General Exchange Tariff
Section 13
3rd Revised Sheet 41
Replacing 2nd Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - d. Delay Announcements-(Continued)

		d.	Delay Announcements-(Continued)			
					Complex	Service
				Monthly	Installation/	and Equip-
(FC)				<u>_Rate</u>	_Move Charge	ment_Charge(2)
			Standard Recorded			
			Announcement Frame:-(Continued)			
			-Load Dependent First Delay			
			Announcement:			
			-Per 11-second announcement			
			(A30CE)	\$ 52.15	\$55.25	\$5.50
			-Per trunk to access			
			announcement (A30AT)	9.15	56.00	5.50
			Common Systems Recorded			
			Announcement Frame (CSRAF):			
			-Common equipment (A4GCE)	204.40		5.50
			-Per 16-second announcement (A4G16	5) 155.60	41.00	5.50
			-Per 32-second announcement (A4G32	·	41.00	5.50
			-Per 48-second announcement (A4G48		41.00	5.50
			-Per trunk to access announcement (A3	*	56.00	5.50
			-Per ACD-ESS Terminal (A8GTT).	1.25		5.50
			-Remote recording capability (A4F)	24.55		5.50
(MT)						
Ì						
į						
ĺ						
(MT)						
(AT)	(1)	Obsolete -	applicable to existing installations at exi	isting locations f	or existing custo	omers.
(FC)	(2)		ee and Equipment Charge applies only w	-	-	

(FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 2nd Revised Sheet 41 Replacing 1st Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISCOUNT

D. Rates-(Continued)

Type C Service-(Continued)

Public Sarvice Commission

d. Delay Announcements-(Continued)

Complex Service Monthly Installation/ and Equip-Rate Move Charge ment Charge(1)

-Per 11-second announcement (A30CE)
Common Systems Recorded Announcement Frame (CSRAF): BY 30 193 193 193 193 193 193 193 193 193 193
Common Systems Recorded Announcement Frame (CSRAF): BY 30 193 193 193 193 193 193 193 193 193 193
Common Systems Recorded Announcement Frame (CSRAF): BY 30 193 193 193 193 193 193 193 193 193 193
Announcement Frame (CSRAF):
Announcement Frame (CSRAF): -Common equipment (A4GCE), 204.40 BY 3
Part 16 second s
-Per 16-second announce- ment (A4G16)
-Per 32-second announce-
ment (A4G32)
-Per 48-second announce-
ment (A4G48)
-Per trunk to access
announcement (A30AT) 9.15 56.00 5.50
-Per ACD-ESS Terminal (A8GTT). 1.25 5.50
-Remote recording capa-
bility (A4F) 24.55 5.50
-Load Dependent First
Delay Announcement:
-Per 16-second announce-
ment (A4H16) 155.60 41.00 5.50
-Per 32-second announce-
ment (A4H32) 190.10 41.00 5.50 -Per 48-second announce-
ment (A4H48) 224.70 41.00 5.50
-Per trunk to access
announcement (A30AT) 9.15 56.00 (CR) 5.50

(1) The Service and Equipment Charge applies only when the item is provided sub-

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By R. D. BARRON, President-Missouri Divisionublic Service Commission Southwestern Bell Telephone Company

St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 41 Replacing Original Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching
JUN 27 1986

D. Rates-(Continued)

Type C Service-(Continued)

d. Delay Announcements-(Continued)

MISSUURI blic Service Commission Monthly Installation/ Equipment

	Rate	Move Charge	Charge(1)
Standard Recorded	CAP	JCELLE	
Announcement Frame: - (Continued	CAN	-00	
-Load Dependent First Delay	• • • • • • • • • • • • • • • • • • • •	T 1 1989	
Announcement:	00	2mlRS#41	
-Per 11-second announcement	nV.	ervices Sommission (NISSOUP)	n
(A30CE)	\$ 52-15	orvic655 25 (CR)\$8.50
-Per trunk to access	^{ออากัสม} รับ	"ingSOUTH)	1
announcement (A30AT)	9.,15	56.00	8.50
` ,			
Common Systems Recorded			
Announcement Frame (CSRAF):			
-Common equipment (A4GCE)	204.40		8.50
-Per 16-second announce-			
ment (A4G16)	155.60	41.00	8.50
-Per 32-second announce-			İ
ment (A4G32)	190.10	41.00	8.50
-Per 48-second announce-			
ment (A4G48)	224.70	41.00	8.50
-Per trunk to access	0.15	54.00	1
announcement (A30AT),		56.00	8.50
-Per ACD-ESS Terminal (A8GTT)Remote recording capa-	1.25		8.50
bility (A4F)	27. 55		8.50
-Load Dependent First	24.33		0.30
Delay Announcement			
-Per 16-second announce-			
ment (A4H16)	155.60	41.00	8.50
-Per 32-second announce-	200124		
ment (A4H32)	190.10	41.00	8.50
-Per 48-second announce-		***	
ment (A4H48)	224.70	41.00	8-50
-Per trunk to access			
announcement (A30AT)	9.15	56.00 " ((CR) 8250
		IIII	1 4000
1 P '	, .	8.6	8 4 8 b
and Equipment Charge annlies o	mit tinan	the iltem is near	ridad cub-

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type CPSYSTED COMMISSION

Issued: JUN 27 1986

Effective: 4 460

MISCELLANEOUS SERVICE OFFERINGS

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MISSOURI
Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)
 - d. Delay Announcements-(Continued)

		Complex	Service and
	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge(1)
Standard Recorded			
Announcement Frame: - (Continued)		
-Load Dependent First Delay			
Announcement:			
-Per 11-second announcement			
(A30CE)	\$ 52.15	\$55.25	\$5.25
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.25
Common Systems Recorded			
Announcement Frame (CSRAF):	204 (0	•	·F 0.5
-Common equipment (A4GCE)Per 16-second announce-	204.40	77-	5.25
ment (A4G16)	155.60	41.00	5.25
-Per 32-second announce-	100.00	4,1.00	7.23
ment (A4G32)	190.10	41.00	5.25
-Per 48-second announce-	170.10	41.00	3.23
ment (A4G48)	224.70	41.00	5.25
-Per trunk to access			
announcement (A30AT) AND	227 9. [5]	56.00	5.25
-Per ACD-ESS Terminal (ASOTT)	الخلاجاحاكا	صــــــــــــــــــــــــــــــــــــ	5.25
-Remote recording capa-			
bility (A4F)	<u> 2</u> 2865		5.25
-Load Dependent First			
Delay Announcement Ry	.S.41_		
-Per 16-second announce	CE COMMISS!	ON	
ment (A4H1b)	มรรองิจิ. 60	41.00	5. 25
-Per 32-second announce-	100 10	(1)00	FIILED I
ment (A4H32)	190.10	41.00	ן ענייייי
ment (A4H48)	224 70	41 00 J	1 1 5192s
-Per trunk to access	224.70	41.00	:, i
announcement (A30AT)	9.15	56 D0-15 0	3 - 2,5,3
amoundance (ADVAL) + + + +	7.12	To the second	envice Commission
o Tendemone Champs line .	_1		

 The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS, Type C System.

Issued: DEC 29 1985

Effective: JAN 0 1 1884

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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - d. Delay Announcements-(Continued)

		Complex	Service
	Monthly	Installation/	and Equip-
	_Rate	_Move Charge_	ment_Charge(2)
-Load Dependent First			
Delay Announcement:			
-Per 16-second announce-			
ment (A4H16)	\$155.60	41.00	\$ 5.50
-Per 32-second announce-			
ment (A4H32)	190.10	41.00	5.50
-Per 48-second announce-			
ment (A4H48)	224.70	41.00	5.50
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990



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3rd Revised Sheet 42
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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(FC)		2. Typ	e C Service-(Continued)	Monthly _Rate	Complex Installation/ _Move Charge_	Service and Equip- ment_Charge(8)
		e.	Emergency Alert Arrangement			
(FC)			-Per 25 consoles equipped for Alert (A85AA) Per 25 consoles equipped for Alert only/or also Service Supervising	(2)	(2)	\$5.50
(FC)			(A85AS)	(2)	(2)	5.50
(FC)		f.	Agent Assist(3)(4)(5)(6)(7)			
			-Per Terminal (A3G)Calling/Called line identification, per Agent	\$2.85	\$38.50	5.50
() (T)			Assist Terminal (A3H)	.30	42.75	6.00
(MT) (MT)						
(AT) (FC) 	(1) (2) (3) (4) (5) (6) (7)	Obsolete - applicable to existing installations at existing locations for existing customers. Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff. In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises. If visual supervision is required, additional equipment furnished at the customer's expense will be required. If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment. When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment. Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent				
(FC)	(8)	The Se	nitial installation of the system. ervice and Equipment Charge applies only winstallation of the ACD-ESS Type C System		is provided subseq	uent to the

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff
Section 13
2nd Revised Sheet 42
Replacing 1st Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2	ACD	-ESS CENTRAL OFFICE SERVICE-(Continued)	
-5		200 00000000000000000000000000000000000	RECEIVED
13.	.2.1	Automatic Call Distributing Systems Provided b	v Electronic Switching
		Systems (ACD-ESS)-(Continued)	SEP 25 1989
,		and (Gandanad)	0 1 200

D. Rates-(Continued)

Type C Service-(Continued)

Complex Service
Monthly Installation/ And EquipRate Move Charge Service
Charge Comment Charge (%) Or

e. Emergency Alert Arrangement

	-Per 25 consoles equipped for Alert (A85AA) -Per 25 consoles equipped for Alert only/or also	(1)	CANCELLED	(CR)\$5.50
	Service Supervising (A85AS)	(1)	MAR 0 0 1990	5.50
f.	Agent Assist(2)(3)(4)(5)(6)	· .	BY 300 Service Complete Service COURI	
	-Per Terminal (A3G)Calling/Called line	\$2.85	iolic Service OURI \$38550	(CR) 5.50
	identification, per Agent Assist Terminal (A3H)	30	42.75	6.00
-	• •	• 50	72.73	0.00
€.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)Calling/Called line identification, per Agent Call		38.50	(CR) 5.50
	Terminal (A3W)	.30	42.75	6.00

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.

(5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.

(6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

(7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: SEP 2 5 1989

Effective:

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OCT 1 1989

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1st Revised Sheet 42
Replacing Original Sheet 42

MISCELLANEOUS SERVICE OFFE	PINCS	
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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MEAG	50 V (S (B)
13.2.1 Automatic Call Distributing Systems Prov Systems (ACD-ESS)-(Continued)	T 11	tching 17 1 986
D. Rates-(Continued)	anu.	ะวายปัง
2. Type C Service-(Continued)	com Public Seni	SUURI se Goramissior
Mon		.quipment
	te Move Charge	Charge(7)
e. Emergency Alert Arrangement		
-Per 25 consoles equipped for Alert (A85AA) (-Per 25 consoles equipped for Alert only/or also	(1) (1) (C	R)\$8.50
Service Supervising	(1)	8.50
f. Agent Assist $(2)(3)(4)(5)(6)$		
	GELLED \$38.50	8.50
identification, per Agent Assist Terminal (A3H)	1 2	6.00
g. Agent Call(2)(3)(4)(5)(6) Public So	rvice Commission rvice Commission AISSOURI 38.50	
-Per Terminal (A3J)		8.50
Terminal (A3W)	.30 42.75 (C	R) 6.00

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment. 1986

(5) When a single-line instrument is required for termination, the Gustomer will bear the expense to furnish this equipment.

(6) Refer to Section 19 of this Tariff for the appropriate particle repulsion when installed subsequent to the initial installation of the system.

(7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective:

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Original Sheet 42 DEC 20 亿3 MISSOURI **Public Service Commission**

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued)

Type C Service-(Continued)

•	Emergency Alert Arrangement	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(7)
	-Per 25 consoles equipped for Alert (A85AA)	(1)	(1)	\$5 . 25
	Service Supervising (A85AS)	(1)	(1)	5.25
f.	Agent Assist(2)(3)(4)(5)(6)			
•	-Per Terminal (A3G)	\$2.85	\$38.50	5.25
	identification, per Agent Assist Terminal (A3H)	.30	42.75	4.75
g.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)	(FE.80L	色回 38.50	5.25
	fication, per Agent Call Terminal (A3W)	L1 .3986	42.75	4.75

(1) Rates and charges are defined in Paragraph (2) In addition, rates found in the Private Sine Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent of visory consoles, the customer will furnish this equipment

(5) When a single-line instrument is required for termination, the cus will bear the expense to furnish this equipment.

(6) Refer to Section 19 of this Tariff for the appropriate service \$48 \$\text{ge}(2)53

when installed subsequent to the initial installation of the system. (7) The Service and Equipment Charge applies only when the item is provided mmission subsequent to the initial installation of the ACD-ESS Type C System.

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JAN 0 1 1984

General Exchange Tariff Section 13 Original Sheet 42.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment_Charge(7)
g.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)Calling/Called line identification, per Agent Call	\$2.80	\$38.50	\$5.50
	Terminal (A3W)	.30	42.75	6.00

- Obsolete applicable to existing installations at existing locations for existing customers. (AT) (1)
 - (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
 - If visual supervision is required, additional equipment furnished at the customer's expense will (3) be required.
 - If terminal lines are installed in equipment other than agent or super visory consoles, the (4) customer will furnish this equipment.
 - When a single-line instrument is required for termination, the customer will bear the expense to (5) furnish this equipment.
 - Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent (6) to the initial installation of the system.
 - The Service and Equipment Charge applies only when the item is provided subsequent to the (7) initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990



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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT)
 - Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-13.2.1 (Continued)
 - Rates-(Continued) D.

