

P. S. C. MO. No. 1
Cancelling P. S. C. MO. No. _____

No supplement of this schedule will be issued except for the purpose of cancelling this schedule.

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
CASE NO. 14.449

New Florence Telephone Company
Name of Corporation

RECEIVED
NOV 13 1960
MISSOURI
PUBLIC SERVICE COMMISSION

SCHEDULE OF RATES FOR TELEPHONE SERVICE

APPLYING TO THE EXCHANGE AREA AT

New Florence, Missouri
Name of Town

FILED
DEC 1 1960
PUBLIC SERVICE COMMISSION

This schedule contains the rates, rentals, charges, rules and regulations for and relating to local service and to long-distance service over owned or controlled and jointly owned toll lines.

ISSUED Nov 18 1960
Month Day Year

EFFECTIVE Dec 1, 1960
Month Day Year

BY C. S. Caldwell Sec to Board
Name of Officer Title

New Florence Mo
Address of Officer

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo.: (T)
(T)

A. Statutes

- 392.210.2 Accounting requirements (system of accounts) (N)
- 392.240.1 Reasonableness of rates (N)
- 392.270 Accounting requirements (valuation of property) (N)
- 392.280 Accounting requirements (depreciation/accounts) (T)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392-320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

(D)

Issued: April 19, 2013

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2013

GENERAL AND LOCAL EXCHANGE TARIFF

As of November 18, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived* pursuant to §392.420 RSMo. 2008:

A. Rules

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 - Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

B. Statutes

- Section 392.280 RSMo – Depreciation
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

*See PSC Case No. IE-2009-0206.

Issued: December 24, 2008

Effective: January 23, 2009

Leonard May, President
New Florence Telephone Company
P.O. Box 175, 101 North Main Street
New Florence, MO 63363-0175

CANCELED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0462

Filed
Missouri Public
Service Commission
JI-2009-0482

GENERAL AND LOCAL EXCHANGE TARIFF

B. Rules

4 CSR 240-3.520	Applications to sell or transfer assets	
4 CSR 240-3.525	Applications to merge or consolidate	
4 CSR 240-3.530	Applications to issue stocks, obtain loans	
4 CSR 240-3.535	Applications to acquire stock	
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff	
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D) and (E))	
4 CSR 240-3.555	Residential Customer Inquiries	
4 CSR 240-3.560	Procedure for Ceasing Operations	
4 CSR 240-10.020	Depreciation Records	
4 CSR 240-30.020	Residential Telephone Underground Systems	
4 CSR 240-30.040	Uniform System of Accounts	
4 CSR 240-32.010	General Provisions	
4 CSR 240-32.040	Metering, Inspections and Tests	
4 CSR 240-32.050	Customer Services	
4 CSR 240-32.060	Engineering and Maintenance	(M)
4 CSR 240-32.070	Quality of Service	
4 CSR 240-32.080	Service objectives and surveillance levels	(M)
4 CSR 240-32.090	Connection of equipment and Inside Wiring	
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services	
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))	
4 CSR 240-32.180-190	Caller ID blocking requirements	
4 CSR 240-33.010	Service and Billing Practice General Provisions	
4 CSR 240-33.040	Billing and Payment standards	
4 CSR 240-33.045	Clear identification and placement of charges on bills	(M)
4 CSR 240-33.050	Deposits	
4 CSR 240-33.060	Residential Customer Inquiries	
4 CSR 240-33.070	Discontinuance of service	
4 CSR 240-33.080	Disputes by Residential Customers	
4 CSR 240-33.090	Settlement agreements with residential customers	
4 CSR 240-33.130	Operator service requirements	
4 CSR 240-33.140	Payphone requirements (except (2))	
4 CSR 240-33.150	"Anti-slamming" requirements	
4 CSR 240-33.160	Customer Proprietary Network Information	

Issued: April 19, 2013

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2013

EXPLAINED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

Public Service Commission

P.S.C. Mo. No. 1, Original Sheet i

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff.

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment, or regulation
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of test from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

JAN 25 2001

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: Jan

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

LOCAL EXCHANGE SERVICE

Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u> ¹	
Business	\$20.00	(I)
Residence	\$18.00	(I)

¹ Local Exchange Service includes touch tone functionality and the following custom and CLASS calling features: Calling Number Delivery, Caller ID with Call Waiting, Call Waiting, Call Forwarding, and Three-Way Calling.

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

LOCAL EXCHANGE SERVICE

Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u> ¹	
Business	\$17.50	(I)
Residence	\$16.00	(I)

¹ Local Exchange Service includes touch tone functionality and the following customer calling features: calling number delivery, caller ID with call waiting, call waiting, call forwarding, call forward no-answer, and three-way calling.

LOCAL EXCHANGE SERVICE

Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

<u>Local Exchange Service</u>	<u>Monthly Rate Per Line¹</u>	
Business	\$15.50	(I)
Residence	\$14.00	(I)

¹ Local Exchange Service includes touch tone functionality and the following custom and CLASS calling features: Calling Number Delivery, Caller ID with Call Waiting, Call Waiting, Call Forwarding, and Three-Way Calling.

Issued: April 19, 2013

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2013

CANCELLED
December 1, 2014
Missouri Public
Service Commission
JI-2015-0184

FILED
Missouri Public
Service Commission
JI-2013-0462

LOCAL EXCHANGE SERVICE

Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

(T)
|
(T)

(D)
|
(D)

<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u> ¹	(T)
Business	\$11.50	(I)
Residence	\$10.00	(I)

¹ Local Exchange Service includes touch tone functionality and the following custom and CLASS calling features: Calling Number Delivery, Caller ID with Call Waiting, Call Waiting, Call Forwarding, and Three-Way Calling.

(N)
|
(N)

FORM NO. 13 P.S.C.MO. No. 1 6TH } Original } SHEET No. 1
 Cancelling P.S.C.MO. No. 1 5TH } Original } SHEET No. 1
 Revised }

New Florence Telephone Co., Inc For New Florence, Missouri
 Name of Issuing Corporation Community, Town or City

Local Exchange Service											
JUL 18 1993											
<p>General:</p> <p>Unless otherwise specified, the charges quoted in this tariff and for the period of one month entitles the subscriber to telephone service and messages to all stations within the service area of New Florence Telephone Company.</p> <table border="1"> <thead> <tr> <th></th> <th>Rotary Dial Access</th> <th>Touch Tone access</th> </tr> </thead> <tbody> <tr> <td>Business 1-Party</td> <td>\$6.00</td> <td>\$7.75</td> </tr> <tr> <td>Residence 1-Party</td> <td>\$4.50</td> <td>\$5.75</td> </tr> </tbody> </table>				Rotary Dial Access	Touch Tone access	Business 1-Party	\$6.00	\$7.75	Residence 1-Party	\$4.50	\$5.75
	Rotary Dial Access	Touch Tone access									
Business 1-Party	\$6.00	\$7.75									
Residence 1-Party	\$4.50	\$5.75									
<p>FILED JUL 27 1993 MO. PUBLIC SERVICE COMM.</p>											
<p>*Indicates new rate or text +Indicates change</p>											

DATE OF ISSUE July 16, 1993 DATE EFFECTIVE JUL 27 1993
 month day year month day year
 ISSUED BY Lon J. Gates Manager New Florence, Missouri
 name of officer title address

CANCELED
 December 1, 2012
 Missouri Public
 Service Commission
 JI-2013-0212

FORM NO. 13 P.S.C.MO. No. 1 5th ~~Original~~ SHEET No. 1
~~Revised~~
 Cancelling P.S.C.MO. No. 1 4th ~~Original~~ SHEET No. 1
~~Revised~~

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI, 63363
 Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE		RECEIVED															
		NOV 25 1987															
<p>GENERAL</p> <p>UNLESS OTHERWISE SPECIFIED, THE CHARGES QUOTED IN THIS TARIFF AND FOR THE PERIOD OF ONE MONTH AND ENTITLE THE SUBSCRIBER TO TELEPHONE SERVICE AND MESSAGES TO ALL STATIONS WITHIN THE SERVICE AREA OF NEW FLORENCE TELEPHONE COMPANY.</p> <table style="width: 100%; margin-top: 20px;"> <thead> <tr> <th style="width: 50%;"></th> <th style="text-align: center; border-bottom: 1px solid black;">ROTARY DIAL ACCESS</th> <th style="text-align: center; border-bottom: 1px solid black;">TOUCH TONE ACCESS</th> </tr> </thead> <tbody> <tr> <td>BUSINESS 1-PARTY</td> <td style="text-align: center;">\$6.00</td> <td style="text-align: center;">\$7.75</td> </tr> <tr> <td>BUSINESS MULTI-PARTY</td> <td style="text-align: center;">\$4.70</td> <td></td> </tr> <tr> <td>RESIDENCE 1-PARTY</td> <td style="text-align: center;">\$4.50</td> <td style="text-align: center;">\$5.75</td> </tr> <tr> <td>RESIDENCE MULTI -PARTY</td> <td style="text-align: center;">\$3.35</td> <td></td> </tr> </tbody> </table>		ROTARY DIAL ACCESS	TOUCH TONE ACCESS	BUSINESS 1-PARTY	\$6.00	\$7.75	BUSINESS MULTI-PARTY	\$4.70		RESIDENCE 1-PARTY	\$4.50	\$5.75	RESIDENCE MULTI -PARTY	\$3.35		<p>MISSOURI Public Service Commission</p> <p style="text-align: center; font-weight: bold; font-size: 1.2em;">CANCELLED</p> <p style="text-align: center;">JUL 27 1993 BY <u>6th R.S. #1</u></p> <p style="text-align: center;">Public Service Commission</p> <p style="text-align: right; margin-top: 20px;">FILED</p> <p style="text-align: right;">JAN 1 1988</p> <p style="text-align: right;">Public Service Commission</p>	
	ROTARY DIAL ACCESS	TOUCH TONE ACCESS															
BUSINESS 1-PARTY	\$6.00	\$7.75															
BUSINESS MULTI-PARTY	\$4.70																
RESIDENCE 1-PARTY	\$4.50	\$5.75															
RESIDENCE MULTI -PARTY	\$3.35																
<p>*Indicates new rate or text +Indicates change</p>																	

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
 month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MO. 63363
 name of officer title address

~~Original~~
Revised

~~Original~~
Revised

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI,
Community, Town or City

LOCAL EXCHANGE SERVICE

RECEIVED
JUL 22 1986
MISSOURI
Public Service Commission

GENERAL:

Unless otherwise specified, the charges quoted in these tariffs and for the period of one month and entitle the subscriber to telephone service and messages to all stations within the service area of New Florence Telephone Company.

	Rotary Dial Access (1)	Touch Tone Access (1)
Business 1-Party	\$6.00	\$7.75
Business Multi-Party	4.70	
Residence 1-Party	4.50	5.75
Residence Multi-Party	3.35	

(1) The above rates do not include a company provided instrument. The rates for company provided instruments are listed on Sheet 1.1.

CANCELLED

JAN 01 1988

BY 5th. R.S. #1
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
SEP - 1 1986
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 7-16-86
month day year

DATE EFFECTIVE 9-1-86
month day year

ISSUED BY Wilford Elflein
name of officer

Board Member New Florence, MO., 63363
title address

P. S. C. MO. No. 1

3rd {Original} SHEET No. 1
Revised

Cancelling P. S. C. MO. No. 1

2nd {Original} SHEET No. 1
Revised

Florence
NEW TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County

LOCAL EXCHANGE SERVICE

RECEIVED

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation: 835

DEC 10 1982

CANCELLED

MISSOURI
Public Service Commission

SEP - 1 1986

RATES

WITHIN THE INITIAL RATE AREA: BY 4th R.S. # 1

PUBLIC SERVICE COMMISSION CLASS OF SERVICE OF MISSOURI				
	One-Party	Two-Party	Multi-Party	Extensions
Business Access line	\$ 6.00	\$	\$ 4.70	\$
Residence Access line	4.50		3.35	
Standard Telephone Equipment	1.00		1.00	1.00

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA. But Within the Exchange Area.

CLASS OF SERVICE				
	One-Party	Two-Party	Multi-Party	Extensions
Business Access line	\$ 6.00	\$	\$ 4.70	\$
Residence Access line	4.50		3.35	
Standard Telephone Equipment	1.00		1.00	

JAN - 1 1983
TAO 799

Public Service Commission

*Indicates new rate
+Indicates change

DATE OF ISSUE 12-8-82
Month Day Year

DATE EFFECTIVE 1 1 1983
Month Day Year

ISSUED BY Davault Nunnelly
Name of Officer
Davault Nunnelly

President
Title

New Florence, Missouri 63363
Address

P. S. C. MO. No. 1

2nd { Original } SHEET No. 1
Revised

Cancelling P. S. C. MO. No. 1

1st { Original } SHEET No. 1
Revised

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri

Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

DEC 1 1975

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations in exchanges, bearing the designation:

CANCELLED

RATES

WITHIN THE INITIAL RATE AREA:

JAN - 1 1983

CLASS OF SERVICE	BY 3 rd RS 1 PUBLIC SERVICE COMMISSION OF MISSOURI			
	One-Party	Two-Party	Multi-Party	Extensions
Business	\$ 7.00	\$	\$ 5.70	\$ 1.50
Residence	5.50		4.35	1.00

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA. But Within the Exchange Area.

CLASS OF SERVICE				
	One-Party	Two-Party	Multi-Party	Extensions
Business	\$ 7.00	\$	\$ 5.70	\$ 1.50
Residence	5.50		4.35	1.00

FILED

DEC 1 1975

Public Service Commission

*Indicates new rate
+Indicates change

DATE OF ISSUE 10-15-75
Month Day Year

DATE EFFECTIVE 12.1-75
Month Day Year

ISSUED BY J. K. Stambaugh President
Name of Officer Title

New Florence, Missouri
Address

12-1

P. S. C. MO. No. 1

1st. {Original} SHEET No. 1
 {Revised}

Cancelling P. S. C. MO. No. 1

{Original} SHEET No. 1
 {Revised}

New Florence Telephone Company
 Name of Issuing Corporation

For New Florence, Missouri
 Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL.

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard wall telephone equipment and messages to all stations, in exchanges, bearing the designation:

RATES

WITHIN THE INITIAL RATE AREA:

DIAL	CLASS OF SERVICE			
	One-Party	Two-Party	Four-Party	Extensions
Business	\$ 7.00	\$ 6.25	\$ None	\$ 1.50
Residence	5.50	4.90	4.50	1.00
		Business	Residence	
Additional charge for Desk Set Equipment above wall rate		\$ None	\$ None	
Additional charge for Hand Set Equipment above wall rate		\$ None	\$ None	

CANCELLED

DEC 1 1975

FILED

NOV 1 1962

Discounts applying to above rates.

BY 2nd R.S.1
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

PUBLIC SERVICE COMMISSION

*Indicates new rate
 + Indicates change

DATE OF ISSUE October 1, 1962
 Month Day Year

DATE EFFECTIVE November 1, 1962
 Month Day Year

ISSUED BY Max Oliver - attorney Montgomery City, Mo.
 Name of Officer Title Address

P. S. C. MO. No. 1

~~Original~~ } SHEET No. 1
~~Revised~~ }

Cancelling P. S. C. MO. No. _____

~~Original~~ } SHEET No. _____
~~Revised~~ }

New Florence Telephone Company
 Name of Issuing Corporation

For New Florence, Missouri
 Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard wall telephone equipment and messages to all stations, in exchanges, bearing the designation:

RECEIVED
 NOV 28 1960
 MISSOURI
 Public Service Comm.

RATES

WITHIN THE INITIAL RATE AREA:

CLASS OF SERVICE				
	One-Party	Two-Party	Four-Party	Extensions
Business	\$ <u>2.50</u>	\$ 2.50	\$ None	\$.75
Residence	<u>2.50</u>	1.50	<u>Multiparty</u> 1.50	.75
			Business	Residence
Additional charge for Desk Set Equipment above wall rate			\$	\$
Additional charge for Hand Set Equipment above wall rate			\$	\$
			CANCELLED	FILED

Discounts applying to above rates.

BY 1st RS No 1
 PUBLIC SERVICE COMM.

DEC 1 1960
 Case No. 14,949
 PUBLIC SERVICE COMMISSION

*Indicates new rate
 +Indicates change

DATE OF ISSUE Nov. 18, 1960
 Month Day Year

DATE EFFECTIVE Dec 1, 1960
 Month Day Year

ISSUED BY C. S. Cardwell
 Name of Officer

Sec. to Board New Florence, Mo
 Title Address

FORM NO. 13 P.S.C.MO. No. 1 1st ~~Original~~ SHEET No. 1.1

Cancelling P.S.C.MO. No. 1 1st ~~Revised~~ SHEET No. 1.1

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI, 63363
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE

NOV 25 1987

EXTENSION SERVICE:

1. EXTENSION SERVICE PROVIDES THE USER WITH THE CAPABILITY FOR ORIGINATING CALLS FROM OR RECEIVING CALLS AT INSTRUMENTS PROVIDED AT LOCATIONS IN ADDITION TO THE LOCATION OF THE MAIN ACCESS POINT WHERE SUCH INSTRUMENTS ARE CONNECTED TO THE SAME EXCHANGE ACCESS LINE AS THE MAIN ACCESS POINT.

JAN 1 1988

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT, NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI,
Community, Town or City

LOCAL EXCHANGE SERVICE

COMPANY PROVIDED TELEPHONE INSTRUMENTS:

Standard Rotary Dial (1)

EXTENSION SERVICE:

1. Extension service provides the user with the capability for originating calls from or receiving calls at instruments provided at locations in addition to the location of the main access point where such instruments are connected to the same exchange access line as the main access point.
2. A station set rate is applicable to each telephone company provided instrument for use with extension service. Such company provided instrument is provided at rates specified above. (1)

(1) Limited Availability. See Sheet 7-e

CANCELLED

JAN 01 1988

BY Let. R.S. #1.1
PUBLIC SERVICE COMMISSION
OF MISSOURI

*Indicates new rate or text
+Indicates change

RECEIVED
JUL 22 1986
Per Month \$1.00
MISSOURI
Public Service Commission

FILED
SEP - 1 1986
Public Service Commission

DATE OF ISSUE 7-16-86
month day year

DATE EFFECTIVE 9-1-86
month day year

ISSUED BY WILFORD ELFLEIN
name of officer

BOARD MEMBER
title

NEW FLORENCE, MO. 63363
address

New Florence Telephone Company, Inc.
Name of Issuing Corporation

For New Florence
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

SEP 24 1996

MISSOURI
Public Service Commission

Missouri School Discount Program

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph .3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph .3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service.

FILED

OCT 24 1996

*Indicates new rate or text
+Indicates change

MO. PUBLIC SERVICE COMMISSION

DATE OF ISSUE SEP 24 1996
month day year

DATE EFFECTIVE OCT 24 1996
month day year

ISSUED BY Lon Gates, 101 N. Main Street, P.O. Box 175, New Florence, MO 63363
name of officer title address

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

JUN 14 2000

DISCOUNTS FOR SCHOOLS AND LIBRARIES PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund Program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

JUN 14 2000

Issued: June 14, 2000

Effective: July 14, 2000

Kenneth Matzdorff
President
Peculiar, Missouri

P.S.C. Mo. NO. 1

NEW FLORENCE TELEPHONE CO.

7th Revised Sheet 2
Replaces 6th Revised Sheet 2
For New Florence, Missouri

LOCAL EXCHANGE SERVICE

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

CANCELLED
September 2, 2018
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

FILED
Missouri Public
Service Commission
JI-2016-0307

LOCAL EXCHANGE SERVICE

(D)

(D)

A. Bundled Packages

(N)

All packages include a regulated access line. They are available to any new or existing residential or business customer. Customers who cancel their package or any part of the package shall forfeit eligibility for rates under these packages. All customers must prescribe their long distance service to New Florence Long Distance.

1. Home Bundle \$19.00

- Residential Access Line
- 500 minutes of long distance within the continental 48 states.
\$0.10 rate per minute for usage in excess of allowance.

2. Business Bundle \$20.50

- Business Access Line
- 500 minutes of long distance within the continental 48 states.
\$0.10 rate per minute for usage in excess of allowance.

(N)

Issued: April 19, 2013

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2013

CANCELLED
June 1, 2016
Missouri Public
Service Commission
JI-2016-0307

FILED
Missouri Public
Service Commission
JI-2013-0462

P.S.C. Mo.-NO. 1

NEW FLORENCE TELEPHONE CO.

5th Revised Sheet 2
Replaces 4th Revised Sheet 2
For New Florence, Missouri

Rates for these services for customers in the exchanges listed below
are contained in the Long Distance Message Telecommunications Service
Tariff and the Wide Area Telecommunications Service Tariff of
Southwestern Bell Telephone Company:

New Florence

MAY 2 1988

Missouri Public Service Commission
Jefferson City, Missouri

(N)

(N)

(D)

(D)

JUL 1 1988

84-222 et al.
Public Service Commission

Issued: 5/2/88

Issued By:

Willard Bybee, President
W. Mortimer St.
New Florence, MO 63363

Effective: 7/1/88

CANCELED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0462

New Florence Telephone Company

4th Revised Sheet No. 2
Replaces 3rd Revised Sheet No. 2
For New Florence, Missouri

RECEIVED
NOV 3 1986
MISSOURI
Public Service Commission

MESSAGE TOLL SERVICE CONCURRENCE

Message Toll Service

The Company concurs in the rates, charges and regulations governing intrastate intra-LATA Message Toll Service as set forth in Southwestern Bell Telephone Company's tariff for such service, on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law.

Message Toll Service Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED

JUL 1 1988

BY 5th P.S.#2

Public Service Commission
MISSOURI

FILED
JAN 1 1987
Public Service Commission

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

{ Original }
{ Revised }
{ Original }
{ Revised }

NEW FLORENCE TELEPHONE COMPANY

For New Florence, Missouri

Name of Issuing Corporation

Community, Town or City

ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access services are those services which are described in Section 1.1, et seq., of the Access Services Tariff of Southwestern Bell Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules, regulations and system of charges specified in the Access Services Tariff filed by Southwestern Bell Telephone Company and approved by the Missouri Public Service Commission.

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Southwestern Bell Telephone Company's Access Services Tariff at the rates and charges and pursuant to the terms and conditions specified therein. The Company's concurrence in Southwestern Bell Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

RECEIVED
DEC 27 1983
MISSOURI
Public Service Commission

CANCELLED

JAN 1 1987

BY 4th R.S. 2
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
84 - 62
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 27, 1983
month day year

DATE EFFECTIVE January 1, 1984
month day year

ISSUED BY Davault Nunnelly President
name of officer

New Florence, Missouri
title address

FORM NO. 13 P.S.C.MO. No. 1 2nd { Original } SHEET No. 2

Cancelling P.S.C.MO. No. 1 1st { Original } SHEET No. 2

New Florence Telephone Company For New Florence, Missouri
Name of Issuing Corporation Community, Town or City

RECEIVED

1975 1 8 1975

THIS SHEET IS ELIMINATED

(rates within initial rate area and outside the initial rate area will be the same)

CANCELLED

JAN - 1 1984
BY 3rd RS 2
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

DEC 1 1975

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE 10-15-75 DATE EFFECTIVE 12-1-75
month day year month day year

ISSUED BY J. K. Stambaugh President New Florence, Missouri
name of officer title address

P. S. C. MO. No. 1

1st Original SHEET No. 2
Revised

Cancelling P. S. C. MO. No. 1

2nd Original SHEET No. 2
Revised

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Mo.
Community, Town or City

LOCAL EXCHANGE SERVICE

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area

CLASS OF SERVICE	Rate per Month	
	Business	Residence
A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits	\$	\$
B. Company Owned. Where the company owns and maintains all equipment for rendering the service	5.70	4.35
C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument		
D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument		
E.		

CANCELLED

FILED

Discounts applying to above rates.

DEC 1 1975

NOV 1 - 1962

BY 2nd R.S.2
PUBLIC SERVICE COMMISSION
OF MISSOURI

PUBLIC SERVICE COMMISSION

*Indicates new rate
+Indicates change

DATE OF ISSUE October 1, 1962
Month Day Year

DATE EFFECTIVE November 1, 1962
Month Day Year

ISSUED BY Max Oliver
Name of Officer

Attorney Montgomery City, Mo.
Title Address

P. S. C. MO. No. 1

{ Original } SHEET No. 2
{ Revised }

Cancelling P. S. C. MO. No. _____

{ Original } SHEET No. _____
{ Revised }

New Florence Telephone Company

Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

LOCAL EXCHANGE SERVICE

RECEIVED

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area
MISSOURI
Public Service Comm.

NOV 28 1960

CLASS OF SERVICE	Rate per	
	Business	Residence
A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits	\$ 2.50	\$ 1.50
B. Company Owned. Where the company owns and maintains all equipment for rendering the service	2.50	1.50
C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument	2.50	1.50
D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument	2.50	1.50
E.		

CANCELLED

BY

NOV 1 - 1960
VICE COMM.

FILED

Discounts applying to above rates.

*Indicates new rate
+Indicates change

DEC 1 1960
Case No. 14,449
PUBLIC SERVICE COMMISSION

DATE OF ISSUE Nov. 18, 1960
Month Day Year

DATE EFFECTIVE Dec 1, 1960
Month Day Year

X ISSUED BY C. S. Cardwell
Name of Officer

See to Board New Florence, Mo
Title Address

New Florence Telephone Company

2nd Revised Sheet 2.1
Cancels 1st Revised Sheet 2.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access Services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

P.S.C. MO. No. 1

New Florence Telephone Company

1st Revised Sheet No. 2. 1,
Replaces Original Sheet No. 2. 1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions has been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

CANCELLED
July 4, 2015
Missouri Public
Service Commission
JI-2015-0354

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RECEIVED
DEC 27 1983
MISSOURI
Public Service Commission

MESSAGE TOLL SERVICE CONCURRENCE

Message Toll Service

The Company concurs in the rates, charges and regulations governing intrastate intra-LATA Message Toll Service, as set forth in Southwestern Bell Telephone Company's tariff for such service, on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law.

Message Toll Service Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED

JAN 1 1987

BY 1st P.S. 2.1
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
84 - 62
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 27, 1983 DATE EFFECTIVE January 1, 1984
month day year month day year

ISSUED BY Davault Nunnelly President New Florence, Missouri
name of officer title address

P.S.C. MO. No. 1

New Florence Telephone Company

2ND Revised Sheet No. 2.1.1
Cancels 1st Revised Sheet No. 2.1.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

MAR 28 1995

MAR 28 1995

MAR 28 1995

RESERVED FOR FUTURE USE

(C)

MAY 1 1995

MISSOURI
Public Service Commission

Issued:

MARCH 22, 1995

Richard Covington
President

P.O. BOX 175
New Florence, Missouri 63363

Effective:

MAY 1, 1995

CANCELLED
September 2, 2018
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

New Florence Telephone Company

1st Revised Sheet No. 2.1.1
Cancels Original Sheet No. 2.1.1

For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

RECEIVED

OCT 11 1994

MISSOURI
Public Service Commission

RESERVED FOR FUTURE USE

(C)

CANCELLED

MAY 1 1995
BY 2nd R.S. # 2.1.1
Public Service Commission
MISSOURI

FILED

OCT 16 1994
95-119
MO. PUBLIC SERVICE COMM.

