signaling channel access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. BRI lines have two 64Kbps channels. Each channel can have a separate telephone number or the channels can be combined to create a single, higher-bandwidth channel. BRI service does not include the underlying access line.

#### 4.5.1.2 Rates

Standard ISDN-BRI Package:

For Exchanges in the Service Area of:	Monthly rate	Non-Recurring Charge	Restrictions on Use
Sprint	\$70	\$400	
Southwestern Bell	\$200	\$600	
Verizon	\$260	\$100	limited to 100 hours per month*
Spectra	\$260	\$100	limited to 100 hours per month*

<sup>\*</sup> additional minutes are available for \$0.30 per minute

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DEC 2 4 2003

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Issued: June 8, 2001

Effective: July 23, 2001

Issued By: George A. Pfenenger, President

Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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01-672 Service Commission

## **REC'D JUN 08 2001**

Section 4. Local Services and Rates (cont'd)

## Service Commission

- 4.5 <u>Integrated Services Digital Network</u> (cont'd)
  - 4.5.2 Primary Rate Interface ("PRI")

#### 4.5.2.1 Description

ISDN-PRI service provides twenty-four 64Kbps bearer channels access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. PRI lines have two channels. Each channel can have a separate telephone number or the channels can be combined to create a single, higher-bandwidth channel.

## 4.5.2.2 Rates

The Company will provide ISDN-PRI services to customers under rates on an individual case basis (ICB). ICB rates will be dependent on the company's cost of providing the service to the customer, including, but not limited to, necessary construction to connect the customer or to condition existing facilities, the customer's equipment needs and contract term. The ICB rates will be structured to recover the company's cost of providing the service and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission Staff on a proprietary basis upon request.

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DEC 2 4 2003

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Issued: June 8, 2001

Effective: July 2015

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

FILED AUG 13 2001 0 1 - 6 7 2 Service Commission Section 4. <u>Local Services and Rates</u> (cont'd)
4.5 <u>Integrated Services Digital Network</u> (cont'd)

## 4.5.3 Primary Rate Interface Inbound-Only

## 4.5.3.1 Description

ISDN PRI Inbound-Only service provides twenty-four 64 Kbps channel DS1 for telecommunications service to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data. The basic channel structure for ISDN PRI Inbound-Only is twenty-three 64 Kpbs "bearer" B-Channels and one 64 Kpbs "control" D-Channel. The customer has the option to activate up to 23 B-Channels on the first ISDN PRI and up to 24 B-Channels on additional ISDN PRI Inbound-Only arrangements. The B-Channels can be used to connect the Customer's CPE to the Public Circuit Switched Network for only inward network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on PRI Service are available. Additional listings can be obtained. ISDN PRI service provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

This service does not allow for the origination of phone calls from the CPE. As such it cannot use Operator Assistance, Directory Assistance, or E911 services. The customer must have an alternate means of reaching emergency services, including but not limited to a PRI ISDN circuit that is not ISDN PRI Inbound-Only.

Both Primary Rate Interface and Primary Rate Interface Inbound-Only may be configured with an Out of Calling Scope Option. This is a foreign exchange offering which allows a customer to obtain exchange service from a mandatory local calling area other than the mandatory local calling area where the customer is physically located.

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Issued: May 14, 2007 Effective: June 13,2007

Issued By: George A. Pfenenger, President Socket Telecom, LLC 2703 Clark Lane Columbia, MO 65202

CANCELLED October 11, 2007 Missouri Public Service Commission



Socket Telecom, LLC PSC Mo No. 2 Original Page 32.1

Section 4. <u>Local Services and Rates</u> (cont'd) 4.5 Integrated Services Digital Network (cont'd)

