

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

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The GENERAL EXCHANGE TARIFF, P.S.C. Mo.-No. 35, Sections 1 – 16, Section 18 – 27, Sections 29 – 30, Sections 32 – 33, Sections 35 – 36, Sections 38 – 41 and Sections 43 – 59, have been withdrawn in its entirety, and the contents completely removed. Information contained in these Sections regarding General Exchange Services now appears in the Missouri Guidebook at [att.com/servicepublications](http://att.com/servicepublications). (AT)

The GENERAL EXCHANGE TARIFF, P.S.C. Mo.-No. 35, Section 17, Section 28, Section 31, Section 34, Section 37, and Section 42 remain tariffed. (AT)

**RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS**

**17.1 RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS**

The regulations specified herein are in addition to the regulations contained in other sections of this General Exchange Tariff and other tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this Tariff.

**17.2 APPLICATION FOR SERVICE**

Applications for service, or requests from customers for additional service, and changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term. The Telephone Company reserves the right to require application for service to be made in writing on forms supplied by it.

The terms and conditions of all contracts are subject to the rules and regulations in this General Exchange Tariff and other Tariffs for the particular exchange for which service is to be furnished. Any general change in rates, rules or regulations shall act as a modification of the contract to that extent without further notice except that in case rates are increased, the customer may cancel his contract upon reasonable written notice and upon payment for all service, equipment and any contractual liability.

Unless otherwise specified, the minimum term for which service will be furnished is one month.

The Telephone Company reserves the right to refuse service to any applicant or former customer who is found to be indebted to the Telephone Company for prior service. The Telephone Company will not establish any new service until satisfactory arrangements have been made for the payment of all such indebtedness.

Pursuant to paragraph 394 of the FCC's Final Report and Order in Case No. CC 96-45, a qualifying customer's request for LifeLine Service may not be denied for previous non-payment of toll charges.

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.3 APPLICATION OF BUSINESS AND RESIDENCE RATES-(Continued)

17.3.1 Business Rates Apply at the Following Locations-(Continued)

At residence locations, where the service or an extension line is located in a shop, office or other place of business.

(RT)

In college fraternity houses where the members lodge within the house.

At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

17.3.2 Residence Rates Apply at the Following Locations<sup>(1)</sup>:

In private residences where business listings are not provided.

In private apartments of hotels, rooming houses, boarding houses or other places where people obtain lodging or boarding on a continuous basis, where service is confined to the customer's use and elsewhere in rooming and boarding establishments where all of the following apply:

- Business listings are not provided,
- Place of lodging or boarding is not advertised as a business,
- Where there are less than five rooms for roomers,
- Where meals are furnished to less than ten boarders.

In the place of residence of a clergyman, physician, dentist, veterinary surgeon, other medical practitioner, Christian Science practitioner, nurse or midwife or in their office, provided the office is located in their residence and is not a part of an office building. In any of such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

In a private stable or garage when strictly a part of a domestic establishment.

In churches where the service is not accessible for public patronage, as in pastors' studies.

(1) Service to members of Amateur Radio Clubs including those located at business locations may be provided residential service pursuant to Federal Communications Commission Rule 47 C.F.R. §§97.113(2) and (3).

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.4 ADVANCE PAYMENTS AND DEPOSITS

The Telephone Company, may require a deposit or guarantee as a condition of new service. The deposit may be required prior to or no more than 30 calendar days after the Company actually provides service. An advance payment may be request as stated below in 17.4.1. The Telephone company reserves the right to make the determination as to the type of security requested of the applicant and applied as specified in this tariff.

17.4.1 Advance Payments

When making application for service, an applicant for service may be required to pay at the time the application is accepted, service connection charges, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. In all cases, the regular monthly charges for service are payable as specified in Part 4 of the Guidebook. In (AT) most cases, the provisions of this paragraph affect the initial payment and not the subsequent billing and collection practices as elsewhere provided in this Tariff.

The amount of the advance payment is credited to the customer's account and may be applied against any indebtedness under contract with the Telephone Company. In such cases, an additional payment may be required to satisfy the security obligation for the new application for service.



RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.5 USE OF SERVICE AND FACILITIES-(Continued)

17.5.5 Use of Lines of Other Companies

When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

17.5.6 Unauthorized Attachments or Connections

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the facilities furnished by the Telephone Company, whether mechanically, electrically, inductively, acoustically or otherwise, except as provided in this Tariff and as authorized by the Federal Communications Commission. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

17.5.7 Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

17.5.8 Temporary Dual Service

Any application of Dual Local Exchange Service is limited to instances involving the relocation of nonparty line service within a serving office area (and within the same switching entity) where the telephone number assignment and grade of service remain unchanged. It is intended, where the capability exists, to facilitate an occasional customer short-term need for continuing service at the old location beyond its re-establishment date at the new location.

Temporary Dual Service is a simple, nondesigned, "bridged" arrangement that can result in certain functional, operational and/or transmission reductions. Provided these limitations are understood by the customer and found acceptable by both customer and Company, dual service provisioning will not extend beyond a 30 consecutive calendar day period. Under such arrangements, full rates and charges for each service location is applicable.

