

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED

In Re: TELECONNECT COMPANY)

Authority No. TA-86-114)

MAR 02 1988

PUBLIC SERVICE COMMISSION

ADOPTION NOTICE

The Teleconnect Company, an Iowa corporation authorized to do business in the State of Missouri, has restructured the company whereby its operations in the State of Missouri will be provided by its subsidiary, Teleconnect Long Distance Services and Systems Company, all of the stock of which is owned by Teleconnect Company. Teleconnect Long Distance Services and Systems Company hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by Teleconnect Company prior to March 24, 1987, the date of its authority to commence operations in Missouri.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Teleconnect Company has heretofore filed with said Commission.

TELECONNECT LONG DISTANCE
SERVICES AND SYSTEMS COMPANY

By 

(Title)

Casey D. Mahon, Secretary

Cedar Rapids, Iowa

Dated 2-24, 1988.

9.
CANCELED
December 26, 2014
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TELECONNECT COMPANY

MISSOURI TARIFF NO. 2 ✓

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ORIGINAL TITLE PAGE

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MISSOURI
Public Service Commission

REGULATION AND RATES FOR OPERATOR SERVICES OF TELECONNECT
LONG DISTANCE SERVICES AND SYSTEMS COMPANY*
WITHIN THE STATE OF MISSOURI.

* WHENEVER THE WORD "TELECONNECT" OR THE WORDS "TELECONNECT
COMPANY" ARE USED IN THIS TARIFF, THEY SHALL MEAN "TELECONNECT
LONG DISTANCE SERVICES AND SYSTEMS COMPANY."
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Public Service Commission

Issued: July 21, 1989

Effective: OCT 1 1989

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
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EXPLANATION OF SYMBOLS

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Any tariff modification shall be marked in the right-hand margin of the replacing tariff sheet with symbols described to indicate the place, nature, and extent of the change in text.

SYMBOLS

- (C) Changed regulations
- (D) Discontinued rate or regulation
- (I) Increase in rate
- (M) Moved rate or regulation
- (N) New rate or regulation
- (R) Reduction in rate
- (S) Reissued Matter
- (T) Change in text only
- (Z) Correction

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TELECONNECT COMPANY

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CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS Public Service Commission

None

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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1. APPLICABILITY

This Tariff applies to intrastate interexchange operator services furnished by Teleconnect Company (Teleconnect) between and among points within the State of Missouri.

2. SCOPE OF TARIFF

Interexchange operator service is furnished within Missouri in accordance with the conditions and regulations which are set forth in the body of this Tariff. All regulated services within the jurisdiction of the Commission are addressed in this document. The term "service" when used in this tariff, addresses competitive operator service unless otherwise indicated.

(T)

All elements of service listed in this tariff have been considered as competitive and Teleconnect has been granted competitive status as an entity by the Commission.

(N)

(N)

3. NATURE OF SERVICE UNDER TARIFF

Teleconnect proposes to offer its services that are within the jurisdiction of the Commission on an intrastate basis in Missouri.

4. NATURE OF SERVICE

Teleconnect provides resold intrastate Interexchange Telecommunications Service between points in Missouri.

5. INTERCONNECTION WITH OTHER CARRIERS

Service furnished by Teleconnect may be connected with services or facilities of another participating carrier or may be provided over

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facilities solely provided by local utilities and/or interexchange carriers other than Teleconnect. Service furnished by Teleconnect is not part of a joint undertaking with such other carriers. MISSOURI Public Service Commission

6. LIMITATIONS

- a. Availability of Facilities, Requirements of Suppliers. Service is offered subject to the availability of facilities, both leased and owned; the requirements imposed by facility based carriers and their tariffs, and the provisions of this Tariff.
- b. Force Majeure. Teleconnect reserves the right to discontinue furnishing service upon written notice when necessitated by events or circumstances beyond its control or when the customer is using the service in violation of the provisions of the Tariff or in violation of the law.

7. TERMS AND CONDITIONS

Service is provided and billed on the basis of a minimum period of at least one month beginning on the date that billing becomes effective, and continues to be provided until the customer requests cancellation or until Teleconnect disconnects service pursuant to the provisions of this Tariff. The only exception is end users who may utilize the service on an individual call basis.

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8. LIABILITY

- a. Limitation. The liability of Teleconnect for damages to any party arising out of mistakes, omissions, interruption, delays, errors, or defects in transmission occurring in the course of furnishing service or facilities shall in no event exceed an amount equivalent to the metered rate charged by Teleconnect for the defective call.
- b. Out of Service Conditions. Teleconnect shall make all reasonable efforts to prevent out of service conditions. An out of service condition exists when Teleconnect facilities, either leased or owned, are either not functioning or are malfunctioning such that the customer can complete no interexchange calls on the Teleconnect network or such that the quality of transmission of all calls on the Teleconnect network is degraded below the minimum acceptable standard.
- c. Out of Service Adjustment. In the event of an out of service condition which is not due to the negligence or willful act of the customer and which is due to the failure of a Teleconnect owned or leased facility, a pro rata adjustment will be made of any fixed monthly or annual rates for the service affected by said out of service conditions as follows:

.01 The out of service period will be considered to begin at the time the customer first notifies Teleconnect of the service outage. If, in the judgment of Teleconnect, circumstances

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prevent a customer from notifying Teleconnect of an out of service condition, the requirement for notification to Teleconnect may be waived, in which case the out of service period will begin with the time at which the out of service condition is first known to Teleconnect.

.02 When the out of service period extends beyond twenty-four (24) hours, the charges for the service affected will be voluntarily adjusted on a pro rata basis for the duration of the service outage.

.03 When an out of service condition continues for a period of less than twenty-four (24) hours, adjustments for such outages will be made if in the opinion of Teleconnect circumstances so warrant.

d. Indemnification. The customer indemnifies and saves Teleconnect harmless against all claims arising out of any act or omission of the customer in connection with services provided by Teleconnect, including but not limited to:

.01 Claims arising from the content or use of material transmitted over its facilities, including claims for libel, slander, or infringement of copyright.

.02 Claims for infringement of patents arising from the use of Teleconnect services in connection with the facilities, apparatus or systems of the customer.

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- e. Customer Equipment. Teleconnect shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, which is caused by customer provided equipment or non-Teleconnect services being used in conjunction with Teleconnect service. It shall be the customer's responsibility to ensure that the customer premises equipment is compatible with the service furnished by Teleconnect.
- f. Voice Grade Service. Unless an application is specifically guaranteed by Teleconnect, Teleconnect shall not be liable for damages arising out of the use of the Teleconnect network for the transmission of other than voice grade service.
- g. Unauthorized Use. Any individual who uses or receives Teleconnect service, other than under the provisions of an accepted application for service and a current customer relationship, shall be liable both for the tarified cost of the service received and for Teleconnect's costs of investigation and collection.

9. APPLICATION FOR SERVICE

- a. Information Required. When applying for Interexchange Telecommunications Service each prospective customer will be required to furnish Teleconnect the following information:

.01 Name of the party who will be responsible for payment for the Interexchange Telecommunications Service provided.

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.02 Address or exact location of the premises where the exchange
Telecommunications Service is to be provided and billed. ^{Public Service Commission}

.03 Any information required to make a proper determination of
appropriate credit worthiness.

b. Selection of Service Type. Teleconnect offers different types of
service. All services are set forth in this Tariff. The customer is
responsible for the selection of the service.

c. Initiation of Service. Service shall be considered initiated hereunder
upon the earlier of the following:

.01 First use by the customer of the Teleconnect service, and,

.02 The receipt by Teleconnect of a customer's initial payment for
Teleconnect service.

10. DEPOSITS

a. Requirement.

.01 Commercial Customers.

Teleconnect may require from any commercial customer or
prospective commercial customer a deposit to be held as a
guarantee for the payment of charges. Any applicant who is
not a previous customer of Teleconnect having an established
prompt payment record may be required to pay a deposit.
Teleconnect will consider any information pertaining to credit
worthiness.

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.02 Residential Customers.

Teleconnect may require residential applicants to post a deposit if:

- (a) The applicant is unable to establish that he had a previous account with a telecommunications company for a period of at least twelve months for which all undisputed charges were paid or,
- (b) The applicant has not previously had telephone service for a twelve month period and does not meet at least two of the following criteria:
 - (i) Home ownership.
 - (ii) Has been employed two or more years with the current employer.
 - (iii) Is fifty or more years of age.
 - (iv) Has an existing loan from a financial institution not considered delinquent by the creditor.
 - (v) Checking or saving account where the balance is three figures.
- (c) Applicant fails to clear a credit history check of applicant's post history payment.

- b. Amount. The amount of the deposit shall not be more than the total of two months tariffed services for residential customers or two months tariffed services for commercial customers. The amount of

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tariffed services may be estimated from past toll usage, customer estimated anticipated usage or Teleconnect state average toll usage considering type and nature of service. For commercial customers, the amount of deposit may exceed this total when service is provided for short periods of time or for special occasions.

- c. Existing Customer. An existing customer may be required to make a deposit or to increase a deposit presently held when a deposit is inadequate to cover two months' interexchange telecommunications service for commercial customers and two months for residential customers, interexchange usage is abnormal or the customer's credit is impaired. Service may be disconnected unless the new or additional deposit is made within 12 days after written notification.
- d. Abnormal Usage - Commercial. For commercial customers, abnormal usage of interexchange telecommunications service is defined as at least four hundred (400%) of the monthly deposit amount.
- e. Abnormal Usage - Residential. For residential customers, abnormal usage of interexchange telecommunications service is defined as at least a four hundred percent (400%) of the monthly deposit amount.
- f. Handling of Deposits. Deposits shall be sent to: Teleconnect Company, 500 Second Avenue S.E., Cedar Rapids, Iowa 52401. Teleconnect will maintain records which show the name and address of each depositor, the amount and date of the deposit and each transaction concerning the deposit. Unclaimed deposits together with

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accrued interest shall be credited to an appropriate account, and shall be disposed of in accordance with the law. Public Service Commission

- g. Receipts. A receipt of deposit will be furnished to each customer from whom a deposit is received. Teleconnect will issue a receipt within ten days of receiving a deposit. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by Teleconnect's records.
- h. Customer Obligations. The fact that a deposit has been made in no way relieves the customer from complying with Teleconnect's regulations as to the prompt payment of bills.
- i. Interest. Interest at such rate as may be established or set by the Commission, or, if no rate is so established, at the rate of 9% per annum, simple interest, shall be paid for the period during which the deposit is held.
- j. Refund or Credit. The deposit shall be refunded or credited to the customer after not more than twelve (12) consecutive months of prompt payment. Within twenty-one (21) days of issuance of the final bill, the amount of the deposit, plus any accrued interest is credited to the customer's account and any credit balance is refunded.
- k. Reestablishment of Deposit. If the customer is delinquent two or more months during any twelve (12) month period, Teleconnect may implement or reimplement a deposit as set forth in this Tariff.

