# TITLE SHEET

# CENTURYTEL OF MISSOURI, LLC

# INTRASTATE INTRALATA

WIDE AREA TELECOMMUNICATIONS SERVICE

Applying to the Intrastate Services of this Company in Missouri

Issued: July 18, 2002

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#### Symbols

Explanation of Symbols:

- C To signify a changed regulation.
- D To signify a discontinued rate or regulation.
- I To signify an increased rate.
- M To signify a move in text from one area of the the tariff to another but no change in rate, treatment or regulation.
- N To signify a new rate or regulation.
- R To signify a reduced rate.
- T To signify a change in text but no change in regulation.

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# A. APPLICATION OF TARIFF

- 1. This tariff is applicable to Wide Area Telecommunications Services (WATS) furnished or made available by the Telephone Company over service components located wholly within or partly within the local Access and Transport Areas (LATA's) of the State of Missouri between points within LATA's of the State of Missouri and where the respective rate centers of such points are also located in said State.
- 2. CenturyTel of Missouri, LLC serves the following exchanges in Missouri:

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# WIDE AREA TELECOMMUNICATIONS SERVICE

#### A. APPLICATION OF TARIFF

2. (Cont'd)

#### a. CenturyTel of Missouri, LLC exchanges

Alton	Columbia	Hawk Point		
Ashland Augusta	Conway Crane	Hermann Hermitage High Hill Highlandville	Morrison Moscow Mills Mount Sterling	Seymour
Ava	Cross Timbers Cuba	Holstein	Mtn. View	Shell Knob Sparta
	Dardenne/Lake St. Louis Defiance	Hurley	New Melle Niangua	Sturgeon Summersville Thayer
Belle Bland Blue Eye	Dora	Jamestown Jenkins	O'Fallon Old Monroe	Theodosia Thomasville
Bourbon Bradleyviile	Elkland	Jonesburg Ozark	Тгоу	Truxton
Branson Branson West		Kimberling City Koshkonong	Pittsburg	Urbana
	Exeter	-	Prairie Home	Vichy
Buffalo	Foley Fordland Foristell		Preston Protem	Warrenton Washbum
Cabool	Forsyth	Leasburg	Reeds Spring	Wasola
Cape Fair Cassville	Gainesville Galena	Louisburg	Rocheport	Wentzville West Plains
Cauffield Cedar Creek			Rockaway Beach	Wheatland
Centralia Chamois	Hallsville	Mansfield Mano Marshfield	Safe St. James St. Pete <b>rs</b>	Willow Springs Winfield
Clark		Marthasville		Wooldridge Wright City

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# A. APPLICATION OF TARIFF

(Reserved for Future Use)

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#### B. GENERAL REGULATIONS (Cont'd)

#### 1. Definitions

The following definitions pertain to Wide Area Telecommunications Service. Other terms used in Tariff are found in the Definitions section of the Telephone Company's General and Local Exchange Tariff.

<u>BUSINESS LINE 800:</u> Business Line 800 is a terminating service which allows inbound toll-free 800 calls to terminate on any business line, i.e., business individual line, business trunk (PBX) or CentraNet.

<u>INTEREXCHANGE CUSTOMER(S) (IC):</u> Denotes any individual, partnership, association, corporation or governmental agency or any other entity which subscribes to the services offered under the Facilities for Intrastate Access Tariff to provide interstate telecommunications services for its own use or for the use of its customers (End Users).

<u>INTRALATA:</u> Wide Area Telecommunications Service where the originating service point location and the terminating service point location are within the same Local Access and Transport Area (LATA).

<u>JOINTLY PROVIDED WATS SERVICE</u>: Jointly provided WATS Service is an arrangement between the Telephone Company and an interexchange customer (IC). This arrangement provides end user billing of intraLATA WATS/800 usage at the intraLATA WATS/800 rates found in this tariff. End user billing may be subject to interim regulations found in Section I of this Tariff. InterLATA usage will be billed at the rates of the IC. If the calling scope of the WATS Access Line is limited to calling within the state of Missouri, the WATS Access Lines found in this tariff will be used to provide the WATS/800 Service.

<u>LOCAL ACCESS AND TRASPORT AREA (LATA)</u>: The Local Access and Transport Area denotes a geographical area established for the administration of communications service. It encompasses designated local operating Telephone company exchanges which are grouped to serve common economic and miscellaneous purposes.

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# B. GENERAL REGULATIONS (Cont'd)

#### 1. Definitions (Cont'd)

LOCAL EXCHANGE CARRIER (LEC): The certificated provider of basic local exchange telephone service.

MOVE: A change in location on the same premises of the customer's WATS Access Line.

<u>MULTILINE TERMINATING SYSTEM</u>: Switching equipment (i.e., PBX, Centrex, ACD, tandem switching equipment) and Key telephone-type systems which are capable of terminating more than one central office line, WATS Access Line, Private Line Service or communications system.

