# P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-1 CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-1

Laclede Gas Company  Name of Issuing Corporation or Municipality	For	All Areas Served By All Company Divisions  Community, Town or City

#### LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

#### LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri and All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

#### MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity. The Franklin County District also includes the City of Sullivan, Oak Grove Village and certain unincorporated areas of Crawford County, Missouri.

DATE OF ISSUE	July 20, 20	07	DATE EFFECTIVE	Augu	st 20, 2007	August 1, 2007
	Month Day	Year		Month	Day Year	
ISSUED BY	K.J. Neises,	Executive Vice	President, 720	Olive St.,	St. Louis, MC	63101
CANCELLED		Title		Addres	s	

April 19, 2018 Name of Officer Title
Missouri Public

Service Commission

GR-2017-0215; YG-2018-0117

Service Commision

# P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-1 CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-1

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For All Areas Served By All Company Divisions

Name of Issuing Corporation or Municipality

Community, Town or City

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#### LACLEDE GAS COMPANY

Service Commission

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

#### LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri and All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

#### MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

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Service Commission

DATE OF ISSUE

July 8, 2002 th Day Ye DATE EFFECTIVE

August 8, 2002

Month Day Year

ISSUED BY

K.J. Neises.

Executive Vice President,

720 Olive St., St. Louis, MO 63101

Name of Officer

Month

Title

Address

CANCELLING P.S.	C. MO. No. 5 Cons	olidated, Second I	Revised Sheet	NoF
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City	of St. Louis and S	t. Louis County, M	lissouri	

P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No.

#### ST. CHARLES GAS COMPANY DIVISION

All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

#### MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

#### MIDWEST MISSOURI GAS COMPANY DIVISION

All Areas and Communities Served in the

Northern One-Half of Jefferson County, Missouri

DATE EFFECTIVE July 4, 1999

Missouri Pullic

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

June 2, 1999

DATE OF ISSUE

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.	<u>R-1</u>	
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Laclede Gas Company  Name of Leaving Corporation or Municipality  For All Areas Served  Community, Tow	by All Comp	аду
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Service Commission

LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

#### LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri

#### ST. CHARLES GAS COMPANY DIVISION

All Areas and Communities Served in St. Charles County, Missouri

#### MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

#### MIDWEST MISSOURI GAS COMPANY DIVISION

All Areas and Communities Served in the Northern One-Half of Jefferson County, Missouri

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DATE OF ISSUE December 3, 1992

DATE EFFECTIVE January 4, 1993

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P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-1

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-1

Laclede Gas Company

Name of lessing Corporation or Municipality

All Areas Served By All Company Divisions

Community, Town or City

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LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

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LACLEDE GAS COMPANY DIVISION

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City of St. Louis and St. Louis County, Missouri

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ST. CHARLES GAS COMPANY DIVISION

All Areas and Communities Served in St. Charles County, Missouri

#### MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri Plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Metes and Bounds Description Filed by the Company in MO. P.S.C. Case No. GA-90-280 on August 28, 1991.

#### MIDWEST MISSOURI GAS COMPANY DIVISION

All Areas and Communities Served in the Northern One-Half of Jefferson County, Missouri

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DATE OF ISSUE September 4, 1991

DATE BEFFECTIVE October 7, 1991

BSUED BY R. C. Jaudes, President 720 Olive Street, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-1

Cancelling All Previous Schedules.

Laclede Gas Company  Name of Issuing Corporation or Municipality	For All Areas Served By All Company Divisions Community, Town or City
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#### LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

CANCELLED

CITY OF ST. LOUIS AND ST. LOUIS COUNTY, MISSOURI

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ST. CHARLES GAS COMPANY DIVISION

Public Service Commissic MISSOURI

ALL AREAS AND COMMUNITIES SERVED IN ST. CHARLES COUNTY, MISSOURI

#### MISSOURI NATURAL GAS COMPANY DIVISION

ALL AREAS AND COMMUNITIES SERVED IN BUTLER, IRON, JEFFERSON, MADISON, ST. FRANCOIS, AND STE. GENEVIEVE COUNTIES, MISSOURI

#### MIDWEST MISSOURI GAS COMPANY DIVISION

ALL AREAS AND COMMUNITIES SERVED IN THE NORTHERN ONE-HALF OF JEFFERSON COUNTY, MISSOURI

78-38

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

DATE EFFECTIVE December 23, 1980

Month day year

month day year

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month day year

month of officer tule

name of officer tule

address

# P.S.C. MO. No. 5 Consolidated, Eleventh Revised Sheet No. R-2 CANCELLING P.S.C. MO. No. 5 Consolidated, Tenth Revised Sheet No. R-2

Lacled	e Gas	Com	pany
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DATE OF ISSUE

June 27, 2013 Year Month Day

DATE EFFECTIVE

July 8, 2013

Month Day Year

ISSUED BY

M.C. Pendergast, Vice President, External Affairs, 720 Olive St., St. Louis, MO 63101 Title Title

CANCELLED... Name of Officer April 19, 2018 Missouri Public Service Commission

GR-2017-0215; YG-2018-0117

Address

FILED Missouri Public Service Commission GR-2013-0171; YG-2013-0613

#### P.S.C. MO. No. 5 Consolidated, Tenth Revised Sheet No. R-2 CANCELLING P.S.C. MO. No. 5 Consolidated, Ninth Revised Sheet No. R-2

Laclede Gas Company

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Name of Issuing Corporation or Municipality

Community, Town or City

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DATE OF ISSUE

February 28, 2002 Day

DATE EFFECTIVE

March 31, 2002

Month Day

ISSUED BY CANCELLED

Name of Officer

Month

K. J. Neises.

Executive Vice President, 720 Olive St., St. Louis, MO 63101

## P.S.C. MO. No. 5 Consolidated, Ninth Revised Sheet No. R-2 CANCELLING P.S.C. MO. No. 5 Consolidated, Eighth Revised Sheet No. R-2

Laclede Gas Company

Refer to Sheet No. R.1 Community, Town or City

Name of Issuing Corporation or Municipality

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DATE OF ISSUE

November 21, 2001

Day

DATE EFFECTIVE

December 21, 2001 ssouri Public

ISSUED BY

R. L. Sherwin,

Assistant Vice President, 720 Olive St., St. Louis, MO 6FILED DEC 01 2001

01-629

Name of Officer

Title

Address

P.S.C. MO. No. 5 Consolidated, Eighth Revised Sheet No. \_\_\_\_\_ R-2

CANCELLING P.S.C. MO. No. 5 Consolidated, Seventh Revised Sheet No. R-2

Laclede Gas Company
Name of Larving Corporation or Municipality Refer to Sheet No. R-1 Community, Town or City

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DATE EFFECTIVE ... Booth DATE OF ISSUE Senior Vice President, 720 Olive Street, OCT. 2161998 MO 63101 ISSUED BY ...

CANCELLING P.S.C. MO. No. 5 Consolidated, Sixth Revised Sheet No. R-2

Laclede Gas Company Refer to Sheet No. R-1

Name of Laculag Corporation or Municipality Community, Town or City

Community, Town or City

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DATE OF 188UE May 14, 1997

DATE EFFECTIVE May 31, 1997

DATE EFFECTIVE May 31, 1997

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September 21, 1995
DATE EFFECTIVE September 22, 1995 August 18, 1995 DATE OF ISSUE

Kenneth J. Neises, Senior Vice President, 720 Olive, St. Louis, MO 63101 of officer

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CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-2 Laclede Gas Company Refer to Sheet No. R-1 ...................... Name of lesuing Corporation or Municipality Community, Town or City JUL 26 1995 TABLE OF CONTENTS MISSOURI Public Service Commission Beginning Rule Sheet Number No. Definitions . . . . R-31. R- 4 Applications R- 5 R- 5 Rate Changes Deposits . . . R- 5 Rendering and Payment of Bills . R- 6 Adjustment for Heat Content . . . . . BY R- 7 7. R- 7 9. R- 8 10. Meter Tests and Billing Adjustments . . . R-8 11. R-10 Customer's Liability . . . . . . . . . R-10 12. 13. R-12 14. R-12 15. R-13 R-14 17. R-15 18. R-15 19. Extension of Distribution Facilities . . . . . . . . . . . . . R-15 20. Limitations Upon Company's Obligation to Supply R-20 21. R-24 22. R-26 R-26 24. R-27 R-29 26. Settlement Agreement and Extension Agreement. . . . . . . R-31 27. R-32 Interim Variance from Requirements of 4CSR 240-10.030(19) . R-37 riLED

MO. PUBLIC SERVICE COMM 1995 31, July DATE EFFECTIVE ..... DATE OF ISSU

Vice President, 720 Olive Street, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-2

CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-2

Por Refer to Deft NA RD Laclede Gas Company
Name of Leving Corporation or Municipality

RULES AND REGULATIONS OCT 7.1994

# MO. PUBLIC SERVICE COMM.

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Deve f Jr., Vice President, 720 Olive, St. Louis, MO 63101

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DATE OF ISSUE October 7, 1994

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P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-2

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-2

Laclede Gas Company Refer to Sheet No. R-1

Name of Leading Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

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DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

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ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63103

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-2 CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No.

Laclede Gas Company

For Refer to Sheet No. R-1

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DATE OF ISSUE ... July 11 ISSUED BY ...D. L. Godiner, Vice President, 720 Olive Street, St. Louis, MO 63101 P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-2

# Cancelling All Previous Schedules.

Laclede Gas Company For Refer To Sheet No. R-1
Name of Leaving Corporation of Municipality Community, Town or City

RULES AND REGULATIONS

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Public Service Commission
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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

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#### P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-3 CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-3

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

#### RULES AND REGULATIONS

#### **Definitions**

Bill. A written demand for payment for service and the taxes and franchise fees related to it. Such bill may be in electronic form if agreed to by the customer and the Company.

Billing Period. A normal usage period of not less than twenty-six (26) nor more than thirty-five (35) days, except for initial, corrected or final bills.

Commission. The Public Service Commission of the State of Missouri.

Company. The word "Company" as used herein means the Laclede Gas Company acting through its duly authorized officers, employees, or other agents within the scope of their regular duties.

Complaint. An informal or formal complaint under 4 CSR 240-2.070.

Customer. A person or legal entity responsible for payment for gas service at any single specified location except one denoted as a guarantor.

Credit Rating. A score, grade, or value received from a nationally known commercial credit source that uses data from a credit history model developed for the purpose of grading or ranking credit report data.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the changing of any facilities to meet customer's requirements and including all mains, service pipe, pressure regulators, and

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Cycle Billing. A system which results in the rendition of bills to various customers on different days of a month.

Delinquent Charge. A charge remaining unpaid by a customer after the delinquent date.

DATE OF ISSUE

August 31, 2005 Day

DATE EFFECTIVE

October 1, 2005

Month Day Year

ISSUED BY

K. J. Neises,

Month

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101



## P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-3 CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-3

Laclede Gas Company Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1 Community, Town or City Missouri Public

RULES AND REGULATIONS

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Service Commission

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Missouri Public GE-2002-1159

FILED JUL 2 7 2002

Service Commission

DATE OF ISSUE

June 26, 2002 Day

DATE EFFECTIVE

July 27, 2002

Year

ISSUED BY

K. J. Neises,

Month

Executive Vice President,

720 Olive St.,

St. Louis, MO 63101

Name of Officer

Title

Address

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.

CANCELLING P.S.C. MO. No 5 Consolidated, First Revised Sheet No. R-3

Laclede Gas Company

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Name of laming Corporation or Municipality

MO. PUBLIC SERVICE COMM.

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Public Service Commission

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Vice President, 720 Olive, St. Louis, MO 63101

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Refer to Sheet No. R-1 Community, form or Cit EB-1-0-1993

#### 1. Definitions

Company. The word "Company" as used herein means the Laclede Gas Company acting through its duly authorized officers, employees, or other agents within the scope of their regular duties.

Customer. Any individual, firm, partnership, association, corporation, municipality, governmental agency, or similar organization supplied with gas service by the Company at any single specified location.

Residential Customer. A customer who purchases gas service for domestic use, including gas service provided to a single family dwelling or to a single meter serving a multiple family dwelling consisting of four (4) or fewer single family dwelling units, regardless of whether the customer is the ultimate consumer of the gas service. In addition, a customer who purchases gas service for such a dwelling while the dwelling is vacant shall be classified as a Residential Customer. This definition is intended to satisfy the provisions of Section 144.030 (23) RSMo, by establishing and maintaining a system and rate classification of "residential" to cause sales to residential customers under any of the Company's rate schedules to be considered as sales made for domestic use and thus exempt from sales tax.

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated,

and maintained by the Company but does not include "gas service pipes."

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Gas Service Facilities. The facilities joining the gas main to the point of delivery. The facilities include:

- (a) Gas Service Pipe
- (b) Gas Meter
- (c) Gas Regulator

Gas Service Pipe. The piping including values and the inlet of the cas meta-Econolis joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

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DATE OF ISSUE

February 17, 1993

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March 2MO1993LIC SERVICE COMM,

. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

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For..... Refer to Sheet No. R-1 Community, Town or City

RULES AND REGULATIONS

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a. Gas Service Pipe

b. Gas Meter

c. Gas Regulator

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**Public Service Commission** 

Gas Service Pipe. The piping including valves and fittingsour joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

· Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

December 17, 1980 DATE OF ISSUEmunth duy

December 23, 1980 DATE EFFECTIVE ....

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Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101 Address

## P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-3-a CANCELLING Original Sheet No. R-3-a

Laclede Gas Company Name of Issuing Corporation or Municipality

Refer to Sheet No. Rivissouri Public

Community, Town or City

**RULES AND REGULATIONS** 

#### Definitions (Continued)

Service Commission

Delinquent Date. The date stated on a bill, which shall be at least twenty-one (21) days for a residential customer, and at least fifteen (15) days for a nonresidential customer, from the rendition of the bill by the Company, or the extended payment date, if applicable, unless otherwise stated in the specific tariff sheet(s) under which gas service is provided.

Deposit. A money advance to the Company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance.

Discontinuance of Service or Discontinuance. A cessation of service not requested by a customer.

