

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.
Category Two - Sections 3.30 thru 3.48

3.30 Local Service Areas

The Company provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. The Company concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

3.30.1 The St. Louis Metropolitan Exchange and the exchanges in the following zones:

	Rate Group
St. Louis Metropolitan Exchange Principal Zone	D (Principal)
MCA-1 Zones:	
Ladue	D (MCA-1)
Mehlville	D (MCA-1)
Overland	D (MCA-1)
Sappington	D (MCA-1)
Webster Groves	D (MCA-1)
MCA-2 Zones:	
Bridgeton	D (MCA-2)
Creve Cœur	D (MCA-2)
Kirkwood	D (MCA-2)
Oakville	D (MCA-2)
MCA-3 Zones:	
Manchester	B
St. Charles	B

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.30 Local Service Areas, (Cont'd.)

3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)

(C) Calling Scope

1. Service Areas

a) St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- (i) Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- (ii) MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- (iii) MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and Verizon exchanges of St. Peters, O'Fallon and Dardenne.
- (iv) MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and Verizon exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

Issued: January 10, 2005

Effective: February 26, 2005

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Cancelled
March 16, 2007

Filed
Missouri Public
Service Commission

MOI0501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.1 Network Switched Services

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

Line Connection Charge, per Line or Trunk, (Applies when new or additional service is established)	Non-recurring \$51.77
Record Changes, (per billing record change order)	\$15.00
Establish or Rearrange Hunting Service	\$5.50
Telephone Number Change Charge, per line	\$20.00
Central Office and Line Feature Charges	
Account Set-Up Fee, per account, per location (Applies when establishing a new account with the company)	25.00

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 3.31.1.

Line Rearrangement Charge, per line (Applies to change or add custom calling features to established service)	Non-recurring \$10.25	
Primary Service Ordering Charge' (add/move lines, trunks, convert RCF to UNE)	\$35.00	
Secondary Service Ordering Charge (add/change line features)	\$25.00	(D)

Issued: November 11, 2005

Effective: December 12, 2005

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Cancelled

November 1, 2006

Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.1 Network Switched Services

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	Non-recurring
Line Connection Charge, per Line or Trunk, (Applies when new or additional service is established)	\$51.77
Record Changes, (per billing record change order)	\$15.00
Establish or Rearrange Hunting Service	\$5.50
Telephone Number Change Charge, per line	\$20.00
<i>Central Office and Line Feature Charges</i>	
Account Set-Up Fee, per account, per location (Applies when establishing a new account with the company)	25.00

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 3.31.1.

	Non-recurring
Line Rearrangement Charge, per line (Applies to change or add custom calling features to established service)	\$10.25
Primary Service Ordering Charge (add/move lines, trunks, convert RCF to UNE)	\$35.00
Secondary Service Ordering Charge (add/change line features)	\$20.00

Issued: January 10, 2005

Effective: February 26, 2005

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MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Reserved for Future Use

(D)

(D)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.2 Premises Visit

Premise visit charges apply when a visit to the Customer's premise by a Company technician identifies a problem as either 1) no trouble found according to line testing performed at demarcation point, or 2) trouble found attributable to Customer provided equipment (CPE). Premise visit charges will not apply to customers subscribing to an Inside Wire Maintenance Plan.

The time period for which the Premise Visit charge is applied will commence at Company personnel's arrival at the Customer's premise and end when work is completed.

	Charge Per Visit
First hour, or any portion thereof	\$112.00
Each additional 30 minutes, or any portion thereof	\$ 45.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)

Rate Group A	\$44.54	(I)
Rate Group C (Principal)	\$64.79	
Rate Group C (MCA-1)	\$68.84	(I)

Small Business Basic Business Line (Hunting)

Rate Group A	\$60.74	(I)
Rate Group C (Principal)	\$87.06	
Rate Group C (MCA-1)	\$95.16	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$109.34	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$184.26	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$236.91	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
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Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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* As of April 1, 2007, this product will only be available to current customers at their current location.

Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)

Rate Group A	\$32.99	(I)
Rate Group C (Principal)	\$47.99	
Rate Group C (MCA-1)	\$50.99	(I)

Small Business Basic Business Line (Hunting)

Rate Group A	\$44.99	(I)
Rate Group C (Principal)	\$64.49	
Rate Group C (MCA-1)	\$70.49	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$80.99	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$136.49	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$175.49	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
----------	--------

* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)

Rate Group A	\$27.49	(1)
Rate Group C (Principal)	\$39.99	
Rate Group C (MCA-1)	\$42.99	(1)

Small Business Basic Business Line (Hunting)

Rate Group A	\$37.49	(1)
Rate Group C (Principal)	\$53.74	
Rate Group C (MCA-1)	\$58.74	(1)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$67.49	(1)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$113.74	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$146.24	(1)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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* As of April 1, 2007, this product will only be available to current customers at their current location.

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED Kelly Faul, Regulatory Affairs Director
 April 15, 2014 13865 Sunrise Valley Dr.
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 JL-2014-0356

FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply ONLY to UNE-P customers. Other Business Line products and features listed in the tariff may also apply to UNEP customers.

Small Business Basic Business Line(Non-Hunting)		
Rate Group A	\$21.99	(I)
Rate Group C (Principal)	\$31.99	
Rate Group C (MCA-1)	\$33.99	(I)
Small Business Basic Business Line(Hunting)		
Rate Group A	\$29.99	(I)
Rate Group C (Principal)	\$42.99	
Rate Group C (MCA-1)	\$46.99	(I)
Optional Metropolitan Calling Area Service		
Optional Metro Service-- Springfield (MCA-2)	\$53.99	(I)
Optional Metro Service-- St. Louis/Kansas City (MCA-4)	\$90.99	
Optional Metro Service-- St. Louis/Kansas City (MCA-5)	\$116.99	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line \$2.03

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line \$0.30

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line \$0.75

* As of April 1, 2007, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)

Rate Group A	\$20.52	(I)
Rate Group C (Principal)	\$29.73	
Rate Group C (MCA-1)	\$32.13	(I)

Small Business Basic Business Line (Hunting)

Rate Group A	\$27.89	(I)
Rate Group C (Principal)	\$40.59	
Rate Group C (MCA-1)	\$44.32	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$50.72	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$86.16	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$111.31	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
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Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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* As of April 1, 2007, this product will only be available to current customers at their current location.

Issued: December 21, 2007

Effective: February 1, 2008

Kelly Faul, Regulatory Affairs Director
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CANCELLED
 March 22, 2009
 Missouri Public
 Service Commission
 JL-2009-0576

FILED
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges* (T)(C)

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting)

Rate Group A	\$17.52
Rate Group C (Principal)	\$26.73
Rate Group C (MCA-1)	\$29.13

Small Business Basic Business Line (Hunting)

Rate Group A	\$24.89
Rate Group C (Principal)	\$37.59
Rate Group C (MCA-1)	\$41.32

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$47.72
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$83.16
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$108.31

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
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Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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* As of April 1, 2007, this product will only be available to current customers at their current location.

(D)(N)

Issued: February 28, 2007

Effective: April 1, 2007

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.) (T)

3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges* (T)

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line (Non-Hunting) (T)

Rate Group A	\$17.52
Rate Group C (Principal)	\$26.73
Rate Group C (MCA-1)	\$29.13

Small Business Basic Business Line (Hunting) (T)

Rate Group A	\$24.89
Rate Group C (Principal)	\$37.59
Rate Group C (MCA-1)	\$41.32

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$47.72
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$83.16
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$108.31

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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*This revision represents a product name change. (N)

Issued: February 5, 2007

Effective: March 7, 2007

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Cancelled
 April 1, 2007

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.3 Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY** to UNE-P customers. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Single Line (Non-Hunting)

Rate Group A	\$17.52
Rate Group C (Principal)	\$26.73
Rate Group C (MCA-1)	\$29.13

Multi-Line (Hunting)

Rate Group A	\$24.89
Rate Group C (Principal)	\$37.59
Rate Group C (MCA-1)	\$41.32

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$47.72
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$83.16
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$108.31

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: July 1, 2005

Effective: ~~August 1, 2005~~
August 8, 2005

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Filed
 Missouri Public Service Commission MO10501

Cancelled
 March 7, 2007
 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.3 Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Single Line (Non-Hunting)

Rate Group A	\$16.69
Rate Group C (Principal)	\$25.46
Rate Group C (MCA-1)	\$27.74

Multi-Line (Hunting)

Rate Group A	\$23.70
Rate Group C (Principal)	\$35.80
Rate Group C (MCA-1)	\$39.35

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$45.45
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$79.20
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$103.15

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$68.32	(I)
Rate Group C (Principal)	\$95.66	
Rate Group C (MCA-1)	\$100.21	(I)

Business Services Basic Business Line (Hunting)

Rate Group A	\$91.10	(I)
Rate Group C (Principal)	\$125.28	
Rate Group C (MCA-1)	\$136.66	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$154.89	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$250.57	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$318.91	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

Kelly Faul, Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$50.61	(D)
Rate Group C (Principal)	\$70.86	
Rate Group C (MCA-1)	\$74.23	(D)

Business Services Basic Business Line (Hunting)

Rate Group A	\$67.48	(D)
Rate Group C (Principal)	\$92.80	
Rate Group C (MCA-1)	\$101.23	(D)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$114.73	(D)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$185.61	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$236.23	(D)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$42.17	(1)
Rate Group C (Principal)	\$59.05	
Rate Group C (MCA-1)	\$61.86	(1)

Business Services Basic Business Line (Hunting)

Rate Group A	\$56.24	(1)
Rate Group C (Principal)	\$77.38	
Rate Group C (MCA-1)	\$84.36	(1)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$95.61	(1)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$154.67	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$196.86	(1)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply ONLY to UNE-P customers. Other Business Line products and features listed in the tariff may also apply to UNEP customers.

Business Services Basic Business Line (Non-Hunting)		
Rate Group A	\$33.74	(I)
Rate Group C (Principal)	\$47.24	
Rate Group C (MCA-1)	\$49.49	(I)
Business Services Basic Business Line (Hunting)		
Rate Group A	\$44.99	(I)
Rate Group C (Principal)	\$61.86	
Rate Group C (MCA-1)	\$67.49	(I)
Optional Metropolitan Calling Area Service		
Optional Metro Service— Springfield (MCA-2)	\$76.49	(I)
Optional Metro Service— St. Louis/Kansas City (MCA-4)	\$123.74	
Optional Metro Service— St. Louis/Kansas City (MCA-5)	\$157.49	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line \$2.03

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line \$0.30

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line \$0.75

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply ONLY to UNE-P customers. Other Business Line products and features listed in the tariff may also apply to UNEP customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$26.99	(I)
Rate Group C (Principal)	\$37.99	
Rate Group C (MCA-1)	\$39.99	(I)

Business Services Basic Business Line (Hunting)

Rate Group A	\$35.99	(I)
Rate Group C (Principal)	\$49.99	
Rate Group C (MCA-1)	\$53.99	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service- Springfield (MCA-2)	\$60.99	(I)
Optional Metro Service- St. Louis/Kansas City (MCA-4)	\$99.99	
Optional Metro Service- St. Louis/Kansas City (MCA-5)	\$126.99	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line \$2.03

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line \$0.30

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line \$0.75

Issued: February 12, 2009

Effective: March 22, 2009

Kelly Faul, Regulatory Affairs Director
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CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

FILED
 Missouri Public
 Service Commission
 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$24.52	(I)
Rate Group C (Principal)	\$33.73	
Rate Group C (MCA-1)	\$36.13	(I)

Business Services Basic Business Line (Hunting)

Rate Group A	\$31.89	(I)
Rate Group C (Principal)	\$44.59	
Rate Group C (MCA-1)	\$48.32	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$54.72	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$90.16	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$115.31	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$20.52	(I)
Rate Group C (Principal)	\$29.73	
Rate Group C (MCA-1)	\$32.13	(I)

Business Services Basic Business Line (Hunting)

