

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 41
Replacing 2nd Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

(FC)	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
Standard Recorded Announcement Frame:-(Continued)			
-Load Dependent First Delay Announcement:			
-Per 11-second announcement (A30CE).	\$ 52.15	\$55.25	\$5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	5.50
Common Systems Recorded Announcement Frame (CSRAF):			
-Common equipment (A4GCE). . .	204.40	---	5.50
-Per 16-second announcement (A4G16).	155.60	41.00	5.50
-Per 32-second announcement (A4G32).	190.10	41.00	5.50
-Per 48-second announcement (A4G48).	224.70	41.00	5.50
-Per trunk to access announcement (A30AT).15	56.00	5.50
-Per ACD-ESS Terminal (A8GTT).	1.25	---	5.50
-Remote recording capability (A4F).	24.55	---	5.50

(MT)
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|
|

- (MT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
(FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 41
Replacing 1st Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

SEP 25 1989
MISSOURI
Public Service Commission

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
Standard Recorded			
Announcement Frame:-(Continued)			
-Load Dependent First Delay Announcement:			
-Per 11-second announcement (A30CE)	\$ 52.15	\$55.25	(CR) \$5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	5.50
Common Systems Recorded			
Announcement Frame (CSRAF):			
-Common equipment (A4GCE)	204.40		5.50
-Per 16-second announcement (A4G16)	155.60	41.00	5.50
-Per 32-second announcement (A4G32)	190.10	41.00	5.50
-Per 48-second announcement (A4G48)	224.70	41.00	5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	5.50
-Per ACD-ESS Terminal (A8GTT)	1.25	---	5.50
-Remote recording capability (A4F)	24.55	---	5.50
-Load Dependent First Delay Announcement:			
-Per 16-second announcement (A4H16)	155.60	41.00	5.50
-Per 32-second announcement (A4H32)	190.10	41.00	5.50
-Per 48-second announcement (A4H48)	224.70	41.00	5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	(CR) 5.50

CANCELLED
MAR 30 1990
BY 308 R.S.#41
Public Service Commission
MISSOURI

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued:

SEP 25 1989

Effective:

OCT 01 1989

OCT 1 1989

89 - 14

By R. D. BARRON, President-Missouri Division Public Service Commission
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 41
Replacing Original Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

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Public Service Commission

Monthly Installation/ Equipment
Rate Move Charge Charge(1)

Standard Recorded
Announcement Frame:-(Continued)

-Load Dependent First Delay
Announcement:

- Per 11-second announcement
(A30CE)
- Per trunk to access
announcement (A30AT)

\$ 52.15
9.15 56.00 (CR)\$8.50

Common Systems Recorded
Announcement Frame (CSRAF):

- Common equipment (A4GCE) . . . 204.40
- Per 16-second announce-
ment (A4G16) 155.60
- Per 32-second announce-
ment (A4G32) 190.10
- Per 48-second announce-
ment (A4G48) 224.70
- Per trunk to access
announcement (A30AT) 9.15
- Per ACD-ESS Terminal (A8GTT) . . 1.25
- Remote recording capa-
bility (A4F) 24.55
- Load Dependent First
Delay Announcement
- Per 16-second announce-
ment (A4H16) 155.60
- Per 32-second announce-
ment (A4H32) 190.10
- Per 48-second announce-
ment (A4H48) 224.70
- Per trunk to access
announcement (A30AT) 9.15

FILED
JUN 18 1986
MISSOURI
Public Service Commission

(1) The Service and Equipment Charge applies only when the item is provided sub-sequent to the initial installation of the ACD-ESS Type C System

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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 Section 13
 Original Sheet 41
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 MISSOURI
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
Standard Recorded			
Announcement Frame:-(Continued)			
-Load Dependent First Delay Announcement:			
-Per 11-second announcement (A30CE)	\$ 52.15	\$55.25	\$5.25
-Per trunk to access announcement (A30AT)	9.15	56.00	5.25
Common Systems Recorded			
Announcement Frame (CSRAF):			
-Common equipment (A4GCE)	204.40	---	5.25
-Per 16-second announcement (A4G16)	155.60	41.00	5.25
-Per 32-second announcement (A4G32)	190.10	41.00	5.25
-Per 48-second announcement (A4G48)	224.70	41.00	5.25
-Per trunk to access announcement (A30AT)		56.00	5.25
-Per ACD-ESS Terminal (A30TT)	1.25	---	5.25
-Remote recording capability (A4F)		---	5.25
-Load Dependent First Delay Announcement			
-Per 16-second announcement (A4H16)	55.60	41.00	5.25
-Per 32-second announcement (A4H32)	190.10	41.00	5.25
-Per 48-second announcement (A4H48)	224.70	41.00	5.25
-Per trunk to access announcement (A30AT)	9.15	56.00	5.25

CANCELLED
 JUL 1 1985
 BY 1st B.S. 41
 PUBLIC SERVICE COMMISSION

FILED
 JAN - 1 1984
 83 - 253
 Public Service Commission

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS, Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 41.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

d. Delay Announcements-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(2)</u>
-Load Dependent First Delay Announcement:			
-Per 16-second announce- ment (A4H16)	\$155.60	41.00	\$ 5.50
-Per 32-second announce- ment (A4H32)	190.10	41.00	5.50
-Per 48-second announce- ment (A4H48)	224.70	41.00	5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
(2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 42
Replacing 2nd Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(8)</u>
	e. Emergency Alert Arrangement			
(FC)	-Per 25 consoles equipped for Alert (A85AA)	(2)	(2)	\$5.50
(FC)	Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS)	(2)	(2)	5.50
(FC)	f. Agent Assist(3)(4)(5)(6)(7)			
	-Per Terminal (A3G). . . .	\$2.85	\$38.50	5.50
	-Calling/Called line identification, per Agent Assist Terminal (A3H) . .	.30	42.75	6.00

(MT)

(MT)

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
- | (3) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- | (4) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- | (5) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- | (6) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- | (7) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (FC) (8) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 42
Replacing 1st Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

Monthly Rate Complex Installation/Move Charge Service and Equipment Charge(s) Or

e. Emergency Alert Arrangement

- Per 25 consoles equipped for Alert (A85AA) (1)
- Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS) (1)

f. Agent Assist(2)(3)(4)(5)(6)

- Per Terminal (A3G) \$2.85
- Calling/Called line identification, per Agent Assist Terminal (A3H)30

g. Agent Call(2)(3)(4)(5)(6)

- Per Terminal (A3J) 2.80
- Calling/Called line identification, per Agent Call Terminal (A3W)30

CANCELLED (1) \$5.50
 MAR 20 1990
 BY 328 R.S.#42
 Public Service Commission
 MISSOURI
 5.50
 (CR) 5.50

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED

Issued: SEP 25 1989

Effective: OCT 1 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division,
Southwestern Bell Telephone Company
St. Louis, Missouri

89-14
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 42
Replacing Original Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

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Public Service Commission

	Monthly Rate	Installation/Move Charge	Equipment Charge(7)
e. Emergency Alert Arrangement			
-Per 25 consoles equipped for Alert (A85AA)	(1)	(1)	(CR)\$8.50
-Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS)	(1)	(1)	8.50
f. Agent Assist(2)(3)(4)(5)(6)			
-Per Terminal (A3G)	38.55	\$38.50	8.50
-Calling/Called line identification, per Agent Assist Terminal (A3H)		2.75	6.00
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J)	2.80	38.50	8.50
-Calling/Called line identification, per Agent Call Terminal (A3W)30	42.75	(CR) 6.00

CANCELLED
OCT 1 1989
BY *JMS* P.S.#42
Public Service Commission
MISSOURI

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

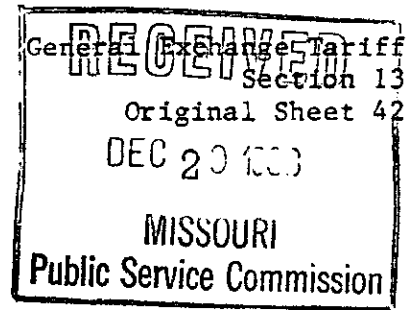
FILED
JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

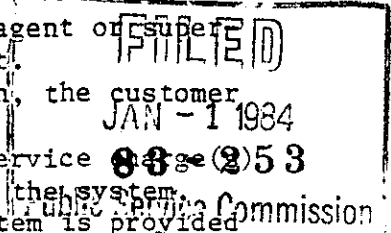
	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(7)
e. Emergency Alert Arrangement			
-Per 25 consoles equipped for Alert (A85AA)	(1)	(1)	\$5.25
-Per 25 consoles equipped for Alert only/or also Service Supervising (A85AS)	(1)	(1)	5.25
f. Agent Assist(2)(3)(4)(5)(6)			
-Per Terminal (A3G)	\$2.85	\$38.50	5.25
-Calling/Called line identification, per Agent Assist Terminal (A3H)30	42.75	4.75
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J)	1.80	38.50	5.25
-Calling/Called line identification, per Agent Call Terminal (A3W)30	42.75	4.75

CANCELLED

JUL 1 1986

B.S. 42
MISSOURI PUBLIC SERVICE COMMISSION

- (1) Rates and charges are defined in Paragraph 13.2.1.1 of this Tariff.
- (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent supervisory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this Tariff for the appropriate service charge when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.



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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 42.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(7)</u>
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J). . . .	\$2.80	\$38.50	\$5.50
-Calling/Called line identi- fication, per Agent Call Terminal (A3W).30	42.75	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
 (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
 (4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.
 (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
 (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
 (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 43
Replacing 2nd Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(5)</u>
(FC)	h. Service Supervising of Agent Console:(2) -Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT). . .	\$8.25	---	\$5.50
(FC)	-Per Service Supervising Trunk:(3)(4) -Central Office Components (A8HCO).	8.95	\$24.00	5.50
(FC)	-Per 25 consoles equipped for Service Supervising (A8HSS)(3)(6).	(7)	(7)	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (3) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (6) Not applicable when system has Emergency Alert Arrangement.
- (FC) (7) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 43
Replacing 1st Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI
Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(4)</u>
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (ABHAT). . .	\$8.25	---	(CR)\$5.50
-Per Service Supervising Trunk:(2)(3)			
-Central Office Components (ABHCO).	8.95	\$24.00	5.50
-Per 25 consoles equipped for Service Supervising (ABHSS)(2)(5).		(6)	(CR) 5.50

CANCELLED
MAR 30 1990
BY 300 R S #43
Public Service Commission
MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 25 1989

Effective: OCT 01 1989

FILED

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 1 1989
89-14
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 43
Replacing Original Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

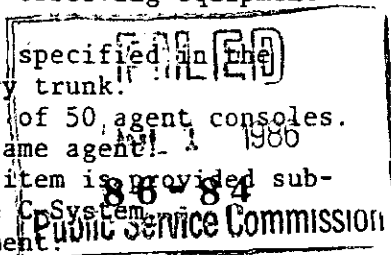
2. Type C Service-(Continued)



	Monthly Rate	Installation/ Move Charge	Equipment Charge(4)
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)	\$8.25	---	(CR)\$8.50
-Per Service Supervising Trunk:(2)(3)			
-Central office components (A8HCO)	8.95	\$24.00	8.50
-Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5)	(6)	(6)	(CR) 8.50

CANCELLED
OCT 1 1989
BY *[Signature]* R.S.#43
Public Service Commission
MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

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 DEC 29 1983
 MISSOURI
 Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(4)</u>
h. Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)	\$8.25	---	\$5.25
-Per Service Supervising Trunk:(2)(3)			
-Central office components (A8FCO).	8.95	\$24.00	5.25
-Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5)	(6)	(6)	5.25

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JUL 1 1986
 BY R.S.43
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent console.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4. of this Tariff.

