

Craig Mershon

11931 El Sabado Drive
St. Louis, MO 63138

September 20, 2013

FILED

OCT 1 2013

**Missouri Public
Service Commission**

Mr. Morris Woodruff, Secretary General Counsel
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65201

Dear Mr. Woodruff:

I am sending you a motion requesting more time to file pleadings. I am also objecting to the Order Denying Motion because your clients should not have the right to treat people the way they do.

My question to you is: Do you care about the customers you serve? It seems like we are just numbers to you and your agency does not care about us as people. Following rules and tariffs does not mean you hurt people. This is NOT the way I feel it is the way I have been treated. Please do not write me back saying "I am sorry you feel that way." It is not about feelings; it's about treatment of others and me. I hope you understand what I am saying to you.

Sincerely,



Craig D. Mershon

September 20, 2013

FILED

OCT 1 2013

**BEFORE THE PUBLIC COMMISSION
OF THE STATE OF MISSOURI**

Missouri Public
Service Commission

Name: Craig Mershon
Complainant

)
)
)
)
)

File No. 2013-0521

vs.

Company Name: Union Electric Company d/b/a Ameren Missouri
Respondent

Attention: Legal Representative
1901 Chouteau Avenue
St. Louis, Missouri 63103

**MOTION REQUESTING EXTENDED TIME
FOR FILING MOTION AND OBJECTION
TO THE ORDER DENYING MOTION**

Comes now, Mr. Craig Mershon requesting extra or extended time to file pleadings while The Commission files their pleadings quickly. Mr. Mershon spoke with the Regulatory Judge regarding changing the pre conference time. He is hoping to have the pre conference sometime in October 2013. Mr. Mershon has spoken to his representatives and they plan to issue a few dates that they will be available for a pre conference. Mr. Mershon will inform The Commission of those dates.

Mr. Mershon does object to the Order Denying Motion because of the following reasons.

1. Ameren Missouri seems to like to threaten its customers which the disconnection notices do. They deliberately sent out a disconnection knowing this case was under dispute. The company likes to hurt and threaten its customers. These notices are not reminders. They are meant to do harm.

2. Mr. Mershon paid on his bill just recently and objects to the bill being delinquent.

3. Mr. Mershon not received any actual notice only two disconnection notices one used to pay his bill. Therefore, Mr. Mershon request that he have extra or extended time to file pleadings and that all adverse action stop while this complaint is in motion.

Sincerely,



Craig D. Mershon