Rate Group A	\$27.89	(I)
Rate Group C (Principal)	\$40.59	
Rate Group C (MCA-1)	\$44.32	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$50.72	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$86.16	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$111.31	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: February 28, 2007

Effective: April 1, 2007

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Business Services Basic Business Line (Non-Hunting)

Rate Group A	\$17.52
Rate Group C (Principal)	\$26.73
Rate Group C (MCA-1)	\$29.13

Business Services Basic Business Line (Hunting)

Rate Group A	\$24.89
Rate Group C (Principal)	\$37.59
Rate Group C (MCA-1)	\$41.32

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$47.72
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$83.16
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$108.31

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: February 5, 2007

Effective: March 7, 2007

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Cancelled

April 1, 2007

Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line II (Non-Hunting)

Rate Group A	\$44.54	(I)
Rate Group C (Principal)	\$64.79	
Rate Group C (MCA-1)	\$68.84	(I)

Small Business Basic Business Line II (Hunting)

Rate Group A	\$60.74	(I)
Rate Group C (Principal)	\$87.06	
Rate Group C (MCA-1)	\$95.16	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$109.34	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$184.26	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$236.91	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line II (Non-Hunting)

Rate Group A	\$32.99	(I)
Rate Group C (Principal)	\$47.99	
Rate Group C (MCA-1)	\$50.99	(I)

Small Business Basic Business Line II (Hunting)

Rate Group A	\$44.99	(I)
Rate Group C (Principal)	\$64.49	
Rate Group C (MCA-1)	\$70.49	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$80.99	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$136.49	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$175.49	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY** to UNE-P customers. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line II (Non-Hunting)

Rate Group A	\$27.49	(I)
Rate Group C (Principal)	\$39.99	
Rate Group C (MCA-1)	\$42.99	(I)

Small Business Basic Business Line II (Hunting)

Rate Group A	\$37.49	(I)
Rate Group C (Principal)	\$53.74	
Rate Group C (MCA-1)	\$58.74	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$67.49	(I)
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$113.74	
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$146.24	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY** to **UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNEP customers.

Small Business Basic Business Line II (Non-Hunting)

Rate Group A	\$21.99	(I)
Rate Group C (Principal)	\$31.99	
Rate Group C (MCA-1)	\$33.99	(I)

Small Business Basic Business Line II (Hunting)

Rate Group A	\$29.99	(I)
Rate Group C (Principal)	\$42.99	
Rate Group C (MCA-1)	\$46.99	(I)

Optional Metropolitan Calling Area Service

Optional Metro Service– Springfield (MCA-2)	\$53.99	(I)
Optional Metro Service– St. Louis/Kansas City (MCA-4)	\$90.99	
Optional Metro Service– St. Louis/Kansas City (MCA-5)	\$116.99	(I)

Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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Issued: February 12, 2009

Effective: March 22, 2009

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CANCELED
 February 20, 2012
 Missouri Public
 Service Commission
 JL-2012-0327

FILED
 Missouri Public
 Service Commission
 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges (Cont'd.)

(N)

3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

Small Business Basic Business Line II (Non-Hunting)

Rate Group A	\$20.52
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Rate Group C (Principal)	\$29.73
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Rate Group C (MCA-1)	\$32.13
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Small Business Basic Business Line II (Hunting)

Rate Group A	\$27.89
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Rate Group C (Principal)	\$40.59
--------------------------	---------

Rate Group C (MCA-1)	\$44.32
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Optional Metropolitan Calling Area Service

Optional Metro Service – Springfield (MCA-2)	\$50.72
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Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$86.16
--	---------

Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$111.31
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Extended Area Service Charge is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

Mileage Charge applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
----------	--------

Directory Assistance Call Completion applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
----------	--------

IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
----------	--------

(N)

Issued: February 28, 2007

Effective: April 1, 2007

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CANCELLED
March 22, 2009
Missouri Public
Service Commission
JL-2009-0576

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.33 Directory Assistance

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA.

Call allowances are as stated below:

1. A credit will be given for calls to Directory Assistance when:
 - * The Customer experiences poor transmission or is cut-off during the call,
 - * The Customer is given an incorrect telephone number, or
 - * The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

2. Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

Local Directory Assistance, per call	\$1.75	(D)
National Directory Assistance, per call	\$1.75	(D)

Issued: January 13, 2006

Effective: February 19, 2006

CANCELLED
May 14, 2010
Missouri Public
Service Commission
JL-2010-0600

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Filed
Missouri Public
Service Commission

MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.33 Directory Assistance

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA.

Call allowances are as stated below:

1. A credit will be given for calls to Directory Assistance when:
 - * The Customer experiences poor transmission or is cut-off during the call,
 - * The Customer is given an incorrect telephone number, or
 - * The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

2. Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

Local Directory Assistance, per call	\$1.25
National Directory Assistance, per call	\$1.25

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.34 Local Operator Services

Operator Assisted Surcharges - The following surcharges will be applied on a per call basis.

	Rate Per Call
Station to Station	\$1.50
Third Number Billing	\$1.50
Collect Calling	\$1.50
Person to Person	\$3.35

3.35 Select Usage Call Detail

Description - Call detail records associated with the Company's intracompany calling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

Rates and Charges

Call Detail Record, per line, per service location, per billing cycle \$20.00

3.36 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, calling card, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call \$0.50

(N)
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(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.34 Local Operator Services

Operator Assisted Surcharges - The following surcharges will be applied on a per call basis.

	Rate Per Call
Station to Station	\$1.50
Third Number Billing	\$1.50
Collect Calling	\$1.50
Person to Person	\$3.35

3.35 Select Usage Call Detail

Description - Call detail records associated with the Company's intracompany calling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

Rates and Charges

Call Detail Record, per line, per service location, per billing cycle	\$20.00
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.37 Directory Listing Services, (Cont'd.)

3.37.1 Directory Listing Definitions, (cont'd.)

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

Cross Reference Listing - A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

3.37.2 Directory Listing Rates

	Recurring	Non-Recurring	
Primary Listing	N/C	N/C	
Non-Listed Number	\$7.00	\$15.00	(I)
Non-Published Number	\$6.00	\$15.00	
Extra Listing	\$7.00	\$15.00	
Additional Listing	\$7.00	\$15.00	
Foreign Listing	\$7.00	\$15.00	
Secretarial Listing	\$7.00	\$15.00	
Cross Reference Listing	\$7.00	\$15.00	(I)
Caption Listing	N/C	N/C	

Issued: September 8, 2014

Effective: October 10, 2014

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

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 Herndon, VA 20171

FILED
 Missouri Public
 Service Commission
 JL-2015-0094

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.37 Directory Listing Services, (Cont'd.)

3.37.1 Directory Listing Definitions, (cont'd.)

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

Cross Reference Listing - A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

3.37.2 Directory Listing Rates

	Recurring	Non-Recurring	
Primary Listing	N/C	N/C	
Non-Listed Number	\$2.40	\$15.00	(I)
Non-Published Number	\$3.10	\$15.00	
Extra Listing	\$4.40	\$15.00	
Additional Listing	\$4.40	\$15.00	
Foreign Listing	\$4.40	\$15.00	
Secretarial Listing	\$4.40	\$15.00	
Cross Reference Listing	\$4.40	\$15.00	(I)
Caption Listing	N/C	N/C	

Issued: February 24, 2009

Effective: April 1, 2009

CANCELLED
 October 10, 2014
 Missouri Public
 Service Commission
 JL-2015-0094

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FILED
 Missouri Public
 Service Commission
 JL-2009-0612

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.37 Directory Listing Services, (Cont'd.)

3.37.1 Directory Listing Definitions, (cont'd.)

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

Cross Reference Listing - A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

3.37.2 Directory Listing Rates

	Recurring	Non-Recurring
Primary Listing	N/C	N/C
Non-Listed Number	\$2.10	\$15.00
Non-Published Number	\$2.80	\$15.00
Extra Listing	\$4.00	\$15.00
Additional Listing	\$4.00	\$15.00
Foreign Listing	\$4.00	\$15.00
Secretarial Listing	\$4.00	\$15.00
Cross Reference Listing	\$4.00	\$15.00
Caption Listing	N/C	N/C

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(I)

Issued: January 13, 2006

Effective: February 19, 2006

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Reston, VA 20190

CANCELLED
April 1, 2009
Missouri Public
Service Commission
JL-2009-0612

Filed
Missouri Public
Service Commission

MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.37 Directory Listing Services, (Cont'd.)

3.37.1 Directory Listing Definitions, (cont'd.)

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

Cross Reference Listing - A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

3.37.2 Directory Listing Rates

	Recurring	Non-Recurring
Primary Listing	N/C	N/C
Non-Listed Number	\$1.40	\$6.00
Non-Published Number	\$1.85	\$6.00
Extra Listing	\$2.85	\$9.50
Additional Listing	\$3.45	\$9.50
Foreign Listing	\$2.85	\$9.50
Secretarial Listing	\$3.65	9.50
Cross Reference Listing	\$2.45	\$9.50
Caption Listing	N/C	N/C

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

[Reserved for Future Use]

(D)

(D)

Issued: May 24, 2005

Effective: June 23, 2005

Cancelled

August 1, 2006

Missouri Public
Service Commission

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Seattle, WA 98109

Filed

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.39 Wire Maintenance Plan****3.39.1 General**

The Wire Maintenance Plan (WMP) is an optional plan which provides customers with a diagnosis of their inside wiring problem and any necessary repairs. WMP is only available to single, multi line, analog PBX and Integrated Access customers.

For a monthly fee per line, the WMP customer will receive wiring repairs at no incremental cost. There are no initiation fees. If a customer chooses to order WMP, it must be purchased on all eligible lines per service location. Existing customers purchasing the WMP will experience a 30 day waiting period before the plan is effective. New customers purchasing WMP will benefit from the plan upon initiation of their service.

Customers who do not subscribe to WMP may incur maintenance service charges for all Company premises visits and wiring repairs.

3.39.2 Single-line Telephone Service

The Company will diagnose, repair and maintain the inside wiring from the Demarcation Point, as defined in the Voice Service Order/ Integrated Services Order form, to and including the telephone jacks inside Customer's premises associated with each eligible telephone line covered under the WMP (subject to the "Exclusion" listed elsewhere in this section) that became necessary and are reported to the Company.

3.39.3 Multi-Line or Analog Trunk Telephone Service

The Company will diagnose, repair and maintain the inside wiring from the Demarcation Point, as defined in the Voice Service Order/Integrated Services Order form, to the extended Demarcation Point terminating at Customer's key service unit ("KSU"), or analog PBX, associated with each eligible telephone line covered under the WMP (subject to the "Exclusions" listed elsewhere in this section) that become necessary and are reported to the Company. Trouble isolation can often be accomplished through office testing facilities. The Company reserves the right to dispatch technicians at its sole discretion to isolate any service problems. Customers will be charged a maintenance service charge in accordance with the Company's Tariffed List Price for any technician service visit provide by the Company or its representatives, if Customer does not subscribe to the Wire Maintenance Plan.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.39 Wire Maintenance Plan, (Cont'd.)

3.39.4 Line Eligibility

WMP is offered to Company customers who have either standard single-line, multi-line or analog trunk telephone service. Customer must subscribe to WMP on all eligible telephone lines provided by the Company. WMP does not apply to the items specified under "Exclusions" in this tariff.

