

P.S.C. Mo.-No. 2 CONSOLIDATED

Green Hills Telephone Corporation

For All Exchanges
Original Sheet 78.5

PRIVATE LINE TARIFF CONCURRENCE

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3.1 GENERAL

MAY 2 1988

3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

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- A. Cross reference to Section numbers are listed down the right column of each rate page.
- B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNFS) (OXNSS) . . .	\$ 11.10	None	2.2.1

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.1 Special Signal Service Series-100-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>Monthly Rate</u>	<u>Each additional</u>	
	<u>0 to 250 miles</u>	<u>Each additional</u>	
	<u>each mile</u>	<u>mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly</u>	<u>Service</u>	
	<u>Rate</u>	<u>Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S))(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

Issued: 5/2/88

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

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	HALF DUPLIX	DUPLIX	Service Charge	Tariff Ref.
	Monthly Rate	Monthly Rate		
1. Local Channel, each, per first termination on a premises				
Type 250	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . .(01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . .(01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		Tariff Ref.
	Monthly Rate		Monthly Rate		
	0 to 250 miles each mile	Each Add. mile over 250	0 to 250 miles each mile	Each Add. mile over 250	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$.90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	\$.90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	1.50	2.2.2

	<u>HALF DUPLEX</u> Monthly Rate	<u>DUPLEX</u> Monthly Rate	Service Charge	Tariff Ref.
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 (01N2S)	38.15	38.15 (01N3S)		2.2.2

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15 (1LYDK, 1L3AK, 1L6BK, 1LMFK)	\$18.15 (1LYKK, 1L3CK, 1L6DK, 1LMDK)	\$130.00(3)	2.2.2
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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For All Exchanges
Original Sheet 78.10

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.3 Voice Grade Service--Series 300(1) and Series 400

A. Rates--IntraLATA Interexchange

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Public Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY) (1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LEBS)(1LJKS) (1LPJS)(1LTBS)(1LLOS)(1L3AS) (1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS) (PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued) MAY 2 1988

A. Rates-IntraLATA Interexchange-(Continued)

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Public Service Commission

	<u>Monthly Rate</u>		<u>Tariff Reference</u>
	0 to 250 miles each mile	Each additional mile over 250	
4. Interexchange Channel, each V-H mile, or fraction thereof (1LHU4)	\$ 4.10	\$ 1.05	2.2.3

5. Interexchange Channel Terminal, per
terminal (two required per inter-
exchange channel)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

	<u>Monthly Rate</u>	
6. Bridging Charge, (multi- point service), per bridged channel (BQ7).	\$ 7.55	2.2.5

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued) MAY 2 1988

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422.

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Public Service Commission Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PH9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	FILED
-Three or four-point channel, per service point (6DU)	84.70	80.00	JUL 1 1988 84-222 et al. 2.2.3 Public Service Commission

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

MAY 2 1988

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422-(Continued)

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5			
-On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1			
-Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service			
Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3

D. Foreign Serving Office Service

Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3

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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

Issued: 5/2/88

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES--(Continued)

3.2.3 Voice Grade Service--Series 300(1) and Series 400--(Continued)

MAY 2 1988

D. Foreign Serving Office Service--(Continued)

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Public Service Commission

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y) Equivalent to Type 420

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
(2) Customer must specify, transmit and receive frequency of Master Station.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.4 Special Bridging Service-(Continued)

A. Split Band Arrangement-(Continued)

1. Rates-(Continued)

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5

B. Passive Bridging Arrangement

1. Rates

a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
b. Access lines			
-Master Station (1LM3Y)	Equivalent to Type 423		
-Remote Station			
-Interconnecting Station (1LM2Y)	Equivalent to Type 423		
c. Access Line Connection			
-Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MF7)	4.95	None	2.2.5

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(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, *84-222 et al.*
between master or interconnecting station and remote station. Public Service Commission

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling

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A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	Monthly Rates	Service Charge	Tariff Reference
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLLC8)	21.60	65.00	2.2.6
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

Issued: 5/2/88

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Effective: 7/1/88

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

MAY 2 1988

3.2.5 Signaling-(Continued)

A. Signaling Options-(Continued)

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3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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(1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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3.2 RATES-(Continued)

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3.2.6 Miscellaneous Charges

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Service Tariff
Charge Reference

A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

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Green Hills Telephone Corporation

**First Revised Sheet 78.19
Cancels (see below)
For All Missouri Exchanges**

GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS

(T)

(D)

(D)

CANCELLING P.S.C. MO. NO. 2

(N)

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DIGITAL LOOP SERVICE

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DIGITAL LOOP SERVICE

1. General

All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities are available and do not create an obligation of the Company to construct facilities especially for this service.

