

Missouri Public
Service Commission

REC'D SEP 09 1999

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLICABLE TO

COMMUNICATIONS SERVICES WITHIN

THE STATE OF MISSOURI

NOTE: This tariff, when effective, will cancel and supersede all other tariffs listed below that were issued and effective prior to the effective date shown on the individual pages of this tariff. Those tariffs are:

1. WorldCom Technologies, Inc. Missouri P.S.C. Tariff No. 1

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Name Change to
MCI Communication Services
PSC MO No 2

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Effective: XXXXXXXXXX

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1. WorldCom Technologies, Inc. Missouri P.S.C. Tariff No. 1

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WAIVER OF RULES AND REGULATIONS Missouri Public Service Commission

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MCI WORLDCOM Communications, Inc. is classified as a competitive telecommunications company pursuant to the Missouri Public Service Commission's "Report and Order" in Case No. TA-98-16. The following statutory and regulatory requirements have been waived pursuant to this Report and Order:

Statutory Provisions

Section 392.240 (1)	ratemaking
Section 392.270	valuation of property (ratemaking)
Section 392.280	depreciation accounts
Section 392.290	issuance of securities
Section 392.310	stock and debt issuance
Section 392.320	stock dividend payment
Section 392.330	issuance of securities, debt & notes
Section 392.340	reorganization(s)

Commission Rules

4 CSR 240-10.020	depreciation fund income
4 CSR 240-30.010 (2) (C)	rate schedules
4 CSR 240-32.030 (1) (B)	exchange boundary maps
4 CSR 240-32.030 (1) (C)	record keeping
4 CSR 240-32.030 (2)	in-state record keeping
4 CSR 240-32.050 (3)	local office record keeping
4 CSR 240-32.050 (4)	telephone directories
4 CSR 240-32.050 (5)	call intercept
4 CSR 240-32.050 (6)	telephone number changes
4 CSR 240-32.070 (4)	public coin telephone
4 CSR 240-33.030	minimum charges rule

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EXPLANATION OF SYMBOLS

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- (C) to signify change in regulation
- (D) to signify discontinued rate or regulation
- (I) to signify an increase
- (M) to signify material relocated without change
- (N) to signify new rate or condition
- (R) to signify reduction.
- (T) to signify change in text but no change in rate, rule, or regulation
- (Z) to signify a correction

CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

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REC'D MAR 27 2002

APPLICATION OF TARIFF

Service Commission

- 1.1 This tariff applies to intrastate communication services furnished by MCI WORLDCOM Communications, Inc., hereinafter known as the "Company", with its principal address at 515 East Amite Street, Jackson, Mississippi 39201-2702 within the State of Missouri. The local office is located at 1077 Sunset Office Drive, Suite 330, St. Louis, MO 63127. Service is furnished by wire, cable, radio and/or a combination thereof.
- 1.2 From time to time, the Company offers special promotional offerings allowing special discounts or modifications of its regular service offerings to its Customers. Such offerings may be limited to certain dates, times, and locations. These promotions will be subject to prior notifications and approval of the Missouri Public Service Commission.
- 1.3 The Company will give its customers ten days' advance written notice of any increase in its rates.
- 1.4 When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- 1.5 Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), MCI WorldCom cancelled its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for MCI WorldCom service with a Local Exchange Carrier (LEC). Effective August 1, service descriptions, definitions, terms and conditions, and pricing for Business Markets services no longer federally tariffed may be found in WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

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1. APPLICATION OF TARIFF

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- 1.4 When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

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2. **DEFINITIONS**

The following definitions apply for certain terms used generally throughout this tariff:

Accounting Code: A multi-digit code which enables a Customer to allocate long distance charges to internal accounts.

Access Line: A dedicated transmission path which connects a customer location to the carrier's terminal location or switching center.

Advance Payment: Part or all of a payment required before the start of service.

After-Hours Toll-Free Message Referral: This feature enables the toll-free service customer to route toll-free calls to the Company's Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company's Message Centre to retrieve messages.

Option C (Announcement, Message Capability & Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company's toll-free customer of messages.

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2. DEFINITIONS (CONT.)

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Area Code Routing: This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

Application of Service: A standard order form which includes pertinent billing, technical, and other descriptive information which will enable the carrier to provide communication service as required.

Area Code Blocking: This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the customer to be connected to the service of the customer. An authorized user(s) must be named in the application for service.

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2. DEFINITIONS (Cont'd)

Autodialer: A device which allows the Customer to dial pre-programmed telephone number, such as the Company's access number or authorization codes, by pushing one or two buttons. Dialers can be bought as a separate device and added to a phone.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Business Hours: The phrase "Business Hours" means the time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding Holidays, unless otherwise specified.

Business Service: The phrase "Business Service" means telecommunications services provided to a Customer for use primarily or substantially for a business, professional, institutional or other occupational nature.

Calling Cards: A call billed to a card number issued by a Local Exchange Company.

Cancellation of Order: A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line cancelled from an order prior to its completion by carrier under the following circumstances: (1) if the local telephone company has confirmed in writing to the Carrier that the circuit-end or dedicated access line will be installed; or (2) if the carrier has already submitted facilities orders to an interconnecting telephone company.

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2. DEFINITIONS (Cont.)

Command Routing: This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

Commercial Credit Card Billing

A billing arrangement by which a call may be charged to an authorized credit card number, such as MasterCard, VISA, or American Express. The Company accepts commercial credit cards and charge cards (e.g., MasterCard, VISA, or American Express) for "0+" calls. However, to the extent necessary to control fraud, Company may decline to accept such cards from certain originating (e.g., pay telephone) locations.

Communications Services: The Company's intrastate telephone services offered pursuant to this tariff.

Company: The term "Company" means MCI WORLDCOM Communications, Inc.

Company Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

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2. DEFINITIONS (Cont.)

Credit Card: A call billed to a major credit card or charge card such as Visa, MasterCard or American Express.

Custom Account Coding: Allows the customer to create tables of unique project and/or account numbers for their private use.

Customer-Provided Facilities: All facilities, including those obtained from other communications common carriers, provided by the customer and/or authorized user, other than those provided by the Company.

Customer: The customer is the person, firm, corporation or other legal entity which uses, caused the use of, or allows the use of the Company's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Provided Equipment: Terminal Equipment, as defined herein, provided by a customer.

Day: The term "Day" means 8:00 a.m. to, but not including, 5:00 p.m. local time at the originating city on Monday through Friday, excluding Company-specified holidays, unless otherwise specified.

Day of Week Routing: This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

Dedicated Access Service: Pursuant to Dedicated Access Service, the customer accesses the terminal location of carrier via dedicated facilities between the customer's premises and the terminal location of carrier (or a Specialized Common Carrier from whom the carrier has acquired service).

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2. DEFINITIONS (Cont.)

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Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Termination Overflow: This feature enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

Dial Access Service: Pursuant to Dial Access Service carrier provides its customers access to the available network of cities via a local business telephone line provided by carrier (or a Specialized Common Carrier from whom a carrier has acquired service).

Dialed Number Identification Service (DNIS): This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

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2. DEFINITIONS (Cont.)

DISA - Direct Inward System Access - This feature of a PBX or telephone system allows an outside caller to dial directly into the telephone system and access the system's features. A Customer would typically use this feature for making long distance calls away from the office using their less expensive business long distance lines.

Disconnection: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Expedite: A service order initiated at the request of the customer plus the accompanying installation or charge to related circuits that is process in a time period shorter than the Company's standard service interval.

Evening: The term "Evening" means 5:00 p.m. to, but not including 11:00 p.m. local time at the originating city on Sunday through Friday and anytime on Company-specified holidays except when a lower rate would normally apply, unless otherwise specified.

Exchange Area: A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holidays: The term "Holiday" means all Company-specified holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Interexchange Service: Any of the Company's service offerings which provide switched communications between Local Exchange Carrier defined exchange service areas. Interexchange Services include, but are not limited to MTS, Toll Free and Other Service Arrangements.

Joint User: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company, and to whom a portion of the charges for service will be billed under a joint user arrangement as specified herein.

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2. DEFINITIONS (Cont'd)

Local Access Transport Area (LATA): The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communication services.

Local Exchange Carrier/Local Exchange: A company providing telecommunications service within a local exchange or LATA.

Local Service Management Systems (LSMs): An intermediate data base system which receives downloads of Customer records from the SMS/toll-free and further downloads them to the appropriate SCPs in its network.

Minimum Average Time Requirement (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Network: Refers to the Company's facilities, equipment, and services provided under this Tariff.

Night/Weekend: The words "Night/Weekend" mean 11:00 p.m. to, but not including, 8:00 a.m. local time in the originating city, anytime on Saturday, and all day Sunday except 5:00 p.m. to, but not including 11:00 p.m., unless otherwise specified.

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2. DEFINITIONS (Cont.)

Nonbusiness Hours: The phrase "Non-Business Hours" means anytime after 5:00 p.m. and before 8:00 a.m., Monday through Friday, all day Saturday, Sunday, and Holidays, unless otherwise specified.

Operator Services: Call intervention by either automated interface or live operators for the purpose of call completion or billing arrangements.

Physical Change: The modification of an existing circuit, dedicated access line, or port at the request of the customer requiring some physical change or re-termination.

Premises: The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Real Time ANI: Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the toll-free service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free service customer. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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2. DEFINITIONS (Cont'd)

Regular Billing: The words "Regular Billing" means a standard bill sent in the normal Company billing cycle. This billing consists of one bill for each account assigned to a Subscriber.

Residential Service: The phrase "Residential Service" means telecommunication services provided for use primarily as nonbusiness service.

Responsible Organization (Resp. Org.): The carrier entity that has responsibility for the management of toll-free numbers in the Service Management System (SMS/toll-free) including maintaining Customer records in the SMS/toll-free system. Also, the entity which accesses the SMS/toll-free to: (a) search for and reserve toll-free numbers; (b) create and maintain toll-free number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/toll-free recognizes one Resp. Org. for each toll-free number.

Service Commencement Date: The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date.

Service Control Point (SCP): The real-time data base system in the toll-free Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

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2. DEFINITIONS (Cont.)

Service Group: A group of dedicated lines from a customer's premises to Company's terminal location. Usage per service group determined by average usage per line in a service group times the average number of lines in a service group in a month.

Service Management System (SMS/Toll-Free): The main administrative support system of Toll-Free Data Base Service. It is used to create and update Customer Toll-Free Service records that are then down loaded to Service Control Points (SCPs) for handling Customer's Toll-Free Service calls and to Local Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign toll-free numbers.

Service Order: The written request for communications services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service: Service means any or all service(s) provided pursuant to this Tariff.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

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2. DEFINITIONS (Cont.)

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10 + XXX or 101XXXX + the 10-digit number".

Speed Number: A signaling arrangement by which a customer may elect to dial a pre-programmed four digit number in place of a designated ten digit number.

Special Access Line (SAL): A Dedicated Analog DAL or Digital T-1 Access Lines directly connecting customers telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

Subscriber: The term "Subscriber" means the firm, company, corporation or other entity which contracts for service under this tariff and is responsible for the payment of charges as well as compliance with Company's regulations pursuant to this tariff. The term "Customer" is also used to mean the Subscriber.

Station: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

Switch: The term "Switch" means an electronic device which is used to provide circuit routing and control.

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2. DEFINITIONS (Cont.)

Terminal Equipment: Devices, apparatus, and their associated wiring such as teleprinters, telephone hand sets, or data sets.

Time of Day Routing: This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

User or End User: Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Validated Account Codes: Account Codes that have restricted access.

Vertical Features: Services such as call validation, "Plain Old Telephone Service" (POTS) number translation, and provision of statistical information on the Customer's toll-free traffic, which may be obtained by the Company from Local Exchange Company access tariffs on behalf of a Company Toll-Free Service Customer for which the Company serves as Resp. Org.

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3. GENERAL REGULATIONS

Missouri Public
Service Commission

3.1 UNDERTAKING OF THE COMPANY

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3.1.1 General

3.1.1.1 The services furnished herein are for the transmission and reception of voice, data and other types of communications. Services provided pursuant to this tariff may be utilized only for the transmission of communications by Customers consistent with the terms of this tariff, the rules and regulations of the State of Missouri.

3.1.1.2 The Company's services and facilities are available 24 hours a day, 7 days a week.

3.1.2 Availability

3.1.2.1 Service is offered subject to the availability of the necessary facilities and /or equipment. The Company reserves the right to provide services to and from locations where the necessary facilities and/or equipment are available.

3.1.2.2 The Company reserves the right to suspend service or delay service installation until sufficient network facilities are available to meet the anticipated traffic demand or terminate a service request with a full refund of any charges billed to the Customer if satisfactory arrangements cannot be concluded within what the Company determines to be a reasonable amount of time.

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3. GENERAL REGULATIONS

Missouri Public
Service Commission

REC'D SEP 09 1999

3.2 USE OF SERVICE

3.2.1 Services furnished by the Company may not be used for any unlawful purpose, including business, governmental, residential or other use.

3.2.2 No restrictions apply on sharing or resale of services. The Customer remains liable for all obligations under this tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same.

3.2.3 Use of the services herein in a manner that could interfere with the services provided to other Customers, harm the facilities of the Company or others is prohibited.

3.2.4 In the event that the Company determines, based upon its sole judgement, that there is fraudulent use of either the services furnished by the Company or the Company's network, the Company will, without liability to the Customer, discontinue service and/or seek recourse to recover from the Customer all costs involved in enforcement of this provision.

3.2.4.1 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to or from certain cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, such as calling card codes, when the Company deems, in its sole judgement, it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk.

3.2.4.2 Without incurring any liability, the Company may discontinue the furnishing of service(s) to a Customer immediately and without notice if the Company deems, in its sole judgement, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.

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3. GENERAL REGULATIONS

3.2 USE OF SERVICE (Cont.)

3.2.9 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches
 - Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
 - Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
 - To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
 - To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
 - In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours :	\$265 per visit
Outside of Normal Working Hours :	\$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any Dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the customers Premises on these holidays will also be considered 'Outside of Normal Working Hours':

- New Years Day
- Martin Luther King Jr. Day
- Presidents Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day

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3.2.10 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

<u>Monthly Recurring Charge</u>	
1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

3. GENERAL REGULATIONS

**Missouri Public
Service Commission**

3.2 USE OF SERVICE (Cont.)

REC'D FEB 28 2003

3.2.9 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
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 - Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
 - Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring. To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
 - To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
 - In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

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Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

3.2.10 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge	
1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

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3. GENERAL REGULATIONS

Missouri Public
Service Commission

REC'D SEP 09 1999

3.2 USE OF SERVICE (Cont.)

- 3.2.5 The Company may, but is not required to, advise the Customer of abnormal calling patterns or other possible unauthorized use of facilities or calling cards assigned to the Customer. Additionally, the Company may, but is not required to, block calls on authorization codes which the Company believes to be unauthorized or fraudulent. Service will be restored in the event the Customer advises the Company that the traffic is normal and there is no material unauthorized usage and/or no request is made by the Customer to the Company to mitigate the abnormal calling patterns or other possible unauthorized use.
- 3.2.6 If a Customer utilizes a dedicated access line between the Customer's premises and the Company's service office for the origination or termination of calls, the Customer is responsible for payment of all charges for usage over that access line, including any usage which may be fraudulent or unauthorized.
- 3.2.7 The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules.
- 3.2.8 With the use of the Company authorization codes, the Customer agrees to pay the Company all charges incurred as a result of any delegation of authority whether authorized or unauthorized resulting in the use of its Company authorization code.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY

REC'D SEP 09 1999

3.3.1 Liability

Except as provided in this Section, the Company's sole liability for any claim, loss, expense or damages of any kind, whether direct, indirect, special or consequential, arising from or in any way attributable to acts or omissions of the Company relating to the installation, provision, termination, maintenance, repair, restoration, or billing of any service, feature or option available under this tariff shall not exceed an amount equal to the monthly recurring charge to the Customer for one (1) month, if any, or as otherwise set forth in the outage credit provisions of this tariff provided, however, that:

3.3.1.1 The Company's liability for its willful misconduct is not limited by this tariff.

3.3.1.2 The Company is not liable for any failure of facilities or performance of services due to causes beyond its control, including, but not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, labor problems or regulations issued by or action taken by any government agency having jurisdiction over the Company or its services or equipment.

3.3.1.3 The Company shall have no liability to any person or entity other than its Customer.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.4 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against the following:

- .1 Any claim, loss, expense or damage (including, but not limited to, attorney's fees and expenses) for engaging in a criminal enterprise, defamation, libel, slander, invasion of privacy, or infringement of copyright or patent, arising from or in connection with the material, data, information, or other content transmitted over the services or facilities furnished by the Company;
- .2 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for any act or omission of the Customer or its agents and contractors, or due to the failure of Customer-provided equipment, facilities, systems or services;
- .3 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for personal injury or death of any person caused directly, or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company; and/or
- .4 Any use by the Customer of the Company's products or services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its products or services;

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
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3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.5 All or a portion of the service may be provided over facilities of third parties, and the Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.

3.3.1.6 Where any claim arises out of the Company's acting as a Resp. Org. or where the Company's Toll-Free Service is not made available on the date committed to the Customer, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or Customer is provided with a number(s) other than the one(s) committed by the Company to the Customer, or the number(s) is not included in the Toll-Free Service Directory Assistance or is included in an incorrect form, or Vertical Features are not obtained or are obtained in error, and any such failure(s) is due solely to the negligence of the Company, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure(s), or (b) the sum of \$1,000.00.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
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3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.7 The Company shall not be liable for the use, misuse or abuse of a Customer's Toll-Free Service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's toll-free number by mistake. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

3.3.1.8 In the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

3.3.1.9 The Company reserves the right to immediately suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service Customer if the Company determines in its sole discretion that: the Customer is using the Toll-Free Service to make or permit any telephone facility under such Customer's control to be used for any purpose or activity, including, but not limited to, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended; or toll-free calls are being placed with the intent of gaining access to a Customer's outbound calling services without authorization from the Customer.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.10

The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer-provided equipment which are transmitted or carried on the Company's network. The Company's Corporate Security Department may work with Customers to recommend possible solutions to reduce unauthorized use of their facilities. However, the Company does not warrant or guarantees that its recommendations will prevent all unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER

- 3.4.1 The Customer shall be responsible for damages to the Company's facilities caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees.
- 3.4.2 The Customer shall provide access to the Customer's or authorized user's premises by the Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted basis.
- 3.4.3 The Customer will guarantee the performance by his authorized user(s) of all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its authorized user(s) relative to the compliance with the provision of this tariff.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER Cont.)

3.4.4 The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the services provided under this tariff, provided however, that where there is not interruption of use or relocation of the services, such assignment or transfer may be made to the following:

- (a) Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the delegating Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any, or
- (b) A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

If the Customer wishes to assign or transfer the right to use services provided under this tariff, written consent of the Company is required prior to such assignment or transfer which consent may be granted or withheld in the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER (Cont'd)

3.4.5 The Customer of the Company's 1+ and/or Toll-Free Service is responsible for payment for all calls placed:

- (a) via the Customer's local telephone service number(s);
- (b) via dedicated access lines to the Company facilities and/or network;
- (c) via the Customer's Toll-Free Service number(s) either intentionally or mistakenly placed;
- (d) originated at the Customer's number(s);
- (e) accepted at the Customer's number(s) (e.g. collect calls); and
- (f) billed to the Customers number via third number billing.

This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service, Customer provided systems, equipment, facilities, services interconnected to the Customer's local telephone service, dedicated lines or Toll-Free Service; which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public.

Customer's are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
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3.4 OBLIGATIONS OF THE CUSTOMER (Cont'd)

REC'D SEP 09 1999

3.4.6 The Customer must obtain an adequate number of access lines for Toll-Free Service to handle its expected demand in order to prevent interference or impairment of the service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to obtain an adequate number of lines. In the case of disconnections, the Customer will be notified in writing in advance of the termination of service.

3.4.7 Any mistakes, accidents, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others, through the use of Customer-provided facilities or equipment, or through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in the imposition of any liability upon the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any local exchange company labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to services provided pursuant to this agreement, including payment of the Company's reasonable attorney's fees.

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3. GENERAL REGULATIONS (Cont'd)

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3.5 PAYMENT REGULATIONS

REC'D SEP 09 1999

3.5.1 Service is provided and billed on a monthly basis. Service continues to be provided until 30 days after the Company's receipt of a written request from the Customer for the disconnection of service, unless other restrictions apply. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to the charges for the Company's services, the Customer shall pay any applicable federal, state or local use, excise, sales or privileges taxes resulting from the services furnished by the Company. Such taxes shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

3.5.2 The Customer is responsible for payment of all charges for service furnished by the Company. This includes payment for calls or services (a) originated at the Customer's number(s) whether authorized or not; (b) accepted at the Customer's number(s) (e.g. Toll-Free Service and collect calls); (c) billed to the Customer's number via third number billing, a calling card, a company-assigned authorization code, travel card number, or other special billing number; and/or (d) incurred at the specific request of the Customer.

The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.

5.4.1 A Customer of Toll-Free Service is responsible for payment for all calls placed to or via the Customer's Toll-Free Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer provided systems, equipment, facilities or services interconnected to the Customer's Toll-Free Service, which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public who dial the Customer's toll-free number by mistake.

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3. GENERAL REGULATIONS (Cont'd)

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3.5 PAYMENT REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.5.4 If notice of a dispute with respect to charge is not received, in writing, within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the Customer. In instances of a dispute, the Customer is required to pay the undisputed portion of the bill in its entirety. Accounts not paid within 30 days from the invoice date will be considered delinquent. Delinquent payments may result in the imposition of a late fee on commercial or business accounts only at the rate of 1.5% of the unpaid balance per month or the maximum allowable rate under applicable state law.

3.5.5 If a Customer accumulates more than \$1,000 of undisputed delinquent Toll-Free Service charges, the Company's Resp Org reserves the right not to honor that Customer's request for a Resp Org change and the Company reserves the right not to honor that Customer's request for a carrier change until such undisputed charges are paid in full.

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3. GENERAL REGULATIONS (Cont'd)

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3.5 PAYMENT REGULATIONS (Cont'd)

3.5.6 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for service.

3.5.6.1 Applicants or Customers whose credit worthiness is not acceptable to the Company or is not a matter of general knowledge, may be denied service or may be required to make, at any time, a deposit in an amount equaling up to two months, actual or estimated charges for the services provided.

3.5.6.2 In the case of a cash deposit, interest will be paid for the period during which the deposit is held by the Company. If the Company, in its sole discretion, determines that the Customer is not capable of satisfying its payment obligations, services may be cancelled by the Company upon five days written notice.

3.5.6.3 In accordance with the Missouri Public Service Rules, such deposit may be refunded or credited to the Customer at, or any time prior to, termination of service. The Customer may elect to apply the deposit to future invoices or receive a payment of the deposit amount. However, if any balance is outstanding on the Customer's account at the time of cancellation, the Company reserves the right to apply the Customer's deposit and accumulated interest against the Customer's unpaid balance.

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3. GENERAL REGULATIONS (Cont'd)

RECD SEP 09 1999

3.5 PAYMENT REGULATIONS (Cont'd)

3.5.7 In the event the Company incurs fees or expenses, including attorney's fees, court costs, costs of investigation and related expenses in collecting, or attempting to collect, any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

3.5.8 In the event that a check or draft tendered by a Customer is returned, a fee of \$25.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is a bank error, in which case documentary evidence is required to waive the fee.

3.5.9 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees (including franchise and right-of-way fees), or similar liabilities (other than general income or property taxes) whether charged to or against the Company or its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.

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3. GENERAL REGULATIONS (Cont'd)

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3.5 PAYMENT REGULATIONS (Cont'd)

RECD SEP 09 1999

3.5.10 The Company will bill previously unbilled charges for service to the Customer, provided the associated service was furnished not more than one hundred eighty (180) days preceding the date of the Customer's bill, including the following items:

- collect calls
- credit card and calling card calls
- third party calls
- "error file" calls (calls which can not be billed due to the unavailability of complete billing information to the Company)

3.5.10.1 In cases involving toll fraud, the Company may backbill for one and one-half (1 1/2) years.

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3. GENERAL REGULATIONS(Cont'd)

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3.6 CREDIT ALLOWANCES

REC'D SEP 09 1999

3.6.1 Interruption of Service

3.6.1.1 No credit will be allowed for relinquishing facilities in order to perform routine maintenance.

3.6.1.2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or services for which the Company renders a bill for payment are considered provided by the Company whether or not the equipment, facilities and/or services are owned and operated by the Company.

3.6.1.3 No credit will be allowed for failures of service or equipment due to Customer user-provided facilities or any act or omission of the Customer or its authorized user(s).

3.6.1.4 Credit allowance time for failure of service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the service has been restored and an attempt has been made to notify the Customer.

3.6.1.5 The Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment.

3.6.1.6 Only those portions of the service or equipment operation materially interfered with will be credited.

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3. GENERAL REGULATIONS(Cont'd)

Missouri Public
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3.6 CREDIT ALLOWANCES (cont.)

REC'D SEP 09 1999

3.6.2 Outage Credit

3.6.2.1 No credit shall be given for an interruption of less than 2 hours.

3.6.2.2 The Customer shall be credited for an interruption of 2 hours or more at the rate of 1/360th of the monthly charge for the facilities affected for each period of 2 hours or major fraction thereof that the interruption continues. (A billing period has 30 days and service is provided 24 hours a day, 7 days a week. Every month will have 720 hours.)

3.6.2.3 Where a minimum usage charge is applicable and the Customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of 2 hours or major fraction thereof that the interruption continues.

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3. GENERAL REGULATIONS(Cont'd)

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3.7 INTERCONNECTION

REC'D SEP 09 1999

- 3.7.1 When the services or equipment of the Company are interconnected with and/or terminated in any service and/or equipment of another communications common carrier, the Customer shall comply with any applicable tariff regulations of and/or contractual obligations it has to the other communications common carrier.
- 3.7.2 The Company shall be appointed agent of the Customer to arrange interconnection from the Company's point of presence (POP) to the Customer's facilities unless otherwise specified. The Customer shall be responsible for payment of local access line charges for such interconnections secured on its behalf. The rates charged for local access service are determined by the local exchange company or other third parties utilized by the Company in arranging local access service. The Customer acknowledges that the Company may rely on these companies for installation and testing of local access lines. The Company is not liable for untimely installation, facilities not operating or equipment that is not provided by the Company.
- 3.7.3 Interconnection of the Company's services or equipment with the services of other communications common carriers is permitted as well as Customer provided communications facilities so long as the facilities and services provided by others do not interfere with the proper functioning of the facilities and services provided by the Company.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT

RECD SEP 09 1999

3.8.1 Customer Obligations

3.8.1.1 The Customer shall assume all responsibility for obtaining all necessary permits, authorization or consents for interconnecting Customer-provided equipment or facilities with the Company's services or facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the Company's services or equipment.

3.8.1.2 Access to and release of Company provided facilities located on the Customer's premises for testing and repair will be required for failures of equipment or service and/or routing maintenance. The Company will notify the Customer in advance of such necessary access or release and will attempt to schedule the access or release at a mutually convenient time. For charges contemplated in the tariff, such testing and repair and/or routine maintenance will be performed during regular business hours. When, at the specific request of the Customer, such routine maintenance, testing and/or repair is performed outside of regular business hours, additional special service charges may apply.

3.8.1.3 The Customer shall operate its equipment and facilities in such a manner that its use of the Company's facilities shall not interfere with any other Customer's use of the Company's services or equipment.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont.)

REC'D SEP 09 1999

3.8.1 Customer Obligations (Cont.)

3.8.1.4 The Customer shall provide adequate space, electrical power, wiring, HVAC and electrical outlets necessary for the proper operation of the Company's equipment on the Customer's and/or authorized user's premises.

3.8.1.5 The Customer shall be responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to the Company's equipment on the Customer's or its authorized user's premises.

3.8.1.6 The Customer is responsible for ensuring that, except for Customer authorized and qualified personnel, no one attempts to adjust, modify, move or otherwise interfere in any way with the continuous operation of the Company's equipment located at the Customer's or authorized user premises.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.1 Customer Obligations (Cont'd)

3.8.1.7 The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of service or for safety reasons.

3.8.1.8 The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:

- (a) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signalling where such signalling is performed by Customer-provided network control signalling equipment.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.2 Terminal Equipment

3.8.2.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff. The Customer is responsible for all costs at his premises, including Customer personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

3.8.2.2 When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other Customers. Additional protective equipment, if needed, shall be employed at the Customer's expense.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 When service using voice grade facilities is terminated in Customer-provided terminal equipment, channel derivation devices, or communications systems, the Customer shall comply with the following minimum protective criteria:

- .1 When the facilities furnished under this tariff are used in common with local exchange carrier services, it is necessary in order to prevent excessive noise and cross talk, that the power of the signal applied to the local lines be limited. A single valued limit for all application cannot be specified. Therefore, the power of the signal in the band over 300 hertz which may be applied by the Customer-provided equipment at the point of termination will be specified by the carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont.)

.2 To protect the telecommunications services from interference at frequencies which are above the band of service provided, the carrier will specify the acceptable signal power in the following bands to be applied by the Customer provided equipment or communications system at the point of termination to insure that the input to the carrier's facilities does not exceed the limits indicated.

- a. The power in the band from 3,995 hertz to 4,000 hertz shall be at least 18 Db below the power of the signal as specified in Subsection .1 preceding.
- b. The power in the band from 4,000 hertz to 10,000 hertz shall not exceed 24 dB below one milliwatt.
- c. The power in the band from 10,000 hertz to 25,000 hertz shall not exceed 24dB below one milliwatt.
- d. The power in the band from 25,000 hertz to 40,000 hertz shall not exceed 36 dB below one milliwatt.
- e. The power in the band above 40,000 hertz shall not exceed 50 dB below one milliwatt.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

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3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

.3 Where there is connection via Customer-provided terminal equipment or communications systems to a Message Telecommunications Service to prevent the interruption or disconnection of calls or interference with network control signaling, it is necessary that the signal applied by the Customer-provided equipment to the interface at no time has energy solely in the 2450 to 2740 hertz band. If signal power is in the 2450 to 2750 hertz band, it must not exceed the power present at the same time in the 800 to 2450 hertz band.

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3. GENERAL REGULATIONS(Cont'd)

3.8 EQUIPMENT (Cont'd)

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

.4 Where such Customer-provided equipment or communications system applies, signals having components in the frequency spectrum below 300 hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in a. through d. following:

- a. The maximum rms (root-mean-square) value, including dc and ac components of the current per conductor shall not exceed 0.35 ampere.
- b. The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
- c. The conductor voltage shall be such that the conductor-to-ground voltage limit in .2 preceding is not exceeded. If the signal source is not grounded, the voltage limit in .2 preceding applies to the conductor-to-conductor voltage.
- d. The total weighted rms voltage within the band from 50 hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighing factors indicated.

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3. GENERAL REGULATIONS(Cont'd)

3.8 EQUIPMENT (Cont'd)

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

<u>For Frequencies Between</u>	<u>Weighing Factor</u>
50 Hertz and 100 Hertz	$f^2/10^4$
100 Hertz and 300 Hertz	$f^{3.3}/10^{6.6}$

Where f is the numerical value of the frequency, in hertz, of the frequency component being weighted.