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11. ADVANCE PAYMENTS

- a. Applicants. Applicants for Interexchange Telecommunications Service may be required to pay in advance of installation any service connection or installation charges.
- b. Existing Customers. Existing customers who apply for additional Interexchange Telecommunications Service or changes in their existing service may be required to make advance payments, as described above, when the customer does not meet Teleconnect's credit standards or a sufficient credit history is unavailable.

12. BILLS

- a. Regular Bills. Regular customer bills are issued monthly. Each bill contains the dates included in the billing period, dates for service charges associated with work performed and the last date for timely payment. Bills include the amount the customer is charged, stated by category, sales tax and excise tax, with separate entries for total amounts current or in arrears.
- b. Customer Requested Adjustments. Reasonable customer requested adjustments to monthly bills may be made if the customer brings the desired adjustment to Teleconnect's attention within sixty (60) days of issuance of the bill. Teleconnect reserves the right to extend the period for adjustments beyond the sixty (60) day period if, in Teleconnect's judgment, the situation so warrants.

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- c. Preferred Payment Date Plan. All customers shall be permitted to have their last date for timely payment changed for cause by submitting an application for same. Such a change will only become effective when acknowledged by Teleconnect. Until acknowledged, no change in date of timely payment is recognized by Teleconnect.
- d. Deposit on Bill. Teleconnect will show on the customer's bill whether or not the customer has a deposit with Teleconnect.

13. GUARANTEE

- a. Limit. In lieu of a deposit Teleconnect may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- b. Release. A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
- c. Criteria. Teleconnect will use the same criteria to establish a requirement of a guarantee as is used to require a deposit.

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14. PAYMENT FOR SERVICE

MISSOURI

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The rates specified in this Tariff are generally rates based on usage, billed monthly and generally payable in arrears except as otherwise provided.

All customer shall be permitted to have a last date for timely payment changeable for cause in writing.

Customer payments are considered prompt when received at Teleconnect or its agent by the due date on the bill. The due date is twenty-one (21) days after the bill is rendered. Any customer not paying within twenty-one (21) days is considered delinquent.

For all bills, payment will not be requested until the due date.

The maximum payment required for restoration of service that existed prior to disconnection shall be the total past-due amount, applicable nonrecurring charges, and if appropriate, an Advance Payment and Deposit as specified elsewhere in this Tariff.

The customer is held responsible for all charges for services furnished at the customer's request and for all toll service furnished. Failure to receive a bill does not exempt the customer from prompt payment of the account. It is the customer's responsibility to contact Teleconnect when no bill is received.

Except as provided elsewhere in this Tariff, the rate for a fractional part of a billing period is a pro rata share of the rates for a ~~FILED~~ng

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period as specified in this Tariff. If the prorating indicates a refund is due, the refund is applied as a bill credit.

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15. LATE PAYMENT

Teleconnect will apply a customer's deposit on file toward that customer's delinquent payment amount.

16. INITIAL SERVICE PERIODS AND TERMINATION OF SERVICE

The initial service period for service is one month except as specified in other sections of the Tariff.

The initial service period for service of any class may be greater than that specified above or elsewhere in this Tariff when facilities are not available and the customer's location or the character or quantity of the service requested is such that, upon termination of the customer's use thereof, the required facilities are not likely to be useful as a part of a properly designed telephone distribution system serving telephone users in or beyond the customer's location. Under these circumstances, Teleconnect may use either individual case basis installation charges or contracts requiring basic termination liabilities.

When other utilities who provide Teleconnect with facilities impose individual case basis installation charges or contracts requiring basic termination liabilities, Teleconnect will pass these obligations on to those customers who make use of such facilities. Teleconnect will use the same

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A. General Information

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type of instruments of obligation with the customers as the telecommunications company providing the facilities imposes on Teleconnect.

Service may be terminated prior to the expiration of the initial service period upon payment of all rates due for service which has been furnished plus the termination charges as specified in this Tariff. If service is continued through the initial service period, the initial bill fee is waived. In the case of service for which the initial period is one month, the charges due are for the balance of the month.

Service which has continued beyond the initial service period may be terminated at the end of a billing period without charge except for payment of all charges due for service which has been already furnished.

17. TRANSFERS OF SERVICE/RESPONSIBILITY FOR CHARGES ASSOCIATED
WITH REQUESTED AUTHORIZATION CODES

- a. Transfers. Transfers of service are not allowed. Service can be expanded to include use by the new spouse of an existing customer.
- b. Requested Authorization Codes. When a customer requests that service be established by means of a specific, previously used authorization code or codes, all ongoing rates and charges associated with such code or codes will be made known to the prospective customer. Assignment of the code or codes to the prospective customer will be contingent upon the customer's acceptance of responsibility for all such ongoing rates and charges.

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18. USE OF SERVICE FOR UNLAWFUL PURPOSES

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The services tariffed are furnished subject to the condition that they will not be used for any unlawful purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If Teleconnect receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

19. MAINTENANCE AND REPAIR

- a. Customer Liability. The customer shall be responsible for damages to Teleconnect's leased or owned facilities caused by the negligence or willful act of the customer or those using Teleconnect service through the customer. The customer or those using through the customer may not alter, physically modify or intrude upon, rearrange, disconnect, remove or attempt to repair, or permit others to alter, physically modify or intrude upon, rearrange, disconnect, remove or attempt to repair, any Teleconnect facilities except upon written consent of Teleconnect.
- b. Leased or Owned Facilities. The customer's obligation to Teleconnect is the same whether the facilities involved are Teleconnect-owned facilities or are facilities leased by Teleconnect from another Party.

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If Teleconnect incurs expenses due to the customer's action which result in damage to or impairment of Teleconnect leased facilities, Teleconnect will pass through to the customer any and all expense which the owner of the facilities imposes on Teleconnect.

c. Limitation on Liability. Teleconnect should have no liability for any damage resulting from actions prohibited under this Tariff, including but not by way of limitation:

- .01 lawsuits or other legal action
- .02 damage caused by abnormal voltage
- .03 fire
- .04 medical expense, lost wages, and other expenses for injured personnel
- .05 damage to C.P.E. or inside wiring
- .06 damage to the customer's premise
- .07 any and all other losses suffered by the customer

20. DISPUTED BILLS

In the event of a dispute concerning a bill, Teleconnect may require the customer to pay the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in this Tariff, shall continue for not less than forty-five (45) days after the rendering of the disputed bill. During this period the service shall not be disconnected for nonpayment of the disputed amount.

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21. CUSTOMER COMPLAINTS

A customer or prospective customer may initiate a complaint with Teleconnect on any relevant matter by telephone, in person, or in writing directed to Teleconnect at any of its offices. Teleconnect's response to the complaint will generally be in the same form used by the customer. However, Teleconnect may respond to written complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.

The customer may at any point during resolution of the complaint seek review by a supervisor or manager. If the customer is still not satisfied, the nature of the complaint with sufficient detail to afford an investigation should be documented and addressed to: Director of Customer Service, Teleconnect Company, 500 Second Avenue S.E., Cedar Rapids, Iowa 52401.

If the customer wishes further review after investigation and final resolution by Teleconnect, the customer should direct all appropriate information to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO 65102 or the customer may call 1-800-392-4211.

22. DISCONNECTION OF SERVICE

- a. Without Prior Notice. Interexchange Telecommunications Service may be refused or disconnected without prior notice by Teleconnect for the following reasons:

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.01 In the event of a condition on the customer's premises determined by Teleconnect to be hazardous

.02 In the event of customer's use in such a manner as to adversely affect Teleconnect's facilities or Teleconnect's service to others.

.03 In the event of tampering with facilities leased or owned by Teleconnect.

.04 In the event of Interexchange Telecommunications Service being used by a customer in connection with a plan or contrivance to secure a large volume of interexchange calls to be directed to such customer or the telephone service of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the Interexchange Telecommunications Service of others.

.05 In the event of unauthorized use which indicates a breach of security.

Following the disconnection of service for any of these reasons Teleconnect will notify the telephone customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where a customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.

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- b. With Prior Notice. Service can be disconnected with prior notice for the following reasons:

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- .01 In the event the customer is indebted to Teleconnect for the same type of telephone service previously furnished.
- .02 In the event the customer supplied false or inaccurate information of a material nature in order to obtain telephone service.
- .03 For failure of the customer or prospective customer to furnish service equipment, permits, certificates, rights of way necessary to obtain service, or for the withdrawal of that same equipment or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon him or her as conditions of obtaining service by a contract filed with and subject to the regulatory authority of the Commission.
- .04 For failure of the customer to permit Teleconnect reasonable access to its facilities on the customer's premises.
- .05 For nonpayment of a bill, except bills for: merchandise purchased from Teleconnect, a different class of service or another customer's account has been guaranteed.
- .06 For nonpayment of deposit as specified.
- .07 In the event the service is or is likely to be used for unlawful purposes.

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- .08 Any other violation of the conditions governing the furnishing of service.
- .09 For violation or noncompliance with Teleconnect's rules on file with the Commission, the requirements on any municipal ordinance, regulation or law pertaining to the service.
- c. Notice. For disconnects under A.22.b written notice of a pending disconnect will be rendered five (5) days prior to the disconnection. The notice will include all reasons for the disconnect and the final date by which payment is to be made or specific action taken. The notice will include a toll-free number where a customer can obtain additional information. A notice of disconnect based upon nonpayment will not be issued until the bill becomes delinquent. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.
- d. Unusual Circumstances. In unusual credit circumstances or abnormal usage of service which would result in undue revenue loss, disconnection may occur prior to the expiration of the five-day (5) notice.
- e. Time Restrictions on Disconnection. Except as provided in A.22.a or in unusual credit circumstances or abnormal usage of service, no calls will be disconnected on the day preceding or the day on which Teleconnect is closed. Service will not be disconnected on a

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weekend, holiday or after 2 p.m. unless service can be reconnected
the same day.

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Teleconnect may suspend service when a customer is delinquent in payment. Teleconnect will issue the same five-day (5) notice for suspension of service as is issued for termination of service. If Teleconnect and the customer cannot resolve payment of the delinquent bill, service may be terminated without an additional notice, and without service being reestablished.