Issued: OCT 11 1994

Richard Covington
President
P.O. Box 175
New Florence, Missouri 63363

Effective: OCT 16 1994

New Florence Telephone Company

Original Sheet No. 2.1.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

RECEIVED

12. Rates and Charges

APR 19 1993

12.1 New Florence Telephone Company

MISSOURI
Public Service Commission

The rates included in the following rate categories for intrastate intraLATA access service are interim and subject to refund only to the extent required to comply with the Commission's Orders in Case No. TO-92-306:

Intrastate IntraLATA Carrier Common Line Access

CANCELLED

Switched Access Service

OCT 16 1994

Local Transport

BY 1st R.S. # 2.11
Public Service Commission
MISSOURI

End Office

Interest will be paid on any calculated refund amount from the due date of the bill rendered which includes the amount to be refunded until the payment of said amount. Interest will be paid at a rate equal to the prime rate (as published in the Wall Street Journal) less one percent. The interest rate will be adjusted semi-annually based on the rate in effect on the first business day after December 31 and June 30.

(N)

FILED

MAY 16 1993

MO. PUBLIC SERVICE COMM.

Issued: 4/19/93

Richard Covington
President
P.O. Box 175
New Florence, Missouri 63363

Effective: ~~4/19/93~~
MAY 16 1993

New Florence Telephone Company

5th Revised Sheet No. 2.2
 Cancels 4th Revised Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.034479	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
2. <u>Direct Trunked Transport</u>		6.2(A)(2)	
a. <u>Direct Trunked Facility Per Mile</u>			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
b. <u>Direct Trunked Termination Per Termination</u>			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx (N)

Issued: May 20, 2013

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, Missouri 63363

Effective: July 2, 2013

P.S.C. MO. No. 1

New Florence Telephone Company

4th Revised Sheet No. 2.2
 Cancels 3rd Revised Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate Carrier Common Line Access, per minute			(T)
- Originating	\$0.034479	3.6	(R)
- Terminating	\$0.000000	3.6	(R)
(B) Reserved for Future Use			(D)

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation</u> <u>Per Entrance Facility</u>		6.2(A)(1)	(D) (N)
- Voice Grade Two-Wire	\$450.00		
- Voice Grade Four-Wire	\$450.00		
- High Capacity DS1	\$330.00		
- High Capacity DS3	\$445.00		
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	\$ 39.20		
- Voice Grade Four-Wire	\$ 62.72		
- High Capacity DS1	\$ 191.09		
- High Capacity DS3	\$1,744.81		
2. <u>Direct Trunked</u> <u>Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	\$ 2.79		
- Voice Grade Four-Wire	\$ 2.79		
- High Capacity DS1	\$ 13.09		
- High Capacity DS3	\$ 114.05		
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	\$ 28.06		
- Voice Grade Four-Wire	\$ 28.06		
- High Capacity DS1	\$ 67.93		
- High Capacity DS3	\$ 436.19		(D) (N)

Issued: May 02, 2012

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, Missouri 63363

Effective: July 01, 2012

CANCELLED
 July 2, 2013
 Missouri Public
 Service Commission
 JI-2013-0543

Filed
 Missouri Public
 Service Commission
 TT-2012-0317; YI-2012-0664

New Florence Telephone Company

3RD Revised Sheet No. 2.2
 Cancels 2nd Revised Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

Rate	Tarriff Section Reference
------	---------------------------------

12.1.1 Carrier Common Line Access Service

MAR 20 1995

(A) Intrastate InterLATA
 Carrier Common Line Access,
 per minute

MO. PUBLIC SERVICE COMMISSION

-Originating	\$0.0208	3.6
-Terminating	\$0.0357	3.6

(B) Intrastate IntraLATA
 Carrier Common Line Access

(1) Full Level Volume
 900,679 Access Minutes

(2) Full Level, per minute

-Originating	\$0.0393	3.6(E)
-Terminating	\$0.0675	3.6(E)

(3) Discount Level, per minute

-Originating	\$0.0250	3.6(E)
-Terminating	\$0.0429	3.6(E)

12.1.2 Switched Access Service

(A) Nonrecurring Charges

Per Line or Trunk Connected	\$204.88	6.7.1(A)
-----------------------------	----------	----------

Per Access

(B) Local Transport*

Minute

1. FGC Premium Access, per minute	.0192	6.2(A)
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2. FGA and FGB Premium Access, per minute

<u>Call Miles</u>		
0 to 1.....	.0066	6.2(A)
Over 1 to 25.....	.0139	6.2(A)
Over 25 to 50.....	.0525	6.2(A)
Over 50.....	.0823	6.2(A)

MAY 1 1995

MISSOURI

Public Service Commission

*The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Issued:
 MARCH 22, 1995
 CANCELLED
 July 1, 2012
 Missouri Public
 Service Commission

Richard Covington
 President
 P.O. Box 175
 New Florence, Missouri 63363

Effective:
 MAY 1, 1995

P.S.C. MO. No. 2 CONSOLIDATED

New Florence Telephone Company

2nd Revised Sheet No. 2.2
 Cancels 1st Revised Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

Rate
 Tarriff Section Reference

RECEIVED
 OCT 11 1994

12.1.1 Carrier Common Line Access Service

(A) Intrastate InterLATA
 Carrier Common Line Access,
 per minute

-Originating \$0.0208 3.6
 -Terminating \$0.0357 3.6

(B) Intrastate IntraLATA
 Carrier Common Line Access

(1) Full Level Volume
 900,679 Access Minutes

(2) Full Level, per minute

-Originating \$0.0393 3.6(E)
 -Terminating \$0.0675 3.6(E)

(3) Discount Level, per minute

-Originating \$0.0250 3.6(E)
 -Terminating \$0.0429 3.6(E)

MISSOURI
 Public Service Commission

CANCELLED

MAY 1 1995
 6.7.1 (BY) 3rd R.S. # 2.2
 Public Service Commission
 MISSOURI

12.1.2 Switched Access Service

(A) Nonrecurring Charges

Per Line or Trunk Connected \$204.88

Per Access
 Minute

(B) Local Transport*

1. FGC Premium Access, per minute .0192 6.2(A)

2. FGA and FGB Premium Access, per minute

Call Miles

0 to 1..... .0066 6.2(A)
 Over 1 to 25..... .0139 6.2(A)
 Over 25 to 50..... .0525 6.2(A)
 Over 50..... .0823 6.2(A)

FILED

OCT 16 1994
 95 - 119
 MO. PUBLIC SERVICE COMM.

*The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Issued: OCT 11 1994

Richard Covington
 President
 P.O. Box 175
 New Florence, Missouri 63363

Effective: OCT 16 1994

P.S.C. MO. No. 1

New Florence Telephone Company
 1st Revised Sheet No. 2.2
 Cancels Original Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

RECEIVED

MAY 2 1988

12. Rates and Charges

12.1 New Florence Telephone Company

12.1.1 Carrier Common Line Access Service

MISSOURI
 Public Service Commission
 Rates Section

Rate Reference

- (A) Intrastate InterLATA
 Carrier Common Line Access,
 per minute
- Originating \$0.0208 3.6
 - Terminating \$0.0357 3.6
- (B) Intrastate IntraLATA
 Carrier Common Line Access
- (1) Full Level Volume
 900,679 Access Minutes
- (2) Full Level, per minute
- Originating .0407 3.6(E)
 - Terminating .0698 3.6(E)
- (3) Discount Level, per minute
- Originating .0259 3.6(E)
 - Terminating .0444 3.6(E)

CANCELLED

OCT 16 1994

BY *2nd R.S. # 2.2*
 Public Service Commission
 MISSOURI

(N)

 (N)

12.1.2 Switched Access Service

(A) Nonrecurring Charges

Per Line or Trunk Connected \$204.88 6.7.1(A)

(B) Local Transport*

Per Access
 Minute

1. FGC Premium Access, per minute .0192 6.2(A)

2. FGA and FGB Premium Access, per
 minute

Call Miles

0 to 10066 6.2(A)
 Over 1 to 250139 6.2(A)
 Over 25 to 500525 6.2(A)
 Over 500823 6.2(A)

FILED

JUL 1 1988

84-222 et al.
 Public Service Commission

* The Local Transport rate includes non-chargeable Interface Groups and
 Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Issued: 5/2/88

Willard Bybee
 President

Effective: 7/1/88

New Florence, Missouri 63363

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.2
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

12.1.1 Carrier Common Line Access Service

RECEIVED

 NOV 3 1986

 MISSOURI
 Public Service Commission
 Tariff

Section
Reference

Carrier Common Line Access, per min.

- Originating	\$0.0208	3.6
- Terminating	\$0.0357	3.6

12.1.2 Switched Access Service

(A) Nonrecurring Charges

Per Line or Trunk Connected	\$204.88	6.7.1(A)
-----------------------------	----------	----------

(B) Local Transport*

Per Access
Minute

1. <u>FGC Premium Access</u>	.0192	6.2(A)
2. <u>FGA and FGB Premium Access</u>		

Call Miles

0 to 1.....	.0066	6.2(A)
Over 1 to 25.....	.0139	6.2(A)
Over 25 to 50.....	.0525	6.2(A)
Over 50.....	.0823	6.2(A)

CANCELLED

JUL 1 1988
BY *let R.S.#2.2*
Public Service Commission
MISSOURI

* The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

JAN 1 1987

 Public Service Commission

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

P.S.C. MO. No. 1

New Florence Telephone Company

2nd Revised Sheet No. 2.2.1
 Cancels 1st Revised Sheet No. 2.2.1
 For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		(T)(I)
- DS-3 to DS-1	**		(T)(I)
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute Per Mile	\$0.000188		
- Per Terminating Access Minute Per Mile	**		(T)(I)
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute Per Termination	\$0.000979		
- Per Terminating Access Minute Per Termination	**		(T)(I)
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute Per Tandem	\$0.002468		
- Per Terminating Access Minute Per Tandem	**		(T)(I)

(C) End Office
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.026700		
- terminating	**		(T)(I)
2. <u>Reserved for Future Use</u>			(D)
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)	
- originating	\$0.0397		
- terminating	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

Issued: May 20, 2013

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, Missouri 63363

Effective: July 2, 2013

P.S.C. MO. No. 1

New Florence Telephone Company

1st Revised Sheet No. 2.2.1
 Cancels Original Sheet No. 2.2.1
 For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) <u>Local Transport – Premium Access</u> (Cont'd)	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			(N)
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	\$ 153.65		
- DS-3 to DS-1	\$ 397.98		
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute			
Per Mile	\$0.000188		
- Per Terminating Access Minute			
Per Mile	\$0.000188		
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute			
Per Termination	\$0.000979		
- Per Terminating Access Minute			
Per Termination	\$0.000979		
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute			
Per Tandem	\$0.002468		
- Per Terminating Access Minute			
Per Tandem	\$0.002468		(N)
(C) <u>End Office</u>			
<u>Premium Access</u>			
1. <u>Local Switching</u>		6.2(B)(1)	(T)
- originating	\$0.026700		(I)
- terminating	\$0.044902		(I)
2. <u>Transitional Rate Element</u>		6.2(B)(2)	
- terminating	\$0.019938*		(N)
3. <u>Information Surcharge</u>		6.2(B)(3)	
(Per 100 Access Minutes)			
- originating	\$0.0397		
- terminating	\$0.0494		(T)

* This rate is effective only from July 1, 2012 through June 30, 2013.

Issued: May 02, 2012

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, Missouri 63363

Effective: July 01, 2012

CANCELLED
 July 2, 2013
 Missouri Public
 Service Commission
 JI-2013-0543

Filed
 Missouri Public
 Service Commission
 TT-2012-0317; YI-2012-0664

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.2.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

NOV 3 1986

<u>Rate</u>	<u>Tariff</u>
<u>per Access</u>	<u>Section</u>
<u>Minute</u>	<u>Reference</u>

(C) End Office
Premium Access

1. Local Switching

LS2 (Feature Group C&B (WATS))	.0118	6.2(B)(1)
LS1 (Feature Group A & B)	.0077	6.2(B)(1)

2. Line Termination

a. Common	.0149	6.2(B)(2)
b. Special Access	.0149	6.2(B)(2)

3. Directory Assistance

Info. Surcharge (Per 100 Access Minutes)	.0497	6.2(B)(3)
---	-------	-----------

Issued: 11/3/86

Wilford Elflein

Effective: 1/1/87

Board Member

New Florence, Missouri 63363

CANCELLED

July 1, 2012

Missouri Public

Service Commission

TT-2012-0317; YI-2012-0664

P.S.C. MO. No. 1

New Florence Telephone Company

3rd Revised Sheet No. 2.2.2

2nd Revised Sheet No. 2.2.2

For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	**	2.3.11(E)(1)(a)	(T)(R)
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
2. <u>Information Surcharge</u>			
a. Originating, Per Access Minute	**	2.3.11 (E)(1)(b)	(T)(R)
b. Terminating, Per Access Minute	**	2.3.11 (E)(1)(b)	
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute	**	2.3.11 (E)(2)	

(D)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

Issued: May 23, 2014

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: July 1, 2014

P.S.C. MO. No. 1

New Florence Telephone Company

2nd Revised Sheet No. 2.2.2

1st Revised Sheet No. 2.2.2

For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	*	2.3.11(E)(1)(a)	
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	(T)(I)
2. <u>Information Surcharge</u>			
a. Originating, Per Access Minute	*	2.3.11 (E)(1)(b)	
b. Terminating, Per Access Minute	**	2.3.11 (E)(1)(b)	(T)(I)
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	(T)(I)
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	
Per Terminating Access Minute	**	2.3.11 (E)(2)	(T)(I)

* The Company's intrastate originating access rates apply until June 30, 2014.

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx (N)

Issued: May 20, 2013

CANCELLED
July 1, 2014
Missouri Public
Service Commission
JI-2014-0488

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: July 2, 2013

FILED
Missouri Public
Service Commission
JI-2013-0543

P.S.C. MO. No. 1

New Florence Telephone Company

1st Revised Sheet No. 2.2.2
Cancels Original Sheet No. 2.2.2

For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	*	2.3.11(E)(1)(a)	(C)
b. Terminating, per Access Minute	\$0.044902	2.3.11 (E)(1)(a)	
2. <u>Information Surcharge</u>			
a. Originating, Per Access Minute	*	2.3.11 (E)(1)(b)	(C)
b. Terminating, Per Access Minute	\$0.000494	2.3.11 (E)(1)(b)	
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	(C)
Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)	
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	(C)
Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)	

* The Company's intrastate originating access rates apply until June 30, 2014.

Issued: June 29, 2012

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: July 13, 2012

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Service Commission
JI-2013-0543

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Missouri Public
Service Commission
IT-2012-0473; YI-2012-0871

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>
(D) <u>Toll VoIP-PSTN Traffic</u>		
1. <u>Local Switching</u>		
a. Originating, per Access Minute	\$0.044902	2.3.11(E)(1)(a)
b. Terminating, per Access Minute	\$0.044902	2.3.11 (E)(1)(a)
2. <u>Information Surcharge</u>		
a. Originating, Per Access Minute	\$0.000494	2.3.11 (E)(1)(b)
b. Terminating, Per Access Minute	\$0.000494	2.3.11 (E)(1)(b)
3. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		
Per Originating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
b. <u>Tandem Switched Termination</u>		
Per Originating Access Minute	\$0.000979	2.3.11 (E)(2)
Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)

Issued: March 28, 2012

Garrin Bott, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: April 27, 2012

CANCELLED
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Missouri Public
Service Commission
IT-2012-0473; YI-2012-0871

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JI-2012-0520

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.3
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

NOV 3 1986

12.1 New Florence Telephone Company (Cont'd)

12.1.3 Special Access Service

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
(A) <u>Channel Termination, per termination*</u>			
(1) Voice Grade Channel			
Two-wire	\$23.40	\$82.40	7.1.1(A)
Four-wire	37.45	\$82.40	7.1.1(A)
(2) Metallic Channel			
Two-Wire	15.99	\$80.02	7.1.1(A)
(B) <u>Channel Mileage, (applies to both Voice Grade and Metallic Channels)</u>			
(1) Channel Mileage Facility - Per Mile			
	1.70	None	7.1.1(B)(1)
(2) Channel Mileage Termination - Per Termination			
	31.54	None	7.1.1(B)(2)
(C) <u>Special Access Surcharge</u>			
- Per Voice Grade Equivalent			
	25.00	None	7.4.4

MISSOURI PUBLIC SERVICE COMMISSION

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.4
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.3 Special Access Service (Cont'd)

NOV 5 1986

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
<u>(D) Optional Features & Functions</u>			
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability, per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4.

NOV 11 1987

MISSOURI PUBLIC SERVICE COMMISSION

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (cont'd)

12.1 New Florence Telephone Company (cont'd)

12.1.4 Billing and Collection Service

		<u>Rate</u>	<u>Tariff Section Reference</u>	(N)
(A) Billing and Collection				
-	Per Message Billed	.0600	8.1, 8.2	
		<u>Basic time, scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	
				(N)
(B) Program Development				
	Basic per Hour	\$57.74	8.2	
	Premium per Hour	\$80.07	8.2	(T)
				(D)
				(D)

Issued: June 18, 2007

Leonard May
 New Florence Telephone Company
 PO Box 175
 New Florence, MO 63363

Effective: July 18, 2007

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

JAN 15 1997

12.1 New Florence Telephone Company (Cont'd)

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>
(A) Recording, per Customer Message	\$0.0483	8.1.1(A)
(B) Provision of Message Detail, per Message	ICB	8.1.1(B)
(C) Magnetic Tape, per Tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per Message	\$0.0134	8.2.1(A)
(E) Bill Processing Svc., per Message	\$0.0459	8.2.1(B)
(F) Special Billing Service, per Bill	\$0.82	8.2.1(C)
(G) Data Transmission, per Message	\$0.0084	8.2.1(D)
(H) Provision of Sample Message Data, per Record Processed	\$0.0163	8.2.1(E)
(I) Program Development		
Basic per Hour	\$57.74	8.2.1(F)
Premium per Hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per Month	\$0.74	8.2.1(G) (R)

* Indicates new rate or text
 + Indicates change

Issued: January 17, 1997

Lon J. Gates
 New Florence Telephone Company
 P.O. Box 175
 New Florence, MO 63363

Effective: April 15, 1997

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.5
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.4 Billing and Collection Service

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tariff

	<u>Rates</u>	<u>Section Reference</u>
(A) Recording, per customer message	.0483	8.1.1(A)
(B) Provision of Message Detail, per message	ICB	8.1.1(B)
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	.0134	8.2.1(A)
(E) Bill Processing Svc., per message	.0459	8.2.1(B)
(F) Special Billing Service, per bill	.82	8.2.1(C)
(G) Data Transmission, per message	.0084	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	.0163	8.2.1(E)
(I) Program Development		
Basic per hour	\$57.74	8.2.1(F)
Premium per hour	\$80.07	8.2.1(E)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$.82	8.2.1(G)

CANCELLED

APR 15 1987
BY Jet R.S. #2.5
Public Service Commission
MISSOURI

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JAN 1 1987
Public Service Commission
8.2.1(G)

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.6
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.5 Miscellaneous Services

	<u>Basic time, scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	<u>Tariff Section Reference</u>
(A) Additional Engineering Periods			
Per engineer, 1/2 hour or fraction thereof,	17.32	20.55	9.1
(B) Additional Labor			
Per technician, 1/2 hour or fraction thereof,	14.15	19.05	9.2
(C) Maintenance of Service			
Per technician, 1/2 hour or fraction thereof,	14.15	19.05	9.3
(D) Programming Services			
Per programmer, 1/2 hour or fraction thereof,	28.87	40.04	9.3

CANCELLED

AUG 7 1995
BY *lat R.S. # 2.6*
Public Service Commission
MISSOURI

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JAN 1 1987
Public Service Commission

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

New Florence Telephone Company

1st Revised Sheet 2.7
Cancels Original Sheet 2.7
For New Florence, Missouri

PRIVATE LINE TARIFF CONCURRENCE

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's (T) tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark (T) Twain Rural Telephone Company. Rates for these services are set out in the following pages of (T) this concurrence.

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Issued: 06/04/2015

Garrin Bott, President
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: 07/04/2015

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.7

PRIVATE LINE TARIFF CONCURRENCE

RECORDED

MAY 2 1988

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

MISSOURI
Public Service Commission

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

RECORDED

JUL 1 1988

84-222 et al.

Public Service Commission

Issued: 5/2/88

Willard Bybee
President

Effective: 7/1/88

New Florence, Missouri 63363

New Florence Telephone Company

INDEX
For New Florence, Missouri
Original Sheet 2.8

PRIVATE LINE TARIFF CONCURRENCE

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Signaling			2.20
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FILED

JUL 1 1988

84-222 et al.
Public Service Commission

Issued: 5/2/88

Willard Bybee
President
New Florence, Missouri 63363

Effective: 7/1/88

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.9

PRIVATE LINE TARIFF CONCURRENCE

3.1 GENERAL

3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

- A. Cross reference to Section numbers are listed down the right column of each rate page.
- B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNTS)(OXNSS)	\$ 11.10	None	2.2.1

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MAY 2 1988

MISSOURI
Public Service Commission

JUL 1 1988
84-222 et al.
Public Service Commission

Issued: 5/2/88

Willard Bybee
President
New Florence, Missouri 63363

Effective: 7/1/88

P.S.C. Mo.-No. 1

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.10

PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES--(Continued)

MAY 2 1988

3.2.1 Special Signal Service Series-100--(Continued)

A. Rates--IntraLATA Interexchange--(Continued)

MISSOURI
Public Service Commission

	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S))(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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JUL 1 1988
84-222 et al.
Public Service Commission

- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

Issued: 5/2/88

Willard Bybee
President

Effective: 7/1/88

New Florence, Missouri 63363

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.11

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

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MISSOURI
Public Service Commission

	HALF	DUPLEX	Service Charge	Tariff Ref.
	DUPLEX	DUPLEX		
	Monthly Rate	Monthly Rate		
1. Local Channel, each, per first termination on a premises				
Type 250	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . . (01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . . (01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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President
New Florence, Missouri 63363

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For New Florence, Missouri
Original Sheet 2.12

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.2 Sub-Voice Grade Service--Series 200--(Continued)

A. Rates--IntraLATA Interexchange--(Continued)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		<u>Tariff Ref.</u>
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$.90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	\$.90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	1.50	2.2.2

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service</u>	<u>Tariff</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Charge</u>	<u>Ref.</u>
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 (01N2S)	38.15	38.15 (01N3S)		2.2.2

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For New Florence, Missouri
Original Sheet 2.13

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>		
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15	\$18.15	\$130.00(3)	2.2.2
	(1LYDK, 1L3AK, 1L6BR, 1LMFR)	(1LYKK, 1L3CK, 1L6DK, 1LMDK)		
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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President

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400

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A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY) (1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMPY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS) (1LPJS)(1LTBS)(1LLOS)(1L3AS) (1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS) (PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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New Florence Telephone Company

For New Florence, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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Public Service Commission

Monthly Rate

	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	<u>Tariff Reference</u>
4. Interexchange Channel, each V-H mile, or fraction thereof (1LBU4)	\$ 4.10	\$ 1.05	2.2.3

5. Interexchange Channel Terminal, per
terminal (two required per inter-
exchange channel)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

Monthly Rate

6. Bridging Charge, (multi- point service), per bridged channel (BQ7).	\$ 7.55	2.2.5
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422.

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Public Service Commission
Tariff Reference

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PB9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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Original Sheet 2.17

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422-(Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5			
-On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1			
-Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3

C. Foreign Exchange Service

Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3

D. Foreign Serving Office Service

Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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President
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

D. Foreign Serving Office Service-(Continued)

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y) Equivalent to Type 420

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
- (2) Customer must specify, transmit and receive frequency of Master Station.

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President
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New Florence Telephone Company

For New Florence, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.4 Special Bridging Service-(Continued)

A. Split Band Arrangement-(Continued)

1. Rates-(Continued)

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5
B. Passive Bridging Arrangement			
1. Rates			
a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
b. Access lines			
-Master Station (1LM3Y)	Equivalent to Type 423		
-Remote Station			
-Interconnecting Station (1LM2Y)	Equivalent to Type 423		
c. Access Line Connection			
-Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MF7)	4.95	None	2.2.5

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(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling

A. Signaling Options

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1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLLC8)	21.60	65.00(4)	
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling-(Continued)

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A. Signaling Options-(Continued)

3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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(1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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President

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For New Florence, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.6 Miscellaneous Charges

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	<u>Service Charge</u>	<u>Tariff Reference</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

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Willard Bybee
President
New Florence, Missouri 63363

Effective: 7/1/88

P.S.C. MO. No. 1

New Florence Telephone Company

2nd Revised Sheet 2.23
Cancels (see below)
For New Florence, Missouri

Cancels 1st Revised Sheet 2.23
Cancels 1st Revised Sheet 2.24
Cancels 1st Revised Sheet 2.25
Cancels 1st Revised Sheet 2.26
Cancels 1st Revised Sheet 2.27
Cancels 1st Revised Sheet 2.28
Cancels 1st Revised Sheet 2.29

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Issued: 06/04/2015

Garrin Bott, President
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: 07/04/2015

CANCELLED
September 2, 2018
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Service Commission
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JI-2015-0354

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.23
Cancels Original Sheet 2.23
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

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DISTANCE LEARNING COMMUNICATIONS SERVICES CONCURRENCE

MAR 28 1995

The Company concurs in the rules and regulations governing intrastate interexchange Distance Learning Communications Service as set forth in Oregon Farmers Mutual Telephone Company's Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Distance Learning Communications Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

MO. PUBLIC SERVICE COMM.