### 4.5.3 Primary Rate Interface Inbound-Only

#### 4.5.3.1 Description

ISDN PRI Inbound-Only service provides twenty-four 64 Kbps channel DS1 for telecommunications service to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data. The basic channel structure for ISDN PRI Inbound-Only is twenty-three 64 Kpbs "bearer" B-Channels and one 64 Kpbs "control" D-Channel. The customer has the option to activate up to 23 B-Channels on the first ISDN PRI and up to 24 B-Channels on additional ISDN PRI Inbound-Only arrangements. The B-Channels can be used to connect the Customer's CPE to the Public Circuit Switched Network for only inward network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on PRI Service are available. Additional listings can be obtained. ISDN PRI service provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

This service does not allow for the origination of phone calls from the CPE. As such it cannot use Operator Assistance, Directory Assistance, or E911 services. The customer must have an alternate means of reaching emergency services, including but not limited to a PRI ISDN circuit that is not ISDN PRI Inbound-Only.

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Issued: November 24, 2003 Effective: December 24, 2003

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201





4.5.4

## Section 4. Local Services and Rates (cont'd)

Distance Factor	(A)
	Missouri Public
Exchange	Distance Factor
	100 RECD NOV 2 4 2003
Cape Girardeau	100 NEOD NOV & 4 ZUUS
Centralia	25
Columbia	<sup>23</sup> Service Commission
Fenton	14
Flat River (Park Hills)	56
Fulton	95
Hannibal	95
Harvester	13
Lake Ozark/Osage Beach	136
Manchester	9
Mexico	96
Montgomery City	116
Poplar Bluff	130
Sikeston	126
St. Louis	0
St. Charles	11
Wellsville	116
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Issued: November 24, 2003

Effective: December 24, 2003

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 65201

Missouri Public Service Commission

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# **REC'D JUN 08 2001**

Section 4. Local Services and Rates (cont'd)

## Service Commission

#### 4.7 Private Line Services

## 4.7.1 Description

Private Line Services are non-switched access line services that allow data, voice or video to be carried between the Company's routing equipment and the customer site. Private line services are available only where appropriate facilities are in place. Private line service is a generic term encompassing all unswitched access line services offered over dedicated facilities.

Customers may only purchase private line services from this tariff if the service is used to transmit data and/or to provide access for long distance services when more than 90% of the long distance usage is within the state. This service may not be used to complete local switched voice calls.

#### 4.4.2 Rates

The Company will provide private line services to customers under rates on an individual case basis (ICB). ICB rates will be dependent on the company's cost of providing the service to the customer, including, but not limited to, necessary construction to connect the customer or to condition existing facilities, the customer's equipment needs and contract term. The ICB rates will be structured to recover the company's cost of providing the service and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission Staff on a proprietary basis upon request.

CANCELLED

DEC 24 2003 SHRS 34 Judic Service Commission

Issued: June 8, 2001

Effective: July 23, 2001

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

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Service Commission

1st Revised Sheet 34.1 Replacing Original Revised Sheet 34.2

## 4.8 Socket DS3 Service

#### 4.8.1 <u>Description</u>

Socket DS3 Service is a dedicated high capacity channel that provides for the simultaneous two-way transmission at a transmission speed of 44.736 Mbps. The service is available between a customer-designated premises and a Socket Central Office where multiplexing or switching are performed. If the customer purchases the DS3 Port rate element, the customer will have access to and from the public switched telephone network.

Customers may choose to have this service provisioned with an Out of Calling Scope Option. (T)

## 4.8.2 Rate Elements

DS3 Cross-Connect - Denotes the DS3 connection between two DS 3 channels in the same serving office. This charge applies when it is necessary to connect a DS3 Trunk facility with a DS3 Transport facility in the same service office.

DS3 Port - Denotes the central office switching facility that provides the customers with access to the public switched telephone network.

DS3 Transport - Denotes the 44.736 Mbps. communications path between the service office serving the customer-designated premise and a Socket Central Office. This rate element does not apply if the customer is served directly by a Socket Central Office.

DS3 Trunk - Denotes the 44.736 Mbps communication path between the customer designated premise and the service office for that premise.