Due Date. The date stated on a bill when the charge is considered due and payable.

E-bill. A bill delivered electronically to the customer, or to a web site selected by the customer, that can be viewed on a computer screen.

Estimated Bill. A charge for utility service which is not based on an actual reading of the meter or other registering device by an authorized Company representative.

Extended Payment Date Program. The plan offered at the Company's option in which the delinquent date for the charges stated on a bill for an enrolled residential customer shall occur seven calendar days after the delinquent date for non-enrolled residential customers, provided that such extended date shall not be less than two work days prior to the next scheduled billing date. Such extended date shall not apply if the customer's bill includes a notice of discontinuance of service. Enrollment requires written application including certification that the customer or the spouse of the customer is a Social Security benefit recipient, and including authorization for the Company to verify that Social Security benefits are received.

Extension Agreement. A verbal agreement between the Company and the customer extending payment for fifteen (15) days or less.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated, and maintained by the Company but does not include "gas service pipes."

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

DATE OF ISSUE

June 26, 2002

Month

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ISSUED ANCELLED K.J. Neises,

Executive Vice President,

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## Definitions (Continued)

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date of 16	October 7, 1994  South May  Cleveld No. 8  Gerald T. McNeive, J.	Teue Q	Public <sup>®</sup>	ANSSOUR! 1994 Service Contimiss	017***
ISSUED BY	Gerald T. McNeive, J.	r., Vice President,	720 Olive, 9	St. Louis, MO	63101
moon pr	name of officer	변설e		address	

## P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-3-b CANCELLING Original Sheet No. R-3-b

Laclede Gas Company Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1 Missouri Public

#### **RULES AND REGULATIONS**

**RECD JUN 2 6 2002** 

#### Definitions (Continued)

Service Commission

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

Gas Service Facilities. The facilities joining the gas main to the point of delivery. The facilities include:

- (a) Gas Service Pipe
- Gas Meter (b)
- (c) Gas Regulator

Gas Service Pipe. The piping including valves and fittings joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Guarantee. A written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular customer.

In Dispute. Any matter regarding a charge or service which is the subject of an unresolved inquiry.

Late Payment Charge. An assessment on a delinquent charge in accordance with a utility tariff on file with the commission and in addition to the delinquent charge.

<u>Point of Delivery</u>. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet.

Purchased Gas Adjustment Clause. The adjustment procedure approved by the commission to recognize variations in the cost of purchased gas.

Rendition of a Bill. The mailing, hand delivery or electronic posting or delivery of a bill by the Company to a customer. The Company shall be required to render a bill through only one of the foregoing methods

Residential Customer. A customer who purchases gas service for domestic use, including gas service provided to a single family dwelling or to a single meter serving a multiple family dwelling consisting of four (4) or fewer single family dwelling units, regardless of whether the customer is the ultimate consumer of the gas service. In addition, a customer who purchases gas service for such a dwelling while the dwelling is vacant shall be classified as a Residential Customer. This definition is intended to satisfy the provisions of Section 144.030 (23) RSMo, by establishing and maintaining a system and rate classification of "residential" to cause sales to residential customers under any of the Company's rate schedules to be considered as sales made for domestic use and thus exempt from sales tax.

DATE OF ISSUE

June 26, 2002

July 27, 2002 Fil

St. Louis Was 100 mmission

Month

ISSUED BUCKLED K.J. Neises, Executive Vice President,

720 Olive St., Address

Missouri Public Name of Officer Service Commission GR-2017-0215; YG-2018-0117

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Laclede	Gas	Company
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JUL 27 2002 Brefer to Sheet No. R-1

Name of Landing Corporation or Municipality Commission Commission Commission Town of Sign

RULES AND REGULATIONS

#### Definitions (Continued)

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

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DATE OF I	October 7, 1	994	DATE BY	ECTIVE	November 7,	1994
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ISSUED BY	Lerald in Monet	e, Jr., Vice	President,	720 Oli∜t	plicservice C	ommissio01
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P.S.C.	MO.	No.	5	Consolidated,	Third	Revised	Sheet	No.	R-4	
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CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-4

Name of Issuing Corporation or Municipality	Community, Town of City 1 A 1997
Laclede Gas Company	Refer to Sheet No. R-1

Public Service Commission

#### Definitions (Continued)

Residential Service. The provision of or use of a utility service to/by a residential customer.

Seasonally Billed Customer. A residential customer billed on a seasonal basis in accordance with a utility tariff on file with the commission.

Settlement Agreement. An agreement between a customer and the Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.

Termination of Service or Termination. A cessation of service requested by a customer.

Utility Charges. The rates for utility service and other charges authorized by the commission as an integral part of utility service.

#### General

Company shall furnish service under its Rate Schedules and these Standard Rules and Regulations as authorized by Public Service Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts. Because Commission jurisdiction constitutes a legislative recognition that the public interest in proper regulation of public utilities transcends municipal or county lines, and that a centralized control must be entrusted to an agency whose continually developing expertise will assure uniformly safe, proper and adequate service by the Company, no regulations or ordinances of local governments shall be permitted to impose any requirements on the Company's provision of natural gas service (excepting local permit requirements for excavation and restoration of public rights-of-way, and except in specific instances where the providing of such service will itself cause a substantial and direct threat of injury to persons or property), which are different from or in addition to such Standard Rules and Regulations and the Commission's regulations, unless such requirements are approved by the Commission for uniform application throughout the Company's service area.

DATE OF ISSUE July 11, 1997

DATE EFFECTIVE August 14, 1997 (500 G)

SSUED BYCK AND Neises, Senior Vice President, 720 Olive Street, St. Louis No 63101

April 19, 2018 Missouri Public

Service Commission GR-2017-0215; YG-2018-0117 P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-4

# CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-4 CANCELLED RECEIVED

Laclede Gas Company	. <del>110</del> 07	Refer to Sheet	N <b>7.1594</b>
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ROLLES MODERATE COMM. MO: PUBLIC SERVICE COMM.

#### Definitions (Continued)

Residential Service. The provision of or use of a utility service to/by a residential customer.

Seasonally Billed Customer. A residential customer billed on a seasonal basis in accordance with a utility tariff on file with the commission.

Settlement Agreement. An agreement between a customer and the Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.

Termination of Service or Termination. A cessation of service requested by a customer.

Utility Charges. The rates for utility service and other charges authorized by the commission as an integral part of utility service.

#### 2. General

Company shall furnish service under its Rate Schedules and these Standard Rules and Regulations as authorized by Public Service Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

NOV \_ 7 1994

DATE OF ISSUE October 7, 1994

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P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-4

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-4

Laclede Gas Company

Pefer to Sheet No. R-1

Kame of lessing Corporation on Municipality

Definitions (Continued)

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet.

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the changing facilities to meet customer's requirements and including all mains, service pipe, pressure regulators, and meters.

#### 2. General

DATE OF ISSUE

Company shall furnish service under its Rate Schedules and its Commission Standard Rules and Regulations as authorized by Public Service ISSOURI Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas, and shall continue thereafter until cancelled by either party.

MAR 211993

February 17, 1993

day year

March

Neises, Vice President, 720 Olive St., St. Louis, MO 63101 

P.S.C. MO. No. 5 Consolidated, Original SHEET No. - R-4

Cancelling All Previous Schedules.

Laclede Gas Company	V	Refer	to	Sheet	No.	R-1	
Name of leaving Corporation or Municipality	For	Company	illy.	Town or Ch	 . y	• • • • • • •	• • • •

RULES AND REGULATIONS

## 1. Definitions (Continued)

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet.

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the changing of any facilities to meet customer's requirements and includ- ing all mains, service pipe, pressure regulators, and meters.

## 2. General.

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These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

Munth day year

R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-4-a	P.S.C.	MO.	No.	5 Consolidated.	Original Sheet No.	R-4-a	
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#### CANCELLING All Previous Schedules

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Laclede Gas Company	For Refer to Sheet No. R-1  Community, Town or 14 1991
Name of Issuing Corporation or Municipality	Community, Town or other 4 1331
RULES AND R	ECULATIONS MISSOURI Public Service Commission

#### 2. General (Continued)

Service Commission GR-2017-0215; YG-2018-0117

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

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DATE OF ISSUE July 11, month	1997	DATE EFFECTIV	🔁 August 14	1, 1997	
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Tif. Files	us)				
ISSUED BY 9 2010 Neises	Senior Vice Pres	ident, 720 Olive	Street, St.	. Louis,	MO 6310
Missouri Public	officer	tite		address	

## P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-5 CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-5

Laclede Gas Company Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1

Community, Town or City

#### **RULES AND REGULATIONS**

#### **Applications**

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the differences in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

#### 4. Rate Changes

The customer shall agree to notify Company promptly in writing of any material changes in his installation or load condition. Upon such notification, Company will assist in determining if a change in rate schedules is appropriate or required. Not more than one optional change in rate schedules will be made within any twelve-month period unless the customer experienced a substantial change in the equipment in which the gas is used.

#### 5. <u>Deposits</u>

#### Residential

- (1) The Company may require a deposit or other guarantee as a condition of new residential service if -
  - (A) The customer has outstanding with a utility providing the same type of service, an unpaid bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute;
  - (B) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years;

DATE OF ISSUE

August 31, 2005

DATE EFFECTIVE

October 1, 2005

Month Day

Address

ISSUED BY

K. J. Nelses.

Month

Executive Vice President,

720 Olive St.,

Year St. Louis, MO 63101



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P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet CANCELLED

Laclede Gas Company	Po.		Refer	to	Sheet No	R	-1
Name of lesuing Corporation or Municipality	OCTO	1 2005	Conuscu	ity.	Towk & City	7.15	194

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#### З. Applications

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  - (A) The customer has outstanding with a utility providing the same type of service, an unpaid bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute;
  - The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the custome premises within the last five (5) years; or

DATE OF ISSUE October 7, 1994	DATE EFFECTIVE	November 7, 1994
Sucoli & M. New J Gerald T. McNeive, Jr., Vice P	,	MISSOURI
ISSUED BY Gerald T. McNeive, Jr., Vice P	resident, 720 Olive,	Public Service Certificsion
BATTA OF OFFICER	1991.6	2 A Avenue

Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5

Laclede Gas Company Name of lesuing Corporation or Municipality

Refer to Sheet R-1 For ......

Community, Town

RULES AND REGULATIONS

#### З. Applications

MO. PUBLIC SERVICE COMM.

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the differences in charge under different rates applicable to the same CELLED class of service. Company may require that the application or NOV 7 1994 PAR. STR-5 contract for service be in writing.

#### 4. Rate Changes

The customer shall agree to notify Company promptly in writing commission any material changes in his installation or load condition. Upon/sesour notification, Company will assist in determining if a change in rate schedules is appropriate or required. Not more than one optional change in rate schedules will be made within any twelve-month period unless the customer experienced a substantial change in the equipment in which the gas is used.

#### 5. Deposits

The Company may require a deposit or suitable guarantee from any customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill with a minimum of \$5.00. Interest shall be paid on such deposits at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually, provided that the interest rate paid by Laclede from the effective date of the rates established in Case No. GR-94-220 to the end of calendar year 1994 shall be equal to the prime banklending rate plus one percentage point as published in The Wall \$4 Journal on August 31, 1994. Deposits and accrued interest, or release

SEP - 1 1994

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August 24, 1994 DATE OF ISSUE ..

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day year

September பிட்ட நிறையும் Commission DATE EFFECTIVE...

Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-5

Cancelling All Previous Schedules.

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For Refer to Sheet No. R-1

RULES AND REGULATIONS

## Applications.

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the ELLED difference in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

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#### Deposits.

The Company may require a deposit or suitable guarantee from any customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill with a minimum of \$5.00. Interest shall be paid on such deposits at a rate of 9% per annum compounded annually. Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid

78-38

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

R. C. Jaudes, Senior Vice President 720 Olive St , St. Louis, Mo. 63101

### P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-5-a CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-5-a

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality		Community, Town or City

### RULES AND REGULATIONS

#### Deposits (Continued) 5.

### Residential

(C) The customer's Equifax Advanced Energy Risk Score (EAER Score) is 724 or below. Those customers without an EAER Score will not be assessed a deposit under this subsection. Such credit scoring criteria is being implemented on an experimental basis:

or

- (D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.
- The Company may require a deposit or guarantee as a condition of continuing or re-(2)establishing residential service if -
  - (A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;
  - (B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or
  - (C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.
- Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

DATE OF ISSUE

July 20, 2007

Month Day

DATE EFFECTIVE

August 20, 2007 Day

August 1, 2007

ISSUED BY

K.J. Neises. Executive Vice President,

St. Louis, MO 63101

Title

720 Olive St.,

Address

GR-2017-0215; YG-2018-0117

## P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-5-a CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-5-a

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality		Community, Town or City

### **RULES AND REGULATIONS**

### 5. Deposits (Continued)

### Residential

- (C) The customer is unable to establish a credit rating that is acceptable to the Company, or, if the Company does not utilize credit ratings, the customer is unable to meet these standards:
  - 1. Owns or is purchasing a home; and
  - 2. Is and has been regularly employed on a full-time basis for at least one (1) year; or
  - 3. Has an adequate regular source of income; or
  - 4. Can provide adequate credit references from a commercial credit source;

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- (D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.
- (2) The Company may require a deposit or guarantee as a condition of continuing or reestablishing residential service if
  - (A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;
  - (B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or
  - (C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.
- (3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

DATE OF ISSUE

August 31, 2005

DATE EFFECTIVE

October 1, 2005

Month Day

ISSUED BY

K.J. Nelses.

Month Day

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101



P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No	R-5-a
CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revise	ed Sheet No. <u>R-5-a</u>

Laclede Gas Company Por	Refer to Sheet No. R-1 Community, Town or City
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Deposits (Continued)

Residential

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(C) The customer is unable to establish an acceptable credit rating under these standards:

- Owns or is purchasing a home; and 1.
- Is and has been regularly employed on a full-time 2. basis for at least one (1) year; or
- Has an adequate regular source of income; or 3.
- 4. Can provide adequate credit references from a commercial credit source.