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 83-253
 Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 44
Replacing 2nd Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge(4)</u>
	i. Agent Status Display Console			
	-First three consoles, each (A3X)	(2)	(2)	\$5.50
(FC)	-Each additional console, (A3Y).	(2)	(2)	5.50
	j. System Display and Control Features			
	-Per system (A9H)	\$16.05	\$353.00	6.00
	-Per agent-to-split pattern (A9GAS).	5.40	78.00	6.00
	-Key control and alarm console:			
(FC)	-Per console (A4N).	(2)	(2)	6.00
	-Per key equipped for activation/deactivation (A4K)(3).	1.90	66.50	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
- | (3) In addition, apply a charge for signal grade channel as specified in the Private Line Service
| Tariff. One channel required for each function controlled by key.
- (FC) (4) The Service and Equipment Charge applies only when the item is provided subsequent to the
initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 44
Replacing 1st Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI
Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(3)</u>
i. Agent Status Display Console			
-First three consoles, each (A3X)	(1)	(1)	(CR)\$5.50
-Each additional console, (A3Y).	(1)	(1)	(CR) 5.50
j. System Display and Control Features			
-Per system (A9H)	\$16.05	\$353.00	6.00
-Per agent-to-split pattern (A9GAS).	5.40	78.00	6.00
-Key control and alarm console:			
-Per console (A4N).	(1)	(1)	6.00
-Per key equipped for activation/deactivation (A4K)(2).	1.90	66.50	6.00

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MAR 30 1990
BY *320* R.S.#44
Public Service Commission
MISSOURI

- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989
89 - 14

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 44
Replacing Original Sheet 44

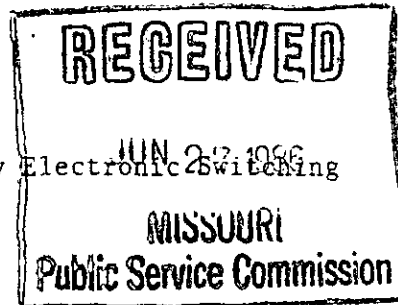
MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

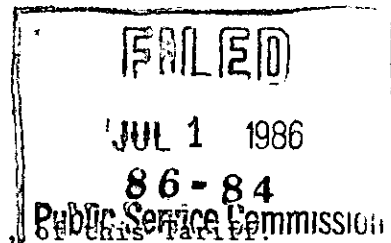
2. Type C Service-(Continued)



	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(3)
i. Agent Status Display Console			
-First three consoles, each (A3X)	(1)	(1)	(CR) \$8.50
-Each additional console, (A3Y).	(1)	(1)	8.50
j. System Display and Control Features			
-Per system (A9H)	\$16.05	\$353.00	6.00
-Per agent-to-split pattern (A9GAS).	5.40	78.00	6.00
-Key control and alarm console			
-Per console (A4N)	(1)	(1)	6.00
-Per key equipped for activation/deactivation (A4K)(2).	1.90	66.50	(CR) 6.00

CANCELLED

OCT 1 1989
BY *Jms* R.S. #44
Public Service Commission
MISSOURI



- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange-Tariff
 Section 13
 Original Sheet 44

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(3)</u>
i. Agent Status Display Console			
-First three consoles, each (A3X)	(1)	(1)	\$5.25
-Each additional console, (A3Y).	(1)	(1)	5.25
j. System Display and Control Features			
-Per system (A9H)	\$16.05	\$353.00	4.75
-Per agent-to-split pattern (A9GAS).	5.40	78.00	4.75
-Key control and alarm console			
-Per console (A4N)	(1)	(1)	(1)
-Per key equipped for activation/deactivation (A4K) (2).	1.90	66.50	4.75

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JUL 1 1986

BY J.R.S.44
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

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DEC 1 1983

83-253

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- (1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.
- (2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

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By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 45
Replacing 2nd Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

(FC)		<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(5)</u>
	k. Alternate Traffic Routing per split equipped (A4RSE) .	\$ 9.10	\$74.75	\$6.00
(FC)	l. Night Transfer, per split equipped (A3T)(2)(3)	2.00	43.25	6.00
	m. Calls Waiting Indication			
(FC)	-Remote calls waiting(4) -Per timing state, per split (A4PTS)25	52.25	5.50
(FC)	-Common equipment per 24 timing states (A4PCE). .	(6)	(6)	5.50
	-Console calls waiting, per 100 consoles (A4X).	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (4) Visual signals are also required.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (6) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45
Replacing 1st Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

MISSOURI
Public Service Commission

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge(4)</u>
k. Alternate Traffic Routing per split equipped (A4RSE)	\$ 9.10	74.75	\$6.00
l. Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	6.00
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS)25	52.25	(CR)5.50
-Common equipment per 24 timing states (A4PCE).	(5)	(5)	(CR)5.50
-Console calls waiting, per 100 consoles (A4X).	13.30	51.50	6.00
-Assistance calls waiting, per assistance group (A4Y).	10.10	94.00	6.00

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MAR 30 1990
BY 308 R.S.#45
Public Service Commission
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- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 25 1989

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 1 1989
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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45
Replacing Original Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k. Alternate Traffic Routing per split equipped (A4RSE) . . .	\$ 9.10	\$74.75	(CR)\$6.00
l. Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	6.00
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS)25	52.25	8.50
-Common equipment per 24 timing states (A4PCE)	(5)	(5)	8.50
-Console calls waiting, per 100 consoles (A4X)	13.30	51.50	6.00
-Assistance calls waiting, per assistance group (A4Y)	10.10	94.00	(CR) 6.00

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OCT 1 1989
BY *Jaws* R.S.#45
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86-84
Public Service Commission

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

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Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff Section 45
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge(4)</u>
k. Alternate Traffic Routing per split equipped (A4RSE) . . .	\$ 9.10	\$74.75	\$4.75
l. Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	4.75
m. Calls Waiting Indication			
-Remote calls waiting(3)			
-Per timing state, per split (A4PTS)25	52.25	5.25
-Common equipment per 24 timing states (A4PCE)	(5)	(5)	(5)
-Console calls waiting, per 100 consoles (A4X)	13.30	51.50	4.75
-Assistance calls waiting, per assistance group (A4Y)	10.10	94.00	4.75

CANCELLED

JUL 1 1986
 BY 12 R.S.45
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

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 JAN - 1 1984
 83 - 253

- (1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.
- (2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.
- (3) Visual signals are also required.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.01
Replacing Original Sheet 45.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-
(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

n. Nonrecurring Charges

1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition \$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. 38,500.00

Service Establishment Charge, AEMIS. 31,650.00

Service Establishment Charge, CSRAF. 28,450.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Filed
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
RECEIVED Section 13
Original Sheet 45.01
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

n. Nonrecurring Charges

1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

Addition \$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. 38,500.00
Service Establishment Charge, AEMIS. 31,650.00
Service Establishment Charge, CSRAF. 28,450.00

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MAR 30 1990
BY Mr R.S. #45.01
Public Service Commission
MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.02
Replacing 1st Revised Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

	Complex Installation/ <u>Move Charge</u>	<u>Fixed Monthly Rates</u>					
		<u>1 Month</u>	<u>24 Months</u>	<u>48/ Months</u>	<u>72 Months</u>	<u>96 Months</u>	
(FC) a. Plan I rates	Type B ACD-ESS Common Equipment: -Premises components, per system (A3P) (4)						
	-Fixed Rate.....	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15
	-Variable Rate.....		24.25	24.25	24.25	24.25	24.25
(FC)	-Components, per 72 Consoles or fraction thereof, each (A*B) (4)						
	-Fixed Rate.....	5,900.00	8,8695.00	412.00	224.00	162.00	131.00
	-Variable Rate.....		71.30	71.30	71.30	71.30	71.30
(FC)	Attendant Positions, per agent of supervisory multibutton console, each (A8C0 (2)(3)(4)						
	-Fixed Rate.....	400.00	432.00	25.40	13.30	9.60	7.80
	-Variable Rate.....		7.20	7.20	7.20	7.20	7.20

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (FC) (3) Also apply Service Charges for installations as described in Section 19 of this tariff.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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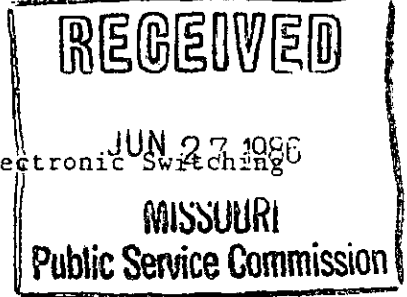
By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 13
1st Revised Sheet 45.02
Replacing Original Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

a. Plan I Rates

Complex Installation/ Move Charge	Fixed Monthly Rates				
	1 Month	24 Months	48 Months	72 Months	96 Months

Type B ACD-ESS
Common Equipment:

(CP)

-Premises components, per system (A3P)(3)	\$2,300.00	\$1,470.00	\$ 69.50	\$ 37.80	\$ 27.30	\$ 22.15
-Fixed Rate . . .		24.25	24.25	24.25	24.25	24.25
-Variable Rate . . .						

(CP)

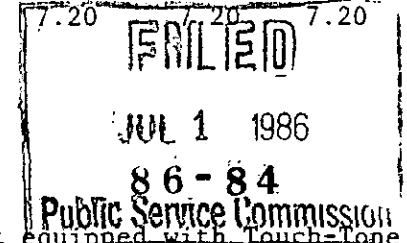
-Components, per 72 Consoles or fraction thereof, each (A8B)(3)	5,900.00	8,695.00	412.00	224.00	162.00	131.00
-Fixed Rate . . .		71.30	71.30	71.30	71.30	71.30
-Variable Rate . . .						

