# **ADOPTION NOTICE**

# GENERAL AND LOCAL EXCHANGE TARIFF

Stoutland Telephone Company d/b/a Rally Networks hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Stoutland Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company d/b/a Rally Networks within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Effective: October 31, 2022

# P.S.C. MO. No. 5

STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM	
SECOND AMENDED TITLE PAGE REPLACES FIRST AMENDED TITLE PAGE	(T) (T)

# STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM

# SCHEDULE OF RATES

FOR

# TELEPHONE SERVICE

# APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

Issued: August 23, 2018 Effective: September 2, 2018

Issued by: Garrin Bott, President 101 Main Street, P.O. Box 175 New Florence, MO 63363-0175 (T)

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Section 1

Original Contents Sheet 1

# **TABLE OF CONTENTS**

SECTION 1	Table of Contents, General Subject Index and Symbols
SECTION 2	General Rules and Regulations
SECTION 3	Definitions
SECTION 4	Local Exchange Service
SECTION 5	Miscellaneous Service Arrangements
SECTION 6	Service Connection Charges
SECTION 7	Directory Services
SECTION 8	Optional Services
SECTION 9	Construction Charges
SECTION 10	Private Line Service
SECTION 11	Access Service

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

# Section 1 Original Contents Sheet 2

# **GENERAL SUBJECT INDEX**

	Section	Sheet
- A -		
Access Service Advanced Calling Service Alterations Application for Service Availability of Facilities	11 8 2 2 2	1-21 8-18 11 1
- B -		
Basic Access Line Service Business Service Rates Application	4 2	1 9
- C -		
Construction Charges	9 8	1-4 1-7
- D -		
Dedicated DS1 Service Definitions Deposits Digital Link Services Digital Transport Service (DTS) Direct Inward Dialing (DID) Service Directory Assistance Service Directory Listings Discontinuance of Service Distance Learning Communications Services  - E -	10 3 2 10 5 4 7 7 2	15-17 1-13 3-5 18-28 1-3 9-10 2-3 1 7-9 28-33
Exchange Boundary Maps Establishment of Credit	4 2	2-3 2

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 1
Second Revised Contents Sheet 3

Replaces First Revised Contents Sheet 3

# **GENERAL SUBJECT INDEX**

		<u>Section</u>	<u>Sheet</u>	
	-F-			
	- G -			
	- H -			
Initial Contract Periods Interruption of Service IntraLATA Presubscription		2 2 11	2 13 22-24	
	- J -			
	- K -			
	- L -			
Lifeline and Disabled Service Local Exchange Service Rates		4 4	4 1	(T) (D)
	- M -			
Missouri School Discount Program Missouri Statutory & Regulatory Provisions W		4 2	11 16	

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

# STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5

Section 1

Second Revised Contents Sheet 4

Replaces First Revised Contents Sheet 4

# **GENERAL SUBJECT INDEX**

	Section	Sheet	
- N -	5	6-9	
- O -			
Obligation and Liability of Telephone Company Off Premise Extension [OPX] (Company Provided)	2 4	13 12	
- P -			
Payment for Services and Facilities	2 4 10	5-7 13-15 1-14	
- Q -			
- R -			
Residence Rates Application	2 4	10 16	
Rotary Service (Trunk Hunt)	4	10	
- S -			
Safety Line Service	5	13	
Safety Line (Business)	5	12	
Security Line Service	5	16	
Service Connection Charges	6	1-3	
STAR Business Bundles	5	14-15	
STAR Packages	5	10-11	
Suspension of Service	4	17-18	
Systems Plus Centrex Service (SPCS)	4	19-30	
- T -			
			(D)
Termination of Service	2	2	
Total Talk Pack	5	4-5	

Issued: March 23, 2023 Effective: April 1, 2023

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY

Missouri

Section 1

Original Contents Sheet 5

# **GENERAL SUBJECT INDEX**

		Section	Sheet
	- U -		
Use of Service and Facilities	***************************************	2	10-11
	- V -		
	- W-		
	- X -		
	- Y -		
	- Z -		

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Contents Sheet 6

Section 1

# **EXPLANATION OF SYMBOLS**

The following symbols are applicable to all sections of this tariff.

- (C) Change in regulation, condition or application, rate or change.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this tariff.
- (N) New regulation, condition, rate or charge.
- (T) Changed text with no effect on regulation, condition, rate or charge.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

# STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 2

First Revised Contents Sheet 1 Replaces Original Contents Sheet 1

# **GENERAL RULES AND REGULATIONS**

# **TABLE OF CONTENTS**

		Sheet	
TABL	E OF CONTENTS	1	
GENE	ERAL RULES AND REGULATIONS		
	Availability of Facilities	1	
	Application for Service	1	
	Initial Contract Periods	2	
	Termination of Service	2	
	Establishment of Credit	2	
	Deposits Record of previous accounts	3-5 5	
	Payment for Services and Facilities	5-7	
	Discontinuance of Service	7-9	
	Business Service Rates Applications	9	
	Residence Rates Applications	10	
	Use of Service and Facilities Use of Subscriber Service Tampering with Facilities Use of Profane Language or Impersonation of Another Governmental Objections to Service Telephone Numbers Alterations	10-11 10 10 11 11 11	
		(D	)

Issued: March 23, 2023 Effective: April 1, 2023

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Section 2

Second Revised Contents Sheet 2

Missouri

# Cancels First Revised Contents Sheet 2

# **GENERAL RULES AND REGULATIONS**

First Revised Contents Sheet 2 Cancels Original Contents Sheet 2

# **TABLE OF CONTENTS**

	Sheet	
GENERAL RULES AND REGULATIONS (Continued)		
Obligation and Liability of Telephone Company Transmitting Messages Use of Connecting Company Lines Defacement of Premises Interruptions of Service Unusual Installation Costs Right of Way	13 13 13 13 13 13	
		(D
Missouri Statutory & Regulatory Provisions Waived	16	

EFFECTIVE: January 15, 2014 FILED ISSUED: December 16, 2013

BY: Joel Dohmeier Vice-President

Missouri Public Service Commission JI-2014-0255

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Section 2

Original Sheet 1

# GENERAL RULES AND REGULATIONS

#### **AVAILABILITY OF FACILITIES** Α.

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

#### B. APPLICATION FOR SERVICE

- Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- The Company reserves the right to refuse service to any applicant who is found 2. to be indebted to the Company for Basic Local Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- If telephone service is established and it is subsequently determined that either 3. conditions in "B.2" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- Requests from subscribers for additional service, equipment, etc., may be made 4. verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

P.S.C. MO. NO. 4

Original Sheet 2 Missouri

# GENERAL RULES AND REGULATIONS

### **INITIAL CONTRACT PERIODS** C.

- Unless otherwise specified herein or elsewhere in the Telephone Company's 1. Tariff's, the initial (or minimum) contract period is one (1) month from the date service is established and the minimum charge is the established rate for one month.
- The Telephone Company may require a contract period longer than (1) one 2. month at the same location in connection with special (non-standard) types or arrangements of service, or for unusual construction, necessary to meet demands, and involving extra cost.

#### **TERMINATION OF SERVICE** D.

- Service may be terminated prior to the expiration of the initial contract period 1. upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - In case of service for which the initial contract period is one (1) month, the charges due for the balance of the initial month.
- Contracts for periods of longer than one (1) month, covering service whose 2. installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service on the day following the termination by the original subscriber. The new subscriber will be bound under the terms of the contract for the unexpired portion of the contract.
- Service may be terminated after the expiration of the initial contract period, upon 3. the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

#### E. **ESTABLISHMENT OF CREDIT**

The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Section 2

P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM Section 2 First Revised Sheet 3 Cancels Original Sheet 3

# **GENERAL RULES AND REGULATIONS**

# F. **DEPOSITS**

1. The amount, terms and conditions relating to deposits and guarantees (N) of payment are set forth on the Company's website: (N) <a href="https://missouricom.co/tariff-charges/">https://missouricom.co/tariff-charges/</a>.

(D)

P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM Section 2 First Revised Sheet 4 Cancels Original Sheet 4

# **GENERAL RULES AND REGULATIONS**

HOLD FOR FUTURE USE (T)

(D)

P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM Section 2 First Revised Sheet 5 Cancels Original Sheet 5

# **GENERAL RULES AND REGULATIONS**

F. HOLD FOR FUTURE USE (D)

# G. PAYMENT FOR SERVICES AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of this responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

a) Late Payment Charge

(T)

The rate, terms and conditions for any late payment charge are set forth on the Company's website: <a href="https://missouricom.co/tariff-charges/">https://missouricom.co/tariff-charges/</a>.

(N)

# b) Payment Fees

Subscribers who pay for service by credit or debit card may be subject to an additional charge. The rate, terms and conditions for such charge are set forth on the Company's website: <a href="https://missouricom.co/tariff-charges/">https://missouricom.co/tariff-charges/</a>.

c) Non-Sufficient Funds (NSF) and Returned Check Charge

This charge applies whenever a check or other negotiable instrument is presented for payment of service or deposit and is returned by the bank to the Company because of non-sufficient funds or any other valid reason. The charge is set forth on the Company's website: <a href="https://missouricom.co/tariff-charges/">https://missouricom.co/tariff-charges/</a>.

(N)

When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

Issued: October 29, 2021 Garrin Bott, President Effective: December 1, 2021

P.S.C. MO. NO. 4

Missouri

Original Sheet 6

Section 2

# GENERAL RULES AND REGULATIONS

#### PAYMENT FOR SERVICES AND FACILITIES - Continued G.

- If the undisputed toll charges billed under Rule 12-B. remain unpaid for ten (10) 3. days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
- In the event of failure by the customer, or those responsible to pay any undisputed 4. charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

(M) Text shown here was previously shown on Sheet 5 of this section.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

P.S.C. MO. NO. 4

Original Sheet 7 Missouri

# GENERAL RULES AND REGULATIONS

### PAYMENT FOR SERVICES AND FACILITIES (Continued) G.

- 5. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
- 6. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one (1) month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

#### H. DISCONTINUANCE OF SERVICE

- Service may be discontinued for any of the following reasons: 1.
  - Non-payment of an undisputed Basic Local Telecommunications a. delinguent charge.
  - Failure to post a required deposit or guarantee. b.
  - Unauthorized use of the Telephone Company's service in a manner which C. creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
  - Failure to substantially comply with the terms of a settlement agreement. d.
  - Refusal after reasonable notice to permit inspection, maintenance or e. replacement of the Telephone Company's facilities.
  - Material misrepresentation of identity in obtaining telephone utility service. f.
  - As provided by state or federal law. g.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Section 2

P.S.C. MO. NO. 4

Missouri

Original Sheet 8

Section 2

# GENERAL RULES AND REGULATIONS

### H. **DISCONTINUANCE OF SERVICE** (Continued)

- A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. As an alternative, the company may deliver a written notice by hand to the customer at least ninety-six (96) hours prior to discontinuance
- Service may be discontinued during the normal business hours on or after the 3. date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinguent.
- 4. The Company shall make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- Discontinuance of service shall be postponed for a time not in excess of twenty-5. one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
- Notwithstanding any other provisions of this Tariff, service to a customer may be 6. discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
  - Incurs charges not covered by a deposit or guarantee and evidences an a. intent not to pay such charges when due; or
  - Damages or evidences intent to damage telephone utility equipment. b.
- 7. The notice required by section H.6. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier Vice-President

P.S.C. MO. NO. 4

Original Sheet 9 Missouri

# **GENERAL RULES AND REGULATIONS**

### **DISCONTINUANCE OF SERVICE** (Continued) H.

- Basic Local Telecommunications service may not be discontinued for customer 8. nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
- Global toll blocking may be placed on a customer's line and any optional, non-9. basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications service.

#### BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS I.

- Customers whose actual or obvious use of the service is for conducting a business, trade, or profession of a strictly business nature, but not limited to offices, stores, factories.
- 2. In boarding houses, except as noted under J2, offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
- At residence locations, when the subscriber has no regular business service and 3. the use of the service either by himself, members of his household, or his quests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising mater, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- Where the place of business and the residence of a subscriber are on the same 4. premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
- At residence locations, when an access line is located in a shop, office, or other 5. place of business. In college fraternity or sorority houses.
- 6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under J.3 below.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Section 2

# P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY
Missouri

Original Sheet 10

Section 2

# GENERAL RULES AND REGULATIONS

# J. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS

- 1. In private residence where business listings are not provided.
- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3. In the place of residence of clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

# K. USE OF SERVICE AND FACILITIES

# Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of public or semi-public character when the service is located that the public in general or patrons of the subscriber may make use of the service. At such location, however, service may be installed, provided it is so located that it is not accessible for public use.

# 2. Tampering with Facilities

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located, any telephone facilities owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 11

# GENERAL RULES AND REGULATIONS

# K. <u>USE OF SERVICE AND FACILITIES</u> (Continued)

# 3. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm, or corporation, who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

# 4. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

# Telephone Numbers

The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

# Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the subscriber agrees to pay the Company's current charges for such charges.

iSSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

Section 2

# GENERAL EXCHANGE TARIFF STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 2 First Revised Sheet 12 Replaces Original Sheet 12

# **GENERAL RULES AND REGULATIONS**

L. HOLD FOR FUTURE USE (D)

(D)

# P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY Missouri

Section 2 First Revised Sheet 13 Cancels Original Sheet 13

# **GENERAL RULES AND REGULATIONS**

#### **OBLIGATION AND LIABILITY OF TELEPHONE COMPANY** M.

#### 1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

#### 2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

#### 3. **Defacement of Premises**

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

#### Interruptions of Service 4.

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit may be provided for the time service(s) were interrupted.

#### 5. **Unusual Installation Costs**

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

#### 6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

ISSUED: December 16, 2013

BY: Joel Dohmeier Vice-President

EFFECTIVE: January 15, 2014 FILED

Missouri Public Service Commission JI-2014-0255

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 2 First Revised Sheet 14 Cancels Original Sheet 14

# **GENERAL RULES AND REGULATIONS**

(D)

(D)

ISSUED: December 16, 2014

BY: Joel Dohmeier Vice-President

EFFECTIVE: January 15, 2014

FILED

Missouri Public

Service Commission

JI-2014-0255

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 2 First Revised Sheet 15 Cancels Original Sheet 15

# **GENERAL RULES AND REGULATIONS**

(D)

(D)

EFFECTIVE: January 15, 2014 FILED

BY: Joel Dohmeier Vice-President

ISSUED: December 16, 2013

Missouri Public **Service Commission** JI-2014-0255

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

d/b/a TDS Telecom

Missouri

Second Revised Sheet 16 Cancels First Revised Sheet 16

Section 2

# **GENERAL RULES AND REGULATIONS**

# O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo.:

1.	Rules		
	4 CSR 240-3.520	Applications to sell or transfer assets	(N)
	4 CSR 240-3.525	Applications to merge or consolidate	1
	4 CSR 240-3.530	Applications to issue stocks, obtain loans	
	4 CSR 240-3.535	Applications to acquire stock	1
	4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff	(N)
	4 CSR 240-3.550	Telco Records and Reports (except (5)(B),(D) & (E)	(C)
	4 CSR 240-3.555	Residential Customer Inquiries	(N)
	4 CSR 240-3.560	Procedure for Ceasing Operations	1
	4 CSR 240-10.020	Depreciation Records	
	4 CSR 240-30.020	Residential Telephone Underground Systems	
	4 CSR 240-30.040	Uniform system of Accounts	
	4 CSR 240-32.010	General Provisions	
	4 CSR 240-32.040	Metering, Inspections and Tests	J.
	4 CSR 240-32.050	Customer Services	(N)
	4 CSR 240-32.060	Engineering and Maintenance	
	4 CSR 240-32.070	Quality of Service	
	4 CSR 240-32.080	Service objectives and surveillance levels	
	4 CSR 240-32.090	Connection of equipment and Inside Wiring	(N)
	4 CSR 240-32.100	Provision of Basic Local and Interexchange Services	1
	4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1)	
	4 CSR 240-32.180-190	Caller ID blocking requirements	
	4 CSR 240-33.010	Service and Billing Practice General Provisions	(N)
	4 CSR 240-33.040	Billing and Payment standards	
	4 CSR 240-33.045	Clear identification and placement of charges on bills	(8.1)
	4 CSR 240-33.050	Deposits	( <b>N</b> )
	4 CSR 240-33.060	Residential Customer Inquiries	1
	4 CSR 240-33.070	Discontinuance of service	
	4 CSR 240-33.080	Disputes by Residential Customers	
	4 CSR 240-33.090	Settlement agreements with residential customers	
	4 CSR 240-33.130	Operator service requirements	
	4 CSR 240-33.140	Payphone requirements (except (2))	
	4 CSR 240-33.150	"Anti-slamming" requirements	(1)
	4 CSR 240-33.160	Customer Proprietary Network Information	(N)

(M) Material now shown on Sheet 17 of this section.

