BELL ATLANTIC COMMUNICATIONS, INC.
Fourth Revised Sheet 35.12 d/b/a Verizon Long Distance Cancels Third Revised Sheet 35.12

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.1 SimpleOptions, (cont'd.)

E. Usage Rates, (cont'd.)
2. Switched Access Inbound (Toll Free) Rates

| Monthly <br> Usage <br> Guarantee | Month to <br> Month | One Year Term | Three Year <br> Term |
| :--- | :--- | :--- | :--- |
| $\$ 50$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 100$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 250$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 500$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 1,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 3,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 5,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 7,500$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 10,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 15,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 20,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 30,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $*$ | $*$ |  |  |
| $*$ |  |  |  |
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| (T) |  |  |  |

*Available to existing Customers only.

John Broten, President

BELL ATLANTIC COMMUNICATIONS, INC.
Third Revised Sheet 35.12 d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.1 SimpleOptions, (cont'd.)

E. Usage Rates, (cont'd.)
2. Switched Access Inbound (Toll Free) Rates

| Monthly <br> Usage <br> Guarantee | Month to <br> Month | One Year Term | Three Year <br> Term |
| :--- | :--- | :--- | :--- |
| $\$ 50$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 100$ | $\$ 0.1500$ | $\$ .1430$ | $\$ 0.1280$ |
| $\$ 250$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 500$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 1,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 3,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 5,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 7,500$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 10,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 15,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 20,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 30,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |

*Available only to existing Customers at existing locations.

John Broten, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (cont'd.)
3.7.1 SimpleOptions, (cont'd.)
E. Usage Rates, (cont'd.)

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Service Commission
2. Switched Access Inbound (Toll Free) Rervi

| Monthly <br> Usage <br> Guarantee | Month to <br> Month | One Year <br> Term | Three Year <br> Term |
| :--- | :--- | :--- | :--- |
| $\$ 50$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 100$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 250$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 500$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 1,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 3,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 5,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 7,500$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 10,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 15,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 20,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 30,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |

*Available only to existing Customers at existing locations.


Date of Issue: March 18, 2004
Date Effective: April 17, 2004
John Broten, Director - Regulatory Aissouri ublic Bell Atlantic Communications Inc d/a/a Verizon Lonsisien Gommioeion 1320 N. Courthouse Road, 9th Floor Arlington, Virginia 22201

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### 3.7 Optional Business Services, (cont'd.)

### 3.7.1 Business Plan 2, (cont'd.)

E. Usage Rates, (cont'd.)
2. Switched Access Inbound (Toll Free) Rates

| Monthly <br> Usage <br> Guarantee | Month to <br> Month | One Year <br> Term | Three Year <br> Term |
| :--- | :--- | :--- | :--- |
| $\$ 50$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 100$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 250$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 500$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 1,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 3,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 5,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 7,500$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 10,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 15,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 20,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |
| $\$ 30,000$ | $\$ 0.1400$ | $\$ 0.1330$ | $\$ 0.1190$ |

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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3.7.1 Business Plan 2, (cont'd.)

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E. Usage Rates, (cont'd.)

Service Commission
2. Switched Access Inbound (Toll Free) Rates

| Monthly <br> Usage <br> Guarantee | Month to Month | One Year Term | Three Year Term |
| :--- | :--- | :--- | :--- |
| $\$ 100$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 500$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 1,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |
| $\$ 5,000$ | $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1280$ |

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.1 SimpleOptions, (cont'd.)

E. Usage Rates, (cont'd.)

## 3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term and a $\$ 3,000$ or $\$ 5,000$ Monthly Usage Guarantee. Existing Customers who agree to modify their service by accepting a new contract term of one or three years, at the $\$ 3,000$ or $\$ 5,000$ Monthly Usage Guarantee level will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

| Term Level | Supplemental Discount |
| :--- | :---: |
| One Year | $25 \%$ |
| Three Year | $25 \%$ |

Vincent J. Woodbury, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.1 SimpleOptions, (cont'd.)

## E. Usage Rates, (cont'd.)

3. Supplemental Discount

The Supplement Discount is available to new and returning Customers who establish new service with a one or three year term and a $\$ 3,000$ or $\$ 5,000$ Monthly Usage Guarantee. Existing Customers who contact the Company to inquire about or modify their service will also be offered the Supplemental Discount if they currently have or change to a Monthly Usage Guarantee level that is currently offered to new Customers. The Customer who currently has a $25 \%$ discount offered under the " 2008 Fast Start Long Distance Promotion" will receive the Supplemental Discount for the duration of their term commitment.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

| Term Level | Supplemental Discount |
| :--- | :---: |
| One Year | $25 \%$ |
| Three Year | $25 \%$ |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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*Material previously found on this sheet is now located on Sheet 106.

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
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Arlington, Virginia 22201

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (cont'd.)

Missouri Public

### 3.7.2 Business Plan 1

A. General Description

Business Plan 1 is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

## B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

| Access Type/Call Type | Initial <br> Increment | Additional <br> Increment |
| :--- | :--- | :--- |
| Switched Access | 18 seconds | 6 seconds |
| Travel Card | 18 seconds | 6 seconds |
| Operator Assisted | 60 seconds | 60 seconds |



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# P.S.C. MO. No. 1 <br> BELL ATLANTIC COMMUNICATIONS, INC. <br> Second Revised Sheet 35.14 d/b/a Verizon Long Distance 

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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*Material previously found on this sheet is now located on Sheet 107.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

## C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is $\$ 100.00$.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.
*Certain material previously located on this page is now found on Sheet 35.14.1

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

Missouri Public

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is $\$ 100.00$. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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*Material previously found on this sheet is now located on Sheet 108.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

C. Termination Liability, (cont'd.)

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The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;

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5. When the Customer has encountered extremely poor service, verified by higher management.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

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Service Commission
Date of Issue: June 12, 2002
Date Effective: July 12, 2002
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

# Missouri Fublic <br> SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) <br> 3.7 Optional Business Services, (cont'd.) <br> RECD NOV 282001 <br> <br> 3.7.2 Business Plan 1, (cont'd.) <br> <br> 3.7.2 Business Plan 1, (cont'd.) <br> <br> C. Termination Liability, (cont'd.) 

 <br> <br> C. Termination Liability, (cont'd.)}

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
5. When the Customer renegotiates their Plan 1 Bundled Service Option service with a two year commitment to Plan 2 with one or three year term;
6. When the customer moves from any grandfathered calling plan to Plan 1 Bundled Service Option, or to any calling plan with the same term length; or
7. When the Customer has encountered extremely poor service, verified by higher management.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

## * Certain material found on this page was previously located on Sheet 34.14 CANCEIAN

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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*Material previously found on this sheet is now located on Sheet 109.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Contidd

3.7 Optional Business Services, (cont'd.)

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Service Commission

### 3.7.2 Business Plan 1, (cont'd.)

## D. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

| Term Plan Commitment |  |  |  |
| :---: | :---: | :---: | :---: |
| Month to <br> Month | One Year <br> Term Plan | Two Year <br> Term Plan | Three Year <br> Term Plan |
| $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1350$ | $\$ 0.1280$ |

2. Switched Access Inbound (Toll Free) Rates

| Term Plan Commitment |  |  |  |  |
| :--- | :--- | :--- | :--- | :---: |
| Month to <br> Month | One Year <br> Term Plan | Two Year <br> Term Plan | Three Year <br> Term Plan |  |
| $\$ 0.1500$ | $\$ 0.1430$ | $\$ 0.1350$ | $\$ 0.1280$ |  |

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Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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*Material previously found on this sheet is now located on Sheet 110.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

## E. Minimum Spend Level

When the Customer's billing falls below a $\$ 7.50$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 7.50$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, REEOt' AUGG 022002

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

## E. Minimum Spend Level

When the Customer's billing falls below a $\$ 5.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 5.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, Intemational Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. lnbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.
B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

|  | Initial <br> Increment | Additional <br> Increment |
| :--- | :---: | ---: |
| Switched Access (Month to Month) | 60 seconds | 6 seconds |
| Switched Access (1 \& 3 Year Term) | 18 seconds | 6 seconds |
| Operator Assisted | 60 seconds | 60 seconds |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.
B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

|  | Initial <br> Increment | Additional <br> Increment |
| :--- | :---: | :---: |
| Switched Access (Month to Month) | $\frac{60 \text { seconds }}{}$ | 6 seconds |
| Switched Access (1 \& 3 Year Term) | 18 seconds | 6 seconds |
| Operator Assisted | 60 seconds | 60 seconds |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

The FirmRate Advantage Plan is only offered to Business Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, Centrex Plus, CustoPAK ${ }^{\text {SM }}$, CustoFLEX ${ }^{\text {SM }}$, ISDN PRUIIntellilinQ PRI, (purchased with a term commitment) and DSL. These services are defined in the affiliate's applicable tariffs or contracts.

The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to FirmRate Advantage that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

John Broten, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

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### 3.7.2 FirmRate Advantage Plan

A. General Description

## Service Commission

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling is also available under this plan.

The FirmRate Advantage Plan is only offered to Business Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, Centrex Plus, CustoPAK ${ }^{\text {SM }}$, CustoFLEX ${ }^{\text {SM }}$, ISDN PRI/IntellilinQ PRI, (purchased with a term commitment) and DSL. These services are defined in the affiliate's applicable tariffs or contracts.

The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to FirmRate Advantage that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Optional Business Services, (Cont'd.)

### 3.7.2 (Reserved For Future Use)

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

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3.7.2 Business Plan 1, (Cont'd.)

## E. Bundled Service Option*

The Bundled Service Option is offered to Business Plan 1 Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, CentraNet, Business DSL, Private Line, Frame Relay, ISDN PRI, ATM, SMDS and CentraNet CustoPak ${ }^{\mathrm{SM}}$. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of Company at the time of subscription to Business Plan 1 that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option.

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Business Plan 1 customers.

* This option is available only to existing Customers at existing locations.

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NOV 012003 $3{ }^{2 d}$ RS 35.16 Date of Issue: June 12, 2002 Public senvieg Monamssion Date Effective: July 12, 2002

John Broten, Director - Regulatory
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FILED JUL 122002


# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.) Missour Public senfeo Gommloaion <br> RECD SEP 05 EOOH <br> <br> 3.7.2 Business Plan 1, (Cont'd.) 

 <br> <br> 3.7.2 Business Plan 1, (Cont'd.)}

## E. Bundled Service Option

The Bundled Service Option is offered to Business Plan 1 Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, CentraNet, Business DSL, Private Line, Frame Relay, ISDN PRI, ATM, SMDS and CentraNet CustoPak ${ }^{\text {sM }}$. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of Company at the time of subscription to Business Plan 1 that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option.

Customers who wish to subscribe to the Bundled Service Option and who currently subscribe to Business Plan 1 will be able to switch to the Bundled Service Option without incurring any termination liability.

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Business Plan 1 customers.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

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### 3.7.2 Business Plan 1, (cont'd.)

## E. Bundled Service Option

The Bundled Service Option is offered to Business Plan 1 Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, CentraNet, Business DSL, Private Line, Frame Relay, FlexGrow, ISDN PRI, ATM and SMDS. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of Company at the time of subscription to Business Plan 1 that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option.

Customers who wish to subscribe to the Bundled Service Option and who currently subscribe to Business Plan 1 will be able to switch to the Bundled Service Option without incurring any termination liability.

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Business Plan 1 customers.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent ( $35 \%$ ) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan, FlexDistance Plan or SimpleOptions Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

Vincent J. Woodbury, Vice President
April 9, 2009

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent ( $35 \%$ ) of the Customer's Monthly Usage Guarantee times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan, FlexDistance Plan or SimpleOptions Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

## P.S.C. MO. No. 1

BELL ATLANTIC COMMUNICATIONS, INC.
Seventh Revised Sheet 35.17 d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.
a. Switched Access Outbound Rates

| Month to | One Year | Three Year |
| :---: | :---: | :---: |
| Month | Term | Term |
| $\$ 0.064$ | $\$ 0.060$ | $\$ 0.055$ |

b. Switched Access Inbound (Toll Free) Rates

Month to One Year Three Year Month Term Term Rate Per Minute: $\$ \mathbf{\$ 0 . 0 6 4} \quad \$ 0.060 \quad \$ 0.055$
2. (Reserved For Future Use)

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.
a. Switched Access Outbound Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Rate Per Minute: | $\$ 0.064$ | $\$ 0.060$ | $\$ 0.055$ |

b. Switched Access Inbound (Toll Free) Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Rate Per Minute: | $\$ 0.064$ | $\$ 0.060$ | $\$ 0.055$ |

2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

|  | Month to <br> Month | One Year <br> Term | Three Year <br> Term |
| :---: | :---: | :---: | :---: |
| Minimum Spend Level | $\$ 10.00$ | $\$ 5.00(\mathrm{R})$ | $\$ 5.00(\mathrm{R})$ |

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.
a. Switched Access Outbound Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Month | Term | Term |  |
| Rate Per Minute: | $\$ 0.064(\mathrm{R})$ | $\$ 0.060(\mathrm{~N})$ | $\$ 0.055(\mathrm{~N})$ |

b. Switched Access Inbound (Toll Free) Rates
$\left.\begin{array}{cccc} & \begin{array}{c}\text { Month to } \\ \text { Month }\end{array} & \begin{array}{c}\text { One Year } \\ \text { Term }\end{array} & \text { Three Year } \\ \text { Term }\end{array}\right]$ Rate Per Minute: $\quad \$ 0.064(\mathrm{R}) ~ \$ 0.060(\mathrm{~N}) ~ \$ 0.055(\mathrm{~N})$
2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

$$
\text { Minimum Spend Level } \quad \$ 10.00
$$

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd)

B. Rates and Charges

1. Usage Rates

Calls are billed in increments of one (1) minute for the initial increment and 6 seconds for each additional increment with a minimum billing of one (1) minute.
a. Switched Access Outbound Rates

Rate Per Minute: $\quad \$ 0.07$
b. Switched Access Inbound (Toll Free) Rates

$$
\text { Rate Per Minute: } \quad \$ 0.07
$$

2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Minimum Spend Level $\quad \$ 10.00$

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.2 FirmRate Advantage Plan, (cont'd)

B. Rates and Charges

1. Usage Rates

Calls are billed in increments of one (1) minute for the initial increment and 6 seconds for each additional increment with a minimum billing of one (1) minute.
a. Switched Access Outbound Rates

$$
\text { Rate Per Minute: } \quad \$ 0.07
$$

b. Switched Access Inbound (Toll Free) Rates

$$
\text { Rate Per Minute: } \quad \$ 0.07
$$

2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level (MSL) and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Minimum Spend Level $\quad \$ 8.00$

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 (Reserved For Future Use)

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BELL ATLANTIC COMMUNICATIONS, INC.
First Revised Sheet 35.17
d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, REQD' A. AUG 022002

### 3.7 Optional Business Services, (cont'd.)

### 3.7.2 Business Plan 1, (cont'd.)

## E. Bundled Service Option, (cont'd.)

1. Rates and Charges

Rate Per Minute: $\$ 0.15$
2. Minimum Spend Level

When the Customer's billing falls below a $\$ 5.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 5.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (cont'd.) Missouri Public

### 3.7.2 Business Plan 1, (cont'd.)

## E. Bundled Service Option, (cont'd.)

## 1. Rates and Charges

Rate Per Minute:
$\$ 0.15$

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Service Commission

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Arlington, Virginia 22201

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.
B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

| Switched Access <br> Monthly Usage Guarantee | Initial <br> Increment | Additional <br> Increment |
| :---: | :---: | :---: |
| $\$ 24.00$ | 1 minute | 6 seconds |
| $\$ 40.00$ | 1 minute | 6 seconds |
| $\$ 65.00$ | 1 minute | 6 seconds |
| $\$ 150.00$ | 30 Seconds | 6 seconds |
| $\$ 300.00$ | 30 Seconds | 6 seconds |
| $\$ 500.00$ | 30 Seconds | 6 seconds |
| $\$ 750.00$ | 30 Seconds | 6 seconds |
| $\$ 1,000.00$ | 30 Seconds | 6 seconds |
| $\$ 1,500.00$ | 30 Seconds | 6 seconds |

