

INTERMEDIA COMMUNICATIONS INC.

P.S.C.MO. No. 5
Original Title Sheet

This tariff replaces P.S.C. MO. No. 1 in its entirety.

COMMON CARRIER TELECOMMUNICATIONS TARIFF

FOR

Missouri Public

Intermedia Communications Inc.

REC'D MAR 15 2001

Service Commission

This tariff contains the rules, regulations, descriptions, and rates applicable to the furnishing of Common Carrier Communications offered by Intermedia Communications Inc. between points within Missouri.

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Issued by:

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Regulatory Analysis and Compliance
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SYMBOLS

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The following symbols are used for the purposes indicated below:

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- C - Changed regulation.
- D - Delete or discontinue.
- I - Increase in a rate.
- M - Moved from another tariff location.
- N - New.
- R - Reduction in a rate.
- T - Change in text but no change in rate or regulation.

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TARIFF FORMAT
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- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the MPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
 - 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the MPSC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the MPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to an Intermedia Communications Inc. switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Carrier or Company - Whenever used in this tariff, "Carrier," "Company," or "Intermedia" refers to Intermedia Communications Inc. unless otherwise specified or clearly indicated by the context.

Commission - The Missouri Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access Origination - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Intermedia - Used throughout this tariff to mean Intermedia Communications Inc., unless clearly indicated otherwise by the text.

LEC - Local Exchange Company.

PSCM - Public Service Commission of Missouri.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT. ^{Service Commission}

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Intermedia Communications Inc.

Intermedia's services and facilities are furnished for intraLATA and interLATA communications originating at specified points within the State of Missouri under terms of this tariff.

Intermedia installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Intermedia may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Intermedia network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2** Intermedia reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.2 Limitations, cont.

2.2.4 All facilities provided under this tariff are directly controlled by Intermedia and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 Intermedia's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.4 Liabilities of Company, cont.

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2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Deposits

Applicants or customers whose financial condition is not acceptable to Intermedia or is not a matter of general knowledge may be required at any time, at Intermedia's option, to make a deposit. This deposit shall be held by Intermedia as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the applicant or customer from making prompt payment of bills on presentation.

Deposits shall be collected, maintained and returned in accordance with the rules of the Commission (4 C.S.R. 240-33.050, as applicable); provided, however, that any residential Customer from whom a deposit is collected shall be paid interest on such deposit at the rate required from time to time by the State of Missouri (which interest rate is currently 9%).

2.6 Advance Payments

For Customers from whom the Company feels an advance payment is necessary, Intermedia reserves the right to collect an amount not to exceed one month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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2.8 Terminal Equipment

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The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.9 Installation

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Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Intermedia. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments and are considered delinquent 21 days after receipt of the Company's bill. The billing agency may be a local exchange telephone company, inter-exchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the PSCM. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Customers may contact the Company at 8125 Intermedia Way, Tampa, Florida 33647-1752, whose telephone number is (813) 621-0011. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

For billing purposes, fractions of a cent are rounded, using conventional rounding, to the nearest full cent on a per call basis. Calls totaling less than \$0.01 are rounded up to \$0.01. Calls totaling more than \$0.01 are rounded to the nearest full cent, up or down.

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For Example:

- 1) A call with calculated charges totaling \$0.124 will be billed as \$0.12.
- 2) A call with calculated charges totaling \$0.125 will be billed as \$0.13.

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Unless a customer requests monthly billing, the Company may bill customers on other than a monthly basis (e.g., every other month, every third month) when a customer's total bill is less than \$10.00. In no case will the Company issue bills less frequently than once every three months.

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

2.12 Interconnection

Service furnished by Intermedia may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with Intermedia's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.13 Refusal or Discontinuance by Company

Intermedia may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

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- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to Intermedia or its agents for the purpose of inspection and maintenance of equipment owned by Intermedia or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or Intermedia's rules and regulations on file with the Commission, provided five days written notice is given before termination.
- 2.13.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Intermedia's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by Intermedia or its agents.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.13 Refusal or Discontinuance by Company, cont.

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2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Intermedia may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

2.13.10 For extended periods of inactivity.

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.15 Restoration of Service

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The use and restoration of service shall be in accordance with the rules and regulations of the Commission.

2.16 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer. These promotions will be subject to prior notification and approval by the MPSC.

2.17.1 Quality First Guarantee

If within 90 days from installation a Customer becomes dissatisfied with the quality of Intermedia's switched toll services, Intermedia will have the Customer's previous service reinstalled and will reimburse the Customer for any costs associated with the reinstallation. Reimbursement will be in the form of a credit to the Customer's Intermedia account.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.18 Cost of Collection and Repair

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The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Late Fee

A late fee of 1.5% monthly may be charged on any past due balances beginning 30 days from the mailing date of the bill.

2.20 Returned Check Charges

A fee of \$15.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.21 Reconnection Charge

A reconnection fee of \$25.00 per occurrence will be charged when service is re-established for customers who have been disconnected for non-payment.

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SECTION 2 RULES AND REGULATIONS (Cont'd)

2.22 Use Of Service

2.2.1 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches:
 - Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
 - Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
 - To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
 - To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
 - In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours : \$265 per visit
Outside of Normal Working Hours : \$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

ALL MATERIAL ON THIS PAGE IS NEW.

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SECTION 3 - DESCRIPTION OF SERVICE

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3.1 Timing of Calls

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- 3.1.1 Long distance usage charges are based on the actual usage of Intermedia's network. The Company will determine that a call has been established through industry standard answer detection methods including, where available, by signal from the local telephone company.
- 3.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.
- 3.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.
- 3.1.5 Chargeable time ends when either party "hangs up" thereby releasing the network connection.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.2 Time of Day Periods (All time-of-day sensitive plans)

Service Commission

The appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* to, but not including

Calls are billed based on the rate in effect for the actual time period (s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect for each portion of the call.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.3 Payphone Compensation Charge

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In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Intermedia services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Intermedia service, applies for the use of the instrument used to access Intermedia service and is unrelated to the Intermedia service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Payphone Compensation Charge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Payphone Compensation Charge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Compensation Charge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Payphone Compensation Charge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT. REC'D MAR 15 2001

3.4 Standard Features

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When services herein are identified as including Standard Features, the following features will be included at no additional charge:

Speed Dialing Codes - A three digit code dialed after the Authorization Code which permits the customer to reach a commonly called long distance number without dialing the long distance number.

Additional Authorization Codes - Five (5) digit code used, usually, in areas that are still not equipped for equal access, to enable Intermedia to identify the use of the service on the customer's account.

Generic Project Codes - A two (2), three (3), or four (4) digit code assigned by the customer and dialed after the long distance number. Project codes are not verified except as provided under "Verified Project Codes." Project codes are printed on the customer bill as part of the call detail record.

Project Code Report - A report which consists of the complete call detail for the current month, sorted and subtotaled by project code.

Verified Project Codes - A group of 2, 3, or 4 digit project codes within which a predesignated quantity of codes are valid. Assignment of valid codes is random. Calls placed with the remaining invalid codes will not be completed. Validation is accomplished by Intermedia's network switch.

AT&T Call Cost Report - A report prepared at the time of monthly billing which lists all calls and equivalent AT&T cost, according to current AT&T tariffs on file, and approved by the appropriate regulatory body.

Potential Call Abuse Report - A report prepared at the time of monthly billing which can list the 20 longest calls made during a billing cycle, or all calls placed during the Evening/Weekend time periods during a billing cycle. A combination of both reports can also be provided on request by a customer.

Automatic Dialer Equipment - A device installed by Intermedia at the customer's premise which when activated, performs most or all of the "pre destination number." Automated Dialers are generally not provided where Equal Access is available.

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3.5 Enhanced Network Services

Services using common transport and shared facilities or the transport of "non-teleco" standard bandwidths, or the use of enhanced transport technology are classified as Enhanced Network Services.

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- 3.5.1 Frame Relay Services - The transport of data, voice and video using Frame Relay technology. This service includes the routing of Frame Relay, the FRADing polled protocols, transport of asynchronous and X.25 protocols. This service is available On-Net or Extended. This service is available On-Net or Extended. The offering described herein is for wholly intrastate frame relay applications.
- 3.5.2 Native Speed Transport Services - An On-Net service that transports at native speeds such "non-teleco" band as Ethernet and Token Ring LANs, Host Channel extensions, FDDI, Broadcast Video, etc. between various locations on the Intermedia Network.
- 3.5.3 Inter-Enterprise Services - These services include inter-enterprise connectively services including corporate and organizational access to the Internet, platforms for providing information services and information publishing through Intermedia's Internet gateway.

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3.6 Intermedia USA III Calling Plans

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The Carrier offers its USA III Calling Plans to business customers. Intrastate service is provided in conjunction with Intermedia's companion interstate offerings. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services. Unless otherwise stated, no non-recurring charges apply.

3.6.1 Intermedia USA III Switched Service

Intermedia USA III Switched Service is an On-Net or Off-Net, inbound and outbound switched service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/ international and calling card charges) is \$750 or above. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum of \$100 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Switched Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Switched Service. Interstate non-recurring and recurring charges may apply.

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation

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3.6 Intermedia USA III Calling Plans, cont.

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3.6.2 Intermedia USA III Dedicated Service

Intermedia USA III Dedicated Service is an Off-Net, inbound and outbound dedicated service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$2,800¹ or above. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 8XX numbers on the same trunk to identify the specific 8XX number dialed by the caller. Each 8XX number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum billing of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Dedicated Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

¹ For new Customers subscribing to this service on or after December 18, 1998, the volume discount will not apply until long distance billing reaches \$7,500. For Customers subscribing to this service before December 18, 1998, the discount threshold will remain at \$2,800.

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3.6 Intermedia USA III Calling Plans, cont.

3.6.2 Intermedia USA III Dedicated Service, cont.

Service Commission

The following enhanced service features are available with Intermedia USA III Dedicated Service. Interstate non-recurring and recurring charges may apply.