ISSUED: April 23, 2014 EFFECTIVE: May 23, 2014

FILED
Missouri Public
Service Commission
JI-2014-0415

BY: Joel Dohmeier Vice-President

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY d/b/a TDS Telecom Missouri

Section 2

Original Sheet 17

# **GENERAL RULES AND REGULATIONS**

### MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED - Continued Ο.

2.	Statutes Section 392.210.2 Section 392.240.1 Section 392.270 Section 392.280 Section 392.290	Accounting requirements (system of accounts) Reasonableness of rates Accounting requirements (valuation of property) Accounting Requirements (Depreciation/accounts) Issuance of Stocks, Bonds and Other Indebtedness	(M)
	Section 392.290 Section 392.300	Transfer of Property	
	Section 392.310	Approval of Issuance of Stocks, Bonds, or Other Indebtedness	
	Section 392.320	Certificate of Approval for Dividends	
	Section 392.330	Account for Disposition of Proceeds	
	Section 392.340	Reorganization	37
		•	(M)

(M) Material previously shown on Sheet 16 of this section.

BY: Joel Dohmeier Vice-President

ISSUED: April 23, 2014

**FILED** Missouri Public Service Commission JI-2014-0415

EFFECTIVE: May 23, 2014

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 3

Original Contents Sheet 1

# **DEFINITIONS**

# **TABLE OF CONTENTS**

	Page
TABLE OF CONTENTS	1
DEFINITIONS	1-13

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 1

### **DEFINITIONS**

# Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

# Access Line Installation Charge

A non-recurring charge made to cover all or a portion of the cost associated with the installation of a telephone access line.

# Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

# Air Line Mileage

The shortest distance between the points involved.

# **Applicant**

A person or other legal entity who (1) applies for service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued for more than 20 days.

# Billing Date

# The latest of:

- Date stated on the billing
- Date billing was placed in the mail or posted electronically

# Branch Exchange Service

(See Private Branch Exchange Service.)

# Building

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, not crossing a public thoroughfare other than an alley, in which telephone wires or cables may be safely run. Pipes and conduits are not considered enclosed passageways.

# **Business Service**

Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 3

P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 2

Section 3

# **DEFINITIONS**

# Call Forwarding

A function which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

# Call Restriction/900 Call Restriction

A central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange lines.

# Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hook switch operation.

# Central Office

A switching unit in a telephone system which provides service to the general public via equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

# Channel

An optical, electrical or radio path for communication or signaling purposes.

# Circuit

A channel.

# Class of Service

The various categories of service generally available to the customer; business, residence, public, and semi-public.

# Coin-Box Service (Public and Semi-public Service)

(See Pay Telephone Service.)

### Commission

Missouri Public Service Commission.

# Communications System

A combination of equipment and facilities which fulfills the communication requirements of a customer.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 3

Section 3

# DEFINITIONS

Community Optional Service (COS)

A plan approved by the Missouri PSC that allows customers in a qualifying petitioning exchange to buy intralata interexchange calling with customers in designated exchanges under terms, conditions, and rates that differ from those applicable to EAS and Long Distance MTS.

# Company

Stoutland Telephone Company.

# Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical/ optical/radio connection of customer-provided facilities with the facilities of the Company.

# Connection Charge

(See Access Line Installation Charge.)

# Contiguous Exchanges

Two exchanges whose boundaries adjoin.

# Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

# Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

# <u>Cost</u>

The words "Cost" or "Actual Cost" as used in this tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration and overhead.

# Custom Calling Services

A term describing special services provided from central offices; examples are, call forwarding, call waiting, speed calling, and 3-way calling.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 3 First Revised Sheet 4 Replaces Original Sheet 4

# **DEFINITIONS**

# Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

# Customer Premises Inside Wiring (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

# Customer Premises Equipment (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

# **Delinquent Account**

An account that has undisputed charges that are not paid by the due date.

### **Demarcation Point**

(See Standard Network Interface, SNI.)

### Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

### Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

# Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

(D)

# Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

# Due Date of Bill

The date after which a bill is considered delinquent.

# **Emergency Telephone Service**

(See 9-1-1 Emergency Telephone Service)

Issued: March 23, 2023 Effective: April 1, 2023

P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 5

Section 3

# **DEFINITIONS**

# End User

A client of an interstate carrier taking services offered in combination with telephone companies and other carriers.

# Exchange

A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area. Exchanges served by the Company are defined by the exchange boundary map found in this tariff.

# Exchange Service

(See Local Service.)

# Extended Area Service (EAS)

Interexchange telephone service furnished at flat or measured rates between one or more exchanges.

# **Facilities**

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

# Failure To Pay

Includes non-payment or payment by a check that is dishonored for reasons other than bank error.

# Flat Rate Service

Service furnished at a fixed monthly rate.

# Foreign Exchange (FX)

Any exchange other than that in which the customer is located.

# Foreign Exchange Directory Listing

An alphabetical listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 6

# **DEFINITIONS**

# Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

# Grade of Service

Refers to the number of parties served on a telephone line. For example: one-party, two-party, four-party, multi-party, etc.

# Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

# Grandfathered Service

Existing service not available to new customers.

# Individual Line Service

(See One-Party Service.)

# Inside Wire

(See Customer Premises Inside Wire.)

# Installation Charge

(See Access Line Charge.)

# Interconnection

(See Connecting Arrangement.)

# Interexchange Carrier

Any company engaging in the provision of interexchange telecommunications service to the public, which company does not also provide basic local telecommunications service within an exchange.

# Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

Section 3

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

Missouri

Section 3 First Revised Sheet 7 Replaces Original Sheet 7

# **DEFINITIONS**

# Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

(D)

# Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

# Line Extension

The outside plant required in addition to existing facilities to render telephone service.

# <u>Link-Up Missouri Service Connection Program</u>

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

# Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

# Local Measured Service

(See Measured Service.)

# Local Message

A message not subject to tall charges.

### Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

# Local Service

Telephone service furnished between customer stations located within the same local service area.

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 8

Section 3

# **DEFINITIONS**

# Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

# Local Service Guarantee Program

A local service program whereby the company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service on the customers current bill, when the company fails to provide specified levels of customer service.

# Measured Service

A local service for which charges may be based upon: frequency, time-of-day, duration, distance or other factors.

# Message

A completed customer telephone call.

# <u>Mileage</u>

The measurement upon which charges are computed for extension, tie and private lines.

# Mileage Charges

Charges in addition to the access line charge. A recurring charge based on distance measurements as provided in tariff.

# Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

# Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location at the request of the customer.

# Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

# 9-1-1 Emergency Telephone Service

9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 3

# P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 9

#### **DEFINITIONS**

#### Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

#### Non-Listed Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the directory assistance records, at the subscriber's request.

#### Non-Published Service

An arrangement whereby a customer's listing is omitted from both the telephone directory and directory assistance records at the subscriber's request.

### Non-Recurring Charge, (NRC)

A one-time charge covering installation, move, or change of facilities accomplished at the customer's request.

## Off-Premises Stations and Extensions

The wire facility used in providing an off-premises access line.

#### One-Party Service

An access line serving only one customer.

#### Pay Telephone Service

Public and semi-public pay telephone service. Exchange service provided at the customer's request and designed for use of the customer and the public at locations somewhat public in character at a specified charge for each outgoing message. Public and semi-public locations are at a location chosen or accepted by the Company and use central office implemented services.

#### Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

#### Premises

In multiple occupancy buildings a customer's premises are restricted to the portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer which are within 350 feet of the primary station and not separated by property occupied by others.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4

#### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 10

Section 3

#### **DEFINITIONS**

## Private Branch Exchange Service (PABX)

Service furnished by means of trunk lines directly connected from a company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

#### Private Line

A line consisting of dedicated communication channels connecting two or more locations.

#### Protector

(See Standard Network Interface.)

#### PSC

Public Service Commission/Missouri Public Service Commission.

#### Public Telephone Service

(See Pay Telephone Service)

#### Rate

A recurring monthly assessment made in conjunction with the provisions of a service.

#### Registered Equipment

Denotes terminal equipment, multi-line terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

#### Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is primarily for domestic purposes.

#### Rotary Service

BY: Joel Dohmeier, Vice-President

Provides for incoming calls to be directed to the next available line or trunk, when previous trunk(s) in the trunk group are busy.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4

#### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

Section 3

#### **DEFINITIONS**

#### Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

### Semi-Public Telephone Service

(See Pay Telephone Service)

#### Service Connection Charges

(See Installation Charge.)

#### Speed Calling

A service allowing a telephone user to reach frequently called numbers by abbreviated dialing.

#### Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI.)

#### Station

Network control signaling unit at the customer's premises (CPE.)

#### Subscriber

(See Customer.)

#### Tariff

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company with the Missouri Public Utilities Commission.

#### Telecommunications Service

Two way switched access and transport of audio, data, video and voice communications. Does not include services provided by Radio Common Carrier, (RCC), one-way transmission of television (T.V.) signals, surveying, private telecommunications networks, communications.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4

#### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 12

Section 3

3

#### **DEFINITIONS**

#### Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the Company.

#### Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

#### Terminal Loop

(See Off-Premises Extension.)

#### Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

#### 3-Way Calling

A service providing the capability to add a third party to an existing conversation.

#### Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

#### Toll Service

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per-unit basis.

#### Toll Denial Service

A service restricting service to local calling only.

BY: Joel Dohmeier, Vice-President

### Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station, for which charges are made on a per-unit basis.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

FILED Missouri Public Service Commission JI-2013-0372

# P.S.C. MO. NO. 4

#### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 13

Section 3

#### **DEFINITIONS**

#### Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges (May be intrastate or interstate.)

#### Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

#### Touchtone

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

### Trunk Hunt Service

(See Rotary Service)

#### Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a company central office.

#### Type of Service

Refers to flat rate service, measured service, or toll service.

#### **Utility Facilities**

Includes all lines, right-of-way, installed equipment and buildings directly used in providing service to customers.

#### Utility Service

Means service provided by a public utility.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

FILED Missouri Public Service Commission JI-2013-0372

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Contents Sheet 1

Section 4

Missouri

Replaces Original Contents Sheet 1

#### LOCAL EXCHANGE SERVICE

## **TABLE OF CONTENTS**

	<u>Sheet</u>	
TABLE OF CONTENTS	1	
BASIC ACCESS LINE SERVICE General Rates	1 1 1	
MAPS	2-3	
LIFELINE AND DISABLED SERVICE	4	(T) (D)
DIRECT INWARD DIALING (DID) SERVICE	9-10	
MISSOURI SCHOOL DISCOUNT PROGRAM	11	
COMPANY PROVIDE OFF PREMISE EXTENSION (OPX)	12	
PAYSTATION SERVICE	13-15	
ROTARY SREVICE (TRUNK HUNT)	16	
SUSPENSION OF SERVICE	17-18	
SYSTEMS PLUS CENTREX SERVICE (SPSC)	19-30	

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

#### LOCAL EXCHANGE SERVICE

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

Local rates for Residential and Business services are available at the Company's website:

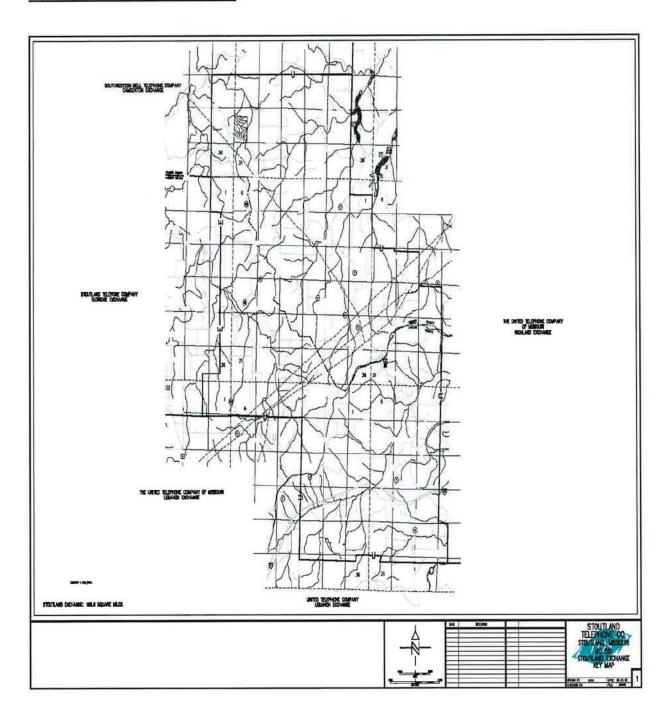
https://missouricom.co/tariff-charges/



Original Sheet 2 Missouri

#### LOCAL EXCHANGE SERVICE

## **EXCHANGE BOUNDARY MAP**



EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

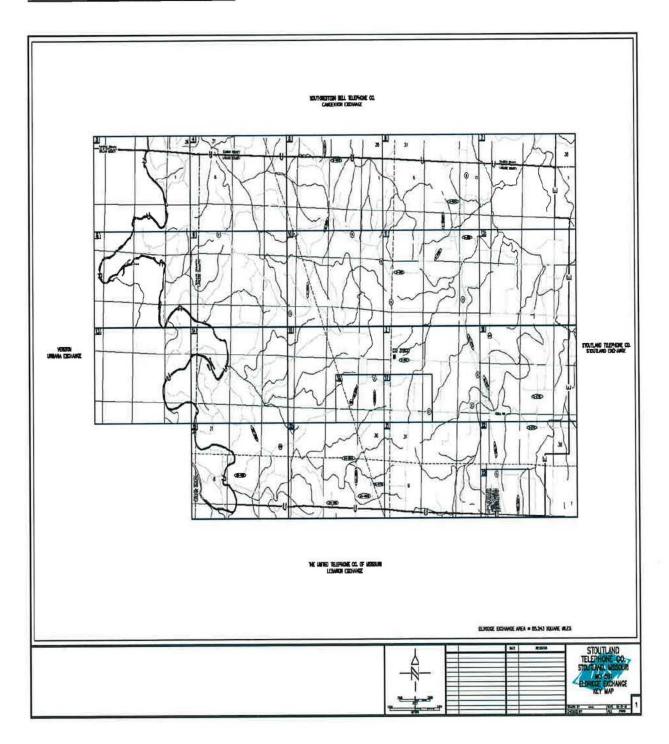
FILED Missouri Public Service Commission JI-2013-0372

Missouri

Original Sheet 3

#### LOCAL EXCHANGE SERVICE

## **EXCHANGE BOUNDARY MAP**



ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

EFFECTIVE: March 29, 2013

FILED Missouri Public Service Commission JI-2013-0372

### P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 4
First Revised Sheet 4
Replaces Original Sheet 4

#### LOCAL EXCHANGE SERVICE

#### Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: http://stc.missouricom.com/lifeline-program/.

#### **Disabled Service**

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <a href="http://stc.missouricom.com/lifeline-program/">http://stc.missouricom.com/lifeline-program/</a>.

ή

(T)

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

Missouri F

Section 4 First Revised Sheet 5 Replaces Original Sheet 5

#### **LOCAL EXCHANGE TARIFFS**

HOLD FOR FUTURE USE (N) (D)

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

(D)

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Sheet 6 Replaces Original Sheet 6 Missouri

#### **LOCAL EXCHANGE TARIFFS**

HOLD FOR FUTURE USE (N) (D)

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

(D)

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Sheet 7 Replaces Original Sheet 7 Missouri

#### **LOCAL EXCHANGE TARIFFS**

HOLD FOR FUTURE USE (N) (D)

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

(D)

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Sheet 8 Replaces Original Sheet 8 Missouri

#### **LOCAL EXCHANGE TARIFFS**

HOLD FOR FUTURE USE (N) (D)

ISSUED: December 6, 2016 EFFECTIVE: December 7, 2016

By: Garrin Bott, President

(D)

Missouri

Section 4

Original Sheet 9

### LOCAL EXCHANGE SERVICE

## **DIRECT INWARD DIALING (DID) SERVICE**

#### A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

#### B. Rates

The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

		Monthly <u>Rate</u>	NRC
1.	DID Facility Charge, Per Trunk	(1)	(1)
2.	DID Software Translation Charge, Per Trunk	N/A	\$50.00
3.	DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

<sup>\*</sup>Numbers sold in conjunction with DID Service only.

#### C. Conditions

- The service is furnished subject to the availability of Central Office facilities and 1. compatibility of customer-provided equipment.
- The service includes central office switching equipment for in-dialing from the 2. exchange and toll network directly to stations associated with customer premises equipment.
- (1) See associated B1 rate and installation charges found elsewhere in this tariff.
- Not applicable if installed with initial installation. Subsequent installations are subject to (2) non-recurring costs.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

# GENERAL EXCHANGE

STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 10

#### LOCAL EXCHANGE SERVICE

## **DIRECT INWARD DIALING (DID) SERVICE** (Continued)

## C. <u>Conditions</u> (Continued)

P.S.C. MO. NO. 4

- 3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- 4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- 5. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
- 7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- 8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
- 9. DID number will be sold in conjunction with DID service only.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

## P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

Section 4

#### LOCAL EXCHANGE SERVICE

### MISSOURI SCHOOL DISCOUNT PROGRAM

- A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- Upon the customer's request, a discount of twenty percent (20%) from standard 2. monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- The qualifying discount will be permitted only on the local exchange access line. All 4. other features, ancillary services or options, relative to the particular service, shall continued to be billed at the appropriate tariffed rates.
- The qualifying discount will be permitted only where the predominant use is providing 5. educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible 6. customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- 7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- The following local exchange business services are eligible for a discount under this 8. program:
  - One-party business access line rate a)
  - **Custom Calling Services** b)

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 4

Original Sheet 12

## **LOCAL EXCHANGE SERVICE**

## **COMPANY PROVIDED OFF PREMISE EXTENSION**

Per Month

Business and Residence Telephone Mileage not to exceed ¼ mile Mileage rates over ¼ mile will apply

\$3.00

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 4 First Revised Sheet 13 Replaces Original Sheet 13

#### **LOCAL EXCHANGE SERVICE**

**HOLD FOR FUTURE USE** 

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 4 First Revised Sheet 14 Replaces Original Sheet 14

#### **LOCAL EXCHANGE SERVICE**

**HOLD FOR FUTURE USE** 

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 4 First Revised Sheet 15 Replaces Original Sheet 15

#### **LOCAL EXCHANGE SERVICE**

**HOLD FOR FUTURE USE** 

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Missouri

Section 4

Original Sheet 16

#### LOCAL EXCHANGE SERVICE

#### **ROTARY SERVICE (TRUNK HUNT)**

#### A. General

Rotary or Trunk Hunt Service provides for incoming calls to be directed to the next available (sequentially) number (2)) line or trunk, when previous trunk(s) in the trunk group are busy.

