

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

Section Number III

GENERAL RULES AND REGULATIONS

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Schedule of

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GENERAL RULES AND REGULATIONS

PUBLIC SERVICE COMMISSION

Applying to the Intrastate Services and  
Facilities of the Grand River Mutual  
Telephone Corporation in Missouri and  
Iowa.

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Manager, Princeton, Missouri  
title address

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Section Number III

GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR

ALL EXCHANGES

SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the Grand River Mutual Telephone Corporation, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule and regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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**Grand River Mutual Telephone Corporation  
d/b/a GRM Networks**

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All Exchanges  
Section Number III**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

**C. OBLIGATION AND LIABILITY OF COMPANY**

1. Availability of Facilities

The Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment. Customers must provide sufficient electrical power in exchanges served by fiber.

(N)  
(N)

2. Interruption of Service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

- a. The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory, in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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Issued: December 8, 2016

Ron Hinds, CEO  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

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GENERAL EXCHANGE SERVICE TARIFFS

DEC 1 1987

GENERAL RULES AND REGULATIONS

Public Service Commission

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Directory Errors and Omissions (Continued)

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period in which the error or omission continues.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's equipment or facilities

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GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

6. Defacement of Premises (Continued)

or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

D. USE OF SERVICE AND FACILITIES

1. Ownership of Facilities

Facilities furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right at any reasonable hour to inspect, maintain, or repair the facilities.

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GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its facilities or lines to equipment not registered with the FCC. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect, suspend, or to terminate the service, after notification has been made to the customer.

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse

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GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (Continued)

MISSOURI

3. Use of Subscriber Service (Continued)

Public Service Commission

to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. HELD FOR FUTURE USE

5. HELD FOR FUTURE USE

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

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7. Governmental Objections to to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

PUBLIC SERVICE COMMISSION

ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service.

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rate, rules or regulations shall act as a modification of the contract to that extent; without further notice.

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GENERAL RULES AND REGULATIONS

MISSOURI  
Public Service Comm.

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations.

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GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service (Continued)

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities owned by the Telephone Company, unless otherwise specified, are borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's facilities, not due to ordinary wear and tear, the subscriber may be held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Insufficient Funds Charge

In the event that a check or draft tendered by a customer is returned by the bank, a return check charge in the amount of the bank's charge (i.e., a pass through) plus a \$25.00 administrative fee will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the charge. In addition, the Customer may be required to replace the returned check with a payment in cash or equivalent to cash, such as a cashier's check, certified check or money order.

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F. TELEPHONE DIRECTORIES

**MISSOURI  
Public Service Commission**

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company

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GENERAL MANAGER  
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GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

SEP 26 2000

F. TELEPHONE DIRECTORIES (Continued)

MISSOURI  
Public Service Commission

2. Ownership and Use (Continued)

shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. For residential customers, the Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
  - A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
  - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
4. Terms of Deposits:
  - A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

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GENERAL RULES AND REGULATIONS

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G. ESTABLISHMENT OF MAINTENANCE OF CREDIT (Continued)

MISSOURI  
Public Service Commission

4. Terms of Deposits: (Continued)

- B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- E. The Company will maintain records of all pertinent information with regard to each deposit held.
- F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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G. ESTABLISHMENT OF MAINTENANCE OF CREDIT (Continued)

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**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

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A. BUSINESS RATES APPLY TO THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges, except as noted under B-4,; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions, except as noted under B-4.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over a residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In college fraternity houses.
6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

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~~Revised~~  
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Original  
~~Revised~~

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For

All Exchanges

Comments, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

RECEIVED  
OCT 31 1960  
MISSOURI  
Public Service Comm.

A. BUSINESS RATES APPLY TO THE FOLLOWING LOCATIONS:(Cont'd)

7. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

- 1. In private residence where business listings are not provided.
- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.
- 4. In pastors studies, or similar locations in churches, and in clubs and lodges where the quarters are used only for business meetings of such club or lodge and such quarters are not accessible to the public or members more than twenty-four hours per week.
- 5. In libraries, supported by taxation or by public donation, which are maintained for use by the public

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NOV 1 - 1960  
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TELEPHONE AUTHORITY  
ORDER NO. 369

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DATE EFFECTIVE November 1, 1960  
month day year

ISSUED BY

C. W. Chastain  
name of officer

Manager  
title

Princeton, Missouri  
address

P.S.C.MO. No. 1

3RD REVISED SHEET NO. 21.2

CANCELLING P.S.C.MO. No. 1

2ND REVISED SHEET NO. 21.2

GRAND RIVER MUTUAL TELEPHONE CORPORATION FOR ALL EXCHANGES

SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

HELD FOR FUTURE USE

DEC 1 1987

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Public Service Commission

JAN 01 1988

Public Service Commission

Date of Issue NOV. 25 1987  
month day year

Date Effective JAN. 01 1988  
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Issued By R.A. McArton  
name of officer

General Manager  
title

Princeton, MO.  
address

P.S.C.MO. No. 1

2ND REVISED SHEET NO. 21.1

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1ST REVISED SHEET NO. 21.1

GRAND RIVER MUTUAL TELEPHONE CORPORATION FOR ALL EXCHANGES  
SECTION III

GENERAL EXCHANGE SERVICE TARIFFS

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Public Service Commission

JAN 01 1988

Date of Issue NOV. 25 1987  
month day year

Date Effective JAN. 01 1988  
month day year

Issued By R.A. McArton  
name of officer

General Manager  
title

Princeton, MO.  
address



Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For All Exchanges

Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

COMBINATION MAIN STATION SERVICE

RECEIVED

JUL 14 1955

MISSOURI

Public Service Comm.

1. Where an individual or firm wishes to contract for two or more main stations at separate locations and wishes to be able to answer incoming calls for any station at any of the locations, the arrangement described below is provided subject to the availability of the facilities necessary to furnish satisfactory service. Outgoing calls can be made from any stations so arranged.
2. Combination main station service may be employed where one station is at business location and others at residence, or where all stations are at either business or residence locations. However, such an arrangement is permitted only on the premises of individuals or firms associated with each other.
3. The lines are bridged together so as to operate as one line and the signals for stations may be arranged as follows:
  - (a) So that all bells will ring at the same time; or
  - (b) Individual call numbers may be assigned at each location, in which case, an Extension Bell of distinctive tone can be provided at any station and arranged so as to ring when another station in the group is being signaled.
4. The rate for each main station is the established individual line rate, the business or residence rate is applied in accordance with the character of use at each premise. Extension bells are furnished at the regular filed rates. Mileage charges do not apply between a main station at one location and the bell associated with such main station at the other location.

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AUG 15 1955

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DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY *CW Crastan*  
name of officer

Manager, Princeton, Missouri  
title address

GRAND RIVER MUTUAL  
TELEPHONE CORPORATION  
d/b/a GRM NETWORKS

PSC Mo. No. 1  
2<sup>nd</sup> Revised Sheet No. 23  
Canceling 1<sup>st</sup> Revised Sheet No. 23  
ALL EXCHANGES  
SECTION III

GENERAL EXCHANGE SERVICE TARIFFS

HELD FOR FUTURE USE

(N)

(D)



(D)

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Issued: July 18, 2014

Ron Hinds, General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective: August 17, 2014

FILED  
Missouri Public  
Service Commission  
JI-2015-0017

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

CONSTRUCTION CHARGES

RECEIVED  
JUL 14 1955  
MISSOURI  
Public Service Comm.

