GREEN HILLS TELECOMMUNICATIONS SERVICES

PSC MO. NO. 1 Section 2 Fifth Revised Sheet 1 Canceling Fourth Revised Sheet 1

GENERAL EXCHANGE SERVICE TARIFF – (Cont'd)

SUBJECT INDEX

	SECTION NO.	SHEET NO.	
Adjustment of Charges	6	2	
Application for Service	9	1	
Availability of Facilities	6	1	
Business Service	13	1	
Class Service	28	4	
Custom Calling Services	28	1	
Customer Provided Equipment and Inside Wire	8	2	
Deposits	12	1	
Directory Assistance	34	1	
Directory Errors and Omissions	6	1	
Distinctive Ring Service	28	2	
Enhanced Emergency Services (911)	22	1	
Extra Listings	29	4	
Informational and Referral Services (211)	36	1	
Interruptions of Service	6	1	
Payment for Service	9	2	
Lifeline and Disabled Service	25	•	(T)
Residence Service	13	1	(D)
Statement of Customer's Rights and Responsibilities	11	1	
Transmitting Messages	6	1	
Use of Connecting Company Lines	8	2	
Use of Subscriber Line	7	4	

GREEN HILLS TELECOMMUNICATIONS SERVICES

PSC MO. NO. 1 Section 25 Seventh Revised Sheet 6 Canceling Sixth Revised Sheet 6

LOCAL EXCHANGE SERVICE TARIFFS LIFELINE SERVICE

A. General Regulations

<u>Lifeline Service</u> (T)

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: http://www.greenhills.net/lifeline-disability-discounts/.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: http://www.greenhills.net/lifeline-disability-discounts/.

(T)

Issued: December 1, 2016 Effective: December 2, 2016

GREEN HILLS TELECOMMUNICATIONS SERVICES

PSC MO. NO. 1 Section 25 Fourth Revised Sheet 7 Canceling (see below)

LOCAL EXCHANGE TARIFFS

CANCELLING P.S.C. MO. NO. 1:

Third Revised Sheet 7 Second Revised Sheet 8 First Revised Sheet 9 (N)

(D)

(Ď)