

**STOUTLAND TELEPHONE COMPANY  
d/b/a MISSOURICOM**

**PSC Mo. No. 5  
Second Revised Sheet - Adoption Notice  
Replaces First Revised Sheet – Adoption Notice**

**ADOPTION NOTICE**

**GENERAL AND LOCAL EXCHANGE TARIFF**

Stoutland Telephone Company d/b/a Missouriicom hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Stoutland Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

(T)  
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(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company d/b/a Missouriicom within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

(T)

CANCELLED - Missouri Public Service Commission - 10/23/2022 - TN-2023-0140 - YI-2023-0073

Issued: August 23, 2018

Issued by: Garrin Bott, President  
101 Main Street, P.O. Box 175  
New Florence, MO 63363-0175

Effective: September 2, 2018

**FILED**  
Missouri Public  
Service Commission  
IN-2019-0055, JI-2019-0022

ADOPTION NOTICE

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This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's place of business.

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ISSUED: September 29, 2014

EFFECTIVE: November 21, 2014

By: Garrin Bott, President

**P.S.C. MO. No. 4  
Cancels P.S.C. MO No. 3**

**STOUTLAND TELEPHONE COMPANY**  
d/b/a TDS TELECOM  
Missouri

PSC MO No. 4  
Original Sheet – Adoption Notice

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**TITLE PAGE**

Stoutland Telephone Company d/b/a TDS Telecom hereby adopts, ratifies and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Stoutland Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company d/b/a TDS Telecom within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's place of business.

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FILED  
Missouri Public  
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BY: Joel Dohmeier, Vice-President

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IN-2015-0079; JI-2015-0130

P.S.C. MO. No. 5  
Cancels P.S.C. MO. No. 4

STOUTLAND TELEPHONE COMPANY  
Missouri

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FIRST AMENDED TITLE PAGE  
REPLACES ORIGINAL TITLE PAGE

STOUTLAND TELEPHONE COMPANY

(T)

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

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STOUTLAND TELEPHONE COMPANY  
d/b/a TDS TELECOM  
Missouri

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TITLE PAGE

STOUTLAND TELEPHONE COMPANY D/B/A TDS TELECOM

(N)

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

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Attachment B

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**P.S.C. MO. No. 4  
Cancels P.S.C. MO No. 3**

**STOUTLAND TELEPHONE COMPANY**  
Missouri

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**TITLE PAGE**

**STOUTLAND TELEPHONE COMPANY**  
Name of Corporation

**SCHEDULE OF RATES**

**FOR**

**TELEPHONE SERVICE**

**APPLYING TO THE FOLLOWING TERRITORIES**

**Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties**

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 1

Original Contents Sheet 3

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5  
STOUTLAND TELEPHONE COMPANY  
Missouri

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY  
Missouri

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2  
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**GENERAL RULES AND REGULATIONS**

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Missouri

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GENERAL RULES AND REGULATIONS

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**GENERAL EXCHANGE TARIFF**

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**GENERAL RULES AND REGULATIONS**

**F. DEPOSITS**

1. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
2. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.
3. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Telephone Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:
  - Home Ownership, excluding mobile home
  - Vehicle Ownership - car or truck
  - Has a local charge card
  - Has a savings account
  - Has a checking account
  - Is fifty (50) or more years of age
  - Has been employed two years or more with the same employer
  - Has an existing loan from a financial institution not considered delinquent by the creditor
  - Has a valid major national charge card
  - Has a valid major national oil company charge card
4. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.
5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.
6. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 2

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GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

7. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.
8. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
9. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
10. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
11. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
12. At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a deposit interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

F. DEPOSITS (Continued)

13. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

14. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

G. PAYMENT FOR SERVICES AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

a) Late Payment Charges

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

(M) Text previously shown here now appears on sheet 5.1 of this section.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 12

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**GENERAL RULES AND REGULATIONS**

**L. TELEPHONE DIRECTORIES**

The Telephone Company will furnish to its subscribers, without charge, one directory per telephone number. Other directories may be furnished at the discretion of the Company at a reasonable charge.

The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro-rate abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

If service is interrupted for more than 24 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice to the Company. No other liability shall in any case attach to the Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

N. LOCAL SERVICE GUARANTEE CREDIT

The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

1. Missed Service Commitment: The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and times, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service with 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

3. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

The credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 15

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**GENERAL RULES AND REGULATIONS**

**N. LOCAL SERVICE GUARANTEE CREDIT (Continued)**

4. Credit is NOT applicable to:
  - a. Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.
  - b. Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.
  - c. Loss of service due to natural disasters resulting in a large number of utility outages, thereby obviously preventing the Company from notifying and/or meeting special commitments.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 2

Original Sheet 16

GENERAL RULES AND REGULATIONS

O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived \* pursuant to §392.420 RSMo. 2008:

- 1. Rules
  - 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
  - 4 CSR 240-32.060 – Engineering and Maintenance
  - 4 CSR 240-32.070 – Quality of Service
  - 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
  - 4 CSR 240-33.040 (1-3) and (5-10) - Billing and Payments Standards
  - 4 CSR 240-33.045 – Identification and Placement of Charges on Bills
  
- 2. Statutes
  - Section 392.280 RSMo – Depreciation
  - Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
  - Section 392.300 RSMo – Transfer of Property
  - Section 392.310 RSMo - Approval of Issuance of Stocks, Bonds, or Other Indebtedness
  - Section 392.320 RSMo – Certificate of Approval for Dividends
  - Section 392.330 RSMo – Account for Disposition of Proceeds
  - Section 392.340 RSMo - Reorganization

\*See PSC Case No. IE-2009-0190

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

DEFINITIONS

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring, (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment, (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

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BY: Joel Dohmeier, Vice-President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 7

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DEFINITIONS

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

Lifeline Assistance Program

A federal Lifeline Assistance Program that provides for a credit against the recurring monthly rate for the provision of local residential service for eligible residential subscribers. The purpose of this offering is to maintain and preserve universal service.