PROVISION OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to customers, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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MAY - 1 1995

Issued:

MARCH 22, 1995

CANCELLED
July 4, 2015
Missouri Public
Service Commission
JI-2015-0354

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective

MAY 1, 1995

MISSOURI
Public Service Commission

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.23
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

DISTANCE LEARNING COMMUNICATIONS SERVICES CONCURRENCE

The Company concurs in the rules and regulations governing intrastate interexchange Distance Learning Communications Service as set forth in Oregon Farmers Mutual Telephone Company's Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Distance Learning Communications Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

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PROVISION OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to customers, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

CANCELLED

MAY 1 1995

BY 1st P.S. 2.23 *thru 2.2?*
Public Service Commission
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CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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JUL 19 1994

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Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective ~~June 1, 1994~~

JUL 19 1994

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Cancel Original Sheet 2.24
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DISTANCE LEARNING COMMUNICATIONS SERVICES

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General Manager
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Original Sheet 2.24
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

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DISTANCE LEARNING COMMUNICATIONS SERVICES

MO. PUBLIC SERVICE COMMISSION

4.6 RATES AND CHARGES - DISTANCE LEARNING I

4.6.1 Channels

		Monthly Rate	Service Charge
A.	<u>Local Distribution Channel</u>		
1.	First 1/4 mile or fraction thereof, per channel	\$ 867.30	\$ 400.00
2.	Each additional 1/4 mile or fraction thereof, per channel	\$ 3.70	N/A
B.	<u>Interoffice Channel</u>		
1.	Interexchange Interoffice Channel - Fixed (two required per interoffice channel)	\$ 29.00	\$ 267.00
	Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 19.30	N/A
4.6.2	<u>Hubbing (per location)</u>	\$ 40.40	\$ 133.00
4.6.3	<u>Quad Split Video (per installation)</u>	\$4,680.50	\$1,600.00
4.6.4	<u>Additional Services</u>		
A.	Freeze Frame Video (per location)	\$ 53.30	N/A
B.	Far End Camera Control (per location)	\$ 53.30	N/A
C.	Gateway Access (per port)	\$ 23.20	\$ 53.00

FILED

MAY - 1 1995

Issued:

MARCH 22, 1995

CANCELLED
 July 4, 2015
 Missouri Public
 Service Commission
 JI-2015-0354

Lon J. Gates
 General Manager
 P.O. Box 175
 New Florence, Missouri 63363

Effective:

MAY 1, 1995

MISSOURI
 Public Service Commission

P.S.C. MO. No. 2 CONSOLIDATED

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.25
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAY 05 1994

MISSOURI
Public Service Commission

4.6 RATES AND CHARGES - DISTANCE LEARNING 1

4.6.1 Channels

	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>
A. <u>Local Distribution Channel</u>		
1. First 1/4 mile or fraction thereof, per channel	\$ 867.30	\$ 400.00
2. Each additional 1/4 mile or fraction thereof, per channel	\$ 3.70	N/A
B. <u>Interoffice Channel</u>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$ 29.00	\$ 267.00
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 19.30	N/A
4.6.2 <u>Hubbing (per location)</u>	\$ 40.40	\$ 133.00
4.6.3 <u>Quad Split Video (per installation)</u>	\$4,680.50	\$1,600.00
4.6.4 <u>Additional Services</u>		
A. Freeze Frame Video (per location)	\$ 53.30	N/A
B. Far End Camera Control (per location)	\$ 53.30	N/A
C. Gateway Access (per port)	\$ 23.20	\$ 53.00

FILED

JUL 19 1994

MISSOURI
Public Service Commission

Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective: ~~May 5, 1994~~

JUL 19 1994

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.26
 Cancels Original Sheet 2.26
 For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAR 28 1995

4.7 RATES AND CHARGES - DISTANCE LEARNING 3

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.7.1 <u>Channels</u>		
A. <u>Local Distribution Channel</u>		
1. First 1/4 mile or fraction thereof, per channel	\$1,335.70	\$ 400.00
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A
B. <u>Interoffice Channel</u>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$ 98.80	\$ 267.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$ 57.60	N/A
4.7.2 <u>Hubbing (per location)</u>	\$ 200.70	\$ 133.00
4.7.3 <u>Quad Split Video (per installation)</u>	\$2,465.60	\$1,600.00
4.7.4 <u>Additional Services</u>		
A. Freeze Frame Video (per location)	\$ 53.30	N/A
B. Far End Camera Control (per location)	\$ 53.30	N/A
C. Gateway Access (per port)	\$ 52.50	\$ 53.00

FILED

MAY - 1 1995

MISSOURI
 Public Service Commission

Issued: **Lon J. Gates** Effective
General Manager
P.O. Box 175
New Florence, Missouri 63363
 MARCH 22, 1995 **CANCELLED**
 July 4, 2015
 Missouri Public Service Commission
 JI-2015-0354

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.26
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAY 05 1994

MISSOURI
Service Commission

4.7 RATES AND CHARGES - DISTANCE LEARNING 3

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.7.1 <u>Channels</u>		
A. <u>Local Distribution Channel</u>		
1. First 1/4 mile or fraction thereof, per channel	\$1,335.70	\$ 400.00
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A
B. <u>Interoffice Channel</u>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$ 98.80	\$ 267.00
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 57.60	N/A
4.7.2 <u>Hubbing (per location)</u>	\$ 200.70	\$ 133.00
4.7.3 <u>Quad Split Video (per installation)</u>	\$2,465.60	\$1,600.00
4.7.4 <u>Additional Services</u>		
A. Freeze Frame Video (per location)	\$ 53.30	N/A
B. Far End Camera Control (per location)	\$ 53.30	N/A
C. Gateway Access (per port)	\$ 52.50	\$ 53.00

FILED

JUL 18 1994

MISSOURI
Public Service Commission

Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective ~~May 5, 1994~~

JUL 19 1994

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.27
 Cancels Original Sheet 2.27
 For New Florence, Missouri

RECEIVED

MAR 28 1995

DISTANCE LEARNING COMMUNICATIONS SERVICES

MO. PUBLIC SERVICE COMM.

4.8 RATES AND CHARGES - DISTANCE LEARNING A

Monthly
Rate Service
Charge

4.8.1 Channels

A. Local Distribution Channel

1.	First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00
2.	Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3.	Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A
4.	Channels Received, per channel received	\$ 98.80	N/A

B. Interoffice Channel

I. Interexchange Interoffice Channel -

Fixed (two required per interoffice channel) \$ 0.00 \$ 0.00

Mileage -Rate per V-H mile or fraction thereof, per channel \$ 160.30 N/A

FILED

MAY - 1 1995

MISSOURI
 Public Service Commission

Issued:

MARCH 22, 1995 CANCELLED
 July 4, 2015
 Missouri Public
 Service Commission
 JI-2015-0354

Lon J. Gates
 General Manager
 P.O. Box 175
 New Florence, Missouri 63363

Effective:

MAY 1, 1995

P.S.C. MO. No. 2 CONSOLIDATED

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.27
 Cancels Original Sheet 2.27
 For New Florence, Missouri

RECEIVED

SEP 1 1994

DISTANCE LEARNING COMMUNICATIONS SERVICES

MO. PUBLIC SERVICE COMM.

4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>	
4.8.1 <u>Channels</u>			
A. <u>Local Distribution Channel</u>			
1. First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00	
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A	
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A	
4. Channels Received, per channel received	\$ 98.80	N/A	
B. <u>Interoffice Channel</u>			
1. Interexchange Interoffice Channel -			
Fixed (two required per interoffice channel)	\$ 0.00	\$ 80.00	(1)
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 160.30	N/A	

FILED

OCT - 1 1994

MISSOURI

Issued: September 1, 1994

Lon J. Gates
 General Manager
 P.O. Box 175
 New Florence, Missouri 63363

Effective: October 1, 1994
 Missouri Public Service Commission

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.27
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAY 05 1994

MISSOURI
Public Service Commission

4.8 RATES AND CHARGES - DISTANCE LEARNING A

4.8.1 Channels

A. Local Distribution Channel

	Monthly Rate	Service Charge
1. First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A
4. Channels Received, per channel received	\$ 98.80	N/A

B. Interoffice Channel

1. Interexchange Interoffice Channel -

Fixed (two required per interoffice channel)

\$ 0.00

Mileage -Rate per V-H mile or fraction thereof, per channel

\$ 160.30 N/A

CANCELLED

OCT 01 1994

BY 1st R.S. # 2.27
Public Service Commission
MISSOURI

FILED

JUL 19 1994

MISSOURI
Public Service Commission

Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective: ~~May 5, 1994~~

JUL 19 1994

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.28
Cancels Original Sheet 2.28
For New Florence, Missouri

RECEIVED

MAR 28 1995

DISTANCE LEARNING COMMUNICATIONS SERVICES

MO. PUBLIC SERVICE COMM.

4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.8.2 <u>Hubbing (per location)</u>	\$ 551.20	\$ 267.00
4.8.3 <u>Additional Services</u>		
A. Gateway Access		
1) Gateway Access 1 (per port)	\$ 859.00	\$ 800.00
2) Gateway Access 2 (per port)	\$ 445.40	\$ 800.00

FILED

MAY - 1 1995

MISSOURI
Public Service Commission

<p>Issued: MARCH 22, 1995</p>	<p>Lon J. Gates General Manager P.O. Box 175 New Florence, Missouri 63363</p>	<p>Effective: MAY 1, 1995</p>
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CANCELLED
 July 4, 2015
 Missouri Public
 Service Commission
 JI-2015-0354

P.S.C. MO. No. 2 CONSOLIDATED

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.28
Cancels Original Sheet 2.28
For New Florence, Missouri

RECEIVED

SEP 1 1994

DISTANCE LEARNING COMMUNICATIONS SERVICES

MO. PUBLIC SERVICE COMM.

4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly Rate</u>	<u>Service Charge</u>	
4.8.2 <u>Hubbing (per location)</u>	\$ 551.20	\$ 267.00	
4.8.3 <u>Additional Services</u>			
A. Gateway Access			
1) Gateway Access I (per port)	\$ 859.00	\$ 800.00	
2) Gateway Access 3 (per port)	\$ 445.40	\$ 800.00	(T)

FILED

OCT -1 1994

MISSOURI
Public Service Commission

Issued: September 1, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective: October 1, 1994

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.28
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAY 05 1994

4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.8.2 <u>Hubbing (per location)</u>	\$ 551.20	\$ 267.00
4.8.3 <u>Additional Services</u>		
A. Gateway Access		
1) Gateway Access 1 (per port)	\$ 859.00	\$ 800.00
2) Gateway Access 2 (per port)	\$ 445.40	\$ 800.00

CANCELLED

OCT 01 1994

BY Lot R.S. # 2.28
Public Service Commission
MISSOURI

FILED

JUL 19 1994

MISSOURI
Public Service Commission

Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective ~~August 1994~~
JUL 19 1994

NEW FLORENCE TELEPHONE COMPANY

1st Revised Sheet 2.29
Cancels Original Sheet 2.29
For New Florence, Missouri

RECEIVED

DISTANCE LEARNING COMMUNICATIONS SERVICES

MAR 28 1995

4.9 OTHER SERVICES

MO. PUBLIC SERVICE COMM.

A. Authorized Use in Conjunction with Lease or Rental of
Customer's Facilities

Authorized Use (per hour or fraction thereof) \$10.00

B. Discounts for Multiple-Year Periods

- 1. Three Years - 25%
- 2. Five Years - 35%
- 3. Ten Years - 50%

FILED

MAY - 1 1995

MISSOURI
Public Service Commission

Issued:

MARCH 22, 1995

Lon J. Gates
General Manager

P.O. Box 175
New Florence, Missouri 63363

Effective:

MAY 1, 1995

CANCELLED
July 4, 2015
Missouri Public
Service Commission
JI-2015-0354

P.S.C. MO. No. 2 CONSOLIDATED

NEW FLORENCE TELEPHONE COMPANY

Original Sheet 2.29
For New Florence, Missouri

DISTANCE LEARNING COMMUNICATIONS SERVICES

RECEIVED

MAY 05 1994

MISSOURI
Public Service Commission

4.9 OTHER SERVICES

A. Authorized Use in Conjunction with Lease or Rental of
Customer's Facilities

Authorized Use (per hour or fraction thereof) \$10.00

B. Discounts for Multiple-Year Periods

1. Three Years - 25%
2. Five Years - 35%
3. Ten Years - 50%

FILED

JUL 19 1994

MISSOURI
Public Service Commission

Issued: May 5, 1994

Lon J. Gates
General Manager
P.O. Box 175
New Florence, Missouri 63363

Effective ~~May 5, 1994~~

JUL 19 1994

LOCAL EXCHANGE SERVICE

	NON RECURRING CHARGES	
		(D)
		(D)
SERVICE CONNECTION CHARGES		
INSTALLATION OF TELEPHONE, MAIN LINE	\$30.00	(I)
INSTALLATION OF DROP LINE	\$10.00	
FRAMEWORK AND RECORD CHANGE CHARGE	\$ 5.00	
		(D)
		(D)
RESTORATION OF SERVICE AFTER SUSPENSION FOR WHICH SUBSCRIBER IS RESPONSIBLE	\$20.00	(I)

(D)

(D)

* Indicates new rate or text
+ Indicates change

ISSUED: February 17, 2016

EFFECTIVE: March 18, 2016

By: Garrin Bott, President

LOCAL EXCHANGE SERVICE

EXTRA DIRECTORY LISTINGS
BUSINESS
RESIDENCE

RECEIVED
NON RECURRING MONTHLY
CHARGES CHARGE
JAN 15 1997
.50
MISSOURI
Public Service Commission
+

MOVES AND CHANGE CHARGES 3.00
SERVICE CONNECTION CHARGES
INSTALLATION OF TELEPHONE, MAIN LINE 10.00
INSTALLATION OF DROP LINE 10.00
FRAMEWORK AND RECORD CHANGE CHARGE 5.00
SERVICE CONNECTION, CHANGE OF NAME OR NUMBER
TELEPHONE IN PLACE 3.00
RESTORATION OF SERVICE AFTER SUSPENSION FOR
WHICH SUBSCRIBER IS RESPONSIBLE 5.00

MAINTENANCE OF SERVICE

- A. THE CHARGE TO CLEAR TROUBLE ON A SUBSCRIBER'S SERVICE WHEN IT IS DETERMINED TO BE CAUSED BY CUSTOMER OWNED EQUIPMENT 15.00
- B. THE ABOVE MENTIONED CHARGE WILL BE WAIVED FOR CUSTOMERS WHO HAVE NOT BEEN EQUIPPED WITH A NETWORK INTERFACE JACK AND WHO HAVE NOT BEEN INSTRUCTED ON HOW TO USE THE NETWORK INTERFACE JACK TO ISOLATE OWN TROUBLE.

* TOUCH CALLING SERVICE

- A. TOUCH CALLING SERVICE IS A MODIFICATION AVAILABLE FOR ONE PARTY NETWORK ACCESS WHICH ALLOWS ORIENTATION OF TELEPHONE CALLS THROUGH THE USE OF DUAL-TONE MULTI-FREQUENCY SIGNALING RATHER THAN DIAL PULSE SIGNALING. TOUCH CALLING TERMINAL EQUIPMENT IS REQUIRED IN CONJUNCTION WITH THE ORIENTATION OF TELEPHONE CALLS.

CONNECTION CHARGE FOR AN EXISTING SUBSCRIBER
TOUCH CALLING SERVICE 5.00
NEW SUBSCRIBERS

FILED
NO CHARGE
APR 15 1997

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

FORM NO. 13 P.S.C.MO. No. 1 12TH ~~ORIGINAL~~ SHEET No. 3
 CANCELLING P.S.C.MO. No. 1 11TH ~~ORIGINAL~~ SHEET No. 3
 { Revised }
 { Revised }

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI, 63363
 Name of Issuing Corporation Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE	APR 11 1990	NON RECURRING CHARGES	MONTHLY CHARGE
MISSOURI			
EXTRA DIRECTORY LISTINGS			
BUSINESS			.50
RESIDENCE			.50
MISCELLANEOUS EQUIPMENT			
PAY STATION ON CUSTOMER PREMISES AT CUSTOMER REQUEST			
MINIMUM REVENUE GUARANTEE			10.00
MOVES AND CHANGE CHARGES			
SERVICE CONNECTION CHARGES			
INSTALLATION OF TELEPHONE, MAIN LINE			3.00
INSTALLATION OF DROP LINE			10.00
FRAMEWORK AND RECORD CHANGE CHARGE			5.00
SERVICE CONNECTION, CHANGE OF NAME OR NUMBER			3.00
TELEPHONE IN PLACE			3.00
RESTORATION OF SERVICE AFTER SUSPENSION FOR WHICH SUBSCRIBER IS RESPONSIBLE			5.00
MAINTENANCE OF SERVICE			
A. THE CHARGE TO CLEAR TROUBLE ON A SUBSCRIBER'S SERVICE WHEN IT IS DETERMINED TO BE CAUSED BY CUSTOMER OWNED EQUIPMENT			15.00
B. THE ABOVE MENTIONED CHARGE WILL BE WAIVED FOR CUSTOMERS WHO HAVE NOT BEEN EQUIPPED WITH A NETWORK INTERFACE JACK AND WHO HAVE NOT BEEN INSTRUCTED ON HOW TO USE THE NETWORK INTERFACE JACK TO ISOLATE THEIR OWN TROUBLE.			
* TOUCH CALLING SERVICE			
A. TOUCH CALLING SERVICE IS A MODIFICATION AVAILABLE FOR ONE PARTY NETWORK ACCESS WHICH ALLOWS ORIGINATION OF TELEPHONE CALLS THROUGH THE USE OF DUAL-TONE MULTI-FREQUENCY SIGNALING RATHER THAN DIAL PULSE SIGNALING. TOUCH CALLING TERMINAL EQUIPMENT IS REQUIRED IN CONJUNCTION WITH THE ORIGINATION OF TELEPHONE CALLS.			
CONNECTION CHARGE FOR AN EXISTING SUBSCRIBER FOR TOUCH CALLING SERVICE			5.00
NEW SUBSCRIBERS			NO CHARGE

CANCELLED
 APR 15 1990
 BY 13th P.S. #3
 Public Service Commission
 MISSOURI

FILED

MAY 26 1990

*Indicates new rate or text
 †Indicates change

Public Service Commission

DATE OF ISSUE APRIL 11, 1990 DATE EFFECTIVE MAY 26, 1990
 month day year month day year
 ISSUED BY LON J. GATES, GENERAL MANAGER, 207 W. MORTIMER, POB 175
 name of officer NEW FLORENCE, MISSOURI, 63363 address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

MISSOURI

LOCAL EXCHANGE SERVICE		Public Service Commission	MONTHLY CHARGE
		RECURRING CHARGES	
EXTRA DIRECTORY LISTINGS			
BUSINESS			.50
RESIDENCE			.50
MISCELLANEOUS EQUIPMENT			
PAY STATION ON CUSTOMER PREMISES AT CUSTOMER REQUEST			
MINIMUM REVENUE GUARANTEE			10.00
MOVES AND CHANGE CHARGES		3.00	
SERVICE CONNECTION CHARGES			
INSTALLATION OF TELEPHONE, MAIN LINE		10.00	
INSTALLATION OF DROP LINE		10.00	
FRAMEWORK AND RECORD CHANGE CHARGE		5.00	
SERVICE CONNECTION, CHANGE OF NAME OR NUMBER			
TELEPHONE IN PLACE		3.00	
RESTORATION OF SERVICE AFTER SUSPENSION FOR WHICH			
SUBSCRIBER IS RESPONSIBLE		5.00	
MAINTENANCE OF SERVICE			
A. THE CHARGE TO CLEAR TROUBLE ON A SUBSCRIBER'S			
SERVICE WHEN IT IS DETERMINED TO BE CAUSED			
BY CUSTOMER OWNED EQUIPMENT.		15.00	
B. THE ABOVE MENTIONED CHARGE WILL BE WAIVED FOR CUSTOMERS			
WHO HAVE NOT BEEN EQUIPPED WITH A NETWORK INTERFACE			
JACK AND WHO HAVE NOT BEEN INSTRUCTED ON HOW TO USE			
THE NETWORK INTERFACE JACK TO ISOLATE THEIR OWN			
TROUBLE.			

CANCELLED

MAY 26 1990

BY *120 R.S. # 3*
Public Service Commission
MISSOURI

FILED

FEB 28 1989

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE JANUARY 10, 1989
month day year

DATE EFFECTIVE FEB 28 1989
month day year

ISSUED BY LON J. GATES
name of officer

GENERAL MANAGER 211 VALLEY VIEW DRIVE
JEFFERSON CITY, MISSOURI, 65109
title address

FORM NO. 13

P.S.C.MO. No. 1

10th

~~Original~~
Revised

SHEET No. 3

Cancelling P.S.C.MO. No. 1

9th

~~Original~~
Revised

SHEET No. 3

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

RECEIVED

<u>LOCAL EXCHANGE SERVICE</u>	NON- RECURRING 1987 CHARGE	MONTHLY CHARGE
MISSOURI Public Service Commission		
EXTRA DIRECTORY LISTINGS		
BUSINESS		.50
RESIDENCE		.50
MISCELLANEOUS EQUIPMENT		
PAY STATION ON CUSTOMER PREMISES AT CUSTOMER REQUEST MINIMUM REVENUE GUARANTEE		10.00
MOVES AND CHANGE CHARGES	3.00	
SERVICE CONNECTION CHARGES		
INSTALLATION OF TELEPHONE, MAIN OR MULTI-PARTY LINE	10.00	
INSTALLATION OF DROP LINE	10.00	
FRAMEWORK AND RECORD CHANGE CHARGE	5.00	
SERVICE CONNECTION, CHANGE OF NAME OR NUMBER, TELEPHONE IN PLACE	3.00	
RESTORATION OF SERVICE AFTER SUSPENSION FOR WHICH SUBSCRIBER IS RESPONSIBLE	5.00	
MAINTENANCE SERVICE CALL		
SERVICE CHARGE FOR RECEIVER FOUND "OFF HOOK" (AFTER SECOND OFFENSE PER YEAR)	5.00	
SERVICE CHARGE FOR HOUSE CALL TO RESTORE SERVICE AS A RESULT OF		
A. ALTERATIONS TO THE LINE OR EQUIPMENT BY THE SUBSCRIBER		
B. CONNECTIONS TO THE LINE OF EQUIPMENT NOT INSTALLED, OWNED OR LEASED BY THE TELEPHONE COMPANY	5.00	

CANCELLED

FEB 28 1989

BY 11#RS#3

Public Service Commission
MISSOURI

FILED

JAN 1 1988

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City
MONTGOMERY COUNTY

LOCAL EXCHANGE SERVICE	NON-RECURRING CHARGE	MONTHLY CHARGE
RECEIVED		
NOV 26 1986		
MISSOURI Public Service Commission		
EXTRA DIRECTORY LISTINGS		
Business		.50
Residence		.50
MISCELLANEOUS EQUIPMENT (1)		
Extension Bell		.75
Installation of Extension Bell	4.00	
Extension Gong		.75
Installation of Extension Gong	4.00	
Extension Horn		2.00
Installation of Extension Horn	4.00	
Key Telephone 6 Button Instrument		3.50
Installation of Key Telephone, 6 Button Instrument	10.00	
Key System Control Cabinet		8.00
Installation of Key System Control Cabinet	20.00	
<i>SMYS</i> Pay Station on Customer Premises at Customer Request		10.00
Minimum Revenue Guarantee		
MOVES AND CHANGE CHARGES	3.00	
SERVICE CONNECTION CHARGES		
Installation of Telephone, Main or Multi-Party Line	10.00	
Installation of Drop Line	10.00	
Framework and Record Change Charge	5.00	
Service Connection, Change of Name or Number, Telephone in Place		
Restoration of Service after Suspension for which Subscriber is Responsible	5.00	
MAINTENANCE SERVICE CALL		
Service Charge for Receiver found "off Hook" (after second offense per year)		
Service Charge for house call to restore service as a result of		
a. Alterations to the line or equipment by the subscriber		
b. Connections to the line of equipment not installed, owned or leased by the Telephone Company		5.00
(1) Limited Availability. See Original Sheet 7e in the Rules and Regulations of this tariff.		
CANCELLED		
JAN 01 1988		
BY <i>10th R.S. # 3</i>		
PUBLIC SERVICE COMMISSION OF MISSOURI		
FILED		
JAN - 1 1987		
STATE COMMISSION		
*Indicates new rate or text		
+Indicates change		

DATE OF ISSUE 11-25-86
month day year

DATE EFFECTIVE 1-1-87
month day year

ISSUED BY WILLARD BYBEE PRESIDENT
name of officer

NEW FLORENCE, MISSOURI, 63363
title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County

LOCAL EXCHANGE SERVICE		NON-RECURRING CHARGE	MONTHLY CHARGE
EXTRA DIRECTORY LISTINGS			
Business			.50
Residence			.50
* MISCELLANEOUS EQUIPMENT (1)			
Extension Bell			
Installation of Extension Bell			.75
Extension Gong			.75
Installation of Extension Gong		4.00	
Extension Horn			2.00
Installation of Extension Horn		4.00	
Key Telephone 6 Button Instrument			3.50
Installation of Key Telephone, 6 Button Instrument		10.00	
Key System Control Cabinet			8.00
Installation of Key System Control Cabinet		20.00	
Pay Station on Customer Premises at Customer Request			10.00
Minimum Revenue Guarantee			
MOVES AND CHANGE CHARGES			3.00
SERVICE CONNECTION CHARGES			
Installation of Telephone, Main or Multi-line			10.00
Installation of Drop Line			10.00
Framework and Record Change Charge			5.00
Installation of Extension or Jack			4.00
Service Connection, Change of Name or Number, Telephone in Place			3.00
Restoration of Service after Suspension if Subscriber is Responsible			5.00
MAINTENANCE SERVICE CALL			
Service Charge for Receiver found "off Hook" (after second offense per year)			5.00
Service charge for house call to restore service as a result of			
a. Alterations to the line or equipment by the subscriber			
b. Connections to the line of equipment not installed, owned, or leased by the Telephone Company			5.00
* (1) Limited Availability. See Original Sheet 7e in the Rules and Regulations of this tariff.			