A. GENERAL

1. All rates and charges quoted in the Local Exchange Service Tariffs or in other parts of this tariff provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs.
2. When the revenue to be derived from the service or facilities is not sufficient to warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the subscriber may be required to pay all or a portion of such costs, as provided herein.
3. When construction is provided by a connecting company, charges made to the subscriber will be based on the charges of the connecting company.
4. Where a subscriber is so located that it is necessary to use private right-of-way, to furnish a service or channels and the Telephone Company is unable to obtain the required right-of-way without cost, the subscriber may be required to pay the entire costs involved in securing such right-of-way.
5. When attachments are made to poles of other companies in lieu of providing pole line construction for which the subscriber would be charged under the provisions of this section, the cost to the Telephone Company of such attachments and the cost of obtaining the use of such poles shall be borne by the subscriber.
6. Title to all construction, where the subscriber pays all or any part of the cost of construction is to be vested in the Telephone Company.

FILED

AUG 15 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 15 1955  
month day year

DATE EFFECTIVE August 15 1955  
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ISSUED BY E. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

**Grand River Mutual Telephone Corporation  
d/b/a GRM Networks  
All Exchanges**

**P.S.C. MO. NO. 1  
2<sup>nd</sup> Revised Sheet No. 25  
Replaces 1<sup>st</sup> Revised Sheet No. 25  
Section III**

**GENERAL EXCHANGE SERVICE TARIFF  
GENERAL RULES AND REGULATIONS**

HOLD FOR FUTURE USE

(D)

(D)

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Issued: March 25, 2016

Ron Hinds, CEO  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

Effective: April 24, 2016

**FILED  
Missouri Public  
Service Commission  
JI-2016-0247**

Grand River Mutual Telephone Corp.

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

CONSTRUCTION CHARGES (Continued)

RECEIVED  
JUL 14 1955  
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B. SPECIAL TYPES OF OUTSIDE CONSTRUCTION

1. When underground construction is desired by any subscriber on his premises where aerial facilities ordinarily would be provided without a construction charge to the subscriber, the following regulations apply:

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AUG 15 1955

- a. Where cable is laid in conduit, the underground conduit is constructed and maintained by or at the expense of the subscriber. The construction charge made to the subscriber is based on the cost of the underground cable, including the cost of installing the cable, less the estimated cost to the Telephone Company of installing such aerial facilities as would be required for similar use. The underground conduit shall be constructed in accordance with plans and specifications furnished by or acceptable to the Telephone Company.
- b. The duct or ducts required in the underground conduit by the Telephone Company are reserved for its exclusive use.
- c. When armored cable or buried wire is laid in a trench, the construction charge made to the subscriber is based on the cost of the armored cable or buried wire including the cost of installing the cable or wire less the estimated cost to the Telephone Company of installing such aerial plant as would be required for similar use. The subscriber is to open and fill the trench at his expense.
- d. Cable or wire installed in conduit or trench will be maintained and replaced at the expense of the Telephone Company. However, repairs to or replacements of cable made necessary by damages caused by the subscriber, his employees, or representatives, or by water freezing in improperly drained conduits, will be at the subscriber's

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ISSUED BY E. W. Martin  
name of officer

Manager, Princeton, Missouri  
title address

**Grand River Mutual Telephone Corp.** For **All Exchanges**

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number **III**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

**B. SPECIAL TYPES OF OUTSIDE CONSTRUCTION (Continued)**

d. (continued)

expense. Any opening of the trench required for any reason will be at the subscriber's expense.

2. When circuitous routing or special type of construction is provided at the subscriber's request, in cases where facilities would ordinarily be provided without construction charge to the subscriber, the excess cost of the special construction is borne by the subscriber.

**C. CHANGES FROM AERIAL TO UNDERGROUND FACILITIES**

1. Where aerial facilities are used to provide service channels to a subscriber and subsequently the subscriber desires that such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:

- a. The underground conduit or trench is provided and maintained by or at the expense of the subscriber.
- b. The Subscriber is charged the cost of dismantling and removing the aerial facilities.
- c. The subscriber is charged the cost of the cable including its installation in the conduit or trench.
- d. The cable is maintained and replaced at the expense of the Telephone Company. However, repairs to or replacements of cable made necessary by damages caused by the subscriber, his employees or representatives, or by water freezing in improperly drained conduits will be at the subscriber's expense.

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AUG 15 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 15 1955  
month day year

DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY C. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For

All Exchanges

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE  
BASE RATE AREA AND WITHIN THE EXCHANGE AREA.

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JAN 28 1965  
Missouri  
Public Service Comm.

1. General Distribution Plant on Public Highways

a. Individual Applicant

D

b. More Than One Applicant

D

D

FILED

TELEPHONE AUTHORITY  
ORDER NO. 550

FEB 1 1965

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 28 1965  
month day year

DATE EFFECTIVE February 1 1965

ISSUED BY C. W. Chastain

Manager Princeton, Missouri

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For

All Exchanges  
Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE  
BASE RATE AREA AND WITHIN THE EXCHANGE AREA. (Continued)

RECEIVED

JAN 28 1965

MISSOURI  
Public Service Commission

1. General Distribution Plant on Public Highways (Continued)

c. Should the Telephone Company be required to acquire by purchase or condemnation any special or private right-of-way in order to economically furnish service to a subscriber, the Telephone Company shall not be liable for failure to furnish service unless the entire cost of said right-of-way be paid or guaranteed to the Company by the subscriber,

2. Wire only on Existing Poles

a. Individual Applicant

b. More Than One Applicant

D

D

D

FILED

FEB 1 1965

TELEPHONE AUTHORITY  
ORDER NO. 550

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 28 1965  
month day year

DATE EFFECTIVE February 1 1965  
month day year

ISSUED BY C. W. Chastain  
name of officer

Manager  
title

Princeton, Missouri  
address



## GENERAL EXCHANGE SERVICE TARIFFS

### GENERAL RULES AND REGULATIONS

#### SPECIAL CONSTRUCTION

#### E. SPECIAL CONSTRUCTION

##### 1. Excess Construction Charge

- a. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.
- b. For all distance over one-third mile an excess construction charge based on the time and materials used for construction may be charged.
- c. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet may be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction may be required. The customer shall furnish suitable right-of-way to the Company. (T)
- d. For mobile homes, trailers, construction sheds, and other nonpermanent buildings, the customer may be required to pay in advance one year's local service charges in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used. (T)
- e. Ownership of all facilities constructed under this section up to the demarcation point will remain with the telephone company.

##### 2. Special Construction

When a special type of construction is desired by a customer, such as underground boring, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

##### 3. Temporary Service:

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp.  
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For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS

RECEIVED  
JUL 14 1955  
MISSOURI  
Public Service Comm.