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

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# GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Contents Sheet 1

## LOCAL EXCHANGE SERVICE

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**GENERAL EXCHANGE TARIFF**

**P.S.C. MO No. 5**  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4  
Second Revised Sheet 1  
Replaces First Revised Sheet 1

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**LOCAL EXCHANGE SERVICE**

**BASIC ACCESS LINE SERVICE**

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>Access</u>	
Business One-Party	\$20.00	(l)
Residence One-Party	\$18.00	(l)

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GENERAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

BASIC ACCESS LINE SERVICE

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>Access</u>	
Business One-Party	\$17.25	
Residence One-Party	\$16.00	(I)

(D)  
—  
(D)

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Section 4

Original Sheet 1

LOCAL EXCHANGE SERVICE

**BASIC ACCESS LINE SERVICE**

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

**Phase 1 Rates: Effective June 1, 2012 through May 27, 2013**

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$13.25	
Residence One-Party	\$10.00	

**Phase 2 Rates: Effective May 28, 2013**

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$17.25	(I)
Residence One-Party	\$14.00	(I)

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**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS**

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

## a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

## b. Regulations

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:
  - a) Applicant must participate in one of the following programs:
    - 1) Medicaid
    - 2) Food Stamps
    - 3) Supplemental Security Income (SSI)
    - 4) Federal public housing assistance
    - 5) Low Income Home Energy Assistance Program
    - 6) National Free Lunch Program
    - 7) Temporary Assistance to Needy Families
  - b) Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).
  - c) The applicant must sign, under penalty of perjury a document certifying:
    - 1) He/she is receiving benefits from one of the programs listed in b.1. (a) above.
    - 2) Name of the program(s) from which they are receiving benefits.
    - 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

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Missouri

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LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
  - d) The residence premises at which the residence service is requested must be the applicant's principal place of residence.
  - e) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit</u>
1) Federal Credit to Residential Access Line	(1)

- (1) The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.

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**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. State Lifeline Services

## 3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. **STATE LIFELINE SERVICES** (Continued)

## 3.1. Low-Income Assistance (Continued)

d. Support Amount

Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

## 3.2 Disabled Assistance

a. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 3.1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.

b. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

LOCAL EXCHANGE SERVICE

**LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

3. STATE LIFELINE SERVICES (Continued)

3.2. Disabled Assistance (Continued)

c. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.3 "Missouri Universal Service Fund"

- a. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- b. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- c. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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Missouri

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

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Missouri

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

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Missouri

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
3. Selective Class of Call Screening	\$2.00
	<u>Coin Rate<sup>2</sup></u>
4. Each outgoing local message	\$0.10

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.

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STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

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LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

E. RATES AND CHARGES

- 1. A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer.

		<u>S&amp;E Code</u>			
a. The monthly rates for a Systems Plus Centrex line are:		SPBL			
		<u>Monthly Rate</u>	<u>24 Months Rate</u>	<u>36 Months Rate</u>	<u>48 Months Rate</u>
1)	2 to 6 lines, each	\$7.25	6.15	5.80	5.45
2)	7 to 10 lines, each	6.90	5.80	5.45	5.05
3)	11 to 20 lines, each	6.15	5.05	4.70	4.35
4)	21 lines and above, each	5.48	4.38	4.02	3.65

		<u>S&amp;E Code</u>	
b. The monthly rates for Simulated Facility Trunks are:		SPT	
		<u>Business Monthly Rate</u>	<u>Residence Monthly Rate</u>
1)	1 to 6 Trunks, each	\$13.75	\$9.75
2)	7 and above, each	13.10	9.10

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Missouri

Section 5

Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

**TOTAL TALK PACK** (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES<sup>1</sup>

<b>Phase 1 Rates:</b>		<u>Rate Per Month</u>	(T)
1.	Residence <sup>2</sup> Local Bundle, per line	\$23.00 <sup>4</sup>	(T)
2.	Business <sup>3</sup> Local Bundle, per line	\$28.05 <sup>4</sup>	(T)
<b>Phase 2 Rates: Effective May 28, 2013</b>		<u>Rate Per Month</u>	(T)
1.	Residence <sup>2</sup> Local Bundle, per line	\$27.00	(I)
2.	Business <sup>3</sup> Local Bundle, per line	\$32.05	(I)

<sup>1</sup> Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

<sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

<sup>3</sup> This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

<sup>4</sup> Rates effective through May 27, 2013.