3.39.5 Limited 30-Day Warranty

The Company warrants for a period of thirty (30) days that the services and products provided under WMP will meet accepted industry practices. Should any failure to conform to this warranty appear and be reported to the Company within said thirty (30) day period, the Company shall re-perform the nonconforming services, and repair or replace the nonconforming product(s). Such re-performance of work, and repair or replacement of nonconforming products, shall constitute the entire liability of the Company and sole remedy of the Customer under this warranty, whether a claim or remedy is sought in contract, tort (including negligence), strict liability, or otherwise. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR IMPLIED, IN FACT OR IN LAW. THE COMPANY DISCLAIMS ANY AND ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.39 Wire Maintenance Plan, (Cont'd.)****3.39.6 Limitation of Liability**

THE ENTIRE LIABILITY OF THE COMPANY AND CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR ALL CLAIMS OR DAMAGES OF WHATEVER NATURE ARISING FROM OR IN ANY WAY RELATED TO THIS WIRE MAINTENANCE PLAN OR THE PROVISION OF SERVICE (INCLUDING THE FAILURE TO PROVIDE SERVICE, ANY LOSS OR USE OF WIRING, JACKS OR TELEPHONE EQUIPMENT, AND ANY DAMAGES RESULTING THEREFROM), INCLUDING BUT NOT LIMITED TO MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, TORTIOUS CONDUCT, REPRESENTATIONS, ERRORS, OR OTHER DEFECTS, WHETHER CAUSED BY ACTS OF COMMISSION OR OMISSION, WHETHER SUCH DAMAGES ARE ASSERTED IN AN ACTION BROUGHT IN CONTRACT, IN TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR PURSUANT TO SOME OTHER THEORY (INCLUDING DECEPTIVE TRADE PRACTICE CLAIMS) AND WHETHER OR NOT SUCH DAMAGES ARE FORESEEN OR UNFORESEEN SHALL BE LIMITED TO THE LESSER OF (i) AMOUNTS PAID TO THE COMPANY UNDER THIS WIRE MAINTENANCE PLAN, OR (ii) REFUNDS IN AN AMOUNT EQUAL TO THE PROPORTIONAL MONTHLY CHARGES UNDER THIS WIRE MAINTENANCE PLAN TO CUSTOMER FOR THE PERIOD OF SERVICE DURING WHICH ANY MISTAKE, OMISSION, INTERRUPTION, DELAY, ERROR, OR DEFECT IN THE SERVICE OR EQUIPMENT, OR ANY OTHER EVENT OR ACTION GIVING RISE TO ANY CLAIM, OCCURS. THIS LIMITATION OF LIABILITY APPLIES TO ALL CLAIMS, DEMANDS, ACTIONS, LIABILITY, COSTS OR ATTORNEYS' FEES ARISING IN WHOLE OR IN PART, FROM WARRANTIES, EXPRESS OR IMPLIED, DEFECTS IN MATERIALS, WORKMANSHIP OR DESIGN, NEGLIGENCE, GROSS NEGLIGENCE, STRICT LIABILITY, BREACH OF CONTRACT, OR ANY OTHER BASIS OF LIABILITY FOR THE COMPANY.

CUSTOMER SHALL BE SOLELY RESPONSIBLE FOR ALL LOSSES, DAMAGES, LIABILITIES, CLAIMS, AND EXPENSES ARISING OUT OF USE OF THE SERVICES BY CUSTOMER, ITS USERS, OR ANY OTHER PERSON OR ENTITY USING THE ACCOUNT WITH OR WITHOUT CUSTOMER'S KNOWLEDGE OR CONSENT. SOME JURISDICTION MAY NOT ALLOW A LIMITATION ON LIABILITY FOR NEGLIGENCE THAT CAUSES DEATH OR PERSONAL INJURY, AND THE COMPANY LIMITS ITS LIABILITY IN SUCH JURISDICTION ONLY TO THE DEGREE ALLOWED BY APPLICABLE LAW.

Issued: January 10, 2005

Effective: February 26, 2005

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MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.39 Wire Maintenance Plan, (Cont'd.)

3.39.6 Limitation of Liability, (cont'd.)

No special Damages

NOTWITHSTANDING ANY OTHER PROVISION HEREOF, THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES (INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST PROFITS, LOST REVENUES, GOODWILL OR COSTS TO COVER), WHETHER OR NOT CAUSED BY THE ACTS OR OMISSIONS OR NEGLIGENCE OF ITS EMPLOYEES OR AGENTS, AND REGARDLESS OF ITS EMPLOYEES OR AGENTS, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN INFORMED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.39 Wire Maintenance Plan, (Cont'd.)

3.39.7 Exceptions

- * Data lines;
- * Repairs to riser cables, house cables or cables between buildings;
- * problems or malfunctions that exist prior to the commencement of the WMP;
- * Malfunctions resulting from the use of voice grade lines to transmit or receive data or signals beyond the operating parameters of the telephone line;
- * Repair or replacement of Customer's telephone equipment or instruments and other devices including, but not limited to KSU, telephone sets or station, computer modems and answering machines which are connected to the inside wire jacks;
- * No temporary or loaner telephone equipment will be provided;
- * Wiring from the extended Demarcation Point to Customer's key service unit;
- * Wiring from Customer's key service unit to Customer's key service stations;
- * Wiring for ISDN circuits or digital PBX trunks;
- * Restoration to premises if asked to repair concealed wire;
- * Installation of new telecommunications wiring, jacks or conduit;
- * Repair or maintenance of inside wire and jacks for marine activity, recreational vehicles (RVs) and construction trailers, or other temporary or moveable structures;
- * Repair of damages caused by Customer's faulty telecommunications equipment;
- * Repair of damages due to the negligence, intentional misuse or abuse caused by Customer, its employees or agents;
- * Repair of damages due to riots, acts of war, natural disasters such as floods, fire, windstorms and earth quakes, or acts of God; and
- * Non-standing wiring, i.e., wiring which does not meet telephone industry standards or the National Electric Code Material Standards for carrying telephone signals. The Wire Maintenance Plan will cover the repair of breaks to non-standard wire, but only to restore the wire to its original condition. The Wire Maintenance Plan does not cover replacement of non-standard wire.

The Company, in its sole discretion, reserves the right to exclude other repairs or maintenance other than those set above.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.39 Wire Maintenance Plan, (Cont'd.)

3.39.8 Termination

Customers may terminate participation in the Wire Maintenance Plan at any time by giving notice to the Company as set forth under the Notices provision of the Voice Service Order/Integrated Access Order form. The Company may terminate Customer's participation in the Wire Maintenance Plan as provided for under the Voice Service Order/Integrated Access Order form.

3.39.9 Effective Date

Commencement of coverage under the Wire Maintenance Plan for existing voice service shall not be effective until thirty (30) days after the Company receives Customer's request to commence the Wire Maintenance Plan. Commencement of coverage under the Wire Maintenance Plan for new voice service shall be effective on a date to be determined by the Company, which shall not be later than thirty (30) days after the installation of said new voice service. Should Customer subscribe to the Wire Maintenance Plan at the same time Customer request service on an inside wire or jack problem, the Wire Maintenance Plan will not cover service for that particular visit or problem, and Customer will be charged a maintenance service charge in accordance with the Company's Tariffed List Price.

3.39.10 Rates

Rates, per line/trunk \$5.50

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D).

3.41 CD ROM Billing

3.41.1 Personal CD

The Personal CD includes the same information contained in our paper invoices, including call detail. It can include all invoices within one state and multilocation summary report, which breaks out taxes at the service location level.

	Non-Recurring ¹	Recurring ²
Personal CD	\$55.00	\$35.00

3.41.2 National CD

The National CD includes nationwide summary and remittance report of all locations. The National CD does not include call detail.

	Non-Recurring ¹	Recurring ²
National CD	\$55.00	\$35.00

- 1 Non-Recurring Charge is non-discountable
- 2- Monthly Recurring Charge is discountable

Issued: January 10, 2005

Effective: February 26, 2005

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CANCELLED
July 1, 2017
Missouri Public
Service Commission
JL-2017-0233

Filed
Missouri Public
Service Commission

MO10501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all services on a one-time basis unless waived pursuant to this Tariff or a promotional or trial offering.

The following Access Service Options are offered:

Basic Local Line Service
Local Digital PBX Trunk Service
Local ISDN PRI Service
Integrated Services

Issued: January 10, 2005

Effective: February 26, 2005

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Filed
Missouri Public
Service Commission

MO10501

Cancelled
March 7, 2007
Missouri Public
Service Commission

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service*

A. Description

Small Business Basic Business Line/Trunk Service** is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment.

(C)

Each Small Business Basic Business Line/Trunk Service has the following characteristics:

- Terminal Interface: 2-wire or 4-wire
- Signaling Type: Loop start or Ground Start
- Pulse Types: Dual Tone Multifrequency (DTMF)
- Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. General

Flat Rate Small Business Basic Business Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

*This revision represents a product name change.

** As of March 16, 2007, Trunk Service will only be available to current customers.

(N)

Issued: February 13, 2007

Effective: March 16, 2007

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Cancelled

April 1, 2007

Filed

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service* (T)

A. Description

Small Business Basic Business Line/Trunk Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment. (T)

Each Small Business Basic Business Line/Trunk Service has the following characteristics: (T)

- Terminal Interface: 2-wire or 4-wire
- Signaling Type: Loop start or Ground Start
- Pulse Types: Dual Tone Multifrequency (DTMF)
- Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. General

Flat Rate Small Business Basic Business Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service. (T)

*This revision represents a product name change. (N)

Issued: February 5, 2007

Effective: March 7, 2007

Kelly Faul, Regulatory Affairs Director
11111 Sunset Hills Rd.
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Cancelled
March 16, 2007

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Basic Local Line/Trunk Service

A. Description

Basic Local Line/Trunk Service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Line/Trunk has the following characteristics:

- Terminal Interface: 2-wire or 4-wire
- Signaling Type: Loop start or Ground Start
- Pulse Types: Dual Tone Multifrequency (DTMF)
- Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. General

Flat Rate Basic Local Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

Issued: January 10, 2005

Effective: February 26, 2005

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Filed
Missouri Public
Service Commission

MO10501

Cancelled
March 7, 2007
Missouri Public
Service Commission

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$76.94	(I)
Rate Group D (Principal)	\$80.98	
Rate Group D (MCA-1)	\$85.04	
Rate Group D (MCA-2)	\$95.16	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$80.99	(I)
Rate Group D (Principal)	\$99.21	
Rate Group D (MCA-1)	\$103.26	
Rate Group D (MCA-2)	\$107.31	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

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FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$56.99	(I)
Rate Group D (Principal)	\$59.99	
Rate Group D (MCA-1)	\$62.99	
Rate Group D (MCA-2)	\$70.49	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$59.99	(I)
Rate Group D (Principal)	\$73.49	
Rate Group D (MCA-1)	\$76.49	
Rate Group D (MCA-2)	\$79.49	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$47.49	(1)
Rate Group D (Principal)	\$49.99	
Rate Group D (MCA-1)	\$52.49	
Rate Group D (MCA-2)	\$58.74	(1)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$49.99	(1)
Rate Group D (Principal)	\$61.24	
Rate Group D (MCA-1)	\$63.74	
Rate Group D (MCA-2)	\$66.24	(1)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$37.99	(I)
Rate Group D (Principal)	\$39.99	
Rate Group D (MCA-1)	\$41.99	
Rate Group D (MCA-2)	\$46.99	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$39.99	(I)
Rate Group D (Principal)	\$48.99	
Rate Group D (MCA-1)	\$50.99	
Rate Group D (MCA-2)	\$52.99	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: February 12, 2009

Effective: March 22, 2009

CANCELED
 February 20, 2012
 Missouri Public
 Service Commission
 JL-2012-0327

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FILED
 Missouri Public
 Service Commission
 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

(T)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring
Rate Group B	\$22.63
Rate Group D (Principal)	\$32.81
Rate Group D (MCA-1)	\$34.23
Rate Group D (MCA-2)	\$36.12
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring
Rate Group B	\$34.55
Rate Group D (Principal)	\$45.78
Rate Group D (MCA-1)	\$47.78
Rate Group D (MCA-2)	\$50.40
	Non-Recurring
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50

Issued: February 5, 2007

Effective: March 7, 2007

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CANCELLED
 March 22, 2009
 Missouri Public
 Service Commission
 JL-2009-0576

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Basic Local Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$22.63	(R)
Rate Group D (Principal)	\$32.81	
Rate Group D (MCA-1)	\$34.23	
Rate Group D (MCA-2)	\$36.12	(R)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$34.55	(D)
Rate Group D (Principal)	\$45.78	
Rate Group D (MCA-1)	\$47.78	
Rate Group D (MCA-2)	\$50.40	(D)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: July 1, 2005

Effective: ~~August 1, 2005~~

August 8, 2005

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Filed
 Missouri Public Service Commission MO10501

Cancelled
 March 7, 2007
 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Basic Local Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring
Rate Group B	\$23.10
Rate Group D (Principal)	\$33.55
Rate Group D (MCA-1)	\$35.00
Rate Group D (MCA-2)	\$36.95

Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring
Rate Group B	\$32.90
Rate Group D (Principal)	\$43.60
Rate Group D (MCA-1)	\$45.50
Rate Group D (MCA-2)	\$48.00

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	Non-Recurring \$5.50
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.2 Local Digital PBX Trunk Service

A. Description

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 digital communications channels. Digital PBX Trunks are provided for connection of Customer-provided digital PBX equipment. Each Digital PBX Trunk has the following characteristics:

- Terminal Interface: DSX-1 panel
- Signaling Type: Ground, E&M I, II, III
- Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone
- Pulse Type: Dual Tone Multi-Frequency (DTMF)
- Directionality: In-Coming, Out-Going Only or Two Way, as specified by the Customer

B. General

Charges based on time periods and calendar days are provided herein. Nonrecurring connection and Service Order charges apply as described in Section 4 of this tariff.

