

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

COIN AND COINLESS TELEPHONE SERVICE

Table of Contents

MISSOURI PUBLIC SERVICE COMMISSION

	<u>SHEET</u>
Customer Owned Pay Telephone Service	1
Public Telephone Service	5

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

RECEIVED

CUSTOMER OWNED PAY TELEPHONE SERVICE

MAY 10 2000

A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
5. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
6. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.

(1) Joint User Service is limited to existing customers at their existing locations.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

00-182
4-10 AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

MAY 10 2000

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS line customers as specified in Section 9 of this Tariff.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
 - a. Must be able to access the Company operator at no charge and without using a coin.
 - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
 - c. Must be able to access all interexchange carriers.
 - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
 - e. Must allow the completion of both local and long distance calls.
 - f. Must be able to access Directory Assistance.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MISSOURI PUBLIC SERVICE COMMISSION
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

MAY 10 2000

CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

B. Responsibility of the Customer (Cont'd)

- 5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
- 6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- 7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

- 1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- 2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MISSOURI PUBLIC SERVICE COMMISSION
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

MAY 10 2000

D. Optional Features

MISSOURI PUBLIC SERVICE COMMISSION

1. Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPTS Answer Supervision will be provided for use with COPTS Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

MISSOURI PUBLIC
SERVICE COMMISSION
00-182
AUG 01 2000

SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CenturyTel

PSC MO. NO. 1
Section 8
1st Revised Sheet 4
Cancels Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JUL 23 2003

COIN AND COINLESS TELEPHONE SERVICE

Service Commission

CUSTOMER OWNED PAY TELEPHONE SERVICE

E. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u> <u>IOSC</u>	<u>Monthly Rate</u>	
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	See Section 4	(C)
4. See Section 10 of this Tariff for Screening and Blocking options.			
5. Optional Features			
a. Answer Supervision, per line	COPTANS/ 20232	4.75	

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

COIN AND COINLESS TELEPHONE SERVICE

MAY 10 2000

CUSTOMER OWNED PAY TELEPHONE SERVICE

MO. PUBLIC SERVICE COMMISSION

E. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC IOSC</u>	<u>Monthly Rate</u>
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	\$26.95
4. See Section 10 of this Tariff for Screening and Blocking options.		
5. Optional Features		
a. Answer Supervision, per line	COPTANS/ 20232	4.75

CANCELLED
 SEP 06 2003
 By: *STAS*
 Public Service Commission
 MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
 00-182
 FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

MAY 10 2000

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

A. General

1. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.
2. COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
3. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions to a COPT Coin Line are not permitted.
4. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. The Company shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.
6. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
7. Suspension of service for nonpayment, as specified in Section 2 of this Tariff, is not applicable to COPT Coin Line Service unless the instrument is located within an establishment which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit suspension of service for a COPT Coin Line rests with the Company.
8. The carriage and completion of local and intraLATA toll messages are provided by the Company.
9. COPT Coin Line Service will be provided from central offices where facilities are available and where technically feasible.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

5-10-2000

COIN AND COINLESS TELEPHONE SERVICE

MAY 10 2000

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

B. Features

1. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
2. Service is provided on a one-way or a two-way basis at the customer's option.
3. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
4. Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
5. Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
6. Central office 900 and 976 blocking is provided.
7. Standard recorded announcements used for calls from the Company's Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.
8. All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.
9. All 0+ interLATA calls are routed to the presubscribed carrier.
10. Coin sent paid interLATA calls from COPT Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182

AUG 01 2000

CANCELLED

October 1, 2014

Missouri Public

Service Commission

JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

MAY 10 2000

C. Responsibility of the Subscriber

1. The subscriber is subject to the requirements for COPT Service as set forth in previously.
2. The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
3. Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
4. It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Service are compatible with the Company's network.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

COIN AND COINLESS TELEPHONE SERVICE

REC'D JUL 23 2003

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE Service Commission

D. Rate Regulations

1. No charge will be imposed for incoming calls.
2. Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment.
3. Operator assisted sent-paid local calls will be rated to the end-user, plus the appropriate additive operator service charge as specified in Section 9 of this Tariff. Non-sent paid local calls will be rated to the end-user plus the appropriate additive operator service charge as specified in Section 9 of this Tariff.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.
5. The appropriate service charges as specified in Section 5 of this Tariff are applicable for each COPTS Coin Line installed, moved, or changed.
6. Rates for Verification/Interrupt Service are as specified in Section 9 of this Tariff or as stated in PSC MO NO. 3.
7. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS Coin Line subscribers as specified in Section 9 of this Tariff.
8. Subscribers to Customer-Owned Pay Telephone Coin Line Service may be listed in the directory as specified in Section 9 of this Tariff.

E. Rates and Charges

1. COPT Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

	<u>MONTHLY RATE</u>	
(a) Coin Line, per line (COPTCOIN/20230, COPTCOIN1W/20231)	See Section 4	(C)

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

RECEIVED

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

MAY 10 2000

D. Rate Regulations

1. No charge will be imposed for incoming calls. MO. PUBLIC SERVICE COMMISSION
2. Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment.
3. Operator assisted sent-paid local calls will be rated to the end-user, plus the appropriate additive operator service charge as specified in Section 9 of this Tariff. Non-sent paid local calls will be rated to the end-user plus the appropriate additive operator service charge as specified in Section 9 of this Tariff.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.
5. The appropriate service charges as specified in Section 5 of this Tariff are applicable for each COPTS Coin Line installed, moved, or changed.
6. Rates for Verification/Interrupt Service are as specified in Section 9 of this Tariff or as stated in PSC MO NO. 3.
7. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS Coin Line subscribers as specified in Section 9 of this Tariff.
8. Subscribers to Customer-Owned Pay Telephone Coin Line Service may be listed in the directory as specified in Section 9 of this Tariff.

E. Rates and Charges

1. COPT Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

	<u>MONTHLY RATE</u>
Coin Line, per line (COPTCOIN/20230, COPTCOIN1W/20231)	\$ 31.70

CANCELLED
 SEP 06 2003
 By STS 4.4
 Public Service Commission
 MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

MAY 10 2000

MISSOURI PUBLIC SERVICE COMMISSION

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

MAY 10 2000

MISSOURI PUBLIC SERVICE COMMISSION

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
MAILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

MAY 10 2000

MO. PUBLIC SERVICE COMMISSION

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-18200
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

OPERATOR AND DIRECTORY SERVICES

Table of Contents

MO. PUBLIC SERVICE COMMISSION

		<u>Sheet</u>
Directory Assistance Service		1
Directory Connect	3.1	
Directory Listings		4
Intercept Services		8
Local Operator Service		10
National Directory Assistance/Customer Name and Address Service		3.4

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
 - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
 - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
 - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

(D)

Issued: June 25, 2009

Effective: July 25, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission
JI-2009-0889

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
 - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
 - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
 - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

(D)
|
(D)

Issued: February 13, 2009

Effective: March 15, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
July 25, 2009
Missouri Public
Service Commission
JI-2009-0889

Filed
Missouri Public
Service Commission
JI-2009-0585

GENERAL AND LOCAL EXCHANGE TARIFF

PSC MO. NO. 1

OPERATOR AND DIRECTORY SERVICES

MAY 10 2000

DIRECTORY ASSISTANCE SERVICE

MO. PUBLIC SERVICE COMMISSION

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
 - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
 - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
 - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line. (Allowances are not included with National Directory Assistance/Customer Name and Address Service.)

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

(D)

(D)

C. Exemptions

1. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

Issued: June 25, 2009

Effective: July 25, 2009

Chantel Mosby
Director Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission
JI-2009-0889

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

RECEIVED

DIRECTORY ASSISTANCE SERVICE

MAY 10 2000

B. Allowances (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. In addition to the allowance set forth in Paragraph B.1 preceding, each customer shall be allowed one direct dialed long distance Directory Assistance call (within the home area code), if using dialing pattern 1+ home area code +555+1212, for each sent paid home area code long distance call appearing on the customer's bill.
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferable between accounts.

C. Exemptions

1. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
-LED AUG 01 2000

CANCELLED
July 25, 2009
Missouri Public
Service Commission
JI-2009-0889

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Directory Assistance Charges

- a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each (maximum of two requested telephone numbers per call) is:

Per call **\$2.99** (1)

- b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$2.99** (1)

2. Operator Charge (Applies in Addition to Directory Assistance)

- a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

Per call \$1.85

- b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

Per call \$1.85

ISSUED:
January 14, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 13, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Directory Assistance Charges

- a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each (maximum of two requested telephone numbers per call) is:

Per call **\$1.85** (1)

- b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$1.85** (1)

2. Operator Charge (Applies in Addition to Directory Assistance)

- a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

Per call **\$1.85** (1)

- b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

Per call **\$1.85** (1)

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. **Directory Assistance Charges** (T)
 - a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each (maximum of two requested telephone numbers per call) is: (T)

Per call **\$1.40** (I)
 - b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is: (T)

Per call **\$1.40** (I)
2. **Operator Charge (Applies in Addition to Directory Assistance)** (T)
 - a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is: (T)

Per call \$.99
 - b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at: (T)

Per call \$.99

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each (maximum of two requested telephone numbers per call) is:
 - a. per call \$.99 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:
 - a. per call \$.99 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.99 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.99 (l)

Issued: August 14, 2009

Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

CANCELLED
September 10, 2010
Missouri Public
Service Commission
JI-2011-0104

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is: (D)
(D)
 - a. per call \$.52

2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is: (D)
 - a. per call \$.52

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.57

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.57

Issued: June 25, 2009

Effective: July 25, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission
JI-2009-0889

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.52 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.52 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.57 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.57 (l)

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
July 25, 2009
Missouri Public
Service Commission
JI-2009-0889

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.50 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.50 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.55 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.55 (l)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.48 (l)

2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.48 (l)

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.53 (l)

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.53 (l)

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call \$.46 (l)

2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call \$.46 (l)

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

a. per call \$.51 (l)

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

a. per call \$.51 (l)

CANCELLED

SEP 01 2005
By *3rd RS 3*
Public Service Commission
MISSOURI

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 28 2003

Service Commission

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call \$.43 (l)

2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call \$.43 (l)

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

a. per call \$.48 (l)

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

a. per call \$.48 (l)

CANCELLED

SEP 01 2004

By *JRS 3*
Public Service Commission
MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICES

MAY 10 2000

DIRECTORY ASSISTANCE SERVICE

MO. PUBLIC SERVICE COMMISSION

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.40
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
 - a. per call \$.40
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
 - a. per call \$.45
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
 - a. per call \$.45

CANCELLED

SEP 06 2003

By *SHS3*
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICES

MAY 10 2000

DIRECTORY CONNECT

MISSOURI PUBLIC SERVICE COMMISSION

A. General

1. Directory Connect provides, an incoming Directory Assistance customer requesting a listed number, a mechanized announcement offering call completion to the requested listed number. The call is completed on a sent-paid basis (paid for by the calling customer). The Directory Connect charge applies only to calls that are answered.
2. The mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specific digit on a touch-tone key pad. All completed calls will incur the Directory Connect charge.
3. Customers may request blocking of Directory Connect calls originating from their telephone lines by contacting the Company's business office. This stand-alone blocking arrangement is available to customers at no charge.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions

1. Directory Connect charges will be applicable to persons with a visual, physical, or reading handicap. The existing practice for completion of a directory assistance call at no charge, connected by an operator, remains the same.
2. Directory Connect will be furnished only where facilities and operating conditions permit.
3. Directory Connect will not be provided to the following services:
 - 800 Service
 - 900 Service
 - 976 Service
 - Semi-Public Telephone Service
 - Customer Owned Pay Telephone Service
4. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2, Rules and Regulations of this Tariff.
5. This offering provides call completion only within the caller's Local Access Transport Area (LATA).
6. Directory Connect is not available with rotary dial service.
7. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect) the charge shown under C. RATES, will apply per completed call. The Directory Connect charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges.

(D)
(D)

Issued: June 25, 2009

Effective: July 25, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission
JI-2009-0889

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

MAY 10 2000

B. Conditions

1. Directory Connect charges will be applicable to persons with a visual, physical, or reading handicap. The existing practice for completion of a directory assistance call at no charge, connected by an operator, remains the same.
2. Directory Connect will be furnished only where facilities and operating conditions permit.
3. Directory Connect will not be provided to the following services:
 - 800 Service
 - 900 Service
 - 976 Service
 - Semi-Public Telephone Service
 - Customer Owned Pay Telephone Service
4. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2, Rules and Regulations of this Tariff.
5. This offering provides call completion only within the caller's Local Access Transport Area (LATA).
6. Directory Connect is not available with rotary dial service.
7. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect) the charge shown under C. RATES, will apply per completed call. The Directory Connect charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges. Directory Assistance call allowances, as specified previously in this Section, do not apply to Directory Connect.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

CANCELLED
July 25, 2009
Missouri Public
Service Commission
JI-2009-0889

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of **\$0.00** will apply for each Directory Connect call completed.

(R)

ISSUED:
January 14, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 13, 2014

MO 14-01

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission
JI-2014-0297

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.99 will apply for each Directory Connect call completed.

(l)

Issued: August 14, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

Effective: October 1, 2009

CANCELLED
February 13, 2014
Missouri Public
Service Commission
JI-2014-0297

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.66 will apply for each Directory Connect call completed.

(l)

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.63 will apply for each Directory Connect call completed.

(l)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.60 will apply for each Directory Connect call completed.

(1)

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.58 will apply for each Directory Connect call completed. (l)

CANCELLED

SEP 01 2005
By *3rd RS 3.3*
Public Service Commission
MISSOURI

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CenturyTel

PSC MO. NO. 1
Section 9
1st Revised Sheet 3.3
Cancels Original Sheet 3.3

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

DIRECTORY CONNECT

Service Commission

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.54 will apply for each Directory Connect call completed. (l)

CANCELLED

SEP 01 2004
By *2hRS 3.3*
Public Service Commission
MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~

OPERATOR AND DIRECTORY SERVICES

MAY 10 2000

DIRECTORY CONNECT

MO. PUBLIC SERVICE COM.

B. Conditions (Cont'd)

- 8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
- 9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

- 1. A charge of \$.50 will apply for each Directory Connect call completed.

CANCELLED

SEP 06 2003
by STNS 3.3
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from GTE's directory assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider database(s). GTE will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service..... **\$2.99**

(1)

ISSUED:
January 14, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 13, 2014

MO 14-01

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from GTE's directory assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider database(s). GTE will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....**\$1.85**

(M)

(I) (M)

(M) Material now appearing on this sheet previously appeared on 6th Revised Sheet 3.5.

Issued: August 31, 2010

Effective: September 10, 2010

CANCELLED
February 13, 2014
Missouri Public
Service Commission
JI-2014-0297

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0104

GENERAL AND LOCAL EXCHANGE TARIFF

1-800-455-4544

OPERATOR AND DIRECTORY SERVICES

MAY 10 2000

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

Missouri Public Service Commission

A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from GTE's directory assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider database(s). GTE will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

CANCELLED
September 10, 2010
Missouri Public
Service Commission
JI-2011-0104

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

This Page is Reserved for Future Use

(T)

(M)

(M)

(M) Material previously appearing on this sheet now appears on 1st Revised Sheet 3.4.

Issued: August 31, 2010

Effective: September 10, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0104

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.35 (l)

Issued: August 14, 2009

CANCELLED
September 10, 2010
Missouri Public
Service Commission
JI-2011-0104

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

Effective: October 1, 2009

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.26 (l)

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0089

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.20 (l)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
September 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.15 (l)

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.10

(l)

CANCELLED
SEP 01 2005
By *3-rev 3.5*
Public Service Commission
MISSOURI

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CenturyTel

PSC MO. NO. 1
Section 9
1st Revised Sheet 3.5
Cancels Original Sheet 3.5

Missouri Public

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JUL 23 2003

OPERATOR AND DIRECTORY SERVICES

Service Commission

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$ 1.02 (I)

CANCELLED

SEP 01 2004
By *2nd RS 3.5*
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 06 2003

Service Commission

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE MAY 10 2000

B. Conditions (Cont'd)

MO. PUBLIC SERVICE COMMISSION

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further detail please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/
Customer Name and Address Service.....\$.95

CANCELLED

SEP 06 2003
by ISAS 35
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

JULY 10 2000

A. General

- 1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

B. Conditions

- 1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name
 - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
 - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
00-182
Commissioner
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

B. Conditions (Cont'd)

- 2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
- 3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- 4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
- 5. A Foreign Listing is a listing in any GTE directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
- 6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICEDIRECTORY LISTINGS

MAY 10 2000

B. Conditions (Cont'd)

7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
- When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
 - The rate for a Nonpublished Service is specified in this Tariff.
 - The charge will not apply to nonpublished number for customers having other listed services.
8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings ⁽¹⁾	-	-	
b. Additional Listings			
1) Business	ALB	\$3.50	
2) Residence	ALR	3.00	
c. Foreign Exchange Listings			
1) Business	FLB	3.50	
2) Residence	FLR	3.00	
d. Nonlisted Service, each			
1) Competitive Exchanges (Business and Residence)	NL	5.00	(1)
2) Non-Competitive Exchanges (Business and Residence)	NL	5.00	(1)
e. Nonpublished Service, each			
1) Competitive Exchanges (Business and Residence)	NP	5.00	(1)
2) Non-Competitive Exchanges (Business and Residence)	NP	5.00	(1)

⁽¹⁾ See B.1 conditions

ISSUED:
January 14, 2014

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 13, 2014

MO 14-01

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings ⁽¹⁾	-	-	
b. Additional Listings			
1) Business	ALB	\$3.50	(I)
2) Residence	ALR	3.00	
c. Foreign Exchange Listings			
1) Business	FLB	3.50	
2) Residence	FLR	3.00	
d. Nonlisted Service, each			
1) Competitive Exchanges (Business and Residence)	NL	3.00	(T)
2) Non-Competitive Exchanges (Business and Residence)	NL	3.50	(T)
e. Nonpublished Service, each			
1) Competitive Exchanges (Business and Residence)	NP	3.00	(T)
2) Non-Competitive Exchanges (Business and Residence)	NP	3.50	(T) (I)

⁽¹⁾ See B.1 conditions

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings ⁽¹⁾	-	-	
b. Additional Listings			
1) Business	ALB	\$3.30	(1)
2) Residence	ALR	2.60	
c. Foreign Exchange Listings			
1) Business	FLB	3.30	(1)
2) Residence	FLR	2.60	
d. Nonlisted Service, each	NL	2.75	
e. Nonpublished Service, each	NP	2.75	(1)

⁽¹⁾ See B.1 conditions

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	3.00	(l)
2) Residence	ALR	2.35	(l)
c. Foreign Exchange Listings			
1) Business	FLB	3.00	(l)
2) Residence	FLR	2.35	(l)
d. Nonlisted Service, each	NL	2.50	(l)
e. Nonpublished Service, each	NP	2.50	(l)

(1) See B.1 conditions

Issued: August 14, 2009

Effective: October 1, 2009

Chantel Mosby
Director, Tariffs
Monroe, Louisiana

CANCELLED
February 1, 2011
Missouri Public
Service Commission
JI-2011-0300

FILED
Missouri Public
Service Commission
JI-2010-0089

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	2.73	(l)
2) Residence	ALR	2.14	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.73	(l)
2) Residence	FLR	2.14	(l)
d. Nonlisted Service, each	NL	2.14	(l)
e. Nonpublished Service, each	NP	2.21	(l)

(1) See B.1 conditions

Issued: July 15, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

Effective: September 1, 2008

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	2.60	(l)
2) Residence	ALR	2.04	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.60	(l)
2) Residence	FLR	2.04	(l)
d. Nonlisted Service, each	NL	2.04	(l)
e. Nonpublished Service, each	NP	2.11	(l)

Issued: July 16, 2007

Effective: September 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	2.48	(l)
2) Residence	ALR	1.95	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.48	(l)
2) Residence	FLR	1.95	(l)
d. Nonlisted Service, each	NL	1.95	(l)
e. Nonpublished Service, each	NP	2.01	(l)

Issued: July 14, 2006

Effective: September 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Sept. 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	2.37	(l)
2) Residence	ALR	1.86	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.37	(l)
2) Residence	FLR	1.86	(l)
d. Nonlisted Service, each	NL	1.86	(l)
e. Nonpublished Service, each	NP	1.92	(l)

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

Cancelled
September 1, 2006

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	\$ --	
b. Additional Listings			
1) Business	ALB	2.26	(l)
2) Residence	ALR	1.78	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.26	(l)
2) Residence	FLR	1.78	(l)
d. Nonlisted Service, each	NL	1.78	(l)
e. Nonpublished Service, each	NP	1.83	(l)

CANCELLED
SEP 01 2005
By 3rd RS 7
Public Service Commission
MISSOURI

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

DIRECTORY LISTINGS

Service Commission

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	2.10 (l)
2) Residence	ALR	1.65 (l)
c. Foreign Exchange Listings		
1) Business	FLB	2.10 (l)
2) Residence	FLR	1.65 (l)
d. Nonlisted Service, each	NL	1.65 (l)
e. Nonpublished Service, each	NP	1.70 (l)

CANCELLED

SEP 01 2004

By *JRS*
Public Service Commission
MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public

FILED SEP 06 2003

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

MAY 10 2000

DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMMISSION

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	1.95
2) Residence	ALR	1.55
c. Foreign Exchange Listings		
1) Business	FLB	1.95
2) Residence	FLR	1.55
d. Nonlisted Service, each	NL	1.55
e. Nonpublished Service, each	NP	1.60

CANCELLED
SEP 06 2003
154RS7
Public Service Commission
MISSOURI

(1) See B.1 Conditions

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

1000000000

OPERATOR AND DIRECTORY SERVICE

MAY 10 2000

INTERCEPT SERVICES

1. PUBLIC SERVICE NO.

Basic Intercept Service

A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
00-182 Commission

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

MAY 10 2000

INTERCEPT SERVICES

MISSOURI PUBLIC SERVICE COMMISSION

Basic Intercept Service

C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>GSEC</u>	<u>NRC</u>	
		<u>Bus.</u>	<u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.00	\$10.00

(1) These charges are also applicable to Direct Inward Dialing (DID) Service.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

MAY 10 2000

LOCAL OPERATOR SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to SPECTRA COMMUNICATIONS GROUP, LLC -- Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
 - a. Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
 - b. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
 - c. Calling Card - Customer dialed "0+" calls which are completed by the caller or completed by the operator that will be billed to the calling card instead of the telephone originating the call.
 - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
 - e. Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Charge per <u>Call</u>	
Busy Line Interrupt	\$.95	
Busy Line Verify	.50	
Calling Card Call	.72	(l)
Operator Station Call	1.39	(l)
Person-to-Person Call	2.92	(l)

Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

FILED
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL OPERATOR SERVICE

A. General (Cont'd)

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Busy Line Interrupt	\$.95
Busy Line Verify	.50
Calling Card Call	.69
Operator Station Call	1.33
Person-to-Person Call	2.79

CANCELLED

SEP 01 2005
By *3rd RSH*
Public Service Commission
MISSOURI

()
()
()

Issued: July 16, 2004

Effective: September 1, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

**FILED
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

LOCAL OPERATOR SERVICE

Service Commission

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Busy Line Interrupt	\$.95
Busy Line Verify	.50
Calling Card Call	.64 (I)
Operator Station Call	1.24 (I)
Person-to-Person Call	2.59 (I)