* Certain material previously located on this page is now found on page 35.19


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.
B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

| Switched Access <br> Monthly Usage Guarantee | Initial <br> Increment | Additional <br> Increment |
| :---: | :---: | :---: |
| $\$ 24.00$ | 1 minute | 6 seconds |
| $\$ 40.00$ | 1 minute | 6 seconds |
| $\$ 65.00$ | 1 minute | 6 seconds |
| $\$ 150.00$ | 30 Seconds | 6 seconds |
| $\$ 300.00$ | 30 Seconds | 6 seconds |
| $\$ 500.00$ | 30 Seconds | 6 seconds |
| $\$ 750.00$ | 30 Seconds | 6 seconds |
| $\$ 1,000.00$ | 30 Seconds | 6 seconds |
| $\$ 1,500.00$ | 30 Seconds | 6 seconds |

Date Effective: October 1, 2008
Vincent J. Woodbury, President
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
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November 9, 2008
Missouri Public

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Minimum Spend Level applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.
B. Rates and Charges

1. Billing Increments

The billing increment is determined by the Minimum Spend Level selected by the Customer. Partial increments are rounded to the next increment.

| Switched Access <br> Minimum Spend Level | Initial <br> Increment | Additional <br> Increment |
| :---: | :---: | :---: |
| $\$ 24.00$ | 1 minute | 6 seconds |
| $\$ 40.00$ | 1 minute | 6 seconds |
| $\$ 65.00$ | 1 minute | 6 seconds |
| $\$ 150.00$ | 30 Seconds | 6 seconds |
| $\$ 300.00$ | 30 Seconds | 6 seconds |
| $\$ 500.00$ | 30 Seconds | 6 seconds |
| $\$ 750.00$ | 30 Seconds | 6 seconds |
| $\$ 1,000.00$ | 30 Seconds | 6 seconds |
| $\$ 1,500.00$ | 30 Seconds | 6 seconds |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Minimum Spend Level applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.
B. Rates and Charges

1. Billing Increments

The billing increment is determined by the Minimum Spend Level selected by the Customer. Partial increments are rounded to the next increment.

| Switched Access <br> Minimum Spend Level | Initial <br> Increment | Additional <br> Increment |
| :---: | :---: | :---: |
| $\$ 24.00$ | 1 minute | 6 seconds |
| $\$ 40.00$ | 1 minute | 6 seconds |
| $\$ 65.00$ | 1 minute | 6 seconds |
| $\$ 150.00$ | 30 Seconds | 6 seconds |
| $\$ 300.00$ | 30 Seconds | 6 seconds |
| $\$ 500.00$ | 30 Seconds | 6 seconds |
| $\$ 750.00$ | 30 Seconds | 6 seconds |
| $\$ 1,000.00$ | 30 Seconds | 6 seconds |
| $\$ 1,500.00$ | 30 Seconds | 6 seconds |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Minimum Spend Level applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.
B. Rates and Charges

## 1. Billing Increments

The billing increment is determined by the Minimum Spend Level selected by the Customer. Partial increments are rounded to the next increment.

| Switched Access <br> Minimum Spend Level | Initial <br> Increment | Additional <br> Increment |
| :---: | :---: | :---: |
| $\$ 24.00$ | 1 minute | 6 seconds |
| $\$ 40.00$ | 1 minute | 6 seconds |
| $\$ 65.00$ | 1 minute | 6 seconds |
| $\$ 150.00$ | 30 Seconds | 6 seconds |
| $\$ 300.00$ | 30 Seconds | 6 seconds |
| $\$ 500.00$ | 30 Seconds | 6 seconds |

## Cancelled

John Broten, President
April 15, 2006

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan

A. General Description

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The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat per minute rate, regardless of distance. A Minimum Spend Level applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling is also available under this plan.
B. Rates and Charges

1. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

| Access Type/Call Type | Initial <br> Increment | Additional <br> Increment |
| :--- | :--- | :--- |
| Switched Access | 1 minute | 6 seconds |
| Dedicated Access | 1 minute | 6 seconds |
| Travel Card | 1 minute | 6 seconds |
| Operator Assisted | 1 minute | 1 minute |



## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

| Monthly <br> Usage | Month to Month <br> Usage Rate | 1 Year Term <br> Usage Rate | 3 Year Term <br> Usage Rate |
| :---: | :---: | :---: | :---: |
| $\$ 24.00$ | Per Minute | $\$ 0.060$ | $\$ 0.057$ |
| $\$ 40.00$ | $\$ 0.057$ | $\$ 0.054$ | $\$ 0.051$ |
| $\$ 65.00$ | $\$ 0.055$ | $\$ 0.052$ | $\$ 0.048$ |
| $\$ 150.00$ | $\$ 0.053$ | $\$ 0.050$ | $\$ 0.047$ |
| $\$ 300.00$ | $\$ 0.051$ | $\$ 0.048$ | $\$ 0.045$ |
| $\$ 500.00$ | $\$ 0.048$ | $\$ 0.046$ | $\$ 0.043$ |
| $\$ 750.00$ | $\$ 0.047$ | $\$ 0.044$ | $\$ 0.041$ |
| $\$ 1,000.00$ | $\$ 0.046$ | $\$ 0.043$ | $\$ 0.040$ |
| $\$ 1,500.00$ | $\$ 0.045$ | $\$ 0.042$ | $\$ 0.038$ |
|  |  |  |  |
|  |  |  |  |

Vincent J. Woodbury, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
2. Monthly Usage Guarantee

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

| Monthly <br> Usage | Month to Month <br> Usage Rate | 1 Year Term <br> Usage Rate | 3 Year Term <br> Usage Rate |
| :---: | :---: | :---: | :---: |
| $\$ 24.00$ | $\$ e r$ Minute | $\$ 0.060$ | $\$ 0.057$ |
| $\$ 40.00$ | $\$ 0.057$ | $\$ 0.054$ | $\$ 0.051$ |
| $\$ 65.00$ | $\$ 0.055$ | $\$ 0.052$ | $\$ 0.048$ |
| $\$ 150.00$ | $\$ 0.053$ | $\$ 0.050$ | $\$ 0.047$ |
| $\$ 300.00$ | $\$ 0.051$ | $\$ 0.048$ | $\$ 0.045$ |
| $\$ 500.00$ | $\$ 0.048$ | $\$ 0.046$ | $\$ 0.043$ |
| $\$ 750.00$ | $\$ 0.047$ | $\$ 0.044$ | $\$ 0.041$ |
| $\$ 1,000.00$ | $\$ 0.046$ | $\$ 0.043$ | $\$ 0.039$ |
| $\$ 1,500.00$ | $\$ 0.045$ | $\$ 0.042$ | $\$ 0.038$ |

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level (MSL) in any full billing period, a shortfall charge will be applied which is equal to the difference between the MSL and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MSL.

Usage Rates are determined according to the Term Commitment and MSL selected by the Customer.

| Minimum <br> Spend Level | Month to Month <br> Usage Rate <br> Per Minute | 1 Year Term <br> Usage Rate <br> Per Minute | 3 Year Term <br> Usage Rate <br> Per Minute |
| :---: | :---: | :---: | :---: |
| $\$ 24.00$ | $\$ 0.060$ | $\$ 0.057$ | $\$ 0.051$ |
| $\$ 40.00$ | $\$ 0.057$ | $\$ 0.054$ | $\$ 0.048$ |
| $\$ 65.00$ | $\$ 0.055$ | $\$ 0.052$ | $\$ 0.047$ |
| $\$ 150.00$ | $\$ 0.053$ | $\$ 0.050$ | $\$ 0.045$ |
| $\$ 300.00$ | $\$ 0.051$ | $\$ 0.048$ | $\$ 0.043$ |
| $\$ 500.00$ | $\$ 0.048$ | $\$ 0.046$ | $\$ 0.041$ |
| $\$ 750.00$ | $\$ 0.047$ | $\$ 0.044$ | $\$ 0.040$ |
| $\$ 1,000.00$ | $\$ 0.046$ | $\$ 0.043$ | $\$ 0.039$ |
| $\$ 1,500.00$ | $\$ 0.045$ | $\$ 0.042$ | $\$ 0.038$ |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level (MSL) in any full billing period, a shortfall charge will be applied which is equal to the difference between the MSL and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MSL.

Usage Rates are determined according to the Term Commitment and MSL selected by the Customer.

| Minimum <br> Spend Level | Month to Month <br> Usage Rate <br> Per Minute | 1 Year Term <br> Usage Rate <br> Per Minute (N) | 3 Year Term <br> Usage Rate <br> Per Minute (N) |
| :---: | :---: | :---: | :---: |
| $\$ 24.00$ | $\$ 0.060$ | $\$ 0.057(\mathrm{~N})$ | $\$ 0.051(\mathrm{~N})$ |
| $\$ 40.00$ | $\$ 0.057$ | $\$ 0.054(\mathrm{~N})$ | $\$ 0.048(\mathrm{~N})$ |
| $\$ 65.00$ | $\$ 0.055$ | $\$ 0.052(\mathrm{~N})$ | $\$ 0.047(\mathrm{~N})$ |
| $\$ 150.00(\mathrm{~N})$ | $\$ 0.053(\mathrm{~N})$ | $\$ 0.050(\mathrm{~N})$ | $\$ 0.045(\mathrm{~N})$ |
| $\$ 300.00(\mathrm{~N})$ | $\$ 0.051(\mathrm{~N})$ | $\$ 0.048(\mathrm{~N})$ | $\$ 0.043(\mathrm{~N})$ |
| $\$ 500.00(\mathrm{~N})$ | $\$ 0.048(\mathrm{~N})$ | $\$ 0.046(\mathrm{~N})$ | $\$ 0.041(\mathrm{~N})$ |

John Broten, President

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)

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2. Minimum Spend Level

When the Customer's billing falls below the Minimum Spend Level (MSL) in any full billing period, a shortfall charge will be applied which is equal to the difference between the Minimum Spend Level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the MSL. Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.


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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

| Term Level | Supplemental Discount |
| :--- | :---: |
| One Year | $25 \%$ |
| Three Year | $25 \%$ |

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

B. Rates and Charges, (cont'd.)
3. Supplemental Discount

The Supplement Discount is available to new and returning Customers who establish new service with a one or three year term and a $\$ 3,000$ or $\$ 5,000$ Monthly Usage Guarantee. Existing Customers who contact the Company to inquire about or modify their service will also be offered the Supplemental Discount if they currently have or change to a Monthly Usage Guarantee level that is currently offered to new Customers. The Customer who currently has a $25 \%$ discount offered under the " 2008 Fast Start Long Distance Promotion" will receive the Supplemental Discount for the duration of their term commitment.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

| Term Level | Supplemental Discount |
| :--- | :---: |
| One Year | $25 \%$ |
| Three Year | $25 \%$ |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

## C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35\%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.3 FlexDistance Plan, (cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent ( $35 \%$ ) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MSL to which they were originally subscribed.

BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed $1+$ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customerprovided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.
B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and

2 Unlimited IntraLATA toll calling.
Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.4 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate or SimpleOptions depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, Firm Rate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

REC'D MAY 192004
3.7 Optional Business Services, (Cont'd.)

### 3.7.4 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate or SimpleOptions depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Month-to-Month Service unless the Customer selects another Optional Business Service.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.4 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service, (cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan, described in Section 6.24.1, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

REC'D MAY 192004

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.4 Business Unlimited Long Distance Service, (cont'd.)

C. Limitations of Service, (cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Month-to-Month service, described in Section 6.24.1, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (cont'd.)
D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700,976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.
2. Rates

Monthly Recurring Charge, per line $\quad \$ 30.00$
Toll Free, per minute $\$ 0.06$
Domestic Travel Card, per minute $\$ 0.36$

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.
A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

| Access Type/Call Type | Initial | Additional |
| :--- | :--- | :--- |
| Increment | Increment |  |
| Switched Access | 18 Seconds | 6 seconds |
| Travel Card | 18 Seconds | 6 seconds |
| Operator Assisted | 1 minute | 1 minute |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.
A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

| Access Type/Call Type | Initial <br> Increment | Additional <br> Increment |
| :--- | :--- | :--- |
| Switched Access | 18 Seconds | 6 seconds |
|  |  |  |
| Travel Card | 18 Seconds | 6 seconds |
| Operator Assisted | 1 minute | 1 minute |

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.
A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

| Access Type/Call Type | Initial | Additional |
| :--- | :--- | :--- |
|  | Increment | Increment |
| Switched Access | 18 Seconds | 6 seconds |
| Dedicated Access | 6 Seconds | 6 seconds |
| Travel Card | 18 Seconds | 6 seconds |
| Operator Assisted | 1 minute | 1 minute |

John Broten, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan, (cont'd.)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent ( $35 \%$ ) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan, (cont'd.)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent ( $35 \%$ ) of the Customer's Monthly Usage Guarantee times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Eighth Revised Sheet 35.25 Cancels Seventh Revised Sheet 35.25

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to <br> Month | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Rate Per Minute: | $\$ 0.190$ | $\$ 0.070$ | $\$ 0.060$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Month | Term | Term |  |
| Rate Per Minute: | $\$ 0.190$ | $\$ 0.070$ | $\$ 0.060$ |

D. (Reserved For Future Use)

## P.S.C. MO. No. 1

BELL ATLANTIC COMMUNICATIONS, INC.
Seventh Revised Sheet 35.25 d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Month | Term | Term |  |
| Rate Per Minute: | $\$ 0.170$ | $\$ 0.070$ | $\$ 0.060$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Rate Per Minute: | Month | Term | Term |
| \$0.170 | $\$ 0.070$ | $\$ 0.060$ |  |

D. (Reserved For Future Use)

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to <br> Month | One Year <br> Term | Three Year |
| :---: | :---: | :---: | :---: |
| Term |  |  |  |
| Rate Per Minute: | $\$ 0.170$ | $\$ 0.070$ | $\$ 0.060$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Rate Per Minute: | Month | Term | Term |
| R | $\$ .170$ | $\$ 0.070$ | $\$ 0.060$ |

D. Minimum Spend Level

When the Customer's billing falls below a $\$ 19.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 19.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Vincent J. Woodbury, President

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Rate Per Minute: | $\$ 0.150$ | $\$ 0.070$ | $\$ 0.060$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Month | Term | Term |  |
| Rate Per Minute: | $\$ 0.150$ | $\$ 0.070$ | $\$ 0.060$ |

D. Minimum Spend Level

When the Customer's billing falls below a $\$ 19.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 19.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Vincent J. Woodbury, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to | One Year | Three Year |
| :---: | :---: | :---: | :---: |
|  | Month | Term | Term |
| Rate Per Minute: | $\$ 0.150$ | $\$ 0.070$ | $\$ 0.060$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to <br> Month | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Rate Per Minute: | $\$ 0.150$ | $\$ 0.070$ | $\$ 0.060$ |

D. Minimum Spend Level

When the Customer's billing falls below a $\$ 15.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 15.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

|  | Month to <br> Month | One Year <br> Term | Three Year |
| :---: | :---: | :---: | :---: |
| Term |  |  |  |
| Rate Per Minute: | $\$ 0.150$ | $\$ 0.070(\mathrm{~N})$ | $\$ 0.060(\mathrm{~N})$ |

2. Switched Access Inbound (Toll Free) Rates

|  | Month to <br> Month | One Year | Three Year |
| :---: | :---: | :---: | :---: |
| Tate Per Minute: | $\$ 0.150$ | $\$ 0.070(\mathrm{~N})$ | $\$ 0.060(\mathrm{~N})$ |

When the Customer's billing falls below a $\$ 10.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 10.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

B. Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.
a. Switched Access Outbound Rates

Per Minute Rate:
b. Switched Access Inbound (Toll Free) Rates

> Per Minute Rate:
C. Minimum Spend Level

When the Customer's billing falls below a $\$ 10.00$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 10.00$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

B. Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.
a. Switched Access Outbound Rates

> Per Minute Rate:
b. Switched Access Inbound (Toll Free) Rates

Per Minute Rate:
$\$ 0.15$
C. Minimum Spend Level

When the Customer's billing falls below a $\$ 9.50$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 9.50$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

John Broten, President

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.7 Optional Business Services, (Cont'd.)