Issued: February 28, 1990

Type C Service-(Continued)

(FC)			Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment_Charge(5)
(FC)		h. Service Supervising of Agent Console:(2)			
(FC)		-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT) -Per Service Supervising Trunk:(3)(4) -Central Office Components	\$8.25		\$5.50
		(A8HCO)	8.95	\$24.00	5.50
(FC)		(A8HSS)(3)(6)	(7)	(7)	5.50
(AT) (FC)	(1) (2)	Obsolete - applicable to existing installations at e Service supervising arrangements are subject to s customer.	_		
	(3)	Apply Private Line Charges for a voice grade characteristic Tariff for each service supervisory trunk.	nnel as specif	ried in the Private L	ine Service
	(4)	A maximum of four trunks may be provided for e supervisors may simultaneously observe the same		50 agent consoles.	Up to four
	(5)	The Service and Equipment Charge applies only initial installation of the ACD-ESS Type C Syste		is provided subseq	quent to the
ĺ	(6)	Not applicable when system has Emergency Aler		t.	
(FC)	(7)	Rates and charges are defined in Paragraph 13.2.	1, D.4., of this	tariff.	_

By R. D. BARRON, President-Missouri Division

Effective: March 30, 1990

Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 2nd Revised Sheet 43 Replacing 1st Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

MESOURI Public Sarvice Commission

Type C Service-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	
h.	Service Supervising of Agent Console:(1)			
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)Per Service Supervising Trunk:(2)(3) -Central Office Components (A8HCO)Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5)	MAR S	524,00 ELLEDOO 0 19996) 2 5.#43 ce Commission 550URI	(CR)\$5.50 5.50 (CR) 5.50

- Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

Effective: OCT 011989 Issued: SEP 2 5 1989

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General Exchange Tariff Section 13 1st Revised Sheet 43 Replacing Original Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRA	OFFICE	SERVICE-(Continued)
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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued)

h.

Type C Service-(Continued)

JUN 27 1986

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Service Supervising of Agent Console:(1)	Rate	Move Charge	Charge(4)
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)	\$8.25		(CD) 68 EA
-Per Service Supervising Trunk:(2)(3) -Central office components	ųо.2J		(CR)\$8.50
(A8HCO)	8.95	\$24.00	8.50
(A8HSS)(2)(5)	(6)	(6)	(CR) 8.50

Public Service Conmission

 Service supervising arrangements are subject to service observing equipment furnished by the customer.

(2) Apply Private Line Charges for a voice grade channel as specified in The Private Line Service Tariff for each service supervisory trunk.

(3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent. A

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type Cosystem rate Commission (5) Not applicable when system has Emergency Alert Arrangement will service Commission

(6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

JUN 27 1986 Issued:

Effective: JUL

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching mmission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

1910	o bervice (continued)	•	Complex Installation/ Move Charge	Service and Equipment Charge(4)
h.	Service Supervising of Agent Console:(1)			
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)Per Service Supervising Trunk:(2)(3) -Central office components	\$8.25		\$5.25
	(A8HCO)	8.95	\$24.00	5.25
	(A8HSS)(2)(5)	(6)	(6)	5.25

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JUL 1 1986 PUBLIC SERVICE COMMISSION OF MISSOURI

(1) Service supervising arrangements are subject to service observing equipment furnished by the customer.

(2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.

(3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent | | |

(4) The Service and Equipment Charge applies only when the litem is provided subsequent to the initial installation of the ACD-ESS Type C System - 1 1934

(5) Not applicable when system has Emergency Alert Arrangement.

(6) Rates and charges are defined in Paragraph 13.2.1, D.4.

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Effective:

JAN 0-1-1984

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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(FC)	i. Agent Status Display Console	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment_Charge(4)
(FC)	-First three consoles, each (A3X)	(2)	(2)	\$5.50
(FC)	(A3Y)	(2)	(2)	5.50
	j. System Display and Control Features			
	-Per system (A9H)	\$16.05	\$353.00	6.00
	pattern (A9GAS)Key control and alarm	5.40	78.00	6.00
(FC)	console: -Per console (A4N)Per key equipped for activation/deactivation	(2)	(2)	6.00
(FC)	(A4K)(3)	1.90	66.50	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.

(3) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.

(FC) (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

General Exchange Tariff
Section 13
2nd Revised Sheet 44
Replacing 1st Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Sarvice Commission

Type C Service-(Continued)

	,		Complex Installation/ Move Charge	
i.	Agent Status Display Consol	e		
	-First three consoles, each (A3X)	. (1)	(1)	(CR)\$5.50
	(A3Y)	. (1)	(1)	(CR) 5.50
j.	System Display and Control Features			
	-Per system (A9H)Per agent-to-split	.\$16.05	\$353.00	6.00
	pattern (A9GAS)Key control and alarm console:	. 5.40	78.00	6.00
	-Per console (A4N)	. (1)	(1)	6.00
	activation/deactivation (A4K)(2)	. 1.90 CAN	ELLED.50	6.00
		MAR	30 1990 NDR.S.#44	n
		BYJE Public Se	NO 1990 NORS.#44 NORSOURI NISSOURI	

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.

(3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective: OCT 011989

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General Exchange Tariff Section 13 1st Revised Sheet 44 Replacing Original Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic 25 witching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

MISSUURI **Public Service Commission**

i.	Agent Status Display Console	•	Complex Installation/ Move Charge	• •
	-First three consoles, each (A3X)	(1) (1)	(1) (1)	(CR)\$8.50 8.50
j.	System Display and Control Features			
	-Per system (A9H)	\$16.05	\$353.00	6.00
	-Per agent-to-split pattern (A9GAS)Key control and alarm	5.40	78.00	6.00
	console -Per console (A4N)Per key equipped for	(1)	(1)	6.00
	<pre>activation/deactivation (A4K)(2)</pre>	1.90	66.50	(CR) 6.00

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Public Service Commission MISSOUR

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(1) Rates and charges are defined in Paragraph 13.2.1, D.4., Profits Frace Commission

(2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.

(3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

JUN 27 1986 Issued:

Effective:

1 1986 JUL

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued)

Type C Service-(Continued)

i.	Agent Status Display Console	•	Complex Installation/ Move Charge	
	-First three consoles, each (A3X)	(1) (1)	(1) (1)	\$5.25 5.25
j.	System Display and Control Features			
	-Per system (A9H)	\$16.05	\$353.00	4.75
	pattern (A9GAS) Key control and alarm console	5.40	78.00	4.75
	-Per console (A4N)Per key equipped for	(1)	(1)	(1)
	activation/deactivation (A4K)(2)	1.90	66.50	4.75

GANGELLED

JUL 1 1986 PUBLIC SERVICE COMMISSION OF MISSOURI

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, apply a charge for signal grade channel as specified life the Private Line Service Tariff. One channel required for each function controlled by key.

The Service and Equipment Charge applies only when the item is provided SSC.

(3) The Service and Equipment Charge applies only when the subsequent to the initial installation of the ACD-ESS Type C System.

DEC 2 9 1983 Issued:

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 45 Replacing 2nd Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
	k. Alternate Traffic Routing per split equipped (A4RSE).	\$ 9.10	\$74.75	\$6.00
(FC)	1. Night Transfer, per split equipped (A3T)(2)(3)	2.00	43.25	6.00
	m. Calls Waiting Indication			
(FC)	-Remote calls waiting(4) -Per timing state, per			
	split (A4PTS)	.25	52.25	5.50
(FC)	24 timing states (A4PCE)Console calls waiting, per	(6)	(6)	5.50
	100 consoles (A4X)	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
 - (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
 - (4) Visual signals are also required.
 - (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (6) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990 Effective: March 30, 1990

Filed MO PSC

General Exchange Tariff
Section 13
2nd Revised Sheet 45
Replacing 1st Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

MESOURI
Public Service Commission

Type C Service-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE) .	\$ 9.10	E074.75	\$6.00
1.	Night Transfer, per split C	ANULL		
	equipped (A31)(1)(2)	2.00 7	990 43.23	6.00
តា.	Calls Waiting Indication	2 2 18 C	Commission	
	-Remote calls waiting(3) -Per timing state, per Publ	ic Service	DUR!	
	split (A4PTS)	.25	52.25	(CR)5.50
	24 timing states (A4PCE)	(5)	(5)	(CR)5.50
	-Console calls waiting, per 100 consoles (A4X)	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

(1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: 8EP 2 5 1990

Effective: OCT 011989

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⁽²⁾ Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

General Exchange Tariff Section 13 1st Revised Sheet 45 Replacing Original Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

REGEOVED

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)

MISSUURI
MISSUURI Public Service Commission

		•	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE)	\$ 9.10	\$74.75	(CR)\$6.00
1.	Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	6.00
m.	Calls Waiting Indication			
	-Remote calls waiting(3) -Per timing state, per			
	split (A4PTS)	. 25	52.25	8.50
	24 timing states (A4PCE)Console calls waiting, per	(5)	(5)	8.50
	100 consoles (A4X)	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y)	10.10	94.00	(CR) 6.00

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Public Service Commission

(1) Also apply Private Line Charges for a signal grade channel—as—specified in the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

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Effective:

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

	·	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE)	\$ 9.10	\$74.75	\$4.75
1.	Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	4.75
m.	Calls Waiting Indication			
	-Remote calls waiting(3) -Per timing state, per			
	split (A4PTS)	.25	52.25	5.25
	24 timing states (A4PCE)Console calls waiting, per	(5)	(5)	(5)
	100 consoles (A4X)	13.30	51.50	4.75
	-Assistance calls waiting, per assistance group (A4Y)	10.10	94.00	4.75

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PUBLIC SERVICE COMMISSION

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(1) Also apply Private Line Charges for a signal grade channel as ispecified in the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri Filed MO PSC

General Exchange Tariff
Section 13
1st Revised Sheet 45.01
Replacing Original Sheet 45.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - n. Nonrecurring Charges
 - 1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . 38,500.00

Service Establishment Charge, AEMIS. 31,650.00

Service Establishment Charge, CSRAF. 28,450.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



MISCELLANEOUS SERVICE OFFERINGS

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MISSOURI

Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching-Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)
 - n. Nonrecurring Charges
 - 1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, CSRAF. 28,450.00

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.02 Replacing 1st Revised Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

	3.	Plan I and Plan II Rate	es - Type B Service					
		a. Plan I rates	Complex	<u>Fi</u>	xed Monthly	y Rates		
			Installation/	1	24	48/	72	96
		Type B ACD-ESS	Move Charge	<u>Month</u>	Months	Months	Months	Months
		Common Equipment:						
		-Premises compo-						
		nents, per system						
(FC)		(A3P)(4)						
		-Fixed Rate	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15
		-Variable Rate		24.25	24.25	24.25	24.25	24.25
		-Components, per						
		72 Consoles or						
		fraction there-						
		of, each (A*B) (4)						
(FC)		-Fixed Rate	5,900.00	8,8695.00	412.00	224.00	162.00	131.00
		-Variable Rate		71.30	71.30	71.30	71.30	71.30
		Attendant Positions,						
		per agent of super-						
		visory multibutton						
		console, each (A8C0						
(FC)		(2)(3)(4)						
		-Fixed Rate	400.00	432.00	25.40	13.30	9.60	7.80
		-Variable Rate		7.20	7.20	7.20	7.20	7.20

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.
(FC)	(2)	Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset
		jacks. Headsets must be provided by the customer.
	(3)	Also apply Service Charges for installations as described in Section 19 of this tariff.
(FC)	(4)	A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff
Section 13
1st Revised Sheet 45.02
Replacing Original Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

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Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

 MISSURI
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service

	a. Plan I Rates	Complex			Monthly	Rates	
		Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months
(CP)	Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)(3)						
	-Fixed RateVariable RateComponents, per 72 Consoles or fraction there-	\$2,300.00 \$	1,470.00 24.25	\$ 69.50 24.25	\$ 37.86 24.25		0 \$ 22.15 5 24.25
(CP)	of, each (A8B)(3) -Fixed Rate -Variable Rate	. 2109	8,695-00 EL71.30	412.00 71.30			
(RT)	Attendant Positions, per agent or super- visory multibutton console, each (A8C) (1)(2)(3)	MAR	0 1990 RS 450 No Comi No Couri IS 32.00	2 nission			ı
)	-Fixed RateVariable Rate	7400!00° N1	\$\frac{9732.00}{7.20}	25.40 7.20		0 9.6 50 7.2	A
					NUL 1 86-	1986 8 4	

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Also apply Service Charges for installations as described in Section 19 of this Tariff.

(RT)

(CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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MISCELLANEOUS SERVICE OFFERINGS

Original Sheet 45.02

DEC 29 1083

MISSOURI

Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service

a. Plan I Rates	Complex		Fixed Monthly Rates						
	Installation/	· 1	24	48	72	96			
	Move Charge	Month	Months	Months	Months	Months			
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)									
-Fixed Rate	\$2,300.00 \$	1,470.00			-	0 \$ 22.15			
-Variable RateComponents, per 72 Consoles or fraction there- of, each (A8B)		24.25	24.25	24.2	5 24.2	5 24.25			
-Fixed Rate	5,900.00	8,695.00	412.00	224.0	0 162.0	0 131.00			
-Variable Rate	3,300.00	71.30	71.30						
Attendant Positions, per agent or super-visory multibutton console, each (A8C) (1)(2)(3)(4) -Fixed RateVariable Rate	BY PUBLIC SERVICE	1986 5023 5023 5023 5023 5023 5023 5023 5023	25.40 7.20						

(1) Includes a specially designed 20-button telephone set equipped with Touch Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Also apply Service Charges for installations as described in Section 19 of this Tariff.

(3) Refer to Section 19 of this Tariff for Service Charges required when charges faceplates.

faceplates.