#### B. Rates

Monthly <u>Rate</u>

Rotary Charge, each trunk or line

\$6.00

#### C. Conditions

- 1. Applicable to each trunk or line equipped in the rotary group.
- Sequentially numbered trunks or lines are not required when rotary service is provided from digital central office.
- 3. Rotary Service will be provided only when connector numbers are available.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

#### P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 17

Section 4

#### LOCAL EXCHANGE SERVICE

#### SUSPENSION OF SERVICE

#### Α. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

#### Conditions B.

- 1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
- Suspension of Service is available on all one-party residence lines and up to three 2. one-party business lines subject to the availability of facilities.
- The customer must have at least one month of regular telephone service paid prior 3. to the establishment of Suspension of Service.
- The Company reserves the right to bill charges for the total number of suspended 4. months requested prior to establishment of Suspension of Service.
- Suspension of Service may begin and terminate on any day of the month, 5. provided notice is given sufficiently in advance for arrangements to be made.
- The Company will not provide installations, moves, changes, or maintenance 6. during the period when the customer is billed at the reduced rate.
- Only two suspension periods will be allowed and shall not exceed ten months in 7. any one calendar year nor exceed ten continuous months at any time regardless of the year.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

Missouri

Original Sheet 18

Section 4

#### LOCAL EXCHANGE SERVICE

### SUSPENSION OF SERVICE (Continued)

#### B. Conditions (Continued)

- Bills are rendered at the reduced rate at regular billing dates during the period of 8. suspension.
- The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

#### C. Rates And Charges

- The monthly rate will be based upon 50% of the regular rate for basic local oneparty exchange service. All other local services will be zero rated except for the following:
  - 911/E911 and all other applicable taxes and surcharges will be billed at the a) full rate.
  - The Federal Subscriber Line Charge will be discounted 50% per the National b) Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- Non-recurring charges do not apply for reconnection to regular full service. 2.
- Personal Greeting Service 3.

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# GENERAL EXCHANGE

STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 19

#### LOCAL EXCHANGE SERVICE

### SYSTEM PLUS CENTREX SERVICE (SPCS)

#### A. GENERAL

P.S.C. MO. NO. 4

- Systems Plus Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in company buildings. Systems Plus Centrex is not provided in association with public or semipublic telephone service, party-line service, key trunks, or PBX Service.
- Systems Plus Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
- 3. All exchange lines in a System Plus Centrex System must have the same billing arrangement, i.e., either flat rate, or measured/metered service (where offered).
- All Systems Plus Centrex features are available to lines utilizing touch call signaling.
- 5. The minimum charge for services provided under this tariff shall be one (1) month.
- Suspension of Systems Plus Centrex lines or Standard Feature Package is not allowed.
- 7. Vacation rates for Systems Plus Centrex lines or features are not offered.
- 8. Calls between lines within the Systems Plus Centrex group are not subject to local measured or metered service.
- 9. Minimum requirement of two (2) Systems Plus Centrex lines and one Simulated Facility Trunk.
- 10. All station lines and features in the same Systems Plus Centrex system, regardless of location, must be covered by the same term payment plan option.
- 11. All station lines will be equipped with the standard features specified as set forth in B.1. Additional features may be obtained on an individual basis.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 4

#### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

#### A. GENERAL (Continued)

12. Exchange lines terminating at different locations of the customer may be combined into a Systems Plus Centrex Service group arrangement, however, all exchange lines terminating in the group must be served by the same central office.

#### B. SYSTEM FEATURES

- Non-Optional Features Provided Per Line:
  - a. Call Hold

Allows a station user to place a call on hold by flashing the switchhook or flash key and dialing a code.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

d. Intercom Dialing

Provides intra-Systems Plus Centrex group communications by dialing 1-to-3 digits.

e. Station-To-Station Dialing

Allows Systems Plus Centrex to operate like a PBX with station-to-station dialing, and required "9" access to place outside calls.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

## P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 21

Section 4

#### LOCAL EXCHANGE SERVICE

### SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

#### B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line:

Feature capabilities may vary depending on the type of central office equipment.

Call Forward - All Calls a.

> Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

Call Forward -- Busy b.

> Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the Systems Plus Centrex line is busy.

Call Forward - No Answer

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the line is not answered.

d. Call Waiting

> Allows a called busy station to acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when "Busy Transfer is activated).

Cancel Call Waiting e.

> Deactivates the Call Waiting feature for the duration of the telephone call in progress.

f. **Deny Originating** 

Allows the line terminating calls only.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Section 4

### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- SYSTEM FEATURES (Continued) B.
  - Optional Features Selected Per Line: (Continued) 2.
    - Three-Way Calling g.

Allows the station user to place an existing call on hold, then originate a call to another party, with the party on hold being excluded from the conversation, until the station user flashes the switchook or flash key and conferences all parties.

**Deny Terminating** h.

Allows the line originating calls only.

İ. Directory Number Hunting

> Allows a call to advance to another number when the original number called is in use.

j. Speed Calling 8

> Allows a user to place calls to a previously designated list of eight (8) frequently dialed numbers.

Speed Calling 30 k.

> Allows a user to place calls to a previously designated list of thirty (30) frequently dialed numbers.

I. Toll Denied

Restricts the station from originating toll calls.

Hot Line m.

> Allows the user to automatically place a call to a preselected telephone number by simply lifting the receiver off the switch-hook.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

Section 4

#### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- SYSTEM FEATURES (Continued) B.
  - Optional Features Selected Per Line: (Continued) 2.
    - Warm Line n.

At a predetermined time, after lifting the receiver off the switch-hook (5 to 14 seconds), this feature will automatically place a call to a pre-selected telephone number.

Voice/Data Protection Ο.

> Allows a user to dial an access code to inhibit intrusions while your line is in use. The main purpose of this feature is to protect transmitted data on data calls. This feature may be activated and deactivated by either the subscribe the Telephone Company. An optional "Distinctive Dial Tone may be provided as an activation reminder.

3. Optional Features Selected Per Group:

> The following features are selected for use by the entire System Plus Centrex group.

Group Speed Calling a.

> Allows the System Plus Centrex customer group to establish a 30-number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

Intercept Announcements b.

> Allows a special intercept recording to which member of the Business Group are routed when they dial invalid and/or restricted codes.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4

#### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- SYSTEM FEATURES (Continued) B.
  - Optional Features Selected Per Group: (Continued)
    - Distinctive Ringing/Call Waiting Indication C.

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group while two (2) tones would indicate that the call is coming in on an outside line.

Access Restrictions d.

> Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

#### CONDITIONS C

- The Company will furnish one (1) alphabetical directory listing on a per Systems 1. Plus Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth elsewhere in this Tariff.
- The rates and charges shown for Systems Plus Centrex Service apply to 2. establishment of Systems Plus Centrex Service only. Other services as provided for in the Tariffs of the Company may be furnished for such services.
- Each request for establishment of Systems Plus Centrex Service must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4

Original Sheet 25 Missouri

#### LOCAL EXCHANGE SERVICE

### SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

#### C. CONDITIONS (Continued)

- Systems Plus Centrex Service is offered on a month to month or a contractual basis commencing on the date the service is established.
  - System Plus Centrex line rate as set forth in E.1.a. following, plus the Simulated Facility Trunk rates as set forth in E.1.b. following, plus the selected Individual Features as set forth in E.1.c.1) and Group Features rate as set forth in E.3.c.2) following, plus the appropriate end user charges as set forth in E.1.d., apply each month for the duration of the contract.
  - b. A Systems Plus Centrex line may be extended to a location outside the same continuous property of the Systems Plus Centrex customer to any location within the exchange area. Systems Plus Centrex rates as set forth in this Tariff will apply.
  - Systems Plus Centrex lines are not subject to any other Local Exchange C. Service Rates as set forth in this Tariff.
  - This Tariff (including the rates and charges shown herein) for Systems Plus d. Centrex Service is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
  - Subsequent line additions/deletions. e.
    - Subsequent line additions will be rated under a new contract or add 1) them to an existing contract, based upon the remaining period of the initial contract. If the line addition results in the customer's total Systems Plus Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4

Original Sheet 26 Missouri

#### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- C. CONDITIONS (Continued)
  - 4. (Continued)
    - Subsequent line additions/deletions (Continued)
      - Subsequent line deletions resulting in reductions equal to exceeding 2) 20% of the initial lines under contract will be considered a termination liability treated as set forth in E.1.h. If the reduction causes the total number of lines fall into a different line group, all remaining lines will billed at the rates for the smaller group.
    - Feature Package upgrades are permitted. Service charges will apply. f.
- LIABILITY OF THE TELEPHONE COMPANY D.

The liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Centrex Service Tariff or for any damages arising from the provision of service is provided for in this tariff under GENERAL RULES AND REGULATIONS, M. Obligation And Liability Of Telephone Company.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Sheet 27 Replaces Original Sheet 27

Section 4

Missouri

#### LOCAL EXCHANGE SERVICE

## **SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

#### E. RATES AND CHARGES

 A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer

a.	The monthly rates for a Systems Plus Centrex line are:		S&E <u>Code</u>			
			SPBL			
		Monthly <u>Rate</u>	24 Months <u>Rate</u>	36 Months <u>Rate</u>	48 Months <u>Rate</u>	
	<ol> <li>2 to 6 lines, each</li> <li>7 to 10 lines, each</li> <li>11 to 20 lines, each</li> <li>21 lines and above, each</li> </ol>	\$9.25 8.90 8.15 7.48	8.15 7.80 7.05 6.38	7.80 7.45 6.70 6.02	7.45 7.05 6.35 5.65	(I) (I) (I) (I)
b.	The monthly rates for	··	S&E <u>Code</u> SPT			
	Simulated Facility Trunks are	<del>.</del>	Business Monthly Rate		sidence nthly te	
	<ol> <li>1) 1 to 6 Trunks, each</li> <li>2) 7 and above, each</li> </ol>		\$15.75 15.10		1.75 1.10	(I) (I)

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

Missouri Original Sheet 28

#### LOCAL EXCHANGE SERVICE

### SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- E. RATES AND CHARGES (Continued)
  - 1. (Continued)
    - c. Individual Features:
      - Individual features will be provided in addition to the non-optional features included with the system, on a per line, per month, per feature basis.

		Monthly	S&E
		<u>Rate</u>	<u>Code</u>
		-0	
a)	Call Forward – all calls	\$1.25	SPCF
b)	Call Forward – busy	1.25	SPBT
c)	Call Forward – no answer	1.25	SPDAT
d)	Call Waiting	1.75	SPCW
e)	Cancel Call Waiting	.75	SPCCW
f)	Deny Originating	75	SPDO
g)	Three-Way Calling	1,25	SPTW
h)	Deny Terminating	.75	SPDT
i)	Directory Number Hunting	.75	SPDNH
j)	Speed Calling 8	1,25	SPS8
k)	Speed Calling 30	1.75	SPS30
I)	Toll Denied	75	SPTD
m)	Hot Line	.75	SPAL
n)	Warm Line	.75	SPWL
o)	Voice/Data Protection	.75	SPVDP

- 2) The monthly rate per line for Group Features are:
  - a) Group Features, first five (5) lines equipped:

	i)	Group Speed Call	\$5.00	SPGSC
	ii)	Intercept Announcement	5.00	SPGIA
	iii)	Distinctive Ringing/		
	,	Call Waiting Indication	5.00	SPGDR
	iv)	Access Restrictions	5.00	SPGAR
	_			
b)	Eac	h additional 10 lines,		
	per	feature	2.00	SPGA

 The FCC Interstate end user charge applies to each line in addition to the rates listed above.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4

Missouri

## Original Sheet 29

Section 4

#### LOCAL EXCHANGE SERVICE

## SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

#### RATES AND CHARGES (Continued) E.

#### 1. (Continued)

#### **Connection Charges** e.

- In addition to the recurring monthly charges, Service Connection 1) Charges, as specified in C.4.g., apply to the connection of one or more lines at the same time and the same service of the customer, with the following exceptions:
  - Service Connection charges will not apply to changes requested a) for a period of thirty (30) days immediately following the initial installation of system features. Following the thirty (30) day period, charges for any changes or additional requests will apply.

#### f. Term Payment Plan

- The monthly rate for Systems Plus Centrex service under term 1) payment plan for the periods of 24, 36, or 48 months is subject to Company initiated rate increases. Missouri Service Commission ordered rate changes supersede the rates, terms, and conditions of this Tariff.
- Systems Plus Centrex station line additions under the term payment 2) plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.
- Upon expiration of the term payment plan, the customer must select a 3) new contract period as offered in the current tariff or revert to current tariff rates for the month-to-month payment option.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Original Sheet 30

Section 4

#### Missouri

P.S.C. MO. NO. 4

#### LOCAL EXCHANGE SERVICE

### SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

- RATES AND CHARGES (Continued) E.
  - 1. (Continued)
    - Termination Liability
      - If service is terminated in whole or in part, except as otherwise 1) provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period, determined as follows:

The number of Systems Plus Centrex lines multiplied by the monthly charge for Systems Centrex Plus lines and features terminated, multiplied by the number of months remaining in the contract period times fifty percent (50%).

- A customer who reduces Systems Plus Centrex station lines under 2) contract has the following options for the duration of the contract period.
  - Continue to pay an amount equal to the monthly rate for the a) number of Systems Plus station lines disconnected that are under contract, or;
  - Pay termination charges, as covered in h. 1) preceding, on the b) number of Systems Plus station line(s) disconnected.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 5

Original Contents Sheet 1

# MISCELLANEOUS SERVICE ARRANGEMENTS

## **TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
DIGITAL TRANSPORT SERVICE (DTS)	1-3
TOTAL TALK PACK	4-5
N11 SERVICES	6-9
STAR Packages	10-11
SAFETY LINE SERVICE (BUSINESS)	12
SAFETY LINE SERVICE	13
STAR BUSINESS BUNDLES	14-15
SECURITY LINE SERVICE	16

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 1

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## DIGITAL TRANSPORT SERVICE

## A. General

P.S.C. MO. NO. 4

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

## B. <u>Definitions</u>

DSO - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DSOs. Total transmission speed is 1.544 Mbps.

## C. Regulations

- 1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
- The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
- 3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
- 4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
- Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5.
- Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

## STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 2

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **DIGITAL TRANSPORT SERVICE** (Continued)

## C. Regulations (Continued)

- Calls will be subject to any applicable usage charges for services provisioned on 7. the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- Touch-tone signaling is required for DTS. 8.
- Unless specifically exempted, DTS is subject to all general regulations applicable 9. to the provision of service by the Company as stated in the general tariff.
- 10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premised equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

## Rates And Charges D.

1. Recurring Rates

		Monthly Rate	Trans Code
a)	DS1 Facility <sup>1</sup>	1.010	<u> </u>
b)	Digital Interface Termination		
	<ol> <li>Month-to-Month</li> <li>1 Termination</li> <li>2 Termination</li> <li>3 Termination</li> </ol>	\$390.00 370.00 350.00	DTSM1 DTSM2 DTSM3
	<ul><li>2. 12 Months</li><li>1 Termination</li><li>2 Termination</li><li>3 Termination</li></ul>	370.00 350.00 330.00	DTS11 DTS12 DTS13

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

EFFECTIVE: March 29, 2013

<sup>&</sup>lt;sup>1</sup> See Dedicated DS1 Service in this section.

Missouri

Original Sheet 3

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

# **DIGITAL TRANSPORT SERVICE** (Continued)

- D. Rates and Charges (Continued)
  - Recurring Rates (Continued) 1.