- 1. Message Referral
- 2. Call Area Selection
- 3. Geographic Routing
- 4. Time of Day Routing
- 5. Day of Week Routing
- 6. Day of Year (Holiday) Routing
- 7. Percent Allocation
- 8. Dialed Number Identification Service (DNIS)
- 9. Real-time ANI

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3.6 Intermedia USA III Calling Plans, cont.

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3.6.3 Intermedia USA III Switched 800 Service

Intermedia USA III Switched 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

3.6.4 Intermedia USA III Dedicated 800 Service

Intermedia USA III Dedicated 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 800 numbers on the same trunk to identify the specific 800 number dialed by the caller. Each 800 number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirement apply. Additional enhanced features are also available, as described below.

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3.6 Intermedia USA III Calling Plans, cont.

Service Commission

3.6.5 Enhanced Service Features

The following enhanced service features are available with Intermedia USA III Switched and Dedicated 800 Services. Non-recurring and recurring charges may apply.

3.6.5.1 Message Referral

Provides Customers who disconnect or change an 800 number with a recording that informs callers that the 800 number has been disconnected or refers callers to a new number. The recorded message is available for up to six months.

3.6.5.2 Call Area Selection

Specifies where 800 calls can be received from allowing Customers receive calls based on state, LATA or NPA/NXX location.

3.6.5.3 Geographic Routing

Specifies multiple points of termination based on where a call is received from, allowing termination at the state, LATA or NPA/NXX level.

3.6.5.4 Time of Day Routing

Allows Customers to vary call routing based on selected time of day intervals. Routing is available in 48 time slots throughout the day and are ordered in multiples of 15 minute increments.

3.6.5.5 Day of Week Routing

Allows Customers to vary call routing based on the day of the week on which the call is made.

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3.6 Intermedia USA III Calling Plans, cont.

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3.6.5 Enhanced Service Features, cont.

Service Commission

3.6.5.6 Day of Year (Holiday) Routing

Allows Customers to vary call routing based on the day of the year on which the call is made, up to 15 days within a year.

3.6.5.7 Percent Allocation

Allows Customers to control call routing by determining the percentages of calls to be routed to two or more routing alternatives. Percentages must total 100% and originating routing groups may be defined at the state, LATA or NPA/NXX level.

3.6.5.8 Route Completion (Overflow)

Re-routes a Customer's dedicated access traffic to a pre-defined alternate routing group. Up to five alternate routing plans are available. Call rate changes when a call is routed from a dedicated to a switched access line.

3.6.5.9 Call Distributor

Allows dedicated access Customers to spread incoming 800 traffic evenly over dedicated access lines in a trunk group. Incoming calls are routed by default to the most idle line. The Customer may choose to distribute calls based on least idle, ascending or descending line basis.

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3.7 Unified Long Distance Services

REC'D MAR 15 2001

3.7.1 Unified Long Distance Service

Service Commission

Unified Long Distance Service is an outbound service offered to business customers. Unified Long Distance Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Long Distance Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual, if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

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3.7 Unified Long Distance Services, cont.

REC'D MAR 15 2001

3.7.2 Unified Toll-Free Service

Service Commission

Unified Toll Free Service is an inbound (i.e., 8XX) calling service offered to business customers. Unified Toll-Free Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to customers of Unified Toll Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

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3.7 Unified Long Distance Services, cont.

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3.7.3 Unified Direct Long Distance Service

Service Commission

Unified Direct Long Distance Service is an outbound service offered to business customers. Unified Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7 Unified Long Distance Services, cont.

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3.7.3 Unified Direct Long Distance Service, cont.

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

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3.7 Unified Long Distance Services, cont.

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3.7.4 Unified Direct Toll-Free Service

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Unified Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Toll-Free Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7.4 Unified Direct Toll-Free Service, cont.

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Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

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3.7 Unified Long Distance Services, cont.

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3.7.5 Unified Extended Direct Long Distance Service

Service Commission

Unified Extended Direct Long Distance Service is an outbound service offered to business customers. Unified Extended Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7.5 Unified Extended Direct Long Distance Service, cont.

Service Commission

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

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3.7.6 Unified Extended Direct Toll-Free Service

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Unified Extended Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Extended Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7.6 Unified Extended Direct Toll-Free Service, cont.

Service Commission

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.7 Unified Long Distance Services, cont.

3.7.7 Unified Single T Long Distance Service

Service Commission

Unified Single T Long Distance Service is an outbound service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Long Distance Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Long Distance Service is based upon the annual, revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7 Unified Long Distance Services, cont.

3.7.7 Unified Single T Long Distance Service, cont.

Service Commission

One year, two year, and three year term plans are available to subscribers of Unified Single T Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.7 Unified Long Distance Services, cont.

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3.7.8 Unified Single T Toll-Free Service

Service Commission

Unified Single T Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Toll-Free Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Toll-Free Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

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3.7 Unified Long Distance Services, cont.

REC'D MAR 15 2001

3.7.8 Unified Single T Toll-Free Service, cont.

Service Commission

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Single T Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

3.7.9 Unified Calling Card

The Unified Calling Card is a service offered to Customers who subscribe to Unified or USA III services. Customers must input a valid Personal Identification Number (PIN) when originating Calling Card calls. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies for use of this service, although a Payphone Compensation Charge will apply for use of the telephone instrument used to access the service.

3.7.10 Unified Directory Assistance

Unified Directory Assistance is available to Intermedia Customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public

3.7 Unified Long Distance Services, cont.

REC'D MAR 15 2001

3.7.11 Unified Operator Services

Service Commission

The Company's Unified Operator Service is provided to business and residential Customers who presubscribe to this service for intrastate and interstate calling. Intrastate rates are specified in this tariff. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. Additional operator charges apply. The Company will adhere to the following requirements, as applicable:

- A. The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon:
 - (i) subscriber notification
 - (ii) Company's knowledge
- B. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- D. Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- E. The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- F. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- G. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- H. Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public

REC'D MAR 15 2001

3.7 Unified Long Distance Services, cont.

Service Commission

3.7.11 Unified Operator Services, cont.

- I. The Company will refuse operator services to traffic aggregators that block access to other companies.
- J. The Company will assure that traffic aggregators will post and display information including:
 - (1) that Company is the operator service provider; and
 - (2) detailed complaint procedures; and
 - (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D MAR 15 2001

3.8 Audio Conferencing

Audio conferencing provides full-service audio conferencing functionality, with audio bridges, plus ancillary support services. Service Commission

3.8.1 Product Description

Intermedia will offer four different audio conferencing services with features. The features and functions of the Conference Calling service are listed below:

Corporate Call A: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The conference administrator will greet each participant, ask their name and the conference they are scheduled to attend. The chairperson is billed on a per line per minute rate.

Corporate Call B: A Company chairperson provides the names and numbers of all participants at the time the call is reserved. The conference administrator calls the participants and places them in the conference together. The chairperson is billed back on a per line per minute rate.

Call Express: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The participants are connected to an automated greeting. Callers will be given voice prompts and then automatically dropped into the conference call. The chairperson is billed on a per line per minute rate.

On Demand: Participants call into one standard Toll Free number. Each subscriber is issued a chairperson PIN and a participant pin. No interaction with a conference operator is required to schedule the conference calls. The chairperson is billed on a per line per minute rate.

Event: Participants call into a standard phone number or Toll Free number at the scheduled time of the conference. The conference administrator will greet them and escort them into the conference. This conference call used for very large conference calls and/or special events.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D MAR 15 2001

3.8 Audio Conferencing, cont.

Service Commission

3.8.2 Optional Services

Various enhanced services, in addition to those listed herein, may be requested at the time of the conference set-up:

Smart Polling (Q & A): An efficient method for conducting question and answer sessions. "Listen only" participants in a conference call may register their questions simply by pressing 14 on a touch-tone phone. The participants are announced into the conference in order that the requests are received.

Conference Recording: Playback your recorded conference call via a toll free number. Digitally records the teleconference, in its entirety or any portion you choose. Following the call, individuals may access the recording by dialing a designated number and entering a password. The system allows the listener to fast-forward, pause and receive on-line help.

Broadcast Fax: Broadcast fax service, when you need to provide hard-copy information to any number of participants simultaneously, before or after a conference.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D MAR 15 2001

3.9 Unified Enhanced Calling Card

Service Commission

Intermedia's Enhanced Calling Card allows customers to make intrastate long distance calls when they are away from home or the office, and the calls will be billed to their card number. Intrastate service is provided in conjunction with the Company's interstate offering.

Calls are billed in six (6) second increments after a thirty (30) second per call minimum. All partial increments are rounded up to the next whole increment.

3.9.1 Calling Card Standard Service Components

The features and functions of the Calling Card are listed below:

Voice Prompts: Whenever a caller accesses Intermedia's Card Service they will be guided by voice prompts. For the experienced user, the system will permit DTMF cut-through, which means they can dial over the voice prompts and not have to wait for the prompts to be completed.

14 Digit Authorization Code: All authorization codes will be 14 digits, consisting of a 10 digit card number plus a 4 digit PIN.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public

3.9 Unified Enhanced Calling Card, cont.

REC'D MAR 15 2001

3.9.1 Calling Card Standard Service Components, cont.

Service Commission

Re-Dial: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process, by holding down the * key, the cardholder will initiate this feature.

Credit Limit: A credit limit is established when the card is issued, preventing any additional calls to be made once the credit limit threshold has been reached. This is a real-time monitoring feature. When the cardholder reaches their credit limit threshold, however, the current call is not terminated. The next time they use their card a message will be played stating that the credit limit has been exceeded. It will prevent additional calls and request that the caller contact Intermedia Customer Service to rectify the problem.

Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up. By pressing the # key for 2 seconds, the caller will be prompted to enter the next number they wish to dial.

No Domestic Calling Surcharge: Intermedia does not charge a surcharge for any domestic or international terminations. There will be a payphone surcharge, however.

