

Missouri Public  
Service Commission

REC'D NOV 18 1998

**TITLE SHEET**

**MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF**

**OF**

**STARTEC GLOBAL LICENSING COMPANY**

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Startec Global Licensing Company, with principal offices at 10411 Motor City Drive, Suite 301, Bethesda, MD 20817. This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Missouri Public  
Service Commission  
99 - 226

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Issued: November 18, 1998

Effect 

Issued By: Ram Mukunda, President  
Startec Global Licensing Company  
10411 Motor City Drive, Suite 301  
Bethesda, MD 20817

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WAIVER OF RULES AND REGULATIONS

REC'D NOV 18 1998

Pursuant to Case No. TA-94-368, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

- Section 392.210.2 System of Accounts
- Section 392.240(1) Rates-reasonable average return on investment
- Section 392.270 Property valuation
- Section 392.280 Depreciation rates
- Section 392.290 Issuance of stocks and bonds
- Section 392.300.2 Stock ownership and sale
- Section 392.310 Issuance of stocks and bonds
- Section 392.320 Issuance of stocks and bonds
- Section 392.330 Issuance of stocks and bonds
- Section 392.340 Reorganization

COMMISSION RULES

- 4 CSR 240-10.020 Income on depreciation fund investment.
- 4 CSR 240-30.010(2) (C) Posting exchange rates at central offices.
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.030 (1) (B) Exchange boundary maps.
- 4 CSR 240-32.030 (1) (C) Record of access lines.
- 4 CSR 240-32.030 (2) Records kept within state.
- 4 CSR 240-32.050 (3-6) Telephone directories.
- 4 CSR 240-32.070 (4) Coin telephones.
- 4 CSR 240-33.030 Inform customers of lowest priced services.
- 4 CSR 240-33.040 (5) Finance fee.
- 4 CSR 240-35 Bypass

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[RESERVED]

**CANCELLED**

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TABLE OF CONTENTS

REGD NOV 18 1998

Waivers Granted ..... 2

[RESERVED] ..... 3

Table of Contents ..... 4

Explanation of Symbols ..... 5

Tariff Format ..... 6

Application of Tariff ..... 7

1 DEFINITIONS ..... 8

2 RULES AND REGULATIONS ..... 10

2.1 Undertaking of the Company ..... 10

2.2 Limitations ..... 10

2.3 Use ..... 11

2.4 Liability of the Company ..... 11

2.5 Responsibilities of the Customer ..... 13

2.6 Responsibilities of Authorized Users ..... 13

2.7 Interruption of Service ..... 16

2.8 Termination of Service ..... 17

2.9 Restoration of Service ..... 17

2.10 Cancellation of Service by the Customer ..... 17

2.11 Payment for Service ..... 18

2.12 Deposits ..... 18

2.13 Advance Payments ..... 19

2.14 Taxes ..... 19

2.15 Right to Backbill for Improper Use ..... 19

3 DESCRIPTION OF SERVICES ..... 20

3.1 Timing of Calls ..... 20

3.2 Minimum Call Completion Rate ..... 20

3.3 Calculation of Distance ..... 21

3.4 Time of Day Rate Periods ..... 22

3.5 Holiday Rates ..... 22

3.6 Promotions and Discounts ..... 22

3.7 Service Offerings ..... 23

4 RATES AND CHARGES ..... 25

Missouri Public Service Commission  
99-226  
FILED FEB 13 1999

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Issued By: Ram Mukunda, President  
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Missouri Public  
Service Commission

EXPLANATION OF SYMBOLS

REC'D NOV 18 1998

The following symbols are reserved for the purposes indicated below:

- C - To signify a changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a decrease to a customer's bill
- T - Change in text or regulation but no change in rate or charge

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Missouri Public  
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TARIFF FORMAT

REC'D NOV 18 1998

- A. Page Numbering: Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each page. These number are used to determine the most current page version on file. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2
- 2.1
- 2.1.1.
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

- D. When a tariff filing is made, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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Missouri Public  
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APPLICATION OF TARIFF

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This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of telecommunications service by Startec Global Licensing Company within the State of Missouri. Service is furnished subject to facility availability, transmission conditions, atmospheric conditions, and other like conditions.