### 3.7.5 FirmRate Plus Plan

B. Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.
a. Switched Access Outbound Rates

Per Minute Rate:
b. Switched Access Inbound (Toll Free) Rates

Per Minute Rate:
C. Minimum Spend Level

When the Customer's billing falls below a $\$ 8.50$ minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the $\$ 8.50$ minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Travel Card Services

### 4.1.1 General Description

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

Vincent J. Woodbury, Vice President

## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Travel Card Services

### 4.1.1 General Description

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Marianas Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Travel Card Services

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### 4.1.1 General Description

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Marianas Islands; 3) a version that allows calls to a designated telephone only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

Date of Issue: December 5, 2003

## SECTION 4 - MISCELLANEOUS SERVICES MiGEOUFP PUOHC

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### 4.1 Travel Card Services

## RECHOUNN 042003

### 4.1.1 General Description

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions: 1) an unlimited version offers calling anywhere, including to international locations, except to blocked countries; 2) a version limited to domestic calling allows calling only within the 50 United States and the District of Columbia, Guam, Puerto Rico, US Virgin Islands, and the Northern Marianas Islands; 3) a final version allows calls to a designated telephone number only, which can originate outside the United States.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

## CANCELLED



BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Third Revised Sheet 36
Cancel Second Revised Sheet 36

## SECTION 4 - MISCELLANEOUS SERVICES

## Misseafi Public

### 4.1 Travel Card Services

## REC'O MAY O1 2002

### 4.1.1 General Description

## Service Commission

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions: 1) an unlimited version offers calling anywhere, including to international locations, except to blocked countries; 2) a version limited to domestic calling allows calling only within the 50 United States and the District of Columbia, Guam, Puerto Rico, US Virgin Islands, and the Northern Marianas Islands; 3) a final version allows calls to a designated telephone number only, which can originate outside the United States.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

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## SECTION 4 - MISCELLANEOUS SERVICESA 1 issouri Public

4.1 Travel Card Services

REC'D APR 302001

### 4.1.1 General Description

Service Commission
Travel Card Services are available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates, including usage and per call charges, vary based on which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions: 1) an unlimited version offers calling anywhere, including to international locations, except to blocked countries; 2) a version limited to domestic calling allows calling only within the 50 United States and the District of Columbia, Guam, Puerto Rico, US Virgin Islands, and the Northern Mariana Islands; 3) a final version allows calls to a designated telephone number only, which can originate outside the United States.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.9 BACI Travel Card Service

### 3.9.1 General

Optional BACI Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via BACI Operator services. Travel Card Service is offered only to Customers with lines presubscribed to BACI services. The applicable rates, including usage and per call charges, vary based on which BACI rate plan is selected by the Customer. In addition, a per call service charge as specified in Section 3.9.3 applies when operator assistance is provided by the Company.

### 3.9.2 Rates

## A. Plan A Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## 1. Usage Charges

Rate Per Minute

|  | InterLATA | IntraLATA |
| :--- | :--- | :---: |
| Day | $\$ 0.350$ | $\$ 0.350$ |
| Evening | $\$ 0.350$ | $\$ 0.350$ |
| Night/Weekend | $\$ 0.350$ | $\$ 0.350$ |

2. Per Call Charge $\$ 0.00$ CANCEIIFO

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.9 BACI Travel Card Service



### 3.9.1 General

Optional BACI Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via BACI Operator services. Travel Card Service is offered only to Customers with lines presubscribed to BACI services. The applicable rates, including usage and per call charges, vary based on which BACI rate plan is selected by the Customer. In addition, a per call service charge as specified in Section 3.9.3 applies when operator assistance is provided by the Company.

### 3.9.2 Rates

## A. Plan A Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## 1. Usage Charges

Rate Per Minute

|  | InterLATA | IntraLATA |
| :--- | :--- | :---: |
| Day | $\$ 0.500$ | $\$ 0.400$ |
| Evening | $\$ 0.500$ | $\$ 0.400$ |
| Night/Weekend | $\$ 0.500$ | $\$ 0.400$ |

2. Per Call Charge

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## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.2 Residential Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

## A. Usage Charges

1. Type 1 Travel Card

| Rate Per Minute | $\underline{\text { InterLATA }}$ | IntraLATA |
| :--- | :--- | :--- |
| All times of day | $\$ 0.75$ | $\$ 0.75$ |

2. Type 2 Travel Card

Rate Per Minute
All times of day
InterLATA IntraLATA
$\$ 0.50 \quad \$ 0.50$
B. Per Call Charges (InterLATA and IntraLATA)

1. Type 1 Travel Card $\$ 0.75$
2. Type 2 Travel Card $\$ 0.00$

| Rate Per Minute | InterLATA | IntraLATA |
| :--- | :--- | :--- |
| All times of day | $\$ 0.50$ | $\$ 0.50$ |

## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.2 Residential Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. LDMTS rates apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services and Optional Calling Plan rates apply to Customers who are presubscribed to the Company for long distance services.

## A. Usage Charges

1. LDMTS

Rate Per Minute
All times of day
2. Optional Calling Plans

Rate Per Minute
All times of day
B. Per Call Charges (InterLATA and IntraLATA)

1. LDMTS Customers
$\$ 0.75$
2. Optional Calling Plan Customers

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$\$ 0.00$ Missouri Public
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$\frac{\text { InterLATA }}{\$ 0.75} \frac{\text { IntraLATA }}{\$ 0.75}$
$\frac{\text { InterLATA }}{\$ 0.50} \frac{\text { IntraLATA }}{\$ 0.50}$ $\$ 0.50 \quad \$ 0.50$

SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.2 Residential Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.
A. Usage Charges

1. LDMTS Usage Charges

Rate Per Minute InterLATA IntraLATA All times of day \$0.75
2. Optional Calling Plans Usage Charges

| Rate Per Minute | InterLATA | IntraLATA |
| :--- | :--- | :--- |
| All times of day | $\$ 0.50$ | $\$ 0.50$ |

B. Per Call Charges (InterLATA and IntraLATA)

1. LDMTS Customers
$\$ 0.75$
Without Specific Travel
Card Package
2. Optional Calling $\$ 0.00$ Plan Customers

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\$0.75

IntraLATA $\$ 0.50$

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Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
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Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Fourth Revised Sheet 37
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SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.2 Residential Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

Rate Per Minute
All times of day

InterLATA $\$ 0.50$

IntraLATA $\$ 0.50$
B. Per Call Charges (InterLATA and IntraLATA)

1. LDMTS Customers

Without Specific Travel
Card Package
2. Optional Calling

Plan Customers

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## SECTION 4 - MISCELLANEOUS SERVICES, (CONDIDSsouri Public

### 4.1 Travel Card Services, (Cont'd.)

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### 4.1.2 Residential Travel Card Service

## Service Commission

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.
A. Usage Charges

| Rate Per Minute | InterLATA | IntraLATA |
| :---: | :--- | :--- |
| All times of day | $\$ 0.50$ | $\$ 0.50$ |

## B. Per Call Charges

1. LDMTS Customers $\$ 0.80$

Without Specific Travel
Card Package
$\begin{array}{lll}\text { 2. } \begin{array}{l}\text { Optional Calling } \\ \text { Plan Customers }\end{array} & \$ 0.00 & \$ 0.00 \\ & & \end{array}$

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SECTION 4 - MISCELLANEOUS SERVICES, (Conf'd? ${ }^{\text {So }}$ (

### 4.1 Travel Card Services, (cont'd.)

REC'D APR 302001

### 4.1.2 Residential Travel Card Service

Service Commission
Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.
A. Usage Charges

| Rate Per Minute | InterLATA | IntraLATA |
| :---: | :--- | :--- |
| All times of day | $\$ 0.35$ | $\$ 0.35$ |

B. Per Call Charges
$\begin{array}{llr}\text { 1. } & \begin{array}{l}\text { LDMTS Customers } \\ \text { Without Specific Travel } \\ \text { Card Package }\end{array} & \$ 0.80 \\ \text { 2. } & \begin{array}{l}\text { Optional Calling } \\ \text { Plan Customers }\end{array} & \$ 0.00 \\ & & \end{array}$

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* Certain material found on this sheet was previously located on Sheet 36.

Missouri Public

* Material previously found on sheets $36,37,38$, and 39 is now incorporated in the rates on this sheet.


## P.S.C. MO. No. 1

BELL ATLANTIC COMMUNICATIONS, INC.
First Revised Sheet 37
d/b/a Verizon Long Distance


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BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

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db/a Verizon Long Distance
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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.9 Travel Card Service, (cont'd.)

#  

3.9.2 Rates, (cont'd.)

## B. Plan B Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## 1. Usage Charges

Rate Per Minute

|  | InterLATA |
| :--- | :--- |
| Peak | $\$ 0.500$ |
| Off-Peak | $\$ 0.500$ |
|  |  |
|  | IntraLATA |
| Peak | $\$ 0.400$ |
| Off-Peak | $\$ 0.400$ |

## 2. Per Call Charges <br> $\$ 0.00$

## CANCEIIFN



Date of Issue: July 3, 2000
Date Effective: August 6, 2000
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201
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## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.3 Business Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

## A. Usage Charges

1. Type 1 Travel Card Rate Per Minute \$0.75
2. Type 2 Travel Card

Month to Month $\quad \$ 0.3600$
1 Year Term $\$ 0.3400$
2 Year Term $\$ 0.3200$
3 Year Term $\quad \$ 0.3100$
B. Per Call Charges

1. Type 1 Travel Card $\$ 0.75$
2. Type 2 Travel Card $\$ 0.00$


## A. Usage Charges

1. LDMTS Usage $\quad$| Rate Per Minute |
| :--- |
| $\$ 0.75$ |
2. Optional Calling Plans

B. Per Call Charges
3. LDMTS Customers $\$ 0.75$
4. Optional Calling
$\$ 0.00$
Missouri Public
Plan Customers
REC'D MAY 312002
Service Commission


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SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)
4.1 Travel Card Services, (Cont'd.)

### 4.1.3 Business Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

1. LDMTS Usage

Rate Per Minute
$\$ 0.75$

## Missouri Public

RECD OCT 032001

## Service Commission

2. Optional Calling Plans Usage

## Per Minute

Month to Month
1 Year Term $\$ 0.3000$

2 Year Term
\$0.2850
3 Year Term

$$
\$ 0.2700
$$

$$
\$ 0.2550
$$

## B. Per Call Charges

| 1. | LDMTS Customers <br> Without Specific Travel <br> Card Package | $\$ 0.75$ |
| :--- | :--- | :--- |
| 2. | Optional Calling <br> Plan Customers | $\$ 0.00$ |
|  |  |  |

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Date of Issue: October 3, 2001

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Service Commission
John Broten, Director - Regulatory
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Arlington, Virginia 22201

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### 4.1 Travel Card Services, (contd.)

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### 4.1.3 Business Travel Card Service

Service Commission Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

|  | Per Minute |
| :--- | :--- |
| Month to Month | $\$ 0.3000$ |
| 1 Year Term | $\$ 0.2850$ |
| 2 Year Term | $\$ 0.2700$ |
| 3 Year Term | $\$ 0.2550$ |

## B. Per Call Charges

1. LDMTS Customers
$\$ 0.80$
Without Specific Travel Card Package
2. Optional Calling
$\$ 0.00$
Plan Customers


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Service Commission

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

### 4.1.4 Away from Home

## A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, American Samoa, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

### 4.1.4 Away from Home

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REC'D JUN 142002

## A. General Description


#### Abstract

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Marianas Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days


# Missouri Public <br> FRED JUL 162002 <br> Service Commission 

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

## Missouri Public

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### 4.1 Travel Card Services, (cont'd.)

Service Commissiol

## A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers three domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Marianas Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days. Due to temporary billing system limitations, this Service is not offered to Customers who are billed by an affiliated local exchange company.

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Missouri Public
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Service Commission

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

### 4.1.4 Away from Home

## A. General Description

The Away from Home calling card plan is offered to residential Customers, featuring three levels of domestic travel card packages designed to meet varying Customer requirements. This plan also includes lower toll free and Residential Personal Toll Free Number rates. This plan allows Customers to originate long distance calls via a Company provided toll free number. Customers will be billed a flat rate for each call that originates and terminates within the mainland U.S., Alaska, Hawaii, Guam, Puerto Rico, and U.S. Virgin Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. If the Customer has an existing long distance plan that provides travel card and toll free rates, enrolling in this plan will override the Plan rates. A monthly recurring charge may apply. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more that 60 days.

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# SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.) 

### 4.1 Travel Card Services, (cont'd.)

REC'D APR 302001

## A. General Description

The Away from Home calling card plan is offered to residential Customers, featuring three levels of domestic travel card packages designed to meet varying Customer requirements. This plan also includes lower toll free and Personal 800 Number rates. This plan allows Customers to originate long distance calls via a Company provided toll free number. Customers will be billed a flat rate for each call that originates and terminates within the mainland U.S., Alaska, Hawaii, Guam, Puerto Rico, and U.S. Virgin Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. If the Customer has an existing long distance plan that provides travel card and toll free rates, enrolling in this plan will override the Plan rates. A monthly recurring charge may apply. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more that 60 days.


Missouri Public

* Material previously found on this sheet is now incorporated in the ratespngheity 012001

Service Commission

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'嘘)

3.9 BACI Travel Card Service, (cont'd.)
3.9.2 Rates, (cont'd.)
C. Plan C Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

1. Usage Charges

Rate Per Minute

$$
\begin{array}{ll}
\text { InterLATA } & \text { IntraLATA } \\
\$ 0.350 & \$ 0.350
\end{array}
$$

2. Per Call Charges $\$ 0.00$

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BELL ATLANTIC COMMUNICATIONS, INC.
Original Sheet 38 d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.9 BACI Travel Card Service, (cont'd.)

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### 3.9.2 Rates, (cont'd.)

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## C. Plan C Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

1. Usage Charges

Rate Per Minute

| InterLATA | IntraLATA |
| :--- | :--- |
| $\$ 0.500$ | $\$ 0.400$ |

2. Per Call Charges

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## BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Seventh Revised Sheet 39
Cancels Sixth Revised Sheet 39

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

### 4.1.4 Away from Home, (cont'd.)

## B. Rates and Charges

1. Plan 1-Basic Package

Travel Card: $\quad \$ 0.50$ per minute
Per Call Charge: $\quad \$ 0.00$
Toll Free
(Including Residential Personal
Toll Free Number)
$\$ 0.25$ per minute
2. Plan 2 - Standard Package *

Travel Card
$\$ 0.25$ per minute
Toll Free
(Including Residential Personal
Toll Free Number)
$\$ 0.20$ per minute
Monthly Recurring Charge $\$ 1.00$
3. Plan 3-Deluxe Package *

Travel Card
$\$ 0.10$ per minute
Toll Free
(Including Residential Personal
Toll Free Number)
$\$ 0.10$ per minute
Monthly Recurring Charge
\$4.95
Plus Package
4. Plan 4 - Travel Card:
$\$ 0.10$ per minute
Per Call Charge:
$\$ 0.00$
Toll Free
(Including Residential Personal
Toll Free Number): $\quad \$ 0.10$ per minute
Monthly Recurring Charge $\quad \$ 3.00$

* Plans 2 and 3 are not available to new Customers.

