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March 30, 2012

Mr. Steven Reed, Secretary
Missouri Public Service Commission
200 Madison Street Suite 500
Jefferson City, MO 65102-0360

Re: Notice of Election and Withdrawal of AT&T Communications of the Southwest, Inc. Tariffs Pursuant to §392.461, RSMo, enacted by House Bill No. 338

Dear Mr. Reed:

As a result of recent changes in state law governing the regulation of telecommunications services in Missouri, §392.461, RSMo was enacted on August 28, 2011 by House Bill No. 338. Section 392.461 allows telecommunications companies, upon notice to the Missouri Public Service Commission (“Commission”), to elect to be exempt from the requirement that they offer retail services to residential or business end users only through tariff, and to withdraw such tariffs. However, the law requires them to publish generally available retail prices on a website.

AT&T Communications of the Southwest, Inc. (“the Company”) hereby gives the Commission notice of its election to be exempt from tariff filing requirements relating to, and of its intent to withdraw, the below-listed tariffs.

- Message Telecommunications Services Tariff, P.S.C. MO No. 15
- Local Exchange Services Tariff, P.S.C. MO No. 21
- Custom Network Service Tariff, P.S.C. MO No. 22
- Private Line Services Tariff-Schedule 9, P.S.C. MO No. 23
- Private Line Services Tariff-Schedule 11, P.S.C. MO No. 24
- Dataphone Digital Services Tariff, P.S.C. No. 10
- Local Exchange Services Tariff, P.S.C. No. 2

This Notice of Election and Withdrawal shall become effective May 1, 2012. The Company will make available its rates, charges, terms and conditions for its retail telecommunications services on its website at www.att.com/servicepublications.

Please refer any questions on this matter to me on 314-331-1610.

Very truly yours,

/s/ Alan Kern

I certify that a copy of the foregoing, including attachments, is being sent via e-mail to the Office of Public Counsel at opcservice@ded.mo.gov this 30th day of March 2012.

Alan Kern

Attachment

CANCELLED
November 7, 2012
Missouri Public
Service Commission
TA-2012-0408

JC-2012-0537
Effective 5/1/2012

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Title Page
Original Sheet 1

TITLE PAGE

Missouri Public

RECD NOV 26 2002

Service Commission

This Tariff applies to
Local Exchange Services offered by
AT&T Communications of the Southwest, Inc.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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- 7 AT&T Local Exchange Services
- 8 Reserved for Future Use
- 9 AT&T Digital Link Service
Price List
Promotional Offerings

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Explanation of Symbols
Original Sheet 1

~~Missouri Public~~

EXPLANATION OF SYMBOLS

REC'D NOV 26 2002

- (AT) Indicates addition to text
- (C) Indicates a correction
- (CP) Indicates change in practice
- (CR) Indicates change in rate
- (CT) Indicates change in text
- (DR) Indicates discontinued rate
- (FC) Indicates a change in format
lettering or numbering
- (MT) Indicates moved text
- (NR) Indicates new rate
- (RT) Indicates removal of text

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

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~~Missouri Public~~
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Issued: October 13, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Carol E. Paulsen, Director Regulatory
208 S. Akard Street
Dallas, TX 75202

Effective: November 27, 2009

FILED
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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~~Service Commission~~

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

CANCELLED
November 27, 2009
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

~~Missouri Public~~
~~Service Commission~~

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 1
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Missouri Public

1. APPLICATION OF TARIFF

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Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 1
Original Sheet 1

~~Missouri Public~~

1. APPLICATION OF TARIFF

REC'D NOV 26 2002

1.1 Application

Service Commission

1.1.1 General

This Tariff applies to the furnishing of Local Exchange Services defined herein, by AT&T Communications of the Southwest, Inc. (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, and technical capability are available.

The provision of Local Exchange Services is subject to existing regulations, and terms and conditions specified in this Tariff and the Company's current Tariffs, and may be revised, added to or supplemented by superseding issues.

AT&T reserves the right to offer its Customers a variety of competitive services as deemed appropriate by the Company.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
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~~Missouri Public
Service Commission~~

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 1
1st Revised Sheet 2
Replacing Original Sheet 2

1. APPLICATION OF TARIFF

1.1 General (continued)

1.1.2 Waivers

AT&T Communications of the Southwest, Inc. is classified as a competitive telecommunications company. Application of the following statutes and regulatory rules shall be waived:

Statutes

392.210.2 - Uniform System of Accounts
392.240.1 – General Rate Case Filings (AT)
392.270 - Valuation of Property (Ratemaking)
392.280 - Depreciation Accounts
392.290 - Issuance of Securities
392.300 – Transfer of Property and Ownership of Stock (CT)
392.310 - Stock and Debt Issuance
392.320 - Stock Dividend Payment
392.340 - Reorganization(s)
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4 CSR 240-10.020 - Depreciation Fund Income
4 CSR 240-30.010(2)(C) - Posting of Tariffs
4 CSR 240-30.040 - Uniform System of Accounts
4 CSR 240-32.030(4)(C) - Exchange Boundary Maps
4 CSR 240-33.030 - Minimum Charges
4 CSR 240-35 - Reporting of Bypass and Customer-Specific Arrangements

Issued: November 13, 2008

Effective: December 13, 2008

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Carol E. Paulsen, Director Regulatory
1010 N. Saint Mary's Street
San Antonio, TX 78215

Filed
Missouri Public
Service Commission
JC-2009-0351

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 1
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~~Missouri Public~~

1. APPLICATION OF TARIFF

REC'D NOV 26 2002

1.1 General (continued)

1.1.2 Waivers

Service Commission

AT&T Communications of the Southwest, Inc. is classified as a competitive telecommunications company. Application of the following statutes and regulatory rules shall be waived:

Statutes

- 392.210.2 - Uniform System of Accounts
- 392.270 - Valuation of Property (Ratemaking)
- 392.280 - Depreciation Accounts
- 392.290 - Issuance of Securities
- 392.300.2 - Acquisition of Stock
- 392.310 - Stock and Debt Issuance
- 392.320 - Stock Dividend Payment
- 392.340 - Reorganization(s)
- 392.330, RSMo Supp. 1999 - Issuance of Securities, Debts and Notes

Commission Rules

- 4 CSR 240-10.020 - Depreciation Fund Income
- 4 CSR 240-30.010(2)(C) - Posting of Tariffs
- 4 CSR 240-30.040 - Uniform System of Accounts
- 4 CSR 240-32.030(4)(C) - Exchange Boundary Maps
- 4 CSR 240-33.030 - Minimum Charges
- 4 CSR 240-35 - Reporting of Bypass and Customer-Specific Arrangements

Issued: November 26, 2002

Effective: December 26, 2002

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227 West Monroe Street
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~~Missouri Public
Service Commission~~

Cancelled
December 13, 2002
Missouri Public
Service Commission
JC-2009-0351

FILED DEC 26 2002

1. APPLICATION OF TARIFF

1.1 General (continued)

1.1.2 Waivers (continued)

Commission Rules

4 CSR 240- 3.550(4)(5A)
4 CSR 240-32.060
4 CSR 240-32.070
4 CSR 240-32.080
4 CSR 240-33.040(1-3)(5-10)
4 CSR 240-33.045
4 CSR 240-33.080(1)
4 CSR 240-33.130(1)(4)(5)

Issued: August 28, 2008

Effective: September 27, 2008

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Carol E. Paulsen, Director Regulatory
1010 N. Saint Mary's Street
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FILED
Missouri Public
Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Issued: August 28, 2008

Effective: September 27, 2008

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Missouri Public
Service Commission

P. S. C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
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Issued: December 22, 2006

Effective: January 22, 2007

Leslie O. Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

CANCELLED
September 27, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

P. S. C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Issued: March 31, 2005

Effective: May 1, 2005

Leslie O. Buford, District Manager
222 West Adams Street
Chicago, Illinois 60606

Cancelled
January 22, 2007

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

P. S. C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Issued: January 9, 2004

Effective: February 8, 2004

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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

2. GENERAL REGULATIONS

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CANCELLED

FEB 08 2004

by *RS*
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Missouri Public
Service Commission

FILED DEC 26 2002

2. GENERAL REGULATIONS

2.1 Undertaking of the Company

2.1.1 General

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Tariff.

Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capabilities and the ability of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time. (AT)

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

A month is considered to have 30 days for the purpose of computing charges in this Tariff.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorney's fees.

Issued: February 28, 2005

Effective: March 30, 2005

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
1st Revised Sheet 1
Replacing Original Sheet 1

2. GENERAL REGULATIONS

Missouri Public
Service Commission

2.1 Undertaking of the Company

REC'D FEB 21 2003

2.1.1 General

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Tariff.

Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capabilities and the ability of the Company to purchase unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time. (AT)

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers. (AT)

A month is considered to have 30 days for the purpose of computing charges in this Tariff.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorney's fees.

Material previously shown on this sheet now appears on Sheet 2. (AT)

Missouri Public
Service Commission

FILED MAR 24 2003

Issued: February 21, 2003

Effective: March 24, 2003

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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 1

~~Missouri Public~~

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.1 Undertaking of the Company

2.1.1 General

Service Commission

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Tariff.

Services, features and functions will be provided where facilities including but not limited to: billing capability and technical capabilities are available without unreasonable expense to the Company.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

A month is considered to have 30 days for the purpose of computing charges in this Tariff.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorney's fees.

All references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Services Guides located at <http://www.att.com/serviceguide/business>.

Effective August 1, 2001, references to AT&T's Consumer FCC Tariffs will be found in the Consumer AT&T Service Guides located at <http://www.att.com/serviceguide/home>. Customers who cannot access this site may call 1-888-288-4099 for a copy of the Service Guide for their current calling plan, or may write to AT&T, P.O. Box 944050, Maitland, Florida, 32794-4055.

CANCELLED

MAR 24 2003
ISRS
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: December 26, 2002

~~Missouri Public~~
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

2. GENERAL REGULATIONS

2.1 Undertaking of the Company - (Continued)

2.1.1 General (Continued)

All references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Services Guides located at <http://www.att.com/serviceguide/business>.

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(RT)

2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer may also be required to execute any other documents as may be reasonably requested by the Company in connection with the provisioning of Local Exchange Services.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.3 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Issued: May 15, 2009

Effective: June 15, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Carol Paulsen
208 S. Akard Street
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Filed
Missouri Public
Service Commission
JC-2009-0808

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
1st Revised Sheet 2
Replacing Original Sheet 2

2. GENERAL REGULATIONS

Missouri Public
Service Commission

2.1 Undertaking of the Company - (Continued)

REGD FEB 21 2003

2.1.1 General (Continued)

(MT)

All references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Services Guides located at <http://www.att.com/serviceguide/business>.

Effective August 1, 2001, references to AT&T's Consumer FCC Tariffs will be found in the Consumer AT&T Service Guides located at <http://www.att.com/serviceguide/home>. Customers who cannot access this site may call 1-888-288-4099 for a copy of the Service Guide for their current calling plan, or may write to AT&T, P.O. Box 944050, Maitland, Florida, 32794-4055.

(MT)

2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer may also be required to execute any other documents as may be reasonably requested by the Company in connection with the provisioning of Local Exchange Services.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Missouri Public
Service Commission

FILED MAR 24 2003

Issued: February 21, 2003

Effective: March 24, 2003

Leslie O Buford, District Manager
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Cancelled
June 15, 2009
Missouri Public
Service Commission
JC-2009-0808

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 2

Missouri Public

2. GENERAL REGULATIONS

2.1 Undertaking of the Company - (Continued)

REC'D NOV 26 2002

2.1.2 Terms and Conditions

Service Commission

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer may also be required to execute any other documents as may be reasonably requested by the Company in connection with the provisioning of Local Exchange Services.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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CANCELLED

MAR 24 2003

ISPS 2
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
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Effective: December 26, 2002
Missouri Public Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 3

Missouri Public

2. GENERAL REGULATIONS

2.1 Undertaking of the Company - (Continued)

REC'D NOV 26 2002

2.1.4 Provision of Equipment and Facilities

Service Commission

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability, except as stated or expressly provided for in this Tariff.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment provided or installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.
- D. Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provides, installs or has installed on its behalf.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 4
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.1 Undertaking of the Company - (Continued)

2.1.4 Provision of Equipment and Facilities - (Continued) **Service Commission**

- E. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- F. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities.
- G. When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
1. The provision of a signaling system database by another company;
 2. The transmission of signals by the Customer-provided equipment or for the quality of, or defects in, such transmission; or
 3. The reception of signals by Customer-provided equipment.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 5
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.1 Undertaking of the Company - (Continued)

Service Commission

2.1.5 Customer Equipment

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

A. Station Equipment

Customer-provided equipment on Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of such Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

B. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this Tariff.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. AT&T may immediately and without notice deny service when the Customer (a) subjects AT&T or non AT&T personnel to hazardous conditions, (b) circumvents AT&T's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other company services.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 6
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.2 Liability of the Company

Service Commission

2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the following provisions, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due to the Customer under this Tariff as a Credit Allowance for Interruptions or under Service Quality Guarantees.
- B. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

Issued: November 26, 2002

Effective: December 26, 2002

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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 7

Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.2 Liability of the Company - (Continued)

2.2.1 Service Liability - (Continued)

Service Commission

- D. The Company shall be indemnified, defended, and held harmless against any claim, loss, or damage arising from the use of service offered under this tariff, involving:
1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 2. Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- E. The Company does not guarantee or make any warranty with respect to its service when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and authorized user from any and all claims, losses or damages by any person relating to the services so provided.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.
- G. The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.
- H. In no event shall the Company be liable for special, reliance, consequential or other such damages.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.2 Liability of the Company - (Continued)

Service Commission

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

2.2.3 Credit Allowance for Interruptions

- A. Except as may otherwise be specified in this Tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this Tariff.