[Public Service Commission

(4) A \$4.75 Service and Equipment Charge will apply for each item+of equipment provided.

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JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.03 Replacing 1st Revised Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)

a. Plan I Rates-(Continued)	Complex			Fixed M	<u>lonthly</u>	
Rates						
In	stallation/	1	24	48	72	96
Mov	e Charge	Month	Month	s Month	is Mont	hs

Months

Agency Emergency

Alert Arrangement, one required per 24 consoles or fraction there of with service supervising provided, each

(FC) (A85AM)(2)(3)(4)

-Fixed Rate		\$530.0	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
Variable Rate.	2.50		2.50	2.50	2.50	2.	.50

Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction there-

(FC)of, each (A8JCE)(4)

-Fixed Rate	440.00	93.25	4.40	2.40	1.75 1.40	
-Variable Rate .		2.25	2.25	2.25	2.25	2.25

- Obsolete applicable to existing installations at existing locations for existing customers. (AT) (1)
- (FC) (2) Audible and/or visual signals and relay control equipment may be required.
 - If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for (3) additional charges.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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General Exchange Tariff Section 13 1st Revised Sheet 45.03 Replacing Original Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching 980 Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

- Public Service Commission
- 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex		Fixed	Monthly	Rates	
	Installation/	1	24	48	72	96
	Move Charge	<u>Month</u>	Months	Months	Months	Months
Agency Emergency						
Alert Arrange-						
ment, one re-						
quired per 24						
consoles or						
fraction there- of with service						
supervising pro-						
vided, each						
(A85AM)(1)(2)(3)						
-Fixed Rate	\$530.00	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Variable Rate .	·	2.50	2.50	2.50	2.50	2.50
		- · · · E	O		-	
Calls Waiting	200	NCELLE	See See			
Indication, one	CF	· ^ C	'n			
premises common		AR 80 199	30 س. 3			
equipment re-	M	m 0 5:	#45.	vn		
quired for 72	Vo	AR & 0 199 200 RS: Service Co MISSOL	ammissic)		
consoles or fraction there-	D'	Service C	រជ\ ដោ\			
of, each (A8JCE)(3)	Sijgije -	Service O	36.24	•		
-Fixed Rate	440.00	93.25	41240			1. 40
-Variable Rate .	440.00	2.25	2 25	2:251	12 225	2 25
				FIL	12TUT"	
			<u> </u>			
			∦	JUL 1	1986	•
				86-	84	

(1) Audible and/or visual signals and relay control equipmen (2) If service supervising is not required, see Paragraph

Equipment, for additional charges.

(CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

Effective:

General Explanation of the Control o Original Sheet 45.03 DEC 20 1283

MISSOURI **Public Service Commission**

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex			Monthly		
	Installation/	1	24	48	72	96 Vantha
Aconom Emorgonom	Move Charge	Month	Months	Months	Months	Months
Agency Emergency Alert Arrange-	•	•	,	-		
ment, one re-	•					
quired per 24						
consoles or						
fraction there- of with service	•					
supervising pro-			.'	•		
vided, each		٠		•		
(A85AM) (1) (2) (3)						
-Fixed Rate	\$530.00	\$115.00 2.50	\$5.45 2.50	\$2.95 2.50	\$2.15 2.50	\$1.75
-Variable Rate .		2.30	2.50	2.30	4.30	2.50
Calls Waiting		. —				,
Indication, one	~ n nn me	n n BM				
premises common	GANGE	PPP				
equipment re- quired for 72		1986				
consoles or	JUL^{1}	1900				
fraction there-	into c	45.03				
of, each (A8JCE)(3)	BY TOTERVICE	COMMISSIO)N	2 / 0	1 70	1 / 0
-Fixed RateVariable Rate .	A LEDITORE A LO	COMMISSION 2.25	4.40 2.25	2.40 2.25	1.75 2.25	1.40 2.25
ANTIONIE WATE !			~ • ~ J	4.43		

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(1) Audible and/or visual signals and relay control equipment may be required ?

(2) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.

Equipment, for additional charges.

(3) A \$4.75 Service and Equipment Charge will apply for each item of Requipment (1985) provided.

DEC 29 1983 Issued:

JAN 0 1 1994 Effective:

General Exchange Tariff
Section 13
2nd Revised Sheet 45.04
Replacing 1st Revised Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

		Complex <u>Fixed Monthly Rates</u>					
		Installation/	1	24	48	72	96
		Move Charge	<u>Month</u>	Months	<u>Months</u>	Months	Months
(FC)	System Display and Control Equipment: -Premises Components, each (A8K)(2)(3) -Fixed Rate -Variable Rate -Optional printer associated with a	\$1,100.00	\$2,100.00 16.60	\$99.50 16.60	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60
(FC)	Display and Control unit, each printer (A8P)(3)						
	-Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15
	-Variable Rate		17.10	17.10	17.10	17.10	17.10

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990



General Exchange Tariff Section 13 1st Revised Sheet 45.04 Replacing Original Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - Rates-(Continued)

- JUN 27 1986 MISSUURI
- **Public Service Commission**
- 3. Plan I and Plan II Rates Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex		Fixed Monthly Rates					
	Installation,	1	24	48	72	96		
_	Move Charge	Month	Months	Months	Months	Months		
System Display and Control Equipment: -Premises Components each (A8K)(1)(2) -Fixed RateVariable RateOptional printer associated with a Display and Control unit, each	, \$1,100.00	\$2,100.00 16.60	•	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60		
printer (A8P)(2) -Fixed Rate -Variable Rate	270.00	740.00 17.10		19.05 17.10	13.75 17.10	11.15 17.10		

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(1) Also apply rates found in Section 2 of the Private Line Service channels for each system display and control unit.

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

JUN 27 1996 Issued:

Effective: JUL

1 1986

MISCELLANEOUS SERVICE OFFERINGS

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Original Sheet 45.04

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Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)

Ca-- 1 a --

a. Plan I Rates-(Continued)

	Complex		Fixed N			
	Installation/	1	24	48	72	96
-	Move Charge	Month	Months	Months	Months	Months
System Display and	•					
Control Equipment:						
-Premises Components,					* •	
each (A8K)(1)(2)						
-Fixed Rate	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate		16.60	16.60	16.60	16.60	16.60
-Optional printer	•					
associated with a	•					
Display and Con-						
trol unit, each						
printer (A8P)(2)						
-Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate		17.10	17.10	17.10	17.10	17.10

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PUBLIC SERVICE COMMISSION
OF MISSOURI

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(1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff
Section 13
2nd Revised Sheet 45.05
Replacing 1st Revised Sheet 45.05

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

		Complex		_Fixed Monthly Rates					
		Installation/	1	24	48	72	96		
		Move Charge	Month	<u>Months</u>	Months	<u>Months</u>	Months		
	Dynamic Traffic Display: -Display units, displays information on one split, each								
(FC)	(A8M)(2) -Fixed RateVariable RateDisplay controller, one required per 20 display units or fraction there-	\$520.00	\$865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30		
(FC)	of, each (A8LUC)(2) -Fixed RateVariable Rate.	790.00	1,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35		
	Agent Status Display Console, each (A9C) -Fixed Rate -Variable Rate.	800.00	351.00 18.25	16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25		

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 Replacing

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

JUN 27 1986

- Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex			Fixed Monthly Rates					
	Installation/		1	24	48	72	96		
-	Move Charg	ge _	Month	Months	Months	Months	Months		
Dynamic Traffic Display: -Display units, display infor- mation on one									
split, each (A8M)(1) -Fixed RateVariable RateDisplay controller, one required per	\$520.00	\$	865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30		
20 display units or fraction there- of, each (A8LUC)(1) -Fixed RateVariable Rate.	790.00	1	,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35		
Agent Status Dis- play Console, each (A9C) -Fixed Rate -Variable Rate	LLE800.00		351.00 18.25	16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25		
-Variable Rate . CANOE	0 1990 R S. 14505	^{ŝjo} u			FIL	ED			
(CR) (1) A \$6.00 Service and Equipmen		ll a	pply for	each pull	101 1 86- ImStre	1986 8 4 Migments	SIOn :		

Issued: JUN 27 1986

provided.

Effective:

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff ·#EBEN # 12002

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switch Gorgmission Systems (ACD-ESS)-(Continued)
 - Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex Fixed				Monthly Rates				
•	Installation/		1	24	48	72	96		
	Move Charg	e	Month	Months	Months	Months	Months		
Dynamic Traffic Display: -Display units, displays infor- mation on one split, each (A8M)(1)									
-Fixed RateVariable RateDisplay controller, one required per 20 display units or fraction there- of, each (A8LUC)(1)	\$520.00	\$	865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30		
-Fixed Rate -Variable Rate .	790.00	1	,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35		
Agent Status Dis- play Console, each (A9C) -Fixed Rate	MAB UL.	()	18.25 1986	16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25		
	J0 +								

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(1) A \$4.75 Service and Equipment Charge will apply for each item of Dequipment Commission provided.

DEC 29 1983 Issued:

JAN 0 1 1934 Effective:

General Exchange Tariff Section 13 2nd Revised Sheet 45.06 Replacing 1st Revised Sheet 45.06

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued) D.

3. Plan I and Plan II Rates - Type B Service-(Continued)

	a. Plan I Rates-(Co	ntinued)						
		Complex	Fix	ed Month	nly Rates			
		Installation/	1	24	48	72	96	
		Move Charge_	Month	Months	Months	Months	Months	
	Key Control and A	Alarm						
	Console with up to)						
	10 keys equipped							
	for alarm condition	ns, each						
(FC)	(A8Q)(3)							
	-Fixed Rate	\$560.00	\$369.00	\$17.50	\$9.50	\$6.	\$5.55	
	-Variable Rate.		Ć	5.55	6.55	6.55	6.55	6.55
	Equipment for Ser	vice						
	Supervising of Age							
	Console Position							
(FC)	Circuits:(2)							
(10)	-Common equipme	ent						
	one required for a							
	of 72 consoles or	group						
	fraction thereof,							
	each (A8HCE)							
	-Fixed Rate	480.00	100.00) 4.75	2.60	1.90	1.50	
	-Variable Rate.	100.00		1.80	1.80	1.80	1.80	1.80
	-Auxiliary equip m	nent	-		1.00	1.00	1.00	1.00
	one required for a							
	of 24 con soles or	group						
	fraction thereof, ea	ach						
	(A8HAE)	icii						
	-Fixed Rate	420.00	82.50	3.95	2.10	1.55	1.25	
	-Variable Rate.	720.00		1.60	1.60	1.60	1.60	1.60
	, and the rate.				1.00	1.00	1.00	1.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Service supervising arrangements are subject to service observing equipment furnished by the (FC) (2) customer.

A \$6.00 Service and Equipment Charge will apply for each item of equipment provided. (FC) (3)

Issued: February 28, 1990 Effective: March 30, 1990



General Exchange Tariff Section 13

1st-Revised Sheet 45.06 Replacing Ora

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Swi2chingo Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Plan I and Plan II Rates - Type B Service-(Continued) Public Service Commission

MISSUURI

a. Plan I Rates-(Continued)

	Complex		Fixed	Monthly	Rates	
	Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(2) -Fixed Rate	\$560.00	\$369.00	\$17.50	\$9.50	\$6.90	\$5.55
-Variable Rate.		6.55	6.55	6.55	6.55	6.55
Equipment for Service Super- vising of Agent Console Position Circuits:(1) -Common equip- ment, one re- quired for a group of 72 consoles or fraction thereof, each (A8HCE)			ay2	10 1990		
-Fixed RateVariable RateAuxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)	480.00	100.00	4.75 1.80	2.60	1.90	1.50 1.80
-Fixed RateVariable Rate.	420.00	82.50 1.60	3 -95 -1.60	1,60 1,60 1,7 Lill	1.55_ 尼岭	1.25 1.60

(1) Service supervising arrangements are subject to service observing equipment furnished by the customer. JUL 1 1986

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of provided. Public Service Commission

Issued: JUN 27 1986 Effective:

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electrophic Systems (ACD-ESS)-(Continued)

eneral Exchange Tariff [N E U Section [13] Original Sheet 45.06 DEC 20 1983 MISSOURI c Public Sarvice Commission

D. Rates-(Continued)

- 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

a	,					
	Complex		Fixed	Monthly	Rates	
	Installation/	1	24	48	72	96
	Move Charge	Month	Months	Months	Months	Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A80)(2)—Fixed Rate	\$560.00	\$369.00 6.55	\$17.50 6.55	\$9.50 6.55	\$6.90 6.55	\$5.55 6.55
E						
Equipment for Service Super- vising of Agent Console Position Circuits:(1) -Common equip- ment, one re- quired for a group of 72 consoles or fraction thereof, each (A8HCE)						
-Fixed Rate	BWWW BE		4.75	2,60	1.90	1.50
-Variable Rate.	மன்கை	1.80	1.80	1.80	1.80	1.80
-Auxiliary equip- ment, one re-	JUL 1	1986				
quired for a	isto e	45.06				
group of 24 con- soles or fraction thereof, each	PUBLIC SERVICE OF MISS	COMMISSION	•			-
(A8HAE) -Fixed RateVariable Rate.	420.00	82.50 1.60	3.95 1.60	2.10F 1.60		1.25 1.60
			ļ.	JAN	v - 1 1934	· ·

(1) Service supervising arrangements are subject to service observing superproperty furnished by the customer.

(2) A \$4.75 Service and Equipment Charge will apply for each itembof equipment mission provided.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984 U

General Exchange Tariff Section 13 2nd Revised Sheet 45.07 Replacing 1st Revised Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

Plan II Rates b.