A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    - (1) The individual name of the subscriber, or
    - (2) The individual name of a member of the subscriber's family or a joint user.
  - b. In connection with business service:
    - (1) The individual name of the subscriber or joint user, or
    - (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
    - (3) The name under which a business is actually being

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AUG 15 1955

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DATE OF ISSUE July 15 1955  
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DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY *E. W. Chastain*  
name of officer

Manager, Princeton, Missouri  
title address

Grand River Mutual Telephone Corp. For All Exchanges  
Name of Issuing Corporation or Municipality Community, Town or City  
Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

A. GENERAL REGULATIONS (Continued)

3. (Continued)

b. (Continued)

(3) (Continued)

conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or

(4) The individual names of the officers, partners, or employees of the subscriber, or

(5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure, from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

a. One listing without charge, termed a primary listing, is provided as follows:

(1) For each separate subscriber service. When two

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month day year

ISSUED BY C. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

Grand River Mutual Telephone Corp. For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number III

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

**DIRECTORY LISTINGS (Continued)**

**A. GENERAL REGULATIONS (Continued)**

**5. Primary Listings (Continued)**

**a. (1) (Continued)**

or more main station lines or P. B. X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.

(2) For each semi-public service.

(3) For each joint user.

(4) For each service station subscriber.

**B. REGULAR EXTRA LISTINGS**

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of member of the subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.

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month day year

DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY E. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

B. REGULAR EXTRA LISTINGS (Continued)

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P. B. X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.

6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings

(a) Duplicate listings, i. e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in

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AUG 15 1955

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month day year

ISSUED BY C. W. Crastain  
name of officer

Manager, Princeton, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

1. Duplicate and cross reference Listings (Continued)

(a) (Continued)

the directory or for advertising purposes.

(b) Cross reference Listings are permitted when their use will facilitate the handling of telephone calls.

(c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

2. Alternate Call Number Listings

(a) Listing of an alternate telephone number, other than these covered under paragraph 5-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, if permitted for subscribers to all classes of service.

(b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

(c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Foreign Exchange Listings

(a) Foreign Exchange Listings, i. e., listings of subscribers located in an exchange other than that in which the listed service is furnished, are permitted.

(b) The Regular Extra Listing rate applies for each Foreign

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Public Service Comm.

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month day year

DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY

*C. W. Chastain*  
name of officer

Manager, Princeton, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp. For All Exchanges  
Name of Issuing Corporation or Municipality Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

3. Foreign Exchange Listings (Continued)

(b) (Continued)  
Exchange Listing.

4. Temporary Tenant Listings

(a) Residence subscribers who lease their premises for periods of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

(b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

(c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

5. Office Hour Listings

(a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a P. B. X. operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

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ISSUED BY C. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

P.S.C.MO. NO. 1

1ST REVISED SHEET NO. 36.01

CANCELLING P.S.C.MO. NO. 1

ORIGINAL SHEET NO. 36.01

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR

ALL EXCHANGES

SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

DEC 30 1988

DIRECTORY LISTINGS (Continued)

MISSOURI  
Public Service Commission

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

6. Special Reversed Charge Toll Service Listings

Permissible are listings of foreign telephone users in connection with Special Reversed Charge Toll Service (See Section IV of this tariff). The charge for this listing shall be \$2.50 per month.\*

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FEB 1 1989

Public Service Commission

\*Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

DATE OF ISSUE: JAN. 01 1989  
month day year

DATE EFFECTIVE: FEB. 01 1989  
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ISSUED BY: R.A. MCARTON  
name of officer

GENERAL MANAGER  
title

PRINCETON, MO.  
address



P.S.C.MO. No. 1

3RD REVISED SHEET NO. 37

Cancelling P.S.C.MO. No. 1

2ND REVISED SHEET NO. 37

Grand River Mutual Telephone Corporation

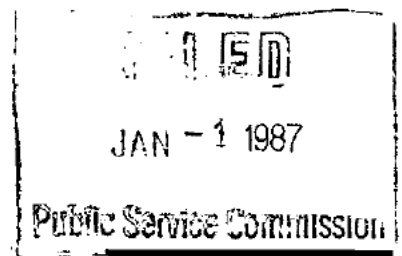
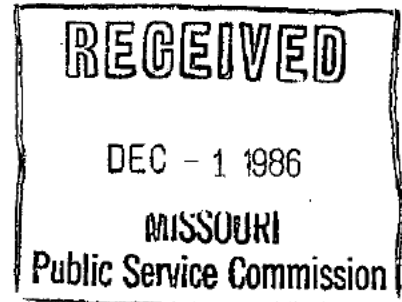
For ALL EXCHANGES

SECTION III

GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

Held for future use



DATE OF ISSUE	Dec	01	86	DATE EFFECTIVE	Jan	01	87
	month	day	year		month	day	year

ISSUED BY	R.A. McArton	General Manager	Princeton, MO
	name of officer	title	address

P.S.C. MO No. 1 2nd ~~Original~~ SHEET No. 38

Cancelling P.S.C. MO No. 1 1st ~~Original~~ SHEET No. 38  
(Revised)

Grand River Mutual Telephone Corporation For All Exchanges  
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Section Number III

GENERAL EXCHANGE SERVICE TARIFFS	RECEIVED
<p>GENERAL RULES AND REGULATIONS EXTENSION STATIONS (Continued)</p> <p>HELD FOR FUTRE USE</p>	<p>NOV 30 1982</p> <p>MISSOURI Public Service Commission</p> <p>FILED</p> <p>JAN - 1 1983</p>

DATE OF ISSUE December 1, 1982 DATE EFFECTIVE January 1, 1983  
month day year month day year

ISSUED BY R. A. McArton General Manager Princeton, Missouri  
name of officer title address

Grand River Mutual Telephone Corp. For All Exchanges  
 Name of Issuing Corporation Community, Town or City  
 Section Number III

GENERAL EXCHANGE SERVICE TARIFFS	
<p style="text-align: center;">GENERAL RULES AND REGULATIONS</p> <p style="text-align: center;">RETIRED EMPLOYEES' AND DIRECTORS' TELEPHONE SERVICE</p> <p>A. GENERAL</p> <ol style="list-style-type: none"> <li>1. The Retired Employees' and Retired Directors' Telephone Service classification is available to retired employees and retired directors of the telephone company who have reached their 62nd birthday after having been employed by the telephone company or served as director of the Corporation for 10 years and is also available to former employees retired due to permanent and total disability.</li> <li>2. This classification is limited to residential local exchange service provided through an exchange owned and operated by Grand River Mutual Telephone Corporation, or its successor company.</li> <li>3. The primary directory listing provided with this service may be in either the name of the retired employee or retired director or their spouse. Additional or extra listing are permissible under the rates and rules stated elsewhere in these tariffs.</li> </ol> <p>B. RULES</p> <ol style="list-style-type: none"> <li>1. There shall be no charge for the basic telephone service used by the employee or director prior to and continued after retirement.</li> <li>2. At the option of the company charges for company provided equipment, installs, moves, changes, and miscellaneous other equipment or facilities may be waived.</li> </ol>	<div style="border: 2px solid black; padding: 5px; margin-bottom: 10px;"> <p style="font-size: 1.2em; font-weight: bold; letter-spacing: 0.2em;">RECEIVED</p> <p style="font-size: 1.1em;">NOV 16 1984</p> <p style="font-weight: bold;">MISSOURI Public Service Commission</p> </div> <div style="border: 2px solid black; padding: 5px; margin-top: 10px;"> <p style="font-size: 1.2em; font-weight: bold; letter-spacing: 0.2em;">FILED</p> <p style="font-size: 1.1em;">DEC 16 1984</p> <p style="font-weight: bold;">Public Service Commission</p> </div>