BELL ATLANTIC COMMUNICATIONS, INC.
Sixth Revised Sheet 39 d/b/a Verizon Long Distance

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (cont'd.)
4.1.4 Away from Home, (cont'd.)
B. Rates and Charges

1. Plan 1 - Basic Package

Travel Card:
$\$ 0.50$ per minute
Per Call Charge: $\$ 0.00$
SEP 212002
Toll Free
(Including Residential Personal
Toll Free Number)
$\$ 0.25$ per minute
2. Plan 2 - Standard Package

Travel Card
$\$ 0.25$ per minute
Toll Free
(Including Residential Personal
Toll Free Number)
Monthly Recurring Charge
$\$ 0.20$ per minute
$\$ 1.00$
3. Plan 3 - Deluxe Package

Travel Card
$\$ 0.10$ per minute
Toll Free
(Including Residential Personal
Toll Free Number)
$\$ 0.10$ per minute
Monthly Recurring Charge \$4.95
Plus Package
4. Plan 4 - Travel Card:
$\$ 0.10$ per minute
Per Call Charge:
$\$ 0.00$
Toll Free
(Including Residential Personal
Toll Free Number):
$\$ 0.10$ per minute
Monthly Recurring Charge Missouri Pustigo

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Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

4.1.4 Away from Home, (cont'd.)

## B. Rates and Charges

1. Plan 1-Basic Package

Travel Card: $\quad \$ 0.50$ per minute
Per Call Charge: $\quad \$ 0.00$ per call
Toll Free
(Including Residential Personal Toll Free Number)
2. Plan 2 - Standard Package

Travel Card
Toll Free
(Including Residential Personal
Toll Free Number)

Monthly Recurring Charge
$\$ 1.00$
3. Plan 3 - Deluxe Package

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Travel Card
Toll Free
(Including Residential Personal
Toll Free Number)
Monthly Recurring Charge
$\$ 0.10$ per minute
$\$ 0.10$ per minute

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Fourth Revised Sheet 39
Cancels Third Revised Sheet 39

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.) Missouri Public

### 4.1 Travel Card Services, (cont'd.)

### 4.1.4 Away from Home, (cont'd.)

## B. Rates and Charges

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\end{aligned}
$$

1. Plan 1-Basic Package

Travel Card:
Per Call Charge:
Toll Free
(Including Personal 800 Number) $\$ 0.25$ per minute
2. Plan 2-Standard Package

Travel Card $\quad \$ 0.25$ per minute
Toll Free
(Including Personal 800 Number) $\$ 0.20$ per minute
Monthly Recurring Charge
$\$ 1.00$
3. Plan 3 - Deluxe Package

Travel Card
Toll Free
(Including Personal 800 Number) $\$ 0.10$ per minute

Monthly Recurring Charge $\$ 4.95$
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Date of Issue: August 21,200fublic eenace Corminauwabate Effective: September 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201
Missouri Public

Service Commission

# BELL ATLANTIC COMMUNICATIONS, INC. <br> d/b/a Verizon Long Distance 

Third Revised Sheet 39
Cancels Second Revised Sheet 39

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.) <br> 4.1.4 Away from Home, (cont'd.)

## B. Rates and Charges

Missouri Public
REC'D APR 302001
Service Commission

1. Plan 1-Basic Package

Travel Card: $\quad \$ 0.35$ per minute
Per Call Charge: $\quad \$ 0.00$ per call
Toll Free
(Including Personal 800 Number): $\$ 0.25$ per minute
2. Plan 2 - Standard Package
$\begin{array}{ll}\text { Travel Card } & \$ 0.25 \text { per minute } \\ \begin{array}{c}\text { Toll Free } \\ \text { (Including Personal } 800 \text { Number) }\end{array} & \$ 0.20 \text { per minute }\end{array}$
Monthly Recurring Charge $\quad \$ 1.00$
3. Plan 3 - Deluxe Package

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Travel Card $\$ 0.10$ per minute Toll Free
(Including Personal 800 Number) $\$ 0.10$ per minute
Monthly Recurring Charge
$\$ 4.95$
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## * Material previously found on this sheet is now incorporated in the rates on Sheet 37.

### 3.9.2 Rates, (cont'd.)

## D. Plan D Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## 1. Usage Charges

Rate Per Minute


|  | InterLATA |
| :--- | :--- |
| Monday - Friday | $\$ 0.350$ |
| Saturday - Sunday | $\$ 0.350$ |

IntraLATA
Monday - Friday $\$ 0.350$
Saturday - Sunday
$\$ 0.350$
2. Per Call Charges $\$ 0.00$
E. Plan F Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

1. Usage Charges
Rate Per Minute $\$ 0.3500$ ELED
2. Per Call Charges $\$ 0.00$

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## BELL ATLANTIC COMMUNICATIONS, INC.

 d/b/a Verizon Long DistanceFirst Revised Sheet 39
Cancels Original Sheet 39

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)
MECEMVE
3.9 BACI Travel Card Service, (cont'd.) MAR 2 \& 2001
3.9.2 Rates, (cont'd.)

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D. Plan D Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

1. Usage Charges

Rate Per Minute

| Monday - Friday | InterLATA |
| :--- | :--- |
| Saturday - Sunday | $\$ 0.350$ |
|  | $\$ 0.350$ |
|  |  |
|  | IntraLATA |
| Monday - Friday | $\$ 0.350$ |
| Saturday - Sunday | $\$ 0.350$ |

Monday - Friday
\$0.350
2. Per Call Charges $\$ 0.00$

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## BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 BACI Travel Card Service, (cont'd.)

3.9.2 Rates, (cont'd.)

## D. Plan D Travel Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

1. Usage Charges

Rate Per Minute
InterLATA
Monday - Friday $\$ 0.500$
Saturday - Sunday
$\$ 0.500$

Monday - Friday
IntraLATA
Saturday - Sunday
$\$ 0.400$
Saturday - Sunday $\$ 0.400$
2. Per Call Charges $\$ 0.00$

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## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.1 Travel Card Services, (Cont'd.)

### 4.1.5 Travel Card Options

## A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

$$
\text { Per Leg Charge } \quad \$ 0.00
$$

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.1 Travel Card Services, (cont'd.)

Missouri Public

### 4.1.5 Travel Card Options

REC'D APR 302001

## A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Per Leg Charge $\$ 3.00$
Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

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Service Commission
*Material previously found on this sheet is now incorporated in the rates on Sheet 37.
${ }^{*}$ Certain material previously located on this sheet is now found on Sheet 36.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.9 BACI Travel Card Service, (cont'd.)

MAR 222001

### 3.9.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.9 BACI Travel Card Service, (cont'd.)

### 3.9.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

|  | Customer-Dialed <br> Destination Number | Operator-Dialed <br> Destination Number |
| :--- | :---: | :---: |
| Operator Assistance, Station | $\$ 3.95$ | $\$ 3.95$ |
| Operator Assistance, Person to Person | $\$ 6.75$ | $\$ 6.75$ |

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BELL ATLANTIC COMMUNICATIONS, INC.
Fifth Revised Sheet 41 d/b/a Verizon Long Distance


## Missouri Public

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Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
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April 9, 2009
Missouri Public

## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)lissouri Public

REC'D JUL 312001

### 4.2.1 General Description

## Service Commission

Joint Offer Card Service is available to Residential Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card. Customers may originate telephone calls by dialing the Company-designated access numbers or via BACl operator services. An additional per call service charge as specified in Section 4.4.17 applies when operator assistance is provided by the Company.

### 4.2.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

> Rate Per Minute

> InterLATA
> $\$ 0.750$
All Times of Day

## B. Per Call Charge

> Rate per call

$$
\$ 0.75
$$

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Service Commission

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

Missouri Public

### 4.2 Joint Offer Card Service

### 4.2.1 General Description

REC'D APR 302001
Joint Offer Card Service is available to Customerswhiafealsoeûtomersiofn another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card. Customers may originate telephone calls by dialing the Company-designated access numbers or via BACI operator services. An additional per call service charge as specified in Section 4.4.17 applies when operator assistance is provided by the Company.

### 4.2.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

Rate Per Minute
All Times of Day $\quad \$ 0.500$

## B. Per Call Charge

Rate per call
$\$ 0.00$

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)
3.10 Joint Offer Card Service

### 3.10.1 General

Joint Offer Card Service is available to Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card. Customers may originate telephone calls by dialing the Company-designated access numbers or via BACI operator services. An additional per call service charge as specified in Section 3.10.3 applies when operator assistance is provided by the Company.

### 3.10.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

Rate per minute

Day Rate Period
Evening Rate Period
Night/Weekend Rate Period
Day Rate Period
Evening Rate Period
Night/Weekend Rate Period

InterLATA
$\$ 0.500$
$\$ 0.500$
$\$ 0.500$
IntraLATA

$$
\$ 0.500
$$

$\$ 0.500$
$\$ 0.500$

## B. Per Call Charge

Rate per call CANCELIFD
$\$ 0.00$ Missouri Public Sonlise Gemmlasien FLED MAY 012009

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Joint Offer Card Service

Joint Offer Card Service is available to Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card. Customers may originate telephone calls by dialing the Company-designated access numbers or via BACI operator services. An additional per call service charge as specified in Section 3.10.3 applies when operator assistance is provided by the Company.

### 3.10.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

Rate per minute

|  | InterLATA |  |
| :--- | :--- | :---: |
| Day Rate Period | $\$ 0.350$ | (R) |
| Evening Rate Period | $\$ 0.350$ | I |
| Night/Weekend Rate Period | $\$ 0.350$ | (R) |
|  |  |  |
|  | IntraLATA | (R) |
| Day Rate Period | $\$ 0.350$ | 1 |
| Evening Rate Period | $\$ 0.350$ | (R) |
| Night/Weekend Rate Period | $\$ 0.350$ |  |

B. Per Call Charge

Rate per call
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$\$ 0.00$

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Joint Offer Card Service

### 3.10.1 General

Joint Offer Card Service is available to Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card. Customers may originate telephone calls by dialing the Company-designated access numbers or via BACI operator services. An additional per call service charge as specified in Section 3.10.3 applies when operator assistance is provided by the Company.

### 3.10.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

## A. Usage Charges

Rate per minute

| Day Rate Period | InterLAIA |
| :--- | :--- |
| Evening Rate Period | $\$ 0.440$ |
| Night/Weekend Rate Period | $\$ 0.440$ |
|  | $\$ 0.440$ |
|  |  |
|  | IntraLATA |
| Day Rate Period | $\$ 0.400$ |
| Evening Rate Period | $\$ 0.400$ |
| Night/Weekend Rate Period | $\$ 0.400$ |

## B. Per Call Charge

Rate per call CANCELLED $\$ 0.00$

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.2 Joint Offer Card Service, (cont'd.)

### 4.2.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

First Revised Sheet 42
Cancels Original Sheet 42

# RECEIVED <br> SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) <br> 3.10 Joint Offer Card Service, (cont'd.) <br> MAR 222001 <br> <br> 3.10.3 Operator Assistance <br> <br> 3.10.3 Operator Assistance <br> When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. 

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.2.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Joint Offer Card Service, (cont'd.)

### 3.10.3 Operator Assistance



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When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

|  | Customer-Dialed <br> Destination Number | Operator-Dialed <br> Destination Number |
| :--- | :---: | :---: |
| Operator Assistance, Station | $\$ 3.95$ | $\$ 3.95$ |
| Operator Assistance, Person to Person | $\$ 6.75$ | $\$ 6.75$ |

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.3 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

### 4.3.1 Directory Assistance Rates

Directory Assistance, Per Call $\$ 0.95$

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.3 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

### 4.3.1 Directory Assistance Rates

Directory Assistance, Per Call

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BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 43
Cancels First Revised Sheet 43
Missouri Public

## SECTION 4 - MISCELLANEOUS SERVICES, (Gqİt'd.)APR 302001

### 4.3 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

### 4.3.1 Directory Assistance Rates

> Directory Assistance, Per Call
$\$ 0.95$

### 4.3.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Per Completed Call
$\$ 0.50$

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* Certain material previously located on this sheet is now found on Sheet 35.1.
* Material found on this sheet was previously located on Sheet 50.


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) Missour Publio <br> 3.11 Plan E Service <br> Sonice commínion <br> 3.11.1 General Description

Plan E Service is offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all interstate direct-dialed calling. Plan E Service utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of $\$ 10.00$. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via cash or credit card from the authorized agent or financial institution prior to crediting an account. Account details including calling activity and other charges may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.11 Plan E Service

### 3.11.1 Regulations



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Plan E Service is offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Service Customers receive a single flat rate per minute, 24 hours a day, seven days a week. Plan E Service utilizes Customerprovided switched access lines that are presubscribed to the Company.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of $\$ 10.00$. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Customer's prepaid account. The Company must receive verification of payments made via cash or credit card from the authorized agent or financial institution prior to crediting an account. Account details including calling activity and other charges may be viewed by the Customer at a Web site designated by the Company via the Internet at no extra charge. Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Customer's prepaid account balance.

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Date of Issue: July 3, 2000
Date Effective: August 6, 2000
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.3 Directory Assistance, (cont'd.)

### 4.3.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

> Per Completed Call

Rate Per Minute
\$0.18
The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.
*Certain material found on this sheet was previously located on Sheet 43.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.
4.4.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.18 below.
4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.4.17.
4.4.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

## * Certain material previously located on this sheet is now found on Sheet 35.2. <br> * Material found on this sheet was previously located on Sheet 51.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.11 Plan E Service, (cont'd.)

### 3.11.1 General Description, (cont'd.)

For the Residential Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted Residential Customer-elected charges, e.g., charges for statements of account. The Residential Customer who elects pre-paid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Residential Customer's option, the Residential Customer will also be notified of the available balance for calling at the end of each call. The Residential Customer will receive warning messages as the account balance is nearing depletion. Once the Residential Customer's available balance for calling has been depleted, the Residential Customer will be unable to place a new call, or continue a current call, using the Company's Plan E service until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this tariff.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a pro-rated refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check, regardless of the method of payment.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Plan E Service, (cont'd.)

## REC'D JUL O 22000

For the Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted the PICC under the Company's applicable FCC tariffs, and Customerelected charges, e.g., charges for statements of account. The Customer who elects prepaid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Customer's option, the Customer will also be notified of the available balance for calling at the end of each call. The Customer will receive warning tones as the account balance is nearing depletion. Once the Customer's available balance for calling has been depleted, the Customer will be unable to place a new call, or continue a current call, using the Company's Plan E service until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this tariff.

The Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a pro-rated refund within 90 days of cancellation. All refunds will be provided to the Customer of record by check, regardless of the method of payment.

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

4.4.6 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
4.4.7 The caller and billed party, if difference from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
4.4.8 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4.4.9 Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
4.4.10 Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
4.4.11 Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
4.4.12 Company will route all 0 - or 00 - emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
4.4.13 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
4.4.14 Company will refuse operator services to traffic aggregators which block access to other Companies.
4.4.15 Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

## * Material found on this sheet was previously located on Sheet 52.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

4.4.16 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Authorization Codes or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

* Certain material previously located on this sheet is now found on Sheet 35.4* Material found on this sheet was previously located on Sheet 53.


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Plan E Service, (cont'd.)
3.11.2 Rates and Charges

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Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

A one-time installation credit applies per account when a Customer first subscribes to Plan E Service or switches from another plan to Plan E. If the Customer cancels Plan $E$ service before utilizing the entire installation credit, then the Company will not refund to the Customer any unused installation/activation credit.

Prepaid Service Rate per Minute: $\quad \$ 0.11$
Travel Card Rate per Minute: $\quad \$ 0.25$
(For a description of this service, see Section 3.9.1 of this tariff)
Directory Assistance Charge
Per call:
\$0.50
(For a description of this service, see Section 4.1 of this tariff)
Account Statement: $\quad \$ 1.95$ per account statement
Activation Credit: $\$ 5.00$

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.11 Plan E Service, (cont'd.)

### 3.11.2 Rates and Charges

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Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The following rates and charges for calling services do not include the PICC charge set forth in the Company's FCC No. 3 tariff. The PICC charge will be deducted monthly from the Residential Customer's prepaid account at the rate set forth in Section 2.7 of the Company's FCC No. 3 tariff.

Prepaid Service Rate per Minute: $\quad \$ 0.11$
Travel Card Rate per Minute: $\quad \$ 0.25$
(For a description of this service, see Section 3.9.1 of this tariff)
Directory Assistance Charge
Per call:
\$0.50
(For a description of this service, see Section 4.1 of this tariff)
Account Statement: $\quad \$ 1.95$ per account statement

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

### 4.4.17 Per Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.4.8 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.
Customer Dialed Calling Card Station ..... $\$ 0.00$
Operator Assisted Calling Card Station ..... \$3.45
Operator Assisted Station to Station: ..... $\$ 3.45$
Billed Collect: ..... \$3.45
Billed to Third Party ..... \$3.45
Operator Assisted Person to Person ..... $\$ 6.50$

* Material found on this sheet was previously located on Sheet 54.


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option

### 3.12.1 General Description

## MISSOURI Public Service Commission

The Personal Toll Free Service (PTFS) Option is available to Residential Customers for terminating telephone calls. PTFS is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

PTFS call origination is available from all interstate locations. PTFS call termination
is available to all domestic locations served by the Company. The Customerdesignated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), $500,700,900,976$, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

PTFS is free to the calling party. All charges are billed to the PTFS Residential Customer, the called party, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to PTFS, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their PTFS option.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

PTFS toll-free numbers may not be assigned or transferred for use with service provided by another carrier.

