



**Edwin Reese**

**Tariff Administrator**

Federal Regulatory and Legal Affairs  
1300 I Street, NW, Suite 400 West  
Washington, DC 20005  
Phone 202.515.2592  
Fax 202.336.7922  
edwin.reese@one.verizon.com

July 19, 2016

Transmittal No. 16-01

**VIA E-FILING**

Ms. Cully Dale  
Executive Secretary  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
Jefferson City, Missouri 65101

**Re: Verizon Business Services: Tariff No. 1**  
Decommissioning of Third Party Operator Services

Dear Ms. Dale,

Please find attached an original of revisions to MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") Long Distance Tariff No. 1. We respectfully request that the proposed revisions become effective on August 19, 2016.

The following pages are being revised:

<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>
102	3rd	107	1st	110	7th
103	2nd	108	7th	111	6th
104	2nd	109	10th	112	2nd
105	1st	106	4th	113	1st

With this filing, Verizon Business will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that Verizon Business serves as an interexchange carrier or facility-based local carrier.

If you have any questions in this matter, please do not hesitate to contact me at either (202) 515-2592 or edwin.reese@verizon.com.

Respectfully submitted,

Edwin Reese  
Tariff Administrator  
Verizon

Enclosure

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>1</sup> and MCI Pre-Subscribed Payphones

(N)

.0261 In this section, the following classifications of calls are addressed:

- A. Calls made from MCI pre-subscribed payphones or institutional phones and which are completed with the assistance of an MCI operator;
- B. Calls made from payphones or institutional phones which are not pre-subscribed to MCI, but are placed by dialing 1010222 or any other MCI carrier identification code and which are completed with the assistance of an MCI operator;
- C. Calls made from private residential or business phones pre-subscribed to MCI and which are completed with the assistance of an MCI operator; Calls made from private residential or business phones by Casual Callers, excluding customers specified in Section C-3.01, which are completed with the assistance of an MCI operator;

---

<sup>1</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>2</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0261 (Cont.)

- F. Calls which are placed from business phones for which pre-arrangement with MCI have been made and are billed through third-party credit cards;
- G. Calls which are placed from business phones for which pre-arrangement with MCI have been made and for which certain call parameters are provided to the customer on a real-time basis; and
- H. Calls which are placed by dialing the 1-800-COLLECT<sup>1</sup> or any other MCI -provided access number which permits the caller to place a collect, third party billed, local exchange carrier, or commercial calling card billed call with the assistance of an operator, live or automated in a voice response unit.
- I. Calls which are placed from a public and semi-public payphones for which the customer pays by inserting coins into payphone as payment for the calls on a real-time basis.

<sup>1/</sup> Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

<sup>2</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>2</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.)

(N)

.0262 The following regulatory requirements will apply to the provision of operator services<sup>1</sup>:

- A. MCI Communications Services, Inc. may enter into operator services contracts with traffic aggregators to provide intrastate operator services to end users at traffic aggregate locations only if such operator services are offered to end users under the same terms, conditions, and rates as are offered to end users receiving operator services directly from MC.
- B. In offering intrastate operator services to end users through contracts with traffic aggregators, MCI will observe the following conditions:
  1. Incomplete calls will not be billed knowingly. Where answer supervision is unavailable a timing surrogate or other technological device will be used to prevent the accidental billing of incomplete calls. Charges for incomplete calls will be removed promptly upon notice by the billed party or upon knowledge of their existence by MCI.
  2. The end user and billed party, if different from the end user, will be informed at the time of initial contact that MCI is the operator services provider;
  3. Rates, including all rate components and any additional charges, will be quoted by MCI at no charge upon request by the end user;

<sup>1</sup> Effective November 11, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<sup>2</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance <sup>1</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0262 (Cont.)

4. Only tariffed charges approved by the Commission or otherwise allowed by law for the provision of operator services shall appear on billings rendered by local exchange companies on behalf of MCI , and MCI will not collect traffic aggregator location surcharges on billings rendered by LECs on behalf of MCI ;
5. MCI will be listed as the operator services provider on LEC billings rendered on behalf of MCI , provided that the LEC has multicarrier billing capability;
6. MCI will route 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider at no charge to the end user;
7. Upon an end user's request, MCI will transfer calls to the LEC, as well as to other authorized interexchange carriers, if the carrier is able to list the end user's actual point of origin for billing purposes. MCI will provide instructions to end-users for reaching their carrier of choice where direct transfer is not feasible under the conditions specified in this paragraph;
8. MCI will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards;

<sup>1</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance <sup>1</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.)