Speech Recognition: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

Speed Dial: Supports storage of up to 9 frequently dialed numbers

Voice Message Delivery: Messages can be recorded and delivered immediately or some date in the future

Accounting Codes: Supports unverified accounting codes to track usage and allocate costs

Conference Calling: Provides the ability to have up to a 6 person conference call

Directory Assistance: Supports the ability to connect the card user with an operator to obtain telephone number

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D MAR 15 2001

3.10 Unified Toll-Free Plus PIN

Service Commission

Unified Toll-Free plus PIN (800+PIN) service is a switched toll-free member of the Unified Long Distance family. Calls to subscribers are made by dialing the toll-free access number and then entering the subscriber's 6-digit Personal Identification Number (PIN). PINs are generated by the Company and are not customer selectable. This service is not available on a stand-alone basis, but may be used in connection with any existing Intermedia long distance service(s) as an additional service for an existing customer. Calls are billed in whole minute increments. Partial increments are rounded up to the next full increment. Intrastate service is provided only in conjunction with the Company's interstate offering.

There is no specific minimum or specific commitment for this product. There is, however, the requirement of a \$250 minimum monthly total account commitment with a minimum term of 1 year. An existing account with less than a \$250 commitment level that adds this service must increase the total account commitment to \$250. Accounts that are not Unified Long Distance must be converted to a volume/term account with a minimum commitment of \$250 per month and minimum term of 1 year. The customer's liability for early termination of a term plan is the monthly revenue commitment times the months remaining in the term plan. Usage revenue generated by Unified Toll-Free plus PIN is applicable to the subscriber's total account commitment.

3.11 Low Billing Surcharge

In addition to all other nonrecurring, monthly recurring, or usage charges identified in Company tariffs, a monthly Low Billing Surcharge applies to stand-alone business accounts with total monthly long distance usage billing of less than \$100, and to residential accounts with total monthly long distance usage billing of less than \$25. This charge is cross-jurisdictional, i.e., the charge will not be applied in each jurisdiction of service within an account, but rather one charge will apply in connection with all relevant jurisdictions.

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SECTION 4 - RATES

REC'D MAR 15 2001

4.1 General

Each Customer is charged individually for each call placed through the Carrier. Where applicable, charges are computed on an airline mileage basis as described in Section 3.2 of this tariff. Non-recurring charges and monthly recurring charges may also apply.

Rates for products may vary by mileage band, time of day, and call duration.

Customers are billed based on their use of Intermedia's long distance service.

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SECTION 4 - RATES, CONT.

REC'D MAR 15 2001

4.2 Payphone Compensation Charge

Surcharge, per call

Service Commission
\$0.30

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SECTION 4 - RATES, CONT.

REC'D MAR 15 2001

4.3 Supplementary Charges

Customer Requested Due Date Change ^{1,2}	Service Commission \$50, per order
Customer Requested Expedite ²	\$250, per location, per order
Cancellation (after 3 business days from order placement) ²	Full NRCs + \$250, per order
Design Change, DS0/DS1 ²	\$150, per circuit
Design Change, DS3 and higher ²	\$300, per circuit
Administrative Processing ²	\$25, per order

¹ Company Due Date Change Policy - No due date change accepted at or after four (4) business days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

² For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

4.4 Special Arrangements

Special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this tariff or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal tariff or contract conditions. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

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SECTION 4 - RATES, CONT.

REC'D MAR 15 2001

4.5 Intermedia Rate Plan - Enhanced Services

Service Commission

4.5.1 Frame Relay Service

A. UNI Port & COC Rates

The User to Network Interface Port (UNI Port) is offered in various sizes of fixed data transfer rates, in Kbps (kilobits per second). It is a specific serial data interface to Intermedia's Frame Relay network dedicated to one user's node.

The UNI Port Monthly Recurring Charge is equal to \$30 plus \$30 per DSO (up to DS1/T1).

The Central Office Connection (COC), offered at 56 Kbps, 64 Kbps or 1536 Kbps is the Intermedia-managed link between a frame relay Point of Presence and a UNI Port.

The COC Monthly Recurring Charge is equal to \$25 for 56/64 Kbps, and \$120 for all other speeds (up to DS1/T1). The COC Nonrecurring Charge is equal to \$85 for 56/64 Kbps, and \$550 for all other speeds (up to DS1/T1).

B. NNI Rates

An Intermedia Network to Network Interface (NNI) is a facility owned and managed by Intermedia between Intermedia's frame relay network and a partner company's frame relay network which allows logical connections to be made between PVCs within the partner network and PVCs within Intermedia's network. An NNI Charge applies separately at each NNI for each logical connection (or DLCI), which is associated with one PVC end within Intermedia's network. PVC ends at a UNI port on an Intermedia network switch do not utilize an NNI, and therefore do not incur an NNI Charge.

An NNI Charge applies separately at each NNI for each logical connection or DLCI, which is associated with one PVC end within Intermedia's network. When applicable, an NNI charge of \$45 plus \$1 per Kbps of CIR is applied as a monthly recurring charge. CIR in excess of 768Kbps is not permitted on Intermedia's Public T1 NNIs.

NNI Charge = \$45 + (\$1 x per Kbps of CIR per PVC)

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SECTION 4 - RATES, CONT.

Missouri Public

4.5 Intermedia Rate Plan - Enhanced Services, cont.

REC'D MAR 15 2001

4.5.1 Frame Relay Service, cont.

Service Commission

C. PVC Rates

A Permanent Virtual Circuit is a predefined virtual circuit or logical connection between two frame relay ports. The maximum data transfer rate through a PVC is the minimum size of the two connecting frame relay ports. A Committed Information Rate (CIR) is associated with each PVC, defining the user's desired maximum sustained data transfer rate.

For each PVC within the Intermedia Network, Intermedia charges a PVC Fee of \$20 plus \$2 per Kbps of CIR applied as a monthly recurring charge. Each PVC has a flat rate install nonrecurring charge of \$75.

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SECTION 4 - RATES, CONT.

4.5 Intermedia Rate Plan - Enhanced Services, cont.

4.5.1 Frame Relay Service, cont.

C. PVC Rates (continued)

1. Non-Standard PVC Rates

Intermedia supports Non-Standard PVCs: Disaster Recovery and Management PVCs:

Non-Standard PVC Pricing Element	Intermedia Network portion of PVC	Intermedia NNI Usage portion of PVC (When Applicable)	PVC Nonrecurring Charge
Disaster Recovery PVC (Note 1)	\$10+(\$1/Kbps CIR)	\$20+(\$1/Kbps CIR)	\$75
Management PVC (Note 2)	\$10+(\$1/Kbps CIR)	\$20+(\$1/Kbps CIR)	\$75

Note 1: Disaster Recovery PVC Use Restrictions:

Disaster Recovery PVC must be connected to CPE reporting LMI status under normal conditions 24 hrs. x 7 days x 52 weeks, excluding periods of scheduled or emergency maintenance. Disaster Recovery PVC may not be configured or subsequently used in any application that produces idle PVC alarms except in a PVC failure condition. Customer traffic across the Disaster Recovery PVC must be mutually exclusive with traffic across a primary PVC. Allowable traffic across a Disaster Recovery PVC is limited to circuit status unless the Disaster Recovery PVC is replacing a failed primary PVC.

A Disaster Recovery PVC must be ordered between two nodes where one of the nodes will concurrently install a standard PVC or has an existing standard PVC in operational status. An allowable "existing" PVC may be either provided by Intermedia or by a customer ILEC where Intermedia is providing any portion of the PVC (i.e.; intraLATA)

Note 2: Management PVC Use Restrictions:

Management PVC must be connected to CPE reporting LMI status under normal conditions 24 hrs. x 7 days x 52 weeks, excluding periods of scheduled or emergency maintenance. Management PVC may not be configured or subsequently used in any application that produces idle PVC alarms except in a PVC failure condition.

Customer traffic across the Management PVC must not used as an alternative for normal data traffic which would otherwise go across a primary PVC. Allowable traffic across a Management PVC is limited to SNMP, ViewSpan or other industry similar circuit status unless the Management PVC is delivering new software to the CPE as a maintenance function. A Management PVC can not be ordered to or from any Node not already having at least one standard PVC installed and operational.

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SECTION 4 - RATES, CONT.

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4.5 Intermedia Rate Plan - Enhanced Services, cont.

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4.5.1 Frame Relay Service, cont.

Service Commission

D. Access Coordination

Access Coordination is the service associated with establishing and maintaining connections between Intermedia's network and customer locations using other companies' facilities.

Access Coordination charges apply when Intermedia provisions and bills either Dedicated (UNI) or LEC Frame (NNI) access. Access Coordination charges do not apply under the following conditions:

- Access is provided by the Customer via Local LEC (NNI); or
- Access is provided by a Strategic Partner or ILEC

The monthly recurring Access Coordination charge is \$10 per node, when applicable. The Access Coordination Charge does not include the charges associated with other companies' facilities.

E. Dedicated Access

Dedicated Access is comprised of a private circuit offered at 56 Kbps, 64 Kbps or 1536 Kbps, between a user's device and Intermedia's Frame Relay Point of Presence.

Dedicated Access charges are determined by the FCC Special Access Tariff filed by the providing company. With most Local Exchange Companies, Intermedia purchases Dedicated Access facilities under multi-year volume purchase agreements and customers may benefit from these negotiated rates. Intermedia honors its quoted Dedicated Access charges for the entire term of a frame relay contract.

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SECTION 4 - RATES, CONT.

4.5 Intermedia Rate Plan - Enhanced Services, cont.

4.5.1 Frame Relay Service, cont.

F. Frame Relay Access

Frame Relay Access consists of the components on a partner company's frame relay network (similar to Intermedia's Dedicated Local Access, UNI port and PVC) necessary to support a customer node. PVCs on the partner network access Intermedia's network through logical connections or DLCIs across an Intermedia NNI and are associated with PVCs within Intermedia's network.