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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option

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### 3.12.1 General Description

REC'D JUL O 22000
The Personal Toll Free Service (PTFS) Option is available to Customers for terminating telephone calls. PTFS is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

PTFS call origination is available from all domestic locations. PTFS call termination is available to all domestic locations served by the Company. The Customerdesignated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), $500,700,900,976$, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

PTFS is free to the calling party. All charges are billed to the PTFS Residential Customer, the called party, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to PTFS, in addition to the applicable usage charges and per call service charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their PTFS option.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

PTFS toll-free numbers may not be assigned or transferred for use with service provided by another carrier.
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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

### 4.4.18 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

## A. IntraLATA Usage Rates

| Peak |  | Off-Peak |  |
| :--- | :--- | :--- | :--- |
| InitialMinute | EachAdd'IMi <br> nute | InitialMinute | EachAdd'IMi <br> nute |
| $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ |

B. InterLATA Usage Rates

| Peak |  | Off-Peak |  |
| :--- | :--- | :--- | :--- |
| InitialMinute | EachAdd'IMi <br> nute | InitialMinute | EachAdd'IMi <br> nute |
| $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ |

*Material found on this sheet was previously located on Sheet 58.

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option, (cont'd.)

### 3.12.2 Basic PTFS

## Public Service Commission

PTFS is offered to Residential Customers for domestic, intrastate calling inbound to the Customer's designated terminating number. To call the Customer's designated terminating number, Consumers must dial the Company-designated toll free (800, 888,877 , etc.) terminating number and 4 -digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may access the management platform and change the termination number to an alternate telephone number, as specified above. A Company-designated security code will be assigned to the Customer for making changes to their PFTS option via the management platform.

### 3.12.3 PTFS Plus

PTFS Plus allows Customers to have calls routed to up to ten different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the PTFS Plus 4-digit PINs by accessing the management platform.

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* Certain material previously located on this page is now found on Page 48.

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# MISSOURI <br> Public Service Commission 

Date of Issue: January 26, 2001
Date Effective: February 27, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option, (cont'd.)

3.12.2 Basic PTFS

## REC'D JUL O 32000

PTFS is offered to Residential Customers for domestic, intrastate calling inbound to the Customer's designated terminating number. To call the Customer's designated terminating number, Consumers must dial the Company-designated toll free ( 800 , 888,877 , etc.) terminating number and 4 -digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may access the management platform and change the termination number to an alternate telephone number, as specified above. A Company-designated security code will be assigned to the Customer for making changes to their PFTS option via the management platform.

### 3.12.3 Rates

PTFS Rates

## 1. Usage Charges

Per minute rate:
Basic \$0.25

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

### 4.4.19 Operator Services Safeguards

The following terms and conditions apply to services provided from Aggregator locations.
(A) Unanswered Calls

The Company will not bill for unanswered calls in areas where equal access is available. Furthermore, the Company will not knowingly bill for unanswered calls where equal access is not available.
(B) Call Splashing

The Company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the Company will not bill for a call that does not reflect the location of the origination of the call, unless the aforementioned conditions have been met.

## (C) Call Branding

The Company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; (B) permit the customer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, and the methods by which complaints concerning such charges, or collection practices will be resolved.

## * Material found on this sheet was previously located on Sheet 59.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.4 Operator Services, (cont'd.)

### 4.4.19 Operator Services Safeguards, (cont'd.)

(D) Subscriber/Aggregator Compliance

The Company will ensure that each subscriber location for which the Company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the Company believes the subscriber is in violation of the requirements of this tariff.
(E) Posting

Each location owner or Aggregator utilizing Company's services shall post on or near the telephone instrument information pertaining to Company's operator services as provided by Company.

## (F) Access to Carrier of Choice

The Company does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers' access codes and/or calling sequences provided to their customers.
(G) Emergency Service

Each location owner or Aggregator shall post instructions on how to reach the nearest emergency service provider and Company will pass all emergency calls to the appropriate emergency service at no charge.
(H) Location Surcharges

The Company will not collect location surcharges on behalf of Aggregators.

* Material found on this sheet was previously located on Sheet 60.

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services

### 4.5.1 Business Toll Free Service

## A. General Description

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. Calls to the Customer's Business Toll Free Service number can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange, subject to the Area of Service options specified by the Customer pursuant to paragraph C on page 49 of this tariff. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

## B. Business Toll Free Service Number Assignment

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the $800 / 888$ Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services

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### 4.5.1 Business Toll Free Service

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A. General Description

Business Toll Free Service provides for the termination of in-bound toll free $800 / 888$ calls to one-party exchange access lines or to dedicated access facilities. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.
B. Business Toll Free Service Number Assignment

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the $800 / 888$ Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.


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## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option, (cont'd.)

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### 3.12.4 Rates and Charges

A. Usage Charges
$\begin{array}{lll}\text { Per minute rate: } & \frac{\text { Basic }}{\$ 0.25} & \frac{\text { Plus }}{\$ 0.14}\end{array}$
B. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Personal Toll Free Service Option Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has PTFS billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.

$$
\text { Monthly Recurring Charge: } \quad \frac{\text { Basic }}{\$ 0.00} \quad \frac{\text { Plus }}{\$ 3.95}
$$

C. Platform Change Management Per Call Charge

Platform changes can be made by the Customer to alter the terminating location telephone number of PTFS or PTFS Plus service. Thirty (30) change calls can be made to the management platform during any billing cycle at no charge. A Platform Change Charge applies for each call placed to the PTFS or PTFS Plus management platform in excess of the 30 -call allowance. When operator assistance is required to assist the Customer with changes, a per call charge applies to each request.
Platform Change Management Charge: $\quad \frac{\text { Per Call }}{\$ 0.75}$

Operator Assistance Charge per assistance request: $\$ 1.20$

* Certain material found on this page was previously located on Page 47.


## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.12 Personal Toll Free Service Option, (cont'd.)



### 3.12.3 Rates, (cont'd.)

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2. Monthly Recurring Charges

The Monthly Recurring Charge applies whether or not the Customer receives any calls. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has PTFS billed to the main account.

$$
\text { Monthly Recurring Charge: } \quad \frac{\text { Basic }}{\$ 0.00}
$$

3. Per Call Service Charge

Per call charges apply for calls placed to the PTFS management platform for changes made to the Customer's termination location. Thitty (30) such changes may be made at no charge per billing cycle.

Per call charge
after 30 changes in one billing cycle:
$\$ 0.75$
4. Operator Assistance

When operator assistance is provided by the Company operator to make changes to the management platform, a per call service charge applies. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

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Per call charge
$\$ 1.20$

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.1 Business Toll Free Service, (cont'd.)

C. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.
D. Rates and Charges

|  | Peak |  |  | Off-Peak |
| :--- | :--- | :--- | :--- | :--- |
|  | Initial Minute | Each Additional <br> Minute | Initial Minute | Each Additional <br> Minute |
| IntraLATA | $\$ 0.21$ | $\$ 0.21$ | $\$ 0.21$ | $\$ 0.21$ |
| InterLATA | $\$ 0.21$ | $\$ 0.21$ | $\$ 0.21$ | $\$ 0.21$ |

* Material previously located on this sheet is now found on Sheets 35.5 and 35.6.


# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) <br> 3.13 Plan F Service <br> Missourt Public <br> service Commissian <br> <br> 3.13.1 General Description 

 <br> <br> 3.13.1 General Description}

Plan F Service is offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

A Monthly Recurring Charge (MRC) applies to each line presubscribed to the Company's Plan F Service. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Travel Card, Optional Personal Toll Free Service and any International calling) is included in the MRC as specified in Section 3.13 .2 below. Interstate service is provided in accordance with the corresponding interstate tariff. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual minutes used. When service is used for both interstate and intrastate calling, the MRC in section 3.13.2 applies only once. Additional minutes are available and billed on a per minute basis as set forth below.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.


Date of Issue: March 30, 2001
Date Effective: May 1,2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.13 Plan F Service

### 3.13.1 General Description

Plan F Service is offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

A Monthly Recurring Charge (MRC) applies to each line presubscribed to the Company's Plan F Service. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Travel Card, Optional Personal Toll Free Service and any International calling) is included in the MRC as specified in Section 3.13 .2 below. Interstate service is provided in accordance with the corresponding interstate tariff. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual minutes used. When service is used for both interstate and intrastate calling, the MRC in section 3.13.2 applies only once. Additional minutes are available and billed on a per minute basis as set forth below.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

### 3.13.2 Rates and Charges

| Monthly Recurring <br> Charge | Minutes Allotted in <br> Monthly Recurring <br> Charge | Additional Per <br> Minute Charge over <br> Allotment |
| :---: | :---: | :---: |
| $\$ 15.00^{* *}$ | $180^{* *}$ | $\$ 0.22$ per minute** |
| $\$ 24.00$ | 300 | $\$ 0.22$ per minute |
| $\$ 39.00$ | 500 | $\$ 0.22$ per minute |

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** Available only to existing Customers.
APR 222001

Date of Issue: March 22, 2001
Public Service Commissifin Effective: April 22,2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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### 3.13 Plan F Service

### 3.13.1 General Description

Plan F Service is offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

A Monthly Recurring Charge (MRC) applies to each line presubscribed to the Company's Plan F Service. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Travel Card, Optional Personal Toll Free Service and any International calling) is included in the MRC as specified in Section 3.13 .2 below. Interstate service is provided in accordance with the corresponding interstate tariff. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual minutes used. When service is used for both interstate and intrastate calling, the MRC in section 3.13.2 applies only once. Additional minutes are available and billed on a per minute basis as set forth below.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

### 3.13.2 Rates and Charges

| Monthly Recurring <br> Charge | Minutes Allotted in <br> Monthly Recurring <br> Charge | Additional Per <br> Minute Charge over <br> Allotment |
| :---: | :---: | :---: |
| $\$ 15.00$ | 180 | $\$ 0.22$ per minute |
| $\$ 24.00$ | 300 | $\$ 0.22$ per minute |
| $\$ 39.00$ | 500 | $\$ 0.22$ per minute |

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Public Service Commission MISSOURI

## SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

### 3.13 Plan F Service

3.13.1 General Description

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Plan F Service is offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

A Monthly Recurring Charge (MRC) applies to each line presubscribed to the Company's Plan F Service. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Travel Card, Optional Personal Toll Free Service and any International calling) is included in the MRC as specified in Section 3.13 .2 below. Interstate service is provided in accordance with the corresponding interstate tariff. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual minutes used. When service is used for both interstate and intrastate calling, the MRC in section 3.13.2 applies only once. Additional minutes are available and billed on a per minute basis as set forth below.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

### 3.13.2 Rates and Charges

| Monthly Recurring <br> Charge | Minutes Allotted in <br> Monthly Recurring <br> Charge | Additional Per <br> Minute Charge over <br> Allotment |
| :---: | :---: | :---: |
| $\$ 15.00$ | 180 | $\$ 0.15$ per minute |
| $\$ 24.00$ | 300 | $\$ 0.12$ per minute |
| $\$ 39.00$ | 500 | $\$ 0.08$ per minute |

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.2 (Reserved For Future Use)

* Material previously located on this sheet is now found on Sheet 106.


### 4.5 Toll Free Services, (cont'd.)

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Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

## B. Rates and Charges

|  |  |  | Peak |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :---: | :---: |
|  | Initial Minute |  | Each Additional <br> Minute | Initial Minute |  | Each Additional <br> Minute |
| IntraLATA | $\$ 0.26$ | $\$ 0.26$ | $\$ 0.26$ | $\$ 0.26$ |  |  |
| InterLATA | $\$ 0.26$ | $\$ 0.26$ | $\$ 0.26$ | $\$ 0.26$ |  |  |

* Material previously located on this sheet is now found on Sheet 43.


## Service Commission

## SECTION 4 - MISCELLANEOUS SERVICES

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### 4.1 Directory Assistance

Directory Assistance is available to the Customer using the Company's communicatforsission services. The Directory Assistance charge applies to each Directory Assistance call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

### 4.1.1 Directory Assistance Rates

> Directory Assistance, per call:
$\$ 0.95$
If the Customer receives an incorrect telephone number and notifies the Company, a credit allowance for Directory Assistance shall be provided.

### 4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

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4.1 Directory Assistance

Directory Assistance is available to the Customer using the Company's communications services. The Directory Assistance charge applies to each Directory Assistance call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

### 4.1.1 Directory Assistance Rates

Directory Assistance, per call:
If the Customer receives an incorrect telephone number and notifies the Company, a credit allowance for Directory Assistance shall be provided.