(N)

.0261 (Cont.)

- 9. MCI will provide material for posting and display to traffic aggregators. This material will include an identification of MCI as the operator services provider, detailed complaint procedures, and instructions on reaching the LEC's operator as well as other interexchange carriers. MCI 's operator services contracts with traffic aggregators will require that such materials are prominently posted and displayed on or near the telephones to be utilized by the end user. When customer-owned coin telephones (COCOTs) are employed as the traffic aggregators, the COCOT provider will be responsible for posting and maintaining the material described in this section in the manner required by this section.

<sup>1</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>4</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0263 RESERVED FOR FUTURE

.0264 Surcharges 1/ 2/ 3/

The Operator Dialed surcharge, listed below will apply when the customer has the ability to complete the dialed digits of their call, but elects to dial only the appropriate operator code (e.g. 0-, 00-, 1010222+0) and requests the MCI operator to complete the call. A Handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

The following undiscountable surcharges will apply to all intrastate calls falling within classifications A through I (see pages 100-101).

	<u>per call</u>
Station-to-Station	\$5.49
Station-to-Station Collect	\$5.49
Person-to-Person	\$3.25
Person-to-Person Collect	\$3.25
Third Party Billed	\$6.85

1/ These surcharges are subject to Friends & Family discounts when imposed on calls which are eligible for that program.

2/ For calls falling under classification (d) above, or non-payphone originated classification (e) calls made by Casual Callers, excluding the customers specified in Section C-3.01, an additional surcharge of \$2.50.

3/ Effective November 11, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<sup>4</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont'd)

3. METERED USE SERVICE (Cont'd)

.02 Option A (Dial One/Direct Dial) (Cont'd)

.026 Operator Assistance<sup>4</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.)

(N)

.0264 Surcharges (Cont'd)

	<u>per call</u>
Non-MCI Calling Card <sup>1</sup>	\$.80
Operator Dialed	\$.83
Operator Surcharge Sent Paid Coin	\$2.00
Person to Person Sent Paid Coin	\$4.85
Collect Call via the 1-800-COLLECT <sup>3</sup> Access Number:	
Station-to-Station InterLATA	\$6.23
Station-to-Station IntraLATA	\$4.98
Person-to-Person InterLATA <sup>2</sup>	\$7.48
Person-to-Person IntraLATA <sup>2</sup>	\$6.23
Third Party Billed InterLATA	\$6.23
Third Party Billed IntraLATA	\$6.23

.0265 Directory Assistance

In accordance with and subject to the provisions set forth in Section B-6.08, an undiscounted charge will be applied to each Directory Assistance call.

1/ MCI WorldCom accepts only cards which is can identify as valid.

2/ The Person to Person surcharge will be assessed when the customer requests a live operator.

3/ Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

<sup>4</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

(N)  
|  
(N)



INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>1</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0266 Usage Charges - The following per minute usage charges will apply to all intrastate calls falling within classifications A through G (see page 100-101).

MILEAGE BAND	BUSINESS DAY		EVENING	NIGHT/WEEKEND		ADD'L MIN
	1 <sup>ST</sup> MIN	ADD'L MIN	1 <sup>ST</sup> MIN	ADD'L MIN	1 <sup>ST</sup> MIN	
1 - 10	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
11 - 14	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
15 - 18	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
19 - 23	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
24 - 28	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
29 - 33	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
34 - 40	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
41 - 50	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
51 - 60	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
61 - 80	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
81 - 100	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
101 -125	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
126 -150	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
151 -190	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
191 -300	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
301 -430	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800
431 -9999	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800	\$1.0800

<sup>1</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont'd)

3. METERED USE SERVICE (Cont'd)

.02 Option A (Dial One/Direct Dial) (Cont'd)

.026 Operator Assistance<sup>2</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont'd) (N)

.0267 Usage Charge: The following per minute usage charges will apply to all intrastate calls falling within classification H<sup>1</sup> (see page 101).