Issued: March 20, 2007 Effective: April 19, 2007





#### 4.8 Socket DS3 Service

## 4.8.1 <u>Description</u>

Socket DS3 Service is a dedicated high capacity channel that provides for the simultaneous two-way transmission at a transmission speed of 44.736 Mbps. The service is available between a customer-designated premises and a Socket Central Office where multiplexing or switching are performed. If the customer purchases the DS3 Port rate element, the customer will have access to and from the public switch ed telephone network.

This service is only available in exchanges where Southwestern Bell Telephone, L.P. operates as the incumbent local exchange carrier.

#### 4.8.2 Rate Elements

DS3 Cross-Connect - Denotes the DS3 connection between two DS 3 channels in the same serving office. This charge applies when it is necessary to connect a DS3 Trunk facility with a DS3 Transport facility in the same service office.

DS3 Port - Denotes the central office switching facility that provides the customers with access to the public switched telephone network.

DS3 Transport - Denotes the 44.736 Mbps. communications path between the service office serving the customer-designated premise and a Socket Central Office. This rate element does not apply if the customer is served directly by a Socket Central Office.

DS3 Trunk - Denotes the 44.736 Mbps communication path between the customer designated premise and the service office for that premise.

Issued: December 28, 2004 Effective: January 27, 2005





# **REC'D JUN 08 2001**

Section 6. Promotional Offerings

Service Commission

#### 6.1 General

The Company may, upon Commission approval, offer specific incentives during specified promotional periods. The Company will provide written notice to the Commission seven days prior to the commencement of a promotional period, specifying the terms of the promotion, the specific service offered, and the location and dates of the promotion period. The written notice will be filed in this Promotional Offerings Section of the Company's Tariff. Any promotions will be offered in a non-discriminatory manner.

6.2 [Reserved for Specific Promotions]

Issued: June 8, 2001

Effective: July 1997

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FILED AUG 13 2001 0 1 - 6 7 2 Service Commission

Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

## Section 7. Access Services and Rates

#### 7.1 Access Services

This section applies to intrastate access service supplied to customers for origination and termination of traffic to and from central office codes directly assigned to Socket. This section applies only to services used by a customer to originate or terminate intrastate communications, wherein all points of origination and termination are located within the state.

All restrictions stated in the tariffs referenced in Section 7.2 apply as set forth in those tariffs. (A)

#### 7.2 Access Concurrence

In Southwestern Bell's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Southwestern Bell Telephone Company. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval.

In Sprint's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Sprint Corporation. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval.

In CenturyTel's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of CenturyTel of Missouri, LLC. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval. (T)

In Spectra's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Spectra Communications Group, LLC. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval

Issued: November 24, 2003 Effective: December 24, 2003

CANCELLED
July 1, 2012
Missouri Public
Service Commission
TT-2012-0317; YC-2012-0682

Issued By: George A. Pfenenger, President Socket Telecom, LLC 811 Cherry Street, Suite 310 Columbia, Missouri 652`01



PSC Mo No. 2 Original Page 37

# REC'D JUN 08 2001

Section 7. Access Services and Rates

# Service Commission

#### 7.1 Access Services

This section applies to intrastate access service supplied to customers for origination and termination of traffic to and from central office codes directly assigned to Socket. This section applies only to services used by a customer to originate or terminate intrastate communications, wherein all points of origination and termination are located within the state.

#### 7.2 Access Concurrence

In Southwestern Bell's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Southwestern Bell Telephone Company. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval.

In Sprint's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Sprint Corporation. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval.