3.8.2.4 If the Customer fails to maintain and operate its terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require repair, maintenance or the use of protective equipment at the Customer's expense. If such repair, maintenance or use of protective equipment fails to produce satisfactory results, the Company may, upon written notice terminate the Customer's service immediately.

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3. GENERAL REGULATIONS(Cont'd)

REC'D SEP 09 1999

3.9 CANCELLATION OF SERVICE

3.9.1 For any of the following reasons, the Company may discontinue service upon at least 10 days' notice or cancel an application for all services without incurring any liability. (Separate accounts for the same Customer are also subject to this provision.)

3.9.1.1 In the event that a Customer's bill remains unpaid after more than thirty days following rendition of the bill;

3.9.1.2 In the event of a violation of any regulation governing the service under this tariff; when necessitated by conditions beyond the Company's control; or a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;

3.9.1.3 Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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3. GENERAL REGULATIONS(Cont'd)

REC'D SEP 09 1999

3.9 CANCELLATION OF SERVICE (Cont'd)

- 3.9.2 If a Customer of Toll-Free Service is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend service temporarily and/or deny requests for additional service. In case of disconnection, the Customer will be notified in writing in advance of the disconnect.
- 3.9.3 Service may be canceled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested cancellation date, the Customer will be responsible for any usage over the line.
- 3.9.4 The discontinuance of service by the Company pursuant to the Section does not relieve the Customer of any obligations to pay the Company for charges due and owed for service(s) furnished up to the time of discontinuance.
- 3.9.5 The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

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3. GENERAL REGULATIONS(Cont'd)

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3.9 CANCELLATION OF SERVICE (Cont'd)

REC'D SEP 09 1999

- 3.9.6 Except as otherwise provided in this tariff or as specified in writing by the party entitled to receive service, notices may be given orally or in writing to the person(s) whose name(s) and business address(es) appear on the executed service order.
- 3.9.7 Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to the Customer or applied against the balance remaining on the Customer's account.
- 3.9.8 The Customer shall pay a cancellation charge for services that require special facilities dedicated to its use when the Customer cancels the order before service begins or prior to the expiration of the service term or if service is cancelled for nonpayment or failure to make a requested deposit. The charge will be equal to the non-recoverable portion of expenditures or liabilities incurred expressly for the Customer and the sum of the monthly recurring or minimum usage amount remaining through the end of the term. The Customer is liable for any charges assessed by the interconnecting carrier providing the dedicated local access line.

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3. GENERAL REGULATIONS(Cont'd)

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3.10 SPECIAL SERVICES

REC'D SEP 09 1999

For the purpose of this tariff, a Special Service is deemed to be any service requested by the Customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and filed in this tariff.

3.10.1 Special Service charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

3.10.1.1 If at the request of the Customer, the Company obtains facilities not normally used to provide service to its Customers, the cost incurred will be billed as a Special Service.

3.10.1.2 If at the request of the Customer, the Company provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.

3.10.1.3 Where special signaling, conditioning, equipment, or other features are required to make Customer-provided equipment compatible with the Company's service, the cost of providing these features will be billed as a Special Service.

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3. GENERAL REGULATIONS(Cont'd)

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3.11 FRACTIONAL CHARGES

3.11.1 Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished, and dividing that number by thirty days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

3.11.2 Unless otherwise specified, for each call the minimum charge shall be the applicable charge for the initial billing increment of use with use in excess of the initial billing increment during a call charged at the applicable rate per minute with the fractional billing increments, if any, of each call rounded up to the next highest whole billing increment.

3.11.3 All per call charges of fractional cents shall be rounded to the next full cent unless otherwise stated in the specific product description (Section 5).

3.12 TELECOMMUNICATIONS RELAY SERVICE (TRS)

3.12.1 TRS is a service which permits hearing or speech impaired Customers who have been certified, in writing, by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency, as having a hearing or speech impairment which precludes oral communications and who use a Telecommunications Device for the Deaf (TDD), to complete calls to Customers who do not use TDD. Customers originating a call, either by voice or TDD, reach the TRS center for their respective state via a toll free telephone number.

3.12.2 The completed call is rated as a call from the originating telephone number to the terminating telephone number. This service will apply to intrastate calls that originate and terminate in Missouri. The usage rates for Dial USA listed in Section 5.1.2(c) will apply to all intrastate TRS calls, except that a discount of 50 percent will be credited to all intrastate TRS calls. Intrastate Operator Assisted TRS calls will be priced using the rates specified in Section 5.3.2.D. All TRS calls are confidential. All TRS calls are not eligible for any discounts associated with any other Calling Plans and may not be placed to 900 or 976 numbers.

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4. BILLING REGULATIONS

REC'D SEP 09 1999

4.1 DETERMINATION AND RENDERING OF CHARGES

- 4.1.1 For the purpose of billing, service will be deemed to be started on the day the service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, Customers will be billed for all usage commencing on the date usage begins.
- 4.1.2 Subject to the Company's right to cancel or suspend services as otherwise provided in this tariff, the minimum service period for services is 30 days. Termination by Customer is effective 30 days after receipt by the Company of a written notice of cancellation. Termination by the Company is effective 30 days after delivery of written notice or as otherwise set forth in this tariff.
- 4.1.3 All monthly recurring charges are billed one month in advance. Initial and final month's billing, when the service period is less than a month, will be prorated at 1/30th of the month's recurring charge for each day the service was rendered or equipment was provided.
- 4.1.4 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at 1/30th of the monthly minimum amount for each day the service was rendered.

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4. BILLING REGULATIONS (Cont'd)

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4.1 DETERMINATION AND RENDERING OF CHARGES (Cont'd)

4.1.5 The applicable usage rates for the billing of a distance sensitive call will depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company will utilize the vertical ("V") and horizontal ("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Bell Communications Research.

Calls originated by dialing a local exchange number or a 950-type number using an authorization code, the originating point will be the rate center in which the switched access facilities are located. For calls originated via equal access connections, WATS access lines or dedicated access lines, the originating point will be the rate center in which the Customer is located. The terminating point will be determined by the rate center of the called number.

The formula is as follows:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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4. BILLING REGULATIONS (Cont'd)

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4.1 DETERMINATION AND RENDERING OF CHARGES (Cont'd)

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4.1.6 Rate periods apply, unless noted otherwise, as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.

Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday.

Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.

Weekend rates apply from 8 a.m. to, but not including, 11 p.m. Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

4.2 TIMING OF CALLS

Billable time for service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES

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5.1. MTS Service

1. Description

This service arrangement, offered as an add-on to the Company's interstate service, allows a customer to originate calls in areas with equal access capabilities serviced by the Company by presubscribing to the service. This service is also available to customers in areas without equal access capabilities through use of a non-travel authorization code and Company-provided shared access facilities.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont.)

2. Product Types

(a) Option A- Basic MTS

Basic MTS service is a mileage-sensitive product whose usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

(i) InterLATA Rate Per Minute

<u>Mileage</u>	<u>Business Day</u>		<u>Evening/Holiday</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0- 10	\$0.0880	\$0.0720	\$0.0704	\$0.0576	\$0.0572	\$0.0468
11- 14	0.1200	0.1040	0.0960	0.0832	0.0780	0.0676
15- 18	0.1440	0.1280	0.1152	0.1024	0.0936	0.0832
19- 23	0.1720	0.1360	0.1408	0.1088	0.1144	0.0884
23- 28	0.2040	0.1408	0.1748	0.1280	0.1456	0.1040
29- 33	0.2200	0.1560	0.1876	0.1408	0.1560	0.1144
34- 40	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
41- 50	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
51- 60	0.2520	0.2040	0.2004	0.1620	0.1664	0.1352
61- 80	0.2600	0.2120	0.2068	0.1684	0.1716	0.1404
81-100	0.2760	0.2200	0.2196	0.1748	0.1820	0.1456
101-125	0.2760	0.2440	0.2196	0.1940	0.1820	0.1612
126-150	0.2840	0.2600	0.2260	0.2068	0.1872	0.1716
151-190	0.2920	0.2680	0.2324	0.2132	0.1924	0.1768
191-300	0.3000	0.2760	0.2388	0.2196	0.1976	0.1820
301-430	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028
431+	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028

avg .19

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

(1) Usage Charges (Cont'd)

(ii) INTRALATA RATE PER MINUTE

Mileage	Business Day		Evening/Holiday		Night/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0800	\$0.0720	\$0.0640	\$0.0560	\$0.0560	\$0.0480
11- 14	0.1120	0.0960	0.0880	0.0800	0.0720	0.0640
15- 18	0.1440	0.1280	0.1120	0.1040	0.0960	0.0800
19- 23	0.1920	0.1360	0.1520	0.1120	0.1280	0.0880
23- 28	0.3040	0.1600	0.2400	0.1280	0.2000	0.1040
29- 33	0.3200	0.1760	0.2560	0.1440	0.2080	0.1120
34- 40	0.3360	0.1920	0.2720	0.1520	0.2160	0.1280
41- 50	0.3520	0.2000	0.2800	0.1600	0.2320	0.1280
51- 60	0.3760	0.2240	0.3040	0.1760	0.2480	0.1440
61- 80	0.3920	0.2400	0.3120	0.1920	0.2560	0.1600
81-100	0.4000	0.2480	0.3200	0.2000	0.2640	0.1600
101-125	0.4000	0.2720	0.3200	0.2160	0.2640	0.1760
126-150	0.4080	0.2960	0.3280	0.2400	0.2640	0.1920
151-190	0.4480	0.3200	0.3600	0.2560	0.2880	0.2080
191-300	0.4640	0.3280	0.3680	0.2640	0.3040	0.2160
301-430	0.4720	0.3440	0.3760	0.2720	0.3040	0.2240
431+	0.4880	0.3520	0.3920	0.2800	0.3200	0.2320

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

(1) Usage Charges (Cont'd)

(iii) LEC Billed Measured Service Surcharge

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

- Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network).

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the Basic MTS per minute rates listed above and a \$0.80 surcharge will apply to each call.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(b) Option B - Flat-Rate Residential

Flat Rate Residential service is a MTS type product designed for customers who prefer a flat-rated product. Usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Miles	.1800	.1300	.1200

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA

(1) Description

A one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

(2) Usage Charges

(i) INTERLATA RATE PER MINUTE

Mileage	Business Day		Evening/Holiday		Night/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0990	\$0.0890	\$0.0742	\$0.0712	\$0.0595	\$0.0568
11- 14	0.1386	0.1286	0.1059	0.1029	0.0836	0.0835
15- 18	0.1683	0.1583	0.1297	0.1266	0.1034	0.1025
19- 23	0.2079	0.1682	0.1615	0.1345	0.1300	0.1093
23- 28	0.2673	0.1979	0.2119	0.1583	0.1703	0.1286
29- 33	0.2871	0.2177	0.2249	0.1741	0.1799	0.1415
34- 40	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
41- 50	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
51- 60	0.3069	0.2573	0.2400	0.2058	0.1929	0.1672
61- 80	0.3168	0.2672	0.2488	0.2137	0.1997	0.1736
81-100	0.3366	0.2771	0.2643	0.2217	0.2109	0.1801
101-125	0.3366	0.3068	0.2643	0.2454	0.2114	0.1994
126-150	0.3465	0.3266	0.2722	0.2613	0.2183	0.2123
151-190	0.3564	0.3365	0.2802	0.2692	0.2245	0.2187
191-300	0.3663	0.3464	0.2911	0.2771	0.2304	0.2251
301-430	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509
431+	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

(2) Usage Charges (Cont'd)

(ii) INTRALATA RATE PER MINUTE

Mileage	1st Min	Business Day		Evening/Holiday		Night/Weekend	
		Addl Min	1st Min	Addl Min	1st Min	Addl Min	
0- 10	\$0.1020	\$0.0850	\$0.0864	\$0.0720	\$0.0702	\$0.0585	
11- 14	0.1360	0.1190	0.1152	0.1008	0.0936	0.0819	
15- 18	0.1785	0.1530	0.1512	0.1296	0.1228	0.1053	
19- 23	0.2295	0.1700	0.1944	0.1440	0.1579	0.1170	
23- 28	0.3570	0.1955	0.3024	0.1656	0.2457	0.1345	
29- 33	0.3910	0.2125	0.3312	0.1800	0.2691	0.1462	
34- 40	0.4080	0.2295	0.3456	0.1944	0.2808	0.1579	
41- 50	0.4250	0.2465	0.3600	0.2088	0.2925	0.1696	
51- 60	0.4590	0.2720	0.3888	0.2304	0.3159	0.1872	
61- 80	0.4760	0.2975	0.4032	0.2520	0.3276	0.2047	
81-100	0.4845	0.3060	0.4104	0.2592	0.3334	0.2106	
101-125	0.4930	0.3315	0.4176	0.2808	0.3393	0.2281	
126-150	0.5185	0.3570	0.4392	0.3024	0.3568	0.2457	
151-190	0.5440	0.3740	0.4608	0.3168	0.3744	0.2574	
191-300	0.5695	0.3995	0.4824	0.3384	0.3919	0.2749	
301-430	0.5780	0.4165	0.4896	0.3528	0.3978	0.2866	
431+	0.5950	0.4335	0.5040	0.3672	0.4095	0.2983	

avg 27

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

(3) Volume Discounts

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

Total Monthly Usage	Day	Eve	Night/Wkend
\$ 100 & Over	2%	0%	0%

(4) Billing Increments

Usage is billed in one (1) minute increments and rounded to the next higher one (1) minute increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service

1. Description

- A. Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the Customer to receive toll-free service calls at their residence or place of business.
- B. The Company reserves the right to require an applicant for the Company's Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company also reserves the right to withdraw service without notice in the event the Customer is using the service to commit unlawful acts. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- C. Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont.)

1. Description (cont.)

D. The Customer must obtain an adequate number of access lines for Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to comply with these conditions.

E. Use of numbers: Each Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with Toll-Free Service that has not been placed in actual and substantial use during the first 60 day period after service activation may be redesignated as a spare number in the SMS toll-free database by the Company upon written notice to the Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

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1. Description (Cont'd)

F. If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than 10 numbers reserved. Any reservation shall be for no more than 60 days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Toll-Free Service has been in actual and substantial use for a consecutive 60 day period.

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, Toll-Free Service Customers do have a controlling interest in this toll-free number(s). Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Resp. Org.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

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1. Description (Cont'd)

G. If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.

H. Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/toll-free; 2) creating and maintaining the toll-free number Customer record in the SMS/toll-free; and 3) provision of a single point of contact for trouble reporting.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

I. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company, upon such notice, shall immediately cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

J. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by a Customer from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

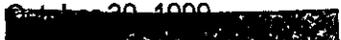
5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

- K. In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- L. In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.
- M. It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges

Feature Charges are determined by the specific feature requested by a Company Toll-Free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Toll-Free Number Charge</u> (per toll-free number)	N/C	\$ 10.00
<u>Reservation Charge</u> (per toll-free number/ max. 10 numbers per Customer)	\$ 35.00	N/C
<u>After Hours Voice Messaging (per toll-free number)</u>		
Option A - Announcement Only	\$ 25.00	\$ 30.00
Option B - Announcement w/Messag	\$ 25.00	\$ 40.00
Option C - Announcement w/Message and Outdial	\$ 25.00	\$ 50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Real-Time ANI Delivery</u> (per Trunk group)	\$350.00	\$200.00
<u>Dedicated Termination Overflow</u> (per toll-free number)	N/C	\$ 50.00
<u>Point of Call Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Time of Day Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Command Routing</u> (per toll-free number)	\$100.00	\$ 50.00

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5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Percent Allocation Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Dialed Number Identification Service (DNIS)</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Day of Week Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Change Toll-Free Destination Number</u> (via service order)	\$ 15.00	N/C
<u>Expedite Toll-Free Service Order</u> (per order)	\$100.00	N/C

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5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Add/Change Area of Service Screening</u>	\$ 25.00	N/C
<u>Add/Change Canadian Toll-Free Origination</u>	N/C	N/C
<u>Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)</u>	N/C	N/C
<u>Toll-Free Referral Recordings</u>	\$ 25.00	\$ 30.00
<u>Nationwide Toll-Free Directory Listing (per toll-free number)</u>	\$ 15.00	\$ 12.50
<u>Expedite Directory Listing - Major</u>	\$ 25.00	N/C
<u>Expedite Directory Listing - Minor</u>	\$ 20.00	N/C

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
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5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

O. Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Set-Up Charge</u>
Set Up Toll-Free Number (per toll-free number)	\$ 50.00	\$ 1.00
Modify Toll-Free Record (Add/Change toll-free Number, Vertical or Enhanced Features)	\$ 25.00	N/C

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

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1. Description (Cont'd)

P. Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 5.4.11 and the following additional charges will apply.

Service

One Time Installation Charge:	\$500.00
Monthly Recurring Charge (per 8XX No.):	\$ 80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$0.04

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

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2. Product Types

A. Inward Calling Service

This service permits intrastate calls to be delivered to a customer's location from stations throughout the state. The Toll-Free Service customer is billed for the calls rather than the calling party. Different service options are available depending on the type of access connection between the customer and the Company.

The applicable usage rate depends upon the customer's service option, the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in increments of six seconds and subject to a minimum average requirement of 30 seconds per call during a billing period. Discounts are given based upon the customer's usage volume and the applicability of any optional billing plan discounts. A minimum usage requirement applies to Dedicated Termination arrangements. Service ordering charges and access and installation charges apply to this service, as well as a monthly charge for the Toll-Free Service number (s) provided.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

1. Service Options

Toll-Free Service calls may be delivered to the customer one of two ways depending upon the service option ordered.

Shared Termination - Exchange access line connection.

Dedicated Termination - Connection is made to Toll-Free Service via a dedicated analog or DS-1 access facility.

2. Service Availability

The service options are available as follows:

Shared Termination - Service is available at Local Exchange Carrier (LEC) offices having equal access capabilities which are served by the Company.

Dedicated Termination - Service is available in the cities of Kansas City and St. Louis.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

3. Rate Periods

Rate periods apply as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

- DAY RATES apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday
- EVENING RATES apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday
- NIGHT RATES apply from 11 p.m. to, but not including, 8 a.m. seven days a week.
- WEEKEND RATES apply from 8 a.m. to, but not including, 11 p.m.
- Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(1) Rate Per Minute

	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
Shared Termination:	\$.2225	\$.2000	\$.1750
Dedicated Termination:	\$.1400	\$.1275	\$.1000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(2) Usage Volume Discounts

Shared Termination

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>N/W</u>
\$0-\$249.99	0.0%	0.0%	0.0%
\$ 250- 499.99	3.5%	2.0%	2.0%
\$ 500- 999.99	8.5%	5.0%	5.0%
\$1000+	12.5%	9.0%	6.5%

Dedicated Termination

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>N/W</u>
\$0-\$ 999.99	0.0%	0.0%	0.0%
\$1000- 2499.99	5.0%	3.0%	3.0%
\$2500- 4999.99	6.5%	3.0%	3.0%
\$5000+ 9999.99	8.0%	5.0%	5.0%
\$10000+	12.0%	6.0%	6.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(2) Usage Volume Discounts

Minimum Usage Requirement - There is a minimum average usage requirement per activated voice grade equivalent line in a customer's dedicated access line group. If actual usage does not meet or exceed the minimum usage amount, this minimum amount will be billed in lieu of the actual usage charges.

Monthly Usage Requirement: \$125 per line

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free")

Homebound 800 is an inbound service available to the Company's residential customers only. This service enables customers to receive "toll-free" service calls at their residence or place of business. The residential customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

1. Usage Charges

Usage charges are determined by the time of day, rate periods and minutes of use within each rate period.

(a) Rate Periods

Peak - All calls that occur between 8 a.m. and 4:59 p.m. Monday through Friday.

Off-Peak - All calls that occurs between 5 p.m. and 7:59 a.m. Monday through Thursday, and all calls between 5 p.m. Friday and 7:59 a.m. Monday.

(b) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free") (Cont.)

2. Billing Increments

Usage is billed in one (1) minute increments.

3. Monthly Recurring Charges

Monthly Service fee \$ 2.50

NOTE: The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Affinity groups and Alumni groups.

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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services

Service Commission

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call. C

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$1.40

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$1.40 1

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By 2nd RS 84
Public Service Commission
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WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

11/18/99
(DATE)

PURSUANT TO SECTION 392.500 (2)
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.3 Complementary Services

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1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$0.72

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

2. Operator Services

A. General

Operator Services will be offered to the Company subscribers served from equal access offices. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations. The rates and service charges in Section 5.3.2.D apply to "0+", "0-" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of: 1) residential and business subscribers; or 2) local exchange carrier customers not presubscribed to the Carrier. Operator Service rates will apply to the following types of calls.

- a. Customer Dialed Calling Card Station - Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- b. Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- c. Person-to-Person - Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission

5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

2. Operator Services

B. Regulations

- a. The Company will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) the Company's knowledge.
- b. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.
- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange company (LEC) billings.
- e. The Company shall be listed on the LEC billing if the LEC has multicarrier billing ability.
- f. The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.
- g. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- h. Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services

C. Regulations Applicable to Inmate Collect Only Service

a. Description

Inmate Collect Only Service permits inmates or residents to place collect calls over the Company's Network from authorized telephone numbers in a controlled environment. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations

(1) Subject to other applicable provisions of this Tariff, inmate collect only service:

(a) Will be arranged for outward calling only;

(b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;

(c) Shall be arranged to block Directory Assistance calls;

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont.)

(1) (Cont)

- (d) Shall arrange to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, toll-free, 900, 976, 950, 911, and 10XXX;
- (e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
- (f) At the request of facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
- (g) May be arranged to limit the number of calls or call attempts to any single telephone number.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont'd)

(2) At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.

(3) At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on the coinless telephones on the premises of the state and federal prisons subject to the following conditions:

(a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and

(b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

The Carrier's name will be announced at least once during each call. The Carrier will furnish posting materials for the use of the facility.

Rates for Inmate Collect Only Service are set forth in Section 5.3.2.D (following).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

D. Charges

a. IntraLATA/InterLATA Per Minute Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	1ST	ADD'L	1ST	ADD'L	1ST	ADD'L
0- 10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11- 14	.1725	.1495	.1380	.1196	.1121	.0972
15- 18	.2039	.1840	.1656	.1472	.1346	.1196
19- 23	.2326	.1955	.1794	.1564	.1645	.1271
24- 28	.2473	.1955	.1955	.1673	.1898	.1449
29- 33	.2473	.2013	.1978	.1794	.1955	.1599
34- 40	.2795	.2415	.2070	.1875	.2047	.1748
41- 50	.2795	.2438	.2070	.1892	.2047	.1748
51- 60	.2910	.2553	.2165	.1961	.2053	.1794
61- 80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431+	.4405	.3939	.3393	.3025	.2881	.2570

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

D. Charges

b. Per Call Surcharges

Customer Dialed Bong Calling Card	\$1.00
Customer Dialed Bong Credit Card	\$1.00
Operator Dialed Calling Card Station	\$2.25
Operator Station:	
Collect	\$2.25
Prison Collect	\$3.00
Billed to Third Party	\$2.35
Person-to-Person	\$4.90
Operator Dialed Surcharge <u>1/</u>	\$1.15

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1/ An additional surcharge applies to calls in which the customer has the capacity to dial the number, but has the operator dial instead.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission

5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

3. Operator Services for Traffic Aggregators

1. General

Operator Services will be offered to traffic aggregators (i.e., hotels, hospitals, payphones, etc.) for use by end users from customer provided stations. The same regulations and rates previously listed in the preceding Operator Services section will be applied to traffic aggregators and end users; however, the following additional regulations will be applied specifically to traffic aggregators.

- a. The Company will refuse operator services to traffic aggregators which block access to other carriers.
- b. Traffic aggregators will post and display information including (1) that the Company is the operator service provider, (2) detailed complaint procedures, and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

2. Charges

The applicable per minute rates and operator surcharges may be found in Section 5.3.2.D, Operator Services.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission

5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

3. OnLine Calling Card

A. Description

OnLine calling card is available to residential and commercial customers. Travel Cards previously issued to Military Communications Center, Inc. ("MCC") will be provided service under the terms and rates of this section. Non-Company customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Incremental usage rates apply. Total monthly usage contributes to volume discount. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card

B. Service Arrangements and Usage Charges

1. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

(b) Billing Increments

All residential calls will be billed in sixty (60) second increments.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.3400
Off-Peak	\$0.3400

(b) Commercial Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00 - \$249.99	8.70%
\$250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule (Cont.)

(c) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

(b) Stand Alone Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00 - \$249.99	8.70%
\$250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

(c) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

4. Operator Assisted OnLine Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 5.1.2(c).

(a) Per Call Surcharge

The following surcharges are in addition to the per minute rates found in Section 5.1.2

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates (\$)

<u>Usage Level</u>	<u>Time of Day</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$ 2,500-\$10,000.99	.180	.130
\$10,001-\$25,000.99	.170	.130
\$25,001 +	.165	.130

(b) Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule (Cont.)

(c) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

(d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge \$0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability. Several available features include Call Reorigination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

A. WorldCom Calling Card

.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3400

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont.)

A. WorldCom Calling Card (Cont.)

.1 Direct Dial Rate Schedule (Cont.)

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge:

(1) The Per Call Surcharge is in addition to the per minute rate found in (a) above.

Per Call Surcharge: \$0.4000

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.6500

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

A. WorldCom Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.5000

(b) Billing Increments:

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge:

Station-to-Station \$1.50
Person-to-Person \$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3000

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

(1) There is no Per Call Surcharge for direct dialed calls.

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule

Mileage	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0- 10	\$0.0995	\$0.0886	\$0.0776	\$0.0706	\$0.0612	\$0.0384
11- 14	0.0995	0.0886	0.0776	0.0706	0.0612	0.0384
15- 18	0.1393	0.1281	0.1095	0.1025	0.0871	0.0384
19- 23	0.1692	0.1572	0.1333	0.1261	0.1065	0.0659
24- 28	0.2040	0.1672	0.1652	0.1339	0.1323	0.1372
29- 33	0.2438	0.1731	0.2075	0.1572	0.1711	0.1482
34- 40	0.2637	0.1920	0.2234	0.1731	0.1841	0.1701
41- 50	0.2935	0.2315	0.2313	0.1837	0.1905	0.1866
51- 60	0.2935	0.2315	0.2313	0.1837	0.1905	0.1921
61- 80	0.3025	0.2507	0.2393	0.1990	0.1970	0.2031
81-100	0.3134	0.2607	0.2473	0.2070	0.2035	0.2140
101-125	0.3333	0.2706	0.2632	0.2149	0.2164	0.1791
126-150	0.3333	0.3005	0.2632	0.2388	0.2164	0.1980
151-190	0.3433	0.3202	0.2711	0.2546	0.2229	0.2109
191-300	0.3532	0.3300	0.2791	0.2625	0.2293	0.2177
301-430	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239
431 +	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule (Cont.)

(b) Billing Increments

TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association

The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for this service as provided in (c)(1) following.

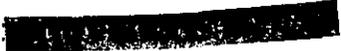
To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont.)

The qualifying organization must meet the following criteria to receive the special discounted rate.

- (a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont'd)

(1) Direct Dialed Rate for all Time Periods:

Per Minute Rate: \$0.2000

(2) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 1 and 2 above.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

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5. PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

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5. PhonePass Service (Cont.)

A. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

B. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

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5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

C. Description of Terms applying to PhonePass Service

- .1 Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
- .2 Retailer - Wholesale product customer.
- .3 End User - Wholesale customer's customer.

D. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed below in Sections 5.3.5.D.1 and 5.3.5.D.2 are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards

(a) One-Time Purchase

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$250 - 2,499	\$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 - +	0.1600

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont.)

(b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 - +	0.1550

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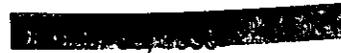
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont'd)

(c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 - +	0.1500

(d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$1 - 250	\$0.4000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.2 Retail Option - Generic Cards

The following rate schedules apply to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 - +	0.2000

.3 Cards will be decreased by 1 unit per minute for Intrastate calls and 2 units per minute for Directory Assistance.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements

1. Military Phone Center

A. Service Description

Military Phone Center Service is an outbound Military Switched Network Communications service whereby transient users (i.e., soldiers on military bases) place one or more calls from designated phone centers owned and/or operated by the company on its agent. Phone centers consist of kiosks or similar facilities containing specialized public telephones. The phone centers are operated by the company or agent personnel under contract with a host facility (typically a military base). Calls are timed and users pay for services rendered before leaving the facility. Calls are billed in one minute increments with a one minute minimum applied. Payment may be made in cash, by credit card or by personal check. The company reserves the right to request reasonable assurance of creditworthiness before accepting credit cards or personal checks. However, customers need not presubscribe or contract for service, other than their agreement hereunder to pay for services rendered on a per call basis. No minimum commitment is required. The following per minute rates will apply.

B. Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Bands	\$.2270	\$.2070	\$.1650

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements

2. Home Advantage Services

A. Description

Home Advantage Services offer outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering peak and off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

.1 Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the TalkAround Calling Card.

Group members will receive a five percent (5%) discount off Home Advantage tariffed rates listed in Section 5.4.2.B.1 (following). The rates for the TalkAround Calling Card service can be found in Section 5.3.4.B of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

A. Description (Cont'd)

.1 Home Advantage Organizational Program (Cont'd)

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- (a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

A. Description (Cont'd)

.2 Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

B. Usage Charges

1. Home Advantage Service

(a) Rate Periods

Peak - All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

Off Peak - All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.

(b) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges

1. Home Advantage Service (Cont'd)

(c) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2500	\$0.1300

(d) Monthly Recurring Charges (MRC)

MRC: \$3.50

**Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak, and International monthly usage exceeds \$9.00. Also, the MRC can be waived by Affinity Groups and Alumni programs.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges (Cont.)

1. Home Advantage Service (Cont'd)

(e) Per Minute Surcharge**

Surcharge: \$0.02

**Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

(f) Home Advantage Calling Card Service

OnLine Residential Calling Card Rates and Per Call Surcharge will apply as filed in Section 5.3.3.B.1 of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges

1. Home Advantage Easy Plan

(a) Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.

(b) Billing Increments

Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

(c) Per Minute Rate*

\$0.1390 - All time periods

There is no monthly recurring charge.

(d) Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 5.3.4.B of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services

A. Description

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll-free product via regular business lines. "The Answer" IV is a toll-free product via customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont.)

B. Rate Periods

1. Peak - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.
2. Off Peak - All calls that occur between 7PM and 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.
3. "The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International which is billed in thirty (30) second initial increments and are rounded to the next higher six (6) second increment). "The Answer" V Online Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

C. Rate Schedule - "The Answer" I, II, III & IV

Rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 5.4.3.G.1 following.

<u>"The Answer" I</u>		<u>"The Answer" III</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.2048	\$.1638	\$.2155	\$.1724
<u>"The Answer" II</u>		<u>"The Answer" IV</u>	
<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.1508	\$.1207	\$.1617	\$.1294

D. "The Answer" Service for intrastate use are sold as an add-on service to the Company's interstate Answer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in Section 5.4.3.E.6. Customers who elect the Answer ESP option are subject to the following:

1. Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
2. Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
3. Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP") (Cont'd)

4. Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Company Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.

5. All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP") (Cont'd)

- 6. Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the "The Answer" V OnLine World calling card service.
- 7. Customers who subscribe to "The Answer" through an ESP option will receive the discounts listed in Section 5.4.3.G.2 in lieu of those described above.
- 8. This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
- 9. Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.

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5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Initial Rate Per Minute</u>	<u>Add'l per 6 second</u>
Peak	\$0.3400	\$0.0300
Off-Peak	\$0.3400	\$0.0300

(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

1. Direct Dial Rate Schedule (Cont.)

(c) Per Call Surcharge

(1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

(2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

2. "The Answer" V - OnLine Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2(c).

(a) Billing Increments

All "The Answer" V OnLine World calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

G. Volume Discount

A volume discount will apply to each month's total domestic (Peak) usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V OnLine World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage International contributes to volume discount but are not eligible for discount.

1. Volume Discount

— % Discount —
Answer I, II, III or IV

and/or "The Answer" V Online World Calling Card Usage Level \$)

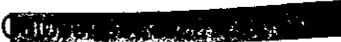
\$ 0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10000 - \$24999.99	15%
\$25000 - \$49999.99	17%
\$50000 plus	19%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

G. Volume Discount (Cont'd)

2. ESP Volume Discounts

The method of calculation to determine the ESP discount is explained in Section 5.4.3.H following.

"The Answer" I, II, III, IV
or "The Answer" V OnLine Calling Card

----- % Discount -----

<u>Monthly Usage (\$)</u>	<u>12 Month ESP</u>		<u>24 Month ESP</u>		<u>36 Month ESP</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$ 0 - \$249.99	0%	0%	0%	0%	0%	0%
\$ 250 - \$999.99	12%	7%	15%	10%	12%	10%
\$1,000- \$2499.99	14%	7%	17%	10%	12%	10%
\$2,500- \$4999.99	16%	7%	19%	10%	12%	10%
\$5,000- \$7499.99	18%	7%	21%	10%	12%	10%
\$7,500- \$9999.99	20%	7%	23%	10%	12%	10%
\$10,000-\$24999.99	22%	7%	25%	10%	12%	10%
\$25,000-\$49999.99	24%	7%	27%	10%	12%	10%
\$50,000 plus	26%	7%	29%	10%	12%	10%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

H. Method of Calculation for ESP Discount

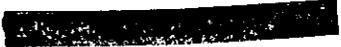
Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including "The Answer" V Online Calling Card usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

4. Performance 4000 Service

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

4. Performance 4000 Service (Cont.)

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods, and billing increments can be found in Section 5.4.4.B. Performance 4000 Services for intrastate use are sold as an add-on service to the Company's Performance 4000 Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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4. Performance 4000 Service (Cont'd)

A. Performance 4000 Term Plan - Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

- (1) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (2) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

A. Performance 4000 Term Plan (Cont.)

- (3) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (4) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (5) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

B. Usage Charges

(1) Rate Periods

Peak - All calls that occur between 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

(2) Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

B. Usage Charges

(3) Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

(a) Switched Per Minute Rate

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.1734	\$.1679	\$.1623
Inbound	\$.1846	\$.1679	\$.1623

(b) Dedicated Per Minute Rate

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.1231	\$.1175	\$.1119
Inbound	\$.1343	\$.1175	\$.1119

Performance 4000 Levels III, IV, and V Customers will receive a 5% discount off of the rates listed in 5.4.4.B(3)(a) and 5.4.4.B.(3)(b).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

C. Performance 4000 Calling Card Service

(1) Direct Dial Rate Schedule

Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	\$.2800
12, 24 or 36 Months Term Plan Rate:	\$.2800

(2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(3) Per Call Charge

\$0.2500

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

5. EasyAnswer Services

A. Description

The Basic EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of Basic EasyAnswer available to customers, each of which are described below:

- Option 1 - Requires no monthly minimum billing commitment.
- Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
- Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services

A. Description

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy Online Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

B. Rate Periods

Peak - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

C. Billing Increments

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

D. Per Minute Rate Schedule - Basic EasyAnswer Services

(1) Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(a) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1865 l
Inbound	\$.1985 l

(b) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1324 l
Inbound	\$.1443 l

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

C. Billing Increments

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

D. Per Minute Rate Schedule - Basic EasyAnswer Services

(1) Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(a) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1778
Inbound	\$.1892

(b) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1262
Inbound	\$.1376

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service

(1) Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods:

\$.3400

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service (Cont'd)

(1) Direct Dial Rate Schedule (Cont'd)

(c) Per Call Surcharge

(1) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16
Per call Surcharge	\$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service (Cont'd)

(2) Easy OnLine Calling Card Service - Online Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2.C.

(a) Billing Increments - All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

F. Easy Calling Card Option A Service

(1) Per Minute Rates applying to all time periods:

\$.2500

(2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(3) The per call surcharges apply as in 5.4.5.E(1)(c).

G. Basic EasyAnswer Service for intrastate use are sold as an add-on service to the Company's interstate EasyAnswer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan

Basic EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Service Term Plan option are subject to the following:

- (1) Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (2) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (3) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (a) \$200 per month for switched services; or, (b) \$500 per month for dedicated services; (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan (Cont'd)

- (3) All customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan (Cont'd)

(4) Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.

(5) Basic EasyAnswer Term Plan Discounts

<u>Term</u>	<u>Outbound Discount</u>	<u>Toll-Free Discount</u>
12 Months	\$.0050	\$.0150
24 & 36 Months	\$.0100	\$.0200

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

I. EasyAnswer Association

The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

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5 SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

I. EasyAnswer Association (Cont'd)

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for Basic EasyAnswer are listed below.

J. EasyAnswer Association Discount Schedule

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) options of WorldOne available to customers, each of which has a unique set of rates for outbound and toll-free service: Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers; Option B - Requires a monthly minimum billing commitment of \$1,000; Option C - Requires a monthly minimum billing commitment of \$5,000; Option D - Requires a monthly minimum billing commitment of \$7,500; Option E - Requires a monthly minimum billing commitment of \$15,000; Option F - Requires a monthly minimum billing commitment of \$25,000; Option G - Requires a monthly minimum billing commitment of \$50,000.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont.)

A. Description (Cont.)

Customers who do sign a minimum monthly billing commitment will receive discounted rates on their interstate usage. If the minimum monthly billing commitment is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth invoice period and monthly thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

B. WorldOne Extended Service Plan ("ESP")

WorldOne is available to customers through a ESP option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply only to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following conditions:

- (1) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

B. WorldOne Extended Service Plan ("ESP") (Cont.)

(2) Upon execution of the ESP agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel the ESP agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be the termination of the affected service as described.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

B. WorldOne Extended Service Plan ("ESP") (Cont'd)

(3) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (4) following, will be liable for a cancellation penalty equal to the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

B. WorldOne Extended Service Plan ("ESP") (Cont'd)

- (4) All customer requests to commence or terminate a WorldOne ESP must be made in writing, either by certified or registered mail (return receipt requested), to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the WorldOne ESP agreement will be automatically renewed for a new term of commitment.
- (5) A customer who cancels their agreement prior to the expiration of the term will be required to repay any promotional credits that were given in addition to other termination charges as noted above.
- (6) OnLine World Calling Card usage is excluded from the WorldOne ESP discounts.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

C. Rate Periods

Peak - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

D. Billing Increments

WorldOne Switched Access Service is billed in eighteen (18) second initial increments and are rounded to the next higher six (6) second increment. WorldOne Dedicated Access Service is billed in six (6) second initial increments and is rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). OnLine World Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

E. Per Minute Rate Schedule - WorldOne Services

(1) Per minute intrastate base rates for WorldOne Service is the same for Options A-G and apply as shown below:

(a) Switched Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1721	\$.1667	\$.1611
Inbound	\$.1833	\$.1667	\$.1611

(b) Dedicated Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1222	\$.1166	\$.1111
Inbound	\$.1333	\$.1166	\$.1111

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AND ITS EFFECTIVE DATE FILED ON

12/30/99

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

2/1/00

(DATE)

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

E. Per Minute Rate Schedule - WorldOne Services

(1) Per minute intrastate base rates for WorldOne Service is the same for Options A-G and apply as shown below:

(a) Switched Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1641	\$.1589	\$.1536
Inbound	\$.1747	\$.1589	\$.1536

(b) Dedicated Per Minute Rates

	<u>Monthly</u>	<u>1 Year ESP</u>	<u>2 Year ESP</u>
Outbound	\$.1165	\$.1112	\$.1059
Inbound	\$.1271	\$.1112	\$.1059

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

F. OnLine World Calling Card Service

(1) Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods:

\$.3200

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

F. OnLine World Calling Card Service

(1) Direct Dial Rate Schedule

(c) Per Call Surcharge

- (i) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.
- (ii) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak	\$0.23
Off-Peak	\$0.16
Per call Surcharge	\$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

F. OnLine World Calling Card Service

(2) OnLine World Calling Card Service - Online Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2(c).

(i) Billing Increments - All OnLine World Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(ii) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

Per Call Charge

Station-to-Station	\$1.50
Person-to-Person	\$3.00

G. WorldOne Service for intrastate use is sold as an add-on service to the Company's interstate WorldOne Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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6. WorldOne Service (Cont'd)

H. WorldOne Association

The WorldOne Association program is a benefit package offered in conjunction with Basic WorldOne Service, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the WorldOne Association program will receive Basic WorldOne products and OnLine World Calling Card Service.

To qualify for WorldOne Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The WorldOne Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

H. WorldOne Association (Cont'd)

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Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between Company and third parties who undertake to market the Company's services. Association discounts for WorldOne Services are outlined below:

Month-to-Month association customers on WorldOne Service will receive the one (1) year term rates, no Extended Service Plan ("ESP") will be required; One (1) year term or two (2) year term association customers on WorldOne Service will receive the two (2) year term rates, ESP for Associations is required.

The conditions of the WorldOne Service Extended Service Plan ("ESP") as filed in Section 5.4.6.B will apply for WorldOne for Associations ESP agreements.

OnLine World Calling Card Service is not available for Association discounts.

	<u>Monthly</u>	<u>ESP</u>
Switched Outbound	.1500	.1450
Switched Toll-Free	.1500	.1450
Dedicated Outbound	.1050	.1000
Dedicated Toll-Free	.1050	.1000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/

WorldMark Service offers a unified service for single or multi-location customers using switched, dedicated, and WorldMark calling card origination and switched or dedicated toll-free termination. The WorldMark package includes the availability of outbound, inbound (toll-free) products with peak and off peak rates and a non time-of-day sensitive, calling card product, as well as, offering the most comprehensive performance guarantees available.

WorldMark Service offers cross-contributory product volume discounts on switched and dedicated, outbound and inbound(toll-free) products based on combined usage of multiple WorldMark Service products, including domestic switched and dedicated, outbound and inbound (toll-free) product usage, calling card and switched and dedicated WorldMark data product usage.

WorldMark Service offers an additional discount on switched and dedicated outbound and toll-free products for customers willing to sign a term commitment. Multiple services and/or multiple customer locations using WorldMark Service can contribute to individual product volume discounts and the overall monthly minimum commitment. WorldMark Operator Services and Directory Assistance usage is not included in determining product volume discounts and monthly minimum usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont.)

There are four (4) Options of WorldMark available to customers, each of which are described below:

Option A: Requires no monthly minimum billing commitment for month-to-month customers; \$15,000 monthly minimum billing commitment for term customers.

Option B: Requires a monthly minimum billing commitment of \$25,000.

Option C: Requires a monthly minimum billing commitment of \$50,000.

Option D: Requires a monthly minimum billing commitment of \$75,000.

If the minimum is not reached for Option A term and Options B through D, the customer will be charged for the difference.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

A. WorldMark Service Options and Feature Charges

A description of the chargeable services and features, including monthly recurring, non-recurring, change and per minute surcharges associated with WorldMark Service follows:

1. Standard Toll-Free Origination

Origination is available from any where in the fifty (50) United States plus Puerto Rico, the U.S. Virgin Islands, and Canada.

Non-Recurring Charge: N/A
Monthly Recurring Charge: \$15.00 per toll-free#

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/ (Cont'd)

A. WorldMark Service Options and Feature Charges (Cont.)

2. Dialed Number Identification Service (DNIS)

Customers' with several toll-free telephone numbers can identify the toll-free number called and answer appropriately. This service is used to check effectiveness of promotions and/or advertising and identify new markets for expansion.

Non-Recurring Charge: \$400.00
Change Charge: \$ 40.00

3. Message Referral

Customers who disconnect or change an toll-free number are provided with a recording that informs callers of the new number or that the old number has been disconnected. There will be no charge to referral to another Company Number.

Monthly Referral Fee to Non-Company Numbers:

\$80.00 for a maximum of 6 months.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1(Cont'd)

A. WorldMark Service Options and Feature Charges (Cont.)

4. Real Time ANI (RTA)

Allows a customer to receive the telephone number of the calling party as a component of the call setup.

Non-Recurring Charge:	\$300.00
Change Charge:	N/C
Per Minute Surcharge:	\$0.01

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service1/ (Cont'd)

A. WorldMark Service Options and Feature Charges (Cont'd)

5. Call Area Selection

This service offers a customer the option of limiting calls to certain areas of service.

Non-Recurring Charge: \$ 90.00 per toll-free #

Change Charge: \$ 40.00 per change

The customer can define two or more originating routing groups and arrange that calls to a single toll-free number placed from different routing groups terminate at different locations. The routing group can consist of any combination of NPAs.

Non-Recurring Charge: \$ 90.00

Monthly Recurring Charge: \$ 40.00

Change Charge: \$ 40.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/ (Cont'd)

A. WorldMark Service Options and Feature Charges (Cont'd)

6. Exchange Routing

The customer can define two or more originating routing groups and arrange that calls to a single toll-free number placed from different routing groups terminate at different locations. The routing group can consist of any combination of NPA/NXXs.

Non-Recurring Charge: \$400.00*
Monthly Recurring Charge: \$ 40.00
Change Charge: \$400.00

for the NPA-NXX Group

7. Time of Day Routing

This option allows the customer to arrange for calls to a single toll-free number to be routed to different locations based on the time of day. Different routing arrangements can be made for up to 48 time slots in a 24-hour day period. The time slots must be defined in five-minute increments or multiples.

Non-Recurring Charge: \$ 90.00
Monthly Recurring Charge: \$ 40.00*
Change Charge: \$ 40.00

* per time slot, per day

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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7. WorldMark Service 1/ (Cont'd)

A. WorldMark Service Options and Feature Charges (Cont'd)

8. Day of Week Routing

The customer can arrange for calls to a single toll-free number to be routed to different locations based on the day of week.

Non-Recurring Charge: \$ 90.00 per toll-free #
Monthly Recurring Charge: \$ 40.00
Change Charge: \$ 40.00 per change

9. Day of Year Routing

The customer can arrange for calls to a single toll-free number to be routed to different locations based on holidays.

Non-Recurring Charge: \$ 90.00 per toll-free #
Change Charge: \$ 40.00 per change

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

A. WorldMark Service Options and Feature Charges (Cont'd)

10. Call Allocation

Call Allocation allows the toll-free customer to route calls for each originating routing group to two or more terminating locations based upon a customer specified percentage basis. The customer must establish a calling pattern where each percentage is a whole number and the total equals 100.

Non-Recurring Charge: \$ 90.00 per toll-free #
Monthly Recurring Charge: \$ 40.00 per time slot, per day
Change Charge: \$ 40.00 per change

11. Call Distributor

Call Distributor allows a customer to spread incoming toll-free traffic evenly over the dedicated access lines in a trunk group. The distribution can be ascending, descending, most idle or least idle. The default setting is most idle.

Non-Recurring Charge: \$ 40.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

A. WorldMark Service Options and Feature Charges (Cont'd)

12. Route Completion

Allows a toll-free dedicated access line customer to control potential congestion of calls by sending the overflow to a pre-defined alternate routing group. Up to 99 alternate routing plans can be established. The monthly fee overflow charge is based on the overflow access method.

Non-Recurring Charge: \$ 90.00
Monthly Recuring Charge: \$ 40.00
Change Charge: \$ 40.00 per change

13. Toll-Free Directory Assistance

This allows public access to a customer's toll-free numbers via a directory assistance inquiry.

Monthly Recurring Charge: \$ 15.00 per toll- free #

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees

The following is a list of guarantees for each product offered under this service that will automatically compensate the customer when stated product performance levels are not met.

The customer's right to receive the WorldMark Guarantees as set forth will depend upon the Company's receipt of customer's full payment of each months' invoice. In the event the customer's account becomes past due, the Company reserves the right to void all rights to WorldMark's Service Satisfaction Guarantees and Service Restoration Guarantees as defined herein.

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5 SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

1. WorldMark 1+ Switched/ Dedicated Service

Installation Interval Guarantee - WorldMark customers of switched outbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated outbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated outbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. In addition, customers will receive credit for their installation and first month's access line charges.

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

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5 SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

1. WorldMark 1+ Switched/ Dedicated Service (Cont.)

Service Restoration Guarantee - The Company guarantees that it will restore outbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service

Installation Interval Guarantee - WorldMark customers of switched inbound service will be installed within five (5) full business days from the date the customer signed the service order. WorldMark customers of dedicated inbound service (limited to Company Tier One cities) will be installed within eighteen (18) full business days from the date the customer signed the service order.

Customer Compensation - For each day the WorldMark switched or dedicated inbound installation interval is exceeded, a credit for each day's usage for the affected service will be issued. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month. In addition, the monthly WorldMark toll-free service fee will be credited and dedicated customers will receive credit for their installation and first month's access line charges.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Additional Number Installation Guarantee - Additional toll-free numbers will be added to existing WorldMark switched or dedicated inbound service within one (1) full business day. This guarantee is not applicable if the additional number requires the installation of additional dedicated access lines or if the FCC-imposed restrictions on the availability of toll-free numbers necessitates a delay beyond the Company's control. In addition, the Company makes no warranty on our ability to overcome delays caused by competitors when porting existing numbers.

Customer Compensation - For each day the additional number installation interval is exceeded, a credit for each day's usage will be issued for the affected service. In addition, the monthly WorldMark toll-free service fee will be credited for the affected service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Feature Installation Interval Guarantee - New WorldMark toll-free service feature configurations will be installed in one hundred twenty (120) minutes or less from the time a request is received by our WorldMark Customer Service Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Feature Reconfiguration Guarantee - Predetermined WorldMark toll-free service feature configurations will be implemented in sixty (60) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Service Reconfiguration Guarantee - The Company guarantees that it will implement any predefined alternative routing schemes for WorldMark toll-free service and/or features in thirty (30) minutes or less from the time a request is received by our WorldMark Customer Support Center. Toll-free feature change requests are limited to three (3) per hour, limited to ten (10) changes per feature.

Customer Compensation - If the service or feature installation and/or reconfiguration interval is exceeded, the customer will automatically receive a credit equal to one day's average usage charges for WorldMark toll-free service and WorldMark toll-free monthly recurring service and feature charges for the affected service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Service Satisfaction Guarantee - The Company will pay the local access and interexchange carrier service installation charges to return the customer to their previous carrier and circuit configuration if they are not satisfied after one hundred twenty (120) days with our service. Reimbursement will be limited to the levels of service in the previous configuration.

Service Restoration Guarantee - The Company guarantees that it will restore inbound service interruptions within thirty (30) minutes from the time the customer initiates the trouble call.

Customer Compensation - If the restoration interval is exceeded, the Company will automatically issue a credit equal to one (1) day's average usage charges. The average daily usage amount is calculated from the first complete billing period. Limited to one (1) credit per day, not to exceed thirty (30) credits in one (1) month.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Installation Interval Guarantee - The Company will deliver WorldMark calling cards within five (5) business days from the date the service order is signed. Upon signing a service order for WorldMark Calling Cards, a complimentary twenty (20) minute PhonePass prepaid card will be issued for each calling card ordered.

Customer Compensation - If the installation interval is exceeded, a \$15.00 credit will be issued for each distinct WorldMark Calling Card number.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

B. WorldMark Service Guarantees (Cont'd)

2. WorldMark Toll-Free Service (Cont'd)

Service Restoration Guarantee - The Company guarantees that it will restore WorldMark Calling Card service interruptions within thirty (30) minutes or less, upon notification to the WorldMark Customer Support Center.

Customer Compensation - The Company will automatically issue a \$15.00 credit if WorldMark Calling Card Service is not restored within thirty (30) minutes. Limit one (1) credit per account per day, not to exceed thirty (30) credits in one (1) month.

Card Security Guarantee - If the customer's WorldMark Calling Card is deactivated due to toll fraud, they may call our WorldMark Customer Support Center and receive a free twenty (20) minute PhonePass prepaid card number to use until we issue another calling card.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

C. WorldMark Service Liability

1. With thirty (30) days prior written notice, the Company reserves the right to discontinue providing WorldMark Service to a customer if the Company issues five (5) or more restoration credits in a thirty (30) calendar period.

(a) In the event the Company cancels WorldMark Service in accordance with Section 5.4.7.C.1 above, the Company will reimburse the customer the charges directly related to the switch back (the "Qualifying Charges") based on the customer's prior network configuration, not to exceed the amount paid for installation of WorldMark Service.

(b) Any WorldMark Switched Back Reimbursement due hereunder as described above, shall be due and payable to customer on or before sixty (60) calendar days from the time the Company notifies the customer of the cancellation of WorldMark Services.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/ (Cont'd)

C. WorldMark Service Liability (Cont'd)

1. (Cont'd)

(c) Payment of the WorldMark Switch back Reimbursement may at the customer's option, be made by either (i) a credit against the customer's then-current charges for services provided by the Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars. Said payment may be withheld if customer is in past due status with the Company.

2. In addition to the liability provisions specifically provided in this section, all other Rules and Regulations for liability as filed in Section 3, General Rules and Regulations Section will also apply to WorldMark Services.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/ (Cont'd)

D. Rate Periods

Peak - All calls that occur between 7 A.M. through 6:59 P.M., Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7 P.M. through 6:59 A.M., Monday through Friday, and all calls between 7 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

E. Billing Increments

Domestic switched and dedicated access, outbound and inbound (toll-free) product calls are billed in eighteen (18) second initial increments and additional increments of six (6) seconds. WorldMark Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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7. WorldMark Service 1/ (Cont'd)

F. WorldMark Rate Schedules

Per minute intrastate base rates for WorldMark Service are the same for all Options (A-D) and apply as shown below:

1. Switched Per Minute Rate

	<u>Peak</u>	<u>Off Peak</u>
Switched Outbound	\$0.1300	\$0.1300
Switched Toll-Free	\$0.1350	\$0.1350

2. Dedicated Per Minute Rate

	<u>Peak</u>	<u>Off Peak</u>
Dedicated Outbound	\$0.0900	\$0.0900
Dedicated Toll-Free	\$0.0950	\$0.0950

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

G. WorldMark Calling Card Service

1. Direct Dial Rate Schedule

(a) Per Minute rates applying to all time periods:

Per Minute rate: \$0.2500

(b) Billing Increments

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge

(1) Per Call Surcharge: \$0.2500

(2) The following rates and surcharge will apply to calls which default to a live operator.

Per Minute rate: \$0.2500

Per Call Surcharge: \$0.5000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1/(Cont'd)

G. WorldMark Calling Card Service (Cont'd)

2. WorldMark Calling Card Service - Operator Assisted Rate Schedule

If a customer chooses to access an operator to place a call, the call will be billed at the per minute rate below:

Per Minute Rate: \$0.5000

(a) Billing Increments

All WorldMark Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharge

The following surcharge will apply in addition to the per minute rates above.

Per Call Charge

Station-to-Station	\$1.50
Person-to-Person	\$3.00
Basic Surcharge	\$0.50

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

7. WorldMark Service 1(Cont'd)

H. WorldMark Termination Language

Customers who terminate service prior to the end of the term of commitment will be liable for a cancellation penalty equal to the monthly minimum billing commitment times the number of months remaining in the customer commitment period through the expiration of the first year. If applicable, twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of remaining months in the contract beyond the first year) will also be included (per service type). If the termination becomes effective after the completion of the first year, then the charge shall be equal to twenty-five percent of the balance remaining (monthly minimum billing commitment times the number of months remaining in the contract). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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8. Total Solution GoldSM Service

A. Description

Total Solution GoldSM Service is an offering which allows customers to select shared and dedicated outbound and inbound service arrangements and obtain Term Plan discounts. Total Solution GoldSM calls are eligible for volume discounts based on total cross-contribution usage from all interstate and intrastate shared and dedicated outbound and inbound usage products (directory assistance and operator assistance are not contributory). Discounted rates apply retroactively, such that once the next dollar threshold is reached, the lower rate applies back to the first minute of usage for that billing period. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the volume discount cross-contribution calculation.

The Outbound Calling Service arrangement is a long distance switched access service, which is available on either a shared or dedicated basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 second per call. Rates for Operator-assisted calls are set forth in Section 5.3.2.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont.)

A. Description (Cont.)

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.4.9.G

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

B. Term Plans

Total Solution GoldSM Service is available on a month to month basis (only available to Customers having the service prior to August 18, 1996) or available at discounted 1 or 2 year Term Plan rates. Customers currently subscribing to Total SolutionSM Service and Total Solution GoldSM Service month to month term plans will continue under the service until the expiration of the contracts in place prior to August 18, 1996. Term Plans are subject to a minimum monthly usage level of \$500 (\$250 minimum for Customers having the service prior to October 15, 1995) for shared access or \$2,500 (\$1,000 minimum fee for Customers having the service prior to October 15, 1995) for dedicated access after 90 days of initial service. Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. Term Plan threshold calculations will include usage charges from all intrastate and interstate switched outbound and inbound usage products (directory assistance and operator assistance are not contributory). Charges such as taxes, late payment fees and other service non-recurring and monthly recurring charges will not be included in the Term Plan usage threshold calculation. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the monthly minimum service usage charge times the number of months remaining in the term.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

B. Term Plans (Cont.)

A Customer may terminate their Term Plan without liability under the following conditions:

- 1) The customer requests, and remains on, a new Term Plan for a term equal to or greater than the time remaining on their current Company Term Plan.
- 2) The Customer provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

C. Usage Charges

1. Outbound Calling Service

(a) Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	.1734	.1679	.1623
\$250-\$999	.1706	.1651	.1595
\$1,000-\$2,499	.1679	.1623	.1567
\$2,500-\$4,999	.1651	.1595	.1539
\$5,000-\$9,999	.1623	.1567	.1511
\$10,000-\$19,999	.1595	.1539	.1483
\$20,000 +	.1567	.1511	.1455

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

C. Usage Charges

1. Outbound Calling Service

(b) Dedicated - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	.1231	.1175	.1119
\$250-\$999	.1231	.1175	.1119
\$1,000-\$2,499	.1203	.1147	.1091
\$2,500-\$4,999	.1175	.1119	.1063
\$5,000-\$9,999	.1147	.1091	.1035
\$10,000-\$19,999	.1119	.1063	.1007
\$20,000 +	.1091	.1035	.0979

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

C. Usage Charges (Cont'd)

2. Inbound Calling Service

(a) Shared - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	.1846	.1679	.1623
\$250-\$999	.1818	.1651	.1595
\$1,000-\$2,499	.1790	.1623	.1567
\$2,500-\$4,999	.1762	.1595	.1539
\$5,000-\$9,999	.1734	.1567	.1511
\$10,000-\$19,999	.1706	.1539	.1483
\$20,000 +	.1679	.1511	.1455

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

8. Total Solution GoldSM Service (Cont'd)

C. Usage Charges (Cont'd)

2. Inbound Calling Service (Cont.)

(b) Dedicated - Per Minute Rates

<u>Usage Per Month</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>
\$0-\$249	.1343	.1175	.1119
\$250-\$999	.1343	.1175	.1119
\$1,000-\$2,499	.1315	.1147	.1091
\$2,500-\$4,999	.1287	.1119	.1063
\$5,000-\$9,999	.1259	.1091	.1035
\$10,000-\$19,999	.1231	.1063	.1007
\$20,000 +	.1203	.1035	.0979

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service

A. Description

Total Solution Series 100SM Service is an offering that allows Customers to select a commitment level and shared and dedicated outbound and inbound service arrangements, obtain term plan discounts, and receive Peak and Off-Peak pricing (Off-Peak pricing only applies to intraLATA outbound service where available). Total Solution Series 100SM calls are flat rated, with discounts off the base rates available according to the commitment level and term plan selected by the Customer.

The Outbound Calling Service arrangement is a long distance switch-based service, which is available on either a shared or dedicated access basis. The usage is billed on a flat rated basis. Outbound Calling Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. Rates for Operator-assisted calls are set forth in Section 5.3.2.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont.)

A. Description (Cont.)

The Inbound Calling Service arrangement is a toll free switched access service, which permits calls to be completed at the Customer's location without charge to the calling party. This service is available on either a shared or dedicated basis. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 800+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll Free Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. In addition, there is a non-recurring and monthly recurring Toll Free Service number charge, which will be applied either on a "per Toll Free Service number" basis for shared access or on a "per routing arrangement" basis for dedicated access (reference rates in Section 5.4.9.G.

B. Commitment Levels and Term Plans

Total Solution Series 100SM Service is available on a month to month basis or on an optional 1 or 2 year Term Plan. Discounts off the base rates are available to the Customer according to the commitment level and Term Plan selected by the Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

B. Commitment Levels and Term Plans (Cont'd)

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Total Solution Series 100SM Service is subject to a minimum monthly usage commitment (after the third full month following the initial installation of service for new Customers) based on the Customer's selected commitment level. The commitment level is calculated from the monthly total of usage generated from the following Company products: shared and dedicated domestic interstate and intrastate outbound and inbound service, international outbound, intraLATA, local service, and calling card. Charges such as taxes, late payment fees or other service non-recurring and monthly recurring charges will not be included in the total usage amount calculation, as well as usage charges from Directory Assistance, Operator Service, voice mail and conference calling.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's actual usage and the Customer's minimum monthly commitment. A Customer who terminates a Term Plan prior to the term's expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus an amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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9. Total Solution Series 100SM Service (Cont'd)

B. Commitment Levels and Term Plans (Cont'd)

A Customer may terminate their Term Plan without liability under the following conditions:

- 1) The Customer requests, and remains on, a new Term Plan for a term and commitment level equal to or greater than their current Company Term Plan and commitment level.
- 2) A new Customer (who was not receiving services through the Company prior to execution of the Term Plan) provides written notification to cancel the Term Plan to the Company postmarked within 90 days of the commencement of the Term Plan. The Customer is responsible for payment of services used during this period.

Term Plans will be automatically renewed unless the Customer notifies the Company in writing to cancel the renewal within 30 days of expiration of the current Term Plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

C. Discounts

The following discounts on per minute base rates for qualifying usage are based on the monthly commitment level and Term Plan selected by the Customer. Customers committing to Term Plans will receive an additional discount off the applicable Commitment Level discounted rate for qualifying interstate usage. To qualify for Term Plan Discounts, shared access Customers must select a minimum commitment level of at least \$250.00 per month, and dedicated access Customers must select a minimum commitment level of at least \$1,000.00 per month.

1. Shared Outbound Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	7.85%	12.70%
\$ 500	6.00%	10.70%	15.40%
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

C. Discounts

2. Dedicated Outbound Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	3.00%	N/A	N/A
\$ 500	6.00%	N/A	N/A
\$ 1,000	9.00%	13.55%	18.10%
\$ 2,500	12.00%	16.40%	20.80%
\$ 5,000	15.00%	19.25%	23.50%
\$ 10,000	18.00%	22.10%	26.20%
\$ 15,000	21.00%	24.95%	28.90%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

C. Discounts (Cont'd)

3. Shared Inbound Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	2.83%	13.12%	17.69%
\$ 500	5.66%	15.80%	20.23%
\$ 1,000	8.49%	18.49%	22.78%
\$ 2,500	11.31%	21.18%	25.33%
\$ 5,000	14.14%	23.86%	27.87%
\$ 10,000	16.97%	26.55%	30.42%
\$ 15,000	19.80%	29.24%	32.96%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

C. Discounts (Cont'd)

4. Dedicated Inbound Discount

<u>Monthly Commitment Level</u>	<u>Month to Month</u>	<u>Term Plan</u>	
		<u>1 Year</u>	<u>2 Year</u>
\$ 0	0.00%	N/A	N/A
\$ 250	2.77%	N/A	N/A
\$ 500	5.55%	N/A	N/A
\$ 1,000	8.32%	20.07%	24.28%
\$ 2,500	11.09%	22.71%	26.78%
\$ 5,000	13.87%	25.34%	29.27%
\$ 10,000	16.64%	27.98%	31.77%
\$ 15,000	19.42%	30.61%	34.27%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

D. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>To But Not From</u>	<u>Including</u>	<u>Days</u>
Peak	8:00 a.m.	5:00 p.m.	Mon-Fri
Off-Peak	5:00 p.m.	8:00 a.m.	Mon-Fri
	8:00 a.m.	8:00 a.m.	Sat-Sun
	8:00 a.m.	8:00 a.m.	Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

E. Usage Charges

	<u>Base Rate Per Minute</u>
1. <u>Outbound Calling Service</u>	
<u>Shared</u>	\$ 0.1846
<u>Dedicated</u>	\$ 0.1371
2. <u>Inbound Calling Service</u>	
<u>Shared</u>	\$ 0.1960
<u>Dedicated</u>	\$ 0.1483

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

9. Total Solution Series 100SM Service (Cont'd)

E. Usage Charges

3. Toll Free Service Number Charge

	<u>Monthly Recurring</u>	<u>Non Recurring</u>
Shared charge per Toll Free Service number	\$ 10.00	\$ 15.00
Dedicated charge per routing arrangement	\$ 40.00	\$ 50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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10. InteleplanSM Service

A. Description

InteleplanSM Service is a communications service that is available for use by residential customers twenty-four (24) hours a day. InteleplanSM Service is offered in exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's InteleplanSM Service, such that "1+ the 10-digit number" calls are automatically routed to the Company's network. Customers may originate InteleplanSM Service from locations served by the Company, and may terminate in all locations within the State of Missouri.

InteleplanSM Service is a flat-rated calling plan that is non-distance sensitive for direct-dialed long distance calling. Charges are based on the time period (Peak/Off-peak) when the call is placed. Peak and Off-peak time periods are defined in Section 5.4.10.B, following. Calls are billed in one-minute increments, with an initial billing period of one minute. A monthly recurring charge will apply to Customer accounts with usage (including Directory Assistance) of less than \$25.00. Customer accounts with usage in excess of \$500.00 per month will be assessed a surcharge, as specified in Section 5.4.9.C following. The entire month's charges will be recalculated at the new rate level.

Directory Assistance and Operator Services are available to InteleplanSM Service subscribers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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10. InteleplanSM Service

B. Rate Periods

Peak and Off-Peak rate periods are as follows:

<u>Non-Holiday Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 a.m.	7:00 p.m.	Mon-Fri
Off-Peak	7:00 p.m.	7:00 a.m.	Mon-Fri
	All Hours		Sat-Sun
	All Hours		Holidays

Holidays: On Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in Nov.) the Off-Peak Period rate applies unless a lower rate would normally apply.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

10. InteleplanSM Service

C. Usage Charges

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	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rates	\$ 0.2400	\$ 0.1800
	<u>Monthly Recurring</u>	
Per Account	\$ 3.00	
	<u>Surcharge</u>	
Per Minute	\$0.0200	

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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11. Intelenet Service

A. Description

Intelenet offers a full service voice product for single or multi-location customers using switched or dedicated, and calling card origination and switched or dedicated toll-free termination. The Intelenet package includes a single flat rate for both peak and off-peak dedicated and switched usage and offers discounts for customers willing to sign a term commitment of month to month, twelve (12) or twenty-four (24) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

The minimum monthly commitment will be based on net charges for service (after discounts have been applied) and must be reached by the fourth invoice period and monthly thereafter. Multiple services and/or multiple locations using Intelenet can contribute to the overall monthly commitment; however, the customer must allocate the minimum by service and location. All inbound and outbound domestic and international, calling card, intrastate service and internet access charges, including local services (if applicable) contribute to determining the monthly minimum usage with the exception of enhanced fax, conference calling and non-recurring charges.

If a customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the customer shall pay the company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

B. Service Agreement

When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the customer's written notice to terminate the service on not less than sixty (60) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of an amount equal to the greater of the following, unless customer converts to another Company service with equal or greater term and minimum usage commitment:

- (1) If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of remaining months in the Term beyond the first year) will also be included.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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11. Intelenet Service (Cont'd)

B. Service Agreement

- (2) If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term).

In addition, the customer will be required to repay any promotional credits that were applied, and any charges reimbursed or waived.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

B. Service Agreement

- (3) Upon execution of the Intelenet Service Agreement, the customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of customer's desire to cancel the Service Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by the Company in the provision of telecommunications service hereunder are demonstrated by customer to affect adversely and materially customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless customer has reported trouble on an ANI or circuit-specific basis to (and received corresponding trouble ticket from) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of customer's written notice of termination has elapsed during which the Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and customer's sole remedy shall be termination of the affected service as described.
- (4) Customer's Intelenet Service Agreement is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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11. Intelenet Service (Cont'd)

C. Usage Charges

1. Rate Periods

Peak - All calls that occur between 7:00 A.M. through 7:00 P.M. Monday through Friday, except on Company recognized holidays.

Off Peak - All calls that occur between 7:01 P.M. through 6:59 A.M. Monday through Thursday, and all calls between 7:01 P.M. Friday and 6:59 A.M. Monday and Company-recognized holidays.

2. Billing Increments

Intelenet is billed in eighteen (18) second initial increments and is rounded to the next higher six (6) second increment with the exception of calling card which is billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

C. Usage Charges

3. Per Minute Base Rate Schedule - Intelenet

Base Rates

Switched Services	\$0.0941 R
Dedicated Services	\$0.0823 R

D. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

C. Usage Charges

3. Per Minute Base Rate Schedule - Intelenet

Base Rates

Switched Services	\$0.1428
Dedicated Services	\$0.0923

D. Discounts Applicable

A ten percent (10%) discount will apply towards intrastate usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

E. Intelenet Calling Card Service

1. Per Minute Rates applying to all time periods:

Rate Per Minute: \$0.2600

2. Per Call Surcharge: \$0.4000

F. Monthly Recurring/Non-Recurring Charges

Intelenet for intrastate use is offered in connection with the Company's interstate Intelenet service. Accordingly, monthly recurring and non-recurring charges are found in the Company's interstate tariff, F.C.C. No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

11. Intelenet Service (Cont'd)

G. Intelenet Association

The Intelenet Association program is a benefit package offered in conjunction with Intelenet, which allows the individual users who are members or employees of the participating organization to receive additional product discounts off of domestic interstate usage. Members who elect to participate in the Intelenet Association will receive Intelenet products and Calling card service.

To qualify for Intelenet association an organization generally must be a:
(1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization; or, (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following criteria within six (6) months of undertaking to qualify and thereafter maintain, and enters into a written agreement with the Company for marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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11. Intelenet Service (Cont'd)

G. Intelenet Association (Cont.)

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have sole right to collect, enforce collection and settle such sums. The Intelenet member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company service under this program.

Unless otherwise specified in this tariff, member's usage of Company service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. All other conditions of Intelenet will apply to Intelenet Association.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

12. USAdvantage Service 1/

A. Description

USAdvantage Service offers small business customers of switched service, who are willing to sign a 1 or 2 year Term Agreement and commit to a specific monthly dollar amount, a discounted flat rate schedule that will apply to both inbound and outbound intrastate calls. In addition, there will be a monthly fee per toll-free number. The minimum monthly usage levels that will apply under this promotion are \$250.00, \$500.00, \$1,000.00 and \$1,500.00. Customers must meet the minimum usage threshold each month depending on the level the customer chooses.

If a Customer's monthly service usage charges for any month in the term are less than the monthly commitment agreed upon, the Customer shall pay the Company the difference between the monthly usage charges and the monthly commitment in addition to charges for service.

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1/ Effective April 27, 1998, this service will no longer be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

12. USAdvantage Service (Cont.)

B. Service Agreement

When the Customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the Customer's written notice to terminate the service on not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of the following, unless Customer converts to another Company service with equal or greater term and minimum billing commitment:

1. if the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly billing commitment times the number of months remaining in the term through the expiration of the first year.
2. if the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly billing commitment times the number of months remaining in the Term.)

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

12. USAdvantage Service (Cont'd)

C. Usage Charges

1. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent. No other discounts apply under this offer and this offer cannot be combined with any other promotions and/or offers unless specified by the Company.

2. Switched Outbound/Inbound Per minute rates

	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>Toll-Free # Charge</u>
All Levels	\$0.1475	\$0.1475	\$3.00/number

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

13. Home State Saver Service 1/

A. Description

Home State Saver Service offer existing small business customers of switched service, billing monthly between \$250.00 and \$2,000.00, who are willing to sign a 1 or 2 year Term Agreement a discounted flat rate schedule that will apply to both inbound and outbound intrastate calls. In addition, there will be a monthly fee per toll-free number.

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1/ Effective April 27, 1998, this service will no longer be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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13. Home State Saver Service (Cont'd)

B. Service Agreement

When the Customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless the Company has received the Customer's written notice to terminate the service on not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the term in any manner other than stated will be liable for a service termination charge of the following, unless Customer converts to another Company service with equal or greater term:

1. if the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to \$250.00 times the number of months remaining in the term through the expiration of the first year.
2. if the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of \$250.00 times the number of months remaining in the Term.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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13. Home State Saver Service (Cont'd)

C. Usage Charges

1. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent. No other discounts apply under this offer and this offer cannot be combined with any other promotions and/or offers unless specified by the Company.

2. Switched Outbound/Inbound Per Minute Rates

<u>1 Year Term</u>	<u>2 Year Term</u>	<u>Toll-Free # Charge</u>
\$0.1300	\$0.1225	\$3.00/number

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

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14. Bottom Line Business II

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A. Description

Bottom Line Business II offers Customers a flat rate schedule that will apply to both outbound and inbound intrastate calls. Customer's must sign a Term Agreement of one (1) year and meet a monthly minimum commitment of \$50.00 for Customers of only one service (i.e. only outbound) or \$100.00 per month if the Customer has both outbound and inbound services. Calling Card usage will not contribute to the monthly minimum commitment and Association discounts will not apply.

B. Term Service Agreement

The Term shall be extended automatically for an additional term of one (1) year, unless the Company receives the Customer's written notice to terminate this Agreement on not less than thirty (30) days prior to the then existing Term expiration date. Customers who terminate service prior to the end of the term in any manner will be liable for a termination charge of an amount equal to the monthly minimum billing commitment times the number of months remaining in the Customer's Term, unless the Customer converts to another Company service with equal or greater term and minimum usage commitment.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

14. Bottom Line Business II

C. Usage Charges

1. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

2. Per Minute Rates

Outbound:	\$0.1364 1
Inbound:	\$0.1364 1

D. Monthly Recurring Charge

Monthly Charge Per Toll-Free Number: \$4.00

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

12/30/99
(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE
2/1/00
(DATE)

Issued: December 30, 1999

Effective: February 1, 2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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14. Bottom Line Business II

C. Usage Charges

1. Billing Increments

Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment.

2. Per Minute Rates

Outbound: \$0.13
Inbound: \$0.13

D. Monthly Recurring Charge

Monthly Charge Per Toll-Free Number: \$4.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹A. Description

Metro Frame Relay is a virtual private data network service which allows Customers to simulate a dedicated high speed data network and enables connection of two business sites within the same LATA where suitable facilities are available. Metro Frame Relay is offered at one rate which is the transmission rate (in Kbps or Mbps) and is not usage or distance sensitive. Metro Frame Relay Service is offered in conjunction with the Company's interstate Frame Relay Service as filed with the FCC under Tariff No. 9.

1. Customers subscribing to Metro Frame Relay Service may order Service for Service Commitment Periods of one, two, three, four or five years and will receive a discount for the term of the Service Commitment Period and volume discount based upon the aggregate dollar volume of Base Rate Charges to Customer.
2. The term "Minimum Monthly" as it appears in the discount tables set forth in this Section, shall mean the aggregate of all Base Rate charges for each Frame Relay Service, Metro Frame Relay Service and domestic Frame Relay Service combined, (regardless of whether such Base Rate Charges are themselves subject to any discount limitation) which in total amount to, but do not include, the amount stated at each level of the relevant discount schedule (e.g. \$0 - \$2499, \$2500 - \$4999, etc.).

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

15. Metro Frame Relay Service

A. Description

Metro Frame Relay is a virtual private data network service which allows Customers to simulate a dedicated high speed data network and enables connection of two business sites within the same LATA where suitable facilities are available. Metro Frame Relay is offered at one rate which is the transmission rate (in Kbps or Mbps) and is not usage or distance sensitive. Metro Frame Relay Service is offered in conjunction with the Company's interstate Frame Relay Service as filed with the FCC under Tariff No. 9.

1. Customers subscribing to Metro Frame Relay Service may order Service for Service Commitment Periods of one, two, three, four or five years and will receive a discount for the term of the Service Commitment Period and volume discount based upon the aggregate dollar volume of Base Rate Charges to Customer.
2. The term "Minimum Monthly" as it appears in the discount tables set forth in this Section, shall mean the aggregate of all Base Rate charges for each Frame Relay Service, Metro Frame Relay Service and domestic Frame Relay Service combined, (regardless of whether such Base Rate Charges are themselves subject to any discount limitation) which in total amount to, but do not include, the amount stated at each level of the relevant discount schedule (e.g. \$0 - \$2499, \$2500 - \$4999, etc.).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (Cont.)

A. Description (Cont.)

3. Other charges which may be applicable are Nonrecurring Charges, Ancillary charges, Local Access charges and Taxes.

B. Definitions Applicable to Frame Relay Service

AMI

Alternate Mark Inversion.

ASR

Access Service Request. An order placed with a Local Access Provider for Local Access.

B8ZS

Bipolar with eight zero substitution.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Base Rate Charges

The non-discounted monthly recurring Network Port base rate charge plus the non-discounted monthly recurring CIR base rate charge.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (Cont.)

A. Description (Cont.)

3. Other charges which may be applicable are Nonrecurring Charges, Ancillary charges, Local Access charges and Taxes.

B. Definitions Applicable to Frame Relay Service

AMI
Alternate Mark Inversion.

ASR
Access Service Request. An order placed with a Local Access Provider for Local Access.

B8ZS
Bipolar with eight zero substitution.

Bandwidth
The total frequency band, in hertz, allocated for a channel.

Base Rate Charges
The non-discounted monthly recurring Network Port base rate charge plus the non-discounted monthly recurring CIR base rate charge.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Committed Information Rate (CIR)
Refers to the maximum guaranteed transmission speed of a user over a link to the Frame Relay Network.

DDS Service
DDS means Digital Data Service which is an all digital dedicated Interexchange Service where the IXC is designed for full-duplex data transmission at a synchronous speed of 56/64 Kbps with accompanying DDS 56/64 Kbps local access.

ESF
Extended Super Frame.

FRAD
Frame Relay Access Device

Frame Relay
ANSI ITU interface standard in which Customer translates variable length frames to the frame relay transport vendor.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Committed Information Rate (CIR)

Refers to the maximum guaranteed transmission speed of a user over a link to the Frame Relay Network.

DDS Service

DDS means Digital Data Service which is an all digital dedicated Interexchange Service where the IXC is designed for full-duplex data transmission at a synchronous speed of 56/64 Kbps with accompanying DDS 56/64 Kbps local access.

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Extended Super Frame.

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Frame Relay Access Device

Frame Relay

ANSI ITU interface standard in which Customer translates variable length frames to the frame relay transport vendor.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Installation

The connection of a PVC or port for new, changed or an additional Service.

Kbps

Kilobits per second.

Local Access

The portion of the Service between a Customer premise and a Company designated Point-of-Presence.

Local Access Provider

An entity providing Local Access.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Installation

The connection of a PVC or port for new, changed or an additional Service.

Kbps

Kilobits per second.

Local Access

The portion of the Service between a Customer premise and a Company designated Point-of-Presence.

Local Access Provider

An entity providing Local Access.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Mbps
Megabits per second.

Network Node (Node)
Customer physical location with an associated Port Connection and PVC.

Physical Change
The modification of an existing PVC or port at the request of the Customer.

Port Connection
Physical connection (located on a frame relay switch) into a carrier's Public Frame Relay network.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Mbps

Megabits per second.

Network Node (Node)

Customer physical location with an associated Port Connection and PVC.

Physical Change

The modification of an existing PVC or port at the request of the Customer.

Port Connection

Physical connection (located on a frame relay switch) into a carrier's Public Frame Relay network.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Public Frame Relay Network

Telecommunications network operated for the provision of Frame Relay Service to multiple Customers.

PVC

Permanent Virtual Circuit which provides the Customer with the electronic equivalent of a private line between two points. At the time of subscription to this form of service, a virtual circuit is established between two specific customer network addresses on the frame relay service network.

SF

Super Frame.

Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

B. Definitions Applicable to Frame Relay Service (cont'd)

Public Frame Relay Network

Telecommunications network operated for the provision of Frame Relay Service to multiple Customers.

PVC

Permanent Virtual Circuit which provides the Customer with the electronic equivalent of a private line between two points. At the time of subscription to this form of service, a virtual circuit is established between two specific customer network addresses on the frame relay service network.

SF

Super Frame.

Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)C. Service Components

There are two components of Metro Frame Relay: Metro PVC and Metro Port.

Metro PVC - A Metro PVC connects two customer sites located within one LATA (determined by NPA/NXX).

Metro Port-A Metro Port can support Metro (intraLATA) PVCs exclusively. All PVCs entering and exiting the Metro Port must be Metro PVCs. A Metro Port cannot support standard PVCs.

The following Port Speed options are available for Metro Ports:

56/64 Kbps	256 Kbps	512 Kbps	1.024 Mbps
128 Kbps	384 Kbps	768 Kbps	1.536 Mbps

The following CIR options are available for Metro PVCs:

16 Kbps	192 Kbps	512 Kbps	832 Kbps
32 Kbps	256 Kbps	576 Kbps	896 Kbps
48 Kbps	320 Kbps	640 Kbps	960 Kbps
56 Kbps	384 Kbps	704 Kbps	1.024 Mbps
64 Kbps	448 Kbps	768 Kbps	1.536 Mbps
128 Kbps			

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

C. Service Components

There are two components of Metro Frame Relay: Metro PVC and Metro Port.

Metro PVC - A Metro PVC connects two customer sites located within one LATA (determined by NPA/NXX).

Metro Port- A Metro Port can support Metro (intraLATA) PVCs exclusively. All PVCs entering and exiting the Metro Port must be Metro PVCs. A Metro Port cannot support standard PVCs.

The following Port Speed options are available for Metro Ports:

56/64 Kbps	256 Kbps	512 Kbps	1.024 Mbps
128 Kbps	384 Kbps	768 Kbps	1.536 Mbps

The following CIR options are available for Metro PVCs:

16 Kbps	192 Kbps	512 Kbps	832 Kbps
32 Kbps	256 Kbps	576 Kbps	896 Kbps
48 Kbps	320 Kbps	640 Kbps	960 Kbps
56 Kbps	384 Kbps	704 Kbps	1.024 Mbps
64 Kbps	448 Kbps	768 Kbps	1.536 Mbps
128 Kbps			

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

D. Colocation of Customer Equipment

The Company will consider requests from Customers or prospective Customers, provided space is determined, solely by Company, to be available and uncommitted, to license the colocation of Customer equipment and occupancy of space owned or controlled by Company solely for the purpose of interconnecting such Customer equipment with Service at the Company's Points-of-Presence, subject to (A) the Company's current and forecasted physical space requirements, taking into account available space, at the Company's Points-of-Presence, (B) any applicable lease or occupancy restrictions imposed on the Company, (C) the technical and operational compatibility of the Customer's equipment with the Company equipment and Services, (D) the Company's security and revenue requirements, and (E) other terms and conditions to which the Customer contractually will commit.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

D. Colocation of Customer Equipment

The Company will consider requests from Customers or prospective Customers, provided space is determined, solely by Company, to be available and uncommitted, to license the colocation of Customer equipment and occupancy of space owned or controlled by Company solely for the purpose of interconnecting such Customer equipment with Service at the Company's Points-of-Presence, subject to (A) the Company's current and forecasted physical space requirements, taking into account available space, at the Company's Points-of-Presence, (B) any applicable lease or occupancy restrictions imposed on the Company, (C) the technical and operational compatibility of the Customer's equipment with the Company equipment and Services, (D) the Company's security and revenue requirements, and (E) other terms and conditions to which the Customer contractually will commit.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

E. Systems Security

Where Customers are permitted access to the Company's computer systems and data (hereinafter "Systems") for the purposes of managing and maintaining their telecommunications system, they will adhere to the following:

1. Customers may access the Company's Systems only to the extent required by and incident to the administration and management of the Customer's telecommunications system.
2. Customers may not disclose or use information which may be learned as a consequence of access to the Company's Systems except as may be directly required to insure the proper operation of the Customer's telecommunications system. Customers must take all reasonable precautions to prevent any other person or entity who does not have a need to know from acquiring such information.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

E. Systems Security

Where Customers are permitted access to the Company's computer systems and data (hereinafter "Systems") for the purposes of managing and maintaining their telecommunications system, they will adhere to the following:

1. Customers may access the Company's Systems only to the extent required by and incident to the administration and management of the Customer's telecommunications system.
2. Customers may not disclose or use information which may be learned as a consequence of access to the Company's Systems except as may be directly required to insure the proper operation of the Customer's telecommunications system. Customers must take all reasonable precautions to prevent any other person or entity who does not have a need to know from acquiring such information.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

E. Systems Security (Cont.)

- 3. Customers shall not in any manner or form disclose, provide, or otherwise make available, in whole or in part, these Systems, documentation, any related material or any other confidential material except to those who have a need to know incident to the operation of the Customer's telecommunications system. These Systems remain the property of Company and may not be copied, reproduced or otherwise disseminated without the prior written permission of Company.
- 4. Customers shall take all reasonable precautions to maintain the confidentiality of Systems. Such precautions shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Telephone numbers and dial-up access numbers assigned to the Customer by Company, PINs or any aspect of access and sign-on methodology used to access these Systems shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended. Customers should report any known or suspected attempt by others to unauthorized access of these Systems.
- 5. In the event that a security access device assigned to a Customer for dial-up access is lost, stolen, or misplaced, the Customer must notify Company immediately. Access into these Systems beyond that authorized may result in civil and/or criminal penalties.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

E. Systems Security (Cont.)

- 3. Customers shall not in any manner or form disclose, provide, or otherwise make available, in whole or in part, these Systems, documentation, any related material or any other confidential material except to those who have a need to know incident to the operation of the Customer's telecommunications system. These Systems remain the property of Company and may not be copied, reproduced or otherwise disseminated without the prior written permission of Company.
- 4. Customers shall take all reasonable precautions to maintain the confidentiality of Systems. Such precautions shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Telephone numbers and dial-up access numbers assigned to the Customer by Company, PINs or any aspect of access and sign-on methodology used to access these Systems shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended. Customers should report any known or suspected attempt by others to unauthorized access of these Systems.
- 5. In the event that a security access device assigned to a Customer for dial-up access is lost, stolen, or misplaced, the Customer must notify Company immediately. Access into these Systems beyond that authorized may result in civil and/or criminal penalties.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)F. Customer Provided Equipment

Customer Premises Circuit terminating equipment such as Routers, Bridges, and FRADs shall be provided by the Customer and furnished and maintained at the Customer's expense, except as expressly provided otherwise in writing and set forth in a Service Application accepted by an authorized representative of Company.

G. Technical Standards1. Application of Technical Standards

The following Technical Standards for Metro Frame Relay Services set forth objectives for Company to follow, and are listed in accordance to telecommunications industry standards. In no circumstance shall these Technical Standards be construed as creating any warranty on the part of Company, with the exception of those warranties expressly set forth in the preceding sections of this Tariff.

2. Performance Specifications

ANSI T1-617 Annex D
ANSI T1-618
CCITT (ITU) Q.933 Annex A
CCITT (ITU) Q.922

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

N

N

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

F. Customer Provided Equipment

Customer Premises Circuit terminating equipment such as Routers, Bridges, and FRADs shall be provided by the Customer and furnished and maintained at the Customer's expense, except as expressly provided otherwise in writing and set forth in a Service Application accepted by an authorized representative of Company.

G. Technical Standards

1. Application of Technical Standards

The following Technical Standards for Metro Frame Relay Services set forth objectives for Company to follow, and are listed in accordance to telecommunications industry standards. In no circumstance shall these Technical Standards be construed as creating any warranty on the part of Company, with the exception of those warranties expressly set forth in the preceding sections of this Tariff.

2. Performance Specifications

ANSI T1-617 Annex D
ANSI T1-618
CCITT (ITU) Q.933 Annex A
CCITT (ITU) Q.922

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges

1. Installation Charges

Charges apply when the Customer requests new or additional Service.

2. Expedite Charges

Company charges for the Expedited handling of the Service order. Company will pass along to the Customer any Local Access Provider Expedite charges associated with the Customer's request for Expedited Installation.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges

1. Installation Charges

Charges apply when the Customer requests new or additional Service.

2. Expedite Charges

Company charges for the Expedited handling of the Service order. Company will pass along to the Customer any Local Access Provider Expedite charges associated with the Customer's request for Expedited Installation.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges

3. Change of Requested Service Date

A change of Requested Service Date charge applies when a change of Requested Service Date is the only requested modification to the original Service order.

- (a) If the first requested change of the Requested Service Date is received more than ten (10) working days prior to the Requested Service Date, there will be no charge.
- (b) If the Requested Service Date has been changed once already, or if the request is made within ten (10) days of the original Requested Service Date, a charge will apply.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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N

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges

3. Change of Requested Service Date

A change of Requested Service Date charge applies when a change of Requested Service Date is the only requested modification to the original Service order.

- (a) If the first requested change of the Requested Service Date is received more than ten (10) working days prior to the Requested Service Date, there will be no charge.
- (b) If the Requested Service Date has been changed once already, or if the request is made within ten (10) days of the original Requested Service Date, a charge will apply.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges (Cont.)

3. Change of Requested Service Date (Cont.)

(C) An ASR charge will be assessed whenever a change of Requested Service Date is requested on Service orders including Company-ordered Local Access.

(d) When the Customer requests that its Requested Service Date be extended, the new Requested Service Date must be within thirty (30) days of the previously set Requested Service Date. If the new Requested Service Date is more than thirty (30) days beyond the existing Requested Service Date or unknown, the Service order must be canceled and re-issued when a confirmed date is set. A charge for a change of Requested Service Date also applies when the Customer requests an earlier Requested Service Date that does not require an Expedite. Should an Expedite be required, the Expedite Charge supersedes the change of Requested Service Date charge.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges (Cont.)

3. Change of Requested Service Date (Cont.)

(c) An ASR charge will be assessed whenever a change of Requested Service Date is requested on Service orders including Company-ordered Local Access.

(d) When the Customer requests that its Requested Service Date be extended, the new Requested Service Date must be within thirty (30) days of the previously set Requested Service Date. If the new Requested Service Date is more than thirty (30) days beyond the existing Requested Service Date or unknown, the Service order must be canceled and re-issued when a confirmed date is set. A charge for a change of Requested Service Date also applies when the Customer requests an earlier Requested Service Date that does not require an Expedite. Should an Expedite be required, the Expedite Charge supersedes the change of Requested Service Date charge.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges
(cont'd)

4. Change of Order Charges

(a) Charges apply when a Customer requests a modification to the information contained in the original Service order prior to Customer acceptance other than a change of Requested Service Date.

(b) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of changes to Customer records such as billing address change, billing contact change, etc., then the Customer will be charged an ASR charge.

(c) Local Access Service Charges

Charges apply if the change requires a change in the original ASR or if a new ASR must be submitted.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges (cont'd)

4. Change of Order Charges

(a) Charges apply when a Customer requests a modification to the information contained in the original Service order prior to Customer acceptance other than a change of Requested Service Date.

(b) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of changes to Customer records such as billing address change, billing contact change, etc., then the Customer will be charged an ASR charge.

(c) Local Access Service Charges

Charges apply if the change requires a change in the original ASR or if a new ASR must be submitted.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges
(cont'd)

5. Order Cancellation Charges

Charges apply for Service orders canceled prior to Customer acceptance. These charges are intended to supplement any Service Cancellation charges set forth in Section II. Order cancellation charges are in addition to standard Installation charges.

6. Change of Service Charges

Charges apply to changes made after acceptance by the Customer.

(a) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of Customer-requested changes in Service, the Customer will be charged an ASR charge.

(b) Re-engineering Charges

Charges apply for orders that are re-engineered due to a Customer-requested change in local Service type. Changes which require only modification of Local Access, but do not affect Metro Frame Relay Service, will only be charged for the ASR. Any Local Access Provider charges incurred because of the change will be passed on to the Customer.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges (cont'd)

5. Order Cancellation Charges

Charges apply for Service orders canceled prior to Customer acceptance. These charges are intended to supplement any Service Cancellation charges set forth in Section II. Order cancellation charges are in addition to standard Installation charges.

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6. Change of Service Charges

Charges apply to changes made after acceptance by the Customer.

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(a) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of Customer-requested changes in Service, the Customer will be charged an ASR charge.

(b) Re-engineering Charges

Charges apply for orders that are re-engineered due to a Customer-requested change in local Service type. Changes which require only modification of Local Access, but do not affect Metro Frame Relay Service, will only be charged for the ASR. Any Local Access Provider charges incurred because of the change will be passed on to the Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

H. Application of Nonrecurring and Ancillary Charges
(cont'd)

7. Application of Ancillary Charges

(a) Colocation Charges

Colocation charges may apply when a Customer contracts with Company to utilize space in Company Point-of-Presence locations for placement of Customer owned and maintained equipment associated with Services Company provides. All pricing for colocation including floor space, power, rack space, DSX-1 or DSX-3 cross-connect panels, etc., is dependent on Customer requirements.

I. Local Access Charges

The rate information relevant to Local Access charges is available from the relevant Local Exchange Carriers.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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Missouri Public
Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D SEP 09 1999

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

H. Application of Nonrecurring and Ancillary Charges
(cont'd)

7. Application of Ancillary Charges

(a) Colocation Charges

Colocation charges may apply when a Customer contracts with Company to utilize space in Company Point-of-Presence locations for placement of Customer owned and maintained equipment associated with Services Company provides. All pricing for colocation including floor space, power, rack space, DSX-1 or DSX-3 cross-connect panels, etc., is dependent on Customer requirements.

I. Local Access Charges

The rate information relevant to Local Access charges is available from the relevant Local Exchange Carriers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

7. Application of Ancillary Charges

J. Rates

Rates set forth below are Monthly Recurring, Non-recurring, Ancillary Charges and Discount Schedules applicable.

1. Monthly Recurring Charges

<u>Port</u>	<u>Charge</u>
56/64 Kbps	\$55.00
128 Kbps	\$125.00
256 Kbps	\$170.00
384 Kbps	\$205.00
512 Kbps	\$240.00
768 Kbps	\$270.00
1.024 Mbps	\$300.00
1.536 Mbps	\$330.00

CIR Charge

\$5.00 per 64 Kbps

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

15. Metro Frame Relay Service (cont'd)

7. Application of Ancillary Charges

J. Rates

Rates set forth below are Monthly Recurring, Non-recurring, Ancillary Charges and Discount Schedules applicable.

1. Monthly Recurring Charges

<u>Port</u>	<u>Charge</u>
56/64 Kbps	\$55.00
128 Kbps	\$125.00
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384 Kbps	\$205.00
512 Kbps	\$240.00
768 Kbps	\$270.00
1.024 Mbps	\$300.00
1.536 Mbps	\$330.00

CIR Charge

\$5.00 per 64 Kbps

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)7. Application of Ancillary ChargesJ. Rates (Cont.)2. Non-Recurring Charges(a) Installation Charges

<u>Port</u>	<u>Non-Recurring Charge</u>
64 Kbps	\$250.00
128 Kbps	\$250.00
256 Kbps	\$250.00
384 Kbps	\$250.00
512 Kbps	\$250.00
768 Kbps	\$250.00
1.024 Mbps	\$250.00
1.536 Mbps	\$250.00

(b) PVC Installation \$20.00 per PVC

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

7. Application of Ancillary Charges

J. Rates (Cont.)

2. Non-Recurring Charges

(a) Installation Charges

<u>Port</u>	<u>Non-Recurring Charge</u>
64 Kbps	\$250.00
128 Kbps	\$250.00
256 Kbps	\$250.00
384 Kbps	\$250.00
512 Kbps	\$250.00
768 Kbps	\$250.00
1.024 Mbps	\$250.00
1.536 Mbps	\$250.00

(b) PVC Installation \$20.00 per PVC

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)J. Rates (cont'd)3. Non-Recurring Ancillary Charges

Expedite Charge/Port	\$100.00
Cancellation Charge/Port	
Pre-Engineering	\$100.00
Post-Engineering	\$250.00
Date Change Charge/Port	\$100.00
Administrative Order Charge	No Charge
Non-Administrative Order Charge/Port	
Pre Engineering	\$100.00
Post Engineering	\$250.00
U.S. DS-0 ASR	\$25.00
U.S. DS-1 ASR	\$50.00

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

J. Rates (cont'd)

3. Non-Recurring Ancillary Charges

Expedite Charge/Port	\$100.00
Cancellation Charge/Port	
Pre-Engineering	\$100.00
Post-Engineering	\$250.00
Date Change Charge/Port	\$100.00
Administrative Order Charge	No Charge
Non-Administrative Order Charge/Port	
Pre Engineering	\$100.00
Post Engineering	\$250.00
U.S. DS-0 ASR	\$25.00
U.S. DS-1 ASR	\$50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

J. Rates (cont'd)

4. Discount Schedule

The discount structures listed below are based solely on the Service Commitment Period selected by the Customer and stated in the Service Order.

Minimum Monthly	1 Years	2 <u>Years</u>	3 <u>Years</u>	4 <u>Years</u>	5 <u>Years</u>
\$0	4%	5%	7%	9%	14%
\$2,500	6%	7%	9%	12%	16%
\$5,000	7%	9%	11%	14%	18%
\$7,500	9%	10%	13%	16%	20%
\$10,000	10%	12%	15%	19%	22%
\$15,000	11%	14%	17%	21%	24%
\$20,000	12%	15%	18%	23%	27%
\$30,000	13%	16%	19%	24%	28%
\$40,000	14%	17%	20%	25%	29%
\$50,000	15%	18%	21%	26%	30%

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

J. Rates (cont'd)

4. Discount Schedule

The discount structures listed below are based solely on the Service Commitment Period selected by the Customer and stated in the Service Order.

<u>Minimum Monthly</u>	<u>1 Years</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$0	4%	5%	7%	9%	14%
\$2,500	6%	7%	9%	12%	16%
\$5,000	7%	9%	11%	14%	18%
\$7,500	9%	10%	13%	16%	20%
\$10,000	10%	12%	15%	19%	22%
\$15,000	11%	14%	17%	21%	24%
\$20,000	12%	15%	18%	23%	27%
\$30,000	13%	16%	19%	24%	28%
\$40,000	14%	17%	20%	25%	29%
\$50,000	15%	18%	21%	26%	30%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)K. Price Protection Plan

Customers who select a Service Commitment Period for Metro Frame Relay Service of one, two, three, four, or five years are automatically enrolled in the Price Protection Plan as described below. During the Service Commitment Period, Customer shall have the option to obtain the discount schedule for such Metro Frame Relay Service which is equal to Company's then-current discount schedule under this Tariff for Metro Frame Relay Service ("Published Price") upon the following conditions of the Price Protection Plan.

Under the Price Protection Plan, if at any time during the Service Commitment Period any discount rate on the applicable discount schedule is decreased ("New Discount Schedule") for that Service the Customer will continue to be charged the discount in effect at the time the Service Commitment Period was initially selected. If any discount rate on the applicable discount schedule is increased ("New Discount Schedule"), the Customer may obtain affected Service with the New Discount Schedule by executing a new Service Order for the Service in question, subject to a Service Commitment Period which is equal to or greater than the Service Commitment Period of the original Service arrangement ("Revised Service Commitment Period").

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

K. Price Protection Plan

Customers who select a Service Commitment Period for Metro Frame Relay Service of one, two, three, four, or five years are automatically enrolled in the Price Protection Plan as described below. During the Service Commitment Period, Customer shall have the option to obtain the discount schedule for such Metro Frame Relay Service which is equal to Company's then-current discount schedule under this Tariff for Metro Frame Relay Service ("Published Price") upon the following conditions of the Price Protection Plan.

Under the Price Protection Plan, if at any time during the Service Commitment Period any discount rate on the applicable discount schedule is decreased ("New Discount Schedule") for that Service the Customer will continue to be charged the discount in effect at the time the Service Commitment Period was initially selected. If any discount rate on the applicable discount schedule is increased ("New Discount Schedule"), the Customer may obtain affected Service with the New Discount Schedule by executing a new Service Order for the Service in question, subject to a Service Commitment Period which is equal to or greater than the Service Commitment Period of the original Service arrangement ("Revised Service Commitment Period").

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

K. Price Protection Plan (cont'd)

Any New Discount Schedule available to Customer pursuant to the foregoing provisions shall become effective with the commencement of the Revised Service Commitment Period as of a date not later than the first day of the latest calendar month/billing period occurring within the sixty (60) days next following Customer's execution and submission of the above-referenced new Service Order to Company.

L. Revenue Plan Arrangements

- 1. Only by written Service Application, which is accepted by an authorized representative of Company, may Customers obtain a Revenue Plan Arrangement ("Revenue Plan") for the Metro Frame Relay Service. Each Revenue Plan shall be subject to a Customer Commitment Period (defined below) of at least one, two, three, four or five years. The period between the effective date of a Revenue Plan and the expiration of the Customer Commitment Period shall be referred to as the "Term" of the Revenue Plan.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

K. Price Protection Plan (cont'd)

Any New Discount Schedule available to Customer pursuant to the foregoing provisions shall become effective with the commencement of the Revised Service Commitment Period as of a date not later than the first day of the latest calendar month/billing period occurring within the sixty (60) days next following Customer's execution and submission of the above-referenced new Service Order to Company.

L. Revenue Plan Arrangements

1. Only by written Service Application, which is accepted by an authorized representative of Company, may Customers obtain a Revenue Plan Arrangement ("Revenue Plan") for the Metro Frame Relay Service. Each Revenue Plan shall be subject to a Customer Commitment Period (defined below) of at least one, two, three, four or five years. The period between the effective date of a Revenue Plan and the expiration of the Customer Commitment Period shall be referred to as the "Term" of the Revenue Plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)L. Revenue Plan Arrangements (Cont.)

2. From and after the effective date of a Revenue Plan and subject to the provisions of this Section, Customer may submit Service Orders for Qualifying Metro Frame Relay Service subject to the discounts in effect under this Tariff at the time the Service Application for the Revenue Plan is executed by Customer and Company. Subject to other applicable provisions of this Tariff, Company will accept such Service Orders provided the Requested Service Dates therefor do not occur later than a date six (6) months prior to the expiration of the Term ("Plan Installation Period").
3. The Service Commitment Period applicable to each Qualifying Metro Frame Relay Service shall be the longer of a period equal to: (i) the period commencing with the Start of Service Date therefor and continuing until the expiration of the Term applicable to the Revenue Plan in question; or (ii) six (6) months. Upon the expiration of the Term of a Revenue Plan, all monthly recurring charges relevant to Qualifying Metro Frame Relay Service (other than Qualifying Metro Frame Relay Service that has not completed its Service Commitment Period) will revert to Company's then current Base Rates and month-to-month Service Commitment Period discount, if any, applicable to Qualifying Metro Frame Relay Service then provided. Upon the expiration of the Service Commitment Period relevant to each Port comprising Qualifying Frame Relay, such Service will be subject to termination by either Customer or Company upon not less than thirty (30) days prior written notice to the other party.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (Cont.)

2. From and after the effective date of a Revenue Plan and subject to the provisions of this Section, Customer may submit Service Orders for Qualifying Metro Frame Relay Service subject to the discounts in effect under this Tariff at the time the Service Application for the Revenue Plan is executed by Customer and Company. Subject to other applicable provisions of this Tariff, Company will accept such Service Orders provided the Requested Service Dates therefor do not occur later than a date six (6) months prior to the expiration of the Term ("Plan Installation Period").

3. The Service Commitment Period applicable to each Qualifying Metro Frame Relay Service shall be the longer of a period equal to: (i) the period commencing with the Start of Service Date therefor and continuing until the expiration of the Term applicable to the Revenue Plan in question; or (ii) six (6) months. Upon the expiration of the Term of a Revenue Plan, all monthly recurring charges relevant to Qualifying Metro Frame Relay Service (other than Qualifying Metro Frame Relay Service that has not completed its Service Commitment Period) will revert to Company's then current Base Rates and month-to-month Service Commitment Period discount, if any, applicable to Qualifying Metro Frame Relay Service then provided. Upon the expiration of the Service Commitment Period relevant to each Port comprising Qualifying Frame Relay, such Service will be subject to termination by either Customer or Company upon not less than thirty (30) days prior written notice to the other party.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)15. Metro Frame Relay Service¹ (cont'd)L. Revenue Plan Arrangements (cont'd)

4. Each Service Application for a Revenue Plan will set forth the "Customer Commitment Period" which shall be the period over which Customer shall obtain Metro Frame Relay Service subject to Base Rate Charges at least equal to the "Minimum Monthly Commitment."

- (a) The lowest Minimum Monthly Commitment available for Revenue Plans is \$2,500. The Minimum Monthly Commitment under a Revenue Plan will not include pro-rated charges for Metro Frame Relay Service, Local Access charges, Ancillary Service charges, Taxes or any other recurring and non-recurring charges for colocation of Customer equipment in Company POPs or other services provided to Customer by Company.
- (b) The length of the Customer Commitment Period and the Minimum Monthly Commitment for both domestic MCI WORLDCOM Frame Relay Service and Metro Frame Relay Service will determine the applicable discount of the Base Rates for Qualifying Metro Frame Relay Service, i.e., for purposes of determining the applicable discount of the Revenue Plan, the Customer Commitment Period equates to the Service Commitment Period in the discount schedules and the Minimum Monthly Commitment equates to the applicable Minimum Monthly level in the discount schedules.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

4. Each Service Application for a Revenue Plan will set forth the "Customer Commitment Period" which shall be the period over which Customer shall obtain Metro Frame Relay Service subject to Base Rate Charges at least equal to the "Minimum Monthly Commitment."

(a) The lowest Minimum Monthly Commitment available for Revenue Plans is \$2,500. The Minimum Monthly Commitment under a Revenue Plan will not include pro-rated charges for Metro Frame Relay Service, Local Access charges, Ancillary Service charges, Taxes or any other recurring and non-recurring charges for colocation of Customer equipment in Company POPs or other services provided to Customer by Company.

(b) The length of the Customer Commitment Period and the Minimum Monthly Commitment for both domestic MCI WORLDCOM Frame Relay Service and Metro Frame Relay Service will determine the applicable discount of the Base Rates for Qualifying Metro Frame Relay Service, i.e., for purposes of determining the applicable discount of the Revenue Plan, the Customer Commitment Period equates to the Service Commitment Period in the discount schedules and the Minimum Monthly Commitment equates to the applicable Minimum Monthly level in the discount schedules.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

- 5. Notwithstanding any provision of this Tariff to the contrary and provided Customer is not in default of its obligations pursuant to this Tariff, after a Service Order for Qualifying Metro Frame Relay Service is accepted by Company, Customer may cancel all or a portion of the Service described in the Service Order if Customer provides written notification thereof to Company thirty (30) days in advance of the effective date of cancellation. In such case, Customer shall pay to Company all charges for such Service provided through the effective date of cancellation plus a cancellation charge determined as follows:
 - (a) Prior to Start of Service, the cancellation charge shall be an amount equal to one (1) month's Base Rate Charges (then in effect at the time of cancellation) for the Metro Frame Relay Service in question plus all non-recurring charges which would have otherwise been due (e.g., Installation charges) upon Start of Service therefor and costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

5. Notwithstanding any provision of this Tariff to the contrary and provided Customer is not in default of its obligations pursuant to this Tariff, after a Service Order for Qualifying Metro Frame Relay Service is accepted by Company, Customer may cancel all or a portion of the Service described in the Service Order if Customer provides written notification thereof to Company thirty (30) days in advance of the effective date of cancellation. In such case, Customer shall pay to Company all charges for such Service provided through the effective date of cancellation plus a cancellation charge determined as follows:

(a) Prior to Start of Service, the cancellation charge shall be an amount equal to one (1) month's Base Rate Charges (then in effect at the time of cancellation) for the Metro Frame Relay Service in question plus all non-recurring charges which would have otherwise been due (e.g., Installation charges) upon Start of Service therefor and costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

5. (cont'd)

(b) Following Start of Service, the cancellation charge shall be an amount equal to six (6) times the monthly recurring Base Rate Charges (then in effect at the time of cancellation) for the Metro Frame Relay Service in question less Base Rate Charges for such Service actually provided to Customer through the effective date of cancellation (but in no event less than zero) plus costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation.

6. Commencing with the first calendar month/billing period of the Customer Commitment Period and continuing for each calendar month/billing period thereafter through the expiration of the Customer Commitment Period, the Customer subscribing to the Revenue Plan will obtain Metro Frame Relay Service from Company pursuant to this Tariff and the Company interstate Tariff F.C.C. No. 9, which is subject to an aggregate of applicable Base Rate Charges ("Aggregate Base Rate Charge") equal to the Minimum Monthly Commitment. The Aggregate Base Rate Charge does not include pro-rated charges for Metro Frame Relay Service, Local Access charges, Ancillary Service charges, Taxes or any other recurring and non recurring charges for colocation of Customer equipment in Company POPs or other services provided to Customer by Company.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

5. (cont'd)

(b) Following Start of Service, the cancellation charge shall be an amount equal to six (6) times the monthly recurring Base Rate Charges (then in effect at the time of cancellation) for the Metro Frame Relay Service in question less Base Rate Charges for such Service actually provided to Customer through the effective date of cancellation (but in no event less than zero) plus costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation.

6. Commencing with the first calendar month/billing period of the Customer Commitment Period and continuing for each calendar month/billing period thereafter through the expiration of the Customer Commitment Period, the Customer subscribing to the Revenue Plan will obtain Metro Frame Relay Service from Company pursuant to this Tariff and the Company interstate Tariff F.C.C. No. 9, which is subject to an aggregate of applicable Base Rate Charges ("Aggregate Base Rate Charge") equal to the Minimum Monthly Commitment. The Aggregate Base Rate Charge does not include pro-rated charges for Metro Frame Relay Service, Local Access charges, Ancillary Service charges, Taxes or any other recurring and non recurring charges for colocation of Customer equipment in Company POPs or other services provided to Customer by Company.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

7. If Customer's Aggregate Base Rate Charge for any month in the Commitment Period is less than the applicable Minimum Monthly Commitment, Customer shall pay Company the difference between the Aggregate Base Rate Charge for the month in question and the Minimum Monthly Commitment ("Deficiency Charge").

(a) The Deficiency Charge shall be in addition to the charges for Qualifying Metro Frame Relay Service and all other Service provided pursuant to the Revenue Plan.

(b) The Deficiency Charge, if any, shall be due at the same time payment is due for Customer's monthly recurring charges.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

7. If Customer's Aggregate Base Rate Charge for any month in the Commitment Period is less than the applicable Minimum Monthly Commitment, Customer shall pay Company the difference between the Aggregate Base Rate Charge for the month in question and the Minimum Monthly Commitment ("Deficiency Charge").

(a) The Deficiency Charge shall be in addition to the charges for Qualifying Metro Frame Relay Service and all other Service provided pursuant to the Revenue Plan.

(b) The Deficiency Charge, if any, shall be due at the same time payment is due for Customer's monthly recurring charges.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event:

- (a) Customer fails to pay the Deficiency Charge on or before thirty (30) days from its Due Date and after ten (10) days written notice thereof to Customer by Company (which notice may refer generally to an unpaid balance of Customer's account); or,
- (b) Customer fails to pay the Deficiency Charge on or before thirty (30) days from the Due Date therefor on two (2) or more occasions within a six (6) month period; or,
- (C) Service is terminated or suspended pursuant to the provisions of Section II;

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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N

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event:

- (a) Customer fails to pay the Deficiency Charge on or before thirty (30) days from its Due Date and after ten (10) days written notice thereof to Customer by Company (which notice may refer generally to an unpaid balance of Customer's account); or,
- (b) Customer fails to pay the Deficiency Charge on or before thirty (30) days from the Due Date therefor on two (2) or more occasions within a six (6) month period; or,
- (c) Service is terminated or suspended pursuant to the provisions of Section II;

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

Company may terminate all Service provided to Customer pursuant to the Revenue Plan and make due for immediate payment a charge ("Plan Termination Charge") in an amount equal to the greater of the following:

- (a) If the termination becomes effective prior to completion of the first year of the Customer Commitment Period, then the charge shall be an amount equal to the balance of the then-current Minimum Monthly Commitment times the number of months (or pro rata portion thereof) remaining in the Customer Commitment Period (i.e., the period during which such commitment was to be maintained) plus scheduled adjustments to the Minimum Monthly Commitment, if any, multiplied by the number of months relevant to the periods (or pro rata portion thereof) associated with such adjusted Minimum Monthly Commitment(s) through the expiration of the first year of the Customer Commitment Period plus twenty-five percent (25%) of the balance of such monthly Monthly Commitment(s) for the remainder of the Customer Commitment Period beyond the first year; or

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

Company may terminate all Service provided to Customer pursuant to the Revenue Plan and make due for immediate payment a charge ("Plan Termination Charge") in an amount equal to the greater of the following:

- (a) If the termination becomes effective prior to completion of the first year of the Customer Commitment Period, then the charge shall be an amount equal to the balance of the then-current Minimum Monthly Commitment times the number of months (or pro rata portion thereof) remaining in the Customer Commitment Period (i.e., the period during which such commitment was to be maintained) plus scheduled adjustments to the Minimum Monthly Commitment, if any, multiplied by the number of months relevant to the periods (or pro rata portion thereof) associated with such adjusted Minimum Monthly Commitment(s) through the expiration of the first year of the Customer Commitment Period plus twenty-five percent (25%) of the balance of such monthly Monthly Commitment(s) for the remainder of the Customer Commitment Period beyond the first year; or

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

(b) If the termination becomes effective after completion of the first year of the Customer Commitment Period, then the charge shall be an amount equal to twenty-five percent (25%) of the balance of the then-current Minimum Monthly Commitment times the number of months (or rata portion thereof) remaining in the Customer Commitment Period (i.e., the period during which such commitment was to be maintained) plus scheduled adjustments to the Minimum Monthly Commitment, if any, multiplied by the number of months relevant to the periods (or pro rata portion thereof) associated with such adjusted Minimum Monthly Commitment(s) through the expiration of the Customer Commitment Period; or

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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N

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

(b) If the termination becomes effective after completion of the first year of the Customer Commitment Period, then the charge shall be an amount equal to twenty-five percent (25%) of the balance of the then-current Minimum Monthly Commitment times the number of months (or rata portion thereof) remaining in the Customer Commitment Period (i.e., the period during which such commitment was to be maintained) plus scheduled adjustments to the Minimum Monthly Commitment, if any, multiplied by the number of months relevant to the periods (or pro rata portion thereof) associated with such adjusted Minimum Monthly Commitment(s) through the expiration of the Customer Commitment Period; or

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

- (c) If at the time of termination: (i) the Service Commitment Period for each Circuit comprising Qualifying Metro Frame Relay Service is six (6) months, and (ii) the Service Commitment Period of any other Circuit obtained under the Revenue Plan is Restricted, then the charge will be an amount equal to the total cancellation charges, if any, which would otherwise be applicable to the cancellation of Metro Frame Relay Service in accordance with Section II; provided, that in any case the effective date of cancellation shall be deemed to be the date of termination or any earlier date of suspension; and

Regardless of whether Clause (a), (b) or (c) is determined to be the greater amount, the Customer is also liable for any charges, expenses, fees, or penalties incurred by Company or its affiliated companies due to cancellation of Local Access plus any costs, expenses, or additional charges reasonably incurred by Company on behalf of Customer as Customer's agent.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

8. In the event: (Cont.)

- (c) If at the time of termination: (i) the Service Commitment Period for each Circuit comprising Qualifying Metro Frame Relay Service is six (6) months, and (ii) the Service Commitment Period of any other Circuit obtained under the Revenue Plan is Restricted, then the charge will be an amount equal to the total cancellation charges, if any, which would otherwise be applicable to the cancellation of Metro Frame Relay Service in accordance with Section II; provided, that in any case the effective date of cancellation shall be deemed to be the date of termination or any earlier date of suspension; and

Regardless of whether Clause (a), (b) or (c) is determined to be the greater amount, the Customer is also liable for any charges, expenses, fees, or penalties incurred by Company or its affiliated companies due to cancellation of Local Access plus any costs, expenses, or additional charges reasonably incurred by Company on behalf of Customer as Customer's agent.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

- 9. In the event: (a) an individual Circuit comprising Qualifying Metro Frame Relay Service under a Revenue Plan is canceled by Customer prior to completion of the Service Commitment Period relevant to the Circuit in question; or (b) Customer fails to obtain the requisite Aggregate Base Rate Charge during the Customer Commitment Period in order to maintain the then applicable Minimum Monthly Commitment; or (c) a Revenue Plan is subject to termination under the provisions of Section (8)(c) preceding, Company's damages are difficult or impossible to ascertain, therefore, the foregoing provisions providing for individual Node cancellation liability of Customer, Deficiency Charges and/or Plan Termination Charges are intended to establish liquidated damages in the event of an early termination of individual ports subject to a Revenue Plan, a deficiency in the Minimum Monthly Commitment or termination of a Revenue Plan prior to fulfilling the Minimum Monthly Commitment for each and every month of the Customer Commitment Period and do not represent a penalty of any kind.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

9. In the event: (a) an individual Circuit comprising Qualifying Metro Frame Relay Service under a Revenue Plan is canceled by Customer prior to completion of the Service Commitment Period relevant to the Circuit in question; or (b) Customer fails to obtain the requisite Aggregate Base Rate Charge during the Customer Commitment Period in order to maintain the then applicable Minimum Monthly Commitment; or (c) a Revenue Plan is subject to termination under the provisions of Section (8)(c) preceding, Company's damages are difficult or impossible to ascertain, therefore, the foregoing provisions providing for individual Node cancellation liability of Customer, Deficiency Charges and/or Plan Termination Charges are intended to establish liquidated damages in the event of an early termination of individual ports subject to a Revenue Plan, a deficiency in the Minimum Monthly Commitment or termination of a Revenue Plan prior to fulfilling the Minimum Monthly Commitment for each and every month of the Customer Commitment Period and do not represent a penalty of any kind.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

- 10. During the Customer Commitment Period, Customer shall have the option to obtain pricing for all Qualifying Metro Frame Relay Service which is equal to Company's then-current pricing, (i.e., Base Rates and discounts) under this Tariff for Qualifying Metro Frame Relay Service ("Published Price") upon the conditions of the Price Protection Plan described in Section K preceding with the following exceptions. Customer must elect to exercise such option within thirty (30) days following Company's notice of an adjustment to Company's Published Price. The Price Protection Plan will be available to Customer, provided Customer is not in default of its obligations pursuant to this Tariff and will apply to Qualifying Metro Frame Relay Service.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. During the Customer Commitment Period, Customer shall have the option to obtain pricing for all Qualifying Metro Frame Relay Service which is equal to Company's then-current pricing, (i.e., Base Rates and discounts) under this Tariff for Qualifying Metro Frame Relay Service ("Published Price") upon the conditions of the Price Protection Plan described in Section K preceding with the following exceptions. Customer must elect to exercise such option within thirty (30) days following Company's notice of an adjustment to Company's Published Price. The Price Protection Plan will be available to Customer, provided Customer is not in default of its obligations pursuant to this Tariff and will apply to Qualifying Metro Frame Relay Service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. (Cont.)

(a) If Customer elects to exercise such option at any time following the Commencement Date and continuing for a period ending twelve (12) months preceding the expiration of the Customer Commitment Period, Customer must execute an amendment to the Revenue Plan agreement within thirty (30) days of the receipt of Company's notification of a Published Price adjustment. The amendment to the Revenue Plan agreement will set forth the then-current Published Price for all Qualifying Metro Frame Relay Service. The adjustment, if any, of the monthly recurring charges for Qualifying Metro Frame Relay Service will have an effective date not later than the first day of the latest calendar month/billing period occurring within the sixty (60) days next following Customer's execution and delivery of such amendment to Company.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. (Cont.)

- (a) If Customer elects to exercise such option at any time following the Commencement Date and continuing for a period ending twelve (12) months preceding the expiration of the Customer Commitment Period, Customer must execute an amendment to the Revenue Plan agreement within thirty (30) days of the receipt of Company's notification of a Published Price adjustment. The amendment to the Revenue Plan agreement will set forth the then-current Published Price for all Qualifying Metro Frame Relay Service. The adjustment, if any, of the monthly recurring charges for Qualifying Metro Frame Relay Service will have an effective date not later than the first day of the latest calendar month/billing period occurring within the sixty (60) days next following Customer's execution and delivery of such amendment to Company.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. (Cont.)

(b) If Customer elects to exercise such option at any time within a period of twelve (12) months preceding the expiration of the Customer Commitment Period, Customer must execute a superseding Revenue Plan agreement within thirty (30) days of the receipt of Company's notification of a Published Price adjustment. The superseding Revenue Plan agreement will set forth (a) the then-applicable Published Price for all Qualifying Metro Frame Relay Service, (b) a Minimum Monthly Commitment equal to or greater than the then current Minimum Monthly Commitment, and (c) a revised Customer Commitment Period of at least one (1) year. The new Revenue Plan will have an effective date not later than the first day of the calendar month/billing period occurring within the sixty (60) days next following Customer's execution and delivery of the new Revenue Plan agreement to Company.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. (Cont.)

(b) If Customer elects to exercise such option at any time within a period of twelve (12) months preceding the expiration of the Customer Commitment Period, Customer must execute a superseding Revenue Plan agreement within thirty (30) days of the receipt of Company's notification of a Published Price adjustment. The superseding Revenue Plan agreement will set forth (a) the then-applicable Published Price for all Qualifying Metro Frame Relay Service, (b) a Minimum Monthly Commitment equal to or greater than the then current Minimum Monthly Commitment, and (c) a revised Customer Commitment Period of at least one (1) year. The new Revenue Plan will have an effective date not later than the first day of the calendar month/billing period occurring within the sixty (60) days next following Customer's execution and delivery of the new Revenue Plan agreement to Company.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

11. Notwithstanding any provisions of this Tariff to the contrary and provided Customer is not in default of its obligations pursuant to this Tariff, Customer may cancel and upgrade Qualifying Metro Frame Relay Service, to higher speed Qualifying Metro Frame Relay Service ("Replacement Metro Frame Relay Service"), without being subject to any cancellation charge relevant to Company's Metro Frame Relay Service pursuant to this Tariff under the following conditions:

- (a) Customer provides Company with a minimum forty-five (45) calendar days notice prior to the effective date of such cancellation and concurrently therewith submits a Service Order for Replacement Metro Frame Relay Service having a Requested Service Date therefor concurrent with the effective date of such cancellation;
- (b) The Replacement Metro Frame Relay Service is available; and,

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

10. (cont'd)

(c) In the event a reduction (and only such reduction) in applicable charges pursuant to this Section causes the Aggregate Base Rate Charges to fall below the Minimum Monthly Commitment of the Revenue Plan then in effect, Customer may obtain a revision to the Minimum Monthly Commitment equal to the new level of Aggregate Base Rate Charges after applying the relevant Published Price to Qualifying Metro Frame Relay Service, provided, however, the applicable discounts shall also be adjusted to the corresponding Minimum Monthly level set forth in the discount schedules.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

11. Notwithstanding any provisions of this Tariff to the contrary and provided Customer is not in default of its obligations pursuant to this Tariff, Customer may cancel and upgrade Qualifying Metro Frame Relay Service, to higher speed Qualifying Metro Frame Relay Service ("Replacement Metro Frame Relay Service"), without being subject to any cancellation charge relevant to Company's Metro Frame Relay Service pursuant to this Tariff under the following conditions:

- (a) Customer provides Company with a minimum forty-five (45) calendar days notice prior to the effective date of such cancellation and concurrently therewith submits a Service Order for Replacement Metro Frame Relay Service having a Requested Service Date therefor concurrent with the effective date of such cancellation;
- (b) The Replacement Metro Frame Relay Service is available; and,

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

11. Notwithstanding any provisions of this Tariff to the contrary and provided Customer is not in default of its obligations pursuant to this Tariff, Customer may cancel and upgrade Qualifying Metro Frame Relay Service, to higher speed Qualifying Metro Frame Relay Service ("Replacement Metro Frame Relay Service"), without being subject to any cancellation charge relevant to Company's Metro Frame Relay Service pursuant to this Tariff under the following conditions:

- (a) Customer provides Company with a minimum forty-five (45) calendar days notice prior to the effective date of such cancellation and concurrently therewith submits a Service Order for Replacement Metro Frame Relay Service having a Requested Service Date therefor concurrent with the effective date of such cancellation;
- (b) The Replacement Metro Frame Relay Service is available; and,

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

L. Revenue Plan Arrangements (cont'd)

11. (Cont.)

(c) The cities served by the Metro Frame Relay Service affected by the upgrade continue to be served by the Replacement Metro Frame Relay Service.

(d) Customer will be liable for costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation, provided Company notifies Customer of such costs within a reasonable time following receipt of Customer's Service Order to effect a cancellation under this Section and obtain Replacement Metro Frame Relay Service and Customer does not cancel the Service Order in question.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

L. Revenue Plan Arrangements (cont'd)

11. (Cont.)

- (c) The cities served by the Metro Frame Relay Service affected by the upgrade continue to be served by the Replacement Metro Frame Relay Service.
- (d) Customer will be liable for costs, if any, reasonably incurred by Company from third parties (e.g., Local Access providers or interconnecting carriers) as a result of such cancellation, provided Company notifies Customer of such costs within a reasonable time following receipt of Customer's Service Order to effect a cancellation under this Section and obtain Replacement Metro Frame Relay Service and Customer does not cancel the Service Order in question.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties

1. Frame Relay Service Satisfaction Warranty

New Customers or Customers desiring subscription to frame relay service which had not previously been available under this Tariff will obtain Company's Frame Relay Service Satisfaction Warranty (the "SSW") subject to the requirements described below.

(a) The Term for the Metro Frame Relay Service must be at least one (1) year.

(b) A detailed description of Customer's prior network configuration for service which is converted to Metro Frame Relay Service (the "Prior Network Configuration") must be attached to the SSW. The description of the Prior Network Configuration shall include (for each circuit or connection): (i) the IXC speed (in the case of Private Line) or port speed (in the case of frame relay); (ii) the intraLATA port speed; (iii) the local access speed at each relevant Customer premise; (iv) the location address for each Customer premise; and, (v) the name of the carrier which provided services to Customer under the Prior Network Configuration.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties

1. Frame Relay Service Satisfaction Warranty

New Customers or Customers desiring subscription to frame relay service which had not previously been available under this Tariff will obtain Company's Frame Relay Service Satisfaction Warranty (the "SSW") subject to the requirements described below.

- (a) The Term for the Metro Frame Relay Service must be at least one (1) year.
- (b) A detailed description of Customer's prior network configuration for service which is converted to Metro Frame Relay Service (the "Prior Network Configuration") must be attached to the SSW. The description of the Prior Network Configuration shall include (for each circuit or connection): (i) the IXC speed (in the case of Private Line) or port speed (in the case of frame relay); (ii) the intraLATA port speed; (iii) the local access speed at each relevant Customer premise; (iv) the location address for each Customer premise; and, (v) the name of the carrier which provided services to Customer under the Prior Network Configuration.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (Cont.)

1. Frame Relay Service Satisfaction Warranty (Cont.)

- (C) Complete Orders must be signed and submitted on or before ninety (90) calendar days from the date of the SSW.
- (d) Orders must have a Requested Service Date occurring on or before one hundred and twenty (120) calendar days from the date of the SSW.
- (e) Company warrants to Customer that Customer may cancel Metro Frame Relay Service by written notice to Company at any time within the first one hundred and twenty (120) calendar days following the date of the SSW without incurring any cancellation charge or further liability whatsoever with respect to such Service after the effective date of cancellation. Customer will, however, be liable for charges for Metro Frame Relay Service provided through the date of cancellation. Metro Frame Relay Service may be canceled for any reason, however, Customer agrees to either describe the reason for cancellation or state that no reason for cancellation exists.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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15. Metro Frame Relay Service (cont'd)

M. Warranties (Cont.)

1. Frame Relay Service Satisfaction Warranty (Cont.)

- (c) Complete Orders must be signed and submitted on or before ninety (90) calendar days from the date of the SSW.
- (d) Orders must have a Requested Service Date occurring on or before one hundred and twenty (120) calendar days from the date of the SSW.
- (e) Company warrants to Customer that Customer may cancel Metro Frame Relay Service by written notice to Company at any time within the first one hundred and twenty (120) calendar days following the date of the SSW without incurring any cancellation charge or further liability whatsoever with respect to such Service after the effective date of cancellation. Customer will, however, be liable for charges for Metro Frame Relay Service provided through the date of cancellation. Metro Frame Relay Service may be canceled for any reason, however, Customer agrees to either describe the reason for cancellation or state that no reason for cancellation exists.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) In the event Customer cancels Metro Frame Relay Service in accordance with the SSW, and Customer's Prior Network Configuration includes DS-0, DDS, FT-1 or DS-1 (or greater level) service (collectively "Private Line Service"), and/or frame relay service, Company agrees to pay Customer to revert the canceled Metro Frame Relay Service back to Customer's Prior Network Configuration (the "Switch Back") as provided below:

If Customer's Prior Network Configuration includes Private Line service provided by Company, then, for such service, Customer will not be charged any IXC installation charges or local access installation charges associated with the Switch Back.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) In the event Customer cancels Metro Frame Relay Service in accordance with the SSW, and Customer's Prior Network Configuration includes DS-0, DDS, FT-1 or DS-1 (or greater level) service (collectively "Private Line Service"), and/or frame relay service, Company agrees to pay Customer to revert the canceled Metro Frame Relay Service back to Customer's Prior Network Configuration (the "Switch Back") as provided below:

If Customer's Prior Network Configuration includes Private Line service provided by Company, then, for such service, Customer will not be charged any IXC installation charges or local access installation charges associated with the Switch Back.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) (Cont.)

If Customer's Prior Network Configuration includes Private Line Service provided by carrier(s) other than Company (the "Prior Carrier"), then, for such service, Company will (a) reimburse Customer the Prior Carrier's published or tariffed local access installation charges and Private Line Service installation charges directly related to the Switch Back (the "Qualified Charges") up to an amount per circuit (as described below) based on the level of Private Line Service for each relevant circuit in Customer's Prior Configuration (the "Private Line Switch Back Reimbursement"), and (b) terminate such Metro Frame Relay Service within ten (10) calendar days following notice of cancellation or within a period which is mutually agreed by Company and Customer.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) (Cont.)

If Customer's Prior Network Configuration includes Private Line Service provided by carrier(s) other than Company (the "Prior Carrier"), then, for such service, Company will (a) reimburse Customer the Prior Carrier's published or tariffed local access installation charges and Private Line Service installation charges directly related to the Switch Back (the "Qualified Charges") up to an amount per circuit (as described below) based on the level of Private Line Service for each relevant circuit in Customer's Prior Configuration (the "Private Line Switch Back Reimbursement"), and (b) terminate such Metro Frame Relay Service within ten (10) calendar days following notice of cancellation or within a period which is mutually agreed by Company and Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) (Cont.)

<u>LEVEL OF PRIVATE LINE SERVICE</u>	<u>PRIVATE LINE SWITCH BACK REIMBURSEMENT LIMIT PER CIRCUIT</u>
DS-0	Up to \$2,000 in Qualified Charges
DDS	Up to \$2,500 in Qualified Charges
FT-1	Up to \$4,500 in Qualified Charges
DS-1	Up to \$5,000 in Qualified Charges
Greater than DS-1	Up to \$7,000 in Qualified Charges

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(f) (Cont.)

<u>LEVEL OF PRIVATE LINE SERVICE</u>	<u>PRIVATE LINE SWITCH BACK REIMBURSEMENT LIMIT PER CIRCUIT</u>
DS-0	Up to \$2,000 in Qualified Charges
DDS	Up to \$2,500 in Qualified Charges
FT-1	Up to \$4,500 in Qualified Charges
DS-1	Up to \$5,000 in Qualified Charges
Greater than DS-1	Up to \$7,000 in Qualified Charges

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(g) In the event Customer cancels Metro Frame Relay Service in accordance with the SSW, and Customer's Prior Network Configuration includes frame relay service which was provided by a Prior Carrier, Company will (a) reimburse Customer the Qualified Charges up to an amount per network node (as described below) based on the node speed for each relevant port in Customer's Prior Configuration ("Frame Relay Switch Back Reimbursement"), and (b) terminate such Metro Frame Relay Service within ten (10) calendar days following written notice of cancellation or within a period which is mutually agreed by both Company and Customer.

<u>FRAME RELAY NETWORK PORT SPEED</u>	<u>SWITCH BACK REIMBURSEMENT LIMIT PER PORT</u>
56/64 Kbps	Up to \$1,500 in Qualified Charges
Greater than 56/64K but less than 1.5 Mbps	Up to \$2,500 in Qualified Charges
1.5 Mbps	Up to \$5,000 in Qualified Charges
Greater than 1.5 Mbps	Up to \$6,000 in Qualified Charges

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(g) In the event Customer cancels Metro Frame Relay Service in accordance with the SSW, and Customer's Prior Network Configuration includes frame relay service which was provided by a Prior Carrier, Company will (a) reimburse Customer the Qualified Charges up to an amount per network node (as described below) based on the node speed for each relevant port in Customer's Prior Configuration ("Frame Relay Switch Back Reimbursement"), and (b) terminate such Metro Frame Relay Service within ten (10) calendar days following written notice of cancellation or within a period which is mutually agreed by both Company and Customer.

FRAME RELAY
NETWORK PORT SPEED

SWITCH BACK
REIMBURSEMENT LIMIT PER PORT

56/64 Kbps
Greater than 56/64K
but less than 1.5 Mbps
1.5 Mbps
Greater than 1.5 Mbps

Up to \$1,500 in Qualified Charges

Up to \$2,500 in Qualified Charges
Up to \$5,000 in Qualified Charges
Up to \$6,000 in Qualified Charges

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service¹ (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

- (h) Any Private Line Switch Back Reimbursement or Frame Relay Switch Back Reimbursement due hereunder as described above shall be due and payable to Customer on or before sixty (60) calendar days from Customer's presentment to Company of a written statement of Qualified Charges and reasonable evidence of payment to the Prior Carrier (e.g., canceled check/receipt) by Customer.
- (I) Payment of the Private Line Switch Back Reimbursement or Frame Relay Switch Back Reimbursement shall, at Customer's option and as indicated in Customer's statement of Qualified Charges, be made by either (i) a credit against a Customer's then-current charges for services provided by Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars.

¹Effective October 5, 2003 Metro Frame Relay will no longer be available to new Customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

15. Metro Frame Relay Service (cont'd)

M. Warranties (cont'd)

1. Frame Relay Service Satisfaction Warranty (cont'd)

(h) Any Private Line Switch Back Reimbursement or Frame Relay Switch Back Reimbursement due hereunder as described above shall be due and payable to Customer on or before sixty (60) calendar days from Customer's presentment to Company of a written statement of Qualified Charges and reasonable evidence of payment to the Prior Carrier (e.g., canceled check/receipt) by Customer.

(i) Payment of the Private Line Switch Back Reimbursement or Frame Relay Switch Back Reimbursement shall, at Customer's option and as indicated in Customer's statement of Qualified Charges, be made by either (i) a credit against a Customer's then-current charges for services provided by Company, if any; or, (ii) a check drawn on a United States bank and payable in United States dollars.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹A. Description

MCI WORLDCOM On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI WORLDCOM On-Net provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Missouri customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service.

¹Effective January 11, 2004 MCIWorldCOM On-Net Service will not be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

.16 MCI WORLDCOM On-Net Service - Voice

A. Description

MCI WORLDCOM On-Net is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI WORLDCOM On-Net provides a service for single or multi-location companies using switched, dedicated and card origination, and switched termination. This service is suitable for calling between company locations.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll-Free Service as filed in this Tariff, except where otherwise specified.

At the Customer's request and where feasible, the Company may permit the Customer to obtain other forms of access to the Customer's inbound service terminating location, or the Company may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis. If the Company procures access for the Customer from the Local Exchange Carrier, the Customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

This tariff is being offered to Missouri customers that originate and terminate calls within the State. Intrastate service is provided in conjunction with interstate service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹

B. Definitions applicable to MCI WORLDCOM On-Net Service

The following definitions will apply for all usage rates:

"Half-Net": A switched connection between a customer premises and a MCI WORLDCOM Point of Presence which is provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

"Dedicated": A non-switched connection between a customer premises and a MCI WORLDCOM Point of Presence.

"Switched": A switched connection between a customer premises and a MCI WORLDCOM POP which is not provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

¹Effective January 11, 2004 MCIWorldCom On-Net Service will not be available to new customers.

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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

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.16 MCI WORLDCOM On-Net Service - Voice

Service Commission

B. Definitions applicable to MCI WORLDCOM On-Net Service

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer premises and a MCI WORLDCOM Point of Presence which is provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

"Dedicated": A non-switched connection between a customer premises and a MCI WORLDCOM Point of Presence.

"Switched": A switched connection between a customer premises and a MCI WORLDCOM POP which is not provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice

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Service Commission

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B. Definitions applicable to MCI WORLDCOM On-Net Service

The following definitions will apply for all usage rates:

"Half-Net": A switched connection between a customer premises and a MCI WORLDCOM Point of Presence which is provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

"Dedicated": A non-switched connection between a customer premises and a MCI WORLDCOM Point of Presence.

"Switched": A switched connection between a customer premises and a MCI WORLDCOM POP which is not provided by MCI WORLDCOM or a MCI WORLDCOM affiliate.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)C. MCI WORLDCOM On-Net Term Plan

The MCI WORLDCOM On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

- (1) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- (2) Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the service Term Plan, which must be received by MCI WORLDCOM no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission

5.4 Other Service Arrangements (Cont'd)

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.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

C. MCI WORLDCOM On-Net Term Plan

The MCI WORLDCOM On-Net Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to this service through the Term Plan are subject to the terms and conditions following:

- (1) Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage. Charges for the following are not included as eligible intrastate charges and will not receive Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.
- (2) Term Commitment and Renewal Options: A customer must commit to service for a term of service of either one, two, three, four, or five years. The term of service will commence no earlier than the fifteenth of the billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the service Term Plan, which must be received by MCI WORLDCOM no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

C. MCI WORLDCOM On-Net Term Plan (Cont.)

(3) Early Termination Charges:

- (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCI WORLDCOM service under the service Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new service Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new service Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new service Term Plan's term commitment is equal to or greater than two years.

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

Missouri Public
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.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

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C. MCI WORLDCOM On-Net Term Plan (Cont.)

(3) Early Termination Charges:

- (a) Cancellation or Discontinuance Without Liability: If: (i) the customer's use of MCI WORLDCOM service under the service Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new service Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under the Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's new service Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new service Term Plan's term commitment is equal to or greater than two years.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

C. MCI WORLDCOM On-Net Term Plan (cont'd)

(3) Early Termination Charges: (cont'd)

(b) Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

C. MCI WORLDCOM On-Net Term Plan (cont'd)

(3) Early Termination Charges: (cont'd)

- (b) Cancellation or Discontinuance With Liability:
Discontinuance of all services furnished under the Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50 percent of each annual volume commitment for each year remaining in the unfulfilled term of service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)C. MCI WORLDCOM On-Net Term Plan (cont'd)

- (4) Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

D. Billing Increments

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

¹Effective January 11, 2004, MCIWorldCOM On-Net Service will not be available to new customers

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

C. MCI WORLDCOM On-Net Term Plan (cont'd)

(4) Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

D. Billing Increments

Except as otherwise specified, all calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

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5. SERVICE DESCRIPTION AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WorldCom On-Net Service - Voice¹ (Cont'd)

E. Usage Rates

(1) Per Minute Rates- The following per-minute usage rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

Origination TYPE: OUTBOUND	Termination TYPE: OUTBOUND	Per-Minute Rate	
Local Network Connection	Local Network Connection	\$0.1496	I
Local Network Connection	Dedicated	\$0.1496	
Local Network Connection	Switched	\$0.1596	
Dedicated	Local Network Connection	\$0.1496	
Dedicated	Dedicated	\$0.1496	
Dedicated	Switched	\$0.1596	
Switched	Local Network Connection	\$0.2401	
Card	Local Network Connection	\$0.2501	
Switched/Card	Dedicated	\$0.2401	
Switched//Card	Switched	\$0.2501	I
Origination TYPE: INBOUND	Termination TYPE: INBOUND	Per-Minute Rate	
Local Network Connection	Local Network Connection	\$0.1496	I
Local Network Connection	Dedicated	\$0.1496	
Local Network Connection	Switched	\$0.2401	
Switched	Local Network Connection	\$0.1596	
Switched	Dedicated	\$0.1596	
Switched	Switched	\$0.2501	I

¹Effective January 11, 2004 this service will no longer be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)E. Usage Charges

- (1) Per Minute Rates - The following per-minute rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

ORIGINATION TYPE: OUTBOUND	TERMINIATION TYPE: OUTBOUND	RATE PER <u>Minute</u>	
Local Network Connection	Local Network Connection	\$0.1420	I
Local Network Connection	Dedicated	\$0.1420	
Local Network Connection	Switched	\$0.1520	
Dedicated	Local Network Connection	\$0.1420	
Dedicated	Dedicated	\$0.1420	
Dedicated	Switched	\$0.1520	
Switched	Local Network Connection	\$0.2282	
Card	Local Network Connection	\$0.2382	
Switched/Card	Dedicated	\$0.2282	
Switched/Card	Switched	\$0.2382	I
ORIGINATION TYPE: INBOUND	TERMINIATION TYPE: INBOUND	RATE PER <u>Minute</u>	
Local Network Connection	Local Network Connection	\$0.1420	I
Local Network Connection	Dedicated	\$0.1420	
Local Network Connection	Switched	\$0.2282	
Switched	Local Network Connection	\$0.1520	
Switched	Dedicated	\$0.1520	
Switched	Switched	\$0.2382	I

¹Effective January 11, 2004, MCI WorldCom On-Net Service will not be available to new customers.

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.4 Other Service Arrangements (Cont'd)

REC'D MAR 01 2004

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

Service Commission

E. Usage Charges

(1) Per Minute Rates - The following per-minute rates will apply to outbound and inbound use on origination type, and inbound use on a type. Card is not available for i

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ORIGINATION TYPE: OUTB	BOUND	RATE PER Minute	
Local Network Connecti	un	\$0.1348	I
Local Network Connecti		\$0.1348	
Local Network Connecti		\$0.1448	
Dedicated	un	\$0.1348	
Dedicated		\$0.1348	
Dedicated		\$0.1448	
Switched	un	\$0.2169	
Card	un	\$0.2269	
Switched/Card		\$0.2169	
Switched/Card		\$0.2269	I

ORIGINATION TYPE: INBO	UND	RATE PER Minute	
Local Network Connection		\$0.1348	I
Local Network Connection		\$0.1348	
Local Network Connection		\$0.2169	
Switched		\$0.1448	
Switched		\$0.1448	
Switched		\$0.2269	I

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Service Commission**

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¹Effective January 11, 2004, MCI WorldCom On-Net Service will not be available to new customers.

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.4 Other Service Arrangements (Cont'd)

REC'D DEC 11 2003

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

Service Commission

E. Usage Charges

(1) Per Minute Rates - The following per-minute rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

ORIGINATION TYPE: OUTBOUND	TERMINIATION TYPE: OUTBOUND	RATE PER <u>Minute</u>
Local Network Connection	Local Network Connection	\$0.1279
Local Network Connection	Dedicated	\$0.1279
Local Network Connection	Switched	\$0.1379
Dedicated	Local Network Connection	\$0.1279
Dedicated	Dedicated	\$0.1279
Dedicated	Switched	\$0.1379
Switched	Local Network Connection	\$0.2061
Card	Local Network Connection	\$0.2161
Switched/Card	Dedicated	\$0.2061
Switched/Card	Switched	\$0.2161
ORIGINATION TYPE: INBOUND	TERMINIATION TYPE: INBOUND	RATE PER <u>Minute</u>
Local Network Connection	Local Network Connection	\$0.1279
Local Network Connection	Dedicated	\$0.1279
Local Network Connection	Switched	\$0.2061
Switched	Local Network Connection	\$0.1379
Switched	Dedicated	\$0.1379
Switched	Switched	\$0.2161

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¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D FEB 28 2003

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

E. Usage Charges

Per Minute Rates - The following per-minute rates apply to inbound and outbound usage. Outbound usage charges are based on the origination type, and inbound usage charges are based on the termination type, and is not available for inbound usage.

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<u>ORIGINATION TYPE:OUTBOUND</u>	<u>TERMINATION TYPE:OUTBOUND</u>	<u>Rate Per Minute</u>	
Local Network Connection	Local Network Connection	\$0.1279	I
Local Network Connection	Dedicated	\$0.1279	
Local Network Connection	Switched	\$0.1379	
Dedicated	Local Network Connection	\$0.1279	
Dedicated	Dedicated	\$0.1279	
Dedicated	Switched	\$0.1379	
Switched	Local Network Connection	\$0.2061	
Card	Local Network Connection	\$0.2161	
Switched/Card	Dedicated	\$0.2061	
Switched/Card	Switched	\$0.2161	
<u>ORIGINATION TYPE:INBOUND</u>		<u>TERMINATION TYPE:INBOUND</u>	<u>Rate Per Minute</u>
Local Network Connection	Local Network Connection	\$0.1279	
Local Network Connection	Dedicated	\$0.1279	
Local Network Connection	Switched	\$0.2061	
Switched	Local Network Connection	\$0.1379	
Switched	Dedicated	\$0.1379	
Switched	Switched	\$0.2161	I

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MCI WORLDCOM COMMUNICATIONS INC.

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 2nd REVISED PAGE NO. 289
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 11 2002

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

Service Commission

E. Usage Charges

Per Minute Rates - The following per-minute rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

<u>ORIGINATION TYPE:OUTBOUND</u>	<u>TERMINATION TYPE:OUTBOUND</u>	<u>Rate Per Minute</u>	<u>T/I</u>
Local Network Connection	Local Network Connection	\$0.1213	
Local Network Connection	Dedicated	\$0.1213	
Local Network Connection	Switched	\$0.1313	
Dedicated	Local Network Connection	\$0.1213	
Dedicated	Dedicated	\$0.1213	
Dedicated	Switched	\$0.1313	
Switched	Local Network Connection	\$0.1958	
Card	Local Network Connection	\$0.2058	
Switched/Card	Dedicated	\$0.1958	
Switched/Card	Switched	\$0.2058	
<u>ORIGINATION TYPE:INBOUND</u>	<u>TERMINATION TYPE:INBOUND</u>	<u>Rate Per Minute</u>	<u>T/I</u>
Local Network Connection	Local Network Connection	\$0.1213	
Local Network Connection	Dedicated	\$0.1213	
Local Network Connection	Switched	\$0.1958	
Switched	Local Network Connection	\$0.1313	
Switched	Dedicated	\$0.1313	
Switched	Switched	\$0.2058	T/I

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Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

E. Usage Charges

(1) Per Minute Rates - The following per-minute rates will apply to outbound and inbound usage. Outbound usage charges are based on origination type, and inbound usage charges are based on termination type. Card is not available for inbound usage.

Switched	\$0.1960
Dedicated	\$0.1250
Half-Net	\$0.1250

Half-Net rates will apply to all calls with local origination.

For outbound calls with Local Termination or inbound calls with Local origination, a credit of \$0.01 per minute will apply. Dedicated origination is not available for inbound calls.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

E. Usage Charges

(1) Per Minute Rates - The following per-minute rates will apply to usage (both outbound and inbound).

Switched	\$0.1960
Dedicated	\$0.1250
Half-Net	\$0.1250

Half-Net rates will apply to all calls with local origination.

For calls with Local Termination (as defined herein), a termination credit of \$0.01 per minute will apply. The Terminating Credit described above does not apply to Card Access.

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NOV 30 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)E. Usage Charges (cont'd)

- (2) Directory Assistance - A charge of \$1.40 per call will be applied to all customers of this Service requesting Directory Assistance for numbers within the state.

F. Non-Recurring Charges: The following non-recurring charges will apply:

	<u>Per Order</u>	<u>Per Location</u>
Installation	\$50	\$25
Expedite	600	N/A
Cancellation of Order	0	N/A
Service Conversion	50	N/A
Physical Change	50	N/A
Administrative Change	20	N/A

G. Monthly Recurring Charges: The following monthly recurring charges will apply:

- (1) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.
- (2) Service Fee: The following monthly service fee per service group, per toll-free number will apply:

Business Line Terminations:	\$20.00
Dedicated Terminations:	\$50.00

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

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.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

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E. Usage Charges (cont'd)

(2) Directory Assistance - A charge of \$1.40 per call will be applied to all customers of this Service requesting Directory Assistance for numbers within the state.

F. Non-Recurring Charges: The following non-recurring charges will apply:

	<u>Per Order</u>	<u>Per Location</u>
Installation	\$ 50	\$25
Expedite	600	N/A
Cancellation of Order	0	N/A
Service Conversion	50	N/A
Physical Change	50	N/A
Administrative Change	20	N/A

G. Monthly Recurring Charges: The following monthly recurring charges will apply:

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(1) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.

(2) Service Fee: The following monthly service fee per service group, per toll-free number will apply:

Business Line Terminations:	\$20.00
Dedicated Terminations:	\$50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

E. Usage Charges (cont'd)

(2) Directory Assistance - A charge of \$1.40 per call will be applied to all customers of this Service requesting Directory Assistance for numbers within the state.

F. Non-Recurring Charges: The following non-recurring charges will apply:

	<u>Per Order</u>	<u>Per Location</u>
Installation	\$ 50	\$25
Expedite	600	N/A
Cancellation of Order	0	N/A
Service Conversion	50	N/A
Physical Change	50	N/A
Administrative Change	20	N/A

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

H. D Street Voice Service Calling Plan²

Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged a \$0.129 per minute rates for eligible Switched inbound and outbound Intrastate Service.

I. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

must be new business customers or existing business customers who is eligible for renewal of their contracts;

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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²Effective December 11, 2002, D Street Voice will no longer be available to new customers

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Service Commission

H. D Street Voice Service Calling Plan¹

Eligibility: To be eligible for this plan ,customers :
must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange carrier and the company
both as its interexchange service carrier for interstate and intrastate
calling and as its carrier for intralata toll calling;

must subscribe to the D street Voice Service Calling Plan as described in the
service publication and pricing guide found at www.worldcom.com;

may not receive service under any other term plan, including but not limited
to any other Optional calling Plan other than LD abd Local online calling
Plan, and WorldCom On-Onet Service term plan;

must pay rate that is described as non-residential, commercial or business
rate in the applicable local exchange service tariff for switched service;
and, may not receive service under a Special Customer Arrangement.

Definition for purpose of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as WorldCom On-Net Service
Voice outbound Service usage and Inbound Service usage that originate
and determines in one state.

Usage Charges:

Customers will be charged a \$0.129 per minute for eliigible Switched inbound
and Outbound Intrastate Service.

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I On-Net Plus Program

Eligibility:

To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and
the company both as its interexchange service carrier for interstate
and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement
(SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the
WorldCom's "Service Publication and Price Guide" located on the
Company's website at www.worldcom.com;

must be new business customers or existing business customers who is
eligible for renewal of their contracts;

¹Effective December 11, 2002, D Street Voice Service will no longer be available to
new customers.

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SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

H. D Street Voice Service Calling Plan

Service Commission

Eligibility: To be eligible for this plan ,customers :
must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any other term plan, including but not limited to any other Optional calling Plan other than LD abd Local online calling Plan, and WorldCom On-0net Service term plan;

must pay rate that is described as non-residential, commercial or business rate in the applicable local exchange service tariff for switched service; and, may not receive service under a Special Customer Arrangement.

Definition for purpose of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice outbound Service usage and Inbound Service usage that originate and determines in one state.

Usage Charges:

Customers will be charged a \$0.129 per minute for eliigible Switched inbound and Outbound Intrastate Service.

I On-Net Plus Program

Eligibility:

To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

must be new business customers or existing business customers who is eligible for renewal of their contracts;

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5 SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D JAN 23 2002

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

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H. D Street Voice Service Calling Plan

Eligibility: To be eligible for this plan, customers:
must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any other term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and, may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged \$0.129 per minute for Eligible Switched inbound and outbound Intrastate Service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D SEP 09 1999

.16 MCI WORLDCOM On-Net Service - Voice (cont'd)

G. Monthly Recurring Charges: The following monthly recurring charges will apply:

(1) Shared Access Charge: A \$5.00 monthly minimum charge will apply to each customer location using switched access. The Customer will be charged the difference between the Customer's actual usage charges (including surcharges) and \$5.00 per location during each monthly billing period.

(2) Service Fee: The following monthly service fee per service group, per toll-free number will apply:

Business Line Terminations: \$20.00
Dedicated Terminations: \$50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Intrastate Usage Rates:</u>	<u>1Year</u>
Switched	\$0.1448
Dedicated	\$0.0744

J. Agent Program:

Eligibility: To be eligible for this program, the Customer: must subscribe to this program through a Company-designated agent; may not receive any discounts or the benefits of any promotional offering;

may not receive service under any other term plan;

must subscribe to the WorldCom On-Net Voice Services Agent Program as described in WorldCom's "Service Publication and Pricing Guide" located on WorldCom's website at www.worldcom.com; and,

must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate
\$0.0885

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Intrastate Usage rates:</u>	<u>1Year</u>
Switched	\$0.1448
Dedicated	\$0.0744

J. Agent Program:

Eligibility: To be eligible for this program, the Customer must subscribe to this program through a Company-designated agent; may not receive any discounts or the benefits of any promotional offering; may not receive service under any other term plan; must subscribe to the WorldCom On-Net Voice Services Agent Program as described in WorldCom's "Service Publication and Pricing Guide" located on WorldCom's website at www.worldcom.com; and, must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of one year (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate
\$0.0885

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Intrastate Usage rates:</u>	<u>1Year</u>
Switched	\$0.1448
Dedicated	\$0.0744

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5. SERVICE DESCRIPTION AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WorldCom On-Net Service - Voice² (Cont'd)

H. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

-must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

-must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

OUTBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>	<u>2 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000	\$0.0000 I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0991	\$0.0954
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0991	\$0.0954
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0991	\$0.0954
DEDICATED	DEDICATED OR SWITCHED	\$0.0991	\$0.0954
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1927	\$0.1857
SWITCHED / CARD	DEDICATED	\$0.1927	\$0.1857
SWITCHED / CARD	SWITCHED	\$0.1927	\$0.1857 I

INBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>	<u>2 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0991	\$0.0954 I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0991	\$0.0954
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1927	\$0.1857
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0991	\$0.0954
SWITCHED / CARD	DEDICATED	\$0.0991	\$0.0954
SWITCHED / CARD	SWITCHED	\$0.1927	\$0.1857 I

¹Effective January 11, 2004 this service will no longer be available to new customers.

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 TN-2006-0014

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)H. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

-must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

-must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

OUTBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>	<u>2 Year</u>	
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000	\$0.0000	I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0944	\$0.0909	
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0944	\$0.0909	
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0944	\$0.0909	
DEDICATED	DEDICATED OR SWITCHED	\$0.0944	\$0.0909	
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1835	\$0.1769	
SWITCHED / CARD	DEDICATED	\$0.1835	\$0.1769	
SWITCHED / CARD	SWITCHED	\$0.1835	\$0.1769	I

INBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>	<u>2 YEAR</u>	
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0944	\$0.0909	I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0944	\$0.0909	
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1835	\$0.1769	
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0944	\$0.0909	
SWITCHED / CARD	DEDICATED	\$0.0944	\$0.0909	
SWITCHED / CARD	SWITCHED	\$0.1835	\$0.1769	I

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers.

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D MAR 01 2004

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

H. On-Net Plus

Service Commission

Eligibility

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rates for Inbound and Outbound

OUTBOUND

ORIGINATION TYPE	TERMINATION TYPE	1 YEAR	2 Year	
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000	\$0.0000	N/I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0899	\$0.0866	
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0899	\$0.0866	
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0899	\$0.0866	
DEDICATED	DEDICATED OR SWITCHED	\$0.0899	\$0.0866	
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1748	\$0.1685	
SWITCHED / CARD	DEDICATED	\$0.1748	\$0.1685	
SWITCHED / CARD	SWITCHED	\$0.1748	\$0.1685	N/I

INBOUND

ORIGINATION TYPE	TERMINATION TYPE	1 YEAR	2 YEAR	
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0899	\$0.0866	N/I
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0899	\$0.0866	
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1748	\$0.1685	
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0899	\$0.0866	
SWITCHED / CARD	DEDICATED	\$0.0899	\$0.0866	
SWITCHED / CARD	SWITCHED	\$0.1748	\$0.1685	N/I

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Missouri Public
Service Commission

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¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

H. On-Net Plus Program

Service Commission

Eligibility: To be eligible for this program, customers:

-must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

-must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

-must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

OUTBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0856
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0856
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0856
DEDICATED	DEDICATED OR SWITCHED	\$0.0856
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1665
SWITCHED / CARD	DEDICATED	\$0.1665
SWITCHED / CARD	SWITCHED	\$0.1665

INBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0856
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0856
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1665
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0856
SWITCHED / CARD	DEDICATED	\$0.0856
SWITCHED / CARD	SWITCHED	\$0.1665

CANCELLED

APR 01 2004

By
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 11 2004

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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 Service Commission

REC'D JAN 22 2003

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

H. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

OUTBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0856
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0856
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0856
DEDICATED	DEDICATED OR SWITCHED	\$0.0856
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1665
SWITCHED / CARD	DEDICATED	\$0.1665
SWITCHED / CARD	SWITCHED	\$0.1665

INBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0856
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0856
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1665
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0856
SWITCHED / CARD	DEDICATED	\$0.0856
SWITCHED / CARD	SWITCHED	\$0.1665

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Missouri Public
 Service Commission

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

H. On-Net Plus Program

Eligibility: To be eligible for this program, customers:

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

must be new business customers or existing business customers who is eligible for renewal of their contracts;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

OUTBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0000
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0744
LOCAL NETWORK CONNECTION	SWITCHED	\$0.0744
DEDICATED	LOCAL NETWORK CONNECTION	\$0.0744
DEDICATED	DEDICATED OR SWITCHED	\$0.0744
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.1448
SWITCHED / CARD	DEDICATED	\$0.1448
SWITCHED / CARD	SWITCHED	\$0.1448

INBOUND

<u>ORIGINATION TYPE</u>	<u>TERMINATION TYPE</u>	<u>1 YEAR</u>
LOCAL NETWORK CONNECTION	LOCAL NETWORK CONNECTION	\$0.0744
LOCAL NETWORK CONNECTION	DEDICATED	\$0.0744
LOCAL NETWORK CONNECTION	SWITCHED	\$0.1448
SWITCHED / CARD	LOCAL NETWORK CONNECTION	\$0.0744
SWITCHED / CARD	DEDICATED	\$0.0744
SWITCHED / CARD	SWITCHED	\$0.1448

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice¹ (cont'd)

I. D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, Commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched	\$0.1665
Dedicated	\$0.0856

¹Effective January 11, 2004, MCIWorldCom On-Net Service will not be available to new customers

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Service Commission

REC'D JAN 22 2003

SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply: "Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched	\$0.1665	I
Dedicated	\$0.0856	I

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REC'D NOV 08 2002

Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

D Street Plus Voice Service Calling Plan

1. Eligibility: To be eligible for this plan, customers:

must subscribe to this plan via a Company-designated Internet site;

must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the D Street Plus Voice Service Calling Plan as described in the service publication and pricing guide found at www.worldcom.com;

may not receive service under any term plan, including but not limited to any other Optional Calling Plan, other than LD and Local Online Calling Plan, and WorldCom On-Net Voice Services Term Plan;

must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,

may not receive service under a Special Customer Arrangement.

2. Definitions: For purposes of this plan, the following definitions apply: "Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched	\$0.1448
Dedicated	\$0.0744

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MISSOURI

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**Missouri Public
Service Commission**

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5. Service Description and Charges (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WorldCom On-Net Service Voice (con't)¹Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution IIEligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 11, or 12 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk -1 or ISDN PRI)

A	\$65.00
B	\$65
C	\$1,400

¹Effective January 11, 2004, MCIWorldCom Service will no longer be available to new customers.

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Service Commission
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**Missouri Public
Service Commission**

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D JUN 11 2003

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan/Local and Long Distance Service T
Trunk Solution/Local and Long Distance Service-Line Solution II T

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8 and 9 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis or ISDN -PRI Basis. The following Monthly recurring charges apply: N

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk or T-1 or ISDN PRI)</u>	N
A	\$55.00	
B	65	
C	1,560	

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Public Service Commission
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**Missouri Public
Service Commission**

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Service Commission**

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8 and 9 as described in The Guide. N

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk or T-1)</u>
A	\$55.00
B	65
C	1,560

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Service Commission

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7 or 8 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk or T-1)</u>
A	\$55.00
B	65
C	1,560

CANCELLED

ALL MATERIAL ON THIS PAGE IS NEW.

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By [Signature] 291.0.2
Public Service Commission
MISSOURI

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Missouri Public
Service Commission

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5. Service Description and Charges (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WorldCom On-Net Service Voice (con't)¹Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II (cont'd)Benefits:Offering A:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A and B the Company will provide a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

For Offering C the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, and 3 years for a 15% discount.

CANCELLED
September 5, 2005
Missouri Public
Service Commission
TN-2006-0014

¹Effective January 11, 2004, MCIWorldCom Service will no longer be available N
to new customers. N

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5. Service Description and Charges (Cont'd)

5.4 Other Service Arrangements (Cont'd)

REC'D SEP 12 2003

.16 MCI WorldCom On-Net Service Voice (con't)

Service Commission

Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk solution/Local and Long Distance Service Line Solution II (cont'd)

Benefits:

Offering A:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A and B the Company will provide a 10 percent discount N/T On the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

For Offering C the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, and 3 years for a 15% discount. N/T

CANCELLED

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Missouri Public Service Commission

Missouri Public Service Commission

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**Missouri Public
Service Commission**

5. Service Description and Charges (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WorldCom On-Net Service Voice (con't)

REC'D JUL 18 2003

Local and Long Distance Service Plus Plan/Local and Long Distance
Service-Trunk solution/Local and Long Distance Service Line Solution
II (cont'd)

Benefits:

Offering A:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customers with a one year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12 who, at the time of the expiration of the initial term, renew their contract for a second one year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who, at the expiration date of the initial term, renew their contract for a second one year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the company's exchange service. The 10 percent discount will remain in place for each subsequent customer renews service.

**Missouri Public
Service Commission** (D)

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3rd RS 291.0.3
Missouri Public Service Commission

Missouri Public
Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

REC'D JUN 11 2003

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan Local and Long Distance Service T
Trunk Solution/Local and Long Distance Service-Line Solution II T
(Cont,d)

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 or 10 percent discounts above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. To be eligible for this 10 percent discount customers must subscribe to Offering A as described in this plan and subscribe to this plan via a Company-designated Internet site. This 10 percent discount will remain in place for each subsequent year that the customer renews service.

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Missouri

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

Missouri Public
Service Commission

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

REC'D JAN 10 2003

Local and Long Distance Service Plus Plan (Cont,d)

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 or 10 percent discount s above a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. To be eligible for this 10 percent discount customers must subscribe to Offering A as described in this plan and subscribe to this plan via a Company-designated internet site. This 10 percent discount will remain in place for each subsequent year that the customer renews service.

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5. Service Description and Charges (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WorldCom On-Net Service Voice (con't)¹

Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II (cont'd)

Early Termination:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 Companion Interstate Service under The Guide and Companion Intrastate Service under this Tariff will terminate and the customer will be automatically subscribed to WorldCom On-net Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

CANCELLED
September 5, 2005
Missouri Public
Service Commission
TN-2006-0014

¹Effective January 11, 2004, MCIWorldCom Service will no longer be available N
to new customers. N

5. Service Description and Charges (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WorldCom On-Net Service Voice (con't)

Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II (cont'd)

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Early Termination:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 Companion Interstate Service under The Guide and Companion Intrastate Service under this Tariff will terminate and the customer will be automatically subscribed to WorldCom On-net Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri P.S.C. Tariff No. 2 and Companion Intrastate Service Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

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MISSOURI

Missouri Public
Service Commission

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Service Commission**

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

REC'D JUN 11 2003

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan Local and Long Distance Service T
Trunk Solution/Local and Long Distance Service-Line Solution II T
(Cont,d)

Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

CANCELLED

AUG 18 2003

By *RD R...*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

REC'D APR 01 2003

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan (Cont,d)

Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Service Commission**

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

REC'D JAN 10 2003

.16 MCI WORLDCOM On-Net Service - Voice(cont'd)

Local and Long Distance Service Plus Plan (Cont,d)

Early Termination:

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in B Brooks Fiber Communications of Missouri Inc, P.S.C. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

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MISSOURI**

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5. Service Description and Charges (Cont'd)5.4 Other Service Arrangements (Cont'd).16 MCI WorldCom On-Net Service Voice (con't)Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II (cont'd)Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk solution/Local and Long Distance Service Line Solution II Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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September 5, 2005
Missouri Public
Service Commission
TN-2006-0014

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 291.0.4

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

16. MCI WorldCom On-Net Service - Voice (cont'd)

I. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.150

J. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must subscribe to the Affinity 2 Program as described in the service publication and pricing guide found at www.worldcom.com;
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:
"Eligible Intrastate Service" is defined as WorldCom On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges:

Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched \$0.150

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SECTION 13 - MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

5. Service Description and Charges

5.4 Other Service Arrangements

Local and Long Distance -Line Solution¹

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance -Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance -Line Solution offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 13, 14, 15 and 16 as described in The Guide. N

Definitions

For the purpose of this plan the following definitions apply:

Eligible Intrastate Service is defined as MCI Worldcom ON-Net Service Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Intrastate Service is defined as MCI WorldCom On-Net Service Option 1 Outbound Service (excluding card) usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the US Virgin Islands, Guam and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$60

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO PSC Tariff No. 2., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

¹Effective January 11, 2004, MCIWorldCom Service will no longer be available to new customers. N
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SECTION 13 - MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

Missouri Public

5. Service Description and Charges

5.4 Other Service Arrangements

REC'D SEP 12 2003

Local and Long Distance -Line Solution

Service Commission

Eligibility: To be eligible for this plan, the customer must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance -Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance -Line Solution offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions

For The purpose of this plan the following definitions apply:

Eligible Intrastate Service is defined as MCI Worldcom ON-Net Service Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Intrastate Service is defined as MCI WorldCom On-Net Service Option 1 Outbound Service (excluding card) usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the US Virgin Islands, Guam and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$60

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO PSC Tariff No. 2., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

CANCELLED

Missouri Public Service Commission

JAN 11 2004

By *3rd RS 291.0.6*
Public Service Commission

FILED OCT 12 2003

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

Missouri Public
Service Commission

Local and Long Distance - Line Solution

REC'D APR 14 2003

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

CANCELLED

Definitions:

OCT 12 2003

For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice, Outbound Service (excluding Card) usage that originates and terminates in one state.

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Public Service Commission
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Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$ 60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

Business Unlimited Program

REC'D APR 01 2003

Eligibility: To be eligible for this plan, customers:

must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;

must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI WorldCom On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

Offering Monthly Recurring Charge (unlimited)

Unlimited \$ 60

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered Brooks Fiber Communications of Missouri Inc. P.S.C. Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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SECTION 13 - MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

13.13 Local and Long Distance -Line Solution¹

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO PSC Tariff No. 2., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO PSC Tariff No. 2., will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. MO PSC Tariff No. 2.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO PSC Tariff No. 2., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

¹Effective January 11, 2004, MCIWorldCom Service will no longer be available to new customers.

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.4 Other Service Arrangements (Cont'd)

REC'D APR 14 2003 T

Local and Long Distance - Line Solution (Cont'd)

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance - Line Solution Line-based Service in addition T to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

CANCELLED

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

Business Unlimited Program (Cont'd)

REC'D APR 01 2003

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Missouri Inc. P.S.C, Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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**Missouri Public
Service Commission**

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)5.4 Other Service Arrangements (Cont'd)Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com;

Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>ORIGINATION TYPE:OUTBOUND</u>	<u>TERMINATION TYPE:OUTBOUND</u>	<u>Rate Per Minute</u>
Local Network Connection	Local Network Connection	\$0.0000
Local Network Connection	Dedicated	\$0.0721
Local Network Connection	Switched	\$0.0721
Dedicated	Local Network Connection	\$0.0721
Dedicated	Dedicated or Switched	\$0.0721
Switched/Card	Local Network Connection	\$0.1370
Switched/Card	Dedicated	\$0.1370
Switched/Card	Switched	\$0.1370
<u>ORIGINATION TYPE:INBOUND</u>	<u>TERMINATION TYPE:INBOUND</u>	<u>Rate Per Minute</u>
Local Network Connection	Local Network Connection	\$0.0721
Local Network Connection	Dedicated	\$0.0721
Local Network Connection	Switched	\$0.1370
Switched/Card	Local Network Connection	\$0.0721
Switched/Card	Dedicated	\$0.0721
Switched/Card	Switched	\$0.1370

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II:

MCI Business Services II is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI Business Services II provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic calls are subject to an 18 second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service MCI Business Services II (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate MCI Business Service II service and is available only to customers subscribing to interstate MCI Business Services II and Product Packages Guide Types 18, 19, 20 or 21 as provided in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; Companion Interstate Service).

Usage

Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customers premises and an MCI Point of Presence.

Local Network Connection: A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Switched": A switched connection between a customers premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an MCI Business Services II Card.

Intrastate Usage Rates

Outbound Rates: The following per-minute rates will apply to MCI Business Services II usage.

Usage charges are based on origination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2 Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.0721	\$0.0700	\$0.0679
Dedicated	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Dedicated	Dedicated or Switched	\$0.0721	\$0.0700	\$0.0679
Switched Card	Local Network Connection	\$0.1370	\$0.1330	\$0.1290
Switched Card	Dedicated	\$0.1370	\$0.1330	\$0.1290
Switched Card	Switched	\$0.1370	\$0.1330	\$0.1290

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II: (Cont.)

Inbound Rates: The following per-minute rates will apply to MCI Business Services II usage. Usage charges are based on termination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.1370	\$0.1330	\$0.1290
Switched/Card	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Dedicated	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Switched	\$0.1370	\$0.1330	\$0.1290

Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including MCI Business Services II Card Access) and dedicated access.

Classification (A): For calls within classification (a), as specified in Section 5-2.A (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.C will apply.

Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section 5-2.C (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.A will apply.

Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 5-2.b (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 5-2.b will apply.

Surcharge

Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5-1 herein.

MCI Business Services II Card Access

via an (MCI Business Services II) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 5.4 will apply.

The following per-call surcharge will apply to each MCI Business Services II Card Access Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.90

ALL MATERIAL ON THIS PAGE IS NEW

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II:

Toll Free Remote Access: Allows access to the customer's network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Card Access.

Surcharge Per Call \$0.25

The following charge applies to each Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section 5.4.

Option EEEE Term

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI Business Services II through the Term Plan are subject to the terms and conditions outlined for MCI Business Service II in the Company's Service Publication and Price Guide located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and MCI Business Services II Card, MCI Business Services II Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive MCI Business Services II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

ALL MATERIAL ON THIS PAGE IS NEW

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services Versatile T1

MCI Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility:

Customer must subscribe to service under a MCI Business Services Agreement, guide type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com.

Customer must also subscribe to the MCI Business Services Versatile T1 offering as described in MCImetro Access Transmission Services of MO PSC Tariff No.1

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: customers will incur monthly recurring charges as described in MCImetro Access Transmission Services of MO PSC Tariff No.1

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 3000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 6000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 9000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local

Customers who exceed the applicable package LD minutes will incur the following LD per minute overage charge:

Interstate: \$0.0350
Intrastate: \$0.0720

Calling Card Rates: Interstate \$0.05
Intrastate \$0.07

Per Call surcharge \$0.75

Additional Benefits:

In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services of MCImetro Access Transmission Services of MO PSC Tariff No.1.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

5.4.1 MCI Business Services I:¹

MCI Business Services I is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI Business Services I provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic calls are subject to an 18 second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service MCI Business Services I (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate MCI Business Service I service and is available only to customers subscribing to interstate MCI Business Services I and Product Packages Guide Types 13, 14, 15 or 16 as provided in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; Companion Interstate Service).

Usage

Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customers premises and an MCI Point of Presence.

Local Network Connection: A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Switched": A switched connection between a customers premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an MCI Business Services I Card.

Intrastate Usage Rates

Outbound Rates: The following per-minute rates will apply to MCI Business Services I usage.

Usage charges are based on origination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.0721	\$0.0700	\$0.0679
Dedicated	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Dedicated	Dedicated or Switched	\$0.0721	\$0.0700	\$0.0679
Switched Card	Local Network Connection	\$0.1370	\$0.1330	\$0.1290
Switched Card	Dedicated	\$0.1370	\$0.1330	\$0.1290
Switched Card	Switched	\$0.1370	\$0.1330	\$0.1290

¹Effective February 1, 2005, MCI Business Services will no longer be available to new customers.

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

5.4.1 MCI Business Services I:

MCI Business Services I is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI Business Services I provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic calls are subject to an 18 second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service MCI Business Services I (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate MCI Business Service I service and is available only to customers subscribing to interstate MCI Business Services I and Product Packages Guide Types 13, 14, 15 or 16 as provided in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; Companion Interstate Service).

Usage

Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customers premises and an MCI Point of Presence.

Local Network Connection: A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Switched": A switched connection between a customers premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an MCI Business Services I Card.

Intrastate Usage Rates

Outbound Rates: The following per-minute rates will apply to MCI Business Services I usage.

Usage charges are based on origination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	1Year <u>Term</u>	2 Year <u>Term</u>	3Year <u>Term</u>	
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679	
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679	
Local Network Connection	Switched	\$0.0721	\$0.0700	\$0.0679	
Dedicated	Local Network Connection	\$0.0721	\$0.0700	\$0.0679	
Dedicated	Dedicated or Switched	\$0.0721	\$0.0700	\$0.0679	
Switched Card	Local Network Connection	\$0.1370	\$0.1330	\$0.1290	T
Switched Card	Dedicated	\$0.1370	\$0.1330	\$0.1290	T
Switched Card	Switched	\$0.1370	\$0.1330	\$0.1290	

Service Description and Charges (Contd)

REC'D NOV 18 2003

5.4 Other Service Arrangements

MCI Business Services I:

Service Commission

MCI Business Services I is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. MCI Business Services I provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic calls are subject to an 18 second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service MCI Business Services I (MCI 800 Service) except where otherwise specified.

This tariff is being offered to customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate MCI Business Service I service and is available only to customers subscribing to interstate MCI Business Services I and Product Packages Guide Types 13, 14, 15 or 16 as provided in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; Companion Interstate Service).

Usage

Definitions

The following definitions will apply for all usage rates:

"Dedicated": A non-switched connection between a customers premises and an MCI Point of Presence.

Local Network Connection: A switched connection between a customer premises and a MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Switched": A switched connection between a customers premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an MCI Business Services I Card.

Intrastate Usage Rates

Outbound Rates: The following per-minute rates will apply to MCI Business Services I usage.

Usage charges are based on origination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2 Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.0721	\$0.0700	\$0.0679
Dedicated	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Dedicated	Dedicated or Switched	\$0.0721	\$0.0700	\$0.0679
Switched Card	Local Network Connection	\$0.1370	\$0.1330	\$0.1370
Switched Card	Dedicated	\$0.1370	\$0.1330	\$0.1370
Switched Card	Switched	\$0.1370	\$0.1330	\$0.1290

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Public Service Commission
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Missouri Public
Service Commission

FILED DEC 19 2003

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I:¹ (Cont.)

Inbound Rates: The following per-minute rates will apply to MCI Business Services I usage. Usage charges are based on termination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.1370	\$0.1330	\$0.1290
Switched/Card	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Dedicated	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Switched	\$0.1370	\$0.1330	\$0.1290

Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including MCI Business Services I Card Access) and dedicated access.

Classification (A): For calls within classification (a), as specified in Section 5-2.A (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.C will apply.

Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section 5-2.C (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.A will apply.

Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 5-2.b (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 5-2.b will apply.

Surcharge

Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5-1 herein.

MCI Business Services I Card Access

via an (MCI Business Services I) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 5.4 will apply.

The following per-call surcharge will apply to each MCI Business Services I Card Access Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.90 (I)

¹Effective February 1, 2005, MCI Business Services will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I:¹ (Cont.)

Inbound Rates: The following per-minute rates will apply to MCI Business Services I usage. Usage charges are based on termination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.1370	\$0.1330	\$0.1290
Switched/Card	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Dedicated	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Switched	\$0.1370	\$0.1330	\$0.1290

Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including MCI Business Services I Card Access) and dedicated access.

Classification (A): For calls within classification (a), as specified in Section 5-2.A (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.C will apply.

Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section 5-2.C (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.A will apply.

Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 5-2.b (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 5-2.b will apply.

<u>Surcharge</u>	
Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5-1 herein.

MCI Business Services I Card Access

via an (MCI Business Services I) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 5.4 will apply.

The following per-call surcharge will apply to each MCI Business Services I Card Access Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.75

¹Effective February 1, 2005, MCI Business Services will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I: (Cont.)

Inbound Rates: The following per-minute rates will apply to MCI Business Services I usage. Usage charges are based on termination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2Year Term</u>	<u>3Year Term</u>	
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679	
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679	
Local Network Connection	Switched	\$0.1370	\$0.1330	\$0.1290	T
Switched/Card	Local Network Connection	\$0.0721	\$0.0700	\$0.0679	
Switched/Card	Dedicated	\$0.0721	\$0.0700	\$0.0679	
Switched/Card	Switched	\$0.1370	\$0.1330	\$0.1290	T

Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including MCI Business Services I Card Access) and dedicated access.

Classification (A): For calls within classification (a), as specified in Section 5-2.A (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.C will apply.

Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section 5-2.C (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.A will apply.

Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 5-2.b (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 5-2.b will apply.

Surcharge

Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5-1 herein.

MCI Business Services I Card Access

via an (MCI Business Services I) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 5.4 will apply.

The following per-call surcharge will apply to each MCI Business Services I Card Access Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.75

Service Description and Charges (Contd)

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5.4 Other Service Arrangements

MCI Business Services I: (Cont.)

Inbound Rates: The following per-minute rates will apply to MCI Business Services I usage. Usage charges are based on termination type.

<u>Origination Type:</u>	<u>Termination Type:</u>	<u>1Year Term</u>	<u>2Year Term</u>	<u>3Year Term</u>
Local Network Connection	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Dedicated	\$0.0721	\$0.0700	\$0.0679
Local Network Connection	Switched	\$0.1370	\$0.1330	\$0.1370
Switched/Card	Local Network Connection	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Dedicated	\$0.0721	\$0.0700	\$0.0679
Switched/Card	Switched	\$0.1370	\$0.1330	\$0.1370

Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including MCI Business Services I Card Access) and dedicated access.

Classification (A): For calls within classification (a), as specified in Section 5-2.A (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.C will apply.

Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section 5-2.C (excluding collect calls and calls which are billed by a third party), the usage rates found in Section 5-2.A will apply.

Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section 5-2.b (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section 5-2.b will apply.

<u>Surcharge</u>	
Operator Station	\$2.10
Person to Person	\$3.90
Operator Dialed	\$1.15

Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5-1 herein.

MCI Business Services I Card Access

via an (MCI Business Services I) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section 5.4 will apply.

The following per-call surcharge will apply to each MCI Business Services I Card Access Card call, other than calls to Directory Assistance:

Surcharge Per Call \$0.75

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I:¹

Toll Free Remote Access: Allows access to the customer's network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Card Access.

Surcharge Per Call \$0.25

The following charge applies to each Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section 5.4.

Option EEEE Term

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI Business Services I through the Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's Service Publication and Price Guide located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and MCI Business Services I Card, MCI Business Services I Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive MCI Business Services I Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

¹Effective February 1, 2005, MCI Business Services will no longer be available to new customers.

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Service Description and Charges (Contd)

5.4 Other Service ArrangementsMCI Business Services I:

Toll Free Remote Access: Allows access to the customer's network via a customer specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Card Access.

Surcharge Per Call \$0.25

The following charge applies to each Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section 5.4.

Option EEEE Term

The Option Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to MCI Business Services I through the Term Plan are subject to the terms and conditions outlined for MCI Business Service I in the Company's Service Publication and Price Guide located on the Company's website at www.mci.com, except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customers total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and MCI Business Services I Card, MCI Business Services I Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive MCI Business Services I Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customers term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Local and Long Distance Service Plan

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the MCI Business Services I Local and Long Distance Service as described in the Company's "Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; (Companion Interstate Service) and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff (Companion Local Service) concurrent with enrollment in this plan;
- must subscribe to service under Product Packages Guide Types 13, 14, 15, or 16 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as MCI Business Services I Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Interstate Usage is defined as MCI Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	\$65.00
B	\$65.00
C	\$1,400.00

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service ArrangementsMCI Business Services I Local and Long Distance Service Plan (Cont)Benefits: (CONT)Offering B and Offering C:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customers monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customers allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years up to a 15% discount.

Early Termination:Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Missouri P.S.C Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Missouri P.S.C Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Local and Long Distance Service Plan (Cont)

Early Termination: (CONT)

For new customers who disconnect Companion Local Service only offered in Reference the local Tariff for the state Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide 0and MCI Business Services I under this tariff.

For new customers who disconnect Companion Local Service offered in Reference the Local Tariff for the state and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide and MCI Business Services I-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 13, 14, 15 or 16 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply MCI Business Services I Local and Long Distance Service Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Effective January 11, 2004

CANCELLED
September 5, 2005
Missouri Public
Service Commission
TN-2006-0014

Carmen L. Feliciano
205 N. Michigan Ave.
Chicago, IL 60601

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Local and Long Distance Line Solution Service

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.mci.com; (Companion Interstate Service) and to certain exchange service as described in the appropriate Company-Affiliate exchange service tariff (Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 13, 14, 15 or 16 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

Eligible Intrastate Service is defined as MCI Business Service I Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

Eligible Interstate Usage is defined as MCI Business Services I Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

Existing customers are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

New customers are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$60.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years up to a 15% discount.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service ArrangementsMCI Business Services I Local and Long Distance Line Solution Service (Cont.)Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Missouri P.S.C Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Reference local Tariff here and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in MCImetro Missouri P.S.C Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Service I Option 1 under The Guide and MCI Business Service I -Voice under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Missouri P.S.C Tariff No. 2 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Option 1 under The Guide and MCI Business Services I-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to MCI Business Service I Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Flex T1¹

Eligibility: To be eligible, customers:

Must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

Must subscribe to the MCI Business Service I Flex T1 exchange service as described in the the appropriate Company-Affiliate exchange service tariff MCImetro Access PSC Tariff No. 1 concurrent with enrollment in this plan;

Must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com <<http://www.mci.com/>> (Companion Interstate Services").

Definitions:

For this purpose of MCI Business Services I Flex T1, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI Business Services I Voice Outbound Service (Excluding Card) usage that originated and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services I Outbound Service (Excluding card) usage that originates in the U.S. Mainland and Hawaii and terminated in the US Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

"New customers" are customers who at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Company Local and Interstate Service.

"Renewing customers" are customers who at the time of subscription to the plan: (i) be receiving Company service under a term of service commitment with fewer than 3 monthly periods remaining in the term; and (ii) enter into a new term of service for Company service.

Offering:

In each monthly period in which the customer is eligible for this plan: (i) the Company will waive per-minute usage charges for the customer's Outbound service usage per Flex T1, not to exceed the following minutes of use, based on the customer's Product Package term of service; and, (ii) the Customer will be billed standard tariffed MCI Business Service I per-minute usage charges for the customer's Outbound service usage per Flex T1 which exceeds the following minutes of use, based on the customer's Product Package term of service:

<u>Term of Service (Years)</u>	<u>Minutes of Use</u>
1	200
2	500
3+	1,000

¹Effective April 4, 2005 this plan will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Flex T1

Eligibility: To be eligible, customers:

Must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralATA toll calling;

Must subscribe to the MCI Business Service I Flex T1 exchange service as described in the the appropriate Company-Affiliate exchange service tariff MCImetro Access PSC Tariff No. 1 concurrent with enrollment in this plan;

Must subscribe to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com <http://www.mci.com/> (Companion Interstate Services").

Definitions:

For this purpose of MCI Business Services I Flex T1, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI Business Services I Voice Outbound Service (Excluding Card) usage that originated and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services I Outbound Service (Excluding card) usage that originates in the U.S. Mainland and Hawaii and terminated in the US Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

"New customers" are customers who at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Company Local and Interstate Service.

"Renewing customers" are customers who at the time of subscription to the plan: (i) be receiving Company service under a term of service commitment with fewer than 3 monthly periods remaining in the term; and (ii) enter into a new term of service for Company service.

Offering:

In each monthly period in which the customer is eligible for this plan: (i) the Company will waive per-minute usage charges for the customer's Outbound service usage per Flex T1, not to exceed the following minutes of use, based on the customer's Product Package term of service; and, (ii) the Customer will be billed standard tariffed MCI Business Service I per-minute usage charges for the customer's Outbound service usage per Flex T1 which exceeds the following minutes of use, based on the customer's Product Package term of service:

<u>Term of Service (Years)</u>	<u>Minutes of Use</u>
1	200
2	500
3+	1,000

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Flex T1¹ (Cont'd)

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For new and renewing customers who disconnect Companion Local Service offered in MCImetro Access PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service offered under this tariff will terminate and the customer will be automatically subscribed to the MCI Business Services I Voice Services under The Guide and MCI Business Services I Voice Service under this tariff.

For new and renewing customers renewing who disconnect Companion Local Service offered in MCImetro Access PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Voice services under The Guide and MCI Business Services I under this tariff.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts other than MCI Business Services I discounts for any LD usage over the allotted free minutes listed above.

The MCI Business Services I Flex T1 cannot be used in conjunction with the MCI Business Services I Local and Long Distance Plan or the MCI Business Services I Local and Long Distance Line Solution.