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- (D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.
- The Company may require a deposit or guarantee as a condition of continued residential service if--
  - (A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;
  - (B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or
  - (C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.
- (3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month per tolissouri Public

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ISSUED BY K.J. Neis	ses, Senior	Vice President,	720 Olive Street	St. Louis,	MO 63101
	name of officer	범니		address	******************************

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-5-a

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-a

Laclede Gas Company  Name of Leguing Corporation or Municipality	Refer to Sheet No. R-1 For

Deposits (Continued)

Residential

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(C) The customer is unable to establish an acceptable credit CANCELLED ng under these standards:

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Public Service Commission,

Owns or is purchasing a home;

2. Is and has been regularly employed on a full-time basis for at least one (1) year.

Has an adequate regular source of income; or Can provide adequate credit references from a commercial credit source.

- (D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.
- (2) The Company may require a deposit or guarantee as a condition of continued residential service if--
  - (A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;
  - (B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or
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- (3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period. SEP 1 1996

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DATE OF ISSUE August 28, 1996	DATE EFFECTIVE September 1	
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ISSUED BY K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5-a Laclede Gas Company Refer to Sheet No. R-1 Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

5. Deposits 7 1994

### Residential (Continued)

MO. PUBLIC SERVICE COMM.

The customer is unable to establish an acceptable credit rating under these standards:

> 1. Owns or is purchasing a home;

- Is and has been regularly employed on a full-time basis for at least one (1) year.
- Has an adequate regular source of income; or 3.
- 4. Can provide adequate credit references from a commercial credit source.

(2) The Company may require a deposit or guarantee as a condition of continued residential service if--

- (A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;
- (B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or
- (C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.
- (3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.
  - (4) A deposit shall be subject to the following terms:
  - (A) It shall not exceed two (2) times the highest utility charges actually incurred or estimated to be the customer during the most proximate twelve (12)-month

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DATE OF ISSUE

Vice President, 720 Olive, St. Louis, MU 63101

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P.S.C. MO. No. 5 Consolidated, Original Sheet No.

Cancelling All Previous Schedules.

Laclede	Gas	Comp	pany	
*****************				
Name of lesuing	Corpo	ration (	oz Municipe	Шtт

Refer to Sheet R-1 For ...... Community, Town or City

of guarantee, shall be refunded after the customer has established 1994 satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued WCECOMM. interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

SEP -1 1984

August 24, DATE OF ISSUE ..

ISSUED BY .....

September 1, MASSOURI 

Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

## P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-5-b CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-b

Laclede Gas Company	For	Refer to Sheet No. R-1
Iame of Issuing Corporation or Muhicipality	• ,	Community, Town or City
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### **RULES AND REGULATIONS**

### 5. Deposits (Continued)

### Residential

- (4) A deposit shall be subject to the following terms:
- (A) It shall not exceed four (4) times the average bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one sixth (1/6) of the estimated annual bill for utility charges at the requested service location;
- (B) It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;
- (C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;
- (D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;
- (E) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless the Company shows the

DATE OF ISSUE

August 31, 2005

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DATE EFFECTIVE

October 1, 2005

Month Day Yes

ISSUED BY

K.J. Neises.

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101



P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-b

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5-b

Laclede Gas Company	Refer to Sheet No. R-1
Name of lesuing Corporation or Municipality	Community, To THECEIVED
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Residential

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- (4): A deposit shall be subject to the following terms:
- (A) It shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is (1/6) of the estimated annual bill for utility charges at the requested service location;
  - (B) It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;
  - (C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;
  - (D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;

DATE OF 188UE August 28, 1996

DATE EFFECTIVE September 1, 1996

Month day year

K. J. Neises Senior Vice President 730 Olive St. St. Levie No. 63101

SSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

### **CANCELLING All Previous Schedules**

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community 1

For .....

5. Deposits

Residential (Continued)

MO. PUBLIC SERVICE COMM.

at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one sixth (1/6) of the estimated annual bill for utility charges at the requested service location;

- It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;
- (C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;
- (D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;
- (E) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless the Company shows the existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unles requested by the customer. The receipt shall contain following minimum information:

Nove**NDAt 77 1994** 1994 October 7 DATE OF ISSUE ... DATE EFFECTIVE ..... month McNeive, Jr., Vice President, 720 Olive, St. LoMSSOUP 3101 ISSUED BY Gerald T. Public Service Commission

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-c

Laclede Gas Company <b>Por</b> Refer	to Sheet No. R-1
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RULES AND REGULATIONS SOMMED COMMINISTED OF

5. Deposits (Continued)

**RECD OCT 1 6 1998** 

### Residential

existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information:

- 1. Name of customer;
- 2. Date of payment;
- Amount of payment;
- 4. Identifiable name, signature and title of the Company employee receiving payment; and
- 5. Statement of the terms and conditions governing the payment, retention and return of deposits;
- (F) The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;
- (G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and
- (H) A customer required to make a deposit under subsection
  (2) (A) or (C) of this rule may pay the deposit in installments
  unless the Company can show a likelihood that the customer does not intend to pay for the service.
- (5) In lieu of a deposit, the Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- (6) A guarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months.

  Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

  Payment of a disputed bill shall be satisfactory if made within ten (19) billing days of resolution or withdrawal of the dispute.

DATE OF ISSUE October 15, 1998

DATE EFFECTIVE DOOR day year

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CANCELLEK. J. Neises, Senior Vice President, 720 Olive Street, St. Iouis, MO 6310

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Missouri Public Service Commission GR-2017-0215; YG-2018-0117 P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-c CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5-c

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Refer to Sheet No. R-1 Community, Tomber (1)

RULES AND REGULATIONS

Deposits (Continued)

Residential

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OCT 27 1998

existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following MANCELLED information:

- Name of customer;
- Date of payment;
- 3.

Company employee receiving payment Public Service Commission Statement of the terms and 4.

payment, retention and return of deposits;

- The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;
- (G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and
- (H) A customer required to make a deposit may pay the deposit in installments unless the Company can show a likelihood that the customer does not intend to pay for the service.
- (5) In lieu of a deposit, the Company may accept a written quarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- (6) A quarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upda ED which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10)

  SEP 1 1996 days of resolution or withdrawal of the dispute.

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August 28, 1996 DATE OF ISSUE ..

September 1, 1996

ses, Senior Vice President, 720 Olive St., St. Louis, MO 63101

### CANCELLING All Previous Schedules

Laclede Gas Company	Por Refer to heer NATIO
Name of Issuing Cornoration or Municipality	Community, Town or City

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5. Deposits

MO. PUBLIC SERVICE COMM.

Residential (Continued)

- Name of customer;
- Date of payment;
- Amount of payment;
- 4. Identifiable name, signature and title of the Company employee receiving payment; and
- 5. Statement of the terms and conditions governing the payment, retention and return of deposits;
- (F) The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;
- (G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and
- (H) A customer required to make a deposit may pay the deposit in installments unless the Company can show a likelihood that the customer does not intend to pay for the service.
- (5) In lieu of a deposit, the Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- (6) A guarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute

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Gerald T. McNeive, Jr., V.	ice President, 720 01i	ve, St. Louis, MO 63101
name of officer	선선은	address

### P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-d CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5-d

Laclede Gas Co	mpany

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

### RULES AND REGULATIONS

### Deposits (Continued)

### Non-Residential

The Company may require a deposit or suitable guarantee from any nonresidential customer to assure prompt payment of bills as they mature, not to exceed an estimated amount equivalent to four (4) times the average bill for the service location. Interest shall be paid on such deposits at the rate specified below.

Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

### Interest Rate

Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually.

DATE OF ISSUE

August 31, 2005 Day

DATE EFFECTIVE

October 1, 2005

Month Day Year

Address

**ISSUED BY** 

K. J. Neises.

Month

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101



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### **CANCELLING All Previous Schedules**

Lac1ede	Gas	Company	
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Name of Issuing Corporation or Municipality

Refer to

rules and regulations OCT 7 1994

#### 5. Deposits (Continued)

MO. PUBLIC SERVICE COMM.

### Non-Residential

The Company may require a deposit or suitable guarantee from any non-residential customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill. Interest shall be paid on such deposits at the rate specified below.

Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

### Interest Rate

Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually, provided that the interest rate paid by Laclede from the effective date of the rates established in Case No. GR-94-220 to the end of calendar year 1994 shall be equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal on August 31, 1994.

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McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101 Htle

## P.S.C. MO. No. 5 Consolidated, Sixth Revised Sheet No. R-6 CANCELLING P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-6

Laclede Gas Company

	For	Refer to Sheet No. R-1
***************************************		***************************************
Name of Issuing Corporation or Municipality		Community, Town or City

### **RULES AND REGULATIONS**

### 6. Rendering and Payment of Bills

### A. General

- (1) The Company shall normally render a bill for each billing period to every customer in accordance with its tariff. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.
- (2) Each bill rendered by the Company shall be computed on the actual usage during the billing period except as follows:
  - (A) The Company may render a bill based on estimated usage: (i) when extreme weather conditions, emergencies, labor agreement or work stoppages prevent actual meter readings; (ii) when the Company is unable to obtain a meter reading for reasons beyond the utility's reasonable control, including an inability to access the customer's premises as necessary. If the Company is unable to obtain an actual meter reading for the reasons stated under (ii) above, where necessary, it shall undertake reasonable alternatives to obtain a customer reading of the meter, for example mailing or leaving postpaid, preaddressed postcards upon which the customer may note the reading unless the customer requests otherwise; (iii) when the Company does not obtain an accurate or correct meter reading due to equipment or mechanical failure, when the Company could not reasonably detect such failure given variability in usage at that customer location; (iv) when the Company is unable to accurately obtain a meter reading due to human or billing system error; (v) when the utility does not obtain an accurate or correct meter reading due to equipment or mechanical failure, including a remote meter reading device's failure to transmit a reliable reading; and (vi) when the Company does not obtain an accurate or correct meter reading due to failure to detect and verify usage at the customer's location, i.e. vacant with usage.
  - (B) The Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods or one year, whichever is less, except under conditions described in paragraph 2(A)(i)-(iii) of this rule.
  - (C) Under no circumstances shall the Company render a bill based on estimated usage as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual meter reading.
    - (D) When the Company renders an estimated bill in accordance with these rules, it shall—
    - 1. Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading;
      - 2. Clearly and conspicuously note on the bill that it is based on estimated usage; and

DATE OF ISSUE	July 21, 2015	DATE EFFECTIVE	September 8, 2015	
	Month Day Year		Month Day Year	
ISSUED BY	•	airs, Corp. Comm. & Mkt., 700	Market St., St. Louis, MO 63101	
•	Name of Officer T	itle	Address	•••••

P.S.C. MO. No. 5 Consolidated	l, Fifth Revised	Sheet No.	R-6	
CANCELLING P.S.C. MO. No.	5 Consolidated,	Fourth Revised	Sheet No.	R-6

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Laclede Gas Company	Por Refer to Sheet No. R-1
Name of lesuing Corporation or Municipality	Community, Town or City
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RULĖS AND REGULATIONS

Rendering and Payment of Bills 6.

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A. General MISSOURI

- (1) The Company shall normally render a bill for each billing period to every customer in accordance with its tariff. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.
- (2) Each bill rendered by the Company shall be computed on the actual usage during the billing period except as follows:
  - (A) The Company may render a bill based on estimated usage: (i) when extreme weather conditions, emergencies, labor agreement or work stoppages prevent actual meter readings; and (ii) when the Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If the Company is unable to obtain an actual meter reading for the reasons stated under (ii) above, where practicable, it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, pre-addressed postcards upon which the customer may note the reading unless the customer requests otherwise.
  - (B) The Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods, except under conditions described above.
  - (C) Under no circumstances shall the Company render a bill based on estimated usage as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual meter reading.
  - (D) When the Company renders an estimated bill in accordance with these rules, it shall--
    - Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading;
    - Clearly and conspicuously note on the bir introcein is based on estimated usage; and

Service Commission JG-2016-0018

CANCELLED September 8, 2015

Missouri Public

DATE OF ISSUE

September 1, 1996

Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C.	MO. No. 5 Consolidated, Fourth	n Revised Sheet No.	R-6
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Α.	General		
payal bill any ( as u	(1) The Company shall normally od to every customer in accordant ble on or before the due date stwill not entitle the customer to charge for nonpayment within the sed herein and in the rates is his proximately thirty days.  (2) (A) The Company may rended (i) when extreme weather condition or work stoppages prevent actual Company is unable to obtain according the meter unnecessarily difficut obtain an actual meter reading above, where practicable, it shalternatives to obtain a custom mailing or leaving postpaid, procustomer may note the reading upotherwise.	ated thereon. Failur to any discount or to time specified. The sereby defined to be the area bill based on estaions, emergencies, land meter readings; and sess to the customer's area or when the customer's for the reasons state all undertake reasons are reading of the meter-addressed postcards	Bills are e to receive a the omission of word "month" he elapsed time  imated usage: bor agreement (ii) when the premises for r makes reading s unable to d under (ii) ble er, such as upon which the
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3. Use customer-supplied readings, whenever possible, to determine usage.

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is based on estimated usage; and

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188UED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-6

Laclede Gas Company  Name of Leving Corporation or Municipality	Refer to Sheet R-1 ForCommunity, Town or City

RULES AND REGULATIONS

Rendering and Payment of Bills.

AUG 25 1994

General.

Bills based on meter readings will be determine Opp The SERVICE COMM Company on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word ED "month" as used herein and in the rates is hereby define Alte be the elapsed time of approximately thirty days.

в. Modification of Questionable Meter Readings.

NOV 7 1994 Any modification of a questionable actual meter reading device reading requires supervisory approval and is subject the public MISSORI

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification. A notice is to be attached to the bill informing the customer that the bill is estimated and does not reflect an actual meter reading.

A third modification within a twelve-month period cannot be In cases which would otherwise indicate a third modification, the meter and/or reading device should be scheduled for prompt replacement. Billing is to be suspended for up\_t days due to such replacement. If the equipment cannot be within such 15 days, a letter is to be mailed, indicating that. further bills will be estimated until the equipment is replaced. A maximum of 2 additional estimated bills are allowed before p 1 1994 replacement.