Frame Relay Access charges are usually determined using FCC Frame Relay Tariffs filed by the providing company, however, Intermedia has negotiated special rates with many companies and customers may benefit from these negotiated rates. Intermedia honors its quoted Frame Relay Access charges for the entire term of a frame relay contract. Every PVC to a node associated with Frame Relay Access will require corresponding NNI Charge charges. If Frame Relay Access is provided by customers (i.e., the customer is responsible for ordering and paying for Frame Relay Access from another company) the customer will still be responsible to Intermedia for associated Access Coordination and NNI charges.

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SECTION 4 - RATES, CONT.

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4.5 Intermedia Rate Plan - Enhanced Services, cont.

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4.5.1 Frame Relay Service, cont.

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G. Discounts

The following discounts, based upon Term and Volume, may be applied. The discount level is based upon Term and Volume of Contributory Pricing Elements. ILEC monthly recurring and nonrecurring charges are not discountable.

1. Contributory/Eligibility Matrix

Contributory: Counts towards achieving volume discount levels

Eligible: Eligible to have discounts applied

Pricing Element	Contributory	Eligible
Dedicated Local Access	Y	N
LEC FR Local Access	Y	N
Access Coordination Fee	Y	N
Intermedia Port Charge	Y	Y
PVC/CIR Charge	Y	Y
COC Charge	Y	Y
NNI Usage Charge	Y	Y

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4.5 Intermedia Rate Plan - Enhanced Services, cont.

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4.5.1 Frame Relay Service, cont.

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H. Other Rates and Charges

1. Supplementary Change Charges

There are two main categories of changes that apply to orders in progress. These are described and charged as follows:

a. Administrative Change

Administrative changes are record changes only and do not impact the design or jeopardize the order due date. For example, change of contact name, contact number, corrections or changes to spelling, or customer name are administrative.

	<u>Intermedia</u>	<u>LEC / Partner</u>
Administrative Change Charge	\$25 per order	Pass Through

b. Design Change

Design changes are changes on an order in progress that impact the design or due date. This category includes, but is not limited to, due date changes, change or correction of NPA/NXX, physical address, CIR, port size, or billing scenario.

	<u>Intermedia</u>	<u>LEC / Partner</u>
Design Change Charge	\$75 per order	Pass Through

In order to process a Design Change as a change, the request must be received prior to the FOC date in the following intervals:

Internetworking PVC	Within 5 days of receipt of order and acceptance
Other LEC	Within 14 days of receipt of order and acceptance

Any Design Change request received outside of the above interval or after the FOC date must be processed as a cancellation and new order.

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SECTION 4 - RATES, CONT.

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4.5 Intermedia Rate Plan - Enhanced Services, cont.

4.5.1 Frame Relay Service, cont.

Service Commission

H. Other Rates and Charges, cont.

2. Cancellation Charges

Cancellation charges apply as follows:

	<u>Intermedia</u>	<u>LEC / Partner</u>
0 - 3 business days from receipt and acceptance of order	\$0	Pass Through
> 3 business days from receipt and acceptance of order	\$150 per order	Pass Through

3. Expedite Charges

Expedite Charges apply for approved expedites. Where Intermedia is ordering and installing service requiring LEC involvement, the charges to expedite the installation will apply as follows:

- a. A Design Change charge of \$75 will always apply to an order requesting a less than standard interval due date. Design change intervals will be followed as applicable.
- b. An expedite charge of \$425 to cover Intermedia's attempt to expedite the service will be applied as follows:
 - i. If Intermedia accepts the request for an expedited date and service is installed before the standard interval due date, the Intermedia expedite charge will apply.
 - ii. If Intermedia accepts, but does not meet the requested expedite date AND service is installed on or after the standard interval due date, the Intermedia expedite charge will be waived.

Any LEC expedite charges will be applied on a pass through basis.

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SECTION 4 - RATES, CONT.

Missouri Public

4.5 Intermedia Rate Plan - Enhanced Services, cont.

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4.5.1 Frame Relay Service, cont.

Service Commission

H. Other Rates and Charges, cont.

4. Moves, Adds and Changes

Any move, add or change activity is generally processed as a new service order. This section refers to activity related to circuits that have been installed and activated.

a. Moves

A Move order moves an existing host or remote to a new location or NPA/NXX and/or moves a PVC/CIR.

The nonrecurring charges apply to a Move order as per the rules regarding new installations. For example, if a remote location is moved to a new address, all Port, PVC/CIR and local loop (if applicable) nonrecurring charges apply. Monthly recurring charges are applied as per the pricing rules.

b. Adds

An Add order would include adding new locations, remotes or PVCs to any existing network configuration.

The nonrecurring charges apply to an Add order as per the rules regarding new installations. For example, if a new location is added to a network, all Port and PVC/CIR nonrecurring charges apply. If a new PVC is added to a network, the PVC nonrecurring charge would apply. Monthly charges are applied as per the pricing rules and will be added as a new charge to the next bill.

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SECTION 4 - RATES, CONT.

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4.5 Intermedia Rate Plan - Enhanced Services, cont.

REC'D MAR 15 2001

4.5.1 Frame Relay Service, cont.

Service Commission

H. Other Rates and Charges, cont.

4. Moves, Adds and Changes, cont.

c. Changes

There are two types of Changes that can occur with an existing network configuration:

i. Administrative Change

This type of change is typical for records only. This type of change does not impact the design or provision of the existing network.

	<u>Intermedia</u>	<u>LEC / Partner</u>
Administrative Change Charge	\$25 per order	Pass Through

ii. Design Change

This type of change will impact the design of the network. Changes in this category including changes to Port size and changes to PVC/CIR.

	<u>Intermedia</u>	<u>LEC / Partner</u>
Design Change Charge	\$75 per order	Pass Through

New Port or PVC/CIR	Applicable nonrecurring charge depending on change	N/A
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The new monthly charges apply for the remainder of the term or until a subsequent change is made.

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SECTION 4 - RATES, CONT.

Missouri Public

4.5 Intermedia Rate Plan - Enhanced Services, cont.

REC'D MAR 15 2001

4.5.1 Frame Relay Service, cont.

Service Commission

H. Other Rates and Charges, cont.

5. End User Early Termination Liability

For termination without cause, the following early termination liabilities apply:

Length of Term	Cancel or terminate within:				
	First Year	Second Year	Third Year	Fourth Year	Fifth Year
One Year	100%				
Two Years	100%	50%			
Three Years	100%	50%	25%		
Four Years	100%	50%	25%	25%	25%
Five Years	100%	50%	25%	25%	25%

The actual amount due to Intermedia is calculated as a percentage of the recurring charges for the remainder of the term. Intermedia nonrecurring charges that were waived or discounted will be paid upon early termination. Any LEC or other Partner charges associated with early termination and charged to Intermedia on behalf of the end user will be assessed on a pass through basis.

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SECTION 4 - RATES, CONT.

Missouri Public

4.6 Intermedia USA III Calling Plans

REC'D MAR 15 2001

4.6.1 Intermedia USA III Switched Service

	<u>Inbound</u>	<u>Outbound</u>
Rate per Minute, Base:	\$0.1003	\$0.1003
Rate Per Minute, Discounted:	\$0.0903	\$0.0903

Service Commission

Discount rate is applied to base rate when account's aggregate billing reaches \$750.

4.6.2 Intermedia USA III Dedicated Service

	<u>Inbound</u>	<u>Outbound</u>
Rate per Minute, Base:	\$0.0955 ¹	\$0.0955
Rate Per Minute, Discounted:	\$0.0860 ¹	\$0.0860

Discount rate is applied to base rate when account's aggregate billing reaches \$2,800 ².

4.6.3 Intermedia USA III 800 Service

4.6.3.A Intermedia USA III Switched 800 Service

Each 6 seconds
\$.01003

¹ For new Customers subscribing to this service on or after December 18, 1998, the inbound rate will be \$0.01 higher than the outbound rate. For Customers subscribing to this service before December 18, 1998, the inbound and outbound rates will remain equal.

² For new Customers subscribing to this service on or after December 18, 1998, the volume discount will not apply until long distance billing reaches \$7,500. For Customers subscribing to this service before December 18, 1998, the discount threshold will remain at \$2,800.

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SECTION 4 - RATES, CONT.

4.6 Intermedia USA III Calling Plans

4.6.3 Intermedia USA III 800 Service, cont.

4.6.3.B Intermedia USA III Dedicated 800 Service

Each 6 seconds
\$.00716

4.6.3.C Enhanced Service Features

Per Feature
Non-recurring charges: \$50.00*
(Additions/changes)
*\$250.00 maximum per 800 number

Per Feature
Recurring charges: \$25.00*
\$150.00 maximum per 800 number

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SECTION 4 - RATES, CONT.

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REC'D MAR 15 2001

4.7 Unified Long Distance Services

Service Commission

4.7.1 Unified Long Distance Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): \$0.1003
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment): \$0.0903

4.7.2 Unified Toll-Free Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): \$0.1003
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment): \$0.0903

4.7.3 Unified Direct Long Distance Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0669
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0602

4.7.4 Unified Direct Toll-Free Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0669
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0602

4.7.5 Unified Extended Direct Long Distance Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0955
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0860

4.7.6 Unified Extended Direct Toll-Free Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0955
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0860

4.7.7 Unified Single T Long Distance Service

Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): \$0.0669
Rate Per Minute, Rate 2 (\$5,000+ revenue commitment): \$0.0602

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SECTION 4 - RATES, CONT.

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REC'D MAR 15 2001

4.7 Unified Long Distance Services, cont.

Service Commission

4.7.8 Unified Single T Toll-Free Service

Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): \$0.0669
Rate Per Minute, Rate 2 (\$5,000+ revenue commitment): \$0.0602

4.7.9 Unified Calling Card

Rate Per Minute:

Dedicated Access Plans \$0.1900
Switched Access Plans \$0.2000

4.7.10 Unified Directory Assistance

Per Call: \$.95

4.7.11 Unified Operator Services

A. Rate Per Minute \$0.15

B. Additional Charges (per call)

	<u>Automated</u>	<u>Live Operator</u>
Person to Person	\$2.49	\$2.49
Collect	\$2.49	\$2.49
Third Party Billed	\$2.49	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49

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SECTION 4 - RATES, CONT.