Issued: January 10, 2005

Effective: February 26, 2005

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Cancelled
March 16, 2007

Filed
Missouri Public
Service Commission

MO10501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.2 Local Digital PBX Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Connection charges applicable in Section 3.31 of this tariff, charges for each Local Digital PBX Trunk include a monthly recurring service charge for the local T1 loop, Digital Trunk Port and Switch Use charges.

Where appropriate facilities do not exist, Special Construction charges will also apply, as described within Section 2 of this tariff.

	MRC	NRC
Digital PBX Trunk	\$265.00	
Digital PBX Trunk /T1 Initial		
Initial		\$265.33
Each Additional		\$265.33
Digital Trunk Port	\$255.00	\$0.00
Switch Use (MRC)		
With DID, per channel	\$16.00	
Without DID, per channel	\$16.00	
T1/PRI Reconfiguration	\$75.00	

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.2 Local Digital PBX Trunk Service, (cont'd.)

D. **Digital PBX Trunk Packaged Offering** - The pricing for this product includes the T-1, Digital Trunk Port, Switch Use, EUCL, Touch Tone and Rotary Hunting.

The monthly and non-recurring charges for this service are not discounted.

Rate Group	Trunks in Service	Monthly Recurring	Non-Recurring ¹
B	12	\$428.40	\$199.00
	16	\$507.15	\$199.00
	20	\$593.25	\$199.00
	24	\$661.50	\$199.00
D (Principal)	12	\$549.15	\$199.00
	16	\$647.85	\$199.00
	20	\$757.05	\$199.00
	24	\$843.15	\$199.00
D (MCA-1)	12	\$568.05	\$199.00
	16	\$669.90	\$199.00
	20	\$782.25	\$199.00
	24	\$871.50	\$199.00
D (MCA-2)	12	\$593.25	\$199.00
	16	\$698.25	\$199.00
	20	\$816.90	\$199.00
	24	\$909.30	\$199.00

¹ Other non-recurring charges as noted herein may apply, when applicable.

Issued: July 1, 2005

Effective: ~~August 1, 2005~~

August 8, 2005

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Filed
 Missouri Public
 Service Commission

MO10501

CANCELLED
 July 18, 2008
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.2 Local Digital PBX Trunk Service, (cont'd.)

- D. **Digital PBX Trunk Packaged Offering** - The pricing for this product includes the T-1, Digital Trunk Port, Switch Use, EUCL, Touch Tone and Rotary Hunting.

The monthly and non-recurring charges for this service are not discounted.

Rate Group	Trunks in Service	Monthly Recurring	Non-Recurring ¹
B	12	\$408.00	\$199.00
	16	\$483.00	\$199.00
	20	\$565.00	\$199.00
	24	\$630.00	\$199.00
D (Principal)	12	\$523.00	\$199.00
	16	\$617.00	\$199.00
	20	\$721.00	\$199.00
	24	\$803.00	\$199.00
D (MCA-1)	12	\$541.00	\$199.00
	16	\$638.00	\$199.00
	20	\$745.00	\$199.00
	24	\$830.00	\$199.00
D (MCA-2)	12	\$565.00	\$199.00
	16	\$665.00	\$199.00
	20	\$778.00	\$199.00
	24	\$866.00	\$199.00

¹ Other non-recurring charges as noted herein may apply, when applicable.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI

A. ISDN PRI Trunk Service

1. General

ISDN PRI trunk service provides access to and from the Public Switched Telephone Network (PSTN) for circuit switched voice (CSV) and circuit switched data (CSD) communications. ISDN PRI Trunk Service is provided using Integrated services Digital Network (ISDN) architecture. ISDN services available with ISDN PRI Trunk Service use Primary Rate Interface (PRI) technology. ISDN PRI Trunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

2. Service Components

- (a) Trunk Interface (TI) - Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.
- (b) Backup D-Channel (BD-C) B Allows enhanced survivability of ISDN PRI Trunk links by providing automatic takeover for a failed D-channel.
- (c) Calling Line Identification (CLID) B Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message, i.e., before ringing begins.
- (d) Dynamic Channel Allocation (DCA) B Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services.
- (e) Network Ring Again (NRA) B Allows the customer to automatically complete calls made to busy stations of a different PRI connected PBX system served by the same central office switch.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109

Cancelled
March 16, 2007

Filed
Missouri Public
Service Commission

MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC	
Primary Rate Interface (Initial Service Term) ¹			
Initial	\$799.62	\$265.33	(I)
Additional	\$799.62	\$265.33	(I)
Primary Rate Interface (Renewal Service Terms) ²			
Month-To-Month	\$799.62	N/A	(I)
1 Year Term	\$799.62	N/A	
2 Year Term	\$799.62	N/A	(I)
Backup D-Channel, per TI	\$42.00	\$15.00	
Rearrangement of Backup D	N/A	\$25.00	
Calling Line Identification, per TI	\$100.00	\$100.00	
Dynamic Channel Allocation, per TI	\$393.75	\$10.00	
Change DCA (after install)	N/A	\$50.00	
Network Ring Again, per TI	\$25.00	N/A	
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25	

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC	
Primary Rate Interface (Initial Service Term) ¹			
Initial	\$592.31	\$265.33	(I)
Additional	\$592.31	\$265.33	(I)
Primary Rate Interface (Renewal Service Terms) ²			
Month-To-Month	\$592.31	N/A	(I)
1 Year Term	\$592.31	N/A	
2 Year Term	\$ 592.31	N/A	(I)
Backup D-Channel, per TI	\$42.00	\$15.00	
Rearrangement of Backup D	N/A	\$25.00	
Calling Line Identification, per TI	\$100.00	\$100.00	
Dynamic Channel Allocation, per TI	\$393.75	\$10.00	
Change DCA (after install)	N/A	\$50.00	
Network Ring Again, per TI	\$25.00	N/A	
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25	

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC	
Primary Rate Interface (Initial Service Term)¹			
Initial	\$473.85	\$265.33	(I)
Additional	\$473.85	\$265.33	(I)
Primary Rate Interface (Renewal Service Terms)²			
Month-To-Month	\$473.85	N/A	(I)
1 Year Term	\$473.85	N/A	(I)
2 Year Term	\$473.85	N/A	(I)
Backup D-Channel, per TI	\$42.00	\$15.00	
Rearrangement of Backup D	N/A	\$25.00	
Calling Line Identification, per TI	\$100.00	\$100.00	
Dynamic Channel Allocation, per TI	\$393.75	\$10.00	
Change DCA (after install)	N/A	\$50.00	
Network Ring Again, per TI	\$25.00	N/A	
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25	

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC	
Primary Rate Interface (Initial Service Term) ¹			
Initial	\$421.20	\$265.33	(R)
Additional	\$421.20	\$265.33	(R)
Primary Rate Interface (Renewal Service Terms) ²			
Month-To-Month	\$421.20	N/A	(R)
1 Year Term	\$421.20	N/A	
2 Year Term	\$421.20	N/A	(R)
Backup D-Channel, per TI	\$42.00	\$15.00	
Rearrangement of Backup D	N/A	\$25.00	
Calling Line Identification, per TI	\$100.00	\$100.00	
Dynamic Channel Allocation, per TI	\$393.75	\$10.00	
Change DCA (after install)	N/A	\$50.00	
Network Ring Again, per TI	\$25.00	N/A	
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25	

¹ Applies to customers ordering new PRI service.

²- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge.
 Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC	
Primary Rate Interface (Initial Service Term) ¹			
Initial	\$656.20	\$265.33	(I)
Additional	\$656.25	\$265.33	
Primary Rate Interface (Renewal Service Terms) ²			
Month-To-Month	\$656.25	N/A	
1 Year Term	\$472.50	N/A	
2 Year Term	\$409.50	N/A	
Backup D-Channel, per TI	\$42.00	\$15.00	(I)
Rearrangement of Backup D	N/A	\$25.00	
Calling Line Identification, per TI	\$100.00	\$100.00	
Dynamic Channel Allocation, per TI	\$393.75	\$10.00	(I)
Change DCA (after install)	N/A	\$50.00	
Network Ring Again, per TI	\$25.00	N/A	
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25	

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

Issued: July 1, 2005

Effective: ~~August 1, 2005~~

August 8, 2005

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 Seattle, WA 98109

Filed
 Missouri Public Service Commission
 MOI0501

CANCELLED
 June 16, 2008
 Missouri Public Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC
Primary Rate Interface (Initial Service Term) ¹		
Initial	\$625.00	\$265.33
Additional	\$625.00	\$265.33
Primary Rate Interface (Renewal Service Terms) ²		
Month-To-Month	\$625.00	N/A
1 Year Term	\$450.00	N/A
2 Year Term	\$390.00	N/A
Backup D-Channel, per TI	\$40.00	\$15.00
Rearrangement of Backup D	N/A	\$25.00
Calling Line Identification, per TI	\$100.00	\$100.00
Dynamic Channel Allocation, per TI	\$375.00	\$10.00
Change DCA (after install)	N/A	\$50.00
Network Ring Again, per TI	\$25.00	N/A
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services

A. Integrated Access Bundled Package*

(C)

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility¹ between a customer premises and its serving office for connection to services provided by the Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

Voice Channels	Monthly Recurring Charges			
	12	16	20	23
Rate Group B	\$373.00	\$435.00	\$505.00	\$559.00
Rate Group D (Principle)	\$488.00	\$569.00	\$661.00	\$732.00
Rate Group D (MCA-1)	\$506.00	\$590.00	\$685.00	\$759.00
Rate Group D (MCA-2)	\$530.00	\$618.00	\$718.00	\$795.00

1- Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

* As of December 31, 2006, this product will only be available to current customers at their current location.

(N)

Issued: November 20, 2006

Effective: December 31, 2006

Kelly Faul, Regulatory Affairs Director
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CANCELLED
 July 18, 2008
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services

A. Integrated Access Bundled Package

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility¹ between a customer premises and its serving office for connection to services provided by the Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

Voice Channels	Monthly Recurring Charges			
	12	16	20	23
Rate Group B	\$373.00	\$435.00	\$505.00	\$559.00
Rate Group D (Principle)	\$488.00	\$569.00	\$661.00	\$732.00
Rate Group D (MCA-1)	\$506.00	\$590.00	\$685.00	\$759.00
Rate Group D (MCA-2)	\$530.00	\$618.00	\$718.00	\$795.00

1- Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

Issued: January 10, 2005

Effective: February 26, 2005

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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109

Filed
Missouri Public
Service Commission

MOI0501

Cancelled

December 31, 2006
Missouri Public
Service Commission

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services, (cont'd.)