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FEB 13 1999



REC'D NOV 18 1998

1 DEFINITIONS

**Authorization Code:** A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

**Authorized User:** A person, firm, or corporation that is authorized to use the Company's services.

**Called Station:** The terminating point of the call (i.e. the called number).

**Calling Station:** The originating point of the call (i.e. the calling number).

**Company or Carrier:** Startec Global Licensing Company

**Customer:** Any person, firm, partnership, corporation, or other entity that receives telecommunications services under the provisions and regulations of this tariff. The customer is responsible for payment of charges and compliance with this tariff.

**Dedicated Line:** A direct channel specifically dedicated to a customer's use between specified points.

**Direct Dialed Call:** A call requiring no operator assistance. A direct dialed call is completed and billed to the telephone number from which the call originated without the assistance of an automated or live operator. This includes calls forwarded by call forwarding equipment.

**End User:** A person initiating a telephone call using the Company's services (see also "Authorized User").

**FCC:** Federal Communications Commission.

**Incomplete Call:** A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

**LATA (Local Access and Transport Area):** A geographic area within which local telephone companies may offer telecommunications services (local or long distance).

**Local Exchange Carrier (LEC):** A telephone company utility that provides local telecommunications services to a specific geographic area for business and residential customers.

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1 DEFINITIONS (CONT.)

REC'D NOV 18 1998

**Non-recurring Charges:** One-time charges that apply for a specific work activity (e.g. installation or change to an existing service).

**On-Line Billing:** Method of billing where the bill is sent by electronic mail.

**Operator Service:** A telecommunications service that includes automated or live assistance to the end user in the billing or completion of a telephone call.

**Other Common Carrier (OCC):** A common carrier other than the Company.

**Personal Identification Number (PIN):** A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

**Point of Presence (POP):** The physical location where a long distance carrier terminates its long distance circuits.

**Prepaid Phone Card:** A calling card sold with a preset balance which is debited according to use.

**Private Line:** A direct channel specifically dedicated to a customer's use between specified points.

**Subscriber:** Customer.

**Switch:** An electronic device that allows circuit sharing, routing, and control.

**T-1:** A digital transmission link with a capacity of 1.544 Mbps (1,544,000 bits per second). T-1 lines are used for dedicated local access to long distance facilities.

**Uncompleted Call:** A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

**Underlying Carrier:** A provider of telecommunications services whose network the Company uses to provide telecommunications services to the customers.

Missouri Public Service Commission  
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2 RULES AND REGULATIONS

Missouri Public Service Commission

2.1 Undertaking of the Company

REC'D NOV 18 1998

The Company provides telecommunications services through the resale of services of other authorized carriers to customers for the transmission of voice, data, and facsimile, and other special service on a switched and dedicated basis. All services are to be provided in accordance with the terms and conditions set forth in this tariff.

The Company installs, operates and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment, and subject to the terms of this tariff.

2.2.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the customer uses the service in violation of law or in violation of the terms of this tariff.

2.2.3 The customer may not transfer or assign the use of the service or facilities, except with the express consent of the company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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Missouri Public Service Commission

REC'D NOV 18 1998

2 RULES AND REGULATIONS (CONT.)

2.2 Limitations (Cont.)

2.2.5 The company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.6 The company reserves the right to refuse service to customers due to insufficient or invalid billing information and/or refusal of a third party to accept billing.

2.3 Use

2.3.1 Customers may only use the services provided under this tariff in a manner consistent with the terms of this tariff and the laws of all governmental authorities having jurisdiction over the service.

2.3.2 Services provided under this tariff shall not be used for unlawful purposes.

2.4 Liability of the Company

2.4.1 Except as stated in section 2.4, the Company shall have no liability for damages of any kind arising out of or related to services, events, acts, rights, or privileges related to this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.

2.4.2 The Company's liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or facilities shall not exceed the amount that the Company would have charged the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in the transmission occur.