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Section 5

Original Sheet 10

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MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR PACKAGES**

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.<sup>2</sup>

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance<sup>1</sup> calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package

Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance<sup>1</sup> calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

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Missouri

Section 5

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MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2. Package Upgrade	\$5.00
3. Package Change Fee	\$7.50

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GENERAL EXCHANGE TARIFF

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Missouri

Section 5

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MISCELLANEOUS SERVICE ARRANGEMENTS

**BUSINESS SAFETY LINE SERVICE**

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate	
Business	\$59.00 <sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
June 1, 2016  
Missouri Public  
Service Commission  
JI-2016-0308

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5  
First Revised Sheet 13  
Cancels Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE<sup>2</sup>

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$46.95 <sup>1</sup>	(l)
Bundle Base Rate – DSL Market B	\$52.20 <sup>1</sup>	(l)

<sup>1</sup> Other data speeds may be available for an additional charge.  
<sup>2</sup> This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

ISSUED: July 15, 2013

EFFECTIVE: July 28, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
June 1, 2016  
Missouri Public  
Service Commission  
JI-2016-0308

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Service Commission  
JI-2014-0019



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

**SAFETY LINE SERVICE**<sup>2</sup>

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate – DSL Market A	\$44.95 <sup>1</sup>
Bundle Base Rate – DSL Market B	\$50.20 <sup>1</sup>

CANCELLED<sup>1</sup>

July 28, 2013<sup>2</sup>

Other data speeds may be available for an additional charge.

This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

Missouri Public  
Service Commission

JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

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Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 14

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MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR BUSINESS BUNDLES**

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
  - a) STAR Business Bundle – Standard<sup>1</sup>  
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance<sup>2</sup> calling.
  - b) STAR Business Bundle Unlimited – Standard<sup>1</sup>  
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance<sup>2</sup> calling.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR BUSINESS BUNDLES** (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month<sup>1</sup></u>
1. Business, Per Line	
a) STAR Business Bundle Standard	\$39.99
b) STAR Business Bundle Unlimited Standard	\$59.99
	<u>Non-Recurring Charge</u>
2. Service Order Charge	\$10.00

<sup>1</sup> One, Two, and Three-Year Contract rates are also available.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5  
Second Revised Sheet 16  
Cancels First Revised Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$36.95 <sup>1</sup>	(T)
Bundle Base Rate – DSL Market B	\$42.20 <sup>1</sup>	(N)

<sup>1</sup> Other data speeds may be available for an additional charge.

ISSUED: September 20, 2013

EFFECTIVE: September 30, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
June 1, 2016  
Missouri Public  
Service Commission  
JI-2016-0308

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Missouri Public  
Service Commission  
JI-2014-0132

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5  
First Revised Sheet 16  
Cancels Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate	\$36.95 <sup>1</sup>	(I)

<sup>1</sup> Other data speeds may be available for an additional charge.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 5

Original Sheet 16

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**SECURITY LINE SERVICE**

A. **GENERAL**

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate	\$34.95 <sup>1</sup>
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<sup>1</sup> Other data speeds may be available for an additional charge.

CANCELLED  
July 28, 2013  
Missouri Public  
Service Commission  
JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**SERVICE CONNECTION CHARGES**

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for telephone service. They apply to ordering, connecting, moving, changing, or rearranging of regulated telephone service.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:  
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:  
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records due to a customer's service request.
3. Central Office Work Charge:  
Central Office Work charge applies to work performed by the telephone company on the main distribution frame due to a customer's request. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, moves, and testing lines.
4. Line Connection Charge:  
A Line Connection charge would apply to work performed by the telephone company on the line between the central office main distribution frame up to the pedestal or network interface device (NID); or on an outside circuit between premises or between locations on the same premises due to a customer's request.
5. Premise Visit Charge:  
A premise visit charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
6. Rearrangement/Repair Charge:  
Rearrangement or repair service applies for worked performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.
7. Reconnect for Non-Payment:  
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

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ISSUED: February 27, 2013

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BY: Joel Dohmeier, Vice-President

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0138

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**SERVICE CONNECTION CHARGES**

B. SERVICE DESCRIPTIONS (Continued)

8. NSF Charge:

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company.

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer
2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.
5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
6. Service Connection Charges DO NOT Apply to the following situations:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
  - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
  - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.

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ISSUED: February 27, 2013

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BY: Joel Dohmeier, Vice-President

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December 1, 2021  
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Service Commission  
JI-2022-0138

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Missouri Public  
Service Commission  
JI-2013-0372



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**SERVICE CONNECTION CHARGES**

C. CONDITIONS AND LIMITATIONS (continued)

6. Service Connection Charges DO NOT Apply to the following situations:  
(continued)
  - e. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - f. When a name is legally changed
  - g. Suspension of service requested by the customer and subsequent reconnect to full service.
  - h. Trips to visit the customer's premise to determine the origin of a trouble call.

D. RATES

	<u>Non-Recurring Rates</u>	
1. Initial Service Order	\$30.00	(I)
2. Subsequent Service Order	\$3.00	
3. Central Office Work	N/A	
4. Line Connection	N/A	
5. Premise Visit	N/A	
6. Rearrangement/Repair	\$5.00	
7. Reconnect for Non-Payment	\$20.00	(I)
8. NSF Charge	\$25.00	(I)

E. PROMOTIONS

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

FILED  
Missouri Public  
Service Commission  
JI-2018-0134

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ISSUED: April 10, 2018

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BY: Wendy Ottman, CFO

CANCELLED  
December 1, 2021  
Missouri Public  
Service Commission  
JI-2022-0138

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**SERVICE CONNECTION CHARGES**

C. CONDITIONS AND LIMITATIONS (continued)

6. Service Connection Charges DO NOT Apply to the following situations:  
(continued)
- e. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - f. When a name is legally changed
  - g. Suspension of service requested by the customer and subsequent reconnect to full service.
  - h. Trips to visit the customer's premise to determine the origin of a trouble call.

D. RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order	\$5.00
2. Subsequent Service Order	\$3.00
3. Central Office Work	N/A
4. Line Connection	N/A
5. Premise Visit	N/A
6. Rearrangement/Repair	\$5.00
7. Reconnect for Non-Payment	\$5.00
8. NSF Charge	\$15.00

E. PROMOTIONS

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 7  
First Revised Contents Sheet 1  
Cancels Original Contents Sheet 1

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**DIRECTORY SERVICES**

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ISSUED: April 8, 2013, 2013

EFFECTIVE: May 8, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0433

CANCELLED - Missouri Public Service Commission - 04/01/2023 - JI-2023-0176

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 7

Original Contents Sheet 1

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**DIRECTORY SERVICES**

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

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JI-2013-0372

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May 8, 2013  
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7  
First Revised Sheet 1  
Cancels Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. PRIMARY LISTINGS

(T)

A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:

- a. The individual, organization, firm, or corporation contracting for the service.
- b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:

- 1) First name
- 2) Middle name
- 3) Initial
- 4) Nickname
- 5) Maiden name

2. ALTERNATE LISTINGS

(N)

An Alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or Holidays, or if there is no answer on the first listed number.

- a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

3. ADDITIONAL LINES OF INFORMATION LISTINGS

Listings of office hours or other lines of information which are not required by the Telephone Company in order to efficiently handle telephone traffic are not included in the regular charges for service. Regular additional listing rates apply to the listing of office hours or other information desired by the customer in connection with this listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

(N)

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7

Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

C. RATES

	<u>Monthly Rate</u>
1. Primary Listings (See Condition 1)	
2. Additional Directory Listings, Business	\$0.50
3. Additional Directory Listings, Residence	\$.25
4. Foreign Directory Listings, per listing*	\$2.00

\* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

ISSUED: February 27, 2013

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BY: Joel Dohmeier, Vice-President

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 7

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 1.1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

C. RATES

Monthly  
Rate

1. Primary Listings (See Condition 1)		
2. Additional & Alternate Directory Listings/Business	\$0.50	(C)
3. Additional & Alternate Directory Listings/Residence	\$.25	(C)
4. Foreign Directory Listings, per listing*	\$2.00	
5. Additional Lines of Information/Business	\$0.50	(N)
6. Additional Lines of Information/Residential	\$0.25	(N)

\* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

ISSUED: April 8, 2013,

EFFECTIVE: May 8, 2013

BY: Joel Dohmeier, Vice-President

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JI-2013-0433

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 1

PRIVATE LINE SERVICES

A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri except for those Private Line Services listed in this tariff, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Oregon Farmers Mutual Telephone Company. Rates for Private Line Services are listed below.

B. CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per channel	\$17.65	\$240.00	2.2.1
2. Interoffice Channel Mileage, each V-H mile, or fraction thereof	\$0.50	None	2.2.1
3. Interoffice Channel Termination, per termination (Two required per interoffice channel)	\$11.10	None	2.2.1

CANCELLED  
July 2, 2015  
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Service Commission  
JI-2015-0352

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

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Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 18

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PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES**

A. Concurrence Statement

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

B. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to the requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED  
July 2, 2015  
Missouri Public  
Service Commission  
JI-2015-0352

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

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**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES**

A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate interexchange Distance Learning Communications Service as set forth in Oregon Farmers Mutual Telephone Company's Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Distance Learning Communications Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

B. PROVISION OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to customers, upon reasonable notice, services of the type offered in Oregon Framers Mutual Telephone Company's Distance Learning Communications Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Framers Mutual Telephone Company's Distance Learning Communications Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.6 DISTANCE LEARNING 1

4.6.1 Channels

	Monthly Rate	Service Charge
A. Local Distribution Channel		
3. First ¼ mile or fraction thereof, per channel	\$867.30	\$400.00
4. Each additional ¼ mile or fraction thereof, per channel	\$3.70	N/A
B. Interoffice Channel		
1. Interexchange Interoffice Channel –		
Fixed (two required per interoffice channel)	\$29.00	\$267.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$19.30	N/A

4.6.2 Hubbing (per location) \$40.40 \$133.00

4.6.3 Quad Split Video (per installation) \$4,680.50 \$1,600.00

4.6.4 Additional Services

A. Freeze Frame Video (per location)	\$53.30	N/A
B. Far End Camera Control (per location)	\$53.50	N/A
C. Gateway Access (per port)	\$23.20	\$53.00

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**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

**D RATES AND CHARGES** (Continued)

**4.7 DISTANCE LEARNING 3**

**4.7.1 Channels**

	Monthly Rate	Service Charge
<b>A. Local Distribution Channel</b>		
1. First ¼ mile or fraction thereof, per channel	\$1,335.70	\$400.00
2. Second through eighth ¼ mile or fraction thereof, per channel	\$52.40	N/A
5. Each additional ¼ mile or fraction thereof, per channel	\$21.50	N/A
<b>B. Interoffice Channel</b>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$98.80	\$267.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$57.60	N/A

4.7.2 Hubbing (per location) \$200.70      \$133.00

4.7.3 Quad Split Video (per installation) \$2,465.60      \$1,600.00

4.7.4 Additional Services

A. Freeze Frame Video (per location)	\$53.30	N/A
B. Far End Camera Control (per location)	\$53.50	N/A
C. Gateway Access (per port)	\$52.50	\$53.00

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**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.8 DISTANCE LEARNING A

4.8.1 Channels

	Monthly Rate	Service Charge
<b>A. Local Distribution Channel</b>		
1. First ¼ mile or fraction thereof, per channel	\$524.10	\$800.00
2. Second through eighth ¼ mile or fraction thereof, per channel	\$52.40	N/A
3. Each additional ¼ mile or fraction thereof, per channel	\$21.50	N/A
4. Channels Received, per channel received	\$98.80	N/A
<b>B. Interoffice Channel</b>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$0.00	\$80.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$160.30	N/A