24. DEACTIVATION OF SERVICE

If a customer's Teleconnect service is unused for a period of six (6) consecutive months, the customer's authorization code may be deactivated. Deactivation of an authorization code under this section will be done only upon five (5) days notice to the customer. Service will be restored by issuance of a new authorization code without charge upon subsequent written request of the customer.

25. CANCELLATIONS AND DEFERMENTS

When a customer cancels or defers an order for service before the service is activated, a charge applies to allow Teleconnect to recover its

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unrecovered costs including but not limited to engineering, labor,
material, and equipment. Charges apply as follows:

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a. Cancellation. In a cancellation situation, the charges are equal to the

unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with cancellation. These costs include, but are not limited to, engineering, labor, and nonrecoverable material and equipment expense. The maximum amount charged shall not exceed the total of all minimum monthly and termination charges which would have been established.

b. Deferment of Start of Service. In a deferment of service situation, the following charges apply:

.01 If the request for deferment is received by Teleconnect prior to the date an order for the equipment or service is placed with its supplier--no charge shall apply.

.02 For deferments received by Teleconnect subsequent to the date the order for equipment or service is placed with its supplier, a monthly recurring charge based upon costs incurred prior to the request for deferment applies. The monthly rate equals the deferred investment times the monthly prime interest rate announced by the Merchant National Bank of Cedar Rapids plus recurring costs resulting directly from the deferral such as storage taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral,

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such as additional engineering and labor or transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate which would have applied had the service been established. Teleconnect will charge the customer who defers service any and all rates incurred by Teleconnect for any leased facilities for which Teleconnect is held responsible. Teleconnect will make a good faith effort to minimize those charges whenever possible.

26. TAXES AND FEES CHARGEABLE TO CUSTOMERS

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, sales tax or other similar charge upon Teleconnect, and imposes the same by ordinance or otherwise such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customers monthly charges for the types of service made subject to such tax, fee or charge.

27. MEDICAL EMERGENCY

- a. Non-Payment. Teleconnect shall postpone the disconnection of inter-exchange service to a residential customer (defined as a customer

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located in a residency, residential apartment, including a residential apartment in a hotel, and any other premise of strictly a residential nature as long as business listings are not provided, and where the predominant use of the service is social and domestic in nature rather than commercial, professional occupational or administrative) for a reasonable time not in excess of twenty-one (21 days) if the customer produces verification from a physician or a public health or social service official, which states that Interexchange Telecommunications Service is essential due to an existing medical emergency of the customer, a member of the customer's family or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be made by telephone or written verification is forwarded to Teleconnect within five (5) days. (C)

- b. Nature of Call. Teleconnect does not charge for operator service to summon fire, police or ambulance service if such calls are of an emergency nature.

28. PROMOTIONAL PROGRAMS

In connection with Marketing and Sales studies and/or Marketing and/or Sales programs, Teleconnect reserves the right to waive or reduce service establishment charges, move and change charges, and recurring monthly

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located in a residency, residential apartment, including a residential apartment in a hotel, and any other premises of strictly a residential nature as long as business listings are not provided, and where the predominant use of the service is social and domestic in nature rather than commercial, professional occupational or administrative) for a reasonable time not in excess of thirty (30) days if the customer produces verification from a physician or a public health or social service official, which states that Interexchange Telecommunications Service is essential due to an existing medical emergency of the customer, a member of the customer's family or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances.

Initial verification may be made by telephone or written verification is forwarded to Teleconnect within five (5) days.

- b. Nature of Call. Teleconnect does not charge for operator service to summon fire, police or ambulance service if such calls are of an emergency nature.

28. PROMOTIONAL PROGRAMS

In connection with Marketing and Sales studies and/or Marketing and/or Sales programs, Teleconnect reserves the right to waive or reduce service establishment charges, move and change charges, and recurring monthly

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basic service charges within specified areas for such periods of time as designated by Teleconnect, subject to notification to and approval by the Missouri Public Service Commission.

29. DEFINITIONS

Authorization Code: The term "authorization code" means a numeric code which identifies an individual or company to be billed for calls charged by authorized users.

Brand: The term "brand" means Teleconnect will identify itself to the customer as the carrier processing an operator service call.

Building: The term "building" means a structure occupied by a customer. Multi-occupant structures will be considered different buildings as to a customer when spaces of that customer are separated by space occupied by others.

Call Aggregator: The term "call aggregator" means specific customers of the telecommunications company such as hotels, hospitals, universities, payphones and other similar institutions which have the opportunity to generate revenues for an operator-assisted call.

Calls: The term "calls" means telephone messages completed by customers or users.

Central Office: The term "central office" means a unit in a LEC system which provides service to the general public, having the necessary

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equipment and operating arrangements for terminating and interconnecting
customer lines and trunks or trunks only. There may be more than one
central office in a building.

Charges: The term "charges" means nonrecurring amounts billed to
customer for tariffed services.

Commission: The term "Commission" means the Missouri Public Service
Commission.

Contract: The term "contract" means the agreement between the customer
and Teleconnect containing or referring to the rates and regulations
applicable to the service being furnished.

Customer: The term "customer" means any person, firm, association,
corporation, agency of the federal, state, or local government, or legal
entity, responsible by law for the payment of charges and compliance with
the regulations of Teleconnect.

Customer Premises Equipment: The term "customer premises equipment"
means all terminal equipment normally used on the customer's premises
owned by the customer, or by the LEC or some other supplier and leased
to the customer.

Deactivate or Deactivation: The terms "deactivate" and "deactivation"
mean the removal of an authorization code from effectiveness.

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Delinquent or Delinquency: The terms "delinquent" and "delinquency" mean an account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. The term can also relate to a contested bill once the Commission finds the customer's complaint without merit.

Demarcation Point: The term "demarcation point" means the point of connection provided and maintained by the LEC to which existing or new inside station wiring becomes dedicated to an individual customer's use.

Depositor: The term "depositor" means the customer from whom a deposit is required.

Disconnect: The term "disconnect" means the disabling of circuitry preventing outgoing and/or incoming communications from the Teleconnect switch.

Dual Tone Multi-Frequency: The term "Dual Tone Multi-Frequency" means a protocol which uses two distinct frequency tones out of eight possible frequency tones to distinguish a number entered by a customer using a "Touch Tone" type instrument.

Due Date: The term "due date" means the last day for payment without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated "due by," "pay by" or "if paid by" on the customer's bill.

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End User: The term "end user" means a party who legally utilizes a telecommunications company service. An "end user" can be a public service commission predesignated customer and/or a patron of a call aggregator who is a telecommunications company customer. Examples of "end users" are patrons of hotels/motels, hospitals, universities and payphones who place calls over the telecommunications company network.

Exchange: The term "exchange" means a unit established for the administration of local communication services.

Exchange Service: The term "exchange service" means a local communication service furnished by means of local exchange plant and facilities.

Exchange Service Area or Exchange Area: The terms "exchange service area" or "exchange area" refer to the general area in which the LEC holds itself out to furnish exchange telephone service.

Extended Area Service: The term "Extended Area Service" means telephone service, furnished at a flat or message rate, between customers located within an exchange area and all of the customers of an additional exchange area.

Feature Group D: The term "Feature Group D" means the method of 1+ and 10-TEL access available through the switched network of the local exchange telecommunications company. FGD is also known as equal access.

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Individual Case Basis: The term "individual case basis" means the application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Initial Bill Fee: The term "initial bill fee" means a charge applied in addition to those for services furnished if service is terminated during the initial service period.

Initial Service Period: The term "initial service period" means the minimum period for which service will be installed and terminated without the application of an initial bill charge. Except as noted, the initial service period is one month from the initiation of service.

Inside Station Wiring: The term "inside station wiring" means wiring located on the premises beyond the demarcation point.

Installation Charge: The term "installation charge" means a nonrecurring charge associated with the installation of certain services or facilities either in lieu of or in addition to recurring monthly charges or service charges or rates.

Interexchange Carrier: The term "interexchange carrier" means a carrier, a resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within Missouri without regard to how such traffic is carried. A LEC that provides exchange service may also be considered an interexchange carrier.

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Interexchange Telecommunication Service: The term "interexchange telecommunication service" means telecommunications service between points in two or more exchanges.

Interexchange Telecommunications Company: The term "interexchange telecommunications company" means any company engaged in the provision of interexchange telecommunications service which company does not also provide basic local telecommunications service.

Local Exchange Telecommunications Company or "LEC": The term "local exchange telecommunications company" or "LEC" means any company engaged in the provision of local exchange telecommunications service.

Local Exchange Telecommunications Service: The term "local exchange telecommunications service" means telecommunications service between points within an exchange.

Local Exchange Telecommunications Service Area: The term "local exchange telecommunications service area" means the area within which are located the lines to which calls may be made under a specified schedule of exchange rates without payment of toll charges.

Message: The term "message" means a completed telephone call by a customer or user.

Premises: The term "premises" denotes the space occupied by an individual customer in a building, in adjoining buildings occupied entirely

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by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right-of-way, or a natural barrier.

Prorate: The term "prorate" means the basis sometimes used for determining the charge for service furnished for a period less than that used in specifying rates. The pro rata charge for a service for which the rate is specified on a monthly basis is 1/30 of the monthly rate times the number of days service was furnished.

Rates: The term "rates" shall mean recurring amounts billed to customers for regulated services and equipment.

Rotary Pulse: The term "rotary pulse" means the transmission of digital information from a customer's dial to the central office equipment. The numerical value of each digit in the dialed telephone number is determined by the number of on-hook intervals in a train of pulses. The on-hook intervals for each digit are separated by short off-hook intervals, and the digits themselves are separated by relatively long off-hook intervals.

Serving Exchange: The term "serving exchange" means a unit established for the administration of communication services in which Teleconnect holds itself out to provide service. The boundary of the serving exchange for Teleconnect is identical to that filed by the LEC.

Special Dialing Procedures: The term "special dialing procedures" means the dialing procedures which are an exception to the three step

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procedure. Special dialing procedures are available where a customer is in an equal access area and has registered specific lines with Teleconnect for either "1+" or "10-TEL" dialing. In such a case, and only when dialing from such customer's designated telephone lines, the call may be dialed in the following sequence:

10 + TEL + 1 + area code + long distance telephone number.

Additionally, in the above case and when Teleconnect has been designated as the customer's primary interLATA carrier, and the call is an interLATA call, the call may be dialed in the following sequence:

1 + area code + long distance telephone number.

Suspend: The term "suspend" means temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

Tariff: The term "tariff" means the entire body of regulated rates, tolls, rentals, charges, classifications, rules, procedures, policies, etc. adopted and filed with the Commission by a telecommunications company in fulfilling its role of furnishing telecommunications service.

Telecommunications Company: The term "telecommunications company" includes telephone corporations as that term is used in the statutes of this state and every corporation, company, association, joint stock company or association, partnership and person, their lessees, trustees or receivers appointed by any court whatsoever, owning, operating,

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controlling or managing any facilities used to provide telecommunications service for hire, sale or resale within this state. Public Service Commission

Telecommunications Service: The term "telecommunications service" means the transmission of information by wire, radio, optical cable, electronic impulses or other similar means. As used in this definition, "information" means knowledge or intelligence represented by any form of writing, signs, signals, pictures, sounds, or any other symbols.

Teleconnect Exchange: The term "Teleconnect Exchange" means the serving exchange as described in Section C plus any EAS exchanges.

Three-Step Dialing Procedure: The term "three-step dialing procedure" means one of the procedures used to access Teleconnect's long distance service the steps are as follows:

- (a) Teleconnect access number
- (b) Authorization code
- (c) Area code + long distance number

Timely Payment: The term "timely payment" is a payment on a customer's account made on or before the due date shown: (1) on a current bill for rates and charges, or (2) by an agreement between the customer and telecommunications company for a series of partial payments to settle a delinquent account.

Toll Message: The term "toll message" means a completed message made between different exchange areas for which a rate is made.

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Toll Rate: The term "toll rate" means the Tariff charge prescribed for toll messages, usually based upon duration of the message, the distance between the exchanges, and the day and time of the message.

Tone: The term "tone" means a DTMF signal.

Traffic: The term "traffic" means telephone call volume, based on number and duration of calls.

WATS Access Line: The term "Wats Access Line" means the special access line between the customer premise and the WATS serving office.

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30. ACRONYMS

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The following is a list of commonly used acronyms.

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B.

BOC Bell Operating Company

C.

CO Central Office

CPE Customer Premise Equipment

D.

DAL Dedicated Access Line

DDD Direct Distance Dialing

DTMF Dual Tone Multi-Frequency

E.

EAS Extended Area Service

F.

FGD Feature Group D

L.

LATA Local Access Transport Area

LMS Local Measured Service

LEC Local Exchange Company or
Local Exchange Telecommunications Company

M.

MTS Message Telecommunication Services

MPSC Missouri Public Service Commission

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Public Service Commission

Issued: July 21, 1989

Effective: OCT 1 1989

CANCELED

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
Missouri Public Service Commission
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401
XD-2015-0121

TELECONNECT COMPANY

MISSOURI TARIFF NO. 2

A. General Information
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COMMISSION OF THE STATE OF MISSOURI

ORIGINAL PAGE 37
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O.

OCC Other Common Carriers

OS Operating Systems

W.

WAL Wats Access Line

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By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
Missouri Public Service Commission
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

XD-2015-0121

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COMMISSION OF THE STATE OF MISSOURI

B. Operator Services

1. Description

- a. Nature of Service- Operator Services is a Telecommunications (end users) to originate calls by placing calls to a Teleconnect operator who completes the call, or by using a valid credit card number.
- B. Dialing Procedure. Operator Services may be accessed by any customer/end user utilizing FGD, WAL, or DAL, access who dials one of the following sequences:
 - .01 0 + (NPA) + NXX-XXXX
 - .02 00 + (NPA) + NXX-XXXX
 - .03 00 + (NPA) + NXX-XXXX + credit card number
 - .04 00 + (NPA) + NXX-XXXX + credit card number
 - .05 00

2. Availability

Operator Services is available in all areas Teleconnect currently does business.

3. Classification of Calls

In this section the following classifications of calls are addressed:

- (a) calls made from Teleconnect pre-subscribed payphones or institutional phones and which are completed with the assistance of Teleconnect operator,
- (b) Calls made from payphones or institutional phones which are not pre-subscribed to Teleconnect carrier identification code and which are completed with the assistance of a Teleconnect operator;
- ©) Calls made from private residential or business phones presubscribed to Teleconnect and which are completed with the assistance of a Teleconnect operator;

MATERIAL ON THIS PAGE WAS MOVED TO PAGE NO. 39

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Service Commission
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Carmen L. Feliciano
Suite 1100
205 N. Michigan Ave
Chicago, IL 60601

Effective: July 3, 2004

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MO PSC

1ST REVISED PAGE 38
CANCELS ORIGINAL PAGE 38

1. DESCRIPTION

- a. Nature of Service. Operator Services is a telecommunications service which allows customers or party designated by the customer (end users) to originate calls by placing calls to a Teleconnect operator who completes the call, or by using a valid credit card number.
- b. Dialing Procedure. Operator Services may be accessed by any customer/end user utilizing FGD, WAL, or DAL access who dials one of the following sequences:
- .01 0 + (NPA) + NXX-XXXX
 - .02 00 + (NPA) + NXX-XXXX
 - .03 0 + (NPA) + NXX-XXXX + credit card number
 - .04 00 + (NPA) + NXX-XXXX + credit card number
 - .05 00

2. AVAILABILITY

Operator Services is available in all areas Teleconnect currently does business.

3. CLASSIFICATION OF CALLS

In this section the following classifications of calls are addressed:

- (a) Calls made from Teleconnect pre-subscribed payphones or institutional phones and which are completed with the assistance of a Teleconnect operator;
- (b) Calls made from payphones or institutional phones which are not pre-subscribed to Teleconnect, but are placed by dialing a Teleconnect carrier identification code and which are completed with the assistance of a Teleconnect operator;
- (c) Calls made from private residential or business phones pre-subscribed to Teleconnect and which are completed with the assistance of a Teleconnect operator;
- (d) Calls made from private residential or business phones which are not pre-subscribed to Teleconnect, but are placed by dialing a Teleconnect carrier identification code and which are completed with the assistance of a Teleconnect operator;

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DEC 01 1995

Effective:

JAN 1 1996

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

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1. DESCRIPTION

- a. Nature of Service. Operator Services is a telecommunications service which allows customers or party designated by the customer (end users) to originate calls by placing calls to a Teleconnect operator who completes the call, or by using a valid credit card number.
- b. Dialing Procedure. Operator Services may be accessed by any customer/end user utilizing FGD, WAL, or DAL access who dials one of the following sequences:
- .01 0 + (NPA) + NXX-XXXX
 - .02 00 + (NPA) + NXX-XXXX
 - .03 0 + (NPA) + NXX-XXXX + credit card number
 - .04 00 + (NPA) + NXX-XXXX + credit card number
 - .05 00

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BY 1st R.S. #38
Public Service Commission
MISSOURI2. AVAILABILITY

Operator Services is available in all areas Teleconnect currently does business.

3. CLASS OF SERVICE

Three classes of Operator Services is offered:

- a. Operator Station-to-Station. Operator Station-to-Station calls allow for completion of operator assisted service to the desired telephone number when the calling party does not specify a particular person

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By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

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COMMISSION OF THE STATE OF MISSOURI

B. Operator Services

3. Classification of Calls (Cont)

- d) calls made from private residential or business phones by Casual Caller, M/T
which are completed by with the assistance of a Company operator M/T
- e) calls which are billed to a Local Exchange Company Calling Card regardless of the
phone from which the call was placed:
- f) calls which are placed from business phones for which prearrangement with
Teleconnect has been made and are billed through third party credit cards;
- g) calls which are placed from business phones for which prearrangement with
Teleconnect has made and for which certain call parameters are provided to the
customer on a real-time Basis; and
- h) calls which are placed by dialing any Teleconnect-provided access number which
permits the caller to place a collect, third party billed, local exchange
carrier, or commercial calling card billed call with the assistance of an
operator, live or automated in a voice response

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CANCELS ORIGINAL PAGE 39

3. CLASSIFICATION OF CALLS (Cont.)

- (e) Calls which are billed to a Local Exchange Company ^{DEC 01 1995} Calling Card regardless of the phone from which the call is placed; ^{MISSOURI}
- (f) Calls which are placed from business phones for which ^{Public Service Commission} prearrangement with Teleconnect has been made and are billed through third-party credit cards;
- (g) Calls which are placed from business phones for which prearrangement with Teleconnect has been made and for which certain call parameters are provided to the customer on a real-time basis; and
- (h) Calls which are placed by dialing any Teleconnect-provided access number which permits the caller to place a collect, third party billed, local exchange carrier, or commercial calling card billed call with the assistance of an operator, live or automated in a voice response unit.

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780 Johnson Ferry Road
Suite 700
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to be reached, or a particular station, department, or office to be reached through a communications system attendant. An exception to this service category is outlined in B.3.b.04 below.

- b. Customer/End User Dialed Calling Card. Customer/End User Dialed Calling Cards allow for completion of non-operator assisted calls when one of the following dialing sequences is utilized:

.01 0 + NPA + NXX-XXXX + Credit Card Number

.02 00 + NPA + NXX-XXXX + Credit Card Number

.03 Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.

.04 In addition, a call is considered as Customer/End User Dialed Calling Card when the calling party dials:

0 + NPA + NXX-XXXX or

00 + NPA + XXX-XXXX, and the credit card number is given to the operator if Teleconnect does not have automatic recording equipment to record the credit card number, and the call is not classified as Person-to-Person as described in B.3.c. below.

- c. Person-to-Person Service.

Person-to-Person Service allows the person originating the call to specify to a Teleconnect operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. When, after the telephone, or

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4. RATING A CALL

For all Classifications of Calls outlined in 3 above, the following process of rating a call applies:

a. Rate Structure

- .01 Initial period rates given in the rate table in B.8.b following are for the initial minute or any fraction thereof.
- .02 All additional minute rates given in the rate table in B.8.b following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.
- .03 When application of the rates results in a fractional charge for a call, the amount will be rounded down to the lower cent.

b. Calculation of Charge

- .01 The billing elements used to determine message charges are: the initial period, the additional minute and the applicable operator service charge.

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By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
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Atlanta, Georgia 30342

JAN 01 1996

communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

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4. RATING A CALL

For Operator Station-to-Station, Customer/End User and Person-to-Person calls, the process of rating a call is as follows:

JAN 1 1996
BY let R.S. #40
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Missouria. Rate Structure

- .01 Initial period rates given in the rate table in B.8.b following are for the initial minute or any fraction thereof.
- .02 All additional minute rates given in the rate table in B.8.b following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.
- .03 When application of the rates results in a fractional charge for a call, the amount will be rounded down to the lower cent.

b. Calculation of Charge

- .01 The billing elements used to determine message charges are:
the initial period, the additional minute and the applicable operator service charge.

