

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Amanda Leigh Sciandra,)	
Complainant,)	
v.)	<u>File No. EC-2014-0034</u>
)	
Ameren Missouri,)	
Respondent)	

**NOTICE OF SMALL FORMAL COMPLAINT
INFORMATION FOR COMPLAINANT
AND ORDER DIRECTING STAFF TO INVESTIGATE
AND FILE A REPORT**

Issue Date: August 13, 2013

Effective Date: August 13, 2013

On August 13, 2013, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri.

Commission rule 4 CSR 240-2.070(15) defines a Small Formal Complaint as one with an amount in dispute of less than \$3,000. At paragraph "e" of the complaint, Complainant states a balance of \$808.08 as being an outstanding balance transferred to a new account. The Commission will therefore presume this complaint to be valued at less than \$3,000 and will proceed under the small complaint procedure. Any party may dispute this presumption by filing a motion requesting that the status of the complaint be changed.¹

Under Commission rule 4 CSR 240-2.070(15)(A), Ameren shall have 30 days from the date of this notice to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

¹ Commission rule 4 CSR 240-2.070(15)(B).

A copy shall be served upon the Complainant at: 1511 Locust St. #403, St. Louis, Missouri 63103.

Pursuant to Commission rule 4 CSR 240-2.070(15)(D), the Commission will direct the Staff of the Commission to investigate this complaint and file a report of its findings and recommendations.

Information for Complainant

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2796. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

THE COMMISSION ORDERS THAT:

1. Ameren Missouri shall file a response to this complaint no later than September 12, 2013.
2. The Staff of the Commission shall investigate this complaint and file a report of its findings and recommendations no later than September 27, 2013.
3. This order shall become effective upon issuance.



Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 13th day of August, 2013.

BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris Woodruff
Secretary