InterLATA

MILEAGE BAND	BUSINESS DAY		EVENING		NIGHT/WEEKEND	
	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN
1-10	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
1-14	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
15-18	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
19-23	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
24-25	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
26-28	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
29-33	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
34-40	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
41-50	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
51-60	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
61-80	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
81-100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
101-125	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
126-150	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
151-190	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
191-292	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
292-300	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
301-430	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100
431-+	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100	\$1.2100

<sup>1/</sup> Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

<sup>2</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont'd)

3. METERED USE SERVICE (Cont'd)

.02 Option A (Dial One/Direct Dial) (Cont'd)

.026 Operator Assistance<sup>2</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont'd) (N)

.0267<sup>1</sup>(Cont'd)

(B) IntraLATA

MILEAGE BAND	BUSINESS DAY		EVENING		NIGHT/WEEKEND	
	1st MIN	ADD'L MIN	1st MIN	ADD'L MIN	1ST MIN	ADD'L MIN
1-10	\$3100	\$3100	\$3100	\$3100	\$3100	\$3100
1-14	\$3100	\$3100	\$3100	\$3100	\$3100	\$3100
15-18	\$4800	\$4800	\$4800	\$4800	\$4800	\$4800
19-23	\$4800	\$4800	\$4800	\$4800	\$4800	\$4800
24-25	\$5300	\$5300	\$5300	\$5300	\$5300	\$5300
26-28	\$5300	\$5300	\$5300	\$5300	\$5300	\$5300
29-33	\$6300	\$6300	\$6300	\$6300	\$6300	\$6300
34-40	\$6300	\$6300	\$6300	\$6300	\$6300	\$6300
41-50	\$7100	\$7100	\$7100	\$7100	\$7100	\$7100
51-60	\$8000	\$8000	\$8000	\$8000	\$8000	\$8000
61-80	\$8600	\$8600	\$8600	\$8600	\$8600	\$8600
81-100	\$8600	\$8600	\$8600	\$8600	\$8600	\$8600
101-125	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
126-150	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
151-190	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
191-292	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
292-300	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
301-430	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100
431-+	\$9100	\$9100	\$9100	\$9100	\$9100	\$9100

<sup>1/</sup> Calls subject to the availability of the 1-800-COLLECT access number to complete calls on the Company's network.

<sup>2</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance<sup>1</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0267 (Cont.)

.02671 Other Billing Methods:

<u>For Calls Billed To:</u>	<u>Applicable Usage Rates</u>
Option B (Credit Card)	Section C-3.0351
Option K (MCI Preferred) Calling Card	Section C-3.1233
Local Exchange Carrier Calling Card	Section C-3.0266
Commercial Calling Card	Section C-3.0266

<sup>1</sup> Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
|  
(N)

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance <sup>2</sup>, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones (Cont.) (N)

.0268 Usage Charges: The following per minute usage charges will apply to all intrastate calls falling within classification I (see page 101).<sup>1/</sup>

MILEAGE BAND	DAY		EVENING		NIGHT/WEEKEND	
	INIT'L 3 MINS	ADD'L 1 MIN	INIT'L 3 MINS	ADD'L 1 MIN	INIT'L 3 MINS	ADD'L 1 MIN
1 - 10	\$.3335	\$.2588	\$.2668	\$.2070	\$.2168	\$.1682
11 - 14	.4715	.3738	.3772	.2990	.3065	.2430
15 - 18	.5719	.4600	.4600	.3680	.3738	.2990
19 - 23	.6193	.4888	.4911	.3910	.4031	.3177
24 - 28	.6239	.4888	.4974	.4025	.4140	.3565
29 - 33	.6325	.5003	.5060	.4370	.4255	.3680
34 - 40	.7360	.5865	.5635	.4600	.4600	.3795
41 - 50	.7360	.5865	.5635	.4600	.4715	.3910
51 - 60	.7705	.6095	.6095	.4715	.4945	.4140
61 - 80	.8165	.6440	.6210	.4945	.5060	.4255
81 - 100	.8395	.6555	.6325	.5060	.5175	.4370
101 - 125	.8970	.7015	.6670	.5635	.5405	.4600
126 - 150	.9545	.7590	.7245	.6210	.5865	.4945
151 - 190	.9890	.7935	.7590	.6325	.6095	.5060
191 - 300	1.0235	.8165	.7820	.6555	.6325	.5405
301 - +	1.1960	.9660	.9315	.7360	.7590	.6210

<sup>1/</sup> Calls are subject to a three minute initial period and one minute additional increments  
Effective on or after August 13, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier. (N)  
(N)