RECEIVED

DEC 10 1982

MISSOURI
Public Service Commission

CANCELLED

JAN 1 1987

BY 9th P.S. 3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1983
TAO 799

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 12 8 1982 DATE EFFECTIVE 1 1 1983
month day year month day year

ISSUED BY Davault Nunnelly President New Florence, Missouri 63363
name of officer title address
Davault Nunnelly

~~Original~~
Revised

~~Original~~
Revised

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City
Montgomery County

LOCAL EXCHANGE SERVICE	NON-RECURRING CHARGE	MONTHLY CHARGE
EXTRA DIRECTORY LISTINGS		
Business		.50
Residence		.50
MISCELLANEOUS EQUIPMENT		
Extension Bell		
Installation of Extension Bell	4.00	
Extension Gong		.75
Installation of Extension Gong	4.00	
Extension Horn		2.00
Installation of Extension Horn	4.00	
Key Telephone 6 Button Instrument		3.50
Installation of Key Telephone, 6 Button Instrument	10.00	
Key System Control Cabinet		8.00
Installation of Key System Control Cabinet	20.00	
Pay Station on Customer Premises at Customer Request		10.00
Minimum Revenue Guarantee		
MOVES AND CHANGE CHARGES		
Service Connection CHARGES		
Installation of Telephone, Main or Multi-Party	10.00	
Installation of Drop Line	10.00	
Framework and Record Change charge	5.00	
Installation of Extension or Jack	4.00	
Service Connection, Change of Name or Number, Telephone in Place	3.00	
Restoration of Service after Suspension for which Subscriber is Responsible	5.00	
MAINTENANCE SERVICE CALL		
Service charge for receiver found "off hook" (after second offense per year)		5.00
Service charge for house call to restore service as a result of		
a. Alterations to the line or equipment by the subscriber		
b. Connections to the line of equipment not installed, owned, or leased by the Telephone Company		5.00

RECEIVED
JUL - 2 1981
MISSOURI
Public Service Commission

CANCELLED
JAN 1 1983
BY *RS 3*
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
AUG - 1 1981
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 6-29-81 month day year DATE EFFECTIVE 8-1-81 month day year
ISSUED BY *Darrell Munnell* President New Florence, Missouri, 63363
name of officer title address

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri 63363
 Name of Issuing Corporation Community, Town or City
Montgomery County

LOCAL EXCHANGE SERVICE		non-	monthly
	charges	rate	rate
RECEIVED			
JUL 18 1979			
MISSOURI Public Service Commission			
EXTRA DIRECTORY LISTINGS:			
Business			.50
Residence			.50
MISCELLANEOUS EQUIPMENT:			
Extension Bell			
Installation of Extension Bell			4.00
Extension Gong			.75
Installation of Extension Gong			4.00
Extension Horn			2.00
Installation of Extension Horn			4.00
Key Telephone, 6 Button Instrument			3.50
Installation of Key Telephone, 6 Button Instrument			10.00
Key System Control Cabinet			8.00
Installation of Key System Control Cabinet			20.00
Pay Station on Customer Premises at Customer Premises			10.00
Minimum Revenue Guarantee			
MOVES AND CHANGE CHARGES:			
Installation of Telephone, Main or Multi-Party			3.00
Installation of Drop Line			10.00
Framework and Record Change Charge			10.00
Installation of Extension or Jack			5.00
Service Connection, Change of Name or Number, Telephone in Place			4.00
Restoration of Service After Suspension for which Subscriber is Responsible			3.00
Restoration of Service After Suspension for which Subscriber is Responsible			5.00
* MAINTENANCE SERVICE CALL:			
Service Charge for Receiver Found "Off-Hook" (After Second Offense per year)			5.00

CANCELLED
 AUG - 1 1981
 BY 7th LRS 3
 PUBLIC SERVICE COMMISSION OF MISSOURI

FILED
 AUG 20 1979
 Public Service Commission

*Indicates new rate or text
 †Indicates change

FORM NO. 13 P.S.C.MO. No. 1 5th {Original} SHEET No. 3
{Revised}

Cancelling P.S.C.MO. No. 1 4th {Original} SHEET No. 3
{Revised}

NEW FLORENCE TELEPHONE COMPANY For New Florence Missouri 63363
Name of Issuing Corporation Community, Town or City
Montgomery County

LOCAL EXCHANGE SERVICE		none	monthly
		recurring	rate
		charge	
EXTRA DIRECTORY LISTINGS:			
	Business		.50
	Residence		.50
MISCELLANEOUS EQUIPMENT:			
	Extension Bell		.75
	Installation of Extension Bell	4.00	
	Extension Gong		.75
	Installation of Extension Gong	4.00	
*	Extension Horn		2.00
	Installation of Extension Horn	4.00	
	Key Telephone, 6 Button Instrument		3.50
	Installation of 6 Button Key Telephone	10.00	
	Key System Control Cabinet		8.00
	Installation of Key System Control Cabinet	20.00	
*	Pay Station on Customer Premises at Customer Request		10.00
	Minimum Revenue Guarantee		
MOVES AND CHANGE CHARGES:		3.00	
SERVICE CONNECTION CHARGES:			
+	Installation of Telephone, Mainoor Multi-Party Line	10.00	
	Installation of Drop Line	10.00	
+	Framework and Record Change Charge	5.00	
+	Installation of Extension or Jack	4.00	
+	Service Connection, Change of Name or Number		
	Telephone in Place	3.00	
	Restoration of Service After Suspension for which		
	Subscriber is Responsible	5.00	

RECEIVED
MAY 30 1979
MISSOURI
Public Service Commission

CANCELLED

AUG 20 1979
BY 10th RS 3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
AUG 1 1979
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE July 12, 1979 DATE EFFECTIVE August 1, 1979
month day year month day year

ISSUED BY Davault Nunnally name of officer President New Florence, Mo. address

LOCAL EXCHANGE SERVICE	
EXTRA DIRECTORY LISTINGS: Business	.50
Residence	.50
JOINT USER SERVICE: Business one-half published rate	
Residence one-half published rate	
MISCELLANEOUS EQUIPMENT: Extension Bell	.75
Extension Gong	.75
Extension Horn	1.00
Key Telephone 6 Button Instrument	3.50
Control Cabinet Key System	8.00
MOVES AND CHANGE CHARGES:	3.00
SERVICE CONNECTION CHARGES: Installation of Telephone, Main or Multi-Party Line if Within 1/2 Mile	10.00
Otherwise Actual Cost of Labor and Material	
Installation of Drop Line	10.00
Framework Charge	5.00
Installation of Extension	4.00
Installation of Control Cabinet Key System	20.00
Service Connection or Name Change-Telephone in Place	3.00
Restoration of Service After Suspension for Which Subscriber is Responsible	5.00

RECEIVED
 SEP 10 1976
 MISSOURI
 Public Service Commission

TELEPHONE AUTHORITY
CANCELLED
 ORDER NO. 668

FILED
 OCT 10 1976
 Public Service Commission

AUG - 1 1979
 5th RS 3
 PUBLIC SERVICE COMMISSION
 *Indicates new rate or text
 +Indicates change

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri
 Name of Issuing Corporation Community, Town or City

RECEIVED
 JUN 21 1976
 MISSOURI
 Public Service Commission

LOCAL EXCHANGE SERVICE		
EXTRA DIRECTORY LISTINGS:	Business	.50
	Residence	.50
JOINT USER SERVICE:	Business one-half published rate	
	Residence one-half published rate	
MISCELLANEOUS EQUIPMENT:		
	Extension Bell	.75
	Extension Gong	.75
*	Extension Horn	1.00
*	Key Telephone	3.50
MOVES AND CHANGE CHARGES:		3.00
SERVICE CONNECTION CHARGES:		
+	Installation of Telephone, Main or Multi-Party Line If within 1/2 mile - otherwise actual cost of labor and material	10.00
*	Installation of Drop Line	10.00
*	Framework Charge	5.00
+	Installation of Extension	4.00
+	Service Connection or Name Change Where Telephone is in Place	3.00
	Restoration of Service After Suspension for which the Subscriber is Responsible	5.00

CANCELLED
 OCT 10 1976
 BY 4th R.S. 3
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 AUG 1 1976
 Public Service Commission

*Indicates new rate or text
 +Indicates change

P. S. C. MO. No. 1

2nd {Original/Revised} SHEET No. 3

Cancelling P. S. C. MO. No. 1

1st {Original/Revised} SHEET No. 3

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RECEIVED
DEC 22 1972
MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

Extra Directory Listings: Business.....	
Residence.....	.50
JOINT USER SERVICE	
Business.....	one-half published rate
Residence.....	one-half published rate
MISCELLANEOUS EQUIPMENT	
Extension Bell.....	.75
Extension Gong.....	.75
Switches.....	
Portable telephone.....	
MOVES AND CHANGE CHARGES:	
Inside of Room.....	1.00
Inside of Building.....	1.50
Outside of Building.....	3.00
Change in style of instrument.....	
SERVICE CONNECTION CHARGES:	
Installation of telephone, either Main or Party line, in the city.....	5.00
If within 1/2 mile - otherwise actual cost of labor material	
Installation of telephone, either Main or Party line, in the country.....	5.00
Installation of Extension in City or Country.....	3.00
Service Connection or Name Change where the telephone is in place.....	2.00
For restoration of service after suspension for which the subscriber is responsible, City.....	5.00
For restoration of service after suspension for which the subscriber is responsible, Country.....	5.00

CANCELLED
AUG 1 1976
BY 3rd R.S.#3

FILED
JAN 31 1973
Public Service Commission

*Indicates new rate
+Indicates change

PUBLIC SERVICE COMMISSION
OF MISSOURI

DATE OF ISSUE December 21, 1972
Month Day Year

DATE EFFECTIVE January 31, 1973
Month Day Year

ISSUED BY Bill Shumate, President
Name of Officer

New Florence, Missouri
Address

P. S. C. MO. No. 1

1st {Original} SHEET No. 3
 {Revised}

Cancelling P. S. C. MO. No. 1

2nd {Original} SHEET No. 3
 {Revised}

New Florence Telephone Company
 Name of Issuing Corporation

For New Florence, Missouri
 Community, Town or City

I X28065

LOCAL EXCHANGE SERVICE

Extra Directory Listings: Business.....	\$.50
Residence.....	.50
JOINT USER SERVICE	
Business.....one-half published rate	
Residence.....one-half published rate	
MISCELLANEOUS EQUIPMENT	
Extension Bell.....	.75
Extension Gong.....	.75
Switches.....	
Portable telephone.....	
MOVES AND CHANGE CHARGES:	
Inside of Room.....	1.00
Inside of Building.....	1.50
Outside of Building.....	3.00
Change in style of instrument.....	
SERVICE CONNECTION CHARGES:	
Installation of telephone, either Main or Party line, in the city.....	5.00
If within 1/2 mile otherwise actual cost of labor and material.....	5.00
Installation of telephone, either Main or Party line, in the country.....	
Installation of Extension in City or Country.....	3.00
Service Connection or Name Change where the telephone is in place.....	2.00
For restoration of service after suspension for which the subscriber is responsible, City.....	2.00
For restoration of service after suspension for which the subscriber is responsible, Country.....	3.00

CANCELLED

JAN 3 1 1973

by 2nd P.S. 3

PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED

NOV 1 1962

PUBLIC SERVICE COMMISSION

*Indicates new rate
 +Indicates change

DATE OF ISSUE October 1, 1962
 Month Day Year

DATE EFFECTIVE November 1, 1962
 Month Day Year

ISSUED BY Max Oliver
 Name of Officer

Attorney Montgomery City, Mo.
 Title Address

P. S. C. MO. No. 1

~~Original~~ SHEET No. 3
~~Revised~~

Cancelling P. S. C. MO. No. _____

~~Original~~ SHEET No. _____
~~Revised~~

New Florence Telephone Company

Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

X28065

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 28 1960

Extra Directory Listings: Business.....		\$	MISSOURI
Residence.....			Public Service Comm.
JOINT USER SERVICE			
Business.....	1/2 published rate		
Residence.....	1/2 published rate		
MISCELLANEOUS EQUIPMENT			
Extension Bell.....		.50	
Extension Gong.....		.75	
Switches.....			
Portable telephone.....			
MOVES AND CHANGE CHARGES:			
Inside of Room.....		1.00	
Inside of Building.....		1.50	
Outside of Building.....		3.00	
Change in style of instrument.....			
SERVICE CONNECTION CHARGES:			
Installation of telephone, either Main or Party line, in the city.....		5.00	
Installation of telephone, either Main or Party line, in the country.....		5.00	
Installation of Extension in City or Country.....		3.00	
Service Connection or Name Change where the telephone is in place.....		2.00	
For restoration of service after suspension for which the subscriber is responsible, City.....		2.00	
For restoration of service after suspension for which the subscriber is responsible, Country.....		3.00	

CANCELLED

FILED

BY OV 1. 2
1st RS No 3
PL VICE COMM

DEC 1 1960

Case No. 14,849
PUBLIC SERVICE COMMISSION

*Indicates new rate
+Indicates change

DATE OF ISSUE Nov. 18, 1960
Month Day Year

DATE EFFECTIVE Dec 1, 1960
Month Day Year

X ISSUED BY C. S. Casdwell Sec. to Board New Florence Mo
Name of Officer Title Address

RECEIVED

DEFINITION OF DEMARCATION POINT

JAN 15 1997

THE POINT OF CONNECTION, PROVIDED AND MAINTAINED BY THE TELEPHONE COMPANY, AT WHICH THE STATION WIRING BECOMES DEDICATED TO AN INDIVIDUAL CUSTOMER'S USE. FOR AN INDIVIDUAL CUSTOMER DWELLING THIS POINT OF CONNECTION WILL GENERALLY BE THE MODULAR JACK INCORPORATED INTO THE CUSTOMER SIDE OF THE NETWORK INTERFACE DEVICE (NID). THE DROP WIRE AND THE NETWORK PROTECTOR WILL CONTINUE TO BE PROVIDED BY, AND REMAIN THE PROPERTY OF, THE TELEPHONE COMPANY. THE DEMARCATION POINT IS USUALLY THE POINT AT WHICH THE TELEPHONE COMPANY WIRING CONNECTS WITH THE CUSTOMER'S WIRING.

MISSOURI
Public Service Commission

+
|
+

NETWORK INTERFACE DEVICE (NID)

A DEVICE WIRED BETWEEN THE TELECOMMUNICATIONS PROTECTOR AND THE INSIDE WIRING TO ISOLATE THE CUSTOMER'S EQUIPMENT FROM THE NETWORK

+
|
+

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City
MONTGOMERY COUNTY

DEFINITION OF DEMARCATION POINT	RECEIVED
<p>THE POINT OF CONNECTION, PROVIDED AND MAINTAINED BY THE TELEPHONE UTILITY TO WHICH THE INSIDE STATION WIRING BECOMES DEDICATED TO AN INDIVIDUAL CUSTOMER'S USE. FOR AN INDIVIDUAL CUSTOMER DWELLING, THIS POINT OF CONNECTION WILL GENERALLY BE IMMEDIATELY ADJACENT TO, OR WITHIN TWELVE INCHES OF, THE PROTECTOR OR THE CUSTOMER'S SIDE OF THE PROTECTOR. THE DROP AND BLOCK, INCLUDING THE PROTECTOR, WILL CONTINUE TO BE PROVIDED BY AND REMAIN THE PROPERTY OF THE TELEPHONE UTILITY.</p>	NOV 26 1986
	CANCELLED
	<p>APR 15 1997 BY <u>1st P.S. #3.1</u> Public Service Commission MISSOURI</p>
	<p>RECEIVED JAN - 1 1987 Public Service Commission</p>
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE 12-18-86
month day year

DATE EFFECTIVE 1-1-87
month day year

ISSUED BY WILLARD BYBEE
name of officer

PRESIDENT
title

NEW FLORENCE, MISSOURI, 63363
address

LOCAL EXCHANGE SERVICE TARIFFS

B. LIFELINE SERVICE

1. General Regulations

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://nftc.missouricom.com/lifeline-program/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://nftc.missouricom.com/lifeline-program/>.

(T)

(T)

Issued: December 6, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: December 7, 2016

LOCAL EXCHANGE SERVICE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 29, 2012

Garrin Bott

Effective: April 28, 2012

New Florence Telephone Company

P.O. Box 175

New Florence, MO 63363

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

FILED
Missouri Public
Service Commission
JI-2012-0534

LOCAL EXCHANGE SERVICE TARIFFS

RECEIVED

A. SERVICE CONNECTIONS - LINK UP MISSOURI

NOV 26 1997

Applicability of Link Up Missouri Service Connection Program

TO PUBLIC SERVICE COM

1. The Link Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

- a. Service Connection Charges, as set forth in this tariff¹, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence. +
- b. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period. *
- c. A qualifying low-income customer may choose either a or b, or both a and b as described above.
- d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
- e. The premises at which the residence service is requested must be the applicant's principal place of residence.
- f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- g. Link Up will not be furnished on a Foreign Exchange service.

RECEIVED

¹These do not include other charges that may be required at the initiation of service such as security deposit, contributions in and of construction, customer advances, etc.

NOV 2 1997

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 1998

CANCELLED
April 28, 2012
Missouri Public
Service Commission
JI-2012-0534

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City
MONTGOMERY COUNTY

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LOCAL EXCHANGE SERVICE
LOCAL EXCHANGE TARIFFS

SEP 6 1988

A. SERVICE CONNECTIONS-LINK UP MISSOURI

MISSOURI

(a) APPLICABILITY OF LINK UP MISSOURI SERVICE CONNECTIONS **Public Service Commission**

1. THE LINK UP MISSOURI SERVICE CONNECTION PROGRAM IS A FEDERAL LIFELINE ASSISTANCE PROGRAM APPLICABLE TO ELIGIBLE RESIDENTIAL SUBSCRIBERS, AS DEFINED BELOW, AND DESIGNED TO PROMOTE SUBSCRIBERSHIP TO THE TELEPHONE NETWORK AMONG LOW INCOME RESIDENTIAL HOUSEHOLDS.

a. SERVICE CONNECTION CHARGES, AS SET FORTH IN THIS TARIFF¹ FOR INITIAL INSTALLATION OF THE MAIN RESIDENTIAL SERVICE ACCESS LINE, WILL BE DISCOUNTED AT A RATE OF 50 PERCENT, NOT TO EXCEED \$30.00. THESE REDUCED CHARGES SHALL BE ASSESSED ONLY FOR A SINGLE RESIDENTIAL TELEPHONE LINE PER ELIGIBLE HOUSEHOLD AT THE PRINCIPLE PLACE OF RESIDENCE.

b. AN INTEREST FREE, TWO MONTH DEFERRED PAYMENT SCHEDULE WILL BE ESTABLISHED FOR THE CHARGES OF INITIATING LOCAL TELEPHONE SERVICE AT THE SUBSCRIBER'S OPTION. THE COMPANY SHALL INFORM EACH ELIGIBLE SUBSCRIBER OF THE AVAILABILITY OF THIS DEFERRED PAYMENT SCHEDULE.

2. ELIGIBILITY REQUIREMENTS

THE FOLLOWING REQUIREMENTS SHALL BE USED BY THE COMPANY TO DETERMINE THE ELIGIBILITY OF A SUBSCRIBER FOR LINK UP MISSOURI ASSISTANCE.

a. SUBSCRIBERS MUST HAVE LIVED AT AN ADDRESS WHERE THERE HAS BEEN NO TELEPHONE SERVICE FOR AT LEAST THREE MONTHS PRIOR TO THE DATE THAT ASSISTANCE IS REQUESTED.

b. ELIGIBLE SUBSCRIBERS MUST NOT HAVE RECEIVED THIS ASSISTANCE WITHIN THE LAST TWO YEARS.

c. SUBSCRIBERS MUST NOT BE A DEPENDENT FOR FEDERAL INCOME TAX PURPOSES, UNLESS THE SUBSCRIBER IS MORE THAN 60 YEARS OF AGE.

d. SUBSCRIBER IS CURRENTLY RECEIVING MEDICAID/MEDICAL ASSISTANCE PAYMENTS FROM THE STATE OF MISSOURI, AND HAS PROVIDED THEIR DEPARTMENT OF SOCIAL SERVICES CLIENT NUMBER (DCN) TO THE COMPANY.

OF THE ELIGIBILITY REQUIREMENTS LISTED ABOVE, ITEMS a., b., and c. WILL BE CERTIFIED BY THE SUBSCRIBER, AND ITEM d. WILL BE STATE CERTIFIED BY THE DEPARTMENT OF SOCIAL SERVICES.

¹THESE DO NOT INCLUDE OTHER CHARGES THAT MAY BE REQUIRED AT THE INITIATION OF SERVICE SUCH AS SECURITY DEPOSIT, CONTRIBUTIONS IN AID OF CONSTRUCTION, CUSTOMER ADVANCES, ETC.

*Indicates new rate or text
+Indicates change

CANCELLED

JAN 01 1998

By [Signature] #32
Public Service Commission

MISSOURI

Public Service Commission

SEP 26 1988

DATE OF ISSUE SEPTEMBER 9, 1988
month day year

DATE EFFECTIVE SEPTEMBER 9, 1988
month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE CO.
of New Florence, Missouri

P.S.C. MO. NO. 1
3rd Revised Sheet 3.2.1
Cancels (see below)

CANCELLING P.S.C. MO. NO. 1:

- 2nd Revised Sheet 3.2.1
- 3rd Revised Sheet 3.2.2
- 3rd Revised Sheet 3.2.3
- 1st Revised Sheet 3.2.4
- 2nd Revised Sheet No. 3.2.5
- Original Sheet No. 3.2.6
- Original Sheet No. 3.2.7

(N)

(N)

(D)

(D)

Issued: December 6, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: December 7, 2016

LOCAL EXCHANGE SERVICE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 29, 2012

Garrin Bott

Effective: April 28, 2012

New Florence Telephone Company

P.O. Box 175

New Florence, MO 63363

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

FILED
Missouri Public
Service Commission
JI-2012-0534

LOCAL EXCHANGE SERVICE TARIFFS

A. SERVICE CONNECTIONS -- LINK UP MISSOURI (Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

a. The customer must participate in one of the following programs:

- 1) Medicaid
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) Temporary Assistance to Needy Families (TANF) (+)
- 7) National Free Lunch Program (+)

b. The customer must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs in 2.a. above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

*Indicates new rate or text
+Indicates change

Issued: May 23, 2005

Effective: June 22, 2005

Robert Williams, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

LOCAL EXCHANGE SERVICE TARIFFS

RECEIVED

A. SERVICE CONNECTIONS - LINK UP MISSOURI (Cont'd)

NOV 26 1997

2. Eligibility Requirements

MO. PUBLIC SERVICE COMMISSION

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-up.

- a. The customer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
- b. The customer must sign, under penalty of perjury a document certifying:
 - 1) He/she is receiving benefits from one of the programs in 2.a. above.
 - 2) Name of the program(s) from which they are receiving benefits.
 - 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

*
*
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RECEIVED

JAN 01 1998

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

LOCAL EXCHANGE SERVICE TARIFFS

B. LIFELINE SERVICE

1. General Regulations

- a. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
- b. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
- c. Lifeline will not be furnished on a Foreign Exchange service.
- d. Lifeline service shall not be disconnected for non-payment of toll charges.
- e. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - 1) If the customer chooses "toll blocking" the company will not charge a service deposit.
 - 2) Toll blocking is offered to Lifeline subscribers at no charge.

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(D)

*Indicates new rate or text
+Indicates change

Issued: March 29, 2012

Garrin Bott

Effective: April 28, 2012

New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

FILED
Missouri Public
Service Commission
JI-2012-0534

LOCAL EXCHANGE SERVICE TARIFFS

Missouri Public

B. LIFELINE SERVICE

REC'D JUN 11 2002

1. General Regulations

Service Commission

- a. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	*

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- c. Lifeline will not be furnished on a Foreign Exchange service.
- d. Lifeline service shall not be disconnected for non-payment of toll charges.
- e. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - 1) If the customer chooses "toll blocking" the company will not charge a service deposit.
 - 2) Toll blocking is offered to Lifeline subscribers at no charge.

*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

Missouri Public

*Indicates new rate or text
+Indicates change

FILED JUL 01 2002
XT-2002-1130
Service Commission

Issued: June 11, 2002

Kenneth Matzdorff
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: July 11, 2002

JUL 01 2002

LOCAL EXCHANGE SERVICE TARIFFS

Missouri Public

B. LIFELINE SERVICE

REC'D NOV 30 2001

1. General Regulations

Service Commission

- a. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction in the amount for residential one party service of \$6.75. The components of the reduction to basic residential one-party rates are as follows: +

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$5.00 +

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- c. Lifeline will not be furnished on a Foreign Exchange service.
- d. Lifeline service shall not be disconnected for non-payment of toll charges.
- e. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
- 1) If the customer chooses "toll blocking" the company will not charge a service deposit.
 - 2) Toll blocking is offered to Lifeline subscribers at no charge.

CANCELLED

*Indicates new rate or text
+Indicates change

JUL 01 2002
2nd RS 3.2.2
Public Service Commission
MISSOURI

Issued: November 30, 2001

Kenneth Matzdorff
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 2002

Missouri Public

FILED JAN 01 2002

Service Commission

LOCAL EXCHANGE SERVICE TARIFFS

RECEIVED

B. LIFELINE SERVICE

NOV 26 1997

1. General Regulations

- a. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- c. Lifeline will not be furnished on a Foreign Exchange service.
- d. Lifeline service shall not be disconnected for non-payment of toll charges.
- e. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
- 1) If the customer chooses "toll blocking" the company will not charge a service deposit.
 - 2) The rate for toll blocking will be charged on a monthly basis as specified in the Toll Access Restriction section.

CANCELLED

JAN 01 2002
1. lot 75 3.2.2
Public Service Commission
MISSOURI

FILED

JAN - 1 1998

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 1998

LOCAL EXCHANGE SERVICE

B. LIFELINE SERVICE

2. Eligibility Requirements

- a. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.
- b. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Mo HealthNet (f/k/a Medicaid) (T)
 - 2) Food stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal Public Housing Assistance or Section 8
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Free Lunch Program (T)
 - 7) Temporary Assistance for Needy Families, or (T)
 - 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (eff. June 1, 2012). (N)
- c. The customer must sign, under penalty of perjury a document certifying:
 - 1) He/she is receiving benefits from one of the programs in 1.a. above.
 - 2) Name of the program(s) from which they are receiving benefits.
 - 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- d. The premises at which the residence service is requested must be the applicant's principal place of residence.
- e. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

Issued: March 29, 2012

Garrin Bott

Effective: April 28, 2012

New Florence Telephone Company

P.O. Box 175

New Florence, MO 63363

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

FILED
Missouri Public
Service Commission
JI-2012-0534

LOCAL EXCHANGE SERVICE TARIFFS

B. LIFELINE SERVICE

(+)

2. Eligibility Requirements

- a. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
- b. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
 - 6) Temporary Assistance to Needy Families (TANF), or
 - 7) National Free Lunch Program
- c. The customer must sign, under penalty of perjury a document certifying:
 - 1) He/she is receiving benefits from one of the programs in B.2. above.
 - 2) Name of the program(s) from which they are receiving benefits.
 - 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- d. The premises at which the residence service is requested must be the applicant's principal place of residence.
- e. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

(+)

*Indicates new rate or text
+Indicates change

Issued: May 23, 2005

Effective: June 22, 2005

Robert Williams, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

LOCAL EXCHANGE SERVICE TARIFFS

RECEIVED

B. LIFELINE SERVICE

JAN 05 1998

1. General Regulations

MISSOURI
Public Service Commission

- a. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- c. Lifeline will not be furnished on a Foreign Exchange service.
- d. Lifeline service shall not be disconnected for non-payment of toll charges.
- e. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - 1) If the customer chooses "toll blocking" the company will not charge a service deposit.
 - 2) Toll blocking is offered to Lifeline subscribes at no charge. +

* Indicates new rate or text
+ Indicates change

FILED
FEB 04 1998
MO. PUBLIC SERVICE COMM

Issued: JAN 05 1998

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: FEB 04 1998

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NOV 26 1997

LOCAL EXCHANGE SERVICE TARIFFS

B. LIFELINE SERVICE

MO. PUBLIC SERVICE COMMISSION

2. Eligibility Requirements

An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Medicaid
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program

b. The customer must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs in 1.a. above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

c. The premises at which the residence service is requested must be the applicant's principal place of residence.

d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

CANCELLED

FEB 04 1998

By LARS#32.3
Public Service Commission
MISSOURI

JAN - 1 1998

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 1998

NEW FLORENCE TELEPHONE COMPANY

P.S.C. MO. No. 1
1st Revised Sheet No. 3.2.4
Cancels Original Sheet No. 3.2.4

LOCAL EXCHANGE SERVICE TARIFFS

Missouri Public

REC'D MAR 08 2002

Service Commission

(D)

(D)

Reserved for Future Use

Missouri Public

FILED APR 07 2002

Service Commission

Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 7, 2002

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

LOCAL EXCHANGE SERVICE TARIFFS

RECEIVED

Toll Access Restriction

NOV 26 1997

- A. Toll Access Restriction provides a means of restricting access to the Long-Distance Message Telecommunications Network. Available to the customer is the restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Customers must apply in writing for the establishment of Toll Access Restriction.
- D. The appropriate non-recurring charges will apply to establish service.
- E. Rates

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
Toll Access Restriction (any option)	\$ 3.00	\$ 2.00

CANCELLED

APR 07 2002
LJRS 3.2.4
Public Service Commission
MISSOURI

FILED

JAN - 1 1998

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 1998

LOCAL EXCHANGE SERVICE

Lifeline Services

A. Missouri Universal Service Fund Low-Income Assistance

1. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Mo HealthNet (f/k/a Medicaid) (T)
 - b) Food Stamps
 - c) Supplemental Security Income (SSI)
 - d) Federal Public Housing Assistance or Section 8
 - e) Low Income Home Energy Assistance Program (LIHEAP) (T)
 - f) National School Free Lunch Program (T)
 - g) Temporary Assistance for Needy Families (TANK), or (T)
 - h) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (eff. June 1, 2012). (N)
3. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

Issued: March 29, 2012

Garrin Bott

Effective: April 28, 2012

New Florence Telephone Company

P.O. Box 175

New Florence, MO 63363

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0123

FILED
Missouri Public
Service Commission
JI-2012-0534

LOCAL EXCHANGE SERVICE

Lifeline Services

A. Missouri Universal Service Fund Low-Income Assistance

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Medicaid
 - b) Food Stamps
 - c) Supplementary Security Income (SSI)
 - d) Federal Public Housing Assistance or section 8
 - e) Low Income Home Energy Assistance Program (LIHEAP)
 - f) Temporary Assistance to Needy Families (TANF) (*)
 - g) National Free Lunch Program (*)

3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

Issued: May 23, 2005

Effective: June 22, 2005

Robert Williams, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

LOCAL EXCHANGE SERVICE

Lifeline Services

A. Missouri Universal Service Fund Low-Income Assistance

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Medicaid
 - b) Food Stamps
 - c) Supplementary Security Income (SSI)
 - d) Federal Public Housing Assistance or section 8
 - e) Low Income Home Energy Assistance Program (LIHEAP)
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

Local Exchange Service

Lifeline Services (cont'd)

4. **Support Amount** – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

B. Missouri Universal Service Fund Disabled Assistance

1. **General** – A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.1(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
2. **Regulations** – Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- a) Federal Supplemental Security income benefits
 - b) Veterans Administration benefits
 - c) State blind pension pursuant to Section 209.010 to 209.160, RSMo
 - d) State aid to blind persons pursuant to Section 209.240 RSMo.
 - e) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. **Support Amount** – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

Issued: March 28, 2005

Effective: April 27, 2005

Robert Williams, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

LOCAL EXCHANGE SERVICE

Missouri Universal Service Fund

1. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: March 28, 2005

Effective: April 27, 2005

Robert Williams, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

New Florence Telephone Company, Inc.
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RECEIVED

Local Exchange Service
General Exchange Tariff

JUL 13 1993

<p>* Custom Calling Service</p> <p>* A. General:</p> <p>* 1. Custom calling consists of one or more of the following features which provide special kinds of customer controlled communications features on individual service lines.</p> <p>* B. Promotional Offerings</p> <p>* 1. The telephone company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers awareness of a particular tariff offering.</p> <p>* 2. The telephone company may during certain promotional periods waive or discount the service and equipment charges and/or monthly rates for a designated period of time to a customer who wishes to participate. Beginning on July 27, 1993, and ending on September 27, 1993, the New Florence Telephone Company will conduct a promotion that will waive the service and equipment charges associated with custom calling services for all customers.</p> <p>* 3. A promotional waiver or discounted rate will only apply one (1) time per customer for each service during the course of the promotional period. The company will notify the commission in advance of promotions and obtain their approval.</p> <p>* C. The services are generally described as follows:</p> <p>* 1. Call forwarding; Call forwarding permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which they want all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point. Customers utilizing call forwarding services are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.</p>	<p>MISSOURI Public Service Commission</p>
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FILED

JUL 27 1993

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

JUL 27 1993

DATE OF ISSUE July 16, 1993
month day year

DATE EFFECTIVE [REDACTED]
month day year

ISSUED BY Lon J. Gates
name of officer

Manager, New Florence, Missouri
title address

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

Missouri Public

REC'D MAR 08 2002

Custom Calling Service cont'd

Service Commission

- 2. Call Waiting:
Provides a signal to a customer using the telephone that another call is being attempted to their number. The customer can "HOLD" the original call to answer the incoming call. In addition the customer can cancel the call waiting service when the customer prefers not to be interrupted when using the telephone. In that event, the calling party will receive a busy tone.
- 3. Three-way Calling:
Allows for the addition of a third number to a connection made between two numbers without the assistance of an operator.
- 4. Speed Calling (8 number capacity):
Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.
- 5. Speed Calling (30 number capacity):
Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 30 numbers dialable by speed dialing code.
- 6. Toll Control with PIN (Personal Identification Number):
Toll Control with PIN allows the customer to prevent long distance calls from being made from a particular access line by anyone except individuals who know the PIN. The Company must set up the original PIN. The customer has the option to change the PIN at their discretion. Toll Control with PIN will only work with a touch-tone phone and will not work with a rotary phone.