2.4.3 THE COMPANY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES WITH RESPECT TO THE SERVICES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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Missouri Public Service Commission

2 RULES AND REGULATIONS (CONT.)

REC'D NOV 18 1998

2.4 Liability of the Company (Cont.)

2.4.4 In no event will the Company be responsible for any indirect, consequential, incidental, or special damages.

2.4.5 The Company is not liable for any act or omission of any other company furnishing any part of the service. No agents or employees of other carriers or companies shall be deemed to be agents or employees of the Company.

2.4.6 The Company shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's services or facilities;
- B. Patent infringement claims arising from combining or connecting Company furnished facilities with apparatus and systems of the customer; and
- C. All other claims arising out of any act or omission of the customer in connection with any service provided by the Company.

2.4.7 The customer shall indemnify and hold the Company harmless from all losses, claims, demands, suits and other actions, and any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

2.4.8 The Company shall not be liable for any defacement or damages to the premises of a customer which is not the direct result of the Company's negligence.

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## 2 RULES AND REGULATIONS (CONT.)

Missouri Public  
Service Commission

## 2.4 Liability of the Company (Cont.)

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2.4.9 The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to: fire, floods, and other catastrophes; acts of God; atmospheric conditions and other natural phenomena; acts of government; court orders; national emergencies; war; civil disturbances; labor problems; third party acts and omissions (including failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors); and other causes beyond its reasonable control, including failures and fluctuations in electrical equipment.

## 2.5 Responsibilities of the Customer

2.5.1 The customer is responsible for taking all necessary actions for interconnecting the customer-provided equipment or systems with the Company's facilities or services. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

2.5.2 The customer shall ensure that the equipment and/or system properly interfaces with the Company's facilities or services; that the signals emitted into the network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other customers. If the FCC or other appropriate certifying body certifies equipment as being acceptable for direct connection with telecommunications service, the Company may allow connection of such equipment to its services without the use of protective interface devices.

2.5.3 If the customer fails to maintain the equipment and/or system properly, resulting in potential harm to the Company's equipment, personnel, or quality of service to other customers, the Company may take any immediate action necessary to protect its facilities, personnel, and quality of service. The Company will promptly notify the customer of the need for protective action (this may include requiring the use of protective equipment at the customer's expense). If this fails to produce satisfactory quality and safety, the Company may, upon written notice, take any additional action necessary to protect its facilities and personnel, including termination of the customer's service.

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2 RULES AND REGULATIONS (CONT.)

REC'D NOV 18 1998

2.5 Responsibilities of the Customer (Cont.)

2.5.4 The customer shall be responsible for securing its telephone equipment against fraudulent use of the Company's service. The customer shall be responsible for payment of all applicable charges for services provided by the Company and billed to the Customer's accounts, even if those calls originated by fraudulent means from the customer's premises or remote locations. In addition, the customer shall be responsible for all calls charged by fraudulent means to the customer's account.

2.5.5 The customer shall indemnify and hold the Company harmless against claims of liable, slander, and infringement of copyrights, trademarks, trade names, and service marks, arising from any transmission over the facility; against all claims for infringement of patents arising from the combination or use of the Company's service with the customer's equipment or system; and against all other claims arising out of any act or omission of the customer in connection with the Company's service.

2.5.6 The customer shall be liable for:

- A. Loss of Company equipment or facilities at the customer's premises due to theft, fire, flood, or any other casualty or criminal act.
- B. Reimbursing the Company for damages to facilities and equipment caused by the negligent or willful acts of the customer or its authorized users, employees, agents, or contractors.
- C. Charges incurred with other companies for service at the customer's premises or on the customer's equipment.
- D. Payment of Company charges for calls or service originated at the customer's number; accepted at the customer's number (i.e., collect calls); or placed through the customer's calling card or authorization number.

2.5.7 The customer shall ensure that authorized users comply with the provisions of this tariff.

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2 RULES AND REGULATIONS (CONT.)

Missouri Public Service Commission

2.6 Responsibilities of Authorized Users

REC'D NOV 18 1998

- 2.6.1. The authorized user is responsible for compliance with all applicable regulations in this tariff.
- 2.6.2. The authorized user is responsible for establishing his/her identity as often as necessary during the course of a call.
- 2.6.3. The authorized user is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.6.4. The authorized user is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of authorized users through credit card, called number, third party telephone number and room number verification procedures. If the Company cannot validate a requested billing method, the Company may require the user to provide an acceptable alternate billing method or the Company may refuse to place the call.

