

P.S.C. MO. No. 1

ORIGINAL SHEET No. 1

Cancelling P.S.C. MO. No. _____

For Missouri Intrastate
Telecommunications Services

William R. Mills and Rose M. Mills
d/b/a Branson Telephone

JUL 16 1992

TITLE SHEET

MO. PUBLIC SERVICE COM. 1

MISSOURI TELECOMMUNICATIONS TARIFF

BRANSON TELEPHONE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by BRANSON TELEPHONE, hereinafter in the text of this tariff referred to as "Company", with principal offices at 118 West Main Street, Branson, Missouri 65616. This tariff applies to intrastate interexchange intralata and interlata services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Branson Telephone is a "competitive" telecommunications company as defined in Missouri Case Number TO-88-142.

DATE OF ISSUE	<u>July 16, 1992</u>	DATE EFFECTIVE	<u>August 17, 1992</u>
	month day year		month day year

Issued by:

William R. Mills, Owner
Branson Telephone
118 West Main Street
Branson, Missouri 65616

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P.S.C. MO. No. 1

ORIGINAL SHEET No. 2

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-92-256 issued July 15, 1992, the following Statutes, Rules and Regulations have been waived for purposes of offering network services as set forth herein:

MISSOURI PUBLIC SERVICE COMMISSION

Statutory Provisions

Section 392.240(1)

Section 392.270

Section 392.280

Section 392.290

Section 392.310

Section 392.320

Section 392.330

Section 392.340

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Commission Rules and Regulations

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4 CSR 240-10.020

4 CSR 240-30.010(2)(C)

4 CSR 240-30.060(5)(B) through (O)

4 CSR 240-32.030(1)(B)

4 CSR 240-32.030(1)(C)

4 CSR 240-32.030(2)

4 CSR 240-32.050(3)

4 CSR 240-32.050(4)

4 CSR 240-32.050(5)

4 CSR 240-32.050(6)

4 CSR 240-32.070(4)

4 CSR 240-33.030

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Missouri Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri Public Service Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

MISSOURI PUBLIC SERVICE COMMISSION

Access Line - An arrangement which connects the Subscriber's location to a Company point of presence.

Aggregator - Any person or other entity that makes telephones available to the public or transient users of its premises for telephone calls using a provider of telephone services.

Billed Party - The person or entity that accepts responsibility for the payment of charges for a call over the company's service.

Call Processing System (CPS) - Equipment placed by the company at the subscriber's premises to automate collect calls and record credit card information for billing purposes.

Company - William R. Mills and Rose M. Mills, husband and wife, d/b/a Branson Telephone.

Day - From 8:00 a.m. up to but not including 5:00 p.m., Monday through Friday, based on subscriber's local time.

Evening - From 5:00 p.m. up to but not including 11:00 p.m., Sunday through Friday, based on subscriber's local time.

Holidays - Company recognizes the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m., Sunday through Saturday, based on subscriber's local time.

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(Cont'd.)

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MISSOURI PUBLIC SERVICE COMMISSION

Operator Services - Operator Services means any telecommunications service initiated from an aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of a telephone call through a method other than:

- (1) automatic completion with billing to the telephone from which the call originated;
or
- (2) completion through any access code used by the consumer, with billing to an account previously established with the company by the consumer.

Subscriber - The property, or property owner, to which Company provides its services.

User - The person at the subscriber's location who actually places the call over the company's service.

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Cancelling P.S.C. MO. No. _____

For Missouri Intrastate
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d/b/a Branson TelephoneSECTION 2 - RULES AND REGULATIONS

11-17-1992

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2.1 Undertaking of Company

MISSOURI PUBLIC SERVICE COMMISSION

Company services and facilities are furnished for intrastate communications originating at specific points within the state of Missouri under the terms of this Tariff.

Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the subscriber, to allow connection of a subscriber's location to the Company point of presence.

The company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the subscriber is using the service in violation of the law or the provisions of this Tariff.

2.2.3 All facilities provided under this Tariff are directly controlled by Company and the subscriber may not transfer or assign the use of the services or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the services or facilities.

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2.2 Limitations (Cont'd.)

MO. PUBLIC SERVICE COMM.

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

2.3.1 Company liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the subscriber for the period during which the aforementioned faults in transmission occur.

2.3.2 Company shall be indemnified and held harmless by the subscriber against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the subscriber in connection with any service or facility provided by Company.

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SECTION 2 - RULES AND REGULATIONS2.4 Interruption of Service

MO. PUBLIC SERVICE COM.

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the subscriber, or to the failure of channels or equipment provided by the subscriber, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the subscriber to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission by the equipment, if any, furnished by the subscriber and connected to the Company's facilities.