<u>NON-JOINTLY PROVIDED WATS SERVICE</u>: At the option of the interexchange customer (IC) providing interLATA service to the end user, the IC may choose to not jointly provide WATS Service with the Telephone Company. If the WATS Service is not jointly provided, the Telephone Company will bill message toll rates for intraLATA calls originated on the interLATA-only WATS Access Lines. For intraLATA 800 service calls the rates found in Section D.4, Paragraph D.4.a.3), of this tariff apply.

<u>OUTWARD WATS</u>: The furnishing of service components for dial-type telephone communications from an Outward WATS access line to the intraLATA local and toll service points within the State of Missouri in accordance with the regulations and schedules of charges as specified herein, except as provided in the following:

InterLATA dial-type telephone communication from the Outward WATS access line provided by the Telephone Company is furnished by an interexchange customer. Any interexchange customer may provide interLATA service using the Telephone Company-provided WATS access line, subject to the availability and compatibility of the service components of the Telephone Company and of the interexchange customer.

If the subscriber to interLATA WATS does not subscribe to the intraLATA WATS, calls made within the same LATA over service components wholly provided by the Telephone Company over Telephone Company-provided WATS access line will be billed at charges for local and toll calls specified in the Company's Tariffs.

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#### B. GENERAL REGULATIONS (Cont'd)

1. Definitions (Cont'd)

<u>RESIDENCE LINE 800</u>: Residence Line 800 is a terminating service which allows inbound toll-free 800 calls to terminate on any residential individual line.

<u>SERVICE POINT</u>: When used in connection with customer-provided communications channels or systems, denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, in the normal mode of operations, for communications with service points or customer premises equipment located on the premises.

TELEPHONE COMPANY: CenturyTel of Missouri, LLC

<u>TOLL COMPLEX</u>: Generally an Operator Toll Complex, Class Four office and its subtending toll routes as traditionally known, expanded to include certain non-operator complexes as agreed upon by the involved Local Exchange Carriers.

<u>WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)</u>: The furnishing of service for dial-type telephone communications between a WATS access line and intraLATA service points within the State of Missouri. This service is provided only in conjunctions with participating interexchange customers for the provision of intrastate WATS or WATS-like Services. The WATS charges set forth in this Tariff are in payment for the intraLATA service furnished between the originating and terminating service points. Interexchange Carriers with which the Company will jointly provide intrastate WATS and WATS-like Services are those carriers certificated by the Missouri Public Service Commission in this state. The term WATS refers to both Outward WATS and 800 (INWATS) Service unless otherwise specified.

<u>WATS ACCESS LINE</u>: A line from the customer's premises to a Telephone Company serving office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 Service, but not for both.

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#### B. GENERAL REGULATIONS (Cont'd)

#### 1. Definitions (Cont'd)

<u>800 SERVICE</u>: The furnishing of service components for dial-type telephone communication to an 800 Service access line from intraLATA toll service points within the State of Missouri in accordance with the regulations and schedules of charges as specified herein, except as provided in the following:

InterLATA dial-type telephone communication to an 800 Service access line provided by the Telephone Company is furnished by an interexchange customer. Any interexchange customer may provide interLATA service using the Telephone Company provided 800 Service access line, subject to the availability and compatibility of the service components of the Telephone Company and of the interexchange customer.

Since interLATA calls cannot be prevented from reaching an 800 Service number, the customer subscribing to intraLATA 800 Service must also subscribe to an interLATA 800 Service or similar service provided by an interexchange customer.

#### 2. Undertaking of Telephone Company

Transmitting Messages - The Telephone Company does not transmit messages but furnishes the use of its services to its customers for communications.

The design, maintenance and operation of Wide Area Telecommunications Service envisions that communications will originate or terminate at a WATS service point for the purpose of communicating with service points in the specified service areas. Connections of customer premises equipment or communications systems or interexchange customer-provided premises equipment or communications systems to WATS may be made. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

3. Availability of Service

Service is furnished subject to the availability of the service components required. The Telephone Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

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# B. GENERAL REGULATIONS (Cont'd)

- 4. Liability of Telephone Company
  - a. In view of the fact that the customer has exclusive control of his communications over the services furnished him by the Telephone Company, and of the other uses for which service components may be furnished him by the Telephone Company and because of unavoidableness of errors incident to the services and to the use of such service components of the Telephone Company, the services and service components furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.
  - b. The Telephone Company's failure to provide or maintain service under this Tariff shall be excused by labor difficulties, governmental order, civil commotions, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the interruption allowance provisions of this Tariff.
  - c. With respect to any claim or suit, by a customer or by any others, for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission or service occurring in the course of furnishing service, channels or other service components, the Telephone Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistake, omission, interruption, delay, error or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this Tariff as an allowance for interruptions. However, such mistakes, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer or which arise from or in connection with the use of customer premises equipment or service components shall not result in the imposition of any liability whatsoever upon the Telephone Company.