DATE OF ISSUE August 24, 1994

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P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-6

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-6

Laclede Gas Company Por Refer to Sheet No. R-1

Name of leaving Corporation or Municipality Community, Town or City

5. Deposits (Continued).

bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

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6. Rendering and Payment of Bills.

A. General.

Bills based on meter readings will be determined the Chamission Company on a monthly basis and rendered to the customes (Monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

B. Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or device reading requires supervisory approval and is subject to the following requirements:

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification: A notice is to

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DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

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Name of Issuing Corporation or Municipality

Refer to Sheet No. RECEMED.

RULES & REGULATIONS

Deposits (Continued). 5.

**Public Service Commission** 

bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

Rendering and Payment of Bills. 6.

> Bills based on meter readings will be determined by the Company on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

Adjustment for Heat Content.

(1)

- The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.
- The number of therms of gas used by the customer in each cycle billing month shall be determined by multiplying the metered consumption of that customer by the average heating value determined in accordance with paragraph (1) hereof and dividing such product by 100,000.

Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

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AUG 1 1990 Public Service Commission

DATE OF ISSUE

DATE EFFECTIVE ....

Godiner, Vice President, 720 Olive Street, St. Louis, MO 63101 ISSUED BY ......

P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-6

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Insuling Corporation or Municipality

For Refer to Sheet No. R-1

### RULES AND REGULATIONS

### Deposits (Continued).

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bills shall not affect Gompany's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

6. Rendering and Payment of Bills.

Bills based on meter readings will be determined by the Company on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

7. Adjustment for Heat Content.

(1) The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.

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(2) The number of therms of gas used by the customer in each AUG 1 1990 cycle billing month shall be determined by multiplying the metered consumption that the customer by the average heating value determined in accordance with paragraph (1) hereof and public Service Commission such product by 100,000.

MISSOURI
8. Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer's premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

Minth day year month day year

SSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, MO 63101

### P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-6-a CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-6-a

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality		Community, Town or City

### RULES AND REGULATIONS

#### Rendering and Payment of Bills (Continued) 6.

- Use customer-supplied readings, whenever viable, (i.e., in line with prior usage) to determine usage.
- When the Company underestimates a residential customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.
- If the Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, the Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage and that the customer may read and report gas usage to the Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. The Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. The Company shall offer appointments for meter readings on Saturday or prior to 9:00 p.m. on weekdays. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.
- If a customer fails to report usage to the Company, the Company shall obtain a meter reading at least annually. The Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to 4 CSR 240-13.050.
- Notwithstanding section (2) of this rule, the Company may bill its customers in accordance with equal payment billing programs at the election of the utility customer, provided the equal payment billing program has been previously approved by the commission.
- The Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If the Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

DATE OF ISSUE

July 21, 2015 Day

Year

DATE EFFECTIVE .....

September 8, 2015

FILED Missouri Public

ISSUED CANCELLED L. Craig Dowdy, Sr. VP, Ext. Affairs, Corp. Comm. & Mkt., 700 Market St., St. Louis, MO 63101 Missouri Public Service Commission

Service Commission

Address

JG-2016-0018

Month

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-6-a

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-6-a

Laclede Gas Company	For
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Rendering and Payment of Bills (Continued)

MISSOURI
Public Service Commission

- 3. Use customer-supplied readings, whenever possible, to determine usage.
- (E) When the Company underestimates a residential customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.
- (3) If the Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, the Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage and that the customer may read and report gas usage to the Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. The Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. The Company shall offer appointments for meter readings on Saturday or prior to 9:00 p.m. on weekdays. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.
- (4) If a customer fails to report usage to the Company, the Company shall obtain a meter reading at least annually. The Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to 4 CSR 240-13.050.
- (5) Notwithstanding section (2) of this rule, the Company may bill its customers in accordance with equal payment billing programs at the election of the utility customer, provided the equal payment billing program has been previously approved by the commission.
- (6) The Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If the Company changes a meter reading route of schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the last one cycle.

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SSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

### CANCELLING All Previous Schedules

Laclede Gas Company	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality	Community, Town or Gay

'RULES' AND' REGULATIONS

#### 6. Rendering and Payment of Bills (Continued)

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October 7, 1994 DATE OF ISSUE

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President, 720 Olive, St. Louis, MO 63101

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### P.S.C. MO, No. 5 Consolidated, First Revised Sheet No. R-6-b CANCELLING Original Sheet No. R-6-b

Laclede Gas Company	_	Refer to Sheet No. R-1
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Name of Issuing Corporation or Municipality		Community, Town or City Missouri Publi

### RULES AND REGULATIONS

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#### Rendering and Payment of Bills (Continued) 6.

Service Commission

- (7) A monthly-billed residential customer shall have at least twenty-one (21) days from the rendition of the bill to pay the utility charges unless the customer is enrolled in the extended payment date program. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of the Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail or for remittances originated electronically is the date on which the Company receives the remittance. The Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.
- (8) The Company shall not assess an additional charge upon a customer by reason of the customer's failure to pay any balance due and owing prior to the delinquent date unless this additional charge has been approved by the commission as a part of the Company's rate tariffs.
  - (9) Every bill for residential utility service shall clearly state –
  - (A) The beginning and ending meter readings of the billing period and the dates of these readings;
  - (B) The date when the bill will be considered due and the date when it will be delinquent, if different;
  - (C) Any previous balance which states the balance due for utility charges separate from charges for services not subject to commission jurisdiction;
  - (D) The amount due for the most recent billing period for gas usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to commission jurisdiction;
    - The amount due for other authorized charges;

The total amount due;

Micoouri Public GE-2002-1/59 FILED JUL 27 2002

Service Commission

DATE OF ISSUE

June 26, 2002

DATE EFFECTIVE

July 27, 2002

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ISSUED CONVCELLED K.J. Neises,

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101

### CANCELLING All Previous Schedules

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Laclede Gas Company  Name of Issuing Corporation or Municipality	Refer to Sheet No. R-1
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      - (F) The total amount due;

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ISSUED BY Gerald T. McNeive, Jr., Vice Pres	sident, 720 Olive, St. Louis, MO 63101
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### P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-6-c CANCELLING Original Sheet No. R-6-c

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Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1 Mesouri Public

### RULES AND REGULATIONS

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Service Commission

#### 6. Rendering and Payment of Bills (Continued)

- The telephone number the customer may call from the customer's service location without incurring toll charges and the address of the Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this rule:
  - License, occupation, gross receipts, franchise and sales taxes; and (H)
  - (I) Purchased gas adjustment cost in total or cents per unit basis.
- (10) The Company shall render a separate billing for service provided at each address unless otherwise requested by the customer and agreed to by the Company.
- (11) During the billing period prior to any tariffed seasonal rate change, the Company shall notify each affected residential customer, on the bill, on a notice accompanying the bill or a website link referenced by an e-bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be effect.
- Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or device reading requires supervisory approval and is subject to the following requirements:

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

Micoouri Public GE-2002-1159 FILED JUL 27, 2002

Service Commission

DATE OF ISSUE

June 26, 2002

DATE EFFECTIVE

July 27, 2002

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ISSUED & MCELLED K.J. Neises,

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101

Month

P.S.C. MO. No. 5 Consolidated, Original Sheet No.

### CANCELLING All Previous Schedules

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Laclede Gas Company	Refer to Sheet No. R-1
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### 6. Rendering and Payment of Bills (Continued)

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Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

### **CANCELLING All Previous Schedules**

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### 6. Rendering and Payment of Bills (Continued)

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification. A notice is to be attached to the bill informing the customer that the bill is estimated and does not reflect an actual meter reading.

A third modification within a twelve-month period cannot be made. In cases which would otherwise indicate a third modification, the meter and/or reading device should be scheduled for prompt replacement. Billing is to be suspended for up to 15 days due to such replacement. If the equipment cannot be replaced within such 15 days, a letter is to be mailed, indicating that further bills will be estimated until the equipment is replaced. A maximum of 2 additional estimated bills are allowed before replacement.



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P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. \_

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-7

Name of lesuing Corporation or Municipality

Refer to Sheet R-1

Community, Town DEPARTITIES

RULES AND REGULATIONS

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6. Rendering and Payment of Bills (Continued).

> Partial Payments. c.

MO. PUBLIC SERVICE CONW.

The Company may include charges for special services and unregulated goods or services purchased by the customer together with utility charges on the same bill if the charges for special services and unregulated goods or services are designated clearly and separately from utility charges. If partial payment is made, the Company shall first credit all payments to the balance outstanding for gas charges before crediting a deposit. Partial payments will be applied to utility items until fully paid before any amount will be applied to special and/or unregulated items.

- 7. Adjustment for Heat Content.
  - The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.
  - (2) The number of therms of gas used by the customer in each cycle billing month shall be determined by multiplying the metered consumption of that customer by the average heating value determined in accordance with paragraph (1) hereof and dividing such product by 100,000.
- Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

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August 24, 1994 DATE OF ISSUE

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ISSUED BY 2018.

Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-7

Laclede Gas Company Refer to Sheet No. R-1 Name of Issuing Corporation or Municipality

6. Rendering and Payment of Bills (Continued). per principal multipa Connal.

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If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

DATE OF ISSUE

September 1, 1992 

Vice President, 720 Olive St., St. Louis, MO 63101

### Cancelling All Previous Schedules.

Laclede Gas Company	For Refer to Sheet No.
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RULES AND REGULATIONS

### 9. Resale.

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others.

### 10. Meter Tests.

Meters are the property of Company and shall be tested at reg-

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such that shall be made free of charge within a twelve-month period, and customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess of deficiency for a period equal to one half of the time elapsed since the previous meter test, but not to exceed 3 months. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

### 11. Piping and Equipment.

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company at the expense of the customer, or owner. Upon written request of the

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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo 63101

# CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-8

Laclede Gas Company Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality For Community, Town or City WAY 1 4 1997

RULES AND REGULATIONS MISSOURI

### 9. Resale

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others, except for gas supplied for use as a vehicular fuel.

### 10. Meter Tests and Billing Adjustments

### A. Meter Tests.

Meters are the property of Company and shall be subject to testing in accordance with the statistical sampling authorized by the Commission in Case No. GO-95-320 in which the Commission granted the Company a variance from the requirements of 4 CSR 240-10.030(19) relating to the removal, testing and inspection of gas meters.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(A) below. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

### B. Billing Adjustments.

(A) For all billing errors, the Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved as follows (except for as provided in (B), (C) and (D) of this rule) for:

DATE OF ISSUE May 14, 1997

DATE EFFECTIVE May 31, 1997 9 5 - 3 2 0

May 14, 1997

DATE EFFECTIVE Month Will dev Year May 31, 1997 9 5 - 3 2 0

SSUED SANCEKED, Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

Missouri Public Service Commission GR-2017-0215; YG-2018-0117

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Laclede Gas Company Name of Leaving Corporation or Musicipality

Refer to Sheet No. R

RULES AND REGULATIONS

9. Resale

MISSOURI Public Service Commission

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others, except for gas supplied for use as a vehicular fuel.

Meter Tests and Billing Adjustments 10.

Meter Tests.

Meters are the property of Company and shall be tested at regular intervals.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(A) below. No part of a minimum charge will be refunded.

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MO. PUBLIC SERVICE COMM.

1995 DATE OF ISSUE

DATE EFFECTIVE ..... October 18, 1995

enior Vice President. 720 Olive St., St. Louis, MO 63101

September 11.

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-8

Laclede Gas Company Refer to Sheet No.

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Meter Tests and Billing Adjustments

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Public Service Co Meters are the property of Company and shall be regular intervals. company at any time, upon the written or verbal request of a

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DATE OF ISSUE

DATE EFFECTIVE September 1, 1992

ice President, 720 Olive St., St. Louis, MO 63101

P. S. C. MO.	No.	5 Con	nsolidated, Second Revised Sheet No. R-	8
			Consolidated, First Revised 1200 1200	

Laclede Gas Company

Name of Issuing Corporation or Municipality

For Refer to Sheet No

JUN 28 1985

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RULES AND REGULATIONS

11. Piping and Equipment (Continued)

Public Service Commission

customer, or owner, Company will at its convenience make. replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

#### 12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph A(d) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to E discontinue service to a non-delinquent customer due solely to the delin-E mency of another customer.

When, during normal working hours, the Company is unable to regularly solutions to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter reading attachment. The attachment shall be installed upon agreeof the customer to pay \$35.00 of the initial installation costs. The ment of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain Athe property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading

Senior Vice President, 720 Olive Street, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No.

Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-8

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1

RULES AND REGULATIONS

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# 11. Piping and Equipment (Continued).

**MISSOURI** customer, or owner, Company will at its convenience make Stepaire tominission replacements of, or clear obstructions in lines of the and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

# 12. Customer's Liability.

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apor property; for reading meters and for the removal of Comthe customer.

When, during normal working hours, the Company is unable to RSHR-gregularly secure access to the customer's premises for the purpose of BY COMPANY THE METER readings, the Company may, when practical to do so, of MISSOumstall on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachament and the Company shall install same subject to the charge and conditions set outabove. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer Supon giving the notice required by paragraph A of Rule 14, unless and until the customer

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Public Service Commission

DATE OF ISSUE. September 29, 1983.... month

DATE EFFECTIVE October 8, 1983 day

Maudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101 ISSUED BY .K ... name of officer

shall contract for and permit the installation of a remoterreading

# Cancelling All Previous Schedules.

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RULES AND REGULATIONS

#### 11. Piping and Equipment (Continued)

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When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the pultiple COMMISSION obtaining meter readings, the Company may, when practical to do so, of Missouri install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$20.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachament and the Company shall install same subject to the charge and conditions set outabove. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote, reading

December 17, 1980 December 23, 1980 DATE OF ISSUES DATE EFFECTIVE.... *թ* Մաթեո dinum Senior Vice President 720 Olive St., St. Louis, MO 63101 name of officer title

P.S.C. MO. No. 5 Consolidated,	First Revised Sheet No	R-9
CANCELLING P.S.C. MO. No. 5	Consolidated, Original Shee	t No. R-9

Laclede Gas Company
Name of Insuing Corporation or Municipality

Refer to Sheet No. R-1

10. Meter Tests and Billing Adjustments (Continued).

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## Residential Customers:

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In the event of an overcharge: An adjustment shall be made for the entire period that the overcharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first. In the event of an undercharge: An adjustment shall be made for the entire period that the undercharge existed not to exceed twelve consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

### Customers Other Than Residential:

In the event of an <u>overcharge</u>: An adjustment shall be made for the entire period that the overcharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

In the event of an <u>undercharge</u>: An adjustment shall be made for the entire period that the undercharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

- (B) No billing adjustment will be made where the full amount of the adjustment is less than \$1.00.
- (C) Where, upon test, a meter error is found to be 2% or less, no billing adjustment will be made.
- (D) When evidence of tampering is found, or misrepresentations of the use of service by the Customer, the Company will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.