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PRIVATE LINE SERVICES

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.8 DISTANCE LEARNING A (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.8.2 Hubbing (per location)	\$551.20	\$267.00

4.8.3 Additional Services

A. Gateway Access		
1) Gateway Access 1 (per port)	\$859.00	\$800.00
2) Gateway Access 3 (per port)	\$445.40	\$800.00

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PRIVATE LINE SERVICES

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.9 OTHER SERVICES

<p>A. Authorized Use in Conjunction with Lease or Rental of Customer's Facilities</p> <p>Authorized Use (per hour or fraction thereof)</p>	<p>\$10.00</p>	
<p>B. Discounts for Multiple-Year Periods</p> <p>1. Three Years            25%</p> <p>2.                            Five Years</p> <p>3.                            Ten Years</p>		

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**GENERAL EXCHANGE TARIFF**

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**ACCESS SERVICE**

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**GENERAL EXCHANGE TARIFF**

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**ACCESS SERVICE**

A. **CONCURRENCE STATEMENT**

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Oregon Farmers Mutual Telephone Company. Rates for these services are listed in D below.

B. **PROVISION OF SERVICES**

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. **CANCELLATION RIGHTS**

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** – The following are exceptions to the Oregon Farmers Mutual Access Tariff.

1. Section 2.3.9.A - Jurisdictional Reports – Switched Access. The Company's Jurisdictional Reporting terms and conditions for Switched Access Services are as follows:

(A) Jurisdictional Reporting - Switched Access

(1) General

The following regulations govern jurisdictional reporting by the customer and cases where the Telephone Company will develop jurisdictional percentages.

(a) Sufficient Call Detail Billing

When the Telephone Company receives sufficient call detail to determine the jurisdiction of the originating and terminating access minutes of use, the Telephone Company shall use that call detail to render bills for those minutes of use, and shall not apply the jurisdictional factor(s) to those minutes of use.

(b) Insufficient Call Detail Billing

When the Telephone Company receives insufficient call detail to determine the jurisdiction of the originating and terminating access minutes of use, the Telephone Company will apply the jurisdictional factor(s) provided by the customer or developed by the Telephone Company as set forth below, only to those minutes of use for which the Telephone Company does not have sufficient call detail. Such jurisdictional factor(s) will be used until the customer provides an update to its jurisdictional factor(s) as set forth below.

For all flat rated Switched Access Services, the Telephone Company will apply the jurisdictional factor(s) as provided by the customer or developed by the Telephone Company as set forth below, each month until the customer provides an update to its factor(s) as described below.

(2) Initial Order

When the customer submits an initial service order to the Telephone Company, the customer is required to provide the percentage of interstate and intrastate use for originating and/or terminating minutes for each service arranged for interstate and intrastate use.

If the Telephone Company receives usage for which no order for service has been received, the Telephone Company may develop the jurisdictional factors as needed.

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ACCESS SERVICE

**EXCEPTIONS** (continued):

(A) Jurisdictional Reports - Switched Access (continued)

(5) Telephone Company Application of Jurisdictional Percentages

A floor of 10% will be set for a switched access customer's terminating minutes when they are lacking originating number information needed to determine jurisdiction. The 10% floor will be applied as follows:

- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction does not exceed 10% floor, the Telephone Company will apply the jurisdictional percentages to all of the traffic that does not have sufficient jurisdictional call detail.
- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction exceeds the 10% floor, the Telephone Company will apply the jurisdictional percentages to 10% of the traffic and assess intrastate jurisdiction on all minutes exceeding the 10% floor.
- In the event that the Telephone Company applies the Intrastate terminating access rate to calls without sufficient call detail as provided in this tariff, the customer will have the opportunity to request backup documentation regarding the company's basis for such application, and further request that the Company change the application of the Intrastate access rate upon a showing of why the Intrastate rate should not be applied.

(B) Disputes Involving Jurisdictional Reports

For Switched Access, if a jurisdictional dispute arises concerning the projected interstate or intrastate percentages, the Telephone Company will notify the customer to provide the data the customer used to determine the projected interstate or intrastate percentages. The Telephone Company will not request such data more than once a year provided that the customer complies with the initial request. The customer shall supply the data within thirty (30) days of the request.

If the customer fails to provide the requested data to the Telephone Company within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1(2)(b) of the Oregon Farmers Mutual Access Tariff. In such event, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. This factor will be applied to the customer's usage on a prospective basis only and will be utilized until the customer provides supporting data that substantiates the requested percentages.

If the Telephone Company finds that the data submitted by the customer does not adequately support the reported percentages, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. Upon assigning an intrastate percentage of use, the Telephone Company will notify the customer of the change and when it will go into effect. The Telephone Company's designated methodology used to develop the jurisdictional percentage will remain in effect for twelve (12) months.

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**EXCEPTIONS** (continued):

(B) Disputes Involving Jurisdictional Reports (continued)

If the Telephone Company and the customer cannot informally resolve the dispute, the customer may contest the designated intrastate percentage by requesting an audit be conducted by a mutually agreed upon independent auditor.

- (1) The cost of an independent audit will be borne by the customer.
- (2) During the audit, if the customer fails to provide the requested data to the auditor within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1 (2)(b).
- (3) The audit results will be furnished to both the customer and Telephone Company.
- (4) The Telephone Company will adjust the customer's jurisdictional percentage based upon the audit results. The jurisdictional percentage resulting from the audit shall be applied to the customer's usage on a prospective basis only and will remain in effect for the two (2) quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (C.3) above.