Jeffrey Glover Vice President External Relations Monroe, Louisiana

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#### B. GENERAL REGULATIONS (Cont'd)

- 4. Liability of Telephone Company (Cont'd)
  - d. The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the service components or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, service components furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with service components provided by the Telephone Company.
  - e. When the lines of other telephone companies are used in establishing connections to service points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.
  - f. The Telephone Company does not guarantee nor make any warranty with respect to service components provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer, or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said service components so provided.

The Company may require each customer to sign an agreement for the furnishing of such service components as a condition precedent to the furnishing of such equipment.

The customer shall furnish, install and maintain sealed conduit with explosion proof fittings between the service components provided in an explosive atmosphere and point outside the hazardous area where connection may be made with regular service components of the Company. The customer may be required to install and maintain these service components within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

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#### B. GENERAL REGULATIONS (Cont'd)

- 4. Liability of Telephone Company (Cont'd)
  - g. The charges specified in this Tariff do not encompass work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer, nor do they encompass work once begun being interrupted by the customer. If the customer requests that overtime be performed or interrupts work once begun, an additional charge based on the additional costs involved applies.
- 5. Limitation of Service
  - a. WATS does not include person-to-person, collect, conference or other calls requiring operator handling, except that an operator will reach the called telephone number where service components are not available for customer dial completion.
  - b. WATS is not represented as adapted for connection to other services of the Telephone Company or to customer-provided systems. The service includes the provision of satisfactory transmission only between the access line and the calling or called station. The access line will be terminated only at a customer's premises located in the same serving exchange of the same state as that for which the rate applies.
- 6. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

- 7. Suspension and Termination of Service for Cause
  - a. The WATS Access Line may be suspended by the Telephone Company in accordance with the Telephone Company's General and Local Exchange Tariff. For the purposes of administering this provision, the WATS Access Line is considered business service.

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# B. GENERAL REGULATIONS (Cont'd)

- 7. Suspension and Termination of Service for Cause (Cont'd)
  - b. Upon nonpayment of any sum due the Telephone Company, or upon a violation of any of the conditions governing the furnishing of service, the Telephone Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service. This written notice shall be sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. If in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be discontinued after 48 hours written notice has been furnished to the customer.
  - c. 800 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without injurious effects upon it or any other service rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish 800 Service to any customer without incurring any liability if the use of the service would interfere with or impair WATS or any other service rendered by the Telephone Company, provided that in the case of termination of service, at least five days have elapsed following written notification to the subscriber by mail or in person of the Telephone Company's intention to terminate the service for such cause.
  - d. The rules and regulations as applied to billing and collection practices for services provided to customers are found in the Telephone Company's General and Local Exchange Tariff.
  - e. The WATS Access Line may not be suspended at the customer's request.
- 8. Use of the Service by the Customer
  - a. The service is provided for use by the customer and may be used by others when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Tariff.
  - b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes, but is not limited to:

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#### B. GENERAL REGULATIONS (Cont'd)

- 8. Use of the Service by the Customer (Cont'd)
  - b. (Cont'd)
    - The placing or acceptance of WATS call in response to any uncompleted long distance message toll call which was not completed in order to transmit or receive intelligence without the payment of the applicable long distance message toll charge.
    - 2) The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain Wide Area Telecommunications Service by rearranging, tampering with or making connection with any service components of the Telephone Company or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or in part, of the regular charge for such service.
    - 3) The use of the service or service components of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment or harass another.
    - 4) The use of profane or obscene language.
    - 5) The use of the service in such a manner as to interfere unreasonably with the use of service by one or more other customers.
- 9. Advance Payments

Applicants for service who do not have an account with the Telephone Company or whose financial responsibility is not a matter of general knowledge may be required to make an advance payment at the time of application equal to the Installation Charges, if applicable, and at least one month's estimated charges for the service desired.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

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#### B. GENERAL REGULATIONS (Cont'd)

- 10. Payment of Charges
  - a. The customer is responsible for payment of all charges for service furnished. Charges are based on Tariff rates and regulations in effect at the time the service is furnished. Usage charges are billed at the end of the billing cycle. All other recurring charges are billed monthly in advance. All charges are due when the bill is rendered.
  - b. The rules and regulations as applied to billing and collection practices for services provided to customers are found in the Telephone Company's General and Local Exchange Tariff.
- 11. Deposits

The Telephone Company may require an applicant or a present customer to post a deposit in accordance with the provisions found in the Telephone Company's General and Local Exchange Tariff.

12. Defacement of Premises

The Telephone Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the installation of the service components and associated wiring furnished by the Telephone Company in such premises or by the installation or removal thereof when such defacement or damage is not the result of negligence of the agents or employees of the Telephone Company.

13. Theft of Service Components

The customer is required to reimburse the Telephone Company for any loss through theft of the service components on the customer's premises.

- 14. Cancellation of Application for Service
  - a. Where an application for service is canceled by the applicant prior to the start of installation of service components, no charge applies.
  - b. Where installation of service components has been started prior to the cancellation, Installation Charges as set forth in D.8.a apply.

