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February 28, 2020

Steven Reed
Governor Office Bldg.
200 Madison St
PO Box 360
Jefferson City, MO 65102-0360

RE: ETF Tariff filing for Consolidated Communications Enterprise Services, Inc., PSC MO
Tariff No. 1

Dear Mr. Steven Reed:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. (CCES) hereby submits the following tariff page with a requested effective date of April 1, 2020.

- Section 11 – Second Revised Sheet No. 57

The purpose of this filing is to standardize the early termination fee for ExpansionPAK II. In place of a tier system/rate, the customer would be charged a flat rate of \$129.00 per line for terminating a 1, 2 or 3 year term commitment prior to the end of the term.

Please contact me with any questions or concerns regarding this filing.

Sincerely,

A handwritten signature in blue ink that reads "Kevin J. Kastor".

Kevin J. Kastor
Director – Legislative & Regulatory Affairs
Consolidated Communications
P: (936) 788-7420

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.2 Regulations (Cont'd)

O. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

11.2.3 Termination Liability

A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement

B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one time flat Termination Charge of:

Effective rates for services ordered prior to April 1, 2020:

\$ 300.00 for default within the 1st year of the term

\$ 150.00 for default within the 2nd year of the term

\$ 75.00 for default within the 3rd year of the term

(C)

Effective rates for services ordered on or after April 1, 2020:

\$ 129.00 per line for all terms

(C)

(C)

C. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:

Effective rates for services ordered prior to April 1, 2020:

\$ 150.00 for default within the 1st year of the term

\$ 75.00 for default within the 2nd year of the term

\$ 50.00 for default within the 3rd year of the term

(C)

Effective rates for services ordered on or after April 1, 2020:

\$ 129.00 per line for all terms

(C)

(C)

D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.

E. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

F. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.