B. Total Communications – 4 Base Line Package ¹ (continued)

	Incremental Line Charge	
	MRC	NRC
Voice Channels		
Rate Group B Manchester - Base Package	\$130.00	\$899.00
Incremental Lines ¹	\$32.50	\$39.19
Rate Group B St. Charles – Base Package	\$127.60	\$899.00
Incremental Lines	\$32.55	\$39.19
Rate Group B Chesterfield – Base Package	\$133.12	\$899.00
Incremental Lines	\$33.28	\$39.19
Rate Group D Principal – Base Package	\$168.40	\$899.00
Incremental Lines	\$42.10	\$39.19
Rate Group D MCA-1 – Base Package	\$174.48	\$899.00
Incremental Lines	\$43.62	\$39.19
Rate Group D MCA-2 – Base Package	\$162.48	\$899.00
Incremental Lines	\$45.62	\$39.19
Optional MCA (St. Charles/Manchester) –Base Package	\$209.36	\$899.00
Incremental Lines	\$52.34	\$39.19

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

- 1 Product is no longer available to new customers
- 2- NRC applies only to add additional lines to existing service

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
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Filed
Missouri Public
Service Commission

MOI0501

CANCELLED
March 1, 2016
Missouri Public
Service Commission
JL-2016-0188

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services, (cont'd.)

C. Total Communications – 6 Line Total Communications Package, (continued)

Voice Channels	Incremental Line Charge	
	MRC	NRC
Rate Group B Manchester --Base Package	\$195.00	\$899.00
Incremental Lines ¹	\$33.15	\$39.19
Rate Group B St. Charles -- Base Package	\$191.40	\$899.00
Incremental Lines	\$32.55	\$39.19
Rate Group B Chesterfield -- Base Package	\$199.68	\$899.00
Incremental Lines	\$33.95	\$39.19
Rate Group D Principal -- Base Package	\$252.60	\$899.00
Incremental Lines	\$42.10	\$39.19
Rate Group D MCA-1 -- Base Package	\$261.72	\$899.00
Incremental Lines	\$43.62	\$39.19
Rate Group D MCA-2 -- Base Package	\$273.72	\$899.00
Incremental Lines	\$45.62	\$39.19
Optional MCA (St. Charles/Manchester) ²	\$314.04	\$899.00
Base Package		
Incremental Lines	\$52.34	\$39.19
Metro Additive	\$15.00	N/C

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

- 1 Product is no longer available to new customers
- 2- NRC applies only to add additional lines to existing service

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
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Filed
 Missouri Public
 Service Commission

MO10501

CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services, (cont'd.)

D. Total Communications – With Digital Handoff, (continued)

Voice Channels	Incremental Line Charge	
	MRC	NRC
Rate Group B Manchester –Base Package	\$120.00	\$899.00
Incremental Lines ¹	\$19.50	\$39.19
Rate Group B St. Charles -- Base Package	\$120.00	\$899.00
Incremental Lines	\$19.50	\$39.19
Rate Group B Chesterfield -- Base Package	\$120.00	\$899.00
Incremental Lines	\$19.50	\$39.19
Rate Group D Principal – Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Rate Group D MCA-1 – Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Rate Group D MCA-2 -- Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Optional MCA (St. Charles/Manchester)–Base Package	\$140.50	\$899.00
Incremental Lines	\$40.31	\$39.19

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1- NRC applies only to add additional lines to existing service.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line Service/Trunk Service

A. Description

Business Services Basic Business Line/Trunk Service is available to customers who also subscribe to other non-Basic Business Line Services from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Business Services Basic Business Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment.

Each Business Services Basic Business Line/Trunk has the following characteristics:

- Terminal Interface: 2-wire or 4-wire
- Signaling Type: Loop start or Ground Start
- Pulse Types: Dual Tone Multifrequency (DTMF)
- Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. General

Flat Rate Business Services Basic Business Line/Trunk Service Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

(N)

Issued: February 5, 2007

Effective: March 7, 2007

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Cancelled
March 16, 2007

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$111.60	(I)
Rate Group D (Principal)	\$116.17	
Rate Group D (MCA-1)	\$120.72	
Rate Group D (MCA-2)	\$134.39	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$116.17	(I)
Rate Group D (Principal)	\$141.22	
Rate Group D (MCA-1)	\$145.77	
Rate Group D (MCA-2)	\$150.34	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$82.67	(I)
Rate Group D (Principal)	\$86.05	
Rate Group D (MCA-1)	\$89.42	
Rate Group D (MCA-2)	\$99.55	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$86.05	(I)
Rate Group D (Principal)	\$104.61	
Rate Group D (MCA-1)	\$107.98	
Rate Group D (MCA-2)	\$111.36	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$68.89	(I)
Rate Group D (Principal)	\$71.70	
Rate Group D (MCA-1)	\$74.52	
Rate Group D (MCA-2)	\$82.95	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$71.70	(I)
Rate Group D (Principal)	\$87.17	
Rate Group D (MCA-1)	\$89.99	
Rate Group D (MCA-2)	\$92.80	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED Kelly Faul, Regulatory Affairs Director
 April 15, 2014 13865 Sunrise Valley Dr.
 Missouri Public Herndon, VA 20171
 Service Commission
 JL-2014-0356

FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$55.11	(I)
Rate Group D (Principal)	\$57.36	
Rate Group D (MCA-1)	\$59.61	
Rate Group D (MCA-2)	\$66.36	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$57.36	(I)
Rate Group D (Principal)	\$69.74	
Rate Group D (MCA-1)	\$71.99	
Rate Group D (MCA-2)	\$74.24	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$43.99	(I)
Rate Group D (Principal)	\$45.99	
Rate Group D (MCA-1)	\$47.99	
Rate Group D (MCA-2)	\$52.99	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$45.99	(I)
Rate Group D (Principal)	\$55.99	
Rate Group D (MCA-1)	\$57.99	
Rate Group D (MCA-2)	\$59.99	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: February 12, 2009

Effective: March 22, 2009

CANCELLED
July 15, 2010
Missouri Public
Service Commission
JL-2010-0709

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

FILED
Missouri Public
Service Commission
JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring
Rate Group B	\$39.81
Rate Group D (Principal)	\$41.23
Rate Group D (MCA-1)	\$43.12
Rate Group D (MCA-2)	\$48.06

(I)
|
(I)

Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring
Rate Group B	\$34.55
Rate Group D (Principal)	\$45.78
Rate Group D (MCA-1)	\$47.78
Rate Group D (MCA-2)	\$50.40

	Non-Recurring
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$35.81	(I)
Rate Group D (Principal)	\$37.23	
Rate Group D (MCA-1)	\$39.12	
Rate Group D (MCA-2)	\$44.06	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$34.55	
Rate Group D (Principal)	\$45.78	
Rate Group D (MCA-1)	\$47.78	
Rate Group D (MCA-2)	\$50.40	
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: February 28, 2007

Effective: April 1, 2007

Kelly Faul, Regulatory Affairs Director
 11111 Sunset Hills Rd.
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CANCELLED
 July 18, 2008
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.42 Network Switched Services, (Cont'd.)

3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring
Rate Group B	\$22.63
Rate Group D (Principal)	\$32.81
Rate Group D (MCA-1)	\$34.23
Rate Group D (MCA-2)	\$36.12

Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring
Rate Group B	\$34.55
Rate Group D (Principal)	\$45.78
Rate Group D (MCA-1)	\$47.78
Rate Group D (MCA-2)	\$50.40

	Non-Recurring
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50

(N)

Issued: February 5, 2007

Effective: March 7, 2007

Kelly Faul, Regulatory Affairs Director
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Reston, VA 20190

Cancelled

April 1, 2007

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$76.94	(I)
Rate Group D (Principal)	\$80.98	
Rate Group D (MCA-1)	\$85.04	
Rate Group D (MCA-2)	\$95.16	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$80.99	(I)
Rate Group D (Principal)	\$99.21	
Rate Group D (MCA-1)	\$103.26	
Rate Group D (MCA-2)	\$107.31	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$56.99	(I)
Rate Group D (Principal)	\$59.99	
Rate Group D (MCA-1)	\$62.99	
Rate Group D (MCA-2)	\$70.49	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$59.99	(I)
Rate Group D (Principal)	\$73.49	
Rate Group D (MCA-1)	\$76.49	
Rate Group D (MCA-2)	\$79.49	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: March 14, 2014

Effective: April 15, 2014

Kelly Faul, Regulatory Affairs Director
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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$47.49	(I)
Rate Group D (Principal)	\$49.99	
Rate Group D (MCA-1)	\$52.49	
Rate Group D (MCA-2)	\$58.74	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$49.99	(I)
Rate Group D (Principal)	\$61.24	
Rate Group D (MCA-1)	\$63.74	
Rate Group D (MCA-2)	\$66.24	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

Kelly Faul, Regulatory Affairs Director
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FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring	
Rate Group B	\$37.99	(I)
Rate Group D (Principal)	\$39.99	
Rate Group D (MCA-1)	\$41.99	
Rate Group D (MCA-2)	\$46.99	(I)
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring	
Rate Group B	\$39.99	(I)
Rate Group D (Principal)	\$48.99	
Rate Group D (MCA-1)	\$50.99	
Rate Group D (MCA-2)	\$52.99	(I)
	Non-Recurring	
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50	

Issued: February 12, 2009

Effective: March 22, 2009

Kelly Faul, Regulatory Affairs Director
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 Herndon, VA 20171

CANCELED
 February 20, 2012
 Missouri Public
 Service Commission
 JL-2012-0327

FILED
 Missouri Public
 Service Commission
 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.42 Network Switched Services, (Cont'd.)

3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

Individual Line Charge (per line)	Monthly Recurring
Rate Group B	\$35.81
Rate Group D (Principal)	\$37.23
Rate Group D (MCA-1)	\$39.12
Rate Group D (MCA-2)	\$44.06
Multiline Key and PBX Trunk (per line/trunk)	Monthly Recurring
Rate Group B	\$34.55
Rate Group D (Principal)	\$45.78
Rate Group D (MCA-1)	\$47.78
Rate Group D (MCA-2)	\$50.40
	Non-Recurring
Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	\$5.50

(N)

Issued: February 28, 2007

Effective: April 1, 2007

Kelly Faul, Regulatory Affairs Director
11111 Sunset Hills Rd.
Reston, VA 20190

CANCELLED
March 22, 2009
Missouri Public
Service Commission
JL-2009-0576

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.44 DID Services

A. General

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	MRC	NRC	Service & Equipment Charge	
DID Trunk Termination ¹	\$ 47.10	\$138.00	\$5.50	
First 100 DID Numbers (or any fraction thereof)	\$ 39.38	\$165.00	\$5.50	(I)
Additional 100 Numbers (or any fraction thereof)	\$ 39.38	\$165.00	\$5.50	(I)
First 20 DID Numbers (or any fraction thereof)	\$8.44	\$165.00	\$5.50	(I)
Additional 20 Numbers (or any fraction thereof)	\$8.44	\$ 10.00	\$5.50	(I)
Removal of DID Number from block	\$ 10.00	\$5.50		

¹ DID Trunk Termination only applies to Analog PBX Service

¹ DID Trunk Termination only applies to Analog PBX Service

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.44 DID Services

A. General

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	MRC	NRC	Service & Equipment Charge	
DID Trunk Termination ¹	\$ 47.10	\$138.00	\$5.50	
First 100 DID Numbers (or any fraction thereof)	\$ 31.50	\$165.00	\$5.50	(I)
Additional 100 Numbers (or any fraction thereof)	\$ 31.50	\$165.00	\$5.50	(I)
First 20 DID Numbers (or any fraction thereof)	\$6.75	\$165.00	\$5.50	(I)
Additional 20 Numbers (or any fraction thereof)	\$6.75	\$ 10.00	\$5.50	(I)
Removal of DID Number from block	\$ 10.00	\$5.50		