			Monthly <u>Rate</u>	Trans <u>Code</u>
b)	Digital Interface	Termination (Continued)		
	3. 36 Months 1 Termina 2 Termina 3 Termina	ition ition	\$350.00 330.00 310.00	DTS31 DTS32 DTS33
	4. 60 Months 1 Termina 2 Termina 3 Termina	ition ition	295.00 275.00 255.00	DTS51 DTS52 DTS53
c)	Per Trunk Term (Includes PBX, and Dedicated	DID, Toll Terminal	4.50	T1T

- See Paragraph C.5. above for SLC Charge application. d)
- 2. Non-recurring Charges

		Non-recurring <u>Charge</u>	Trans <u>Code</u>
a)	Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## TOTAL TALK PACK

## **GENERAL** Α.

- Total Talk Pack is an optional service package. The package permits a customer to 1. receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:1
  - Residential<sup>2</sup> or Business<sup>3</sup> One-Party Line (includes Touch Tone capability) a.
  - Three-Way Calling & Call Waiting (Custom Calling Services) b.
  - Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
  - Inside Wire Protection Plan (deregulated service) d.

## B. CONDITIONS AND LIMITATIONS

- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for 1. each individual service will apply as part of this bundle.
- Total Talk Pack customers may terminate their enrollment in the Plan at any time upon 2. notice to the company.
- Unless terminated by the Total Talk Pack customer or the Company, a customer will 3. remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- Service Charges, as described in Section 6 of this tariff, apply to requests for new and 4. additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- Total Talk Pack customers are not eligible for discounts or promotional offerings 5. (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

Customers must also subscribe to TDS Long Distance's Total Talk Pack.

This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

Missouri

Section 5 First Revised Sheet 5 Replaces Original Sheet 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **TOTAL TALK PACK** (Continued)

- B. CONDITIONS AND LIMITATIONS (Continued)
  - The Plan may not be combined with any other optional toll calling plan service, 6. except for those specified in this offering.
  - 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

## C. RATES<sup>1</sup>

(D)

		Rate Per Month	
1.	Residence <sup>2</sup> Local Bundle, per line	\$29.00	(1)
2.	Business <sup>3</sup> Local Bundle, per line	\$34.05	(1)

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>1</sup> Customers must also subscribe to Direct Long Distance to be eligible for this rate.

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

<sup>&</sup>lt;sup>3</sup> This service is grandfathered to existing customers effective December 30, 2010. The service will not be available to new customers after this date.

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 6

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## N11 SERVICES

P.S.C. MO. NO. 4

## General Α.

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

## B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

## Conditions and Limitations C.

- Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
- N11 service is provided subject to the availability of the N11 code and where facilities 2.
- 3. Only one 7 or 10 digit or 800 toll-free numbers may be used as the lead number per basic local calling area.
- Directory listings may be provided for N11 under the terms, conditions and rates specified 4. in Section 7 of this Tariff.

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 7

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## N11 SERVICES (Continued)

P.S.C. MO. NO. 4

- Conditions and Limitations (Continued)
  - Access to N11 is not available to the following classes of service: 5.

    - 0+, 0- (Credit card, third-party billing, collect calls)
    - 101XXXX
    - Inmate Service

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- Suspension of N11 Service is not allowed. 6.
- The N11 Subscriber will subscribe to adequate telephone facilities initially and 7. subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- The Company will provide both oral and written notification when an N11 Subscriber's 8. service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service arrangements.
- Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires 9. different facilities or services, the terms, conditions and rates for those services found elsewhere in this tariff will apply.
- N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 8

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## N11 SERVICES (Continued)

- Conditions and Limitations (Continued)
  - 12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
  - 13. The Company only provides N11 dialing to its own customers. Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
  - 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  - 15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
  - 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
  - The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
  - 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 9

Section 5

## MISCELLANEOUS SERVICE ARRANGEMENTS

## N11 SERVICES (Continued)

P.S.C. MO. NO. 4

- Conditions and Limitations (Continued) C.
  - The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - The Company will not be responsible for calls that cannot be completed as a result of repair 20. or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
  - The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
  - 22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
  - The state One Call Service (SOCS), in cooperation with the Company, will assure that all 23. 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or payper-call charges for Company subscribers.
- D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

The rates charged for 811 Service do no contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

Nonrecurring Charge 1. Service Order Charge, per point-to number (1) 2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed \$85.00

(1) Service Order Charges as specified in Section 6 will apply.

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 5 First Revised Sheet 10 Replaces Original Sheet 10

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **STAR PACKAGES**<sup>3</sup>

## A. General

- The STAR Packages are optional service bundles. Each package permits a customer to receive service and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:
- a) 3 STAR Standard Package
   Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.<sup>2</sup>
  - The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
- b) 4 STAR Standard Package Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Direct Long Distance<sup>1</sup> calling.
  - The 4 STAR Package can be upgraded to include Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
- c) 5 STAR Standard Package
  Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call
  Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority
  Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice
  Mail, and Unlimited Direct Long Distance<sup>1</sup> calling.

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>1</sup> Customers must also subscribe to the corresponding Direct Long Distance STAR Plan.

<sup>&</sup>lt;sup>2</sup> Customers subscribing to Direct Long Distance STAR Plan will receive 30 minutes of calling at no charge.

<sup>&</sup>lt;sup>3</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

## P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 5 First Revised Sheet 11 Replaces Original Sheet 11

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **STAR PACKAGES** (Continued)

## B. <u>Conditions and Limitations</u>

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2. STAR Package customers may terminate their Package at any time upon notice to the company.
- Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
- 5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
- 6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
- 7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 8. Customers may upgrade their Voice Mail Service package for an additional fee.
- 9. Customers who fail to pay their entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

## C. Rates1

1.	Residence	Rate Per Month	
	a) 3 STAR Standard Package, per line	\$26.99 <sup>1</sup>	(1)
	b) 4 STAR Standard Package, per line	\$36.99 <sup>1</sup>	(1)
	c) 5 STAR Standard Package, per line	\$46.99 <sup>1</sup>	(1)
2.	Package Upgrade	\$ 5.00	(1)
3.	Package Change Fee	\$ 7.50	

<sup>&</sup>lt;sup>1</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

First Revised Sheet 12 Replaces Original Sheet 12

Section 5

Missouri

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

## **BUSINESS SAFETY LINE SERVICE**<sup>2</sup>

## A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

## B. <u>Terms and Conditions</u>

- 1. Safety Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- 3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to Direct Long Distance as their long distance provider.
- 5. Any toll calls will be billed at Direct Long Distance default roll rates.
- 6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
- 7. Optional Call plans are not available with this bundle.
- 8. Seasonal Service/Suspension of Service is not available with this bundle.

# C. Rates and Charges Monthly Rate

Bundle Base Rate
Business \$61.00 (I)

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>1</sup> Other data speeds may be available for an additional charge.

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

Missouri

Second Section 5
First Revised Sheet 13
Replaces Original Sheet 13

First

Monthly Rate

## MISCELLANEOUS SERVICE ARRANGEMENTS

## SAFETY LINE SERVICE<sup>2</sup>

## A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

## B. **TERMS AND CONDITIONS**

- 1. Safety Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
- 3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- 5. Customers must subscribe to Direct Long Distance as their long distance provider.
- 6. Any toll calls will be billed at Direct Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

## C. RATES AND CHARGES

Bundle Base Rate - DSL Market A	\$46.95 <sup>1</sup>	(1)
Bundle Base Rate – DSL Market B	\$52.20 <sup>1</sup>	(1)

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>1</sup> Other data speeds may be available for an additional charge.

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 5 First Revised Sheet 14 Replaces Original Sheet 14

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **STAR BUSINESS BUNDLES**<sup>3</sup>

## A. General

- 1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
  - a) STAR Business Bundle Standard¹
     Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of Direct Long Distance² calling.
  - b) STAR Business Bundle Unlimited Standard¹ Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited Direct Long Distance² calling.

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>1</sup> Customers must also subscribe to the Company's high speed data service.

<sup>&</sup>lt;sup>2</sup> Customers must also subscribe to the corresponding Direct Long Distance Plan.

<sup>&</sup>lt;sup>3</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

# P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY

Missouri

Section 5 First Revised Sheet 15 Replaces Original Sheet 15

Pata Par Month

## MISCELLANEOUS SERVICE ARRANGEMENTS

## **STAR BUSINESS BUNDLES** (Continued)

## B. **Conditions and Limitations**

- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for 1. each individual service will apply.
- 2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines.
- 5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
- 6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
- 7. Customers who fail to pay their entire Package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in

## C. Rates

1.	Busi	ness, per line	Kale Per Month	
	a) b)	STAR Business Bundle Standard STAR Business Bundle Unlimited Standard	\$41.99 <sup>2</sup> \$61.99 <sup>2</sup>	(I) (I)
2.	Serv	ice Order Charge	Non-Recurring Charge \$10.00	<u> </u>

<sup>&</sup>lt;sup>1</sup> One, Two, and Three-Year Contract rates are also available.

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 5 Third Revised Sheet 16 Replaces Second Revised Sheet 16

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

## **SECURITY LINE SERVICE**<sup>2</sup>

## A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

## B. <u>TERMS AND CONDITIONS</u>

- 1. Security Line Service will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll
  Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed
  Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- Customers must subscribe to Direct Long Distance as their long distance provider.
- 6. Any toll calls will be billed at Direct Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

## C. RATES AND CHARGES

Bundle Base Rate – DSL Market A	\$38.95 <sup>1</sup>	(1)

Bundle Base Rate – DSL Market B \$44.201 (I)

ISSUED: April 29, 2016 EFFECTIVE: June 1, 2016

By: Garrin Bott, President

Monthly Rate

<sup>&</sup>lt;sup>1</sup> Other data speeds may be available for an additional charge.

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

## **SERVICE CONNECTION CHARGES**

## **TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
SERVICE CONNECTION CHARGES	1-3

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

SERVICE CHARGES

A.

Section 6 First Revised Sheet 1 Cancels Original Sheet 1

(T)

(D)

## **SERVICE CONNECTION CHARGES**

		` '
1.	The rates, terms and conditions for various non-recurring, service charges	(N
	are set forth in the Company's website: <a href="https://missouricom.co/tariff-">https://missouricom.co/tariff-</a>	
	charges/.	(D

# P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM

Section 6 First Revised Sheet 2 Cancels Original Sheet 2

HOLD FOR FUTURE USE

(T)

(D)

# P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM

Section 6 Second Revised Sheet 3 Cancels First Revised Sheet 3

## **PROMOTIONS**

B. PROMOTIONS (T)

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

# FILED - Missouri Public Service Commission - 03/22/2023 - JI-2023-0176

# **GENERAL EXCHANGE TARIFF**

# STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 7 Second Revised Contents Sheet 1 Replaces First Revised Sheet 1

## **DIRECTORY SERVICES**

## **TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
	(D
DIRECTORY ASSISTANCE SERVICE	2-3

Issued: March 23, 2023 Effective: April 1, 2023

# FILED - Missouri Public Service Commission - 03/22/2023 - JI-2023-0176

# **GENERAL EXCHANGE TARIFF**

STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 7 Second Revised Sheet 1 Replaces First Revised Sheet 1

## **DIRECTORY SERVICES**

(D) HOLD FOR FUTURE USE (D)

Issued: March 23, 2023 Effective: April 1, 2023

# FILED - Missouri Public Service Commission - 03/22/2023 - JI-2023-0176

# GENERAL EXCHANGE TARIFF STOUTLAND TELEPHONE COMPANY d/b/a RALLY NETWORKS

P.S.C. MO No. 5 Section 7 First Revised Sheet 1.1 Replaces Original Sheet 1.1

(D)

## **DIRECTORY SERVICES**

HOLD FOR FUTURE USE

(D)

Issued: March 23, 2023 Effective: April 1, 2023

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

\_ . . . . . . . .

Section 7

Original Sheet 2

## DIRECTORY SERVICES

## DIRECTORY ASSISTANCE SERVICE(1)

## A. GENERAL

Missouri

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

## B. DEFINITIONS

- Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- 3. International numbers are from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

## C. REGULATIONS

- 1. A maximum of two requested telephone numbers is allowed per call.
- Rates will apply based on the NPA/NXX requested.
- Charges for Directory Assistance Service for requests of a local number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting national and international numbers will be charged the applicable rate.
- Rates are not applicable to:

BY: Joel Dohmeier, Vice-President

- Calls placed from mobile/marine, public or semi-public telephones.
- b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
- c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- d. Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- No credit will be given for any unused portion of the customer's allowance.

(1) Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Section 7

Original Sheet 3

## **DIRECTORY SERVICES**

# **DIRECTORY ASSISTANCE SERVICE** (1) (Continued)

## D. RATES

Missouri

The following rates apply for Directory Assistance Service.

		Rate
1.	Local Direct Dialed, First 2 calls	No Charge
2.	Local Direct Dialed, Each additional call	\$0.65
3.	National Direct Dialed, per call	\$0.65
4.	International Direct Dialed, per call	\$1.50

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 8

Original Contents Sheet 1

## **OPTIONAL SERVICES**

# **TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
CUSTOM CALLING SERVICES	1-7
ADVANCED CALLING SERVICES	8-18

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

# P.S.C. MO. NO. 4

## STOUTLAND TELEPHONE COMPANY

Missouri

## Section 8

Original Sheet 1

## **OPTIONAL SERVICES**

# **CUSTOM CALLING SERVICES**

## A. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

## B. Service Descriptions

## Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4

## STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 2

Section 8

## **OPTIONAL SERVICES**

## **CUSTOM CALLING SERVICES** (Continued)

## B. Service Descriptions (Continued)

## 2. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

## 3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

## Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# STOUTLAND TELEPHONE COMPANY

P.S.C. MO. NO. 4

Missouri

Original Sheet 3

Section 8

## OPTIONAL SERVICES

## **CUSTOM CALLING SERVICES** (Continued)

## Service Descriptions (Continued) B.

## 5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

## Call Transfer 6.

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

## Call Waiting/Cancel Call Waiting 7.

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Original Sheet 4

Section 8

Missouri

## OPTIONAL SERVICES

## **CUSTOM CALLING SERVICES** (Continued)

## Service Descriptions (Continued) B.

## Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

## 9. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the preassigned number as programmed by the Company.

## 10. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

## 11. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

## 12. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

## Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# SENERAL EXCHANGE

STOUTLAND TELEPHONE COMPANY

P.S.C. MO. NO. 4

Missouri Original Sheet 5

## OPTIONAL SERVICES

## **CUSTOM CALLING SERVICES** (Continued)

## B. Service Descriptions (Continued)

## 14. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.

## Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

## Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

## C. Limitations

- Custom Calling Services require special central office equipment and will be provided only where facilities are available.
- Custom Calling Services are only available on single-line party service.
- Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 8

Section 8

## **OPTIONAL SERVICES**

# **CUSTOM CALLING SERVICES** (Continued)

## Rates And Discounts D.

## 1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

One Service Per Line	Rate <u>Per Month</u>	Trans Code	Activation Code	Deactivation Code
o Call Forwarding	\$1.25	CCCF	*72	*73
a. Call Forwarding     b. Call Forward-Busy	1.25	CCFBV	*90	*91
	1.25	CCFNV	*92	*93
	2.00	CCCH	*52	N/A
d. Call Hold	1.25	CCCC	N/A	N/A
e. 3-Way Calling				
f. Call Transfer	0.75	CCCT	N/A	N/A
g. Call Waiting/Cancel Call Waiting	1.75	CWCCW	N/A/*70	N/A
h. Home Intercom-Basic	1.25	CCHI	N/A	N/A
i. Warm Line	0.75	CCWL	N/A	N/A
j. Hotline	0.75	CCHT	N/A	N/A
k. Personal Ringing				
1) Second Directory Number	1.50	CPR2	N/A	N/A
,	.00 (incremental)	CPR3	N/A	N/A
I. Speed Call 8	1.25	CCSE	*74	N/A
m. Speed Call 30	1.75	CCST	*75	N/A
n. Do-Not-Disturb	0.75	CCDD	*78	*79
2011212121			(*10 for 0	Override)
o. Call Reminder	0.75	CCCR	*95	*96
p. Toll Restriction	2.50	CCTR	N/A	N/A
L				

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

<sup>&</sup>lt;sup>1</sup> Discounts do not apply to these services.

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Section 8

Original Sheet 7

## **OPTIONAL SERVICES**

# **CUSTOM CALLING SERVICES** (Continued)

- D. Rates And Discounts (Continued)
  - Multi-Service Discount Plan, Per Line 2.