2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4 The subscriber shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula: Credit = $\frac{A}{720} \times B$

"A" - outage time in hours

"B" - total monthly charge for affected facility

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2.5 Restoration of Service

MO. PUBLIC SERVICE COM.

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Types of Charges

Automated Credit Card - The user places a call over the company's service from the subscriber's location and enters the calling card digits of its local exchange carrier credit card as the chosen method of billing to the user. The user is the billed party.

Automated Collect - The user places a call over the company's service from the subscriber's location and provides its name for storage and presentation to the party being called. The party being called is asked to accept or decline the charges. Upon acceptance, the party is being called is the Billed party. Upon decline, there is no Billed Party.

Operator Assisted Credit Card - The user places a call over the Company's service from the subscriber's location and verbally relays the calling card digits of its local exchange carrier credit card to a live operator as the chosen method of billing the user. The user is the Billed Party.

Person to Person - The user places a call over the company's service from the subscriber's location and requests the operator to locate a specific individual as the called party. The Billed Party is dependent upon the billing method. If the call is Person to Person Credit Card, the user has chosen to be the Billed Party. If the call is Person to Person collect, the called party has chosen to be the Billed Party.

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2.6 Types of Charges (Cont'd.)

MO. PUBLIC SERVICE COM.

Third Party - The user places a call over the company's service from the subscriber's location and requests that a third party choose to be the Billed Party. The third party must verbally accept to an operator that it has chosen to be the Billed Party. Third party calls will not be completed or billed without acceptance by the third party.

Collect - The user places a call over the company's service from the subscriber's location and requests a live operator to ask the called party to accept or decline charges. Upon acceptance, the party being called is the Billed Party. Upon decline, there is no Billed Party.

2.7 Methods of Billing

All Types of Charges listed in 2.6 are billed to the appropriate Billed Party through the Billing and Collection Agreements from the Billed Party's local exchange carrier. The company submits the billing data to its agent, or agents, for submission to the appropriate local exchange carrier. The local exchange carrier bills and collects from the Billed Party through its local monthly telephone bills. The local exchange carrier remits the collected charges to the agent who in turn remits to the company.

2.8 Taxes

All taxes are calculated, collected, and remitted by the local exchange carrier of the Billed Party, per its billing and collection agreements.

2.9 Employee Concessions

There are no employee concessions.

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2.10 Deposits

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The Company does not require a deposit from the subscriber.

MISSOURI PUBLIC SERVICE COMMISSION

2.11 Unanswered Calls

The company will not bill for unanswered calls in areas where equal access is available. Furthermore, the Company will not knowingly bill for unanswered calls where equal access is not available.

2.12 Call Splashing

The company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the company will not bill for a call that does not reflect the location of the origination of the call, unless the aforementioned conditions have been met.

2.13 Call Branding

The company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; (B) permit the customer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, and the methods by which complaints concerning such charges, or collection practices will be resolved.

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SECTION 2 - RULES AND REGULATIONS

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2.14 Subscriber/Aggregator Compliance

MO. PUBLIC SERVICE COMM.

The company will ensure that each subscriber location for which the company provides operator services is in compliance with the requirements of this tariff. The company will withhold payment of any compensation, including commissions, if the company believes the subscriber is in violation of the requirements of this tariff.

2.15 Posting

Each location owner or aggregator utilizing company's services shall post on or near the telephone instrument information pertaining to company's operator services as provided by company. Company will print on the display card that it is the Operator Service Provider and provide the cards and labels to subscriber/aggregator.

2.16 Complaints

Complaints can be directed to (1) the operator, (2) the toll free number for Company and (3) correspondence with company with provided address.

2.17 Access to Carrier of Choice

Information on how to contact the Local Exchange Carrier is provided on the display cards provided. Company does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers access codes and/or calling sequences provided to their customers.

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2.18 Call Branding

M.O. PUBLIC SERVICE COMM.

All calls originating from aggregator locations will be double-branded.

2.19 Rate Quotes

Rate quotes will be given on request at no charge.

2.20 Emergency Service

Each location shall post instructions on how to reach the nearest emergency service provider and company will pass all emergency calls to the appropriate emergency service at no charge.

2.21 Calling Card Verification

Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

2.22 No Blocking of 800 or 950 Calls

Company and subscriber/aggregator will not block 800 or 950 access to other carriers.

2.23 Access Surcharges

Company will not collect access surcharges for payphone owners through its billing agreements with local exchange companies.

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SECTION 3 - DESCRIPTION OF SERVICEMISSOURI
Public Service Commission3.1 Service Offerings

Operator Services - Operator Services is a generic term used to describe both automated and live operator assisted calling. The Types of Charges are listed in Section 2.6 above. The company provides its subscribers with a method of allowing users to make long distance calls from the subscriber's location. Several billing options are made available to the user, along with a quote of the associated charges upon request.