Other service offerings requested by the customer and not detrimental to this service or other services of the Company may be furnished in accordance with the regulations and at the rates and charges specified in the applicable sections of this tariff or other tariffs of the Company.

1.1 Description

Provides the customer digital access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD). This service employs a 1.544 Mbps facility capable of delivering up to twenty-four Line Terminations. The service is offered only for use with compatibly equipped FCC Part 68 equipment.

1.2 Service Components

A. Telephone Service Line - Line Termination

Composed of the serving central office exchange access line equipment necessary for entry and exit of the public switched network for both long distance service and for local exchange calling appropriate to the calling option selected by the customer.

B. Telephone Service Line - Digital Transmission Loop Arrangement

Composed of a digital, multichannel transmission path, its related transmission equipment and the associated network interface device. Each arrangement provides two-way transmission for a capacity of up to 24 Line Terminations.

C. Local Exchange Usage

Utilization made of the public switched network for the usage associated with local exchange service.

DIGITAL LOOP SERVICE-(CONTINUED)

1. General-(Continued)

1.3 Regulations

- A. The following regulations are in addition to other regulations as stated in this and other tariffs of the Company. For the purposes of this service, when such other regulations apply on a "per line" basis, they shall be interpreted in this instance as applying on a "per Line Termination" basis.
- B. Digital Loop Service is furnished subject to the availability of facilities and only within a LATA.
- C. It is offered with identical local exchange usage options and calling scopes as defined in the Local Exchange Tariff.
- D. Monthly recurring access line rates and charges as specified in the Local Exchange Service Tariff are not applicable to this service. However, Service and Equipment charges to move or change service do apply on a per Line Termination basis. Other rates and charges for associated services (i.e., End User Line Charges, etc.), which normally would apply on a per line basis, will apply on a per Line Termination basis.
- E. Each Digital Transmission Loop Arrangement can contain both DID (Direct Inward Dialing) and non-DID Line Terminations. The customer must initially indicate the specific location of each Line Termination within the multichannel transmission path. Subsequent change in this configuration will result in the application of appropriate charges expressed in Paragraph 2.1, following.
- F. Service provided under this tariff contemplates the customer's requested service location(s) are within the Base Rate Area (BRA) of the normal serving central office.
- G. Customer requests for a change in central office designation or a relocation of service to another premises will be considered a disconnection and connection of new service.
- H. Except as otherwise noted, the minimum service period is 30 days.
- I. Except for the Local Exchange usage portion of this service, the temporary suspension of service provisions is not applicable.
- J. No performance guarantee is made or implied beyond those associated with the normal provisioning of Local Exchange Service.

Issued: December 2, 2002

Effective: January 1, 2003

Steve Gann, General Manager
P O Box 227
Breckenridge, Missouri 64625

DIGITAL LOOP SERVICE-(CONTINUED)

1. General-(Continued)

1.3 Regulations-(Continued)

- K. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 5 (Enhanced Emergency Number Service).

1.4 Optional Features

Loop Protection: Provides automatic restoration of the Digital Transmission Loop Arrangement facility and physical route redundancy from the customer's serving wire center to be the point nearest the customer's premises that redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure.

