

Ascom Communications Inc.

MISSOURI PSC No. 1 - Telephone  
Original Adoption Notice Page

OPERATOR SERVICES

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**ADOPTION NOTICE**

**MISSOURI**  
**Public Service Commission**

Ascom Communications Inc., hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by Ascom Autelca Communications, Ltd., prior to December 22, 1992 (collectively hereinafter referred to as the "Schedules").

By this notice Ascom Communications Inc. also adopts and ratifies all supplements or amendments to any of the Schedules which Ascom Autelca Communications, Ltd. has heretofore filed with said Commission.

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Issued: January 11, 1993

Effective: February 12, 1993

By: Gary Wang, Director of Regulatory Affairs  
Ascom Communications Inc.  
1601 Clint Moore Road  
Boca Raton, FL 33487

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Public Service Commission

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Original Sheet No. 1

TARIFF NO. 1  
Telephone

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ASCOM AUTELCA COMMUNICATIONS, LTD.  
SCHEDULE  
FOR  
TELEPHONE SERVICE

MISSOURI  
Public Service Commission

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Ascom Autelca Communications, Ltd. with principal offices at 1601 Clint Moore Road, Boca Raton, Florida 33487. This tariff applies to competitive services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Issued: August 22, 1991

Effective: October 1, 1991

By: Jim Hillyard, Chief Operating Officer  
Ascom Autelca Communications, Ltd.  
1601 Clint Moore Road  
Boca Raton, Florida 33487

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Ascom Autelca Communications, Ltd. MISSOURI PSC No. 1 - Telephone  
Original Sheet No. 2

CHECK SHEET

Pages 1 to 17, inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original that are in effect on the date thereon except as otherwise noted.

PAGE

Revision Number

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SEP 5 1991

1  
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Public Service Commission  
MISSOURI

TABLE OF CONTENTS

<u>Rules and Regulations</u>	<b>RECEIVED</b>	<u>Page</u>
EXPLANATION OF SYMBOLS	SEP 5 1991	4
SECTION I		
<u>Technical Terms and Abbreviations</u>	MISSOURI	
1.1. Definitions	Public Service Commission	5
SECTION II		
2.1. Undertaking of the Company .....		9
2.1.1. Scope .....		9
2.1.2. Limitations .....		10
2.2. Charges and Payments for Service or Facilities.....		11
2.2.1. Deposits .....		11
2.2.2. Description of Payment & Billing Periods ..		11
2.2.3. Collection of Charges .....		12
2.3. Interconnection .....		12
SECTION III		
<u>General Classification and Description of AACL's Communication Service</u>		
3.1. General Description .....		13
3.2. Timing of Calls .....		13
3.3. Minimum Call Completion Rate .....		14
3.4. Service Provisions .....		14
SECTION IV		
<u>Rate and Rate Maximum Range Amount</u>		
4.1. Intrastate InterLATA Rate Tables.....		16
4.2. Rate and Charge Application .....		17

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91 - 264

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MISSOURI

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Original Sheet No. 4

Concurring Carriers

None

Connecting Carriers

None

Other Participating Carriers

None

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EXPLANATION OF SYMBOLS

- D - Deleted Text or Discontinued service or rate.
- I - Increased rate.
- M - Moved text from another tariff location.
- N - New text.
- R - Reduced rate.
- T - Text changed without change to any rate or regulation.

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Original Sheet No. 5

MISSOURI  
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SECTION I

1. Technical Terms and Abbreviations

1.1. Definitions

Certain terms used throughout this Tariff are defined as follows:

1.1.1. Abbreviations

AACL - ASCOM AUTELCA COMMUNICATIONS, LTD.

1.1.2. ACCESS LINE

A dedicated transmission path which connects a customer location to the carrier's terminal location or switching center.

1.1.3. Application for Service

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

1.1.4. Authorization Code

A numerical code, one or more of which are available to a customer to enable the customer to identify individual users and groups of users on the customer's account and to allocate the costs of service accordingly.

1.1.5. Authorized User

A person designated by a customer to use or communicate over such services or facilities as may be provided pursuant to this Tariff.

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Original Sheet No. 6

SEP 5 1991  
MISSOURI

Public Service Commission

1.1.6. Automated Calling Card Call

A call made with the use of a calling card provided by another telephone company and billed through that company by dialing 0+ area code and number followed by the calling card number sequence. A live operator is not utilized.