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D. Conditions:

- 1. Custom calling service may provided on individual lines, private branch exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.

Issued: March 8, 2002

Effective: April 7, 2002

Kenneth Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Missouri Public

FILED APR 07 2002

Service Commission

NEW FLORENCE TELEPHONE COMPANY, INC.
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RECEIVED

Local Exchange Services		JUL 13 1993	
General Exchange Tariff			
		MISSOURI Public Service Commission	
*	2. Call Waiting: Provides a signal to a customer using the telephone that another call is being attempted to their number. The customer can "HOLD" the original call to answer the incoming call. In addition the customer can cancel the call waiting service when the customer prefers not to be interrupted when using the telephone. In that event, the calling party will receive a busy tone.		
*	3. Three-way calling: Allows for the addition of a third number to a connection made between two numbers without the assistance of an operator.		
*	4. Speed calling (8 number capacity) Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.		
*	5. Speed calling (30 number capacity) Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 30 numbers dialable by speed dialing code.		
*	6. Toll Restriction: This feature prevents the use of a telephone by unauthorized individuals. A code must be dialed which is recognized by the system, thereby allowing the use of the telephone. If an invalid code is dialed, then busy tone is returned to the subscriber.		
*	D. Conditions: 1. Custom calling service may be provided on individual lines, private branch exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.		
CANCELLED			
APR 07 2002 Public Service Commission MISSOURI		FILED JUL 27 1993	
*Indicates new rate or text +Indicates change		MO. PUBLIC SERVICE COMM. JUL 27 1993	

DATE OF ISSUE July 16, 1993
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Lon J. Gates
name of officer

Manager
title

New Florence, Missouri
address

**LOCAL EXCHANGE SERVICE
 GENERAL EXCHANGE TARIFF**

E. Rates.

		<u>Business/Residence Monthly Rate</u>	<u>Installation or Changes</u>	
1.	Call Waiting ¹	N/C	N/C	(R)
2.	Call Forwarding ¹	N/C	N/C	(R)
3.	Three-Way Calling ¹	N/C	N/C	(R)
4.	Speed Calling (8 numbers)	\$1.75	\$2.00	
5.	Speed Calling (30 numbers)	\$2.00	\$2.00	
6.	Toll Control with PIN	\$3.00	\$2.00	
7.	Package #1 Any three Custom Calling Features	\$3.75	\$2.50	
				(D)
				(D)

¹ These features are included at no charge as part of local exchange service. (N)

NEW FLORENCE TELEPHONE COMPANY

P.S.C. MO. No.1
1st Revised Sheet No. 3.5
Cancels Original Sheet No. 3.5
Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002
Service Commission

E. Rates

	<u>Business/Residence</u> <u>Monthly Rate</u>	<u>Installation</u> <u>or Changes</u>	
1. Call Waiting	\$1.75	\$2.00	
2. Call Forwarding	\$1.50	\$2.00	
3. Three-Way Calling	\$2.00	\$2.00	
4. Speed Calling (8 numbers)	\$1.75	\$2.00	
5. Speed Calling (30 numbers)	\$2.00	\$2.00	
6. Toll Control with PIN	\$3.00	\$2.00	(M)
7. Package #1 Any three Custom Calling Features	\$3.75	\$2.50	
8. Package #2 Any four Custom Calling Features	\$4.50	\$2.75	
9. Package #3 Any five Custom Calling Features	\$5.00	\$3.25	

Issued: March 8, 2002

Effective: April 7, 2002

Kenneth Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Missouri Public

FILED APR 07 2002

Service Commission

FORM NO. 13

P.S.C.MO. No. 1

{ Original } SHEET No. 3.5
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

New Florence Telephone Company, Inc.
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RECEIVED

Local Exchange Services

JUL 13 1993

General Exchange Tariff

MISSOURI

Public Service Commission

* E.	Rates:	Business - Residence Monthly Rates	Installation or Changes
*	1. Call waiting	\$1.75	\$2.00
*	2. Call forwarding	1.50	2.00
*	3. Three-Way calling	2.00	2.00
*	4. Speed calling (8 numbers)	1.75	2.00
*	5. Speed Calling (30 Numbers)	2.00	2.00
*	6. Toll Restriction	3.00	2.00
*	7. Package #1 Any three features	3.75	2.50
*	8. Package #2 Any four features	4.50	2.75
*	9. Package #3 Any five features	5.00	3.25

CANCELLED

APR 07 2002

by *ISRS 3.5*
Public Service Commission
MISSOURI

FILED

JUL 27 1993

*Indicates new rate or text
+Indicates change

MO. PUBLIC SERVICE COMM.

JUL 27 1993

DATE OF ISSUE July 16, 1993
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DATE EFFECTIVE _____
month day year

ISSUED BY Lon J. Gates
name of officer

Manager New Florence, Missouri
title address

NEW FLORENCE TELEPHONE COMPANY

P.S.C. MO. No. 1
1st Revised Sheet No. 3.6
Cancels Original Sheet No. 3.6

Missouri Public

LOCAL EXCHANGE SERVICE TARIFFS

REC'D MAR 08 2002

Service Commission

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(D)

Reserved for Future Use

Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 7, 2002

Missouri Public

FILED APR 07 2002

Service Commission

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LOCAL EXCHANGE SERVICE TARIFFS

NOV 19 1997

Toll Access Restriction

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Available to the customer is the restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Customers must apply in writing for the establishment of Toll Access Restriction.
- D. The appropriate non-recurring charges will apply to establish service.
- E. Rates

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
Toll Access Restriction (any option)	\$ 3.00	\$ 2.00

CANCELLED

APR 07 2002
LSTRS 3.6
Public Service Commission
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Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

MISSOURI
Public Service Commission
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New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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DEC 11 1996

OPTIONAL SERVICES AND FEATURES

MISSOURI
Public Service Commission

I. CLASS Service

Custom Local Area Signaling Services (CLASS) are a set of advanced call management features which will only be offered on one-party service and will not be activated on multi-party lines, certain FX lines, COCOT, and Public Coin Telephone Services.

A. Feature Descriptions:

1. Calling Number Delivery

Calling Number Delivery (also known as "Caller ID") allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time that the incoming call is placed, the calling number is forwarded from the central office to a compatible customer provided Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

The calling number is not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originating from a PBX will display the main PBX number only. If the caller's number is not part of the CLASS network, is a multi-party line, or is blocked, the number will not be displayed.

Telephone numbers transmitted via Calling Number Delivery may not be sold or given to another party without the caller's consent. Calling Number Delivery information may only be used for: a) routing or completion of calls; b) billing of calls; c) account management purposes; d) services directly related to the call or transaction;

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MO. PUBLIC SERVICE COMM

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DATE EFFECTIVE February 1, 1997
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ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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OPTIONAL SERVICES AND FEATURES

MISSOURI
Public Service Commission

I. CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

1. Calling Number Delivery (Cont'd)

e) verification of calling party identify; and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Calling Number Delivery customers failing to comply with any of these conditions will have their service terminated.

2. Calling Number/Name Delivery Blocking

Calling Number/Name Delivery Blocking allows the subscriber to prevent the delivery of the subscriber's directory number/name on a per call basis (per call block) or per line basis (per line block). Per line block is available only to the agencies specified below.

Per call block will block the delivery of the subscriber's number/name for one call only and may be activated by dialing an activation code (*67 from a Touch-Tone telephone or 1167 from a rotary telephone) immediately prior to placing a call. The activation code will initiate per call block, which is available at no charge.

If the calling party activates blocking, the directory will not be transmitted across the line. Instead, Calling Number/Name Delivery customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Number/Name Delivery customer that the calling party has elected to block the delivery of the telephone number/name.

Per line block will automatically block delivery of the subscriber's telephone number/name on all calls. Line blocking for the delivery of the calling number/name is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the

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ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

A. Feature Descriptions: (Cont'd)

2. Calling Number/Name Delivery Blocking (Cont'd):

residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence enforcement agencies and (b) federal, state and local law enforcement agencies. The calling number/name will not be transmitted from a line equipped with this capability.

The blocking of the directory number/name will not be provided on calls originating from Public, Semi-Public and customer-Owned Pay Telephone Services.

3. Priority Ringing:

Priority ringing provides a distinctive ringing pattern to the subscribing customer for specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the called customer subscribes to call waiting (described in other sections of this tariff) and the call arrives while the line is busy, the Call Waiting tone has the same distinctive patterns. For calls from a dial tone line with multi-line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

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Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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Missouri Public

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Service Commission

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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OPTIONAL SERVICES AND FEATURES

MISSOURI
Public Service Commission

I. CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

2. Calling Number/Name Delivery Blocking (Cont'd)

residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence enforcement agencies and (b) federal, state and local law enforcement agencies. The calling number/name will not be transmitted from a line equipped with this capability.

The blocking of the directory number/name will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services.

3. Distinctive Ringing

Distinctive Ringing provides a distinctive ringing pattern to the subscribing customer for specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the called customer subscribes to Call Waiting (described in other sections of this tariff) and the call arrives while the line is busy, the Call Waiting tone has the same distinctive patterns. For calls from a dial tone line with multi-line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

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By LSRS 3-8
Public Service Commission
MISSOURI

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MO.PUBLICSERVICECOMM

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ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

4. Call Forward Busy (Fixed):

This service, permanently activated, provides customers the ability to redirect incoming calls from their home or business to the customer's pre-selected automatic access line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

5. Caller ID with Call Waiting:

Allows a customer with Caller ID to see the Call Waiting party's telephone number before answering the call. This combined feature requires both Caller ID and Call Waiting, activation by New Florence Telephone Company and a Caller ID phone or box with both Caller ID and Call Waiting capability.

6. 900 Block:

900 Blocking service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed. The Company's obligation to furnish network facilities for 900 Blocking service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested. 900 Blocking service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

7. International Block:

International Blocking service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 011+ must be dialed. The Company's obligation to furnish network facilities for International Blocking service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested. International Blocking service is available only for blocking access to all 011+ telephone numbers from a particular network access line, and not for blocking access to a specific 011+ telephone number.

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Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

- 8. Remote Activation of Features:
Remote activation is available for a minimal fee in conjunction with Call Forward Busy, Call Forwarding and Call Forwarding No Answer. This enhancement allows the customer to activate and deactivate Call Forwarding features from a remote location.
- 9. Unidentified Call Rejection:
Allows a customer to refuse calls from callers whose numbers have been blocked by the calling party. The customer's phone will not ring. Incoming calls marked "private" or "blocked" will automatically be routed to an announcement indicating that the customer does not accept "private" or "blocked" calls.
- 10. Repeat Dialing:
Repeat Dialing allows the customer to dial a code that will let their phone continuously attempt to redial a busy number. When the line is free, a special ringing will alert the customer that the call can now be placed. When the customer picks up the handset after the special ring, the number will automatically be dialed. Repeat dialing will continuously attempt to redial the busy number for 30 minutes. Repeat dialing will not work with all long distance carriers.
- 11. Call Return:
Allows a customer to automatically return the last phone call whether it was answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.
- 12. Distinctive Ring on Forwarded Calls:
Distinctive Ringing is available on Features in conjunction with Call Forward Busy, Call Forwarding and Call Forwarding No Answer. The distinctive ring allows the party that calls are being forwarded, to hear a distinctive ring so that they can determine whether the incoming call is a forwarded call. This feature only works on calls forwarded to other New Florence Telephone Company Customers.

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Kenneth M. Matzdorff, President
New Florence Telephone Company
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Service Commission

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

- 13. Call Forward No Answer (Fixed):
This service, permanently activated, provides customers the ability to redirect incoming calls from their home or business to the customer's pre-selected automatic access line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
- 14. Call Forward No Answer (Variable):
This service permits the customer to have incoming calls transferred to another telephone number when their number is not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.
- 15. Call Hold:
Allows the subscriber to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return a previously held call. If a second call is established, the subscriber who initiates it may alternate between calls. The two calls may not be conferenced, and only one call may be held at a time.
- 16. Customer Originated Call Trace:
Allows the customer to request the last call received be traced. The results of the call are recorded at the Company and will only be provided to a law enforcement agency. Customer Originated Call Trace may not be able to trace the call if a second call was placed to the customer and activated Call Waiting. It is recommended that if a customer wants a call traced they hang up and immediately activate the Customer Originated Call Trace in an effort to trace the call before another call to the customer can be placed.

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Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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Service Commission

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

- 17. Do Not Disturb with PIN:
Allows the customer to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed.
- 18. Selective Call Acceptance:
Allows a customer to select customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.
- 19. Selective Call Forwarding:
Is an arrangement which permits a customer to pre-specify telephone numbers from which incoming calls are to be forwarded. During the period that Selective Call Forwarding is activated, only calls from pre-specified numbers will be forwarded. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
- 20. Selective Call Rejection:
Is an arrangement which permits a customer to pre-specify telephone numbers from which incoming calls will automatically be rejected. During the period that Selective Call Rejection is activated, calls from pre-specified numbers will be automatically forwarded to an announcement informing the party that the customer is not accepting calls.
- 21. Wake Up Service:
Allows the customer to program a daily wake up or reminder call. The customer programs a requested time for a call to be made to their line. If the customer line is busy or does not answer the call after 10 rings, Wake Up Service will attempt to call the customer two more times at seven minute intervals. The customer must reactivate the Wake Up Service after each use.
- 22. Warm Line:
Allows a customer to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede allowing the customer to make a call. If no numbers are dialed, the customer will be automatically connected to their pre-selected number. The Company must program the pre-selected number.

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Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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Service Commission

Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

23. Remote Call Forward:

Allows a customer to have calls forwarded to new location without an intercept announcement. Callers will be unaware that their call is being forwarded. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

24. Direct Connect:

This service allows the customer to automatically connect to a pre-selected number by picking up the handset. Phone lines with direct connect cannot be used to dial other numbers.

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Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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Missouri Public

FILED APR 07 2002

Service Commission

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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DEC 11 1996

OPTIONAL SERVICES AND FEATURES

**MISSOURI
Public Service Commission**

I. CLASS Service (Cont'd)

B. General Regulations:

1. CLASS features can be provided on a stand alone basis or may be enhanced by use with Custom Calling service features as described in other sections of this tariff.
2. CLASS features are provided from specially equipped Telephone Company Central Offices and enable customers to access various features by dialing a specific code on either a rotary-dial or Touch-Tone calling basis.
3. The customer of record will be responsible for all rates and charges associated with the CLASS features as described in Rates and Charges. The customer of record will be charged for all features activated on his/her service and charged the applicable monthly subscription rate for each line on which a CLASS feature is provided.
4. CLASS features are available to customers who have rotary or Touch-Tone service for calls within the CLASS Calling Service area. Customers with rotary service can access CLASS features by dialing "11" instead of "*".
5. A CLASS customer may employ available CLASS features only under the following conditions:
 - When both the CLASS customer and the other party involved in the call are served from the same central office, even if the other party does not subscribe to a CLASS feature.
 - When both the CLASS customer and the other party involved in the call are served from different central offices which are linked by facilities that can handle the delivery of the calling number, even if the other party does not subscribe to CLASS.

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MO. PUBLIC SERVICE COMM

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ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community of City

RECEIVED

DEC 11 1996

**MISSOURI
Public Service Commission**

OPTIONAL SERVICES AND FEATURES

I. CLASS Service (Cont'd)

B. General Regulations (Cont'd)

6. The liability of the Telephone Company is as specified in the General Rules and Regulations section of this tariff. In addition to the provisions of the General Exchange Tariff, the calling party releases and holds the Company harmless from any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission of a telephone number which the calling party has requested to be omitted from the telephone directory or has requested not to be disclosed to any person.

7. CLASS features will only be offered with one-party service and compatible PBX equipment. CLASS features cannot be activated for multi-party lines, certain FX lines, COCOT lines, Public and Semi-Public Coin Telephone Services.

Calling Number Delivery is the only feature currently available on PBX equipment.

8. CLASS features will only be offered in exchanges which meet the necessary technical specifications. In addition, the Company reserves the right to offer CLASS only where technologically feasible.

C. Nonchargeable CLASS Features:

1. Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.

2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human

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DATE OF ISSUE December 11, 1996
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

MO PUBLIC SERVICE COMM

**LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF**

Class Service(Cont'd)

- C. Nonchargeable CLASS Features: (Cont'd)
2. Called Number Delivery Blocking Per Line: (Cont'd)
Resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without per line blocking.

D. Rates and Charges

The following CLASS Features are available at the following monthly rates:

	<u>Rate</u>	<u>Nonrecurring Installation Or Change Charge</u>	
1. Calling Number Delivery ¹	N/C	N/C	
2. Calling Number Delivery Blocking	N/C	N/C	
3. Calling Number Delivery With Name	\$1.75	\$3.00	(N)
4. Priority Ringing	\$3.00	\$3.00	
5. Call Forward Busy (Fixed)	\$3.00	\$3.00	
6. Caller ID with Call Waiting ¹	N/C	N/C	
7. 900 Block	N/C	N/C	(R)
8. International Block	N/C	N/C	(R)
9. Remote Activation of Features	\$0.50	\$3.00	
10. Unidentified Call Rejection	\$3.00	\$3.00	
11. Repeat Dialing	\$3.00	\$3.00	
12. Call Return	\$3.00	\$3.00	
13. Distinctive Ring on Forwarded Calls	\$0.50	\$3.00	
14. Call Forward No Answer (Fixed)	\$3.00	\$3.00	
15. Call Forward No Answer (Variable)	\$3.00	\$3.00	
16. Call Hold	\$3.00	\$3.00	
17. Customer Originated Call Trace	\$3.00	\$3.00	
18. Do Not Disturb with PIN	\$3.00	\$3.00	
19. Selective Call Acceptance	\$3.00	\$3.00	
20. Selective Call Forwarding	\$3.00	\$3.00	
21. Selective Call Rejection	\$3.00	\$3.00	
22. Wake Up Service	\$3.00	\$3.00	
23. Warm Line	\$3.00	\$3.00	
24. Remote Call Forward	\$3.00	\$3.00	
25. Direct Connect	\$3.00	\$3.00	

¹ These features are included at no charge as part of the local exchange service.

Issued: April 9, 2018

Wendy Ottman, CFO
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: April 10, 2018

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Missouri Public
Service Commission
JI-2018-0129

**LOCAL EXCHANGE SERVICE
 GENERAL EXCHANGE TARIFF**

Class Service(Cont'd)

- C. Nonchargeable CLASS Features: (Cont'd)
 - 2. Called Number Delivery Blocking Per Line: (Cont'd)
 Resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without per line blocking.
- D. Rates and Charges
 The following CLASS Features are available at the following monthly rates:

	<u>Rate</u>	<u>Nonrecurring Installation Or Change Charge</u>	
1. Calling Number Delivery ¹	N/C	N/C	(R)
2. Calling Number Delivery Blocking	N/C	N/C	
3. Priority Ringing	\$3.00	\$3.00	
4. Call Forward Busy (Fixed)	\$3.00	\$3.00	
5. Caller ID with Call Waiting ¹	N/C	N/C	(R)
6. 900 Block	\$3.00	\$3.00	
7. International Block	\$3.00	\$3.00	
8. Remote Activation of Features	\$0.50	\$3.00	
9. Unidentified Call Rejection	\$3.00	\$3.00	
10. Repeat Dialing	\$3.00	\$3.00	
11. Call Return	\$3.00	\$3.00	
12. Distinctive Ring on Forwarded Calls	\$0.50	\$3.00	
13. Call Forward No Answer (Fixed)	\$3.00	\$3.00	
14. Call Forward No Answer (Variable)	\$3.00	\$3.00	
15. Call Hold	\$3.00	\$3.00	
16. Customer Originated Call Trace	\$3.00	\$3.00	
17. Do Not Disturb With PIN	\$3.00	\$3.00	
18. Selective Call Acceptance	\$3.00	\$3.00	
19. Selective Call Forwarding	\$3.00	\$3.00	
20. Selective Call Rejection	\$3.00	\$3.00	
21. Wake Up Service	\$3.00	\$3.00	
22. Warm Line	\$3.00	\$3.00	
23. Remote Call Forward	\$3.00	\$3.00	
24. Direct Connect	\$3.00	\$3.00	

¹ These features are included at no charge as part of the local exchange service. (N)

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

C. Nonchargeable CLASS Features: (Cont'd)

2. Called Number Delivery Blocking Per Line: (Cont'd)

Resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without per line blocking.

D. Rates and Charges

The following CLASS Features are available at the following monthly rates:

	<u>Rate</u>	<u>Nonrecurring Installation Or Change Charge</u>	
1. Calling Number Delivery	\$4.50	\$3.00	
2. Calling Number Delivery Blocking	N/C	N/C	(M)
3. Priority Ringing	\$3.00	\$3.00	(M)
4. Call Forward Busy (Fixed)	\$3.00	\$3.00	(N)
5. Caller ID with Call Waiting	\$3.00	\$3.00	(N)
6. 900 Block	\$3.00	\$3.00	(N)
7. International Block	\$3.00	\$3.00	(N)
8. Remote Activation of Features	\$0.50	\$3.00	(N)
9. Unidentified Call Rejection	\$3.00	\$3.00	(N)
10. Repeat Dialing	\$3.00	\$3.00	(N)
11. Call Return	\$3.00	\$3.00	(N)
12. Distinctive Ring on Forwarded Calls	\$0.50	\$3.00	(N)
13. Call Forward No Answer (Fixed)	\$3.00	\$3.00	(N)
14. Call Forward No Answer (Variable)	\$3.00	\$3.00	(N)
15. Call Hold	\$3.00	\$3.00	(N)
16. Customer Originated Call Trace	\$3.00	\$3.00	(N)
17. Do Not Disturb With PIN	\$3.00	\$3.00	(N)
18. Selective Call Acceptance	\$3.00	\$3.00	(N)
19. Selective Call Forwarding	\$3.00	\$3.00	(N)
20. Selective Call Rejection	\$3.00	\$3.00	(N)
21. Wake Up Service	\$3.00	\$3.00	(N)
22. Warm Line	\$3.00	\$3.00	(N)
23. Remote Call Forward	\$3.00	\$3.00	(N)
24. Direct Connect	\$3.00	\$3.00	(N)

Issued: March 8, 2002

Kenneth M. Matzdorff, President
 New Florence Telephone Company
 P.O. Box 175
 New Florence, MO 63363

Effective: April 7, 2002

Missouri Public

FILED APR 07 2002

Service Commission

CANCELED

December 1, 2012
 Missouri Public
 Service Commission
 JI-2013-0212

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community

RECEIVED

DEC 11 1996

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

I. CLASS Service (Cont'd)

C. Nonchargeable CLASS Features: (Cont'd)

2. Called Number Delivery Blocking Per Line: (Cont'd)

resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

D. Rates and Charges

The following CLASS features are available at the following monthly rates:

	<u>Rate</u>	<u>Nonrecurring Installation Or Change Charge</u>
1. Calling Number Delivery	\$ 4.50	\$ 3.00
2. Distinctive Ringing	3.00	3.00

E. Promotional Offering

The Company will waive installation charges and the first two months rates for customers who subscribe to CLASS features during the period February 1, 1997 to April 1, 1997.