(RT)

Attendant Positions, per agent or supervisory multibutton console, each (A8C) (1)(2)(3)

-Fixed Rate . . .	2400.00	432.00	25.40	13.30	9.60	7.80
-Variable Rate . . .		7.20	7.20	7.20	7.20	7.20

CANCELLED
MAR 30 1990
BY *gms* R.S. 4502
Public Service Commission
MISSOURI



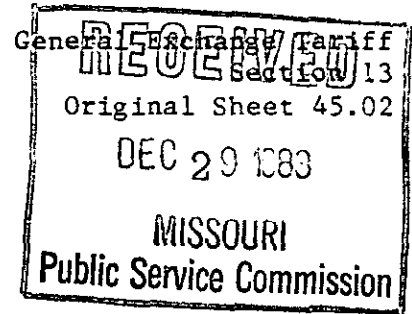
- (1) Includes a specially designed 20-button telephone set equipped with touch-tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Also apply Service Charges for installations as described in Section 19 of this Tariff.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service

a. Plan I Rates

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Type B ACD-ESS Common Equipment:						
-Premises components, per system (A3P)						
-Fixed Rate . . .	\$2,300.00	\$1,470.00	\$ 69.50	\$ 37.80	\$ 27.30	\$ 22.15
-Variable Rate. . .		24.25	24.25	24.25	24.25	24.25
-Components, per 72 Consoles or fraction thereof, each (A8B)						
-Fixed Rate . . .	5,900.00	8,695.00	412.00	224.00	162.00	131.00
-Variable Rate. . .		71.30	71.30	71.30	71.30	71.30

Attendant Positions, per agent or supervisory multibutton console, each (A8C)
(1) (2) (3) (4)

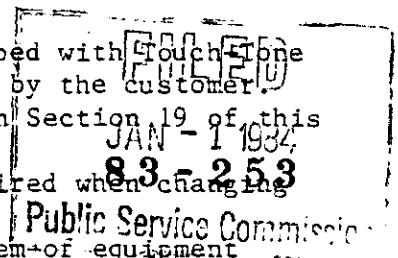
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JUL 1 1986

-Fixed Rate . . .	400.00	1900	432.00	25.40	13.30	9.60	7.80
-Variable Rate. . .				7.20	7.20	7.20	7.20

BY R. S. H. 07/20
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OF MISSOURI

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Also apply Service Charges for installations as described in Section 19 of this Tariff.
- (3) Refer to Section 19 of this Tariff for Service Charges required when changing faceplates.
- (4) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.



Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.03
Replacing 1st Revised Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued) Complex Fixed Monthly
Rates

<u>Months</u>	<u>Installation/</u>	<u>1</u>	<u>24</u>	<u>48</u>	<u>72</u>	<u>96</u>
	<u>Move Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>

Agency Emergency

Alert Arrangement,
one required per 24
consoles or
fraction there of
with service supervising
provided, each

(FC) (A85AM)(2)(3)(4)

-Fixed Rate . . .	\$530.0	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
Variable Rate . . .	2.50	2.50	2.50	2.50	2.50	

Calls Waiting Indication, one
premises common equipment
required for 72

consoles or
fraction there-

(FC)of, each (A8JCE)(4)

-Fixed Rate . . .	440.00	93.25	4.40	2.40	1.75	1.40
-Variable Rate . . .		2.25	2.25	2.25	2.25	2.25

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Audible and/or visual signals and relay control equipment may be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.03
Replacing Original Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

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	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Agency Emergency Alert Arrangement, one required per 24 consoles or fraction thereof with service supervising provided, each (A85AM)(1)(2)(3)						
-Fixed Rate . . .	\$530.00	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Variable Rate . . .		2.50	2.50	2.50	2.50	2.50
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)(3)						
-Fixed Rate . . .	440.00	93.25	4.40	2.40	1.75	1.40
-Variable Rate . . .		2.25	2.25	2.25	2.25	2.25

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MAR 30 1990
BY *gmb* RS #45.03
Public Service Commission
MISSOURI

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86-84
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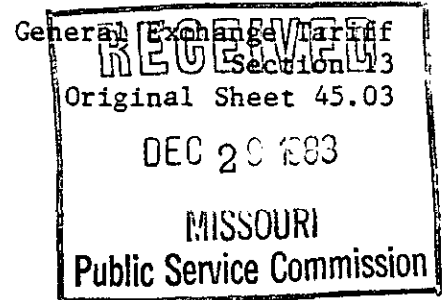
- (1) Audible and/or visual signals and relay control equipment may be required.
- (2) If service supervising is not required, see Paragraph 3.2.1. Equipment, for additional charges.
- (CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

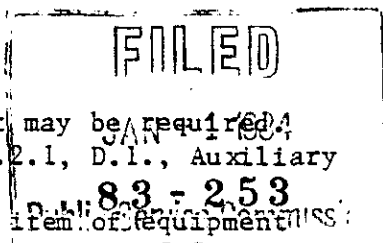
a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Agency Emergency Alert Arrangement, one required per 24 consoles or fraction thereof with service supervising provided, each (A85AM) (1) (2) (3)						
-Fixed Rate . . .	\$530.00	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Variable Rate . . .		2.50	2.50	2.50	2.50	2.50
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE) (3)						
-Fixed Rate . . .		3.25	4.40	2.40	1.75	1.40
-Variable Rate . . .		2.25	2.25	2.25	2.25	2.25

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BY 1212 S. 45.03
PUBLIC SERVICE COMMISSION
OF MISSOURI



- (1) Audible and/or visual signals and relay control equipment may be required.
- (2) If service supervising is not required, see Paragraph 13.2.1, D.I., Auxiliary Equipment, for additional charges.
- (3) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.04
Replacing 1st Revised Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ <u>Move Charge</u>	<u>Fixed Monthly Rates</u>				
		<u>1 Month</u>	<u>24 Months</u>	<u>48 Months</u>	<u>72 Months</u>	<u>96 Months</u>
(FC) System Display and Control Equipment: -Premises Components, each (A8K)(2)(3) -Fixed Rate.	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate		16.60	16.60	16.60	16.60	16.60
(FC) -Optional printer associated with a Display and Control unit, each printer (A8P)(3) -Fixed Rate.	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate		17.10	17.10	17.10	17.10	17.10

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.04
Replacing Original Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

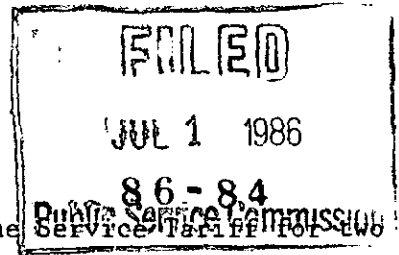
D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
System Display and Control Equipment:						
-Premises Components, each (A8K)(1)(2)						
-Fixed Rate . . .	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . .		16.60	16.60	16.60	16.60	16.60
-Optional printer associated with a Display and Control unit, each printer (A8P)(2)						
-Fixed Rate . . .	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . .		17.10	17.10	17.10	17.10	17.10

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- (1) Also apply rates found in Section 2 of the Private Line channels for each system display and control unit.
- (CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

~~General Exchange Tariff~~
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
System Display and Control Equipment:						
-Premises Components, each (A8K) (1) (2)						
-Fixed Rate	\$1,100.00	\$2,100.00	\$99.50	\$54.00	\$38.70	\$31.60
-Variable Rate . . .		16.60	16.60	16.60	16.60	16.60
-Optional printer associated with a Display and Control unit, each printer (A8P) (2)						
-Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15
-Variable Rate . . .		17.10	17.10	17.10	17.10	17.10

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BY 12 R.S. 45.04
 PUBLIC SERVICE COMMISSION
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 83-253
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- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.05
Replacing 1st Revised Sheet 45.05

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-
(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
(FC) Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)(2)						
-Fixed Rate . . .	\$520.00	\$865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate .		9.30	9.30	9.30	9.30	9.30
(FC) -Display controller, one required per 20 display units or fraction there- of, each (A8LUC)(2)						
-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate . . .	800.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate .		18.25	18.25	18.25	18.25	18.25

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13

Replacing Original Sheet 49.05
1st Revised Sheet 45.05

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Dynamic Traffic Display:						
-Display units, display information on one split, each (A8M)(1)						
-Fixed Rate . . .	\$520.00	\$ 865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate . . .		9.30	9.30	9.30	9.30	9.30
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC)(1)						
-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate . . .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate . . .	800.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate . . .		18.25	18.25	18.25	18.25	18.25

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MAR 30 1990
BY *gms* R.S.#4525
Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

(CR) (1) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

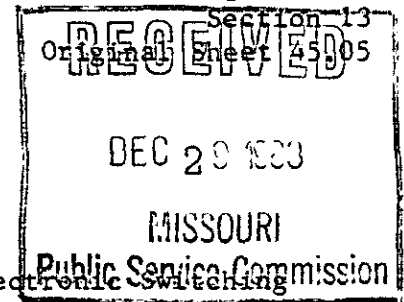
Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

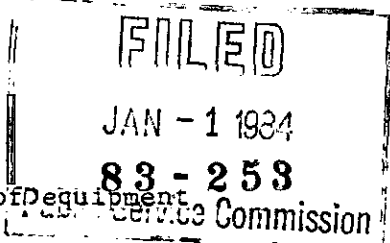
a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Dynamic Traffic Display:						
-Display units, displays information on one split, each (A8M) (1)						
-Fixed Rate . . .	\$520.00	\$ 865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate . . .		9.30	9.30	9.30	9.30	9.30
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC) (1)						
-Fixed Rate . . .	790.00	1,675.00	79.50	43.10	31.20	25.25
-Variable Rate . . .		12.35	12.35	12.35	12.35	12.35
Agent Status Display Console, each (A9C)						
-Fixed Rate . . .	80.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate . . .		18.25	18.25	18.25	18.25	18.25

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JUL 1 1986

BY RS. 45.05
PUBLIC SERVICE COMMISSION
OF MISSOURI



(1) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.06
Replacing 1st Revised Sheet 45.06

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

		Complex	Fixed Monthly Rates				
		Installation/ Move Charge	1 Month	24 Months	48 Months	72 Months	96 Months
(FC)	Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(3)						
	-Fixed Rate . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.	\$5.55
	-Variable Rate.		6.55	6.55	6.55	6.55	6.55
(FC)	Equipment for Service Supervising of Agent Console Position Circuits:(2)						
	-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)						
	-Fixed Rate . .	480.00	100.00	4.75	2.60	1.90	1.50
	-Variable Rate.		1.80	1.80	1.80	1.80	1.80
	-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
	-Fixed Rate . .	420.00	82.50	3.95	2.10	1.55	1.25
	-Variable Rate.		1.60	1.60	1.60	1.60	1.60

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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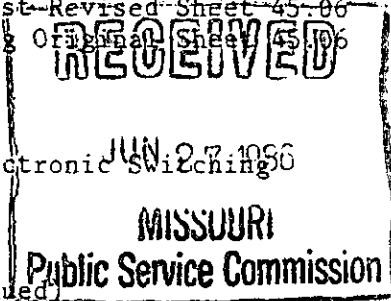
Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13

1st Revised Sheet 45-06
Replacing Original Sheet 45-06



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

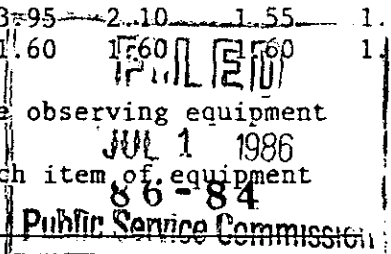
3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(2)						
-Fixed Rate . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.90	\$5.55
-Variable Rate.		6.55	6.55	6.55	6.55	6.55
Equipment for Service Supervising of Agent Console Position Circuits:(1)						
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)						
-Fixed Rate . .	480.00	100.00	4.75	2.60	1.90	1.50
-Variable Rate.		1.80	1.80	1.80	1.80	1.80
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
-Fixed Rate . .	420.00	82.50	3.95	2.10	1.55	1.25
-Variable Rate.		1.60	1.60	1.60	1.60	1.60

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MAR 30 1990
BY *2nd R.S.#45.06*
Public Service Commission
MISSOURI



(1) Service supervising arrangements are subject to service observing equipment furnished by the customer.