- B. No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the Tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the Customer is responsible for providing electric power.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 9

Missouri Public

2. GENERAL REGULATIONS

2.3 Obligations of the Customer

REC'D NOV 26 2002

2.3.1 Customer Responsibilities

Service Commission

A. The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff;
2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fires or theft or other casualty on the Customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
3. Providing at no charge, as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the Customer;

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

Missouri Public

2. GENERAL REGULATIONS

2.3 Obligations of the Customer - (Continued)

REC'D NOV 26 2002

2.3.1 Customer Responsibilities - (Continued)

Service Commission

A. The Customer shall be responsible for: (Continued)

5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from the installation or maintenance in such area by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the Customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

Missouri Public

2. GENERAL REGULATIONS

2.3 Obligations of the Customer - (Continued)

REC'D NOV 26 2002

2.3.1 Customer Responsibilities - (Continued)

Service Commission

B. Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

C. Resale

1. All Company Local Exchange Services are available for resale unless otherwise specifically indicated.
2. Customers, who subscribe to Local Exchange Service and resell this service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Missouri which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.
3. The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end users.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

F11 11 DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 12

Missouri Public

2. GENERAL REGULATIONS

2.3 Obligations of the Customer - (Continued)

REC'D NOV 26 2002

2.3.1 Customer Responsibilities - (Continued)

Service Commission

C. Resale (Continued)

4. AT&T will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.
5. With respect to resold services, applications for services as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.
6. In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks or other indicia) in a manner that may cause third parties (including the Customer of Record's end users) to believe that service provided by the Customer of Record is AT&T service; or (2) use AT&T's corporate logos, or trade dress (or confusingly similar logos or trade dress).
7. The furnishing of special arrangements to resellers is subject to the regulations set forth in this tariff.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

Missouri Public

2. GENERAL REGULATIONS

2.3 Obligations of the Customer - (Continued)

REC'D NOV 26 2002

2.3.1 Customer Responsibilities - (Continued)

Service Commission

C. Resale (Continued)

8. Use of AT&T Marks

When Local Exchange Service is resold, neither the Customer nor any other reseller or intermediary in the sales chain between the Customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

- a. use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
- b. use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
- c. use AT&T's name to the extent it is specifically required by Statute, regulation or other government requirement to do so, and;

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 14

Missouri Public

2. GENERAL REGULATIONS

RECD NOV 26 2002

2.3 Obligations of the Customer - (Continued)

2.3.1 Customer Responsibilities - (Continued)

Service Commission

C. Resale (Continued)

8. Use of AT&T Marks (Cont'd)

d. indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:

- (1) advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
- (2) identifies any other long distance providers the reseller uses in providing service to the end user;
- (3) advises the end user it will not be an AT&T Customer for the resold service, and;
- (4) does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, Local Exchange Service is resold if the Customer (or any other reseller or intermediary in the sales chain between the Customer and an end user) uses local exchange service to reoffer telecommunications service to others (with or without "adding value") for profit.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 15

Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.4 Connections of Terminal Equipment and Communications Systems

2.4.1 Recording of Two Way Telephone Conversations

Service Commission

Local Exchange Services are not represented as adapted to the recording of two way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

1. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
2. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
3. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 16

~~Missouri Public~~

2. GENERAL REGULATIONS

2.4 Connections of Terminal Equipment and Communications Systems
(Continued)

REC'D NOV 26 2002

2.4.1 Recording of Two Way Telephone Conversations - (Continued)

Service Commission

A. Exceptions

The exceptions to the foregoing requirements are as follows:

1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
3. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

~~Missouri Public
Service Commission~~

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

2. GENERAL REGULATIONS

2.4 Connections of Terminal Equipment and Communications Systems -
(Continued)

REC'D NOV 26 2002

Service Commission

2.4.2 Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this Tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
1st Revised Sheet 18
Replacing Original Sheet 18

2. GENERAL REGULATIONS

Missouri Public
Service Commission

2.5 Payments and Charges

RFCTD APR 17 2003

2.5.1 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges which will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis.

2.5.2 Billing Disputes

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

The Customer must provide the Company with written notice of a dispute within one hundred and twenty (120) days from the bill date, otherwise, the charge will be considered correct and binding. (AT)
(AT)
(AT)

Issued: April 17, 2003

Effective: Missouri Public
Service Commission

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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED MAY 17 2003

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.5 Payments and Charges

Service Commission

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CANCELLED
MAY 17 2003
18
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 19

Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.5 Payments and Charges - (Continued)

Service Commission

2.5.3 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

2.5.4 Deposits for Business Customers

The Company may require a deposit from a business Customer, or an increase in the amount of deposit, of a business Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the Customer, less any amounts due the Company when service is disconnected. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.5.5 Returned Check Charge

In addition to any late payment charges specified in this Tariff, the Customer will be assessed a charge of fifteen dollars (\$15.00) for each check, bank draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

2. GENERAL REGULATIONS

2.5 Payments and Charges - (Continued)

2.5.6 Late Payment Charge

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, subject to billing and system availability, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month (18% annually), and will apply to all amounts in excess of \$25.00 previously billed on a Customer's bill, including arrears and Late Payment Charges, and which remain unpaid within 30 calendar days from the invoice date. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

2.5.7 Charge Increases

(CT)

Beginning February 8, 2004, AT&T reserves the right to increase charges for Services provided to the customer, regardless of any term commitment, as a result of (i) expenses incurred by AT&T reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on AT&T related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to AT&T or increases in the amount AT&T is required to pay to other carriers.

(AT)

(AT)

(MT) Material previously displayed on this sheet now appears on Sheet 20.1.

(AT)

(AT)

Issued: January 9, 2004 Effective: February 8, 2004

2. GENERAL REGULATIONS

Missouri Public

2.5 Payments and Charges - (Continued)

REC'D NOV 26 2002

2.5.6 Late Payment Charge

Service Commission

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, subject to billing and system availability, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month (18% annually), and will apply to all amounts in excess of \$25.00 previously billed on a Customer's bill, including arrears and Late Payment Charges, and which remain unpaid within 30 calendar days from the invoice date. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

2.5.7 Reserved For Future Use

2.5.8 Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each Commercial and/or Consumer Service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

CANCELLED

FEB 08 2004

1st RS 20
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
1st Revised Sheet 20.1
Replacing Original Sheet 20.1

2. GENERAL REGULATIONS

2.5 Payments and Charges - (Continued)

2.5.8 Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each Commercial Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started. (CT)

Issued: May 15, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Effective: June 15, 2009

Filed
Missouri Public
Service Commission
JC-2009-0808

2. GENERAL REGULATIONS

2.5 Payments and Charges - (Continued)

2.5.8 Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each Commercial and/or Consumer Service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

(MT)

(MT)

Issued: January 9, 2004

Effective: February 8, 2004

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Cancelled
June 15, 2009
Missouri Public
Service Commission
JC-2009-0808

2. GENERAL REGULATIONS

2.5 Payments and Charges - (Continued)

2.5.9 Duplicate Bill Charges

(AT)

A. General

1. Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a customer's request for duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the customer's contract. This service will be available where billing and technology exist.
2. The Duplicate Bill Charge, as defined in section 2.5.9.B, will not be applied in the following instances:
 - a. When a customer is currently subscribing to a service to receive additional copies of their bills;
 - b. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address orders;
 - c. When customers have not received a bill due to Company error in the address of the bill;
 - d. When a customer requests a copy of the current month bill or final bill;

B. Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only:

Per bill copy charge	\$5.00
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C. Liability

With respect to any claim or suit, by a customer or any others, for damages arising from delays, errors or omissions, or the failure to provide bill copies, Company's liability, if any, shall not exceed the amount paid for the service.

(AT)

Issued: December 22, 2006

Effective: January 22, 2007

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Leslie O Buford, District Manager
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Filed
Missouri Public
Service Commission

2. GENERAL REGULATIONS

Missouri Public

2.6 Cancellation, Discontinuance and Changes

REC'D NOV 26 2002

2.6.1 Cancellation of Service

Service Commission

A. Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 22

2. GENERAL REGULATIONS

Missouri Public

2.6 Cancellation, Discontinuance and Changes - (Continued)

RECD NOV 26 2002

2.6.1 Cancellation of Service - (Continued)

Service Commission

B. Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

1. All non-recurring charges reasonably expended by the Company to establish service to the Customer; and
2. Any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by the Company; and
3. All recurring charges specified in the applicable tariff for the balance of the then current term; and
4. Any other charges set forth in this Tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this Tariff.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes - (Continued)

REC'D NOV 26 2002

2.6.2 Discontinuance of Service

Service Commission

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets or services.

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with Section 2.3.C.8 (Use of AT&T's Marks), preceding, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or restrict service to the non-complying Customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days prior written notice to the Customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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~~Missouri Public~~
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.6 Cancellation, Discontinuance and Changes - (Continued)

2.6.2 Discontinuance of Service - (Continued)

Service Commission

- A. The Company may, without incurring any liability, discontinue or suspend service without notice, or refuse service, if:
1. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
 2. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, its past or current use of communications services, or its planned use of the Company's service(s); or
 3. The Customer states that it will not comply with a request of the Company for deposits or advance payments, as specified in this tariff; or
 4. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
 5. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - a. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - b. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - c. Any other fraudulent means or devices.
 6. The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED REC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.6 Cancellation, Discontinuance and Changes - (Continued)

2.6.2 Discontinuance of Service - (Continued) **Service Commission**

- B. Upon nonpayment of any amounts owing to the Company for which the Customer subscribes or had subscribed or used, the Company may, by giving at least ten calendar days' prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- C. Upon failure to comply with a request made by the Company for security for the payment of service(s) or advance payments, as specified in this tariff, the Company may, by giving at least five calendar days' prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- D. Service shall not be suspended on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.
- E. A Customer shall have at least 21 days from the rendition of a bill to pay the charges stated except when the Customer has had service discontinued by the Company within the last 12 months or where the Customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the Customer, in which case payment may be demanded for the toll charges by a telephone call to the Customer followed by written notification of such demand.
- F. At least 24 hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the Customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.
- G. The Company shall postpone a suspension for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.6 Cancellation, Discontinuance and Changes - (Continued)

2.6.2 Discontinuance of Service - (Continued) **Service Commission**

- H. Upon violation of any of the other material, terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- I. Upon condemnation of any material portion of the facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- J. Upon any governmental prohibition or requirement, alteration of the services to be provided or any violation of an applicable law or regulation, the Company may with or without prior written notice discontinue service without incurring any liability.