¹ DID Trunk Termination only applies to Analog PBX Service

¹ DID Trunk Termination only applies to Analog PBX Service

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.44 DID Services

A. General

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	MRC	NRC	Service & Equipment Charge	
DID Trunk Termination ¹	\$ 47.10	\$138.00	\$5.50	
First 100 DID Numbers (or any fraction thereof)	\$ 28.00	\$165.00	\$5.50	(I)
Additional 100 Numbers (or any fraction thereof)	\$ 28.00	\$165.00	\$5.50	(I)
First 20 DID Numbers (or any fraction thereof)	\$6.00	\$165.00	\$5.50	(T)(I)
Additional 20 Numbers (or any fraction thereof)	\$6.00	\$ 10.00	\$5.50	(T)(I)
Removal of DID Number from block	\$ 10.00	\$5.50		

1 DID Trunk Termination only applies to Analog PBX Service

¹ DID Trunk Termination only applies to Analog PBX Service

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.44 DID Services

A. General

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	MRC	NRC	Service & Equipment Charge
DID Trunk Termination ¹	\$ 47.10	\$138.00	\$5.50
First 100 DID Numbers (or any fraction thereof)	\$ 23.50	\$165.00	\$5.50
Additional 100 Numbers (or any fraction thereof)	\$ 23.50	\$165.00	\$5.50
First 10 DID Numbers (or any fraction thereof)	\$5.00	\$165.00	\$5.50
Additional 10 Numbers (or any fraction thereof)	\$5.00	\$ 10.00	\$5.50
Removal of DID Number from block		\$ 10.00	\$5.50

1 DID Trunk Termination only applies to Analog PBX Service

¹ DID Trunk Termination only applies to Analog PBX Service

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line

	Monthly (First)	Monthly (Addl.)	Non-Recurring ³	
Caller ID Number	\$9.10	\$9.10	\$15.65	
Caller ID Name and Number	\$12.04	\$12.04	\$15.65	(I)
Call Forwarding Variable	\$6.45	\$6.45	\$15.65	
Remote Access to Call Forwarding ¹	\$2.75	\$2.75	\$15.65	
Call Waiting/Cancel Call Waiting	\$8.00	\$8.00	\$15.65	
Three Way Calling/Call Hold ²	\$4.00	\$2.50	\$15.65	
Return Call ²	\$4.00	\$2.50	\$15.65	
Repeat Call ²	\$4.00	\$2.50	\$15.65	
Speed Dial 30	\$4.00	\$3.00	\$15.65	
Speed Dial 8	\$4.00	\$3.15	\$15.6	
Hunting				
Rotary	N/C	N/C	N/C	
Circular	\$0.85	\$0.85	\$3.25	
Preferential	\$2.80	\$0.85	\$3.25	
Direct Connection (Hot Line) ⁵	\$10.00	\$50.00		
Three Way Calling	\$3.65	\$3.65	\$15.65	
Call Return	\$3.65	\$3.65	\$15.65	
Auto Redial	\$3.65	\$3.65	\$15.65	

When a single feature is ordered, the "first" monthly rate applies. When multiple features are ordered, one "first" monthly rate applies and the "add'l" monthly rate applies to the remaining services according to the ordering sequence.

- 1- Applies in addition to Call Forwarding Variable
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.95 per activation, \$6.00 monthly cap and Return Call and Repeat Call- \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation an move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

Issued: June 15, 2010

Effective: July 15, 2010

CANCELED
February 20, 2012
Missouri Public
Service Commission
JL-2012-0327

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

FILED
Missouri Public
Service Commission
JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line

	Monthly (First)	Monthly (Addl.)	Non-Recurring ³
Caller ID Number	\$9.10	\$9.10	\$15.65
Caller ID Name and Number	\$10.70	\$10.70	\$15.65
Call Forwarding Variable	\$6.45	\$6.45	\$15.65
Remote Access to Call Forwarding ¹	\$2.75	\$2.75	\$15.65
Call Waiting/Cancel Call Waiting	\$8.00	\$8.00	\$15.65
Three Way Calling/Call Hold ²	\$4.00	\$2.50	\$15.65
Return Call ²	\$4.00	\$2.50	\$15.65
Repeat Call ²	\$4.00	\$2.50	\$15.65
Speed Dial 30	\$4.00	\$3.00	\$15.65
Speed Dial 8	\$4.00	\$3.15	\$15.6
Hunting			
Rotary	N/C	N/C	N/C
Circular	\$0.85	\$0.85	\$3.25
Preferential	\$2.80	\$0.85	\$3.25
Direct Connection (Hot Line) ⁵	\$10.00	\$50.00	
Three Way Calling	\$3.65	\$3.65	\$15.65
Call Return	\$3.65	\$3.65	\$15.65
Auto Redial	\$3.65	\$3.65	\$15.65

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When a single feature is ordered, the "first" monthly rate applies. When multiple features are ordered, one "first" monthly rate applies and the "add'l" monthly rate applies to the remaining services according to the ordering sequence.

- 1- Applies in addition to Call Forwarding Variable
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.95 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation an move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

Issued: September 30, 2005

Effective: October 30, 2005

Alaine Miller, VP - Regulatory & External Affairs
 1633 Westlake Avenue, No., Suite 200
 Seattle, WA 98109

CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

Filed
 Missouri Public
 Service Commission

MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line

	Monthly (First)	Monthly (Addl.)	Non-Recurring ³
Caller ID Number	\$8.50	\$8.50	\$15.65
Caller ID Name	\$8.75	\$8.75	\$15.65
Caller ID Name and Number	\$10.00	\$10.00	\$15.65
Call Forwarding Variable	\$6.00	\$6.00	\$15.65
Remote Access to Call Forwarding ¹	\$2.75	\$2.75	\$15.65
Call Waiting/Cancel Call Waiting	\$8.00	\$8.00	\$15.65
Three Way Calling/Call Hold ²	\$4.00	\$2.50	\$15.65
Return Call ²	\$4.00	\$2.50	\$15.65
Repeat Call ²	\$4.00	\$2.50	\$15.65
Speed Dial 30	\$4.00	\$2.50	\$15.65
Speed Dial 8	\$4.00	\$2.50	\$15.65
Hunting			
Rotary	N/C	N/C	N/C
Circular	\$0.85	\$0.85	\$3.25
Preferential	\$2.80	\$0.85	\$3.25
Direct Connection (Hot Line) ⁵	\$10.00		\$50.00

When a single feature is ordered, the "first" monthly rate applies. When multiple features are ordered, one "first" monthly rate applies and the "add'l" monthly rate applies to the remaining services according to the ordering sequence.

- 1- Applies in addition to Call Forwarding Variable
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.81 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation an move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line, (cont'd.)

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly	Nonrecurring³
Call Forwarding Busy Line	\$3.00	\$15.65
Call Forwarding Don't Answer	\$3.00	\$15.65
Call Forwarding Busy Line/Don't Answer	\$4.00	\$15.65
Special Ring		
One Dependent DN	\$6.00	\$15.65
Two Dependent DNs		
First Dependent DN	\$6.00	\$15.65
Second Dependent DN	\$2.00	\$15.65
Simultaneous Call Forwarding ⁴	\$4.35	\$14.50
Call Transfer Disconnect	N/C	\$14.50
Anonymous Call Rejection	\$2.00	\$15.65
Message Waiting Indication	N/C	\$15.65
	Per Successful Activation	
Call Trace	\$6.00	

- 1- Applies in addition to Call Forwarding Variable.
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.81 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4 Installation and move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

Issued: January 10, 2005

Effective: February 26, 2005

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CANCELLED
February 19, 2010
Missouri Public
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JL-2010-0458

Filed MO10501
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding

Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.

One directory listing in the Alphabetical Directory is provided without charge. Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

Remote Call Forwarding service will only be provided when, in the judgment of the Company, the Customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any services offered by the Company.

Issued: January 10, 2005

Effective: February 26, 2005

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Missouri Public
Service Commission

MO10501

Cancelled
March 16, 2007

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

	Monthly Recurring	Non- Recurring	
Remote Call Forwarding:			
First Path	\$33.22	\$15.65	(I)
Each Additional Path	\$33.22	\$15.65	(I)
Change Charge (to change forwarding # or # at call forwarding location to both at same time)		\$15.65	

Local Usage Charges associated with Remote Call Forwarding.

Day Rates:	Initial Minute	Add'l Minute
0-14 miles	\$0.048	\$0.012
15-23 miles	\$0.060	\$0.024
23+ miles	\$0.072	\$0.036
Evening and Holiday Rates	20% off Day Rate	
Night and Weekend Rates	35% off Day Rate	

Rate Period Definitions:

Day:	Monday-Friday 8:00 am to 4:59 pm
Evening:	Sunday-Friday 5:00 pm to 10:59 pm
Night Weekend:	Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday
Holidays:	Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day.

Issued: January 25, 2016

Effective: March 1, 2016

CANCELLED
 January 1, 2019
 Missouri Public
 Service Commission
 JL-2019-0100

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 Service Commission
 JL-2016-0188

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

	Monthly Recurring	Non- Recurring	
Remote Call Forwarding:			
First Path	\$25.93	\$15.65	(I)
Each Additional Path	\$17.50	\$15.65	
Change Charge (to change forwarding # or # at call forwarding location to both at same time)		\$15.65	

Local Usage Charges associated with Remote Call Forwarding.

Day Rates:	Initial Minute	Add'l Minute
0-14 miles	\$0.048	\$0.012
15-23 miles	\$0.060	\$0.024
23+ miles	\$0.072	\$0.036

Evening and Holiday Rates	20% off Day Rate
Night and Weekend Rates	35% off Day Rate

Rate Period Definitions:

Day:	Monday-Friday 8:00 am to 4:59 pm
Evening:	Sunday-Friday 5:00 pm to 10:59 pm
Night Weekend:	Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday
Holidays:	Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day.

Issued: December 11, 2014

Effective: February 1, 2015

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JL-2015-0218

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

	Monthly Recurring	Non- Recurring
Remote Call Forwarding:		
First Path	\$17.50	\$15.65
Each Additional Path	\$17.50	\$15.65
Change Charge (to change forwarding # or # at call forwarding location to both at same time)		\$15.65

Local Usage Charges associated with Remote Call Forwarding.

Day Rates:	Initial Minute	Add'l Minute	
0-14 miles	\$0.048	\$0.012	(I)
15-23 miles	\$0.060	\$0.024	
23+ miles	\$0.072	\$0.036	(I)

Evening and Holiday Rates	20% off Day Rate
Night and Weekend Rates	35% off Day Rate

Rate Period Definitions:

Day:	Monday-Friday 8:00 am to 4:59 pm
Evening:	Sunday-Friday 5:00 pm to 10:59 pm
Night Weekend:	Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday
Holidays:	Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day.

Issued: January 30, 2008

Effective: March 14, 2008

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

	Monthly Recurring	Non- Recurring
Remote Call Forwarding:		
First Path	\$17.50	\$15.65
Each Additional Path	\$17.50	\$15.65
Change Charge (to change forwarding # or # at call forwarding location to both at same time)		\$15.65

Local Usage Charges associated with Remote Call Forwarding.

Day Rates:	Initial Minute	Add'l Minute
0-14 miles	\$0.04	\$0.01
15-23 miles	\$0.05	\$0.02
23+ miles	\$0.06	\$0.03
Evening and Holiday Rates	20% off Day Rate	
Night and Weekend Rates	35% off Day Rate	

Rate Period Definitions:

Day:	Monday-Friday 8:00 am to 4:59 pm
Evening:	Sunday-Friday 5:00 pm to 10:59 pm
Night Weekend:	Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday
Holidays:	Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day.