REC'D MAR 15 2001

4.8 Audio Conferencing

Conferencing Types

	Rate	Service Commission
Corporate Call A	\$.45 per minute per participant	
Corporate Call B	\$.45 per minute per participant	
Call Express	\$.42 per minute per participant	
On Demand	\$.44 per minute per participant	
Event Call	\$1.15 per minute per participant	

Additional Services

Conference Recording - Conference Call Replay	\$.50 per minute per participant	
Smart Polling (Q&A)		
Corporate Call (Direct Dialed)	\$.53 per minute per participant	
Corporate Call (Toll-Free Dialed)	\$.63 per minute per participant	
Corporate Call Dial Out (Administrator Dialed)	\$.69 per minute per participant	
Broadcast Fax		
Priority (within 24 hrs)	\$.55 per transmission minute	
Standard	\$.45 per transmission minute	

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SECTION 4 - RATES, CONT.

Missouri Public

4.9 Unified Enhanced Calling Card

REC'D MAR 15 2001

4.9.1 Calling Card Pricing

Service Commission

A. Intrastate Calling Rates

Rate per Minute \$0.18

B. Enhanced Calling Card Features/Services Rates

Enhanced Services	Surcharge	NRC	RPM*	Increment
Conference Calling		\$2.00 (operator assisted)	\$.50	Per minute 60/60
Operator Assistance Dialing Instructions		\$1.10		Per call
Manual Call Completion Surcharge	\$1.10			Per call

*In addition to other applicable usage charges.

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SECTION 4 - RATES, CONT.

Missouri Public

4.10 Unified Toll-Free Plus PIN

REC'D MAR 15 2001

4.10.1 Usage Rates

Intrastate Usage, per minute \$0.1241

Service Commission

4.10.2 Non-Recurring Charge

Service Establishment Charge, per PIN \$50

Service Rearrangement Charge, per PIN \$50

The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

4.11 Low Billing Surcharge

Monthly Surcharge, per account \$3.95

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SECTION 5 - GRANDFATHERED SERVICES AND RATES

REC'D MAR 15 2001

5.1 General

This section contains descriptions and rates for services which have been restructured, re-priced, or deleted elsewhere in this tariff, yet will remain unchanged for customers subscribing to term plans which extend beyond the effective dates of these structure, price, or availability changes.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services

Intermedia Rate Plan - Enhanced Services listed in section 5.2 are available only to existing subscribers as of April 14, 2001.

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5.2.1 Retail Frame Relay - Monthly Charges

REC'D MAR 15 2001

5.2.1.A Access Port Rates

Intermedia provides two types of ports in which to access its network, Dedicated and Logical, providing a selection of access methodologies and service pricing.

Service Commission

Dedicated - The dedicated port is a logical port on Intermedia's switch which the customer does not share with other network users. The dedicated port utilizes LEC tail circuit facilities such as DDS or hubbed private lines.

Logical - The logical port is a common port facility which customers share, thereby reducing their access charges. The logical port utilizes LEC frame relay network facilities as the local loop tail circuit. The Company port is connected to the logical port via a single T1 facility. The LEC aggregates multiple local loop tail circuits which are aggregated onto a single path into Intermedia's network via a common port. The following rates are recurring monthly rates.

<u>PORT SPEED</u>	<u>ACCESS PORT RATES</u>	
	<u>DEDICATED</u>	<u>LOGICAL</u>
56 Kbps	\$125	\$ 83
64 Kbps	\$125	\$ 83
128 Kbps	\$264	\$138
192 Kbps	\$304	\$158
256 Kbps	\$343	\$177
320 Kbps	\$387	\$197
384 Kbps	\$431	\$216
448 Kbps	\$522	\$236
512 Kbps	\$613	\$255
576 Kbps	\$693	\$275
640 Kbps	\$772	\$294
704 Kbps	\$792	\$314
768 Kbps	\$812	\$333
832 Kbps	\$829	\$352
896 Kbps	\$846	\$371
960 Kbps	\$862	\$391

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

5.2.1 Retail Frame Relay - Monthly Charges

5.2.1.A Access Port Rates, cont.

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<u>PORT SPEED</u>	<u>ACCESS PORT RATES</u>	
	<u>DEDICATED</u>	<u>LOGICAL</u>
1.024 Mbps	\$877	\$410
1.088 Mbps	\$890	\$447
1.152 Mbps	\$903	\$482
1.216 Mbps	\$916	\$519
1.280 Mbps	\$929	\$555
1.344 Mbps	\$936	\$591
1.408 Mbps	\$943	\$627
1.472 Mbps	\$955	\$663
1.536 Mbps	\$967	\$699

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

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5.2.1 Retail Frame Relay - Monthly Charges, cont.

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5.2.1.B CIR Rates

Service Commission

The Committed Information Rate (CIR) is the Customer's **Applications Insurance**, as it can set the amount of guaranteed minimum throughput their applications require. The Customers' total traffic can still burst up to the size of the access port purchased, although in the event of network congestion only insured throughput is guaranteed to meet minimum throughput requirements. The Company allows the Customer to select applications insurance in one kilobyte increments, thereby not forcing the customer to over-insure with high minimum CIR requirements. This provides flexibility in designing the network to individual application requirements. The following rates are recurring monthly rates.

PVC
\$1.90 per Kbps

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

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5.2.1 Retail Frame Relay - Monthly Charges, cont.

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5.2.1.C PVC Rates

Service Commission

Permanent Virtual Connections (PVCs) are logical circuits which define a dedicated virtual circuit between two points. Multiple PVCs can originate and terminate on a single port, allowing for the separation of applications across the network. PVCs can burst up to the smallest port size of their two logical end points. The Company provides flexibility in PVC transport rates based upon the relative distance requirements of the Customer. Currently, PVCs are symmetrical in nature, therefore duplex PVCs (originating and terminating on the same ports) will be equal in insured throughput. Asymmetrical PVC options will be offered in the future.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

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5.2.1 Retail Frame Relay - Monthly Charges, cont.

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5.2.1.C PVC Rates, cont.

Service Commission

The Company establishes minimum and maximum CIR requirements per PVC in order to provide improved network utilization, management and performance.

Minimum CIR Per PVC - A minimum of 8Kbps CIR per DSO is provided with each PVC purchased from the Company. Therefore, a port rate with 64K burst would be provided with a total CIR of 8Kbps, while a T1 port rate would be provided with a minimum of 192K CIR. Additional CIR can be purchased as required. The minimum CIR is designed to provide improved network performance and management.

Maximum CIR - A Maximum of 1.280 Mbps CIR per PVC can be purchased on port rates of T1 and higher. Therefore, a PVC with T1 burst could have a maximum CIR of 1.280 Mbps CIR. On a T1 port, approximately 15% of the capacity is utilized for management and overhead, therefore limiting CIR to 1.280 Mbps would keep the Customer from over-insuring its circuits.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

Missouri Public

5.2.1 Retail Frame Relay - Monthly Charges, cont.

REC'D MAR 15 2001

5.2.1.C PVC Rates, cont.

Service Commission

The following PVC rates include the minimum required CIR in the listed price, at the corresponding CIR rate for the type of PVC. Additional CIR can be purchased on top of the minimum required CIR. The following rates are recurring monthly rates.

<u>PORT SPEED</u>	<u>MINIMUM CIR INCLUDED</u>	<u>PVC</u>	<u>ADD'L PVCs</u>
56 Kbps	8 Kbps	\$35.20	\$20
128 Kbps	16 Kbps	\$50.40	\$20
192 Kbps	24 Kbps	\$65.60	\$20
256 Kbps	32 Kbps	\$80.80	\$20
320 Kbps	40 Kbps	\$96.00	\$20
384 Kbps	48 Kbps	\$111.20	\$20
448 Kbps	56 Kbps	\$126.40	\$20
512 Kbps	64 Kbps	\$141.60	\$20
576 Kbps	72 Kbps	\$156.80	\$20
640 Kbps	80 Kbps	\$172.00	\$20
704 Kbps	88 Kbps	\$187.20	\$20
768 Kbps	96 Kbps	\$202.40	\$20
832 Kbps	104 Kbps	\$217.60	\$20
896 Kbps	112 Kbps	\$232.80	\$20
960 Kbps	120 Kbps	\$248.00	\$20
1024 Kbps	128 Kbps	\$263.20	\$20
1088 Kbps	136 Kbps	\$278.40	\$20
1152 Kbps	144 Kbps	\$293.60	\$20
1216 Kbps	152 Kbps	\$308.80	\$20
1280 Kbps	160 Kbps	\$324.00	\$20
1344 Kbps	168 Kbps	\$339.20	\$20
1408 Kbps	176 Kbps	\$354.40	\$20
1472 Kbps	184 Kbps	\$369.60	\$20
1536 Kbps	192 Kbps	\$384.80	\$20

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

Missouri Public

5.2.1 Retail Frame Relay - Monthly Charges, cont.

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5.2.1.D Frame Relay Disaster Recovery

Intermedia offers Disaster Recovery in three options: 1) Move Circuit End Point, whereby an alternative host port will be utilized as a backup; 2) Cold PVC Backup, which moves existing host PVCs to an alternate port within the Customer's network; and 3) Hot PVC Backup, which refers to redundant PVCs which can be activated immediately.

A maximum of 25 PVCs may be backed up per host port. Service will only be activated after all information requested by the Company in connection with Disaster Recovery service has been provided to the Company by the Customer.

Customers may schedule Disaster Recovery testing by notifying the Company at least 48 hours in advance. A maximum of two Disaster Recovery tests can be scheduled for each plan per 12 month period without incurring an activation charge.