2.6.3 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED NOV 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Missouri Public Service Commission 27

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.6 Cancellation, Discontinuance and Changes - (Continued)

Service Commission

2.6.4 Restoration of Service

When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If any Customer's service is restored after having been discontinued in accordance with this Tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

If a service has been suspended, discontinued or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds within the last twelve (12) months, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public Service Commission

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.7 Assignment or Transfer of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

Service Commission

2.8 Notices and Communications

- A. All notices or other communications required to be given pursuant to this Tariff will be in writing except where notice is provided in this tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- B. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

2. GENERAL REGULATIONS

2.9 Customer Specific Pricing Plans (CT)

Customer Specific Pricing Plans are available for provision of: (1) Dedicated, non-switched, private line and special access services, (2) Central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services, and (3) Any business service offered in the exchange in which basic local telecommunications service offered by the incumbent local exchange telecommunications company has been declared competitive under Section 392.245 RSMo., and any retail business service offered to an end user in a non-competitive exchange. (AT)

Unless otherwise provided in the customer contract, the rules and regulations found in Section 2 of this tariff apply to all Customer Specific Pricing Plans. Customer Specific Pricing Plan arrangements will be provided to the Commission on a proprietary basis upon request. (AT)

2.10 Provision for Certain Local Taxes and Franchise Fees

Any franchise fees, privilege, license, occupation, excise, or other taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue, or as otherwise required and/or allowed by law, derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

2.10.1 Missouri Universal Service Fund

The Company will place on each retail end-user's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

2. GENERAL REGULATIONS

2.9 Reserved For Future Use

2.10 Provision for Certain Local Taxes and Franchise Fees

Any franchise fees, privilege, license, occupation, excise, or other taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue, or as otherwise required and/or allowed by law, derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

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(AT)

(AT)

Issued: March 31, 2005

Effective: May 1, 2005

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CANCELLED
September 27, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Sheet 29
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.9 Reserved For Future Use

2.10 Provision for Certain Local Taxes and Franchise Fees

Service Commission

Any franchise fees, privilege, license, occupation, excise, or other taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue, or as otherwise required and/or allowed by law, derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

Issued: November 26, 2002

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Effective: December 26, 2002

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
1st Revised Sheet 30
Replacing Original Sheet 30

2. GENERAL REGULATIONS

2.11 Definitions

Automatic Location Identification (ALI)

Automatic Location Identification (ALI) is an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI)

Automatic Number Identification (ANI) provides for the telephone number of the calling party to be forwarded to the PSAP.

Channel (DSO)

A channel (DSO) is a digital partition of a Digital Facility (DS1). There are 24 DSO channels which comprise, in its entirety, the terrestrial Digital Facility.

Commercial Service (Business)

Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

(RT)

(RT)

Issued: May 15, 2009

Effective: June 15, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Filed
Missouri Public
Service Commission
JC-2009-0808

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original State 30
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.11 Definitions

Service Commission

Automatic Location Identification (ALI)

Automatic Location Identification (ALI) is an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

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Automatic Number Identification (ANI) provides for the telephone number of the calling party to be forwarded to the PSAP.

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A channel (DSO) is a digital partition of a Digital Facility (DS1). There are 24 DSO channels which comprise, in its entirety, the terrestrial Digital Facility.

Commercial Service (Business)

Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Consumer Service (Residence)

Consumer Service denotes service provided when the main station is located in a private residence or a residential room or apartment of a building of any type. All listings of the service are in the names of individuals, without a business designation.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Cancelled
June 15, 2009
Missouri Public
Service Commission
JC-2009-0808

Missouri Public
Service Commission

FILED DEC 26 2002

Missouri Public

2. GENERAL REGULATIONS

2.11 Definitions (Cont'd)

REC'D NOV 26 2002

Customer

Service Commission

The person or legal entity that subscribes to service under this tariff and is responsible for payment of tariffed charges for services furnished to that Customer.

Customer Premises

One Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings or contiguous property.

Demarcation Point

The point at which common carriers terminate communications cabling in a building.

Digital Facility (DS1)

A Digital Facility (DS1) is a local channel service component capable of simultaneous two-way transmission of digital signals delivered at a transmission speed of 1.544 Million Bits per Second. The facility is comprised entirely of terrestrial facilities i.e. the facility does not have satellite channels in its make-up.

Emergency Service Number (ESN)

Emergency Service Number (ESN) is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g. police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

Exchange Area

An exchange area is a geographical area served by a Rate Center.

The Company concurs with the Southwestern Bell Telephone Company and GTE Midwest Incorporated exchange areas and exchange maps that are on file.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.11 Definitions (Cont'd)

Local Exchange Service

Service Commission

A service, which permits calling to stations in the Customer's Local Service Area.

Local Service Area

A Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges as specified in this Tariff.

911 Service Area

911 Service Area is the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Public Safety Answering Point (PSAP)

Public Safety Answering Point (PSAP) is a communication facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdiction, if any.

Rate Center

A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in AT&T's Tariff F.C.C. No. 10.

Resale

Resale is the reselling by a Customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the applicable rules and regulations of (1) the Communications Act of 1934, as amended, and the Federal Communications Commission and/or (2) the Code of State Regulations.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED BEG 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.11 Definitions (Cont'd)

Universal Emergency Number Service

Service Commission

Universal Emergency Number Service is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

Local Automatic Number Identification

Local Automatic Number Identification (LANI) is a geographically significant 10-digit number that must be assigned to each customer location carrying AT&T Digital Link traffic for routing, billing and identification purposes. Where 911 service is available with Digital Link facilities, the LANI will be the telephone number of the calling party that is forwarded to the Public Safety Answering Point (PSAP).

Unless it otherwise agrees, the Company will use the Customer's Main Listed Number (MLN) as the Customer's LANI.

The Customer may propose that an alternative number, other than its MLN, be used as its LANI. The Company in its sole discretion may choose to use this alternative number so long as the alternative meets all applicable legal and regulatory requirements at the time that it is proposed and at all times after it is implemented. The Company reserves the right to revert to the use of the Customer's MLN for the Customer's LANI if, at any time, the alternative number provided by the Customer is determined not to comply with applicable legal or regulatory requirements.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Original Filed
Missouri Public

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.12 Emergency Number Service (911 and E911)

Service Commission

2.12.1 Description

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed on may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI an/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

The Company is obligated to supply the E911 service provider in the Company's service area with accurate information necessary to update the E911 database at the time the Company submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.

At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the E911 service provider's equipment in order to accurately and properly update the database for E911.

The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.12 Emergency Number Service (911 and E911) (Cont'd)

2.12.2 Universal Emergency Number Service (911) **Service Commission**

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 service are offered: Basic 911 (911) and Enhanced 911 Service (E911).

- A. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to single PSAP equipped to receive those calls.
- B. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to specific PSAP and Automatic Number Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

2.12.3 Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

Issued: November 26, 2002

Effective: December 26, 2002

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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 2
Missouri Public Service Commission

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.12.4 Rules, Regulations and Terms and Conditions

Service Commission

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits that may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this tariff.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public Service Commission

CANCELLED
May 1, 2012
Missouri Public Service Commission
JC-2012-0537

FILED DEC 26 2002

2. GENERAL REGULATIONS

REC'D NOV 26 2002

2.12 Emergency Number Service (911 and E911) (Cont'd)

Service Commission

2.12.4 Rules, Regulations and Terms and Conditions (Cont'd)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
1st Revised Index Sheet 1
Replacing Original Index Sheet 1

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(AT)

Issued: October 13, 2009

Effective: November 27, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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FILED
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

3. SERVICE AREAS

REC'D NOV 26 2002

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Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

CANCELLED
November 27, 2009
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

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Missouri Public
Service Commission

FILED BEG 26 2002

3. SERVICE AREAS

3.1 LOCAL SERVICE AREA DESIGNATIONS

3.1.1 General

The Company offers Local Exchange Service within the Southwestern Bell Telephone Company, GTE Midwest Incorporated and Windstream Communications, Inc. territories and concurs in their filed exchange areas and exchange maps. (AT)
(AT)

3.1.2 AT&T Digital Link Local Service Area

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Area(s) that: (1) have a Rate Center within 23 or 27 miles, as specified in this tariff, of the Customer's Rate Center within the LATA within the State of Missouri, or (2) are outside the Customer's LATA or outside the State of Missouri, but within the Customer's local calling area as defined by the Incumbent Local Exchange Carrier.

3.1.3 AT&T Digital Link Local Calling Area Exchanges

AT&T Digital Link Service will be provided in the exchanges listed in 3.2.1, 3.2.2 and 3.2.3 following.

3.1.4 AT&T Local Exchange Service Local Calling Area Exchanges

AT&T Local Exchange Service will be provided in the exchanges listed in 3.2.1, following.

Issued: October 13, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Effective: November 27, 2009

FILED
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 1

Missouri Public

3. SERVICE AREAS

3.1 LOCAL SERVICE AREA DESIGNATIONS

REC'D NOV 26 2002

3.1.1 General

Service Commission

The Company offers Local Exchange Service within the Southwestern Bell Telephone Company and GTE Midwest Incorporated territories and concurs in their filed exchange areas and exchange maps.

3.1.2 AT&T Digital Link Local Service Area

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Area(s) that: (1) have a Rate Center within 23 or 27 miles, as specified in this tariff, of the Customer's Rate Center within the LATA within the State of Missouri, or (2) are outside the Customer's LATA or outside the State of Missouri, but within the Customer's local calling area as defined by the Incumbent Local Exchange Carrier.

3.1.3 AT&T Digital Link Local Calling Area Exchanges

AT&T Digital Link Service will be provided in the exchanges listed in 3.2.1, 3.2.2 and 3.2.3 following.

3.1.4 AT&T Local Exchange Service Local Calling Area Exchanges

AT&T Local Exchange Service will be provided in the exchanges listed in 3.2.1, following.

Issued: November 26, 2002

Effective: December 26, 2002

CANCELLED
November 27, 2009
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 2

Missouri Public

3. SERVICE AREAS

3.2 LOCAL CALLING AREA EXCHANGES

REC'D NOV 26 2002

3.2.1 Southwestern Bell Telephone Company Territory

Service Commission

Adrian	Chillicothe
Advance	Clarksville
Agency	Clever
Altenburg-Frohna	Climax Springs
Antonia	Deering
Archie	DeKalb
Argyle	Delta
Armstrong	DeSoto
Ash Grove	Dexter
Beaufort	Downing
Bell City	East Prairie
Benton	Edina
Billings	Eldon
Bismarck	Elsberry
Bloomfield	Essex
Bloomsdale	Eureka
Bonne Terre	Excelsior Springs
Boonville	Farley
Bowling Green	Farmington
Brookfield	Fayette
Camdenton	Fenton
Campbell	Festus-Crystal City
Cape Girardeau	Fisk
Cardwell	Flat River
Carl Junction	Frankford
Carrollton	Fredericktown
Carthage	Freeburg
Caruthersville	Fulton
Cedar Hill	Gideon
Center	Glasgow
Chaffee	Grain Valley
Charleston	Gravois Mills
Chesterfield	Gray Summit

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
1st Revised Sheet 3
Replacing Original Sheet 3

Missouri Public
Service Commission

3. SERVICE AREAS

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D JUN 03 2003

3.2.1 Southwestern Bell Telephone Company Territory (Continued)

Greenwood
Hannibal
Harvester
Hayti
Herculaneum-Pevely
Higbee
High Ridge
Hillsboro
Holcomb
Hornersville
Imperial
Jackson
Jasper
Joplin
Kansas City Metropolitan Exchange
- Kansas City Principal Zone
- Metro Calling Area - 1
 Kansas City MCA-1 Zones
 - Gladstone
 - Independence
 - Parkville
 - Raytown
 - South Kansas City
- Metro Calling Area - 2
 Kansas City MCA-2 Zones
 - Belton
 - Blue Springs
 - East Independence
 - Lee's Summit
 - Liberty
 - Nashua
 - Tiffany Springs
Kennett
Kirksville

Knob Noster
Lake Ozark-Osage Beach
Lamar
LaMonte
Lancaster
Leadwood
Lilbourn
Linn
Lockwood
Louisiana
Macks Creek
Malden
Manchester
Marble Hill
Marceline
Marionville
Marshall
Marston
Maxville
Meta
Mexico
Moberly
Monett
Montgomery City
Morehouse
Neosho
Nevada
New Franklin
New Madrid
Nixa
Oak Ridge
Old Appleton
Oran
Pacific
Patton

(AT)

Issued: June 3, 2003

Effective: July 3, 2003

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Missouri Public
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FILED JUL 03 2003

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 3

~~Missouri Public~~

3. SERVICE AREAS

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.1 Southwestern Bell Telephone Company Territory (Continued)

Service Commission

Greenwood	Knob Noster
Hannibal	Lake Ozark-Osage Beach
Harvester	Lamar
Hayti	LaMonte
Herculaneum-Pevely	Lancaster
Higbee	Leadwood
High Ridge	Lilbourn
Hillsboro	Linn
Holcomb	Lockwood
Hornersville	Louisiana
Imperial	Macks Creek
Jackson	Malden
Jasper	Manchester
Joplin	Marble Hill
Kansas City Metropolitan Exchange	Marceline
- Kansas City Principal Zone	Marionville
- Metro Calling Area - 1	Marshall
Kansas City MCA-1 Zones	Marston
- Gladstone	Maxville
- Independence	Meta
- Parkville	Mexico
- Raytown	Moberly
- South Kansas City	Monett
- Metro Calling Area - 2	Montgomery City
Kansas City MCA-2 Zones	Morehouse
- Belton	Neosho
- Blue Springs	Nevada
- East Independence	New Franklin
- Lee's Summit	New Madrid
- Liberty	Oak Ridge
- Nashua	Old Appleton
- Tiffany Springs	Oran
Kennett	Pacific
Kirksville	Patton

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Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 4