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500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

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4. RATING A CALL (Cont.)

b. Calculation of Charge (Cont.)

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.02 Charges for both the initial period and additional minute billing elements are applied on the basis of whole minutes and intervals. The billing interval for these elements is determined by rounding up partial minutes to the next whole minute.

.03 The charge for the initial period is the initial period billing rate applicable for the rate period in which the chargeable connect time occurs. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs. These billing rates are shown in B.8.b.

c. Determination of Duration

For all Classifications of Call outlined in 3 above, the determination of duration is as follows:

- (a) Chargeable time begins when connection is established between the calling station and the desired telephone, communications system attendant, or directly dialed station; the particular person, station specified, or an agreed attendant.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include time lost because of faults or defects in the service.

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XD-2015-0121

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JAN 01 1996

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
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JUL 21 1989

- .02 Charges for both the initial period and additional minute billing elements are applied on the basis of whole minute intervals.

The billing interval for these elements is determined by rounding up partial minutes to the next whole minute.

- .03 The charge for the initial period is the initial period billing rate applicable for the rate period in which the chargeable connect time occurs. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs. These billing rates are shown in B.8.b

c. Determination of Duration

- .01 Operator Station-to-Station and Customer/End User/Dialed Calling Cards

- (a) Chargeable time begins when connection is established between the calling station and the desired telephone, communications system attendant or directly dialed station.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include time lost because of faults or defects in the service.

.02 Person-to-Person

- (a) Chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

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By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

1ST REVISED PAGE 42
CANCELS ORIGINAL PAGE 42

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d. Determination of Time of Day.

- .01 Day Rates. These rates are applicable from 8:00 a.m. until 4:59 p.m. Monday through Friday with the exception of holidays.
- .02 Evening Rates. These rates are applicable from 5:00 p.m. until 10:59 p.m. Sunday through Friday.
- .03 Night/Weekend Rates. These rates are applicable from 11:00 p.m. to 7:59 a.m. Sunday through Friday, all day Saturday, and between 8:00 a.m. and 4:59 p.m. on Sunday.

5. REVERSAL OF CHARGES

Charges for Person-to-Person, Operator Station-to-Station and Customer/End User Dialed Calling Card calls may be billed against or collected from the called station (i.e., charges may be reversed), if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semi-public coin telephone, the charges must be billed to a credit card or third party number.

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December 1995
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By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

JAN 01 1996

JUL 21 1989

(b) Chargeable time ends when the connection is terminated.

(c) Chargeable time does not include time lost because of
faults or defects in the service.d. Determination of Time of Day..01 Day Rates. These rates are applicable from 8:00 a.m. until
4:59 p.m. Monday through Friday with the exception of
holidays..02 Evening Rates. These rates are applicable from 5:00 p.m. until
10:59 p.m. Sunday through Friday..03 Night/Weekend Rates. These rates are applicable from
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semi-public coin telephone, the charges must be billed to a credit card or
third party number.

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BY *RS#42*
Public Service Commission
MISSOURI

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Public Service Commission

Issued: July 21, 1989

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By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

B. Operator Services

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person to Person or Operator Station to Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator service calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate.

Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES-USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call but requests that the Operator complete the call for them, A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

-LEC/Commercial Credit Card Billed	\$0.80
-Operator Station to Station <u>1/</u>	\$5.49 (I)
-Person to Person <u>1/</u>	\$3.25 (I)
-Third Party Billed <u>1/</u>	\$6.85 (I)
-Operator Dialed	\$0.83 (I)

1/ For calls falling under classification (d) above, or non-payphone originated classification (e) calls made by Casual Callers, an additional surcharge of \$2.50 will apply.

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COMMISSION OF THE STATE OF MISSOURI

B. OPERATOR SERVICES

9TH REVISED PAGE 43
CANCELS 8TH REVISED PAGE 436. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person to Person or Operator Station to Station as designated by the calling party.

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The term "credit card" denotes a credit/charge card for use in billing operator service calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate.

Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES-USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

-LEC/Commercial Credit Card Billed	\$0.80
-Operator Station to Station ¹	\$4.99
-Person to Person ¹	\$2.95
-Third Party Billed ¹	\$4.99
-Operator Dialed	\$0.75

¹For calls falling under classification (d) above, or non-payphone originated classification (e) calls made by Casual Callers, an additional surcharge of \$2.50 will apply.

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8TH REVISED PAGE 43
CANCELS 7TH REVISED PAGE 436. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person to Person or Operator Station to Station as designated by the calling party.

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The term "credit card" demotes a credit/charge card for use in billing operator service calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES-USAGE

a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

-LEC/Commercial Credit Card Billed	\$0.80
-Operator Station to Station	\$4.99 I
-Person to Person	\$2.95
-Third Party Billed	\$4.99 I
-Operator Dialed	\$0.75

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JUL 03 2004

L. CHIRSELY
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED SEP 01 2001

Issued: August 22, 2001

Effective: September 1, 2001

Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60618

7TH REVISED PAGE 43
CANCELS 6TH REVISED PAGE 43

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person to Person or Operator Station to Station as designated by the calling party.

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The term "credit card" demotes a credit/charge card for use in billing operator service calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES-USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

-LEC/Commercial Credit Card Billed	\$0.80
-Operator Station to Station	\$2.30 I
-Person to Person	\$2.95
-Third Party Billed	\$1.09
-Operator Dialed	\$0.75

CANCELLED

SEP 01 2001
by 8th RP43
Public Service Commission
MISSOURI

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

10-7-99
(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985
EFFECTIVE DATE OF RATE INCREASE

10-18-99
(DATE)

Issued: October 8, 1999

Effective: October 18, 1999

Sandy Chandler, Tariff Manager
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

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6th Revised Page 43
Cancels 5th Revised Page 43

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person to Person or Operator Station to Station as designated by the calling party.

7. CREDIT CARD

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Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

8-21-98

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1998

EFFECTIVE DATE OF RATE INCREASE

9-1-98

(DATE)

8. RATES AND CHARGES-USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

-LEC/Commercial Credit Card Billed	\$0.80
-Operator Station to Station	\$2.25
-Person to Person	\$2.95
-Third Party Billed	\$1.09 I
-Operator Dialed	\$0.75

CANCELLED

OCT 18 1999

By Wh RS#43
Public Service Commission
MISSOURI

Issued: August 21, 1998

Effective: September 1, 1998

By; Linda Dixon, Tariff Administrator
780 Johnson Ferry Road
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5TH REVISED PAGE 43
CANCELS 4TH REVISED PAGE 43

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6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect. Other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

- LEC/Commercial Credit Card Billed	\$.80
- Operator Station-to-Station	\$2.25 (I)
- Person-to-Person	\$2.95
- Third Party Billed	\$1.05
- Operator Dialed	\$.75

CANCELLED

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SEP 01 1998
By Lana Williams
Public Service Commission
MISSOURI

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By: Lana Williams, Tariff Administrator
780 Johnson Ferry Road
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4TH REVISED PAGE 43
CANCELS 3RD REVISED PAGE 43

APR - 3 1997

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect, other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

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- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above, including calls to Directory Assistance. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

- LEC/Commercial Credit Card Billed	\$.80
- Operator Station-to-Station	\$1.47
- Person-to-Person	\$2.95
- Third Party Billed	\$1.05
- Operator Dialed	\$.75

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By STAR.S. #43
Public Service Commission
MISSOURI

MAY 03 1997

Issued:

Effective:

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By: Lana Williams, Tariff Administrator
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MAY 03 1997

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

- a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

- LEC/Commercial Credit Card Billed	\$.80	I
- Operator Station-to-Station	\$1.47	
- Person-to-Person	\$2.95	
- Third Party Billed	\$1.05	
- Operator Dialed	\$	

CANCELLED

MAY 3-1997

BY 4th R-S 43

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

7-9-96

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1994

EFFECTIVE DATE OF RATE INCREASE

7-19-96

(DATE)

Issued: JUL 09 1996

Effective:

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

JUL 19 1996

2ND REVISED PAGE 43
CANCELS 1ST REVISED PAGE 43

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6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

a. The following operator assisted charges apply to each completed call falling under the Classification of Calls as outlined in 3 above. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

- LEC/Commercial Credit Card Billed	\$.50	T
- Operator Station-to-Station	\$1.47	I
- Person-to-Person	\$2.95	I
- Third Party Billed	\$1.05	N
- Operator Dialed	\$.75	

CANCELLED

JUL 19 1996
3rd R.S.#43
Public Service Commission
MISSOURI

FILED

JAN 1 1996

Issued:

Effective: Public Service Commission

DEC 01 1995

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

1ST REVISED PAGE 43
CANCELS ORIGINAL PAGE 43

APR 6 1993

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a service call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate.

Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

- a. Operator assisted charges, each completed call. The Operator Dialed surcharge listed below will apply when the customer has the ability to complete the dialed digits of their call, but requests that the Operator complete the call for them. A handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

- Credit Card Billed	\$.50	T
- Operator Station-to-Station	\$1.05	
- Person-to-Person	\$2.40	
- Operator Dialed	\$.75	N

Issued: APR 06 1993

Effective:

By: Julie L. Davis, Tariff Administrator
MCI Center
Three Ravinia Drive
Atlanta, Georgia 30346-2102

MAY 14 1993

CANCELLED

JAN 1 1996
BY 2nd R.S. #43
Public Service Commission
MISSOURI

FILED

MAY 14 1993

MISSOURI PUBLIC SERVICE COMMISSION

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/MasterCard
- b. American Express card
- c. Diner's Club card
- d. Any BOC credit card

8. RATES AND CHARGES - USAGE

- a. Operator assisted charges, each completed call
 - Customer-Dialed Station-to-Station \$.50
 - Operator Station-to-Station \$1.05
 - Person-to-Person \$2.40

