

SECTION 4. RATES

This section sets forth the rates and charges applicable to Carrier's service offerings. The total charge for each completed direct-dialed call consists of the required usage charge incurred. Unless otherwise stated calls are billed in initial and additional one minute increments. Any fractional portion of a call is rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.1 Comtel Telecom Assets LP d/b/a Excel Telecommunications Residential Calling Program

This is a non-operator assisted, direct dial service available to residential customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code.

4.1.1 IntraLATA Rates

Calls originating in Southwestern Bell service areas.

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 10	0.1000	0.0800	0.0800	0.0640	0.0650	0.0520
11 - 14	0.1200	0.1000	0.0960	0.0800	0.0780	0.0650
15 - 18	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
19 - 23	0.2000	0.1500	0.1600	0.1200	0.1300	0.0975
24 - 28	0.2400	0.1600	0.1920	0.1280	0.1560	0.1040
29 - 33	0.2700	0.1700	0.2160	0.1360	0.1755	0.1105
34 - 40	0.3000	0.1800	0.2400	0.1440	0.1950	0.1170
41 - 50	0.3400	0.2000	0.2720	0.1600	0.2210	0.1300
51 - 60	0.3700	0.2300	0.2960	0.1840	0.2405	0.1495
61 - 80	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
81 - 100	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
101 - 125	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
126 - 150	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
151 - 190	0.4300	0.3200	0.3440	0.2560	0.2795	0.2080
191 - 300	0.4400	0.3300	0.3520	0.2640	0.2860	0.2145
301 - 430	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275
431+	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275

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SECTION 4. RATES (Continued)4.1 Comtel Telcom Assets LP d/b/a Excel Telecommunications Residential Calling Program

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4.1.2 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 10	0.1204	0.0985	0.0964	0.0788	0.0783	0.0641
11 - 14	0.1642	0.1423	0.1314	0.1139	0.1068	0.0925
15 - 18	0.1673	0.1400	0.1299	0.1100	0.1070	0.0900
19 - 23	0.1923	0.1600	0.1460	0.1280	0.1330	0.1040
24 - 28	0.2050	0.1683	0.1600	0.1455	0.1550	0.1235
29 - 33	0.2050	0.1733	0.1620	0.1560	0.1600	0.1300
34 - 40	0.2330	0.2100	0.1700	0.1630	0.1680	0.1430
41 - 50	0.2330	0.2120	0.1700	0.1645	0.1680	0.1520
51 - 60	0.2430	0.2220	0.1780	0.1705	0.1685	0.1560
61 - 80	0.2530	0.2320	0.1785	0.1780	0.1690	0.1580
81 - 100	0.2630	0.2375	0.1920	0.1805	0.1695	0.1590
101 - 125	0.2930	0.2525	0.1970	0.2020	0.1705	0.1660
126 - 150	0.3030	0.2725	0.2100	0.2150	0.1730	0.1775
151 - 190	0.3130	0.2825	0.2170	0.2220	0.1780	0.1825
191 - 300	0.3230	0.2925	0.2250	0.2300	0.1855	0.1900
301 - 430	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235
431+	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235

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SECTION 4. RATES (Continued)4.2 Prime Calling Program

Prime Calling Program is a direct dial service available to business and residential customers. Customers may access the service either from an access line presubscribed to Carrier or by dialing the Carrier's "10XXX" code. In order to be billed at Prime Calling Program rates, Customer must register for the service during a contact with Carrier and be entered into the Carrier billing database prior to utilizing the service.

- 4.2.1. Customers are billed through the local exchange carrier or directly by Carrier. If billed by Carrier, payment is due upon receipt of Carrier's bill. Bills are delinquent twenty-one (21) days from date of bill. Service may be terminated, at Carrier's discretion, on five days notice, if payment is not received thirty (30) days from the billed date. Service termination, or waiver of termination by Carrier, is in addition to any other right Carrier may have in law or equity to collect delinquent charges.
- 4.2.2. If customer fails to pay charges within the specified time period, terms, Carrier reserves the right to change customer from Prime Calling Program to Comtel Telecom Assets LP d/b/a Excel Telecommunications Residential Calling Program rates, and commence billing customer through the local exchange carrier without notice. This remedy is in addition to any other right Carrier may have in law or equity to collect delinquent charges.

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SECTION 4. RATES (Continued)

4.2 Prime Calling Program (Continued)

4.2.3 Customer must notify Carrier of billing disputes, otherwise charges shall be deemed valid, correct, due and payable.

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SECTION 4. RATES (Continued)

4.2 Prime Calling Program (Continued)

4.2.4 Rates - Calls are billed in initial 18 second increments, and in six second increments thereafter.

Peak Period Calls placed from 8:00 a.m. to 5:00 p.m., Monday - Friday.

Off-Peak Period All other times, including carrier holidays.

<u>PEAK</u>		<u>OFF-PEAK</u>	
<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
.16	.135	.16	.135

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SECTION 4. RATES (Continued)4.3 Directory Assistance

Directory assistance calls will be completed at .67 per call.

4.4 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.

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SECTION 4. RATES (Continued)4.5 USA Savings Plan

USA Savings Plan is a non-operator assisted, direct dial service available to residential and business customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. This service is offered in conjunction with interstate, international, and travel card service.

Call ratings are determined by mileage, time of day, duration, and originating location. Calls are billed in one minute increments, after an initial minimum duration of one minute.

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SECTION 4. RATES (Continued)4.5 USA Savings Plan (Continued)4.5.1 IntraLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19, and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-30 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

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SECTION 4. RATES (Continued)4.5 USA Savings Plan (Continued)4.5.2 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1731	0.1440	0.1314	0.1152	0.1197	0.0936
24 - 28	0.1845	0.1515	0.1440	0.1310	0.1385	0.1112
29 - 50	0.2097	0.1890	0.1530	0.1467	0.1512	0.1287
51 - 60	0.2187	0.1998	0.1602	0.1535	0.1517	0.1404
61 - 100	0.2277	0.2088	0.1607	0.1602	0.1521	0.1422
101 - 430	0.2637	0.2273	0.1773	0.1818	0.1535	0.1494
431+	0.2727	0.2453	0.1890	0.1935	0.1557	0.1598

\* Mileage band 19-33 have been revised as 19-23, 24-28, and 29-50, which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

\*\* Mileage bands 34-50, 51-80, and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously placed in the 81-100 mileage bands.