3. SERVICE AREAS

Missouri Public

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.1 Southwestern Bell Telephone Company Territory (Continued)

Service Commission

Paynesville	St. Louis Metropolitan Exchange
Perryville	- St. Louis Principal
Pierce City	- Metro Calling Area - 1
Pocahontas-New Wells	St. Louis MCA-1 Zones
Pond	- Ferguson
Poplar Bluff	- Ladue
Portage Des Sioux	- Mehlville
Portageville	- Overland
Puxico	- Riverview
Qulin	- Sappington
Richmond	- Webster Groves
Richwoods	- Metro Calling Area - 2
Risco	St. Louis MCA-2 Zones
Rushville	- Bridgeton
San Antonio	- Creve Couer
Scott City	- Florissant
Sedalia	- Kirkwood
Senath	- Oakville
Sikeston	- Spanish Lake
Slater	Stanberry
Smithville	Ste. Genevieve
South Hamburg	Trenton
Springfield Metropolitan Exchange	Tuscumbia
- Springfield Principal Zone	Union
- Metropolitan Calling Area - 1	Valley Park
Fair Grove	Versailles
Nixa	Vienna
Republic	Walnut Grove
Rogersville	Wardell
Stafford	Ware
Willard	Washington
St. Charles	Webb City
St. Clair	Wellsville
St. Joseph	Westphalia
St. Marys	Wyatt

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 5

3. SERVICE AREAS

Missouri Public

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.2 GTE Midwest Incorporated Territory

Service Commission

Alton	Cassville
Amazonia	Caulfield
Annapolis	Ceder Creek
Arcola	Centerville
Ashland	Centralia
Augusta	Chamois
Aurora	Clarence
Ava	Clark
Avenue City	Clarksdale
Aville	Collins
Belgrade	Columbia
Belle	Concordia
Belleview	Conway
Birch Tree	Cosby
Bland	Crane
Blue Eye	Cross Timbers
Bolckow	Cuba
Boss	Dadeville
Bourbon	Dalton
Bradleyville	Dardenne/Lake, St. Louis
Branson	Defiance
Branson West	Dora
Braymer	Easton
Bronaugh-Moundville	Edgar Springs
Brunswick (Triplett)	Eldorado Springs
Buffalo	Elkland
Bunker	Ellsinore
Cabool	Elmer
Caledonia	Eminence
Cameron	Everton
Canton	Ewing
Cape Fair	Exeter

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 6

3. SERVICE AREAS

Missouri Public

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

RECD NOV 26 2002

3.2.2 GTE Midwest Incorporated Territory (Continued)

Service Commission

Fillmore
Foley
Foristell
Fordland
Forsyth
Fremont
Gainsville
Galena
Golden City
Gorin
Gower
Greenfield
Grovespring
Hallsville
Hamilton
Hartville
Hawk Point
Helena
Hermann
Hermitage
High Hill
Highlandville
Holstein
Houston
Humansville
Hunnewell
Hurley
Irondale
Ironton
Jamestown
Janesburg
Jenkins

Jerico Springs
Jonesburg
Kahoka
Keytesville
Kidder
Kimberling City
Kingston
Koshkonong
La Belle
La Grange
La Plata
Laddonia
Lawson
Leasburg
Lesterville
Lewistown
Licking
Louisburg
Lowry City
Macon
Manes
Mano
Mansfield
Marshfield
Marthasville
Maysville
Milo
Monroe City
Montauk
Monticello
Morrison
Moscow Mills

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 7

3. SERVICE AREAS

Missouri Public

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.2 GTE Midwest Incorporated Territory (Continued)

Service Commission

Mount Sterling
Mt. Vernon
Mtn. Grove
Mtn. View
Nebo
New Melle
Niangua
Norwood
O'Fallon
Oates
Old Monroe
Osborn
Osceola
Ozark
Palmyra
Paris
Perry
Pittsburg
Plattsburg
Potosi
Prairie Home
Preston
Protem
Raymondville
Reeds Spring
Revere
Roby
Rocheport
Rockaway Beach
Rockville
Rosendale
Safe

Santa Fe
Sarcoxie
Savannah
Schell City
Seymour
Shelbina
Shelbyville
Sheldon
Shell Knob
Sparta
St. James
St. Peters
Stewartsville
Stoutsville
Sturgeon
Summersville
Thayer
Theodosia
Thomasville
Timber
Trimble
Troy
Truxton
Turney
Urbana
Van Buren
Vanzent
Vichy
Walker
Warrenton
Washburn
Wasola

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 8

3. SERVICE AREAS

Missouri Public

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.2 GTE Midwest Incorporated Territory (Continued)

Service Commission

Wayland
Weaubleau
Wentsville
West Plains
West Quincy
Wheatland

Whitesville
Willow Springs
Winfield
Winona
Wooldridge
Wright City

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

Missouri Public

3. SERVICE AREAS

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

REC'D NOV 26 2002

3.2.3 SPRINT Missouri, Inc.

Service Commission

FTLENARDWD
NEWBURG
RICHLAND
ROLLA
SALEM
ST ROBERT
WAYNESVL
BRAZITO
CALIFORNIA
CENTERTOWN
CLARKSBURG
EUGENE
JEFFERSNCY
NEWBLOMFLD
RUSSELLVL
ST THOMAS
TAOS
LEBANON
APPLETONCY
BLACKBURN
BLAIRSTOWN
BUCKNER
BUTLER
CALHOUN
CAMDEN PT
CENTERVIEW
CHILHOWEE

CLINTON
COAL
COLE CAMP
CRAIG
DEARBORN
DEEPWATER
EDGERTON
FAIRFAX
FERRELVIEW
GREENRIDGE
HARDIN
HARRISONVL
HENRIETTA
HOLDEN
HOLT
HOPKINS
HOUSTONIA
IONIA
KEARNEY
KING CITY
KINGSVILLE
LEETON
LEXINGTON
LINCOLN
LKLOTAWANA

LONEJACK
MALTA BEND
MARYVILLE
MISSOURI CITY
MONTROSE
MOUND CITY
NORBORNE
OAK GROVE
ODESSA
ORRICK
OTTERVILLE
PICKERING
PLATTECITY
PLEASANTHL
SMITHTON
STRASBURG
SWEET SPG
SYRACUSE
TARKIO
TIPTON
URICH
WARRENSBG
WARSAW
WAVERLY
WELLINGTON
WESTON
WINDSOR

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 3
Original Sheet 10

3. SERVICE AREAS

3.2 LOCAL CALLING AREA EXCHANGES (Continued)

3.2.4 Windstream Communications, Inc.

Albany	Halfway	Piedmont
Aldrich	Iberia	Pleasant Hope
Allendale	Jameson	Polk
Bellflower	Laclede	Ponder
Bolivar	Liberal	Purdy
Coffey	Madison	Rothville
Crocker	Martinsburg	Silex
Clubb	Mendon	St. Elizabeth
Dixon	Middletown	Stark City
Doniphan	Milean	Stockton
Eolia	Mindenmines	Stotts City
Fairdealing	Morrisville	Stover
Fair Play	Myrtle	Sumner
Fairview	Naylor	Union Star
Florence	Neelyville	Vandalia
Gallatin	New Hartford	Verona
Grandin	Olney	Wappapello Park
Grant City	Oxly	Wheaton
Greenville	Patterson	Williamsville
Holliday	Pattonburg	Winston

(AT)

(AT)

Issued: October 13, 2009

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Carol E. Paulsen, Director Regulatory
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Dallas, TX 75202

Effective: November 27, 2009

FILED
Missouri Public
Service Commission
CA-2010-0115; JC-2010-0269

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 4
Original Index Sheet 1

~~Missouri Public~~

4. SPECIAL ARRANGEMENTS

<u>Section</u>	
4.	Special Arrangements
4.1	Promotional Offerings
4.2	Special Construction

REC'D NOV 26 2002
Sheet
1

Service Commission
1

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

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~~Service Commission~~

FILED DEC 26 2002

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 4
Original Sheet 1
Missouri Public

4. SPECIAL ARRANGEMENTS

REC'D NOV 26 2002

4.1 Promotional Offerings

The Company may, upon Commission approval, offer special promotions of new or existing services or products. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to availability of products, services and facilities. The Company will file proposed tariff language for approval with the Missouri Public Service Commission prior to the commencement of a promotional program. The proposed tariff will specify the terms of the promotion, the specific service offered, and the location and dates of the promotional period. Promotions may include, but are not limited to, reductions in recurring rates and/or waiver of non-recurring charges.

Service Commission

4.2 Special Construction

If the provision of service to a Customer would require the construction of additional facilities, replacement facilities or special facilities designed to meet the Customer's particular needs, the Company, at its option, may seek to obtain the facilities from another carrier, or may construct the facilities. The Customer may be required to pay all of the Company's actual expenses incurred in obtaining or constructing the facilities, including but not limited to, any unusual maintenance costs or removal costs. Construction charges may be payable, at the Company's option, prior to acceptance of the Customer's application for service or when billing is rendered. The Customer may be required to enter into a written agreement to pay the construction charges if they are not paid prior to initiation of service.

Any facilities constructed by the Company by the use of construction charges, however financed, shall be and remain the property of the Company, unless otherwise agreed to by the Company pursuant to a written agreement. The Customer does not obtain any rights of ownership in facilities provided by the Company.

The charges and regulations applicable to special construction apply in connection with all classes of service, facilities or equipment furnished by the Company and are in addition to the installation charges, service connection and move charges and monthly service charges otherwise applicable to the provision of service to the Customer pursuant to other sections of this tariff.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 5
Original Index Sheet 1

5. RESERVED FOR FUTURE USE

Missouri Public

RECD NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 5
Original Sheet 1

5. RESERVED FOR FUTURE USE

Missouri Public

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED DEC 26 2002

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 6
Original Index Sheet 1

6. RESERVED FOR FUTURE USE

Missouri Public

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 6
Original Sheet 1

Missouri Public

6. RESERVED FOR FUTURE USE

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 6th Revised Index Sheet 1
 Replacing 5th Revised Index Sheet 1

7. AT&T LOCAL EXCHANGE SERVICES

Section		Text Sheet	Price List Sheet	
7.	AT&T Local Exchange Services	1-48		
7.1	Description	1		
7.2	Monthly Recurring Charge	2	1-2.2	
7.3	Non-Recurring Charge	2-3	3	
7.3.1	Installation Charge	2	1-2.2	
7.3.2	Service Order Charge	2	3	
7.3.3	Line/Trunk Move or Add With Dispatch	3	3	(CT)
7.3.4	Feature Change Charge	3	3	
7.3.5	Record Order Charge	3	3	
7.3.6	Pre-installation Cancellation Charge	3	3	
7.3.7	25 Pair Termination Block Charge	3.1	3	(CT)
7.3.8	PIC Change Charge	3.1	3	(CT)
7.3.9	Expedite Charge	3.1	3	
7.4	Features	4-14	4-6.1	
7.4.1	Call Forward Busy	4	4-6.1	
7.4.2	Call Forward No Answer	4	4-6.1	
7.4.3	Call Forward Variable	4	4-6.1	
7.4.4	Call Waiting/Cancel Call Waiting	5	4-6.1	
7.4.5	Caller ID	5	4-6.1	
7.4.6	Caller ID Blocking-Per Line	5	4-6.1	
7.4.7	Caller ID Blocking-Per Call	6	4-6.1	
7.4.8	Speed Dialing 8 (8-Code)	6	4-6.1	
7.4.9	Three-Way Calling	6	4-6.1	
7.4.10	Feature Packages	7	4-6.1	
7.4.11	Anonymous Call Rejection (ACR)	8	4-6.1	
7.4.12	Caller ID with Name	8	4-6.1	
7.4.13	Caller ID with Call Waiting	8	4-6.1	
7.4.14	Distinctive Ring Service	8	4-6.1	
7.4.15	Remote Access to Call Forwarding (RACF)	8	4-6.1	
7.4.16	Selective Call Rejection	9	4-6.1	
7.4.17	Call Transfer	9	4-6.1	
7.4.18	Call Trace	9	4-6.1	
7.4.19	Repeat Dial	10	4-6.1	
7.4.20	Call Return	11	4-6.1	
7.4.21	Remote Call Forwarding	12-13	4-6.1	
7.4.22	Speed Dialing 30	14	4-6.1	
7.4.23	Local Number Portability	14	4-6.1	
7.4.24	Preferential Hunt	14	5	
7.4.25	Basic Voice Mail	14.1	5	
7.4.26	Inside Wire Maintenance Plan	14.1	5	
7.4.27	Incoming Call Redirect Option (ICR)	14.2	4	
7.5	Exchange Areas	14.2		

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 5th Revised Index Sheet 1
 Replacing 4th Revised Index Sheet 1