CANCELLED

APR 07 2002
LS 3.11
Public Service Commission
MISSOURI

FILED

FEB -1 1997

*Indicates new rate or text
+Indicates change

MO.PUBLICSERVICECOMM

DATE OF ISSUE December 11, 1996 DATE EFFECTIVE February 1, 1997
month day year month day year

ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

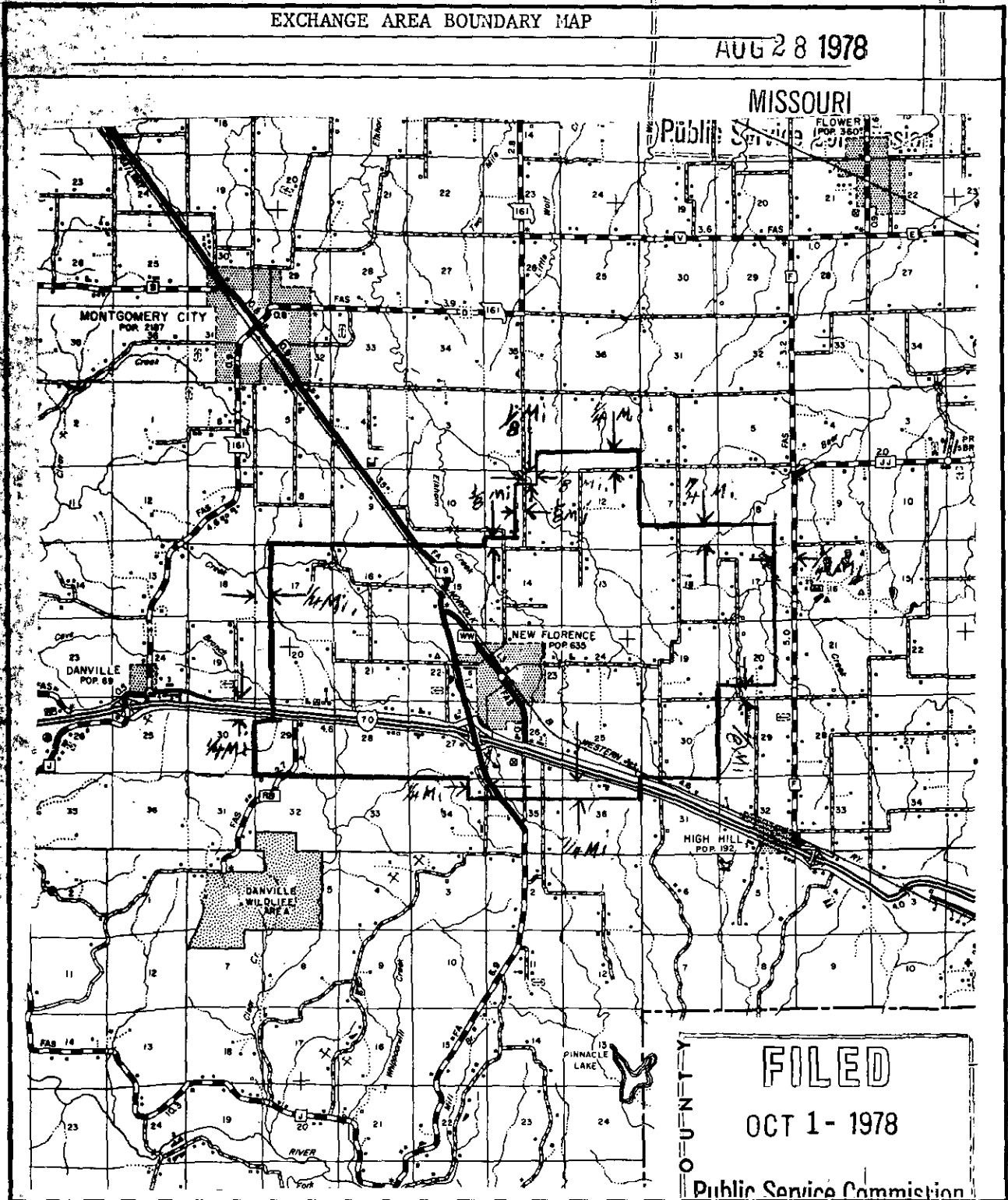
NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363

Community, Town or City
Montgomery County

EXCHANGE AREA BOUNDARY MAP

AUG 28 1978



DATE OF ISSUE August 24, 1978
month day year

DATE EFFECTIVE October 1, 1978
month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

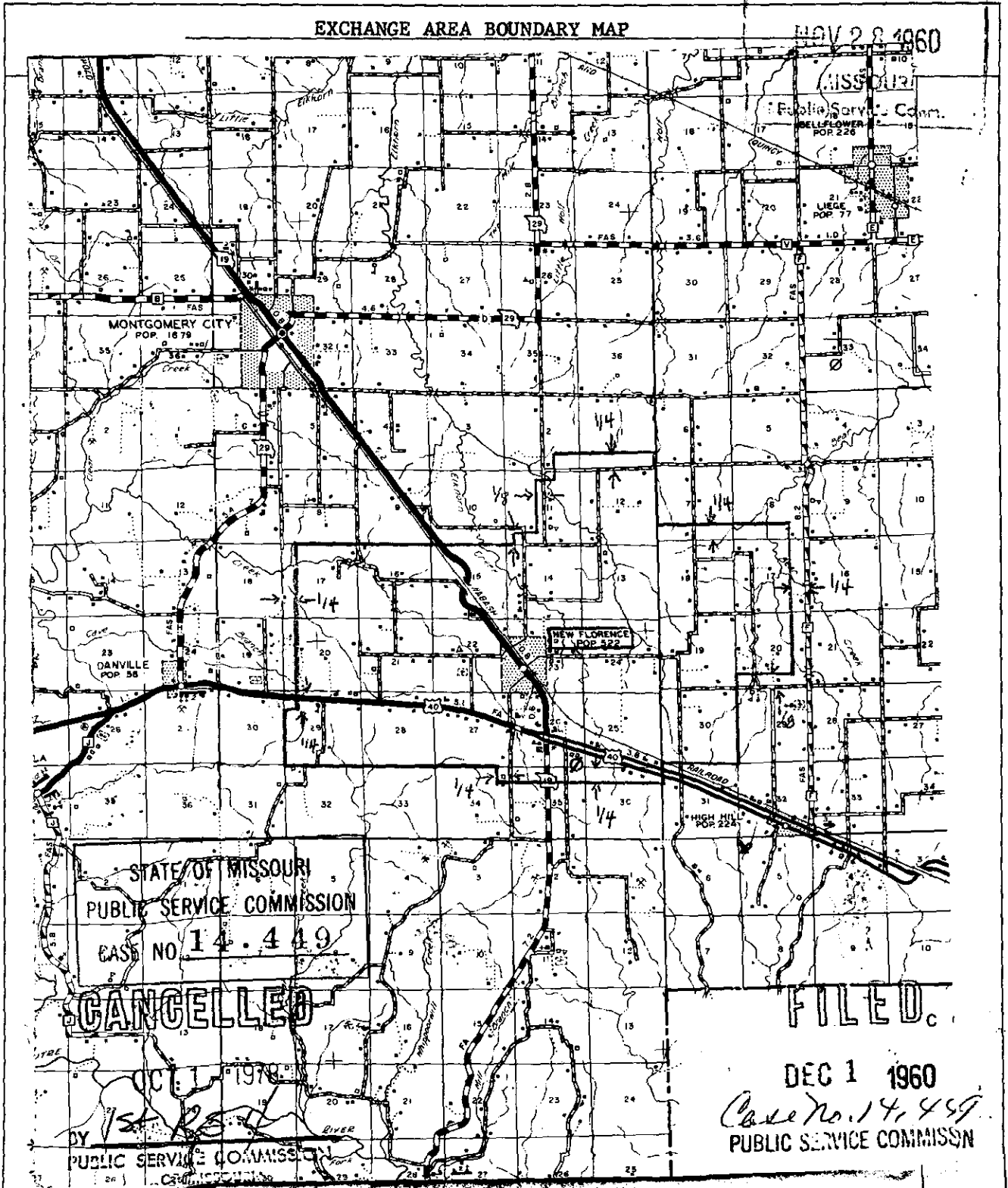
President New Florence, Missouri 63363
title address

Cancelling P. S. C. MO. No. _____

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

Montgomery Co. RECEIVED



DATE OF ISSUE Nov. 18, 1960
month day year

DATE EFFECTIVE Dec 1, 1960
month day year

ISSUED BY C. S. Cardwell
name of officer

Sec. To Board New Florence Mo.
title address

RULES AND REGULATIONS

1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other Telephone Companies.
2. Basic Local Telecommunications Service is defined as Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:
 - a. Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
 - b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
 - c. Access to local emergency services including, but not limited to, 911 service established by local authorities;
 - d. Access to basic local operator services;
 - e. Access to basic local directory assistance;
 - f. Standard intercept service;
 - g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission.
3. **NEW SUBSCRIBER PAYMENTS:** Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for basic local telecommunications service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll-billing period.
4. **MINIMUM SERVICE PERIOD:** No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.

(D)

ISSUED: February 17, 2016

EFFECTIVE: March 18, 2016

By: Garrin Bott, President

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 3rd Revised Sheet No. 5
Cancels P.S.C. Mo. No. 1, 2nd Revised Sheet No. 5

RULES AND REGULATIONS

1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other Telephone Companies.
2. Basic Local Telecommunications Service is defined as Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:
 - a. Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
 - b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
 - c. Access to local emergency services including, but not limited to, 911 service established by local authorities;
 - d. Access to basic local operator services;
 - e. Access to basic local directory assistance;
 - f. Standard intercept service;
 - g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission;
 - h. One standard white pages directory listing.
3. NEW SUBSCRIBER PAYMENTS: Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for basic local telecommunications service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll-billing period.
4. MINIMUM SERVICE PERIOD: No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.

(n)

(n)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: January 18, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

CANCELLED
March 18, 2016
Missouri Public
Service Commission
JI-2016-0215

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri, 63363
Name of Issuing Corporation Community, Town or City
Montgomery County

RECEIVED
JUL 1 1981
MISSOURI
Public Service Commission

RULES AND REGULATIONS

1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other Telephone Companies.
2. Local exchange service is classified as business or residence based upon the character of usage. A telephone shall be classed as a business telephone if the number is regularly used in advertising or otherwise to effect the sale of goods or services.
3. NEW SUBSCRIBER PAYMENTS: Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for local service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll billing period.
4. MINIMUM SERVICE PERIOD: No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.
5. DEPOSITS AND GUARANTEES OF PAYMENT
 - A. ESTABLISHMENT AND MAINTENANCE OF CREDIT
 - (1). Establishment of Credit
The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by a telephone utility at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the telephone utility.
 - (2). Deposits and Guarantees of Payment
 - a. The Company may require an applicant for service to post a deposit if:
 1. The applicant is unable to establish that he had a previous account with a telephone utility for a period of at least twelve months for which all undisputed charges were satisfactorily paid; or

*Indicates new rate or text
+Indicates change

FILED
AUG - 1 1981
Public Service Commission

DATE OF ISSUE 6-29-81 DATE EFFECTIVE 8-1-81
month day year month day year

ISSUED BY Devault Mandy President, New Florence, Missouri, 63363
name of officer title address

CANCELLED

JAN 25 2001
By 3M R55
Public Service Commission
MISSOURI

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri, 63363
 Name of Issuing Corporation Community, Town or City
Montgomery County

RECEIVED
 JAN 3 1979
 MISSOURI
 PUBLIC SERVICE COMMISSION

RULES AND REGULATIONS	
+ 1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other companies.	
+ 2. Local exchange service is classified as business or residence based upon the character of usage. A telephone shall be classed as a business telephone if the number is regularly used in advertising or otherwise to effect the sale of goods or services.	
+ 3. NEW SUBSCRIBER PAYMENTS: Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for local service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll billing period.	
4. MINIMUM SERVICE PERIOD: No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.	
* 5. DEPOSITS AND GUARANTEES OF PAYMENT A. ESTABLISHMENT AND MAINTENANCE OF CREDIT 1. Establishment of Credit The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by a telephone utility at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the telephone utility. 2. Deposits or guarantees a. The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed account with a telephone utility which accrued within the last two (2) years or the such delinquent account was paid within the last six (6) months.	<p>CANCELLED AUG - 1 1981 BY <u>2nd RS 5</u> PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION</p>
*Indicates new rate or text +Indicates change	<p>FILED FEB 3 1979</p>

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NOV 28 1960
MISSOURI
Public Service Comm.

P.S.C. Mo. No. 1 (Original) Sheet No. 5
(Revised)

Cancelling P.S.C. Mo. No. _____ (Original) Sheet No. _____
(Revised)

New Florence Telephone Company For New Florence, Missouri
Name of Issuing Corporation or Municipality Community, Town or City

FEB 2 1979

RULES AND REGULATIONS

BY 1st R.S.S.
PUBLIC SERVICE COMMISSION

1. The telephone company will furnish long distance service when it can secure suitable facilities and rights for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other telephone companies.
2. Local exchange service is classified as business or residence based upon the character of usage. It is for use by the subscriber, his family, employees, associates and guests.
3. NEW SUBSCRIBER PAYMENTS: Applicants for service are required to pay one billing period rental in advance plus installation charge or Service Connection Charge as the case may be.
4. MINIMUM SERVICE PERIOD: No telephone will be installed for a shorter period than (2) months after which time the service may be terminated at any time upon five (5) days' written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.
5. DEPOSITS: The Company may require, at any time, a cash deposit, or a personal guaranty of a responsible person, at its option, from any subscriber. The amount so required shall not exceed the estimated bill for both local exchange and toll service covering one billing period plus thirty days. Interest at the rate of six per cent (6%) per annum, will be paid annually (or upon the return of the deposit if returned before the current year is closed), upon the deposit required, provided, said cash deposit has been held for a period of at least six months. Such interest may at the company's option, be paid in cash or credited upon the subscriber's bill for service. The deposit does not relieve the subscriber from the duty of prompt payment of bills when due, but is to be deemed a guaranty or a prepayment as the Company may desire. Local exchange service will be discontinued for failure to furnish a suitable deposit after five days' written notice to that effect. The deposit plus interest less the bills due will be returned to the subscriber at the termination of service.

FILED

DEC 1 1960

Case No. 14,449
PUBLIC SERVICE COMMISSION

Date of Issue	<u>Nov</u>	<u>18</u>	<u>1960</u>	Date Effective	<u>Dec</u>	<u>1</u>	<u>1960</u>
	Month	Day	Year		Month	Day	Year
Issued by	<u>C. S. Cardwell</u>			Title	<u>Sec. f. Board</u>		
	Name of Officer				Address		
					<u>New Florence Mo</u>		

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 2nd Revised Sheet No. 5a
Cancels P.S.C. Mo. No. 1, 1st Revised Sheet No. 5a

RULES AND REGULATIONS

5. DEPOSITS AND GUARANTEES OF PAYMENT

a. ESTABLISHMENT OF CREDIT

- i. Establishment of credit. The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.
- ii. Deposits and Guarantees of Payment
 1. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the prospective customer:
 - a. Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which undisputed Basic Local Telecommunications charges were satisfactorily paid, or
 - b. Is unable to establish a credit rating by meeting two of the following credit criteria:
 - i. Home ownership, excluding mobile home
 - ii. Existence of a checking account, regardless of age
 - iii. Existence of a savings account, regardless of age
 - iv. Motor vehicle ownership
 - v. Full time employment more than two years with the current employer
 - vi. Possession of a local charge card
 - vii. Possession of a major or national charge card
 - viii. Possession of a major oil company credit card
 - ix. An existing loan from a financial institution not considered delinquent by the creditor.

(C)

(C)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: January 18, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City

Montgomery County

RULES AND REGULATIONS

RECEIVED

*

(2). Deposits and Guarantees of Payment (continued)

2. The applicant has not previously had telephone service for a twelve month period and does not meet at least two of the following criteria:
- (a) Home ownership, excluding mobile home
 - (b) Vehicle ownership - car or truck
 - (c) Has a savings account
 - (d) Has a checking account
 - (e) Is fifty or more years of age
 - (f) Has been employed two years or more with the current employer
 - (g) Has an existing loan from a financial institution not considered delinquent by the creditor

b. A present customer may be required to post a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve billing periods.

c. No deposit or guarantee or additional deposit or guarantee will be required by the company because of race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of residence, except ^{service} may be denied to an applicant under age eighteen (18) unless such application shall be accompanied by a written guarantee of payment by an adult with approved credit.

d. The amount of deposit for a new applicant will be twice the average monthly bill for all residence subscribers. If, within the first six months of establishing service, the customer incurs toll or other charges in any one billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

e. The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for the immediate months preceding the request for the deposit, not to exceed twelve months.

CANCELLED

JAN 25 2001

By RS So
Public Service Commission
MISSOURI

*Indicates new rate or text
+Indicates change

JUL - 2 1981
MISSOURI
Public Service Commission

FILED
AUG - 1 1981

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Darrell K. ...
name of officer

President, New Florence, Missouri, 63363
title address

Public Service Commission

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County

RULE AND REGULATIONS

JAN 3 1979

MISSOURI

b. In lieu of a deposit the company may accept a written guarantee.

Public Service Commission

c. As a condition of continued service to an existing customer the Company may require a deposit or guarantee if undisputed charges in two (2) out of the last twelve (12) billing periods becomes delinquent.

d. No deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income or geographical area of residence; except service may be denied to an applicant under age eighteen (18) unless such application shall be accompanied by a written guarantee of payment by an adult with approved credit.

3. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or estimated for the next twelve (12) months by the customer and the Company. ~~When~~ with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

CANCELLED
AUG 1 1981

4. Interest to be Paid on Deposit

The deposit will bear interest of six percent (6%) per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.

BY 1st RS 5a
PUBLIC SERVICE COMMISSION
OF MISSOURI

5. Return of Deposit or release of Guarantee

Upon satisfactory payment of all undisputed charges during each billing period of the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. No release of a written guarantee shall be made for a subscriber who is a minor.

FILED

*Indicates new rate or text

+Indicates change

FEB 3 1979

DATE OF ISSUE 12-29-78
month day year

DATE EFFECTIVE 2-3-79
Public Service Commission

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

President New Florence, Missouri 63363
title address

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 2nd Revised Sheet No. 5b
Cancels P.S.C. Mo. No. 1, 1st Revised Sheet No. 5b

RULES AND REGULATIONS

- (c)
- c. As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two (2) out of the last twelve (12) billing periods become delinquent.
 - d. A deposit or guarantee may be required as a condition of continued service.
 - e. A deposit guarantee may be required if a customer has had service discontinued for nonpayment of undisputed service delinquent charges at any time during the preceding twelve (12) billing periods.
2. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, martial status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.
 3. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.
- iii. Terms of Deposits
1. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
 2. The deposit shall bear interest at a rate, which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. The rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

(c)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: [REDACTED]

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

~~Original~~
Revised

Original
~~Revised~~

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City

Montgomery County

RECEIVED

RULES AND REGULATIONS

*

(2) Deposits and Guarantees of Payment (continued) ^{JUL 2 1981}

f. On deposits held thirty days or more, simple interest at the rate of nine percent per annum shall be credited annually to the ^{Public Service Commission} ~~Public account of the~~ customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

g. An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit from a present customer with at least two years of established service whose service has not been suspended for nonpayment within the last twelve months. The guaranty contract shall be on a form provided by the company which shall include the company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required to the guarantor's account and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve billing periods.

h. The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from his responsibility to pay undisputed charges prior to their becoming delinquent nor constitute a waiver or modification of the provisions set forth in this Tariff providing for temporary suspension of service or the termination of the service for nonpayment of undisputed, delinquent charges.

i. Upon termination of the service, the amount of the deposit with accrued interest, shall be applied in payment of any unpaid charges for exchange or long distance service and the balance, if any, shall be returned to the customer within twenty-on (21) days of the rendition of the final bill.

CANCELLED

JAN 25 2001

By 2nd R S 5b
Public Service Commission
MISSOURI

*Indicates new rate or text
+Indicates change

FILED

AUG - 1 1981

Public Service Commission

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Davault Manelley President
name of officer

New Florence, Missouri, 63363
title address

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City
Montgomery County
County

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RULES AND REGULATIONS

JAN 3 1979

Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided there is no dispute. Delinquent charges are defined under Public Service Commission and Payment.

MISSOURI PUBLIC SERVICE COMMISSION
CANCELLED

6. Deposit Not to Affect Regular Collection Practices

AUG - 1 1981

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failure to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

MISSOURI PUBLIC SERVICE COMMISSION
FILED

7. Discontinuance of Service for Failure to Establish or Maintain Credit

Service may be discontinued for failure to establish or maintain credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the Company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

6. BILLING AND PAYMENT

A. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.

B. Subscribers shall be liable for toll charges originating from or made collect to their number.

C. A Federal Excise Tax and State Sales Tax shall be added to all local and toll charges in an amount equal to that fixed by the respective

*Indicates new rate or text
+Indicates change

FILED
FEB 3 1979

Public Service Commission

DATE OF ISSUE 12-29-78
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Davault Nunnelly
name of officer

President New Florence, Missouri 63363
title address

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, Original Sheet No. 5c

RULES AND REGULATIONS

iii. Terms of Deposits (cont'd)

3. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
4. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded and credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
5. The Company will maintain records of all pertinent information with regard to each deposit held.
6. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt, which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.

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FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: January 19, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 5th Revised Sheet No. 6
Cancels P.S.C. Mo. No. 1, 4th Revised Sheet No. 6

RULES AND REGULATIONS

- iv. Responsibility for Payment
 - a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer for failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.
- v. Discontinuance of Service for failure to Establish Credit
 - a. During normal business hours, service may be disconnected for failure to establish credit, as authorized in this Tariff, after written notice by first class mail, has been sent or delivered to the customer, at least ten (10) days prior to the date of the proposed discontinuance.
- vi. Service Restoral Charge
 - a. Where service has been discontinued for failure to establish credit as authorized in this tariff, the regular restoral of service will be made and collected by the Company (see Service Charges).
- vii. Retention of Uncollectible Records
 - a. The Company retains uncollectible records for a period of seven (7) years.

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(N)
(C)
(C)
(C)
(M)
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FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

Effective: ~~January 25, 2001~~

JAN 25 2001

RULES AND REGULATIONS

NOV 19 1997

(2) Deposits and Guarantees of Payment (continued)

- j. Upon satisfactory payment of all undisputed charges during the last twelve billing periods, a deposit will, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
- k. Each customer posting a deposit will receive a receipt in writing at that time or within ten days.
- l. The company will provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit provided he can produce identification to ensure that he is the person entitled to the refund.
- m. The company will permit a customer, concurrent with the beginning of service, to post a deposit in two equal monthly installments or a otherwise agreed upon.
- n. A guarantor will be released upon satisfactory payment of all undisputed charges during the last twelve billing periods, but no release of a written guarantee shall be made for a subscriber who is under 18 years of age. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
- o. A service deposit will not be required for lifeline service if the qualifying low income customer voluntarily elects toll blocking where available. If toll blocking is unavailable, a service deposit may be charged.

MO. PUBLIC SERVICE COMMISSION

(3) Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain credit as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

CANCELLED

FILED

JAN 25 2001

JAN -1 1998

* Indicates new rate or text
+ Indicates change

Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

Issued: November 26, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: January 1, 1998

{ Original }
{ Revised }

{ Original }
{ Revised }

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City
Montgomery County

RULES AND REGULATIONS

RECEIVED

(2) Deposits and Guarantees of Payment (continued) - 2 1981

- j. Upon satisfactory payment of all undisputed charges during the last twelve billing periods a deposit will, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
- k. Each customer posting a deposit will receive a receipt in writing at that time or within ten days.
- l. The company will provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit provided he can produce identification to ensure that he is the person entitled to the refund.
- m. The company will permit a customer, concurrent with the beginning of service, to post a deposit in two equal monthly installments or a otherwise agreed upon.
- n. A guarantor will be released upon satisfactory payment of all undisputed charges during the last twelve billing periods, but no release of a written guarantee shall be made for a subscriber who is under 18 years of age. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

CANCELLED

JAN 01 1993

By 4th RS #6
Public Service Commission
MISSOURI

(3) Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain credit as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

*Indicates new rate or text
+Indicates change

Public Service Commission

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE 8-1-81
month day year

ISSUED BY Darvult Shannelly
name of officer

President New Florence, Missouri, 63363
title address

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri, 63363
Name of Issuing Corporation Community, Town or City
Montgomery County

RULES AND REGULATIONS JAN 3 1979

MISSOURI
Public Service Commission

governments.

- D. All toll charges will be considered correct if not returned to be corrected or adjusted by the tenth of the current month.
- E. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Telephone Company or by mail.
- F. Demand for payment of toll charges may be made in less than twenty-one (21) days in the event a residential customer's service has been discontinued in accordance with "Discontinuance of Service" as reflected elsewhere in this tariff.
- G. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid five (5) days after demand, whichever is less, shall be considered delinquent.

7. DISCONTINUANCE OF SERVICE

- A. Service may be discontinued for any of the following reasons:
 - 1. Non-payment of an undisputed delinquent charge.
 - 2. Failure to post a required deposit or guarantee.
 - 3. Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates a probability of damage or destruction to such equipment.
 - 4. Failure to substantially comply with the terms of a settlement agreement.
 - 5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
 - 6. Material mis-representation in obtaining telephone utility service.
 - 7. As provided by state or federal law.

CANCELLED

AUG - 1 1981

3rd PS 6
PUBLIC SERVICE COMMISSION
OF MISSOURI

*Indicates new rate or text
+Indicates change

FILED
FEB 3 1979
Public Service Commission

DATE OF ISSUE 12-29-78 DATE EFFECTIVE 2-3-79
month day year month day year

ISSUED BY Davault Nunnelly President New Florence, Mo. 63363
name of officer title address
Davault Nunnelly

New Florence Telephone Co.
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RULES AND REGULATIONS

6. COLLECTIONS:

A. Bills for all types of local services are issued monthly, in advance, and are due when rendered. The bills become delinquent ten days after billing date, and if not paid within five days after written notice of delinquency the service may be suspended, and shall be subject to the restoration of service charge, if restored.

B. Toll charges are due monthly and payable any time during the ten days following the presentation of the bill. On failure to pay such bills, that subscriber's service may be suspended, and shall be subject to the cost of the restoration of service charge, if restored.

1. Subscribers shall be liable for long distance calls originating from or made collect to their number.

C. A federal excise tax and state sales tax shall be added to all local and long distance calls in an amount equal to that fixed by the respective governments.

D. All bills and charges may be paid by mail or in person at the business office of the Company.

E. All long distance service toll tickets will be considered correct if not returned to be corrected or adjusted by the 10th of the current month.

7. SERVICE CONNECTION AND RESTORATION CHARGES:

These charges are set out in the rate schedule.

8. When a telephone is already in place and no change is necessary to give service to the subscriber, there will be no installation charge. The Service connection will apply in such case.

9. Profane and Obscene Language over the telephone is prohibited. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service. In the case of emergency, fire, medical, etc. users shall immediately give up line for emergency use according to Missouri Law.

CANCELLED

FEB 3 - 1963

FILED

NOV 1 - 1962

* Indicates new rate or text
+ Indicates change

BY 2nd RS 6
PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

DATE OF ISSUE October 1, 1962
month day year

DATE EFFECTIVE November 1, 1962
month day year

ISSUED BY Max Oliver
name of officer

Attorney Montgomery City, Mo.
title

RECEIVED
NOV 28 1960
MISSOURI
Public Service Comm.

P.S.C. Mo. No. 1 (Original) Sheet No. 6
(Revised)

Cancelling P.S.C. Mo. No. _____ (Original) Sheet No. _____
(Revised)

New Florence Telephone Company For New Florence, Missouri
Name of Issuing Corporation or Municipality Community, Town or City

RULES AND REGULATIONS

CANCELLED

6. COLLECTIONS:

A. Bills for City Service are issued Monthly in advance SERVICE GOMM. and are due when rendered. The bills become delinquent ten (10) days after billing date, and if not paid within five (5) days after written notice of delinquency the service may be suspended, and shall be subject to the restoration of service charge.

B. CLASSES B, C AND D, RURAL: Bills are issued monthly in advance and if not paid on or before the 15th day of the second month of the quarter written notice of delinquency will be sent. If the bill is not paid within five (5) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

C. CLASS A, RURAL SWITCHERS: Bills are due and payable Monthly and will be mailed to the line secretary on the 1st day of the quarter during which the service is to be furnished. Each line will be required to pay collectively through the secretary the switching rentals of the entire line. The bills must be paid on or before the 15th day of the second month of the quarter to which they apply and if full payment is not made by that date written notice of delinquency will be sent. If the bills are not paid within five (5) days after notice of delinquency the line may be disconnected and remain disconnected until full payment is made. No restoration charge will be made on such lines.

D. TOLL CHARGES are due monthly and payable any time during the ten days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber or line may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTION AND RESTORATION CHARGES: These charges are set out in the rate schedule.