DATE OF ISSUE Nov. 16, 1984 DATE EFFECTIVE Dec. 16, 1984  
 month day year month day year

ISSUED BY R. A. McArton General Manager Princeton, MO.  
 name of officer title address

Grand River Mutual Telephone Corporation For All Exchanges  
Name of Issuing Corporation Community, Town or City  
Section Number III

GENERAL EXCHANGE SERVICE TARIFFS	
<p>GENERAL RULES AND REGULATIONS EMPLOYEES' TELEPHONE SERVICE</p> <p>A. GENERAL</p> <p>Employees' Service is offered to all permanent employees at their residence when such service is provided by this Company. Except that, if an employee is based in a company office situated in a telephone exchange not owned by Grand River Mutual Telephone Corporation, the company will reimburse the employee for the cost of a private line residence central office access line, not to exceed the Princeton, Missouri, central office access line rate for one party service.</p> <p>B. RATES</p> <ol style="list-style-type: none"> <li>The concession for Employees' Telephone Service is 100% of the residence one party access line charge plus two company provided instruments selected from normal stock.</li> <li>No concessions will be made to employees for toll messages or other miscellaneous equipment or facilities.</li> <li>Service may be furnished by the company at its expense in the residence of employees, when in its judgment, the interests of the company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the company.</li> <li>Each employee shall be entitled, at no charge, to one outside move, one inside move, and one change in equipment during each calendar year.</li> </ol> <p>C. CONDITIONS</p> <ol style="list-style-type: none"> <li>Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. This service is not available when the employee resides in a boarding and/or rooming house.</li> <li>One primary listing may be provided in the name of the employee (except that the listing of a married women may be in her or her husband's name.)</li> </ol>	<p>NOV 30 1982</p> <p>MISSOURI Public Service Commission</p> <p>C</p> <p>C</p> <p>C</p> <p>I</p> <p>N</p> <p>I</p>

DATE OF ISSUE December 1, 1982 DATE EFFECTIVE January 1, 1983  
month day year month day year

ISSUED BY R. A. McArton General Manager Princeton, Missouri  
name of officer title address

**P.S.C. MO. NO. 1**

**Grand River Mutual Telephone Corporation  
d/b/a GRM Networks**

**1<sup>st</sup> Revised Sheet No. 39.1  
Cancelling Original Sheet No. 39.1  
All Exchanges  
Section Number III**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS  
FIRE ALARM SERVICE \***

**C. GENERAL**

1. This service is provided in cities and communities having volunteer fire departments. Usually there is no central location available on a continual basis at which fires can be reported and an alarm sounded. The service is not available in exchanges served by fiber. (N)  
(N)
2. Fire Alarm Service, as herein contemplated, is an arrangement of telephones located, within the company's base rate area, as directed by City or Fire Department officials. These telephones are strapped together to create one line. All telephones ring at the same time. When answered, at any location, the ringing stops.
3. In the case of a municipal fire department the number of subscribers' telephones in the city shall govern the number of free fire alarm service telephones. In the case of a community fire department the number of subscribers' telephones in the community shall govern the number of free fire alarm service telephones. Separate systems for both municipal and community fire departments located in the same community will not be provided.
4. Instruments without dials will be provided. Five instruments to each system with one additional instrument for each fifty subscribers' telephones in the area served by the fire department with a maximum of ten instruments in any system.
5. Additional instruments or other equipment listed elsewhere in this tariff will be furnished at tariff rates. Special equipment not listed in this general tariff will be furnished at a rate agreeable to both the company and the applicant.

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Issued: December 8, 2016

Ron Hinds, CEO  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

Effective: January 7, 2017

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2017-0128**

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, and the joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. In case of P.B.X. service, the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
4. The Telephone Company may require a contract period longer than one month at the same location when:
  - a. Special or non-standard types of construction or of equipment arrangement are required by the customer, or
  - b. Unusual construction involving extra costs is required to meet special demands of the customer, or
  - c. The estimated cost of the line extension to provide telephone service, standard for that service area, exceeds \$25.00.

RECEIVED  
MAY 17 1966  
MISSOURI  
Public Service Comm.

FILED

JUN 16 1966

PUBLIC SERVICE COMMISSION

DATE OF ISSUE May 16 1966  
month day year

DATE EFFECTIVE June 16 1966  
month day year

ISSUED BY C. W. Chastain  
name of officer

Manager Princeton, Missouri  
title address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

Section Number III

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GENERAL EXCHANGE SERVICE TARIFFS

DEC 19 1966

GENERAL RULES AND REGULATIONS  
INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

MISSOURI  
Service Comm.

A. INITIAL CONTRACT PERIODS (Continued)

4. Continued

The contract shall be for the period of time required for the company to recover, through rentals for the service, an amount equal to the estimated cost of the construction involved. (See B.1.d. for premature termination).

A performance bond, acceptable to the company, shall be furnished by the applicant to guarantee completion of the contract whenever the contract period exceeds three years. Such a bond may also be required when the contract period is less than three years should there be reasonable doubt on the part of the company as to the capability of the applicant to complete such contract.

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B. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.

b. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing of joint-user service, subject, however, to a minimum charge for one month:

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JAN 19 1967

PUBLIC SERVICE COMM.

DATE OF ISSUE December 19 1966  
                  month day year

DATE EFFECTIVE January 19 1967  
                  month day year

ISSUED BY C. W. Chastain  
                  name of officer

Manager  
                  title

Princeton, Missouri  
                  address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

B. TERMINATION OF SERVICE (Continued)

b. (Continued)

- (1) The contract for the main service is terminated.
- (2) The listed party or joint user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint user moves to a new location.
- (4) The listed party or joint user dies.

c. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant, who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber, for the remainder of the original contract period.

2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified and upon payment of all charges due to the date of termination of the service.

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 MAY 17 1966  
 MISSOURI  
 Public Service Comm.

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JUN 16 1966

PUBLIC SERVICE COMMISSION

DATE OF ISSUE May 16, 1966  
month day year

DATE EFFECTIVE June 16 1966  
month day year

ISSUED BY C. W. Chastain  
name of officer

Manager Princeton, Missouri  
title address

FILED



SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

DEC 1

JOINT USER SERVICE

1. Joint user service is an arrangement whereby an individual, firm or corporation, whose telephone needs are not such as to justify the provision of separate subscriber service, is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint users, except that not more than two joint users will be permitted for each access line or for each access line of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in a business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.
2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone number as the listing of the access line.
3. Joint users are permitted only in connection with a business access line, residence one party access line, and P.B.X. service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.
- 4.
5. Joint user service shall be furnished only at the request of the subscriber to the access line, who shall make application therefor, and shall be responsible for the payment of all charges incurred thereunder.
6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period except,

JAN 01 1988

Date of Issue NOV. 25 1987  
month day year

Date Effective JAN. 01 1988  
month day year

Issued By R.A. McArton  
name of officer

General Manager  
title

Princeton, MO.  
address

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp. For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

JOINT USER SERVICE

(Continued)

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JUL 14 1955

MISSOURI  
Public Service Comm.

