SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (cont'd.)

3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring	
Customers with 1-3 lines:	Kecurring	Kecurring	
1 Year Rate	\$44.00	\$59.99	(I)
2 Year Rate	\$44.00	\$58.49	Ĭ
3 Year Rate	\$44.00	\$58.49	(İ)
Customers with 4 or more lines:			
1 Year Rate	\$44.00	\$58.49	(I)
2 Year Rate	\$44.00	\$56.99	
3 Year Rate	\$44.00	\$55.49	(I)
Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward Busy	\$13.00	\$ 3.00	
Call Forward No Answer	\$13.00	\$ 3.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forward Variable	\$13.00	\$ 5.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Caller ID	\$13.00	\$ 7.00	
Caller ID w/ Name and Number	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	

Effective: April 15, 2014

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.13 Business Services Basic Business Line Service (Cont'd.)

3.2.13.3 Business Services Basic Business Line Service Rates and Charges

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Business Service Basic Business LineRecurringRecurring1 Year Rate\$44.00\$72.542 March Part\$44.00\$72.54
0 X D (
2 Year Rate \$44.00 \$72.54
3 Year Rate \$44.00 \$70.86
Features
Anonymous Call Rejection \$13.00 \$2.00
Call Forward Busy \$13.00 \$ 3.00
Call Forward No Answer \$13.00 \$ 3.00
Call Forward No Answer Ring Select \$13.00 \$ 3.00
Call Forward Variable \$13.00 \$ 5.00
Call Forwarding of Call Waiting Calls \$13.00 \$ 3.00
Call Transfer w/ Consultation Hold \$13.00 \$ 5.00
Call Waiting w/ Cancel Call Waiting \$13.00 \$7.00
Caller ID \$13.00 \$ 7.00
Caller ID w/ Name and Number \$13.00 \$7.00
Distinctive Ringing w/ Call Waiting Tone \$13.00 \$ 1.00
Automatic Line \$13.00 \$ 3.00
Hunting (Circular or Sequential) \$ 0.00 \$ 0.00
Last Call Return \$13.00 \$ 2.00
SimRing \$ 5.00 \$ 5.00
Remote Access to Call Forwarding\$13.00\$2.00
Repeat Dialing (Automatic Recall)\$13.00\$2.00
Selective Call Acceptance\$13.00\$2.00

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3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.14 Small Business Basic Business Line II Service, (cont'd.)

3.2.14.3 Small Business Basic Business Line Service II Rates and Charges

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly	
Small Business Basic Business Line II	Recurring	Recurring	
Customers with 1-3 lines:			
1 Year Rate	\$44.00	\$59.99	(I)
2 Year Rate	\$44.00	\$58.49	
3 Year Rate	\$44.00	\$58.49	(İ)
Customers with 4 or more lines:			
1 Year Rate	\$44.00	\$58.49	(I)
2 Year Rate	\$44.00	\$56.99	
3 Year Rate	\$44.00	\$55.49	(I)
Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	
Selective Call Forwarding	\$13.00	\$ 2.00	
Selective Call Rejection	\$13.00	\$ 2.00	
Speed Calling – 30 Numbers	\$13.00	\$ 2.00	
Speed Calling – 8 Numbers	\$13.00	\$ 2.00	
Touchtone	\$ 0.00	\$ 0.00	

See Section 3.0 regarding Service Order Charges

(A) Usage (applies to Measured Business Line only) \$ 0.018 per MOU

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.15 Business Services Basic Business Line II Service, (cont'd.)

3.2.15.3 Business Services Basic Business Line Service II Rates and Charges

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly	
Business Services Basic Business Line II	Recurring	Recurring	
1 Year Rate	\$44.00	\$72.54	(I)
2 Year Rate	\$44.00	\$72.54	
3 Year Rate	\$44.00	\$70.86	(İ)
Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	
Selective Call Forwarding	\$13.00	\$ 2.00	
Selective Call Rejection	\$13.00	\$ 2.00	
Speed Calling – 30 Numbers	\$13.00	\$ 2.00	
Speed Calling – 8 Numbers	\$13.00	\$ 2.00	
Touchtone	\$ 0.00	\$ 0.00	

See Section 3.0 regarding Service Order Charges

(A) Usage (applies to Measured Business Line only) \$ 0.018 per MOU

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,175.19
	B=\$2,450.26
	C=\$2,727.46
	D=\$4,295.53
Non-Recurring Charge	\$999

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3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.7 Premium XOption #7*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,268.00
	B=\$2,543.08
	C=\$2,819.82
	D=\$4,201.87
Non-Recurring Charge	\$ 999.00

*As of August 1, 2005 this product will only be available to current customers at their current location.

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Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: April 15, 2014

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.29 Metra Plus XOPTION Service Offering (Cont'd)

3.29.3 Metra Plus XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,479.94
	B=\$1,631.81
	C=\$1,790.44
	D=\$2,590.31
Non-Recurring Charge	\$ 999.00

3.29.4 Metra Plus XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website

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3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)		
Rate Group A	\$32.99	(I)
Rate Group C (Principal)	\$47.99	
Rate Group C (MCA-1)	\$50.99	(İ)
Small Business Basic Business Line (Hunting)		
Rate Group A	\$44.99	(I)
Rate Group C (Principal)	\$64.49	
Rate Group C (MCA-1)	\$70.49	(İ)
Optional Metropolitan Calling Area Service		
Optional Metro Service – Springfield (MCA-2)	\$80.99	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$136.49	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$175.49	(İ)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
Directory Assistance Call Completion applies per call, in addition t Directory Assistance. No call allowance.	o charge for
Per Line	\$0.30
IntraLATA Calling Plan applies to Intrastate IntraLATA and Inters (18/6 second billing increments)	tate IntraLATA calls
Per Line	\$0.75

* As of April 1, 2007, this product will only be available to current customers at their current location.