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

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Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
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 Section 13
 Original Sheet 45.06
 DEC 29 1983
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

a. Plan I Rates-(Continued)

	Complex Installation/ Move Charge	Fixed Monthly Rates				
		1 Month	24 Months	48 Months	72 Months	96 Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q) (2)						
-Fixed Rate . . .	\$560.00	\$369.00	\$17.50	\$9.50	\$6.90	\$5.55
-Variable Rate.		6.55	6.55	6.55	6.55	6.55
Equipment for Service Supervising of Agent Console Position Circuits:(1)						
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)						
-Fixed Rate . . .	480.00	100.00	4.75	2.60	1.90	1.50
-Variable Rate.		1.80	1.80	1.80	1.80	1.80
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)						
-Fixed Rate . . .	420.00	82.50	3.95	2.10	1.55	1.25
-Variable Rate.		1.60	1.60	1.60	1.60	1.60

CANCELLED

JUL 1 1986

BY 127 R. G. 45.06
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

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 83-259
 Public Service Commission

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

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By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.07
Replacing 1st Revised Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P)	\$ 69.50	\$2300.00	\$6.00
-Components, per 72 consoles or fraction thereof, each (A8B)	316.90	5900.00	6.00
Attendant Positions, per agent or supervisory multi button console, each (A8C)(2)	22.05	400.00	6.00
(FC)			
Agent Emergency Alert Arrangement, one required for 24 con-soles or fraction thereof with service supervising provided, each (A85AM)(3)(4)	5.25	530.00	6.00
(FC)			
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)	4.65	440.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Audible and/or visual signals and relay control equipment may also be required.
- (FC) (4) If service supervising is not required, see Paragraph 13.2.1, D.I., Auxiliary Equipment, for additional charges.

Issued: February 28, 1990

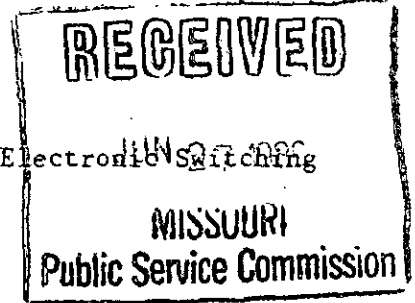
Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.07
Replacing Original Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

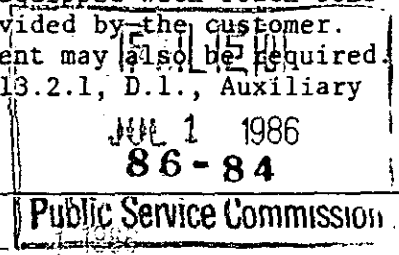
3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P)	\$ 69.50	\$2300.00	(NR)\$6.00
-Components, per 72 consoles or fraction thereof, each (A8B).	316.90	5900.00	(NR) 6.00
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1)	22.05	400.00	(CR) 6.00
Agent Emergency Alert Arrangement, one required for 24 consoles or fraction thereof with service supervising provided, each (A85AM)(2)(3).	25.25	30.00	(CR) 6.00
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)	4.65	440.00	(CR) 6.00

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MAR 30 1990
BY 200 R S #4507
MISSOURI Public Service Commission

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Audible and/or visual signals and relay control equipment may also be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.



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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Section 3
Original Sheet 4507
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Type B ACD-ESS Common Equipment:			
-Premises components, per system (A3P)	\$ 69.50	\$2300.00	---
-Components, per 72 consoles or fraction thereof, each (A8B)	316.90	5900.00	--
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1)(4)(5)	22.05	400.00	\$4.75
Agent Emergency Alert Arrangement, one required for 24 consoles or fraction thereof with service supervising provided each (A85AM)(2)(3)		530.00	4.75
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each (A8JCE)		440.00	4.75

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JUL 1 1986
BY RS. 45.07
PUBLIC SERVICE COMMISSION OF MISSOURI

- (1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (2) Audible and/or visual signals and relay control equipment may also be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D. Auxiliary Equipment, for additional charges.
- (4) Also apply service charges for installations as described in Section 19 of this Tariff.
- (5) Refer to Section 19 of this Tariff for service charges required when changing faceplates.

Auxiliary
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JAN - 1 1986
83 - 253
Public Service Commission

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 3rd Revised Sheet 45.08 Replacing 2nd Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
(FC) System Display and Control Equipment: -Premises components, each (A8K)(2)	\$74.85	\$1,100.00	\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P).	37.25	270.00	6.00
Dynamic Traffic Display: -Display units, display information on one split, each (A8M).	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC).	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q). . .	17.90	560.00	6.00

(MT) | (MT)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
(FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff Section 13 2nd Revised Sheet 45.08 Replacing 1st Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

MISSOURI

Public Service Commission

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip-ment Charge</u>
System Display and Control Equipment:			
-Premises components, each (A8K)(1)	\$74.85	\$1,100.00	\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P).	37.25	270.00	6.00
Dynamic Traffic Display:			
-Display units, display information on one split, each (A8M).	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC).	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	(CR)5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q). . .	17.90	60.00	6.00
Equipment for Service Supervising of Agents Console Position Circuits:(2)			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	4.30	480.00	6.00
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	3.45	420.00	6.00

CANCELLED
MAR 30 1990
BY 3rd R.S.#45.08
Public Service Commission
MISSOURI

- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

SEP 25 1989
89-14

Issued:

Effective:

SEP 25 1989 R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 01 1989 Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.08

Replacing Original Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

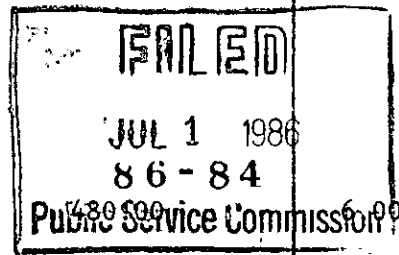
3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control Equipment:			
-Premises components, each (A8K)(1)	\$74.85	\$1100.00	(CR)\$6.00
-Optional printer associated with a Display and Control unit, each printer (A8P) . .	37.25	270.00	6.00
Dynamic Traffic Display:			
-Display units, display information on one split, each (A8M)	33.55	520.00	6.00
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC)	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	6.00
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q) . . .	57.90	560.00	6.00
Equipment for Service Supervising of Agents Console Position Circuits:(2)			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	4.30		
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	3.45	420.00	(CR) 6.00



CANCELLED
OCT 1 1989
BY *sub* R.S.#45.08
Public Service Commission
MISSOURI



- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Section 13
Original Sheet 45.08
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DEC 29 1983
MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control Equipment:			
-Premises components, each (A8K) (1)	\$74.85	\$1100.00	\$4.75
-Optional printer associated with a Display and Control unit, each printer (A8P) . .	37.25	270.00	4.75
Dynamic Traffic Display:			
-Display units, displays information on one split, each (A8M)	33.55	520.00	4.75
-Display controller, one required per 20 display units or fraction thereof, each (A8LUC)	58.55	790.00	4.75
Agent Status Display Console, each (A9C)	30.00	800.00	4.75
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q) . .	560.00		4.75
Equipment for Service Supervising of Agents Console Position Circuits:(2)			
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) . . .	4.30	480.00	4.75
-Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE) . . .	3.45	420.00	4.75

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JUL 1 1986

BY 12 R.S. 45.08
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1984
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- (1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equip- ment Charge</u>
Equipment for Service Supervising of Agents Console Position Circuits:(2) -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE). . .	4.30	480.00	6.00
Auxiliary equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE). . .	3.45	420.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 45.09
Replacing 2nd Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(2)							
(FC) -First Cabinet A							
(FC) USOC: A21(4)	\$6,100.00						\$921.55
Fixed Rate . .		\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A							
(FC) USOC: A22(4)	920.00						849.70
Fixed Rate . .		21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.		136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(2)							
(FC) USOC: A2F(4)	1,200.00						577.15
Fixed Rate . .		14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(3)							
(FC) USOC: A2L(4)	86.75						97.80
Fixed Rate . .		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes power supply and common line circuit carrier for the first ten consoles.
- (FC) (3) One required for each additional 20 consoles in Cabinet A or B.
- (FC) (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.09
Replacing 1st Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

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D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

MISSOURI
Public Service Commission

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1)							
-First Cabinet A USOC: A21(3)	\$6,100.00						\$921.55
Fixed Rate . .		\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A USOC: A22(3)	920.00						849.70
Fixed Rate . .		21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.		136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1)							
USOC: A2F(3)	1,200.00						577.15
Fixed Rate . .		14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2)							
USOC: A2L(3)	86.75						97.80
Fixed Rate . .		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

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MAR 30 1990
BY 3rd R.S.#45.09
Public Service Commission
MISSOURI

- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (CR) (3) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: SEP 25 1989

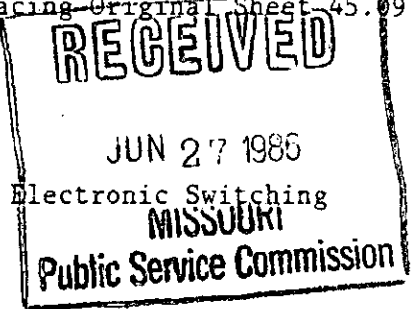
Effective: OCT 01 1989 OCT 1 1989
89 - 14

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.09
Replacing Original Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

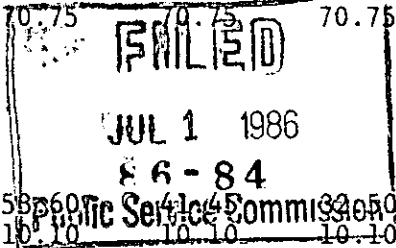
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1)						
-First Cabinet A						
USOC: A21(3) \$6,100.00						\$921.55
Fixed Rate . .	\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.	165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A						
USOC: A22(3) 920.00						849.70
Fixed Rate . .	21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.	136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1)						
USOC: A2F(3) 1200.00						577.15
Fixed Rate . .	14,527.25	478.25	311.25	240.55	188.65	
Variable Rate.	70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2)						
USOC: A2L(3) 86.75						97.80
Fixed Rate . .	2,502.25	82.40	58.60	45.45	32.50	
Variable Rate.	10.10	10.10	10.10	10.10	10.10	

OCT 1 1989
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Public Service Commission
MISSOURI