The Telephone Company may also request an independent audit to resolve a jurisdictional dispute. If, as a result of the audit conducted by an independent auditor, a customer is found to have over-stated its jurisdictional percentage by 5 percentage points or more, the Telephone Company shall require reimbursement from the customer for the cost of the audit. Such bill(s) shall be due and paid in immediately available funds within 30 days from receipt, and shall carry a late payment penalty as set forth in Section 2.4.1(2)(a) of the Oregon Farmers Mutual Access Tariff, if not paid within the 30 days. The jurisdictional percentage resulting from the audit shall be applied to the usage for the quarter the audit was completed, the usage for the quarter prior to the completion of the audit, and to the usage for the two quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (A.3) above.

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ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic. The Company's Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services are as follows:

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic

(1) Scope

VoIP-PSTN Traffic is defined as traffic exchanged between the Telephone Company end user and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) as mandated by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 on November 18, 2011 ("FCC Order"). Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the Customer's traditional intrastate access traffic, so that such traffic can be billed in accordance with the FCC Order.

(2) Rating of Toll VoIP-PSTN Traffic

The Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified under "Rates and Charges" in this section.

(3) Calculation and Application of Percent-VoIP-Usage Factor

- (a) The Telephone Company will determine the number of terminating intrastate Toll VoIP-PSTN Traffic minutes of use (MOU) to which interstate rates will be applied under (2), preceding, by applying a terminating PVU factor to the total intrastate access MOU terminated by a Customer to the Telephone Company's end user.
- (b) The Telephone Company will determine the portion of dedicated facilities to which interstate rates will be applied under (2), preceding, by applying a PVU factor for dedicated switched access facilities to the dedicated facilities between the Telephone Company and the Customer.
- (c) The Customer will calculate and furnish to the Telephone Company a terminating PVUC factor (along with the supporting documentation as specified in (C)(3)(g) below) representing the whole number percentage of the Customer's total terminating intrastate access MOU that the Customer sent to Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate terminating access MOU.

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## ACCESS SERVICE

### EXCEPTIONS (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)

(d) If applicable, the Telephone Company will calculate and periodically update a terminating PVUT factor representing the percentage (as a whole number) of total intrastate terminating access MOU that the Company receives from the Customer that terminates in IP format at the end user's premises.

(e) The Company will develop a total terminating Percent VoIP Usage ("PVU") factor combining the Customer's terminating PVUC factor with the Company's terminating PVUT factor.

1. The PVU calculation below is applied when the Company does not bill based on actual call detail records for the Company's intrastate IP traffic at interstate rates.

$PVU = PVUC + [PVUT \times (1 - PVUC)]$  applied to the Company's end user's total intrastate terminating MOU.

Example: The Customer reported that their PVUC as 40%. The Company's PVUT is 10%. This results in the following:  
 $PVU = 40\% \text{ plus } (10\% \text{ times } (1 - 40\%)) = 46\%$   
This means that 46% of the Intrastate terminating MOU exchanged between the Customer and the Company's end users will be rated at Interstate rates.

2. The PVU calculation below is applied when the Company bills are based on the actual call detail records for the Company's intrastate IP traffic at interstate rates.

The formula for usage will be as follows:  
 $PVU = PVUC \times (1 - PVUT)$  applied to the Company's TDM end user's total intrastate terminating MOU.

Example: The Company has identified that there was 10,500 intrastate terminating MOU that were identified and exchanged between the Customer and the Company's IP end users. The Customer reported that their PVUC as 40%. The Company's PVUT is 10%.

This results in the following:  
 $PVU = 40\% \text{ times } (1 - 10\%) = 36\%$

This means that 36% of the Intrastate terminating MOU exchanged between the Customer and the Company's TDM end users will be rated at interstate rates and the intrastate 10,500 MOU will also be rated at interstate rates.

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ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)
  - A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)
    - (3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)
      - (f) The Customer shall not modify their reported PIU factor to account for VoIP - PSTN Traffic.
      - (g) The Customer provided terminating PVUC factor shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on F.C.C. Form 477), traffic studies, actual call detail or other relevant and verifiable information.
      - (h) The Customer shall retain the call detail, work papers, and information used to develop the PVUC factor for a minimum of two years.
      - (i) If the Customer does not furnish the Telephone Company with the above PVUC factor, the Telephone Company will utilize a PVU factor equal to the Telephone Company supplied PVUT.
    - (4) Initial PVU Factor
      - (a) If the Customer provides the terminating PVUC factor to the Telephone Company by April 15, 2012, the Telephone Company will retroactively adjust the Customer's bills to reflect the PVUC factor as of December 29, 2011. If the Customer does not provide PVUC factor by April 15, 2012, the Telephone Company will set the calculated PVU factor equal to the Telephone Company supplied PVUT.
      - (b) If the PVU factor cannot be implemented in the Telephone Company's billing system by December 29, 2011, once the factor can be implemented, the Telephone Company will adjust the Customer's bills retroactively to reflect the calculated PVU factor that includes the PVUC factor provided by the customer to the Telephone Company prior to April 15, 2012.
      - (c) The Telephone Company may choose to provide credits based on the calculated PVU factor on a Quarterly basis until such time as billing system modifications can be implemented.

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GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(5) PVU Factor Updates

The Customer may update the PVUC factor quarterly using the method set forth in subsection (3)(c), preceding. Any updated PVUC factor shall be forwarded to the Telephone Company no later than 15 days after the first day of January, April, July and/or October of each year. The revised PVUC factor shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised calculated PVU factor will serve as the basis for future billing, and will be effective on the bill date of each such month, and shall serve as the basis for subsequent monthly billing until superseded by a new PVU factor. No prorating or back billing will be done based on the updated PVU factor.