1.1.7. Business Customer

A customer who subscribes to or makes use of Carrier's service in the name of a business, trade or professional, or whose usage is associated with non-personal activities.

1.1.8. Calling Card

A billing convenience whereby the End User may bill the charges for a call to an approved telephone company-issued calling card. The terms and conditions of a local telephone company will apply to payment agreements.

1.1.9. Cancellation of Order

A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will not be assessed.

1.1.10. Carrier

ASCOM AUTELCA COMMUNICATIONS, LTD., unless the context means otherwise.

1.1.11. Collect Billing

A billing convenience whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

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OCT 1 1991

91-264

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OCT 20 1991

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Original Sheet No. 7

SEP 5 1991  
MISSOURI

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1.1.12. Company

ASCOM AUTELCA COMMUNICATIONS, LTD. herein referred to as "AACL".

1.1.13. Credit Card

A billing convenience whereby the End User may bill the charges for a call to an authorized national charge card.

The terms and conditions of the agreement between the credit card company and its patrons will apply to payment arrangements.

1.1.14. End User

Any individual, partnership, association, trust, corporation, cooperative or governmental agency or other entity which utilizes the services provided by the Carrier. An End User, as set forth herein, is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

1.1.15. Customer Provided Equipment

Equipment or facilities provided by persons other than AACL and connected to AACL services and/or facilities. The customer, not the Company, shall be responsible for compliance with FCC Rules, 47 CFR, Part 68, and for all maintenance of such equipment and/or facilities.

1.1.16. Measured Use Service

The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense.

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Original Sheet No. 8

MISSOURI  
Public Service Commission

1.1.17. Operator-Station Call

A service whereby the originating End user requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an Authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-Person basis. Automated Calling Card calls are not Operator-Station calls.

1.1.18 PATS

A Pay Telephone instrument which is owned and operated by a person or company which isn't a local exchange telephone company.

1.1.19. Pay Telephone

A telephone instrument equipped with a device that allows a charge to be made for each call.

1.1.20. Person-to-Person Call

A service whereby the originating End User specifies to the Company operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

1.1.21. Premises

The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

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91-264

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Original Sheet No. 9

MISSOURI

Public Service Commission

1.1.22. Rate Center

A geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage for the purposes of rating a call.

1.1.23. Subscriber

The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

1.1.24. AACL Terminal

Any location where carrier provides services described herein.

1.1.25. Third Party Billing

A billing convenience by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

SECTION II

2. Rules and Regulations

2.1. Undertaking of the Company

2.1.1. Scope

Ascom Autelca Communications, Ltd. will provide credit card telephone calling from public and private locations. AACL will install specially designed telephones that accept commercial credit cards as well as telephone company issue calling cards. Phones are placed in hotels, truck stops and similar transient locations and other areas where volumes of long distance telephone traffic originates. AACL will also provide network service to

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91-264  
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Original Sheet No. 10 Public Service Commission

presently owned coin pay phones and courtesy phones. Operator services are provided by AACL utilizing the operators of the underlying facilities based carrier from whom AACL purchases bulk switched access facilities. Calls are answered as "Ascom".

AACL provides shared revenue services in hospitality environments processing 0+ calls where applicable. Calls are transmitted through the same trunk lines utilized by the hotel for direct dialed and operator assisted calls.

The Company will provide and maintain terminal equipment and arrange for service requirements when acting at the subscribers request and as his authorized agent.

2.1.2. Limitations

- A. The services provided pursuant to this tariff are offered subject to the availability of facilities and the other provisions of this tariff.
- B. The Company does not undertake to transmit communications or messages, but rather furnishes facilities, service and equipment for such transmission by the Customer or authorized user.
- C. The Company retains the right to deny service to any Customer who repeatedly fails to comply with the rules and regulations of this tariff or other applicable rules, regulations or laws.
- D. Each location owner or aggregator utilizing AACL shall post on or near the telephone instrument information pertaining to AACLs operator services as provided by AACL. AACL will print on the display card that AACL is the Operator Service Provider.

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OCT 1 1991  
91 - 264

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Original Sheet No. 11 MISSOURI  
Public Service Commission

- E. Complaints can be directed through (1) the operator, (2) the toll free telephone number for AACL as provided and (3) correspondence with AACL with the provided address.
- F. Information on how to contact the Local Exchange Carrier is provided on the display cards provided. AACL does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers access codes and/or calling sequences provided to their customers.