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99-226

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Missouri Public Service Commission

2 RULES AND REGULATIONS (CONT.)

REC'D NOV 18 1998

2.7 Interruption of Service

2.7.1 Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting, customer's negligence or willful acts, or to the failure of customer provided facilities or equipment. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. The Company will credit the customer for interruptions at the rate of 1/720th of the monthly charge for the facility affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

Credit = A/720 x B

"A" = outage time in hours

"B" = total monthly charge for affected facility

2.7.2 Without incurring liability, the Company may interrupt service at any time for inspection, testing, maintenance, or repair. When possible, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance. The Company will not grant any allowances for interruptions for inspection, testing, maintenance, or repair.

2.7.3 The Company may discontinue service, without notice to the customer, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls that use certain authorization codes or calling card accounts when the Company deems it necessary to prevent fraud or other unlawful use of its services. The Company may restore service as soon as it can be provided without undue risk.

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Missouri Public  
Service Commission

2 RULES AND REGULATIONS (CONT.)

REC'D NOV 18 1998

2.8 Termination of Service

Without incurring any liability, the Company may terminate or withhold service for any of the following reasons:

- A. Failure to timely pay any charges applicable under this tariff.
- B. Violation of any provision of this tariff.
- C. Violation of any law, rule, regulation, or policy of a government authority having jurisdiction over the service.
- D. An order or decision of a court, public utility commission, federal regulatory body, or other government authority prohibiting the Company from providing service.
- E. Improper use of the Company's services, or use that unreasonably interferes with service to other customers.

2.9 [This section is reserved for future use]

2.10 Cancellation of Service by the Customer

A customer may cancel service by providing written or verbal notice to the Company. Service will terminate upon the customer's cancellation.

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99 - 226  
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Missouri Public Service Commission

2 RULES AND REGULATIONS (CONT.)

REC'D NOV 18 1998

2.11 Payment for Service

2.11.1 All charges due from the customer are payable to any agency duly authorized to receive such payments. The agency may be a LEC, credit card company, or other billing or collection service. When the LEC serves as the billing agent for the Company or buys the Company's accounts receivables, the terms and conditions for billing, payment, and collection, including without limitation, any late payment charges, specified in the LEC's local exchange service tariff shall apply to charges of the Company.

2.11.2 The customer must present any disputed amounts or claims in writing within 30 days from the date of the invoice. The customer may not withhold undisputed amounts.

2.11.3 An account becomes past due if the customer fails to pay within 21 days after the invoice date.

2.11.4 Bills are due and payable upon receipt. Interest at the lesser of (1) one and one-half percent (1.5%) per month, or (2) the highest rate allowed by law per month shall accrue on any unpaid amount starting 30 days after the invoice date.

2.11.5 A past due account may subject the customer's service to disconnection.

2.11.6 Failure to receive a bill will not exempt a customer from prompt payment of any sums due.

2.11.7 Usage charges are billed one (1) month in arrears. Recurring charges are billed one (1) month in advance.

2.11.8 The Company will assess a returned check charge of \$20.00 or five percent (5%) of the amount of the check, whichever is greater, for dishonored checks.

2.12 Deposits

The Company does not require a deposit from the customer.

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FEB 13 1999

2 RULES AND REGULATIONS (CONT.)

Missouri Public Service Commission

2.13 Advance Payments

REC'D NOV 18 1998

Consistent with Missouri Code, the Company may in certain situations require a Customer to make an advance payment for special services, installation or special construction. The advance payment will be credited to the Customer's next bill.

2.14 Taxes

The customer is responsible for payment of all applicable federal, state, and local taxes, charges, and assessments. All taxes (e.g., gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items and are not included in the quoted rates. The Company may allocate the taxes, charges, and assessments on a prorated basis among customers within a taxing jurisdiction.

2.15 Right to Backbill for Improper Use

Any person or entity which uses or appropriates the Company's services, whether directly or indirectly, in any unlawful manner or by providing misleading or false information to the Company shall be liable for an amount equal to the charges that would have applied to a customer's actual use of services.