\*\*\* Mileage bands 101-125, 126-150 and 151+ have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151+ mileage bands.

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SECTION 4. RATES (Continued)

4.6 Calling Club Referral Program

Customers who have selected Carrier as their primary interexchange carrier or who access Carrier service via "10XXX" dialing are eligible to participate in the Calling Club Referral Program. Participants in the Calling Club Referral Program will receive a discount equal to five percent (5%) of the monthly Carrier long distance usage generated by customers whom they refer to Carrier.

For the purposes of this program, "usage" is defined as charges for intrastate and interstate long distance calls placed over the Carrier's network. International long distance usage, offered under the Carrier's International Tariff FCC No. 2, is also eligible for the Calling Club Referral Program discount. Directory assistance, non-recurring, or recurring fees and taxes are not considered usage and are, therefore, not eligible for the monthly discount.

The discount will be calculated monthly and applied to the Calling Club Participant's monthly bill in the form of an electronic credit or a check made payable to the Participant or jointly to the Participant and the LEC.

- 4.6.1 In order to receive Calling Club discounts, the following conditions must be observed:
- A. Calling Club Participant and Referral Customer must maintain separate LEC accounts within Carrier's originating service area.
  - B. Calling Club Participant must make at least one (1) billable Carrier long distance call per month or they forfeit that month's referral discount.

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SECTION 4. RATES (Continued)

4.6 Calling Club Referral Program (Continued)

- C. Calling Club Participant's Referral Customer must make at least one (1) billable Carrier long distance call every three (3) months. Should a Referral Customer cease using Carrier for a period longer than three (3) months, the Referral may be purged from the Carrier billing database and disassociated from the Calling Club Participant's account.
- D. Calling Club Participant must properly register the Referral Customer with Carrier prior to accumulating or receiving discounts. Participant may register the Referral Customer by dialing a designated toll-free number and speaking with a Carrier representative or by completing a special enrollment form and submitting it to Carrier. In order to receive discounts, Participant must provide Carrier with accurate information regarding the Referral Customer for entry into the Carrier billing database. Participant is responsible for notifying Carrier of changes in the Referral Customer's billing information.
- E. The Referral Customer must be a new Carrier user, defined as not having used Carrier within the past twelve (12) months.

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SECTION 4. RATES (Continued)

4.6 Calling Club Referral Program (Continued)

4.6.2 Carrier reserves the right to discontinue or change this plan at any time. Carrier also reserves the right to suspend the Calling Club Referral Program on a case-by-case basis, should the Carrier believe that the program is being used for fraudulent purposes. At the discretion of the Carrier, the program may be reinstated to suspended Participants or Referral Customers.

4.7 Travel Card Service

4.7.1 Travel Card Service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll-free number, and enter an authorization code and a personal identification number. Customers will be charged rates as identified in Section 4.7.2 plus a per-call surcharge. Calls are billed in initial and additional one minute increments.

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SECTION 4. RATES (Continued)

4.7 Travel Card Service

4.7.2 Dial & Save Travel Card Service

Residential Customers:

Per Minute Rate:

Day	\$0.2000
Evening	\$0.1600
Night/Weekend	\$0.1600

Per Call Service Charge: \$0.60

Business Customers Rate:

Per Minute Rate:	\$0.25
Per Call Surcharge:	\$0.00

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SECTION 4. RATES (Continued)

4.8 Small Business 800 Service

Small Business 800 Service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state of Missouri. With Small Business 800 service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

4.8.1 Small Business 800 Service Rates

Per Minute Rate:

Initial Minute	\$0.2200
Each Additional Minute	\$0.2000

Monthly Recurring Charge:	\$3.00
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SECTION 4. RATES (Continued)4.9 Flat Rate Residential Program

Flat Rate Residential Program is an outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1+ calls from locations within the state of Missouri. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

## 4.9.1 Dial &amp; Save Flat Rate Residential Program

Per Minute Rate: \$0.1000

Monthly Recurring Charge: \$3.00

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SECTION 4. RATES (Continued)4.10 Commercial Plan

The Commercial Plan is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Commercial Plan rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Commercial Plan. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, any only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.10.1 Month to Month Option

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.10.1 B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees.

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SECTION 4. RATES (Continued)4.10 Commercial Plan (Continued)4.10.1 Month to Month Option (Continued)

Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

Customers subscribing to the Commercial Plan Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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SECTION 4. RATES (Continued)4.10 Commercial Plan (Continued)4.10.1 Month to Month Option (Continued)A. Rates

Direct Dial and Toll Free Rate:	\$ .165 per minute
Calling Card Rate:	\$ .25 per minute
Calling Card Surcharge:	\$ .50 per call

B. Discount Schedule

<u>Monthly Revenue Level</u>	<u>% Discount</u>
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00 - \$4,999.99	15.76%
\$5,000 +	21.82%

C. Monthly Recurring Fees

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4. RATES (Continued)4.10 Commercial Plan (Continued)4.10.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.10.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.10 Commercial Plan (Continued)4.10.2 Term Commitment Option (Continued)

Customers subscribing to the Commercial Plan Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer II PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Commercial Plan invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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SECTION 4. RATES (Continued)

4.10 Commercial Plan (Continued)

4.10.2 Term Commitment Option (Continued)

A. Rates

Monthly Revenue Commitment	12 Months	18 Months	24 Months
\$100	\$0.139	\$0.134	\$0.129
\$250	\$0.134	\$0.129	\$0.124
\$500	\$0.129	\$0.124	\$0.119
\$750	\$0.124	\$0.119	\$0.114
\$1000	\$0.119	\$0.114	\$0.109
\$5000	\$0.109	\$0.104	\$0.099

Calling Card Surcharge: \$0.25 per call  
Calling Card Rate Per Minute: \$0.20 per minute

B. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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SECTION 4. RATES (Continued)