7. AT&T LOCAL EXCHANGE SERVICES

<u>Section</u>		<u>Text Sheet</u>	<u>Price List Sheet</u>	
7.	AT&T Local Exchange Services	1-48		(CT)
7.1	Description	1		
7.2	Monthly Recurring Charge	2	1-2.2	
7.3	Non-Recurring Charge	2-3	3	
7.3.1	Installation Charge	2	1-2.2	
7.3.2	Service Order Charge	2	3	
7.3.3	Line/Trunk Move or Add With Dispatch	2	3	
7.3.4	Feature Change Charge	3	3	
7.3.5	Record Order Charge	3	3	
7.3.6	Pre-installation Cancellation Charge	3	3	
7.3.7	25 Pair Termination Block Charge	3	3	
7.3.8	PIC Change Charge	3	3	
7.3.9	Expedite Charge	3.1	3	(AT)
7.4	Features	4-14	4-6.1	
7.4.1	Call Forward Busy	4	4-6.1	
7.4.2	Call Forward No Answer	4	4-6.1	
7.4.3	Call Forward Variable	4	4-6.1	
7.4.4	Call Waiting/Cancel Call Waiting	5	4-6.1	
7.4.5	Caller ID	5	4-6.1	
7.4.6	Caller ID Blocking-Per Line	5	4-6.1	
7.4.7	Caller ID Blocking-Per Call	6	4-6.1	
7.4.8	Speed Dialing 8 (8-Code)	6	4-6.1	
7.4.9	Three-Way Calling	6	4-6.1	
7.4.10	Feature Packages	7	4-6.1	
7.4.11	Anonymous Call Rejection (ACR)	8	4-6.1	
7.4.12	Caller ID with Name	8	4-6.1	
7.4.13	Caller ID with Call Waiting	8	4-6.1	
7.4.14	Distinctive Ring Service	8	4-6.1	
7.4.15	Remote Access to Call Forwarding (RACF)	8	4-6.1	
7.4.16	Selective Call Rejection	9	4-6.1	
7.4.17	Call Transfer	9	4-6.1	
7.4.18	Call Trace	9	4-6.1	
7.4.19	Repeat Dial	10	4-6.1	
7.4.20	Call Return	11	4-6.1	
7.4.21	Remote Call Forwarding	12-13	4-6.1	
7.4.22	Speed Dialing 30	14	4-6.1	
7.4.23	Local Number Portability	14	4-6.1	
7.4.24	Preferential Hunt	14	5	
7.4.25	Basic Voice Mail	14.1	5	
7.4.26	Inside Wire Maintenance Plan	14.1	5	
7.4.27	Incoming Call Redirect Option (ICR)	14.2	4	(AT)
7.5	Exchange Areas	14.2		(CT)

Issued: September 22, 2004

Effective: October 22, 2004

Leslie O Buford, District Manager
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CANCELLED
 November 10, 2008
 Missouri Public
 Service Commission

FILED
 Missouri Public
 Service Commission

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 4th Revised Index Sheet 1
 Replacing 3rd Revised Index Sheet 1

7. AT&T LOCAL EXCHANGE SERVICES Missouri Public
 Service Commission

REC'D JUN 07 2004 Price

Section		Text Sheet	List Sheet	(CT)
7.	AT&T Local Exchange Services	1-38		
7.1	Description	1		
7.2	Monthly Recurring Charge	2	1-2.2	
7.3	Non-Recurring Charge	2-3	3	
7.3.1	Installation Charge	2	1-2.2	
7.3.2	Service Order Charge	2	3	
7.3.3	Line/Trunk Move or Add With Dispatch	2	3	
7.3.4	Feature Change Charge	3	3	
7.3.5	Record Order Charge	3	3	
7.3.6	Pre-installation Cancellation Charge	3	3	
7.3.7	25 Pair Termination Block Charge	3	3	
7.3.8	PIC Change Charge	3	3	
7.4	Features	4-14	4-6.1	
7.4.1	Call Forward Busy	4	4-6.1	
7.4.2	Call Forward No Answer	4	4-6.1	
7.4.3	Call Forward Variable	4	4-6.1	
7.4.4	Call Waiting/Cancel Call Waiting	5	4-6.1	
7.4.5	Caller ID	5	4-6.1	
7.4.6	Caller ID Blocking-Per Line	5	4-6.1	
7.4.7	Caller ID Blocking-Per Call	6	4-6.1	
7.4.8	Speed Dialing 8 (8-Code)	6	4-6.1	
7.4.9	Three-Way Calling	6	4-6.1	
7.4.10	Feature Packages	7	4-6.1	
7.4.11	Anonymous Call Rejection (ACR)	8	4-6.1	
7.4.12	Caller ID with Name	8	4-6.1	
7.4.13	Caller ID with Call Waiting	8	4-6.1	
7.4.14	Distinctive Ring Service	8	4-6.1	
7.4.15	Remote Access to Call Forwarding (RACF)	8	4-6.1	
7.4.16	Selective Call Rejection	9	4-6.1	
7.4.17	Call Transfer	9	4-6.1	
7.4.18	Call Trace	9	4-6.1	
7.4.19	Repeat Dial	10	4-6.1	
7.4.20	Call Return	11	4-6.1	
7.4.21	Remote Call Forwarding	12-13	4-6.1	
7.4.22	Speed Dialing 30	14	4-6.1	
7.4.23	Local Number Portability	14	4-6.1	
7.4.24	Preferential Hunt	14	5	
7.4.25	Basic Voice Mail	14.1	5	
7.4.26	Inside Wire Maintenance Plan	14.1	5	
7.5	Exchange Areas	14.1		

CANCELLED

OCT 22 2004

B. SMITH
 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED JUL 07 2004

Issued: June 7, 2004

Effective: July 7, 2004

Leslie O Buford, District Manager
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P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 3rd Revised Index Sheet 1
 Replacing 2nd Revised Index Sheet 1

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public

Section	AT&T Local Exchange Services	Text Sheet	Price List Sheet	(CT)
7.	AT&T Local Exchange Services	1-36		(CT)
7.1	Description	1		
7.2	Monthly Recurring Charge	2	1-2.2	(CT)
7.3	Non-Recurring Charge	2-3	3	
7.3.1	Installation Charge	2	1-2.2	(CT)
7.3.2	Service Order Charge	2	3	
7.3.3	Line/Trunk Move or Add With Dispatch	2	3	
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Missouri Public
 Service Commission

JUL 07 2004

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4th P.S. 1
 Public Service Commission
 MISSOURI

Issued: January 9, 2004

Effective: February 8, 2004

Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public
 Service Commission

FEB 08 2004

FILED JAN 07 2004

Public Service Commission
 MISSOURI

Issued: December 8, 2003 Effective: January 7, 2004
 Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

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 1st Revised Index Sheet 1
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JAN 07 2004
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 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED DEC 01 2003

Issued: October 31, 2003 Effective: December 1, 2003
 Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

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DEC 01 2003

By *STRS*
 Public Service Commission
 MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
 227 West Monroe Street
 Chicago, Illinois 60606

Missouri Public
 Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
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Issued: September 22, 2004

Effective: October 22, 2004

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

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Issued: June 18, 2004

Effective: July 18, 2004

Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

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P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 2nd Revised Index Sheet 2
 Replacing 1st Revised Index Sheet 2

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CANCELLED

JUL 18 2004
 3rd RSI Index Sh 2
 Missouri Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED JUL 07 2004

Issued: June 7, 2004

Effective: July 7, 2004

Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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CANCELLED

JUL 07 2004
 by *Anders J*
 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

FILED FEB 08 2004

Issued: January 9, 2004

Effective: February 8, 2004

Leslie O Buford, District Manager
 222 West Adams Street
 Chicago, Illinois 60606

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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CANCELLED

FEB 08 2004
 By *RS 2*
 Public Service Commission
 MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
 227 West Monroe Street
 Chicago, Illinois 60606

Missouri Public
 Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

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Cancelled
 May 1, 2009
 Missouri Public
 Service Commission
 JX-2009-0708

Issued: February 23, 2009

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Effective: March 25, 2009

Filed
 Missouri Public
 Service Commission
 JC-2009-0611

P. S. C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Index Sheet 3
Replacing Original Index Sheet 3

7. AT&T LOCAL EXCHANGE SERVICES

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7.18.2	Limitations	48		

Issued: December 13, 2004

Effective: January 12, 2005

Cancelled
March 25, 2009
Missouri Public
Service Commission
JC-2009-0611

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P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 Original Index Sheet 3

7. AT&T LOCAL EXCHANGE SERVICES

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CANCELLED

JAN 12 2005

By *ISTRIS 3*
 Public Service Commission
 MISSOURI

Issued: September 22, 2004

Effective: October 22, 2004

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**FILED
 MO PSC**

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.1 Description

Service Commission

AT&T Local Exchange Services provide a Customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T will provide Local Exchange Services either on its own facilities or facilities leased from other carriers, and may be offered in conjunction with an associated long distance service offering provided by AT&T. Number portability will be offered to our customers.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option¹, AT&T Business Network or ACC Business¹. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

(CP)
(CP)

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers as shown in the Price List.

7.3 Non-Recurring Charge

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

¹ Effective November 10, 2008, the AT&T OneNet Option and ACC Business Service associated with AT&T Local Exchange Service provided under this tariff will be grandfathered, and will not be available to new customers. Customers with these service(s) provided under this tariff, will continue to receive the services pursuant to the terms and conditions of their contract, until their current contract term expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) or subscribe to a stand alone term plan for the service(s), if available, customer will be billed at the month-to-month non-term rate.

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(MT) Material previously displayed on this sheet now appears on Sheet 3.

7. AT&T LOCAL EXCHANGE SERVICES

7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option, AT&T Business Network or ACC Business. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers as shown in the Price List.

7.3 Non-Recurring Charge

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

7.3.3 Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with an one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities, which is done after the initial installation of service.

(MT) Material previously displayed on this sheet now appears on Sheet 37. (AT)

Issued: June 7, 2004

Effective: July 7, 2004

CANCEL 1/14

JUL 8 7 2004
BY [Signature]
Public Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 2
Replacing Original Sheet 2

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

7.2 Monthly Recurring Charges

REC'D MAY 10 2004

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option, AT&T Business Network or ACC Business. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers as shown in the Price List.

AT&T Business Network Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI). (AT) | (AT)

7.3 Non-Recurring Charge

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

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Missouri Public
Service Commission

FILED JUN 10 2004

Issued: May 10, 2004

Effective: June 10, 2004

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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 2
Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.2 Monthly Recurring Charges

Service Commission

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option, AT&T Business Network or ACC Business. All other AT&T Local Exchange Services customers will be charged as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers as shown in the Price List.

7.3 Non-Recurring Charge

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

7.3.3 Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with an one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities, which is done after the initial installation of service.

CANCELLED

JUN 10 2004

By *KR RS 2*
Public Service Commission
MISSOURI

Issued: November 28, 2002

Effective: December 20, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 3rd Revised Index Sheet 3
 Replacing 2nd Revised Index Sheet 3

7. AT&T LOCAL EXCHANGE SERVICES

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P.S.C. Mo. No. 21
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
 LOCAL EXCHANGE SERVICES TARIFF

Section 7
 2nd Revised Index Sheet 3
 Replacing 1st Revised Index Sheet 3

7. AT&T LOCAL EXCHANGE SERVICES

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7.12.1	Usage Rates	37		
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7.18.2	Limitations	48		

Issued: February 23, 2009

Effective: March 25, 2009 Filed

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Missouri Public
 Service Commission
 JC-2009-0611

Cancelled
 May 1, 2009
 Missouri Public
 Service Commission
 JX-2009-0708

7. AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charge (Cont'd)

7.3.4 Feature Change Charge

Feature Change Charges are applied to an existing Local Service line when the customer requests to add or change a feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

7.3.5 Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to Directory Listings, see non-recurring directory listing charges in Price List.

7.3.6 Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire local service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the local service order at the accepted CCD date and further installation must be scheduled for a later date.

7.3.7 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

7.3.8 PIC Change Charge

A PIC Change Charge applies to existing Local Exchange Service Customers who request a change in their PIC designation for pre-subscription of intraLATA services. The charge is applied on a per-line or per trunk basis. When a change in both the intraLATA and InterLATA designation is made, the interLATA PIC Change Charge applies.

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(CP)

Issued: July 10, 2007

Effective: August 10, 2007

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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Missouri Public
Original Sheet 3

REC'D NOV 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charge (Cont'd)

Service Commission

7.3.4 Feature Change Charge

Feature Change Charges are applied to an existing Local Service line when the customer requests to add or change a feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

7.3.5 Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to Directory Listings, see non-recurring directory listing charges in Price List.

7.3.6 Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire local service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the local service order at the accepted CCD date and further installation must be scheduled for a later date.