				Complex	Service
			Monthly	Installation/	and Equip-
			_Rate	_Move Charge	ment Charge
		Type B ACD-ESS Common			
		Equipment:			
		-Premises components, per			
		system (A3P)	\$ 69.50	\$2300.00	\$6.00
		· · · · · · · · · · · · · · · · · · ·	\$ 09.50	\$2300.00	\$0.00
		-Components, per 72 consoles			
		or fraction thereof, each	21.5.00	- 000 00	- 00
		(A8B)	316.90	5900.00	6.00
		Attendant Positions, per			
		agent or supervisory multi			
		button console, each			
(FC)		(A8C)(2)	22.05	400.00	6.00
(I·C)		$(AoC)(2) \dots$	22.03	400.00	0.00
		Agent Emergency Alert			
		Arrangement, one required for			
		24 con-soles or fraction thereo			
		with service supervising provide			
(FC)		each (A85AM)(3)(4)	5.25	530.00	6.00
(IC)		each (A63AW)(3)(4)	3.23	330.00	0.00
		Calls Waiting Indication, one p	oremises		
		common equipment required for			
		consoles or fraction thereof, ea			
		(A8JCE)	4.65	440.00	6.00
		(103CL)	4.03	440.00	0.00
(AT)	(1)	Obsolete - applicable to existing installation	s at existing lo	cations for existing cu	stomers.
(FC)	(2)	Includes a specially designed 20-button tele	•	•	
(- 0)	(-)	dual headset jacks. Headsets must be provide			
	(3)	Audible and/or visual signals and relay cont			

Audible and/or visual signals and relay control equipment may also be required. (3)

If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for (FC) (4) additional charges.

Issued: February 28, 1990 Effective: March 30, 1990

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General Exchange Tariff Section 13 1st Revised Sheet 45.07 Replacing Original Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Saitching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

MISSUURI **Public Service Commission**

- 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)Components, per 72 consoles or fraction thereof, each (A8B)	\$ 69.50 316.90	\$2300.00 5900.00	(NR)\$6.00 (NR) 6.00
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1)	_	ICELLED 10.00	(CR) 6.00
ment, one required for 24 consoles or fraction thereof with service supervising provided, each (A85AM)(2)(3)	78/2355 S	ICEL 400.00 IR 30 1990 200	r. (CR) 6.00
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)		440.00	(CR) 6.00

(A8JCE)

4.65 440.00

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Audible and/or visual signals and relay control equipment may also be required. (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges. 1986

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Issued: JUN 27 1986

Effective:

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI 13.2.1 Automatic Call Distributing Systems Provided by ElectrophicsConvergemmission Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates

•	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)Components, per 72 consoles or fraction thereof, each (A8B)	\$ 69.50 316.90	\$2300.00 5900.00	
Attendant Positions, per agent or supervisory multi- button console, each (A8C)(1)(4)(5)	22.05	400.00	\$ 4. 75
Agent Emergency Alert Arrangement, one required for 24 corsoles or fraction thereof with service supervising provided each (A85AM)(2)(3)	n - th	尼 0 530.00	4.75
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each BY (A8JCE). PUBLIC	R.S. 45.	07 ussion 440.00	4.75

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Audible and/or visual signals and relay control equipment may also be required.

(3) If service supervising is not required, see Paragrpah 13.2.1, D.L., Auxiliary Equipment, for additional charges.

(4) Also apply service charges for installations as described in Section 19 of this

Tariff.

(5) Refer to Section 19 of this Tariff for service charges required when charging faceplates.

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Public Service Communication

DEC 29 1985 Issued:

Effective / JAN 0 1 1000

General Exchange Tariff Section 13 3rd Revised Sheet 45.08 Replacing 2nd Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-13.2.1 (Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ _Move Charge	Service and Equip- ment_Charge
	System Display and Control Equipment: -Premises components, each			
(FC)	(A8K)(2)	\$74.85	\$1,100.00	\$6.00
	Control unit, each printer (A8P)	37.25	270.00	6.00
	Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	6.00
	units or fraction thereof, each (A8LUC)	58.55	790.00	6.00
	Agent Status Display Console, each (A9C)	30.00	800.00	5.50
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	17.90	560.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each (FC) (2) system display and control unit.

Issued: February 28, 1990 Effective: March 30, 1990



By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



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(MT)

General Exchange Tariff
Section 13
2nd Revised Sheet 45.08
Replacing 1st Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued) MISSOURI

		Public Se	avice Commission
b. Plan II Rates-(Continued)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
System Display and Control Equipment: -Premises components, each (A8K)(1)	\$74.85	\$1,100.00	\$6.00
Control unit, each printer (A8P)	37.25	270.00	6.00
Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	6.00
units or fraction thereof, each (A8LUC)	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	(CR)5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	17.90 C	ANCEL36F.Bo	6.00
Equipment for Service Super- vising of Agents Console Position Circuits:(2) -Common equipment, one required for a group of	1	MAR 30 1990 300 R.S.#45.08 Service Commissi MISSOURI	0 <i>u</i> :
72 consoles or fraction thereof, each (A8HCE)Auxiliary equipment, one required for a group of 24 consoles or fraction	4.30	W.555 480.00	6.00
thereof, each (A8HAE)	3.45	420.00	6.00

(1) Also apply rates found in Section 2 of the Private Line Service Tantification two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipments provided by the customer.

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General Exchange Tariff Section 13 1st Revised Sheet 45.08

MISSUURI

Replacing Original Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronith Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

b.

3. Plan I and Plan II Rates - Type B Service-(Continue in the commission

-			
Plan II Rates-(Continued)	•	Complex	Service and
•	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge
System Display and Control Equipment:	11400		- CHAI &C
-Premises components, each (A8K)(1)	\$74.85	\$1100.00	(CR)\$6.00
unit, each printer (A8P)	37.25	270.00	6.00
Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	6.00
units or fraction thereof, each (A8LUC)	58.55	ED 790.00	6.00
Agent Status Display Console, each (A9C)	ANCELL	800.00	6.00
Key Control and Alarm Console with up to ten keys equipped for alarm	(11.1 2	#45.08 #45.08	
conditions, each (A8Q) .	Septimos C MISSO	ommission UP: 560.00	6.00
. 1 . 4	MIZZO		
Supervising of Agents Console Position Circuits:(2)		FILE	
-Common equipment, one required for a group of		JUL 1	1986
72 consoles or fraction thereof, each (A8HCE)Auxiliary equipment, one	4.30	8 6 - 8 Pubae Service t	
required for a group of 24 consoles or fraction	2 /5	/20.00	(CR) 6 00
thereof, each (A8HAE)	3.45	420.00	(CR) 6.00

(1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: JUN 27 1986

Effective:

JUL 1 1985

MISCELLANEOUS SERVICE OFFERINGS

DEC 2 9 1833

General Exchange Tariff

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching
Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b.	Plan II Rates-(Continued)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	System Display and Control Equipment: -Premises components, each (A8K)(1)	\$74.85	\$1100.00	\$4.75
	-Optional printer associated with a Display and Control unit, each printer (A8P)	37.25	270.00	4.75
•	Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	4.75
	units or fraction thereof, each (ASLUC)	58.55	790.00	4.75
	Agent Status Display Console, each (A9C)	30.00	800.00	4.75
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	a Nas	[[560.00	4 . 75
	Equipment for Service Supervising of Agents Console Position Circuits:(2)	JUL 1	1986	
	-Common equipment, one required for a group of 72 consoles or fraction	LIC SERVICE C	outi	THE REST OF
	thereof, each (A8HCE)Auxiliary equipment, one required for a group of 24	4.30	490.00 厚	几层的.75
	consoles or fraction thereof, each (ASHAE)	3.45	JAN 420.00 8	1 - 1 1924 3 - 2 5 3 5

(1) Also apply rates found in Section 2 of the Private Line Service Tariff (for two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

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General Exchange Tariff Section 13 Original Sheet 45.08.1

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates-(Continued)

Monthly <u>Rate</u>	Complex Installation/ _Move Charge	Service and Equip- ment_Charge
4.30	480.00	6.00
3.45	420.00	6.00
	_ <u>Rate</u> 4.30	Monthly Installation/ Rate Move Charge 4.30 480.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
 - (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990 Effective: March 30, 1990



General Exchange Tariff
Section 13
3rd Revised Sheet 45.09
Replacing 2nd Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

		Complex		Plan I	Monthly	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months	Months	Month	ns Months	Rate_
	Cabinet A assembly,							
	capacity 50							
(FC)	consoles(2)							
	-First Cabinet A							
(FC)	USOC: A21(4)	\$6,100.00						\$921.55
	Fixed Rate		\$22,299.00			\$369.20	\$289.55	
	Variable Rate.		165.35	165.35	165.35	165.35	165.35	
	-Each additional Cabin							
(FC)	USOC: A22(4)	920.00						849.70
	Fixed Rate		21,329.05	702.20	456.95	353.15	276.95	
	Variable Rate.		136.80	136.80	136.80	136.80	136.80	
(FC) (FC)	Cabinet B assembly, capacity 50 consoles, each(2) USOC: A2F(4) Fixed Rate Variable Rate.	1,200.00	14,527.25 70.75	478.25 70.75	311.25 70.75	240.55 70.75	188.65 70.75	577.15
(FC) (FC)	Additional Line Circu Carriers, each(3) USOC: A2L(4) Fixed Rate Variable Rate.	it 86.75	2,502.25 10.10	82.40 10.10	53.60 10.10	41.45 10.10	32.50 10.10	97.80

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes power supply and common line circuit carrier for the first ten consoles.

(3) One required for each additional 20 consoles in Cabinet A or B.

(FC) (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990



General Exchange Tariff
Section 13
2nd Revised Sheet 45.09
Replacing 1st Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching D Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

MISSOURI Public Service Commission

	Complex	:	Plan	I Monthly	y Rates		Plan II
	Installati	on/ 1	36	60	84	120	Monthly
	Move Char	ge Month	Months	Months	Months	Months	Rate
Cabinet A							
assembly,							
capacity 50							
consoles(1)							
-First Cabinet A							
USOC: A21(3)	\$6,100.00	400 000 00	4304 30	A. 33 35	40.00 00		\$921.55
Fixed Rate		\$22,299.00	•	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional	-						
Cabinet A	920.00						0.40 70
USOC: A22(3) Fixed Rate	920.00	21,329.05	702.20	456.05	252 15	276 05	849.70
Variable Rate.		136.80	136.80	456.95	353.15	276.95 136.80	
variable nate.		130.60	130.60	130.8C	EL136180	130.80	
Cabinet B				CENT	- 00		
assembly,				9 0000	0 1990 2 <u>S#45,</u> 1ce Commi	n 9	
capacity 50				NI FAIR	S C#42	<u> </u>	
consoles,				225	15.5mm	ვ <u>ვ</u> (0%	
each(1)				Cary	ice Comm		
USOC: A2F(3)	1,200.00		\$	By Serv	ice ^{COUN} SSO ^{URI} 240.55 70.75		577.15
Fixed Rate	_,	14,527.25	478.25	311.25	240.55	188.65	377.423
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line							
Circuit Carrier	s,						
each(2)	,						
USOC: A2L(3)	86.75						97.80
Fixed Rate		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

(1) Includes power supply and common line circuit carrier for the first ten consoles.

(2) One required for each additional 20 consoles in Cabinet A or B.

(CR) (3) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C Systemics

Issued: SEP 2 5 1989 Effective: OCT 0 1 1989 0CT 1 1989 8 9 - 1 4

General Exchange Tariff
Section 13
1st Revised Sheet 45.09
Replacing Original Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

JUN 27 1985

Blectronic Switching
MISSUUKI

Public Service Commission

						Plan II	
	Installation/	1	36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	Rate
Cabinet A assembly, capacity 50 consoles(1)							
-First Cabine USOC: A21(3							\$921.55
Fixed Rate .	\$	22,299.00			\$369.20	\$289.55	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Variable Rat		165.35	165.35	165.35	165.35	165.35	
-Each additio Cabinet A USOC: A22(3			•				849.70
Fixed Rate .		21,329.05	702.20	£136.95	353.15	276.95	
Variable Rat	e.	136.80	1361.801		136.80	136.80	
Cabinet B assembly,			OCT_1				
capacity 50			BY	l.s.#45.0	9		
consoles,		Pub		e Commis	sion		
each(1) USOC: A2F(3)	1200.00		MISS	SOUR			577.15
Fixed Rate .	•	14,527.25		311.25	240.55	<u> 188.6</u> 5	377.123
Variable Rate		70.75	70.75	70.75	房間 包	70.75	
Additional Li Circuit Carri					JUL 1 19	986	·
each(2) USOC: A2L(3)	86.75				000	1	97.80
Fixed Rate .		2,502.25	82.40	5B7607	8 - 8 3 03410450	k mmi32լդ50	91.00
Variable Rate		10.10		10.10		10.10	

(1) Includes power supply and common line circuit carrier for the first ten consoles.

(2) One required for each additional 20 consoles in Cabinet A or B.