CANCELLED

MAY 14 1993
BY W.H.S. #43
Public Service Commission
MISSOURI

FILED

OCT 1 1989

Public Service Commission

Issued: July 21, 1989

Effective: OCT 1 1989

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

FILED WITH THE PUBLIC SERVICE
COMMISSION OF THE STATE OF MISSOURI

7th Revised Page 44
Cancels 6th Revised Page 44

B. Operator Services

8. RATES AND CHARGES-USAGE (CONT.)Initial and Additional Minute Rates.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-1	\$01.0800 (I)	\$01.0800 (I)
11-14	\$01.0800 (I)	\$01.0800 (I)
15-18	\$01.0800 (I)	\$01.0800 (I)
19-23	\$01.0800 (I)	\$01.0800 (I)
24-28	\$01.0800 (I)	\$01.0800 (I)
29-33	\$01.0800 (I)	\$01.0800 (I)
34-40	\$01.0800 (I)	\$01.0800 (I)
41-50	\$01.0800 (I)	\$01.0800 (I)
51-60	\$01.0800 (I)	\$01.0800 (I)
61-80	\$01.0800 (I)	\$01.0800 (I)
81-100	\$01.0800 (I)	\$01.0800 (I)
101-125	\$01.0800 (I)	\$01.0800 (I)
126-150	\$01.0800 (I)	\$01.0800 (I)
151-190	\$01.0800 (I)	\$01.0800 (I)
191-430	\$01.0800 (I)	\$01.0800 (I)
431+	\$01.0800 (I)	\$01.0800 (I)

Issued: March 16, 2012

Effective: April 1, 2012

CANCELED
December 26, 2014
Missouri Public
Service Commission
XD-2015-0121

Edwin Reese
1300 I Street NW., Suite 400w
Washington, DC 20005

FILED
Missouri Public
Service Commission
Jx-2012-0479

8. RATES AND CHARGES-USAGE (CONT.)

Initial and Additional Minute Rates

.01 Day Rate

Mileage	Initial 1 Minute <u>or Fraction</u>	Each Additional Minute <u>or Fraction</u>	
1-1	\$0.9800	\$0.9800	I
11-14	\$0.9800	\$0.9800	
15-18	\$0.9800	\$0.9800	
19-23	\$0.9800	\$0.9800	
24-28	\$0.9800	\$0.9800	
29-33	\$0.9800	\$0.9800	
34-40	\$0.9800	\$0.9800	
41-50	\$0.9800	\$0.9800	
51-60	\$0.9800	\$0.9800	
61-80	\$0.9800	\$0.9800	
81-100	\$0.9800	\$0.9800	
101-125	\$0.9800	\$0.9800	
126-150	\$0.9800	\$0.9800	
151-190	\$0.9800	\$0.9800	
191-430	\$0.9800	\$0.9800	
431+	\$0.9800	\$0.9800	I

Issued: September 20, 2006

Effective: October 1, 2006

CANCELED
April 1, 2012
Missouri Public
Service Commission
JX-2012-0479

Carmen L. Feliciano , Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60601

Filed
Missouri Public
Service Commission

REC'D AUG 22 2001

5TH REVISED PAGE 44
CANCELS 4TH REVISED PAGE 44

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates

.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>	
1-10	\$0.8900	\$0.8900	I
11-14	\$0.8900	\$0.8900	I
15-18	\$0.8900	\$0.8900	I
19-23	\$0.8900	\$0.8900	I
24-28	\$0.8900	\$0.8900	I
29-33	\$0.8900	\$0.8900	I
34-40	\$0.8900	\$0.8900	I
41-50	\$0.8900	\$0.8900	I
51-60	\$0.8900	\$0.8900	I
61-80	\$0.8900	\$0.8900	I
81-100	\$0.8900	\$0.8900	I
101-125	\$0.8900	\$0.8900	I
126-150	\$0.8900	\$0.8900	I
151-190	\$0.8900	\$0.8900	I
191-430	\$0.8900	\$0.8900	I
431+	\$0.8900	\$0.8900	I

Missouri Public
Service Commission

FILED SEP 01 2001

Issued: August 22, 2001

Effective: September 1, 2001

Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60618

Cancelled

October 1, 2006

Missouri Public
Service Commission

4TH REVISED PAGE 44
CANCELS 3RD REVISED PAGE 44

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates

.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-10	\$0.2633 I	\$0.2518 I
11-14	\$0.2863	\$0.2748
15-18	\$0.3020	\$0.2921
19-23	\$0.3164	\$0.2978
24-28	\$0.3237	\$0.2978
29-33	\$0.4000	\$0.4000
34-40	\$0.4000	\$0.4000
41-50	\$0.4000	\$0.4000
51-60	\$0.4000	\$0.4000
61-80	\$0.4000	\$0.4000
81-100	\$0.4000	\$0.4000
101-125	\$0.4000	\$0.4000
126-150	\$0.4000	\$0.4000
151-190	\$0.4000 I	\$0.4000
191-430	\$0.4000 R	\$0.4000
431+	\$0.4000 R	\$0.4000 I

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CANCELLED
SEP 01 2001
5th RP 44
Public Service Commission
MISSOURI

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

10-7-99

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

10-18-99

(DATE)

CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND
ON PAGE 45.

N
N

Issued: October 8, 1999

Effective: October 18, 1999

Sandy Chandler, Tariff Manager
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

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3RD REVISED PAGE 44
CANCELS 2ND REVISED PAGE 44

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b. Initial and Additional Minute Rates

AUG - 1 1997

.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.1265 I	\$0.1035 I
11- 14	\$0.1725	\$0.1495
15- 18	\$0.2039	\$0.1840
19- 23	\$0.2326	\$0.1955
24- 28	\$0.2473	\$0.1955
29- 33	\$0.2473	\$0.2013
34- 40	\$0.2795	\$0.2415
41- 50	\$0.2795	\$0.2438
51- 60	\$0.2910	\$0.2553
61- 80	\$0.3025	\$0.2668
81-100	\$0.3140	\$0.2731
101-125	\$0.3485	\$0.2904
126-150	\$0.3600	\$0.3134
151-190	\$0.3715	\$0.3429
191-300	\$0.3830	\$0.3364
301-430	\$0.4405	\$0.3939
Over 430	\$0.4405 I	\$0.3939 I

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.1012 I	\$0.0828 I
11- 14	\$0.1380	\$0.1196
15- 18	\$0.1656	\$0.1472
19- 23	\$0.1794	\$0.1564
24- 28	\$0.1955	\$0.1673
29- 33	\$0.1978	\$0.1794
34- 40	\$0.2070	\$0.1875
41- 50	\$0.2070	\$0.1892
51- 60	\$0.2162	\$0.1961
61- 80	\$0.2168	\$0.2047
81-100	\$0.2323	\$0.2076
101-125	\$0.2381	\$0.2329
126-150	\$0.2530	\$0.2507
151-190	\$0.2611	\$0.2593
191-300	\$0.2703	\$0.2680
300-430	\$0.3393	\$0.3025
Over 430	\$0.3393 I	\$0.3025 I

CANCELLED

OCT 18 1999
By *WRS #44*
Public Service Commission
MISSOURI

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SEP - 1 1997

MISSOURI
Public Service Commission

Issued: August 1, 1997

Effective: September 1, 1997

By: Lana Williams, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

2ND REVISED PAGE 44
CANCELS 1ST REVISED PAGE 44

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b. Initial and Additional Minute Rates

.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>	<u>Portion Section Commission</u>
1- 10	\$0.1000 R	\$0.0900	
11- 14	\$0.1400	\$0.1300	
15- 18	\$0.1673	\$0.1600	
19- 23	\$0.1923	\$0.1700	
24- 28	\$0.2000	\$0.1700	
29- 33	\$0.2000	\$0.1750 R	
34- 40	\$0.2230	\$0.2010	
41- 50	\$0.2230	\$0.2010	
51- 60	\$0.2330	\$0.2110	
61- 80	\$0.2430	\$0.2210	
81-100	\$0.2530	\$0.2310	
101-125	\$0.2830	\$0.2410	
126-150	\$0.2930	\$0.2610	
151-190	\$0.3030	\$0.2710	
191-300	\$0.3130	\$0.2810	
301-430	\$0.3630	\$0.3310	
Over 430	\$0.3630 R	\$0.3310 R	

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>	
1- 10	\$0.0780 R	\$0.0720	
11- 14	\$0.1100	\$0.1040	
15- 18	\$0.1340	\$0.1280	
19- 23	\$0.1460	\$0.1360	
24- 28	\$0.1500	\$0.1360	
29- 33	\$0.1550	\$0.1475 R	
34- 40	\$0.1625	\$0.1570	
41- 50	\$0.1625	\$0.1570	
51- 60	\$0.1705	\$0.1630	
61- 80	\$0.1715	\$0.1710	
81-100	\$0.1850	\$0.1725	
101-125	\$0.1890	\$0.1950	
126-150	\$0.2035	\$0.2125	
151-190	\$0.2100	\$0.2190	
191-300	\$0.2190	\$0.2275	
300-430	\$0.2700	\$0.2575	
Over 430	\$0.2700 R	\$0.2575 R	

CANCELLED
SEP -1 1997
By 34 R.S. #44
Public Service Commission
MISSOURI

FILED

JAN 1 1996

MISSOURI
Public Service Commission

Issued: 1 1995
DEC 01 1995

Effective:

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

JAN 01 1996

1ST REVISED PAGE 44
CANCELS ORIGINAL PAGE 44

APR 6 1993

b. Initial and Additional Minute Rates

.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.1100	\$0.0900
11- 14	\$0.1500	\$0.1300
15- 18	\$0.1800	\$0.1600
19- 23	\$0.2000 R	\$0.1700
24- 28	\$0.2300	\$0.1700 R
29- 33	\$0.2300	\$0.1900
34- 40	\$0.2600	\$0.2300
41- 50	\$0.2600	\$0.2300
51- 60	\$0.2700	\$0.2400
61- 80	\$0.2800	\$0.2500
81-100	\$0.2900	\$0.2600
101-125	\$0.3200	\$0.2700
126-150	\$0.3300	\$0.2900
151-190	\$0.3400	\$0.3000
191-300	\$0.3500	\$0.3100
301-430	\$0.4000 R	\$0.3600
Over 430	\$0.4000 R	\$0.3600 R

CANCELLED
CAN 1 1996
BY 2nd R S #44
Public Service Commission
MISSOURI

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0880	\$0.0720
11- 14	\$0.1200	\$0.1040
15- 18	\$0.1440	\$0.1280
19- 23	\$0.1600 R	\$0.1360
24- 28	\$0.1840	\$0.1360 R
29- 33	\$0.1840	\$0.1520
34- 40	\$0.2080	\$0.1840
41- 50	\$0.2080	\$0.1840
51- 60	\$0.2160	\$0.1920
61- 80	\$0.2240	\$0.2000
81-100	\$0.2320	\$0.2080
101-125	\$0.2560	\$0.2160
126-150	\$0.2640	\$0.2320
151-190	\$0.2720	\$0.2400
191-300	\$0.2800	\$0.2480
300-430	\$0.3200 R	\$0.2880
Over 430	\$0.3200 R	\$0.2880 R

