

Lifeline Service

Lifeline service, which provides a reduction in monthly local service charges, is available to qualifying low-income subscribers for single party residence service. The Company will provide lifeline service to eligible subscribers in accordance with state and federal laws, rules, and regulations, as are in effect from time to time. Lifeline will not be furnished on Foreign Exchange service.

Missouri Disabled Program

The Missouri Disabled service or program provides a discount for voice telephony service to qualifying residential subscribers. The Company will provide Missouri Disabled service to eligible subscribers in accordance with Missouri laws, rules, and regulations, as are in effect from time to time.

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