(CR) (3) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-FSS CENTRAL OFFICE SERVICE-(Continued)

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MISSOURI

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service

	Complex		Plan	I Monthly	y Rates		Plan II
	Installation/	1	36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	Rate
Cabinet A							
assembly,							
capacity 50	•						
consoles(1)							
-First Cabinet							0001 FF
USOC: A21(3)	•	200 00	6727 10	¢477 75	¢260.20	¢200 55	\$921.55
Fixed Rate . Variable Rate		2,299.00 165.35	·	\$477.75 165.35	\$369.20 165.35	\$289.55 165.35	
-Each addition		103.33	103.33	103.33	103.33	100.00	
Cabinet A						-	
USOC: A22(3)	920.00						849.70
Fixed Rate .		21,329.05	702.20	456.95	353.15	276.95	•
Variable Rate	! .	136.80	136.80	136.80	136.80	136.80	
Cabinet B							
assembly,							
capacity 50							
consoles,							
each(1)	1000 00				-		
USOC: A2F(3)	1200.00	4.527.25	UN DIE		240.55	100 65	577.15
Fixed Rate Variable Rate.		70.75	U A WE	り で 70.75	70.75	188.65 70.75	
valiable Rate.		70.73	/0./5		70.75	70.75	
Additional Lin	و ا		JŲL	1 1986			
Circuit Carrie			. to	c 45.0	าต		
each(2)	,		BY A				
USOC: A2L(3)	86.75		PUBLIC SER	VICE COMMIS	SION	enn e	p 97.80
Fixed Rate		2,502.25		53.60	41.45	1r' 3/2 L5/02	.[]]
Variable Rate.		10.10	10.10	10.10	10.10	10.10	
				_	_	J/N - 1 1	934 :

(1) Includes power supply and common line circuit carrier for the first tan consoles.

(2) One required for each additional 20 consoles in Cabinet A of Billin Sanina Commission (3) A \$4.75 Service and Equipment Charge applies only when the item is provided MISSIC subsequent to the initial installation of the ACD-ESS Type C System.

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Effective:

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General Exchange Tariff Section 13 2nd Revised Sheet 45.10 Replacing 1st Revised Sheet 45.10

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan	I Monthl	y Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month 1	Months 4 1	Months	Months	Months	_Rate
(FC)	Consoles(2)							
	-(Continued)							
	-20-button with							
	Fixed Lamp Field							
	-Agent, each							
(FC)	USOC: A2J(3)	\$229.00						\$53.90
	Fixed Rate		\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
	Variable Rate		13.95	13.95	13.95	13.95	13.95	
	-Supervisor, each							
(FC)	USOC: A2P(3)	229.00						53.90
	Fixed Rate		1138.40	37.50	24.40	18.95	14.80	
	Variable Rate		13.95	13.95	13.95	13.95	13.95	
	-20-button with							
	Alphanumeric Field							
	-Agent, each							
(FC)	USOC: A2K(3).	229.00						88.10
	Fixed Rate		1858.25	61.15	39.80	30.75	24.15	
	Variable Rate .		23.10	23.10	23.10	23.10	23.10	
	-Supervisor, each							
(FC)	USOC: A2V(3).	229.00						88.10
	Fixed Rate		1858.25	61.15	39.80	30.75	24.15	
	Variable Rate.		23.10	23.10	23.10	23.10	23.10	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990



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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSUURI
Public Service Commission

D. Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

Complex		Plan	Plan II			
Installation	/ 1	36	60	84	120	Monthly
Move Charge	Month	Months	Months	Months	Months	Rate
Consoles(1)						
-(Continued)						
-20-button with						
Fixed Lamp Field						
-Agent, each						
USOC: A2J(2) \$229.00						\$53.90
Fixed Rate	\$1138.40	•		\$18.85	\$14.80	
Variable Rate	13.95	13.95	13.95	13.95	13.95	
-Supervisor, each						
USOC: A2P(2) 229.00						53.90
Fixed Rate	1138.40	37.50		18.85	14.80	
Variable Rate	13.95	13.95	13.95	13.95	13.95	
-20-button with						
Alphanumeric Field						
-Agent, each						88.10
USOC: A2K(2) . 229.00 Fixed Rate	1858.25	61.15	39.80	30.75	24.15	88.10
Variable Rate .	23.10	23.10	23.10	23.10	23.10	
-Supervisor, each	23.10	25.10	23.10	. 23.10	23.10	
USOC: A2V(2) . 229.00						88.10
Fixed Rate	1858.25	6115	D 39.80	30.75	24.15	00.10
Variable Rate .	23.10	C23-10	23.10	23.10	23.10	_
	CAN		- Tan	(500)	医侧	l l
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	9M	1500 m	45.10			
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) Includes external dual hea	BK	R S 0 1991	Jein.	- 6 8 Andra	84	1
•						

(1) Includes external dual headset jacks Wheadsets must be to tide by the customer.

(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

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Effective: JUL 1 1986

General Exchange Tariff Section 13

MISSOURI

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by ElectroRublis Witching Commission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

Complex		Plan I Monthly Rates						
Installatio	on/ 1	36	60	84	120	Monthly		
Move Charg	ge Month	Months	Months	Months	Months	Rate		
Consoles(1)								
-(Continued)								
-20-button with								
Fixed Lamp Field								
-Agent, each								
USOC: A2J(2)\$229.0					•	\$53.90		
Fixed Rate	\$1138.40		\$24.40	\$18.85	\$14.80			
Variable Rate	13.95	13.95	13.95	13.95	13.95			
-Supervisor, each								
USOC: A2P(2) 229.0						53.90		
Fixed Rate	1138.40		24.40	18.85	14.80			
Variable Rate	13.95	13.95	13.95	13.95	13.95			
-20-button with								
Alphanumeric Field								
-Agent, each	00					. 00. 70		
USOC: A2K(2) . 229.0		(1 15	20.00	20.75	0/ 15	88.10		
Fixed Rate Variable Rate .	1858.25		39.80	30.75	24.15			
	23.10	23.10	23.10	23.10	23.10			
-Supervsior, each USOC: A2V(2) . 229.	00		_	_		99 10		
Fixed Rate	1858.25	RM RG	過間に配	30.75	24.15	88.10		
Variable Rate .	23.10	mid till a		23.10	23.10			
.ariable wate .	23.10	23.10	20.10	23.10	23.10			

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PUBLIC SERVICE COMMISSION OF MISSOURI

(1) Includes external dual headset jacks. Headsets must be provided by

customer.
(2) A \$4.75 Service and Equipment Charge applies only when the item is provided item. customer.

subsequent to the initial installation of the ACD-ESS Type C System.

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General Exchange Tariff Section 13 2nd Revised Sheet 45.11 Replacing 1st Revised Sheet 45.11

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex Plan I Monthly Rates						Plan II
		Installation/	1	36	60	84	120	Monthly
		Move Charge	Month	Months	Months	Months	Months	Rate_
(FC)	Consoles(2) -ten-button agent, each							
(FC)	USOC: A2G(3) Fixed Rate Variable Rate -ten-button super visor, each	\$229.00	\$721.5 9.05	5 \$24.35 5 9.05		\$11.95 9.05	\$9.35 9.05	\$34.60
(FC)	USOC: A2M(3) Fixed Rate Variable Rate20-button agent, each	229.00	721.5 9.05			11.95 9.05	9.35 9.05	34.60
(FC)	USOC: A2H(3) Fixed Rate Variable Rate. -20-button super visor, each	229.00	1049.20 12.90			17.35 12.90	13.65 12.90	49.80
(FC)	USOC: A2N(3) Fixed Rate Variable Rate	229.00	1049.20 12.90			17.35 12.90	13.65 12.90	49.80

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes external dual headset jacks. Headsets must be provided by customer.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			n I Month		Plan II	
	Installation/		36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	<u>Rate</u>
Consoles(1)							
-ten-button							
agent, each							00/ 60
USOC: A2G(2) Fixed Rate .		\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	\$34.60
Variable Rate	•	9.05	9.05	9.05	9.05	9.05	
-ten-button si		,,,,,	,,,,,	,,,,,	J - 43	3100	
visor, each	_						
USOC: A2M(2			04 0-		33		34.60
Fixed Rate .		721.55			11.95	9.35	
Variable Rate -20-button ag		9.05	9.05	9.05	9.05	9.05	
each	circ,						
USOC: A2H(2) 229.00						49.80
Fixed Rate .		1049.20		22.50	17.35	13.65	
Variable Rat		12.90	12.90	12.90	12.90	12.90	
-20-button survisor, each	per-						
USOC: A2N(2) 229.00						49.80
Fixed Rate .	•	1049.20	.3 €5 €5	22.50	17.35	13.65	
Variable Rat	e	12,90	1 12-00	12.90	1.2.90	12-90	
		CANOR MAR OF BY OF	0000	, ,	FAL		
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	5	2. Mi		Ų			-

(1) Includes external dual headset jacks. Headsets must be provided by customer.
(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

DEC 25 1003

MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Ssion Systems (ACD-ESS)-(Continued)

Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan I Monthly Rates					
	Installation/	1	36	60	84	120	Monthly	
	Move Charge	Month	Months	Months	Months	Months	Rate	
Consoles(1) -ten-button agent, each				·				
USOC: A2G(2)							\$34.60	
Fixed Rate .		\$721.55		\$15.45	\$11.95	\$9.35		
Variable Rat		9.05	9.05	9.05	9.05	9.05		
-ten-button s	uper-							
visor, each USOC: A2M(2) 229.00						34.60	
Fixed Rate .	• •	721.55	24.35	15.45	11.95	9.35		
Variable Rat	e	9.05	9.05	9.05	9.05	9.05		
-20-button ag	ent,							
each	330.00						40.00	
USOC: A2H(2	·	10/0 20	2/ 55	00.50	17 05	72.65	49.80	
Fixed Rate .		1049.20	34.55	22.50	17.35	13.65		
Variable Rat		12.90	12.90	12.90	12.90	12.90		
-20-button su	per-	•						
visor, each USOC: A2N(2 Fixed Rate .	• •	(G) 1049.20	ange		17.35	13.65	49.80	
Variable Rat	e	12.90	12.90 JUL 1	12.90 1986	12.90	12.90		

PUBLIC SERVICE COMMISSION OF MISSOURI

Includes external dual headset jacks. Headsets must be provided by

(2) A \$4.75 Service and Equipment Charge applies only when the item is subsequent to the initial installation of the ACD-ESS Type ϵ System $8\,3$

Public Service Commice

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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex		Plan II				
		Installation/	1	36	60	84	120	Monthly
		Move Charge	<u>Month</u>	Months	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate_
(FC)	Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(2)(3)							
(FC)	USOC: A5CCE(4). Fixed Rate Variable RateAdditional equip -ment for systems with more than	\$5300.00	\$88,087.65 956.65			0 \$1458.50 65 956.65		\$4030.40
(FC)	200 consoles USOC: A5CAC(4) Fixed Rate Variable Rate.	90.75	18,000.60 238.00				233.75 238.00	863.40

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.

(3) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990



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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Complex

JUN 27 1980

Plan II

13.2.1 Automatic Call Distributing Systems Provided by Electronic Swarting Systems (ACD-ESS)-(Continued)

Public Service Commission

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- D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

	Move Charge		Months	Months	84 Months	Months	Rate
Management In- formation Syst			•	C	ANCEL	LED	
(AEMIS) -Basic Common Equipment, fo				İ	MAR 3 0 19	90	
the first 200 consoles and				'B Soliciu ^c	V Z RS.≠ Bervice Co	<u>+45.1</u> 2 mmission	
Cathode Ray T (CRT's)(1)(2)	ubes				MISSOUR		
USOC: A5CCE(Fixed Rate .		\$88,087.65					\$4030.40
Variable Rate -Additional e ment for sys with more th	quip- tems	956.65	956.65	956.65	956.65	956.65	
200 consoles USOC: A5CAC							863.40
Fixed Rate. Variable Rat		18,000.60 238.00		•	298.05 23 8 00	233.75 [238.00 [日]]	
					JUL 1	l 1986	

Plan I Monthly Rates

(1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.

(2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic-S Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Plan I and Plan II Rates Type C Service-(Continued)

Plan II Complex Plan I Monthly Rates Installation/ 36 60 120 Monthly. Move Charge Month Months Months Months Months Rate

Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(1)(2)

USOC: A5CCE(3). \$5300.00

\$88,087.65 \$2899.95 \$1887.20 \$1458.50 \$1143.80

Variable Rate. .

Fixed Rate . . .

956.65 956.65 956.65 956.65 956.65

-Additional equipment for systems with more than 200 consoles

USOC: A5CAC(3)

90.75

Fixed Rate. . . Variable Rate . 18.000.60¹ 238.00

238.00 238.00

298.05 238.00

233.75 238.00

\$4030.40

863.40

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PUBLIC SERVICE COMMISSION

OF MISSOURI

JAN **-1 19**84

(1) In addition, a 212A DATAPHONE type data set, provided by the customer, associated line at Tariff rates are required. Public Service Commission

(2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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JAN 0 1 1984

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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan I Monthly Rates				
		Installation/	1	36	60	84	120	Monthly
		Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Rate_</u>
	Management Information System (AEMIS)-(Continued) -Disk equipment for syswith up to 350 consoles							
(FC)	USOC: A5CAA(4).	\$124.50						\$1791.35
	Fixed Rate		\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
	Variable Rate		663.00	663.00	663.00	663.00	663.00	
(FC)	-Disk equipment for sy with more than 350 con USOC: A5CAD(4). Fixed Rate Variable Rate		80,953.75 793.80	2665.10 793.80	1734.40 93.80	1340.40 793.80	10511.20 793.80	3601.95
(FC) (FC)	-Cabinet C Assembly, paix Data Links, each(2)(3) USOC: A5EAS(4). Fixed Rate Variable Rate	per 415.50	4,478.60 22.30	147.45 22.30	95.95 22.30	74.15 22.30	58.15 22.30	180.05

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.
(/ 1 1 /	(1)	Obsolute applicable to existing installations at existing locations for existing customers.

⁽FC) Data Links are engineerable, however, the customer may order spare data links if desired.

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⁽³⁾ Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.

⁽FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1980

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

- D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

(1) Data Links are engineerable, however, the customer may order spare data links if desired.