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#### B. GENERAL REGULATIONS (Cont'd)

15. Minimum Contract Period

The minimum contract period is one day.

- 16. Rates for Fractional Periods
  - a. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charges based on the actual number of days the service is furnished.
  - b. To determine charges for a fractional part of a month, every month is considered to have 30 days.
- 17. Maintenance and Repairs

The Telephone Company undertakes to maintain and repair the service components which it furnishes to customers. The customer shall be responsible for damages to service components of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any service components installed by the Telephone Company except upon the written consent of the Telephone Company.

A nonrecurring Maintenance of Service charge will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of customer premises equipment or service components.

The Maintenance of Service charge for CenturyTel of Missouri can be found in the General and Local Exchange Tariff.

18. Access to Customers Premises

The agents and employees of the Telephone Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the service components of the Telephone Company or upon termination of the service for the purpose of removing such service components.

\* See A.2.a for exchange listings.

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#### B. GENERAL REGULATIONS (Cont'd)

- 19. Allowance for Interruptions
  - a. Credit is allowed for interruption of the access line of 24 consecutive hours or more after being reported out of order. Interruption to the access line, not due to the negligence of the customer, is credited at one-thirtieth of the monthly charge for the access line for each 24 hours or major fraction thereof of interruption. The refund may be accomplished by a credit on a subsequent bill for WATS Service.
  - b. Message Toll Service furnished at the customer's request when his Wide Area Telecommunications Service is interrupted is charged for at the Message Toll rates contained in the Telephone Company's Long Distance Message Telecommunications Service Tariff.
- 20. Special Construction
  - a. Rates and charges for special construction will be provided as set forth in the General and Local Exchange Service Tariff.
  - b. Special Construction is that construction undertaken:
    - 1) Where service components are not presently available, and there is no other requirement for the service components so constructed.
    - 2) Of a type other than that which the Telephone Company would normally utilize in the furnishing of its services.
    - 3) Over a route other than that which the Telephone Company would normally utilize in the furnishing of its services.
    - 4) In a quantity greater than that which the Telephone Company would normally construct to serve the customer's needs.
    - 5) On a temporary basis until permanent service components are available.
    - 6) Involving abnormal costs.
    - 7) In advance of the normal construction on an expedited basis.

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#### B. GENERAL REGULATIONS (Cont'd)

- 20. Special Construction (Cont'd)
  - c. A request for charges for special construction will be subject to a special Quotation Charge for the direct administrative and engineering costs associated with the preparation of that particular quotation. The amount of such charges will be credited to the account of the customer when an order for that particular special construction is received within 90 days of the quotation. The customer will authorize, through a designated representative, the request for a quotation before the Telephone Company undertakes any work involved in developing such quotations.

#### C. CONNECTION OF CUSTOMER PREMISES EQUIPMENT AND COMMUNICATIONS SYSTEMS

Customer premises equipment and communications systems may be connected at the customer's premises to Wide Area Telecommunications Service furnished by the Telephone Company when such connections are made in accordance with the provisions set forth in the Telephone Company's General and Local Exchange Tariff.

#### D. RATES

1. General

Each WATS access line will be arranged, at the option of the customer, for either Outward or 800 Service, but not both.

Rates for the 800 Service access line in Paragraph D.4.a.1), and the Outward WATS access line in Paragraph D.4.b.1), following, are for the IntraLATA portion only.

Service Charge(s) will apply for premises charges as found in the Telephone Company's General and Local Exchange Tariff.

2. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

a. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

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#### D. RATES (Cont'd)

- 2. Rate Periods (Cont'd)
  - b. Evening Period

5 p.m. to 11 p.m. Sunday through Friday

c. Night/Weekend Period

11 p.m. to 8 a.m. all days 8 a.m. to 11 p.m. Saturday 8 a.m. to 5 p.m. Sunday

3. Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

4. Access Lines - Inward WATS (800 Service) or Outward WATS

а.	800 Service*		Monthly Rate	<u>GSEC</u>
	1)	IntraLATA Access Line, each	\$35.50	INTRAIACC

2) IntraLATA Monthly Usage

See Rate Tables following.

3) Non-jointly Provided IntraLATA Usage Rate

Under this option, it is not required that the interexchange customer jointly provide 800 service with the Telephone Company. At the option of the interexchange customer providing interLATA 800 service, and with the concurrence of the Telephone Company, intraLATA 800 service calls will be billed to the interexchange customer at the applicable rates as set forth in CenturyTel of Missouri Facilities for Intrastate Access. These rates will apply instead of those found in the Rate Table for IntraLATA Usage in Paragraph D.4.d following. Additional charges from CenturyTel of Missouri FIA may also apply.

\* In addition, apply the appropriate Special Access Surcharge rate as found in CenturyTel of Missouri Facilities for Intrastate Access.

