

PLEXAR®-II SERVICE

45.3 PAYMENT PLANS(1) (Cont'd)

45.3.8 At the conclusion of the fixed term for any contract the customer may renew the service at terms, conditions and rates that exist at the time of renewal, or change to month-to-month rates for all rate elements (standard and optional), or subscribe to the contract extension option.

'Thank You For Renewing' Credit Option

With this option, customers who sign a new Plexar-II term Payment Plan contract for their existing service with a 36-, 48- or 60-month contract term will receive a one-time bill credit of \$50.00 per station (Basic stations, ISDN BRI stations or Off-Premise stations), up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-II customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-II term Payment Plan contract. Standard Plexar-II termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

Contract Extension Option

The contract extension option must be subscribed to during the last twelve months of a Plexar-II term contract. The customer may extend their contract for either an additional 12-month or 24-month(2) period at the same rates provided under the original tariffed contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or extension. Requests to terminate contract extensions will be governed by the terms and conditions found in this same tariff under Payment Plans.

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Upon the expiration date, as noted on the Company billing records, of a contract or contract extension option, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a Month-to-Month basis. The Month-to-Month rates currently in effect at the time of expiration of the contract will apply. Once on a Month-to-Month Plan the customer will not have additional service commitment and will no longer be subject to termination charges. The Month-to-Month service rates will be subject to Company-initiated rate changes.

Customers with arrangements exceeding 74 stations in each serving central office may convert the service at terms, conditions and rates set forth in Section 33 of this tariff.

- (1) Effective September 1, 2013, the 48 and 60 month Term Payment Plan (TPP) term periods are no longer available for new installations or renewals of Plexar II Service. Plexar II customers currently on a 48 or 60 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- (2) Effective October 1, 2013, the 24-Month option will no longer be available for customers seeking to extend their contract under this option. (AT)
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