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SEP 1 1992 9 2 - 1 6 5 Public Service Commission

Missouri Public Service Commission GR-2017-0215; YG-2018-0117

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P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-9

# Cancelling All Previous Schedules.

Laclede Gas Company
Name of Immuing Componation or Municipality

For..... Refer to Sheet No. R-1.

RULES AND REGULATIONS

# 12. Customer's Liability (Continued).

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attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

# Tampering Prohibited.

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

# 14. Discontinuance of Service.

Company may discontinue its service to the customer for any one of the following reasons:

- A. Upon written notice, delivered at least 48 hours prior to discontinuance, or sent by first-class mail at least six (6) days prior to discontinuance for:
  - (a) Nonpayment of a delinquent account.

(b) Failure to post a security deposit or guarantee acceptable to the Company.

Failure to comply with the terms and conditions of a settlement agreement.

Refusal to grant access to the Company at reasonable times to equipment installed upon the premises of the customer for purposes of inspection, meter reading, maintenance or replacement.

(e) Misrepresentation of identity for the purpose of obtaining service.

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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

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CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-10

Laclede Gas Company Name of Leaving Corporation or Municipality	For
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RULĖS AND REGULATIONS AUG 28 1996

10. Meter Tests and Billing Adjustments (Continued).

MISSOURI Public Service Commission

(E) When the Customer has been undercharged, except as provided in (D) of this Rule, and a billing adjustment is made, the Customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.

## 11. Piping and Equipment

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company according to the charges set forth on Sheet No. 31.

Relocation charges may be waived by the Company under the following circumstances:

- a) Upon determination by the Company that relocation of Company-owned facilities is necessitated by a pre-existing condition, not attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed if the discovered condition is left uncorrected.
- b) Upon confirmation that relocation of Company-owned facilities is to be performed concurrent with an increase in the customer's annual gas consumption, and that the estimated revenue resulting from such increased consumption covers the cost of the relocated facilities, including a sufficient return on the investment in such facilities.

If, upon determination by the Company that relocation of Company owned-facilities is necessitated by previous action attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed, and the customer fails to agree to corrective measures at the customer's expense, the customer shall be subject to provisions 1 1996 contained in this tariff under Rules 13, 14, and 19.

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DATE OF ISSUE August 28, 1996

DATE EFFECTIVE September 1, 1996

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ISSUED BY 40,2008 Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No.

Laclede Gas Company

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Refer to Sheet No. R-1

......RULES AND REGULATIONS

10. Meter Tests and Billing Adjustments (Continued).

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Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

DATE OF ISSUE August 21, 1992

Neises, Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-10 Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-10

RULES AND REGULATIONS

Laclede Gas Company Name of Issuing Corporation or Municipality For Refer to Sheet No. R-1

# 14. Discontinuance of Service (Continued).

SEP 29 1983

B. Without Notice:

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- (a) Because of a dangerous condition on the customer commission premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of service.

## 15. Reconnection of Service.

A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

ISSOURI (c)

(a) The violation of the rules and regulations must be corrected.

(b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.

A satisfactory guarantee of payment of all future bills shall be furnished.

(d) Any dangerous condition must be corrected.

(e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid. OCT - 8 1983

When reconnection of service is requested by the same tomer on the same premises within 12 months Walter green ha

DATE OF ISSUE September 29, 1983.....

DATE EFFECTIVE October 8, 1983

C/ Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101 ISSUED BY .. R. name of officer

P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-10

Cancelling All Previous Schedules.

RULES AND REGULATIONS

## 14. Discontinuance of Service (Continued)

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OCT - 8 1983

- B. Without Notice:
  - (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
  - (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
  - (c) On the request of the customer, subject to any exist CANCELLED ing agreement between the customer and Company as to unexpired term of service.

15. Reconnection of Service

- A. If the service shall have been discontinued for any of BLIC SERVICE COMMISSION reasons set forth in these rules and regulations the fol- of MISSION lowing conditions shall be complied with and a reconnection charge shall be paid before restorations of service:
  - (a) The violation of the rules and regulations must be corrected.
  - (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
  - (c) A satisfactory guarantee of payment of all future bills shall be furnished.
  - (d) Any dangerous condition must be corrected. .
  - (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.
- B. When reconnection of service is requested by the Ame quetomer on the same premises within 6 months after service has

DATE OF ISSUE. December 17, 1980

DATE EFFECTIVE December 23, 1980

R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, MO 63101

# P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-10-a CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-10-a

Laclede Gas Company	For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality	Community, Town or City

### **RULES AND REGULATIONS**

#### 11. Piping and Equipment (Continued)

Upon written request of the customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

#### 12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees and agents of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

DATE OF ISSUE

May 10, 2005

DATE EFFECTIVE

June 10, 2005

Month Day

Address

ISSUED BY

K.J. Neises.

Month

Executive Vice President,

Name of Officer

Title

720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-10-a

#### CANCELLING All Previous Schedules

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Community, Town or City

Piping and Equipment (Continued) 11.

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1996 DATE OF ISSUE ...

September 1, 1996

Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

# P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-11 CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-11

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of lasuing Corporation or Municipality		Community, Town or City

#### **RULES AND REGULATIONS**

# 12. Customer's Liability (Continued)

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

The Company may install on the meter a remote reading attachment, the readings from which shall constitute actual meter readings.

DATE OF ISSUE

Month

May 10, 2005

DATE EFFECTIVE

June 10, 2005

Address

Month Day Yes

ISSUED BY

K. J. Neises,

Name of Officer

Day

Executive Vice President.

720 Olive St.,

St. Louis, MO 63101

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# P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-11 CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-11

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

Missouri Public

### **RULES AND REGULATIONS**

#### 12. Customer's Liability (Continued)

Service Commission

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When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$50.00 of the initial installation costs, which amount may be paid in installments, at the customer's option, over a period of up to 20 months with no interest or finance costs. The remote reading Attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises s a problem, may request the installation of such remote reading attachment and the Company may install same subject to the charge and conditions set out above and its determination of whether the installation is appropriate given the Company's potential use of other remote meter reading technology. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph 1 of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

DATE OF ISSUE

November 21, 2001

Day

DATE EFFECTIVE

Souri Public

ISSUED BY

Sherwin,

Assistant Vice President, 720 Olive St., St. Louis, MO 631

ED DEC 01 2001

Name of Officer

Address

Service Commissic

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CANCELLING P.S.C. MO. No 5 Consolidated, Second Revised Sheet No. R-11

Laclede Gas Company	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality	For Community, Town or City

RULES AND RECULATIONS MO. PUBLIC SERVICE COMM.

# 12. Customer's Liability (Continued)

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DATE OF ISSUE October 7, 1994

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November 7, 1994

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ing South 720 Olive, St. Louis, MO 6310

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-11

Laclede Gas Company	Refer to Sheet R-1
Name of lessing Corporation or Municipality	Community, Town of the

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12. Customer's Liability (Continued).

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August 24, 1994 DATE OF ISSUE

September Servite Commission DATE EPPECTIVE

P.S.C.	MO.	No.	5	Consolidated,	First	Revised	Sheet	No.	R-11
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CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-11

Laclede	Gas	Company
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Refer to Sheet No. R-1

## 12. Customer's Liability (Continued).

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Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph A(d) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue paragraph to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from Company wiff' Company wiff' Company wiff' Company wiff' Company at reasonable times pursuant to Paragraph A(C)UDI RUMO SOURI

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

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DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

M.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-11

Cancelling All Previous Schedules.

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Name of Issuing	Carna	 Mana	laali.

For. Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

15. Reconnection of Service (Continued).

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been discontinued at the request of such customer, a reconnection charge shall be made.

- 16. Company Inspection of Customer Premises.
  - When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other person in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.
  - B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.
- 17. Temporary Service.

Temporary service will be supplied under the applicable rate provided the customer pays all installation and removal costs for the required customer extension.

18. Auxiliary Service.

78-38

The Company reserves the right to refuse auxiliary or breakdown service.

DATE OF ISSUE December 17, 1980

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DATE EFFECTIVE December 23, 1980

month day year

address

udes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

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title

# P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-12 CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-12

Laclede Gas Company	For Refer to Sheet No	***************************
Name of lesuing Corporation or Municipality	Community, Town or	City

### **RULES AND REGULATIONS**

#### 13. Tampering Prohibited

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

#### 14. Discontinuance of Service

- (1) Service may be discontinued for any of the following reasons:
  - (A) Nonpayment of an undisputed delinquent charge;
  - Failure to post a required deposit or guarantee;
- (C) Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
  - (D) Failure to comply with terms of a settlement agreement;
- Refusal or failure after reasonable notice to permit installation, inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable:
  - Misrepresentation of identity in obtaining utility service; **(F)**
- (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
  - As provided by state or federal law.
- (2) None of the following shall constitute sufficient cause for the Company to discontinue services:
  - (A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

DATE OF ISSUE

May 10, 2005

DATE EFFECTIVE

June 10, 2005

Day

Month

Address

ISSUED BY

Kenneth J. Neises

Executive Vice President,

720 Olive St.

St. Louis, MO 63101

# P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-12 CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-12

Laclede Gas Company

Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1

Community, Town or City Issouri Public

#### RULES AND REGULATIONS

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13. Tampering Prohibited Service Commission

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

Discontinuance of Service 14.

(1) Service may be discontinued for any of the following reasons:

(A) Nonpayment of an undisputed delinquent charge;

(B) Failure to post a required deposit or guarantee;

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- Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
  - (D) Failure to comply with terms of a settlement agreement;
- Refusal or failure after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
  - Misrepresentation of identity in obtaining utility service; (F)
- (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
  - As provided by state or federal law.
- (2) None of the following shall constitute sufficient cause for the Company to discontinue services:
  - (A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

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DATE OF ISSUE

November 8, 2002 Day

DATE EFFECTIVE

December 9, 2002.

**ISSUED BY** 

Month

Kenneth J. Neises Executive Vice President,

720 Olive St.,

St. Louis. MO 63101

Name of Officer

Address

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CANCELLING P.S.C. MO. No 5 Consolidated, First Revised Sheet No. R-12

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Refer to Sheet No. R-1	Refer	to	Sheet	No.	R-1	-	

Laclede Gas Company Name of Issuing Corporation or Municipality

Community, Town or City

rules and regulations

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#### Tampering Prohibited 13.

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

#### 14. Discontinuance of Service

- (1) Service may be discontinued for any of the following reasons:
  - (A) Nonpayment of an undisputed delinquent charge;
  - (B) Failure to post a required deposit or guarantee;
- (C) Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
  - Failure to comply with terms of a settlement agreement;
- (E) Refusal after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
  - (F) Misrepresentation of identity in obtaining utility service;
  - (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
    - (H) As provided by state or federal law.
- (2) None of the following shall constitute sufficient cause for the Company to discontinue service:
  - (A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

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DATE OF ISSUE October 7, 1994  School Me Joseph  ISSUED BY Gerald T. McNeive, Jr. Vice Pre  Beens of officer	sident. 720 Olive. St. Louis <b>ylwood</b> shol www.fublicServiss.commissio

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-12

Laclede Gas Company
Name of Invited Corporation or Municipality

Refer to Sheet No. R-1

rules and regulations

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#### 13. Tampering Prohibited.

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

#### 14. Discontinuance of Service.

Company may discontinue its service to the customer for any one of the following reasons:

- A. Upon written notice, delivered at least 48 hours prior to discontinuance, or sent by first-class mail at least 10 prior to discontinuance for:
  - (a) Nonpayment of a delinquent account.

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- (b) Failure to post a security deposit or Byarantee R. S. \* R-12 acceptable to the Company. Public Service Commission MISSOURI
- (c) Failure to comply with the terms and conditions of a settlement agreement.
- (d) Refusal to grant access to the Company at reasonable times to equipment installed upon the premises of the customer for purposes of inspection, meter reading, maintenance or replacement.
- (e) Misrepresentation of identity for the purpose of obtaining service.

The Company will mail, to all residential customers whose account is in jeopardy of termination on the disconnection date, a notice mailed so that normal postal delivery will be made to the customer from 48 to 96 hours preceding potential discontinuance of service. This notice will contain the name and address of the customer and the address if

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DATE OF ISSUE \_August 21, 1992

DATE BPFECTIVE September 1, 1992

SSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-12

Cancelling All Previous Schedules.

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Name of fare		

For... Refer to Sheet No. R-1

RULES AND REGULATIONS

# 19. Extension of Distribution Facilities.

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A. General. The Company will install gas distribution main extensions in permanently established public streets, roads, and highways along the shortest practical route, as determined by the Company. Extensions of mains into or across private property will be made by the Company at its option, provided, that the right-of-way agreement and other conditions are satisfactory to the Company.

The Company will install service pipe along the shortest and most practical route that will avoid future construction on applicant's property and permit a safe and satisfacotry service pipe installation. Installation of service pipe across private property other than the property of the customer will be made only in those cases where the customer has secured and furnished the Company a right-of-way, for such service pipe, satisfactory to the Company.

The customer shall provide a meter location on his property that is satisfactory to the Company.