In Verizon's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Verizon Communications, Inc. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval

In Spectra's service territory, the Company concurs in the rates, rules, terms, conditions and regulations, including footnotes thereto, applying to access services as set forth in the presently approved tariffs of Spectra Communications Group, LLC. The Company reserves the right to cancel the above concurrence, subject to appropriate regulatory approval

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Issued: June 8, 2001

Effective: July 25; 2001

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Issued By: George A. Pfenenger, President Socket Telecom, LLC 810 Cherry Street Columbia, Missouri 65201

01-672 Service Commission

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#### Section 7. Access Services and Rates (cont'd)

#### 7.4 Access Rates<sup>1</sup>

#### 7.4.1 Intrastate Access Rates per Access Minute

7.4.1.1 <u>Tandem Rates</u>	<b>Originating</b>	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory Embarq Missouri d/b/a CenturyLink territory Southwestern Bell Telephone d/b/a AT&T territory Spectra Communications d/b/a CenturyLink territory	\$0.025264 \$0.045016 \$0.009703 \$0.023802	\$0.002022 \$0.000967 \$0.001318 \$0.001487	(C) (C) (C) (C)
7.4.1.2 <u>Local Switching</u>	Originating	Terminating	
CenturyTel of Missouri d/b/a CenturyLink territory Embarq Missouri d/b/a CenturyLink territory Southwestern Bell Telephone d/b/a AT&T territory	\$0.025421 \$0.023617 \$0.006142	\$0.000000 \$0.000000 \$0.000700	(C) (C)
1	\$0.025476	\$0.000000	

#### 7.4.2 VoIP-PSTN Traffic Rates per Access Minute

7.4.1.1 <u>Tandem Rates</u>	<u>Originating</u>	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.025264	\$0.002022	(C)
Embarq Missouri d/b/a CenturyLink territory	\$0.045016	\$0.000967	(C)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.009703	\$0.001318	(C)
Spectra Communications d/b/a CenturyLink territory	\$0.023802	\$0.001487	(C)
7.4.1.2 <u>Local Switching</u>	Originating	Terminating	
7.4.1.2 <u>Local Switching</u> CenturyTel of Missouri d/b/a CenturyLink territory	Originating \$0.002000	Terminating \$0.000000	(C)
<del></del>			(C) (C)
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.002000	\$0.000000	` ′
CenturyTel of Missouri d/b/a CenturyLink territory Embarq Missouri d/b/a CenturyLink territory	\$0.002000 \$0.003983	\$0.000000 \$0.000000	` ′

Issued: June 14, 2017 Effective: July 1, 2017

<sup>&</sup>lt;sup>1</sup> Socket Telecom, LLC bills both the end office switching rate and the composite tandem rate elements when originating and terminating interexchange calls as its switching facilities provide both the end-office and tandem switching functions.

#### Section 7. Access Services and Rates (cont'd)

#### 7.4 Access Rates<sup>1</sup>

#### 7.4.1 Intrastate Access Rates per Access Minute

7.4.1.1 <u>Tandem Rates</u>	<b>Originating</b>	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.025444	\$0.002201	(C)
Embarq Missouri d/b/a CenturyLink territory	\$0.045452	\$0.001403	(C)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.009803	\$0.001418	(C)
Spectra Communications d/b/a CenturyLink territory	\$0.024038	\$0.001723	(C)
7.4.1.2 <u>Local Switching</u>	Originating	Terminating	
7.4.1.2 <u>Local Switching</u> CenturyTel of Missouri d/b/a CenturyLink territory	Originating \$0.025421	Terminating \$0.000700	(C)
			(C) (C)
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.025421	\$0.000700	` /

#### 7.4.2 VoIP-PSTN Traffic Rates per Access Minute

7.4.1.1 <u>Tandem Rates</u>	<u>Originating</u>	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory Embarq Missouri d/b/a CenturyLink territory Southwestern Bell Telephone d/b/a AT&T territory Spectra Communications d/b/a CenturyLink territory	\$0.025444 \$0.045452 \$0.009803 \$0.024038	\$0.002201 \$0.001403 \$0.001418 \$0.001723	(C) (C) (C) (C)
7.4.1.2 <u>Local Switching</u>	Originating	<b>Terminating</b>	

Issued: July 15, 2016 Effective: July 31, 2016

<sup>&</sup>lt;sup>1</sup> Socket Telecom, LLC bills both the end office switching rate and the composite tandem rate elements when originating and terminating interexchange calls as its switching facilities provide both the end-office and tandem switching functions.