Service needs beyond the scope of Temporary Dual Service must be provided under standard tariff provisions or under the Missouri Guidebook.

(AT)

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.7 OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE TELEPHONE COMPANY-(Continued)

17.7.2 Rights of the Telephone Company-(Continued)

K. Unauthorized Attachments or Connections-Where the customer uses unauthorized equipment, accessories, apparatus, circuit or device, he will be held responsible for the cost of correcting any impairment of service caused by the use of such attachment or connection and will be billed the amount specified in restoration of service, Part 3 of the Guidebook, for each service call made to his premises or (AT) the premises of any other customer by reason of the use of such attachment or connection with facilities of the Telephone Company.

L. Protective Equipment

1. When a hazardous electrical environment is present at a customer's premises, protective equipment is required sufficient to protect all facilities affected when the estimated rise in ground potential is sufficient to cause damage to Telephone Company facilities or to endanger the safety of its employees or customers or impair other customer's service. The customer may elect to provide his own protective equipment, subject to Telephone Company specifications, or such protective equipment can be provided by the Telephone Company and special charges will apply.
2. Neutralizing transformers, isolating transformers, drainage coils and other special protective equipment for use in providing service to customer's premises where there are high ground potentials, even though not required by the preceding paragraph, may be provided by the customer, subject to Telephone Company specifications, or such protective equipment can be provided by the Telephone Company and special charges will apply.

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17.12 SPECIAL SERVICE ARRANGEMENTS

17.12.1 General

Special Service Arrangements consist of modifications of standard equipment or services offered under this Tariff. They will be furnished, when practicable, by the Telephone Company at charges equivalent to the cost of providing such arrangements if in connection with and not detrimental to any of the services furnished under the Company's tariffs or guidebook. (AT)

17.12.2 Rates

A. Computation

1. Rates for special service arrangements are equivalent to the costs of furnishing the special arrangement or service.
2. The costs consist of an estimate of the total cost to the Telephone Company in providing the special modification including:
  - a. Cost of maintenance
  - b. Cost of operation
  - c. Depreciation on the estimated cost installed of any facilities used to provide the special modification based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
  - d. Administrative expenses, including taxes on the basis of average charges for these items.
  - e. Any other item of expense associated with the particular arrangement or service.
  - f. An amount, computed on the estimated cost installed of the facilities used to provide the special modification, for return on investment.
3. Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

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**RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS**

**17.14 TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM**

The priority provisioning and restoration of services offered under this tariff relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as delineated in Part 15 of the Missouri Guidebook. (CT)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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**RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS**

**17.15 DISASTER PLAN**

When a business or residence customer's premises is destroyed or partially destroyed by means beyond the control of the customer, e.g., natural disaster or fire, the following emergency plan will go into effect, except as provided pursuant to the Major Disaster Relief Plan as shown on Sheet 32 of this Section of this Tariff:

The service connection charge to re-establish the local exchange access line after the disaster will be waived as specified Part 3 of the Missouri Guidebook.

(CT)

The Service Connection Charge and, for the first thirty days, the monthly recurring charge for residence customers will be waived for the following services:

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Preferred Number Service

The Service Connection Charge and, for the first thirty days, the monthly recurring charge for business customers will be waived for the following services:

- Call Forwarding
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Busy Line/Don't Answer
- Remote Access to Call Forwarding
- Customer Alerting Enablement
- Telebranch<sup>®</sup>

The Customer will be billed the monthly recurring rate for these services at the end of the discounted period unless the customer specifically requests to discontinue the services.

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(RT)

(RT)

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UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.2 RULES AND REGULATIONS-(Continued)

28.2.7 In addition to all other terms and conditions, the following applies: -(Continued)

- b. Lines connecting a remote central office from which dedicated facilities are not available. In order to handle 9-1-1 calls from a remote central office, at least two dedicated 9-1-1 facilities are required from the associated host central office to the 9-1-1 network. 9-1-1 traffic originating from one or more remotes and/or 9-1-1 traffic from the host can share these same facilities.
- E. The customer will subscribe to additional local exchange service at the PSAP location for receipt of incoming non-emergency calls, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.
- F. E9-1-1 Service customers will furnish designation of the primary and default PSAP for receipt of police, fire and emergency medical services calls by street address as provided in Paragraph 28.2.15.

28.2.8 In E9-1-1 installations, Telephone Company-provided PSAP equipment may be used or compatible customer-provided E9-1-1 PSAP equipment may be used, in accordance with the provisions of "Connections of Terminal Equipment and Communications System" section in Part 2 and Part 20 of (CT) the Guidebook. A list of the available Telephone Company-provided equipment, with the associated (CT) rates and charges, will be provided upon request.

28.2.9 Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 9-1-1 Service.

28.2.10 Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 9-1-1 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

28.2.11 The Telephone Company's entire liability to any person including Independent Exchange Companies who participate in joint provisioning of 9-1-1 Service and any person served by such IEC, for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and other sections of this tariff. 9-1-1 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the telephone exchange system.

UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.2 RULES AND REGULATIONS (Continued)

28.2.14 There are some instances where ANI and/or ALI will not be displayed, or if displayed, may not be representative of the originating line. For example,

- A. ANI and/or ALI will not be displayed on calls placed from four-party lines. Central Office identification is provided in lieu of ANI and/or ALI.
- B. ANI/ALI for a second party on a two-party line will be improperly displayed on calls placed from the second party's telephone unless the telephone has been modified or a party-line instrument adapter has been installed as required in the Part 4, Section 1 of the Guidebook. If (CT) the second party's telephone is not modified or a party-line instrument adapter is not installed, the ANI/ALI of the first party on the two-party line will be displayed. It is the party-line customer's responsibility to insure that one of the two options is implemented.

28.2.15 The E9-1-1 customer is responsible for identifying the unique combinations of police, fire and emergency medical services or any other appropriate agencies' jurisdiction in the E9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESNs with street address ranges in the E9-1-1 serving area. These ESNs will be carried in the E9-1-1 Database to route E9-1-1 calls to the primary and secondary PSAPs with responsibility to handle the emergency telephone calls originating for each telephone in the E9-1-1 serving area.

The customer's responsibility for providing this information is as follows:

- A. The customer will provide street address and PSAP routing information for each central office area included in the E9-1-1 service area prior to establishment of service.
- B. Initial and subsequent ESN assignments by street name, address range and area, or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose, at a mutually agreed upon time prior to the effective date of the service.
- C. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information by reason of changes in street names, establishment of new



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UNIVERSAL EMERGENCY NUMBER SERVICES (9-1-1)

28.6 9-1-1 Service Rates and Charges

28.6.1 Messages

- A. No charge applies to the calling party for calls placed to the 9-1-1 number.
- B. Message transfers are billed according to the rates applicable from the serving area of the E9-1-1 system. Calls transferred from a PSAP to another location within the 9-1-1 service area will not be charged intraLATA toll.

28.6.2 B9-1-1 Service

A. B9-1-1 Facility Rates (per facility)

- 1. 9-1-1 Exchange Lines are provided between the PSAP serving office and the PSAP in order to provide 9-1-1 service for end users served by the PSAP serving office. In a single wire center B9-1-1 application exchange lines represent the only B9-1-1 facility rates and charges. Established rates found elsewhere in the tariff for PBX trunks, flat or measured rate business lines apply for 9-1-1 Exchange Lines that terminate at PSAPs. The monthly rate for the Exchange Line is the rate applicable for the exchange or zone in which the PSAP is located (Part 4 of the Missouri Guidebook). A minimum of two lines from the PSAP serving office is required. (CT)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2. End office to PSAP trunk. Applies for end offices other than the PSAP serving office..	9BV1X	\$35.00	\$360.00
3. Point of interconnection with another telephone company, facility from SWBT PSAP to IEC .....	9BV2X	34.00	340.00
4. Point of interconnection with another telephone company, facility from SWBT end office to IEC .....	EPY3X	18.00	170.00

B. Tie Lines, Private Lines and Extension Lines

Tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or emergency medical services, are provided at established rates for such channels and facilities specified in this and other appropriate Company guidebook and tariffs. (AT)

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.7 PRIVATE SWITCH 9-1-1 SERVICE

28.7.1 Description of Service

- A. Private Switch 9-1-1 Service (PS 9-1-1) is a service offering which allows a Public Safety Answering Point (PSAP) to receive either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.
- B. The ANI-only option is available if the 9-1-1 customer's system is equipped with the ANI feature and if the private switch is equipped to send properly formatted ANI information to the Local Exchange Carrier (LEC) on 9-1-1 calls.
- C. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) arranges to provide and update number, name, and location information for each DID station served by the private switch in the format required for the Telephone Company's database; (2) the private switch sends ANI to the Telephone Company on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.
- D. Service availability is dependent upon the type and configuration of the 9-1-1 system in place for the service area. If the 9-1-1 system design uses a Control Office, then facilities are required between the private switch and the Control Office. If the 9-1-1 system design does not include a Control Office, then facilities are required between the private switch and the PSAP. In either case, at least two dedicated PS 9-1-1 facilities are required from each private switch. Rates and charges for facilities are provided in Paragraph 28.7.5 of this tariff. In instances where Inform 9-1-1 (as defined in Part 17, Section 2 of the Missouri Guidebook) is utilized, the private switch facilities will connect to the local serving end office. Existing 9-1-1 end office facilities will route the 9-1-1 traffic to the 9-1-1 Control Office which will then forward the call to the PSAP. (CT)
- E. The PS 9-1-1 customer must be either:
  - 1. An E9-1-1 customer as described in Section 28.1.3 of this tariff.
  - 2. A Private Switch Provider authorized by the E9-1-1 customer to subscribe to PS 9-1-1 Service within the E9-1-1 customer's serving area.
- F. The Private Switch Providers referred to in this tariff might include such organizations as: businesses, schools, nursing homes, hospitals, planned communities, and Shared Tenant Service (STS) providers.

