

9. PROMOTIONAL OFFERINGS (continued)

9.3 Business Customer Appreciation Offer

During the period of January 1, 2016 through March 30, 2016, current Business customers who call FairPoint and request an access line disconnect but instead choose to retain the access line, may be eligible to receive a monthly discount for 12 months as follows:

- Business Customers \$ 2.50 per line per month
- Centrex Customers \$ 1.75 per line per month
- ISDN PRI Customers \$ 17.75 per interface per month

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond March 30, 2016. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

9.4 Residential Customer Appreciation Offer – 12 Month Credit

During the period of March 1, 2016 through May 29, 2016, current Residential customers who call FairPoint and request an access line disconnect but instead choose to retain the access line, may be eligible to receive a per line monthly discount for 12 months as follows:

- Residential Customers \$ 1.50 per line per month

This promotional offering is made under the terms and conditions of this Tariff and will not extend beyond May 29, 2016. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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