DIGITAL LOOP SERVICE-(CONTINUED)

2. Rates and Charges

2.1 Schedules

		<u>Monthly Rate</u>	<u>Installation Charge</u>	
A.	Telephone Service Line Line Termination, each		<u>Init. Unit</u>	<u>Addl. Unit (1)</u>
	-Inbound, Non-DID	\$2.85		
	-Inbound, DID	\$2.85		
	-Outbound	\$2.85		
	-Inbound/Outbound	\$2.85		
B.	Telephone Service Line Digital Transmission Loop Arrangement			
	-Per Arrangement			
	Month-to-Month	\$265.00	\$700.00	\$600.00
	12 Month Term	\$225.00	\$630.00	\$540.00
	-Per Line Termination Activated			
	Non-DID Type, ea	\$5.30	\$75.00	\$50.00
	DID Type, ea	\$4.85	\$75.00	\$50.00

(1) Additional Unit Charge applies only when requested by the customer at the same time as Initial Unit.
*Rates shown on this tariff are for information purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

 Issued: December 2, 2002

Effective: January 1, 2003

 Steve Gann, General Manager
 P O Box 227
 Breckenridge, Missouri 64625

DIGITAL LOOP SERVICE-(CONTINUED)

2. Rates and Charges-(Continued)

2.1 Schedules-(Continued)

		<u>Monthly Rate*</u>	<u>Installation Charge</u>	
			<u>Init. Unit</u>	<u>Addl. Unit (1)</u>
B.	Telephone Service Line Digital Transmission Loop Arrangement -(Continued)			
	-Per Line Termination and Channel ...Location Changed or Rearranged		\$131.00	\$89.00

		<u>Monthly Rate*</u>	<u>Installation Charge</u>
C.	Optional Features		
	Loop Protection (2) (per Digital Transmission Loop Arrangement)	\$140.00	\$328.00

2.2 Application of Rates and Charges

Service components in Paragraph 2.1, preceding are not offered separately or independent of one another.

- (1) Additional Unit Charge applies only when requested by the customer at the same time as Initial Unit.
- (2) Loop Protection Feature will be provided where facilities are available. Special Construction Charges may apply when facilities are not available or unusual expenditures are involved in making them available to provide this feature.

*Rates shown on this tariff are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: December 2, 2002

Effective: January 1, 2003

Steve Gann, General Manager
 P O Box 227
 Breckenridge, Missouri 64625

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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SECTION IV

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the intrastate
Services and Facilities of
the Green Hills Telephone
Corporation in the State of
Missouri.

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY

Teravis Harper
name of officer

Manager
title

Breckenridge, Mo.
address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harper Manager Breckenridge, Mo.
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 2nd { Original } SHEET No. 81
 { Revised }
 Cancelling P.S.C.MO. No. 2-Consolidated 1st { Original } SHEET No. 81
 { Revised }

GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
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FILED
APR 1 1988
Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE 2 - 17 - 88 DATE EFFECTIVE 4 - 1 - 88
 month day year month day year
 ISSUED BY Lloyd Hargrave Manager, Breckenridge, MO 64625
 name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st {Original} SHEET No. 82

Cancelling P.S.C.MO. No. 2-Consolidated {Revised} SHEET No. 82

GREEN HILLS TELEPHONE CORPORATION

For- ALL MISSOURI EXCHANGES

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GENERAL RULES AND REGULATIONS

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OF GREEN HILLS TELEPHONE CORPORATION

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MISSOURI
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FILED

APR 1 1988

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 2 - 17 - 88
month day year

DATE EFFECTIVE 4 - 1 - 88
month day year

ISSUED BY Lloyd Hargrave

Manager, Breckenridge, MO 64625

name of officer

title

address

FORM NO. 13

P.S.C.MO. No. 2-Consolidated 2nd

{Original
Revised

SHEET No. 83

Cancelling P.S.C.MO. No. 2-Consolidated 1st

{Original
Revised

SHEET No. 83

GREEN HILLS TELEPHONE CORPORATION

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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FILED

APR 1 1988

Public Service Commission

*Indicates new rate or text
†Indicates change

DATE OF ISSUE 2 - 17 - 88
month day year

DATE EFFECTIVE 4 - 1 - 88
month day year

ISSUED BY Lloyd Hargrave

Manager, Breckenridge, MO 64625

name of officer

title

address

FORM NO. 13

P.S.C.MO. No. 2-Consolidated 1st

{ Original }

SHEET No. 84

Cancelling P.S.C.MO. No. 2-Consolidated

{ Revised }

SHEET No. 84

{ Original }

{ Revised }

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FILED
APR 1 1988

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 2 - 17 - 88
month day year

DATE EFFECTIVE 4 - 1 - 88
month day year

ISSUED BY Lloyd Hargrave

Manager, Breckenridge, MO 64625

name of officer

title

address

{ Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Deleted }

{ Reinstated }

SHEET No.