Issued: January 10, 2005

Effective: February 26, 2005

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CANCELLED
March 14, 2008
Missouri Public
Service Commission

Filed
Missouri Public
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MO10501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$ 259.86	\$ 253.11	\$ 234.55	(I) (I)
Rate group B – Metro*	\$ 290.23	\$ 271.67	\$ 234.55	
Rate group D – MCA1*	\$ 308.80	\$ 296.98	\$ 234.55	
Rate group D – MCA2*	\$ 308.80	\$ 296.98	\$ 234.55	
Rate group D – Principle Zone*	\$ 308.80	\$ 296.98	\$ 234.55	

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business Solutions SM

The True Business Solutions SM bundled package ¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options ³

	One Year Term	Two Year Term	Three Year Term	(I)
Rate group B – Flat	\$ 216.55	\$ 210.92	\$ 195.45	 (I)
Rate group B – Metro*	\$ 241.86	\$ 226.39	\$ 195.45	
Rate group D – MCA1*	\$ 257.33	\$ 247.49	\$ 195.45	
Rate group D – MCA2*	\$ 257.33	\$ 247.49	\$ 195.45	
Rate group D – Principle Zone*	\$ 257.33	\$ 247.49	\$ 195.45	

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

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FILED
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 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$ 173.24	\$ 168.74	\$ 156.36	(I)
Rate group B – Metro*	\$ 193.49	\$ 181.11	\$ 156.36	
Rate group D – MCA1*	\$ 205.86	\$ 197.99	\$ 156.36	
Rate group D – MCA2*	\$ 205.86	\$ 197.99	\$ 156.36	
Rate group D – Principle Zone*	\$ 205.86	\$ 197.99	\$ 156.36	

- 1- True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

Issued: June 15, 2010

Effective: July 15, 2010

CANCELED
 February 20, 2012
 Missouri Public
 Service Commission
 JL-2012-0327

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FILED
 Missouri Public
 Service Commission
 JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$ 153.99	\$ 149.99	\$ 138.99	(I)
Rate group B – Metro*	\$ 171.99	\$ 160.99	\$ 138.99	
Rate group D – MCA1*	\$ 182.99	\$ 175.99	\$ 138.99	
Rate group D – MCA2*	\$ 182.99	\$ 175.99	\$ 138.99	
Rate group D – Principle Zone*	\$ 182.99	\$ 175.99	\$ 138.99	(I)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

Issued: February 12, 2009

Effective: March 22, 2009

CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

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FILED
 Missouri Public
 Service Commission
 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

(T)

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term	Three Year Term	(N)
Rate group B – Flat	\$ 139.99	\$ 135.99	\$ 125.99	(I)(N)
Rate group B – Metro*	\$ 155.99	\$ 145.99	\$ 125.99	(I)(N)(T)
Rate group D – MCA1*	\$ 165.99	\$ 159.99	\$ 125.99	
Rate group D – MCA2*	\$ 165.99	\$ 159.99	\$ 125.99	
Rate group D – Principle Zone*	\$ 165.99	\$ 159.99	\$ 125.99	(I)(N)(T)

- 1- True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

Issued: December 21, 2007

Effective: February 1, 2008

Kelly Faul – Regulatory Affairs Director
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CANCELLED
 March 22, 2009
 Missouri Public
 Service Commission
 JL-2009-0576

FILED
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM *

(N)

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term
Rate group B – Flat	\$ 123.85	\$ 118.60
Rate group B – Metro	\$ 123.85	\$ 118.60
Rate group D – MCA1	\$ 148.00	\$ 141.70
Rate group D – MCA2	\$ 154.30	\$ 146.95
Rate group D – Principle Zone	\$ 143.80	\$ 136.45

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

*As of September 1, 2005, this product will only be available to current customers at their current location.

(N)

Issued: August 2, 2005

Effective: September 1, 2005

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MO10501

CANCELLED
 February 1, 2008
 Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term
Rate group B – Flat	\$ 123.85	\$ 118.60
Rate group B – Metro	\$ 123.85	\$ 118.60
Rate group D – MCA1	\$ 148.00	\$ 141.70
Rate group D – MCA2	\$ 154.30	\$ 146.95
Rate group D – Principle Zone	\$ 143.80	\$ 136.45

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business SolutionsSM

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

	One Year Term	Two Year Term
Rate group B – Flat	\$ 117.95	\$ 112.95
Rate group B – Metro	\$ 117.95	\$ 112.95
Rate group D – MCA1	\$ 140.95	\$ 134.95
Rate group D – MCA2	\$ 146.95	\$ 139.95
Rate group D – Principle Zone	\$ 136.95	\$ 129.95

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$74.23	\$74.23	\$74.23	(I) — (I)
Rate group B – Metro	\$74.23	\$74.23	\$74.23	
Rate group D – MCA1	\$104.61	\$92.80	\$67.48	
Rate group D – MCA2	\$104.61	\$92.80	\$67.48	
Rate group D – Principle Zone	\$104.61	\$92.80	\$67.48	

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term	Three Year Term
Rate group B – Flat	\$61.86	\$61.86	\$61.86
Rate group B – Metro	\$61.86	\$61.86	\$61.86
Rate group D – MCA1	\$87.17	\$77.33	\$56.24
Rate group D – MCA2	\$87.17	\$77.33	\$56.24
Rate group D – Principle Zone	\$87.17	\$77.33	\$56.24

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Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

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FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$49.49	\$49.49	\$44.99	(I) — (I)
Rate group B – Metro	\$49.49	\$49.49	\$44.99	
Rate group D – MCA1	\$69.74	\$61.86	\$44.99	
Rate group D – MCA2	\$69.74	\$61.86	\$44.99	
Rate group D – Principle Zone	\$69.74	\$61.86	\$44.99	

Issued: June 15, 2010

Effective: July 15, 2010

CANCELED
 February 20, 2012 Kelly Faul – Regulatory Affairs Director
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 JL-2012-0327

FILED
 Missouri Public
 Service Commission
 JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term	Three Year Term	
Rate group B – Flat	\$43.99	\$43.99	\$39.99	(I) — (I)
Rate group B – Metro	\$43.99	\$43.99	\$39.99	
Rate group D – MCA1	\$61.99	\$54.99	\$39.99	
Rate group D – MCA2	\$61.99	\$54.99	\$39.99	
Rate group D – Principle Zone	\$61.99	\$54.99	\$39.99	

Issued: February 12, 2009

Effective: March 22, 2009

CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

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FILED
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 JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term	Three Year Term	(N) (N) (I)(N)
Rate group B – Flat	\$39.99	\$39.99	\$35.99	(N)
Rate group B – Metro	\$39.99	\$39.99	\$35.99	(N)
Rate group D – MCA1	\$55.99	\$49.99	\$35.99	(I)(N)
Rate group D – MCA2	\$55.99	\$49.99	\$35.99	(I)(N)
Rate group D – Principle Zone	\$55.99	\$49.99	\$35.99	(I)(N)

Issued: December 21, 2007

Effective: February 1, 2008

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CANCELLED
 March 22, 2009
 Missouri Public
 Service Commission
 JL-2009-0576

FILED
 Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term
Rate group B – Flat	\$37.75	\$35.65
Rate group B – Metro	\$37.75	\$35.65
Rate group D – MCA1	\$46.15	\$44.05
Rate group D – MCA2	\$48.25	\$45.10
Rate group D – Principle Zone	\$44.05	\$41.95

(1)
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(1)

Issued: August 1, 2005

Effective: August 11, 2005

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Filed
Missouri Public
Service Commission

MO10501

CANCELLED
February 1, 2008
Missouri Public
Service Commission

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	One Year Term	Two Year Term
Rate group B – Flat	\$35.95	\$33.95
Rate group B – Metro	\$35.95	\$33.95
Rate group D – MCA1	\$43.95	\$41.95
Rate group D – MCA2	\$45.95	\$42.95
Rate group D – Principle Zone	\$41.95	\$39.95

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
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MOI0501

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.2 PRI Bundled Package

The PRI Bundled Package provides eligible ¹ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring	Flat	\$ 725.00
	Metro	\$ 975.00

3.46.3 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers while True Business SolutionSM subscribers receive additional discounts. Customer's may choose from five (5) different packages listed below.

True Business Long Distance Buckets	Incremental Charge	Overage ²
200 Minute Long Distance Bucket	\$ 10.00	\$ 0.069
500 Minute Long Distance Bucket	\$ 23.75	\$ 0.069
1500 Minute Long Distance Bucket	\$ 67.50	\$ 0.069
2500 Minute Long Distance Bucket	\$ 100.00	\$ 0.049

- 1 Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

¹ Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.5 True Business Total Communications and Digital Total Communications ¹

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
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Seattle, WA 98109

Filed
Missouri Public
Service Commission

MO10501

Cancelled

December 31, 2006

Missouri Public
Service Commission

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.5 True Business Total Communications and Digital Total Communications, (cont'd.)¹

Monthly Recurring Charges	1 Year Term	2 Year Term
Voice Package Price	\$ 173.10	\$ 155.70
Incremental Line Price	\$ 28.85	\$ 25.95
 Non-Recurring Charges		
Base Package Installation Fees	\$199	
Incremental Voice Line Package Installation Fees ³	\$20	

- 1 True Business Total Communications and Digital Total Communications is not eligible for further discounting.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
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CANCELLED
March 1, 2016
Missouri Public
Service Commission
JL-2016-0188

Filed
Missouri Public
Service Commission
MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Per Package Charges:	One Year Term	Two Year Term	Three Year Term	
Monthly Recurring	\$ 1,116.28	\$ 1,004.65	\$ 893.03	(I)
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00	
 Optional Features	 MRC			
Caller ID Name & Number	\$ 75.00			

Issued: January 10, 2012

Effective: February 20, 2012

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Per Package Charges:	One Year Term	Two Year Term	Three Year Term	
Monthly Recurring	\$ 893.03	\$ 803.72	\$ 714.42	(1)
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00	
 Optional Features	 MRC			
Caller ID Name & Number	\$ 75.00			

Issued: June 15, 2010

Effective: July 15, 2010

CANCELED
 February 20, 2012
 Missouri Public
 Service Commission
 JL-2012-0327

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FILED
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 Service Commission
 JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Per Package Charges:	One Year Term	Two Year Term	Three Year Term	
Monthly Recurring	\$ 793.80	\$ 714.42	\$ 635.04	(R)
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00	
Optional Features	MRC			
Caller ID Name & Number	\$ 75.00			

Issued: April 29, 2008

Effective: June 16, 2008

CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

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FILED
 Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

	One Year Term	Two Year Term	Three Year Term
Per Package Charges:			
Monthly Recurring	\$ 869.40	\$ 827.40	\$ 785.40
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00
 Optional Features	 MRC		
Caller ID Name & Number	\$ 75.00		

(D)

Issued: July 1, 2005

Effective: ~~August 1, 2005~~
August 8, 2005

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CANCELLED
June 16, 2008
Missouri Public
Service Commission

Filed
Missouri Public Service Commission MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

	One Year Term	Two Year Term	Three Year Term
Per Package Charges:			
Monthly Recurring	\$ 828.00	\$ 788.00	\$ 748.00
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00
Optional Features	MRC		
Caller ID Name & Number	\$ 75.00		

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.7 True Business Total Communications and Digital Total Communications ¹ #2

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package ².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

Issued: January 10, 2005

Effective: February 26, 2005

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Filed
Missouri Public
Service Commission

MO10501

Cancelled
December 31, 2006
Missouri Public
Service Commission

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.7 True Business Total Communications and Digital Total Communications ¹#2, (cont'd.)