		Credit Per	Trans
Per Service Credit		<u>Month</u>	<u>Code</u>
a)	Two Services	\$(0.50)	CFD2
b)	Three Services	(1.50)	CFD3
c)	Four Services	(1.75)	CFD4
d)	Five Services	(2.00)	CFD5
e)	Six Services	(2.50)	CFD6
f)	Seven Services	(3.00)	CFD7
g)	Eight Services	(3.50)	CFD8
h)	Nine Services	(4.00)	CFD9
i)	Ten Services	(4.50)	CFD1

3. Pay-Per-Use Rates

		Per Successful Activation	Monthly <u>Cap</u>
a.	Three-Way Calling	\$0.75	\$3.75
b.	Call Forwarding	0.75	3.75

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# STOUTLAND TELEPHONE COMPANY

Missouri

Section 8

Original Sheet 8

## **OPTIONAL SERVICES**

## ADVANCED CALLING SERVICES

## A. GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

## B. SERVICE DESCRIPTION

## 1. ANONYMOUS CALL REJECTION

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

## 2. CALL REJECTION

This service enables a subscriber to reject up to a maximum of ten (10) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 9

Section 8

## OPTIONAL SERVICES

# ADVANCED CALLING SERVICES (Continued)

## **SERVICE DESCRIPTION** (Continued) B.

## 3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

## PREFERRED CALL FORWARDING 4.

This service enables the subscriber to forward up to a maximum of ten (10) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

## PRIORITY RINGING 5.

This service allows the subscriber to provide up to a maximum of ten (10) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

# P.S.C. MO. NO. 4

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 10

Section 8

### **OPTIONAL SERVICES**

# **ADVANCED CALLING SERVICES** (Continued)

### B. SERVICE DESCRIPTION (Continued)

#### 6. REPEAT DIALING

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

#### 7. SPECIAL CALL ACCEPTANCE

This service enables a subscriber to allow up to a maximum of ten (10) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

#### 8. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

### a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

Section 8

#### OPTIONAL SERVICES

# ADVANCED CALLING SERVICES (Continued)

#### B. SERVICE DESCRIPTION (Continued)

#### CALLER ID (Continued) 8.

#### Caller ID - Basic (Continued) a)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

#### Caller ID - Deluxe b)

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 12

Section 8

### OPTIONAL SERVICES

# ADVANCED CALLING SERVICES (Continued)

#### SERVICE DESCRIPTION (Continued) В.

#### CALLER ID BLOCKING 9.

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

#### Caller ID Blocking - Per Call a)

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

#### Caller ID Blocking - Per Line b)

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing \*82 (1182 from a rotary phone) prior to placing the call.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# GLIN

STOUTLAND TELEPHONE COMPANY

Missouri

P.S.C. MO. NO. 4

Section 8

Original Sheet 13

### **OPTIONAL SERVICES**

# ADVANCED CALLING SERVICES (Continued)

### B. SERVICE DESCRIPTION (Continued)

#### 10. CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 14

Section 8

### **OPTIONAL SERVICES**

# ADVANCED CALLING SERVICES (Continued)

#### C. SPECIAL CONDITIONS AND LIMITATIONS

#### Special Conditions for Caller ID: 1)

- An originating caller's data may not be displayed to the called party a) under the following conditions:
  - The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
  - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
  - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
  - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
  - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
  - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
  - The calling party has activated blocking.
  - · Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

STOUTLAND TELEPHONE COMPANY

Missouri

P.S.C. MO. NO. 4

Original Sheet 15

Section 8

## **OPTIONAL SERVICES**

# ADVANCED CALLING SERVICES (Continued)

- SPECIAL CONDITIONS AND LIMITATIONS (Conditions) C.
  - Special Conditions for Caller ID: (Continued) 1)
    - The following special conditions apply to Caller ID services based on b) the FCC Caller ID Order effective 12/1/95:
      - If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
      - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
      - · Caller ID services are available on all long distance calls where technically feasible.
      - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
      - · All calling data will be passed, even for customers who do not subscribe to Caller ID.
      - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Section 8

Original Sheet 16

### **OPTIONAL SERVICES**

# ADVANCED CALLING SERVICES (Continued)

#### SPECIAL CONDITIONS AND LIMITATIONS (Conditions) C.

#### Limitations of Advanced Calling Services: 2)

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party:
- When both the originating customer and the call terminating customer are served from the same central office:
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# Original Sheet 17

# STOUTLAND TELEPHONE COMPANY Missouri

### **OPTIONAL SERVICES**

# ADVANCED CALLING SERVICES (Continued)

#### D. RATES, DISCOUNTS AND NON-RECURRING CHARGES

#### 1. RATES

- The monthly rates, credits and any non-recurring charges are in a) addition to basic local exchange service or any other services subscribed to by the customer.
- Activation and Deactivation codes listed below apply to touchtone b) telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- The below rates apply to both residential and business customers. c)

	Rate Per	Trans	Activation	
	Deactivation	n		
One Service Per Line	<u>Month</u>	<u>Code</u>	<u>Code</u>	<u>Code</u>
<ol> <li>Anonymous Call Rejection</li> </ol>	\$3.50	ACSAC	*77	*87
Call Rejection	3.50	ACSRJ	*60	N/A
3) Call Return	3.50	ACSRT	*69	*89
4) Preferred Call Forwarding	3.50	ACSPF	*63	N/A
5) Priority Ringing	3.50	ACSPR	*61	N/A
6) Repeat Dialing	3.50	ACSRP	*66	*86
7) Special Call Acceptance	3.50	ACSSC	*64	N/A
8) a. Caller ID - Basic	5.50	ACSID	N/A	N/A
b. Caller ID - Deluxe	7.50	ACSUD	N/A	N/A
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line (See Note 1)	No Charge	BLOCL	•	*82
,	6.00	ACSN	*57	N/A
10) Call Trace (Per Month)	0.00	ACSIV	31	11//

Note 1: Caller ID Blocking - Per Line is only available to certain customers as described in Paragraph B.9.b).

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 18

#### OPTIONAL SERVICES

### ADVANCED CALLING SERVICES (Continued)

# D. RATES, DISCOUNTS AND NON-RECURRING CHARGES (Continued)

### Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

		Credit Per	Trans.
Per	Service Credit	<u>Month</u>	<u>Code</u>
a)	Two Services	1.00	ACSR2
b)	Three Services	2.00	ACSR3
c)	Four Services	3.00	ACSR4
ď)	Five Services	4.00	ACSR5
e)	Six Services	5.00	ACSR6
f)	Seven Services	6.00	ACSR7
g)	Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

# 3. Privacy Pack (1)

(C)

(C)

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month

\$9.95

# 4. Non-Recurring Charges

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

EFFECTIVE: March 29, 2013

ISSUED: February 27, 2013 EFFECTIVE

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 9

Original Contents Sheet 1

## **CONSTRUCTION CHARGES**

## **TABLE OF CONTENTS**

	Page
TABLE OF CONTENTS	1
CONSTRUCTION CHARGES	1-4
General Access Line Extensions Subdivisions	1 1 2-4

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

## P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 1

Section 9

#### CONSTRUCTION CHARGES

#### Α. GENERAL

Construction charges will not apply to the customer's service installation which includes the drop which extends from the last pedestal to the building in which the telephone is located, or 300 feet, whichever distance is shortest.

#### B. ACCESS LINE EXTENSIONS

Facilities provided without construction charge:

Under normal conditions, the Telephone Company, without charge will extend its lines to reach applicants within the exchange service area, provided the following condition is satisfied:

The cost of construction of the required line extension will not exceed seven times the estimated annual local exchange revenue from such applicant or applicants.

When it is necessary for the Telephone Company to extend its plant in order to provide telephone service to new subscriber(s) and the condition above is not satisfied, the Telephone Company may require the prospective subscriber(s) each, to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

Length of new line extension	No. of Months Advance Payments
a. Up to ¼ mile	3
b. Over ¼ and up to ½ mile	6
c. Over ½ and up to 1 mile	18
d. Excess over 1 mile	18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile

The advance payment as required above, is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payments will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

Where recircuiting is necessary in connection with a rural line extension, the Telephone Company will bear the expenses of this recircuiting when Telephone Company facilities only are involved.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# GENERAL EXCHANG

STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 2

#### CONSTRUCTION CHARGES

# C SUBDIVISIONS (1).

P.S.C. MO. NO. 4

### General

Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground.

### 2. Definitions

**Applicant**: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

**Building**: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

**Subdivision**: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

## Provisioning

The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge unless specified elsewhere in this tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

Section 9

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 3

Section 9

### CONSTRUCTION CHARGES

#### C. SUBDIVISIONS (1).

#### Rights-of-way and Easements 4.

- Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- Rights-of-way and easements, with the subdivision, satisfactory to the b. Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-ofway and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

#### 5. Advance Payments

- Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- If an advance is required under these rules, then the advance, without b. interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multipleoccupancy building.
- (1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

Section 9

### **CONSTRUCTION CHARGES**

# C. SUBDIVISIONS (1).

# 5. Advance Payments (Continued)

c. Any portion of an advance remaining un-refunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

### 6. Temporary Facilities

- Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
- b. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

### 7. Special Conditions

In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 9

Original Sheet 5

## **CONSTRUCTION CHARGES**

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri

Section 10

Original Contents Sheet 1

## **PRIVATE LINE SERVICES**

## **TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
PRIVATE LINE SERVICE	1-14
Concurrence Statement Cancellation Rights Special Signaling Service-Series 102 Rates Sub-Voice Grade Service-Series 200 Rates Voice Grade Service-Series 300 (1) and Series 400 Rates Special Bridging Service Rates Signaling Rates Miscellaneous Charges	1 1-2 3-5 6-10 10-11 12-13
DEDICATED DS1 SERVICE	15-17
DIGITAL LINK SERVICES	18-28
DISTANCE LEARNING COMMUNICATIONS SERVICES	28-33

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 10 First Revised Sheet 1 Cancels Original Sheet 1

(T)

(T)

(T)

#### PRIVATE LINE SERVICES

### A. <u>CONCURRENCE STATEMENT</u>

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri except for those Private Line Services listed in this tariff, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for Private Line Services are listed below.

# B. <u>CANCELLATION RIGHTS</u>

By: Garrin Bott, President

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

## C. SPECIAL SIGNALING SERVCIE-SERIES 102 RATES

	Monthly <u>Rate</u>	Service <u>Charge</u>	Tariff <u>Reference</u>
1. Local Channel, per channel	\$17.65	\$240.00	2.2.1
<ol><li>Interoffice Channel Mileage, each V-H Mile, or fraction thereof</li></ol>	\$0.50	None	2.2.1
Interoffice Channel Termination, per     Termination (Two required per interoffice cha	annel)\$11.10	None	2.2.1

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

Section 10

# PRIVATE LINE SERVICES

#### C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES (Continued)

			Monthly Rate	Service <u>Charge</u>	<u>Tariff</u> <u>Reference</u>
4.		rexchange Channel Mileage, V-H mile or fraction thereof			
	a. b.	0 to 250 Miles – each mile 250 and over Miles – each mile	\$3.65 \$1.00	None None	2.2.1 2.2.1
5.	each	rexchange Channel Termination, n termination required per interexchange channel)	\$33.65	None	2.2.1
6.	of a diffe	h additional point of termination local channel, rent building, same premises 1/10 mile (1) (3)			
		First 1/10 Mile Each Additional 1/10 mile	\$4.00 \$0.55	\$75.00(2)	2.2.1
7.	of a	h additional point of termination local channel le same building (1) (3)	\$2.45	\$75.00(2)	2.2.1

(1) Obsolete to existing service installations at existing locations for existing customers.

(2) Charge applies per point of termination inside moved.

The monthly rate shown does not include maintenance and/or repair. (3)

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 10

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 3

# PRIVATE LINE SERVICES

#### D. SUB-VOICE GRADE SERVICE-SERIES 200 RATES

			Monthly Rate	Service Charge	Tariff Reference
1		al Channel, first termination on a premises			
	а.	Type 250 - Half Duplex - Duplex	\$23.65 \$41.20	\$300.00 \$300.00	2.2.2 2.2.2
	b.	Type 251 - Half Duplex - Duplex	\$43.85 \$59.90	\$300.00 \$300.00	2.2.2 2.2.2
2.		roffice Channel Mileage, per channel each V-H mile, or fraction thereof,			
	a.	Type 250 - Half Duplex - Duplex	\$3.80 \$6.75	None None	2.2.2 2.2.2
	b.,	Type 251 - Half Duplex - Duplex	\$3.80 \$6.75	None None	2.2.2 2.2.2
3.	per	roffice Channel Termination, termination o required for each interoffice channel)			
	a.	Type 250 - Half Duplex - Duplex	\$7.00 \$7.00	None None	2.2.2 2.2.2
	b.	Type 251 - Half Duplex - Duplex	\$3.45 \$3.45	None None	2.2.2 2.2.2

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

Missouri

Original Sheet 4

## PRIVATE LINE SERVICES

#### SUB-VOICE GRADE SERVICE-SERIES 200 RATES (Continued) D.

4. Interexchange Channel, each V-H mile or Fraction thereof

			0 to 250 miles	250+ Miles	Tariff <u>Reference</u>
	a.	Type 250  – Half Duplex, each mile  – Duplex, each mile	\$1.80 \$1.80	\$0.90 \$0.90	2.2.2 2.2.2
	b.	Type 251  – Half Duplex  – Duplex	\$2.45 \$2.45	\$1.50 \$1.50	2.2.2 2.2.2
5.	per t	office Channel Terminal, erminal required per interexchange cha	nnel)		
			Monthly <u>Rate</u>	Service Charge	Tariff <u>Reference</u>
	a.	Type 250 – Half Duplex – Duplex	\$40.85 \$41.75	\$40.85	2.2.2 2.2.2
	b.	Type 251  – Half Duplex  – Duplex	\$38.15 \$38.15		2.2.2 2.2.2

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

# P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 5

Section 10

# **PRIVATE LINE SERVICES**

#### SUB-VOICE GRADE SERVICE-SERIES 200 RATES (Continued) D.

		Monthly <u>Rate</u>	Service <u>Charge</u>	Tariff <u>Reference</u>
6.	Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1) (2) (4)			
	Type 250 - Half Duplex, first 1/10 mile - Half Duplex, Additional 1/10 mile - Duplex, first 1/10 mile - Duplex, Additional 1/10 mile	\$18.15 \$0.60 \$18.15 \$1.15	\$130.00 (3) \$130.00 (3)	2.2.2
7.	Each additional point of termination of a local channel in same building (1) (2) (4)			
	Type 250 - Half Duplex, - Duplex	\$15.75 \$15.75	\$130.00 (3) \$130.00 (3)	2.2.2 2.2.2

- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 6

### PRIVATE LINE SERVICES

#### **VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES** E.

		Monthly <u>Rate</u>	Service Charge	Tariff <u>Reference</u>
1.	Local Channel, each channel, per first termination on a premises			
	Type 311	\$39.40	\$280.00	2.2.3
	Type 312	61.25	270.00	2.2.3
	Type 314A	83.35	340.00	2.2.3
	Type 414B	96.30	560.00	2.2.3
	Type 420	63.45	290.00	2.2.3
	Type 422	63.45	290.00	2.2.3
	Type 423	32.95	280.00	2.2.3
	Type 424	61.70	340.00	2.2.3
	Type 425	45.85	270.00	2.2.3
	Type 428	43.55	270.00	2.2.3
2.	Interoffice Channel, each channel,			
	- per V-H mile, or fraction thereof	\$7.55	None	2.2.3
3.	Interoffice Channel Terminal, (two required per interoffice channel)			
	- per terminal	\$4.35	None	2.2.3
4.	Interexchange Channel Mileage, each V-H mile, or fraction Thereof			
	- 0 to 250 Miles	\$4.10	None	2.2.3
	- 250 and Over Miles	\$1.05	None	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Missouri

## PRIVATE LINE SERVICES

#### E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES (Continued)

5. Interexchange Channel Terminal, (two required per inter-exchange channel) per terminal

		Monthly	Service	Tariff
		<u>Rate</u>	<u>Charge</u>	<u>Reference</u>
	Type 311 (P1NA1)	\$27.90	None	2.2.3
	Type 312 (P1NB1) (P1ND1)	27.90	None	2.2.3
	Type 314 (P1NG1)	27.90	None	2.2.3
	Type 414B (P1NH1)	27.90	None	2.2.3
	Type 420 (P1NQ1) (P1NC1)	27.90	None	2.2.3
	Type 422 (P1NR1) (P1NE1)	27.90	None	2.2.3
	Type 423 (P1NS1)	27.90	None	2.2.3
	Type 424 (P1NT1)	27.90	None	2.2.3
	Type 425 (P1NU1)	27.90	None	2.2.3
	Type 428 (P1NV1)	27.90	None	2.2.3
	Foreign Exchange (P1NF4)	27.90	None	2.2.3
6.	Bridging Charge, (multi-point service),			
	per bridged channel	\$7.55	None	2.2.5

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Section 10

# PRIVATE LINE SERVICES

#### VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 (2) RATES (Continued) E.

7.	Co	nditioning Type C1	Monthly Rate	Service <u>Charge</u>	Tariff <u>Reference</u>
	a.	Two point not arranged for switching, per service point	\$9.40	\$80.00	2.2.3
	b.	Two point arranged for switching to another two-point channel, per service point	\$17.00	\$80.00	2.2.3
	C.	Multi-point channel, per service point	\$18.80	\$80.00	2.2.3
8.	Со	nditioning Type C2			
	a.	Two point not arranged for switching, per service point	\$37.70	\$80.00	2.2.3
	b.	Two point arranged for switching, per service point	\$56.45	\$80.00	2.2.3
	C.	Multi-point channel, per service point	\$56.45	\$80.00	2.2.3
9.	Cor	nditioning Type C4			
	a.	Two-point channel, per service point	\$65.80	\$80.00	2.2.3
	b.	Three or four-point channel, per service point	\$84.70	\$80.00	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

(2) Conditioning Options-Available for Type 414B, 414C, 420 and 422.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

P.S.C. MO. NO. 4

Section 10

# PRIVATE LINE SERVICES

#### VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 (2) RATES (Continued) E.

10.	Co	onditioning Type C5	Monthly <u>Rate</u>	Service <u>Charge</u>	Tariff <u>Reference</u>
	a.	On a two point channel not arranged for switching, per service point	\$94.10	\$80.00	2.2.3
11.	Co	onditioning Type D1			
	а	Two point channel not arranged for switching, per service point	\$11.35	\$80.00	2.2.3
12.	Fo	reign Exchange Service			
	а.	Point of Termination in one foreign exchange( 3)			
		<ul><li>between exchange 0-20 miles</li><li>between exchanges over 20 miles</li></ul>	\$61.10 \$70.70	\$410.00 \$410.00	2.2.3 2.2.3
	b.	Point of Termination in Two foreign exchanges (4)	\$109.95	\$410.00	2.2.3
13.	Fo	oreign Serving Office Service			
	a.	Point of Termination in one foreign serving office (3)	None	\$180.00	2.2.3
	b.	Point of Termination in two foreign serving offices(4)	\$13.35	\$180.00	2.2.3

- (1) Obsolete Applicable to existing service installations at existing locations for existing customers.
- Conditioning Options-Available for Type 414B, 414C, 420 and 422
- (3) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (4) Local channel charges do not apply to the main station and one extension.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

## STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 10

### PRIVATE LINE SERVICES

#### VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES (Continued) E.

13. Foreign Serving Office Service (Continued)

				Monthly <u>Rate</u>	Service Charge	Tariff <u>Reference</u>
		(two	eroffice Channel Termination, o required per interoffice channel th termination	\$14.10	None	2.2.3
F.	SPE	CIAL I	BRIDGING SERVICE RATES			
	1.	Spli	it Band Arrangement			
		a.	Special bridge and common equipment(2)			
			<ul> <li>Maximum of 48 remote stations</li> </ul>	\$47.80	None	2.2.5
			<ul> <li>Maximum of 95 remote stations (BMC95)</li> </ul>	\$71.75	None	2.2.5
		b.	Access Lines			
			- Master Station (1LM4Y)		Equivalent to	Type 420
		c.	Remote Station Connection			

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

\$5.90

None

(2) Customer must specify, transmit and receive frequency of Master Station.