7.3.7 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

7.3.8 PIC Change Charge

A PIC Change Charge applies to existing Local Service Customers who request a change in their PIC designation for presubscription of interLATA service. The charge is applied on a per-line or per trunk basis. The charge does not apply to intraLATA PIC changes. Service Order Charges and Record Order Charges do not apply to PIC changes.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
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FILED NOV 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 3.1
Replacing Original Sheet 3.1

7. AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charge (Cont'd)

7.3.7 25 Pair Termination Block Charge

(MT)

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

7.3.8 PIC Change Charge

A PIC Change Charge applies to existing Local Exchange Service Customers who request a change in their PIC designation for pre-subscription of intraLATA services. The charge is applied on a per-line or per trunk basis. When a change in both the intraLATA and InterLATA designation is made, the interLATA PIC Change Charge applies.

(MT)

7.3.9 Expedite Charge

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer, per service expedite. Expedite Charge is as specified in the Price List.

REC'D NOV 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features

Service Commission

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package, as shown below. (Feature Packages are not available for ACC Business.) Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Customers who order AT&T Local Exchange Services associated with any of the following services will be charged the Monthly Recurring Charges shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option, AT&T Business Network or ACC Business. All other AT&T Local Exchange Services Customers will be charged as shown in the Price List. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features and feature packages may be ordered.

7.4.1 Call Forward Busy

This feature allows the Customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.2 Call Forward No Answer

This feature allows the Customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.3 Call Forward Variable

This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 5

Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

7.4.4 Call Waiting/Cancel Call Waiting

Service Commission

The Call Waiting feature enables a Customer already on a call to be notified of another call by the sound of a Call Waiting tone. The Customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a Customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

7.4.5 Caller ID

This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or that the number of the calling party is private or unavailable.

Refer to Price List

7.4.6 Caller ID Blocking-Per Line

Per-Line Blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to AT&T: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability.

Per-Line Blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unlock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 6

Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.7 Caller ID Blocking-Per Call

Caller ID blocking is also available on a per call basis. Caller ID Blocking-Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

7.4.8 Speed Dialing 8

This feature allows the Customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

7.4.9 Three-Way Calling

This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Issued: November 26, 2002

Effective: December 26, 2002

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CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Missouri Public
Service Commission

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.10 Feature Packages

A. Feature Package 1 includes:

Call Forward Variable, Three-Way Calling

B. Feature Package 2 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting

C. Feature Package 3 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy, Speed Dialing 8

D. Small Business Feature Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Transfer, Call Waiting/Cancel Call Waiting, Distinctive Ring, Speed Dial 30, Three-Way Calling

E. Small Business Basic Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling

F. Small Business Basics Plus Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling, Basic Voice Mail (201), Inside Wire Maintenance

G. Small Business Complete Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Transfer, Call Waiting/Cancel Call Waiting, Distinctive Ring, Selective Call Rejection, Remote access to Call Forwarding, Speed Dial 30, Three-Way Calling, Basic Voice Mail (201), Inside Wire Maintenance

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(AT)

M) Material previously displayed on this sheet now appears on Sheet 8.

(AT)

Issued: December 8, 2003

Effective: January 7, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 7

~~Missouri Public~~

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.10 Feature Packages

A. Feature Package 1 includes:

Call Forward Variable, Three-Way Calling

B. Feature Package 2 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting

C. Feature Package 3 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy, Speed Dialing 8

7.4.11 Anonymous Call Rejection (ACR)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing *77. Customers cancel ACR by pressing *87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

CANCELLED

JAN 07 2004
By *1st RS 7*
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

Effective: December 26, 2002

~~Missouri Public
Service Commission~~

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.11 Anonymous Call Rejection (ACR)

(MT)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing *77. Customers cancel ACR by pressing *87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

(MT)

7.4.12 Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

7.4.13 Caller ID with Call Waiting

This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.

7.4.14 Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

7.4.15 Remote Access to Call Forwarding (RACF)

This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feature. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

Issued: December 8, 2003

Effective: January 7, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 8
Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.12 Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

7.4.13 Caller ID with Call Waiting

This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.

7.4.14 Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

7.4.15 Remote Access to Call Forwarding (RACF)

This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feature. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

CANCELLED

JAN 07 2004
By *1st RS 8*
**Public Service Commission
MISSOURI**

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED NOV 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 9
Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.16 Selective Call Rejection

This feature allows the Customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing *60. Customers can cancel Selective Call Rejection by pressing *80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

7.4.17 Call Transfer

This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

7.4.18 Call Trace

This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing *57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing *57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, other than for its gross negligence or willful misconduct, with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with the success or failure of Call Trace, shall not exceed the charge that the Customer incurred for Call Trace. Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the use of Call Trace.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.19 Repeat Dial

This feature allows the user to redial the last number dialed. To activate this feature, the user dials *66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:

- A. Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
- B. 911, 411, 611, Busy Line Verification calls, Directory Assistance calls, Operator Assisted calls, and Partial dials will be denied when Repeat Dialing is initiated.
- C. 800, 900, and 20+ digit calls may be marked invalid.
- D. Repeat Dialing will only work for the first party called, not the second when 3-Way Calling is used.

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.20 Call Return

This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials *69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:

- A. Call Return will only work for the first party called, not the second when 3-Way Calling is used.
- B. Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
- C. Repeat Dialing cannot be used right after Call Return is used, unless the user dials an outgoing call.

Issued: November 26, 2002

Effective: December 26, 2002

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~~Missouri Public~~
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 12
Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.4 Features (Cont'd)

Service Commission

7.4.21 Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). Calls forwarded with this feature will be subject to all appropriate local, local toll and/or long distance charges from the call forwarding location to the terminating station.

A. Limitations

Remote Call Forwarding service is offered subject to availability of suitable facilities.

RCF service is not offered where the terminating number is a coin or coinless pay telephone.

The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.

Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction.

The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.21 Remote Call Forwarding (Cont'd)

Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

When the Call Forwarding number is located in a multioffice exchange, the Company will determine the serving central office.

Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.

Calls can only be forwarded to the Customer's primary business telephone location.

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

The minimum contract period for this service is one month.

Remote Call Forwarding is not represented as suitable for satisfactory transmission of data and is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service.

(AT)
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Issued: September 22, 2004

Effective: October 22, 2004

Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

RECD NOV 26 2002

7.4 Features (Cont'd)

7.4.21 Remote Call Forwarding (Cont'd)

Service Commission

Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

When the Call Forwarding number is located in a multioffice exchange, the Company will determine the serving central office.

Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.

Calls can only be forwarded to the Customer's primary business telephone location.

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

The minimum contract period for this service is one month.

Remote Call Forwarding is not represented as suitable for satisfactory transmission of data and is only available with AT&T All In One Service and ACC Business.

CANCELLED

OCT 22 2004

By *LSRS 13*
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
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Effective: December 26, 2002

**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7

~~5th Revised Sheet 14~~

Replacing ~~4th Revised Sheet 14~~

7. AT&T LOCAL EXCHANGE SERVICES

6th Revised Sheet 14

Cancels 5th Revised Sheet 14

7.4 Features (Cont'd)

7.4.22 Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

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Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

7.4.24 Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

Issued: April 20, 2007

Effective: May 20, 2007

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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Filed
Missouri Public
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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.22 Speed Dialing 30* (CT)

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

7.4.24 Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

* Effective April 30, 2007, Speed Dial 30 is not available to newly subscribed AT&T Business Network customers. (AT)
(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.22 Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service.

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7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

7.4.24 Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

Issued: September 22, 2004

Effective: October 22, 2004

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Cancelled

April 30, 2007
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

CANCELLED

OCT 22 2004
By 44RS14
Public Service Commission
MISSOURI

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
3rd Revised Sheet 14
Replacing 2nd Revised Sheet 14.1c

7. AT&T LOCAL EXCHANGE SERVICES

REC'D DEC 08 2003

7.4 Features (Cont'd)

Service Commission

7.4.22 Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service and ACC Business.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

7.4.24 Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

M) Material previously displayed on this sheet now appears on Sheet 14.1. (MT)

Missouri Public
Service Commission

FILED JAN 07 2004

Issued: December 8, 2003

Effective: January 7, 2004

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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
2nd Revised Sheet 14
Replacing 1st Revised Sheet 14

Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

REC'D OCT 31 2003

7.4.22 Speed Dialing 30

Service Commission

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service and ACC Business.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

7.4.24 Preferential Hunt

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This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

(AT)

7.5 Exchange Areas

See Section 3.2.1 of this tariff.

CANCELLED

JAN 07 2004

3rd RS 14

Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 01 2003

Issued: October 31, 2003

Effective: December 1, 2003

Leslie O Buford, District Manager
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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 14
Replacing Original Sheet 14

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

REC'D JUN 27 2003

7.4.22 Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service and ACC Business.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, and DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service charge will be assessed on all lines beginning on July 28, 2003 and concluding on July 28, 2008.

(AT)

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7.5 Exchange Areas

See Section 3.2.1 of this tariff.

CANCELLED

DEC 01 2003
L. Anderson
Public Service Commission
MISSOURI

Issued: June 27, 2003

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Effective: July 28, 2003

Missouri Public
Service Commission

FILED JUL 28 2003

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public

7.4 Features (Cont'd)

RECD NOV 26 2002

7.4.22 Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Service Commission

Speed Dial 30 is only available with AT&T All In One Service and ACC Business.

7.4.23 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All Other customers.

LNP Service charge will be assessed on all lines beginning on April 1, 2002 and concluding on November 30, 2006.

7.5 Exchange Areas

See Section 3.2.1 of this tariff.

CANCELLED

JUL 28 2003
ISRS 24
Missouri Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002
Leslie O Buford, District Manager
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Chicago, Illinois 60606

Missouri Public
Service Commission

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

(AT)

7.4.25 Basic Voice Mail

AT&T Basic Voice Mail Messaging Service is an enhanced local feature offered on All In One Service. It provides the ability to receive and manage messages from callers. Service can only be ordered where facilities are available.

7.4.26 Inside Wire Maintenance Plan

The optional Inside Wire Maintenance Plan will provide diagnosis and repair of the customer-owned inside phone wire and jacks with no additional charges for the service call or for time and materials.

(AT)

7.5 Exchange Areas

(MT)

See Section 3.2.1 of this tariff.

(MT)

Issued: December 8, 2003

Effective: January 7, 2004

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Leslie O Buford, District Manager
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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.27 Incoming Call Redirect Option

(AT)

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities, ISDN PRI and Digital Trunks service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of the selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back-up telephone number cannot be a number, which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1s, and a maximum of forty-eight simultaneous calls for trunk groups of five T1s or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirect calls.

Incoming Call Redirect charges are as specified in the Price List.

(AT)

7.5 Exchange Areas

(MT)

See Section 3.2.1 of this tariff.

(MT)

Issued: September 22, 2004

Effective: October 22, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

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7.6 Directory Listings

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-Way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

7.6.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

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7.6 Directory Listings (Cont'd)

REC'D NOV 26 2002

7.6.1 General (Cont'd)

Service Commission

A. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

B. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, name of officers of the Corporation;
3. For any business establishment, names of associated or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.6 Directory Listings (Cont'd)

7.6.2 Non-Published Listings

Service Commission

A. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

B. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence, or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listings to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Exempt as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, the publication of the Non-Published Listing or the disclosing of said Listing to any person.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public

7.6 Directory Listings (Cont'd)

REC'D NOV 26 2002

7.6.3 Non-Listed Listings

Service Commission

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

7.6.4 Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services

REC'D NOV 26 2002

7.7.1 Local Directory Assistance

Service Commission

Local Directory Assistance allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

7.7.2 Busy Line Verification

Busy Line Verification provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

7.7.3 Busy Line Verification with Interrupt

Busy Line Verification with Interrupt provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public

7.7 Local Operator Services (Cont'd)

REC'D NOV 26 2002

7.7.4 Operator Assistance

A. Operator Station Service Charge

Service Commission

An Operator Station Service Charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

B. Customer-Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

1. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

2. Customer Dialed and Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Chicago, Illinois 60606

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7.7 Local Operator Services (Cont'd)

RECD NOV 26 2002

7.7.4 Operator Assistance (Cont'd)

B. Customer-Dialed Calling Card Station (Cont'd) Service Commission

3. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T designated number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

4. Types of Calling Cards

Each of the preceding types of calls are future classified based upon the type of calling card that is used for billing purposes, as follows;

a. AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

b. Calling Card other than the AT&T CIID/891 Card

(1) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(2) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

FILED NOV 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public

7.7 Local Operator Services (Cont'd)

REC'D NOV 26 2002

7.7.4 Operator Assistance (Cont'd)

C. Person-to-Person

Service Commission

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

D. Billed to Third Party

Billed to Third Party charges apply where the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

E. Operator Assistance Local Usage Rates

Operator Assistance Local Usage Rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

7.7.5 Directory Assistance Service

Directory Assistance Service is furnished in the state of Missouri and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

Issued: November 26, 2002

Effective: December 26, 2002

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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (Cont'd)

REC'D NOV 26 2002

7.7.6 Directory Assistance Rates

Service Commission

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

A. Exemptions

No charge applies for:

1. Calls for Directory Assistance originating from coin telephones.
2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

B. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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7. AT&T LOCAL EXCHANGE SERVICES

7.8 Rates

7.8.1 Monthly Recurring Charges

Refer to Price List.