	1 Yr. Term	2 Yr. Term	3 Yr. Term
Monthly Recurring Charge			
Voice Package Price	\$ 191.70	\$ 167.70	\$ 161.70
Incremental Line Price	\$ 31.95	\$ 27.95	\$ 26.95
Non-Recurring Charges			
Base Package Installation Fees	\$ 199.00		
Incremental Voice Line Package Installation Fees ³	\$ 20.00		

- 1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

Issued: January 10, 2005

Effective: February 26, 2005

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CANCELLED
March 1, 2016
Missouri Public
Service Commission
JL-2016-0188

Filed
Missouri Public Service Commission
MO10501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business SolutionsSM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

One Year Term	Two Year Term	Three Year Term
\$ 259.86	\$ 253.11	\$ 234.55

(I)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
 March 1, 2016
 Missouri Public
 Service Commission
 JL-2016-0188

FILED
 Missouri Public
 Service Commission
 JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions SM #2

The True Business Solutions SM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

One Year Term	Two Year Term	Three Year Term
\$ 216.55	\$ 210.92	\$ 195.45

(I)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

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FILED
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 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business SolutionsSM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

One Year Term	Two Year Term	Three Year Term
\$ 173.24	\$ 168.74	\$ 156.36

(D)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business SolutionsSM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

One Year Term	Two Year Term	Three Year Term
\$ 153.99	\$ 149.99	\$ 138.99

(I)

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

Issued: February 12, 2009

Effective: March 22, 2009

CANCELLED
July 15, 2010
Missouri Public
Service Commission
JL-2010-0709

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FILED
Missouri Public
Service Commission
JL-2009-0576

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business SolutionsSM #2

The True Business SolutionsSM bundled package¹² is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

Base Package Includes:

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options³

Monthly Recurring Charges:

One Year Term	Two Year Term	Three Year Term
\$ 114.40	\$ 109.15	\$ 104.95

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

(N)

(N)

Issued: August 2, 2005

Effective: September 1, 2005

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CANCELLED
March 22, 2009
Missouri Public
Service Commission
JL-2009-0576

Filed
Missouri Public
Service Commission

MOI0501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year Term	Two Year Term	Three Year Term
\$74.23	\$74.23	\$74.23

(I)

Issued: March 14, 2014

Effective: April 15, 2014

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CANCELLED
March 1, 2016
Missouri Public
Service Commission
JL-2016-0188

FILED
Missouri Public
Service Commission
JX-2014-0356

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year	Two Year	Three Year
Term	Term	Term
\$61.86	\$61.86	\$56.24

(1)

Issued: January 10, 2012

Effective: February 20, 2012

CANCELLED
 April 15, 2014
 Missouri Public
 Service Commission
 JL-2014-0356

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FILED
 Missouri Public
 Service Commission
 JL-2012-0327

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year Term	Two Year Term	Three Year Term
\$49.49	\$49.49	\$44.99

(I)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year Term	Two Year Term	Three Year Term
\$43.99	\$43.99	\$39.99

(1)

Issued: February 12, 2009

Effective: March 22, 2009

CANCELLED
July 15, 2010
Missouri Public
Service Commission
JL-2010-0709

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FILED
Missouri Public
Service Commission
JL-2009-0576

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.46 Bundled Packages, (Cont'd.)

3.46.8 True Business Solutions #2, (cont'd.)

Incremental Line Package Includes:

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

Monthly Recurring Charges

One Year Term	Two Year Term	Three Year Term
\$31.45	\$30.40	\$28.30

(N)

Issued: August 2, 2005

Effective: September 1, 2005

CANCELLED
March 22, 2009
Missouri Public
Service Commission
JL-2009-0576

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Filed
Missouri Public
Service Commission

MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.49 Allegiance Standard Discount Pricing Plan*

The Company's pricing structure offers discounts on its monthly recurring charges based upon term plan agreement as specified by the Customer. A Customer may select one-year, two-year, or three-year plan period, which defines the Customer's fixed percentage discount as follows:

One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount
Three-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Allegiance services will receive the associated rate indicated within this tariff. All services billed by the Company, including local, long distance and calling card services, will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference.

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level.

*This plan is not available to Customers whose service is provisioned by UNE-P.

Issued: July 14, 2005

Effective: September 1, 2005

CANCELLED
November 24, 2011
Missouri Public
Service Commission
JL-2012-0174

Alaine Miller, VP - Regulatory & External Affairs
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Filed
Missouri Public
Service Commission
MOI0501

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.49 Allegiance Standard Discount Pricing Plan (Cont'd.)

The following services and/or charges are not eligible for discounted pricing:

- Account Setup Fee
- Calling Card Service
- End User Common Line Charge
- End User Port Charge
- Digital PBX Trunk Package Service
- Directory Assistance
- Integrated Services*
- Operator Services
- Public/Pay Telephone Surcharge
- Switched and Dedicated Long Distance
- Switched and Dedicated Toll Free Service
- Usage Sensitive Features
- PRI Package
- Local Number Portability
- True Business
- You Choose Feature Packages

Services provided on a pure resale or UNE-P basis will not receive discounts on monthly recurring or non-recurring charges.

*Line and data services only. Discounted pricing still applies to features and applicable usage.

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number of Customer Calling Features on a Line	Feature Discount
2	20%
3	30%
4 or more	40%

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator	No	No

Issued: July 14, 2005

Effective: September 1, 2005

CANCELLED
February 18, 2010
Missouri Public
Service Commission
JL-2010-0458

Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109

Filed
Missouri Public
Service Commission

MO10501

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF
SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing (Cont'd)

Level 2 - Independence Plan Volume Discounts

The tier level of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. All tier levels have a one-year term commitment for Missouri service locations. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	Tier 1 Commitment	Tier 2 Commitment ¹	Tier 3 Commitment
\$100.01 - \$149.99	10%	15%	15%
\$150.00 - \$299.99	13%	18%	18%
\$300.00 - \$599.99	15%	20%	20%
\$600.00 - \$1199.99	17%	22%	22%
\$1,200.00 - \$2,399.99	19%	24%	24%
\$2,400.00 - \$3,699.99	21%	26%	26%
\$3,700.00 - \$5,599.99	23%	28%	28%
\$5,600.00 +	25%	30%	30%

Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications – Base Package	Yes	No
Total Communications – Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
Business Line and Analog PBX Trunk	Yes	Yes
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan	Yes	No
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes

¹ Missouri service locations have a one-year term commitment. Non-Missouri service locations have a two-year term commitment.

Issued: July 14, 2005

Effective: September 1, 2005

CANCELLED
February 18, 2010
Missouri Public
Service Commission
JL-2010-0458

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Filed
Missouri Public
Service Commission

MO10501

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.50 Independence Plan Discount Pricing (Cont'd)

Level 2 - Independence Plan Volume Discounts , (Cont'd)

Products and Services	Contributory	Eligible
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Calling Card	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary Interexchange Carrier Charge	No	No
End User Common Line Charge	Yes	No
Account Set Up Charge	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Charge	Yes	Yes
Allegiance Internet Services	Yes	Yes
Allegiance Select Usage	No	No
Individual Case Basis	Yes	No
Other	TBD	TBD
DSL Services	Yes	No

(N)

(N)

Issued: July 14, 2005

Effective: September 1, 2005

CANCELLED
November 24, 2011
Missouri Public
Service Commission
JL-2012-0174

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Filed
Missouri Public
Service Commission

MO10501

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.51 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable nonrecurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 28.00

(I)

3.52 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This nonrecurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional charges may also apply as outlined in Section 2.1.7.

Issued: June 15, 2010

Effective: July 15, 2010

Kelly Faul – Regulatory Affairs Director
 XO Communications Services, Inc.
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

CANCELLED
 March 12, 2012
 Missouri Public
 Service Commission
 JL-2012-0378

FILED
 Missouri Public
 Service Commission
 JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.51 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 25.00

3.52 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

NON-RECURRING CHARGES			
Timeframe of Change Request			
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional charges may also apply as outlined in Section 2.1.7.

(N)

 (N)

Issued: July 22, 2009

Effective: September 30, 2009

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

CANCELLED
 July 15, 2010
 Missouri Public
 Service Commission
 JL-2010-0709

FILED
 Missouri Public
 Service Commission
 JL-2010-0034

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.51 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 25.00

Issued: March 14, 2006

Effective: April 14, 2006

Kelly Faul – Regulatory Affairs Director
XO Communications Services, Inc.
11111 Sunset Hills Rd.
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CANCELLED
September 30, 2009
Missouri Public
Service Commission
JI-2010-0034

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.53 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service charge will be applied as follows:

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$ 12.50

3.54 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

(N)
 |
 (N)

Issued: September 24, 2013

Effective: October 30, 2013

Kelly Faul – Regulatory Affairs Director
 XO Communications Services, Inc.
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

CANCELLED
 May 1, 2015
 Missouri Public
 Service Commission
 JL-2015-0287

FILED
 Missouri Public
 Service Commission
 LT-2014-0080, JL-2014-0141

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.53 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service charge will be applied as follows:

	<u>Per Billing Invoice</u>	
Monthly Recurring Charge	\$ 12.50	(I)

Issued: April 26, 2011

Effective: June 1, 2011

Kelly Faul – Regulatory Affairs Director
XO Communications Services, Inc.
13865 Sunrise Valley Dr.
Herndon, VA 20171

CANCELLED
October 30, 2013
Missouri Public
Service Commission
LT-2014-0080, JL-2014-0141

Filed
Missouri Public
Service Commission
JL-2011-0529

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.53 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service charge will be applied as follows:

	<u>Per Billing Invoice</u>
Monthly Recurring Charge	\$ 7.50

Issued: April 14, 2010

Effective: May 14, 2010

Kelly Faul – Regulatory Affairs Director
XO Communications Services, Inc.
13865 Sunrise Valley Dr.
Herndon, VA 20171

CANCELLED
June 01, 2011
Missouri Public
Service Commission
JL-2011-0529

FILED
Missouri Public
Service Commission
JL-2010-0600

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

(N)
|
(N)

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

Issued: April 7, 2020

Effective: May 8, 2020

Kelly Faul – Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

CANCELLED
November 30, 2020
Missouri Public
Service Commission
JL-2021-0105

FILED
Missouri Public
Service Commission
JL-2020-0174

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
|
(N)

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

Issued: December 20, 2019

Effective: January 31, 2020

Kelly Faul – Senior Manager
22001 Loudoun County Pkwy
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CANCELLED
May 8, 2020
Missouri Public
Service Commission
JL-2020-0174

FILED
Missouri Public
Service Commission
JL-2020-0106

LOCAL EXCHANGE SERVICES TARIFF

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

(N)
|
(N)

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

Issued: July 31, 2019

Effective: September 10, 2019

Kelly Faul – Senior Manager
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Ashburn, VA 20147

CANCELLED
January 31, 2020
Missouri Public
Service Commission
JL-2020-0106

FILED
Missouri Public
Service Commission
JL-2020-0017

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

Issued: January 10, 2005

Effective: February 26, 2005

CANCELLED
September 10, 2019
Missouri Public
Service Commission
JL-2020-0017

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Filed
Missouri Public
Service Commission

MOI0501

LT-2005-0221

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.14 Small Business Services Rate Stabilization Promotion

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.

4.15 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

(N)

(N)

Issued: April 26, 2011

Effective: June 1, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

CANCELLED
October 1, 2011
Missouri Public
Service Commission
JL-2012-0072

Filed
Missouri Public
Service Commission
JL-2011-0529

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.14 Small Business Services Rate Stabilization Promdion

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.

Issued: June 15, 2010

Effective: July 15, 2010

CANCELLED
June 01, 2011
Missouri Public
Service Commission
JL-2011-0529

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

FILED
Missouri Public
Service Commission
JL-2010-0709

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

(N)
 |
 (N)

SECTION 5 - CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.

Issued: April 7, 2020

Effective: May 8, 2020

Kelly Faul – Senior Manager
 22001 Loudoun County Pkwy
 Ashburn, VA 2

CANCELLED
 November 30, 2020
 Missouri Public
 Service Commission
 JL-2021-0105

FILED
 Missouri Public
 Service Commission
 JL-2020-0174

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
 |
 (N)

SECTION 5 - CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.

Issued: December 20, 2019

Effective: January 31, 2020

Kelly Faul – Senior Manager
 22001 Loudoun County Pkwy
 Ashburn, VA 20147

LOCAL EXCHANGE SERVICES TARIFF

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

(N)
 |
 (N)

SECTION 5 - CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.

Issued: July 31, 2019

Effective: September 10, 2019

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CANCELLED
 January 31, 2020
 Missouri Public
 Service Commission
 JL-2020-0106

FILED
 Missouri Public
 Service Commission
 JL-2020-0017

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 – CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.

Issued: February 26, 2015

Effective: March 28, 2015

CANCELLED
September 10, 2019
Missouri Public
Service Commission
JL-2020-0017

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FILED
Missouri Public
Service Commission
JL-2015-0260