(2) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Pates Type C Service-(Continued)

Complex Installati Move Char	lon/ 1	Plan 36 Months	I Monthly 60 Months	Rates 84 Months	120 Months	Plan II Monthly Rate
Management In- formation System						
(AEMIS)-(Continued) -Disk equipment for systems with up to 350 consoles,		,				
USOC: A5CAA(3). \$124.5 Fixed Rate Variable Rate		-	\$ 696.40 663.00	\$ 538.20 663.00	\$ 422.05 663.00	\$1791.35
-Disk equipment for systems with more than 350 consoles,						
USOC: A5CAD(3). 45.5 Fixed Rate Variable Rate	80,953.75	5 02663 0 10 0 0793089	阿尔3 4.4 页 15 09 5 3 8 5	1340.40 793.80	1051.20 793.80	3601.95
-Cabinet C Assembly, per six Data Links, each(1)(2)		JUL:	L 1986 S.45.13	<u>. </u>		
USOC: A5EAS(3). 415. Fixed Rate Variable Rate	4,478.60 4,478.60 22,30	PUBLIC SERVI	CE COMMISSE MISSOURS 95 22.30	74.15 22.305	TED	180.05

(1) Data Links are engineerable, however, the customer may order spare data links if desired.

[1] Data Links are engineerable, however, the customer may order spare data links if desired.

[2] Data Links are engineerable, however, the customer may order spare data links if desired.

(2) Applies in addition to rate for the Data Link(s) associated with the CAEMISSICS Interface.

(3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective: JAN 0 1 1984

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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex			Plan I Mo	onthly Rates		Plan II
		Installation/	1_	36	60	84	120	Monthly
		Move Charge	Month	Months	Months	Months	<u>Months</u>	<u>Rate</u>
(FG)	Management In -formation System (AEMIS)-(Continued) -Data Link Termi nation per AEMIS Data Link,	4.74.00						424.50
(FC)	USOC: A5ETE(4).	\$ 74.00				* . * * * * * * * * * * * * * * * * * *	* * * * * *	\$34.60
	Fixed Rate		\$ 804.10	\$ 26.45		\$ 13.30	\$ 10.45	
	Variable Rate		9.90	9.90	9.90	9.90	9.90	
(FC)	-Common Equipment for CRT, USOC: A5DCE(4). Fixed Rate Variable Rate	379.00	841.60 8.05	27.70 8.05	18.05 8.05	13.95 8.05	10.95 8.05	36.75
(FC)	White CRT,(2)							
(FC)	USOC: A5DBW(4) Fixed Rate Variable RateFirst Color CRT,	71.00	4726.70 18.10	1 55.60 18.10		78.25 18.10	61.40 18.10	182.75
(FC) (FC)	(3) USOC: A5DCL(4) Fixed Rate Variable Rate.	71.00	8399.20 31.85	276.50 31.85		139.05 31.85	109.05 31.85	323.85

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) One required when Black and White CRT(s) are used in the System.

(3) One required when Color CRT(s) are used in the System.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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General Exchange Tariff
Section 13
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronig (AVI) Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

MISSUURI
Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/		36	I Monthly Rat	4 120	Plan II Monthly
Move Charge	Month	Months	Months Mon	ths Months	Rate
Management In- formation System (AEMIS)-(Continued) -Data Link Termi- nation per AEMIS Data Link,		Ę	MAR & 0 135 MAR & 0 135 MAR & 0 135 MISSO	44514 Jornmission URI	
USOC: A5ETE(3). \$ 74.00					\$ 34.60
Fixed Rate Variable Rate	\$ 804.10 9.90	\$ 26.45 9.90	1	3.30 \$ 10.4 9.90 9.9	
-Common Equipment for CRT,					
USOC: A5DCE(3). 379.00					36.75
Fixed Rate	841.60	27.70	18.05 1	3.95 10.9	5
Variable Rate -First Black and White CRT,(1)	8.05	8.05	8.05	8.05 8.0	05
USOC: A5DBW(3) 71.00					182.75
Fixed Rate	4726.70	155.60	101.25 7	8.25 61.4	
Variable RateFirst Color CRT, (2)	18.10	18.10	18.10 1	.8.10 18.1	LO
USOC: A5DCL(3) 71.00					323.85
Fixed Rate	8399.20		- 11	39-05-109-	.05 ,
Variable Rate .	31.85	31.85	31.85	31 85 [[2]]	85

(1) One required when Black and White CRT(s) are used in the System 1 1986 (2) One required when Color CRT(s) are used in the System.

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the C System.

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Effective:

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

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General Exchange Tariff

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Section 13

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

C <i>o</i> mplex		Plan I Monthly Rates					
Installation	•	36	60	84	120	Monthly	
Move Charge	Month	Months	Months	Months	Months	<u>Rate</u>	
Management In- formation System (AEMIS)-(Continued) -Data Link Termi- nation per AEMIS Data Link,						·	
USOC: A5ETE(3). \$ 74.00						\$ 34.60	
Fixed Rate Variable Rate	\$ 804.10 9.90	\$ 26.45 9.90	\$ 17.25 9.90	\$ 13.30 9.90	\$ 10.45 . 9.90		
-Common Equipment for CRT,				٠			
USOC: A5DCE(3). 379.00				_		36.75	
Fixed Rate	841.60			13.95	10.95		
Variable RateFirst Black and	8.05	8.05	8.05	8.05	8.05		
White CRT,(1) USOC: A5DBW(3) 71.00		MA MA	a I in the	M		182.75	
Fixed Rate	4726.70	M23189	1961.25	78.25	61.40		
Variable Rate . -First Color CRT,	18.10	18.10 J <u>U</u> L	1 1986 1 1986	` 18.10	18.10		
(2) USOC: A5DCL(3) 71.00		isto	< 4< 14	1		323.85	
USOC: A5DCL(3) 71.00 Fixed Rate	8399.20	BY 5.50	UCE 0/39 × 95.	ON 139.05	109.05		
Variable Rate .	31.85	31.85	MISSOURE .85	31.85	31.85		
			•				

(1) One required when Black and White CRT(s) are used in the System.

(2) One required when Color CRT(s) are used in the System.

Public Service Commission

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⁽³⁾ A \$4.75 Service and Equipment Charge applies only when the item is 0.0 - 9 provided subsequent to the initial description. provided subsequent to the initial installation of the ACD-ESS Type 3 - 253 C System.

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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan II				
		Installation/	1	36	60	84	120	Monthly
	-	Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate
	Management Information System (AEMIS)-(Continued) -Cathode Ray Tubes (CRT's): -Black and White, each							
(FC)	USOC: A5H(2).	\$343.50						\$230.20
` /	Fixed Rate		\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
	Variable Rate .		62.80	62.80	62.80	62.80	62.80	
	-Color, each							
(FC)	USOC: $A5J(2)$.	343.50						380.85
	Fixed Rate		8,767.35	288.65	187.85	145.15	113.85	
	Variable Rate.		74.85	74.85	74.85	74.85	74.85	
(FC)	Emergency Alert Arrangement -Per 25 consoles equipped for Alert, USOC: A85AA(3) Fixed Rate Variable Rate .	74.00	483.55 5.80	15.90 5.80	10.35 5.80	8.00 5.80	6.30 5.80	21.35
	-Per 25 consoles equipped for Alert only/or also Service Supervising,		3.80	3.60	3.80	3.80	3.80	
(FC)	USOC: A85AS(3)	74.00						15.25
	Fixed Rate		244.85	8.05	5.25	4.05	3.20	
	Variable Rate .		5.85	5.85	5.85	5.85	5.85	
(AT) (FC) (FC)	(2) A \$6.00 Service installation of	olicable to existing the and Equipment the ACD-ESS Ty Equipment Char	t Charge appli pe C System.	es only whe				o the initial

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MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			I Monthly	Rates		Plan II
Ins	stallation/	1	36	60	84	120	Monthly
_Mc	ove Charge	Month	Months	Months	Months	Months	<u>Rate</u>
Management In-				Months CANCE			_
formation System				Chi.	.000		
(AEMIS)-(Continued	11			2.0	U 1920	15	
				Mithe	0 1990 0 CH 45.	ر آ	
<pre>-Cathode Ray Tubes (CRT's):</pre>	5			MAR BY 200 BY 300 BY 100 BY 10	0 1990 R.S.# 45. Co Commi	s3i0F	
-Black and White,				B Consti	Ce COW		
each			-	molic Servi	asOUHI		
USOC: A5H(1) . \$	2242 50			P. 1.	J-0		000 00
Fixed Rate		772.20	6157 10	6100.05	A 30 00	•	230.20
Variable Rate .	\$4,		•	\$102.25	\$ 79.00	\$ 61.95	
-Color, each		62.80	62.80	62.80	62.80	62.80	
•	343.50						250 05
• •	-	7/7 25	200 (5	107.05	1/5 15		380.85
Fixed Rate	8,	767.35	288.65	187.85	145.15	113.85	
Variable Rate .		74.85	74.85	74.85	74.85	74.85	
Emergency Alert							
Arrangement							
-Per 25 consoles							
equipped for Aler	· t .						
USOC: A85AA(2).							21.35
Fixed Rate		483.55	15.90	10.35	8.00	6.30	21.33
Variable Rate .		5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles		2.00	3.00	3.00	3.00	5.00	
equipped for Aler	- †						
only/or also Ser-							
vice Supervising,							
USOC: A85AS(2).							15.25
Fixed Rate	.,4.00	244.85	8.05	5.25	4.05	3.20	د2.ب
Variable Rate .		5.85	5.85	5.85	5.85		
AMTIGNTE VOCE 1		ده. د	ده.د	ده.د	١٠٥٥	5.85	

(1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(CR) (2) A Service and Equipment Charge of \$5.50 applies.

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Effective: OCT 01 1989

OCT 1 1989

General Exchange Tariff
Section 13
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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

(CP)

(CP)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation, Move Charge		36 Months	I Monthly 60 Months	84 Months	120 Months	Plan II Monthly Rate
Management In- formation System (AEMIS)-(Continued) -Cathode Ray Tubes (CRT's): -Black and White, each		00 BV	T 1 1989 WORS#4 rvice Com AISSOURI	15.15 mission		
USOC: A5H(1) \$343.50 Fixed Rate Variable Rate -Color, each	\$4772.20 62.80	\$157.10 62.80	\$102.25 62.80	\$ 79.00 62.80	\$ 61.95 62.80	\$230.20
USOC: A5J(1) 343.50 Fixed Rate Variable Rate	8767.35 74.85	288.65 74.85	187.85 74.85	145.15 74.85	113.85 74.85	380.85
Emergency Alert Arrangement -Per 25 consoles equipped for Alert, USOC: A85AA(2) . 74.00 Fixed Rate Variable RatePer 25 consoles	483.55 5.80	15.90 5.80	10.35 5.80	8+00- [5][8][6.30 [2][p.80	21.35
equipped for Alert only/or also Service Supervising, USOC: A85AS(2). 74.00 Fixed Rate	244.85 5.85	8.05 5.85	5.45°U	JUL 1 86- ablic Servise 5.85	1986 - 8 4 • Commission 5.85	15.25

(CR) (1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(NR) (2) A Service and Equipment Charge of \$8.50 applies.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI

13.2.1 Automatic Call Distributing Systems Provided by Electronic Syntistic Commission

Systems (ACD-ESS)-(Continued)

General Exchange Tariff

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Section 13

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex		Plan	I Monthly	y Rates		Plan II
Installation/	1	36	60	84	120	Monthly
Move Charge	Month	Months	Months	Months	Months	Rate
Management In-						
formation System						
(AEMIS)-(Continued)	•					
-Cathode Ray Tubes	•					
(CRT's):						
-Black and White,						
each						
USOC: A5H(1) \$343.50						\$230,20
Fixed Rate	\$4772.20	\$157.1Q	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate	62.80	62.80	62.80	62.80	62.80	
-Color, each	•	•				
USOC: A5J(1) 343.50						380.85
Fixed Rate	8767.35	288.65	187.85	145.15	113.85	
Variable Rate	74.85	74.85	74.85	74.85	74.85	
Emergency Alert						
Arrangement						
-Per 25 consoles	·					
equipped for Alert,				• .		
USOC: A85AA 74.00						-21.35
Fixed Rate	483.55	15.90	a as 40 53 51	尼爾8.00	6.30	
Variable Rate	5.80	(Bildia)	10 S 180L	尼 08.00 5.80	5.80	
-Per 25 consoles		© Muliu				
equipped for Alert	•	. 1	11 1 1986	2		
only/or also Ser-		ال ٠	JL 1 1986			
vice Supervising,		<i>ו</i> ר ב	to - 115	(🦵	The same of the sa	CARCLE SALL SALVES
USOC: A85AS 74.00		BA	(<,>,-,-		[5]]]	国加5.25
Fixed Rate	244.85	₽8≛05	-£' \	4.05	3.20	1519
Variable Rate	5.85	5.85	5.85	5.85	1,5:185 1	100.1
•				. #	07/14	1904 2

(1) A \$4.75 Service and Equipment Charge applies only when the item his provided mission subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex Plan I Monthly Rates						Plan II	
		Installation	1/	1	36	60	84	120	Monthly
		Move Charg	<u>e</u>	Month	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate
(FC)	Service Supervising of Agent Console(2) -Per 25 consoles								
(EC)	equipped for Service Super-								
(FC)	vising,(3)	¢74.00	¢.						15.05
(FC)	USOC: A8HSS(6). Fixed Rate	\$74.00	\$	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	15.25
	Variable Rate			\$244.83 5.85		\$3.23 5.85			
				3.83	5.85	3.83	5.85	5.85	
	-Per Service								
(EC)	Supervising								
(FC)	Trunk,(4)(5)	5 4.00							10.15
(FC)	USOC: A8HCU(6).	74.00							12.45
	Fixed Rate			270.65	8.90	5.80	4.50	3.50	
	Variable Rate			3.85	3.85	3.85	3.85	3.85	

(AT)	(1)	Obcolete	applicable to	avicting in	stallations a	t avicting	locations fo	r existing customers.
(AI)) (1)	Obsolete -	applicable to	existing in	stanauons a	t existing.	iocanons io	i existing customers.