6. (Continued)

that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.

FILED

AUG 15 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 15 1955  
month day year

DATE EFFECTIVE August 15 1955  
month day year

ISSUED BY

*C. W. Chastain*

name of officer

Manager, Princeton, Missouri

title

address

P.S.C.MO. No. 1

3RD REVISED SHEET NO. 45

Cancelling P.S.C.MO. No. 1

2ND REVISED SHEET NO. 45

Grand River Mutual Telephone Corporation

For ALL EXCHANGES

SECTION III

GENERAL EXCHANGE SERVICE TARIFF

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GENERAL RULES AND REGULATIONS

DEC 30 1988

MILEAGE CHARGES

MISSOURI

Public Service Commission

A. EXTENSION AND P.B.X. STATION MILEAGE

1. Mileage Charges apply to the additional circuit required where Extension Stations, or Signals, or P.B.X. Stations are located on premises other than those on which the main station or P.B.X. switchboards are located.
2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

FILED

FEB 1 1989

Public Service Commission

DATE OF ISSUE JAN. 01 1989  
month day year

DATE EFFECTIVE FEB. 01 1989  
month day year

ISSUED BY R.A. McArton  
name of officer

General Manager  
title

Princeton, MO  
address

**GENERAL EXCHANGE SERVICE TARIFF**

**MILEAGE RATES, SPECIAL CIRCUITS – COPPER FACILITIES**

A. General

Channels for services not specifically named elsewhere in these tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where, in the judgment of the Company, the use to be made of such channels is not contrary to regulations. Special circuits are only available where copper facilities are in place and not available in locations served by fiber optic cable.

B. Rates	Monthly Rate
1. Channel for PBX tie lines, or alarm circuits, and like purposes, first half-mile or fraction thereof circuit measurement . . . . .	\$ 3.00
Each additional one-quarter mile or fraction thereof . . . . .	\$ .70
2. Channels for use in connection with interexchange facilities for radio broadcasting channels between pick-up points and a radio station or studio, between a radio station and/or studio and the transmitter, first one-quarter mile or fraction thereof on a line measurement . . . . .	\$ 3.00
Each additional one-quarter mile or fraction thereof . . . . .	\$ .70
3. An installation charge equal to the cost of labor required to install such channels applies to each channel in lieu of a service connection charge.	

## GENERAL EXCHANGE SERVICE TARIFF

### MILEAGE RATES – FIBER OPTIC FACILITIES

A. Individual Case Basis

Services may be provided by the Company on an Individual Case Basis (“ICB”). Pursuant to Section 392.200.8 RSMo, customer-specific ICB pricing is authorized for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services, and (3) any retail business service.

B. Customer Specific Contracts and Specialized Pricing Arrangements

The Company may provide certain Services offered under this Tariff, or combinations of Services, to Customers on a case-by-case, contractual basis in response to requests by Customers to the Company for proposals or competitive bids. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Unless otherwise specified, the regulation of such arrangements is in addition to the applicable regulations and prices in other sections of this tariff. Customer-specific contracts may include, but are not limited to:

1. Central-Office Based Services;
2. High Speed Private Line Services;
3. Customized Services that are required because of size or configuration;
4. Special Construction Services; and
5. Any other Service for which the Company has authority to enter into a Customer-specific contract.

C. Special Service Arrangements

Customer-specific service arrangements, which may include engineering, installation, construction facilities, assembly, or other special Services, may be furnished in addition to existing Tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon Customer’s request. Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this Tariff.

**P.S.C. MO. NO. 1**

**Grand River Mutual Telephone Corporation  
d/b/a GRM Networks**

**11<sup>th</sup> Revised Sheet No. 46  
Cancels 10<sup>th</sup> Revised Sheet No. 46  
Section Number III  
All Exchanges**

**GENERAL EXCHANGE SERVICE TARIFFS**

**GENERAL RULES AND REGULATIONS**

**PAYMENT FOR SERVICES AND FACILITIES**

**A. BILLING AND PAYMENT:**

1. The Company will during the first billing period, in which a customer receives service, provide the customer with an itemized account of charges for equipment and service for which he has contracted. The Company will render a separate bill for concurrent residence service, unless otherwise requested by the customer.
2. The Company will, after the initial bill for new service, render a bill during each billing period for monthly recurring charges in advance and toll charges in arrears. Special billing arrangements may be established for service provided to governmental agencies.
3. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
4. Bills are due as specified on the bill and may be paid at any Business Office of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$5.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set for the herein.
5. Customers electing to receive an electronic bill statement in lieu of a mailed copy and make payment via automated clearing house (ACH) or credit card will receive a \$1.00 credit each month.<sup>1,2</sup> (N)

<sup>1</sup> Effective March 1, 2022, customers newly electing to participate in paperless billing and make payment through automated clearing house (ACH) or credit card will not be entitled to receive a \$1.00 credit each month. (T)  
(T)

<sup>2</sup> Effective May 1, 2022, customers who previously elected to participate in paperless billing and make payment via credit card or debit card will not be entitled to receive a \$1.00 credit each month. Customers who have previously elected and continue to participate in paperless billing and automatic payment via ACH prior to March 1, 2022 will continue to receive a \$1.00 credit each month. (T)  
|  
(T)

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Issued: February 25, 2022

Mitchell Bailey, CEO  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

Effective: March 1, 2022

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2022-0225**

**GENERAL EXCHANGE SERVICE TARIFFS**

**RECEIVED**

**GENERAL RULES AND REGULATIONS**

SEP 26 2000

**PAYMENT FOR SERVICE AND FACILITIES**

**MISSOURI  
Public Service Commission**

**B. DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS:**

1. Service may be discontinued for any of the following reasons:
  - A. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
  - B. Failure to post a required deposit or guarantee.
  - C. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
  - D. Failure to comply with the terms of a settlement agreement.
  - E. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
  - F. Material misrepresentation of identity in obtaining Company's service.
  - G. As provided by state or federal law.
2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices or the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

(C)

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OCT 30 2000

**MISSOURI  
Public Service Commission**

(C)

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

SEP 26 2000

PAYMENT FOR SERVICE AND FACILITIES (Continued)

MISSOURI  
Public Service Commission

B. DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS:  
(Continued)

5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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OCT 30 2000

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Public Service Commission



**GENERAL EXCHANGE SERVICE TARIFFS**

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**GENERAL RULES AND REGULATIONS**

SEP 26 2000

**PAYMENT FOR SERVICE AND FACILITIES (Continued)**

**MISSOURI  
Public Service Commission**

**C. DISPUTES BY RESIDENTIAL CUSTOMERS**

1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the customer to pay to the Company the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

(N)

**FILED**

OCT 30 2000

**MISSOURI  
Public Service Commission**

(N)

Issued: September 29, 2000

Philip S. Johnson  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective: October 30, 2000

GENERAL EXCHANGE SERVICE TARIFFS

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GENERAL RULES AND REGULATIONS

SEP 26 2000

PAYMENT FOR SERVICE AND FACILITIES (Continued)

MISSOURI  
Public Service Commission

C. DISPUTES BY RESIDENTIAL CUSTOMERS (Continued)

7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

(N)

(N)