2.2. Charges and Payments for Service or Facilities.

2.2.1. Deposits

The Company will not collect deposits nor shall it collect for services more than one month in advance.

2.2.2. Description of Payment and Billing Periods

- A. Charges for service are applied on a non-recurring basis. Service is provided and billed on a monthly basis through a credit card clearing house.
- B. Unless the end user requests a detail of the billing, the bill shall state the total amount of the usage and total charges for each class of service.
- C. Provider shall accept the cost and assume the risk on all unverified third party billing.
- D. Bills are considered delinquent 30 days after receipt by the customer. Service will be discontinued in accordance with the Local Exchange Company policy.

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Original Sheet No. 12 Telephone  
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2.2.3. Collection of Charges

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Charges for all classes of services are generally billed against or collected from the end user. Upon request, toll charges may be charged:

- A. Against or collected from the called number, i.e., charges are reversed if the charges are accepted at the called station (collect call)
- B. To a Calling Card;
- C. To a Major Commercial Travel and Entertainment Credit Card; and
- d. To a Third Party Telephone number, i.e. billed to a telephone number other than the originating telephone number or the called number. A call may not be charged to a coin telephone.

2.3. Interconnection

Service furnished by AACL may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by AACL. Service furnished by AACL is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities of AACL and other participating carriers shall be provided at the customer's expense. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer provided terminal equipment or communications systems with facilities. The customer shall secure all license, permits, right-of-ways, and other arrangements necessary for such interconnection.

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Original Sheet No. 13 SEP 13 1991

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SECTION III

3. General Classification and Description of AACL's Communication Service

- 3.1. General Description - Ascom Autelca Communications, Ltd. will provide credit card telephone calling from public and private locations. AACL will in addition have specially designed telephones that accept commercial credit cards as well as telephone company issued calling cards placed in hotels, truck stops, and similar transient locations and other areas where volumes of long distance telephone traffic originates. AACL will provide network services to pay and courtesy phone operators enabling guests, patrons, employees and other authorized users to place operator assisted long distance calls over AACL's network. The end user selects the billing method of his or her choice. Either a "live" operator or automated attendant equipment will intercept at the beginning of the call. All live operator and automated calls are identified with "Ascom" prior to billing information being collected and branded again with "Thank you for using Ascom" after billing information has been collected. Rates will be made available upon request by the end user.

End user complaints not rectified by the operator can be directed to the company headquarters through a toll free number and/or address provided in the placard as part of the contract to the location owner.

3.2. Timing of Calls

- 3.2.1. All calls, including, "ring-busy" or "ring-no-answer" calls are timed by the Carrier in tenths of a minute unless otherwise stipulated by the Carrier in any promotional material presented to the end user. "Ring-busy" and "ring-no-answer" calls will not be charged to the customer and if charged in error, will be refundable to the end user.

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OCT 1 1991

91-264

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OCT 20 1991

TM-94-274

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SEP 5 1991

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Ascom Autelca Communications, Ltd. MISSOURI PSC No. 1 - Telephone  
Original Sheet No. 14

All calls which are fractions of a minute are rounded up to the next full minute. Timing begins at the "starting event" and ends at the "terminating event", as defined herein, unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute.

- 3.2.2. The "starting event" occurs when the Carrier's terminal experiences an "incoming Signalling Protocol Successful", i.e., upon the seizure of an inbound trunk.
- 3.2.3. The "terminating event" occurs when the carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- 3.2.4. All calls are timed from the starting event to the terminating event. Upon access to the Carrier's telecommunication equipment, the call placed is timed from the point it is answered, and terminates when the customer hangs up.

3.3. Minimum Call Completion Rate

A customer can expect a call completion rate of not less than ninety percent (90%) during peak use periods.

3.4. Service Provisions

3.4.1. Private Pay Telephone Service

This service is offered on a subscription basis to private pay telephone providers. Access occurs when end users dial the following sequences from private pay telephones: 0+ interLATA Missouri telephone number or 00.