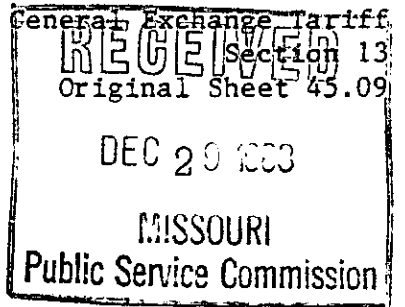
- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (CR) (3) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Cabinet A assembly, capacity 50 consoles(1)						
-First Cabinet A						\$921.55
USOC: A21(3) \$6,100.00						
Fixed Rate . .	\$22,299.00	\$734.10	\$477.75	\$369.20	\$289.55	
Variable Rate.	165.35	165.35	165.35	165.35	165.35	
-Each additional Cabinet A						
USOC: A22(3) 920.00						849.70
Fixed Rate . .	21,329.05	702.20	456.95	353.15	276.95	
Variable Rate.	136.80	136.80	136.80	136.80	136.80	
Cabinet B assembly, capacity 50 consoles, each(1)						
USOC: A2F(3) 1200.00						577.15
Fixed Rate . .	14,527.25	478.50	315.25	240.55	188.65	
Variable Rate.	70.75	70.75	70.75	70.75	70.75	
Additional Line Circuit Carriers, each(2)						
USOC: A2L(3) 86.75						97.80
Fixed Rate . .	2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.	10.10	10.10	10.10	10.10	10.10	

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 JUL 1 1986
 BY J.R.S. 45.09
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 Missouri Public Service Commission

- (1) Includes power supply and common line circuit carrier for the first ten consoles.
- (2) One required for each additional 20 consoles in Cabinet A or B.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.10
Replacing 1st Revised Sheet 45.10

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Consoles(2) -(Continued) -20-button with Fixed Lamp Field -Agent, each							
(FC) USOC: A2J(3) . . .	\$229.00	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	\$53.90
Fixed Rate . . .		13.95	13.95	13.95	13.95	13.95	
Variable Rate . . .							
-Supervisor, each							
(FC) USOC: A2P(3) . . .	229.00	1138.40	37.50	24.40	18.95	14.80	53.90
Fixed Rate . . .		13.95	13.95	13.95	13.95	13.95	
Variable Rate . . .							
-20-button with Alphanumeric Field -Agent, each							
(FC) USOC: A2K(3) . . .	229.00	1858.25	61.15	39.80	30.75	24.15	88.10
Fixed Rate . . .		23.10	23.10	23.10	23.10	23.10	
Variable Rate . . .							
-Supervisor, each							
(FC) USOC: A2V(3) . . .	229.00	1858.25	61.15	39.80	30.75	24.15	88.10
Fixed Rate . . .		23.10	23.10	23.10	23.10	23.10	
Variable Rate . . .							

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.10
Replacing Original Sheet 45.10



MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

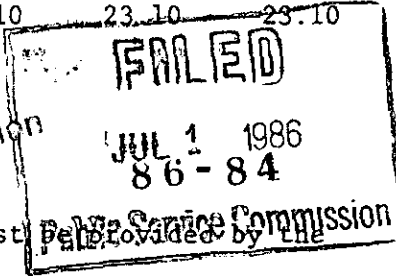
4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1) -(Continued)						
-20-button with Fixed Lamp Field						
-Agent, each						
USOC: A2J(2) . . \$229.00						\$53.90
Fixed Rate . . .	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Rate . .	13.95	13.95	13.95	13.95	13.95	
-Supervisor, each						
USOC: A2P(2) . . 229.00						53.90
Fixed Rate . . .	1138.40	37.50	24.40	18.85	14.80	
Variable Rate . .	13.95	13.95	13.95	13.95	13.95	
-20-button with Alphanumeric Field						
-Agent, each						
USOC: A2K(2) . . 229.00						88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . .	23.10	23.10	23.10	23.10	23.10	
-Supervisor, each						
USOC: A2V(2) . . 229.00						88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . .	23.10	23.10	23.10	23.10	23.10	

(C)

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MAR 30 1990
BY 2nd R.S.# 45.10



- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13

Original Sheet 15-10
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Public Switching
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

D. Rates--(Continued)

4. Plan I and Plan II Rates - Type C Service--(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1) --(Continued)						
-20-button with Fixed Lamp Field						
-Agent, each						
USOC: A2J(2) . . .	\$229.00					\$53.90
Fixed Rate . . .	\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Rate . . .	13.95	13.95	13.95	13.95	13.95	
-Supervisor, each						
USOC: A2P(2) . . .	229.00					53.90
Fixed Rate . . .	1138.40	37.50	24.40	18.85	14.80	
Variable Rate . . .	13.95	13.95	13.95	13.95	13.95	
-20-button with Alphanumeric Field						
-Agent, each						
USOC: A2K(2) . . .	229.00					88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . . .	23.10	23.10	23.10	23.10	23.10	
-Supervisor, each						
USOC: A2V(2) . . .	229.00					88.10
Fixed Rate . . .	1858.25	61.15	39.80	30.75	24.15	
Variable Rate . . .	23.10	23.10	23.10	23.10	23.10	

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JUL 1 1986

BY R.S. 45.10
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1984
83-253
Public Service Commission

- (1) Includes external dual headset jacks. Headsets must be provided by the customer.
- (2) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.11
Replacing 1st Revised Sheet 45.11

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Consoles(2) -ten-button agent, each							
(FC) USOC: A2G(3) . .	\$229.00						\$34.60
Fixed Rate . . .		\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. .		9.05	9.05	9.05	9.05	9.05	
-ten-button super visor, each							
(FC) USOC: A2M(3) . .	229.00						34.60
Fixed Rate . . .		721.55	24.35	15.45	11.95	9.35	
Variable Rate. .		9.05	9.05	9.05	9.05	9.05	
-20-button agent, each							
(FC) USOC: A2H(3) . .	229.00						49.80
Fixed Rate . . .		1049.20	34.55	22.50	17.35	13.65	
Variable Rate.		12.90	12.90	12.90	12.90	12.90	
-20-button super visor, each							
(FC) USOC: A2N(3) . .	229.00						49.80
Fixed Rate . . .		1049.20	34.55	22.50	17.35	13.65	
Variable Rate. .		12.90	12.90	12.90	12.90	12.90	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by customer.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.11
Replacing Original Sheet 45.11

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1)						
-ten-button agent, each						
USOC: A2G(2) . . . \$229.00						\$34.60
Fixed Rate . . .	\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-ten-button super-visor, each						
USOC: A2M(2) . . . 229.00						34.60
Fixed Rate . . .	721.55	24.35	15.45	11.95	9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-20-button agent, each						
USOC: A2H(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	
-20-button super-visor, each						
USOC: A2N(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	

CANCELLED

MAR 30 1990
BY *gms* P.S.# 45.11
Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

(1) Includes external dual headset jacks. Headsets must be provided by customer.
(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13
Original Sheet 45.11

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MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Consoles(1)						
-ten-button agent, each						
USOC: A2G(2) . . . \$229.00						\$34.60
Fixed Rate . . .	\$721.55	\$24.35	\$15.45	\$11.95	\$9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-ten-button supervisor, each						
USOC: A2M(2) . . . 229.00						34.60
Fixed Rate . . .	721.55	24.35	15.45	11.95	9.35	
Variable Rate. . .	9.05	9.05	9.05	9.05	9.05	
-20-button agent, each						
USOC: A2H(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	
-20-button supervisor, each						
USOC: A2N(2) . . . 229.00						49.80
Fixed Rate . . .	1049.20	34.55	22.50	17.35	13.65	
Variable Rate. . .	12.90	12.90	12.90	12.90	12.90	

CANCELLED

JUL 1 1986

BY Mr S.45.11
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN 1 1984

83 - 253

Public Service Commission

- (1) Includes external dual headset jacks. Headsets must be provided by customer.
- (2) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.12
Replacing 1st Revised Sheet 45.12

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(2)(3)							
(FC) USOC: A5CCE(4).	\$5300.00						\$4030.40
Fixed Rate . . .		\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. .		956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles							
(FC) USOC: A5CAC(4)	90.75						863.40
Fixed Rate. . .		18,000.60	592.60	385.65	298.05	233.75	
Variable Rate .		238.00	238.00	238.00	238.00	238.00	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (FC) (3) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet-45-12
Replacing Original Sheet

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MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(1)(2) USOC: A5CCE(3). \$5300.00						\$4030.40
Fixed Rate . . .	\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. . .	956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles USOC: A5CAC(3) 90.75						863.40
Fixed Rate. . .	18,000.60	592.60	385.65	298.05	233.75	
Variable Rate . . .	238.00	238.00	238.00	238.00	238.00	

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MAR 30 1990
BY *gmb* RS #45.12
Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

- (1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange Tariff

Section 13
Original Sheet 45.2
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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

D. Rates--(Continued)

4. Plan I and Plan II Rates - Type C Service--(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's) (1) (2) USOC: A5CCE(3). \$5300.00						\$4030.40
Fixed Rate . . .	\$88,087.65	\$2899.95	\$1887.20	\$1458.50	\$1143.80	
Variable Rate. .	956.65	956.65	956.65	956.65	956.65	
-Additional equipment for systems with more than 200 consoles USOC: A5CAC(3) 90.75						863.40
Fixed Rate. . .	18,000.60	592.60	385.65	298.05	233.75	
Variable Rate .	238.00	238.00	238.00	238.00	238.00	

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JUL 1 1986
BY R.S. 45.12
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1984
83 - 253
Public Service Commission

- (1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.
- (2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983 Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.13
Replacing 1st Revised Sheet 45.13

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)							
-Disk equipment for systems with up to 350 consoles,							
(FC)	USOC: A5CAA(4). \$124.50						\$1791.35
	Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
	Variable Rate. .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles,							
(FC)	USOC: A5CAD(4). 45.50						3601.95
	Fixed Rate . . .	80,953.75	2665.10	1734.40	1340.40	10511.20	
	Variable Rate. .	793.80	793.80	93.80	793.80	793.80	
-Cabinet C Assembly, per six Data Links, each(2)(3)							
(FC)	USOC: A5EAS(4). 415.50						180.05
(FC)	Fixed Rate . . .	4,478.60	147.45	95.95	74.15	58.15	
	Variable Rate. .	22.30	22.30	22.30	22.30	22.30	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Data Links are engineerable, however, the customer may order spare data links if desired.
- (FC) (3) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.13
Replacing Original Sheet 45.13

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

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Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued) -Disk equipment for systems with up to 350 consoles, USOC: A5CAA(3). \$124.50						\$1791.35
Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
Variable Rate. . .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles, USOC: A5CAD(3). 45.50						3601.95
Fixed Rate . . .	80,953.75	2665.10	1734.40	1340.40	1051.20	
Variable Rate. . .	793.80	793.80	793.80	793.80	793.80	
-Cabinet C Assembly, per six Data Links, each(1)(2) USOC: ASEAS(3). 415.50						180.05
Fixed Rate . . .	4,478.60	147.45	95.95	74.15	58.15	
Variable Rate. . .	22.30	22.30	22.30	22.30	22.30	