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence, or misuse by the customer or his authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

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DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

Month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

name of officer

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# P.S.C. MO, No. 5 Consolidated, First Revised Sheet No. R-12-a CANCELLING P.S.C. MO No. 5 Consolidated, Original Sheet No. R-12-a

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or Refer to Sheet No. R-1

Community, Town or City

#### **RULES AND REGULATIONS**

# 14. <u>Discontinuance of Service (Continued)</u>

- (B) The failure of the customer to pay for service received at a separate metering point, residence or location. In the event of discontinuance or termination of service at a separate residential metering point, residence or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule. In the event of discontinuance or termination of service at a separate non-residential metering point or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other non-residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule;
- (C) The failure of a residential customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule;
- (D) The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service;
- (E) The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user; or
- (F) The failure to pay a bill correcting a previous underbilling, whenever the residential customer claims an inability to pay the corrected amount, unless the Company has offered the residential customer a payment arrangement equal to the period of underbilling.
- (3) On the date specified on the notice of discontinuance or within thirty (30) days after that, and subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 7:00 a.m. and 7:00 p.m., or sunset, whichever is earlier. Service shall not be discontinued to a residential customer on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the thirty (30) day effective period of the notice, all

DATE OF ISSUE

August 31, 2005

DATE EFFECTIVE

October 1, 2005

Month Day Year

Address

ISSUED BY

K. J. Neises,

Month

Executive Vice President,

720 Olive \$t.,

St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-12-a

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RULES	AND REGULATIONS

## 14. Discontinuance of Service (Continued)

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- (B) The failure of the customer to pay for service received at a separate metering point, residence or location. In the event of discontinuance or termination of service at a separate residential metering point, residence or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule. In the event of discontinuance or termination of service at a separate non-residential metering point or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other non-residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule;
- (C) The failure of a residential customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule;
- (D) The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service;
- (E) The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user; or
- (F) The failure to pay a bill correcting a previous underbilling, whenever the residential customer claims an inability to pay the corrected amount, unless the Company has offered the residential customer a payment arrangement equal to the period of underbilling.
- (3) On the date specified on the notice of discontinuance or within eleven (11) business days after that, and subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. Service shall not be discontinued to a residential customer on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the eleven (11) business day effective period of the notice.

DATE OF ISSUE October 7, 1994  Secold & Mc VI  Gerald T. McNeive, Jr.,  Bane of officer	DATE EFFECTIVE	November 7, 1994
ISSUED BY Gerald T. McNeive, Jr.,	Vice President, 720 Olive,	St. LO <b>MISSON</b> B101 PUDIC SENTE COMMISSION

## P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-12-b CANCELLING Sheet No. R-12-b

Laclede Gas Company
Name of Issuing Corporation or Municipality

For

Refer to Sheet No Resouri Public

Community, Town or City

#### **RULES AND REGULATIONS**

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### 14. Discontinuance of Service (Continued)

Service Commission

notice procedures required by this rule shall again be followed before the Company may discontinue service to a residential customer.

- (4) The notice of discontinuance shall contain the following information:
- (A) The name and address of the customer and the address, if different, where service is rendered;
- (B) A statement of the reason for the proposed discontinuance of service and the cost for reconnection:
- (C) The date on or after which service will be discontinued unless appropriate action is taken;
  - (D) How a customer may avoid the discontinuance;
- (E) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time; and
- (F) A telephone number the customer may call from the service location without incurring toll charges and the address of the Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this rule.
- (5) The Company shall not discontinue residential service pursuant to section (1) unless written notice is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. The Company may serve notice by first class mail, which will be complete upon mailing. The Company may deliver such notice electronically if the customer has opted for e-bill delivery. Service of electronic notice is complete upon delivery of the notice to the site where the e-bill is posted. As an alternative, the Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. The Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to sections 4 CSR 240-13.045(5) or (6) that is currently the subject of a dispute pending with the Company or complaint before the commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement, unless the Company inadvertently issues the notice, in which case the Company shall take necessary steps to withdraw or cancel this notice.

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DATE OF ISSUE

June 26, 2002

DATE EFFECTIVE

July 27, Service Commission

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ISSUED RYCELLED K.J. Neises,

Executive Vice President,

720 Olive St.,

St. Louis, MO 63101

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P.S.C. MO. No. 5 Consolidated, Original Sheet No. \_\_\_\_
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## 14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

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- (4) The notice of discontinuance shall contain the following information:
  - (A) The name and address of the customer and the address, if different, where service is rendered;
  - (B) A statement of the reason for the proposed discontinuance of service and the cost for reconnection;
  - (C) The date on or after which service will be discontinued unless appropriate action is taken;
    - (D) How a customer may avoid the discontinuance;
  - (E) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time; and
  - (F) A telephone number the customer may call from the service location without incurring toll charges and the address of the Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this rule.
- (5) The Company shall not discontinue residential service pursuant to section (1) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, the Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. The Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to sections 4 CSR 240-13.045(5) or (6) that is currently the subject of a dispute pending with the Company or complaint before the commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement, unless the Company inadvertently issues the notice, in which case the Company shall take necessary steps to withdraw or cancel this notice.

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ISSUED BY Gerald T. McNeive, Jr., Vice of	esident, 720 Olive,	St Public Service Commission
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### **CANCELLING All Previous Schedules**

Laclede Gas Company Name of Leving Corporation or Municipality	Refer to Sheet No. R-1  Community, Town FRIGUED		
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#### 14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

- (6) Notice shall be provided as follows:
- (A) At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multidwelling unit residential building at which usage is measured by a single meter, notices of the Company's intent to discontinue shall be conspicuously posted in public areas of the building; provided, however, that these notices shall not be required if the Company is not aware that the structure is a single-metered multidwelling unit residential building. The notices shall include the date on or after which discontinuance may occur and advise of tenant rights pursuant to section 441.650 RSMo. The Company shall not be required to provide notice in individual situations where safety of employees is a consideration.
- (B) At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multidwelling unit residential building where each unit is individually metered and for which a single customer is responsible for payment for service to all units in the building or at a residence in which the occupant using Company service is not the Company's customer, the Company shall give the occupant(s) written notice of the Company's intent to discontinue service; provided, however, that this notice shall not be required unless one (1) occupant has advised the Company or the Company is otherwise aware that s/he is not the customer, and
- (C) In the case of a multidwelling unit residential building where each unit is individually metered or in the case of a single family residence, the notice provided to the occupant of the unit about to be discontinued shall outline the procedure by which the occupant may apply in his/her name for service of the same character presently received through that meter.
- (7) The Company will mail, to all residential customers whose account is in jeopardy of termination on the disconnection date, a notice mailed so that normal postal delivery will be made to the customer from 48 to 96 hours preceding potential discontinuance of service. This notice will contain the name and address of the customer and the address if different, where service is rendered, a statement of the reason for the proposed discontinuance of service, the amount due, the date on or after which service will be discontinued unless the customer takes appropriate action, a statement that if the customer unable to pay the amount due in full he may contact the Company and request

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ISSUED BY FILEGERAL	ld T. McNeive,	Jr., Vice President,	720 Olive, Public Service Commission

Missouri Public Service Commission GR-2017-0215; YG-2018-0117

### **CANCELLING All Previous Schedules**

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	Name of Issuing Corporation or Municipality		Commu	aity. Town o	r City	
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14. Discontinuance of Service (Continued)

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payment arrangement terms and the telephone number and address of the company where the customer may make inquiry.

- (8) Immediately preceding the discontinuance of service, the employee of the Company designated to perform this function, except where the safety of the employee is endangered, shall make a reasonable effort to contact and identify him/herself to the customer or a responsible person then upon the premises and shall announce the purpose of his/her presence. When service is discontinued, the employee shall leave a notice upon the premises in a manner conspicuous to the customer that service has been discontinued and the address and telephone number of the Company where the customer may arrange to have service restored.
- (9) Notwithstanding any other provision of this rule, the Company shall postpone a discontinuance for a time not in excess of twenty-one (21) days if the discontinuance will aggravate an existing medical emergency of the customer, a member of his/her family or other permanent resident of the premises where service is rendered. Any person who alleges a medical emergency, if requested, shall provide the Company with reasonable evidence of the necessity.
- (10) Notwithstanding any other provision of this rule, the Company may discontinue residential service temporarily for reasons of maintenance, health, safety or a state of emergency.
- (11) Company may discontinue its service to the customer without notice for any one of the following reasons:
  - (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
  - (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
  - (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of services.

DATE OF ISSUE October 7, 1994	DATE EFFECTIVE	Public Service Commission
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Missouri Public Service Commission GR-2017-0215; YG-2018-0117

# P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-13 CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-13

Laclede Gas Company	For	Refer to Sheet No. R-1	
Name of Issuing Corporation or Municipality		Community, Town or City	

#### **RULES AND REGULATIONS**

### 15. Reconnection of Service.

- A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:
  - (a) The violation of the rules and regulations must be corrected.
  - (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
  - (c) A satisfactory guarantee of payment of all future bills shall be furnished.
  - (d) Any dangerous condition must be corrected.
  - (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

- B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.
- C. Neither a service initiation fee nor a reconnection charge shall be applied to customers restoring natural gas service within a year of losing such service due to property damage resulting from flooding occurring within the Company's service territory during April and May of 2017.

DATE OF ISSUE	May 25, 2017	DATE EFFECTIVE	June 14, 2017 <del>- June 25, 2017</del>		
	Month Day Year		Month Day Year		
ISSUED BY	C. Eric Lobser VP Regulatory	and Governmental Affairs	700 Market St., St. Louis, MO 63101		
****	Name of Officer	Title	Address		

FILED Missouri Public Service Commission GT-2017-0312; JG-2017-0248

# P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-13 CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-13

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality		Community, Town or City

## **RULES AND REGULATIONS**

### 15. Reconnection of Service.

- A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:
  - (a) The violation of the rules and regulations must be corrected.
  - (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
  - (c) A satisfactory guarantee of payment of all future bills shall be furnished.
  - (d) Any dangerous condition must be corrected.
  - (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

- B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.
- C. Neither a service initiation fee nor a reconnection charge shall be applied to customers restoring natural gas service within a year of losing such service due to property damage resulting from flooding occurring within the Company's service territory during the last week of 2015 and the first week of 2016.

June 14, 2017 Missouri Public Service Commission GT-2017-0312; JG-2017-0248

Missouri Public Service Commission GT-2016-0182; YG-2016-0183

January 20, 2016

DATE OF ISSUE	January 15, 2016	DATE EFFECTIVE February 14, 2016	
	Month Day Year	Month Day Year	
ISSUED BY	L. Craig Dowdy Sr. Vice President,	Ext. Affairs, Corp. Comm. & Marketing 700 Market St., St. Louis, MO 63101	
,	Name of Officer Ti	le Address	

P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No.

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-13

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Lac	lede	Gas	Company	

Refer to Sheet No. R-1

Name of issuing Corporation or Municipality

Community, Town or City 7 10

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

## 15. Reconnection of Service.

- A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:
  - (a) The violation of the rules and regulations must be corrected.
  - (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
  - (c) A satisfactory guarantee of payment of all future bills shall be furnished.
  - (d) Any dangerous condition must be corrected.
  - (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

CANCELLED
January 20, 2016
Missouri Public
Service Commission
GT-2016-0182; YG-2016-0183

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DATE OF ISSUE October 7, 1994

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SUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. \_\_

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-12

Laclede			7	Refer	to	Sheet	No.	
Name of legita	Carpo	ation or Munic	LPANTY	Pot	Com	nasily, Town	er Cit	, 7

RULES AND REGULATIONS

Discontinuance of Service (Continued).

different, where service is rendered, a statement of the reason for the proposed discontinuance of service, the amount due, the date on or after which service will be discontinued unless the customer takes appropriate action, a statement that if the customer is unable to pay the amount due in full he may contact the Company and request payment arrangement terms and the telephone number and address of the company where the customer may make inquiry.

Without Notice: в.

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- (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject CANGLE agreement between the customer and Company as to unexpired term of service.

#### 15. Reconnection of Service.

If the service shall have been discontinued to Service Equinissing reasons set forth in these rules and reconstitutions shall be shall be paid before restoration of service:

- The violation of the rules and regulations must be (a) corrected.
- Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.

August 21 1992 DATE OF ISSUE .

Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-13

Refer to Sheet No. R-Laclede Gas Company Name of Issuing Corporation or Municipality

NOV 20 1986

Extension of Distribution Facilities (Continued).

MISSUURI Public Service Commission

- Sizing of Customer Extension. The Company wil standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.
- Estimated Cost of Customer Extension. Upon receipt of application from a prospective customer, the Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

D. Free Extensions - Residential Premises. The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the determined, at the customer's option, under Alternate

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Bublic Service Commissi

December 21.

November 20, 1986 DATE OF ISSUE

audes, Executive Vice President, 720 Olive Street, St. Louis, MO 63101 ISSUED BY ...

P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-13

Cancelling All Previous Schedules.

	For
Laclede Gas Company	Refer to Sheet No. R-1

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

Sizing of Customer Extension. The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

- C. Estimated Cost of Customer Extension. Upon receipt of application from a prospective customer, the Company will estimate. the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.
- Free Extensions Residential Premises. The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, at the customer's option, under Alternate A or Alternate B.

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DEC 21 1986

PUBLIC SERVICE COMMISSION OF MISSOURI

December 17, 1980 DATE OF ISSUE.

DATE EFFECTIVE. December 23, 1980

udes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101 titla

Address

# P.S.C. MO. No. 5 Consolidated. Sixth Revised Sheet No. R-14 CANCELLING P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-14

Laclede Gas Company	For	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality	•	Community, Town or City

#### RULES AND REGULATIONS

- 16. Company Inspection of Customer Premises.
  - When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises; provided, however, that Company may continue gas supply to the premises if requested by the succeeding customer. The owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off may be made.
  - В. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

DATE OF ISSUE

May 10, 2005

**DATE EFFECTIVE** 

June 10, 2005 Day

ISSUED BY

Month Day

Executive Vice President,

720 Olive St.,

St. Louis, MO 63101

Year

K. J. Neises. Name of Officer

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Address

Month

# CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Spet Sale

Laclede Gas Company Name of Issuing Corporation or Municipality	For Refer to Sheet No. R-10CT 7 1994	

RULES AND REGULATIONS MO. PUBLIC SERVICE COMM.