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REC'D NOV 18 1998

3 DESCRIPTION OF SERVICES

The Company offers intrastate telecommunications service to customers from and to locations within the State. Intrastate telecommunications service is available 24 hours per day, seven (7) days per week.

3.1 Timing of Calls

Billing for calls placed through the Company's service is based in part on the duration of the call as follows, unless specified otherwise in this tariff:

- A. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry detection methods, including hardware and software detection.
- B. Chargeable time for a call ends when either party disconnects from the call.
- C. Minimum call duration may vary by service and is specified in Section 4 of this tariff.
- D. Billing increments may vary by service and is specified in Section 4 of this tariff.
- E. The Company will not charge for unanswered (uncompleted) calls.

3.2 Minimum Call Completion Rate

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all FGD services.

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FEB 13 1999

3 DESCRIPTION OF SERVICES (CONT.)

Missouri Public Service Commission

3.3 Calculation of Distance ("V&H")

REC'D NOV 18 1998

Usage charges for mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer and that of the destination point is calculated by using the industry standard vertical ("V") and horizontal coordinates ("H") coordinates.

Step 1: Obtain the V and H coordinates for the wire centers serving the customer and the destination point.

Step 2: Obtain the difference between the V coordinate of each wire center. Obtain the difference between the H coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the V difference and the H difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by 10. Round to the next higher whole number if a fraction remains from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if a fraction remains.

Formula:

Mileage = sqrt((V1 - V2)^2 + (H1 - H2)^2) / 10

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FEB 13 1999

Missouri Public Service Commission

3 DESCRIPTION OF SERVICES (CONT.)

REC'D NOV 18 1998

3.4 Time of Day Rate Periods

The following rate periods apply to all service offerings, unless otherwise specified. The rate periods (Day, Evening, Night/Weekend) are indicated below:

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
8:00 am to 5:00 pm*	Day Rate Period						
5:00 pm to 11:00 pm*	Evening Rate Period						Eve
11:00 pm to 8:00 am*	Night/Weekend Rate Period						

\* Up to, but not including

3.5 Holiday Rates

The Company may designate certain holidays on which rates may be lower. The Company currently does not recognize any holidays.

3.6 Promotions and Discounts

The Company may, from time to time, offer limited duration promotions. The promotions may include, but are not limited to, discounts and waivers of charges. Such promotions are designed to attract new customers or to increase customer awareness of a particular service. All promotions will be subject to prior notice and approval by the Missouri Public Service Commission.

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3 DESCRIPTION OF SERVICES (CONT.)

Missouri Public Service Commission

3.7 Service Offerings

REC'D NOV 18 1998

3.7.1 STARTEC 1+ Service

STARTEC 1+ Service consists of the furnishing of switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the duration of the call.

Access to STARTEC 1+ Service is obtained dialing an access number assigned to the Company.

3.7.2 STARTEC 0+ Service

STARTEC 0+ Service consists of the furnishing of operator assisted switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the duration of the call. An access fee applies per call.

(i) Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or Company's knowledge of the charge(s) for incomplete calls.

(ii) Company will advise the caller and billed party (if different from the end user) that Startec Global Licensing Company is the operator service provider at the time of the initial contact.

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3 DESCRIPTION OF SERVICES (CONT.)

Missouri Public Service Commission

3.7 Service Offerings (Cont.)

REC'D NOV 18 1998

3.7.2 STARTEC 0+ Service (Cont.)

(iii) Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

(iv) Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator service, to appear on billings rendered by local exchange companies (LECs) on behalf of Carrier and will not collect locations surcharges imposed by traffic aggregators.

(v) Company will arrange for listing of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.

(vi) Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

(vii) Company will direct all "00-" emergency calls to the local exchange carrier (LEC), at no charge.

(viii) Company's contracts with traffic aggregators will contain provisions which:

(a) Prohibit the blocking of access to an end user's interexchange carrier of choice; and

(b) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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3 DESCRIPTION OF SERVICES (CONT.)

Missouri Public Service Commission

3.7 Service Offerings (Cont.)

REC'D NOV 18 1998

3.7.3 STARTEC Presubscribed 1+ Service

STARTEC Presubscribed 1+ Service consists of the furnishing of presubscribed switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the time of day and the duration of the call.

Access to STARTEC Presubscribed 1+ Service is obtained by pre-subscription to the Company as the primary interexchange carrier.

3.7.4 STARTEC Debit Card Service

Startec Debit Card Service is a service where the customer prepays a fixed dollar amount for message telephone service. The debit card balance decreases upon completion of a call according to the duration of the call. Upon entering a valid password unique to the Customer, and dialing the destination number, the Caller will hear an announcement informing the dollar amount available and the duration for which the caller may speak. One minute prior to exhaustion of the balance, the caller will receive a tone (heard only by the calling party) indicating that the call will terminate shortly. Startec Debit Card may not be used for the following types of calls: directory assistance, 700, 800, 888, 900, 950, any other toll free numbers or pay per call services. A card must have a sufficient available balance in order to complete a call. The Company will provide a credit equal to one minute of applicable service for Debit Card Service, interrupted or subject to poor transmission, upon notification to the Company. No credit will be issued in the case of power failure of systems not provided by the Company. The debit card expires on the date printed on the package.

3.7.5 Directory Assistance

Directory assistance allows the customer to obtain assistance in finding long distance telephone numbers by dialing 1-(area code)-555-1212.

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Missouri Public Service Commission

REC'D NOV 18 1998

4 RATES AND CHARGES

4.1 STARTEC 1+ Service

Per Minute	
Day	Evening/Night/Weekend
\$0.13	\$0.13

Calls are billed in 1 minute increments with a 1 minute minimum.

4.2 STARTEC 0+ Service

Per Minute	
Day	Evening/Night/Weekend
\$0.13	\$0.13

Access fee per call: \$0.85

Calls are billed in 1 minute increments with a 1 minute minimum.

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**4 RATES AND CHARGES (CONT.)**

**4.3 STARTEC Presubscribed 1+ Service**

Per Minute	
Day	Evening/Night/Weekend
\$0.10	\$0.10

Calls are billed in 1 minute increments with a 1 minute minimum.

**4.4 STARTEC Debit Card Service**

Per Minute	
Day	Evening/Night/Weekend
\$0.19	\$0.19

(I)

Access fee per call: \$0.50

Calls are billed in 1 minute increments with a 1 minute minimum.

**4.5 Directory Assistance**

\$0.85 per call

**4.6 Payphone Compensation Surcharge**

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.

WRITTEN NOTICE OF RATE INCREASE  
 AND ITS EFFECTIVE DATE FILED ON  
6/21/99  
 (DATE)  
 PURSUANT TO SECTION 392.500 (2)  
 RSMO SUPP. 1985  
 EFFECTIVE DATE OF RATE INCREASE  
7/1/99  
 (DATE)

Issued: June 21, 1999

Effective: July 1, 1999

Issued By: Ram Mukunda, President  
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Missouri Public Service Commission

4 RATES AND CHARGES (CONT.)

REC'D NOV 18 1998

4.3 STARTEC Presubscribed 1+ Service

Per Minute	
Day	Evening/Night/Weekend
\$0.10	\$0.10

Calls are billed in 1 minute increments with a 1 minute minimum.

4.4 STARTEC Debit Card Service

Per Minute	
Day	Evening/Night/Weekend
\$0.13	\$0.13

Access fee per call: \$0.50

Calls are billed in 1 minute increments with a 1 minute minimum.

4.5 Directory Assistance

\$0.85 per call

4.6 Payphone Compensation Surcharge

The Company charges \$0.30 per call for calls originating from payphones to compensate payphone service providers for use of their services.

