

MO.P.S.C. SCHEDULE NO. 66th RevisedSHEET NO. 95.1CANCELLING MO.P.S.C. SCHEDULE NO. 65th RevisedSHEET NO. 95.1

APPLYING TO

MISSOURI SERVICE AREATABLE OF CONTENTSGENERAL RULES & REGULATIONS (Cont'd.)

	<u>SHEET NO.</u>
III. <u>DISTRIBUTION SYSTEM EXTENSIONS (Cont'd.)</u>	
M. Relocation of the Distribution System	122
N. Special Facilities	123
IV. <u>MEASUREMENT OF SERVICE</u>	
A. Metering Standards	128
B. Additional Metering	128
C. Multiple Metered Account Billing	129
D. Meter Inspections and Testing	129
E. Remote Meter Reading Opt-Out	129
V. <u>BILLING PRACTICES</u>	
A. Monthly Billing Periods	130
B. Combination Billing Option	130
C. Inaccessible Meters	130
D. Customer Readings	130
E. Estimated Billing	131
F. Transfer of Balances	131.1
G. Billing Adjustments	132
H. Change of Rate	134
I. Budget Bill Plan	135
J. Late Payment Charge	136
K. Rent Inclusion	136
L. Resale of Service	137
M. Partial Payments	138
N. Paperless Billing	138
* O. Preferred Due Date Selection	138
VI. <u>DEPOSIT PRACTICES</u>	
A. Residential Customers	139
B. Non-Residential Customers	140
C. General Provisions	140
VII. <u>DISCONNECTION AND RECONNECTION OF SERVICE</u>	
A. Reasons for Denial or Disconnection of Service	142
B. Notice of Intent to Disconnect Residential Service	142
C. Residential Customer Contact and Notice of Disconnection	143

*Indicates Change.

DATE OF ISSUE May 15, 2020DATE EFFECTIVE June 14, 2020ISSUED BY Martin J. Lyons Chairman & President
NAME OF OFFICERSt. Louis, Missouri
ADDRESS

MO.P.S.C. SCHEDULE NO. 6 4th Revised SHEET NO. 138CANCELLING MO.P.S.C. SCHEDULE NO. 6 3rd Revised SHEET NO. 138APPLYING TO MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSV. BILLING PRACTICES (Cont'd.)**M. PARTIAL PAYMENTS**

If a partial payment is made on a billing including only current charges, the Company shall first credit the payment to the balance outstanding for utility charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit the payment first to previous utility charges, then to previous deposit requirements before applying any payment to current charges. No portion of any payment will be applied to special charges until all utility charges are paid in full and all required deposits have been made. (This section reflects a variance from Rule 4 CSR 240-13.020(11) granted by the Commission in Case No. EO-98-263.)

N. PAPERLESS BILLING

Residential customers who enroll in paperless billing for the first time, are not currently enrolled in paperless billing, and have not received paperless billing in the past, will receive credit on their monthly bill for a term not to exceed a one-year period. Upon enrollment, the credit will be applied beginning with the Customer's next available billing month. The available monthly credit for qualifying enrollees is listed on Sheet No. 63, Miscellaneous Charges.

*** O. PREFERRED DUE DATE SELECTION**

Customers receiving service under Service Classification 2M - Small General Service Rate or residential service under any of the Service Classification 1M options may select the date their bill will become due provided their service is equipped with an advanced meter reading device. If the customer's preferred date is not available, they will be given the option of selecting a different due date or retaining their existing due date.

Customer's selected due date will become effective no later than the second bill issued after customer's selection and cannot be implemented for bills already issued.

The first bill issued following implementation of a due date selected by customer may result in a bill period that is either longer or shorter than normal and may also be prorated.

Customer may not make a due date selection more frequently than once every 12 months except by Company approval. (This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case EE-2019-0385.)

* Indicates Change.

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ISSUED BY	<u>Martin J. Lyons</u>	<u>Chairman & President</u>	<u>St. Louis, Missouri</u>
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