Company installs a Call Processing System to allow users to place most calls without live operator intervention. Through a series of voice prompts, the user is asked for calling card, credit card, or collect calling information. The Call Processing System allows the property to charge lower rates than traditional AOS providers and still allow the caller with 10-XXX access to other carriers.

*Message Toll Service (MTS) - Message Toll Service is a switched access, time of day sensitive, measured service billed in increments hereinafter set forth without operator assistance.

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*Indicates new rate or text
+Indicates change**MO. PUBLIC SERVICE COMM.**

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FIRST REVISED SHEET No. 16A

Cancelling P.S.C. MO. No. 1

ORIGINAL SHEET No. 16A

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3.2 Timing of Calls

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The Billed Party's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. Usage ends when either party hangs up. Uncompleted calls and unaccepted calls are not billed.

3.3 Calculation of Distance

Usage charges for mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by industry standard, vertical and horizontal coordinate calculations. The distance is calculated by taking the squared differences in the vertical coordinates and the horizontal coordinates, adding the two together, and dividing the sum by ten. The square root of this number is the distance of the call.

*Indicates new rate or text
+Indicates change

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SECTION 3 - DESCRIPTION OF SERVICE

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3.4 Emergency Services Calling Plan

MO. PUBLIC SERVICE COMM.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons or property from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to the customer.

- (A) Governmental fire fighting, State Highway Patrol, Police, and emergency squad services (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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Telecommunications Services

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4.1 Operator Service Rates - Missouri

MO. PUBLIC SERVICE COMM.

4.1.1 Intrastate Operator Services Mileage Sensitive Rates

	DAY		EVENING		NIGHT/WEEKEND	
<u>Miles</u>	<u>Initial</u> <u>Minute</u>	<u>Each</u> <u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Each</u> <u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Each</u> <u>Additional</u> <u>Minute</u>
1- 10	\$0.1100	\$0.0900	\$0.0880	\$0.0720	\$0.0715	\$0.0585
11- 14	\$0.1500	\$0.1300	\$0.1200	\$0.1040	\$0.0975	\$0.0845
15- 18	\$0.1800	\$0.1600	\$0.1440	\$0.1280	\$0.1170	\$0.1040
19- 23	\$0.2000	\$0.1700	\$0.1600	\$0.1360	\$0.1430	\$0.1105
24- 28	\$0.2300	\$0.1700	\$0.1840	\$0.1460	\$0.1690	\$0.1250
29- 33	\$0.2300	\$0.1900	\$0.1840	\$0.1600	\$0.1720	\$0.1350
34- 40	\$0.2600	\$0.2300	\$0.2080	\$0.1840	\$0.1750	\$0.1495
41- 50	\$0.2600	\$0.2300	\$0.2080	\$0.1840	\$0.1775	\$0.1500
51- 60	\$0.2700	\$0.2400	\$0.2160	\$0.1920	\$0.1790	\$0.1560
61- 80	\$0.2800	\$0.2500	\$0.2240	\$0.2000	\$0.1820	\$0.1625
81-100	\$0.2900	\$0.2600	\$0.2320	\$0.2080	\$0.1885	\$0.1690
101-125	\$0.3200	\$0.2700	\$0.2560	\$0.2160	\$0.2080	\$0.1755
126-150	\$0.3300	\$0.2900	\$0.2640	\$0.2320	\$0.2145	\$0.1885
151-190	\$0.3400	\$0.3000	\$0.2720	\$0.2400	\$0.2210	\$0.1950
191-300	\$0.3500	\$0.3100	\$0.2800	\$0.2480	\$0.2275	\$0.2015
301-430	\$0.4000	\$0.3600	\$0.3200	\$0.2880	\$0.2600	\$0.2340
431 & Over	\$0.4000	\$0.3600	\$0.3200	\$0.2880	\$0.2600	\$0.2340

*Indicates new rate or text

+Indicates change

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month day year

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Telecommunications Services**RECEIVED**4.1.2 Operator Handling and Billing Charges

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Operator - Station	\$2.10
Automated Calling Card	0.80
Operator Assisted Calling Card	2.10
Automated Collect	0.80
Operator Assisted Third Party Billed	2.10
Operator Assisted Collect	2.10
Operator Assisted Person to Person	3.90
Operator Dialed Surcharge	1.00

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FIRST REVISED SHEET No. 19

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ORIGINAL SHEET No. 19

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4.2 Message Toll Service Rates - Missouri