Frame Relay credit allowances do not apply for service interruptions resulting from activation and deactivation of a Disaster Recovery plan.

Backup PVC (nonrecurring)	See Section 5.2.2.B
Hot PVC Backup, per Kilobyte CIR	\$ 1.90
Cold PVC Backup, per Kilobyte CIR	\$ 0.38
Per PVC	\$10.00
Move Circuit End Point (nonrecurring)	See Section 5.2.2.B

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

Missouri Public

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

REC'D MAR 15 2001

5.2.2 Retail Frame Relay - Non-Recurring Charges

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5.2.2.A Frame Relay Installation

Intermedia charges non-recurring rates to cover the costs of installation and network buildouts. Non-recurring rates are one-time charges based on access port and network link setup costs. These charges are discounted based on annual term commitments.

Non-Recurring Charges

T1/FT1:	
Frame Relay Port	\$550
64K:	
Frame Relay Port	\$350
PVC	\$15

5.2.2.B Frame Relay - Other Nonrecurring Charges

Port Change Order - Applies to changes of port size, location or other changes requiring a modification of the service order contract.

Equipment Installation - Applies to the installation of customer premise equipment and collocated equipment on the Company's facilities. Charge is per equipment chassis with a charge for each additional card installed into the chassis.

PVC/CIR Change Order - Applies to physical changes to the PVC or CIR, including CIR additions, PVC additions, or PVC logical connection changes.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

Missouri Public

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

5.2.2 Retail Frame Relay - Non-Recurring Charges, cont.

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5.2.2.B Frame Relay - Other Nonrecurring Charges, cont. Service Commission

Mux or DACs Reconfiguration Fee - Applies to required modifications in Intermedia infrastructure equipment to support Customer requirements. The charge applies to each circuit end requiring modification.

Expedite Fee - Applies where customer requires that service request be processed and service initiated on an expedited basis.

Disaster Recovery Options - Nonrecurring charges apply per Backup PVC and there is an activation charge for Move Circuit End Point.

<u>One Time Charges</u>	<u>Rate</u>
Port Change Order	\$ 75
Equipment Installation	\$200
Each Add'l Card	\$ 25
PVC/CIR Change Order	\$ 75
Mux or DACs Reconfiguration Fee	\$125
Expedite Fee	\$500
Add'l PVC setup	\$ 15
Backup PVC, per PVC	\$335
Move Circuit End Point, activation per port	\$250

5.2.2.C Resale of Services

The pricing of resale circuits is dependent upon many variables which are circuit specific. Intermedia does not currently charge a flat rate to cover all potential circuits, therefore it must price each circuit independently to determine the resale cost. The resale of services falls into two categories.

5.2.2.C.1 LEC Access Loops

LEC access loop costs are composed of several variables which require customer pricing on a per order basis. Pricing variables include:

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

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5.2.2 Retail Frame Relay - Non-Recurring Charges, cont.

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5.2.2.C Resale of Services, cont.

Service Commission

5.2.2.C.1 LEC Access Loops, cont.

Access Loop Type - Access loops primarily used by the Company include DDS private lines and LEC fast packet circuits. Circuit types are priced differently by LECs.

LEC/LATA (Local Access Transport Area) Purchased From - Charges vary depending on the entity the service is purchased from and the size of the LATA that entity serves.

Circuit Length - Private lines are mileage sensitive and vary based on the distance from the customer premise to the LEC serving wire center (SWC), and the distance of the closest Company Point of Presence (POP) to the LEC SWC. LEC fast packet circuits are charged in mileage bands which are less mileage sensitive than private lines, but still distance sensitive. Charges are developed by the distance of the customer premise from the LEC SWC and the distance of the LEC SWC from the closest Company frame relay switch.

Additional LEC Charges - LECs charge for specific items over and above that of the circuit charge, including but not limited to the cost of additional Data Link Connection Indicators (DLCIs), Network Node Interface (NNI) facilities, and special access charges.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

5.2.2 Retail Frame Relay - Non-Recurring Charges, cont.

5.2.2.C Resale of Services, cont.

5.2.2.C.2 IXC Transport Circuits

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Interexchange Carrier (IXC) Transport Circuits are used for backhaul of customer circuits to the closest Company facility. IXC backhaul is used when a circuit crosses LATA boundaries (i.e., interLATA). IXC circuit costs vary based on the following elements:

IXC Purchased From - Circuit availability plays a primary role in selecting which IXC to purchase from, in that not all IXCs have physical circuit presence in all the areas the Company must deliver backhaul. Rates vary from IXC to IXC and may be more expensive from IXCs which provide the sole route path along a specific route.

Distance Sensitivity - Private lines circuits are distance sensitive, therefore the cost of backhaul will vary based upon the specific distance between the two sites being connected.

Additional IXC Charges - IXCs may charge additional costs depending on demarc extensions and special access and interconnect service fees.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.2 Intermedia Rate Plan - Enhanced Network Services, cont.

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5.2.3 Retail Frame Relay - Volume and Term Discounts

The volume and term discounts described herein apply to Intermedia charges only. LEC charges are non-discountable.

5.2.3.A Nonrecurring Charge¹ Term Discounts

<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
0%	50%	100%	100%	100%

5.2.3.B Monthly Recurring Charge Term Discounts

<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
0%	4%	6%	8%	12%

5.2.3.C Volume Discounts – Monthly Recurring Charges

Monthly Billing:	
\$5,000 - \$24,999	3%
\$25,000 - \$49,999	5%
\$50,000 - \$74,999	7%
\$75,000 - \$99,999	9%
\$100,000 - \$199,999	11%
\$200,000 +	13%

¹“Operational” NRCs – section 5.2.2.B – are non-discountable.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, COSTS

REC'D MAR 15 2001

5.3 Message Toll Service (MTS) Options

Service Commission

Message Toll Service Options listed in section 5.3 are available only to existing subscribers as of April 14, 2001.

The MTS Services described in this section are measured use, full time services and are offered on a monthly basis, utilizing inter-city communications facilities shared among multiple users. The individual customer's basic monthly charge for the use of such inter-city communications facilities are based upon the time of day, the total minutes the customer utilizes such facilities and the distance of each call. For each call under these MTS options, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

5.3.1 Intermedia MTS Plan I

Intermedia MTS Plan I is a calling plan designed for business customers utilizing 25% or more of usage in international calls.

Switched Intra.....25.4 cents per minute

Dedicated Intra.....13.4 cents per minute

5.3.2 Intermedia MTS Plan II (Residential)

Intermedia MTS Plan II (Residential) is a residential calling plan which is billed on a time of day rate basis.

8:00 a.m. - 5:00 p.m.....18.2 cents per minute

5:01 p.m. - 8:00 a.m.....14.3 cents per minute

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.3 Message Toll Service (MTS) Options, cont.

5.3.3 Intermedia MTS Plan II (Outbound Switched)

Intermedia MTS Plan II (Outbound Switched) is a switched access product for which service is billed at a flat rate regardless of the time of day and distance of calls. The rate a customer will be charged for service will be dependent upon the dollar amount of switched access service utilized on a monthly basis.

5.3.3.1 Intermedia MTS Plan II Outbound switched services will be billed in six (6) second increments with a thirty (30) second minimum per call.

5.3.3.2 Unvalidated account codes will be set up in advance at a charge of \$10.00 per BTN.

5.3.3.3 Original Letters of Agency must be mailed to Intermedia within forty-eight (48) hours.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.3 Message Toll Service (MTS) Options, cont.

5.3.3 Intermedia MTS Plan II (Outbound Switched), cont.

5.3.3.4 Intermedia Plan II (Outbound Switched) (Business)* Rates

Dollar Volume	Outbound Rate (cents per minute)
0.00 - 50.00	.1958
50.01 - 100.00	.1910
100.01 - 150.00	.1862
150.01 - 200.00	.1814
200.01 - 250.00	.1767
250.01 - 300.00	.1719
300.01 - 350.00	.1671
350.01 - 400.00	.1624
400.01 - 450.00	.1576
450.01 - 500.00	.1528
500.01 - 550.00	.1480
550.01 - 600.00	.1432
600.01 - 650.00	.1385
650.01 - 700.00	.1337
700.01 - 800.00	.1290
800.01 - 900.00	.1242
900.01 - 1,000.00	.1194
1,000.01 - 1,500.00	.1146
1,500.00 +	.1100

* The rate which a customer will received is based upon the dollar volume of prior usage reflected in its previous carrier's bills.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.4 WATS Service

WATS Services listed in section 5.4 are available only to existing subscribers as of April 14, 2001.

Intermedia WATS is a one-way outbound service requiring the Customer to originate calls via a dedicated access facility between the customer's premises and Intermedia's terminal location and allowing the completion of calls via Intermedia's interexchange facilities and the facilities leased from other carriers. The dedicated access facility is provided by the LEC. Intermedia will act as agent for the customer in ordering and installing such facilities.

5.4.1 Intermedia WATS Plan II (Outbound Dedicated)

Intermedia WATS Plan II (Outbound Dedicated) is an outbound dedicated product for which service is billed at a flat rate regardless of the time of day and distance of calls. The rate the customer will be charged for service will be dependent upon the dollar amount of dedicated service utilized on a monthly basis.

5.4.1.1 Intermedia WATS Plan II Outbound Dedicated service will be billed in six (6) second increments with a thirty (30) second minimum per call.

5.4.1.2 There will be a minimum monthly usage requirement of 75,000 minutes per T-1. The Customer will be billed .02 cents per minute for each minute of shortfall.

5.4.1.3 All monthly charges and non-recurring installation charges invoiced from the LEC will be billed to the customer at their annual cost.