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#### D. RATES (Cont'd)

b.

- 4. Access Lines Inward WATS (800 Service) or Outward WATS (Cont'd)
  - a. 800 Service\* (Cont'd)

3) Non-jointly Provided IntraLATA Usage Rate (Cont'd)

In order to determine the appropriate minutes applicable to Intrastate IntraLATA rates, the customer will provide intraLATA and interLATA 800 Service usage within the intrastate jurisdiction in accordance with the regulations set forth in CenturyTel of Missouri Facilities for Intrastate Access.

Outward WATS		Monthly Rate	<u>GSEC</u>	
1)	IntraLATA Access Line, each	\$25.40	INTRAOACC	
2)	IntraLATA Monthly Usage			

See Rate Tables following.

- c. Method of Applying Monthly IntraLATA Usage Rate
  - Rates for 800 Service in Paragraph D.4 following, will apply to 47 percent of the total intrastate 800 Service usage for each rate period. Rates for the remaining 53 percent of the total 800 Service usage will be at the rates as found in the tariffs of the interexchange customer.

\* In addition, apply the appropriate Special Access Surcharge rate as found in CenturyTel of Missouri Facilities for Intrastate Access.

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# D. RATES (Cont'd)

- 4. Access Lines Inward WATS (800 Service) or Outward WATS (Cont'd)
  - c. Method of Applying Monthly IntraLATA Usage Rate (Cont'd)
    - (2) Rates for Outward WATS Service in Section D.4.d following, will apply to intraLATA usage only. Rates for interLATA Outward WATS usage will be at the rates as found in the tariffs of the interexchange customer.

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# D. RATES (Cont'd)

- 4. Access Lines Inward WATS (800 Service) or Outward WATS (Cont'd)
  - d. Rates shown in the tables below are applicable to the exchanges listed in Section A.2. of this tariff.
    - 1) 800 Service

2)

	Business Day	<u>Evening</u>	Night/Weekend
First 9 hours, each hour Next 9 hours, each hour Next 17 hours, each hour Over 35 hours, each hour Outward WATS	\$18.17 17.94 17.66 17.50	\$15.19 15.01 14.78 14.63	\$12.50 12.36 12.15 12.04
	Business Day	Evening	Night/Weekend
First 10 hours, each hour Next 10 hours, each hour Next 18 hours, each hour Over 38 hours, each hour	\$18.11 16.64 16.42 14.00	\$15.21 13.98 13.79 11.76	\$12.42 11.46 11.32 9.56

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# D. RATES (Cont'd)

5. Method of Determining Monthly Charges for Usage

For all WATS access lines on which usage is recorded by the Telephone Company by time-of-day rate periods, the usage charge is determined, separately for Outward WATS and 800 service, using steps (a) through (e), following:

- a. Determine the total number of completed calls for each rate period for each service arrangement.
- b. Apply the Minimum Average Time Requirement of one minute by dividing the number of completed calls for each rate period in each service arrangement by 60. (one call = one minute.)
- c. Determine the total actual hours used for each rate period for each service arrangement.
- d. Determine the total chargeable hours for each rate period for each service arrangement. This is the greater of (b) or (c), above, rounded to the nearest tenth (one decimal place).
- e. Determine the total usage charge for all rate periods in each service arrangement by applying the rates shown in the rate table in Paragraph D.4 for Outward WATS or 800 Service.
- 6. Timing of Calls
  - a. Chargeable time begins when connection is established between a service point associated with the WATS access line and the calling or called service point and ends when the calling service point "hangs up," thereby releasing the network connection. If the called service point "hangs up" but the calling service point does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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# D. RATES (Cont'd)

- 6. Timing of Calls (Cont'd)
  - b. When a connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period.
  - c. The rate charge is determined by the day and time (standard or daylight savings) at the WATS access line locations.
  - d. When 800 Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer's premises to a communications system, chargeable time begins when the 800 Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that chargeable time may begin.
- 7. Access Line Extension

Extensions of individual WATS access lines are provided at locations within the intraLATA territory of the WATS state as provided for in Section B.2 of this tariff. The mileage rates and measurements are the same as for a type 415 Voice Grade Service as provided in the Private Line Service Tariff.

- 8. Installation/Nonrecurring Charges
  - a. Installation/Nonrecurring Charge

1)Outward WATS Access Line, each\$106.00

- 2) 800 Service Line, each 121.00
- b. Discontinuance of WATS at one premises and its installation at another premises, all within the same exchange, is considered as an outside move and is subject to regular Installation/Nonrecurring Charges.

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# D. RATES (Cont'd)

#### 9. Directory Listings

Directory listings will be provided upon request for WATS 800 Service in directories within the State of Missouri. Rates for business regular extra listings as contained in the Telephone Company's General and Local Exchange Tariff are applicable for all directory listings.