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS OF GREEN HILLS TELEPHONE CORPORATION

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A. Application

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the Green Hills Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

MAR 1 1961

DATE OF ISSUE month day year

DATE EFFECTIVE month day year

ISSUED BY Travis Harper name of officer

Managur Breckinridge, Jr. title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon it's ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of Service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from it's directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in it's directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

FILED
MAR 1 - 1961

DATE OF ISSUE _____
month day year

DATE EFFECTIVE _____
month day year
MAR 1 1961 PUBLIC SERVICE COMMISSION

ISSUED BY Travis Harper Maney Brackenda, M.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
Name of Issuing Corporation Community, Town or City GREEN

GENERAL RULES AND REGULATIONS		NOV 30 1987
		MISSOURI
C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANIES (Section 100.01)		
4. Transmitting Messages	<p>The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accomodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.</p>	
5. Use of Connecting Company Lines	<p>When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.</p>	
* 6. Defacement of Premises	<p>The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existance of the Telephone Company's demarcation point and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.</p>	
7. Adjustment of Charges	<p>In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined, when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.</p>	
<p>*Indicates new rate or text †Indicates change</p>		JAN 01 1988

DATE OF ISSUE 11-24-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY Lloyd Hargrave, General Manager, P.O. Bx 155, Breckenridge, MO 64625
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 2nd {Original} SHEET No. 88

Cancelling P.S.C.MO. No. 2-Consolidated 1st {Original} SHEET No. 88

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
Name of Issuing Corporation Community, Town or City SECTION IV

GENERAL RULES AND REGULATIONS

NOV 30 1987

MISSOURI
Public Service Commission

D. USE OF SERVICE AND FACILITIES

*1. Ownership and Use of Equipment

Telephone service furnished by the Telephone Company on the premises of a subscriber is the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such service. Telephone services are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or to the public or to the property, the Telephone Company may refuse to install, and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

*Indicates new rate or text
+Indicates change

JAN 01 1988

DATE OF ISSUE 11-24-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY Lloyd Hargrave, General Manager, P.O. Bx 155, Breckenridge, MO 64625
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2-Consolidated 2nd

~~Original~~ SHEET No. 89

Cancelling P.S.C.MO. No. 2-Consolidated 1st

~~Original~~ SHEET No. 89

GREEN HILLS TELEPHONE CORPORATION

For

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Name of Issuing Corporation

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SECTION 156 0101 (15)

MISSOURI

GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (CONTINUED)

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3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Reserved for future use.

5. Reserved for future use.

JAN 01 1988

*Indicates new rate or text

+Indicates change

DATE OF ISSUE 11-24-87
month day year

DATE EFFECTIVE 1 - 1 - 88
month day year

ISSUED BY Lloyd Hargrave Manager, Box 155, Breckenridge, MD 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

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JAN 20 1961

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FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Thomas Harper
name of officer

Manassah Breckenridge, Mo.
title address

~~{ Revised }~~

{ Original }

~~{ Revised }~~

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

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E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished.

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY

Terris Harper
name of officer

Manay Breckenridge, Mo.
title address



GREEN HILLS TELEPHONE CORPORATION

Section IV
PSC Mo. No. 2-Consolidated
2nd Revised Sheet 92
Cancels 1st Revised Sheet 92

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

Reserved for future use.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to the "Special Construction" section of this tariff.

(D)
(N)

Date of Issue: September 1, 2009

Effective: October 1, 2009

Steve Gann
General Manager
P.O. Box 227, 7926 N.E. State Route M
Breckenridge, MO 64625

FILED
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE
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SECTION IV

GENERAL RULES AND REGULATIONS

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E. ESTABLISHMENT AND FURNISHING OF SERVICE (CONTINUED)

7. Furnishing Party Line Service (Discontinued)

MISSOURI
Public Service Commission

F. TELEPHONE DIRECTORIES:

1. DISTRIBUTION

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. OWNERSHIP AND USE

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.