⁽FC) (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990 Effective: March 30, 1990



⁽³⁾ Not applicable when system has Emergency Alert Arrangement.

[|] Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each

Service Supervisory trunk.

⁽⁵⁾ A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

⁽FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.16
Replacing 1st Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISSOURI

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan I Monthly Rates				Plan II
	Installation/ Move Charge	1 Month	36 Months	60 Months	84 Months	120 Months	Monthly Rate
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2)							
USOC: A8HSS(5). Fixed Rate Variable RatePer Service Supervising Trunk, (3)(4)	\$24	4.85 5.85	\$8.05 5.85	\$5.25 5.85	\$4.05 5.85	\$3.20 5.85	\$15.25
USOC: A8HCU(5). Fixed Rate Variable Rate	27	0.65 3.85	8.90 3.85	3.85 5.80	VC=85 ED	3.50	12.45
				Snpiic s W	200 1990 200 S.H. Service Com MISSOLIA	mission	

(1) Service Supervising arrangements are subject to service observing equipment provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.

(4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(CR) (5) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective: OCT 011989

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General Exchange Tariff Section 13 1st Revised Sheet 45.16 Replacing Original Sheet 45-16

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

JUN 27 1986

MISSUURI Public Service Commission

D. Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

Complex		Plan I Monthly Rates				
Installati	on/ 1	1 36 60 84 120				Monthly
Move Char	ge Month	Months	Months	Months	Months	Rate
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2) USOC: A8HSS(5). \$74.0 Fixed Rate Variable Rate	0 \$244.85	0(B Y S Public Se	NCELLE OT 1 1989 Provice Com MISSOURI \$5.25 5.85) <u>45</u> .16 _{lmission}	\$3.20 5.85	\$15.25
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.0 Fixed Rate Variable Rate	270.65 3.85	8.90 3.85	5.80 3.85	4.50 3.85	3.50 3.85	12.45

'JUL 1 1986

(1) Service Supervising arrangements are subject to service Public Service Commission provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.

(4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(CR) (5) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

1 1986 JUL

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff DEC 20 1883

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Public San 13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Plan I and Plan II Rates ~ Type C Service-(Continued)

C	omplex	Plan I Monthly Rates					Plan II
Inst	allation/	1	36	60	- 84	120	Monthly
Mov	e Charge	Month	Months	Months	Months	Months	Rate
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2)							
USOC: A8HSS(5).	\$74.00		•				\$15.25
Fixed Rate		\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate		5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4)					•		
USOC: A8HCU(5).	74.00						12.45
Fixed Rate		270.65	8.90	5.80	4.50	3.50	
Variable Rate		3.85	3.85	BANCE		3.85	

JUL 1 1986

PUBLIC SÉRVICE COMMISLION

(1) Service Supervising arrangements are subject to service observing equipment provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk AN - 1 1984

(4) A maximum of four trunks may be provided for each group of 50 agent console Up to four supervisors may simultaneously observe the same agent 83 - 253
A \$4.75 Service and Equipment Charge applies only when the item is provided on

(5) A \$4.75 Service and Equipment Charge applies only when the item subsequent to the initial installation of the ACD-ESS Type C System.

Issued:

DEC 29 1983

Effective: JAN 0 1 1884

General Exchange Tariff Section 13 3rd Revised Sheet 45.17 Replacing 2nd Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued) D.

Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Pla	an I Monthl	y Rates		Plan II
		Installation/	1 Manth	36	60 Mantha	84 Mantha	120	Monthly
		_Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Rate</u>
	Agent Status Display Console -First three consoles, each							
	(FC) USOC: A3X(2).	. \$300.00						\$40.60
	Fixed Rate		\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
	Variable Rate -Each Additional		6.85	6.85	6.85	6.85	6.85	
	Console,	200.00						40.60
	(FC) USOC: A3Y(2). Fixed Rate	. 300.00	906.90	29.85	19.45	15.00	11.75	40.60
	Variable Rate		6.85	6.85	6.85	6.85	6.85	
(FC)	System Display and Control Features -Key control and alarm console, each USOC: A4N(3) 392 Fixed Rate	2.50	568.45	18.70	12.20	9.40	7.40	29.95
	Variable Rate		6.95	6.95	6.95	6.95	6.95	
(FC)	Calls Waiting Indication Common equipment, per 24 timing states USOC: A4PCE(2) Fixed Rate	175.00	553.60	18.25	11.85	9.15	7.20	5.30
	Variable Rate		6.65	6.65	6.65	6.65	6.65	
(AT) (FC) (FC)	(2) A Service and 3(3) A \$6.00 Service	olicable to existing Equipment Charge te and Equipment of the ACD-ESS Typ	e of \$5.50 ap Charge appli	plies.				to the initial

Issued: February 28, 1990 Effective: March 30, 1990

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.17
Replacing 1st Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

RECEIVED

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			n I Monthl			Plan II
	Installation		36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	<u>Rate</u>
Agent Status Display Console -First three consoles, each							
USOC: A3X(1) Fixed Rate Variable RateEach Additional	\$300.00	\$906.90 6.85	\$29.85 6.85	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	\$40.60
Console, USOC: A3Y(1) Fixed Rate Variable Rate	300.00	906.90 6.85	29.85 6.85	CF6.85	LL1 <u>6.85</u>	11,75 6.85	40.60
System Display and Control Features -Key control and alarm console, e. USOC: A4N(2) Fixed Rate Variable Rate		568.45 6.95	Pu 18.70 6.95	MAR S BY 300 blic Sarvic 12.120 6.95	o Commis	7.40 6.95	29.95
Calls Waiting Ind cation Common equ ment, per 24 timi states USOC: A4PCE(1) Fixed Rate Variable Rate	ip- ng	553.60 6.65	18.25 6.65	11.85 6.65	9.15 6.65	7.20 6.65	25.30

(CR) (1) A Service and Equipment Charge of \$5.50 applies.

(2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System!

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(CP)

Effective OCT 01 1989

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General Exchange Tariff Section 13 1st Revised Sheet 45.17

Replacing Original Sheet Salver

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1980

13.2.1 Automatic Call Distributing Systems Provided by Electronic Swinching Ri Systems (ACD-ESS)-(Continued)

Public Service Commission

Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	1 Month	Plan 36 Jonths L	I Month 60 Months	ly Rates 84 Months	120 Months	Plan II Monthly Rate
(CP)	Agent Status Display Console -First three consoles, each USOC: A3X(1) \$300.00	B' Sublic	Service (989 <u># US.1</u> Commiss	ion		\$40.60
ĵ	Fixed Rate Variable RateEach Additional Console,	\$906.90 6.85	\$29585O 6.85	6.85	\$15.00 6.85	\$11.75 6.85	
(CP)	USOC: Á3Y(1) 300.00 Fixed Rate Variable Rate	906.90 6.85	29.85 6.85	19.45 6.85	15.00 6.85	11.75 6.85	40.60
(FC)	System Display and Control Features -Key control and alarm console, each USOC: A4N(2) 392.50 Fixed Rate Variable Rate	568.45 6.95	18.70 6.95	12.20 6.95	9.40 6.95	7.40 6.95	29.95
(FC)	Calls Waiting Indication Common equipment, per 24 timing states USOC: A4PCE(2)175.00 Fixed Rate Variable Rate	553.60 6.65	18.25 6.65	11.85 6.65	JUL 9 8 56 Pullic Sen		25.30 SSION

(NR) (1) A Service and Equipment Charge of \$8.50 applies.

(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

JUL 1 1936

General Exchange Tariff

DEC 28 1883

Section 13

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronia Service Ching Signification Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan	I Monthly	y Rates		Plan II
	Installation/	1	36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	Rate
Agent Status Display Cons -First three consoles, e	ole						
•	\$300.00						\$40.60
Fixed Rate Variable Ra -Each Additi	te	\$906.90 6.85		\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	
Console,	700 00						
USOC: A3Y Fixed Rate Variable Ra		906.90 6.85		19.45 6.85	15.00 6.85	11.75 6.85	40.60
System Displ Control Feat -Key control alarm conso USOC: A4N(Fixed Rate Variable Ra	ures and le, each 1) 392.50 te	568.45 6.95	NGEN 18.70 JUL ⁶ 1 ⁹⁵	12.20 1986.95	9.40 6.95	7.40 6.95	29.95
cation Commo ment, per 24 states USOC:	n equip- timing	BY PUBL	IC SERVICE C	OMMISSION DURI			
A4PCE(1) Fixed Rate Variable Ra		553.60 6.65		11.85 6.65	9.15	FILLED	25.30
A \$4.75 Servi	ce and Equipment	: Charge	applies	only when	the item	AN - 1 192/	d

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type G System 3 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1964

General Exchange Tariff Section 13 Original Sheet 46

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE (1)

13.3.1 General

Apartment Door Answering Service is a lobby-to-apartment communication system which permits tenants in an apartment house to receive calls from a telephone located in the lobby and release the door latch in the lobby to admit visitors. The service does not permit tenants to originate calls to the lobby telephone or to other apartments.

13.2.2 Regulations

- A. Apartment Door Answering Service is furnished only where facilities permit. The service can be provided under the following conditions when served from the same common equipment:
 - 1. A maximum of four entrances and 400 apartment terminations in the same apartment house building.
 - 2. A maximum of four entrances and 400 apartment terminations in different apartment house buildings. All buildings must be located in the same central office building area as the serving common equipment.
- B. The building owner or management is the customer for Apartment Door Answering Service. All Charges for the service are billed to the customer and are in addition to all charges for the class-of-exchange service, extensions and types of instrumentalities furnished and billed to the tenants with which the service is associated.
- C. The customer is responsible for (1) providing, installing and maintaining the door latch equipment, furnishing the power to activate the door latch equipment and connecting the door latch equipment to the Telephone Company terminal or terminals, (2) installing the metal box provided by the Telephone Company for each lobby telephone, (3) providingand installing the conduit required for Telephone Company channel facilities within the building and (4) providing an up-to-date directory for each lobby telephone showing the code to be dialed for each apartment.
- D. The Service is available only if furnished in all apartments in the apartment house occupied or vacant.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 Original Sheet 47

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

- 13.3.2 Regulations-(Continued)
 - E. The service is available only with individual or two-party service.
 - F. It may be used with a tenant's rotary or Touch-Tone residence or business service.
 - G. Where an occupant has more than one exchange line in an individual apartment in the apartment house, Apartment Door Answering Service will be furnished on only one of the exchange lines.
 - H. A separate telephone for Apartment Door Answering Service only will not be provided in an apartment where Exchange Service is furnished.
 - No access to bridged lines or stations outside an occupant's apartment will be permitted from the lobby telephone.
 - J. Liability of the Telephone Company

The offering of Apartment Door Answering Service does not create any relationship or obligation, direct or indirect, to any person other than the customer for this service. The obligation of the Telephone Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

The Telephone Company has no responsibility with respect to (1) the suitability of any equipment not furnished by the Telephone Company, (2) the use of such equipment in connection with the Telephone Company's facilities and (3) any other obligation of the customer as set forth, preceding. The use of the customer's door latch equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Telephone equipment furnished for Apartment Door Answering Service, except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

(1) Obsolete-applicable to existing locations only.

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BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff
Section 13
2nd Revised Sheet 48
Replacing 1st Revised Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- Ment Charge
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central			
office (PYLVL) (PVSL)	\$192.10	\$200.00	(CR)\$5.50

(1) Obsolete-applicable to existing locations only.

Issued: September 25, 1989 Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 1st Revised Sheet 48 Replacing Original Sheet 48

JUN 27 1980

MISSUURI

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

Public Service Commission except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Instal-Service Monthly lation/Move and Equip-Rate Charge ment Charge

Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL). . .

\$192.10

\$200.00 (CR)\$8.50

CANCELLED (1) Obsolete-applicable to existing locations only.

JUL 1 -86**-**84 Public Service Commission

Issued: JUN 27 1986

JUL Effective:

1 1986

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

General Exchange Tariff
Section 13
REGISTRAL Sheet 48
DEC 29 1833
MISSOURI
Public Service Commission

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Instal- Service

Monthly Lation/Move and Equip
Charge ment Charge

Common equipment (AXT) with JUL 1 1986 a maximum capacity of 400 JUL 1 1986 apartment terminations in JUL 1 1986 the four entrances, includingly JUL 1 1986 the facilities between the PUBLIC SERVICE COMMISSION of MISSOURI lobby and the central DISSINWOJ 301/835 2192.10 \$200.00 office (PYLVL) (PVLSE): \$200.00

PUBLIC SERV.

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\$4.75

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83 - 253

Public Service Commission

(1) Obsolete-applicable to existing locations only.

Issued:

DEC 29 1983

Effective:

General Exchange Tariff Section 13 2nd Revised Sheet 49 Replacing 1st Revised Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- Ment Charge		
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	(CR)\$5.50		
Signaling channel	•	As specified in the Private Line Service Tariff.			
Change in point of break in rotary number group		5.00	(CR) 5.50		

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: September 25, 1989 Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 1st Revised Sheet 49 Replacing Original Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

JUN 27 1986

Instal Monthly lation/Move Charge Publice Service Commission Rate

Control equipment at the central office (P89).......