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3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)		
Rate Group A	\$50.61	(I)
Rate Group C (Principal)	\$70.86	
Rate Group C (MCA-1)	\$74.23	(I)
Business Services Basic Business Line (Hunting)		
Rate Group A	\$67.48	(I)
Rate Group C (Principal)	\$92.80	
Rate Group C (MCA-1)	\$101.23	(I)
Optional Metropolitan Calling Area Service		
Optional Metro Service – Springfield (MCA-2)	\$114.73	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$185.61	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$236.23	(İ)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
Directory Assistance Call Completion applies per call, in addition to a Directory Assistance. No call allowance.	charge for
Per Line	\$0.30
IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstat (18/6 second billing increments)	e IntraLATA
Per Line	\$0.75

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calls

3.32 Rates and Charges (Cont'd.)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line II (Non-Hunting)		
Rate Group A	\$32.99	(I)
Rate Group C (Principal)	\$47.99	
Rate Group C (MCA-1)	\$50.99	(İ)
Small Business Basic Business Line II (Hunting)		
Rate Group A	\$44.99	(I)
Rate Group C (Principal)	\$64.49	
Rate Group C (MCA-1)	\$70.49	(İ)
Optional Metropolitan Calling Area Service		
Optional Metro Service – Springfield (MCA-2)	\$80.99	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$136.49	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$175.49	(İ)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
Directory Assistance Call Completion applies per call Directory Assistance. No call allowance.	l, in addition to charge for
Per Line	\$0.30
IntraLATA Calling Plan applies to Intrastate IntraLAT (18/6 second billing increments)	ΓA and Interstate IntraLATA calls

Per Line

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\$0.75

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$56.99	(I)
Rate Group D (Principal)	\$59.99	
Rate Group D (MCA-1)	\$62.99	
Rate Group D (MCA-2)	\$70.49	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$59.99	(I)
Rate Group D (Principal)	\$73.49	
Rate Group D (MCA-1)	\$76.49	
Rate Group D (MCA-2)	\$79.49	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

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3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$82.67	(I)
Rate Group D (Principal)	\$86.05	
Rate Group D (MCA-1)	\$89.42	
Rate Group D (MCA-2)	\$99.55	(İ)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$86.05	(I)
Rate Group D (Principal)	\$104.61	
Rate Group D (MCA-1)	\$107.98	
Rate Group D (MCA-2)	\$111.36	(İ)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from	\$5.50	

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)

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3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$56.99	(I)
Rate Group D (Principal)	\$59.99	
Rate Group D (MCA-1)	\$62.99	
Rate Group D (MCA-2)	\$70.49	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$59.99	(I)
Rate Group D (Principal)	\$73.49	
Rate Group D (MCA-1)	\$76.49	
Rate Group D (MCA-2)	\$79.49	(I)
Trunk Conversion Charge (to convert existing trunks from	Non-Recurring \$5.50	

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)

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3.46 Bundled Packages

3.46.1 True Business Solutions SM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

Three (3) business lines Touch-tone Hunting Unlimited Local Calls 1500 IntraLATA Minutes 200 Long Distance Minutes per location (Additional minutes can be purchased) Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$ 259.86	\$ 253.11	\$ 234.55	(I)
Rate group B – Metro*	\$ 290.23	\$ 271.67	\$ 234.55	Ì
Rate group D – MCA1*	\$ 308.80	\$ 296.98	\$ 234.55	
Rate group D – MCA2*	\$ 308.80	\$ 296.98	\$ 234.55	
Rate group D – Principle Zone*	\$ 308.80	\$ 296.98	\$ 234.55	(İ)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

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3.46 **Bundled Packages, (Cont'd.)**

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

One (1) line Touch-tone Hunting Unlimited Local Calls 500 LATA Minutes 200 Long Distance Minutes per location (Additional minutes can be purchased) Choice of six (6) features on each line from the You Choose feature package options

	One Year	Two Year	Three Year	
	Term	Term	Term	
Rate group B – Flat	\$74.23	\$74.23	\$74.23	(I)
Rate group B – Metro	\$74.23	\$74.23	\$74.23	
Rate group D – MCA1	\$104.61	\$92.80	\$67.48	
Rate group D – MCA2	\$104.61	\$92.80	\$67.48	
Rate group D – Principle Zone	\$104.61	\$92.80	\$67.48	(İ)

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions SM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

Three (3) business lines Touch-tone Hunting Unlimited Local Calls 1500 IntraLATA Minutes 200 Long Distance Minutes per location (Additional minutes can be purchased) Choice of six (6) features on each line from the You Choose feature package options ³

Monthly Recurring Charges:

One Year	Two Year	Three Year	
Term	Term	Term	
\$ 259.86	\$ 253.11	\$ 234.55	

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

One (1) line Touch-tone Hunting Unlimited Local Calls 500 LATA Minutes 200 Long Distance Minutes per location (Additional minutes can be purchased) Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year	Two Year	Three Year	
Term	Term	Term	
\$74.23	\$74.23	\$74.23	(I)

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