

On July 17, 2013, the Commission issued an order directing Mr. Harter to show cause why his complaint should not be dismissed for failure to appear at the conference. On July 22, 2013, Mr. Harter filed a response stating that he did not receive notice of the conference and that he would have participated in the conference if he had known of it. Mr. Harter requests that the prehearing conference be rescheduled. No party has submitted a reply to Mr. Harter's statements or objected to his request.

The Commission finds that Mr. Harter has shown good cause for failing to appear and will reschedule the prehearing conference. The parties or their representatives shall appear in person, or by telephone, at the conference. Parties wishing to appear by telephone will be provided with a telephone conference number. At the conference, parties should be prepared to discuss the nature of any discovery each will conduct and the time necessary to complete discovery and prepare for hearing. The parties should also be prepared to name the witnesses each expects to call at hearing, the number and nature of any exhibits each expects to offer at hearing, and the anticipated length of the hearing. The parties should be prepared to discuss the elements of a joint procedural schedule, including the dates for an evidentiary hearing and post-hearing briefs. The parties will also be encouraged to discuss settlement.

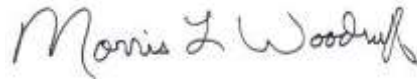
THE COMMISSION ORDERS THAT:

1. A prehearing conference shall be held on August 14, 2013, beginning at 2:00 p.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. Any party that wants to participate in the conference by phone may do so by calling 573-526-5712 or toll-free 866-630-9350 at the time set for the beginning of the conference.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in dark ink, appearing to read "Morris L. Woodruff". The signature is fluid and cursive, with the first name "Morris" being more prominent.

Morris Woodruff
Secretary

Michael Bushmann, Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 2nd day of August, 2013.