Date of Issue Nov. 18, 1960 Date Effective Dec 1, 1960
Month Day Year Month Day Year

Issued by C. S. Cardwell Sec to Board New Florence Mo
Name of Officer Title Address

NOV 1 1960
BY 1st R.S. No 6

FILED

DEC 1 1960
Case No. 14,449
PUBLIC SERVICE COMMISSION

RULES AND REGULATIONS

2. BILLING AND PAYMENT

- a. The customer shall pay for services and facilities including any FCC approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by New Florence Telephone, and service charges when billed.
- b. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residential customers shall have twenty-one (21) days and business customers shall have ten (10) days to pay the charges stated.
- c. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Written notice by first-class mail shall be served on the customer at least ten (10) days prior to discontinuance. Reasonable efforts must then be made at least twenty-four (24) hours preceding discontinuance. Reasonable efforts include either a written notice in addition to the first written notice, a door hanger, or at least one (1) call attempt to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

RECEIVED

DEC 19 2000

MISSOURI
Public Service Commission

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(C)

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FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

Effective: ~~January 1, 2001~~

JAN 25 2001

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community—Town or City
Montgomery County

RECEIVED

RULES AND REGULATIONS

JUL - 2 1981

* 6. BILLING AND PAYMENT

- A. The company will during the first billing period in which a customer receives service provide the customer with a Public Service Commission account of charges for equipment and service for which he has contracted. The Company will render a separate bill for concurrent residence service unless otherwise requested by the customer.
- B. The company will after the initial bill for new service render a bill during each billing period for monthly recurring charges in advance and toll charges in arrears. Special billing arrangements may be established for service provided to governmental agencies.
- C. The company will render bills on a monthly basis whereby the customer receives his bill on or about the first day of each month.
- D. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- E. Bills are due as specified on the bill and may be paid at any business office of the company or at any agency authorized to receive such payments.
- F. The customer shall have at least 21 days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued within the last 12 months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a telephone call to the customer followed by written notification of such demand sent by first class.

CANCELLED

JAN 25 2001
2ND RS 60

Public Service Commission
MISSOURI

FILED
AUG - 1 1981

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 6-29-81 month day year DATE EFFECTIVE month day year

ISSUED BY Darrell Marshall name of officer President title New Florence, Missouri, 63363 address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County

RULES AND REGULATIONS

JAN 3 1979

MISSOURI

- B. The failure to pay charges not subject to ~~Public Service Commission~~ shall not constitute cause for discontinuance of service.
- C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
- D. Service will be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on a day immediately preceeding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
- E. At least twenty four (24) hours preceeding a discontinuance of service, the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- F. Discontinuance of service shall be postponed for a time not in excess of twenty one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- G. Notwithstanding any other provisions of this rule, service of a customer may be discontinued at any time after notice has been sent, certified mail, to such customer at his last known address and at the address where the service is discontinued is provided such customer:
 1. Incurs charges not covered by a deposit of ~~public service commission~~ evidences and intent not to pay such charges when of ~~Missouri~~
 2. Damages or evidences an intent to damage telephone utility equipment.
- H. The notice required by Section G of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

CANCELLED

AUG 1 1981

PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

FEB 3 1979

DATE OF ISSUE 12-29-78
month day year

DATE EFFECTIVE 2-3-79
Public Service Commission
month day year

ISSUED BY Davault Nunnelly
name of officer

President
title

New Florence, Mo. 63363
address

*Indicates new rate or text
+Indicates change

RECEIVED

RULES AND REGULATIONS

DEC 19 2000

2. BILLING AND PAYMENT (cont'd)

MISSOURI
Public Service Commission

- d. The regular restoral of service charge will be made for reconnecting (c)
services that have been discontinued for nonpayment of Basic Local
telecommunications charges due. No allowance will be made for loss of
service during the period service is disconnected for nonpayment if
payment is made and service connected before the completion of an order
to terminate service, if may, at the option of the Telephone Company, be
reestablished only on the basis of a new application.
- e. When the service of a customer has been denied in accordance with the (c)
preceding Section 2.c., but the service has not been terminated or the order
to remove the service has not been completed, if such service is restored, a
restoral of service charge as quoted in this Tariff, will be made. In
addition to the restoral of service charge, the customer will be required to
pay, or make satisfactory arrangements to pay all service charges up to the
time of restoral of service.
- f. Subsequent to the completion of an order to terminate the service it may (c)
be reestablished only on the basis of a new service application.

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 18, 2000

Effective: January 17, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

RECEIVED

RULES AND REGULATIONS

NOV 19 1997

6. BILLING AND PAYMENTS (CONTINUED)

mail. If the toll charges remain unpaid for 10 days from rendition of written notification or a mutually established late payment arrangement date or 21 days from rendition of the bill, such charges will be deemed delinquent. SERVICE COMM

7. DISCONTINUANCE OF SERVICE

CANCELLED

A. Service may be discontinued for any of the following reasons:

- (1) Non-payment of an undisputed delinquent charge.
- (2) Failure to post a required deposit or guarantee.
- (3) Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (4) Failure to substantially comply with the terms of a settlement agreement.
- (5) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
- (6) Material misrepresentation of identity in obtaining telephone utility service.
- (7) As provided by state or federal law.
- (8) Non-payment of undisputed, delinquent state or interstate long distance service charges billed by the company or undisputed, delinquent exchange service charges including any FCC approved end user charge or both, with the exception of Lifeline Service. +

JAN 25 2001
By 4th RS 6b
Public Service Commission
MISSOURI

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in 1.h above.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the office of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

FILED

JAN - 1 1998

* Indicates new rate or text
+ Indicates change

MISSOURI
Public Service Commission

~~Original~~
Revised
~~Original~~
~~Revised~~

Original
~~Revised~~

NEW FLORENCE TELEPHONE COMPANY

Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363

Community, Town or City

MONTGOMERY COUNTY

RECEIVED
RECEIVED

RULES AND REGULATIONS

APR 30 1984

6. BILLING AND PAYMENTS (CONTINUED)

mail. If the toll charges remain unpaid for 10 days from rendition of written notification or a mutually established arrangement date or 21 days from rendition of the bill, such charges will be deemed delinquent.

MISSOURI
Public Service Commission

7. DISCONTINUANCE OF SERVICE

A. Service may be discontinued for any of the following reasons;

- (1). Non-payment of an undisputed delinquent charge.
- (2). Failure to post a required deposit or guarantee.
- (3). Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (4). Failure to substantially comply with the terms of a settlement agreement.
- (5). Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
- (6). Material misrepresentation of identity in obtaining telephone utility service.
- (7). As provided by state or federal law.
- (8). Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both.

B. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service, except as noted in A-3 above.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after the charge has become delinquent.

CANCELLED

FILED

JAN 01 1998

JUN - 1 1984

*Indicates new rate or text
+Indicates change

By 3rd RS # 606

Public Service Commission MISSOURI Public Service Commission

DATE OF ISSUE 4-25-84
month day year

DATE EFFECTIVE 6-1-84
month day year

ISSUED BY Ravault Munnell
name of officer

President, New Florence, Missouri, 63363
title address

NEW FLORENCE TELEPHONE COMPANY

Name of Issuing Corporation

For New Florence, Missouri, 63363

Community, Town or City

Montgomery County

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RULES AND REGULATIONS

JUL - 2 1981

6. BILLING AND PAYMENTS (continued)

mail. If the toll charges remain unpaid for 10 days from rendition of written notification or a mutually established late payment arrangement date or 21 days from rendition of the bill, such charges will be deemed delinquent.

MISSOURI
Public Service Commission

7. DISCONTINUANCE OF SERVICE

A. Service may be discontinued for any of the following reasons:

- (1). Non-payment of an undisputed delinquent charge.
- (2). Failure to post a required deposit or guarantee.
- (3). Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (4). Failure to substantially comply with the terms of a settlement agreement.
- (5). Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
- (6). Material misrepresentation of identity in obtaining telephone utility service.
- (7). As provided by state or federal law.

B. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

CANCELLED

JUN - 1 1984
BY 2nd RS 66
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
AUG - 1 1981

*Indicates new rate or text
†Indicates change

Public Service Commission

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Davault Munnally
name of officer

President, New Florence, Missouri, 63363
title address

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri, 63363
 Name of Issuing Corporation Community, Town or City
 Montgomery County

RULES AND REGULATIONS	JAN 3 1979
<p>8. ABUSE OF TELEPHONE SERVICE</p> <p>A. The Telephone Company may discontinue service which is used:</p> <ol style="list-style-type: none"> 1. In such a way that interferes with the service of other telephone users--(in case of emergency, fire, medical, etc.) users shall immediately give up line for emergency use according to Missouri Law; 2. For any purpose other than a means of communication; 3. To communicate profane or obscene language; 4. For a call or calls, anonymous or otherwise, in a manner which reasonably could be expected to frighten, abuse, torment, or harass another; 5. In any fraudulent or unlawful manner; or 6. In a manner which violates any of the lawful regulations of the Telephone Company. <p>B. It shall be subscribers responsibility to assure that any usage of their telephone does not violate the rules regulating abuse of telephone service.</p>	<p>MISSOURI Public Service Commission</p> <p>CANCELLED</p> <p>AUG - 1 1981</p> <p>BY <u>1st PS 66</u> PUBLIC SERVICE COMMISSION OF MISSOURI</p>
<p>9. SERVICE CONNECTION AND RESTORATION CHARGES:</p> <p>A. These charges are set out in the rate schedule.</p> <p>B. When a telephone is in place and no changes are necessary to give service to the subscriber, there will be no installation charge. Service connection and frame charges will apply.</p>	
<p>10. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged list shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service,</p> <p>*Indicates new rate or text †Indicates change</p>	<p>FILED</p> <p>FEB 3 1979</p>

DATE OF ISSUE 12-29-78 DATE EFFECTIVE 1-3-79
 month day year month day year
 ISSUED BY Davault Nunnelly president New Florence, Missouri 63363
 name of officer title address

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 1st Revised Sheet No. 6c
Cancels Original Sheet 6c

RULES AND REGULATIONS

3. Discontinuance of Service

- a. Service may be discontinued for any of the following reasons:
- i. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
 - ii. Failure to post a required deposit or guarantee
 - iii. Unauthorized use of the Telephone Company's service in a manner, which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
 - iv. Failure to substantially comply with the terms of a settlement agreement.
 - v. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
 - vi. Material misrepresentation of identity in obtaining telephone utility service.
 - vii. As provided by state or federal law.
- b. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
- c. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Basic Local Telecommunication Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Basic Local Telecommunication Service shall not be discontinued for non-payment of a delinquent charge until ten (10) days after a charge has become delinquent.
- d. The Company shall make reasonable efforts to contact customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

(N)

(N)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: XXXXXXXXXX

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City
Montgomery County

RULES AND REGULATIONS

7. DISCONTINUOUS OF SERVICE (continued)

E. At least twenty-four (24) hours preceeding a discontinuance of service the telephone company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the telephone company with reasonable evidence of such necessity.

G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided if such customer:

- (1). Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
- (2). Damages or evidences an intent to damage telephone utility equipment.

H. The notice required by section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

CANCELLED

JAN 25 2001
157 R 56c
Public Service Commission
MISSOURI

FILED
AUG - 1 1981
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE 8-1-81
month day year

ISSUED BY Dorothy Munnally President New Florence, Missouri, 63363
name of officer title address

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 1st Revised Sheet No. 6d
Cancels P.S.C. Mo. No. 1, Original Sheet No. 6d

RULES AND REGULATIONS

- 3. Discontinuance of Service (cont'd)
 - e. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
 - f. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
 - g. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications Service.
- 4. Service Connection and Restoration Charges
 - a. These charges are set out in the rate schedule.
 - b. When a telephone is in place and no changes are necessary to give service to the subscriber, there will be no installation charge. Service connection and frame charges will apply.
- 5. Directory
 - a. The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.

(N)

(N)

(D)

(M)

(M)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: ~~January 1, 2001~~

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363
Community, Town or City
Montgomery County

RULES AND REGULATIONS

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8. ABUSE OF TELEPHONE SERVICE

A. The Telephone Company may discontinue service which is used:

(1). In such a way that interferes with the service of other telephone users-(in case of emergency, fire, medical, etc.) users shall immediately give up line for emergency use according to Missouri Law;

(2). For any purpose other than a means of communication;

(3). To communicate profane or obscene language;

(4). For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment, or harass another;

(5). In any fraudulent or unlawful manner; or

(6). In a manner which violates any of the lawful regulations of the Telephone Company.

B. It shall be subscribers responsibility to assure that any usage of their telephone does not violate the rules regulating abuse of telephone service.

9. SERVICE CONNECTION AND RESTORATION CHARGES:

A. These charges are set out in the rate schedule.

B. When a telephone is in place and no changes are necessary to give service to the subscriber, there will be no installation charge. Service connection and frame charges will apply.

10. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged list shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service.

CANCELLED

JAN 25 2001

FILED

AUG - 1 1981

*Indicates new rate or text

+Indicates change

Public Service Commission MISSOURI

DATE OF ISSUE 6-29-81
month day year

DATE EFFECTIVE 8-1-81
month day year

ISSUED BY Davault Marcell President New Florence, Missouri, 63363
name of officer title address

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, Original Sheet No. 6e

Reserved For Future Use

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

Effective January

JAN 25 2001

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DEC 19 2000

NEW FLORENCE TELEPHONE COMPANY

MISSOURI Public Service Commission

P.S.C. Mo. No. 1, 5th Revised Sheet No. 7

and P.S.C. Mo. No. 1, 4th Revised Sheet No. 7

RULES AND REGULATIONS

- 7. Interruptions of Service
 - a. When service is interrupted for more than forty-eight (48) hours, if such interruption continues after the fact has been reported by the subscriber or detected by the Company, other than by the negligence or willful act of the subscriber, or by cause beyond control of the Company, an allowance at the minimum rate for the telephone facilities and class of service affected shall be made for the time such interruption continues and after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service. (C)
- 8. Hold for Future Use (C)
- 9. By a subscriber's application for telephone service he/she automatically gives consent for employees of the New Florence Telephone Company to enter his premises at reasonable hours to maintain telephone facilities. (C)
- 10. Numbers shall be assigned to subscriber's telephones by the Company. Numbers may be changed by the Company as may be necessary with the growth and development of the system. (C)
- 11. If a customer requests that phone service be disconnected, service must be disconnected for a full month before the charge for local service is suspended. (C)
- 12. Hold for future use. (C)
- 13. Main Line Extensions (C)
 - a. Installation of Telephone lines within subdivisions (1). Telephone lines constructed, installed and owned by utilities in new subdivisions shall be installed underground.
 - b. The following definitions are used in this section of the tariff:

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JAN 25 2001

MISSOURI Public Service Commission

Issued: December 19, 2000

Effective: [REDACTED]

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

RULES AND REGULATIONS

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AND MAY BE TAKEN UP BY THE COMPANY AT THE TERMINATION OF THE CONTRACT FOR SERVICE OR WHEN NEW DIRECTORIES ARE ISSUED.

NOV 25 1987

11. INTERRUPTIONS OF SERVICE: WHEN SERVICE IS INTERRUPTED FOR MORE THAN FORTY-EIGHT (48) HOURS, IF SUCH INTERRUPTION CONTINUES AFTER THE FACT HAS BEEN REPORTED BY THE SUBSCRIBER OR DETECTED BY THE COMPANY, OTHER THAN BY THE NEGLIGENCE OR WILLFUL ACT OF THE SUBSCRIBER, OR BY CAUSE BEYOND CONTROL OF THE COMPANY, AN ALLOWANCE AT THE MINIMUM RATE FOR THE TELEPHONE FACILITIES AND CLASS OF SERVICE AFFECTED SHALL BE MADE FOR THE TIME SUCH INTERRUPTION CONTINUES AFTER NOTICE AND DEMAND TO THE COMPANY. NO OTHER LIABILITY SHALL IN ANY CASE ATTACH TO THE COMPANY ON ACCOUNT OF INTERRUPTIONS OF SERVICE.

12. HOLD FOR FUTURE USE.

13. BY A SUBSCRIBER'S APPLICATION FOR TELEPHONE SERVICE HE AUTOMATICALLY GIVES CONSENT FOR EMPLOYEES OF THE NEW FLORENCE TELEPHONE COMPANY TO ENTER HIS PREMISES AT REASONABLE HOURS TO MAINTAIN TELEPHONE FACILITIES.

14. NUMBERS SHALL BE ASSIGNED TO SUBSCRIBER'S TELEPHONES BY THE COMPANY. NUMBERS MAY BE CHANGED BY THE COMPANY AS MAY BE NECESSARY WITH THE GROWTH AND DEVELOPMENT OF THE SYSTEM.

15. TELEPHONES MUST BE DISCONNECTED FOR A FULL MONTH IF NO LOCAL SERVICE CHARGE IS TO BE MADE.

16. HOLD FOR FUTURE USE.

17. MAIN LINE EXTENSIONS

A. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISIONS (1). TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY UTILITIES IN NEW SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

B. THE FOLLOWING DEFINITIONS ARE USED IN THIS SECTION OF THE TARIFF:

CANCELLED

FILED

JAN 25 2001

JAN 1 1988

5th R 57

*Indicates new rate or text
+Indicates change

Public Service Commission Public Service Commission
MISSOURI

DATE OF ISSUE 11-18-87
month day year

DATE EFFECTIVE 1-1-88
month day year

ISSUED BY WILLARD BYBEE PRESIDENT
name of officer

NEW FLORENCE, MISSOURI, 63363
title address

NEW FLORENCE TELEPHONE COMPANY For New Florence, Missouri, 63363
Name of Issuing Corporation Community, (Town or City)
Montgomery County

RULES AND REGULATIONS

JAN 3 1979

MISSOURI

Public Service Commission

and may ^{be} taken up by the Company at the termination for service or when new directories are issued.

- 11. INTERRUPTIONS OF SERVICE: When service is interrupted for more than forty-eight (48) hours, if such interruption continues after the fact has been reported by the subscriber or detected by the Company, other than by the negligence or willful act of the subscriber, or by cause beyond control of the Company, an allowance at the minimum rate for the telephone facilities and class of service affected shall be made for the time such interruption continues after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.
- 12. The telephone and necessary wiring installed on the subscriber's property, whether such property is owned or rented, belongs to the Telephone Company. Subscribers are liable for any damages to Telephone Company property.
- 13. By a subscriber's application for telephone service he automatically gives consent for employees of the New Florence Telephone Company to enter his premises at reasonable hours to repair, remove, or install telephones or wiring pertaining to telephone service.
- 14. Numbers shall be assigned to subscribers' telephones by the Company. Numbers may be changed by the Company as may be necessary with the growth and development of the system.
- 15. Telephones must be disconnected for a full month if no local service charge is to be made.
- 16. In order to facilitate service, all local calls shall be limited to five minutes.
- 17. MAIN LINE EXTENSIONS
 - A. Installation of Telephone lines within subdivisions (1). Telephone lines constructed, installed and owned by utilities in new subdivisions shall be installed underground.
 - B. The following definitions are used in this section of the tariff:

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JAN 01 1988

BY 4th R.S. #7
PUBLIC SERVICE COMMISSION
OF MISSOURI

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FEB 3 1979

*Indicates new rate or text
+Indicates change

New Florence Telephone Company For New Florence, Missouri
 Name of Issuing Corporation Community, Town or City

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Rules and Regulations	JAN 22 1974
<p>10. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetical list of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged list shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.</p> <p>11.* INTERRUPTIONS OF SERVICE: When service is interrupted for more than 48 hours, if such interruption continues after the fact has been reported by the subscriber or detected by the Company, other than by the negligence or willful act of the subscriber, or by cause beyond the control of the Company, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.</p> <p>12. The telephone and necessary wiring installed on the subscriber's property, whether such property is owned or rented, belongs to the Telephone Company. Subscribers are liable for any damages to telephones.</p> <p>13. By a subscriber's application for telephone service he automatically gives consent for employees of the New Florence Telephone Company to enter his premises at reasonable hours to repair, remove, or install telephones or wiring pertaining to telephone service.</p> <p>14. Numbers shall be assigned to subscribers' telephones by the Company. Numbers may be changed by the Company as may be necessary with the growth and development of the system.</p> <p>15. Telephones must be disconnected for a full month if no local service change is to be made.</p> <p>16. In order to facilitate service, all local calls shall be limited to five minutes.</p>	<p style="font-size: small;">MISSOURI PUBLIC SERVICE COMMISSION</p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p style="text-align: center; font-weight: bold;">FILED</p> <p style="text-align: center;">FEB 17 1974</p> </div> <p style="text-align: center; font-weight: bold;">FEB 3 1974</p>
<p>*Indicates new rate or text +Indicates change</p>	<p style="font-size: small;">PUBLIC SERVICE COMMISSION OF MISSOURI</p>

DATE OF ISSUE January 17, 1974 DATE EFFECTIVE February 17, 1974
month day year month day year

ISSUED BY J. K. Stambaugh President New Florence, Mo.
name of officer title address

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

RULES AND REGULATIONS

- 10. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged list shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.
- 11. INTERRUPTIONS OF SERVICE: Except when the service is interrupted by the wilful or negligent act of the subscriber, or by cause beyond the control of the Company, a prorated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six hours if such interruption continues after the fact has been reported by the subscriber or detected by the Company.
- 12. The telephone and necessary wiring installed on the subscriber's property, whether such property is owned or rented, belongs to the Telephone Company. Subscribers are liable for any damages to telephones.
- 13. By a subscriber's application for telephone service he automatically gives consent for employees of the New Florence telephone Company to enter his premises at reasonable hours to repair, remove or install telephones or wiring pertaining to telephone service.
- 14. Numbers shall be assigned to subscribers' telephones by the Company. Numbers may be changed by the Company as may be necessary with the growth and development of the system.
- 15. Telephones must be disconnected for a full month if no local service charge is to be made.
- 16. In order to facilitate service, all local calls shall be limited to five minutes.

CANCELLED

FILED

FEB 17 1974

NOV 1 - 1962

BY 2nd R.S. 7
PUBLIC SERVICE COMMISSION
OF MISSOURI

PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 1, 1962
month day year

DATE EFFECTIVE November 1, 1962
month day year

ISSUED BY Max Oliver
name of officer

Attorney Montgomery City, Mo.
address

Form No. 3-3rd Rev.

P.S.C. Mo. No. 1

(Original) Sheet No. 7
(Revised)

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NOV 28 1960
MISSOURI
Public Service Comm.

Cancelling P.S.C. Mo. No. _____

(Original) Sheet No. _____
(Revised)

New Florence Telephone Company

For New Florence, Missouri

Name of Issuing Corporation or Municipality

Community, Town or City

CANCELLED

RULES AND REGULATIONS

by 10/21/60 2

- 8. When a telephone is already in place and no change is necessary to give service to the subscriber, there will be no installation charge. The Service Connection Charge will apply in such case.
- 9. Profane and Obscene Language over the telephone is prohibited. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.
- 10. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged list shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.
- 11. INTERRUPTIONS OF SERVICE: Except when the service is interrupted by the wilful or negligent act of the subscriber, or by cause beyond the control of the Company, a prorated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six (36) hours if such interruption continues after the fact has been reported by the subscriber or detected by the Company.
- 12. HOURS OF SERVICE: Telephone Service will be maintained throughout the certificated area between the hours of six a. m. and nine p. m. with emergency service available between the hours of nine p. m. and six a. m.

FILED

DEC 1 1960

Case No. 14,449
PUBLIC SERVICE COMMISSION

Date of Issue	<u>Nov.</u>	<u>18</u>	<u>1960</u>	Date Effective	<u>Dec</u>	<u>1</u>	<u>1960</u>
	Month	Day	Year		Month	Day	Year

Issued By C. S. Cardwell Sec. to Board New Florence, Mo.
 Name of Officer Title Address

Cancelling P.S.C.MO. No. _____

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City
Montgomery County

RULES AND REGULATIONS

JAN 3 1979

MISSOURI
Public Service Commission

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single family residential occupancy in a subdivision. (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

C. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs E and G of this Section of the Tariff. Temporary service is provided under Paragraph F of this Section of the Tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17,519, effective January 23, 1973.

D. Rights-of-Way and Easements

1. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across

*Indicates new rate or text
+Indicates change

FILED
FEB 3 1979
Public Service Commission

DATE OF ISSUE 12-29-78
month day year

DATE EFFECTIVE 2-3-79
month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

President New Florence, Missouri 63363
title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363

Community, Town or City
Montgomery County

RULES AND REGULATIONS

JAN 3 1979

MISSOURI

which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

- 2. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

E. Advance payments

- 1. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before the construction is commenced. If in the judgment of the Telephone Company an advance is required under the above conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- 2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 3. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the

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+Indicates change

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DATE OF ISSUE 12-29-78
month day year

DATE EFFECTIVE 2-3-79
month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

president New Florence, Missouri 63363
title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363

Community Town or City
Montgomery County

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JAN 3 1979
MISSOURI
Public Service Commission

RULES AND REGULATIONS

Telephone Company and credited to the appropriate construction account.

F. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

G. Special Conditions

1. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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Public Service Commission

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+Indicates change

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ISSUED BY Davault Nunnelly
name of officer
Davault Nunnelly

President New Florence, Missouri 63363
title address

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 1st Revised Sheet No. 7d
Cancels P.S.C. Mo. No. 1, Original Sheet No. 7d

RULES AND REGULATIONS

14. Special Assemblies of Equipment, Speculative Projects. Or services not covered by this Tariff. (c)

a. Special assemblies of equipment, speculative projects, and other items of service for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

i. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

1. Maintenance expense
2. Depreciation expense- including reusable and non-recoverable items
3. Administration expense
4. Taxes - including Federal Income Tax
5. Any other specific items of expense that may be associated with the facility provided
6. A reasonable return on investment

ii. The estimated installation cost used in the derivation of the various expense items shall include the following:

1. Material
2. Material Overhead
3. Installation Labor
4. Installation Labor Overhead

b. A contract may be requested by the Telephone Company for such special service, for such period of time as may be agreed upon by the Company and the customer.

c. Copies of the cost derivation in (a) and Contract (b), if required, shall be submitted to the Missouri Public Service Commission.

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: January 25, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County
County

RULES AND REGULATIONS

DEC 28 1979

18. SPECIAL ASSEMBLIES OF EQUIPMENT, SPECULATIVE PROJECTS,
OR SERVICES NOT COVERED BY THIS TARIFF.

MISSOURI
Public Service Commission

A. Special assemblies of equipment, speculative projects,
and other items of service for which provision is not
otherwise made in this tariff may be provided where
practicable, if not detrimental to any of the services
furnished by the Company.

1. The charge for such facilities may be in the form
of an installation charge, a monthly charge, a
termination charge or any combination thereof, and
will include, when applicable, one or more of the
following estimated expense items associated with
the special equipment or service provided:

- a. maintenance expense
- b. depreciation expense - including reusable and
non-recoverable items
- c. administration expense
- d. taxes - including Federal Income Tax
- e. any other specific items of expense that may be
associated with the facility provided
- f. a reasonable return on investment

2. The estimated installation cost used in the
derivation of the various expense items shall
include the following:

- a. material
- b. material overhead
- c. installation labor
- d. installation labor overhead

B. A contract may be requested by the Telephone Company
for such special service, for such period of time as
may be agreed upon by the Company and the customer.

C. Copies of the cost derivation in (A) and Contract (B) required,
shall be submitted to the Missouri Public Service Commission.

JAN 30 1980

FILED
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE November 28, 1979
month day year

DATE EFFECTIVE January 30, 1980
month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

President New Florence, Missouri
title address 63363

CANCELLED

JAN 25 2001
157 RS 7d

Public Service Commission
MISSOURI

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DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 3rd Revised Sheet No. 7e
Cancels P.S.C. Mo. No. 1, 2nd Revised Sheet No. 7e

RULES AND REGULATIONS

15. Disputes by Residential Customers

- a. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during normal business hours. A dispute must be registered with the Company prior to the delinquent date of the charge for a customer to avoid discontinuance of service as provided by this tariff.
- b. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made, investigate the inquiry promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- c. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- d. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- e. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to customer for nonpayment of charges in dispute while that dispute is pending.