CANCELLED
MAR 30 1990
BY *[Signature]* # R.S. 45.13
Public Service Commission
MISSOURI

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JUN 15 1986
86-84
Public Service Commission

- (1) Data Links are engineerable, however, the customer may order spare data links if desired.
- (2) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Disk equipment for systems with up to 350 consoles, USOC: A5CAA(3). \$124.50						\$1791.35
Fixed Rate . . .	\$32,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	
Variable Rate. . .	663.00	663.00	663.00	663.00	663.00	
-Disk equipment for systems with more than 350 consoles, USOC: A5CAD(3). 45.50						3601.95
Fixed Rate . . .	80,953.75	2665.10	1737.40	1340.40	1051.20	
Variable Rate. . .	793.80	793.80	793.80	793.80	793.80	
-Cabinet C Assembly, per. six Data Links, each(1)(2) USOC: A5EAS(3). 415.50						180.05
Fixed Rate . . .	4,478.60	147.45	115.95	74.15	58.15	
Variable Rate. . .	22.30	22.30	22.30	22.30	22.30	

JUL 1 1986
 BY R.S. 45.13
 PUBLIC SERVICE COMMISSION
 MISSOURI

FILED
 JAN - 1 1984
 83 - 253
 Public Service Commission

- (1) Data Links are engineerable, however, the customer may order spare data links if desired.
- (2) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.14
Replacing 1st Revised Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued) -Data Link Termination per AEMIS Data Link, (FC) USOC: A5ETE(4).	\$ 74.00						\$34.60
Fixed Rate . . .		\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate . .		9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, (FC) USOC: A5DCE(4).	379.00						36.75
Fixed Rate . . .		841.60	27.70	18.05	13.95	10.95	
Variable Rate . .		8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(2) (FC) USOC: A5DBW(4)	71.00						182.75
Fixed Rate . . .		4726.70	55.60	101.25	78.25	61.40	
Variable Rate .		18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (FC) (3) (FC) USOC: A5DCL(4)	71.00						323.85
Fixed Rate . . .		8399.20	276.50	179.95	139.05	109.05	
Variable Rate .		31.85	31.85	31.85	31.85	31.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) One required when Black and White CRT(s) are used in the System.
- (FC) (3) One required when Color CRT(s) are used in the System.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.14
Replacing Original Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

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Public Service Commission

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	120 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Data Link Termination per AEMIS Data Link, USOC: A5ETE(3). \$ 74.00						\$ 34.60
Fixed Rate . . .	\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate. . .	9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, USOC: A5DCE(3). 379.00						36.75
Fixed Rate . . .	841.60	27.70	18.05	13.95	10.95	
Variable Rate. . .	8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(1) USOC: A5DBW(3) 71.00						182.75
Fixed Rate. . .	4726.70	155.60	101.25	78.25	61.40	
Variable Rate . . .	18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (2) USOC: A5DCL(3) 71.00						323.85
Fixed Rate. . .	8399.20	276.50	179.95	139.05	109.05	
Variable Rate . . .	31.85	31.85	31.85	31.85	31.85	

CANCELLED
MAR 30 1990
BY 228 R.S.#4514
Public Service Commission
MISSOURI

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JUN 1 1986
86-84
Public Service Commission

- (1) One required when Black and White CRT(s) are used in the System.
- (2) One required when Color CRT(s) are used in the System.
- (CR) (3) A \$6.00 Service and Equipment Charge applies only when provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Original Sheet 45-14
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MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Data Link Termination per AEMIS Data Link, USOC: A5ETE(3). \$ 74.00						\$ 34.60
Fixed Rate . . .	\$ 804.10	\$ 26.45	\$ 17.25	\$ 13.30	\$ 10.45	
Variable Rate . . .	9.90	9.90	9.90	9.90	9.90	
-Common Equipment for CRT, USOC: A5DCE(3). 379.00						36.75
Fixed Rate . . .	841.60	27.70	18.05	13.95	10.95	
Variable Rate . . .	8.05	8.05	8.05	8.05	8.05	
-First Black and White CRT,(1) USOC: A5DBW(3) 71.00						182.75
Fixed Rate . . .	4726.70	153.60	101.25	78.25	61.40	
Variable Rate . . .	18.10	18.10	18.10	18.10	18.10	
-First Color CRT, (2) USOC: A5DCL(3) 71.00						323.85
Fixed Rate . . .	8399.20	179.95	119.95	139.05	109.05	
Variable Rate . . .	31.85	31.85	31.85	31.85	31.85	

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JUL 1 1986
BY 127 R.S. 45.14
PUBLIC SERVICE COMMISSION

- (1) One required when Black and White CRT(s) are used in the System.
- (2) One required when Color CRT(s) are used in the System.
- (3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 45.15
Replacing 2nd Revised Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)							
-Cathode Ray Tubes (CRT's):							
-Black and White, each							
(FC)	USOC: A5H(2) . . . \$343.50						\$230.20
	Fixed Rate . . .	\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
	Variable Rate . . .	62.80	62.80	62.80	62.80	62.80	
-Color, each							
(FC)	USOC: A5J(2) . . . 343.50						380.85
	Fixed Rate . . .	8,767.35	288.65	187.85	145.15	113.85	
	Variable Rate . . .	74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement							
-Per 25 consoles equipped for Alert,							
(FC)	USOC: A85AA(3) . . . 74.00						21.35
	Fixed Rate . . .	483.55	15.90	10.35	8.00	6.30	
	Variable Rate . . .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,							
(FC)	USOC: A85AS(3) . . . 74.00						15.25
	Fixed Rate . . .	244.85	8.05	5.25	4.05	3.20	
	Variable Rate . . .	5.85	5.85	5.85	5.85	5.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (3) A Service and Equipment Charge of \$5.50 applies.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.15
Replacing 1st Revised Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Management In-formation System (AEMIS)-(Continued)							
-Cathode Ray Tubes (CRT's):							
-Black and White, each							
USOC: A5H(1) .	\$343.50						\$230.20
Fixed Rate. . .		\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate .		62.80	62.80	62.80	62.80	62.80	
-Color, each							
USOC: A5J(1) .	343.50						380.85
Fixed Rate. . .		8,767.35	288.65	187.85	145.15	113.85	
Variable Rate .		74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement							
-Per 25 consoles equipped for Alert,							
USOC: A85AA(2). .	.74.00						21.35
Fixed Rate. . .		483.55	15.90	10.35	8.00	6.30	
Variable Rate .		5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,							
USOC: A85AS(2). .	.74.00						15.25
Fixed Rate. . .		244.85	8.05	5.25	4.05	3.20	
Variable Rate .		5.85	5.85	5.85	5.85	5.85	

CANCELLED
MAR 20 1990
BY 308 R.S.#45.15
Public Service Commission
MISSOURI

(1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(CR) (2) A Service and Equipment Charge of \$5.50 applies.

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

89-14
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.15
Replacing Original Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

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JUN 27 1986
MISSOURI
Public Service Commission

	Complex Installation/Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
CANCELLED							
OCT 1 1989 BY <i>2nd</i> <u>RS #45.15</u> Public Service Commission MISSOURI							
Management Information System (AEMIS)-(Continued)							
-Cathode Ray Tubes (CRT's):							
-Black and White, each							
USOC: A5H(1) . . .	\$343.50						\$230.20
Fixed Rate		\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate . . .		62.80	62.80	62.80	62.80	62.80	
-Color, each							
USOC: A5J(1) . . .	343.50						380.85
Fixed Rate		8767.35	288.65	187.85	145.15	113.85	
Variable Rate . . .		74.85	74.85	74.85	74.85	74.85	
Emergency Alert Arrangement							
-Per 25 consoles equipped for Alert,							
(CP) USOC: A85AA(2) . . .	74.00						21.35
Fixed Rate		483.55	15.90	10.35	8.00	6.30	
Variable Rate . . .		5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,							
(CP) USOC: A85AS(2) . . .	74.00						15.25
Fixed Rate		244.85	8.05	5.25	4.65	3.20	
Variable Rate . . .		5.85	5.85	5.85	5.85	5.85	

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JUL 1 1986
86-84
Public Service Commission

- (CR) (1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (NR) (2) A Service and Equipment Charge of \$8.50 applies.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13

Original Sheet 45.15

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MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Management Information System (AEMIS)-(Continued)						
-Cathode Ray Tubes (CRT's):						
-Black and White, each						
USOC: A5H(1) . . .	\$343.50					\$230.20
Fixed Rate	\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate . . .	62.80	62.80	62.80	62.80	62.80	
-Color, each						
USOC: A5J(1) . . .	343.50					380.85
Fixed Rate	8767.35	288.65	187.85	145.15	113.85	
Variable Rate . . .	74.85	74.85	74.85	74.85	74.85	
- Emergency Alert Arrangement						
-Per 25 consoles equipped for Alert,						
USOC: A85AA . . .	74.00					21.35
Fixed Rate	483.55	15.90	10.35	8.00	6.30	
Variable Rate . . .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles equipped for Alert only/or also Service Supervising,						
USOC: A85AS . . .	74.00					
Fixed Rate	244.85	8.05	5.25	4.05	3.20	
Variable Rate . . .	5.85	5.85	5.85	5.85	5.85	

CANCELLED

JUL 1 1986

BY L.R.S. 45.15
8:05 SERVICE 5.25
OF 5.85

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3.20
JAN 1 1984
83-253
Public Service Commission

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 45.16
Replacing 2nd Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
(FC) Service Super- vising of Agent Console(2) -Per 25 consoles equipped for Service Super- vising,(3)							
(FC) USOC: A8HSS(6).	\$74.00 \$						15.25
Fixed Rate . . .		\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. .		5.85	5.85	5.85	5.85	5.85	
(FC) -Per Service Supervising Trunk,(4)(5)							
(FC) USOC: A8HCU(6).	74.00						12.45
Fixed Rate . . .		270.65	8.90	5.80	4.50	3.50	
Variable Rate. .		3.85	3.85	3.85	3.85	3.85	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (3) Not applicable when system has Emergency Alert Arrangement.
- (4) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (5) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.16
Replacing 1st Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate . . .	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. . .	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate . . .	270.65	8.90	5.80	4.50 3.85	3.50	
Variable Rate. . .	3.85	3.85	3.85		3.85	

CANCELLED
MAR 30 1990
BY 3rd R.S.# 45.16
Public Service Commission
MISSOURI

- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 25 1989

Effective: OCT 01 1989

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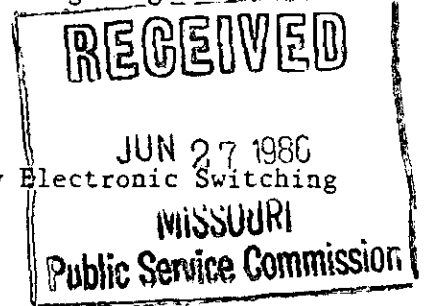
By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 1 1989
89-14
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.16
Replacing Original Sheet 45-16

