

MISSOURI PUBLIC SERVICE COMMISSION

October 19, 2004

Case No. XN-2005-0072

Dana K Joyce
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, MO 65102

John B Coffman
P.O. Box 7800
200 Madison Street, Suite 640
Jefferson City, MO 65102

UCN, Inc.
Charles Helein
8180 Greensboro Drive, Suite 700
McLean, VA 22101-3828

Enclosed find a certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**