### 4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges.

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Per Completed Call CANCEIIFD
```



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Date Effective: August 6, 2000
John Broten, Director - Regulatory
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Arlington, Virginia 22201

Second Revised Sheet 51 Cancels First Revised Sheet 51

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.3 (Reserved For Future Use)

First Revised Sheet 51
Cancels Original Sheet 51

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

4.5.3 Personal 800 Number
A. General Description

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## Service Commission

Personal 800 Number is a toll free service that provides a telephone number for residential Customers to receive calls. Toll free calls can originate anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada and must terminate in the U.S. Mainland. This service utilizes a four digit Personal Identification Number (PIN) combined with a Company owned toll free number. Because Personal 800 Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customer may have multiple toll free numbers per account. An additional nine PINs will be reserved for 30 days. Call detail is available on the Customer's monthly statement at no additional charge.

Customer can reroute toll free calls to another location at no additional charge. There are no monthly or recurring charges associated with this service. Customer must select, or have selected, the Company as the Primary Interexchange Carrier (PIC) in order for Customer to subscribe to this service. Distinctive Ring and Area Code Selection are not available with Personal 800 Number. Customer must have touch tone dialing to complete the toll free call. Minimum Service period for Personal 800 Number is one month.

## B. Rates and Charges

|  | Peak |  | Off-Peak |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Initial Minute | Each Additional | Initial Minute | Each Additional |
| IntraLATA | $\$ 0.28$ | $\$ 0.28$ | $\$ 0.21$ | $\$ 0.21$ |
| InterLATA | $\$ 0.28$ | $\$ 0.28$ | $\$ 0.21$ | $\$ 0.2$ issouri Public |

### 4.2 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.
4.2.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
4.2.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
4.2.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2 .18 below.
4.2.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.2 .17 below.
4.2.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.4 Residential Personal Toll Free Number

## A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customerdesignated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888,877 , etc.), $500,700,900,976$, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd R $_{\text {Missouri Public }}$

### 4.5 Toll Free Services, (cont'd.)

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### 4.5.4 Residential Personal Toll Free Number

## A. General Description

Service Commission

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877 , etc.), $500,700,900,976$, public or semi-public pay telephone numbers and directory assistance ( 411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number pptionsouri Public

## SECTION 4 - MISCELLANEOUS SERVICES, (Contidisouri Public

### 4.5 Toll Free Services, (cont'd.)

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### 4.5.4 Residential Personal Toll Free Number

## A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all interstate locations. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877 , etc.), $500,700,900,976$, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.


Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Nunbetiofoldif Public

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.4 Residential Personal Toll Free Number, (cont'd.)

## B. Basic Option

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free ( $800,888,877$, etc.) terminating number and 4 -digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at not additional charge.

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.
C. Plus Option *

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

* The Plus Option is not available to new Customers.


## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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### 4.5.4 Residential Personal Toll Free Number, (cont'd.)

## B. Basic Option

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free ( $800,888,877$, etc.) terminating number and 4 -digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at not additional charge.

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

## C. Plus Option

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digitpiNissoun Public

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.5 Toll Free Services, (cont'd.)

### 4.5.4 Residential Personal Toll Free Number, (cont'd.)

D. Rates and Charges

1. Usage Charges
Per minute rate: $\quad \frac{\text { Basic }}{\$ 0.25} \quad \frac{\text { Plus * }}{} \quad \$ 0.05$
2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Residential Personal Toll Free Number Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has Residential Personal Toll Free Number billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.

Monthly Recurring Charge: $\quad$| Basic | $\frac{\text { Plus * }}{}$ |
| :--- | :--- | :--- |
| $\$ 0.00$ | $\$ 3.95$ |

* The Plus Option is not available to new Customers.


## SECTION 4 - MISCELLANEOUS SERVICES, (Contid. Souri Pupic

### 4.5 Toll Free Services, (cont'd.)

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### 4.5.4 Residential Personal Toll Free Number, (cont'd.)

D. Rates and Charges

1. Usage Charges
Per minute rate: $\quad \frac{\text { Basic }}{\$ 0.25} \quad \frac{\text { Plus }}{\$ 0.05}$
2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Residential Personal Toll Free Number Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has Residential Personal Toll Free Number billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.
Monthly Recurring Charge: $\quad \frac{\text { Basic }}{\$ 0.00} \quad \frac{\text { Plus }}{\$ 3.95}$

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## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.6 Residential Account Code Service

### 4.6.1 General Description

Residential Account Code Service offers different levels of security and cost management.
Account codes can be associated to a Customer's switched access line. The Customer will be
required to input appropriate codes before the domestic or international long distance call is
Residential Account Code Service offers different levels of security and cost management.
Account codes can be associated to a Customer's switched access line. The Customer will be
required to input appropriate codes before the domestic or international long distance call is
Residential Account Code Service offers different levels of security and cost management.
Account codes can be associated to a Customer's switched access line. The Customer will be
required to input appropriate codes before the domestic or international long distance call is processed.

Unvalidated Account Codes - managed by the Customer to categorize and secure
telecommunications expenditures and access. The Customer must notify the Company with
the number of digits that will be used. The Company's network will authorize calls only if an
account code with the correct number of digits $(2$ to 6$)$ is dialed. The Customer controls the
Unvalidated Account Codes - managed by the Customer to categorize and secure
telecommunications expenditures and access. The Customer must notify the Company with
the number of digits that will be used. The Company's network will authorize calls only if an
account code with the correct number of digits $(2$ to 6$)$ is dialed. The Customer controls the
Unvalidated Account Codes - managed by the Customer to categorize and secure
telecommunications expenditures and access. The Customer must notify the Company with
the number of digits that will be used. The Company's network will authorize calls only if an
account code with the correct number of digits $(2$ to 6$)$ is dialed. The Customer controls the
Unvalidated Account Codes - managed by the Customer to categorize and secure
telecommunications expenditures and access. The Customer must notify the Company with
the number of digits that will be used. The Company's network will authorize calls only if an
account code with the correct number of digits $(2$ to 6$)$ is dialed. The Customer controls the assignment of actual numbers dialed.

Validated Account Codes - managed by the Customer to categorize and secure telecommunications expenditures and access. The Customer must provide the Company with telecommunications expenditures and access. The Customer must provide the Company with
a list of account codes that will be used. The Company's network will authorize calls only if an account code with the correct number of digits ( 2 to 6 ) and sequencing of digits is dialed. All account code assignments (adds/deletions/changes) must be placed through the Company.
The Customer may request up to 50 codes per account. If the Customer has more than one All account code assignments (adds/deletions/changes) must be placed through the Company.
The Customer may request up to 50 codes per account. If the Customer has more than one line in an account, the Validated Account Code functionality will only be placed on the line(s) designated by the Customer.

This service is available where network and billing system capabilities permit.

## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

## 4.6 (Reserved For Future Use)

## Cancelled

January 21, 2006
Public Service Commission MISSOURI

First Revised Sheet 52
Cancels Original Sheet 52

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

## 4.6 [Reserved for future use]

Missouri Public
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## SECTION 4 - MISCELLANEOUS SERVICES, (ContGdinice Conniniowelon

### 4.2 Operator Services, (cont'd.)

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4.4.6 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
4.4.7 The caller and billed party, if difference from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
4.4.8 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4.4.9 Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
4.4.10 Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
4.4.11 Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
4.4.12 Company will route all 0 - or 00 -emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
4.4.13 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
4.4.14 Company will refuse operator services to traffic aggregators which block access to other Companies.
4.4.15 Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorizedinteraxchange Companies.

## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

### 4.6 Residential Account Code Service

### 4.6.2 Rates and Charges

| Residential Account Codes | Monthly Recurring Charge, <br> per account |
| :--- | :---: |
| Unvalidated Account Codes: | $\$ 2.50$ |
|  |  |
| Validated Account Codes: | $\$ 5.00$ |
| - with a Domestic Calling Plan | $\$ 1.00$ |
| - with both a Domestic and International Calling Plan | $\$ 1.00$ |
| - for presubscribed residential Customers who are certified <br> as disabled by their LEC. | $\$ 1.00$ |
| - for residential Customers who subscribe to Plan K <br> Unlimited |  |

## SECTION 5 - PROMOTIONS

### 5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers. These promotions will be subject to prior notification to and approval by the Commission.

### 5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

* Material located on this sheet was previously found on Sheet 62.
* Material previously located on this sheet is now found on Sheet 45.


## 

4.2 Operator Services, (cont'd.)
4.2.16 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone number, or by blocking calls using certain Customer Authorization Codes or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Companydesignated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported Monthly <br> Long Distance Spending | Applicable Free Minutes For Three <br> Complete Invoice Cycles |
| :---: | :--- |
| $\$ 0.00-\$ 9.99$ | 0 |
| $\$ 10.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

This offer is valid until February 16, 2003.

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 54 Cancels First Revised Sheet 54 Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.)

REC'D APR 302001

### 5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported Monthly Long Distance Spending | Applicable Free Minutes For Three Complete Invoice Cycles | CANCELIED |
| :---: | :---: | :---: |
| \$0.00-\$14.99 | 0 |  |
| \$15.00-\$24.99 | 30 |  |
| \$25.00-\$49.99 | 60 - | 3 JRS 54 |
| \$50.00 + | $90 \ldots$ Pubti | Senvice Comm MISSOURI |

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion. Missouri Public
This offer is valid until December 31, 2001

* Material located on this sheet was previously found on Sheet 63. FILED JUN 012001 * Material previously located on this sheet is now found on Sheet 46.

Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

First Revised Sheet 54


SECTION 4 - MISCELLANEOUS SERVICES, (Cont ${ }^{+}$d.)
MAR 222001
4.2 Operator Services, (cont'd.)

Public Sorvice Commission

### 4.2.17 Per Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.2.18 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

| Customer Dialed Calling Card Station | $\$ 0.00$ |  |
| :--- | ---: | :--- |
| Operator Assisted Calling Card Station | $\$ 3.45 \quad$ (I) |  |
| Operator Assisted Station to Station: | $\$ 3.45$ | (I) |
| Billed Collect: | $\$ 3.45$ | $(\mathbf{I})$ |
| Billed to Third Party | $\$ 3.45$ | (I) |
| Operator Assisted Person to Person | $\$ 6.50$ | (I) |

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Public Service Commission

BELL ATLANTIC COMMUNICATIONS, INC.
Original Sheet 54 d/b/a Verizon Long Distance

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.2 Operator Services, (cont'd.)

### 4.2.17 Per Call Service Charges



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The following Per-Call Service Charges apply in addition to the charges specified in Section 4.2.18 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the highet of the two charges is applied. The following charges apply in all rate periods.
CANCEIIED
IntraLATA Rates


Class of Call

- Billing Method

|  | Missouri Publico Sarvice Commitaion 01-001 |  |
| :---: | :---: | :---: |
| Date of Issue: July 3, 2000 | FLED AUGO6 2000 | Date Effective: August 6,2000 |

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Companydesignated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported Monthly <br> Long Distance Spending | Promotion Duration(\# of <br> Complete Bill Cycles) | Applicable Percent Discount |
| :--- | :--- | :--- |
| $\$ 0.00-\$ 9.99$ | 0 | 0 |
| $\$ 10.00-\$ 24.99$ | 1 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 3 | $33 \%$ |
| $\$ 50.00+$ | 6 | $10 \%$ |

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

This offer is valid until February 16, 2003.

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 55
Cancels First Revised Sheet 55
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.) REC'D APR 302001

### 5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Companydesignated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Promotion Duration <br> (\# of Complete Bill <br> Cycles) | Applicable Percent <br> Discount |
| :---: | :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 | 0 |
| $\$ 15.00-\$ 24.99$ | 1 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 3 | $33 \%$ |
| $\$ 50.00+$ | 6 | $10 \%$ |

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

Missouri Public
This offer is valid until December 31, 2001.

* Material located on this sheet was previously found on Sheet 64.

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Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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Public Service Commission

BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (cont'd.)
4.2.17 Per-Call Service Charges, (cont'd.)

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REC'D JUL O 32000
A. IntraLATA Rates, (cont'd.)

| Class of Call - Billing Method | Per Call Service Charge by access method |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $0+$ or 00- Dialed |  | Company-Provided Access |  |
|  | Customer <br> Dialed <br> Destination <br> No. with Live or Automated <br> Operator <br> Assistance | Operator <br> Dialed <br> Destination <br> Number | Customer Dialed Destination No. with Live or Automated Operator Assistance | Operator <br> Dialed Destination Number |
| Person-to-Person, eratyen |  | $3$ | 4iver | $19$ |
| - Billed to Non-BACI and Non-Joint Offer Calling Card | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - Billed Collect | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - Billed to Third Party | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - All Other | \$4.90 | \$6.05 | \$4.90 | \$6.05 |

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## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported Monthly Long <br> Distance Spending | Applicable Free Minutes For Three <br> Complete Invoice Cycles |
| :--- | :--- |
| $\$ 0.00-\$ 9.99$ | 0 |
| $\$ 10.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This offer is valid until February 16, 2003.

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 56 Cancels First Revised Sheet 56

## SECTION 5 - PROMOTIONS, (Cont'd.)

REC'D APR $302001(\mathrm{~T})$

### 5.5 Reserved Free Minutes Promotion

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This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will tot carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance Spending | Applicable Free Minutes For <br> Three Complete Invoice Cycles |
| :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 |
| $\$ 15.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This offer is valid until December 31, 2001.

* Material located on this sheet was previously found on Sheet 65.


## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

[Reserved For Future Use]

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Public Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (cont'd.)
4.2.17 Per-Call Service Charges, (cont'd.)


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## B. InterLATA Rates

| Class of Call <br> - Billing Method | Per Call Service Charge by access method |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 0+ or 00- Dialed |  | Company-Provided Access |  |
|  | Customer <br> Dialed <br> Destination No. with Live or Automated Operator Assistance | Operator <br> Dialed Destination Number | Customer Dialed Destination No. with Live or Automated Operator Assistance | Operator <br> Dialed Destination Number |
| Customer Dialed Calling Card Station (fully automated) |  |  |  |  |
| - Billed to Non-BACI and Non-Joint Offer Calling Card | \$0.00 | N/A | \$0.00 | N/A |
| Operatorstation meremerat | Watereme | Exartas | Yesmexme | Wrateriva |
| - Billed to Non-BACI and Non-Joint Offer Calling Card | \$2.25 | \$2.25 | \$2.25 | \$2.25 |
| - Billed Collect | \$2.25 | \$3.40 | \$2.25 | \$3.40 |
| - Billed to Third Party | \$2.35 | \$3,50 | \$2.35 | \$3.50 |
| - All Other | \$2.25 | \$3.40 | \$2.25 | \$3.40 |

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John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor Arlington, Virginia 22201

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.6 Acquisition Percent Discount Promotion \#3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, beginning with the first full invoice plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecasted or Reported Monthly <br> Long Distance Spending | Promotion Duration(\# of <br> Complete Bill Cycles) | Applicable Percent <br> Discount |
| :--- | :--- | :--- |
| $\$ 0-\$ 9.99$ | 0 | $0 \%$ |
| $\$ 10.00-\$ 24.99$ | 3 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 6 | $33 \%$ |
| $\$ 50.00+$ | 12 | $10 \%$ |

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

This offer is valid until February 16, 2003.

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
April 9, 2009

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 57 Cancels First Revised Sheet 57 Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.)

REC'D APR 302001
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### 5.6 Acquisition Percent Discount Promotion \#3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, beginning with the first full invoice plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry * over to subsequent billing cycle(s).

| Forecasted or Reported <br> Monthly Long Distance <br> Spending | Promotion Duration <br> (\# of Complete Bill <br> Cycles) | Applicable Percent <br> Discount |
| :---: | :---: | :---: |
| $\$ 0-\$ 14.99$ | 0 | $0 \%$ |
| $\$ 15.00-\$ 24.99$ | 3 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 6 | $33 \%$ |
| $\$ 50.00+$ | 12 | $10 \%$ |

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are nofeurtilative. This offer is valid until December 31, 2001.

* Material located on this sheet was previously found on Sheet 68.1

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BELL ATLANTIC COMMUNICATIONS, INC.
d/b/a Verizon Long Distance

First Revised Sheet 57
Cancels Original Sheet 57

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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Public Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (cont'd.)
4.2.17 Per-Call Service Charges, (cont'd.)


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B. InterLATA Rates, (cont'd.)

| Class of Call <br> - Billing Method | Per Call Service Charge by access method |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $0+$ or 00- Dialed |  | Company-Provided Access |  |
|  | Customer <br> Dialed <br> Destination <br> No. with Live <br> or Automated <br> Operator <br> Assistance | Operator Dialed Destination Number | Customer Dialed Destination No. with Live or Automated Operator Assistance | Operator Dialed Destination Number |
| Person-to-Persome , |  | Matrar | Wrx | Wherene |
| - Billed to Non-BACI and Non-Joint Offer Calling Card | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - Billed Collect | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - Billed to Third Party | \$4.90 | \$6.05 | \$4.90 | \$6.05 |
| - All Other | \$4.90 | \$6.05 | \$4.90 | \$6.05 |

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Date of Issue: July 3, 2000
Date Effective: August 6,2000
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.7 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Service, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of $20 \%$ on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on $20 \%$ of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

This offer is valid until canceled by the Company.

John Broten, Director - Regulatory

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 58

## SECTION 5 - PROMOTIONS, (Cont'd.)

REC'D APR $302001_{(T)}$