- 10. Directory Assistance Service
  - a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
  - b. The regulations and rates for Directory Assistance set forth in the Telephone Company's General and Local Exchange Tariff apply to calls from WATS customers who request assistance in determining telephone numbers of customers who are located in the same local calling area.
  - c. An Outward WATS customer is allowed three local direct-dialed Directory Assistance calls per access line, per month. Outward WATS customers are not billed for Home Numbering Plan (HNPA) Directory Assistance calls.

#### E. BILLING INFORMATION

When WATS or a WATS-like service is provided by an Interexchange Customer, the Interexchange Customer is required to provide sufficient billing information so that the Telephone Company can bill the end user for intraLATA usage as provided for in this Tariff. If sufficient billing information is not provided by the Interexchange Customer, the Interexchange Customer will be liable for the revenue associated with the intraLATA usage.

# F. MISCELLANEOUS CHARGES

- 1. General Regulations
  - a. The following rates and charges, with their associated regulations, will apply for the services that are not regularly furnished with WATS. They apply in addition to the established charges for WATS.

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# F. MISCELLANEOUS CHARGES (Cont'd)

- 1. General Regulations (Cont'd)
  - b. Rates and Charges as found in this Tariff applicable to the business class of service, apply for additional services such as a telephone number change, a change from loop start to ground start or vice-versa, an inside move of the network interface, etc., provided at the customer's request.
- G. SPECIAL TAXES, FEES AND CHARGES

Special taxes, fees and charges are added to the customer's bill as covered in the Telephone Company's General and Local Exchange Tariff.

H. SPECIAL SERVICE ARRANGEMENTS

Special Service Arrangements consist of modifications of service components offered under this Tariff. They will be furnished, when practicable, by the Telephone Company at charges equivalent to the cost of providing such arrangements if in connection with and not detrimental to any of the other services furnished under the Company's tariffs. Refer to the Telephone Company's General and Local Exchange Tariff for computation of rates.

- I. INTERIM REGULATIONS 800 SERVICE
  - 1. The following rules and regulations will apply to intraLATA calls terminated over 800 Service WATS access lines if the Telephone Company is unable to mechanically bill end users the rates as found in Section D of this Tariff. When the mechanized billing system to bill end users is developed and deployed, the Telephone Company will cease applying the rules and regulations found in this section.
  - 2. The rates for intraLATA 800 Service will apply to 47 percent of the total intrastate 800 Service usage. Rates for the remaining 53 percent will be at the rates as found in the tariffs of the Interexchange Carrier. Intrastate usage over multi-jurisdictional WATS access lines will be determined as described in the CenturyTel of Missouri Facilities for Intrastate Access.
  - 3. The rates for intraLATA 800 Service, as found in Section D will be billed to the Interexchange Carrier if they cannot be mechanically billed to the end user. This billing plan will continue until the Telephone Company has the ability to mechanically bill the end user for the current intraLATA 800 Service rates.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE

- 1. Description
  - a. Business/Residence Line 800 Service is the furnishing of dial type telecommunications from stations within a LATA to a station associated with an 800 termination point within the same LATA within the same state.
  - b. Dial type telecommunications is a call dialed and completed from or to an 800 access line without the assistance of a Telephone Company operator, or placed with an operator where facilities are not available for dial completion, or where, for other service reasons, operator assistance in completion of the call is necessary.
  - c. Generally, an 800 termination is a path between the network interface at the customer's premises and the point in a Telephone Company central office where access to the switched network is obtained for the purpose of completing 800 calls. Business/Residence Line 800 Service access will be arranged for common line termination. Business/Residence Line 800 Service provides termination of calls over nondedicated business and residence one-party lines. One 800 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800 calls in addition to all other usage normally handled on this termination.
  - d. Business/Residence Line 800 Service is not available in conjunction with Semi-Public Coin Telephone Service, Public Coin Telephone Service, Semi-Public Message Rate Service, or Foreign Exchange service lines.
  - e. Business/Residence Line 800 Service provides for the termination of 800 calls only.
  - f. Business/Residence Line 800 service provides for the assignment of a single ten digit 800 number (i.e., 800+XXX+XXXX) to the customer which can be used in one or more LATAs at the same time for intraLATA calling. Business/Residence Line 800 service allows for, but does not require the Business/Residence Line 800 customer to use one 800 number in multiple LATAs for intraLATA calling. Customers may retain the same Business/Residence Line 800 service telephone number when moving to another location within the state.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 1. Description (Cont'd)
  - g. Business/Residence Line 800 Service is the furnishing of facilities in accordance with the regulations and schedule of charges specified in this tariff. Business/Residence Line 800 Service rates set forth herein are in payment for the service furnished between the calling and called stations.
  - h. Business/Residence Line 800 Service is furnished subject to the availability of the appropriate equipment and facilities.
  - i. Business/Residence Line 800 Service may only be provided by the Telephone Company.
  - j. The term "Service Terminating Arrangement" denotes company-provided equipment which terminates Business/Residence Line 800 Service at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of Business/Residence Line 800 Service. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.
  - k. All rates and charges quoted in this tariff provide for the furnishing of service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service does not warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case.