MAY 14 1993

Issued: APR 06 1993

Effective: MO. PUBLIC SERVICE COMM.
MAY 07 1993

By: Julie L. Davis, Tariff Administrator MAY 14 1993
MCI Center
Three Ravinia Drive
Atlanta, Georgia 30346-2102

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JUL 21 1989

MISSOURI

b. Initial and Additional Minute Rates.01 Day Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.1100	\$0.0900
11- 14	\$0.1500	\$0.1300
15- 18	\$0.1800	\$0.1600
19- 23	\$0.2300	\$0.1700
24- 28	\$0.3600	\$0.2000
29- 33	\$0.3900	\$0.2200
34- 40	\$0.4000	\$0.2400
41- 50	\$0.4200	\$0.2500
51- 60	\$0.4600	\$0.2700
61- 80	\$0.4700	\$0.3000
81-100	\$0.4800	\$0.3100
101-125	\$0.4800	\$0.3400
126-150	\$0.5100	\$0.3600
151-190	\$0.5400	\$0.3600
191-300	\$0.5700	\$0.4000
301-430	\$0.5900	\$0.4200
Over 430	\$0.6000	\$0.4300

CANCELLED

MAY 14 1993

BY Let R.S. #44Public Service Commission
MISSOURI.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0880	\$0.0720
11- 14	\$0.1200	\$0.1040
15- 18	\$0.1440	\$0.1280
19- 23	\$0.1840	\$0.1360
24- 28	\$0.2880	\$0.1600
29- 33	\$0.3120	\$0.1760
34- 40	\$0.3200	\$0.1920
41- 50	\$0.3360	\$0.2000
51- 60	\$0.3680	\$0.2160
61- 80	\$0.3760	\$0.2400
81-100	\$0.3840	\$0.2480
101-125	\$0.3840	\$0.2720
126-150	\$0.4080	\$0.2880
151-190	\$0.4320	\$0.2880
191-300	\$0.4560	\$0.3200
301-430	\$0.4720	\$0.3360
Over 430	\$0.4800	\$0.3440

FILED

OCT 1 1989

Public Service Commission

Issued: July 21, 1989

Effective: OCT 1 1989

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

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COMMISSION OF THE STATE OF MISSOURI

7th Revised Page 45
Cancels 6th Revised Page 45

B. Operator Services

8. RATES AND CHARGES-USAGE (CONT.)Initial and Additional Minute Rates.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-1	\$01.0800 (I)	\$01.0800 (I)
11-14	\$01.0800 (I)	\$01.0800 (I)
15-18	\$01.0800 (I)	\$01.0800 (I)
19-23	\$01.0800 (I)	\$01.0800 (I)
24-28	\$01.0800 (I)	\$01.0800 (I)
29-33	\$01.0800 (I)	\$01.0800 (I)
34-40	\$01.0800 (I)	\$01.0800 (I)
41-50	\$01.0800 (I)	\$01.0800 (I)
51-60	\$01.0800 (I)	\$01.0800 (I)
61-80	\$01.0800 (I)	\$01.0800 (I)
81-100	\$01.0800 (I)	\$01.0800 (I)
101-125	\$01.0800 (I)	\$01.0800 (I)
126-150	\$01.0800 (I)	\$01.0800 (I)
151-190	\$01.0800 (I)	\$01.0800 (I)
191-430	\$01.0800 (I)	\$01.0800 (I)
431+	\$01.0800 (I)	\$01.0800 (I)

Issued: March 16, 2012

Effective: April 1, 2012

CANCELED
December 26, 2014
Missouri Public
Service Commission
XD-2015-0121

Edwin Reese
1300 I Street NW., Suite 400w
Washington, DC 20005

FILED
Missouri Public
Service Commission
Jx-2012-0479

8. RATES AND CHARGES-USAGE (CONT.)

Initial and Additional Minute Rates (Cont.)

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>	
1-1	\$0.9800	\$0.9800	I
11-14	\$0.9800	\$0.9800	
15-18	\$0.9800	\$0.9800	
19-23	\$0.9800	\$0.9800	
24-28	\$0.9800	\$0.9800	
29-33	\$0.9800	\$0.9800	
34-40	\$0.9800	\$0.9800	
41-50	\$0.9800	\$0.9800	
51-60	\$0.9800	\$0.9800	
61-80	\$0.9800	\$0.9800	
81-100	\$0.9800	\$0.9800	
101-125	\$0.9800	\$0.9800	
126-150	\$0.9800	\$0.9800	
151-190	\$0.9800	\$0.9800	
191-430	\$0.9800	\$0.9800	
431+	\$0.9800	\$0.9800	I

Issued: September 20, 2006

Effective: October 1, 2006

CANCELED
April 1, 2012
Missouri Public
Service Commission
JX-2012-0479

Carmen L. Feliciano , Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60601

Filed
Missouri Public
Service Commission

REC'D AUG 22 2001

5TH REVISED PAGE 45
CANCELS 4TH REVISED PAGE 45

8. RATES AND CHARGES-USAGE (CONT.)

Initial and Additional Minute Rates (Cont.)

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>	
1-10	\$0.8900	\$0.8900	I
11-14	\$0.8900	\$0.8900	I
15-18	\$0.8900	\$0.8900	I
19-23	\$0.8900	\$0.8900	I
24-28	\$0.8900	\$0.8900	I
29-33	\$0.8900	\$0.8900	I
34-40	\$0.8900	\$0.8900	I
41-50	\$0.8900	\$0.8900	I
51-60	\$0.8900	\$0.8900	I
61-80	\$0.8900	\$0.8900	I
81-100	\$0.8900	\$0.8900	I
101-125	\$0.8900	\$0.8900	I
126-150	\$0.8900	\$0.8900	I
151-190	\$0.8900	\$0.8900	I
191-430	\$0.8900	\$0.8900	I
431+	\$0.8900	\$0.8900	I

Missouri Public
Service Commission

FILED SEP 01 2001

Issued: August 22, 2001

Effective: September 1, 2001

Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60618

Cancelled

October 1, 2006

Missouri Public
Service Commission

4TH REVISED PAGE 45
CANCELS 3RD REVISED PAGE 45

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates (Cont.)

.02 Evening Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-10	\$0.2507 I	\$0.1242 I
11-14	\$0.2691	\$0.1794
15-18	\$0.2829	\$0.2208
19-23	\$0.2898	\$0.2346
24-28	\$0.2978	\$0.2509
29-33	\$0.4000	\$0.2691
34-40	\$0.4000	\$0.2812
41-50	\$0.4000	\$0.2838
51-60	\$0.4000	\$0.2941
61-80	\$0.4000	\$0.3070
81-100	\$0.4000	\$0.3114
101-125	\$0.4000	\$0.3493
126-150	\$0.4000	\$0.3760
151-190	\$0.4000	\$0.3889
191-430	\$0.4000	\$0.4000
431+	\$0.4000 I	\$0.4000 I

M

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M/T
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WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

10-7-99

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

10-18-99

(DATE)

CANCELLED

SEP 01 2001

by 5th RP 45
Public Service Commission
MISSOURI

CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND
ON PAGE 45.1.

N
N

Issued: October 8, 1999

Effective: October 18, 1999

Sandy Chandler, Tariff Manager
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

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T

3RD REVISED PAGE 45
CANCELS 2ND REVISED PAGE 45
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.03 Night/Weekend Rate

AUG - 1 1997

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0822 I	\$0.0673 I
11- 14	\$0.1121 I	\$0.0972 I
15- 18	\$0.1346 I	\$0.1196 I
19- 23	\$0.1645 I	\$0.1271 I
24- 28	\$0.1898 I	\$0.1449 I
29- 33	\$0.1955 I	\$0.1599 I
34- 40	\$0.2047 I	\$0.1748 I
41- 50	\$0.2047 I	\$0.1748 I
51- 60	\$0.2053 I	\$0.1794 I
61- 80	\$0.2059 I	\$0.1817 I
81-100	\$0.2064 I	\$0.1829 I
101-125	\$0.2076 I	\$0.1909 I
126-150	\$0.2105 I	\$0.2053 I
151-190	\$0.2162 I	\$0.2110 I
191-300	\$0.2248 I	\$0.2197 I
301-430	\$0.2881 I	\$0.2570 I
Over 430	\$0.2881 I	\$0.2570 I

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission Order in Case No. TA-88-218.

CANCELLED

OCT 18 1999
By 4425 #45
Public Service Commission
MISSOURI

FILED

SEP - 1 1997

MISSOURI
Public Service Commission

Issued: August 1, 1997

Effective: September 1, 1997

By: Lana Williams, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

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.03 Night/Weekend Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0615 R	\$0.0845
11- 14	\$0.0875	\$0.1040
15- 18	\$0.1070 R	\$0.1105
19- 23	\$0.1300	\$0.1105
24- 28	\$0.1450 R	\$0.1235
29- 33	\$0.1495	\$0.1375 R
34- 40	\$0.1600 R	\$0.1425
41- 50	\$0.1610	\$0.1450
51- 60	\$0.1625	\$0.1500
61- 80	\$0.1650	\$0.1525
81-100	\$0.1665	\$0.1650
101-125	\$0.1685	\$0.1775
126-150	\$0.1725	\$0.1825
151-190	\$0.1775	\$0.1850
191-300	\$0.1850	\$0.2000
301-430	\$0.2400	\$0.2200 R
Over 430	\$0.2400 R	

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission Order in Case No. TA-88-218.

CANCELLED

SEP -1 1997
By 3rd R.S. #45
Public Service Commission
MISSOURI

FILED

JAN 1 1996

MISSOURI
Public Service Commission

Issued:
DEC 01 1995

Effective:

JAN 01 1996

By: Julie L. Davis, Tariff Administrator
780 Johnson Ferry Road
Suite 700
Atlanta, Georgia 30342

1ST REVISED PAGE 45
CANCELS ORIGINAL PAGE 45
APR 6 1993
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.03 Night/Weekend Rate

MO. PUBLIC SERVICE COMM.

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0715	\$0.0585
11- 14	\$0.0975	\$0.0845
15- 18	\$0.1170	\$0.1040
19- 23	\$0.1300 R	\$0.1105
24- 28	\$0.1495	\$0.1105 R
29- 33	\$0.1495	\$0.1235
34- 40	\$0.1690	\$0.1495
41- 50	\$0.1690	\$0.1495
51- 60	\$0.1755	\$0.1560
61- 80	\$0.1820	\$0.1625
81-100	\$0.1885	\$0.1690
101-125	\$0.2080	\$0.1755
126-150	\$0.2145	\$0.1885
151-190	\$0.2210	\$0.1950
191-300	\$0.2275	\$0.2015
301-430	\$0.2600	\$0.2340
Over 430	\$0.2600 R	\$0.2340 R

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, new Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission Order in Case No. TA-88-218.