MISCELLANEOUS SERVICE OFFERINGS



13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

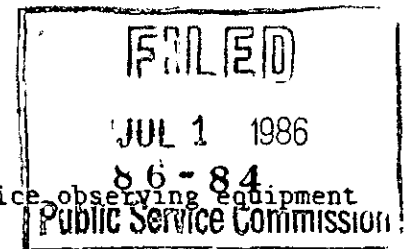
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate . . .	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate. . .	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate . . .	270.65	8.90	5.80	4.50	3.50	
Variable Rate. . .	3.85	3.85	3.85	3.85	3.85	

CANCELLED
OCT 1 1989
BY *gms* R.S.#45.16
Public Service Commission
MISSOURI



- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (CR) (5) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13
Original Sheet 45.16
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DEC 29 1983
MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Service Supervising of Agent Console(1) -Per 25 consoles equipped for Service Supervising,(2) USOC: A8HSS(5). \$74.00						\$15.25
Fixed Rate	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20	
Variable Rate.	5.85	5.85	5.85	5.85	5.85	
-Per Service Supervising Trunk,(3)(4) USOC: A8HCU(5). 74.00						12.45
Fixed Rate	270.65	8.90	5.80	4.50	3.50	
Variable Rate.	3.85	3.85	3.85	3.85	3.85	

CANCELLED

JUL 1 1986

BY 12/25/83 45.16
PUBLIC SERVICE COMMISSION

- (1) Service Supervising arrangements are subject to service observing equipment provided by the customer.
- (2) Not applicable when system has Emergency Alert Arrangement.
- (3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.
- (4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (5) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 45.17
Replacing 2nd Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status Display Console							
-First three consoles, each							
(FC) USOC: A3X(2) . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate. .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
(FC) USOC: A3Y(2) . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate. .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
(FC) USOC: A4N(3) . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate. .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(FC) A4PCE(2)	175.00						5.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate. .		6.65	6.65	6.65	6.65	6.65	

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (FC) (2) A Service and Equipment Charge of \$5.50 applies.
- (FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990

Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 45.17
Replacing 1st Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE--(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)--(Continued)

SEP 25 1989

D. Rates--(Continued)

MISSOURI
Public Service Commission

4. Plan I and Plan II Rates - Type C Service--(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status							
Display Console							
-First three consoles, each							
USOC: A3X(1) . . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
USOC: A3Y(1) . . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
USOC: A4N(2) . . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate. . .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(CP) A4PCE(1)	175.00						25.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate. . .		6.65	6.65	6.65	6.65	6.65	

CANCELLED

MAR 30 1990
BY 308 R.S.#45.17
Public Service Commission
MISSOURI

- (CR) (1) A Service and Equipment Charge of \$5.50 applies.
- (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System

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Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989
89 - 14

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 45.17
Replacing Original Sheet 45.17

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MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
		1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status							
Display Console							
-First three consoles, each							
(CP) USOC: A3X(1) . . .	\$300.00						\$40.60
Fixed Rate . . .		\$906.90	\$295.85	\$19.45	\$15.00	\$11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,							
(CP) USOC: A3Y(1) . . .	300.00						40.60
Fixed Rate . . .		906.90	29.85	19.45	15.00	11.75	
Variable Rate. . .		6.85	6.85	6.85	6.85	6.85	
System Display and Control Features							
-Key control and alarm console, each							
(FC) USOC: A4N(2) . . .	392.50						29.95
Fixed Rate . . .		568.45	18.70	12.20	9.40	7.40	
Variable Rate. . .		6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:							
(FC) A4PCE(2)	175.00						25.30
Fixed Rate . . .		553.60	18.25	11.85	9.15	7.20	
Variable Rate. . .		6.65	6.65	6.65	6.65	6.65	

CANCELLED
OCT 1 1989
BY *ms* R.S. # 45.17
Public Service Commission

FILED
JUL 1 1986
86-84
Public Service Commission

- (NR) (1) A Service and Equipment Charge of \$8.50 applies.
- (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13

Original Sheet 45-17

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MISSOURI

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation/ Move Charge	Plan I Monthly Rates					Plan II Monthly Rate
	1 Month	36 Months	60 Months	84 Months	120 Months	
Agent Status						
Display Console						
-First three consoles, each						
USOC: A3X . . . \$300.00						\$40.60
Fixed Rate . . .	\$906.90	\$29.85	\$19.45	\$15.00	\$11.75	
Variable Rate. .	6.85	6.85	6.85	6.85	6.85	
-Each Additional Console,						
USOC: A3Y . . . 300.00						40.60
Fixed Rate . . .	906.90	29.85	19.45	15.00	11.75	
Variable Rate. .	6.85	6.85	6.85	6.85	6.85	
System Display and Control Features						
-Key control and alarm console, each						
USOC: A4N(1). . 392.50						29.95
Fixed Rate . . .	568.45	18.70	12.20	9.40	7.40	
Variable Rate. .	6.95	6.95	6.95	6.95	6.95	
Calls Waiting Indication Common equipment, per 24 timing states USOC:						
A4PCE(1). . . . 175.00						25.30
Fixed Rate . . .	553.60	18.25	11.85	9.15	7.20	
Variable Rate. .	6.65	6.65	6.65	6.65	6.65	

CANCELLED
 JUL 1 6 95 1986
 BY 122 R.S. 45.17
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 JAN - 1 1984
 83 - 253
 Public Service Commission

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 46

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE (1)

13.3.1 General

Apartment Door Answering Service is a lobby-to-apartment communication system which permits tenants in an apartment house to receive calls from a telephone located in the lobby and release the door latch in the lobby to admit visitors. The service does not permit tenants to originate calls to the lobby telephone or to other apartments.

13.2.2 Regulations

- A. Apartment Door Answering Service is furnished only where facilities permit. The service can be provided under the following conditions when served from the same common equipment:
 - 1. A maximum of four entrances and 400 apartment terminations in the same apartment house building.
 - 2. A maximum of four entrances and 400 apartment terminations in different apartment house buildings. All buildings must be located in the same central office building area as the serving common equipment.
- B. The building owner or management is the customer for Apartment Door Answering Service. All Charges for the service are billed to the customer and are in addition to all charges for the class-of-exchange service, extensions and types of instrumentalities furnished and billed to the tenants with which the service is associated.
- C. The customer is responsible for (1) providing, installing and maintaining the door latch equipment, furnishing the power to activate the door latch equipment and connecting the door latch equipment to the Telephone Company terminal or terminals, (2) installing the metal box provided by the Telephone Company for each lobby telephone, (3) providing and installing the conduit required for Telephone Company channel facilities within the building and (4) providing an up-to-date directory for each lobby telephone showing the code to be dialed for each apartment.
- D. The Service is available only if furnished in all apartments in the apartment house occupied or vacant.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 47

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

- E. The service is available only with individual or two-party service.
- F. It may be used with a tenant's rotary or Touch-Tone residence or business service.
- G. Where an occupant has more than one exchange line in an individual apartment in the apartment house, Apartment Door Answering Service will be furnished on only one of the exchange lines.
- H. A separate telephone for Apartment Door Answering Service only will not be provided in an apartment where Exchange Service is furnished.
- I. No access to bridged lines or stations outside an occupant's apartment will be permitted from the lobby telephone.
- J. Liability of the Telephone Company

The offering of Apartment Door Answering Service does not create any relationship or obligation, direct or indirect, to any person other than the customer for this service. The obligation of the Telephone Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

The Telephone Company has no responsibility with respect to (1) the suitability of any equipment not furnished by the Telephone Company, (2) the use of such equipment in connection with the Telephone Company's facilities and (3) any other obligation of the customer as set forth, preceding. The use of the customer's door latch equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Telephone equipment furnished for Apartment Door Answering Service, except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983

Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 48
Replacing 1st Revised Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equip- ment Charge</u>
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVSL). . . .	\$192.10	\$200.00	(CR)\$5.50

(1) Obsolete-applicable to existing locations only.

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 48
Replacing Original Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	<u>Monthly Rate</u>	<u>Installation/Move Charge</u>	<u>Service and Equipment Charge</u>
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL)	\$192.10	\$200.00	(CR)\$8.50

CANCELLED

OCT 1 1989
BY *[Signature]* R.S. #48
Public Service Commission
MISSOURI

FILED
JUL 1 1986
- 86 - 84
Public Service Commission

(1) Obsolete-applicable to existing locations only.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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JUN 27 1986
MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13

Original Sheet 48
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DEC 29 1983
MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Monthly Rate	Installation/Move Charge	Service and Equipment Charge
CANCELLED		

Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PVLVL) (PVLVL).

JUL 1 1986
BY 1215.48
PUBLIC SERVICE COMMISSION OF MISSOURI
\$192.10

\$200.00 \$4.75

CANCELLED
JUL 1 1986

FILED
JAN - 1 1984
83 - 253
Public Service Commission

(1) Obsolete-applicable to existing locations only.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 49
Replacing 1st Revised Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	<u>Monthly Rate</u>	<u>Instal- lation/Move Charge</u>	<u>Service and Equip- ment Charge</u>
Control equipment at the central office (P89).	\$21.50(2)	\$5.00	(CR)\$5.50
Signaling channel.	As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group.	---	5.00	(CR) 5.50

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: September 25, 1989

Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 49
Replacing Original Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	(CR)\$8.50
Signaling channel.		As specified in the Private Line Service Tariff.	
Change in point of break in rotary number group.	---	5.00	(CR) 8.50

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JUN 27 1986
MISSOURI
Public Service Commission

CANCELLED
OCT 1 1989
BY *[Signature]* S.#49
Public Service Commission
MISSOURI

FILED
JUL 1 1986
86-84
Public Service Commission

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 49

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 MISSOURI
 Public Service Commission
 Installment Service

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	<u>Monthly Rate</u>	<u>Installation/Move Charge</u>	<u>and Equipment Charge</u>
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	\$5.25
Signaling channel	As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group	---	5.00	5.25

CANCELLED

JUL 1 1986
 BY L.R.S.49
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED

 JAN - 1 1984
 83 - 253

 Public Service Commission

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
4th Revised Sheet 50
Replacing 3rd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

(RT)



(RT)

Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 50
Replacing 2nd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
RECEIVED			
NOV 26 1986			
MISSOURI			
Public Service Commission			
Booths			
Aluminum,			
Indoor or Outdoor,			
each (CTY)	\$ 41.65	\$99.25	\$17.50
-Light Control Unit, each (K15)(1)	1.70	7.50	
-Ventilating System, each (CL9)(1)	2.45		
Wooden			
Indoor, each (KS-19340)(C92)	55.10	87.25	17.50
Deluxe Glass, each (C96)	122.70	87.25	17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	17.50
-Touch-Tone Dial	38.40	19.00	17.50
Booths			
Wooden			
Indoor, each (CTB)	8.35	10.00	17.50
Outdoor, each (CTW)	9.70	10.00	17.50
Semi-booth, each (CT7)	6.10	10.00	17.50
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	17.50
19-A Shelf, each (CUB)	4.10	10.00	17.50
Chrome Stand, each (C71)	2.20	10.00	17.50
Volumé Control Handset with 2'8" cord, each (C87+1)			7.50
Volume Control Handset with 4'6" cord, each (C87+2)	3.30		7.50