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OCT 20 1991

OCT 1 1991

91 - 264

TM-94-274

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Original Sheet No. 15

- 3.4.2. Ascom Autelca Communications, Ltd. offers long distance services to customers via LEC and private pay telephones or through the telephone, pay telephones, PBX or similar switch vehicle of subscribers who serve the transient public. All intrastate/interstate long distance services of Ascom Autelca Communications, Ltd. anticipate the use of automated credit card or calling card billing.
- 3.4.3. Each end user is charged individually for each call placed using the services of the company. In addition, per call operator service charges will apply to each call as specified in Sections 4.1.
- 3.4.4. Ascom Autelca Communications, Ltd. service is accessed by the end user from terminal equipment located at the premises of subscribers who serve the transient public. Long distance calls placed using AACL's services are subject to the per minute rates and service charges specified in Section 4 of this tariff.
- 3.4.5. AACL will NOT:
- A. Bill for uncompleted calls.
  - B. Bill in greater than one (1) minute increments.
  - C. Block access to other carriers.
  - D. Bill for calls that do not reflect the correct originating location.
- 3.4.6. AACL will:
- A. brand twice on both automated and operator assisted calls.

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OCT 1 1991

91-264

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Original Sheet No. 16

- B. upon request, provide consumers with accurate rate information.
- C. provide a toll free number for customer complaints. Any complaints (800) 666-9995.
- D. route all 0- calls to the Local Exchange Company or in accordance with commission rules.

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3.4.7. Cancellation of Order

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No charge will be assessed.

3.4.8. Cancellation of Contract

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Subscriber will be assessed a cancellation charge according to contract which equals the remaining months in the contract multiplied by 3% of the subscribers average monthly gross revenues derived from service provided by Ascom.

SECTION IV

4. Rate and Rate Maximum Range Amount

4.1. INTRASTATE/INTERLATA Rate Tables

	<u>DAYTIME</u>		<u>EVENING</u>		<u>NIGHT</u>	
<u>MILEAGE</u>	<u>INIT MIN</u>	<u>ADDL MINUTE</u>	<u>INIT MIN</u>	<u>ADDL MIN</u>	<u>INIT MIN</u>	<u>ADDL MIN</u>
0-10	\$ 0.11	\$0.090	\$0.088	\$0.0720	\$0.0715	\$0.0585
11-14	0.150	0.130	0.120	0.1040	0.975	0.0845
15-18	0.180	0.160	0.144	0.1280	0.1170	0.1040
19-23	0.215	0.170	0.176	0.1360	0.1430	0.1105
24-28	0.255	0.176	0.2185	0.1600	0.1820	0.1300
29-33	0.275	0.195	0.2345	0.1760	0.1950	0.1430
34-40	0.305	0.235	0.2425	0.1865	0.2015	0.1560
41-50	0.305	0.235	0.2425	0.1865	0.2015	0.1560
51-60	0.315	0.255	0.2505	0.2025	0.2080	0.1690
61-80	0.325	0.265	0.2585	0.2105	0.2145	0.1755
81-100	0.345	0.275	0.2745	0.2185	0.2275	0.1820

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Original Sheet No. 17

101-125	0.345	0.305	0.2745	0.2425	0.2275	0.2015
126-150	0.355	0.325	0.2825	0.2585	0.2340	0.2145
151-190	0.365	0.335	0.2905	0.2665	0.2405	0.2210
191-300	0.375	0.345	0.2985	0.2745	0.2470	0.2275
301-430	0.4050	0.365	0.3185	0.2865	0.2795	0.2535
431&OVER	0.4050	0.365	0.3185	0.2865	0.2795	0.2535

SERVICE CHARGES

CUSTOMER DIALED CALLING CARD: \$ .50  
CUSTOMER DIALED & OPERATOR ASSISTED \$ .50  
CUSTOMER-OPERATOR MUST ASSIST \$ .50  
OPERATOR STATION \$1.05  
PERSON TO PERSON \$2.40

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4.2. Rate and Charge Application

4.2.1. Time Periods

Day, Evening and Night/Weekend Rates apply to the initial periods for all classes of service, and to overtime periods for all messages.

The time at which the connection is established governs the application of Day, Evening and Night/Weekend Rates.

- A. Day rates apply Mondays through Fridays from 8:00 A.M. to, but not including, 5:00 P.M.
- B. Evening Rates apply Sundays through Fridays from 5:00 P.M. to, but not including, 11:00 P.M. On Thanksgiving Day, Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day, evening rates apply unless a lower rate would normally apply.
- C. Night Weekend rates apply Sundays, through Thursdays from 11:00 P.M. to, but not including, 8:00 A.M. of the following day, and from 11:00 P.M. Fridays to, but not including, 5:00 P.M. Sundays.

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By: Jim Hillyard, Chief Operating Officer  
Ascom Autelca Communications, Ltd.  
1601 Clint Moore Road  
Boca Raton, FL 33487

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