FILED

JAN 4 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
month day year

DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature]
name of officer

GENERAL MANAGER, BRECKENRIDGE, MO
title address 64625

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

G. DEPOSITS AND GUARANTEES OF PAYMENT

1. The Company may require a deposit or guarantee prior to providing new service. The deposit may be required prior to and no more than thirty (30) calendar days after the Company actually provides service.

(C)
|
(C)

- A. (Deleted)
- B. (Deleted)
- C. (Moved to 2.A and B on Sheet 95.2)
- D. (Deleted)
- E. (Moved to 6. On Sheet 95.3)

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GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

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SEP 29 2000

G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

MISSOURI
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1. (Cont'd)

F. (Moved to 3. on Sheet 95.2)

G. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

H. (moved to 4.A, B, C, D and 5 on Sheets 95.2 and 95.3)

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OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

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G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

1. (Cont'd)

I. (deleted)

J. Record of Previous Accounts:

The Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made.

(C)
|
(C)

K. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

L. (deleted)

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G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

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2. The Company may require a deposit or guarantee as a condition of continued service if: (C)
- A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
4. Terms of Deposits:
- A. Deposits shall not exceed the estimated charges for two (2) month's service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
 - B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
 - C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. (C)

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H. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

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4. Terms of Deposits: (Cont'd)

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- D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (C)
- E. The Company will maintain records of all pertinent information with regard to each deposit held. (N)
- F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit. (N)
- 5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon. (C)
- 6. In lieu of a deposit the Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit that the Company could request under this section. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent, provided it is not in dispute. (C)
- 7. The Company may request an advance payment for the purpose of securing payment of installation charges and estimated charges for one (1) month of services requested by the customer. (C)

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OCT 30 2000

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Public Service Commission

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H. DISCONTINUANCE OF SERVICE

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- (1) Service may be discontinued for any of the following reasons:
 - (A) Nonpayment of an undisputed delinquent charge for basic local telecommunications service. (C)
 - (B) Failure to post a required deposit or guarantee. (C)
 - (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - (D) Failure to substantially comply with the terms of a settlement agreement.
 - (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
 - (F) Material misrepresentation of identity in obtaining Telephone Company service.
 - (G) As provided by state or federal law.
 - (H) (D)

- (2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of discontinuance. (C)

- (3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of basic local telecommunications service, or on a day immediately preceding such day. (C)

- (4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. (D)

- (5) A notice of discontinuance shall contain the following information: (C)

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GREEN HILLS TELEPHONE CORPORATION
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P.S.C.MO. NO.2 Consolidated
Section 4
First Revised Sheet 96.1
Canceling Original Sheet 96.1

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GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Cont'd)

- (5) A notice of discontinuance shall contain the following information: (Cont'd)
 - (A) The name and address and the telephone number of the customer;
 - (B) A statement of the reason for the proposed discontinuance and the cost of reconnection;
 - (C) The date after which service will be discontinued unless appropriate action is taken;
 - (D) How a customer may avoid the discontinuance;
 - (E) The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one time;
 - (F) The telephone number where the customer may make an inquiry;
 - (G) A statement that this notice will not be effective if the charges involved are part of an unresolved dispute;
 - (H) A statement of the exception for medical emergency under section 7 of this rule.

- (6) At least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service the Telephone company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it. (C)
(C)

- (7) Notwithstanding any other provision of this chapter, the Telephone Company shall postpone a discontinuance for at least twenty-one (21) day if service is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency, if requested, shall provide the Telephone Company with reasonable evidence of such necessity.

- (8) Upon the customer's request, the Telephone Company shall restore service consistent with all other provisions of this chapter when the cause for discontinuance has been eliminated.

- (9) Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
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Effective: ~~October 29~~ 2000

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I. DISCONTINUANCE OF SERVICE (Cont'd)

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(10) (Deleted)

(A) (Deleted)

(B) (Deleted)

(11) (Deleted)

(11) Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

(12) Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

(13) A late payment charge may be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

(D)

(D)

(N)

(N)

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OCT 30 2000

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Issued: September 29, 2000

Effective: October 30, 2000

Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625