### 5.7 Percent Discount International Promotion

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This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's WorldWide Saver International Plan, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of $20 \%$ on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on $20 \%$ of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.
This offer is valid until December 31, 2001.

* Material located on this sheet was previously found on Sheet 68.2.
* Material previously located on this sheet is now located on Sheet 47.

Missouri Public
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Service Commission

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BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

First Revised Sheet 58
Cancels Original Sheet 58

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.2 Operator Services, (cont'd.)

MAR 222001

### 4.2.18 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.
A. IntraLATA

| Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Initial <br> Minute | Each <br> Add'l <br> Minute | Initial <br> Minute | Each <br> Add' <br> Minute | Initial <br> Minute | Each <br> Add'l <br> Minute |
| $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ | $\$ 0.4000$ |

B. InterLATA

| Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Initial <br> Minute | Each <br> Add' <br> Minute | Initial <br> Minute | Each <br> Add'l <br> Minute | Initial <br> Minute | Each <br> Add'l <br> Minute |
| $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ | $\$ 0.5000$ |

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## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (cont'd.)

### 4.2.18 Per Minute Usage Charges

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Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.
A. IntraLATA

| Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Initial | Each |  | Add'l | Initial | Each |
| Add'l | Initial | Each |  |  |  |
| Mdd'l |  |  |  |  |  |
| Minute | Minute | Minute | Minute | Minute | Minute |
| $\$ 0.1100$ | $\$ 0.0900$ | $\$ 0.0880$ | $\$ 0.0720$ | $\$ 0.0715$ | $\$ 0.0585$ |

B. InterLATA

| Day |  | Evening |  | Night/Weekend |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Initial <br> Minute | Each Add'1 Minute | Initial <br> Minute | Each Add 1 <br> Minute | Initial <br> Minute | Each Add'l <br> Minute |
| \$0.1100 | \$0.0900 | \$0.0880 | \$0.0720 | \$0.0715 | \$0.0585 |

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Date of Issue: July 3, 2000

## SECTION 5 - PROMOTIONS, (Cont'd.)

## 5.8 (Reserved For Future Use)

New Movers deleted

Service Commission

### 5.8 New Movers

Service Commission
This promotion is available to new residential Customers who presubscribe to Company's Plan C Service through the following designated sales channel for the following Companydesignated marketing campaign. Eligibility for this promotion is contingent on Customer's proactive response to a designated toll free number on an insert included in the phone directory of the newly moved Customer. The promotion provides invoice credits for 30 complimentary minutes on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the residential Customer initiates service.

Complimentary minutes will be awarded to the eligible Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Residential Personal Toll Free Number calls or operator assisted calls.

The residential Customer who discontinues Company's service, or whose service is discontinued by Company, prior to exercising earned complimentary minutes credits, forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have recently moved to a new residential location. The Customer cannot enroll in any other promotion.

This offer is valid until March 28, 2002.
CANCELLED


BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

First Revised Sheet 59
Cancels Original Sheet 59
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.) RECD APR 302001

### 5.8 New Movers

This promotion is available to new residential Customers who presubscribe to Company's Plan C Service through the following designated sales channel for the following Companydesignated marketing campaign. Eligibility for this promotion is contingent on Customer's proactive response to a designated toll free number on an insert included in the phone directory of the newly moved Customer. The promotion provides invoice credits for 30 complimentary minutes on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the residential Customer initiates service.

Complimentary minutes will be awarded to the eligible Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Personal 800 Number calls or operator assisted calls.

The residential Customer who discontinues Company's service, or whose service is discontinued by Company, prior to exercising earned complimentary minutes credits, forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have recently moved to a new residential location. The Customer cannot enroll in any other promotion.

This offer is valid until December 31, 2001.

# CANCELIET <br> * Material previously located on this sheet is now located on Sheet 47.1. Missouri Public <br> FllED JUN 012001 <br> Service Commission 

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

### 4.2 Operator Services, (cont'd.)

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The following terms and conditions apply to services provided from Aggregator locations.

## (A) Unanswered Calls

The Company will not bill for unanswered calls in areas where equal access is available. Furthermore, the Company will not knowingly bill for unanswered calls where equal access is not available.

## (B) Call Splashing

The Company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the Company will not bill for a call that does not reflect the location of the
 origination of the call, unless the aforementioned conditions have been met.

## (C) Call Branding

The Company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; ( B ) permit the customer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, and the methods by which complaints concerning such charges, or collection practices will be resolved.


Date of Issue: July 3, 2000 FlED AUG 06.2000 Date Effective: August 6, 2000
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.9 Toll Free

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.
This offer is valid until March 28, 2002.

BELL ATLANTIC COMMUNICATIONS, INC.
d/b/a Verizon Long Distance

First Revised Sheet 60
Cancels Original Sheet 60
Missouri Public

## section 5 - promotions, (Cont'd.) REC'D APR 30.2001

### 5.9 Toll Free

Service Commissi $(\mathbf{M})(\mathbf{N})$
The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion, except Business Toll Free Service NRC and MRC Waivers.

This offer is valid until December 31, 2001.


Missouri Public

* Material previously located on this sheet is now located on Sheet 47.2.

FILED JUN 012001
Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (cont'd.)
4.2.19 Operator Services Safeguards, (cont'd.)

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## (D) Subscriber/Aggregator Compliance

The Company will ensure that each subscriber location for which the Company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the Company believes the subscriber is in violation of the requirements of this tariff.

## (E) Posting

Each location owner or Aggregator utilizing Company's services shall post on or near the telephone instrument information pertaining to Company's operator services as provided by Company.

## (F) Access to Carrier of Choice



The Company does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers' access codes and/or calling sequences provided to their customers.
(G) Emergency Service

Each location owner or Aggregator shall post instructions on how to reach the nearest emergency service provider and Company will pass all emergency calls to the appropriate emergency service at no charge.
(H) Location Surcharges

The Company will not collect location surcharges on behalf of Aggregators.

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| :---: | :---: | :---: |
| Date of Issue: July 3, 2000 | FILED AUGO 2000 | Date Effective: August 6,2000 |
|  | John Broten, Director - Regulatory |  |
| Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance |  |  |
| 1320 N. Courthouse Road, 9th Floor |  |  |
|  | Arlington, Virginia 22201 | moocoss |

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.10 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecasted or <br> ReportedMonthly Long <br> Distance Spending | Promotion Duration(\# of <br> Complete Bill Cycles) | Applicable Retention <br> Percent Discount |
| :---: | :--- | :--- |
| $\$ 50.00+$ | 12 | $10 \%$ |

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.
This offer is valid until canceled by the Company.

John Broten, Director - Regulatory

BELL ATLANTIC COMMUNICATIONS, INC.
d/b/a Verizon Long Distance

Second Revised Sheet 61
Cancels First.Revised Sheet 61
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.)

## REC'D APR 302001

### 5.10 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecasted or Reported <br> Monthly Long Distance <br> Spending | Promotion Duration <br> \# of Complete Bill <br> Cycles) | Applicable Retention <br> Percent Discount |
| :---: | :---: | :---: |
| $\$ 50.00+$ | 12 | $10 \%$ |

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative. This offer is valid until December 31, 2001. Missouri Public

## * Material previously located on this sheet is CMEEEXEA

Date of Issue: April 30, 2001

### 4.3 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the BACI operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the BACI operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the BACI operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the BACI operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

## Per Request:

$$
\begin{array}{ll}
\text { Busy Line Verification } & \$ 6.50 \\
\text { Busy Line Interrupt } & \$ 6.75
\end{array}
$$

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Public Service Commission

## SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.) MPOBCRITA Soryme comaniamon

### 4.3 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the BACI operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the BACI operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the BACI operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the BACI operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

Per Request:

Busy Line Verification
Busy Line Interrupt $\$ 2.75$
$\$ 2.25$

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## SECTION 5 - PROMOTIONS, (Cont'd.)

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## SECTION 5 - PROMOTIONS, (Cont'd.)

RECD APR 302001

### 5.112000 Q

The Company offers new business Customers 100 complimentary domestic long distance minutes for the first two months of service when they enroll in Business Plan 1. A total of 200 free minutes will be offered in increments of 100 minutes per month, for the first two months.

This offer applies to new business Customers who enroll in the Business Plan 1. The Customer must remain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full months of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month. This offer is not available in conjunction with any other promotion except the Toll Free MRC Waiver.

This offer is valid until December 31, 2001.

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* Certain material previously located on this sheet is now located on Sheet 53.

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Service Commission
Date of Issue: April 30, 2001

## SECTION 5 - PROMOTIONS

### 5.1 Promotions - General

## RECD JUL OI 2000

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers. These promotions will be subject to prior notification to and approval by the Commission.

### 5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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## SECTION 5 - PROMOTIONS, (Cont'd.)

5.12 (Reserved For Future Use)

Toll Free Upsell and Winback deleted

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Third Revised Sheet 63
Cancels Second Revised Sheet 63

SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.12 Toll Free Upsell and Winback

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Customers who add Business Toll Free Service to their existing subscription will receive 100 minutes of domestic toll free usage. Customers who have been subscribers to the Company's Business Toll Free Service in the past, but have moved their subscription to another long distance company, are also eligible for 100 minutes of domestic toll free usage if they return their toll free subscription to the Company.

This offer applies to new and former Customers with portable toll free service. The 100 toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the eligible Customer's first partial and next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not valid with any other promotion.
This offer is valid until March 28, 2002.

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Date of Issue: November 28, 2001
Date Effective: December 28, 2001
John Broten, Director - Regulatory Missourf Public
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 63
Cancels First Revised Sheet 63
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.12 Toll Free Upsell and Winback

Customers who add Business Toll Free Service to their existing subscription will receive 100 minutes of domestic toll free usage. Customers who have been subscribers to the Company's Business Toll Free Service in the past, but have moved their subscription to another long distance company, are also eligible for 100 minutes of domestic toll free usage if they return their toll free subscription to the Company.

This offer applies to new and former Customers with portable toll free service. The 100 toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the eligible Customer's first partial and next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not valid with any other promotion except the Toll Free MRC Waiver, and the Toll Free NRC Waiver.

This offer is valid until December 31, 2001.

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Service Commission

## SECTION 5 - PROMOTIONS, (Cont'd.)

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### 5.3 Acquisition Free Minutes Promotion

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Public Service Commission
In order to stimulate Residential subscribership in new markets, the Company offers the Acquisition Free Minutes Promotion to qualifying new and returning Residential Customers. The Acquisition Free Minutes Promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Customer initiates service.

The Customer will be eligible by selecting Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance as their primary interexchange carrier (PIC) through qualified sales agent or service channel during the course of scheduled marketing campaigns. The Customer's forecasted or self-reported spending levels qualify them for one of three levels of Free Minutes credits.

All call types completed using the Company's service contribute toward calculation of Free Minutes credits. All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Customer who discontinues the Company's service prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Applicable Free Minutes For <br> Three Complete Invoice Cycles |
| :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 |
| $\$ 15.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This promotion may not be combined with the Acquisition Percent Discount, 5-Cent Weekends, or Free Weekends Promotions.

This offer is valid through June 30, 2001.

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.3 Acquisition Free Minutes Promotion

RECD JUL O 2000
In order to stimulate Residential subscribership in new markets, the Company offers the Acquisition Free Minutes Promotion to qualifying new and returning Residential Customers. The Acquisition Free Minutes Promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Customer initiates service.

The Customer will be eligible by selecting Bell Atlantic Communications, Inc: $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance as their primary interexchange carrier (PIC) through qualified sales agent or service channel during the course of scheduled marketing campaigns. The Customer's forecasted or self-reported spending levels qualify them for one of three levels of Free Minutes credits.

All call types completed using the Company's service contribute toward calculation of Free Minutes credits. All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Customer who discontinues the Company's service prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Applicable Free Minutes For <br> Three Complete Invoice Cycles |
| :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 |
| $\$ 15.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

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Service Commission
MISSOURI
This promotion may not be combined with the Acquisition Percent Discount, 5-Cent Weekends, or Free Weekends Promotions.

This offer is valid through December 31, 2000.


Date of Issue: July 3, 2000

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.13 (Reserved For Future Use)

## SECTION 5 - PROMOTIONS, (Cont'd.)

Former business Customers that have moved their subscription to another long distance carrier are eligible for 150 minutes of complimentary usage if they return their long distance subscription to the Company. 50 minutes will be allocated each month for three months.

The minutes allocated to Customer will be domestic only.
This offer applies to former business Customers of the Company who return their subscription to the Company. The 150 minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not valid with any other promotion except the Toll Free MRC Waiver, and the Toll Free NRC Waiver.

This offer is valid until December 31,2001.


Missouri Public
FIlED JUN 012001
Service Commission
Date Effective: June 1, 2001

## 

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.4 Acquisition Percent Discount Promotion

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In order to stimulate Residential subscribership in new markets, the Sefficiricorprition Acquisition Percent Discount Promotion to qualifying new and returning Residential Customers. The Acquisition Percent Discount Promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Customer initiates service.

The eligible Customer must select Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance as their primary interexchange carrier (PIC) through qualified sales agent or service channel during the course of scheduled marketing campaigns. The Customer's forecasted or self-reported spending levels qualify them for one of three levels of Percent Discount credits.

All call types completed using the Company's service contribute toward calculation of Percent Discount credits. All interexchange usage - up to the limits detailed below contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Customer who discontinues the Company's service prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).


This promotion may not be combined with the Acquisition Free Minutes, 5-Cent Weekends, or Free Weekends Promotions. This offer is valid through June 30, 2001.

## SECTION 5 - PROMOTIONS, (Cont'd.) NAGBquTi Peroug

### 5.4 Acquisition Percent Discount Promotion

## FECD JUL O 2000

In order to stimulate Residential subscribership in new markets, the Company offers the Acquisition Percent Discount Promotion to qualifying new and returning Residential Customers. The Acquisition Percent Discount Promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Customer initiates service.

The eligible Customer must select Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance as their primary interexchange carrier (PIC) through qualified sales agent or service channel during the course of scheduled marketing campaigns. The Customer's forecasted or self-reported spending levels qualify them for one of three levels of Percent Discount credits.

All call types completed using the Company's service contribute toward calculation of Percent Discount credits. All interexchange usage - up to the limits detailed below contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Customer who discontinues the Company's service prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Promotion Duration <br> (\# of Complete Bill <br> Cycles) | Applicable Percent <br> Discount |
| :---: | :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 | 0 |
| $\$ 15.00-\$ 24.99$ | 1 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 3 | $33 \%$ |
| $\$ 50.00+$ | 6 | $10 \%$ |

This promotion may not be combined with the Acquisition Free Minutes, 5-Cent Weekends, or Free Weekends Promotions. This offer is valid through December 31, 2000.

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## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.14 (Reserved For Future Use)

BELL ATLANTIC COMMUNICATIONS, INC.
Second Revised Sheet 65
Cancels First Revised Sheet 65

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.14 Loyal Customer Bonus

The Company offers existing residential and business Customers 100 domestic long distance minutes. A total of 100 minutes will be distributed in increments of 25 minutes for four months. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with Customer's first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

This offer applies to existing residential and business Customers who have been receiving a combined bill for local and long distance service and then receive multiple bills for both services. The eligible Customer must also spend over ten dollars per month on domestic long distance calls. Complimentary minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month. The Customer must remain presubscribed to receive this offer.

This offer is valid until December 31, 2001.


Missouri Public
FLLED JUN 012001
Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.5 Reserved Free Minutes Promotion

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The Company offers the Reserved Free Minutes Promotion Pinligreeniceigmmeisaign Residential Customers in competitive situations. This promotion provides invoice credits to established Residential Customers on three consecutive invoices, beginning with the first full billing cycle after the Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage up to the limits detailed below contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Customer who discontinues the Company's presubscribed service prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Applicable Free Minutes For <br> Three Complete Invoice Cycles |
| :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 |
| $\$ 15.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This offer is valid through June 30, 2001.

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.5 Reserved Free Minutes Promotion

The Company offers the Reserved Free Minutes Promotion in order to retain existing Residential Customers in competitive situations. This promotion provides invoice credits to established Residential Customers on three consecutive invoices, beginning with the first full billing cycle after the Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage up to the limits detailed below contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Customer who discontinues the Company's presubscribed service prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