## 16. Company Inspection of Customer Premises.

- A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other persons in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.
- B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made

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DATE OF ISSUE October 7, 1994

DATE EFFECTIVE NOVERIGE Service Commission

October 7, 1994

DATE EFFECTIVE NOVERIGE SERVICE COMMISSION

OCTOBER 1994

President, 720 Olive, St. Louis, MO

BUED BY ......

CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-14

Laclede Gas Company  Lama of Lauting Corporation or Musicipality  Por .	Refer to Sheet No. R=1
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15. Reconnection of Service (Continued).

RULES AND REGULATIONS

- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.
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DATE OF ISSUE

Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-14

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-14

	This alternate shall be at least 30% of the pot extension have applied allowance for gas main mined as follows:  (1) Gas Main - No contibe required for the gas of such extension does shown below multiplied originally connected piplied by 50% of the nurcovered by the main extensions.  All Divisions - \$30.000.  (2) Gas Service Pipe struction will be required.	Public Service  r customer served from such extends applicable in those instances where the central customers covered by the magnetic for service. In such instances, and gas service pipe will be determined and extension if the estimated not exceed the sum of (a) the amount shown below multiple of remaining potential custom tension but not to be originally	nsion  nere main the er- vill cost ount
ernate A:	All Divisions - \$700 per This alternate shall be at least 30% of the portextension have applied allowance for gas main mined as follows:  (1) Gas Main - No contribe required for the gas of such extension does shown below multiplied originally connected publied by 50% of the nurcovered by the main extensions - \$300 connected.  All Divisions - \$300 per Service Pipe struction will be required.	er customer served from such extent applicable in those instances when the ential customers covered by the magnetic for service. In such instances, and gas service pipe will be determined and extension if the estimated not exceed the sum of (a) the amount shown below multiple of remaining potential custom tension but not to be originally	nsion  nere main the er- vill cost ount
	This alternate shall be at least 30% of the pot extension have applied allowance for gas main mined as follows:  (1) Gas Main - No contibe required for the gas of such extension does shown below multiplied originally connected piplied by 50% of the nurcovered by the main extensions.  All Divisions - \$30.000.  (2) Gas Service Pipe struction will be required.	e applicable in those instances where the ential customers covered by the material customers covered by the material customers. In such instances, and gas service pipe will be determined and gas service pipe will be determined to extension if the estimated not exceed the sum of (a) the amount shown below much by the number of customers to be sus (b) the amount shown below much piper of remaining potential custom tension but not to be originally seed to be contribution-in-aid-of-con-	nere main the er- will cost ount
ernate B	at least 30% of the pot extension have applied allowance for gas main mined as follows:  (1) Gas Main - No cont be required for the gas of such extension does shown below multiplied originally connected piplied by 50% of the nur covered by the main extensions - \$300.  All Divisions - \$300.  (2) Gas Service Pipe struction will be required.	rential customers covered by the magnetic for service. In such instances, and gas service pipe will be determined as service pipe will be determined to the estimated of the estimated of the exceed the sum of (a) the amount shown below multiple of remaining potential custom tension but not to be originally seed to the sum of the estimated of the sum of the estimated by the number of customers to be such that the estimated of the	the er- vill cost
	be required for the gas of such extension does shown below multiplied originally connected piplied by 50% of the nurcovered by the main extensions - \$300.  All Divisions - \$300.  (2) Gas Service Pipe struction will be required.	main extension if the estimated not exceed the sum of (a) the amount by the number of customers to be tus (b) the amount shown below multiple of remaining potential custom tension but not to be originally seension.  No contribution-in-aid-of-con-	cost ount
	(2) Gas Service Pipe struction will be requ	- No contribution-in-aid-of-con-	
	struction will be requi		<u> </u>
	exceed the amount shows	i cost of such installation does r	
	All Divisions - \$	175	
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DATE OF ISSUE August 13 1991

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DATE EFFECTIVE September 13 1991

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	****	TOTAL TRUCES TAMB TREGGGA CLASS TO TOTAL T
19	. Extension of	Distribution Facilities (Schtinued).
	Alternate A:	All Divisions - \$600 per customer served from such extension
	Alternate B:	This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances the allowance for gas main and gas service pipe will be determined as follows:
		(1) Gas Main - No contribution-in-aid-of-construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected plus (b) the amount shown sels- multiplied by 50% of the number of remaining potential customers covered by
		the main extension but not to be originally connected.
		All Divisions - 1-1
		(2) <u>Gas Service Fipe</u> - No contribution-in-aid-of-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shows below

All Divisions - 5111

	<u> </u>
DATE OF ISSUE June 15, 1987	DATE EFFECTIVE JUHY 15, 1987
BSUED BY R.C. Jaudes, Senior Vice President	720 Olive Street Stateouis MO 63101
ISSUED BY THOU ORDINGS, OCHIOT VICE T TESIGETY	720 Olive Street; St. Louis, MQ 63101:

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P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-14 Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-14 Laclede Gas Company Refer to Sheet No. R-1 Name of Issuing Corporation or Municipality 19. Extension of Distribution Facilities (Continued) Missouri - \$460 Pahhe Service Commission Alternate A: Laclede and St. Charles Divisions Missouri Natural and - \$500 per customer served Midwest Missouri Divisions from such extension This alternate shall be applicable in those in-Alternate B: stances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances the allowance for gas main and gas service pipe will be determined as follows: (1) Gas Main - No contribution-in-aid-of- construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multipled by the number of customers to be originally connected, plus (b) the amount shown CANCELLED ng potential customers covered by the main extension but not to be originally below multiplied by 50% of the number of remain-BY Commission: No. Public Service Commission

Public Service Commission

Midwest Missouri and Midwest Missouri Divisions - \$370 MISSOURI (2) Gas Service Pipe - No contribution-in-aidof-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shown below. Laclede and St. Charles Divisions - \$120 Missouri Natural and - 陸町区の Midwest Missouri Divisions DEC - 1 1983 DATE OF ISSUE Nevember 1, 1983 DATE EFFECTIVE.

R. C. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

## Cancelling All Previous Schedules.

Laclede Gas Company Name of Leading Corporation or Municipality	For Refer to Sheet No. R-1  Community, Town or City
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### RULES AND REGULATIONS

### 19. Extension of Distribution Facilities (Continued).

Alternate A: Laclede Division - \$380 per customer served from such extension

St. Charles, - \$440 per customer served Missouri Natural and from such extension Midwest Missouri Divisions

#### Alternate B:

This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances the allowance for gas main and gas service pipe will be determined as follows:

(1) Gas Main - No contribution-in-aid-of- construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multipled by the number of customers to be originally connected, plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

Laclede Division

- \$280

St. Charles, Missouri Natural and Midwest Missouri Divisions

(2) Gas Service Pipe - No contribution-in-aid- of MISSON
of-construction will be required. vice pipe installation if the estimated cost of such installation does not exceed the amount shown below.

Laclede Division

- \$100

St. Charles, Missouri Natural and Midwest Missouri Divisions

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Address

December 17, 1980 December 23, DATE EFFECTIVE ... DATE OF ISSUE month Senior Vice President 720 Olive St., St Louis, Mo. 63101 title

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. \_\_\_

### CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-15

Laclede	Gas	Company	

Refer to Sheet No. R-1

rules and regulations .....

#### 17. Temporary Service.

MO. PUDLIS CENVICE COMM.

Temporary service will be supplied under the applicable rate provided the customer pays all installation and removal costs for the required customer extension.

#### 18. Auxiliary Service.

The Company reserves the right to refuse auxiliary or break down service.

#### 19. Extension of Distribution Facilities.

#### A. General.

The Company will install gas distribution main extensions in permanently established public streets, roads, and highways along the shortest practical route, as determined by the Company. Extensions of mains into or across private property will be made by the Company at its option, provided, that the right-of-way agreement and other conditions are satisfactory to the Company.

The Company will install service pipe along the shortest and most practical route that will avoid future construction on applicant's property and permit a safe and satisfactory service pipe installation. Installation of service pipe across private property other than the property of the customer will be made only in those cases where the customer has secured and furnished the Company a right-of-way, for such service pipe, satisfactory to the Company.

The customer shall provide a meter location on his property that is satisfactory to the Company.

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence, or misuse by the customer or his

SEP 1 1992 92 - 16:5 blic Service Commission

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1 1992

ISSUED-BYD, K.D. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

Missouri Public Service Commission GR-2017-0215; YG-2018-0117 P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-15

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-15

Laclede Gas Company

Name of Issuing Corporation or Municipality

Por Refer to Sheet No. R-1

RULES AND REGULATIONS AUG 1 4 1991

19. Extension of Distribution Facilities (Continued).

MISSOURI Public Service Commission

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

All Divisions - \$700

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

F. Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of

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Public Service Commission MISSOURI

DATE OF ISSUE August 13. 1991

R. C. Jandes, President, 720 Olive Street, St. Louis, MO 63101

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P.S.C. MO. No.	. 5 Consolidat	ted, Second Revis	e <b>d Sheet</b> No	R-15	
CANCELLING P.	S.C. MO. No	. 5 Consolidated,	First Revised	Sheet No.	R-15

Laclede Gas Company

Por .... Fefer to Sheet No. R-1

Name of Issuing Corposition or Musicipalis

Community, Town or City

19. Extension of Distribution Facilities (Continued).

E. Free Extensions - Commercial or Industrial Customers.

The Corpany will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

All Divisions - 5600

When the investment in facilities required to supply a commercial or industrial customer is greater than the allow-role as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing versive to such customer.

Yain and Service Pine Extensions and the Free Allowance

Investment in the extension of males and service pipes, in excess of that provided by the fire allowance as determined under Section D. or E. whichever a coplicable, will be made by the Company, provided the applicant requiring such extension deposits, as a control tions and-of-construction, the formally is estimated cost of such excess. In the case of

DATE OF ISSUE .... June 15, 1987

DATE EFFECTIVE July 15, 1987

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R.C. Jaudes, Senior Vice President

720 Olive Street; St. Louis, MO 6310163103



P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No.\_\_\_ Laclede Gas Company Refer to Sheet No. R-1 Name of lesuing Corporation or Municipality RULES AND REGULATIONS Extension of Distribution Facilities (Continued) MISSOURI Public Service Commission Free Extensions - Commercial or Industrial Cu The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line. The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made beancelled Company. 1987 AUG 1 Laclede and St. Charles Divisions - \$460 Missouri Natural and Public Service Commissic - \$500 Midwest Missouri Divisions MISSOURI When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer. F. Main and Service Pipe Extensions Beyond the Free Allowance. Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined

under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution in and of construct the Company's estimated cost of such excess. In the case of

DEC - 1 1983

DATE OF ISSUE November 1, 1983

DATE EFFECTIVE ...

Senior Vice President, 720 Olive Street, St. Louis, MO 63101 ISSUED BY ..

P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-15

Cancelling All Previous Schedules.

Laclede Gas Company	Refer to Sheet No.
ame of Issuing Corporation or Municipality	For Community. Town or City

RULES AND REGULATIONS

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No. R-1

### 19. Extension of Distribution Facilities (Continued).

Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property. line. 🗸

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer, to be connected at the time such extension is made by The Company.

Laclede Division

- \$380

St. Charles, Missouri Natural and Midwest Missouri Divisions - \$440

DEC - 1 1983 PUBLIC SERVICE COMMISSION OF MISSOURL

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

Main and Service Pipe Extensions Beyond the Free Allowance. Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE. December 23, 1980

audes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-16

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-16

Laclede Gas Company	Refer to Sheet No. R-1
Name of lesuing Corporation or Municipality	Community, Town or FOE CENTED
rules and	REGULATIONS
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### 19. Extension of Distribution Facilities (Continued).

MO. PUBLIC SERVICE COMM. authorized agent the cost of making good such loss or repair such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

#### B. Sizing of Customer Extension.

The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum standard size facilities which will adequately distribute the gas load to be served.

#### Estimated Cost of Customer Extension.

Upon receipt of application from a prospective customer, the Company will prepare an estimate, with an administratively reasonable level of detail, of the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate, with an administratively reasonable level of detail, will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

#### D. Free Extensions.

The Company will furnish, at its own expense, such mete regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customerp The 1994 Company will also furnish, at its own expense, that portion of the

> MISSOURI <del>Public Service Commi</del>ssion

August 24, 1994 DATE OF IBSUE ...

September 1, 1994 DATE BFFECTIVE

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Service Commission GR-2017-0215; YG-2018-0117 P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.

CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-16

Laclede Gas Company	Refer to Sheet No. R-1
Mame of Issuing Corporation of Municipality	Community, Town or City

......RULES. AND. REGULATIONS.......

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19. Extension of Distribution Facilities (Continued).

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B. Sizing of Customer Extension.

The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

C. Estimated Cost of Customer Extension.

Upon receipt of application from a prospendice Commission Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

D. Free Extensions - Residential Premises.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the

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DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1 1992

J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-16

Laclede Gas Company	For Refer to Sheet Nor Ral Danies
Name of Issuing Corporation or Municipality	Communitiering。Commun
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19. Extension of Distribution Facilities (Continued).

Public Service Commission

main extensions under Alternate B of Section D, that portion of the investment in the extension of mains which is in excess of the free allowance therefor under Alternate B shall be divided by the sum of the customers to be originally connected and 50% of the remaining potential customers covered by the main extension and the result shall be the contribution-in-aid-of-construction to be made by each customer covered by the main extension until such time as 50% of such remaining potential customers have been attached.

As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter under Alternate A, in any case in which the owner of property or of an existing residence refuses to participate in the funding of the contribution-in-aid-of-construction, but within four (4) years of the refusal, requests gas service, such customers shall be billed a proportionate amount based upon the total number of services estimated to be installed at the time the contribution level was derived. Upon receipt of the payment, the Company shall refund same to those persons who financed the main extension, in proportion to the contribution.

As to a customer connected after those customers originally connected under Alternate B, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis of revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

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DATE EFFECTIVE December 21, DATE OF ISSUE month

Executive Vice President, 720 Olive Street, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original SHEET No. - R-16

Cancelling All Previous Schedules.