7.8.2 Non-Recurring Charges

Refer to Price List.

7.8.3 Features

Refer to Price List.

7.8.4 Directory Listings

Refer to Price List.

7.8.5 Local Operator Service

Refer to Price List.

Missouri Public

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED DEC 26 2002

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities

7.9.1 Description

AT&T Local Exchange Services-DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist.

DS-1 Digital Facilities may be provisioned as a standalone service, or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are as specified in the Price List. (AT)

AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone. (AT)

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

Issued: September 22, 2004 Effective: October 22, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 25
Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities

REC'D NOV 26 2002

7.9.1 Description

Service Commission

AT&T Local Exchange Services-DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

CANCELLED

OCT 22 2004
by *RS 25*
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002
Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

7.9.1 Description (Cont'd)

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions. (AT) (AT)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

Issued: April 14, 2006

Effective: May 15, 2006

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Filed

Missouri Public
Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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~~Missouri Public~~

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

REC'D NOV 26 2002

7.9.1 Description (Cont'd)

Service Commission

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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~~Missouri Public~~
Service Commission

Cancelled

May 15, 2006

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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1st Revised Sheet 27
Replacing Original Sheet 27

7. AT&T LOCAL EXCHANGE SERVICES

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Service Commission

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

REC'D JUN 27 2003

7.9.2 Monthly Recurring Charges

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-DS-1 Digital Facilities associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.9.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

B. Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.9.4 Features

Local Number Portability (LNP) feature applies as specified in Section 7.4.23, preceding.

(AT)

(AT)

7.9.5 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

(FC)

7.9.6 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

(FC)

7.9.7 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

(FC)

Issued: June 27, 2003

Effective: July 28, 2003

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Missouri Public
Service Commission

FILED JUL 28 2003

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

REC'D NOV 26 2002

7.9.2 Monthly Recurring Charges

Service Commission

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-DS-1 Digital Facilities associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.9.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

B. Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.9.4 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

7.9.5 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

7.9.6 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

CANCELLED

JUL 28 2003

WLSRS 27
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: December 26, 2002

**Missouri Public
Service Commission**

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

7.9.8 Rates and Charges

(CT)

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Feature Charges

Refer to Price List.

D) Directory Listings

Refer to Price List.

E) Local Operator Service

Refer to Price List.

F) Directory Assistance Service

Refer to Price List.

7.9.9 Customer Not Ready Charges

(AT)

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

7.9.10 Vendor No Show Charges

AT&T may begin billing customer the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

(AT)

Issued: June 18, 2004

Effective: July 18, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 28
Replacing Original Sheet 28

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

Missouri Public
Service Commission

REC'D JUN 27 2003

7.9.7 Rates and Charges

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Feature Charges

Refer to Price List.

(AT)

(AT)

D) Directory Listings

Refer to Price List.

(FC)

E) Local Operator Service

Refer to Price List.

(FC)

F) Directory Assistance Service

Refer to Price List.

(FC)

CANCELLED

JUL 18 2004
By 2nd RS 28
Public Service Commission
MISSOURI

Issued: June 27, 2003

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: July 28, 2003

Missouri Public
Service Commission

FILED JUL 28 2003

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
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7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

Service Commission

7.9.7 Rates and Charges

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Directory Listings

Refer to Price List.

D) Local Operator Service

Refer to Price List.

E) Directory Assistance Service

Refer to Price List.

CANCELLED

JUL 28 2003
By *ISTRS 29*
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: December 26, 2002

**Missouri Public
Service Commission**

FILED BEG 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

7.9.11 High Cap DS-1 Digital Facilities

(AT)

DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DS0s, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU) per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as specified in the Price List. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

A) High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities support inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 29
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7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.10 AT&T Local Exchange Service-ISDN PRI

Service Commission

7.10.1 Description

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

Customers using the facilities for data transmission only will be subject to the Monthly Recurring Data Facility Charges in lieu of the standard Monthly Recurring Facility Charge.

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS channel that carries signaling and control for the B channels. The backup D Channel automatically takes over for a failed D channel in case of trouble and is purchased as part of a 23B+Backup D PRI Arrangement.

Issued: November 26, 2002

Effective: December 26, 2002

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Chicago, Illinois 60606

**Missouri Public
Service Commission**

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.1 Description (Cont'd)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network and OneNet Option.

ISDN PRI may be provisioned as a standalone service, or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are as specified in the Price List.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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Issued: April 14, 2006

Effective: May 15, 2006

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.1 Description (Cont'd)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network and OneNet Option.

ISDN PRI may be provisioned as a standalone service, or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are as specified in the Price List.

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At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

Issued: September 22, 2004

Effective: October 22, 2004

Cancelled

Leslie O Buford, District Manager
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May 15, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 30

Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.1 Description (Cont'd)

Service Commission

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network and OneNet Option.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

CANCELLED

OCT 22 2004

By: [Signature]
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED BEG 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
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Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

REC'D NOV 26 2002

7.10.1 Description (Cont'd)

Service Commission

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

Issued: November 26, 2002

Effective: December 26, 2002

Leslie O Buford, District Manager
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**Missouri Public
Service Commission**

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.2 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Features

A. Local Number Portability

Local Number Portability (LNP) feature applies as specified in Section 7.4.23, preceding.

B. Original Called Number (OCN)

(CT)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back-up) on the ISDN trunk.

(RT)
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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.2 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Features

A. Local Number Portability

Local Number Portability (LNP) feature applies as specified in Section 7.4.23, preceding.

B. Original Called Number (OCN)*

(CT)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back-up) on the ISDN trunk.

* Effective April 30, 2007, Original Called Number (OCN) is not available to newly subscribed AT&T Business Network customers. (AT)
(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.2 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Features

A. Local Number Portability

(AT)

Local Number Portability (LNP) feature applies as specified in Section 7.4.23, preceding.

B. Original Called Number (OCN)

(AT)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back-up) on the ISDN trunk.

(AT)

(MT) Material previously displayed on this sheet now appears on Sheet 33.

(AT)

Issued: September 22, 2004 Effective: October 22, 2004
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Cancelled

April 30, 2007

Missouri Public

Service Commission

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 32
Replacing Original Sheet 32

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

REC'D JUN 27 2003

7.10.2 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.3 Non-Recurring Charges

CANCELLED

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified by *2nd PRS 32*

OCT 22 2004
Public Service Commission
MISSOURI

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Features

Local Number Portability (LNP) feature applies as specified in Section 7.4.23, preceding.

(AT)
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(AT)

7.10.5 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

(FC)

7.10.6 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

(FC)

7.10.7 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

(FC)

Issued: June 27, 2003

Effective: July 28, 2003

Leslie O Buford, District Manager
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Missouri Public
Service Commission

FILED JUL 28 2003

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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Missouri Public

7. AT&T LOCAL EXCHANGE SERVICES

REC'D NOV 26 2002

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

Service Commission

7.10.2 Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price List, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network-UniPlan, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, AT&T Business Network or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

7.10.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

7.10.5 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

7.10.6 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

CANCELLED

JUL 28 2003
w/SHRS 32
Public Service Commission
MISSOURI

Issued: November 26, 2002

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: December 26, 2002

Missouri Public
Service Commission

FILED DEC 26 2002

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
3rd Revised Sheet 33
Replacing 2nd Revised Sheet 33

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.5 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

7.10.6 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

7.10.7 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

7.10.8 Rates and Charges

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Feature Charges

Refer to Price List.

D) Directory Listings

Refer to Price List.

E) Local Operator Service

Refer to Price List.

F) Directory Assistance Service

Refer to Price List.

(MT) Material previously displayed on this sheet now appears on Sheet 33.1.

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Issued: September 22, 2004

Effective: October 22, 2004

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

Leslie O Buford, District Manager
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P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
2nd Revised Sheet 33
Replacing 1st Revised Sheet 33

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.8 Rates and Charges

(CT)

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Feature Charges

Refer to Price List.

D) Directory Listings

Refer to Price List.

E) Local Operator Service

Refer to Price List.

F) Directory Assistance Service

Refer to Price List.

CANCELLED
OCT 28 2004
By *3rd* *RS* 33
Public Service Commission
MISSOURI

7.10.9 Customer Not Ready Charges

(AT)

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

7.10.10 Vendor No Show Charges

AT&T may begin billing customer the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

(AT)

Issued: June 18, 2004

Effective: July 18, 2004

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FILED
MO PSC

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
1st Revised Sheet 33
Replacing Original Sheet 33

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.7 Rates and Charges

A) Monthly Recurring Charges

Refer to Price List.

B) Non-Recurring Charges

Refer to Price List.

C) Feature Charges

Refer to Price List.

D) Directory Listings

Refer to Price List.

E) Local Operator Service

Refer to Price List.

F) Directory Assistance Service

Refer to Price List.

Missouri Public
Service Commission

REC'D JUN 27 2003

(AT)

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CANCELLED

JUL 18 2004
"2nd RS 33"
Public Service Commission
MISSOURI

Issued: June 27, 2003

Leslie O Buford, District Manager
227 West Monroe Street
Chicago, Illinois 60606

Effective: July 28, 2003

Missouri Public
Service Commission

FILED JUL 28 2003

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.7 Rates and Charges

- A) Monthly Recurring Charges
Refer to Price List.
- B) Non-Recurring Charges
Refer to Price List.
- C) Directory Listings
Refer to Price List.
- D) Local Operator Service
Refer to Price List.
- E) Directory Assistance Service
Refer to Price List.

Missouri Public

REC'D NOV 26 2002

Service Commission

CANCELLED

JUL 28 2003
By ISRS 33
Public Service Commission
MISSOURI

Issued: November 26, 2002

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Effective: December 26, 2002

Missouri Public
Service Commission

FILED DEC 26 2002

7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.9 Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

(MT)

7.10.10 Vendor No Show Charges

AT&T may begin billing customer the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

(MT)

Issued: September 22, 2004

Effective: October 22, 2004

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.10.11 High Cap ISDN PRI

(AT)

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B + 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High Cap PRI Service as specified in the Price List. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

A) High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI support inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans

7.11.1 AT&T All In One Advantage Plan

AT&T All In One Advantage Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.
- B. The monthly recurring line charge includes limited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

Refer to Price List

7.11.2 AT&T All In One Advantage Term Plan**

(AT)

AT&T All In One Advantage Term Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service with no renewal or extension of the customer commitment required. However, rates, and terms and conditions will be subject to change on or after June 10, 2007.

(CP)

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(CP)

- ** Effective May 10, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.

(AT)

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(AT)

Issued: April 10, 2006

Effective: May 10, 2006

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans

(AT)

7.11.1 AT&T All In One Advantage Plan

AT&T All In One Advantage Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.
- B. The monthly recurring line charge includes limited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

Refer to Price List

7.11.2 AT&T All In One Advantage Term Plan

AT&T All In One Advantage Term Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service at the same rates on a month-to-month basis with no renewal or extension of the customer commitment required.

(AT)

Issued: January 9, 2004

Effective: February 8, 2004

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Cancelled

May 10, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans (Cont'd)

7.11.2 AT&T All In One Advantage Term Plan** (Cont'd) (AT)

B. The monthly recurring line charge includes limited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

C. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer shall be liable for a Termination Charge of \$75.00 per participating location.

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining.

D. Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and will charge the customer a Termination Charge of \$75.00 per participating location:

- 1) The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly recurring Charge for the duration of the customer's Term.
- 2) The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.

** Effective May 10, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted. (AT)
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(AT)

Issued: April 10, 2006

Effective: May 10, 2006

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans (Cont'd)

(AT)

7.11.2 AT&T All In One Advantage Term Plan (Cont'd)

B. The monthly recurring line charge includes limited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

C. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer shall be liable for a Termination Charge of \$75.00 per participating location.

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining.

D. Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and will charge the customer a Termination Charge of \$75.00 per participating location:

- 1) The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly recurring Charge for the duration of the customer's Term.
- 2) The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.