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UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

28.7 PRIVATE SWITCH 9-1-1 SERVICE (cont'd)

28.7.4 Private Switch 9-1-1 Service Rates and Charges

A. Rates and Charges for Facilities

If the Private Switch is served by a 9-1-1 system which uses a Control Office, Private Switch to Control Office facilities should be ordered. The rates listed below assume a 2-wire arrangement. Additional charges may be applicable if a 4-wire arrangement is required.

If the Private Switch is served by a direct-trunked 9-1-1 system, Private Switch to PSAP facilities should be ordered. This option is only available for 2-wire arrangements.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
1. From Private Switch to Control Office (per facility) (9PS)	\$70.00	\$300.00	
2. From Private Switch to PSAP (per facility) (9PT)	78.00	520.00	
3. ISDN/Inform 9-1-1	See Part 17, Section 2 of the Missouri Guidebook		(CT)

B. Database Management System

The rates and charges in this section relate to the administration and storage of PS 9-1-1 Service data records. The nonrecurring charge per 10 records per PSP applies at the time the records are initially created in the Telephone Company's database. The recurring rate is applied on a monthly basis for each month until the records are deleted. There is no charge to update the information associated with an individual record.

The nonrecurring charge listed as item 2 (below) applies at the time an administrative site is first established. This charge applies when procedures are established enabling the administrative site to create and update records.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Charge per 10 records per PSP per 9-1-1 customer (ED2PG)	\$0.77	\$ 4.10
2. Nonrecurring Charge to Establish an Administrative Site (NR99P)		155.00

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WIRELESS 911 SERVICE

7. TERM PRICING PLAN – Rates and Charges

7.1 W 911 Service

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>	<u>USOC</u>
A. W 911 Service with Selective Routing Charge per pANI (1)(2)(3)			
One Year Contract	\$ 21.00	\$10.00	W9A1X
Three Year Contract	\$ 19.00	N/A	W9A1X
B. Selective Routing Charge per pANI (1)(2)			
One Year Contract	\$ 8.50	\$ 5.00	W9S1X
Three Year Contract	\$ 5.00	N/A	W9S1X
C. Wireless Automatic Location Identification Charge per pANI (3)			
One Year Contract	\$ 10.00	\$10.00	W9L1X
Three Year Contract	\$ 6.00	N/A	W9L1X

- (1) There will be a trunk needed between the MSC and the 911 tandem. The wireless carrier, in cooperation with the appropriate 911 agency, will purchase that element out of the Wireless Carrier Interconnection Service tariff or its existing interconnection agreement.
- (2) When the 911 agency involved also uses SWBT as its 911 database and network provider, the calls and data will be sent over the existing tandem to PSAP trunks and ALI circuits. If the 911 agency uses a different network provider or database provider, the tandem to PSAP trunks and/or ALI circuits must be provisioned separately.
- (3) When SWBT is the Wireless 911 Service provider, both W 911 Service with Selective Routing and Automatic Location Identification rates and charges, paragraphs 7.1.A and 7.1.C will be required. The Selective Routing rates and charges in paragraph 7.1.B only apply if an alternative Wireless 911 Service provider is utilized.

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By JOHN SONDRAG, President - Missouri  
St. Louis, Missouri

PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.5 Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features when provided with Selective Class of Call Screening. Answer Supervision is an optional service.(1) This feature is available where appropriate Telephone Company facilities exist.

34.1.6 SmartCoin<sup>sm</sup> service is offered, at the payphone service provider's option, where the necessary facilities are available. SmartCoin access lines may be provided as either two-way or one-way originating only access lines. With the exception of Dial Tone First and Answer Supervision-Line Side, the services included on SmartCoin access lines apply only on local and intraLATA toll calls that are handled by the Telephone Company.

(RT)  
(RT)  
(RT)  
(RT)  
(RT)

A telephone number change may be required when an existing Payphone Exchange Access Service access line is converted to a SmartCoin access line.

When subscribing to SmartCoin, the payphone service provider is responsible for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.

The Telephone Company will not be liable for shortages of coins collected and deposited at the payphone equipment.

Calls placed from Payphone Exchange Access Service access lines equipped with the SmartCoin feature will be rated as follows:

- A. Sent paid local calls which do not require the assistance of an operator will be rated by the pay telephone set. The Telephone Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
- B. Operator handled sent paid local calls will be rated to the end user at the price established by the payphone service provider.

(1) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

<sup>sm</sup>Service Mark of Southwestern Bell Telephone Company.