Per Remote Station

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

2.2.5

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

#### PRIVATE LINE SERVICES

#### F. SPECIAL BRIDGING SERVICE RATES (Continued)

- 2. Passive Bridging Arrangement
  - Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10) (1)

\$9.00

None

2.2.5

Access lines

Master Station (1LM3Y)

Equivalent to Type 423

Remote Station

Interconnecting Station

Equivalent to Type 423

Access Line Connection C.

Per Access Line

\$3.20

None

2.2.5

Interbridge Connection d.

\$4.95

None

2.2.5

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master of interconnecting station and remote station.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

#### PRIVATE LINE SERVICES

#### G. SIGNALING RATES

- 1. Signaling Options
  - a. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311 (1), 422, 423, 425 and 435 type services.

		Monthly <u>Rate</u>	Service <u>Charge</u>	Tariff <u>Reference</u>
a.	IntraLATA Interexchange			
	<ul> <li>Manual (J1B) (2)</li> </ul>	\$26.25	\$65.00	2.2.6
	- Automatic (J1A) (3)	\$27.90	\$65.00	2.2.6

b. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a.	IntraLATA Interexchange Arranged for E&M Type signali - Type 420 (SLM20) - Type 422 (SLM22) - Type 423 (SLM23) - Type 424 (SLM24) - Type 425 (SLM25) - Type 428 (SLM28)	\$20.25 20.25 21.30 21.60 21.60 21.60	\$65.00 65.00 65.00 65.00(4) 65.00 65.00	2.2.6 2.2.6 2.2.6 2.2.6 2.2.6 2.2.6			
		ed for Loop Signaling, a maximum					
	Of 1300 ohms.						
	<ul> <li>Type 420 (SLL20)</li> </ul>	33.25	65.00	2.2.6			
	<ul> <li>Type 422 (SLL22)</li> </ul>	33.25	65.00	2.2.6			
	<ul> <li>Type 423 (SLL23)</li> </ul>	34.15	65.00	2.2.6			
	- Type 428 (SLL28)	17.55	65.00(4)	2.2.6			
	Arranged for Loop signaling, Per customer requested ohm Maximum						
	- Type 428 (SLLC8)	21.60	65.00(4)	2.2.6			

- Obsolete Applicable to existing service installations at existing locations for existing customers. (1)
- Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. (2)Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- Automatic signaling is not available for multipoint. Any other existing applications should be (3)considered obsolete-applicable to existing service installations at existing locations for existing
- Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

# GENERALE

STOUTLAND TELEPHONE COMPANY

Missouri

P.S.C. MO. NO. 4

Original Sheet 13

Section 10

#### **PRIVATE LINE SERVICES**

# G SIGNALING RATES

Signaling Arrangements
 Loop Signaling Options per Local Channel on Type 428 when associated with
 station ports of a premises switching system

		Monthly <u>Rate</u>	Service Charge <sup>1</sup>	Tariff <u>Reference</u>
a.	Type A (capable of operation over loops with re	\$8.40 esistance in th	\$30.00 e range of 0	2.2.6 -199 ohms)
b.	Type B (capable of operation over loops with ohms)	\$8.70 resistance	\$30.00 in the range	2.2.6 e of 200-899

Type C (capable of operation over loops with resistance in the range of 900 ohms or more)
 \$3.55
 \$1.05
 2.2.6

The DC resistance specification does not imply a guaranteed end-to-end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms exclusive of 200 ohm maximum terminal equipment resistance.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 14

Section 10

# **PRIVATE LINE SERVICES**

# H. MISCELLANEOUS CHARGES

		Service <u>Charge</u>	Tariff <u>Reference</u>
1,	Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1 (B)
2.	Institutional Program for Premises Wiring Charge		
	a. Element 1 b. Element 2	\$35.05 \$8.15	1.6.1 (B) 1.6.1 (B)
3.	Restoration Priority Change		
	- Per Private Line Service	\$21.60	1.4.10

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

### 1

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 15

Section 10

#### PRIVATE LINE SERVICES

# DEDICATED DS1 SERVICE

#### A. General

Dedicated DS1 Service is a point-to-point intra-exchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

#### B. Definitions

<u>Clear Channel Capability</u> – An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

<u>DS1</u> – Digital facility that is equivalent to 24 DS0's. Total transmission speed is 1/544 Mbps.

<u>Digital Local Channel</u> – A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

### C. Regulations

- Dedicated DS1 Service is available for a minimum service period of one month.
- 2. Dedicated DS1 Service is available on a month-to- month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
- 3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
- 4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in this Section.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# GENERAL EXCHANGE

STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 16

#### PRIVATE LINE SERVICES

# **DEDICATED DS1 SERVICE** (Continued)

# C. Regulations (Continued)

P.S.C. MO. NO. 4

- 5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
- 6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with the service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
- 7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
- 8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

Section 10

## STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 17

### PRIVATE LINE SERVICES

# **DEDICATED DS1 SERVICE** (Continued)

#### Rates and Charges D.

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1.	Recu	rring Rates		
	11000		Monthly <u>Rate</u>	Trans <u>Code</u>
	a)	Month to Month 1 Channel 2 Channels 3 Channels	\$230.00 200.00 200.00	T1MM1 T1MM2 T1MM3
	b)	12 Months 1 Channel 2 Channels 3+ Channels	210.00 180.00 160.00	T1L11 T1L12 T1L13
	c)	36 Months 1 Channel 2 Channels 3+ Channels	190.00 160.00 140.00	T1L31 T1L32 T1L33
	d)	60 Months 1 Channel 2 Channels 3+ Channels	180.00 150.00 130.00	T1L51 T1L52 T1L53
2.	Non-	recurring Charges	Non-recurring <u>Charge</u>	Trans <u>Code</u>
	a)	Design Order Charge, Per Order	\$700.00	T1DOC
	b)	Installation Charge, First Channel	650.00	T1C1
	c)	Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
	d)	Clear Channel Capability	350.00	T1CCC

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 10 First Revised Sheet 18 Cancels Original Sheet 18

(T)

(T)

(T)

(T)

(T)

(T)

#### **PRIVATE LINE SERVICES**

### **DIGITAL LINK SERVICES**

### A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

# B. **PROVISION OF SERVICES**

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all service components described therein are available from the Company.

# C. CANCELLATION RIGHTS

By: Garrin Bott, President

The Company reserves the right to cancel and make void the above concurrence statement, subject to the requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

# P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Original Sheet 19

Section 10

Missouri

#### **PRIVATE LINE SERVICES**

# **DIGITAL LINK SERVICES** (Continued)

- D. Rates and Charges
  - 8.1 PREMIUM DIGITAL SERVICE
  - 8.1.1 Channels

Digital Service Channels

- Local Distribution Section

Per termination of a Local Distribution Section on a customer's premises.

For Transmission	Monthly	Service
Speed of:	Rate	<u>Charge</u>
2.4 kbps (1L7AJ)	\$35.00	\$75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

## PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- D. Rates and Charges (Continued)
  - PREMIUM DIGITAL SERVICE (Continued) 8.1
  - Channels (Continued) 8.1.1
    - Interoffice Channel

Per V-H mile between Service Offices, between Digital Hubs or between a Digital Hub and a Service Office within the same LATA for the mileage portion plus the fixed charge.

		Monthly		
	For Transmission	Fixed	Rate Per	
Mileage Band	Speed of:	<u>Charge</u>	Mile	
For Mileage	2.4 kbps (1L7A2)	\$59.10	None	
of 0 or over,	4.8 kbps (1L7B2)	82.60	None	
but less than	9.6 kbps (1L7C2)	114.60	None	
5 miles	56 kbps ((1L7D2)	150.60	None	
For mileage	2.4 kbps (1L7A3)	101.00	\$1.05	
of 5 miles	4.8 kbps (1L7B3)	124.60	1.55	
or over	9.6 kbps (1L7C3)	148.10	2.20	
	56 kbps (1L7D3)	234.45	10.00	

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

Section 10

Manthle

### PRIVATE LINE SERVICES

### **DIGITAL LINK SERVICES** (Continued)

- D. Rates and Charges (Continued)
  - 8.1 PREMIUM DIGITAL SERVICE (Continued)
  - 8.1.2 Additional Service Features

<u>USOC</u>	Monthly <u>Rate</u>	Service <u>Charge</u>
XTD	\$64.25	\$40.00
DDZ	25.20	None
SCA	12.00	125.00 (3)
	DDZ	NTD   \$64.25

- (1) The key activated control channel is rated as a metallic Channel. Charges for a Series 100 special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customer's premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.
- (3) Service charge applies only is Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Missouri

P.S.C. MO. NO. 4

Original Sheet 22

Section 10

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- Rates and Charges (Continued) D.
  - WIDEBAND DIGITAL SERVICE/1.544 MBPS 8.2
  - 8.2.1 Channels

	USOC	Monthly <u>Rate</u>	Service <u>Charge</u>
A. Local Distribution Channel			
First ¼ mile or fraction thereof, per channel	1LDPJ	\$60.00	\$535.00
Each additional ¼ mile or fraction thereof, per channel	1LDPJ	22.00	None

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Original Sheet 23

Section 10

## Missouri

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- D. Rates and Charges (Continued)
  - WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued) 8.2
  - 8.2.1 Channels (Continued)

	USOC	Monthly <u>Rate</u>	Service <u>Charge</u>
B. Interoffice Channel			
Interexchange     Interoffice Channel			
Channel Terminal (two required per interoffice channel)	СТЈ	\$75.00	\$60.00
Rate per V-H mile or fraction thereof, per channel	1LNPX	65.00	None

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Missouri

Original Sheet 24

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- Rates and Charges (Continued)
  - WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued) 8.2
  - 8.2.2 Additional Service Features

		USOC	Monthly <u>Rate</u>	Service <u>Charge</u>
A.	Multiplexing			
	DS1 to Voice (1)			
	- per arrangement	MQ1	\$200.00	None
	DS1 to DS0			
	- per arrangement	QMU	600.00	None
	DS0 to Subrate (2)			
	- per arrangement			
	- Up to Twenty 2.4 kbps services	QSU24	147.00	None
	- Up to ten 4.8 kbps services	QSU48	291.20	None
	- Up to five 9.6 kbps services	QSU96	556.30	None

- A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog 1. voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.
- 2. For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

EFFECTIVE: March 29, 2013

Missouri

Original Sheet 25

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- Rates and Charges (Continued) D.
  - 8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued)
  - 8.2.2 Additional Service Features (Continued)

	USOC	Monthly <u>Rate</u>	Service Charge Initial Subsequent		
B. Automatic Protection     Capability, per Central     office arrangement (1)      C. Transfer Arrangement     (key activated) (2)	VUSDS	\$317.45	\$77.00	\$180.00	
per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00	

- (1) An additional Local Distribution Channel charge will apply whenever the spare line is provided as a leg to the customers premises.
- (2) The key activated control channel is rated as a metallic channel. Charges for a series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (3) An additional Local Distribution Channel Charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Missouri

Original Sheet 26

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- Rates and Charges (Continued) D.
  - 8.3 RESERVED FOR FUTURE USE
  - RESERVED FOR FUTURE USE 8.4
  - TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM 8.5
  - 8.5.1 Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	USOC	Monthly <u>Rate</u>	Service <u>Charge</u>
A. Priority Installation (PI)     or a Digital Link Service or     Private Line Service —     per Request, per service. (1)			
Prime Service Vendor Subcontractor	P1APX P1ASX	None None	\$50.00 \$50.00

When a Digital Link Service or Private Line Service is ordered with both Priority (1) Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

Missouri

Original Sheet 28

### PRIVATE LINE SERVICES

# **DIGITAL LINK SERVICES** (Continued)

- Rates and Charges (Continued) D.
- 8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)
  - 8.5.1 Rates (Continued)

	USOC	Monthly <u>Rate</u>	Service <u>Charge</u>
B. Priority Restoration (PR) of a Digital Link Service or Private Line Service – Per request, per service.			
PR Level Implementation (1)			
Prime Service Vendor Subcontractor  2. PR Level change on an existing Digital Link Service. (2)	PR5PX PR5SX	None None	\$51.00 \$51.00
Prime Service Vendor Subcontractor  C. Administration and Maintenance	PR8PX PR8SX	None None	\$50.00 \$50.00
of TSP Service – Per Point of Termination on a Customer Premises			
Prime Service Vendor Subcontractor	PR9PX PR9SX	\$4.10 \$3.35	None None

- (1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.
- When a Priority Restoration Level Change is ordered with additional activity that would (2)normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

EFFECTIVE: March 29, 2013 ISSUED: February 27, 2013

P.S.C. MO No. 5

Stoutland Telephone Company
Missouri

Section 10

1st Revised Sheet 28.1

Cancels (see below)

Missouri

Cancels (see below)
(D)

Cancels Original Sheet 28.1
Cancels Original Sheet 29
Cancels Original Sheet 30
Cancels Original Sheet 31
Cancels Original Sheet 31
Cancels Original Sheet 32
Cancels Original Sheet 32
Cancels Original Sheet 33
(T)

ISSUED: June 5, 2015 EFFECTIVE: July 5, 2015

By: Garrin Bott, President

Missouri Public

Service Commission

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 11 First Revised Contents Sheet 1 Cancels Original Contents Sheet 1

# **ACCESS SERVICE**

# **TABLE OF CONTENTS**

	<u>Page</u>	
TABLE OF CONTENTS	1	
ACCESS SERVICE	ALL	(T)
Concurrence Statement Provision of Services Cancellation Rights Exceptions Rates and Charges	1 1 1 2-13 14-21	
INTRALATA PRESUBSCRIPTION	22-24	

ISSUED: May 31, 2013

BY: Joel Dohmeier, Vice-President

EFFECTIVE: July 2, 2013 Filed
Missouri Public

Service Commission JI-2013-0570

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 11 First Revised Sheet 1 Cancels Original Sheet 1

(T)

(T)

(T)

(T)

(T)

(T)

### **ACCESS SERVICE**

### A. <u>CONCURRENCE STATEMENT</u>

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are listed in D below.

# B. PROVISIONS OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Service Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

# C. <u>CANCELLATION RIGHTS</u>

By: Garrin Bott, President

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancelation is in the best interest of the Company and/or its customers.

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

FILED
Missouri Public
Service Commission
JI-2015-0352

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri Section 11 First Revised Sheet 2 Cancels Original Sheet 2

(T)

#### **ACCESS SERVICE**

**EXCEPTIONS** – The following are exceptions to the Mark Twain Rural Telephone Company Tariff.

- Section 2.3.9.A Jurisdictional Reports Switched Access. The Company's Jurisdictional Reporting terms and conditions for Switched Access Services are as follows:
  - (A) Jurisdictional Reporting Switched Access
    - (1) General

The following regulations govern jurisdictional reporting by the customer and cases where the Telephone Company will develop jurisdictional percentages.

- (a) Sufficient Call Detail Billing
  When the Telephone Company receives sufficient call detail to
  determine the jurisdiction of the originating and terminating access
  minutes of use, the Telephone Company shall use that detail to
  render bills for those minutes of use, and shall not apply the
  jurisdictional factor(s) to those minutes of use.
- (b) Insufficient Call Detail Billing
  When the Telephone Company receives insufficient call detail to
  determine the jurisdiction of the originating and terminating access
  minutes of use, the Telephone Company will apply the jurisdictional
  factor(s) provided by the customer or developed by the Telephone
  Company as set forth below, only to those minutes of use for which
  the Telephone Company does not have sufficient call detail. Such
  jurisdictional factor(s) will be used until the customer provides an
  update to its jurisdictional factor(s) as set forth below.