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

CANCELLED
JAN 30 1987
BY 4KRS 50
PUBLIC SERVICE COMMISSION
OF MISSOURI

--- JAN - 1 1987
PUBLIC SERVICE COMMISSION

Issued: DEC 01 1986

Effective: JAN 01 1987

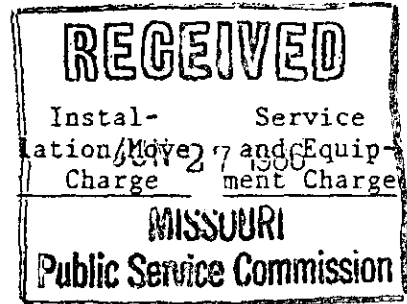
BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 50
Replacing 1st Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

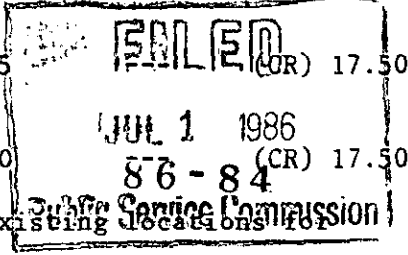
13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)



	Monthly Rate	Installation Charge	Service and Equipment Charge
Booths			
Aluminum,			
Indoor or Outdoor, each (CTY)	\$ 41.65	\$99.25	(CR) \$17.50
-Light Control Unit, each (K15)(1)	1.70	7.50	---
-Ventilating System, each (CL9)(1)	2.45	7.50	---
Wooden			
Indoor, each (KS-19340)(C92)	55.10	87.25	(CR) 17.50
Deluxe Glass, each (C96)	122.70	87.25	17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	17.50
-Touch-Tone Dial	38.40	19.00	(CR) 17.50
<p>CANCELLED JAN 1 1987</p>			
Booths			
Wooden			
Indoor, each (CTB)	10.00	10.00	(NR) 17.50
Outdoor, each (CTW)	10.00	10.00	17.50
Semi-booth, each (CT7)	6.10	10.00	17.50
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	17.50
19-A Shelf, each (CUB)	4.10	10.00	17.50
Chrome Stand, each (C71)	2.20	10.00	(NR) 17.50
Volume Control Handset with 2'8" cord, each (C87+1)(2)	3.25	10.00	(CR) 17.50
Volume Control Handset with 4'6" cord, each (C87+2)(2)	3.30	10.00	(CR) 17.50

CANCELLED
JAN 1 1987

BY 3rd Rs. #50
PUBLIC SERVICE COMMISSION
OF MISSOURI



- (1) Obsolete-applicable to existing installations at existing locations for existing customers.
- (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: JUN 27 1986

Effective: JUL 1 1986

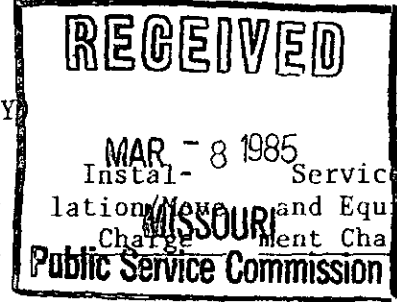
BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

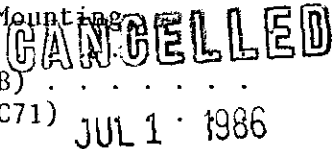
General Exchange Tariff
Section 13
1st Revised Sheet 50
Replacing Original Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)



	Monthly Rate	Installation Charge	Service and Equipment Charge
Booths			
Aluminum,			
Indoor or Outdoor, each (CTY)	\$ 41.65	\$99.25	\$9.00
-Light Control Unit, each (K15)(1)	1.70	7.50	---
-Ventilating System, each (CL9)(1)	2.45	7.50	---
Wooden			
Indoor, each (KS-19340)(C92)	55.10	87.25	9.00
Deluxe Glass, each (C96)	122.70	87.25	9.00
Modular Coin Telephone Unit, each (C26)	65.60	87.25	9.00
Shelf, each (KS-19267)(C86).	25.55	79.50	9.00
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	9.00
-Touch-Tone Dial	38.40	19.00	9.00
Booths			
Wooden			
Indoor, each (CTB).	8.35	10.00	---
Outdoor, each (CTW)	9.70	10.00	---
Semi-booth, each (CT7)	6.10	10.00	---
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	---
19-A Shelf, each (CUB)	4.10	10.00	---
Chrome Stand, each (C71)	2.20	10.00	---
(NR) Volume Control Handset with 2'8" cord, each (C87+2)(1)	3.25	---	9.00
(NR) Volume Control Handset with 4'6" cord, each (C87+2)(2).	3.30	---	9.00



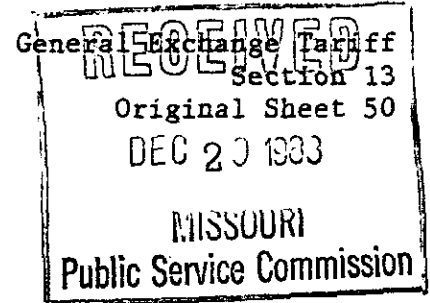
- (1) Obsolete-applicable to existing installations at existing locations for existing customers.
- (AT) (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: MAR 08 1985 Effective: APR 08 1985

BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.



MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

	Monthly Rate	Installation/Move Charge	Service and Equipment Charge
Booths			
Aluminum,			
Indoor or Outdoor, each (CTY)	\$ 41.65	\$99.25	\$9.00
-Light Control Unit, each (K15)(1)	1.70	7.50	---
-Ventilating System, each (CL9)(1)	2.45	7.50	---
Wooden			
Indoor, each (KS-19340) (C92)	55.10	87.25	9.00
Deluxe Glass, each (C96)	122.70	87.25	9.00
Modular Coin Telephone Unit, each (C26)	65.60	87.25	9.00
Shelf, each (KS-19267) (C86)	25.55	79.50	9.00
Panel Coin Telephone-Single Slot, each (191)			
-Rotary Dial	33.25	19.00	9.00
-Touch-Tone Dial	38.40	19.00	9.00
Booths			
Wooden			
Indoor, each (CTB)	8.35	10.00	---
Outdoor, each (CTW)	9.70	10.00	---
Semi-booth, each (CT7)	6.10	10.00	---
Walk-up or Drive-up Mounting, each (CT8)	11.40	10.00	---
19-A Shelf, each (CUB)	4.10	10.00	---
Chrome Stand, each (C71)	2.20	10.00	---

CANCELLED

APR - 8 1985
BY 104 RS 50
PUBLIC SERVICE COMMISSION OF MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: DEC 29 1983 Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 51
Replacing Original Sheet 51

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

(RT)

(RT)

Issued: December 19, 1986

Effective: January 30, 1987

BY R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED
General Exchange Tariff
Section 13
Original Sheet 51
DEC 20 1983
MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring, outlets and current.

CANCELLED

JAN 30 1987

BY 12 R.S. 51
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this
tariff will be issued
except for the purpose
of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 52
Replacing Original Sheet 52

MISCELLANEOUS SERVICE OFFERINGS

(CT) 13.6 RESERVED

(RT)

Issued: December 01, 1986

Effective: January 01, 1987

BY R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
RECEIVED Section 13
Original Sheet 52
DEC 20 1983
MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.6 CONVERTERS

13.6.1 42A Modular Converter

A. Regulations

It is designed for use by customers in conjunction with individual and party line standard residence and business exchange services.

It may be provided by either the Telephone Company or by the customer.

B. Rates

	<u>Purchase Price</u>
42A Modular Converter (MJC), each.	\$ 4.10

CANCELLED

JAN 1 1987

BY RS.#52
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
2nd Revised Sheet 53
Replacing 1st Revised Sheet 53

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(AT)
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(AT)

- (1) This service is competitively classified in the following exchanges:
Business:
St. Louis
Kansas City

Issued: February 20, 2002

Effective: March 29, 2002

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 53
Replacing Original Sheet 53

CANCELLED

MAR 20 2002
MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE

By 2nd RS 53
Public Service Commission
MISSOURI

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

JUN 21 1995

MISSOURI
Public Service Commission

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(RT)
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(RT)

Issued: JUN 21 1995

Effective:

JUL 21 1995

FILED

BY HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JUL 21 1995

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 13
Original Sheet 53

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DEC 29 1983

MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE

13.7.1 Direct Inward Dialing Service to Customer Premises-located Switching Systems

A. Additional General Regulations

1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and long distance telecommunications network directly to stations and other switching operations associated with customer premises-located switching systems.
3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the Direct Inward Dialing number group over a separate trunk or Network Access Line group is not contemplated.
4. The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

CANCELLED

JUL 21 1995

MS #53

Public Service Commission

MISSOURI

JAN - 1 1984

83 - 253

Issued: DEC 29 1983

Effective:

JAN 01 1984

Public Service Commission

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
3rd Revised Sheet 54
Replacing 2nd Revised Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

REC'D JUL 12 2002

A. Additional General Regulations (cont'd)

Service Commission

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

(AT)

- 11. a. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.

(AT)

- b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.

(AT)

- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

(MT)

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

Missouri Public

FILED AUG 11 2002

Service Commission

CANCELLED .C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 2nd Revised Sheet 54 Replacing 1st Revised Sheet 54

AUG 11 2002 By SCARS 54 Public Service Commissioner MISSOURI

ELLANEIOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Local Switching Systems-(Continued)

SEP 29 1995

MO. PUBLIC SERVICE COMM.

A. Additional General Regulations-(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
- 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

(AT) | (AT)

FILED

Issued: SEP 29 1995

Effective: ~~OCT 20 1995~~

NOV 10 1995

NOV 10 1995

BY HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
1st Revised Sheet 54
Replacing Original Sheet 54

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MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE--(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises--Located Sw Missouri
Systems--(Continued) Public Service Commission

A. Additional General Regulations--(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises--Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

(AT)

(AT)

CANCELLED

NOV 10 1995

BY 2nd R.S.#54
Public Service Commission
MISSOURI

Issued: JUN 21 1995

Effective: JUL 21 1995

FILED

BY HORACE WILKINS, JR., President--Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JUL 21 1995

MO. PUBLIC SERVICE COMM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 13
Original Sheet 54
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DEC 29 1983
MISSOURI
Public Service Commission
Located Switching

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-
Systems-(Continued)

A. Additional General Regulations-(Continued)

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

CANCELLED

JUL 21 1995
BY *let R. S. 54*
Public Service Commission
MISSOURI

FILED
JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri