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5.4 Other Service Arrangements (Cont'd)

.18 Agency Program A

Missouri Public  
Service Commission

REC'D NOV 09 2000

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section 5.5.4.18D.

A. Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

B) Term Plans

Term plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

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FILED DEC 09 2000

Issued: November 9, 2000

Effective: December 9, 2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

.18 Agency Program A (Cont.)

Missouri Public  
Service Commission

REC'D NOV 09 2000

C. Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intralata calls.

	<u>Switched</u>	<u>Dedicated</u>
Outbound/Inbound	\$0.1588	\$0.1013

Calling Card: Customers will be charged \$0.069 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D SEP 09 1999

5.5 Promotional Offerings

Certain promotional offerings may be provided from time to time via this tariff. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations, subject to prior notification and approval of the Missouri Public Service Commission.

5.5.1 Bottom Line Business Promotion 1/

Beginning September 18, 1996 through December 31, 1996, the Company will offer new small business customers, either month-to-month or Term, a discounted switched flat rate schedule that will apply to both outbound and inbound intrastate calls. Customers can receive this discounted rate month-to-month or sign a Term Agreement of one (1) year. Written notice of intent to cancel the Term Agreement must be given thirty (30) days prior to the end of the term; Customers who do not formally cancel this service will be automatically renewed for another one (1) year term. Calls will be billed in thirty (30) second initial increments and rounded to the next higher six (6) second increment. No other discounts apply under this offer and this offer cannot be combined with any other promotions and/or offers unless specified by the Company.

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1/ Beginning April 20, 1997 through June 30, 1997, the special rates offered under the Bottom Line Business promotion will be available to new customers under the terms and conditions defined herein.

1/ Beginning August 7, 1997 through August 31, 1997, the special rates offered under the Bottom Line Business promotion will be available to new customers under the terms and conditions defined herein.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont.)

5.5.1 Bottom Line Business Promotion (Cont.)

	<u>Base Rates</u> <u>Month-to-Month</u>	<u>Base Rates</u> <u>1 - Year Term</u>	<u>Toll-Free#</u> <u>Charge</u>
Switched:			
Outbound/Inbound	\$0.1732	\$0.1732	\$3/number

Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold (\$100) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers who cancel their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to the termination charges stated above.

Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.

WRITTEN NOTICE OF RATE INCREASE  
 AND ITS EFFECTIVE DATE FILED ON  
12/30/99  
 (DATE)  
 PURSUANT TO SECTION 392.500 (2)  
 RSMO SUPP. 1985  
 EFFECTIVE DATE OF RATE INCREASE  
2/1/00  
 (DATE)

Issued: December 30, 1999

Effective: February 1, 2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion 1/

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REC'D SEP-09 1999

Beginning November 22, 1996 through December 31, 1996, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth (4th) invoice period and monthly thereafter. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. Advantage Plus Base Rates are as follows:

	<u>Base Rates</u>
Switched Services	\$0.1426
Dedicated Services	\$0.0923

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1/ Beginning March 16, 1997 through July 31, 1997, this promotion will be available to new customers under the terms and conditions defined above.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
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5.5 Promotional Offerings (Cont'd)

REC'D SEP 09 1999

5.5.2 Advantage Plus II Promotion (Cont.)

The monthly minimum commitments for Advantage Plus combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

Switched Services:

<u>Monthly Minimum Commitment</u>	<u>Discount 12 Month</u>	<u>Percentage 24 Month</u>
\$500.00	10.0%	12.5%
\$1,000.00	12.5%	15.0%
\$1,500.00	13.5%	16.5%
\$2,000.00	15.0%	17.5%
\$5,000.00	17.5%	20.0%
\$7,000.00	20.0%	22.5%

Dedicated Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$1,500.00	0.0%	2.5%
\$2,000.00	5.0%	7.5%
\$5,000.00	7.5%	10.0%
\$7,000.00	10.0%	12.5%
\$10,000.00	12.5%	15.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion (Cont'd)

Missouri Public  
Service Commission

REC'D SEP 09 1999

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless Company has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another Company service with equal or greater term and minimum usage commitment:

- A. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- B. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.2 Advantage Plus II Promotion (Cont'd)

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Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that quality deficiencies solely caused by Company in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate Company Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which Company fails to correct such quality deficiencies. Provided, nothing contained herein shall impose any liability on Company and Customer's sole remedy shall be the termination of the affected service as described. The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.3 Advantage Plus I Promotion

Beginning June 1, 2000 through July 1, 2000, the Company will offer new customers who sign a one (1) or two (2) year term commitment and meet certain monthly minimum usage requirements a single flat rate for both peak and off-peak dedicated and switched services. The customer must sign an Extended Service Plan (ESP) agreement under which the discounts will apply to both peak and off-peak intrastate usage for the term of the agreement. Customers will be billed at the stated minimums agreed upon if the monthly minimum is not met. Domestic "toll-free", domestic and international outbound calls along with intrastate usage contribute to meeting the monthly minimum commitment. Billing increments applying to both outbound and "toll-free" calls will be an initial minimum increment of eighteen (18) seconds and additional increments of six (6) seconds for switched services and an initial minimum increment of twelve (12) seconds and additional increments of six (6) seconds for dedicated services. All fractional per call charges will be rounded to the nearest whole cent. Advantage Plus I Base Rates are as follows:

	<u>Base Rates</u>
Switched Services	\$0.1165
Dedicated Services	\$0.0635

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

The monthly minimum commitments for Advantage Plus I combined intrastate, domestic "toll-free", domestic and international outbound usage are as follows:

Switched Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$500.00	10.0%	12.5%
\$1,000.00	12.5%	15.0%
\$3,000.00	15.0%	17.5%
\$5,000.00	17.5%	20.0%
\$7,000.00	20.0%	22.5%

Dedicated Services:

<u>Monthly Minimum Commitment</u>	<u>Discount Percentage</u>	
	<u>12 Month</u>	<u>24 Month</u>
\$3,000.00	5.0%	7.5%
\$5,000.00	7.5%	10.0%
\$7,000.00	10.0%	12.5%
\$10,000.00	12.5%	15.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

In addition to the above listed interstate discounts for maintaining a monthly minimum, this promotion provides for an additional discount of ten percent (10%) off of the customer's intrastate base rates listed above. When the customer has completed the term commitment, service will automatically be renewed for additional term(s) of the agreement unless MCI WorldCom has received the customer's written notice to terminate the agreement not less than thirty (30) days prior to the then existing term expiration date. Customers who terminate service prior to the end of the Term in any manner other than stated will be liable for an ESP termination charge of an amount equal to the greater of the following, unless Customer converts to another MCI WorldCom service with equal or greater term and minimum usage commitment:

- A. If the termination becomes effective prior to the completion of the first year of the Customer Term, then the charge shall be an amount equal to the monthly minimum billing commitment times the number of months remaining in Term through the expiration of the first year. If applicable, twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of remaining months in the Term beyond the first year) will also be included.
- B. If the termination becomes effective after the completion of the first year, then the charge shall be an amount equal to twenty-five percent (25%) of the balance remaining (monthly minimum billing commitment times the number of months remaining in the Term).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont'd)

REC'D MAY 02 2000

5.5.3 Advantage Plus I Promotion (Cont.)

Upon execution of the ESP Agreement, the Customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of Customer's desire to cancel the ESP Agreement without penalty or further obligation, except for charges incurred up to the date of termination, in the event that MCI WorldCom-caused quality deficiencies in the provision of telecommunications service hereunder are demonstrated by Customer to affect adversely and materially Customer's telecommunications applications (such a termination under this clause constituting a Termination for Cause). A Termination for Cause shall not be effective unless Customer has reported trouble on an ANI or circuit-specific basis to (and received a corresponding trouble ticket form) the appropriate MCI WorldCom Support Center and a period of not less than thirty (30) days after receipt of Customer's written notice of termination has elapsed during which MCI WorldCom fails to correct MCI WorldCom-caused quality deficiencies.

The ESP is subject to the general terms, and conditions and rates of this Tariff and/or Service or Credit Application forms executed in connection with the services provided herein. No other discounts will apply under this offer and this offer cannot be combined with any other promotions and/or offers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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2nd FL  
Alpharetta, GA 30022

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