#### Section 7. Access Services and Rates (cont'd)

## 7.4 Access Rates

#### 7.4.1 Intrastate Access Rates per Access Minute

· · · · · · · · · · · · · · · · · · ·	Originating	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.050644	\$0.003433	(R)
Embarq Missouri d/b/a CenturyLink territory	\$0.068775	\$0.003237	(R)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.015945	\$0.003717	(R)
Spectra Communications d/b/a CenturyLink territory	\$0.048531	\$0.003912	(R)

## 7.4.2 VoIP-PSTN Traffic Rates per Access Minute

<u> </u>	Originating	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.027222	\$0.003433	(R)
Embarq Missouri d/b/a CenturyLink territory	\$0.049141	\$0.003237	(R)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.015945	\$0.003717	(R)
Spectra Communications d/b/a CenturyLink territory	\$0.026449	\$0.003912	(R)

Issued: July 1, 2015 Effective: July 31, 2015

#### Section 7. Access Services and Rates (cont'd)

## 7.4 Access Rates

## 7.4.1 Intrastate Access Rates per Access Minute

	Originating	<u>Terminating</u>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.044918	\$0.009257	(R)
Embarq Missouri d/b/a CenturyLink territory	\$0.069069	\$0.005884	(R)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.024088	\$0.003981	(R)
Spectra Communications d/b/a CenturyLink territory	\$0.052040	\$0.006834	(R)

## 7.4.2 VoIP-PSTN Traffic Rates per Access Minute

*	Originating	<b>Terminating</b>	
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.044918	\$0.009257	(R)
Embarq Missouri d/b/a CenturyLink territory	\$0.069069	\$0.005884	(R)
Southwestern Bell Telephone d/b/a AT&T territory	\$0.024088	\$0.003981	
Spectra Communications d/b/a CenturyLink territory	\$0.052040	\$0.006834	(R)

Issued: August 1, 2013 Effective: August 11, 2013

> Issued By: George A. Pfenenger, President Socket Telecom, LLC 2703 Clark Lane Columbia, Missouri 65202

**FILED** Missouri Public Service Commission JC-2014-0050

Socket Telecom, LLC

PSC Mo No. 2

Original Page 37.3

## Section 7. Access Services and Rates (cont'd)

## 7.4 Access Rates

## 7.4.1 Intrastate Access Rates per Access Minute

	Originating	<u>Terminating</u>
CenturyTel of Missouri d/b/a CenturyLink territory	\$0.043409	\$0.040975
Embarq Missouri d/b/a CenturyLink territory	\$0.068111	\$0.044480
Southwestern Bell Telephone d/b/a AT&T territory	\$0.024088	\$0.017439
Spectra Communications d/b/a CenturyLink territory	\$0.051243	\$0.045343

#### 7.4.2 VoIP-PSTN Traffic Rates per Access Minute

	Originating	<u>Terminating</u>
CenturyTel of Missouri d/b/a CenturyLink territory Embarq Missouri d/b/a CenturyLink territory	\$0.043409 \$0.068111	\$0.009257 \$0.005884
Southwestern Bell Telephone d/b/a AT&T territory	\$0.024088	\$0.003981
Spectra Communications d/b/a CenturyLink territory	\$0.051243	\$0.004900

Issued: May 2, 2012 Effective: July 1, 2012

CANCELED
August 11, 2013
Missouri Public
Service Commission
JC-2014-0050

Issued By: George A. Pfenenger, President Socket Telecom, LLC 2703 Clark Lane Columbia, Missouri 65202

FILED Missouri Public Service Commission TT-2012-0317; YC-2012-0682

## 9.3 Socket Integrated Solution Pricing

	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
Monthly Base Rate	\$550	\$500	\$450	\$350	\$300
Monthly Rate per Distance Factor (See Section 4.2)	\$1.50	\$1.40	\$1.25	\$1.15	\$1.10
Monthly Per Channel	\$40	\$35	\$30	\$20	\$15
Non Recurring	\$1000	\$800	\$500	\$200	\$0

In the event the customer terminates service prior to the end of the agreed upon term, early termination penalties apply as described in the customer's contract.