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PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.6 - (Continued)

- C. Sent paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the Directory Assistance Call Completion charge as specified in Part 11, Section 2 of the Guidebook. (CT)
- D. Telephone Company handled non-sent paid local calls will be rated to the end user and billed at the appropriate Telephone Company operator service charge as specified in the Local Exchange tariff or the applicable Directory Assistance Call Completion charge as specified in Section 6 of this tariff as appropriate. No charges will be billed to the payphone service provider for these types of calls.
- E. Sent paid intraLATA long distance calls will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Part 9 and Part 20, Section 9 of the Guidebook. (CT)
- F. Sent paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Long Distance Message Telecommunications Service in Part 9 and Part 20, Section 9 of the Guidebook plus the appropriate Directory Assistance Call Completion charge as specified in the Missouri Guidebook. (CT)  
(CT)  
(CT)
- G. Telephone Company handled non-sent paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in the Long Distance Message Telecommunications Service in Part 9 and Part 20, Section 9 of the Guidebook plus the appropriate operator service charge Part 11 of the Guidebook. No charges will be billed to the payphone service provider for these types of calls. (CT)  
(CT)
- H. Services included with SmartCoin access lines are:
  - 1. Dial tone First (DTF) - DTF enables end users to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.
  - 2. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone.(1)

(1) This feature is available where appropriate Telephone Company facilities exist.

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PAYPHONE EXCHANGE ACCESS SERVICE

34.1 GENERAL - (Continued)

34.1.11 A network interface for all access lines associated with pay telephone service will be installed at a location determined by the Telephone Company, which is accessible to the payphone service provider. The normal location of the demarcation point for all pay phone service providers will be determined in a manner consistent with federal and state regulatory requirements.(1)

The network interface is the point of connection with the telecommunications network and is the termination of the Payphone Exchange Access Service Access Line. It is a Telephone Company-provided jack or its equivalent.(1)

34.2 RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER

34.2.1 The payphone service provider shall be responsible for the installation, operation and maintenance of the pay telephone or public facsimile device used in connection with this service.

34.2.2 The payphone service provider shall be responsible for the payment of a Customer-Owned Equipment Trouble Isolation Charge as provided in Part 3, Section 1 of the Guidebook for visits by a Telephone Company employee to the payphone service provider's premises when a service difficulty or trouble report results from the use of a payphone service provider's pay telephone or public facsimile device, even if the service difficulty is reported by persons other than the payphone service provider. (CT)

34.2.3 The payphone service provider shall sign a service indemnification agreement.

34.2.4 Payphone service providers who elect not to subscribe to Billed Number Screening, as described in paragraph 34.1.4 preceding, will be fully responsible for all collect calls and third number billed calls which are billed to the payphone service provider's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release payphone service provider from paying such charges. Payphone service provider will hold the Telephone Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.

(1) Additional charges (if applicable) will apply as stated in Part 3 of the Guidebook.

(CT)

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PAYPHONE EXCHANGE ACCESS SERVICE

34.3 VIOLATIONS OF REGULATIONS - (Continued)

34.4.3 Service Charges

Service and Equipment Charges as specified in the Part 3 of the Guidebook, apply in addition to other charges for Payphone Exchange Access Service. Service charges, as specified in Part 3 of the Guidebook, apply in addition to other charges specified for Payphone Exchange Access Service. (CT)

34.4.4 Charges are specified in Part 7, Section 1 of the Guidebook for the services listed below, when desired, are applicable to Payphone Exchange Access Service.(1) (CT)

- Three-Way Calling
- Call Forwarding
- Simultaneous Call Forwarding
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Busy Line/Don't Answer

34.4.5 Rates and Charges applicable to Payphone Exchange Access Service installation will be as specified in the Part 4 of the Guidebook. This charge will also apply when, upon payphone service provider request, an existing Payphone Exchange Access Service access line incurs subsequent activity to change to or from a SmartCoin access line. (CT)

34.4.6 Directory Assistance Service is provided as specified in Part 11, Section 2 of the Guidebook. (CT)

(1) Not applicable to public facsimile device.



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SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.1 Definition of Service

37.1.1 Shared Tenant Service (STS) Arrangements are the provision of local exchange access services by Southwestern Bell Telephone Company, to the STS Customer at an STS Building for the purpose of the STS Customer reselling or sharing the service with the STS Subscribers. It is anticipated that the STS Customer will not be the end user of the entire service furnished by the Company and that the STS Customer intends to resell or permit sharing of the service by STS Subscribers.

37.2 Definitions

The following definitions apply to the provision of STS arrangements, in addition to those in Part 2 Section 1 of the Missouri Guidebook. (CT)  
(CT)

- |                |   |              |
|----------------|---|--------------|
| BUILDING       | - The term "same building" is to be interpreted to mean a structure under one roof or two or more structures on one premises which are connected by an enclosed or covered passageway. In no case can conduit be considered as an enclosed passageway nor buildings connected by a covered public mall be the "same building."  | (MT)         |
| PREMISES       | - All portions of the same building occupied by the same customer, provided that:<br>1. The portions are not separated from each other by intervening offices, rooms or suites not occupied by the customer.<br>2. The portions on different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor.<br>- All of the buildings occupied by the same customer, provided that: All of the buildings are located on the same continuous plot of ground, all of which plot is owned and/or held under lease by the same customer, and the buildings. | (MT)         |
| STS CUSTOMER   | - any person, corporation or other entity that provides STS within a user group and that is certificated to do so by the Missouri Public Service Commission (PSC).  |              |
| STS SUBSCRIBER | - any person, corporation or other entity who occupies an STS Building and is furnished telephone service by the STS Customer.  |              |
| STS BUILDING   | - a structure under one roof on one premise, which is wholly located in a single Telephone Company exchange and/or wire center in which telephone service to STS Subscribers is provided by an STS Customer. In no case can two or more structures on one premise which are connected by an enclosed or covered passageway be considered a single STS Building. STS may be provided in less than a building but it must be confined to a contiguous premise. Exceptions to this provision must be approved by the Missouri PSC.   | (RT)<br>(RT) |
|                |   | (MT)         |