+4.2.1 Direct Dial Station to Station Daytime Rates. Fractional calls will be rounded up to next minute. **NO PUBLIC SERVICE COMM.**

<u>Miles</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
1-10	0.1100	0.0900
11-14	0.1500	0.1300
15-18	0.1800	0.1600
19-23	0.2200	0.1700
24-28	0.2800	0.2000
29-33	0.3000	0.2200
34-40	0.3100	0.2400
41-50	0.3100	0.2400
51-60	0.3200	0.2600
61-80	0.3300	0.2700
81-100	0.3400	0.2700
101-125	0.3400	0.3000
126-150	0.3500	0.3200
151-190	0.3600	0.3300
191-300	0.3700	0.3400
301-430	0.4000	0.3600
431 & over	0.4000	0.3600

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+4.2.2

Direct Dial Station to Station Evening Rates. Fractional ~~calls will be~~
rounded up to next minute.

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<u>Miles</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
1-10	0.0880	0.0720
11-14	0.1200	0.1040
15-18	0.1440	0.1280
19-23	0.1760	0.1360
24-28	0.2240	0.1600
29-33	0.2400	0.1760
34-40	0.2480	0.1920
41-50	0.2480	0.1920
51-60	0.2560	0.2080
61-80	0.2640	0.2160
81-100	0.2720	0.2160
101-125	0.2720	0.2400
126-150	0.2800	0.2560
151-190	0.2880	0.2640
191-300	0.2960	0.2720
301-430	0.3200	0.2880
431 & over	0.3200	0.2880

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+Indicates change

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FIRST REVISED SHEET No. 21

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ORIGINAL SHEET No. 21

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+4.2.3. Direct Dial Station to Station Night/Weekend Rates. Fractional calls will be rounded up to the next minute.

<u>Miles</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
1-10	0.0715	0.0585
11-14	0.0975	0.0849
15-18	0.1170	0.1040
19-23	0.1430	0.1105
24-28	0.1820	0.1300
29-33	0.1950	0.1430
34-40	0.2015	0.1560
41-50	0.2015	0.1560
51-60	0.2080	0.1690
61-80	0.2145	0.1755
81-100	0.2210	0.1755
101-125	0.2210	0.1950
126-150	0.2275	0.2080
151-190	0.2340	0.2145
191-300	0.2405	0.2210
301-430	0.2600	0.2340
431 & over	0.2600	0.2340

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- *4.2.4 Basic Flat Rate. This is a flat rate calling plan which is non-distance sensitive for 1+ calling. Charges are based on the time period (Day, Evening, Night/Weekend) when the call is placed. Time periods are defined in Section 1 - Technical Terms and Abbreviations. Fractional calls are rounded up to the next minute.

Day	\$0.24 per minute
Evening	\$0.19 per minute
Night/Weekend	\$0.19 per minute

- *4.2.5 One Year Term Contracted Flat Rate. This is a flat rate calling plan which is non-distance sensitive for 1+ calling. Charges are based on the time period (Day, Evening, Night/Weekend) when the call is placed. Time periods are defined in Section 1 - Technical Terms and Abbreviations. Calls will be billed in the increments defined below for each option.

Option 1.

Initial billing period of 18 seconds, each additional period of 6 seconds.

	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
Day	\$0.054	\$0.018
Evening	\$0.054	\$0.018
Night/Weekend	\$0.054	\$0.018

Option 2.

Initial billing period of 6 seconds, each additional period of 6 seconds.

	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
Day	\$0.019	\$0.019
Evening	\$0.019	\$0.019
Night/Weekend	\$0.019	\$0.019

*Indicates new rate or text
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- *4.2.6 Two Year Term Flat Rate. This is a flat rate calling plan which is non-distance sensitive for 1+ calling. Charges are based on the time period (Day, Evening, Night/Weekend) when the call is placed. Time periods are defined in Section 1 - Technical Terms and Abbreviations. Calls will be billed in the increments defined below for each option.

Option 1.

Initial billing period of 18 seconds, each additional period of 6 seconds.

	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
Day	\$0.051	\$0.017
Evening	\$0.051	\$0.017
Night/Weekend	\$0.051	\$0.017

Option 2.

Initial billing period of 6 seconds, each additional period of 6 seconds.

	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
Day	\$0.018	\$0.018
Evening	\$0.018	\$0.018
Night/Weekend	\$0.018	\$0.018

- *4.2.7 Penalty For Early Termination of Contract. If a contract made pursuant to Sections 4.2.5 or 4.2.6. is terminated by the customer prior to its expiration date all calls previously made and billed will be rebilled back to the date of the contract at the Basic Flat Rate. Customer will be liable to company for the difference between the rebilled rate and the amount previously paid.

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