(n)

(n)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: January 1, 2001

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

CANCELLED
September 2, 2018
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~(Original)~~ SHEET No. 7e
(Revised)

Cancelling P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 7e
(Revised)

~~NEW FLORENCE TELEPHONE COMPANY~~ For NEW FLORENCE, MISSOURI, 63363
Name of Issuing Corporation Community, Town or City

RULES AND REGULATIONS	
19. HOLD FOR FUTURE USE	RECEIVED NOV 25 1987 MISSOURI Public Service Commission
	CANCELLED JAN 25 2001 By <i>3rd RS 7e</i> Public Service Commission MISSOURI
	FILED JAN 1 1988 Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
month day year month day year
ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 1st (Original) SHEET No. 7e

(Revised)

Cancelling P.S.C.MO. No. 1 (Original) SHEET No. 7e

(Revised)

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI - 63363
Name of Issuing Corporation Community, Town or City
MONTGOMERY COUNTY, MISSOURI (U.V. 1510)

RULES AND REGULATIONS

FEB 24 1986

MISSOURI

Public Service Commission

19. CUSTOMER PREMISES EQUIPMENT

- A. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
- B. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
- C. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
- D. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. TO-86-26.

CANCELLED

JAN 01 1988

BY Paul R.S. #7e
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
MAR 1 1986
86-26
Public Service Commission

*Indicates new rate or text
†Indicates change

DATE OF ISSUE February 14, 1986 DATE EFFECTIVE March 1, 1986
month day year month day year

ISSUED BY Dorothy Munnely President New Florence, Missouri, 63363
name of officer title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363
Community, Town or City
Montgomery County

RULES AND REGULATIONS

RECEIVED

DEC 10 1982

* 19. CUSTOMER PREMISES EQUIPMENT

MISSOURI

Public Service Commission

- A. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the Telephone Company for use with new or existing service only so long as such equipment is available from Telephone Company supply acquired prior to January 1, 1983.
- B. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
- C. The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

CANCELLED

MAR 1 1986

BY 1st R.S. # 7e
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1983
TAO 799

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DATE OF ISSUE 12 8 1982
month day year

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month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

President New Florence, Missouri 63363
title address

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY
MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 2nd Revised Sheet No. 7f
Cancels P.S.C. Mo. No. 1, Revised Sheet No. 7f

RULES AND REGULATIONS

16. Disputes by Residential Customers (cont'd)

- f. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to a continuance of service and the Company may then proceed to discontinuance of service as provided in this tariff.
- g. If the dispute is ultimately resolved in the favor of the customer in whole or in part, any excess moneys paid by the customer shall be refunded promptly.
- h. If the Company does not resolve the dispute to the satisfaction of the customer, the Company representative shall notify the customer that each party has the right to make an informal complaint with the commission. If a customer files an informal complaint with the commission prior to advising the Company that all or a portion of a bill is in dispute, the commission shall notify the customer of the payment required by sections (e) and (f) of this section.
- i. After resolution of the customer complaint, the Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

(N)

(N)

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: ~~January 1, 2001~~

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

FORM NO. 13 P.S.C.MO. No. 1 1st Original SHEET No. 7f

Cancelling P.S.C.MO. No. 1 1st Revised
Original SHEET No. 7f
Revised

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI, 63363
Name of Issuing Corporation Community, Town or City

RULES AND REGULATIONS	RECEIVED
<p>20. HOLD FOR FUTURE USE.</p>	<p>NOV 25 1987</p> <p>MISSOURI Public Service Commission</p>
<p>CANCELLED</p> <p>JAN 25 2001 By <u>2nd</u> <u>RS 7f</u> Public Service Commission MISSOURI</p>	
<p>FILED</p> <p>JAN 1 1988</p> <p>Public Service Commission</p>	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City
MONTGOMERY COUNTY, MISSOURI

RULES AND REGULATIONS

FEB 24 1986

* 20. SALE OF TERMINAL EQUIPMENT

MISSOURI
Public Service Commission

- A. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
- B. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

CANCELLED

JAN 01 1988

BY Lot. R.S. #7F
PUBLIC SERVICE COMMISSION
OF MISSOURI

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MAR 1 1986
86-26
Public Service Commission

*Indicates new rate or text
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DATE OF ISSUE February 14, 1986 DATE EFFECTIVE March 1, 1986
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ISSUED BY L. Robert Kennelly President, New Florence, Missouri, 63363
name of officer title address

RECEIVED

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, Original Sheet No. 7g

RULES AND REGULATIONS

17. Business Services

- a. Business Services are those services, which are described in the General and Local Exchange Service Tariff of New Florence Telephone Company. The Company offers these services to business customers in accordance with the rules and regulations specified in the General and Local Exchange Tariff of New Florence Telephone Company and approved by the Missouri Public Service Commission. The Business rules and regulations concur with the residential rules and regulations provided in the previous sections, with the exceptions that business accounts must be paid in full within 10 days of becoming delinquent in order to continue Basic Local Telecommunications Service, and settlement agreements will only be offered to business accounts at the Company's discretion.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: ~~January 1, 2001~~

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

FORM NO. 13 P.S.C.MO. No. 1 1st Original SHEET No. 8
Revised

Cancelling P.S.C.MO. No. 1 Original SHEET No. 8
Revised

New Florence Telephone Company For New Florence, Missouri
Name of Issuing Corporation Community, Town or City

MILEAGE	RECEIVED NOV 15 1975
EXTENSION AND TIE LINE MILEAGE:	
A. Between points within the same exchange PUBLIC SERVICE COMMISSION	
1. Between points in the same building:	
Extension lines	No charge
2. Between points in different buildings on continuous property:	
Extension lines	
Residence Extension Lines	
Each one-fourth mile or fraction thereof:	.70
Business Extension Lines	
Each one-fourth mile or fraction thereof:	.70
3. Between points in different buildings non-continuous property	
Extension lines	
Residence extension lines	
Each one-fourth mile or fraction thereof:	.70
Business extension lines	
Each one-fourth mile or fraction thereof:	.70

FILED
DEC 1 1975
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 10-15-75 DATE EFFECTIVE 12-1-75
month day year month day year

ISSUED BY J.K. Stambaugh President--New Florence, Missouri
J.K. Stambaugh name of officer title address

New Florence Telephone Company For New Florence, Missouri
 Name of Issuing Corporation Community, Town or City

RECEIVED

MILEAGE		AUG 7 1974	
PRIVATE LINE MILEAGE		MISSOURI	Rate per month
		Public Service Commission	
1.	In Base Rate Area		No Charge
2.	Outside Initial Rate Area, but within exchange area:		
	Residence private lines		
	Each one-fourth mile or fraction thereof:		.70
	Business private lines		
	Each one-fourth mile or fraction thereof:		.70
EXTENSION AND TIE LINE MILEAGE:			
A. Between points within the same exchange		BY <u>Lat R.S.8</u>	DEC 1 1975
		PUBLIC SERVICE COMMISSION	
		OF MISSOURI	
1.	Between points in the same building:		
	Extension lines		No charge
2.	Between points in different buildings on continuous property:		
	Extension lines		
	Residence Extension Lines		
	Each one-fourth mile or fraction thereof:		.70
	Business Extension Lines		
	Each one-fourth mile or fraction thereof:		.70
3.	Between points in different buildings non-continuous property		
	Extension lines		
	Residence extension lines		
	Each one-fourth mile or fraction thereof:		.70
	Business extension lines		
	Each one-fourth mile or fraction thereof:		.70

CANCELLED

FILED

SEP 7 1974

Public Service Commission

*Indicates new rate or text In connection with business service, mileage charges apply whether inside or outside the base rate area.
 †Indicates change

DATE OF ISSUE 8-2-74 DATE EFFECTIVE SEP 7 1974
 month day year month day year

ISSUED BY J. K. Stambaugh President New Florence, Mo.
 name of officer title address

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
2nd Revised Sheet 9
Replaces 1st Revised Sheet 9
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

CANCELLED
September 2, 2018
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

FILED
Missouri Public
Service Commission
JI-2016-0307

PAYPHONE SERVICE

RECEIVED

A. General Regulations

JAN 15 1997 +

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

MISSOURI
Public Service Commission

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

PRIVATE COIN SERVICE

RECEIVED

NOV 30 1988

A. GENERAL

1. PRIVATE COIN SERVICE IS OFFERED FOR USE WITH A CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONE. (1) PRIVATE COIN TELEPHONES TO THE NETWORK MUST BE MADE PURSUANT TO THE RULES AND REGULATIONS SET FORTH IN THIS TARIFF.
 2. PRIVATE COIN SERVICE IS A TWO-WAY OR, OPTIONALLY, ONE -WAY ORIGINATING ONLY BUSINESS EXCHANGE ACCESS LINE COMPOSED OF THE SERVING CENTRAL OFFICE LINE EQUIPMENT WITH SELECTIVE CLASS OF CALL SCREENING TREATMENT (WHERE AVAILABLE), ALL OUTSIDE PLANT FACILITIES NEEDED TO CONNECT THE SERVING CENTRAL OFFICE WITH THE CUSTOMER'S PREMISES AND THE NETWORK INTERFACE. THESE FACILITIES ARE TELEPHONE COMPANY-PROVIDED AND MAINTAINED AND PROVIDE ACCESS TO AND FROM THE TELE-COMMUNICATIONS NETWORK FOR LONG DISTANCE SERVICE AND LOCAL CALLING.
 3. SELECTIVE CLASS OF CALL SCREENING TREATMENT ENABLES THE CUSTOMER TO RESTRICT OUTGOING OPERATOR-HANDLED CALLS FROM THE SERVICE POINT TO ONLY THOSE CALLS WHICH ARE CHARGED TO A CALLED TELEPHONE, A THIRD NUMBER OR A CALLING CARD ACCOUNT.
 4. IN THE CASE OF ONE-WAY SERVICE, INTERCEPT TREATMENT WILL BE PROVIDED.
 5. A MAXIMUM OF ONE CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONE MAY BE CONNECTED TO ANY ONE PRIVATE COIN SERVICE LINE.
 6. SELECTIVE CLASS OF CALL SCREENING MUST BE PROVIDED WHEREVER AVAILABLE. ANY CUSTOMER WHO OFFERS PRIVATE COIN SERVICE WHERE SELECTIVE CLASS OF CALL SCREENING IS NOT AVAILABLE, NONETHELESS ASSUMES FULL AND COMPLETE RESPONSIBILITY FOR ALL CALLS BILLED TO HIS LINE.
 7. GENERAL REGULATIONS ARE APPLICABLE TO THE PROVISION OF PRIVATE COIN SERVICE.
 8. DIRECTORY LISTINGS MAY BE PROVIDED UNDER THE REGULATIONS GOVERNING THE FURNISHING OF LISTINGS FOR BUSINESS SUBSCRIBERS.
- (1) FOR PURPOSES OF THIS TARIFF, THE TERM "CUSTOMER" IS DEFINED AS THE PARTY WHO IS RESPONSIBLE FOR PAYING PRIVATE COIN SERVICE EXCHANGE ACCESS LINE.

CANCELLED

FILED

APR 15 1997
BY 1st P.S. #9
Public Service Commission
MISSOURI

JAN 1 1989

Public Service Commissioner

*Indicates new rate or text
+Indicates change

DATE OF ISSUE NOVEMBER 30, 1988
month day year

DATE EFFECTIVE JANUARY 1, 1989
month day year

ISSUED BY WILLARD BYBEE
name of officer

PRESIDENT, NEW FLORENCE, MISSOURI, 63363
title address

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
2nd Revised Sheet 10
Replaces 1st Revised Sheet 10
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

CANCELLED
September 2, 2018
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Service Commission
IN-2019-0055, JI-2019-0023

FILED
Missouri Public
Service Commission
JI-2016-0307

RECEIVED +

PAYPHONE SERVICE

A. General Regulations (Cont'd)

JAN 15 1997 +

10. Installation Charges and the appropriate NID material charge apply when a premises is made for the sole purpose of installing a customer requested NID. MISSOURI Public Service Commission
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

PRIVATE COIN SERVICE		RECEIVED NOV 30 1988
<p>A. GENERAL (CONTINUED)</p> <p>9. FOR PRIVATE COIN SERVICE, A NETWORK INTERFACE WILL BE BEING INSTALLED AT A LOCATION DETERMINED BY THE TELEPHONE COMPANY WHICH IS ACCESSIBLE TO THE CUSTOMER. Public Service Commission</p> <p>10. THE NETWORK INTERFACE IS THE POINT OF CONNECTION WITH THE TELE-COMMUNICATIONS NETWORK AND IS THE TERMINATION OF THE PRIVATE COIN EXCHANGE ACCESS LINE. IT IS A TELEPHONE COMPANY-PROVIDED JACK OR ITS EQUIVALENT.</p> <p>11. THE MAXIMUM ALLOWABLE CHARGE FOR LOCAL CALLS ON A CUSTOMER-OWNED COIN TELEPHONE SHALL BE 25¢.</p> <p>B. RESPONSIBILITY OF THE CUSTOMER</p> <p>1. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE INSTALLATION, OPERATION AND MAINTENANCE OF THE CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONE USED IN CONNECTION WITH THIS SERVICE.</p> <p>2. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PAYMENT OF A SERVICE CHARGE AS PROVIDED IN THIS TARIFF FOR VISITS BY A TELEPHONE COMPANY EMPLOYEE TO THE CUSTOMER'S PREMISES WHEN A SERVICE DIFFICULTY OR TROUBLE REPORT RESULTS FROM THE USE OF CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONES, EVEN IF THE SERVICE DIFFICULTY IS REPORTED BY PERSONS OTHER THAN THE CUSTOMER.</p> <p>3. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PAYMENT OF CHARGES FOR ALL LOCAL AND TOLL MESSAGES ORIGINATING FROM OR ACCEPTED AT THIS TYPE OF SERVICE, INCLUDING ANY DIRECTORY ASSISTANCE CALLS.</p> <p>4. THE CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONES MUST BE REGISTERED IN COMPLIANCE WITH PART 68 OF THE FCC'S REGISTRATION PROGRAM OR CONNECTED BEHIND AN FCC-REGISTERED COUPLER AND HAVE THE FOLLOWING OPERATIONAL CHARACTERISTICS:</p> <p>a. MUST BE ABLE TO ACCESS THE TELEPHONE COMPANY-PROVIDED OPERATOR AT NO CHARGE AND WITHOUT USING A COIN.</p> <p>b. MUST BE ABLE TO ACCESS DIRECTORY ASSISTANCE.</p>		
<p>CANCELLED</p> <p>APR 15 1997 BY <u>let R.S. #10</u> Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED JAN 1 1989 Public Service Commission</p>		
<p>*Indicates new rate or text †Indicates change</p>		

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DATE EFFECTIVE JANUARY 1, 1989
month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
2nd Revised Sheet 11
Replaces 1st Revised Sheet 11
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

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Missouri Public
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IN-2019-0055, JI-2019-0023

FILED
Missouri Public
Service Commission
JI-2016-0307

PAYPHONE SERVICE

RECEIVED+

B. Responsibility of the Customer (Cont'd)

JAN 15 1997 +

- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including Public Service Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

MISSOURI
Public Service Commission

C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

PRIVATE COIN SERVICE

RECEIVED

NOV 20 1988

B. RESPONSIBILITY OF THE CUSTOMER-(CONTINUED)

4. (CONTINUED)

MISSOURI
Public Service Commission

- c. MUST BE ABLE TO COMPLETE LOCAL AND TOLL CALLS.
 - d. MUST PROVIDE INSTRUCTIONS FOR USE INCLUDING SPECIFIC INSTRUCTIONS FOR THE ABOVE REQUIREMENTS, REFUNDS, AND COMPLAINTS, ONE-WAY CALLING IF SO EQUIPPED, LONG DISTANCE ACCESS INSTRUCTIONS, AND MUST PROMINENTLY DISPLAY NOTICE IN CLOSE PROXIMITY TO THE SET THAT THE CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN SET IS NOT A NEW FLORENCE TELEPHONE COMPANY PUBLIC TELEPHONE.
 - e. MUST PROVIDE AND PROMINENTLY DISPLAY IN CLOSE PROXIMITY TO THE SET A NOTICE THAT DETAILED TOLL BILLING RECORDS SHOWING DATE AND TIME OF ALL CALLS, TOGETHER WITH THE CALLED NUMBERS, WILL BE PROVIDED BY NEW FLORENCE TELEPHONE COMPANY TO THE PRIVATE COIN SERVICE CUSTOMER, WHO SHALL BE IDENTIFIED BY NAME IN SAID NOTICE. THE PRIVATE COIN SERVICE CUSTOMER SHALL INDEMNIFY AND HOLD NEW FLORENCE TELEPHONE COMPANY HARMLESS FROM ANY AND ALL LOSS, DAMAGE, AND EXPENSE OCCASIONED BY OR ARISING OUT OF CLAIMS FOR INJURY TO PERSONS OR DAMAGE TO PROPERTY CAUSED BY OR CONTRIBUTED TO BY THE PROVISION OF DETAILED TOLL BILLING RECORDS TO THE PRIVATE COIN SERVICE CUSTOMER BY NEW FLORENCE TELEPHONE COMPANY, INCLUDING BUT NOT LIMITED TO, ANY DISCLOSURE OF SAID DETAILED TOLL BILLING RECORDS BY THE PRIVATE COIN SERVICE CUSTOMER.
 - f. MUST COMPLY WITH ALL APPLICABLE FEDERAL, STATE AND LOCAL LAWS AND REGULATIONS CONCERNING THE USE OF THIS TYPE OF TELEPHONE BY DISABLED AND/OR HEARING IMPAIRED PERSONS.
5. THE CUSTOMER MUST COMPLY WITH THE PUBLIC SERVICE COMMISSION'S RULES AND REGULATIONS REGARDING THE USE OF CUSTOMER-PROVIDED INSTRUMENT-IMPLEMENTED COIN TELEPHONES.
6. ANY FEDERAL, STATE, OR LOCAL TAXES ON THE CUSTOMER OWNED COIN TELEPHONE OR CALLS MADE FROM THAT PHONE ARE THE RESPONSIBILITY OF THE CUSTOMER.
7. MUST BE ABLE TO ACCESS 911 ~~EMERGENCY SERVICE~~, WHERE AVAILABLE, AT NO CHARGE AND WITHOUT USING A COIN.

CANCELLED

FILED

JAN 1 1989

*Indicates new rate or text
†Indicates change

APR 15 1997
BY J.R.S. #11
Public Service Commission
MISSOURI
Public Service Commission

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month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
2nd Revised Sheet 12
Replaces 1st Revised Sheet 12
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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PAYPHONE SERVICE

RECEIVED

JAN 15 1997 +

C. Violation of Regulations (Cont'd)

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, terminal charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

MISSOURI
Public Service Commission

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FILED

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* Indicates new rate or text
+ Indicates change

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

MISSOURI PUBLIC SERVICE COMMISSION

CANCELLED
June 1, 2016
Missouri Public
Service Commission
JI-2016-0307

NEW FLORENCE TELEPHONE COMPANY For NEW FLORENCE, MISSOURI, 63363
 Name of Issuing Corporation Community, Town or City
RECEIVED

PRIVATE COIN SERVICE	NOV 30 1988									
MISSOURI										
<p>C. VIOLATION OF REGULATIONS</p> <p>1. WHERE ANY CUSTOMER-PROVIDED COIN TELEPHONE IS IN VIOLATION OF THIS TARIFF, THE TELEPHONE COMPANY WILL NOTIFY THE CUSTOMER IN WRITING OF THE VIOLATION.</p> <p>2. THE CUSTOMER SHALL DISCONTINUE USE OF THE CUSTOMER-PROVIDED COIN TELEPHONE OR CORRECT THE VIOLATION AND NOTIFY THE TELEPHONE COMPANY IN WRITING WITHIN FIVE (5) DAYS AFTER RECEIPT OF SUCH NOTICE THAT THE VIOLATION HAS BEEN CORRECTED.</p> <p>3. FAILURE OF THE CUSTOMER TO DISCONTINUE SUCH USE OR TO CORRECT THE VIOLATION WILL RESULT IN THE SUSPENSION OF THE CUSTOMER'S SERVICE UNTIL SUCH TIME AS THE CUSTOMER COMPLIES WITH THE PROVISIONS OF THIS TARIFF.</p> <p>D. RATES AND CHARGES</p> <p>1. EXCHANGE ACCESS LINE</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">DESCRIPTION</th> <th style="text-align: center;">MONTHLY RATE</th> <th style="text-align: center;">NONRECURRING CHARGE</th> </tr> </thead> <tbody> <tr> <td>PRIVATE COIN 2-WAY SERVICE</td> <td style="text-align: center;">\$30.00</td> <td style="text-align: center;">\$40.00</td> </tr> <tr> <td>PRIVATE COIN 1-WAY SERVICE</td> <td style="text-align: center;">30.00</td> <td style="text-align: center;">40.00</td> </tr> </tbody> </table> <p>2. FLAT RATE MONTHLY USAGE CHARGE (USAGE SURROGATE) 40.00 N/A</p> <p>3. SELECTIVE CLASS OF CALL SCREENING PER ACCESS LINE (MUST BE PROVIDED WHERE AVAILABLE) 4.00 PER SCC SECTION</p> <p>4. SERVICE CHARGES</p> <p>SERVICE CHARGES, AS SPECIFIED IN THIS TARIFF, APPLY IN ADDITION TO OTHER CHARGES SPECIFIED FOR PRIVATE COIN SERVICE.</p> <p>5. WHERE TOUCH TONE SERVICE AND/OR CUSTOM CALLING SERVICE IS DESIRED, CHARGES AS SPECIFIED IN THE APPROPRIATE SECTIONS OF THIS TARIFF ARE APPLICABLE FOR PRIVATE COIN SERVICE.</p>	DESCRIPTION	MONTHLY RATE	NONRECURRING CHARGE	PRIVATE COIN 2-WAY SERVICE	\$30.00	\$40.00	PRIVATE COIN 1-WAY SERVICE	30.00	40.00	<p style="text-align: right;">Public Service Commission</p> <p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">APR 15 1997 BY <u>Lot R.S. #12</u> Public Service Commission MISSOURI</p> <p style="text-align: right;">FILED JAN 1 1989</p> <p style="text-align: right;">Public Service Commission</p>
DESCRIPTION	MONTHLY RATE	NONRECURRING CHARGE								
PRIVATE COIN 2-WAY SERVICE	\$30.00	\$40.00								
PRIVATE COIN 1-WAY SERVICE	30.00	40.00								
<p>*Indicates new rate or text †Indicates change</p>										

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
2nd Revised Sheet 13
Replaces 1st Revised Sheet 13
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

PAYPHONE SERVICE

RECEIVED

JAN 15 1997 +

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the call has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

MISSOURI
Public Service Commission

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM
Effective: April 15, 1997

Issued:

January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

FORM NO. 13

P.S.C.MO. No. 1

{ Original } SHEET No. 13
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

RECEIVED

PRIVATE COIN SERVICE

NOV 30 1988

D. RATES AND CHARGES (CONTINUED)

MISSOURI
Public Service Commission

6. RATES AND CHARGES CONTEMPLATE A NORMAL BUSINESS EXCHANGE ACCESS
LINE SERVICE INSTALLATION.

CANCELLED

APR 15 1997
BY 1st R.S.#13
Public Service Commission
MISSOURI

FILED

JAN 1 1989

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE NOVEMBER 30, 1988 DATE EFFECTIVE JANUARY 1, 1989
month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT NEW FLORENCE, MISSOURI, 63363
name of officer title address

NEW FLORENCE TELEPHONE CO.

**P.S.C. Mo. NO. 1
3rd Revised Sheet 13.1
Replaces 2nd Revised Sheet 13.1
For New Florence, Missouri**

GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

CANCELLED
September 2, 2018
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

FILED
Missouri Public
Service Commission
JI-2016-0307

PAYPHONE SERVICE

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	\$15.50	(I)
Instrument Implemented Payphone Service, 1-Way Service	\$15.50	(I)
CO Implemented Coin Line	\$15.50	(I)

2. Features and Functions	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$0.83	
Coin Collection and Return	\$1.38	
Special Number Assignment		\$5.00
Selective Class of Call Screening	\$2.00	

3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
6. Rates and Charges contemplate a normal business exchange access line service installation.

Issued: April 19, 2013

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, MO 63363

Effective: June 1, 2013

CANCELLED
 June 1, 2016
 Missouri Public
 Service Commission
 JI-2016-0307

FILED
 Missouri Public
 Service Commission
 JI-2013-0462

PAYPHONE SERVICE

Missouri Public

REC'D MAR 08 2002

G. Rates and Charges

Service Commission

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$6.00
Instrument Implemented Payphone Service, 1-Way Service	\$6.00
CO Implemented Coin Line	\$6.00

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$0.83	
Coin Collection and Return	\$1.38	
Special Number Assignment		\$5.00
Selective Class of Call Screening	\$2.00	

3.

(D)

3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

(T)

4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

(T)

5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

(T)

6. Rates and Charges contemplate a normal business exchange access line service installation.

(T)

Issued: March 8, 2002

Effective: April 7, 2002

Kenneth M. Matzdorff, President
 New Florence Telephone Company
 P.O. Box 175
 New Florence, MO 63363

Missouri Public

FILED APR 07 2002

Service Commission

CANCELED
 June 1, 2013
 Missouri Public
 Service Commission
 JI-2013-0462

PAYPHONE SERVICE

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JAN 15 1997 +

MISSOURI
Public Service Commission

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$6.00
Instrument Implemented Payphone Service, 1-Way Service	\$6.00
CO Implemented Coin Line	\$6.00

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		5.00
Selective Class of Call Screening	\$ 2.00	

3. Local messages per call \$0.10

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

CANCELLED

APR 07 2002
157 R.S. 13.1
Public Service Commission
MISSOURI

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

GENERAL EXCHANGE TARIFF**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

1. Universal Emergency Number Service (911)
 - 1.1 General
 - A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
 - B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
 - C. 911 Trunking Service is offered subject to availability of facilities.
 - D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

Issued: April 13, 2007

Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provision of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

1.2 Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

Issued: April 13, 2007

Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

UNIVERSAL EMERGENCY NUMBER SERVICE (911)1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. The customer shall make the correction within a reasonable time under the circumstances.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

UNIVERSAL EMERGENCY NUMBER SERVICE (911)1. Universal Emergency Number Service (911) (Cont'd)1.3 Rates

- A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>
Trunks between Central Offices	\$25.00
Trunks between Central Offices and PSAP	\$25.00

B. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$350.00
Database Record Charges, per record charge	\$.38

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

GENERAL EXCHANGE TARIFF**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811)

1.1 General Regulations

- A. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System (“SOCS”) for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission (“FCC”) Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the “811 Service”).
- B. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
- C. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
- D. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
- E. 811 Service is available from the Company within the Company’s service area only. To provide access to 811 to end users in another company’s service area or to a Competitive Local Exchange Carrier (“CLEC”) end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)
 - 1.2 Obligations of the SOCS
 - A. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
 - (1) The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
 - (2) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - (3) Complete contact information.
 - B. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
 - C. Local Calling for Company Subscribers
 - (1) The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - (2) The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
 - (3) The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)

1.3 Obligations of the Company

- A. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
- B. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
- C. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
- D. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

1.4 Liability

- A. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- B. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- C. The Company is not liable for any losses or damages caused by the negligence of the SOCS.

Issued: April 13, 2007

Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)

1.4 Liability (cont'd)

- D. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
- E. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
- F. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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Effective: May 13, 2007

Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363