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.2 Definitions-(Continued)

- NEW STS BUILDING - For the purpose of this paragraph, a newly constructed building is defined as a building in which the Telephone Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities. A building will be considered new for a period of 180 days from the time the distribution facilities are placed in the building. (MT)
- EXISTING BUILDING CONVERTED TO STS - a building in which Southwestern Bell Telephone currently provides service directly to any or all occupant(s). (MT)

37.3 General Regulations

- 37.3.1 STS service is provided to the STS Customer for the exclusive use of the STS Customer, its employees and its STS Subscribers.
- 37.3.2 The STS Customer must confine the use and availability of STS service exclusively to the occupants of the STS Building.
- 37.3.3 The STS Customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.
- 37.3.4 The STS Customer will limit the provision of shared or resold services to a single STS Building, unless it obtains a waiver from the Missouri PSC.
- 37.3.5 If the STS Customer files an application for certification and/or a waiver of the geographic limitations with the Missouri PSC, a copy of the application and/or waiver request(s) shall be sent concurrently to the Missouri Division's Legal Department of Southwestern Bell Telephone Company by the STS Customer. The address is 909 Chestnut St., Room 3520, St. Louis, MO 63101. (CT)
- 37.3.6 The Company has the right to refuse to install STS or to permit STS to remain on any premises when the public in general may make use of the STS service.
- 37.3.7 The service furnished to the STS Customer shall always be classified as a business service for the purpose of the application of tariff rates.
- 37.3.8 The STS Customer must utilize a Private Branch Exchange (PBX) which is registered with the Federal Communications Commission (FCC) and riser cable which conforms to all electrical codes and Southwestern Bell Telephone Company's technical standards for riser cable or transmission facilities.

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.3 General Regulations-(Continued)

- 37.3.13 Service arrangements furnished to accredited public and private educational institutions which provide telecommunication services to students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements. These service arrangements will continue to be provided as specified in Part 7, Section 5 of the Guidebook. (CT)

37.4 Facilities

- 37.4.1 The service is composed of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS Building and the network interface. These facilities are provided and maintained by the Company and provide access to and from the telecommunications network for both long distance service and local calling.
- 37.4.2 Charges for Service Connections, moves, removals and changes apply in addition to other applicable charges specified in this and other Company tariffs.
- 37.4.3 Charges and rates for directory assistance calls, as provided by the Company, are those described in Part 11, Section 2 of the Guidebook. (CT)
- 37.4.4 The STS Customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of the service by the STS Customer's Subscribers.
- 37.4.5 Private Coin Service instruments shall access the local exchange telephone network through a separate access line provided directly by the Telephone Company. Private Coin Service may not be provided as a station behind a PBX. All other regulations pertaining to Private Coin are included in Section 34.
- 37.4.6 Southwestern Bell Telephone Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS Customer's PBX and does not extend to the STS Subscribers.

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SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.5 Responsibility of the STS Customer-(Continued)

- 37.5.8 The STS Customer is responsible for the direct payment of all charges billed, including long distance and private line charges, associated with the service. The applicable Company Rules and Regulations, regarding bill payments and suspensions are included in Section 17 of the General Exchange Tariff. In the event the STS Customer receives notice from the Company of pending service suspension, the STS Customer will have sole responsibility to notify its STS Subscribers at least two (2) days prior to the date of the pending suspension.
- 37.5.9 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.
- 37.5.10 Toll message investigation requests for Long Distance Services will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply. (CT)
- 37.5.11 In an Existing building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customers that they may continue to receive service from Southwestern Bell Telephone Company. A copy of the notice should be provided to the Telephone Company, at the address listed in Paragraph 37.3.5 of this tariff.
- 37.5.12 The STS Customer will train its STS Subscribers of appropriate trouble reporting procedures so that all trouble calls will be directed through the STS Customer's representative. In the event an STS Subscriber reports trouble directly to the Company, the STS Customer may be liable for a Customer-Owned Equipment Trouble Isolation Charge as specified in Part 3 of the Guidebook. (CT)
- 37.5.13 In the event an STS Customer intends to discontinue the provision of resold and/or shared local exchange service to its STS Building, the STS Customer must provide both Southwestern Bell and all STS Subscribers written notice of its intended discontinuance at latest 180 days prior to the proposed discontinuance.

SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company-(Continued)

37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer shall notify its STS Subscribers in writing, that the STS Subscribers have no right to retain any telephone number associated with the service, and that if any STS Subscribers ceases utilization of the STS Customer's resale or sharing of service, that STS Subscriber will not be permitted to retain the same telephone number.