(6) PVUC Factor Verification

(a) Not more than four times in any year, the Telephone Company may request from the Customer an overview of the process used to determine the PVUC factor, the call detail records, description of the method for determining how the end user originates calls in IP format, and other information used to determine the Customer's PVUC factor-furnished to the Telephone Company in order to validate the PVUC factor supplied. The Customer shall comply, and shall reasonably supply the requested data and information within 15 days of the Telephone Company's request.

(b) The Telephone Company may dispute a Customer's PVUC factor in writing based upon:

- A review of the requested data and information provided by the Customer,
- The Telephone Company's reasonable review of other market information, F.C.C. reports on VoIP lines, such as F.C.C. Form 477 or state level results based on the F.C.C. Local Competition Report or other relevant data.
- A change in a reported PVUC factor by more than five percentage points from the preceding submitted factor.

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ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(6) PVUC Factor Verification (Continued)

(c) If after review of the data and information, the Customer and the Telephone Company establish a revised PVU factor, the Telephone Company may apply the revised PVU factor retroactively to the beginning of the quarter.

(d) If the dispute is unresolved, the Telephone Company may initiate an audit. The Telephone Company shall limit audits of the Customer's PVUC factor to no more than twice per year. The Customer may request that the audit be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the Customer. The Customer shall respond to the audit request within 15 days of the request.

- In the event that the Customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the Customer's PVUC factor, the Telephone Company will bill the usage for all contested periods using the most recent undisputed PVUC factor reported by the Customer to be used in the calculated PVU factor. The calculated PVU factor will remain in effect until the audit can be completed.
- The Telephone Company will adjust the Customer's PVUC factor based on the results of the audit and implement the newly calculated PVU factor in the next billing period or quarterly report date, whichever is first. The newly calculated PVU factor will apply for the next two quarters before new PVUC factor can be submitted by the Customer.
- If the audit supports the Customer's PVUC factor, the usage for the contested periods will be retroactively adjusted to reflect the Customer's audited PVUC factor in the calculation of the PVU factor.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11  
2<sup>nd</sup> Revised Sheet 15  
Cancels First Revised Sheet 15

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service

<u>Nonrecurring Charges</u>	<u>Rate</u>	<u>Tariff Section Reference</u>	
(a) <u>Local Transport - Installation</u> <u>Per Entrance Facility</u>		6.2.(A)(1)	
- Voice Grade Two-Wire	\$467.46		(I)
- Voice Grade Four-Wire	\$467.46		
- High Capacity DS1	\$342.80		
- High Capacity DS3	\$462.26		(I)
(b) <u>Local Transport</u>			
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2.)A)(1)	
- Voice Grade Two-Wire	\$29.21		(I)
- Voice Grade Four-Wire	\$46.76		
- High Capacity DS1	\$142.44		
- High Capacity DS3	\$1300.54		(I)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

First Revised Sheet 15

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service

<u>Nonrecurring Charges</u>	<u>Rate</u>	<u>Tariff Section Reference</u>
(a) <u>Local Transport - Installation Per Entrance Facility</u>		6.2.(A)(1)
- Voice Grade Two-Wire	\$450.00	
- Voice Grade Four-Wire	\$450.00	
- High Capacity DS1	\$330.00	
- High Capacity DS3	\$445.00	
(b) <u>Local Transport</u>		
1. <u>Entrance Facility Per Termination</u>		6.2.)A)(1)
- Voice Grade Two-Wire	\$28.12	
- Voice Grade Four-Wire	\$45.01	
- High Capacity DS1	\$137.12	
- High Capacity DS3	\$1,251.98	

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
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 First Revised Sheet 16  
 Cancels Original Sheet 16

**ACCESS SERVICE**

**D. RATES AND CHARGES (Continued)**

**2. Switched Access Service (Continued)**

(b)	<u>Local Transport</u> (Continued)	<u>Rate</u>	<u>Tariff Section Reference</u>	
	<b>2. <u>Direct Trunked Transport</u></b>			
	<b>a. <u>Direct Trunked Facility</u></b>		6.2.(A)(2)	
	Per Mile			
	- Voice Grade	\$2.08		(I)
	- High Capacity DS1	\$9.75		I
	- High Capacity DS3	\$85.00		(I)
	<b>b. <u>Direct Trunked Transport Termination</u></b>			
	Per Termination			
	- Voice Grade	\$20.91		(I)
	- High Capacity DS1	\$50.63		I
	- High Capacity DS3	\$325.13		(I)
	<b>3. <u>Multiplexing</u></b>			
	Per Arrangement		6.2.(A)(4)	
	- DS3 to DS1	\$265.65		(R)
	- DS1 to Voice	\$114.53		(I)
	<b>4. <u>Tandem Switched Transport</u></b>			
	<b>a. <u>Tandem Switched Facility</u></b>		6.2.(A)(3)(b)	
	Per Access Minute Per Mile			
	-Originating	\$0.000402		
	-Terminating	\$0.000418		(I)
	<b>b. <u>Tandem Switched Termination</u></b>			
	Per Access Minute Per Termination		6.2.(A)(3)(c)	
	-Originating	\$0.004397		
	-Terminating	\$0.002171		(I)
	<b>c. <u>Tandem Switching</u></b>			
	Per Access Minute Per Tandem		6.2.(A)(3)(a)	
	-Originating	\$0.005272		
	-Terminating	\$0.005476		(I)