Laclede Gas Company  Name of Issuing Corporation or Municipality  For	Refer to Sheet No. R-1 Community, Town or City
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RULES AND REGULATIONS

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As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis of revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected within Such survey will be made

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PUBLIC SERVICE COMMISSION
OF MISSOURI

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DATE OF ISSUE. December 17, 1980

DATE EFFECTIVE December 23, 1980

R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

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Laclede Gas Company

Refer to Sheet No. R-1 Community, Tow

Name of lesuing Corporation or Municipality

RULES AND REGULATIONS

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19. Extension of Distribution Facilities (Continued).

MO. PUBLIC SERVICE COMP. service pipe which lies in the public street or right-of-way, which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, as follows:

For a prospective customer whose annual consumption is less than 6,000 therms, the Company will install at no cost to the customer up to 175 feet of main and 75 feet of service line. In no case, however, shall the Company be obligated to invest more than \$1,000 per customer in the aggregate for both the main extension and service extension.

The number of prospective customers shall be that number established by the Company based on, but not limited to, the information supplied by the customer(s), a legal description of the area, maps, and the Company's experience in similar developments.

For a prospective customer whose annual consumption exceeds 6,000 therms, the amount of main and service the Company will install at no cost to the customer will be determined by the Company from an analysis of the character of service requested, the estimated annual revenue to be derived from the customer, the estimated annual cost of providing gas service and the estimated annual return to be derived from such investment.

Ε. Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, excess of that provided by the free allowance as determined Section D, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. 1 1994

> MISSOURI Public Service Commission

August 24, 1994 DATE OF ISSUE ..

DATE EFFECTIVE September 1, 1994

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Commission

April 19, 2018 K. 7 Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101 mane of officer

Service Commission GR-2017-0215; YG-2018-0117 P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. \_

CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. 2-17

Laclede Gas Company	Refer to Sheet No. R-1
Name of lesuing Corporation or Municipality	Community, Town or City

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19. Extension of Distribution Facilities (Continued).

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The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, at the customer's option, under Alternate A or Alternate B.

- All Divisions \$700 per customer served from such Alternate A: extension
- Alternate B: This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances, the allowance for gas main and gas service pipe will be determined as follows:
  - (1) Gas Main No contribution-in-aid-of-construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

All Divisions - \$525

(2) Gas Service Pipe - No contribution-in-aid-of-construction will be required for any gas service piperinstallation if the estimated cost of such installation deal for exceed the amount shown below.

All Divisions - \$175

Public Service MISSOURI

DATE OF ISSUE ...

DATE EFFECTIVE September 1, 1992

Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-17

CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. -R-17

Laclede	Gas	Con	pany			
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AUG 14 1991

19. Extension of Distribution Facilities (Continued).

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Public Service Commission

G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contributions-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$700

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

- H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.
- I. <u>Title to the Customer Extension</u>. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

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Public Service Commission

DATE OF ISSUE August 13, 1991

DATE EFFECTIVE.

September 13, 1991

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address

Jaudes, President, 720 Olive Street, St. Louis, MO 63101

ISSUED BY ...... V. Naudes/ 11

P.S.C. MO, No. 5 Consolidated, Third Revised Sheet No. \_\_\_ R-17 CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. 8-17.

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### Extension of Distribution Facilities (Continued).

Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's clit to extend the service from the property line to the meter, for each distinct connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year or the attachment of such customers. However, this Section G shall not apply to any contribution-in-aid-of-construction made pursuance to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$600

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

- Fefort Not to Exceed Criginal Contribution. In no event shall refund made to the applicant exceed the original contribution.
- Title to the Customer Extension. All firsts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Corrany.

			June 15,	1987
DATE	UZ	FEUE		

DATE EFFECTIVE July 15, 1987

R.C. Jaudes, Senior Vice President 720 Olive Street, St. Louis, MO 68101.



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P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No.  $\frac{R-17}{}$  CANCELLING P.S.C. MO. No. 5 Consolidated, First Revised Sheet No.  $\frac{R-17}{}$ 

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Name of Issuing Corporation or Municipality			1
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- 19. Extension of Distribution Facilities (Continued).
  - G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contribution-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

Laclede and St. Charles Divisions - \$460

Missouri Natural and Midwest Missouri Divisions

- \$500

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

- H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.
- I. <u>Title to the Customer Extension</u>. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

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ISSUED BY R. C. Jaudes, Executive Vice President, 720 Olive Street, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-17

Cancelling P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-17

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality Community, Town or Cit

RULES AND REGULATIONS REGULATIONS

19. Extension of Distribution Facilities (Continued).

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within one year of the attachment of such cus bubic Service Commission ever, this Section G shall not apply to any contribution in aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

Laclede and St. Charles Divisions - \$460

Missouri Natural and Midwest Missouri Divisions

- \$500

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

- H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.
- I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

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PUBLIC SERVICE COMMISSION

OF MISSOURI

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DEC - 1 1983

Public Service Commission:

DATE OF ISSUE November 1, 1983

DATE EFFECTIVE December 1, 1983

ISSUED BY R. . . JAudes .. Senior Vice President .. 720. Olive Street .. St. Louis . MO 63101

P.S.C. MO: No. 5 Consolidated, Original SHEET No. R-17
Cancelling All Previous Schedules.

Laclede	Gas Co	ompany	
Name of Issuing			

For. Refer to Sheet No. R-1

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued). CICATEL

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Laclede Division

- \$380

St. Charles, Missouri Natural and Midwest Missouri Divisions - \$440

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- H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.
- I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

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DATE OF ISSUE. December 17, 1980

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DATE EFFECTIVE December 23, 1980

es, Senior Vice President 720 Olive St., St. Louis, Mo, 63101

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Laclede Gas Company	Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality	Community, Torill MCM 5 1994

RULES, AND. REGULATIONS

# 19. Extension of Distribution Facilities (Continued).

## F. Refund on Contributions for Main Extensions.

Only in those cases where the total number of prospective customers is uncertain, the Company may require a deposit for the Company's estimated investment cost in excess of that provided by the free allowance as determined under Section D. If the number of customers connected within four years of the completion of the extension exceeds the number of customers estimated to be connected at the time the deposit was derived, all or a portion of such deposit will be refunded to the original contributor(s) in proportion to the amount of the original contribution(s). The refund(s) to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section F shall not apply to any contributions-in-aid-of-construction made pursuant to Section E, with respect to which no refunds will be made.

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

G. Refund Not to Exceed Original Contribution.

In no event shall refund made to the applicant exceed the original contribution.

H. Title to the Customer Extension.

All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

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MISSOURI Public Service Commission

DATE OF ISSUE August 24, 1994	DATE EFFECTIVE September 1, 1994	
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CANCELLEDK. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

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P.S.C. MO. No. 5 Consolidated, First Revised Sheet No.

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-18

Laclede Gas Company Name of Issuing Corposation or Municipality

Refer to Sheet No. R-1

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19. Extension of Distribution Facilities (Continued).

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property China the the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company. 11994

All Divisions - \$700

When the investment in facilities required to have bereice Commission commercial or industrial customer is greater than the allowance by determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of main extensions under Alternate B of Section D, that portion of the investment in the extension of mains which is in excess of the free allowance therefor under Alternate B shall be divided by the sum of the customers to be originally connected and 50% of the remaining potential customers covered by the main extension and the result

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DATE EFFECTIVE September 1, 1992

Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original SHEET No. - R-18

Cancelling All Previous Schedules.

Laclede Gas Company	Refer to Sheet No. R-1
vame of Issuing Corporation or Municipality	Community, Town or City

RULES AND REGULATIONS

#### 20. Limitations Upon Company's Obligation To Supply Gas Service.

20.0 As of the issue date hereof, the Company has been unable toy acquire commitments for future increased natural gas pipeline supplies in sufficient quantity to permit the continued immediate attachment of all requests for gas service without regard to the character or volume of service desired. In order to preserve its ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during such periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:

#### Category One

The Company shall continue to provide all natural gas service to be used by:

- (a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate or General Space Heating Service Rate, by
- (b) Any customer during off-peak periods under the terms of the Company's Interruptible Rate or Seasonal Air Conditioning Rate, or by
- (c) Resale customers to provide service for uses as described under (a) and (b) above.

#### Category Two

As sufficient pipeline gas supplies are available over and above those required to serve Category One uses, the Company will provide new or additional gas service requested for use under its Large Volume Service Rate or any individual large user contract. Such additional pipeline supplies will be allocated to the applicants within this Category Two in the order of priority as set forth below:

First Priority: All applications where the maximum daily new requirement does not exceed 100 Mcf.

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DATE OF ISSUE December 17, 1980 BY THE COMMISSION EFFECTIVE December 23 1980

Market Public Service Commission Effective December 23 1980

Market Public Service Commission Effective December 23 1980

ISSUED BY R. C. Jaudes, Senior Vicalist Stident 720 Olive St., St. Louis, Mo. 63101

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CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-19

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Refer to Sheet No. R-1

19. Extension of Distribution Facilities (Continued).

shall be the contribution-in-aid-of-construction to be made by each customer covered by the main extension until such time as 50% of such remaining potential customers have been attached.

As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter under Alternate A, in any case in which the owner of property or of an existing residence refuses to participate in the funding of the contribution-in-aidof-construction, but within four (4) years of the refusal, requests gas service, such customers shall be billed a proportionate amount based upon the total number of services estimated to be installed at the time the contribution level was derived. Upon receipt of the payment, the Company shall refund same to those persons who financed the main extension, in proportion to the contribution.

As to a customer connected after those customers originally connected under Alternate B, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis All revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

Refund of Contributions for Main Extensions. G.

The Company will refund to the original contributorvian amount to the amount shown below. less the Company will be amount shown below. equal to the amount shown below, less the Company is cost/165 extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be

DATE OF ISSUE ....August 21 ... 1992

DATE EFFECTIVE September 1, 1992

Vice President, 720 Olive St., St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, Original SHEET No. R-19

## Cancelling All Previous Schedules.

Laclede Gas Company

Refer to Sheet No. R-1

Name of leguing Corporation or Municipality

Community, Town or City

#### RULES AND REGULATIONS

20. Limitations Upon Company's Obligation to Supply Gas Service (Continued).

Second Priority: All applications where the maximum daily new requirement exceeds 100 Mcf and at least 50% of such requirement results from new or additional construction.

Third Priority: All applications in existing construction resulting from conversion of coal fired equipment or new
processing use and such requirements are not included within either the First or Second
Priority.

Fourth Priority: All other applications including applications in existing construction resulting from conversion of oil fired equipment.

Within each of the priority groups set out above, preference will be given to applications in the order of maximum daily new requirement, from smallest to largest as follows:

CANCELLED	Maximum Daily Requirement (Mcf per Day)
SEP 1 1992	0 - 100 101 - 200 201 - 400
ublic Service Commission MISSOURI	401 - 1,000 1,001 - 2,000 Over - 2,000

Applicants will be attached within each priority and each daily requirement group on a "first come - first served" basis.

### 20.1 Applications

1. Whenever there is insufficient gas available to serve an applicant for gas service, the Company shall keep all such applications on file in chronological order by date of application within each priority and daily requirement group set out above. When the gas supply available permits applicants to become eligible for gas service in accordance with the system of priorities set but level,

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

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Talled, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

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DATE EFFECTIVE December 23, 1980

Month day year

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20.	Limitations Upon Company's Obligation To Supply Gas Service.	,VIIV
	20.0 In order to preserve the Company's ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:	
	Category One	
	The Company shall continue to provide all natural gas service to be used by:	
	(a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate, by	
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Public Service Commission

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Missouri Public Service Commission GR-2017-0215; YG-2018-0117

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-20

CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-20

Laclede Gas Company

Refer to Sheet No. R-1

Name of issuing Corporation or Municipality

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RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contributions-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$700

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made. CANCELLED

Refund Not to Exceed Original Contribution. н.

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In no event shall refund made to the applicant exceed the The nal contribution. original contribution.

Public Service Commission MISSOURI

I. Title to the Customer Extension.

> All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

20. Limitations Upon Company's Obligation To Supply Gas Service.

20.0 In order to preserve the Company's ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:

#### Category One

The Company shall continue to provide all natural gas service to be used by:

(a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate by

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August 21, 1992 DATE OF ISSUE .

DATE EFFECTIVE ... September 1. 1992

Vice President, 720 Olive St., St. Louis, MO 63107

Cancelling All Previous Schedules.

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Refer to Sheet No. R-1 Community, Town or City

RULES AND REGULATIONS

#### Limitations Upon Company's Obligation To Supply Gas Service (Continued). 20.

the Company shall notify said applicants in writing of their eligibility. Such notice shall state the date upon which gas service will be available.

The Company shall, at its sole judgment and based upon all pertinent information available, make determinations of the quantity of gas service which can be provided from time to time. Whenever there are unfulfilled applications for gas service, such determinations shall be made with sufficient frequency to recognize any substantial change in the Company's gas supply and demand balance.

### 20.2 Notice of Acceptance

- 1. Any applicant who receives a notice of eligibility for gas service shall notify the Company in writing, within thirty (30) days after the notice of eligibility, of his intention to accept gas service. In the event such notice of acceptance is not so received by the Company then applicant's eligibility shall be void and transferred to another applicant in accordance with the priorities set out herein.
- 2. Any applicant who becomes eligible for gas service shall present to the Company, within ninety (90) days of the notice of eligibility sufficient evidence that the necessary equipment has or is being installed or that applicant has otherwise committed to the purchase and installation of such equipment. In the event such evidence is not so presented to the Company, then applicant's eligibility shall be void and transferred to another applicant in accordance with the priorities set out herein.

### 20.3 Existing Commitments

1. Notwithstanding the provisions hereinabove set out, gas service will be supplied to any customer who has received specific approval for such service from the Company prior to the effective date hereof provided that the customer submits satisfactory evidence that prior to the effective date hereof: (a) an expense has been incurred specifically for the design, purchase or installation of gas equipment, or (b) that gas equipment has been ordered prior to said date, or (c) that detailed engineering plans for the 318 of gas equipment has been prepared prior to said date.

December 17, 1980 DATE OF ISSUE. ..

DATE EFFECTIVE December 23, 1980

ides, Senior Vice President 720 Olive St., St. Louis, Mo. 63101 name of officer addrasa