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

P.S.C.MO. No. 1

4TH REVISED SHEET NO. 47

CANCELLING P.S.C.MO. No. 1

3RD REVISED SHEET NO. 47

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR

ALL EXCHANGES

SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

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Service Center

JAN 01 1988

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Date Effective JAN. 01 1988  
month day year

Issued By R.A. McArton  
name of officer

General Manager  
title

Princeton, MO.  
address

P.S.C. MO. No. 1

2ND REVISED SHEET NO. 48

Cancelling P.S.C.MO. No. 1

1ST REVISED SHEET NO. 48

Grand River Mutual Telephone Corporation

For ALL EXCHANGES

SECTION III

GENERAL EXCHANGE SERVICE TARIFF

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GENERAL RULES AND REGULATIONS

DEC 30 1988

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DATE EFFECTIVE FEB 01 1989  
month day year

ISSUED BY R.A. McArton  
name of officer

General Manager  
title

Princeton, MO  
address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For

All Exchanges

Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

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MISSOURI  
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DATE OF ISSUE January 6, 1982  
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DATE EFFECTIVE February 15, 1982  
month day year

ISSUED BY R. A. McArton

General Manager

Princeton, MO

name of officer

title

address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For All Exchanges

Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

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ISSUED BY R. A. McArton General Manager  
name of officer

Princeton, MO  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

Grand River Mutual Telephone Corp. For All Exchanges  
Name of Issuing Corporation or Municipality Community, Town or City

Section Number III

GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

RECEIVED  
JUL 14 1955  
MISSOURI  
Public Service Comm.

FILED

AUG 15 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 15 1955  
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ISSUED BY C. W. Chastain  
name of officer

Manager, Princeton, Missouri  
title address

**P.S.C. MO. No. 1**

**Grand River Mutual Telephone Corporation**

**Section III  
2nd Revised Sheet No. 52  
Replaces 1<sup>st</sup> Revised Sheet No. 52  
All Exchanges**

**GENERAL EXCHANGE SERVICE TARIFFS**

GENERAL RULES AND REGULATIONS

SUSPENSION OF SERVICE<sup>1</sup>

1. Upon request from a subscriber having any class of exchange service, except semi-public or business, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed three months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50% of the exchange service charges, including charges for company provided equipment, directory listings, joint user service, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipation suspension period shall be made in advance and the allowance applied after the service is rendered.

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<sup>1</sup> Effective January 1, 2014, Suspension of Service will no longer be available to new customers. Existing customers will be allowed to complete or continue any prearranged suspended service until May 1, 2014 when the service shall sunset and no longer be available.

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Issued: October 30, 2013

Effective: January 1, 2014

Ron Hinds, General Manager  
Grand River Mutual Telephone Corporation  
1001 Kentucky Street  
Princeton, MO 64673

**FILED**  
**Missouri Public**  
**Service Commission**  
**JX-2014-0262**



GENERAL EXCHANGE SERVICE TARIFF  
GENERAL RULES AND REGULATIONS

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DEC - 1 1986  
MISSOURI  
Public Service Commission

CONNECTION WITH SUBSCRIBER-OWNED VOICE RECORDING EQUIPMENT

A. REGULATIONS

1. General

Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

a. Connection with Telephone Company Facilities

(1). Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the telephone company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

(2). Permanent connection shall be made only through recorder connector equipment.

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ISSUED BY R.A. McArton General Manager Princeton, MO  
name of officer title address

GENERAL EXCHANGE SERVICE TARIFF

GENERAL RULES AND REGULATIONS

CONNECTION WITH SUBSCRIBER-OWNED VOICE-RECORDING EQUIPMENT (Continued)

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A. REGULATIONS (Continued)

1. General (Continued)

a. Connection with Telephone Company Facilities (Continued)

(3). The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

b. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no

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ISSUED BY R.A. McArton name of officer

General Manager title

Princeton, MO address

P.S.C.MO. No. 1

1ST REVISED SHEET NO. 55

CANCELLING P.S.C.MO. No. 1

ORIGINAL SHEET NO. 55

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR

ALL EXCHANGES

SECTION NUMBER III

GENERAL EXCHANGE SERVICE TARIFFS

HELD FOR FUTURE USE

DEC 1 1987

JAN 01 1988

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name of officer

General Manager  
title

Princeton, MO.  
address

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

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address

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

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Service Manager

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Issued By R.A. McArton  
name of officer

General Manager  
title

Princeton, MO.  
address

Grand River Mutual Telephone Corp.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City  
Section Number III

GENERAL EXCHANGE SERVICE TARIFFS  
GENERAL RULES AND REGULATIONS

RECEIVED

1.1 INSTALLATION OF TELEPHONE LINES WITHIN SUB-DIVISION (1), TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND. **MAR 8 1973**  
**MISSOURI**  
**Public Service Commission**

1.1.1 The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

1.1.2 The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The

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(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

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Name of Issuing Corporation

For All Exchanges

Community, Town or City

Section Number III

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GENERAL EXCHANGE SERVICE TARIFFS MAR 8 1973

GENERAL RULES AND REGULATIONS

MISSOURI

Public Service Commission

1.1.2 (Cont.) provision of the underground telephone be provided at no charge except where a charge is permitted under Paragraphs 1.1.4 and 1.1.6 of this section of the Tariff. Temporary service is provided under Paragraph 1.1.5 of this section of the Tariff.

1.1.3 RIGHTS-OF-WAY AND EASEMENTS

- A. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- B. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

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month day year

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Name of Issuing Corporation

For All Exchanges  
Community, Town or City  
Section Number III

GENERAL EXCHANGE SERVICE TARIFFS  
GENERAL RULES AND REGULATIONS

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1.1.4 ADVANCE PAYMENTS

- A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- B. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

1.1.5 TEMPORARY FACILITIES

- A. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

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Community, Town or City

Section Number III

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GENERAL EXCHANGE SERVICE TARIFFS

GENERAL RULES AND REGULATIONS

MAR 8 1973

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B. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

1.1.6 SPECIAL CONDITIONS

A. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

1.1.7 TARIFF CONFLICTS

A. Provisions in this tariff contrary to paragraphs 1.1.1 through 1.1.6 are hereby superseded.

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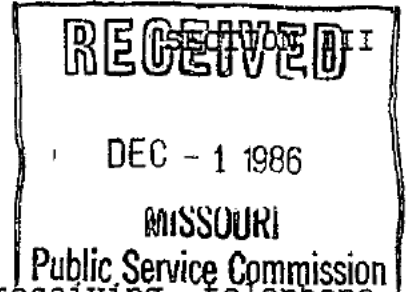
ISSUED BY C. W. Chastain  
name of officer

Manager  
title

Princeton, Missouri  
address

Grand River Mutual Telephone Corporation

For ALL EXCHANGES



GENERAL EXCHANGE SERVICE TARIFF  
DEFINITIONS

ACTIVE ACCOUNT - A customer who is currently receiving telephone service, or one whose service has been temporarily disconnected (vacation, nonpayment, storm damage, etc.).

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

ADJACENT EXCHANGE SERVICE - Local Exchange Service furnished from a contiguous exchange, in addition to the customer's primary (home) exchange service.