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# J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 2. Limitations of Service
  - a. Dial type telecommunications associated with a Business/Residence Line 800 Service access line are calls dialed and completed without the assistance of a Telephone Company operator, except that a Telephone Company operator will:
    - Reestablish a call which has been interrupted after the called number has been reached, or
    - Reach the called telephone number where facilities are not available for customer dial completion.
  - b. The Company does not undertake to transmit messages, but offers the use of its facilities for communications between customers. Business/Residence Line 800 Service does not include calling to or from stations not within the same LATA, person-to-person, collect, conference or other calls requiring operator handling except as provided in the preceding.
  - c. Connection to Other Services
    - 1) Business/Residence Line 800 Service is not represented as adapted for connection to other services of the Company, facilities of OCCs, or to customer-provided facilities. Connections of communications systems provided by the customer may be made; however, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections. The service contemplates the provision of satisfactory transmission only between the access line and the called or calling station.
    - Regulations, rates and charges for the facilities used to connect customer-provided terminal equipment or customer-provided communications systems are set forth in the Telephone Company's General and Local Exchange Tariff.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 2. Limitations of Service (Cont'd)
  - d. Obligation of the Customer
    - 1) The agents and employees of the Telephone Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the services of the Telephone Company or upon termination of the service, for the purpose of removing such services.
    - 2) The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by negligence or willful act of the customer or authorized users. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt installed by the Telephone Company except upon written consent of the Telephone Company.
    - 3) The customer is responsible for providing a suitable supply of commercial power, including outlets, when and where required by the Telephone Company for the operation of any equipment on the customer's premises.
    - 4) The customer is required to reimburse the Telephone Company for any loss through theft of the equipment or apparatus on the customer's premises.
  - e. Business/Residence Line 800 Service is furnished upon the condition that the customer obtain adequate service to permit its use without creating excessive overflows and incompletions or otherwise interfering with this or any other service rendered by the Telephone Company. The Telephone Company, without incurring any liability, may terminate or refuse to furnish Business/Residence Line 800 Service to any customer who fails to comply with said conditions, subject only to provisions of Termination of Service of the Telephone Company's General and Local Exchange Tariff.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 2. Limitations of Service (Cont'd)
  - f. Use of the Service
    - Business/Residence Line 800 Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
    - 2) Orders, including those installing, rearranging, or discontinuing service, will be accepted by the Telephone Company only from the customer.
    - 3) The customer subscribing to Business/Residence Line 800 Service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
  - g. Cancellation For Cause

The regulations set forth in Termination of Service of the Telephone Company's General and Local Exchange Tariff apply when appropriate.

- 3. Application of Monthly Rates and Charges
  - a. Timing of Calls
    - 1) Chargeable time begins when a connection is established between a station associated with the Business/Residence Line 800 Service line and the calling station.
    - 2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.
    - 3) When Business/Residence Line 800 Service is directly connected at customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the Business/Residence Line 800 Service so that the chargeable time may begin.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 3. Application of Monthly Rates and Charges (Cont'd)
  - a. Timing of Calls (Cont'd)
    - 4) All messages completed in one billing period through Business/Residence Line 800 Service will be bulk billed a minimum of 30 seconds per message.
  - b. The minimum service period for Business/Residence Line 800 Service is one month.
  - c. Usage is subject to a Minimum Average Time Requirement (MATR) of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.
  - d. The monthly charges for Business/Residence Line 800 Service are determined as follows:
    - 1) Determine the total number of calls for each Business/Residence Line 800 Service number.
    - 2) Determine the equivalent hours rounded to the nearest tenth used by applying the MATR as described in 3.c.
    - 3) Determine total actual hours used, rounded to the nearest tenth of one hour.
    - 4) Determine the chargeable hours which is the greater of 2) or 3).
    - 5) Multiply the chargeable hours by the usage charge shown in J.5, rounded to the next highest cent.
    - 6) Determine the charge for each Business/Residence Line 800 Service number by multiplying the monthly rate per Business/Residence Line 800 Service number shown in 4.a. and 4.b. by the quantity of Business/Residence Line 800 Service numbers in service for that given month.
    - 7) Determine the total charges by adding the amounts developed in 5) and 6) preceding.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 3. Application of Monthly Rates and Charges (Cont'd)
  - e. Optional Contract Periods

Customer may choose to subscribe on a month-by-month (no contract) basis or take advantage of lower intraLATA rates offered to customers who contract to subscribe to the service for longer periods of time. Options include: one year, two years or three years.

- Expirations of Contract If a customer's contract period expires and the customer has not canceled or established a new contract with the Telephone Company, the customer's service will be continued under the month-by-month rates.
- 2) Termination Liability If a customer terminates prior to the expiration date of the contract, the customer's contract period to date usage will be re-rated at the month-by-month (no contact) tariff rate, and the payments made to date shall be deducted from the re-rated total. The customer's termination liability would be the difference between these two figures.
- 3) Unique Ringing Feature A unique ringing signal is available as an option to Business/Residence Line 800 Service customers. A unique ringing signal will allow the customer to distinguish if the incoming call was placed by dialing the customer's 800 number or the customer's local exchange number.