4.10 Commercial Plan (Continued)

4.10.2 Term Commitment Option (Continued)

C. Termination Penalty

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

D. Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4. RATES (Continued)4.12 Super Million Dollar Promotion

Super Million Dollar Promotion is a direct mail promotional offering afforded to residential long distance Customers. Customers under this promotional offering will be offered the USA Savings Plan rates as identified in Section 4.5 from the period of December 5, 1996 until June 30, 1997. Calls are billed in initial and additional one minute increments after a minimum call duration, for billing purposes, of one minute. No minimum usage commitment is required. Calls originate from Customer-provided standard residential switched access lines. Customers may make calls from either a presubscribed access line or by dialing the Carrier's (10XXX) access code.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II

Prime Business Select II is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business Select II rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business Select II. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.1 Month to Month Option

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.13.1 B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.1 Month to Month Option (Continued)

Customers subscribing to the Prime Business Select II Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.1 Month to Month Option (Continued)A. Rates

Direct Dial and Toll Free Rate:	\$.165 per minute
Calling Card Rate:	\$.25 per minute
Calling Card Surcharge:	\$.50 per call

B. Discount Schedule

<u>Monthly Revenue Level</u>	<u>% Discount</u>
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00 - \$4,999.99	15.76%
\$5,000 +	21.82%

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SECTION 4. RATES (Continued)

4.13 Prime Business Select II (Continued)

4.13.1 Month to Month Option (Continued)

C. Monthly Recurring Fees

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.13.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.2 Term Commitment Option (Continued)

Customers subscribing to the Prime Business Select II Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business Select II invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.2 Term Commitment Option (Continued)A. Rates:

Monthly Revenue Commitment	No Term Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

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SECTION 4. RATES (Continued)

4.13 Prime Business Select II (Continued)

4.13.2 Term Commitment Option (Continued)

B. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

C. Termination Penalty

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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SECTION 4. RATES (Continued)4.13 Prime Business Select II (Continued)4.13.2 Term Commitment Option (Continued)D. Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

E. Travel Card Rates

Term Commitment from \$75,000 to \$99,999

Per Minute Rate \$0.20

Per Call Surcharge \$0.25

Term Commitment up to \$74,999

Per Minute Rate \$0.25

Per Call Surcharge \$0.10

Term Commitment from \$100,000 to \$124,999

Per Minute Rate \$0.15

Per Call Surcharge \$0.25

Term Commitment from \$125,000 to \$149,999

Per Minute Rate \$0.20

Per Call Surcharge \$0.10

F. Premium Travel Card

Term Commitment from \$150,000 +

Per Minute Rate \$0.20

Per Call Surcharge \$0.00

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SECTION 4. RATES (Continued)4.14 Affinity Association Program

The Affinity Association Program is made available to Affinity Vendors of the Company. Affinity Vendors are agents acting on behalf of the affinity organization that negotiate the following discounted rates for the members of the affinity organization. All Affinity Association calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

4.14.1 Business Affinity Association Program

Business Affinity Association is a flat rate program designed for use by large and medium sized business customers.

(A) Per Minute Rate \$0.1250

4.14.2 Residential Affinity Association Program

Residential Affinity Association Program is available in two options, a flat rate and a time of day sensitive rate.

(A) Flat Rate Affinity Program

Per Minute Rate \$0.1250

(B) Time Of Day Sensitive Affinity Program

Day	\$0.1550
Evening	\$ 0.1250
Night/Weekend	\$ 0.1050

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SECTION 4. RATES (Continued)

4.15 Flat Rate II

Flat Rate II is a flat rate outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1+ calls from locations within the State. Calls are billed in one minute increments, after an initial period, for billing purposes, of one minute.

4.15.1 Rates:

Day	\$0.15
Evening	\$0.10
Night	\$0.10

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SECTION 4. RATES (Continued)

4.16 Prime Business Select II Dedicated Service

Prime Business Select II Dedicated Service is an outbound service, available to business customers who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) service, per the rates specified in Section 4.16.1(A). Conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business Select II Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

Calls are billed in six (6) second increments after an initial calling period, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.16 Prime Business Select II Dedicated (Continued)4.16.1 Access Methods and Usage Rates:(A) Direct Dial and Toll Free (800/888) Access:

Monthly Revenue Commitment	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

(B) Travel Card Access:

Calls are billed in six (6) second increments after an initial period, of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12-Month Term	24-Month Term	36-Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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SECTION 4. RATES (Continued)

4.17 Prime Business Select Association Program

Prime Business Select Association Program is available to certified non-profit Associations, Chambers of Commerce, and other non-profit business trade groups. Members of such organizations who enroll in the Prime Business Select Association Program are eligible to receive program-specific discounted rates for direct dial, Travel card & inbound toll free (800/888) long distance services. All Prime Business Select Association Program calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.17.1 Access Method and Usage Rates:

(A) Direct Dial Access:

Prime Business Select Association Program customers will be charged \$0.09 per minute for all direct dial intrastate calls.

(B) Travel Card Access:

Prime Business Select Association customers will be charged \$0.20 per minute for all intrastate travel card calls.

1. Travel Card Access Surcharges:

All Prime Business Select Association travel card calls will be charged a \$0.20 per call surcharge.

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SECTION 4. RATES (Continued)

4.17 Prime Business Select Association Program (Continued)

4.17.1 Access Method and Usage Rates (Continued)

(C) Toll Free (800/888) Access:

Prime Business Select Association customers subscribing to toll free services will be charged \$0.09 per minute for all terminating calls. The Prime Business Select Association customer will be charged for the calls rather than the call originator.