\$21.50(2)

\$5.00

(CR)\$8.50

Signaling channel. As specified in the Private Line Service

Tariff.

Change in point of break in rotary

5.00

(CR) 8.50

BY AS Commission MISSOURI

JUL 1 1986

(1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

(2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: JUN 27 1988

Effective: JUL 1 1936

MISCELLANEOUS SERVICE OFFERINGS

No supplement to this tariff will be issued. except for the purpose of canceling this tariff.

13.4 BUSY-OUT ARRANGEMENT

office (P89)

Rotary Number Group(1)

Control equipment at the central

Change in point of break in rotary General Exchange Tariff Section 13

Original Sheet 49

REGE

DEC 20 1833

MISSOURI

ic Service Commission Monthly lation/Move and Equip-

Charge Rate ment Charge \$21.50(2) \$5.00 \$5.25 As specified in the Private Line Service Tariff.

5.00 5.25

GANGELLED

PUBLIC SERVICE COMMISSION OF MISSOURI

FILED

Public Service Commission

(1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

(2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

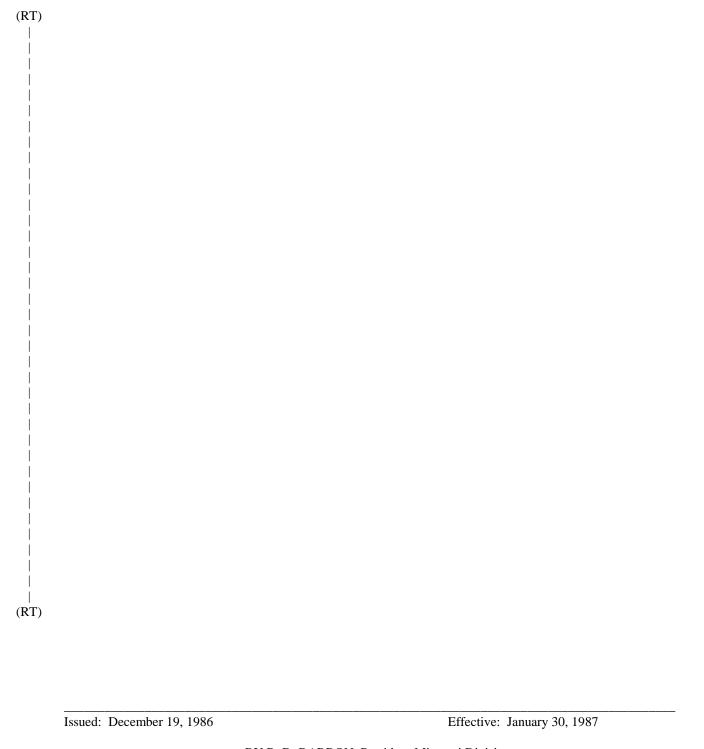
Issued: DEC 29 1983

Effective:

General Exchange Tariff Section 13 4th Revised Sheet 50 Replacing 3rd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)



BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 13 3rd Revised Sheet 50 Replacing 2nd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

	Monthly Rate	Instal- lation/Move	
Booths	11000	REGE	OVEID)
Aluminum, Indoor or Outdoor, each (CTY)	\$ 41.65 1.70 2.45	NOV 26 \$99.25 7.50/11/88/ Public Cervice	UUK:
Wooden Indoor, each (KS-19340)(C92) Deluxe Glass, each (C96)	55.10 122.70	87.25 87.25	17.50 17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial	33.25 38.40	19.00 19.00	17.50 17.50
Booths Wooden Indoor, each (CTB)	8.35 9.70 6.10 11.40 4.10 2.20	10.00 10.00 10.00 10.00 10.00	17.50 17.50 17.50 17.50 17.50 17.50
Volumé Control Handset with 2'8" cord, each (C87+1) Volume Control Handset with 4'6" cord, each (C87+2) (1) Obsolete-applicable to existing installation existing customers. BY HIBLIC SERVICE COR MUSIC	OMMISSION	į,	1 1937.50 5 forminesion

DEC 01 1986 Issued:

(RT)

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RT)

JAN 01 1987 Effective:

General Exchange Tariff
Section 13
2nd Revised Sheet 50
Replacing 1st Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY) Instal-Service ation/Move2 7 and Equip-Monthly Charge ment Charge Rate MISSUURI Booths **Public Service Commission** Aluminum, Indoor or Outdoor, \$ 41.65 \$99.25 (CR)\$17.50 -Light Control Unit, each (K15)(1). 7.50 1.70 7.50 -Ventilating System, each (CL9)(1). 2.45 Wooden Indoor, each (KS-19340)(C92) 87.25 (CR) 17.50 55.10 Deluxe Glass, each (C96) 122.70 87.25 17.50 Modular Coin Telephone Unit, 65.60 87.25 17.50 each (C26) Shelf, each (KS-19267)(C86). 25.55 79.50 17.50 Panel Coin Telephone-Single Slot, each (191) -Rotary Dial 19.00 17.50 -Touch-Tone Dial . . . 38.40 19.00 (CR) 17.50 1 1987 NAL Booths Indoor, each (CTB) sv 3Rd RS.#50 Wooden 10.00 (NR) 17.50 Outdoor, each (CTW). PUBLIC SERVICE COMMISSION Semi-booth, each (CT7) 6.10 10.00 17.50 10.00 17.50 Walk-up or Drive-up Mounting, 11.40 10.00 17.50 19-A Shelf, each (CUB) 17.50 4.10 10.00 10.00 Chrome Stand, each (C71) 2.20 (NR) 17.50 Volume Control Handset with 2'8" cord, each (C87+1)(2)... (COR) 17.50 Volume Control Handset 1986 8 4^{CR)} 17.50 with 4'6'' cord, each (C87+2)(2)... (1) Obsolete-applicable to existing installations at existing Series Compussion

existing customers.

(2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: JUN 27 1986

Effective:

1 1986

MISCELLANEOUS SERVICE OFFERINGS

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Booths

General Exchange Tariff
Section 13
1st Revised Sheet 50
Replacing Original Sheet 50

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5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY

Instal-Monthly lation

lation Assouriand Equip-Charge Sourient Charge Public Service Commission

Rate

Aluminum, Indoor or Outdoor, each (CTY) \$ 41.65 -Light Control Unit, each (K15)(1) . 1.70 -Ventilating System, each (CL9)(1) . 2.45	\$99.25 7.50 7.50	\$9.00
Wooden		
Indoor, each (KS-19340)(C92) 55.10 Deluxe Glass, each (C96) 122.70	87.25 87.25	9.00 9.00
Modular Coin Telephone Unit,		
each (C26) 65.60	87.25	9.00
Shelf, each (KS-19267)(C86) 25.55	79.50	9.00
Panel Coin Telephone-Single Slot,		
each (191)		
-Rotary Dial	19.00	9.00
-Touch-Tone Dial 38.40	19.00	9.00
Booths		
Wooden		
Indoor, each (CTB) 8.35	10.00	~ ~ ~
Outdoor, each (CTW) 9.70	10.00	
Semi-booth, each (CT7) 6.10	10.00	
Semi-booth, each (CT7) 6.10 Walk-up or Drive-up Mounting CELLED 11.40 each (CT8)	10.00	
19-A Shelf, each (CUB) 4.10	10.00 10.00	
19-A Shell, each (Cob) 4.10	10.00	
Chrome Stand, each (C71) JUL 1 1986 2.20	10.00	
Volume Control Handset SAC S 50 3.25 with 2'8" cord, each B(C87+D(2)) 3.25		9.00
Volume Control Handset OF MISSOURI		
with 4'6" cord, each (C87+2)(2) 3.30		9.00

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

(AT) (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: MAR. OR 1985

(NR)

(NR)

Effective:

APR 0-81985

APR 08 1985

BY R. D. BARRON, President-Missouri Divisio Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

General Excitance Fariff
Section 13
Original Sheet 50
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MISSOURI
Public Service Commission

•			
Booths	Monthly Rate	Instal- lation/Move Charge	Service and Equip- ment Charge
A.T			
Aluminum, Indoor or Outdoor, each (CTY)	\$ 41.65 1.70 2.45	\$99.25 7.50 7.50	\$9.00
Wooden			
Indoor, each (KS-19340) (C92)	55.10	87.25	9.00
Deluxe Glass, each (C96)	122.70	87.25	9.00
Modular Coin Telephone Unit,			
each (C26)	65.60	87.25	9.00
Shelf, each (KS-19267) (C86)	25.55	79.50	9.00
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial	33.25	19.00	9.00
-Touch-Tone Dial	38.40	19.00	9.00
Booths Wooden			
Indoor, each (CTB)	8.35	10.00	
Outdoor, each (CTW)	9.70	10.00	
Semi-booth, each (CT7)	6.10	10.00	~~~
Walk-up or Drive-up Mounting,	33 60	10.00	
each (CT8)	11.40 4.10	10.00 10.00	
Chrome Stand, each (C71)	n 2.20	10.00	
	四 2.20		
		同同	LED
APR - 8 1985 BY PUBLIC SERVICE COMMISS OF MISSOURI	O SION	¥	1 1984 2 5 3 ce Commission
Ot Wigona		(co-creen	E

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: DEC 29 1983

Effective:

General Exchange Tariff Section 13 1st Revised Sheet 51 Replacing Original Sheet 51

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

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Issued: December 19, 1986 Effective: January 30, 1987

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



Original Sheet 51 DEC 20 1083

MISSOURI

MISCELLANEOUS SERVICE OFFERINGS

COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Charles & Divice Commission

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring, outlets and current.

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FILED JAN - 1 1984 83 - 253 Public Service Commen

DEC 29 1983 Issued:

Effective:

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 13 1st Revised Sheet 52 Replacing Original Sheet 52

MISCELLANEOUS SERVICE OFFERINGS

(CT) 13.6 RESERVED

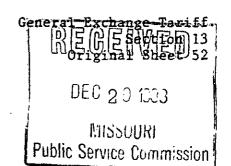
(RT)

Issued: December 01, 1986 Effective: January 01, 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri



MISCELLANEOUS SERVICE OFFERINGS



13.6 CONVERTERS

13.6.1 42A Modular Converter

A. Regulations

It is designed for use by customers in conjunction with individual and party line standard residence and business exchange services.

It may be provided by either the Telephone Company or by the customer.

B. Rates

	Purchase Price
42A Modular Converter (MJC), each	\$ 4.10

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OF MISSOURI

FILED

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Public Service Commission

Issued: DEC 29 1983

Effective:

General Exchange Tariff
Section 13
2nd Revised Sheet 53
Replacing 1st Revised Sheet 53

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- The service includes the central office switching equipment necessary for Direct Inward
 Dialing from the exchange and Long Distance Message Telecommunications network
 directly to stations and attendant positions associated with customer premises-located
 switching systems.
- 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
- 4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.
 - This service is competitively classified in the following exchanges:
 <u>Business:</u>
 St. Louis

St. Louis Kansas City

Issued: February 20, 2002 Effective: March 29, 2002

By JAN NEWTON, President-Missouri

Filed MO PSC

Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

(AT)

CANCELLED

General Exchange Tariff
Section 13
1st Revised Sheet 53
Replacing Original Sheet 53

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13.7 DID/AIOD SERVICE By 2nd RS 53.

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

MISSOURI
Public Service Commission

- A. Additional General Regulations
 - 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
 - The service includes the central office switching equipment necessary
 for Direct Inward Dialing from the exchange and Long Distance Message
 Telecommunications network directly to stations and attendant
 positions associated with customer premises-located switching
 systems.
 - 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
 - 4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
 - 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
 - 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
 - 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

Issued:

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JUN 2 1 1995

Effective:

JUL 21 1995

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MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

DEC 20 1003

MISSOURI

13.7 DID/AIOD SERVICE

13.7.1 Direct Inward Dialing Service to Customer Premises-LeakedSwitchingnission Systems

A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-local More switching systems is furnished subject to the availability of Micilities and the availability of telephone numbers.
- The service includes the central office switching equipment, necessary for Direct Inward Dialing from the exchange and long distance manages telecommunications network directly to stations and extended possitions associated with customer premises-located switching whitem #1550 miles
- The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the Direct Inward Dialing number group over a separate trunk or Network Access Line group is not contemplated.
- The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

Issued: DEC 2.9 1983

Effective: JAN 0 Public Service Commission

General Exchange Tariff Section 13 3rd Revised Sheet 54 Replacing 2nd Revised Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (com, d) 2002

A. Additional General Regulations (cont'd)

Service Commission

- Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. a. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

Issued: July 12, 2002

Effective: August 11, 2002

Missouri Public

By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

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Service Commission

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CANCELLED June 29, 2007

TO-2002-185 Missouri Public Service Commission

General Exchange Tariff Section 13 2nd Revised Sheet 54

Replacing 1st Revised Sheet 54

LANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Later 2 1995 hing

Systems - (Continued)

MO. PUBLIC SERVICE COMM.

- A. Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
 - In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
 - Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PB accordance with the provisions of Section 28 of the General Exchange Tariff.

Issued: SEP 2 9 1995

NOV 1 0 1995 Effective:

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General Exchange Tariff
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Replacing Original Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located SwMtStatl?

Public Service Commission

Systems-(Continued)

- A. Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
 - 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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Public Service Commission
MISSOURI

Issued:

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JUN 2 1 1995

Effective:

JUL 21 1995

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BY HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

JUL 2 1 1995

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

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MISSOURI

Public Service Commission

- 13.7 DID/AIOD SERVICE-(Continued)
 - 13.7.1 Direct Inward Dialing Service to Customer Premises Located Switch Systems (Continued)
 - A. Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

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Public Service Commission

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Issued: DEC 29 1983

Effective: