

Missouri Public
Service Commission

REC'D MAR 30 1999

TITLE PAGE

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

Glyphics Communications, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Glyphics Communications, Inc. within the state of Missouri.

Glyphics Communications, Inc. operates as a competitive telecommunications company within the state of Missouri.

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

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Glyphics Communications, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

- Section 392.240 (1) - Rates--reasonable average return on investment
- Section 392.270 - Property valuation
- Section 392.280 - Depreciation rates
- Section 392.290 - Issuance of securities
- Section 392.310 - Issuance of stocks and bonds
- Section 392.320 - Stock dividends
- Section 392.330 - Issuance of securities, debt and notes
- Section 392.340 - Reorganization

Commission Rules

- 4 CSR 240-10.020 - Depreciation fund income
- 4 CSR 240-30.010(2)(C) - Posing of exchange rates at central operating offices
- 4 CSR 240-30.040 - Uniform System of Accounts
- 4 CSR 240-32.030(1)(B) and (C) - Exchange area maps and record of access lines
- 4 CSR 240-32.030(2) - In-state record keeping
- 4 CSR 240-32.050(3) thru (6) - Information concerning local service tariffs, maps, directories and telephone numbers
- 4 CSR 240-32.070(4) - Coin telephone
- 4 CSR 240-33.030 - Minimum charge rules
- 4 CSR 240-33.040(5) - Finance fees

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SYMBOLS

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The following symbols are used for the purposes indicated below:

- (C) - Changed regulation.
- (D) - Delete or discontinue.
- (I) - Increase in a rate.
- (M) - Moved from another tariff location.
- (N) - New.
- (R) - Reduction in a rate.
- (T) - Change in text but no change in rate or regulation.

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TARIFF FORMAT

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A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current Page version on file with the PSCM. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current Page number on file with the Commission is not always the tariff page in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS 0 1999
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The following definitions are applicable to this tariff:

Access Line - An arrangement which connects the Customer's telephone to a Glyphics designated switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Card Service network to identify the caller and validate the caller's authorization to use the services provided.

Commission - Missouri Public Service Commission.

Company or Carrier - Glyphics Communications, Inc. unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

Glyphics - Used throughout this tariff to refer to Glyphics Communications, Inc. .

LEC - Local Exchange Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D)

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Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Switched Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Travel Card Call - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Glyphics Communications, Inc.

Glyphics's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

Glyphics installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. Glyphics may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Customer's location to the Glyphics network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four (24) hours per day, seven (7) days per week.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 Glyphics reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by Glyphics and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.4 Liabilities of the Company

- 2.4.1 The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.14.
- 2.4.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.4 Liabilities of the Company, (Cont'd.)

2.4.4 The Company shall be indemnified and held harmless by the Customer against:

- a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

2.4.5 The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.5 Deposits

The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit intended to guarantee payment of bills for service. The amount of the security deposit for a new Customer shall not exceed two (2) months or sixty (60) days total billing (including toll and taxes) of estimated usage. For an existing Customer, the amount of the security deposit shall not exceed the highest billing of two (2) consecutive months or sixty (60) days (including toll and taxes) of actual usage within the preceding six (6) months. All deposits are subject to review based on the actual usage of the Customer and may be adjusted accordingly. The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation. Deposits shall bear interest at nine percent (9%) annually which should be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first.

2.6 Advance Payments

The Company does not collect advance payments for service.

2.7 Taxes

The Company reserves the right to bill any and all applicable taxes in addition to normal rates and charges for services provided to the customer. Taxes include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

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2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Glyphics. Glyphics will arrange to bill calls in accordance with the credit card, collect call, or calling card instruction of the caller, via the designated commercial credit card clearing center or the applicable telephone company with whom Glyphics has a billing agreement. Direct dialed calls will be billed to the Customer's originating line account. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri. When payment is made through another entity, the billing conditions of that entity apply. Account payment will not be considered delinquent if payment has been received within thirty (30) days of the invoice date. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.11 Cancellation by Customer

Customer may cancel service by providing thirty (30) days written notice to the Company.

2.12 Interconnection

2.12.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

2.12.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

2.12.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.13 Refusal or Discontinuance by Company

Glyphics may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.13.1 For noncompliance with or violation of any state, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to Glyphics or its agents for the purpose of inspection and maintenance of equipment owned by Glyphics or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or Glyphics's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- 2.13.5 For nonpayment of delinquent bills (see Section 2.10), provided that suspension or termination of service shall not be made without five (5) days written Company or billing agent notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Glyphics's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by Glyphics or its agents.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.13 Refusal or Discontinuance by Company, (Cont'd.)

- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Glyphics may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.13.9 Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.13.10 When any governmental or regulatory condition imposed upon NET-tel materially and negatively impacts the financial viability of the service, as determined by Glyphics in its best business judgment.

2.14 Credit Allowance for Interruption of Service

Credit allowances for interruptions of service are limited to the initial minimum period call charges incurred for re-establishing the interrupted call.

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SECTION 2 - RULES AND REGULATIONS, (CONTINUED) REC'D MAR 30 1999

2.15 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

2.16 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.17 Reservation of 800 Numbers

The Company will make every effort to reserve 800 vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

2.18 Portability of 800 Numbers

The Company will participate in porting 800 numbers only if the account balance is zero and all charges incurred as a result of the 800 number have been paid.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

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3.1 General

Glyphics provides direct dialed one plus and toll free inbound services for communications originating and terminating within the state of Missouri under terms of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

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3.2 Timing of Calls

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.
- 3.2.4 The company will not bill for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

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3.3 Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.
- 3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

3.4 Special Access Channels

Special access channels (i.e., dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. Glyphics will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

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3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step-3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

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3.6 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONTINUED) (R.F.C.) MAR 30 1999

3.7 **Glyphics Intrastate Affinity Service**

Glyphics Intrastate Affinity Service is offered to Master Affinity Groups for the provision of long distance services to the affinity group membership. Glyphics Intrastate Affinity Services are an add on to Glyphics Interstate Affinity Service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

The Master Affinity Group Contact will agree upon the per minute rate that Glyphics will offer to the group member. Glyphics will, in turn, make a monthly contribution to the Master Affinity Group based upon the actual monthly usage of each of the affinity group members. The Master Affinity Group contact will make a determination on the length of service term, based upon the needs of the Master Affinity Group. Affinity Group Members will not be required to sign a contract with Glyphics but will be afforded the intrastate rates based upon the term agreement of the Master Affinity Group.

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.) **Missouri Public**

3.7 Glyphics Intrastate Affinity Service, (Cont'd.)

REC'D JUL 24 2002

3.7.1 Glyphics Direct Dial Affinity Service

Service Commission

Glyphics Direct Dial Affinity Service available to Customers who originate direct dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

Month to Month		One Year Term		Two Year Term		Three Year Term	
Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds
Switched Access Service							
0.0378 (R)	0.0126(R)	0.0359(R)	0.0120(R)	0.0341(R)	0.0114(R)	0.0324(R)	0.0108(R)
Dedicated Access							
0.0300(R)	0.0100(R)	0.0286(R)	0.0095(R)	0.0273(R)	0.0091(R)	0.0260(R)	0.0087(R)

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Glyphics Intrastate Affinity Service, (Cont'd.)

3.7.1 Glyphics Direct Dial Affinity Service

Glyphics Direct Dial Affinity Service available to Customers who originate direct dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
Switched Access	0.15 (I)	0.15 (I)
Dedicated Access	0.15 (I)	0.15 (I)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

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3.7 Glyphics Intrastate Affinity Service, (Cont'd.)

3.7.1 Glyphics Direct Dial Affinity Service

Glyphics Direct Dial Affinity Service available to Customers who originate direct dialed calls within the state. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

Month to Month		One Year Term		Two Year Term		Three Year Term		
Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
SWITCHED ACCESS SERVICE								
\$0.0378	\$0.0126	\$0.0359	\$0.0120	\$0.0341	\$0.0114	\$0.0324	\$0.0108	
DEDICATED ACCESS SERVICE								
Day	\$0.0300	\$0.0100	\$0.0286	\$0.0095	\$0.0273	\$0.0091	\$0.0260	\$0.0087
Non-Day	\$0.0300	\$0.0100	\$0.0286	\$0.0095	\$0.0273	\$0.0091	\$0.0260	\$0.0087

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

REC'D JUL 24 2002

3.7 Glyphics Intrastate Affinity Service, (Cont'd.)

Service Commission

3.7.2 Glyphics Toll Free Inbound Affinity Service

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of Florida. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

Month to Month		One Year Term		Two Year Term		Three Year Term	
Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds	Initial 18 Seconds	Each Add'l 6 Seconds
Switched Access Service							
0.0378 (R)	0.0126(R)	0.0359(R)	0.0120(R)	0.0341(R)	0.0114(R)	0.0324(R)	0.0108(R)
Dedicated Access							
0.0300(R)	0.0100(R)	0.0286(R)	0.0095(R)	0.0273(R)	0.0091(R)	0.0260(R)	0.0087(R)

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Glyphics Intrastate Affinity Service, (Cont'd.)

3.7.2 Glyphics Toll Free Inbound Affinity Service

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of Florida. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
Switched Access	0.15 (I)	0.15 (I)
Dedicated Access	0.15 (I)	0.15 (I)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

Missouri Public Service Commission

3.7 Glyphics Intrastate Affinity Service , (Cont'd.)

REC'D MAR 30 1999

3.7.2 Glyphics Toll Free Inbound Affinity Service

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the state of Florida. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

Month to Month		One Year Term		Two Year Term		Three Year Term		
Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	
SWITCHED ACCESS SERVICE								
\$0.0378	\$0.0126	\$0.0359	\$0.0120	\$0.0341	\$0.0114	\$0.0324	\$0.0108	
DEDICATED ACCESS SERVICE								
Day	\$0.0300	\$0.0100	\$0.0286	\$0.0095	\$0.0273	\$0.0091	\$0.0260	\$0.0087
Non-Day	\$0.0300	\$0.0100	\$0.0286	\$0.0095	\$0.0273	\$0.0091	\$0.0260	\$0.0087

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

REC'D JUL 24 2002

3.8 Directory Assistance

Service Commission

Directory Assistance is available to Customers of Glyphics' long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Rate Per Call \$0.75

3.9 Travel Card Services

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number. Calls are billed in three-minute minimums with each additional billing period in one-minute increments.

(T)
(T)

Per Call Surcharge: \$0.00 (R)

Per Minute Rates: \$0.1590 (R)

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Directory Assistance

Directory Assistance is available to Customers of Glyphics's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Rate Per Call \$0.75

3.9 Travel Card Services

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number. Calls are billed in three-minute minimums with each additional billing period in one-minute increments.

(T)
(T)

Per Call Surcharge: \$0.25 (I)

Per Minute Rates: \$0.30 (I)

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.8 Directory Assistance

Directory Assistance is available to Customers of Glyphics's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Rate Per Call \$0.75

3.9 Travel Card Services

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

Per Call Surcharge: \$0.00

Per Minute Rates: \$0.1590

(N)

(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

REC'D MAR 30 1999

3.8 Directory Assistance

Directory Assistance is available to Customers of CenturyTel's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Rate Per Call	\$0.75
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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D) **REC'D JUL 24 2002**

3.10 Public Telephone Surcharge

Service Commission

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

3.10.1 Public Telephone Surcharge

Rate per Call \$0.35 (R)

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SECTION 3.0 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

Service Commission (N)

3.10 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

3.10.1 Public Telephone Surcharge

Rate per Call \$0.50 (N)

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SECTION 4 - MISCELLANEOUS

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REC'D MAR 30 1999

4.1 **General**

Each Customer is charged individually for each call placed through the Company. Charges will vary by service offering, class of call, time of day, day of week, class of call and/or call duration.

4.2 **Late Payment Charge**

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

4.3 **Return Check Charge**

The Company will assess a return check charge of up to \$20.00 or 5% of the amount of the check, whichever is greater, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

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SECTION 5 - PROMOTIONS

REC'D MAR 30 1999

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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