5.4.1.4 Unvalidated account codes will be set up in advance at \$10.00 per BTN.

5.4.1.5 Original Letters of Agency must be mailed to Intermedia within forty-eight (48) hours.

5.4.1.6 Rates

Dollar Volume	Outbound Rate (cents per minute)
0.00 - 100.00	.0955
100.01 - 200.00	.0907
200.01 - 400.00	.0860
400.01 - 650.00	.0812
650.01 - 1,000.00	.0764
1,000.01 - 1,500.00	.0716
1,500.01 - 2,000.00	.0668
2,000.01 +	.0621

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT

REC'D MAR 15 2001

5.5 800 Services

Service Commission

800 Services listed in section 5.5 are available only to existing subscribers as of April 14, 2001.

800 Services is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the LEC and terminating on a Regular Business Line or a Special Access Line.

5.5.1 Availability of 800 Service

The furnishing of 800 Service under this tariff will require certain physical arrangements of the facilities of the LEC and is therefor subject to the availability of such facilities.

5.6 800 Service Options

800 Service Options listed in section 5.6 are available only to existing subscribers as of April 14, 2001.

5.6.1 Intermedia 800 Plan II (800 Switched)

Intermedia 800 Plan II (800 Switched) is an 800 switched access product for which service is billed at a flat rate regardless of the time of day and distance of calls. The rate a customer will be charged for service will depend upon the dollar amount of 800 service utilized on a monthly basis.

5.6.1.1 Intermedia 800 Plan II switched services will be billed in six (6) second increments with a thirty (30) second minimum per call.

5.6.1.2 There will be a \$15.00 minimum usage charge per 800 number.

5.6.1.3 This service will provide the user with nationwide termination except in the following areas: Vermont, Montana, North Dakota, South Dakota, and two LATAs in Nebraska.

5.6.1.4 Original Letters of Agency must be mailed to Intermedia within forty-eight (48) hours.

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Service Commission

5.6 800 Service Options, cont.

5.6.1 Intermedia 800 Plan II (800 Switched), cont.

5.6.1.5 Rates

Dollar Volume	Outbound Rate (cents per minute)
0.00 - 50.00	.1958
50.01 - 100.00	.1910
100.01 - 150.00	.1862
150.01 - 200.00	.1814
200.01 - 250.00	.1767
250.01 - 300.00	.1719
300.01 - 350.00	.1671
350.01 - 400.00	.1624
400.01 - 450.00	.1576
450.01 - 500.00	.1528
500.01 - 550.00	.1480
550.01 - 600.00	.1432
600.01 - 650.00	.1385
650.01 - 700.00	.1337
700.01 - 800.00	.1290
800.01 - 900.00	.1242
900.01 - 1,000.00	.1194
1,000.01 - 1,500.00	.1146
1,500.00 +	.1100

* The rate which a customer will received is based upon the dollar volume of prior usage reflected in its previous carrier's bills.

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.6 800 Service Options, cont.

5.6.2 Intermedia 800 Plan II (800 Dedicated)

Intermedia 800 Plan II (800 Dedicated) is an 800 dedicated access product for which service is billed at a flat rate regardless of the time of day and distance of calls. The rate a customer will be charged for service will depend upon the dollar amount of the 800 service utilized on a monthly basis.

5.6.2.1 Intermedia 800 Plan II (Dedicated) service will be billed in six (6) second increments with a thirty (30) second minimum per call.

5.6.2.2 There will be a minimum monthly usage requirement of 75,000 minutes per T-1. The Customer will be billed .02 cents per minute for each minute of shortfall.

5.6.2.3 All monthly charges and non-recurring installation charges invoiced from the LEC will be billed to the customer at their actual cost.

5.6.2.4 Unvalidated account codes will be set up in advance at \$10.00 per BTN.

5.6.2.5 Original Letters of Agency must be mailed to Intermedia within forty-eight (48) hours.

5.6.2.6 Rates

Dollar Volume	Outbound Rate (cents per minute)
0.00 - 100.00	.1100
100.01 - 200.00	.1050
200.01 - 300.00	.1003
300.01 - 400.00	.0955
400.01 - 650.00	.0907
650.01 - 800.00	.0860
800.01 - 1,000.00	.0812
1,000.01 - 1,500.00	.0764
1,500.01 - 2,000.00	.0716
2,000.01 +	.0668

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.7 Direct Dial Outbound Long Distance

Direct Dial Outbound Long Distance Services listed in section 5.7 are available only to existing subscribers as of April 14, 2001.

The Carrier offers the following direct dial outbound long distance telecommunications services to residential and business Customers. Intrastate service is provided in conjunction with Intermedia's companion interstate offerings. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services. Unless otherwise stated, no non-recurring charges apply.

5.7.1 Classic One Long Distance

Classic One Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge.

Each 6 seconds: \$0.0146 (I)

5.7.2 Ultimate One Long Distance

Ultimate One Long Distance service is offered to residential customers for direct dialed outbound calling. Rates vary in accordance with time of day. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges apply. A \$10.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount. All standard features are available with this service at no charge.

	<u>Each 6 Seconds</u>
Day	\$0.0156 (I)
Evening	\$0.0125 (I)
Night/Weekend	\$0.0125 (I)

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT. REC'D MAR 15 2001

5.7 Direct Dial Outbound Long Distance

Direct Dial Outbound Long Distance Services listed in section 5.7 are available only to existing subscribers as of April 14, 2001. Service Commission

The Carrier offers the following direct dial outbound long distance telecommunications services to residential and business Customers. Intrastate service is provided in conjunction with Intermedia's companion interstate offerings. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services. Unless otherwise stated, no non-recurring charges apply.

5.7.1 Classic One Long Distance

Classic One Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge.

Each 6 seconds: \$0.0133

5.7.2 Ultimate One Long Distance

Ultimate One Long Distance service is offered to residential customers for direct dialed outbound calling. Rates vary in accordance with time of day. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges apply. A \$10.00 minimum monthly billing requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount. All standard features are available with this service at no charge.

	<u>Each 6 Seconds</u>
Day	\$0.0142
Evening	\$0.0114
Night/Weekend	\$0.0114

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.7 Direct Dial Outbound Long Distance, cont.

5.7.3 Beacon 1+ Outbound Long Distance

Beacon 1+ Service is offered to residential customers for direct dialed outbound calling. Rates vary in accordance with time of day. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge. Accounting codes are also provided to BEACON Service customers at no additional charge.

	<u>Each 6 seconds</u>
Day	\$0.0156 (I)
Evening	\$0.0141 (I)
Night/Weekend	\$0.0130 (I)

5.8 800 (Inbound) Long Distance Services

800 (Inbound) Long Distance Services listed in section 5.8 are available only to existing subscribers as of April 14, 2001.

The Carrier offers the following 800 (Inbound) long distance telecommunications services to residential customers. Intrastate service is provided in conjunction with Intermedia's companion interstate offerings. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services. Unless otherwise stated, no non-recurring charges apply.

5.8.1 Platinum 800 Plus PIN

Platinum 800 Plus Pin is offered to residential customers for toll free calling. Callers dial a six digit Personal Identification Number (PIN) in addition to regular 800 numbers. The service permits inbound 800 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge.

Each 6 seconds: \$0.0152 (I)

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.7 Direct Dial Outbound Long Distance, cont.

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5.7.3 Beacon 1+ Outbound Long Distance

Beacon 1+ Service is offered to residential customers for direct dialed outbound calling. Rates vary in accordance with time of day. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge. Accounting codes are also provided to BEACON Service customers at no additional charge.

	<u>Each 6 seconds</u>
Day	\$0.0142
Evening	\$0.0128
Night/Weekend	\$0.0118

5.8 800 (Inbound) Long Distance Services

800 (Inbound) Long Distance Services listed in section 5.8 are available only to existing subscribers as of April 14, 2001.

The Carrier offers the following 800 (Inbound) long distance telecommunications services to residential customers. Intrastate service is provided in conjunction with Intermedia's companion interstate offerings. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services. Unless otherwise stated, no non-recurring charges apply.

5.8.1 Platinum 800 Plus PIN

Platinum 800 Plus Pin is offered to residential customers for toll free calling. Callers dial a six digit Personal Identification Number (PIN) in addition to regular 800 numbers. The service permits inbound 800 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply. All standard features are available with this service at no charge.

Each 6 seconds: \$0.0138

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.9 Intermedia USA Calling Plans, cont.

Intermedia USA Calling Plans listed in section 5.9 are available only to existing subscribers as of April 14, 2001.

5.9.1 Intermedia USA Switched Service

Intermedia USA Switched Service is a non-distance sensitive, inbound and outbound switched service offered to business customers. This service permits direct dialed outbound and inbound 800 calling, with billing to a single account. Customers may also elect to subscribe to inbound or outbound service only. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply.

	<u>Each 6 seconds</u>
Inbound Intrastate	\$.01181 (I)
Outbound Intrastate	\$.01181 (I)

5.9.2 Intermedia USA T-1 Service

Intermedia USA T-1 Service is a non-distance sensitive, inbound and outbound dedicated service offered for business customers. Intermedia USA T-1 Service permits direct dialed outbound and inbound 800 calling, with billing to a single account. Customers may also elect to subscribe to inbound or outbound service only. Service is provided from dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. An initial term contract of one year is required, with \$2500 term liability if cancelled by the Customer prior to expiration. A monthly minimum of \$2500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount.

	<u>Each 6 seconds</u>
Inbound Intrastate	\$.0095 (I)
Outbound Intrastate	\$.0095 (I)

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

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Intermedia USA Calling Plans listed in section 5.9 are available only to existing subscribers as of April 14, 2001.

5.9.1 Intermedia USA Switched Service

Intermedia USA Switched Service is a non-distance sensitive, inbound and outbound switched service offered to business customers. This service permits direct dialed outbound and inbound 800 calling, with billing to a single account. Customers may also elect to subscribe to inbound or outbound service only. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly billing requirements apply.