For all flat rated Switched Access Services, the Telephone Company will apply the jurisdictional factor(s) as provided by the customer or developed by the Telephone Company as set forth below, each month until the customer provides an update to its factor(s) as described below.

### (2) Initial Order

When the customer submits an initial service order to the Telephone Company, the customer is required to provide the percentage of interstate and intrastate use for originating and/or terminating minutes for each service arranged for interstate and intrastate use.

If the Telephone Company receives usage for which no order for service has been received, the Telephone Company may develop the jurisdictional factors as needed.

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

By: Garrin Bott, President

Missouri Public

Service Commission

JI-2015-0352

# P.S.C. MO. NO. 4

# STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 3

Section 11

### **ACCESS SERVICE**

# **EXCEPTIONS** (continued):

- (A) Jurisdictional Reports Switched Access (continued)
  - (3) Quarterly Reports

Effective on the first of January, April, July, and October of each year, the customer shall update its interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received by the Telephone Company no later than fifteen days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June, and September, respectively, for each service arranged. Such revised report will serve as the basis for the next three months billing for determining the jurisdiction for Switched Access Services in cases where the Telephone Company does not have sufficient call detail to do so, and will be applied to the customer's usage on a prospective basis only. No prorating or back billing will be done based on the report.

For each service, the customer may only provide jurisdictional factors that are in a whole number format, i.e., a number from 0 to 100.

If the customer does not supply a quarterly report, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report received. In the instance the customer has failed to update the percentages after six months either as set by the previous quarterly report or a service order, the Telephone Company may develop a jurisdictional percentage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage.

### (4) Subsequent Orders

When the customer adds Busy Hour Minutes of Capacity (BHMC), lines or trunks to an existing end office group, the customer shall furnish revised projected interstate and intrastate percentages that apply to the total BHMC, lines or trunks. When the customer discontinues BHMC, lines or trunks from an existing group, the customer shall furnish revised projected interstate and intrastate percentages for the remaining BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing, and will be applied to the customer's usage on a prospective basis only. No prorating or back billing will be done based on the report.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 11 First Revised Sheet 4 Cancels Original Sheet 4

#### **ACCESS SERVICE**

### **EXCEPTIONS** – (continued)

By: Garrin Bott, President

- Jurisdictional Reports Switched Access (continued) (A)
  - (5)Telephone Company Application of Jurisdictional Percentages

A floor of 10% will be set for a switched access customer's terminating minutes when they are lacking originating number information needed to determine jurisdiction. The 10% floor will be applied as follows:

- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction does not exceed 10% floor, the Telephone Company will apply the jurisdictional percentages to all of the traffic that does not have sufficient jurisdictional call detail.
- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction exceeds the 10% floor, the Telephone Company will apply the jurisdictional percentages to 10% of the traffic and assess intrastate jurisdiction on all minutes exceeding the 10% floor.
- In the event that the Telephone Company applies the Intrastate terminating access rate to calls without sufficient call detail as provided in this tariff, the customer will have the opportunity to request backup documentation regarding the company's basis for such application, and further request that the Company change the application of the Intrastate access rate upon a showing of why the Intrastate rate should not be applied.
- Disputes Involving Jurisdictional Reports (B)

For Switched Access, if a jurisdictional dispute arises concerning the projected interstate or intrastate percentages, the Telephone Company will notify the customer to provide the data the customer used to determine the projected interstate or intrastate percentages. The Telephone Company will not request such data more than once a year provided that the customer complies with the initial request. The customer shall supply the data within thirty (30) days of the request.

If the customer fails to provide the requested data to the Telephone Company within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1(2)(b) of the Mark Twain Rural Telephone Company. In such event, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. This factor will be applied to the customer's usage on a prospective basis only and will be utilized until the customer provides supporting data that substantiates the requested percentages.

If the Telephone Company finds that the data submitted by the customer does not adequately support the reported percentages, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. Upon assigning an intrastate percentage of use, the Telephone Company will notify the customer of the change and when it will go into effect. The Telephone Company's designated methodology used to develop the jurisdictional percentage will remain in effect for twelve (12) months.

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

> **FILED** Missouri Public Service Commission

(T)

P.S.C. MO No. 5 STOUTLAND TELEPHONE COMPANY Missouri

Section 11 First Revised Sheet 5 Cancels Original Sheet 5

### **ACCESS SERVICE**

# **EXCEPTIONS** – (continued)

By: Garrin Bott, President

(B) Disputes Involving Jurisdictional Reports (continued)

If the Telephone Company and the customer cannot informally resolve the dispute, the customer may contest the designated intrastate percentage by requesting an audit be conducted by a mutually agreed upon independent auditor.

- (1) The cost of an independent audit will be borne by the customer.
- (2) During the audit, if the customer fails to provide the requested data to the auditor within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1(2)(b).
- (3) The audit results will be furnished to both the customer and Telephone Company.
- (4) The Telephone Company will adjust the customer's jurisdictional percentage based upon the audit results. The jurisdictional percentage resulting from the audit shall be applied to the customer's usage on a prospective basis only and will remain in effect for the two (2) quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (C.3) above.

The Telephone Company may also request an independent audit to resolve a jurisdictional dispute. If, as a result of the audit conducted by an independent auditor, a customer is found to have over-stated its jurisdictional percentage by 5 percentage points or more, the Telephone Company shall require reimbursement from the customer for the cost of the audit. Such bill(s) shall be due and paid in immediately available funds within 30 days from receipt, and shall carry a late payment penalty as set forth in Section 2.4.1(2)(a) of the Mark Twain Rural Telephone Company Access Tariff, if not paid within the 30 days. The jurisdictional percentage resulting from the audit shall be applied to the usage for the quarter the audit was completed, the usage for the quarter prior to the completion of the audit, and to the usage for the two quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (A.3) above.

(T)

ISSUED: June 2, 2015 EFFECTIVE: July 2, 2015

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 11

First Revised Sheet 6 Cancels Original Sheet 6

### **ACCESS SERVICE**

### **EXCEPTIONS** (continued):

- Section 2.3.11 Identification and Rating of Intrastate Toll VoIP PSTN Traffic. The Company's Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services are as follows:
  - A. <u>Identification and Rating of Intrastate Toll VoIP PSTN Traffic</u>
    - (1) Scope

VoIP-PSTN Traffic is defined as traffic exchanged between the Telephone Company end user and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) as mandated by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 on November 18, 2011 ("FCC Order") and the FCC's Second Order of Reconsideration (12-47) released April 25, 2012. Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the Customer's traditional intrastate access traffic, so that such traffic can be billed in accordance with the FCC Order.

(2) Rating of Toll VolP-PSTN Traffic

The Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified under "Rates and Charges" in this section.

- (3) Calculation and Application of Percent-VoIP-Usage Factor
  - (a) The Telephone Company will determine the number of terminating intrastate Toll VoIP-PSTN Traffic minutes of use (MOU) to which interstate rates will be applied under (2), preceding, by applying a terminating PVU factor to the total intrastate access MOU terminated by a Customer to the Telephone Company's end user.
  - (b) The Telephone Company will determine the portion of dedicated facilities to which interstate rates will be applied under (2), preceding, by applying a PVU factor for dedicated switched access facilities to the dedicated facilities between the Telephone Company and the Customer.
  - (c) The Telephone Company will determine the number of originating intrastate Toll VoIP-PSTN Traffic minutes of use (MOU) to which interstate rates will be applied under (2), preceding, by applying an originating Percent VoIP Usage (PVU) factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer.

(M) Material now shown on Sheet 6.1 of this section.

(X) (X)

(M)

(M)

ISSUED: February 13, 2014

EFFECTIVE: March 15, 2014

4 Filed
Missouri Public
Service Commission
JI-2014-0323

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 11

 $(M^1)$  (T)

 $(M^1)$ 

 $(M^2)$ 

 $(M^2)$  (T)

(N)

Original Sheet 6.1

### **ACCESS SERVICE**

### **EXCEPTIONS** (continued):

- 2. Section 2.3.11 Identification and Rating of Intrastate Toll VoIP PSTN Traffic. The Company's Identification and Rating of Intrastate Toll VoIP PSTN Traffic for Switched Access Services are as follows:
  - A. <u>Identification and Rating of Intrastate Toll VolP PSTN Traffic</u>
    - (3) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)
      - (d) The Customer will calculate and furnish to the Telephone Company a terminating PVUC factor (along with the supporting documentation as specified in (C)(3)(g) below) representing the whole number percentage of the Customer's total terminating intrastate access MOU that the Customer sent to Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate terminating access MOU.
      - (e) If applicable, the Telephone Company will calculate and periodically update a terminating PVUT factor representing the percentage (as a whole number) of total intrastate terminating access MOU that the Company receives from the Customer that terminates in IP format at the end user's premises.
      - (f) The customer will calculate and furnish to the Telephone Company an originating PVUC factor (along with the supporting documentation as specified in (C)(3)(h) below) representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Telephone Company and that is terminated in IP format and that would be billed by the Telephone Company as intrastate originating access MOU.
      - (g) If applicable, the Telephone Company will calculate and periodically update an originating PVUT factor representing the percentage (as a whole number) of total originating access MOU that the telephone company originated in IP format at the end user's premises, and that is sent to the customer.

(M¹) Material previously shown on Sheet 6 of this section.

(M<sup>2</sup>) Material previously shown on Sheet 7 of this section.

ISSUED: February 13, 2014

EFFECTIVE: March 15, 2014

Missouri Public Service Commission JI-2014-0323

Filed

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 11

First Revised Sheet 7 Cancels Original Sheet 7

### **ACCESS SERVICE**

### **EXCEPTIONS** (continued):

- 2. Section 2.3.11 Identification and Rating of Intrastate Toll VoIP PSTN Traffic (continued)
  - A. <u>Identification and Rating of Intrastate Toll VolP PSTN Traffic</u> (continued)
    - (3) Calculation and Application of Percent-VolP-Usage Factor (Cont.)
      - (h) The Telephone Company will develop a total originating and a total (M) (T) terminating Percent VoIP Usage ("PVU") factor combining the Customer's applicable originating or terminating PVUC factor with the Company's applicable originating or terminating PVUT factor.
        - 1. The PVU calculation below is applied when the Company does not\_bill based on actual call detail records for the Company's intrastate IP traffic at interstate rates.
          - PVU = PVUC + [PVUT x (1-PVUC)] applied to the Company's end user's total intrastate originating or terminating MOU.
          - Example (applicable to terminating MOU): The Customer reported that their PVUC as 40%. The Company's PVUT is 10%. This results in the following: PVU = 40% plus (10% times (1-40%)) = 46%
          - This means that 46% of the Intrastate terminating MOU exchanged between the Customer and the Company's end users will be rated at Interstate rates.
        - The PVU calculation below is applied when the Company bills are based on the actual call detail records for the Company's intrastate IP traffic at interstate rates.

The formula for usage will be as follows:

PVU = PVUC x (1-PVUT) applied to the Company's TDM end user's total intrastate originating or terminating MOU.

Example (applicable to terminating MOU): The Company has identified that there was 10,500 intrastate terminating MOU that were identified and exchanged between the Customer and the Company's IP end users. The Customer reported that their PVUC as 40%. The Company's PVUT is 10%. This results in the following:

PVU = 40% times (1-10%) = 36%

This means that 36% of the Intrastate terminating MOU exchanged between the Customer and the Company's TDM end users will be rated at interstate rates and the intrastate 10,500 MOU will also be rated at interstate rates.

(M) Material now shown on Sheet 6.1 of this section.

BY: Joel Dohmeier, Vice-President

ISSUED: February 13, 2014

Filed
Missouri Public
Service Commission
JI-2014-0323

(T)

(T)

(T)

(T)

EFFECTIVE: March 15, 2014

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 11

(T)

(T)

(T)

(T)

(N)

(N)

JI-2014-0323

First Revised Sheet 8
Cancels Original Sheet 8

### **ACCESS SERVICE**

### **EXCEPTIONS** (continued):

- Section 2.3.11 Identification and Rating of Intrastate Toll VolP PSTN Traffic (continued)
  - A. <u>Identification and Rating of Intrastate Toll VolP PSTN Traffic (continued)</u>
    - (3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)
      - (i) The Customer shall not modify their reported PIU factors to account for VoIP PSTN Traffic. (T)
      - (j) The Customer provided terminating and originating PVUC factors shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on F.C.C. Form 477), traffic studies, actual call detail or other relevant and verifiable information.
      - (k) The Customer shall retain the call detail, work papers, and information used to develop the PVUC factors for a minimum of two years.
      - (I) If the Customer does not furnish the Telephone Company with the above PVUC factors, the Telephone Company will utilize a PVU factor equal to the Telephone Company supplied PVUT.
    - (4) Initial PVU Factor
      - (a) If the Customer provides the terminating PVUC factor to the Telephone Company by April 15, 2012, the Telephone Company will retroactively adjust the Customer's bills to reflect the PVUC factor as of December 29, 2011. If the Customer does not provide PVUC factor by April 15, 2012, the Telephone Company will set the calculated PVU factor equal to the Telephone Company supplied PVUT.
      - (b) If the terminating PVU factor cannot be implemented in the Telephone Company's billing system by December 29, 2011, once the factor can be implemented, the Telephone Company will adjust the Customer's bills retroactively to reflect the calculated terminating PVU factor that includes the terminating PVUC factor provided by the customer to the Telephone Company prior to April 15, 2012.
      - (c) The Telephone Company may choose to provide credits based on the calculated terminating PVU factor on a Quarterly basis until such time as billing system modifications can be implemented.
      - (d) The initial originating PVUC factor must be submitted to the Telephone Company by April 15, 2014. If the Customer does not provide the originating PVUC factor by that date, the Telephone Company will set the calculated originating PVU factor equal to the Telephone Company supplied originating PVUT.

ISSUED: February 13, 2014

EFFECTIVE: March 15, 2014 Filed
Missouri Public
Service Commission

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom

Section 11

First Revised Sheet 9 Cancels Original Sheet 9

### **ACCESS SERVICE**

### **EXCEPTIONS** (continued):

Missouri

- 2. Section 2.3.11 Identification and Rating of Intrastate Toll VoIP PSTN Traffic (continued)
  - A. <u>Identification and Rating of Intrastate Toll VoIP PSTN Traffic (continued)</u>
    - (5) PVU Factor Updates Originating<sup>1</sup>

(T)

The Customer may update the PVUC factor quarterly using the method set forth in subsection (3)(c), preceding. Any updated PVUC factor shall be forwarded to the Telephone Company no later than 15 days after the first day of January, April, July and/or October of each year. The revised PVUC factor shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised calculated PVU factor will serve as the basis for future billing, and will be effective on the bill date of each such month, and shall serve as the basis for subsequent monthly billing until superseded by a new PVU factor. No prorating or back billing will be done based on the updated PVU factor.

(6) PVUC Factor Verification – Originating<sup>2</sup>

(T)

- (a) Not more than four times in any year, the Telephone Company may request from the Customer an overview of the process used to determine the PVUC factor, the call detail records, description of the method for determining how the end user originates calls in IP format, and other information used to determine the Customer's PVUC factor-furnished to the Telephone Company in order to validate the PVUC factor supplied. The Customer shall comply, and shall reasonably supply the requested data and information within 15 days of the Telephone Company's request.
- (b) The Telephone Company may dispute a Customer's PVUC factor in writing based upon:
  - A review of the requested data and information provided by the Customer,
  - The Telephone Company's reasonable review of other market information, F.C.C. reports on VoIP lines, such as F.C.C. Form 477 or state level results based on the F.C.C. Local Competition Report or other relevant data.
  - A change in a reported PVUC factor by more than five percentage points from the preceding submitted factor.

The terminating PVU factor is no longer being accepted due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

PVU Factor Verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

(T) (T) (N)

(N)

ISSUED: February 13, 2014

BY: Joel Dohmeier, Vice-President

EFFECTIVE: March 15, 2014 Filed
Missouri Public
Service Commission
JI-2014-0323

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 11

First Revised Sheet 10 Cancels Original Sheet 10

### **ACCESS SERVICE**

# **EXCEPTIONS** (continued):

- 2. Section 2.3.11 Identification and Rating of Intrastate Toll VoIP PSTN Traffic (continued)
  - A. <u>Identification and Rating of Intrastate Toll VoIP PSTN Traffic</u> (continued)
    - (6) PVUC Factor Verification Originating<sup>1</sup> (Continued)

(T)

- (c) If after review of the data and information, the Customer and the Telephone Company establish a revised PVU factor, the Telephone Company may apply the revised PVU factor retroactively to the beginning of the quarter.
- (d) If the dispute is unresolved, the Telephone Company may initiate an audit. The Telephone Company shall limit audits of the Customer's PVUC factor to no more than twice per year. The Customer may request that the audit be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the Customer. The Customer shall respond to the audit request within 15 days of the request.
  - In the event that the Customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the Customer's PVUC factor, the Telephone Company will bill the usage for all contested periods using the most recent undisputed PVUC factor reported by the Customer to be used in the calculated PVU factor. The calculated PVU factor will remain in effect until the audit can be completed.
  - The Telephone Company will adjust the Customer's PVUC factor based on the results of the audit and implement the newly calculated PVU factor in the next billing period or quarterly report date, whichever is first. The newly calculated PVU factor will apply for the next two quarters before new PVUC factor can be submitted by the Customer.
  - If the audit supports the Customer's PVUC factor, the usage for the contested periods will be retroactively adjusted to reflect the Customer's audited PVUC factor in the calculation of the PVU factor.