Section 9 Third Revised Sheet 43 Replacing Second Revised Sheet 43

## 9.5 Socket Integrated Solutions Miscellaneous Options

Additional Directory Listings:

\$2.00 per additional listing

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$25.00 per month for 5 paths (5 path minimum) \$10.00 per month for each additional path

Direct-Inward-Dial Numbers:

\$25 for a block of up to 25 numbers \$40 for a block of up to 26 to 100 numbers

Optional Metropolitan Calling Plan<sup>1</sup>

St. Louis Metro/Kansas City Metropolitan Calling

 Optional Tier 3
 \$20.00

 Optional Tier 4
 \$40.00

 Optional Tier 5
 \$65.00

 Optional Tier 6
 \$70.00

(N)

Springfield Metropolitan Calling

Optional Tier 2

\$17.50

#### 9.6 Out of Calling Scope Option

Out of Calling Scope (OOCS) allows a customer, upon the customer's request, to subscribe to service from a local calling scope different than the local calling scope from which the customer would normally be provided local exchange access services.

Per channel

\$75.00

#### 9.7 Additional Charges

Customer Trip Charge - Customer Not Ready/Not Available

This charges applies each time Company makes a trip to a customer premise for an installation or repair appointment and is unable to perform the necessary work because customer is not ready or not available.

Per Trip

\$85.00

1. Rates for Optional MCA Service apply only to new customers adding new service after the effective date of this tariff sheet and to existing customers that add additional channels.

Issued: March 29, 2007

Effective: April 28, 2007

Issued by George Pfenenger 2703 Clark Lane Columbia, Missouri 65202



Should be 2nd rs 43 Section 9
First Revised Sheet 43

Replacing Original Sheet 43

## 9.5 Socket Integrated Solutions Miscellaneous Options

Additional Directory Listings:

\$2 00 per additional listing

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$25.00 per month for 5 paths (5 path minimum) \$10.00 per month for each additional path

Direct-Inward-Dial Numbers:

\$25 for a block of up to 25 numbers \$40 for a block of up to 26 to 100 numbers

Optional Metropolitan Calling Plan<sup>1</sup>

(N)

St. Louis Metro/Kansas City Metropolitan Calling

Optional Tier 3

\$20.00

Optional Tier 4

\$40.00

Optional Tier 5

\$65.00

Springfield Metropolitan Calling

Optional Tier 2

\$17.50

#### 9.6 Out of Calling Scope Option

Out of Calling Scope (OOCS) allows a customer, upon the customer's request, to subscribe to service from a local calling scope different than the local calling scope from which the customer would normally be provided local exchange access services.

Per channel

\$75.00

## 9.7 Additional Charges

Customer Trip Charge - Customer Not Ready/Not Available

This charges applies each time Company makes a trip to a customer premise for an installation or repair appointment and is unable to perform the necessary work because customer is not ready or not available.

Per Trip

\$85.00

(N)

1. Rates for Optional MCA Service apply only to new customers adding new service after the effective date of this tariff sheet and to existing customers that add additional channels.

(N) | (N)

Issued: February 1, 2007

Effective: March 3, 2007

Issued by George Pfenenger 3702 Clark Lane Columbia, Missouri 65202



Section 9 First Revised Sheet 43 Replacing Original Sheet 43

	9.5	Socket	Integrated	Solutions	Miscellaneous	<b>Options</b>
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Additional Directory Listings: \$2.00 per additional listing

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$25.00 per month for 5 paths (5 path minimum) \$10.00 per month for each additional path

Direct-Inward-Dial Numbers:

\$25 for a block of up to 25 numbers (A) \$40 for a block of 26 up to 100 numbers (T)