| Forecast or Self-Reported <br> Monthly Long Distance <br> Spending | Applicable Free Minutes For <br> Three Complete Invoice Cycles |
| :---: | :---: |
| $\$ 0.00-\$ 14.99$ | 0 |
| $\$ 15.00-\$ 24.99$ | 30 |
| $\$ 25.00-\$ 49.99$ | 60 |
| $\$ 50.00+$ | 90 |

This offer is valid through December 31, 2000.

## CANCELLED



JAN 122001
157 RS 65
Date of Issue: July 3, 2000

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.15 Toll Free RespOrg Campaign

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.
This offer is valid until March 28, 2002.

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.15 Toll Free RespOrg Campaign

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion except the Toll Free and MRC Waiver.

This offer is valid until December 31, 2001.

## CANCELLD



Flled JUN 012001 Service Commission

John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9 th Floor
Arlington, Virginia 22201

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\text { P.S.C. MO. No. } 1
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SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.6 5-Cent Weekends Promotion

The Company offers the 5-Cent Weekend Promotion to qualifying new Residential Customers to stimulate new residential subscribership. This promotion provides a discounted rate to new Residential Customers such that eligible Customers will enjoy calling all day on Saturdays and Sundays at 5 cents per minute during the Year 2000, beginning with the first full billing cycle after the Customer enrolls in the promotion and subscribes to any Plan service offered in this tariff.

This offer is not available with Acquisition Free Minutes, Acquisition Percent Discount or Free Weekends Promotions.

This offer is valid through December 31, 2000.

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John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor

BELL ATLANTIC COMMUNICATIONS, INC.
Third Revised Sheet 67
d/b/a Verizon Long Distance

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.16 (Reserved For Future Use)

Holiday Campaign

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Second Revised Sheet 67
Cancels First Revised Sheet 67
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.16 Holiday Campaign

## Service Commission

The Company offers to new or existing residential Customers 60 complimentary domestic direct dial minutes on selected holidays for a 12-month period. The holidays are:

| New Year's Day | Independence Day |
| :--- | :--- |
| Valentine's Day | Labor Day |
| Mother's Day | Thanksgiving Day |
| Father's Day | Christmas Day |

Customers must average $\$ 50$ or greater on two full months of billing to qualify for this offer. A total of interstate and intrastate calls including direct dial, calling card, 800 calls or combinations thereof, will be counted toward the total dollars billed to reach the required $\$ 50$ average. Minutes are not available for use on any other day except the specified holiday. The Customer must PIC to the Company and remain presubscribed to continue receiving this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial and next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This promotion is no longer available to new Customers.
This offer is valid until December 31, 2001.

## CANCELLED



John Broten, Director - Regulatory

## SECTION 5 - PROMOTIONS, (Cont'd.) RECD APR 302001

### 5.16 Holiday Campaign

## Service Commission

The Company offers to new or existing residential Customers 60 complimentary domestic direct dial minutes on selected holidays for a 12 -month period. The holidays are:

| New Year's Day | Independence Day |
| :--- | :--- |
| Valentine's Day | Labor Day |
| Mother's Day | Thanksgiving Day |
| Father's Day | Christmas Day |

Customers must average $\$ 50$ or greater on two full months of billing to qualify for this offer. A total of interstate and intrastate calls including direct dial, calling card, 800 calls or combinations thereof, will be counted toward the total dollars billed to reach the required $\$ 50$ average. Minutes are not available for use on any other day except the specified holiday. The Customer must PIC to the Company and remain presubscribed to continue receiving this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial and next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is valid until December 31, 2001.

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Missouri Public
FLLED JUN 012001
Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001

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### 5.7 Personal Toll Free Service Buy One Get One Free Promotion REGD JUL 032000

This promotion is available to new or existing Residential Customers who subscribe to the Company's domestic, intrastate, interexchange PTFS through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Residential Customer initiates service.

For every PTFS minute of use, up to a limit of 60 minutes per billing cycle, the Customer will receive a credit for one minute of domestic intrastate direct dialed service based on the tariffed rate for the plan to which the Customer is subscribed. Actual PTFS minutes of use during each billing cycle qualify the Residential Customer for the buy one, get one free (BOGO) credits. Travel card, international, directory assistance and operator assisted calls are not eligible for the credit.

All eligible PTFS intrastate interexchange usage except for travel card, international, directory assistance and operator assisted calls - up to a limit of 60 minutes - contributes toward calculation of BOGO credits. BOGO credits applied to domestic intrastate direct dialed service are calculated at tariffed rates, prior to the application of any other credits. The BOGO credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned BOGO credits forfeits remaining eligibility. Unused BOGO credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other PTFS-specific promotion. This promotion may be combined with other promotional offers for which the Residential Customer is eligible.

This promotion is valid through July 11,2001.

## CANCELED

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## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.17 [Reserved for future]

* Material on this sheet was previously located on Sheet 68.3.


## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.8 Personal Toll Free Service Free Calls Promotion

This promotion is available to new or existing Residential Customers who subscribe to the Company's domestic, intrastate, interexchange PTFS service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, beginning with the first full billing cycle after the Residential Customer initiates service.

The Customer will receive an invoice credit for the first call made to the Customer's PTFS account for three consecutive billing cycles. There is no time or dollar limit to these credits. Travel card, international, directory assistance and operator assisted calls are not eligible for the credit.

One PTFS intrastate interexchange call per billing cycle for three consecutive billing cycles contributes toward calculation of Free Calls credits. Free Calls credits are calculated at tariffed rates, prior to the application of any other credits. The Free Calls credits will appear on the same invoice as contributing PTFS usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising eamed Free Calls credits forfeits remaining eligibility. Unused Free Calls credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other PTFS-specific promotion. This promotion may be combined with other promotional offers for which the Residential Customer is eligible.

This promotion is valid through July 11, 2001.

## CANCELIED



Date of Issue: July 3, 2000
Date Effective: August 6,2000
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

BELL ATLANTIC COMMUNICATIONS, INC.

Fourth Revised Sheet 68.1
Cancels Third Revised Sheet 68.1

## SECTION 5 - PROMOTIONS, (Cont'd.)

5.18 (Reserved For Future Use)

Business Travel Card Upsell deleted

Service Commission

Third Revised Sheet 68.1
Cancels Second Revised Sheet 68.1

## SECTION 5 - PROMOTIONS, (Cont'd.)

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### 5.18 Business Travel Card Upsell

## Servico Commispion

The Company offers to existing business Customers, 30 complimentary travel card minutes in the first month after adding a travel card to account.

The Customer must remain presubscribed to the Company to receive this offer which is intended for existing business Customers who currently do not have a travel card or have never had a travel card with the Company.

This offer is not valid with any other promotions.
This offer is no longer available to new Customers.

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FILED JUL 072002
Service Commission
Date of Issue: June 26, 2002
Date Effective: July 7, 2002
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## P.S.C. MO. No. 1

BELL ATLANTIC COMMUNICATIONS, INC.
Second Revised Sheet 68.1 d/b/a Verizon Long Distance

## SECTION 5 - PROMOTIONS, (Cont RECD APR 022002

5.18 Business Travel Card Upsell

## Service Commission

The Company offers to existing business Customers, 30 complimentary travel card minutes in the first month after adding a travel card to account.

The Customer must remain presubscribed to the Company to receive this offer which is intended for existing business Customers who currently do not have a travel card or have never had a travel card with the Company.

This offer is not valid with any other promotions.
This offer is valid until April 8, 2003.

Missouri Public
FllED APR 092002
Service Commission

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.18 Business Calling Card Upsell

The Company offers to existing business Customers, 30 complimentary calling card minutes in the first month after adding a calling card to account.

The Customer must remain presubscribed to the Company to receive this offer which is intended for existing business Customers who currently do not have a calling card or have never had a calling card with the Company.

This offer is not valid with any other promotions.
This offer is valid until December 31, 2001.

## CANCELLED

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* Material previously located on this sheet is now located on Sheet 57FILED JUN 012001

> Service Commission

Date of Issue: April 30, 2001
Date Effective: June 1, 2001

## SECTION 5 - PROMOTIONS, (Cont'de Misoour Publio

### 5.9 Acquisition Percent Discount Promotion \#3

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, beginning with the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry CANCELLED
JUN 012001
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MISSOUR1 over to subsequent billing cycle(s).

| Forecasted or Reported <br> Monthly Long Distance <br> Spending | Promotion Duration <br> (\# of Complete Bill <br> Cycles) | Applicable Percent <br> Discount |
| :---: | :---: | :---: |
| $\$ 0-\$ 14.99$ | 0 | $0 \%$ |
| $\$ 15.00-\$ 24.99$ | 3 | $50 \%$ |
| $\$ 25.00-\$ 49.99$ | 6 | $33 \%$ |
| $\$ 50.00+$ | 12 | $10 \%$ |

This promotion may not be combined with the Acquisition Free Minutes Promotion or the 5-Cent Weekends Promotion. Identical interstate, intrastate or international promotions are not cumulative. This offer is valid through October 30, 2001.

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.19 Special Event Marketing

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Toll Free calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

This offer is valid until December 31, 2001.

## * Material previously located on this sheet is now located on Sheet 58.

## P.S.C. MO. No. 1

## SECTION 5 - PROMOTIONS, (Cont'd.)

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5.10 Percent Discount International Promotion

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Public Service Commission
This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 service, along with any domestic interexchange service, except for Plan E service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of $20 \%$ on six consecutive invoices, beginning with the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on $20 \%$ of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.
This offer is valid through March 16, 2002.

## BELL ATLANTIC COMMUNICATIONS, INC. <br> Third Revised Sheet 68.3 d/b/a Verizon Long Distance Cancels Second Revised Sheet 68.3

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.20 (Reserved For Future Use)

Anniversary Award deleted

## SECTION 5 - PROMOTIONS, (Cont'd.)

5.20 Anniversary Award

Business Customers will receive a one time bonus posted on their bill on the occasion of the anniversary of selecting the Company as their primary carrier.

Available to business Customers.

| Spending Level | Reward Amount |
| :--- | :--- |
| $\$ 150+$ | $\$ 50$ Bill Credit |
| $\$ 50-\$ 149.99$ | $\$ 25$ Bill Credit |
| $\$ 10-\$ 49.99$ | Pre-paid calling card <br> (30 minute card) |

This offer is no longer available to new Customers.

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Service Commission

BELL ATLANTIC COMMUNICATIONS, INC.
First Revised Sheet 68.3

## SECTION 5 - PROMOTIONS, (Cont'd.)

REC'D APR 302001
5.20 Anniversary Award

Business Customers will receive a one time bonus posted on their bill on the occasion of the anniversary of selecting the Company as their primary carrier.

Available to business Customers.

| Spending Level | Reward Amount |
| :--- | :--- |
| $\$ 150+$ | $\$ 50$ Bill Credit |
| $\$ 50-\$ 149.99$ | $\$ 25$ Bill Credit |
| $\$ 10-\$ 49.99$ | Pre-paid calling card <br> (30 minute card) |

This offer is valid until December 31, 2001.

## CANCEILSD



Missouri Public

* Material previously located on this sheet is now located on Sheet 68FMED JUN 012001 $\underset{\text { Dervice Commission }}{ }$

Date Effective: June 1, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

# SECTION 5 - PROMOTIONS, (Cont'd:) Senlee Commblic 

### 5.11 Plan E Survey Promotion

In order to encourage Plan E Customers to participate in a service survey, the Company offers a one-time $\$ 50.00$ credit per account which will be applied to the participating Plan E Customer's account on or after April 15, 2001.

This offer is extended to Plan E Customers whose average monthly bill is $\$ 50$ and are selected by the Company for feedback. To be eligible for the credit, the Customer must complete and return the survey by April 15, 2001.

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BELL ATLANTIC COMMUNICATIONS, INC.

## SECTION 5 - PROMOTIONS, (Cont'd.)

5.20 (Reserved For Future Use)

Business Lines Winback deleted

SECTION 5 - PROMOTIONS, (Cont'd.)
Business Lines Winback
REC'D APR 302001
Service Commission (N)
Business Customers who are reinitiating service with the Company may receive a one time bill credit. The credit, based on the number of lines the Customer subscribes back to the Company, will be as follows:

| Number of lines | Bill Credit |
| :---: | :---: |
| 1 or 2 | \$10 |
| 3 or more | \$20 |

This offer is available only to existing business Customers who had previously elected to select a primary carrier other than the Company for a portion or all line(s) but who decide to presubscribe their lines back to the Company. Credit will be applied in the first full billing cycle after the Customer presubscribes line(s) back to the Company.

This offer is valid until December 31, 2001.

## CANCELED



Missouri Public
FILED JUN 012001

## Service Commission

Date of Issue: April 30, 2001

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.22 (Reserved For Future Use)

### 5.22 Business Toll Free Service $\$ 5$ MRC Six Month Credit

Monthly Recurring Charge (MRC) - The Company will credit the MRC of $\$ 5$ for Business Toll Free Service for a period of six months.

The Customer must subscribe to Business Toll Free Service - Switched Access.

This offer is valid until December 31, 2001.

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Missouri Public

## FILED JUN 012001

Service Commission

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.23 (Reserved For Future Use)

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

Original Sheet 68.6
Missouri Public

SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.23 Business Toll Free Service $\$ 15$ NRC Credit

The Company will issue a one time credit of $\$ 15$.

The Customer must subscribe to the switched Business Toll Free Service or the switched listed Business Toll Free Service.

This offer is valid until December 31,2001.

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Missouri Public

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Service Commission
Date of Issue: April 30, 2001
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201
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## SECTION 5 - PROMOTIONS, (Cont'd.)

5.24 (Reserved For Future Use)

Loyal Business Customer Award deleted

First Revised Sheet 68.7 Cancels Rriginal Sheet 68.7 Nissouri Public

SECTION 5 - PROMOTIONS, (Cont'd.)

Business Customers will receive a one time bonus, posted on their bill, for Customer loyalty at the end of three months with the Company.

This offer is available to business Customers. Customer must remain presubscribed to the Company to receive bonus.

| Spending Level | Reward Amount |
| :--- | :--- |
| $\$ 250+$ | $\$ 250$ Bill Credit |
| $\$ 100-249.99$ | $\$ 100$ Bill Credit |
| $\$ 25-99.99$ | $\$ 25$ Bill Credit |
| $\$ 10-24.99$ | $\$ 10$ Bill Credit |

This offer is no longer available to new Customers.

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Missouri Public
FILED MAR 062002
Service Commission

Date of Issue: February 4, 2002
Date Effective: March 6, 2002
John Broten, Director - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201

## SECTION 5 - PROMOTIONS, (Cont'd.)

## RECD APR 302001

### 5.24 Loyal Business Customer Award

Business Customers will receive a one time bonus, posted on their bill, for Customer loyalty at the end of three months with the Company.

This offer is available to business Customers. Customer must remain presubscribed to the Company to receive bonus.

| Spending Level | Reward Amount |
| :--- | :--- |
| $\$ 250+$ | $\$ 250$ Bill Credit |
| $\$ 100-249.99$ | $\$ 100$ Bill Credit |
| $\$ 25-99.99$ | $\$ 25$ Bill Credit |
| $\$ 10-24.99$ | $\$ 10$ Bill Credit |

This offer is valid until December 31,2001.

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## Missouri Public

FILED JUN 012001
Service Commission
Date of Issue: April 30, 2001
Date Effective: June 1, 2001
John Broten, Dírector - Regulatory
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance
1320 N. Courthouse Road, 9th Floor
Arlington, Virginia 22201
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## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.25 [Reserved for Future Use]

Issued By: John Broten, Director - Regulatory Affairs
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance

Service Commission

## SECTION 5 - PROMOTIONS, (Cont'd.)

## REC'D APR 302001

This promotion is available to new Residential Customers who presubscribe to the Company's domestic intrastate, interexchange Plan B or Plan C Service, as described elsewhere in this tariff ("eligible plans"), through Company-designated sales channels for Company- designated marketing campaigns. The promotion provides invoice credits on two consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Customers who satisfy all promotion eligibility requirements set forth in this section shall receive a monthly credit on the Company's bill of 30 free domestic intrastate and/or interstate minutes for each eligible line for two months. Free Minutes credits are calculated at tariffed rates, after the application of any other credits.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any Acquisition Percent Discount or Free Minutes Promotions. Identical intrastate promotions are not cumulative.

This offer is valid until December 31, 2001.

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## SECTION 5 - PROMOTIONS, (Cont'd.)

5.26 (Reserved For Future Use)

Plan E Automatic Replenishment Promotion deleted

### 5.27 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary nontelecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

## SECTION 5 - PROMOTIONS, (Cont'd.)

## REC'D APR 302001

### 5.26 Plan E Automatic Replenishment Promotion

In order to encourage enrollment in the automatic replenishment option of Plan E, the eligible Plan E Customer who has been a Plan E Customer since May 1, 2001 and who has replenished the Plan E account at least once and also elects the automatic replenishment option of the Plan E account, will receive a one-time credit of $\$ 15.00$ applied to the Customer's available account balance. The eligible Plan E Customer must enroll in this promotion by October 31, 2001. The Plan E credits will be consumed prior to applying any other account balance to new call charges.

Service Commission( $\mathbf{N}$ )

From time to time, the Company may offer to the potential Customer complimentary nontelecommunications merchandise (total value at a cost to the Company not to exceed $\$ 100$ ) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

### 5.27 Merchandise Promotion

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Missouri Public
FILED JUN 012001
Service Commission

BELL ATLANTIC COMMUNICATIONS, INC. d/b/a Verizon Long Distance

First Revised Sheet 68.10
Cancels Original Sheet 68.10
Missouri Public

## SECTION 5 - PROMOTIONS, (Cont'd.) REC'D APR 022002

5.28 Demonstration of Service Promotion

Service Commission
From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.
5.29 (Reserved For Future Use)

## SECTION 5 - PROMOTIONS, (Cont'd.)

### 5.28 Demonstration of Service Promotion

## Service Commission

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

### 5.29 Prepaid Calling Card Promotion

From time to time, to encourage presubscription to and stimulate usage of the Company's services, the Company may offer to eligible new Customers a complimentary prepaid calling card through Company-designated sales channels for Company-designated marketing campaigns. When the Customer responds to such designated marketing campaign or designates the Company as the Customer's Primary Interexchange Carrier, the Customer will receive a prepaid calling card with a value not to exceed $\$ 50.00$. This offer will be made through Company designated sales channels and/or at special events sponsored by the Company. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such prepaid calling cards to existing Customers as an incentive to retain such Customers.

## CANCELLED



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Issued By: John Broten, Director - Regulatory Affairs
Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance 1320 N. Courthouse Road, 9th Floor

Arlington, Virginia 22201


[^0]:    * Certain material previously located on this sheet is now found on Sheet 43.1

[^1]:    * Material previously located on this sheet is now located on Sheet 54.