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11

Original Sheet 16

**ACCESS SERVICE**

D. **RATES AND CHARGES** (Continued)

2. Switched Access Service (Continued)

(b)	<u>Local Transport</u> (Continued)	<u>Rate</u>	<u>Tariff Section Reference</u>
2.	<u>Direct Trunked Transport</u>		
a.	<u>Direct Trunked Facility</u> Per Mile		6.2.(A)(2)
	- Voice Grade	\$2.00	
	- High Capacity DS1	\$9.39	
	- High Capacity DS3	\$81.83	
b.	<u>Direct Trunked Transport Termination</u> Per Termination		
	- Voice Grade	\$20.13	
	- High Capacity DS1	\$48.74	
	- High Capacity DS3	\$312.99	
3.	<u>Multiplexing</u> Per Arrangement		6.2.(A)(4)
	- DS3 to DS1	\$285.57	
	- DS1 to Voice	\$110.25	
4.	<u>Tandem Switched Transport</u>		
a.	<u>Tandem Switched Facility</u> Per Access Minute Per Mile		6.2.(A)(3)(b)
	-Originating	\$0.000402	
	-Terminating	\$0.000402	
b.	<u>Tandem Switched Termination</u> Per Access Minute Per Termination		6.2.(A)(3)(c)
	-Originating	\$0.004397	
	-Terminating	\$0.002090	
c.	<u>Tandem Switching</u> Per Access Minute Per Tandem		6.2.(A)(3)(a)
	-Originating	\$0.005272	
	-Terminating	\$0.005272	

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
**d/b/a TDS Telecom**  
 Missouri

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 Second Revised Sheet 17  
 Cancels First Revised Sheet 17

**ACCESS SERVICE**

D. **RATES AND CHARGES** (Continued)

2. Switched Access Service (Continued)

(c)	<b><u>End Office</u></b>	<b><u>Rate</u></b>	<b><u>Tariff Section Reference</u></b>
	1. <u>Local Switching, Per Access Minute</u>	6.2.(B)(1)	
	- Originating	\$0.026700	
	- Terminating	**	(T) (R)
	2. <u>Information Surcharge, Per 100 Access Minutes</u>	6.2(B)(3)	
	Originating	\$0.039700	
	Terminating	**	(T) (R)
(d)	<u>800 Data Base Access Service Queries</u> Per Query	6.3.6(A)(4)(a)	
	- Basic	N/A	
	- Vertical Features Rate	N/A	
	- (replaces basic rate)		
(e)	<u>Toll VoIP-PSTN Traffic</u> Per Access Minutes	2.3.11(E)(1) & (2)	(N)
	- Local Switching (Originating & Terminating)	**	
	- Information Surcharge (Originating & Terminating)	**	
	- Tandem Switched Transport		
	- Facility(Originating & Terminating)	**	
	- Termination (Originating & Terminating)	**	(N)

\*\* The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at [https://www.neca.org/Tariff\\_5\\_Landing\\_Page.aspx](https://www.neca.org/Tariff_5_Landing_Page.aspx) (N)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11  
First Revised Sheet 17  
Cancels Original Sheet 17

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service (Continued)

<b>(c)</b>	<b><u>End Office</u></b>	<b><u>Rate</u></b>	<b><u>Tariff Section Reference</u></b>
	1. <u>Local Switching, Per Access Minute</u>		6.2.(B)(1)
	- Originating	\$0.026700	
	- Terminating	\$0.013992	(R)
			(D)
			(D)
	2. <u>Information Surcharge, Per 100 Access Minutes</u>		6.2(B)(3) (T)
	Originating	\$0.039700	(T)
	Terminating	\$0.051300	(T) (R)
(d)	<u>800 Data Base Access Service Queries Per Query</u>		6.3.6(A)(4)(a)
	- Basic	N/A	
	- Vertical Features Rate	N/A	
	- (replaces basic rate)		

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 17

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service (Continued)

<b>(c)</b>	<b><u>End Office</u></b>	<b><u>Rate</u></b>	<b><u>Tariff Section Reference</u></b>
	1. <u>Local Switching, Per Access Minute</u>		6.2.(B)(1)
	- Originating	\$0.026700	
	- Terminating	\$0.013470	
	2. <u>Transitional Rate Element</u>		6.2(B)(2)
	- Terminating	\$0.060932	
	3. <u>Information Surcharge, Per 100 Access Minutes</u>		6.2(B)(3)
		\$0.039700	
(d)	<u>800 Data Base Access Service Queries Per Query</u>		6.3.6(A)(4)(a)
	- Basic	N/A	
	- Vertical Features Rate	N/A	
	- (replaces basic rate)		

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11

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**ACCESS SERVICE**

**D. RATES AND CHARGES (Continued)**

**5 Miscellaneous Services**

	<u>Scheduled Hours</u>	<u>Non- Scheduled Hours</u>	<u>Tariff Section Reference</u>
a. Additional Engineering Periods			
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1
b. Additional Labor			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2
c. Maintenance of Service			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3
d. Programming Services			
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3
e. Operator Transfer Service			
Per call transferred	\$0.30	N/A	9.3.4

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 24

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ACCESS SERVICE

**INTRALATA PRESUBSCRIPTION** (Continued)

D. IntraLATA Presubscription Charges (Continued)

2. Non-recurring Charges

(a) IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port

-- Initial line, trunk, or port \$1.25

(b) Simultaneous IntraLATA and InterLATA Change Charge

Per business or residence line, trunk or port

-- Initial line, trunk or port \$0.62

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