ANCILLARY SERVICE OR EQUIPMENT - Any communication service or equipment not included in the definitions of transmission service, terminal equipment or inside station wiring.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

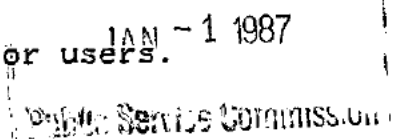
BASE RATE - A rate for urban grades of exchange service available to customers located within a base rate area.

BASE RATE AREA - The developed portion within each exchange service area as set forth in the telephone utility's tariffs, maps or descriptions.

BUILDING - The term "Building" is a structure occupied by a customer or authorized user. Multi-occupant structures will be considered different buildings when space of one customer or authorized user is separated by space occupied by others.

BUSINESS SERVICE - Central Office Access Line service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

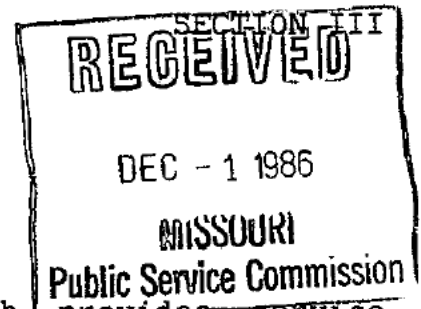
CALLS - Telephone messages attempted by customers or users.



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ISSUED BY	R.A. McArton	General Manager	Princeton, MO
	name of officer	title	address

GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS



**CENTRAL OFFICE** - A unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building.

**CENTRAL OFFICE ACCESS LINE** - A circuit extending from the central office equipment up to and including the demarcation point.

**CENTRAL OFFICE ACCESS LINE CHARGE** - For work associated with the telephone line, extending from central office equipment up to and including, the demarcation point located at the customer's premises.

**CENTREX SERVICE** - See definition in General Services.

**CHANNEL** - An electrical path suitable for the transmission of communications.

**CHECK OF SERVICE OR SERVICE CHECK** - An examination, test or other method utilized to determine the condition of customer-provided terminal equipment and inside wiring.

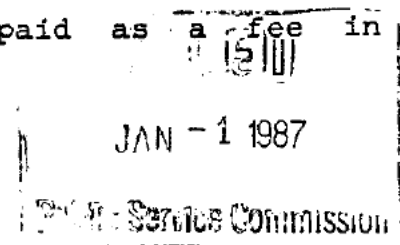
**CIRCUIT** - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

**CLASS OF SERVICE** - The various categories of service generally available to the customer, such as business, residential, public, or semi-public service.

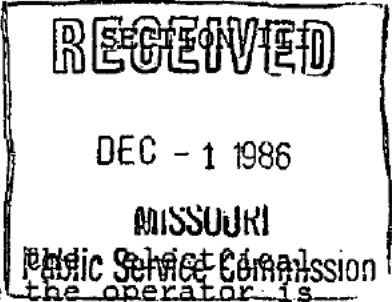
**COIN TELEPHONE SERVICE** - See "Pay Telephone Service."

**COMMISSION** - Missouri Public Service Commission.

**COMMISSIONS** - A percentage of amounts handled paid as a fee in consideration of service rendered to the Company.



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	name of officer	title	address



GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS

COMMON BATTERY SERVICE - Manual or dial service where energy is furnished from the central office and where signaled or dial tone is obtained by lifting the receiver of the calling station.

COMMUNICATION SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE - A separate recurring and/or nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

CONTIGUOUS PROPERTY - Two or more parcels of property, occupied by the customer, in which the boundary line of one property touches the boundary line of the other(s).

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association, corporation or government agency which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISE EQUIPMENT - Terminal equipment located on the customer's premise owned by the customer or owned by the telephone utility or some other supplier and leased to the customer.

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	name of officer	title	address

GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS

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DELINQUENT OR DELINQUENCY - An account for which a bill of payment agreement for regulated services or equipment has not been paid in full on or before the last day for timely payment.

DEMARCATIION POINT - The point of connection provided and maintained by the telephone utility to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with private branch exchange service.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT - The written notice sent to a customer following billing, notifying that service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the protector or equivalent.

DUE DATE - The last day for payment without unpaid amounts being subject to a late payment charge or additional collecting efforts.

DUE NOTICES - See "Disconnect Notice."

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 PUBLIC SERVICE COMMISSION

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ISSUED BY	R.A. McArton	General Manager	Princeton, MO
	name of officer	title	address

Grand River Mutual Telephone Corporation

For ALL EXCHANGES

*Should be  
2nd R.S. 60  
Cancelling 1st  
R.S. 60*

GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS



ENTRANCE FACILITIES - Facilities extending from the premises on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of communications services in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE SERVICE - The furnishing of facilities for communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs.

EXTENDED AREA SERVICE - Interexchange telecommunications service, furnished at flat rates, between customer's telephone stations located within an exchange area and all of the customers of an additional exchange area.

EXTRA EXCHANGE LINE MILEAGE - The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

FLAT RATE SERVICE - Telecommunications service furnished at a fixed monthly or periodic charge.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

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FOREIGN EXCHANGE SERVICE - Exchange service furnished to a customer from an exchange other than the exchange regularly serving the area in which the customer is located.

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	name of officer	title	address

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2ND REVISED SHEET NO. 61

Cancelling P.S.C.MO. No. 1

1ST REVISED SHEET NO. 61

Grand River Mutual Telephone Corporation

For ALL EXCHANGES

SECTION III

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GENERAL EXCHANGE SERVICE TARIFF

MAR 9 1992

DEFINITIONS

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GENERAL EXCHANGE SERVICES - Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

GRADE OF SERVICE - The term used to describe individual-line, or various party line services.

INDIVIDUAL LINE - A Central Office Access Line to provide one-party service. (Not a private branch exchange trunk).

INFORMATION SERVICE ACCESS - An arrangement whereby a customer may access information via the network. Access to information service is usually provided by dialing 900 and 976 numbers.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the services of another customer.

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APR 10 1992

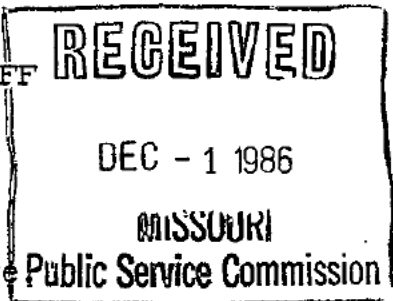
MO. PUBLIC SERVICE COMM.

DATE OF ISSUE      MAR.    06    1992      DATE EFFECTIVE    APR.    10    1992  
                         month day    year                           month day    year

ISSUED BY            R.A. McArton            General Manager            Princeton, MO  
                         name of officer            title                                    address

SECTION III

GENERAL EXCHANGE SERVICE TARIFF



DEFINITIONS

LINE EXTENSION - See "Extra Exchange Line Mileage"

LOCAL EXCHANGE SERVICE - Telecommunications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE - A completed customer or user call between stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule or rates without the application of a long distance message charge.

LONG DISTANCE MESSAGE - See "Toll Message."

LONG DISTANCE TERMINAL - See "Telephone Station."