(AT)

Issued: January 9, 2004

Effective: February 8, 2004

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Cancelled

May 10, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans (Cont'd)

7.11.2 AT&T All In One Advantage Term Plan** (Cont'd) (AT)

E. Discontinuance of Plan

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

F. Restrictions

The following uses are prohibited:

- 1) Call center applications including, but not limited to auto-dialers
- 2) Internet Access and other data applications (including access to corporate LANs)
- 3) Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may re-rate the LD usage at AIO-Plan M -02 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.

** Effective May 10, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted. (AT)
|
(AT)

Issued: April 10, 2006

Effective: May 10, 2006

7. AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T All In One Rate Plans (Cont'd)

(AT)

7.11.2 AT&T All In One Advantage Term Plan (Cont'd)

E. Discontinuance of Plan

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

F. Restrictions

The following uses are prohibited:

- 1) Call center applications including, but not limited to auto-dialers
- 2) Internet Access and other data applications (including access to corporate LANs)
- 3) Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may rerate the LD usage at A10-Plan M -02 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.

(AT)

Issued: January 9, 2004

Effective: February 8, 2004

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Cancelled

May 10, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service

This section provides information for AT&T Local Exchange Services offered in conjunction with AT&T Business Network Service. The AT&T Business Network Long Distance Service is described in this state's Custom Network Services Tariff, P. S. C. Mo. No. 22.

7.12.1 Usage Rates

AT&T Business Network Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

7.12.2 Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

(AT)

(AT)

7.12.3 Vendor No Show Charges

AT&T may begin billing customer the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

(AT)

(AT)

Issued: June 18, 2004

Effective: July 18, 2004

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 37

7. AT&T LOCAL EXCHANGE SERVICES

Missouri Public
Service Commission

7.12 AT&T Business Network Service

REC'D JUN 07 2004

(AT)

This section provides information for AT&T Local Exchange Services offered in conjunction with AT&T Business Network Service. The AT&T Business Network Long Distance Service is described in this state's Custom Network Services Tariff, P.S.C. Mo. No. 22.

(AT)

7.12.1 Usage Rates

(AT)

AT&T Business Network Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

(MT)

(MT)

7.12.2 (Reserved for Future Use)

(AT)

7.12.3 (Reserved for Future Use)

(AT)

CANCELLED

JUL 18 2004
By 1st RS 37
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUL 07 2004

Issued: June 7, 2004

Effective: July 7, 2004

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LOCAL EXCHANGE SERVICES TARIFF

Section 7
3rd Revised Sheet 38
Replacing 2nd Revised Sheet 38

7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service (cont'd)

7.12.4 ABN Advantage Plan

(CT)

ABN Advantage Plan may no longer be ordered after June 10, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 10, 2005 may continue their current plan under existing conditions.

(MT) (CT)
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(MT)

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Services Tariff, and the AT&T Business Service Guide.

ABN Advantage Plan offers unlimited local and long distance (interstate and intrastate) calling usage (as specified in Section 9 of the Custom Network Services Tariff) for a flat monthly rate, up to the Minutes of Use (MOU) Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to enroll in this service for 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan offers two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2,500 and \$69,999.
Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

(MT)
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(MT)

7.12.5 ABN Premier Bundle

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

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(AT)

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for local services are as specified in the Price List.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

Issued: August 2, 2011

Effective: September 1, 2011

7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service (Cont'd)

7.12.4 ABN Advantage Plan*

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Services Tariff, and the AT&T Business Service Guide.

ABN Advantage Plan offers unlimited local and long distance (interstate and intrastate) calling usage (as specified in Section 9 of the Custom Network Services Tariff) for a flat monthly rate, up to the Minutes of Use (MOU) Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to enroll in this service for 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan offers two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2,500 and \$69,999.

Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

- * ABN Advantage Plan may no longer be ordered after June 10, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 10, 2005 may continue their current plan under existing conditions.

7.12.5 ABN Premier Bundle

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for local services are as specified in the Price List.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

(AT)

(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service (Cont'd)

7.12.4 ABN Advantage Plan*

(CT)(CP)

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Services Tariff, and the AT&T Business Service Guide.

ABN Advantage Plan offers unlimited local and long distance (interstate and intrastate) calling usage (as specified in Section 9 of the Custom Network Services Tariff) for a flat monthly rate, up to the Minutes of Use (MOU) Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to enroll in this service for 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan offers two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2,500 and \$69,999.

Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

* ABN Advantage Plan may no longer be ordered after June 10, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to June 10, 2005 may continue their current plan under existing conditions.

(AT)
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(AT)

Issued: May 11, 2005

Effective: June 10, 2005

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Cancelled
March 25, 2009
Missouri Public
Service Commission
JC-2009-0611

7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service (Cont'd)

7.12.4 ABN Advantage Plan

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Services Tariff, and the AT&T Business Service Guide.

ABN Advantage Plan offers unlimited local and long distance (interstate and intrastate) calling usage (as specified in Section 9 of the Custom Network Services Tariff) for a flat monthly rate, up to the Minutes of Use (MOU) Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the Price List. Customers may commit to enroll in this service for 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan offers two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2,500 and \$69,999.

Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the Price List.

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7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T Business Network Service (Cont'd)

7.12.6 AT&T Business Network Express

AT&T Business Network Express is a bundled service arrangement which requires the Customer to enter into a term contract for an array of regulated and non-regulated products provided by multiple AT&T affiliates. The service is offered under a 2 year or 3 year term. Customer must contract for a minimum number of products across affiliates to be eligible. Early Termination Fees apply. The charges for the ABN Express local services which are included in the bundle are as specified in the Price List.

Calling Card service is not available under this offer.

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 39

7. AT&T LOCAL EXCHANGE SERVICES

7.13 Reserved For Future Use

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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7. AT&T LOCAL EXCHANGE SERVICES

7.14 ALS Digital Trunks

(AT)

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DSO communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only, or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Rates for ALS Digital Trunks are as specified in the Price List.

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

7. AT&T LOCAL EXCHANGE SERVICES

7.15 Integrated Access Service*

(CT)

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks, and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

7.15.1 Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either: business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

Rates and charges for Integrated Business Lines and Trunks Service are as specified in the Price List.

- * Effective April 30, 2007, Integrated Access service is not available to newly subscribed AT&T Business Network customers.

(AT)
(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.15 Integrated Access Service

(AT)

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks, and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

7.15.1 Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either: business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

Rates and charges for Integrated Business Lines and Trunks Service are as specified in the Price List.

(AT)

Issued: September 22, 2004 Effective: October 22, 2004

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Cancelled

April 30, 2007

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.15 Integrated Access Service (Cont'd)

(AT)

7.15.2 Integrated Digital Trunks Service

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a T1 interface to the customer's digital trunk interface in the PBX.

Rates and charges for Integrated Digital Trunks Service are as specified in the Price List.

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

7. AT&T LOCAL EXCHANGE SERVICES

7.15 Integrated Access Service (Cont'd)

(AT)

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the Price List whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the Price List.

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

7. AT&T LOCAL EXCHANGE SERVICES

7.16 Integrated Network Connection Service (AT&T Local Service on INCS)* (CT)

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

7.16.1 Provisioning

The INCS access arrangement will connect to the customer's premises via a T1 line. The customer must provide compatible customer premise equipment (CPE), and interfaces to support the local voice line and trunk applications.

7.16.2 Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- 1) DS-1 Digital Facilities - delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI - delivers current functionality, excluding the delivery of Switched Digital Service with 64 KBPS End-To-End through the network.
- 3) Digital Trunks - delivered as 8-23 voice grade digital channels. If 24 digital channels are required, a DS-1 Digital Facility must be used.
- 4) Business Lines - delivers switched local exchange service for customers with 8-24 analog DS0 Business Line needs.

7.16.3 Features

All standard requirements, capabilities and feature functionality that are available for use with DS-1 Digital Facilities, ISDN PRI, Business Lines and Digital Trunks are available for use with ABN on INCS at the rates and charges as specified in the Price List.

- * Effective April 30, 2007, Integrated Network Connection Service is not available to newly subscribed AT&T Business Network customers. (AT)
(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.16 Integrated Network Connection Service (AT&T Local Service on INCS)

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

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7.16.2 Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- 1) DS-1 Digital Facilities - delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI - delivers current functionality, excluding the delivery of Switched Digital Service with 64 KBPS End-To-End through the network. (CT)
|
(CT)
- 3) Digital Trunks - delivered as 8-23 voice grade digital channels. If 24 digital channels are required, a DS-1 Digital Facility must be used. (CT)
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(CT)
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(AT)

7.16.3 Features

All standard requirements, capabilities and feature functionality that are available for use with DS-1 Digital Facilities, ISDN PRI, Business Lines and Digital Trunks are available for use with ABN on INCS at the rates and charges as specified in the Price List.

7. AT&T LOCAL EXCHANGE SERVICES

7.16 Integrated Network Connection Service (AT&T Local Service on INCS) (AT)

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

AT&T Local on INCS has two options:

- Classic INCS - for customers with 12+ DS-1
- INCS 512 - for customers with 8-10 DS-1

7.16.1 Provisioning

The INCS access arrangement will connect to the customer's premises via a T1 line. The customer must provide compatible customer premise equipment (CPE), and interfaces to support the local voice line and trunk applications.

7.16.2 Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- 1) DS-1 Digital Facilities - delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI - delivers current functionality, as specified in 7.10 preceding, excluding the delivery of Switched Digital Service-64 KBPS End-To-End through the network.
- 3) Digital Trunks - delivered as a voice grade digital channel.

7.16.3 Features

All standard requirements, capabilities and feature functionality that are available for use with DS-1 Digital Facilities, ISDN PRI, Business Lines and Digital Trunks are available for use with ABN on INCS at the rates and charges as specified in the Price List.

(AT)

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 45

7. AT&T LOCAL EXCHANGE SERVICES

7.17 Reserved For Future Use

(AT)

Issued: September 22, 2004

Effective: October 22, 2004

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

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7. AT&T LOCAL EXCHANGE SERVICES

7.18 Alternate Enhanced Redirect Solution (AERS) (CT)

7.18.1 Description

Alternate Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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(RT)

7. AT&T LOCAL EXCHANGE SERVICES

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The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

- * Effective April 30, 2007, Alternate Enhanced Redirect Solution is not available to newly subscribed AT&T Business Network customers. (AT)
(AT)

7. AT&T LOCAL EXCHANGE SERVICES

7.18 Alternate Enhanced Redirect Solution (AERS) (CT)

7.18.1 Description

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The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

Issued: December 13, 2004 Effective: January 12, 2005

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Cancelled

April 30, 2007

Missouri Public
Service Commission

7. AT&T LOCAL EXCHANGE SERVICES

7.18 AT&T Enhanced Redirect Solution (AERS)

(AT)

7.18.1 Description

AT&T Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

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The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

(AT)

CANCELLED

JAN 12 2005

By *LSRS 44*
Public Service Commission
MISSOURI

Issued: September 22, 2004

Effective: October 22, 2004

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7. AT&T LOCAL EXCHANGE SERVICES

7.18 Alternate Enhanced Redirect Solution (AERS) (Cont'd) (CT)

7.18.1 Description (Cont'd)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Rates and charges for Alternate Enhanced Redirect Solution are as specified in the Price List. (CT)

Issued: December 13, 2004

Effective: January 12, 2005

7. AT&T LOCAL EXCHANGE SERVICES

7.18 AT&T Enhanced Redirect Solution (AERS) (Cont'd)

(AT)

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Rates and charges for AT&T Enhanced Redirect Solution are as specified in the Price List.

(AT)

CANCELLED

JAN 12 2005
By *LSRS 47*
Public Service Commission
MISSOURI

Issued: September 22, 2004

Effective: October 22, 2004

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FILED
MO PSC

7. AT&T LOCAL EXCHANGE SERVICES

7.18 Alternate Enhanced Redirect Solution (AERS) (Cont'd) (CT)

7.18.2 Limitations

- A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.
- B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

- C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the Price List shall be applied for each such terminated Customer Group.

Issued: December 13, 2004

Effective: January 12, 2005

7. AT&T LOCAL EXCHANGE SERVICES

7.18 AT&T Enhanced Redirect Solution (AERS) (Cont'd)

(AT)

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(AT)

CANCELLED

JAN 12 2005
By *LSRS 48*
Public Service Commission
MISSOURI

Issued: September 22, 2004

Effective: October 22, 2004

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FILED
MO PSC

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 8
Original Index Sheet 1

8. RESERVED FOR FUTURE USE

Missouri Public

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

FILED DEC 26 2002

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

P.S.C. Mo. No. 21
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 8
Original Sheet 1

8. RESERVED FOR FUTURE USE

Missouri Public

REC'D NOV 26 2002

Service Commission

Issued: November 26, 2002

Effective: December 26, 2002

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**Missouri Public
Service Commission**

CANCELLED
May 1, 2012
Missouri Public
Service Commission
JC-2012-0537

FILED DEC 26 2002