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SECTION 4. RATES (Continued)4.18 Prime Business VI

Prime Business VI is available to business Customers on a limited and promotional basis who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business VI rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business VI. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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SECTION 4.RATES (Continued)

4.18 Prime Business VI (Continued)

4.18.1. Month to Month Option

Calls will be billed at the rates indicated in Section 4.18.1(A) of this tariff, below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial six (6) second and additional six (6) second increments, with any fractional portion of a call thereafter, rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.18 Prime Business VI (Continued)4.18.1 Month to Month Option (Continued)

Customers subscribing to the Prime Business VI Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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SECTION 4. RATES (Continued)4.18 Prime Business VI (Continued)4.18.1 Month to Month Option (Continued)(A) Rates:

Direct Dial and Toll Free Rate:	\$ .165 per minute
Calling Card Rate:	\$ .25 per minute
Calling Card Surcharge:	\$ .50 per call

(B) Discount Schedule:

<u>Monthly Revenue Level</u>	<u>% Discount</u>
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00- \$4,999.99	15.76%
\$5,000 +	21.82%

(C) Monthly Recurring Fees:

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4. RATES (Continued)4.18 Prime Business VI (Continued)4.18.2 Term Commitment Option

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be billed at the rates indicated in 4.18.2(A) of this tariff, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)

4.18 Prime Business VI (Continued)

4.18.2 Term Commitment Option (Continued)

Customers subscribing to the Prime Business VI Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business VI invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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SECTION 4. RATES (Continued)

4.18 Prime Business VI (Continued)

4.18.2 Term Commitment Option (Continued)

(A) Rates:

Monthly Revenue Commitment	No Term Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

(B) Travel Card Rates: Customers committing to a twelve (12), eighteen (18), twenty-four (24), or thirty-six (36) month term commitment will be charged the following rates for Travel Card Services:

Per Minute Rate: \$0.20  
 Per Call Surcharge: \$0.25

(C) No Term Commitment (Month to Month):

Per Minute Rate: \$0.25  
 Per Call Surcharge: \$0.50

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SECTION 4. RATES (Continued)

4.18 Prime Business VI (Continued)

4.18.2 Term Commitment Option (Continued)

(C) Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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SECTION 4. RATES (Continued)

4.18 Prime Business VI (Continued)

4.18.2 Term Commitment Option (Continued)

(D) Termination Penalty:

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

(E) Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4. RATES (Continued)

4.19 Prime Business VI - Dedicated Service

Prime Business VI Dedicated Service is an outbound service, available to business customers, on a limited and promotional basis, who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) services, per the rates specified below. All conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business VI Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

All direct dial 1+ and toll free (800/888) calls are billed in initial six (6) second and additional six (6) seconds increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.19 Prime Business VI - Dedicated Service (Continued)4.19.1 Access Methods and Usage Rates:(A) Direct Dial and Toll Free (800/888) Access

PER MINUTE RATES			
Monthly Revenue Commitment	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

(B) Travel Card Access:

Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12 Month Term	24 Month Term	36 Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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SECTION 4. RATES (Continued)4.20 FBBA Business Calling Program

FBBA Business Calling Program is a flat rate outbound and inbound calling plan. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls from within the state. In addition, customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers subscribing to this service will be charged a \$5.00 monthly recurring fee.

4.20.1 Access Methods and Usage Rates:

- (A) Direct Dial Access:  
FBBA Business Calling Plan customers will be charged \$0.09 per minute for all intrastate calls.
- (B) Travel Card Access:  
FBBA customers will be charged the following per minute rates based on a customer selected term commitment:
1. Month to Month Option: Customers will be charge \$0.25 per minute for all intrastate Travel card calls. A \$0.50 per call surcharge will apply.
  2. Term Commitment Option: Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate calling card calls. A \$0.25 per call surcharge will apply.

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SECTION 4. RATES (Continued)

4.20 FBBA Business Calling Program (Continued)

4.20.1 Access Methods and Usage Rates (Continued)

- (C) Toll Free (800/888):  
FBBA Business Calling Plan customers subscribing to toll free service will be charged \$0.09 per minute for all terminating calls. The FBBA customer will be charged for the call rather than the call originator.

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SECTION 4. RATES (Continued)

4.21 Protech Access One Service

Protech Access One Service is an outbound and inbound service for business customers only. Customers must meet the Company's credit approval guidelines to be eligible for service. Protech Access One Service rates apply to direct dial, calling card and inbound toll-free (800/888) service. All inbound calls are made through a designated toll free number and the Protech Access One Service customer is billed rather than the call originator. All Protech Access One Service calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.21.1 Access Method and Usage Rates:

(A) Direct Dial Access:

Protech Access One Service customers will be charged \$0.1290 per minute for all direct dial intrastate calls.

(B) Travel Card Access:

Protech Access One Service customers will be charged the following per minute rates based on a customer selected term commitment:

1. Month-to-Month Option:

Customers will be charge \$0.25 per minute for all intrastate travel card calls. A \$0.50 per call surcharge will apply.

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SECTION 4. RATES (Continued)

4.21 Protech Access One Service (Continued)

4.21.1 Access Method and Usage Rates (Continued):

2. Term Commitment Option:

Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate travel card calls. A \$0.25 per call surcharge will apply.

(C) Toll-Free (800/888) Access:

Protech Access One Service customers utilizing toll free services will be charged \$0.1290 per minute for all terminating calls. The Protech Access One Service customer will be charged for the calls rather than the call originator.

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SECTION 4. RATES (Continued)4.22 Winners Unlimited Service

Winners Unlimited is an inbound service available to residential and business customers who meet the company's credit approval guidelines and are presubscribed to the Company's service by completing a Letter of Agency ("LOA") provided by a specific authorized sales agent of the Company. All inbound Winners Unlimited calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.22.1 Access Method and Usage Rates:(A) Toll Free (800/888) Access:

Winners Unlimited customers subscribing to toll free services will be charged \$0.18 per minute for all terminating calls. The Winners Unlimited customer will be charged for the calls rather than the call originator.

1. Toll Free Access Service Fees: A \$3.00 monthly fee applies for each toll free number.

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SECTION 4. RATES (Continued)

4.22 Winners Unlimited Service (Continued)

4.22.1 Access Method and Usage Rates (Continued)

- (B) Toll Free Access With Personal Identification Number (PIN): Winners Unlimited customers subscribing to toll free services with a PIN will be charged \$0.21 per minute for all terminating calls. Calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Monthly and non-recurring fees do not apply.
  
- (C) Directory Assistance: For all calls placed using Directory Assistance the following per call charges will apply:
  - Business: \$0.750
  - Residential: \$0.670

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## SECTION 4.