CANCELLED
 SEP 01 2004
 By *2nd RSH*
 Public Service Commission
 MISSOURI

Missouri Public

FILED SEP 06 2003

Service Commission

Issued: July 23, 2003

Effective: September 6, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

MAY 10 2000

LOCAL OPERATOR SERVICE

MO. PUBLIC SERVICE COMMISSION

A. General (Cont'd)

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Busy Line Interrupt	\$.95
Busy Line Verify	.50
Calling Card Call	.60
Operator Station Call	1.15
Person-to-Person Call	2.40

CANCELLED

SEP 06 2003
By *STAS 11*
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	
Residence Customer Referral Program	35	
Telecommunications Service Priority (TSP) System	36	
Satisfaction Guarantee Program	40	
Competitive Response Programs	41	(N)

Issued: July 20, 2011

Effective: August 19, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2012-0029

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	
Residence Customer Referral Program	35	
Telecommunications Service Priority (TSP) System	36	
Satisfaction Guarantee Program	40	(N)

Issued: February 18, 2011

Effective: February 28, 2011

CANCELLED
August 19, 2011
Missouri Public
Service Commission
JI-2012-0029

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2011-0429

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	
Residence Customer Referral Program	35	
Telecommunications Service Priority (TSP) System	36	(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	
Residence Customer Referral Program	35	(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	(N)

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
February 19, 2010
Missouri Public
Service Commission
JI-2010-0465

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Call Restriction Services		
Billed Number Screening Service	1	
Selective Class of Call Screening Service	2	
Toll Blocking Service	4	
700 Blocking Service	6	
900 Blocking Service	7	
976 Blocking Service	8	
Copy of Bill	8	(N)
Customized Number Service	9	
Direct Inward Dialing (DID)	11	
Direct Inward-Outward Dialing (DIOD)	12.1	
Emergency Conference Service	13	
Employee's Telephone Service	16	
Foreign Exchange Service	19	
Reserved Telephone Numbers	21	
Service Performance Guarantee (SPG)	22	
Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	

Issued: September 20, 2006

Effective: October 20, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

November 24, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

05/10/2000

05/10/2000

GENERAL SERVICES

Table of Contents

LOCAL SERVICE

Sheet

Call Restriction Services	
Billed Number Screening Service	1
Selective Class of Call Screening Service	2
Toll Blocking Service	4
700 Blocking Service	6
900 Blocking Service	7
976 Blocking Service	8
Customized Number Service	9
Direct Inward Dialing (DID)	11
Direct Inward-Outward Dialing (DIOD)	12.1
Emergency Conference Service	13
Employee's Telephone Service	16
Foreign Exchange Service	19
Reserved Telephone Numbers	21
Service Performance Guarantee (SPG)	22
Shared Tenant Service	24
Special Billing Number Service	32
Toll Tapes	33

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Cancelled

October 20, 2006

Missouri Public
Service Commission

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

CALL RESTRICTION SERVICES

MISSOURI PUBLIC SERVICE COMMISSION

A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
 - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1 - Collect and Third Number Billing, per line screened per COPTS line screened	IN SCREEN	\$ 4.10 .33
2) Option 2 - Third Number Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33
3) Option 3 - Collect Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission

00 - 182

FILED AUG 01 2000

CANCELLED

October 1, 2014

Missouri Public

Service Commission

JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICESCALL RESTRICTION SERVICES

MAY 10 2000

B. Selective Class of Call Screening Service

PUBLIC SERVICE

1. Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating operator-handled toll calls to be billed outgoing to a credit card, a third number or to the called party.
 - a. The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:
 - A Credit Card
 - A Third Number
 - Collect to the Called Number
 - b. This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the SPECTRA operator.
 - c. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the SPECTRA calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.
 - d. The minimum period for Selective Class of Call Screening Service is one month.
 - e. All local calls and calls to Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.
 - f. Selective Class of Call Screening Service is offered subject to the availability of suitable facilities.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182

FILED AUG 01 2000

CANCELLED

October 1, 2014

Missouri Public

Service Commission

JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

CALL RESTRICTION SERVICES

B. Selective Class of Call Screening Service (Cont'd)

- g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.
- h. Selective Class of Call Screening Service is offered to residence and business individual line customers.
- i. Rates and Charges
 - 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a) Per line equipped	SCCS	\$ 4.10
b) Per COPTS line equipped		1.86

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement.
2. Four Toll Blocking Service options are available:
 - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account. Toll free 1+8XX calling will not be restricted.
 - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll Free 1+8XX calling will not be restricted.
 - c. Option 3 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+8XX calling will also be restricted with this option.
 - d. Option 4 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only.
 - e. **Option 5 – Restricts direct dialed International (011+/101XXXX+011) calls and 900/976 numbers.** (N)
(N)
3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

ISSUED:
May 27, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
June 26, 2014

MO 14-03

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

FILED
Missouri Public
Service Commission
JI-2014-0498

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D NOV 04 2003

C. Toll Blocking Service

Service Commission

- 1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement. (C)
- 2. Four Toll Blocking Service options are available: (C)
 - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account. Toll free 1+8XX calling will not be restricted. (T)
 - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll Free 1+8XX calling will not be restricted. (T)
 - c. Option 3 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+8XX calling will also be restricted with this option. (N)
 - d. Option 4 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only. (T)
- 3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
- 4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

Issued: November 4, 2003

Effective: December 4, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED DEC 04 2003

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

MAY 10 2000

GENERAL SERVICES

CALL RESTRICTION SERVICES

MO. PUBLIC SERVICE COMMISSION

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX). Restricted calls are directed to a central office announcement.
2. Three Toll Blocking Service options are available:
 - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
 - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
 - c. Option 3 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only.
3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

CANCELLED

DEC 04 2003

L. STANSY
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
 - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
 - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
 - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
1) Option 1, per line	\$ 4.10	\$ 8.00	
2) Option 2, per line	4.10	8.00	
3) Option 3, per line	4.10	8.00	
4) Option 4, per line	0.00	19.95	
5) Option 5, per line	0.00	19.95	(N) (N)

ISSUED:
May 27, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
June 26, 2014

MO 14-03

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D NOV 04 2003

CALL RESTRICTION SERVICES

Service Commission

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
 - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
 - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
 - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(T)
1) Option 1, per line	\$ 4.10	\$ 8.00	(T)
2) Option 2, per line	4.10	8.00	(T)
3) Option 3, per line	4.10	8.00	(N)
4) Option 4, per line	0.00	19.95	(T)

Issued: November 4, 2003

Effective: December 4, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO 63385

Missouri Public
Service Commission

FILED DEC 04 2003

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

CALL RESTRICTION SERVICES

MO. PUBLIC SERVICE COMMISSION

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
 - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
 - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
 - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Option 1, per line	TOLLRSTDD	\$ 4.10	TOLLRSTNRC	\$ 8.00
2) Option 2, per line	TOLLRSTOT	4.10	TOLLRSTNRC	8.00
3) Option 3, per line	--	0.00	03746	19.95

CANCELLED

DEC 04 2003
 L. STARS
 Public Service Commission
 MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

CALL RESTRICTION SERVICES

E. 700 Blocking Service

700 SERVICE CO. 11/11

1. 700 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 700 NPA must be dialed.

The service is classified as a local exchange telecommunications service.

2. The Company's obligation to furnish network facilities for 700 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

3. 700 Blocking Service is available only for blocking access to all 700 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 700 NPA telephone number.

4. Rates and Charges

a. The Subsequent Service Order Charge as stated in this Tariff is applicable to the initial business line blocked (GSEC -- BLK 700). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$ 4.00
2) Residence, per additional line	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time only one Subsequent Service Order Charge or Nonrecurring Charge applies per line.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00001182

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

MAY 10 2000

F. 900 Blocking Service

1. General

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

- a. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- b. 900 Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

3. Rates and Charges

- a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 900). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

- b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

G. 976 Blocking Service

1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

COPY OF BILL

A. A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

(N)

(N)

Issued: September 20, 2006

Effective: October 20, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

G. 976 Blocking Service

1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

Cancelled

October 20, 2006

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

CUSTOMIZED NUMBER SERVICE

PUBLIC SERVICE COMMISSION

A. General

1. Customers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Company may assign the number to the customer.
2. The Company will do its utmost to protect specific number assignments requested by the customer from changing. However, unavoidable circumstances may arise where the number assignment may need to be altered. In these instances, the Company reserves and retains the right:
 - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized Number Service Charge will not be refunded to the customer.
 - b. To reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Company's sole opinion, be offensive to the public.
 - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.

B. Conditions

1. The Customized Number Service charge applies whenever a customer:
 - a. Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.
 - b. Requests a number change from their present number to a customized telephone number.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REVISION

GENERAL SERVICES

MAY 10 2000

CUSTOMIZED NUMBER SERVICE

CUSTOMIZED NUMBER SERVICE

B. Conditions (Cont'd)

2. The Customized Number Service charge does not apply whenever a customer:
 - a. Requests assignment of the same telephone number that had been previously assigned to that customer.
3. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

C. Rates and Charges

1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates.

	GSEC		Monthly Rate	
	Bus.	Res.	Bus.	Res.
a. Each Customized Number requested and placed into service	CNSB	CNSR	\$ 3.50	\$1.50

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

DELETED

GENERAL SERVICES

MAY 10 2000

DIRECT INWARD DIALING SERVICE (DID)

PUBLIC SERVICE COMMISSION

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The charges for the service, as provided in B. Rates following, are in addition to all applicable charges for PBX/PABX service with which this service is associated and the applicable network access line and service charges.
5. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers			
a. Assigned, each block	DID100	\$ 32.00	--
b. Reserved, each block	DID100	32.00	--
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*			
a. Assigned, each block	DID20	18.00	--
b. Reserved, each block	DID20	18.00	--
3. DID, per trunk termination charge** - Competitive(#) (N) DIDTT		36.75 (I)	--
DID, per trunk termination charge** - Noncompetitive (N) DIDTT		38.58 (I)	--

* 20 seven-digit number blocks are available only in Digital central offices.
** This rate applies in addition to the appropriate PBX trunk rate, see Section 4 .
(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: July 15, 2008

Effective: September 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers				
a. Assigned, each block	DID100	\$ 32.00	--	
b. Reserved, each block	DID100	32.00	--	
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*				
a. Assigned, each block	DID20	18.00	--	
b. Reserved, each block	DID20	18.00	--	
3. DID, per trunk termination charge** - Competitive(#)	(N) DIDTT	35.00	--	
DID, per trunk termination charge** - Noncompetitive (N)	DIDTT	36.75 (I)	--	(C)

* 20 seven-digit number blocks are available only in Digital central offices.

** This rate applies in addition to the appropriate PBX trunk rate, see Section 4 .

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

MAY 10 2000

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

A. General (Cont'd)

8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers			
a. Assigned, each block	DID100	\$ 32.00	--
b. Reserved, each block	DID100	32.00	--
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*			
a. Assigned, each block	DID20	18.00	--
b. Reserved, each block	DID20	18.00	--
3. DID, per trunk termination charge**	DIDTT	35.00	--

* 20 seven-digit number blocks are available only in Digital central offices.
 ** This rate applies in addition to the appropriate PBX trunk rate, see Section 4.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 AUG 01 2000

CANCELLED
 Sept. 1, 2007
 Missouri Public
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

DIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE

A. General

Direct Inward-Outward Dialing (DIOD) Service is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises.

B. Conditions

- 1) DIOD Service is provided from Central Offices equipped to provide this service and subject to the availability of facilities and the availability of telephone numbers.
- 2) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in Section 2 and the Direct Inward Dialing (DID) service section of this Tariff, apply to DIOD service.
- 3) Rotary hunt service does not apply.
- 4) The customer is responsible for premises located switching equipment and the equipment must be arranged to provide intercept on unused telephone numbers associated with DIOD service.
- 5) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

DIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE (Cont'd)

DIOD SERVICE CONTINUED

B. Conditions (Cont'd)

- 6) If a customer's normal serving Central Office is not equipped to provide DIOD service or the customer so requests, the service may be provided if facilities permit, from a company Central Office different than that which normally serves the customer. However, the service must still be within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service as found in this Section of the Tariff.
- 7) When DIOD service becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office, if the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur Service Charges as found in Section 5 of this Tariff.
- 8) A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. SPECTRA makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
- 9) The combining of flat rate, or message rate service is prohibited.
- 10) DIOD service works in conjunction with Direct Inward Dialing (DID) service and the charges specified following are in addition to applicable rates and charges for DID Service specified in this Section.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

GENERAL SERVICES

MAY 10 2000

DIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE (Cont'd)

PUBLIC SERVICE COMMISSION

B. Conditions (Cont'd)

11) Contract termination liability:

- a) Requires the customer, in case of early termination, to pay a penalty of 90% of the term monthly rates applied to the initial ordered quantities, for the number of months remaining in the term.
- b) If, before the end of a term agreement, the customer wants to change to a longer term or a different service of the same or greater value with the same or longer term, no termination liability will apply to this change in service. A new termination agreement, based on the new service or term, will replace the original termination agreement.
- c) If, before the end of a term agreement, Spectra Communications files and gains appropriate approvals for lower rates for the contracted service, Spectra Communications will apply the new lower rates, but the original termination liability remains and will be calculated on the original rates.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RESERVE

GENERAL SERVICES

MAY 10 2000

DIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE (Cont'd)

PUBLIC SERVICE COMMISSION

C. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1) Equipment arrangement in Central Office necessary to provide in/out dialing from the exchange and message toll network directly to/from dial switching equipment installed on the customer premises: (1)		
a) DIOD Station Number Blocks		
1) Per block of 100 seven-digit station numbers	(3)	
2) Per block of 20 seven-digit station numbers (2)	(3)	
b) Per Trunk Termination		
1) Month-to-month (22200, 22203)	\$ 35.00 (4)	(5)
2) One year contract (22201, 22203)	8.00 (4)	(5)
3) Three year contract (22202, 22203)	5.00 (4)	(5)

- (1) In addition to charges and rates for other services and facilities associated with this service.
- (2) 20 seven-digit number blocks are available only in digital central offices.
- (3) Refer to Direct Inward Dialing (DID) service, this Section, for rates and charges.
- (4) This rate applies in addition to the appropriate PBX trunk rates. Please refer to Section 4 of this Tariff.
- (5) A \$100 non-recurring charge applies to an initial database set-up. Service charges apply as appropriate for initial and subsequent service orders.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
 Chief Operating Officer
 Kansas City, Mo

Missouri Public
 Service Commission
 00-182
 AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICESEMERGENCY CONFERENCE SERVICE

MAY 10 2000

A. General

SERVICE CHARGES

1. Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company. These Conference/Alerting Systems are multistation ringdown telephone conference circuits designed primarily for use in local emergency reporting and alerting applications. These systems provide simultaneous access to up to 60 local stations either from a dedicated telephone (i.e., a "master" station) or from any local telephone via a listed directory number.
2. The systems, in their reporting and alerting capacities, provide volunteer firemen and other emergency teams with emergency conferencing capabilities.