Issued: July 29, 2005 Effective: August 28, 2005





Section 9 Original Sheet 43

#### 9.5 Socket Integrated Solutions Miscellaneous Options

Additional Directory Listings: \$2.00 per additional listing

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$25.00 per month for 5 paths (5 path minimum) \$10.00 per month for each additional path

Direct-Inward-Dial Numbers:

\$40 for a block of up to 100 numbers

Issued: October 12, 2004 Effective: November 11, 2004

Section 10 1<sup>st</sup> Revised Sheet 45 Replacing Original Sheet 45

## Section 10.1 – Remote Call Forwarding (Continued)

- C. Rates and Charges
  - 1. The following charges are for the RCF Service only and are in addition to applicable charges for other services.

Remote Call Forwarding per access path

\$16.95 per month.

- 2. Usages Charges The Customer is responsible for any applicable charges between the forwarding location and the answering location.
- D. Directory Listings

One listing covering the exchange in which the answering location is located is provided at no charge. Additional Directory Listings may be obtained at the applicable rates for additional Directory Listings.

Section 10.1 – Stand Alone Universal Emergency Services

(N)

- A. Consistent with Section 3.1.8 Universal Emergency Telephone Number Service ("E-911") and subject to the terms and conditions of this tariff, Socket will provide E-911 service separate and apart from other Local Exchange Services, including basic local exchange service. This service will only be provided when customer purchases unregulated information services such as Digital Subscriber Line services from Socket and/or any Socket affiliate.
- B. This service will provided at no charge.

(N)

Issued: Sept. 11, 2007

Effective: Oct. 11, 2007

## Section 10.1 – Remote Call Forwarding (Continued)

- C. Rates and Charges
  - 1. The following charges are for the RCF Service only and are in addition to applicable charges for other services.

Remote Call Forwarding per access path

\$16.95 per month.

- 2. Usages Charges The Customer is responsible for any applicable charges between the forwarding location and the answering location.
- D. Directory Listings

One listing covering the exchange in which the answering location is located is provided at no charge. Additional Directory Listings may be obtained at the applicable rates for additional Directory Listings.

Issued: May 15, 2007

Effective: June 14, 2007



# Socket Telecom P.S.C. Mo. No. 2

Section 11

Original Sheet 48

#### Section 11. Socket Residential Solutions Service

## 11.4 Terms and Conditions specific to Socket Solutions Bundles

- 1. Customers subscribing to Socket Residential Solutions Bundles will receive the features set forth in Section 11.2.
- 2. All other recurring charges applicable to an access line apply. Among other things, this includes, but is not limited to surcharges, Subscriber Line Charges, and taxes.

#### 11.5 Rates

Socket Residential Solutions Unlimited	\$36.50
Socket Residential Solutions	\$27.50
Ontional Caller ID saids Waiss Comiss	<b>\$5.00</b>
Optional Caller ID with Voice Service	\$5.00

Issued: July 18, 2008

Effective: August 17, 2008

#### Section 12. Socket Local Choice Residential Service

#### 12.3 Options

- A. Customers will receive one free white pages listing with each access line. However, customers may choose to have additional directory listings at rates specified elsewhere in this tariff. Customers may choose to have no directory listing at no additional charge.
- B. Customers of Socket Local Choice Residential Service may choose to have a Home-Based Business Directory Listing for additional \$7.50 per month (subject to availability).
- C. Customers of Socket Local Choice Residential Service may choose toll restriction at no additional charge.
- D. Customers may add Caller ID Name for an additional fee specified in Section 12.5

## 12.4 Terms and Conditions specific to Socket Local Choice Residential

- 1. Customers subscribing to Socket Socket Local Choice Residential Service will receive the features set forth in Section 11.2.
- 2. All other recurring charges applicable to an access line apply. Among other things, this includes, but is not limited to surcharges, Subscriber Line Charges, and taxes

#### 12.5 Rates

Socket Local Choice Residential Service	\$31.57
Optional Caller ID with Voice Service	\$5.00

Issued: July 18, 2008 Effective: August 17, 2008