**CANCELLED**

**JUL 01 1999**

By *VRS #26*  
Public Service Commission  
**MISSOURI**

Missouri Public Service Commission  
**99-226**  
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Issued: November 18, 1998

Effective: ~~████████████████████~~

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**FEB 13 1999**

REC'D AUG 11 2000

4.7 Switched Inbound Usage Rates

(N)

PROGRAM 1000

Per Minute	
Day	Evening/Night/Weekend
\$0.19	\$0.19

PROGRAM 2000

Per Minute	
Day	Evening/Night/Weekend
\$0.15	\$0.15

(N)

Issued: August 10, 2000

Effective: September 15, 2000

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 Startec Global Licensing Company  
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Missouri Public Service Commission

FILED SEP 15 2000

REC'D AUG 11 2000

4.8 Switched Outbound Usage Rates

(N)

PROGRAM 1000

Per Minute	
Day	Evening/Night/Weekend
\$0.19	\$0.19

PROGRAM 2000

Per Minute	
Day	Evening/Night/Weekend
\$0.15	\$0.15

(N)

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Missouri Public Service Commission

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4.9 Dedicated Inbound Usage Rates

(N)

PROGRAM 1000

Per Minute	
Day	Evening/Night/Weekend
\$0.19	\$0.19

PROGRAM 2000

Per Minute	
Day	Evening/Night/Weekend
\$0.15	\$0.15

PROGRAM 3000

Per Minute	
Day	Evening/Night/Weekend
\$0.13	\$0.13

(N)

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REC'D AUG 11 2000

4.10 Dedicated Outbound Usage Rate

(N)

PROGRAM 1000

Per Minute	
Day	Evening/Night/Weekend
\$0.19	\$0.19

PROGRAM 2000

Per Minute	
Day	Evening/Night/Weekend
\$0.15	\$0.15

PROGRAM 3000

Per Minute	
Day	Evening/Night/Weekend
\$0.13	\$0.13

(N)

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Missouri Public Service Commission

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REC'D AUG 11 2000

4.11 Ancillary Fees

(N)

	NRC	MRC	Changes
<b>Billing</b>			
Per CD ROM Disk	\$0	\$100	\$120 per hour format
<b>Toll Free Services</b>			
Area Code Blocking	\$15	\$15	\$0
Area Code Routing	\$75	\$15	\$50
Time of Day Routing	\$15	\$50	\$80
Percent Allocation Routing	\$15	\$50	\$80
6 Digit Routing/Blocking	\$30	\$50	\$50
10 Digit Routing/Blocking	\$30	\$50	\$50
Info Digit Screening	\$15	\$15	\$0
Directory Assistance Listing Implementation	\$15	\$0	\$15
Directory Assistance Listing per Toll-free Number	\$0	\$15	\$0
Directory Assistance query charge	\$0	\$0.50	\$0

**Dedicated Services Charges:**

DS-1 local loop monthly recurring charges shall be on a case by case basis, based upon vendor, mileage, location and circuit type.

DS-1 One Time Installation Charges \$500  
 Monthly recurring access coordination charges \$150

DS-3 OCN local loop monthly recurring charges shall be on a case by case basis, based upon vendor, mileage, location and circuit type.

DS-3 One Time Installation Charges \$750  
 Monthly recurring access coordination charges \$3,000

Monthly Minimum Usage Charge on Dedicated Service \$2,500/mo  
 If MMUC level of \$2500 is not met Startec reserves the right to charge the customer the MMUC.

(N)

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**Cancellation charges for Dedicated Services:**

(N)

- Prior to installation: Installation charges plus 1 month's Monthly Recurring Charges in addition to any other charges incurred.
- Post installation: If cancelled within the first six full months following installation, cancellation charge is 3 months Monthly Recurring Charge in addition to any other charges incurred.

**Account Codes:**

Validated or custom account codes for accounts are subject to the following charges:

	NRC	MRC
1-100 account codes	\$20	\$10
101-1000 account codes	\$20	\$25
per additional 1000 account codes	\$20	\$25

**Fixed Term Plans**

Time of Commitment	Monthly Minimum	Customer Discount
1 year	\$750	2%
2 years	\$750	3%
3 years	\$750	5%
1 year	\$1,500	3%
2 years	\$1,500	4%
3 years	\$1,500	6%
1 year	\$5,000	4%
2 years	\$5,000	5%
3 years	\$5,000	7%
1 year	\$10,000	5%
2 years	\$10,000	6%
3 years	\$10,000	8%
1 year	\$25000 +	6%
2 years	\$25000 +	7%
3 years	\$25000 +	9%

(N)

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