PVU Factor Verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

(N) (N)

ISSUED: February 13, 2014

EFFECTIVE: March 15, 2014 Filed
Missouri Public
Service Commission
JI-2014-0323

### P.S.C. MO. NO. 4

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

Section 11

### **ACCESS SERVICE**

# **EXCEPTIONS** (continued):

 Section 2.6 - Definitions. The Company's is adding the following definitions for the Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services:

### Automatic Number Identification (ANI)

The term "Automatic Number Identification" denotes the Multi-Frequency (MF) signaling parameter that identifies the billing number of the calling party.

### Calling Party Number (CPN)

The term "Calling Party Number" denotes the SS7 out of band signaling parameter and the MF or other in band signaling parameters that identifies the subscriber line number or directory number of the calling party.

### Charge Number (CN)

The term "Charge Number" denotes the SS7 out band signaling parameter and the MF or other in band signaling parameters that identifies the billing telephone number of the calling party.

### Customer (s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to End- Users, Interexchange Carriers (IC's), Toll Providers, local exchange providers, wireless, and other telecommunications carriers or providers of originating or terminating toll VoIP-PSTN traffic.

### Internet Protocol (IP) Signaling

The term "Internet (IP) Signaling" denotes a packet data-oriented protocol used for communicating call signaling information.

### Multi-Frequency (MF) Signaling

The term "Multi-Frequency (MF) Signaling" denotes an in-band signaling method in which call signaling information is transmitted between network switches using the same voice band channel used for voice.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 12

Section 11

### **ACCESS SERVICE**

# **EXCEPTIONS** (continued):

Section 2.6 – Definitions (continued)

# Originating Direction

The term "Originating Direction" denotes the use of Access Service for the origination of calls from an End User Premises to a Customer's Premises.

### Remote Switching Modules/Systems

The term (Remote Switching Modules/Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic Host Central Office. The Remote Switching Modules/Systems cannot accommodate direct trunks.

### **Terminating Direction**

The term "Terminating Direction" denotes the use of Access Service for the origination of calls from a Customer's Premises to an End User Premises.

# Toll VolP-PSTN Traffic

The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing (TDM) format over PSTN facilities, which originates and or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premise equipment.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

# P.S.C. MO. NO. 4

### STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 13

Section 11

### **ACCESS SERVICE**

# **EXCEPTIONS** (continued):

 Section 6.1 and 6.6 – Switched Access. The Company's is adding the following language for the Identification and Rating of Intrastate Toll VolP – PSTN Traffic for Switched Access Services:

# 6.1 General

The following provision applies to the treatment of Toll VoIP-PSTN Traffic pursuant to the F.C.C.'s Part 51 Interconnection Rules and in compliance with the F.C.C.'s Report and Order and Further Notice of Proposed Rulemaking in CC Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90, and WT Docket No. 10-208, adopted October 27, 2011 and released November 18, 2011 (FCC 11-161). In the absence of an interconnection agreement between the Telephone Company and the customer specifying the treatment of Toll VoIP-PSTN Traffic, the Telephone Company will bill the customer the applicable Interstate switched access rates on all jurisdictionally Intrastate voice traffic identified as Toll VoIP-PSTN Traffic.

### 6.6. Obligations of the Customer Call Signaling

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Telephone Company on traffic the customer's end users originate which is handed off for termination on the Telephone Company's network.

### (1) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling steam.

### (2) Multi-Frequency (MF) Signaling

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number Identification (ANI) field.

### (3) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

**ACCESS SERVICE** 

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

Missouri

Section 11

Original Sheet 14

# D. RATES AND CHARGES

# 1. Common Line Access Service

(a)	Intrastate Carrier Common Line Access	Rate	S	ariff Section <u>ference</u>
	-Originating -Terminating	\$0.0316 \$0.00	77	3.6 3.6

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2013-0372

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

d/b/a TDS Telecom Missouri Third Revised Sheet 15

Section 11

Cancels Second Revised Sheet 15

### **ACCESS SERVICE**

# D. **RATES AND CHARGES** (Continued)

# 2. Switched Access Service

	recurring Charges	Rate	Tariff Section <u>Reference</u>		
(a)	Local Transport - Installation Per Entrance Facility		6.2.(A)(1)		
	<ul> <li>Voice Grade Two-Wire</li> <li>Voice Grade Four-Wire</li> <li>High Capacity DS1</li> <li>High Capacity DS3</li> </ul>	**  **  **		(T)   (T)	(l)   (l)
(b)	<u>Local Transport</u>				
1.	Entrance Facility Per Termination - Voice Grade Two-Wire - Voice Grade Four-Wire - High Capacity DS1 - High Capacity DS3	** ** **	6.2.(A)(1)	(T)   (T)	(l)   (l)

(N)

<sup>\*\*</sup> The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at <a href="https://www.neca.org/Tariff">https://www.neca.org/Tariff</a> 5 Landing Page.aspx

P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY

d/b/a TDS Telecom Missouri Second Revised Sheet 16 Cancels First Revised Sheet 16

Section 11

# **ACCESS SERVICE**

D.	RATES AND CHARGES	(Continued)
----	-------------------	-------------

2. <u>Switched Access Service</u> (Continued)

//->			<del></del> ,	D-4-	Tariff Section		
(b)		<u>Loca</u>	I Transport (Continued)	Rate	Reference		
	2.	Dire	ct Trunked Transport				
		a.	Direct Trunked Facility		6.2.(A)(2)		
			Per Mile - Voice Grade	**		(T)	(I)
			- High Capacity DS1	**		Ì	Ϊ
			- High Capacity DS3	**		(T)	(I)
		b.	Direct Trunked Transport Termination				
			Per Termination - Voice Grade	**		<b>(T)</b>	/1\
			- High Capacity DS1	**		(T)	(I) 1
			- High Capacity DS3	**		(T)	(i)
			plexing				
		Per A	Arrangement		6.2.(A)(4)		
		_	DS3 to DS1	**		(T)	<b>(I)</b>
		-	DS1 to Voice	**		(T)	(I)
	4.]	[ande	em Switched Transport				
		a.	Tandem Switched Facility		6.2.(A)(3)(b)		
			Per Access Minute Per Mile				
			-Originating	\$0.00040	2		
			-Terminating	**		(T)	(I)
		b.	Tandem Switched Termination				
			Per Access Minute Per Termination		6.2.(A)(3)(c)		
			-Originating	\$0.00439	7		
			-Terminating	**		(T)	(1)
		C.	Tandem Switching		0.0 (A)(0)(-)		
			Per Access Minute Per Tandem		6.2.(A)(3)(a)		
			-Originating	\$0.00527	2	( <del>T</del> )	<i>(</i> 1)
			-Terminating	**		(T)	(1)

\*\* The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at <a href="https://www.neca.org/Tariff">https://www.neca.org/Tariff</a> 5 Landing Page.aspx

ISSUED: May 30, 2014 EFFECTIVE: July 1, 2014

BY: Joel Dohmeier, Vice-President

FILED Missouri Public Service Commission JI-2014-0515 (N)

P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM Section 11
Third Revised Sheet 17
Cancels Second Revised Sheet 17

### **ACCESS SERVICE**

# D. RATES AND CHARGES (Continued)

Issued: June 15, 2021

2. <u>Switched Access Service</u> (Continued)

(c)	End Office  1. Local Switching, Per Access Minute - Originating - Terminating	Tariff Section Rate Reference 6.2(B)(1) \$0.026700	
	Information Surcharge     Per 100 Access Minutes     Originating     Terminating	6.2(B)(3) \$0.039700 **	
(d)	Reserved for Future Use		(M)
(e)	Toll VoIP-PSTN Traffic Per Access Minutes	2.3.11(E)(1) & (2)	
	<ul> <li>Local Switching (Originating and Terminating)</li> <li>Information Surcharge (Originating and</li> </ul>	**	
	Terminating)	**	

Facility (Originating and Terminating)

Termination (Originating and Terminating) \*\*

**Tandem Switched Transport** 

(T)

<sup>\*\*</sup>The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/member-services/tariff-5

P.S.C. MO. NO. 5 STOUTLAND TELEPHONE COMPANY d/b/a MISSOURICOM Section 11 Original Sheet 17.1

### **ACCESS SERVICE**

D. RATES AND CHARGES (Continued)

Issued: June 15, 2021

2. <u>Switched Access Service</u> (Continued)

(f)	8YY (Toll Free) Originating Access Services	<u>Rate</u>	(N)
	1. Carrier Common Line (CCL)	**	
	2. End Office Switching	**	
	3. Joint Tandem Switched Transport	**	
	4. Toll Free Data Base Access	**	
			(N)

(T)

<sup>\*\*</sup>The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <a href="https://www.neca.org/member-services/tariff-5">https://www.neca.org/member-services/tariff-5</a>

Missouri

Original Sheet 18

### **ACCESS SERVICE**

# D. RATES AND CHARGES (Continued)

# 3 Special Access Service

			Monthly <u>Rates</u>	Nonrecurring Charges	Tariff Section <u>Reference</u>
a.	Cha	nnel Termination, per terminatio	n*		
	(1)	Voice Grade Channel Two-wire Four-wire	\$23.40 37.45	\$82.40 \$82.40	7.1.1(A) 7.1.1(A)
	(2)	Metallic Channel Two-Wire	15.99	\$80.02	7.1.1(A)
b.	Channel Mileage, (applies to both Voice Grade and Metallic Channels)				
	(1)	Channel Mileage Facility – Per Mile	1.70 7.1.1(B)	None (1)	
	(2)	Channel Mileage Termination Per Termination 7.1.1(B)(2)	31.54	None	
C.	Sp	pecial Access Surcharge			
	F	Per Voice Grade Equivalent	25.00	None	7.4.4

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

<sup>\*</sup> The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4.

# P.S.C. MO. NO. 4

STOUTLAND TELEPHONE COMPANY
Missouri

Original Sheet 19

Section 11

### **ACCESS SERVICE**

# D. RATES AND CHARGES (Continued)

3 Special Access Service (Continued)

			Monthly <u>Rates</u>	Nonrecurring Charges	Tariff Section <u>Reference</u>	
d.	Optional Features & Functions					
	` '	Central Office Voice Bridging Ca	apability			
		(Two-wire or Four-wire) per port	\$4.03	None	7.2.3(A)	
	(2)	Conditioning, C-Type per termination	\$6.01	None	7.2.3(B)	
	(3) Improved Return Los (Two-Wire or Four-V per termination	Improved Return Loss for Effect	ive Transn	mission		
			\$1.78	None	7.2.3(C)	
	(4)	Data Capability, per termination	\$1.34	None	7.2.3(D)	
	(5)	Signaling Capability, per termination	\$13.87	None	7.2.3(E)	
	(6)	Selective Signaling Arrangemen per arrangement	t, \$14.83	None	7.2.3(F)	

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Missouri

Original Sheet 20

# **ACCESS SERVICE**

# D. RATES AND CHARGES (Continued)

# 4 Billing and Collection Service

		<u>Rates</u>	Tariff Section <u>Reference</u>
a.	Recording, per customer message	\$0.0483	8.1.1(A)
b.	Provision of Message Detail, per message	ICB	8.1.1(B)
C.	Magnetic Tape, per tape	\$17.48	8.1.1(B) 8.2.1 (E)
d.	Rating Service, per message	\$0.0134	8.2.1(A)
e.	Bill Processing Service, per message	\$0.0459	8.2.1(B)
f.	Special Billing Service, per bill	\$0.82	8.2.1(C)
g.	Data Transmission, per message	\$0.0084	8.2.1(D)
h.	Provision of Sample Message Data, per record processed	\$0.0163	8.2.1(E)
i.	Program Development Basic, per hour Premium, per hour	\$57.74 \$80.07	8.2.1(F) 8.2.1(F)
j.	Message Billed Service in which one or more messages or message service related elements are billed, per bill rendered to a customer end user account per month	\$0.79	8.2.1(G)

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 11 First Revised Sheet 21 Cancels Original Sheet 21

### **ACCESS SERVICE**

#### D. **RATES AND CHARGES** (Continued) (C) 5 Miscellaneous Services Premium Non-Sched Over Tariff Time Work Basic Section Hours Hours Ref Day a. Additional Engineering Periods Per engineer, 1/2 hour or fraction thereof Switched Access \$31.03 \$46.55 \$62.06 Special Access \$17.32 \$20.55 N/A 9.1 b. Additional Labor Per technician, 1/2 hour or fraction thereof 1) Installation or Repair Switched Access N/A \$47.57 \$63.42 Special Access \$14.15 \$19.05 9.2 N/A 2) Standby Switched Access \$21.18 \$31.77 \$42.36 9.2 3) Testing & Maintenance Install or Repair Switched Access \$31.77 \$47.57 \$63.42 9.2 3) Central Office Maintenance Tech **Switched Access** \$51.99 \$34.66 \$69.32 9.2 c. Maintenance of Service Per technician, 1/2 hour or fraction thereof. Switched Access 9.3 \$14.15 \$19.05 **Special Access** 9.3 d. Programming Services Per programmer, 1/2 hour or fraction thereof, \$28.87 \$40.04 9.3 e. Operator Transfer Service

\$0.30

N/A

9.3.4

1 The Additional Labor Testing & Maintenance Apply

Per call transferred

BY: Joel Dohmeier, Vice-President

2013 Filed
Missouri Public
Service Commission
JI-2013-0570

(C)

# P.S.C. MO. NO. 4

### STOUTLAND TELEPHONE COMPANY

Missouri Original Sheet 22

### **ACCESS SERVICE**

### INTRALATA PRESUBSCRIPTION

### A. General

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

All intraLATA toll message calls are subject to IntraLATA Presubscription. An intraLATA toll message call is a completed call on the public switched network between the originating location and a terminating location within a given LATA, but outside the local service area of the originating location.

All 0- calls, calls to 1-HNPA-555-1212 or 555-1212, 411, 611, 911, Public Announcement Service calls (976-XXXX), and all local calls, including Extended Area Service (EAS) and Expanded Local Calling calls, are excluded from IntraLATA Presubscription. Calls using the 500, 700, 800 series, or 900 service access codes shall be routed in accordance with the North American Numbering Plan.

# B. IntraLATA Presubscription Options

- Option A: Customer may select any carrier choosing to provide intraLATA toll service as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- Option B: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription and will then be assigned by the companies to their current interLATA carrier, if that carrier is willing to be on a customer notification list.
- Option C: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription. If their present interLATA carrier does not choose to be included on the notification list, the customer will then be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

Section 11

# GENERAL EXCI

STOUTLAND TELEPHONE COMPANY

Original Sheet 23

Section 11

### Missouri

P.S.C. MO. NO. 4

### **ACCESS SERVICE**

# INTRALATA PRESUBSCRIPTION (Continued)

### C. Rules and Regulations

Customers of record as of the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Customers of record or new customers may select either Options A, B, or C for intraLATA Presubscription.

Customers may change their Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph D.2. below.

### D. IntraLATA Presubscription Charges

# 1. Applications of Charges

Customers will be allowed to make an initial PIC free of charge during the first one hundred and eighty (180) days following the implementation date of July 22, 1999. After the initial PIC or the lapse of the first one hundred and eighty (180) day period, charges will be levied for each subsequent change of IntraLATA PIC.

New local service customers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place on order with the Telephone Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new customer is still unable to make a selection, at that time, the Telephone Company will inform the new customer that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new customer will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until such a selection is made, the customer will be required to dial a carrier access code to route all intraLATA toll calls.

After a customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Paragraph D.2. will apply. The applicable presubscription charge for each interLATA PIC Change submitted is set forth in the National Exchange Carrier Association Tariff FCC No. 5, Section 13.4.

ISSUED: February 27, 2013 EFFECTIVE: March 29, 2013

P.S.C. MO. NO. 4 STOUTLAND TELEPHONE COMPANY Missouri Section 11 First Revised Sheet 24 Cancels Original Sheet 24

### **ACCESS SERVICE**

# **INTRALATA PRESUBSCRIPTION** (Continued)

- D. <u>IntraLATA Presubscription Charges</u> (Continued)
  - 2. Non-recurring Charges
    - (a) IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port

-- Submitted electronically

\$1.25

(T)

(b) Simultaneous IntraLATA and InterLATA Change Charge

Per business or residence line, trunk or port

-- Submitted electronically

\$0.62

(T)

ISSUED: May 31, 2013

BY: Joel Dohmeier, Vice-President

EFFECTIVE: July 2, 2013

Filed
Missouri Public
Service Commission
JI-2013-0570