RATES (Continued)4.23 Prime Business 9.9 Service

Prime Business 9.9 Service is a flat rate outbound and inbound calling plan available to large business customers. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls. In addition, customers can also place calling card calls. All calls are billed in six (6) second increments after an initial calling period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.23.1 Access methods and Usage Rates(A) Direct Dial and Toll Free Access:

Per Minute Rate: \$0.099

(B) Travel Card Access:

Per Minute Rate: \$0.20

Per Call Surcharge: \$0.25

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SECTION 4. RATES (Continued)

4.24 ASTA (American Society of Travel Agents) Affinity Association Program

ASTA Affinity Association Program offers members of the ASTA association combined outbound 1+ and inbound toll free services. No minimum or monthly term commitments are required for this service. All direct dial, travel card, and toll free calls will be billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers who wish to enroll in this service must present at the time of enrollment, documentation to the Company showing that they are a member in good standing with the ASTA association. Customers subscribing to this program will be eligible to request a travel card at no extra cost to the customer, and will be charged the applicable rates for the calling card service.

4.24.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free Access Switched

Per Minute Rate: \$0.12

Direct Dial and Toll Free Access: Dedicated

Per Minute Rate: \$0.0650

(B) Travel Card Access:

Per Minute Rate: \$0.20

Per Call Surcharge: \$0.25

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SECTION 4. RATES (Continued)

4.25 Toll-Free PIN Service

Toll-Free PIN Service is an inbound calling service. This service permits the Customer to receive incoming calls from all locations within the state. With toll-free PIN service the customer is charged for the call, not the calling party. The customer is issued a four (4) digit PIN number which must be utilized in combination with a designated toll free number in order to use this service. Individuals dialing the designated toll-free number must dial the PIN number for termination of the call to the customer. The toll-free number is the property of the of the company and the customer can not transport the toll-free number to another responsible organization.

Calls are billed in six (6) second increments with a minimum initial calling period of thirty (30) seconds.

4.25.1 Per minute Rates:

Initial Minute:	\$0.2100
Each additional Minute:	\$0.2100

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SECTION 4. RATES (Continued)

4.26 Intrastate Preferred Customer Plan

Intrastate Preferred Customer Plan is a direct dial service available to residential customers. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. Customers must enroll in Intrastate Preferred Customer Plan by dialing a designated toll-free number and speaking with a Carrier representative. Calls are billed in one minute increments, after an initial minimum call duration of one minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

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SECTION 4. RATES (Continued)4.26 Intrastate Preferred Customer Plan (Continued)4.26.1 IntraLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19 and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-23 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

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SECTION 4. RATES (Continued)

4.26 Intrastate Preferred Customer Plan (Continued)

4.26.1 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1442	0.1200	0.1095	0.0960	0.0998	0.0780
24 - 28	0.1538	0.1262	0.1200	0.1091	0.1163	0.0926
29 - 50	0.1748	0.1575	0.1223	0.1223	0.1260	0.1073
51 - 60	0.1823	0.1665	0.1279	0.1279	0.1264	0.1170
61 - 100	0.1898	0.1740	0.1335	0.1335	0.1268	0.1185
101 - 430	0.2198	0.1894	0.1515	0.1515	0.1279	0.1245
431+	0.2273	0.2044	0.1613	0.1613	0.1298	0.1331

Mileage band 19-33 has been revised as 19-23, 24-28 and 29-50 which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

Mileage bands 34-50, 51-80 and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously in the 81-100 mileage bands.

Mileage bands 101-125, 126-150 and 151+ have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151+ mileage bands.

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SECTION 4. RATES (Continued)

4.27 Winners Residential Program

Winners Residential Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.27.1 Access Methods and Usage Rates

(A) Direct Dial Access:

Per Minute Rate: \$0.09  
Monthly Recurring Fee: \$4.50

(B) Travel Card Access:

Per Minute Rate: \$0.20  
Per Call Surcharge: \$0.25

(C) Toll Free Access:

Per Minute Rate: \$0.09  
Monthly Recurring Fee (Per Toll Free Number): \$3.00

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SECTION 4. RATES (Continued)

4.28 Winners Business Program

Winners Business Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.28.1 Access Methods and Usage Rates

(A) Direct Dial Access:

Per Minute Rate: \$0.08

(B) Travel Card Access:

Per Minute Rate: \$0.20

Per Call Surcharge \$0.25

(C) Toll Free Access:

Per Minute Rate \$0.08

Monthly Recurring Fee (Per Toll Free Number): \$3.00

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SECTION 4. RATES (Continued)

4.29 The 10457 Flat Rate Residential Program is an outbound residential only service. Calls are originated from presubscribed switched residential Customer access lines or by dialing the Company's "10XXX" code. This service permits the Customer to make direct dialed 1+ calls from locations within the state. Calls are billed in one (1) minute increments after an initial calling period of one (1) minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

4.29.1 Direct Dial Access:

(A) Per Minute Rate: \$0.1400

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SECTION 4. RATES (Continued)

4.30 Comtel Telcom Assets LP d/b/a Excel Telecommunications Calling Card Service

Comtel Telcom Assets LP d/b/a Excel Telecommunications Calling Card Service is available to residential customers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by an account identification number and personal identification number. Calls may originate from standard telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

4.30.1 Per Minute Rate

Day	\$0.2500
Evening	\$0.2500
Night/Weekend	\$0.2500

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SECTION 4. RATES (Continued)4.31 Prime Business Select III

Prime Business Select III service is a month to month optional plan available to all business customers who meet the company's credit approval guidelines. Customers are billed based upon the actual monthly usage. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select III rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

4.31.1 Access Methods and Usage Rates(A) Direct Dial & Toll Free

MONTHLY USAGE	PER MINUTE RATE		
	\$0 - \$199.99	\$0.1000	\$0.1000
\$200 - \$499.99	\$0.1000	\$0.1000	\$0.1000
\$500 - \$749.99	\$0.1000	\$0.1000	\$0.1000
\$750 +	\$0.1000	\$0.1000	\$0.1000

(B) Calling Card

Per Minute Rate: \$0.25

Per Call Surcharge : \$0.25

(C) Directory Assistance

Per Call: \$0.75

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SECTION 4. RATES (Continued)

4.31 Prime Business Select III (Continued)4.31.2 Monthly Recurring Fees

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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SECTION 4. RATES (Continued)4.32 Prime Business Select IV

Prime Business Select IV service is a term plan service available to all business customers who meet the Company's credit approval guidelines, but is designed for small to medium users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select IV rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

4.32.1 Access Methods and Usage Rates(A) Direct Dial & Toll Free

MONTHLY TERM COMMITMENT	TERM PLAN (months)		
	12	24	36
\$100.00	\$0.0950	\$0.0950	\$0.0950
\$200.00	\$0.0950	\$0.0950	\$0.0950
\$500.00	\$0.0950	\$0.0950	\$0.0950
\$1,000.00	\$0.0950	\$0.0950	\$0.0950

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**SECTION 4. RATES (Continued)****4.32 Prime Business Select IV (Continued)****4.32.1 Access Methods and Usage Rates (Continued)****(B) Calling Card**

Per Minute Rate:	\$0.20
Per Call Surcharge:	\$0.25

**(C) Directory Assistance**

Per Call:	\$0.70
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**4.32.2 Monthly Recurring Fees**

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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SECTION 4. RATES (Continued)

**4.33 Prime Business Select V**

Prime Business Select V service is a term plan available to all business customers, who meet the Company's credit approval guidelines, but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24), or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating service. The contract the customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select V rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

**4.33.1 Access Methods and Usage Rates**

**(A) Direct Dial & Toll Free**

MONTHLY TERM COMMITMENT	TERM PLAN (months)		
	12	24	36
\$2,500	\$0.0900	\$0.0900	\$0.0900
\$5,000	\$0.0900	\$0.0900	\$0.0900
\$10,000	\$0.0900	\$0.0900	\$0.0900
\$25,000	\$0.0900	\$0.0900	\$0.0900
\$50,000	\$0.0900	\$0.0900	\$0.0900

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SECTION 4. RATES (Continued)

4.33 Prime Business Select V (Continued)

4.33.1 Access Methods and Usage Rates (Continued)

(B) Calling Card

Per Minute Rate:	\$0.2000
Per Call Surcharge:	\$0.2000

(C) Directory Assistance

Per Call:	\$0.65
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4.33.2 Monthly Recurring Fees

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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SECTION 4. RATES (Continued)4.34 Prime Business Select Plan II - Special

Prime Business Select II - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term with a minimum monthly usage commitments as indicated in Section 4.34.1 below. Calls are billed in six (6) second increment after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.34.1 Access Methods and Usage RatesA. Direct Dial and Toll Free

Monthly Usage	Per Minute Rate
\$0 - 74,999	\$0.1000
\$75,000 - 99,999	\$0.0800
\$100,000 - 149,999	\$0.0750
\$150,000 +	\$0.0725

4.34.2 Directory Assistance

(A) Per Call Charge: \$0.75

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SECTION 4. RATES (Continued)

4.35 Prime Business Select II Dedicated - Special Pricing

Prime Business Select II Dedicated - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term and a \$75,000 monthly minimum. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.35.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free

Per Minute Rate: \$ 0.0550

(B) Directory Assistance

Per Call Charge: \$0.75

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SECTION 4. RATES (Continued)

4.36 Prime Business Select II Dedicated - Special Pricing

Prime Business Select II Dedicated - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term and a \$35,000 monthly minimum. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

4.36.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free

Per Minute Rate: \$ 0.0550

(B) Directory Assistance

Per Call Charge: \$0.75

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**SECTION 4. RATES (Continued)****4.37 Prime Business Industry Program - Auto Dealer Program**

Prime Business Industry Program is an affinity associated program for various business and social groups that either commit to or recommend Carrier's service to the association membership. The association membership will receive special term and rate conditions when they subscribe to Carrier's service. Auto Dealers Program is a Prime Business Industry Program designed for Factory Authorized Auto Dealers. Customers must commitment to a one year term and a monthly revenue usage of \$250.00. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds. Per minute and per call charges apply based upon the call type.

**4.37.1 Access Methods and Usage Rates****(A) Direct Dial**

Per Minute Rate: \$0.0900

**(B) Travel Card**

Per Minute Rate \$0.20

Per Call Surcharge: \$0.25

**(C) Directory Assistance**

Per Call Charge: \$0.75

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SECTION 4. RATES (Continued)

4.38 COMTEL Prime Business

COMTEL Prime Business service is an inbound and outbound service offered to business Customers of through a master agent of the Company. Customers must sign twelve (12) month term plan with a monthly revenue commitment of \$250.00 or \$300.00. The Customer will be billed the minimum commitment if the actual monthly usage is below the commitment level. Calls are billed in six(6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds.

4.38.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free

<u>Monthly Usage</u>	<u>Per Minute Rate</u>
\$250.00	\$0.0925
\$300.00	\$0.0975

(B) Directory Assistance

Per Call Charge: \$0.75

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SECTION 4. RATES (Continued)

4.39 Global Systems Prime Business

Global Systems Prime Business service is an outbound and inbound service offered to business Customers of through a master agent of the Company. Calls are billed in six(6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds.

4.39.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free

Per Minute Rate: \$0.0975

(B) Directory Assistance Rate

Per Call Charge: \$0.75

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SECTION 4. RATES (Continued)4.40 Prime Business Select 3A Service

Prime Business Select 3A Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

This service is offered on a month-to-month basis.

Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - 99.99	\$0.1000
\$100 - \$199.99	\$0.1000
\$200 - \$499.99	\$0.1000
\$500 - \$999.99	\$0.1000
Over \$1000	\$0.1000

Prime Business Select 3A Calling Card Usage Rates:

Per call surcharge: \$0.2500  
Per minute rates: \$0.2500

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**SECTION 4. RATES (Continued)****4.40 Prime Business Select 3A Service (Continued)****Usage Rates: (Continued)****Monthly Recurring Service Charges and Fees:**

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7500 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

**Billing Increments:****Prime Business Select Service 3A:**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Prime Business Select 3A Calling Card:**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Service Hours:**

Rates apply 24 hours a day, 7 days a week

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**SECTION 4. RATES (Continued)****4.41 Prime Business Select 4A Service**

**Prime Business Select 4A Service** is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12, 24 or 36 months. A service term begins on the first day of the month following service enrollment. When the Customer's Term Commitment Period expires, the Customer's service will automatically renew for another 12-month, 24-month or 36 month period, whichever is applicable, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's Term Commitment Period.

In the event a Customer terminates service with the Company prior to the end of the Customer's Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00 multiplied by the number of months remaining in the Customer's agreed Term Commitment period.

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SECTION 4. RATES (Continued)4.41 Prime Business Select 4A Service (Continued)Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES	PER MINUTE RATES	PER MINUTE RATES
	12-Month Term	24-Month Term	36-Month Term
\$0 - \$199.99	\$0.0950	\$0.0950	\$0.0950
\$200 - \$499.99	\$0.0950	\$0.0950	\$0.0950
\$500 - \$999.99	\$0.0950	\$0.0950	\$0.0950
Over \$1000	\$0.0950	\$0.0950	\$0.0950

Prime Business Select 4A Calling Card Usage Rates:

Per call surcharge           \$0.2500  
Per minute rates:           \$0.2500

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**SECTION 4. RATES (Continued)****4.41 Prime Business Select 4A Service (Continued)****Usage Rates: (Continued)****Monthly Recurring Service Charges and Fees:**

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7000 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

**Billing Increments:****Prime Business Select Service 4A:**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Prime Business Select 4A Calling Card:**

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**Service Hours:**

Rates apply 24 hours a day, 7 days a week

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SECTION 4. RATES (Contd..)

4.42 Prime Business Communications Service

Prime Business Communications Service is a customized telecommunications service offering combining inbound, outbound and calling card services offered to business customers. Customers are billed at per minute rates based on a Minimum Monthly Usage Commitment Option for switched or dedicated access services for origination and termination of calls. Monthly Usage includes combined interstate, intrastate, international and calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service charges, and taxes are not included in the determination of the Customer's Monthly Usage. Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Minimum Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment Period.

For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider.

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SECTION 4. RATES (Continued)

## 4.42 Prime Business Communications Service (Continued)

4.42.1 Per Minute Usage Rates: (Switched & Dedicated Access Service)

Minimum Monthly Usage Commitment Options (Switched Access)		Switched Access	Minimum Monthly Usage Commitment Options (Dedicated Access)		Dedicated Access
OPTION 1	\$25	\$0.1050	OPTION 1	\$1,500	\$0.0650
OPTION 2	\$50	\$0.1000	OPTION 2	\$2,000	\$0.0650
OPTION 3	\$75	\$0.0975	OPTION 3	\$2,500	\$0.0650
OPTION 4	\$100	\$0.0950	OPTION 4	\$4,000	\$0.0600
OPTION 5	\$125	\$0.0925	OPTION 5	\$5,000	\$0.0600
OPTION 6	\$150	\$0.0900	OPTION 6	\$10,000	\$0.0550
OPTION 7,8,9,10,11	\$175	\$0.0900	OPTION 7	\$15,000	\$0.0550

4.42.2 Travel Card Usage Rates:

	<u>Per Minute Rate</u>	<u>Per Call Surcharge</u>
Options 1,2,3	\$0.2000	\$0.2500
Options 4,5	\$0.2000	\$0.1500
Options 6,7,8,9,10,11	\$0.1800	\$0.1500

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**SECTION 4. RATES (Continued)****4.42 Prime Business Communications Service (Continued)****4.42.3 Monthly Recurring Service Charges:**

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service	\$0.6500 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

**4.42.4 Billing Increments:**

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**4.42.5 Service Hours:**

Rates apply 24 hours a day, 7 days a week

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**SECTION 4. RATES (Continued)****4.43 Dial & Save Flat Rate Program III**

**4.43.1 Dial & Save Flat Rate Program III** is a one-way, dial-out multi point service designated for presubscribed residential customers. The service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

**Per Minute Rate** \$0.1500

**Monthly Recurring Charge:** None

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**SECTION 4. RATES (Continued)****4.44 Prime Business Select Plan II-A Service**

The Prime Business Select Plan II-A is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month-to-Month or Term Commitment Option. Customers selecting the Term Commitment Option must sign an agreement with the Company. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select Plan II-A rates apply to direct dialed, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Prime Business Select Plan II-A. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered in the Company's switch database or non-validated codes which are a certain quantity of digits.

**4.44.1 Month-to-Month Service Option Plan**

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's monthly revenue level. The Customer's monthly revenue level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with the Customer's monthly revenue level as determined by the discount schedule shown below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The discount will not be applied to international usage, calling card usage and surcharges or other fees.

Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

**(A) Direct Dialed and Toll Free Per Minute Rates**

Base Rate	\$0.1600
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SECTION 4. RATES (Continued)4.44 Prime Business Select Plan II-A Service - (Continued)4.44.1 Month-to-Month Service Option Plan - (Continued)(B) Discount Schedule

Monthly Revenue Level	Per Minute Rate
\$0.00 - \$99.99	\$0.1600
\$100.00 - \$249.99	\$0.1550
\$250.00 - \$499.99	\$0.1500
\$500.00 - \$749.99	\$0.1450
\$750.00 - \$999.99	\$0.1400
\$1,000.00 - \$2,499.99	\$0.1350
\$2,500.00 - \$4,999.99	\$0.1300
\$5,000.00 - \$9,999.99	\$0.1250
\$10,000.00 - \$24,999.99	\$0.1200
\$25,000.00 - \$49,999.99	\$0.1150
\$50,000.00 +	\$0.1100

(C) Travel Card Service

- (1) **Standard Issue**  
Per Minute Rate: \$0.25  
Per Call Surcharge: \$0.50
- (2) **Premium Issue II**  
Per Minute Rate: \$0.25  
Per Call Surcharge: \$0.00

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SECTION 4. RATES (Continued)4.44 Prime Business Select Plan II-A Service - (Continued)4.44.1 Month-to-Month Service Option Plan - (Continued)(D) Monthly Recurring Charges - (Optional)

The following monthly recurring charges apply for the Prime Business Select Plan II-A:

(1)	Toll Free Numbers (800/888) (Per 800/888 number	\$ 3.00
(2)	Account Codes Validated	\$10.00
	Non-Validated	\$ 5.00
(E)	<b>Directory Assistance (Per Call)</b>	\$0.75
(F)	<b>100% Satisfaction Guarantee</b>	

Customers subscribing to the Prime Business Select Plan II-A Month-to-Month Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for 90 days from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; and 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier. The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 4. RATES (Continued)4.44 Prime Business Select Plan II-A Service - (Continued)4.44.2 Term Commitment Option Plan

Users subscribing to this option will select a Term Commitment Period. Calls will be rated at the rates provided below which correspond with the Term Commitment Period selected by the Customer as well as a Monthly Revenue Usage Level. The Customer's Monthly Revenue Usage Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Revenue Usage Level does not include any monthly recurring fees or directory assistance charges. Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. Monthly Recurring Charges, as defined earlier in this section of the tariff, also apply for Term Commitment Customers.

(A) Direct Dialed and Toll Free Calling

PER MINUTE RATES				
Monthly Revenue Usage Level	12 Month Term	18 Month Term	24 Month Term	36 Month Term
\$0.00 - \$99.99	\$0.1375	\$0.1325	\$0.1275	\$0.1200
\$100.00 - \$249.99	\$0.1375	\$0.1325	\$0.1275	\$0.1200
\$250.00 - \$499.99	\$0.1325	\$0.1275	\$0.1225	\$0.1150
\$500.00 - \$749.99	\$0.1275	\$0.1225	\$0.1175	\$0.1100
\$750.00 - \$999.99	\$0.1225	\$0.1175	\$0.1125	\$0.1050
\$1,000.00 - \$2,499.99	\$0.1175	\$0.1125	\$0.1075	\$0.1025
\$2,500.00 - \$4,999.99	\$0.1125	\$0.1075	\$0.1025	\$0.0975
\$5,000.00 - \$9,999.99	\$0.1075	\$0.1025	\$0.0975	\$0.0925
\$10,000.00 - \$24,999.99	\$0.1025	\$0.0975	\$0.0950	\$0.0900
\$25,000.00 - \$49,999.99	\$0.0975	\$0.0950	\$0.0925	\$0.0875
\$50,000.00 +	\$0.0950	\$0.0925	\$0.0900	\$0.0850

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**SECTION 4. RATES (Continued)****4.44 Prime Business Select Plan II-A Service - (Continued)****4.44.2 Term Commitment Option Plan - (Continued)****(B) Calling Card Rates****(1) Term Commitment up to \$74,999**

Per Minute Rate: \$0.25

Per Call Surcharge: \$0.10

**(2) Term Commitment from \$75,000 to \$100,000**

Per Minute Rate: \$0.20

Per Call Surcharge: \$0.25

**(3) Term Commitment from \$100,000 to \$125,000**

Per Minute Rate: \$0.15

Per Call Surcharge: \$0.25

**(4) Term Commitment over \$125,000**

Per Minute Rate: \$0.20

Per Call Surcharge: \$0.10

**(C) Directory Assistance (Per Call) \$0.75****(D) Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to \$100.00 multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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**SECTION 4. RATES (Continued)****4.44 Prime Business Select Plan II-A Service - (Continued)****4.44.2 Term Commitment Option Plan - (Continued)****(E) 100% Satisfaction Guarantee**

Customers subscribing to the Prime Business Select Plan II-A Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for the length of the Term Commitment from the date the Customer starts utilizing the Company's service. If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; 3) cancel Customer's term agreement without liability for the Termination Penalty; and 4) if the above conditions apply within the first ninety (90) days of service, the Company will refund to the Customer, the amount of their first Prime Business Select Plan II-A invoice.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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SECTION 4. RATES (Continued)4.45 Employee Long Distance Service Program

**Employee Long Distance Service Program** is a one-way dial-out multi point residential presubscribed service designated only for employees of the Company”), its parent company, affiliates and subsidiaries. This service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

4.45.1 Rates:

<b>Per Minute</b>
\$0.1500

4.45.2 Monthly Recurring Charge: None4.45.3 Calling Card Per Minute Rates

Employees subscribing to this service will be provided with a calling card that allows them to make long distance calls while away from home. The following per minute rates apply for all calling card calls placed within the state of Missouri.

Initial Minute	Each Additional Minute
\$0.1800	\$0.1800

4.45.4 Calling Card Per Call Service Charge: None4.45.5 Calling Card Billing Increments:

Calls will be billed at an initial minimum of sixty (60) seconds, and anytime beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 4. RATES (Continued)4.46 Simply 7 Service

Simply 7 Service is a one way, dial-out multipoint service designated for residential and small business customers and is limited to three (3) telephone numbers per customer account. The service has a flat rate per minute structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

4.46.1 Rates

<b>Per Minute</b>
\$0.1200

4.46.2 Monthly Recurring Charge: \$4.95

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**SECTION 4. RATES (Continued)****4.47 Dial & Save Flat Rate Program IV**

**Dial & Save Flat Rate Program IV** is a one-way, dial-out multi point service designated for presubscribed residential customers. The service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

**4.47.1 Rates**

**Per Minute Rate:        \$0.1500**

**4.47.2 Monthly Recurring Charge: \$1.00**

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SECTION 4. RATES (Continued)4.48 Winback Program I

Winback Program I is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 24 Month Term Commitment Period.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.48.1 Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
24	\$0.0900

4.48.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

4.48.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.48.4 **Monthly Recurring Charge** \$3.00 per 800/8XX number

4.48.5 **Directory Assistance Per Call Charge** \$1.40/per call charge

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SECTION 4. RATES (Continued)**4.49 Winback Program II**

Winback Program II is a direct-dial outbound I+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 36 Month Term Commitment Period.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**4.49.1 Per Minute Rates**

Monthly Term Commitment Period	Per Minute Rate
36	\$0.0900

**4.49.2 Travel Card Usage Rates**

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

**4.49.3 Travel Card Billing Increments**

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

**4.49.4 Monthly Recurring Charge** \$3.00 per 800/8XX number

**4.49.5 Directory Assistance Per Call Charge** \$1.40/per call charge

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