37.7.3 The Company will not accept directory listing and call referral requests from STS Subscribers subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a referral of calls or directory listing for an STS Customer who is in default of any charges due the Company.

37.7.4 Directory listing will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service.

37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.

37.7.6 The Company will terminate its facilities and locate the network interface at an STS Building in accordance with the Missouri Guidebook and FCC rules and regulations. In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.

(CT)

37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

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Section 41, 1st Revised Sheet 1

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SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company-(Continued)

- 37.7.8 The Company will distribute to the STS Customer such local directories as in its opinion are generally necessary for the efficient use of Local Exchange Service. The Company, upon the STS Customer request for a foreign or additional directory may, at the Company's discretion, charge for any such directory at a reasonable rate.
- 37.7.9 The Company shall have the right to require a deposit from an STS Customer in accordance with the regulations specified in Section 17 of the General Exchange Tariff.
- 37.7.10 When any STS Customer is in violation of any of the provisions in this section, the Telephone Company will promptly notify the STS Customer of the violation. The STS Customer shall correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice from the Company, that the violation has been corrected. Failure of the STS Customer to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the STS Customer's service until such time as the STS Customer complies with the provisions of this Tariff.

37.8 Rates

- 37.8.1 Rates for Local Exchange Service will be those specified for STS in the Part 4 of the Guidebook. (CT)
- 37.8.2 Rates for services other than Local Exchange Service will be as specified in Part 4 of the Guidebook. (CT)  
(AT)

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EXCHANGE INTERCONNECTION SERVICE

42.4 UNDERTAKING OF THE TELEPHONE COMPANY

42.4.1 The Telephone Company will provide all of the service components necessary for the provisioning of Exchange Interconnection Service up to and including the network interface at the customer's premises.

42.4.2 The calling scope for the LSA is the geographic area which includes all wire centers comprising the local calling scope of a specified metropolitan exchange area or local exchange area.

42.4.3 The LSA and related Optional Service Features offered in this Tariff are only available where facilities permit.

42.4.4 Miscellaneous services, which are technically compatible to the services offered in this Tariff, may be provided at the rates and charges specified in the applicable sections of this, other tariffs or the Guidebook of the Company. (CT)  
(CT)

42.5 LIMITATIONS

42.5.1 Components of an LSA (Access Link, Features/Functions and Transport) are not to be offered separately. Further, only switch terminations offered from this Tariff may be associated with a Multiplexed Arrangement.

42.5.2 Directory Listings will not be provided as a part of Exchange Interconnection Service. Directory listings will be provided for customers at rates specified in Part 11 of the Guidebook. (CT)

42.5.3 Rates for local directory assistance calls, which are provided by the Telephone Company, will apply as specified in the Directory Assistance Service Part 11 of the Guidebook, except that no call allowances, offset or exemptions will be allowed. (CT)

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EXCHANGE INTERCONNECTION SERVICE

42.7 APPLICATION OF CHARGES-(Continued)

42.7.2 Installation Charges

The application of Installation Charges as found in Section 42, Paragraphs 42.8.1 and 42.8.2, of this Tariff are as follows:

A. Installation Charges

1. First - Applies to the first unit per customer request, per due date, per account, at each central office from which service is provided.
2. Additional - Applies to each additional unit(s) on the same request as the initial unit, same due date, same account and same location.

B. Subsequent Installation Charges apply only to Local Serving Arrangements as follows:

1. First - Applies to the first unit per customer request, per due date, per account, at each central office served, when a Channel Interconnection is added to an existing Multiplexed Arrangement.
2. Additional - Applies to each additional unit(s) on the same request as the initial unit, same due date, same account and same location.

42.8 RATES AND CHARGES

42.8.1 Local Serving Arrangement (1)(2)

A. Circuit Switched-Voice Grade Connection

A voice grade serving arrangement that provides a customer network access, one and two-way communications capability and access to available Optional Service Features via a connection to the circuit switched network. All calls are set up and taken down on a call-by-call basis.

(1) When a customer requests an LSA from a serving office in an exchange outside the exchange area in which the customer's premises is located Foreign Exchange Service Charges apply.

(2) Refer to Part 3 of the Guidebook for Hunting Arrangement Rates and Charges.

(CT)



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EXCHANGE INTERCONNECTION SERVICE