B. Conditions

1. This service will normally be furnished in connection with individual line service. At the option of the Company when equipment and facilities permit, service may be furnished to party-line customers.
2. Emergency Conference Service will be contracted for a minimum service period of five years.
3. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.
4. Service Charges apply in addition to the nonrecurring charges.
5. To expand from one system to the next system, i.e. Type 10 to Type 20, the customer will be charged the difference between their previously paid nonrecurring charge and the new nonrecurring charge.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
FILED AUG 01 2000

CANCELLED

October 1, 2014

Missouri Public

Service Commission

JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

GENERAL SERVICESEMERGENCY CONFERENCE SERVICE

SERVICE CODE

C. Rates and Charges

1. Service Charges apply in addition to the following rates and charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
a. Solid State - Type 10 (Maximum, 10 Stations)	FRCG	\$46.25	FRCGNRC	\$177.15
b. Solid State - Type 20 (Maximum, 20 Stations)	FRCB	71.05	FRCBNRC	272.05
c. Solid State - Type 30 (Maximum, 30 Stations)	FRCH	95.85	FRCHNRC	367.10
d. Options for Type 10, 20 and 30 Solid State Systems				
1) Siren Control	FRCF	4.50	FRCFNRC	17.15 (1)
2) Remote Answer 10 - 30 line system	FRCE	1.15	FRCENRC	4.35 (1)
e. Solid State - Type 40 (Maximum, 40 Stations)	FR40	135.35	FR40NRC	518.35
f. Solid State - Type 50 (Maximum, 50 Stations)	FR50	165.35	FR50NRC	633.20
g. Solid State - Type 60 (Maximum, 60 Stations)	FR60	191.75	FR60NRC	734.30

(1) No nonrecurring charge applies on original installation.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

GENERAL SERVICES

MAY 10 2000

EMERGENCY CONFERENCE SERVICE

SOLID STATE COMM

C. Rates and Charges (Cont'd)

1. Service Charges apply in addition to the following rates and charges.
(Cont'd)

	<u>Monthly Rate</u>	<u>NRC</u>
h. Options for Type 40, 50 and 60 Solid State Systems		
1) Siren Control	\$ 4.50	\$17.15
2) Manual Access		
40 - 60 Line System	.40	1.55
3) Automatic Access	3.15	14.15
4) Remote Answer		
40 - 60 Line System	1.80	6.95
i. Automatic Type (1)		
1) Up to 10 reporting stations	25.00	25.00
2) Up to 20 reporting stations	40.00	40.00
3) Control relay, per siren	.50	5.00
4) Pushbuttons or keys, each, including 50 feet of circuit wire	.50	5.00
5) Each line or additional lines	2.00	-
6) Central Office Common Equipment	12.00	5.00
7) Additional Common Equipment	1.50	5.00
8) Pushbutton number term	.35	5.00

(1) Includes equipment and telephone number associated with the service.

(L) Limited to existing customers at existing locations.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
REC AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

(D)

(D)

(C)

(C)

(D)

(D)

Issued: August 25, 2010

Effective: September 24, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0086

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

EMPLOYEES' TELEPHONE SERVICE

REC'D AUG 29 2003

This tariff is applicable to: **former GTE North Incorporated**
former GTE Missouri
former GTE Systems of Missouri
former GTE of Eastern Missouri

Service Commission
(C)
(C)
(C)

A. General

- 1. Regular full time and qualified part-time employees of the Company and for retired employees of the Company who are receiving pensions under established pension plans of the Company may be granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence. (C)

B. Conditions

- 1. Management support and qualified part-time employees are eligible to receive telephone concessions effective on the employee's date of hire. (C)
- 2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost. (C)
- 3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
- 4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
- 5. Concession service shall not be installed or upgraded at the expense of regular, non-employee customers. (C)

Issued: August 29, 2003

Effective: September 28, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO

Missouri Public
Service Commission

CANCELLED
Sept. 24, 2010
Missouri Public
Service Commission
JI-2011-0086

FILED SEP 28 2003

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

RECEIVED

EMPLOYEES' TELEPHONE SERVICE

MAY 10 2000

This tariff is applicable to: former GTE North Incorporated

MISSOURI PUBLIC SERVICE COMMISSION

A. General

1. Regular full time and qualified part-time employees of the Company are granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence, and for retired employees of the Company who are receiving pensions under established pension plans of the Company.

B. Conditions

1. Management support and qualified part-time employees must have at least six months of service with the Company. To qualify, a part-time employee must have 1,040 hours of service.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular customers.

C. Rates and Charges

1. Salaried employees and all regular full-time and qualified part-time hourly paid employees with 20 or more years of accredited service are provided 100% concession on rates for their residence local service, flat rate or usage sensitive (where available), and Service Charges to establish local service.

Issued: May 10, 2000

Effective: August 1, 2000

CANCELLED

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

SEP 20 2003

Public Service Commission
MISSOURI

Missouri Public
Service Commission

00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

This Page is Reserved for Future Use

(T)

(D)

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

EMPLOYEES' TELEPHONE SERVICE

REC'D AUG 29 2003

C. Rates and Charges

Service Commission

1. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in the Company's judgment, the interests of the Company in rendering continuous service to the public will be so advanced. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time. (C)
2. Concessions may be made to qualifying employees for miscellaneous equipment or facilities. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time.
3. Toll charges and access charges incurred by qualifying employees on their residence service are always subject to payment at the full rate. (C)
4. No concessions will be made to employees for installations, moves, and changes. (N)

Issued: August 29, 2003

Effective: September 28, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO

Missouri Public
Service Commission

FILED SEP 28 2003

CANCELLED
Sept. 24, 2010
Missouri Public
Service Commission
JI-2011-0086

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

EMPLOYEES' TELEPHONE SERVICE

MO. PUBLIC SERVICE COMM

C. Rates and Charges (Cont'd)

2. All other regular full-time and qualified part-time employees are provided 50% concession on rates for their residence local service, flat rate on usage sensitive (where available), and Service Charges to establish local service.
3. Toll charges and access charges incurred by employees on their residence service are subject to payment at the full rate.

CANCELLED

SEP 28 2003

ISRS 17
Missouri Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

00-182

FILED AUG 01 2000

SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CenturyTel

PSC MO. NO. 1
Section 10
1st Revised Sheet 18
Cancels Original Sheet 18

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

REC'D AUG 29 2003

Service Commission

(D)

Issued: August 29, 2003

Effective: September 28, 2003

Kenneth Matzdorff
Chief Operating Officer
Wentzville, MO

**Missouri Public
Service Commission**

FILED SEP 28 2003

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

EMPLOYEE'S TELEPHONE SERVICE

MO. PUBLIC SERVICE COMMISSION

This tariff is applicable to: former GTE Missouri
former GTE Systems of Missouri
former GTE of Eastern Missouri

A. General

1. Employees' Service is offered to all permanent, full-time employees at their residence telephones when such telephone service is provided by this Company.

B. Conditions

1. Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. This service is not available when the employee resides in a boarding and/or rooming house.
2. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name.)

C. Rates and Charges

1. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in its judgment, the interests of the Company in rendering continuous service to the public will be advanced.
2. Concessions may be made to employees for miscellaneous equipment or facilities.
3. No concessions will be made to employees for installations, moves, and changes.

CANCELLED

SEP 29 2003
By 154518
Public Service Commission
MISSOURI

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

FOREIGN EXCHANGE SERVICE

A. General

1. Foreign Exchange Service is exchange service furnished to a customer from an exchange other than the one in which he is located.
2. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so where facilities of such a character are available as will permit satisfactory telephone transmission. It will not be provided when there may be a resulting impairment of service or when undue expense is involved.

B. Conditions

1. Foreign Exchange Service is offered between all exchanges of this Company and other companies located within the same LATA. It will be furnished jointly with other companies only when those companies agree to furnish service in accordance with the provisions contained in this tariff.
2. Only individual central office access line, PBX or Key trunk foreign exchange service is furnished.
3. Off-premises services will be furnished in accordance with the tariff provisions of the local exchange, providing facilities and operating conditions permit. Off-premises service will be furnished only for the use of the foreign exchange customer.
4. If the customer is located outside of the Base Rate Area zone or mileage rates are applicable.
5. Calls beyond the local calling area of the service exchange will not be permitted. Local calling area is considered to be the line terminations served by the serving exchange, plus any extended area service which may be provided from the serving exchange.
6. Customers to Foreign Exchange service are required to take access service from the local exchange of which service would normally be rendered.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

GENERAL SERVICES

MAY 10 2000

FOREIGN EXCHANGE SERVICE (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

C. Rates

1. The central office connection at the foreign exchange, and the individual central office access line, PBX or Key trunk at the exchange in which the customer is located, are provided at the established monthly rates for that exchange.
2. Other services and service charges, are provided at the charges - monthly and/or nonrecurring - of the exchange in which the telephone is located.
3. Additional rules, regulations and rates are set forth in SPECTRA COMMUNICATIONS GROUP, LLC - PSC MO. NO. 5, Private Line Service Tariff.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

RESERVED TELEPHONE NUMBERS

A. General

1. Reserved Telephone Numbers are telephone numbers reserved by a customer for future use.
2. Reserved Telephone Numbers are offered subject to the availability of suitable facilities.

B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Per Reserved Telephone Number	RSVNBR	\$5.00*
2. Service Charges listed in this Tariff will apply in addition to all other applicable rates and charges when a customer orders Reserved Telephone Numbers.		

* The monthly charge will be applied until the customer's service has been installed.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

MAY 10 2000

GENERAL SERVICES

SERVICE PERFORMANCE GUARANTEE (SPG)

MISSOURI PUBLIC SERVICE COMMISSION

A. Installation and Repair

1. Residence/Business

a. If a customer requests installation or repair of Company owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit. One credit per order or trouble report may be applied for the affected Service Categories.

(1) Business: Credit will be provided in accordance with above and the following conditions at the request of the customer. The Service Performance Guarantee, as agreed upon by the Company and the customer, will appear as either a \$100 credit on the customer's bill or an alternative incentive of equal value will be provided to the customer.

(2) Residence: Credit will be provided in accordance with above and the following conditions at the request of the customer. The Service Performance Guarantee, as agreed upon by the Company and the customer, will appear as either a \$25 credit on the customer's bill or an alternative incentive of equal value will be provided to the customer.

2. Service Categories

a. Local Exchange Services, including Foreign Exchange Service, associated Custom Calling Services, General or Miscellaneous Services, Centrex Services, and Directory Listings.

b. Enhanced and Specialized Services.

c. Private Line Services billed by the Company.

d. Message Toll Services billed by the Company.

e. WATS and 800 Services billed by the Company.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission

ISSUED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

SERVICE PERFORMANCE GUARANTEE (SPG)

A. Installation and Repair (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

3. Conditions

- a. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- b. Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company owned facilities used to provide those services.
- c. A credit allowance will not be extended in accordance with liability conditions as set forth in the General Rules and Regulations Section of this Tariff for the installation or repair of Company owned facilities used to provide these services.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

A. General

- 1. Shared Tenant Service (STS) is the provision of local exchange access services by the Company, to the STS customer at an STS building for the purpose of the STS customer reselling or sharing the service with the STS subscribers.
- 2. Shared Tenant Service equipment must meet state and federal codes with respect to telecommunications equipment. The STS customer must provide access to police, fire, 911 and other emergency services, where available; and must permit access to all Interexchange Carriers.

B. Definitions

- 1. The following definitions apply to Shared Tenant Service.

Shared Tenant Service Customer - Any person, corporation or other entity that provides STS within a user group and that is certificated to do so by the Missouri Public Service Commission (MPSC).

Shared Tenant Service Subscriber - Any person, corporation or other entity occupying an STS building and furnished telephone service by the STS customer.

Shared Tenant Service Building - A structure under one roof on one premise, which is wholly located in a single Company exchange and/or wire center and in which telephone service to STS subscribers is provided by an STS customer. Two or more structures on one premise which are connected by an enclosed or covered passageway are not considered a single STS building. STS may be provided in less than a building but it must be confined to a contiguous premise. Exceptions to this provision must be approved by the Missouri Public Service Commission.

New Shared Tenant Service Building - For the purpose of this tariff, a newly constructed building is defined as one in which the Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

C. Conditions

1. Shared Tenant Service is provided for the exclusive use of the STS customer, his employees and his STS subscribers.
2. The STS customer may only offer Shared Tenant Service to the occupants of a single STS building and not to members of the general public.
3. Application for Shared Tenant Service, and application for changes in the service, must be made by the STS customer. The STS customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the STS customer or services provided for the use of STS subscribers that are served by the STS arrangement. The STS customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.
4. If the Shared Tenant Service customer files an application for certification and/or a waiver of the single building limitations with the Missouri Public Service Commission, a copy of the application and/or waiver request(s) must be sent concurrently to the Legal Department of SPECTRA COMMUNICATIONS GROUP, LLC by the STS customer.
5. Where a resale or sharing arrangement is suspected at a location that is not authorized to be Shared Tenant Service, the Company will notify the Missouri Public Service Commission. If the customer fails to seek certification from the Commission to provide Shared Tenant Service, the Company shall have the right to terminate such service.
6. The service furnished to the STS customer shall always be classified as a business service for the purpose of the application of tariff rates.
7. A Shared Tenant Service customer is entitled to one business listing in the alphabetical and classified sections of the directory. When requested by the STS customer, additional listings, as specified in this Tariff, may be provided for the STS subscribers. Additional listings will be charged at business rates.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

C. Conditions (Cont'd)

13. (Cont'd)

- b. Provide the Company with immediate continuing access and use of any existing Company facilities within the STS building, at no charge to the Company. Should the STS customer or building owner request the Company to move, remove or rearrange any of its existing facilities within the STS building, the STS customer or building owner will give the Company right-of-way to make such moves or rearrangements and they will be charged a rate based on the cost.
- c. Provide to the Company additional access and right-of-way, to enable it to place additional facilities within the STS building to serve Company customers, at no charge to the Company.

- 14. Riser cable that is installed or acquired by an STS customer or building owner must be the wholly owned property of the STS customer or building owner. It may not be leased or mortgaged by a third party. In addition, an easement in the riser cable shall be given to the Company at its request.
- 15. In existing buildings where the Company has installed the riser cable, the STS customer may either contract for a fee for the use of the Company's riser cable or install its own.
- 16. The Company shall have the right to require a deposit from an STS customer in accordance with the Rules and Regulations specified in this Tariff.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

C. Conditions (Cont'd)

17. Service arrangements furnished to accredited public and private educational institutions which provide telecommunication services to students, faculty members or employees residing in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements.
18. When a Shared Tenant Service customer is in violation of any of the provisions in this section, the Company will promptly notify the STS customer of the violation. The STS customer shall correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice, that the violation has been corrected. Failure of the STS customer to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the STS customer's service until such time as the STS customer complies with the provisions of this Tariff.

D. Provisioning of Service

1. Provisioning of Shared Tenant Service consists of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS building and the network interface. These facilities are provided, maintained by and shall remain the property of the Company and provide access to and from the telecommunications network for both long distance service and local calling.
2. The STS customer must provide the Company a written estimate of the type and number of facilities which will be required to service the STS customer's building. In newly constructed buildings, as defined in Paragraph B.4, this estimate must be furnished to the Company at least 180 days prior to the establishment of the Shared Tenant Service.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

MAY 10 2000

GENERAL SERVICES

SHARED TENANT SERVICE

MO. PUBLIC SERVICE COMMISSION

D. Provisioning of Service (Cont'd)

3. In the event an STS customer requests service in a newly constructed building, as defined in Paragraph B.4, in less than 180 days prior to the requested in-service date, the STS customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested, which the Company may have already constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before STS will be provided to the STS customer.
4. Charges for service connections, moves, removals and changes apply in addition to any other applicable charges as set forth in this and other Company tariffs.
5. Charges and rates for directory assistance calls, as provided by the Company, are set forth in this Tariff.
6. The Shared Tenant Service customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of service by the STS customer's subscribers.
7. Customer provided semi-public telephone instruments shall access the local exchange telephone network through a separate access line provided directly by the Company and may not be provided as a station behind a PBX.
8. The Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS customer's PBX and does not extend to STS subscribers.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