CANCELLED

JAN 1 1996
BY 2nd R.S. #45
Public Service Commission
MISSOURI

FILED

MAY 14 1993

MO. PUBLIC SERVICE COMM.

Issued: APR 06 1993

Effective: ~~APR 06 1993~~

By: Julie L. Davis, Tariff Administrator MAY 14 1993

MCI Center

Three Ravinia Drive
Atlanta, Georgia 30346-2102

.03 Night/Weekend Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1- 10	\$0.0715	\$0.0585
11- 14	\$0.0975	\$0.0845
15- 18	\$0.1170	\$0.1040
19- 23	\$0.1495	\$0.1105
24- 28	\$0.2340	\$0.1300
29- 33	\$0.2535	\$0.1430
34- 40	\$0.2600	\$0.1560
41- 50	\$0.2730	\$0.1625
51- 60	\$0.2990	\$0.1755
61- 80	\$0.3055	\$0.1950
81-100	\$0.3120	\$0.2015
101-125	\$0.3120	\$0.2210
126-150	\$0.3315	\$0.2340
151-190	\$0.3510	\$0.2340
191-300	\$0.3705	\$0.2600
301-430	\$0.3835	\$0.2730
Over 430	\$0.3900	\$0.2795

CANCELLED

MAY 14 1993

BY 1st R.S. #45
Public Service Commission
MISSOURI9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission Order in Case No. TA-88-218.

FILED

OCT 1 1989

Public Service Commission

Issued: July 21, 1989

Effective: OCT 1 1989

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401

FILED WITH THE PUBLIC SERVICE
COMMISSION OF THE STATE OF MISSOURI

3rd Revised Page 45.1
Cancels 2nd Revised Page 45.1

B. Operator Services

8. RATES AND CHARGES-USAGE (CONT.)

Initial and Additional Minute Rates

.03 Night/Weekend Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-1	\$01.0800 (I)	\$01.0800 (I)
11-14	\$01.0800 (I)	\$01.0800 (I)
15-18	\$01.0800 (I)	\$01.0800 (I)
19-23	\$01.0800 (I)	\$01.0800 (I)
24-28	\$01.0800 (I)	\$01.0800 (I)
29-33	\$01.0800 (I)	\$01.0800 (I)
34-40	\$01.0800 (I)	\$01.0800 (I)
41-50	\$01.0800 (I)	\$01.0800 (I)
51-60	\$01.0800 (I)	\$01.0800 (I)
61-80	\$01.0800 (I)	\$01.0800 (I)
81-100	\$01.0800 (I)	\$01.0800 (I)
101-125	\$01.0800 (I)	\$01.0800 (I)
126-150	\$01.0800 (I)	\$01.0800 (I)
151-190	\$01.0800 (I)	\$01.0800 (I)
191-430	\$01.0800 (I)	\$01.0800 (I)
431+	\$01.0800 (I)	\$01.0800 (I)

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission order in Case. No. TA-88-218.

Issued: March 16, 2012

Effective: April 1, 2012

CANCELED
December 26, 2014
Missouri Public
Service Commission
XD-2015-0121

Edwin Reese
1300 I Street NW., Suite 400w
Washington, DC 20005

FILED
Missouri Public
Service Commission
Jx-2012-0479

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates (Cont.)

.03 Night/Weekend Rate

1 <u>Mileage</u>	Initial Minute <u>or Fraction</u>	Each Additional Minute <u>or Fraction</u>	
1-1	\$0.9800	\$0.9800	I
11-14	\$0.9800	\$0.9800	
15-18	\$0.9800	\$0.9800	
19-23	\$0.9800	\$0.9800	
24-28	\$0.9800	\$0.9800	
29-33	\$0.9800	\$0.9800	
34-40	\$0.9800	\$0.9800	
41-50	\$0.9800	\$0.9800	
51-60	\$0.9800	\$0.9800	
61-80	\$0.9800	\$0.9800	
81-100	\$0.9800	\$0.9800	
101-125	\$0.9800	\$0.9800	
126-150	\$0.9800	\$0.9800	
151-190	\$0.9800	\$0.9800	
191-430	\$0.9800	\$0.9800	
431+	\$0.9800	\$0.9800	I

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission order in Case. No. TA-88-218.

Issued: September 20, 2006

Effective: October 1, 2006

CANCELED
April 1, 2012
Missouri Public
Service Commission
JX-2012-0479

Carmen L. Feliciano , Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60601

Filed
Missouri Public
Service Commission

REC'D AUG 22 2001

1ST REVISED PAGE 45.1
CANCELS ORIGINAL PAGE 45.1

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates (Cont.)

.03 Night/Weekend Rate

1	Initial Minute	Each Additional Minute
<u>Mileage</u>	<u>or Fraction</u>	<u>or Fraction</u>
1-10	\$0.8900	\$0.8900
11-14	\$0.8900	\$0.8900
15-18	\$0.8900	\$0.8900
19-23	\$0.8900	\$0.8900
24-28	\$0.8900	\$0.8900
29-33	\$0.8900	\$0.8900
34-40	\$0.8900	\$0.8900
41-50	\$0.8900	\$0.8900
51-60	\$0.8900	\$0.8900
61-80	\$0.8900	\$0.8900
81-100	\$0.8900	\$0.8900
101-125	\$0.8900	\$0.8900
126-150	\$0.8900	\$0.8900
151-190	\$0.8900	\$0.8900
191-430	\$0.8900	\$0.8900
431+	\$0.8900	\$0.8900

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to bring Teleconnect into compliance with the Commission Order in Case. No. TA-88-218.

Missouri Public
Service Commission

FILED SEP 01 2001

Issued: August 22, 2001

Effective: September 1, 2001

Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Ave.
Suite 1100
Chicago, IL 60618

Cancelled

October 1, 2006

Missouri Public
Service Commission

8. RATES AND CHARGES-USAGE (CONT.)

b. Initial and Additional Minute Rates (Cont.)

.03 Night/Weekend Rate

<u>Mileage</u>	<u>Initial 1 Minute or Fraction</u>	<u>Each Additional Minute or Fraction</u>
1-10	\$0.2412 I	\$0.1009 I
11-14	\$0.2561	\$0.1458
15-18	\$0.2674	\$0.1794
19-23	\$0.2823	\$0.1906
24-28	\$0.2950	\$0.2173
29-33	\$0.4000	\$0.2398
34-40	\$0.4000	\$0.2622
41-50	\$0.4000	\$0.2622
51-60	\$0.4000	\$0.2691
61-80	\$0.4000	\$0.2725
81-100	\$0.4000	\$0.2743
101-125	\$0.4000	\$0.2863
126-150	\$0.4000	\$0.3079
151-190	\$0.4000	\$0.3165
191-430	\$0.4000	\$0.3295
431+	\$0.4000 I	\$0.3855 I

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9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

10. RULES FOR OPERATING AUTHORITY

The following rules are to be filed into compliance with the Commission Order in Case. No. TA-88-218.

SEP 01 2001

by 18 RP 45.1
Public Service Commission
MISSOURI

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

10-7-99

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

10-18-99

MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 45.

Issued: October 8, 1999

Effective: October 18, 1999

Sandy Chandler, Tariff Manager
Six Concourse Parkway
Suite 3200
Atlanta, Georgia 30328

T
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JUL 21 1989

a. General RegulationsMISSOURI
Public Service Commission

.01 Teleconnect will not bill for incomplete calls. All Teleconnect calls receive answer supervision. Teleconnect will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (1) subscriber notification or (11) Teleconnect Company's knowledge.

.02 The caller and the billed party, if different from the caller, will be advised that Teleconnect is the operator service provider at the time of the initial contact. Such branding will be provided on all operator assisted calls and mechanized operator calls.

.03 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

.04 Only tariffed rates approved by this Commission for Teleconnect Company shall appear on any local exchange company (LEC) billings.

.05 Teleconnect shall be listed on the LEC billing if the LEC has multicarrier billing ability.

.06 Teleconnect will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

.07 Teleconnect will not knowingly accept "0-" or "911" calls. Teleconnect's contracts will require call aggregators to direct "0-" and "911" calls to be directed to the LEC. Teleconnect will route all 911 and 0- emergency calls which are incorrectly

FILED
OCT 1 1989

Issued: July 21, 1989

Effective: OCT 1 1989
Public Service Commission

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401
XD-2015-0121

delivered to Teleconnect and all 00 emergency calls in the
quickest possible manner to the appropriate local emergency
service provider, at no charge. MISSOURI
Public Service Commission

.08 Upon request, Teleconnect will transfer calls to other
authorized interexchange carriers or to the LEC, provided the
information for correct billing can be feasibly transferred to the
second "interexchange carrier" or the LEC.

.09 Call mileage is measured from the point at which the call
originates, not the operator's location.

b. Operator Services for Call Aggregators

Call aggregators refer to subscribers which have the opportunity to
generate revenues from operator-assisted calls (such as hotels,
hospitals, universities, payphones, etc.) The same regulations,
conditions, and rates previously listed in this tariff for Operator
Services will be applied to call aggregators and end users; however,
the following additional general regulations will be applied specifically
to call aggregators:

.01 Teleconnect will refuse operator services to call aggregators
which block access to other carriers.

.02 Teleconnect's contracts with call aggregators will require that
the call aggregator post and display information including (1)
that Teleconnect is the operator service provider, (2) detailed
complaint procedures, and (3) instructions informing the caller
on procedures to reach the LEC operator and other authorized
interexchange carriers.

FILED

OCT 1 1989

Issued: ~~CANCELLED~~ 21, 1989Effective: OCT 1, 1989
Public Service Commission

December 26, 2014
By: Dennis Ricca, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401
XD-2015-0121

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JUL 21 1989

1. AREAS OF AVAILABILITY

Teleconnect will provide operator services to all eligible customers in the state of Missouri where Teleconnect has obtained facilities which allow Teleconnect to offer service to the public.

FILED

OCT 1 1989

Issued: July 21, 1989

Effective: OCT 1 1989
Public Service Commission

CANCELED
By: Dennis L. McCa, Director, Regulatory Affairs, Teleconnect Company, Inc.
500 Second Avenue, S.E., Cedar Rapids, Iowa 52401
Missouri Public
Service Commission
XD-2015-0121