42.8 RATES AND CHARGES (Continued)

42.8.1 Local Serving Arrangement (1)(2)-(Continued)

A. Circuit Switched-Voice Grade Connection-(Continued)

	<u>Monthly Charge</u>	<u>Installation Chg.</u>	
		<u>First Unit</u>	<u>Add'l Unit</u>
1. Access Link			
2-wire, per facility (1RSV2)	\$ 31.00	\$150.00	\$ 85.00
DS1, per facility (1RSD4)	\$165.00	\$800.00	\$470.00
2. Features/Functions			
Switch Terminations (3)			
(1) Analog Voice Grade (Line Side)(Select One)			
a. Inward (B1N1X)	\$ 3.40	\$ 1.00	\$ 1.00
b. Outward (B1N0X)	\$ 3.40	\$ 1.00	\$ 1.00
c. 2-way (B1NCX)	\$ 3.40	\$ 1.00	\$ 1.00
Multiplexed Arrangements			
(1) Multiplexed DS1 to Voice, per DS1 Access Link (MU74X)	\$195.00		
a. Analog Voice Grade Channel Interconnection, per Activated Channel (N2X2X)(4)	\$ 3.90	\$ 65.00	\$ 45.00
<u>Subsequent Order</u>			
a. Analog Voice Grade Channel Interconnection, per Activated Channel (N2X2X)(4)	\$ 3.90	\$ 75.00	\$ 45.00

- (1) When a customer requests an LSA from a serving office in an exchange outside the exchange area in which the customer's premises is located Foreign Exchange Service Charges apply.
- (2) Refer to Part 3 of the Guidebook for Hunting Arrangement Rates and charges. (CT)
- (3) End User Common Line (EUCL) charges apply per Switch Termination.
- (4) A technically compatible switch termination is required per activated channel for circuit switched voice grade type service.

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St. Louis, Missouri

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P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 42  
3rd Revised Sheet 8  
Replacing 2nd Revised Sheet 8

EXCHANGE INTERCONNECTION SERVICE

42.8 RATES AND CHARGES (cont'd)

42.8.3 Optional Service Features

1. Subscriber Information Interface

- A. Subscriber Information Interface (SII) provides originating call information and the capability to activate and deactivate a Message Waiting Indicator (MWI) on patron lines. The service is provided utilizing special central office facilities and dedicated channels.
- B. The MWI is provided in the form of an intermittent dial tone (Audible MWI) and/or a Visual MWI and notifies the patron that some type of action is warranted; i.e. a message is waiting for retrieval. Alerting tone capabilities are limited to customer patrons whose local exchange telephone service is served from the same switching system as that of the Subscriber Information Interface.
- C. Originating call information includes the Local Serving Arrangement line and/or terminal identification, call reason (call forward type or direct call) and the patron's directory number. Originating Call Information is delivered only when the patron is served from the same switching system as the Subscriber Information Interface. Customers will be required to sign an agreement not to disclose the calling party's directory number disclosed as a result of this service, unless permission is given by the calling party.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(1) Subscriber Information Interface, each (MN)(1)	\$250.00	\$800.00
	<u>Rate(2)</u>	
(2) Originating Call Information, per call delivered		\$.006(CR)

(1) In addition, a Voice Grade type data channel is required. Charges apply as specified in the Special Access Section of the Intrastate Access Service Tariff, or private line charges, as specified in Part 15, Section 2 of the Guidebook. For rate application purposes the SII Serving Office is considered to be a customer-premises location. (CT)

(2) Charges are summed and rounded to the next higher penny by billing period by telephone number or in the case of hunting lines by lead telephone number. (CT)

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Section 42

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

2nd Revised Sheet 9  
Replacing 1st Revised Sheet 9 through  
Section 59, Original Sheet 3

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EXCHANGE INTERCONNECTION SERVICE

42.8 RATES AND CHARGES (cont'd)

42.8.3 Optional Service Features (cont'd)

3. Optional Expanded Calling Scope(1)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate(6)</u>
A. Local-Metropolitan "A"(2)	EXCTH	\$10.75
B Local-Metropolitan "B"(3)	EXCTJ	10.00
C. Spec. Opt. Local-Metropolitan "A"(4)	EXCTK	16.35
D Spec. Opt. Local-Metropolitan "B"(5)	EXCTL	16.60

- (1) This optional service is available only in conjunction with Local Serving Arrangements ordered from this tariff. The rate is in addition to all rates and charges associated with the related LSA. The monthly rate is assessed on each Switch Termination associated with the LSA for which this feature is ordered.
- (2) Available only in the Greenwood, Grain Valley and Smithville exchanges.
- (3) Available only in the Chesterfield, Fenton, Manchester, Maxville and Valley Park exchanges.
- (4) Available only in the Antonia, Pond, Eureka and Portage Des Sioux exchanges.
- (5) Available only in the High Ridge, Imperial, St. Charles and Harvester exchanges.
- (6) If ordered on the same order as related LSA, no additional service charge applies. If ordered for an existing LSA, each LSA is assessed the service charge found in Part 3 of the Guidebook for change of telephone number. (CT)

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GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Application of Tariff  
7th Revised Sheet 1  
Replacing 6th Revised Sheet 1

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SOUTHWESTERN BELL TELEPHONE COMPANY d/b/a  
AT&T MISSOURI

(RT)

(RT)

(RT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri  
operates as a Competitive Telecommunications Company.

This tariff supersedes Southwestern Bell Telephone  
Company's General Exchange Tariff, P.S.C. Mo.-No. 22 in its  
entirety.

Southwestern Bell Telephone Company (hereinafter referred to as "the Company")  
d/b/a AT&T Missouri hereby adopts this tariff.

Applying to its authorized territories within the State of Missouri.

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