

Windstream Communications, Inc.
600 WillowBrook Office Park
Fairport, NY 14450

Katie Hoagland
Tariff & Pricing Analyst II
Corporate Legal
585.340.2709
Katherine.Hoagland@Windstream.com



VIA ELECTRONIC FILING

March 6, 2014

Mr. Steven C. Reed, Secretary
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65102-0360

Dear Mr. Reed:

Attached for electronic filing are revised tariff sheets for Windstream Missouri, Inc.'s P.S.C. Missouri No. 2 tariff. The following tariff sheet(s) contain the revision:

<u>Section</u>	<u>Title</u>	<u>Revision</u>	<u>Sheet</u>
25	Local Exchange Service	8 th	2
32	Directory Listings	4 th	1

This filing seeks to increase Residential Local One-Party service, as well as Non-Published Directory Listing rates. Customers will be notified via bill message one month in advance of the increase; copies of the notices have been attached to the filing.

The issue date of this filing is March 10, 2014 with a proposed effective date of April 10, 2014.

If you have any questions, please feel free to contact me at (585) 340-2709 or by email at Katherine.Hoagland@PAETEC.com.

Sincerely,

A handwritten signature in black ink that reads "Katherine Hoagland".

Katherine Hoagland
Tariff & Regulatory Analyst

Attachments

cc: Office of Public Counsel

RI Rate Increase Bill Messages

Bill Message for AL, AR, FL, IA, KY, MO, NC, and SC

At Windstream, our goal is to continue to provide the best possible service while keeping the rates of all our customers as low as possible. However, we must occasionally make adjustments to our rates as the cost of doing business increases.

Effective April 10, 2014, your residential access line rate will increase in a range of \$0.22-\$1.10 per month. To find out what your new access line rate will be for your area, please call us at 1-855-384-7379. Plus, call to learn how you can bundle services like High Speed Internet and DISH Network and save!

Even with this adjustment, our rates are still competitive with other communications providers in your area. We will continue our pledge to provide quality service at affordable rates and keep you connected to family and friends.

Thank you for being a valued Windstream customer. We appreciate your business.

Bill Message for MS

At Windstream, our goal is to continue to provide the best possible service while keeping the rates of all our customers as low as possible. However, we must occasionally make adjustments to our rates as the cost of doing business increases.

Effective April 10, 2014, your residential access line rate will increase in a range of \$0.52-\$0.64 per month. Your new residential access line rate will be in a range of \$10.46-\$12.79 per month. To find out what your new access line rate will be for your area, please call us at 1-855-384-7379. Plus, call to learn how you can bundle services like High Speed Internet and DISH Network and save!

Even with this adjustment, our rates are still competitive with other communications providers in your area. We will continue our pledge to provide quality service at affordable rates and keep you connected to family and friends.

Thank you for being a valued Windstream customer. We appreciate your business.

R1 Rate Increase Bill Messages

Bill Message for FL, IA, KY, MO, NC, and SC

At Windstream, our goal is to continue to provide the best possible service while keeping the rates of all our customers as low as possible. However, we must occasionally make adjustments to our rates as the cost of doing business increases.

Effective April 10, 2014, your rate for having a non-published number will increase by \$1.00 per month.

Even with this adjustment, our rates are still competitive with other communications providers in your area. We will continue our pledge to provide quality service at affordable rates and keep you connected to family and friends.

Thank you for being a valued Windstream customer. We appreciate your business.

25. LOCAL EXCHANGE SERVICE (Continued)

25.4 Local Exchange Rates

25.4.1 Exchange Wide One-Party Rates

<u>Class of Service</u>	<u>Monthly Rates</u>	
	<u>Rate Group</u>	<u>Rate Group</u>
	<u>1</u>	<u>2</u>
Residence One-Party	\$14.79 (I)	\$15.36 (I)
Business One-Party	20.43	21.42
Business Trunk	27.58	29.07

32. DIRECTORY LISTINGS

32.1 General Regulations

Directory listing regulations apply only to listings that appear in the alphabetical section of the telephone directory containing the regular alphabetical list of names of customers and joint users.

One (1) listing is furnished without charge to each customer or joint user service subscriber in conformity to the Telephone Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

The length of any listing is normally limited to one line by the use of abbreviations when the clearness of the listing and the identification of the customer are not impaired thereby. When more than one line is required to properly list the customer, no additional charge is made.

The Telephone Company will refuse to list in the alphabetical section of the telephone directory, any listing which does not constitute a legally authorized and adopted name, and/or any name which is likely to mislead or deceive the public as to the identity of the customer, or which is inserted for advertising purposes, or which is more elaborate than is reasonably necessary to identify the customer. The Telephone Company will withdraw any listing which is found to violate the above rule.

When a customer contracts for more than one individual line of the same class of service and at the same location, consecutive telephone numbers may be assigned to such lines and in such cases, only one listing is provided without charge.

Upon written request, (service order), a customer's listing may be omitted from both the telephone directory and the Telephone Company's Directory Assistance Service records at a monthly rate of \$2.99. Connections with such non-published stations may be completed only when requested by telephone number, or in case of extreme emergency when such emergency is stated by the calling party.

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