MISSOURI PUBLIC SERVICE COMMISSION

E. Obligations of the Shared Tenant Service Customer

1. In addition to the obligations set forth in this Tariff, Shared Tenant Service customers shall have the following obligations:
 - a. The Shared Tenant Service customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
 - b. The Shared Tenant Service customer shall provide to the Company the number of access lines and types of service provided, and the location of the STS subscribers he serves.
 - c. The Shared Tenant Service customer shall notify its STS subscribers in writing, that they have no right to retain any telephone number associated with the service, and that if any STS subscriber ceases utilization of the STS customer's service, that subscriber will not be permitted to retain the same telephone number.
 - d. The Shared Tenant Service customer will indemnify and hold the Company harmless for any damage to STS subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS customer's requests or the terms of this Tariff.
 - e. Whenever "notice" is required, the Company will be responsible to give notice only to the STS customer or its authorized agent. The STS customer will notify its subscribers as necessary.
 - f. The Shared Tenant Service customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS subscriber relocates outside the STS building or obtains telephone service from the Company or others.
 - g. The Shared Tenant Service customer must use only riser cable that meets the Company's technical standards for riser cable or transmission facilities. The Company has the right to inspect the riser cable before the connection of service to the STS customer, to verify that the Company's technical standards have been met. The Missouri Public Service Commission shall have the power to require the STS customer to comply with these standards.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

GENERAL SERVICES

MAY 10 2000

SHARED TENANT SERVICE

MO. PUBLIC SERVICE COMMISSION

E. Obligations of the Shared Tenant Service Customer (Cont'd)

- h. All charges associated with Shared Tenant Service will be billed to the STS customer and he is responsible for the direct payment of these charges. The applicable Rules and Regulations, regarding bill payments and suspensions are included in Section 2 of this Tariff. In the event the STS customer receives notice from the Company of pending service suspension, the STS customer will have sole responsibility to notify its STS subscribers at least two (2) days prior to the date of the pending suspension.
- i. The Shared Tenant Service customer is solely responsible for any allocation, proration or distribution of any charges billed to him by the Company.
- j. All trouble reports are to be directed to the Company by the STS customer.
- k. In an existing building which is converted to Shared Tenant Service, the STS customer must notify in writing, ninety (90) days prior to the establishment of STS, any existing Company customers that they may continue to receive service from the Company. A copy of the notice should be provided to the Company.
- l. In the event a Shared Tenant Service customer intends to discontinue the provision of resold and/or shared local exchange service to its STS building, the STS customer must provide both the Company and all STS subscribers written notice of its intended discontinuance at least 180 days prior to the proposed discontinuance.

F. Rates and Charges

- 1. PBX rates for Shared Tenant Service are those as specified in Section 4 of this Tariff.
- 2. Rates for services other than Shared Tenant Service are those as specified in the appropriate tariffs of the Company.

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, MoMissouri Public
Service Commission
00-182
FILED AUG 01 2000

CANCELLED

October 1, 2014

Missouri Public

Service Commission

JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

REVISED

MAY 10 2000

GENERAL SERVICES

SPECIAL BILLING NUMBER SERVICE

MO. PUBLIC SERVICE COMMISSION

A. General

1. Special Billing Number Service is the provision of a separate listing of toll telephone messages each month for each special billing number used in placing calls.

B. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX/PABX Service.
2. The minimum period for which this service may be offered is two months.
3. Each special billing number will be issued with the same billing name as the customer's main telephone number.
4. A telephone calling card may be issued on each special billing number for the customer's convenience.

C. Rates and Charges

1. In addition to the following monthly rates, Service Charges apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Special billing numbers issued as go-together numbers on the customer's main telephone number:		
1) First number	SBN1	\$ 2.00
2) Each additional number	SBN2	1.15
b. Special billing numbers which are billed separately:		
1) Each number	SBN3	4.25

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

MAY 10 2000

GENERAL SERVICES

TOLL TAPES

MO. PUBLIC SERVICE COMMISSION

A. Magnetic Toll Tapes give the customer a breakdown of long distance or WATS calling on a nonrecurring or monthly basis.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Toll Tape	MAGTAPE	\$32.65	--
2. Toll Tape on request	MAGTAPENRC	--	\$40.65

Issued: May 10, 2000

Effective: August 1, 2000

Kenneth Matzdorff
Chief Operating Officer
Kansas City, Mo

Missouri Public
Service Commission
00-182
FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

VACATION NUMBER RESERVATION

(N)

A. GENERAL

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

B. RATES

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

C. CONDITIONS

1. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
2. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
3. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

(N)

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

RESIDENCE CUSTOMER REFERRAL PROGRAM

A. Terms and Conditions

1. Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time \$50 bill credit will be applied to the referring customer's account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.
2. New residence customers may be eligible for a \$10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, the \$10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.

Issued: January 20, 2010

Effective: February 19, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2010-0465

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

B. Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

C. Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

Issued: August 19, 2010

Effective: September 18, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0077

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

C. Provisioning Priority (Continued)

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

D. Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

E. Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

E. Obligations of the Customer (Continued)

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

F. Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (TSP) Service Vendor Handbook" dated December 10, 2000.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

G. Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

1. Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	<u>Nonrecurring Charge</u>
Per Access Line/Circuit	\$15.00

2. Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

a. Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

b. Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date.

3. Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	<u>Monthly Rate</u>
Per Access Line/Circuit	\$5.00

Issued: August 19, 2010

Effective: September 18, 2010

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

FILED
Missouri Public
Service Commission
JI-2011-0077

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SATISFACTION GUARANTEE PROGRAM

A. General

1. A Satisfaction Guarantee Program is available to business customers who subscribe to any of the following qualifying services:

Individual Business Line	Key Trunk
PBX Trunk	Centrex

2. When business customers notify the Telephone Company within thirty (30) days after installation of a qualifying service(s) that they are not satisfied with their service(s) and subsequently request disconnection of that service(s), they are eligible to receive a full credit of all nonrecurring charges directly associated with the establishment of the qualifying service(s) and the monthly charges billed for the service(s) through the date of disconnection.
3. To receive credit, the customer must submit a cancellation notice to the Telephone Company via a web based on-line form within thirty days of the service installation date and at least 5 days before the Telephone Company receives a disconnection request from the customer or the customer's new service provider.
4. When the last day of the thirty-day period falls on a weekend or legal holiday, the customer must submit the web-based cancellation notice no later than the first business day following the weekend or legal holiday, to be eligible for credit.
5. Customers who request disconnection under this program will not be assessed an early termination fee or payment of any minimum service period amounts that would otherwise apply for early disconnection of the service(s).
6. Reimbursements will be issued in the form of a bill credit or check. The customer is responsible for payment of all invoices issued prior to the date of disconnection and for payment of the final invoice rendered by the Telephone Company.

B. Limitations

1. This program is not available to customers who cancel service(s) and replace the service(s) with another service provided by the Telephone Company. This program also is not available to customers for whom installation of the Telephone Company's tariffed services required special construction or special configurations.
2. If the customer who cancels the service(s) provided by the Telephone Company obtains service from a local service provider, the Telephone Company will not reimburse the customer for any installation charges passed on by that provider to establish service.
3. Each customer will be entitled to the credit one time per service.
4. The Satisfaction Guarantee Program only applies to services provided under the regulations and rates specified in this Tariff and does not apply to services offered under a separately negotiated contract.
5. The Telephone Company is not liable for any outage, damages or inconvenience encountered by the customer when switching to an alternative local service provider.

Issued: February 18, 2011

Effective: February 28, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2011-0429

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

COMPETITIVE RESPONSE PROGRAMS

A. Business

1. \$5/\$10 Bill Credit Offer

Existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

Issued: July 20, 2011

Effective: August 19, 2011

Darlene N. Terry
Manager-Tariffs
Overland Park, KS

Filed
Missouri Public
Service Commission
JI-2012-0029

CANCELLED
October 1, 2014
Missouri Public
Service Commission
JI-2015-0075