	<u>Each 6 seconds</u>
Inbound Intrastate	\$.01074
Outbound Intrastate	\$.01074

5.9.2 Intermedia USA T-1 Service

Intermedia USA T-1 Service is a non-distance sensitive, inbound and outbound dedicated service offered for business customers. Intermedia USA T-1 Service permits direct dialed outbound and inbound 800 calling, with billing to a single account. Customers may also elect to subscribe to inbound or outbound service only. Service is provided from dedicated or shared use access lines. Calls are billed in six second increments, with a six second minimum call duration. An initial term contract of one year is required, with \$2500 term liability if cancelled by the Customer prior to expiration. A monthly minimum of \$2500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount.

	<u>Each 6 seconds</u>
Inbound Intrastate	\$.0086
Outbound Intrastate	\$.0086

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.9 Intermedia USA Calling Plans, cont.

5.9.3 Single T Dedicated Long Distance

Single T Dedicated Long Distance service is an On-Net, inbound and outbound dedicated service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the Customer's premises. Service is also provided to branch locations, but via Intermedia Switched Long Distance service. Volume and term discounts apply. Volume discounts are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Single T per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A minimum monthly billing of \$500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. An initial term contract of one year is required. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Single T Dedicated Long Distance Service. Interstate non-recurring and recurring charges may apply.

- | | |
|----------------------------------|-----|
| 1. Geographic Routing | (T) |
| 2. Time of Day Routing | --- |
| 3. Day of Week Routing | --- |
| 4. Day of Year (Holiday) Routing | --- |
| 5. Percent Allocation | (T) |
| 6. Custom Blocking | (N) |
| | (D) |
| | (D) |

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

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5.9.3 Single T Dedicated Long Distance

Single T Dedicated Long Distance service is an On-Net, inbound and outbound dedicated service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the Customer's premises. Service is also provided to branch locations, but via Intermedia Switched Long Distance service. Volume and term discounts apply. Volume discounts are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Single T per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A minimum monthly billing of \$500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. An initial term contract of one year is required. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Single T Dedicated Long Distance Service. Interstate non-recurring and recurring charges may apply.

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation
8. Dialed Number Identification Service (DNIS)
9. Real-time ANI

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

Service Commission

5.9.3 Single T Dedicated Long Distance, cont.

	<u>Inbound</u>	Net Effective Rate/Min.	<u>Outbound</u>	Net Effective Rate/Min.
Base rate	\$ 0.0908		\$0.0812	
<u>Volume</u>	<u>Discount</u>		<u>Discount</u>	
\$0-\$2,499.99	0.0%	\$ 0.0908	0.0%	\$ 0.0812
\$2,500-\$7,499.99	5.0%	\$ 0.0863	5.0%	\$ 0.0772
\$7,500-\$9,999.99	10.0%	\$ 0.0817	10.0%	\$ 0.0731
\$10,000-\$14,999.99	15.0%	\$ 0.0772	15.0%	\$ 0.0691
\$15,000-\$19,999.99	20.0%	\$ 0.0726	20.0%	\$ 0.0650
\$20,000+	25.0%	\$ 0.0681	25.0%	\$ 0.0610

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.9 Intermedia USA Calling Plans, cont.

5.9.4 Long Distance Only T-1

The Company's Long Distance Only T-1 service is an On-Net, inbound and outbound dedicated service offered to business customers. Service is also provided to branch locations, but via switched access. Volume discounts apply and are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Long Distance Only T-1 per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. An initial term contract of one year is required, and the minimum monthly billing volume below will apply for the remainder of the term if canceled by the Customer prior to expiration. A monthly minimum of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Long Distance Only T-1 service. Interstate non-recurring and recurring charges may apply.

- | | | |
|----|-------------------------------|-----|
| 1. | Geographic Routing | (T) |
| 2. | Time of Day Routing | |
| 3. | Day of Week Routing | |
| 4. | Day of Year (Holiday) Routing | |
| 5. | Percent Allocation | (T) |
| 6. | Custom Blocking | (N) |
| | | (D) |
| | | |
| | | (D) |

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

5.9.4 Long Distance Only T-1

The Company's Long Distance Only T-1 service is an On-Net, inbound and outbound dedicated service offered to business customers. Service is also provided to branch locations, but via switched access. Volume discounts apply and are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Long Distance Only T-1 per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. An initial term contract of one year is required, and the minimum monthly billing volume below will apply for the remainder of the term if canceled by the Customer prior to expiration. A monthly minimum of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Long Distance Only T-1 service. Interstate non-recurring and recurring charges may apply.

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation
8. Dialed Number Identification Service (DNIS)
9. Real-time ANI

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

5.9.4 Long Distance Only T-1, cont.

Service Commission

	<u>Inbound</u>	<u>Net Effective Rate/Min.</u>	<u>Outbound</u>	<u>Net Effective Rate/Min.</u>
Base rate	\$ 0.0908		\$0.0812	
<u>Volume</u>	<u>Discount</u>		<u>Discount</u>	
\$0-\$2,499.99	0.0%	\$ 0.0908	0.0%	\$ 0.0812
\$2,500-\$7,499.99	5.0%	\$ 0.0863	5.0%	\$ 0.0772
\$7,500-\$9,999.99	10.0%	\$ 0.0817	10.0%	\$ 0.0731
\$10,000-\$14,999.99	15.0%	\$ 0.0772	15.0%	\$ 0.0691
\$15,000-\$19,999.99	20.0%	\$ 0.0726	20.0%	\$ 0.0650
\$20,000+	25.0%	\$ 0.0681	25.0%	\$ 0.0610

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.9 Intermedia USA Calling Plans, cont.

5.9.5 Switched Long Distance

The Company's Switched Long Distance service is an On-Net or Off-Net, inbound and outbound service applicable to branch locations of Single T Dedicated Long Distance service or Long Distance Only T-1 service Customers. This service is not available on a stand-alone basis. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. Contract periods and monthly billing minimums apply as specified for the primary location(s) served by Single T Dedicated Long Distance service or Long Distance Only T-1 service. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Switched Long Distance service. Interstate non-recurring and recurring charges may apply.

- | | | |
|----|-------------------------------|-----|
| 1. | Geographic Routing | (T) |
| 2. | Time of Day Routing | |
| 3. | Day of Week Routing | |
| 4. | Day of Year (Holiday) Routing | |
| 5. | Percent Allocation | (T) |
| 6. | Custom Blocking | (N) |

	<u>Inbound</u>	<u>Outbound</u>
Rate per Minute:	\$0.1183 (I)	\$0.1088 (I)

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.9 Intermedia USA Calling Plans, cont.

5.9.5 Switched Long Distance

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The Company's Switched Long Distance service is an On-Net or Off-Net, inbound and outbound service applicable to branch locations of Single T Dedicated Long Distance service or Long Distance Only T-1 service Customers. This service is not available on a stand-alone basis. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. Contract periods and monthly billing minimums apply as specified for the primary location(s) served by Single T Dedicated Long Distance service or Long Distance Only T-1 service. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Switched Long Distance service. Interstate non-recurring and recurring charges may apply.

1. Message Referral
2. Call Area Selection
3. Geographic Routing
4. Time of Day Routing
5. Day of Week Routing
6. Day of Year (Holiday) Routing
7. Percent Allocation

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	<u>Inbound</u>	<u>Outbound</u>
Rate per Minute:	\$0.1075	\$0.0989

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

5.10 [Reserved for Future Use]

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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT

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5.10 Pre-Paid Calling Card Service

Pre-Paid Calling Card Services listed in section 5.10 are available only to existing subscribers as of April 14, 2001.

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Pre-Paid Calling Card will allow customers to pay a fixed dollar amount in advance for long distance calling. With the Pre-Paid Calling Cards, customers must dial the designated toll free access number, a valid authorization code, and the destination number. Cards are sold on a "Unit" basis, with the number units decremented per minute. Fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the calls are deducted, on real time basis, until the full amount of the card is exhausted. An expiration date, if applicable, is printed on the card. The Pre-Paid Calling Cards are available for use twenty-four hours a day, seven days a week.

Intermedia has two distinct cards:

- Collectible Series Pre-Paid Card
- Private Labeled Pre-Paid Card

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5.10.1 Collectible Series Pre-Paid Card

The Company may provide Pre-Paid Calling Card service where the card itself has a value (for example, the picture or logo of a licensed property on the face of the card, or because of the materials used in the manufacture of the card) and is distinct from the value of the telecommunications service. The retail price will include both the telecommunications value and the card value.

The Collectible Series is offered to organizations or commercial entities for distribution to their members, patrons, or customers. The marketing vehicle and expiration period is selected by the Partner, upon joint agreement, between the Company and the Partner. The Partner may distribute the Carrier's debit card accounts, at reduced rates or free of charge to the end users. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Rate Per Minute	\$0.53
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SECTION 5 - GRANDFATHERED SERVICES AND RATES, CONT.

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5.10 Pre-Paid Calling Card Service, cont.

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5.10.2 Private Labeled Pre-Paid Card

The Private Labeled Pre-Paid Card will be sold as a retail card. It will be offered to organizations or commercial entities for distribution to their members, patrons, or customers. The marketing vehicle and expiration period is selected by the Partner, upon joint agreement, between the Company and the Partner. The Partner may distribute the Carrier's debit card accounts, at reduced rates or free of charge to the end users. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Rate Per Minute \$0.33

5.10.3 Pre-Paid Calling Card Features

The following are features that Intermedia Pre-Paid Calling Card will possess:

Voice Prompts: Whenever a caller accesses Intermedia's Pre-Paid Card Service they will be guided by voice prompts. For the experienced user, the system will permit DTMF cut-through, which means they can dial over the voice prompts and not have to wait for the prompts to be completed.

Re-Dial: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process. By simply holding down the * key, the cardholder will initiate this feature. For example, if the caller misdials their pin they would press * and be returned to the prompt "Please enter you PIN".

Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up and reenter all the required digits. By simply pressing the # key for 2 seconds instead of hanging up, the caller will be prompted to enter the next number they wish to dial.

Speech Recognition: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

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