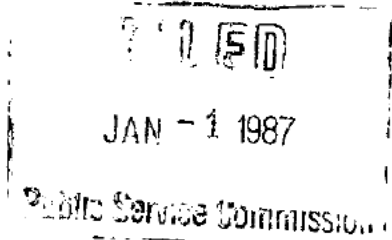
MESSAGE - A completed customer or user call.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

MILEAGE RATE - The rate applying for the use of part or all of a line furnished by the Company.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for services and/or facilities, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.



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SECTION III

GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS

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**MORSE CHANNEL** - A channel not connected with the exchange system and of the type which may be derived from telephone wire facilities by simplexing, compositing or other methods of similar character and equipped with instruments used in sending Morse Code or equipped with instruments other than telephone or typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

**MULTI-PARTY LINE** - A Central Office Access Line to provide exchange service to more than one customer.

**MULTI-PARTY SERVICE** - Service provided to more than one customer on a single circuit to the central office.

**NONRECURRING CHARGE** - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

**NOTICE** - See "Disconnect Notice."

**OTHER SUPPLIER** - The customer or any entity other than the telephone utility providing, repairing or maintaining new inside station wiring or existing or new terminal equipment or repairing or maintaining existing inside station wiring.

**OUTSIDE PLANT** - The telephone facilities installed on, along, or under streets, alleys, highways, and private rights of way between customer locations, central offices or the central office and customer location.

**PARTY LINE** - See "Multi-Party Line."

JAN - 1 1987  
  
 Public Service Commission

DATE OF ISSUE	Dec 01 86 month day year	DATE EFFECTIVE	Jan 01 87 month day year
ISSUED BY	R.A. McArton name of officer	General Manager title	Princeton, MO address

GENERAL EXCHANGE SERVICE TARIFFS

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DEFINITIONS

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PAY TELEPHONE SERVICE - A central office access line providing connections for pay telephone equipment.

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Pay Central Office Access Line: A circuit extending from the central office equipment up to and including the demarcation point to provide both local and toll service.

Interexchange Pay Access Line: A one-way outgoing circuit extending from the central office up to and including the demarcation point for use with toll service only.

PREMISES - The space occupied by an individual customer in a building, in adjoining buildings, or on contiguous property including property separated only by a public thoroughfare, a railroad right-of-way, or a natural barrier.

PRIVATE BRANCH EXCHANGE TRUNKS - See "Central Office Access Line."

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PROTECTOR - A utility owned electrical device located in the central office, at a customer's premises or anywhere along any telephone facilities which is designed to protect both the telephone company's and the customer's property and facilities from over-voltage and over-current by shunting such excessive voltages and currents to ground.

QUALIFYING LOW-INCOME SUBSCRIBER - A qualifying low-income subscriber is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

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RATES - Recurring amounts billed to customers for regulated communications services.

RESIDENCE SERVICE - Telecommunication service furnished to customers when its use is for domestic purposes.

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MISSOURI

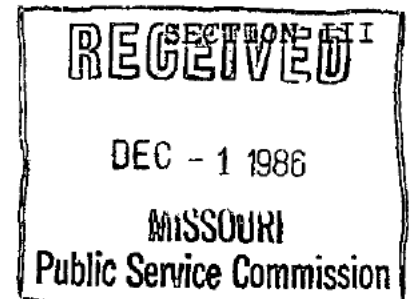
Issued: November 24, 1997

Philip S. Johnson  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective: January 1, 1998 Missouri Public Service Commission

GENERAL EXCHANGE SERVICE TARIFF

DEFINITIONS



RURAL SERVICE - telecommunication service in an exchange area outside of a base rate area or generally outside a special rate area.

SERVICE CHARGE - The charge a customer is required to pay at the time of the establishment of telephone service or subsequent changes to that service.

SERVICE CHECK - See "Check of Service."

SERVICE MAINTENANCE CHARGE - A nonrecurring charge for visits to the customers premises when the service difficulty is caused by the customer-premises equipment.

SERVICE ORDERING CHARGE - For work involved in receiving, recording and transmitting, information for establishment of telephone service or subsequent change to that service including directory listing.

SPECIAL RATE AREA - An area within an exchange where service generally is furnished at uniform rates. Usually this comprises a developed area outside of the base rate area and separated by some distance from the base rate area.

STANDARD NETWORK INTERFACE - See "Demarcation Point."

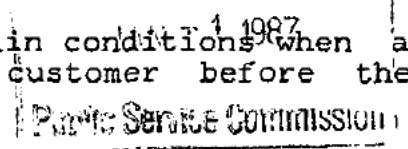
SUSPEND - See "Temporary or Vacation Suspension."

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Iowa State Commerce Commission.

TELEPHONE COMPANY - See "Company."

TEMPORARY OR VACATION SUSPENSION - Temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.



DATE OF ISSUE	Dec 01 86	DATE EFFECTIVE	Jan 01 87
	month day year		month day year

ISSUED BY	R.A. McArton	General Manager	Princeton, MO
	name of officer	title	address

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED

DEFINITIONS

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TIE LINE - A communication circuit connecting two private branch exchange services together.

TIE LINE MILEAGE - The measurement on which the rates for tie lines are based. MO. PUBLIC SERVICE COMM

TIMELY PAYMENT - Payment on a customer's account made on or before the due date shown: (1) on a current bill for rates and charges, or (2) by an agreement between the customer and the Company for a series of partial payments to settle a delinquent account.

TOLL BLOCKING - Toll blocking is a service provided by carriers that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+,0+ and/or 0- operator handled calls. (N)  
(N)

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of long distance telecommunications service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between different exchange areas furnished under the provision of the applicable toll tariff.

TOLL RATE - The tariff charge prescribed for toll messages, usually based upon the duration of the message, the distance between the exchanges, the day and time of the message and the degree of operator assistance.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between different exchange areas in accordance with the rates and regulations specified in the Company's long distance telecommunication service tariff.

TOLL STATION - A telephone connected to a toll line or directly to a toll board.

TOLL STATION SERVICE - Telephone service rendered from a toll station.

TOLL TERMINAL - The circuit connecting the customer premise equipment directly with a toll center. (Also known as Long Distance Terminal).

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MISSOURI  
Public Service Commission

Cancelling P.S.C.MO. No. 1

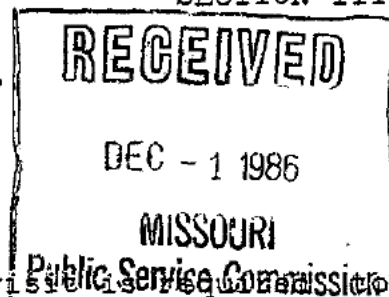
Grand River Mutual Telephone Corporation

For ALL EXCHANGES

SECTION III

GENERAL EXCHANGE SERVICE TARIFF

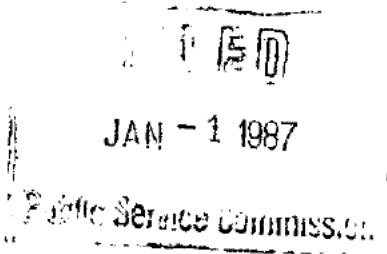
DEFINITIONS



TRAVEL CHARGE - A charge that applies whenever a visit is complete the customer's request. One charge will apply for all work requested at the same time on the same visit.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange service.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) - The furnishing of inward or outward switched telephone communications service between a wide area telecommunication service line and specified service area or bands.



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