¹Effective April 4, 2005 this plan will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services I Flex T1 (Cont'd)

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For new and renewing customers who disconnect Companion Local Service offered in MCImetro Access PSC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service offered under this tariff will terminate and the customer will be automatically subscribed to the MCI Business Services I Voice Services under The Guide and MCI Business Services I Voice Service under this tariff.

For new and renewing customers renewing who disconnect Companion Local Service offered in MCImetro Access PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services I Voice services under The Guide and MCI Business Services I under this tariff.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts other than MCI Business Services I discounts for any LD usage over the allotted free minutes listed above.

The MCI Business Services I Flex T1 cannot be used in conjunction with the MCI Business Services I Local and Long Distance Plan or the MCI Business Services I Local and Long Distance Line Solution.

ALL MATERIAL ON THIS PAGE IS NEW.

Service Description and Charges (Contd)

5.4 Other Service ArrangementsMCI Business Services Install Guarantee Plan

To be eligible for the MCI Business Services Install Guarantee, Customer must enroll in this plan and enter into a new term plan with a term of service which equals or exceeds one year.

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for service installed under Customer's new term plan: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

MCI Business Services 90 Day Satisfaction Guarantee Plan

The MCI Business Services 90 Day Satisfaction Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

Offer: The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II Local and Long Distance Service Plan

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the MCI Business Services II Local and Long Distance Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Product Packages Guide Types 18, 19, 20, or 21 as described in The Guide.

Definitions:

For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI Business Services II Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services II Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	
Plan 1	\$44.00
Plan 2	\$79.00
B	\$65.00
C	\$1,400.00

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MCI WorldCom Communications Inc.

MO PSC Tariff No. 3
Original Page No. 291.0.21

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II Local and Long Distance Service Plan (Cont'd)

Benefits:

Offering A:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C:

Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts:

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Intrastate Service.

A discount will be provide on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years up to a 15% discount.

Early Termination:

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services MO PSC Tariff No. 1, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II Local and Long Distance Service Plan (Cont'd)

For new customers who disconnect Companion Local Service only offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Option 1 under The Guide and MCI Business Services II under this tariff.

For new customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Option 1 under The Guide and MCI Business Services II-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under Produce Packages Guide Types 18, 19, 20 or 21 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply MCI Business Services II Local and Long Distance Service Plan Line based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services Flex T1 Plan¹

Eligibility: To be eligible, customers:

- Must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- Must subscribe to the MCI Business Service Flex T1 exchange service as described in the the appropriate Company-Affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- Must subscribe to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; (Companion Interstate Services").

Definitions:

For this purpose of MCI Business Services Flex T1, the following definitions apply: "Eligible Intrastate Service" is defined as MCI Business Services II Voice Outbound Service (Excluding Card) usage that originated and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services II Outbound Service (Excluding card) usage that originates in the U.S. Mainland and Hawaii and terminated in the US Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

"New customers" are customers who at the time of subscription to the plan are not receiving service under this tariff and the document containing the Company Local and Interstate Service.

"Renewing customers" are customers who at the time of subscription to the plan: (i) be receiving Company service under a term of service commitment with fewer than 3 monthly periods remaining in the term; and (ii) enter into a new term of service for Company service.

Offering:

In each monthly period in which the customer is eligible for this plan: (i) the Company will waive per-minute usage charges for the customer's Outbound service usage per Flex T1, not to exceed the following minutes of use, based on the customer's Product Package term of service; and, (ii) the Customer will be billed standard tariffed MCI Business Service II per-minute usage charges for the customer's Outbound service usage per Flex T1 which exceeds the following minutes of use, based on the customer's Product Package term of service:

Term of Service (Years)	<u>Minutes of Use</u>
1	200
2	500
3+	1,000

¹Effective April 4, 2005 this plan will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services Flex T1 Plan

Eligibility: To be eligible, customers:

- Must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- Must subscribe to the MCI Business Service Flex T1 exchange service as described in the appropriate Company-Affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- Must subscribe to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; (Companion Interstate Services").

Definitions:

For this purpose of MCI Business Services Flex T1, the following definitions apply: "Eligible Intrastate Service" is defined as MCI Business Services II Voice Outbound Service (Excluding Card) usage that originated and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services II Outbound Service (Excluding card) usage that originates in the U.S. Mainland and Hawaii and terminated in the US Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

"New customers" are customers who at the time of subscription to the plan are not receiving service under this tariff and the document containing the Company Local and Interstate Service.

"Renewing customers" are customers who at the time of subscription to the plan: (I) be receiving Company service under a term of service commitment with fewer than 3 monthly periods remaining in the term; and (ii) enter into a new term of service for Company service.

Offering:

In each monthly period in which the customer is eligible for this plan: (i) the Company will waive per-minute usage charges for the customer's Outbound service usage per Flex T1, not to exceed the following minutes of use, based on the customer's Product Package term of service; and, (ii) the Customer will be billed standard tariffed MCI Business Service II per-minute usage charges for the customer's Outbound service usage per Flex T1 which exceeds the following minutes of use, based on the customer's Product Package term of service:

Term of Service (Years)	<u>Minutes of Use</u>
1	200
2	500
3+	1,000

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services Flex T1 Plan¹ (Cont'd)

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For new and renewing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 Companion Interstate Service under The Guide and Companion Intrastate Service offered under this tariff will terminate and the customer will be automatically subscribed to the MCI Business Services II Voice Services under The Guide and MCI Business Services II Voice Service under this tariff.

For new and renewing customers renewing who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Voice Services under The Guide and MCI Business Services II under this tariff.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts other than MCI Business Services II discounts for any LD usage over the allotted free minutes listed above.

The MCI Business Services Flex T1 cannot be used in conjunction with the MCI Business Services II Local and Long Distance Plan.

¹Effective April 4, 2005 this plan will no longer be available to new customers.

Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services Flex T1 Plan (Cont'd)

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For new and renewing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 Companion Interstate Service under The Guide and Companion Intrastate Service offered under this tariff will terminate and the customer will be automatically subscribed to the MCI Business Services II Voice Services under The Guide and MCI Business Services II Voice Service under this tariff.

For new and renewing customers renewing who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Voice Services under The Guide and MCI Business Services II under this tariff.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts other than MCI Business Services II discounts for any LD usage over the allotted free minutes listed above.

The MCI Business Services Flex T1 cannot be used in conjunction with the MCI Business Services II Local and Long Distance Plan.

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II Flex T1 Plus Plan

Eligibility: To be eligible, customers:

- Must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- Must subscribe to the MCI Business Service II Flex T1 Plus exchange service as described in the the appropriate Company-Affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- Must subscribe to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; (Companion Interstate Services").

Definitions:

For this purpose of MCI Business Services II Flex T1 Plus, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI Business Services II Voice Outbound Service (Excluding Card) usage that originated and terminates in one state.

"Eligible Interstate Usage" is defined as MCI Business Services II Outbound Service (Excluding card) usage that originates in the U.S. Mainland and Hawaii and terminated in the US Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

"New customers" are customers who at the time of subscription to the plan are not receiving service under this tariff and the document containing the Company Local and Interstate Service.

"Renewing customers" are customers who at the time of subscription to the plan: (i) be receiving Company service under a term of service commitment with fewer than 3 monthly periods remaining in the term; and (ii) enter into a new term of service for Company service.

Offering:

In each monthly period in which the customer is eligible for this plan: (i) the customer may purchase one of the following minutes of use:

<u>Monthly Fee</u>	<u>Minutes of Use</u>
\$20	500
\$35	1,000
\$80	2,500
\$150	5,000

Customers who exceed the applicable minutes of use purchase will incur \$0.0720 per-minute usage charge for the customer's Outbound service usage per Flex T1.

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Service Description and Charges (Contd)

5.4 Other Service Arrangements

MCI Business Services II Flex T1 Plus Plan (Cont'd)

Termination of Service:

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For new and renewing customers who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO, PSC Tariff No. 1 Companion Interstate Service under The Guide and Companion Intrastate Service offered under this tariff will terminate and the customer will be automatically subscribed to the MCI Business Services II Voice Services under The Guide and MCI Business Services II Voice Service under this tariff.

For new and renewing customers renewing who disconnect Companion Local Service offered in MCImetro Access Transmission Services MO, PSC Tariff No. 1 and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI Business Services II Voice Services under The Guide and MCI Business Services II under this tariff.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions.

The MCI Business Services II Flex T1 Plus cannot be used in conjunction with the MCI Business Services II Local and Long Distance Plan.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE4.6.1. MCI Business Services U.S. Private Line Service4.6.2 General Description

US Private line Service provides a Customer the opportunity to select channels at various digital and analog speeds for point-to-point or point-to-multipoint communications when connected via dedicated access between a Company-designated Point-of-Presence in one exchange area and a Company-designated Point-of-Presence in another exchange area. U.S. Private Line Service is offered in the form of discrete intercity communications facilities which provide unswitched, non-usage sensitive services exclusively dedicated to a specific Customer. U.S. Private Line Services if offered in the following transmission modes:

- 4.6.2.1 Voice Grade Private Line (VGPL)- A dedicated, point-to-point or point-to-multipoint analog private line service that transmits at data speeds of 2.4, 4.8 and 9.6 kbps.
- 4.6.2.2 DIGITAL SIGNAL LEVEL 0 (DS0)- A dedicated, point-to-point or point-to-multipoint private line service capable of supporting voice, analog data, digital data and video communications at data speeds of 2.4, 4.8, 9.6 and 56/64 kbps.
- 4.6.2.3 FRACTIONAL DS1 - A high capacity, point-to-point, digital private line service for data, video and digitally encoded voice communications that transmits simultaneous full-duplex digital signals at data speeds from 112/128 kbps to 1344/1536 kbps in multiples of 56/64 kbps.
- 4.6.2.4 DIGITAL SIGNAL LEVEL 1 (DS1) - A high capacity, point-to-point, private line service that transmits simultaneous full-duplex digital signals at 1.544 Mbps.
- 4.6.2.5 DIGITAL SIGNAL LEVEL 3 (DS3) -A point-to-point, dedicated circuit used for simultaneous two-way transmission of digital signals at 44.735 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.2 General Description (Cont.)

MCI Business Services I (MBS I) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at www.mci.com.¹

MCI Business Services II (MBS II) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at www.mci.com

5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

¹Effective October 1, 2005 U.S. Private Line for MCI Business Services I (MBSI) will no longer be available to new customers.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.2 General Description (Cont.)

MCI Business Services I (MBS I) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at www.mci.com

MCI Business Services II (MBS II) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at www.mci.com

5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges:

5.6.4.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.

5.6.4.1.1 The following monthly recurring charges apply to MCI Business Services I (MBSI) Customers:¹

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$375.00	\$0.25
DS0	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

¹Effective October 1, 2005 U.S. Private Line for MCI Business Services I (MBSI) will no longer be available to new customers.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE5.6.1. MCI Business Services U.S. Private Line Service5.6.4 Rates and Charges:

5.6.4.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.

5.6.4.1.1 The following monthly recurring charges apply to MCI Business Services I (MBSI) Customers:

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$375.00	\$0.25
DS0	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont.)

5.6.4.3 Monthly Recurring Charges (Cont.)

The following monthly recurring charges apply to MCI Business Services II (MBSII) Customers:

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$475.00	\$0.30
DS0	0	9999	\$475.00	\$0.30
Frac DS1 56/64k	0	9999	\$600.00	\$0.30
Frac DS1 112/128k	0	9999	\$600.00	\$0.30
Frac DS1 168/192k	0	9999	\$600.00	\$0.30
Frac DS1 224/256k	0	9999	\$600.00	\$0.30
Frac DS1 280/320k	0	9999	\$600.00	\$0.30
Frac DS1 336/384k	0	9999	\$600.00	\$0.30
Frac DS1 392/448k	0	9999	\$600.00	\$0.30
Frac DS1 448/512k	0	9999	\$600.00	\$0.30
Frac DS1 504/576k	0	9999	\$600.00	\$0.30
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

5.6.4.3 Reconnection Charge: A \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Calling Blocking.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont.)

5.6.4.4 Per-circuit Administrative change, Cancellation, Expedite Order and Physical change charges.

<u>Charge Type</u>	<u>Per-Circuit Charge</u>
Administrative change	\$50
Cancellation	\$500
Expedite order	\$900
Physical change	\$150

5.6.4.5 Installation: The following per-circuit installation charge applies.

<u>Transmission Mode</u>	<u>Per-Circuit Charge</u>
VGPL	\$50
DSO	\$50
Fractional DS1	\$100
DS1	\$200
DS3	\$600

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

REC'D MAY 02 2000

.17 MCI WORLDCOM Business Solutions

MCI WORLDCOM Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all calls are subject to an 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service. This service is being offered to Missouri customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI WorldCom's Interstate Tariff.

17.1 Definitions

The following definitions will apply for all usage rates.

"Switched": A switched connection between a customer's premises and an MCI WorldCom POP which is not provided by MCI WorldCom or an MCI Worldcom affiliate.

"Card": Call origination using a Calling Card.

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17.2 Usage Rates

FILED JUN 01 2000

17.2.1 Outbound/Inbound Rates: The following per-minute rate will apply: \$0.1750

17.2.2 Calling Card: Card Access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in section 17.2.1 will apply. A \$0.50 per-call surcharge will also apply.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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Service Commission**

5.4 Other Service Arrangements (Cont'd)

REC'D MAY 02 2000

.17 MCI WORLDCOM Business Solutions

17.3 Operator Assisted Calling: The charges found in section 5.3.2.D apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including card access) access.

17.4 Directory Assistance: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.18 Agency Program A

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Service Commission

REC'D NOV 09 2000

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section 5.5.4.18D.

A. Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

B) Term Plans

Term plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.18 Agency Program A (Cont.)

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REC'D NOV 09 2000

C. Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

	<u>Switched</u>	<u>Dedicated</u>
Outbound/Inbound	\$0.1588	\$0.1013

Calling Card: Customers will be charged \$0.069 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings

Certain promotional offerings may be provided from time to time via this tariff. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations, subject to prior notification and approval of the Missouri Public Service Commission.

5.5.1 Bottom Line Business Promotion 1/

Beginning September 18, 1996 through December 31, 1996, the Company will offer new small business customers, either month-to-month or Term, a discounted switched flat rate schedule that will apply to both outbound and inbound intrastate calls. Customers can receive this discounted rate month-to-month or sign a Term Agreement of one (1) year. Written notice of intent to cancel the Term Agreement must be given thirty (30) days prior to the end of the term; Customers who do not formally cancel this service will be automatically renewed for another one (1) year term. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment. No other discounts apply under this offer and this offer cannot be combined with any other promotions and/or offers unless specified by the Company.

1/ Beginning April 20, 1997 through June 30, 1997, the special rates offered under the Bottom Line Business promotion will be available to new customers under the terms and conditions defined herein.

1/ Beginning August 7, 1997 through August 31, 1997, the special rates offered under the Bottom Line Business promotion will be available to new customers under the terms and conditions defined herein.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont.)

5.5.1 Bottom Line Business Promotion (Cont.)

	<u>Base Rates</u> <u>Month-to-Month</u>	<u>Base Rates</u> <u>1 - Year Term</u>	<u>Toll-Free#</u> <u>Charge</u>
Switched:			
Outbound/Inbound	\$0.1732	\$0.1732	\$3/number

Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold (\$100) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers who cancel their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to the termination charges stated above.

Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.

WRITTEN NOTICE OF RATE INCREASE
 AND ITS EFFECTIVE DATE FILED ON
12/30/99
 (DATE)
 PURSUANT TO SECTION 392.500 (2)
 RSMO SUPP. 1985
 EFFECTIVE DATE OF RATE INCREASE
2/1/00
 (DATE)

Issued: December 30, 1999

Effective: February 1, 2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont.)

REC'D SEP 09 1999

5.5.1 Bottom Line Business Promotion (Cont.)

	Base Rates <u>Month-to-Month</u>	Base Rates <u>1 - Year Term</u>	Toll-Free# <u>Charge</u>
Switched: Outbound/Inbound	\$0.1651	\$0.1651	\$3/number

Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold (\$100) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers who cancel their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to the termination charges stated above.

Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.

CANCELLED

FEB 01 2000

151 RP 293

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Issued: September 9, 1999

Effective: ~~September 9, 1999~~

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion 1/

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REC'D SEP-09 1999

Beginning November 22, 1996 through December 31, 1996, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth (4th) invoice period and monthly thereafter. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. Advantage Plus Base Rates are as follows:

	<u>Base Rates</u>
Switched Services	\$0.1426
Dedicated Services	\$0.0923

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1/ Beginning March 16, 1997 through July 31, 1997, this promotion will be available to new customers under the terms and conditions defined above.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont'd)

REC'D SEP 09 1999

5.5.2 Advantage Plus II Promotion (Cont.)

The monthly minimum commitments for Advantage Plus combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

Switched Services:

<u>Monthly Minimum Commitment</u>	<u>Discount</u>	
	<u>12 Month</u>	<u>Percentage 24 Month</u>
\$500.00	10.0%	12.5%
\$1,000.00	12.5%	15.0%
\$1,500.00	13.5%	16.5%
\$2,000.00	15.0%	17.5%
\$5,000.00	17.5%	20.0%
\$7,000.00	20.0%	22.5%

Dedicated Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$1,500.00	0.0%	2.5%
\$2,000.00	5.0%	7.5%
\$5,000.00	7.5%	10.0%
\$7,000.00	10.0%	12.5%
\$10,000.00	12.5%	15.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion (Cont'd)

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REC'D SEP 09 1999

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless Company has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another Company service with equal or greater term and minimum usage commitment:

- A. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- B. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion (Cont'd)

Missouri Public
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RECD SEP 09 1999

Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be the termination of the affected service as described. The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

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MISSOURI

Public Service Commission

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Sandy Chandler.
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.3 Advantage Plus I Promotion

**Missouri Public
Service Commission**

REC'D MAY 02 2000

Beginning June 1, 2000 through July 1, 2000, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. Advantage Plus I Base Rates are as follows:

	<u>Base Rates</u>
Switched Services	\$0.1165
Dedicated Services	\$0.0635

**Missouri Public
Service Commission**

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**Missouri Public
Service Commission**

5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

The monthly minimum commitments for Advantage Plus I combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

Switched Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$500.00	10.0%	12.5%
\$1,000.00	12.5%	15.0%
\$3,000.00	15.0%	17.5%
\$5,000.00	17.5%	20.0%
\$7,000.00	20.0%	22.5%

Dedicated Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$3,000.00	5.0%	7.5%
\$5,000.00	7.5%	10.0%
\$7,000.00	10.0%	12.5%
\$10,000.00	12.5%	15.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**Missouri Public
Service Commission**

5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless MCI WorldCom has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another MCI WorldCom service with equal or greater term and minimum usage commitment:

- A. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- B. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**Missouri Public
Service Commission**

5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that MCI WorldCom-caused quality deficiencies in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate MCI WorldCom Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which MCI WorldCom fails to correct MCI WorldCom-caused quality deficiencies.

The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

**Missouri Public
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.5 Promotional Offerings (Cont'd)

REC'D JUL 11 2001

5.5.4 Block of Minutes Promotion

Service Commission

Beginning February 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than September 30, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by December 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

Missouri Public

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Service Commission

Issued: July 11, 2001

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Sandy Chandler.
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

REC'D MAY 11 2001

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion

Beginning February 11, 2001 and ending June 30, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than June 31, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by September 30, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

CANCELLED

AUG 10 2001
by 3rd RP 297.5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUN 10 2001

Issued: May 11, 2001

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Sandy Chandler.
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

RECEIVED

5.5 Promotional Offerings (Cont'd)

JAN 12 2001

5.5.4 Block of Minutes Promotion

**MISSOURI
Public Service Commission**

Beginning February 11, 2001 and ending March 31, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1. T

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than March 31, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by June 30, 2001. T

Definitions: For purposes of this promotion, the following definitions apply: T

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

FILED

CANCELLED

FEB 11 2001

JUN 10 2001

**MISSOURI
Public Service Commission**

2nd RP 297.5
**MISSOURI
Public Service Commission**

Issued: January 12, 2001

Effective: February 11, 2001

Sandy Chandler.
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

REC'D NOV 09 2000

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion

Beginning December 9, 2000 and ending December 31, 2000, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than December 31, 2000, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by March 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

CANCELLED

Missouri Public
Service Commission

FEB 11 2001

ST/RP 297.5

Public Service Commission
MISSOURI

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.5 Promotional Offerings (Cont'd)

REC'D JUL 11 2001

5.5.4 Block of Minutes Promotion (Cont.)

Service Commission

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending October 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

Missouri Public

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Service Commission

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Missouri Public
Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D MAY 11 2001

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion (Cont.)

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending July 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

CANCELLED

AUG 10 2001
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Public Service Commission
MISSOURI

Missouri Public
Service Commission

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Sandy Chandler.
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

RECEIVED

5.5 Promotional Offerings (Cont'd)

JAN 12 2001

5.5.4 Block of Minutes Promotion (Cont.)

**MISSOURI
 Public Service Commission**

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending March 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

CANCELLED

JUN 10 2001

2nd RP 297.6
**MISSOURI
 Public Service Commission**

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

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**MISSOURI
 Public Service Commission**

Issued: January 12, 2001

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion (Cont.)

Missouri Public
Service Commission

REC'D NOV 09 2000
N

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending January 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

CANCELLED

FEB 11 2001

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Public Service Commission
MISSOURI

Missouri Public
Service Commission

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Effective: December 9, 2000

Sandy Chandler.
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REC'D MAR 20 2002

5. SERVICE DESCRIPTIONS AND CHARGES (Con't)

5.5 Promotional Offerings (Con't)

Service Commission

5.5.5 Local Nationwide One Promotion

Beginning March 29, 2002 and ending June 30, 2002, the Company will offer the following promotion to (a) new facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service); and (b) existing facilities-based business customers who order a new T-1 of Promotional Service.

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Benefits: Enrolled Customers may select a metered plan or flat rate plan. The following monthly recurring charge (Promotional Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$280.60
Flat Plan \$635.60

Local ISDN-PRI
Metered Plan \$241.00
Flat Plan \$596.00

Customers selecting the Metered Plan will receive the following promotional monthly usage rates:

1st Minute Each Additional Minute
\$0.0158 \$0.0095

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this promotion. Existing customers enrolled in the Local All Inclusive T-1 Promotion I are not eligible to receive the benefits of this promotion for new Promotional Service.

Missouri Public

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Service Commission

Issued: March 20, 2002

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5. SERVICE DESCRIPTIONS AND CHARGES (Con't)

REC'D NOV 01 2001

5.5 Promotional Offerings (Con't)

Service Commission

5.5.5 Local NationwideOne Promotion

Beginning December 1, 2001 and ending February 28, 2002, the Company will offer the following promotion to (a) new facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service); and (b) existing facilities-based business customers who order a new T-1 of Promotional Service.

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Benefits: Enrolled Customers may select a metered plan or flat rate plan. The following monthly recurring charge (Promotional Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

CANCELLED

Metered Plan \$280.60
Flat Plan \$635.60

MAR 29 2002

Local ISDN-PRI
Metered Plan \$241.00
Flat Plan \$596.00

LSR 5297.7
Public Service Commission
MISSOURI

Customers selecting the Metered Plan will receive the following promotional monthly usage rates:

1st Minute Each Additional Minute
\$0.0158 \$0.0095

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this promotion. Existing customers enrolled in the Local All Inclusive T-1 Promotion I are not eligible to receive the benefits of this promotion for new Promotional Service.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: November 1, 2001

Effective: December 1, 2001

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Missouri Public

FILED DEC 01 2001

Service Commission

SERVICE DESCRIPTION AND CHARGES (CONT'D)

REC'D MAR 28 2002

5 PROMOTIONAL OFFERINGS (CONT'D)

Service Commission

5.5.6 Long Distance Express Promotion

Beginning April 8, 2002 and ending June 30, 2002, the Company will offer the following promotion to new and existing customers business customers who receive interstate service under Special Customer Arrangement (SCA) Guide Type 1 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

To be eligible to receive the benefits of this promotion, the customer must commit to a new term of service for one year.

Benefits: The following per-minute usage rate will apply to intrastate usage. Usage rates are based on origination type for outbound (including calling card) usage and termination type for inbound usage.

<u>Outbound Service Origination Type/ Inbound Service Termination Type</u>	<u>Per-Minute Rate</u>
Dedicated	\$0.0770
Local Network Connection	\$0.0770
Switched/Card	\$0.1499

Other Conditions: Customers enrolled in this promotion are not eligible to receive the benefits of any discounts (including term plan discount) or other promotions.

Missouri Public

FILED APR 08 2002

Service Commission

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Effective: April 8, 2002

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Chicago, IL 60618

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T
T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and Long Distance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T
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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.7 MCI Loyalty Plus Promotion I

Service Commission

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16. N

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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SEP 12 2004
 BY 4/RS297.9
 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED DEC 19 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.7 MCI Loyalty Plus Promotion I

Service Commission

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16. N

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

CANCELLED

SEP 12 2004
 BY 4/RS297.9
 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED DEC 19 2003

Missouri Public

REC'D OCT 30 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Service Commission

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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Service Commission

FILED DEC 01 2003

Missouri Public

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

RECD AUG 13 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Service Commission

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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 MISSOURI

Missouri Public
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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

**Missouri Public
Service Commission**

5.5.7 MCI Loyalty Plus Promotion I

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and LongDistance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

Missouri Public

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.8 MCI Loyalty Plus Promotion II

Service Commission

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And
 Product Package SCA Guide Types 13, 14, 15 and 16. N
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TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED DEC 19 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

REC'D OCT 30 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Service Commission

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

REC'D AUG 13 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Service Commission

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 3, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

Missouri Public
Service Commission

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

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Missouri Public Service Commission

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and Long Distance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

Missouri Public

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.9 MCI Loyalty Plus Promotion III

Service Commission

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, T2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And
 Product Package SCA Guide Types 13, 14, 15 and 16. N
N

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

CANCELLED

SEP 12 2004
 By 44RS297.11
 Public Service Commission
 MISSOURI

**Missouri Public
 Service Commission**

FILED DEC 19 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

REC'D OCT 30 2003

Service Commission

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

CANCELLED

DEC 19 2003
 3rd RS 297.11
 Public Service Commission
 MISSOURI

Missouri Public Service Commission

FILED DEC 01 2003

5. Service Description and Charges

Missouri Public

5.5 Promotional offerings (Cont.)

REC'D AUG 13 2003

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Service Commission

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

CANCELLED

DEC 01 2003
 ANDRS 297.11
 Public Service Commission
 MISSOURI

**Missouri Public
 Service Commission**

FILED SEP 13 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

**Missouri Public
Service Commission**

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

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**Missouri Public
Service Commission**

FILED AUG 01 2003

CANCELLED

SEP 13 2003

by STARS 9711
Missouri Public Service Commission

5. Service Description and Charges5.5 Promotional offerings (Cont.)5.5.10 MCI No Risk Customer GuaranteeOffer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between December 1, 2003 and March 31, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

ALL MATERIAL ON THIS PAGE IS NEW.

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Effective December 1, 2003

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September 5, 2005
Missouri Public
Service Commission
TN-2006-0014

Carmen L. Feliciano
205 N. Michigan Ave.
Chicago, IL 60601

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Satisfaction Guarantee-Install Guarantee

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to March 31, 2004: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

Eligibility: Between December 19, 2003 and March 31, 2004, Customer must:

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

ALL MATERIAL ON THIS PAGE IS NEW

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Effective December 19, 2003

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September 5, 2005
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Service Commission
TN-2006-0014

Carmen L. Feliciano
205 N. Michigan Ave.
Chicago, IL 60601

5. Service Description and Charges5.5 Promotional offerings (Cont.)5.5.12 MCI Business Services 90-day Satisfaction GuaranteeOffer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between October 15, 2004 and November 30, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.12 MCI Business Services 90-day Satisfaction Guarantee

Offer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between September 12, 2004 and September 30, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

ALL MATERIAL ON THIS PAGE IS NEW.

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Install Guarantee

Offer:

A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to November 30, 2004: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date. T

Eligibility:

Between October 15, 2004 and November 30, 2004, Customer must: T

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Install Guarantee

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to September 30, 2004; (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

Eligibility: Between September 12, 2004 and September 30, 2004, Customer must:

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

ALL MATERIAL ON THIS PAGE IS NEW

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

RECD SEP 09 1999

5.6 Special Services

A. Description

Special Service is deemed to be any request for service for which there is not a prescribed rate in this tariff.

B. Application

Special Service charges will apply:

- (1) when, at the request of the customer, the Company obtains facilities or provides technical assistance not normally required to provide service,
- (2) when special signalling, conditioning, equipment or other features are required to make customer provided equipment compatible with the Company's service.
- (3) when, at the request of the customer, installation or maintenance is performed outside of normal business hours, or is extended beyond normal business hours due to circumstances not the fault of the Company.
- (4) when additional testing is requested in excess of the normal testing required to provide service.

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99-588

MISSOURI

Public Service Commission

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Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328

NOV 30 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.6 Special Services 9(Cont.)

C. Charges

Special Service charges will be equivalent to the actual or estimated cost of furnishing such services, based on the following:

- (1) equipment and materials used
- (2) engineering, labor and supervision
- (3) transportation
- (4) maintenance
- (5) any other identifiable cost related to the service provided
- (6) an amount for return.

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Service Commission

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Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.7 Special Service Arrangements

REC'D SEP 09 1999

A. Service Description

Customer specific special arrangements may be furnished in addition to existing tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon the customer's request. Unless otherwise specified, regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this tariff. Special service arrangements are established for specialized or customized customer service requirements.

The specific terms and conditions applicable to each special service arrangement will be described below:

1. Type A Service: Type A Service is an intrastate dedicated and/or switched network service which may be provided to the State of Missouri, its agencies and funded institutions in response to Invitation to Bid. The General Rules, Conditions, Specifications, and Special Requirements of each IBT shall be considered as part of this Type A Service, unless otherwise agreed to by the parties or in conflict with this tariff, at which this tariff shall prevail.

(a) Rates

<u>SERVICE</u>	<u>RATE</u>
Dedicated Intrastate Peak	ICB ^{1/}
Dedicated Intrastate Off Peak	ICB ^{1/}
Dedicated Intrastate Toll-Free Peak	ICB ^{1/}
Dedicated Intrastate Toll-Free Off Peak	ICB ^{1/}
Switched Intrastate Toll-Free	ICB ^{1/}

^{1/} Rates for services offered on an Individual Case Basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

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Sandy Chandler.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328

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MISSOURI
Public Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

REC'D SEP 09 1999

5.7 Special Service Arrangements (Cont'd)

A. Service Description (Cont'd)

2. Type B Service: Type B Service is an intrastate private line network service which may be provided to the State of Missouri, its agencies and funded institutions in response to Invitation to Bid. The General Rates, Rules, Conditions, Specifications, and Special Requirements of each IBT shall be considered as part of this Type B Service, unless otherwise agreed to by the parties or in conflict with this tariff, at which this tariff shall prevail.

(a) Rates

<u>SERVICE</u>	<u>RATE</u>
Switched Private Line	ICB 1/
Virtual Private Line	ICB 1/

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99-588

MISSOURI

Public Service Commission

1/ Rates for services offered on an Individual Case Basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.8 Miscellaneous Charges

Missouri Public
Service Commission

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