A unique ringing signal is available only where facilities permit. This feature is not available for use on CentraNet, Centrex, PBX trunks, or on local exchange facilities arranged for multi-line hunting.

If the customer has the Business/Residence Line 800 Service configured for multiple terminations, unique ringing will be provided on only one termination. The termination, when applying unique ringing, must be in the Telephone Company's service area.

There is no additional monthly charge for this feature for customers who contract to subscribe to the service for one, two or three years. There is no additional nonrecurring charge if the feature is ordered on the initial installation of service for a one, two or three year contract period. When this feature is added subsequent to the initial installation of service, the Subsequent Order Charge, found in Section 5 of the General and Local Exchange Tariff, PSC Mo. No. 1, is applicable.

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#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 4. Monthly Rates and Charges
  - **Business Line 800 Service** Non-Monthly Recurring GSEC Rate Charge 1) Per 800 number terminating on a business exchange access line, per LATA. \* GTE800 \$10.00 \$10.00 2) 10.00 GTE800CHNG Per 800 number record changed. \_ b. Residence Line 800 Service 1) Per 800 number terminating on a residence exchange access line, per LATA. \* 10.00 10.00 GTE800R 2) Per 800 number record changed. 10.00 GTE800RCHNG C. Variable Call Destination Rates Variable Call Destination provides for multiple terminations, within one or more LATAs, of the 800 number assigned in conjunction with Business/Residence Line 800 Service for the completion of intraLATA 2.00 VCD800 calling. \_ d. Unique Ringing None CD BL85R
  - а.

- When this service is added to an existing business or residence exchange access line, service ordering, connection, and installation charges associated with business or residence exchange access lines do not apply as shown in the Telephone Company's General and Local Exchange Tariff. When this service is ordered in conjunction with the new installation of business or residence exchange access lines, the appropriate service ordering, connection, and installation charges apply associated with business or residence exchange lines as shown in the Telephone Company's General and Local Exchange Tariff.
- (1) Application of the NRC is outlined in J.3.E.(3) of this Tariff.





#### J. BUSINESS/RESIDENCE LINE 800 SERVICE (Cont'd)

- 4. Monthly Rates and Charges (Cont'd)
  - d. Directory Listings for Business/Residence Line 800 Service will be provided at applicable additional listing rates as shown in the Telephone Company's General and Local Exchange Tariff.
- 5. Usage Rates
  - a. Business/Residence Line 800 Service usage is bulk billed at the following rates per hour.

IntraLATA Usage Rates <u>ALL TIMES OF DAY</u>	Per Hour
Month-by-Month (No Contact) Usage per Hour Up to and including 10 hours Greater than 10 hours	12.00 11.00
One Year Contract (GTE800C1) Usage per Hour Up to and including 10 hours Greater than 10 hours	11.40 10.45
Two Year Contract (GTE800C2) Usage per Hour Up to and including 10 hours Greater than 10 hours	10.83 9.72
Three Year Contract (GTE800C3) Usage per Hour Up to and including 10 hours Greater than 10 hours	10.07 9.23

#### 6. Special Promotion

The Telephone Company will offer a waiver of the Nonrecurring charges for Business Line 800 and Residence Line 800 Services in Missouri. The nonrecurring charge of \$10.00 per line will be waived during the promotional period of March 1, 1995 through May 31, 1995.

Effective: September 1, 2002



CANCELLED October 19, 2009 Missouri Public Service Commission TN-2010-0091; YI-2010-0169

# K. <u>COMPETITIVE EXCHANGES</u>

1. <u>BUSINESS EXCHANGES</u>

The following exchanges are classified as competitive for business services:

BOURBON COLUMBIA CUBA O'FALLON ST. JAMES ST. PETERS WENTZVILLE

# 2. <u>RESIDENTIAL EXCHANGES</u>

The following exchanges are classified as competitive for residential services:

AVA	(N)
COLUMBIA	Π.
CRANE	(N)
DARDENNE	
MARSHFIELD	(N)
O'FALLON	
SEYMOUR	(N)
ST. PETERS	
WENTZVILLE	

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Chantel Mosby Manager, Tariffs and Compliance Monroe, LA



# K. <u>COMPETITIVE EXCHANGES</u>

1. BUSINESS EXCHANGES

The following exchanges are classified as competitive for business services:

BOURBON COLUMBIA CUBA O'FALLON ST. JAMES ST. PETERS WENTZVILLE

# 2. RESIDENTIAL EXCHANGES

The following exchanges are classified as competitive for residential services:

DARDENNE O'FALLON ST. PETERS WENTZVILLE

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(N)

Cancelled

March 3, 2006

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