

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.14 Residential RLH Service¹

Directory Assistance Call Completion:

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one days notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:

Zone 1	\$49.99 (I)
Zone 2	\$55.99 (I)
Zone 4	\$49.99 (I)

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.10.2.18

¹Effective June 6, 2005 Residential RLH Service will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.14 Residential RLH Service

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc, P.S.C Tariff No.1. for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., b) intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1. only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc, P.S.C Tariff No.1. , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc, P.S.C Tariff No.1. for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.14 Residential RLH Service

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc, P.S.C Tariff No.1. for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1., b) intraLATA service under MCI WorldCom Communications Inc, P.S.C Tariff No.1. only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc, P.S.C Tariff No.1. , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc, P.S.C Tariff No.1. for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.15 Residential Affinity Savings Plan 1:¹

Existing customers who subscribe to Residential RLA or Residential RLH Service who are also members of a participating Non-Qualified Residential Affinity Group and new and existing customers who subscribe to Residential RLI, RLJ, or RLK service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Residential RLA, RLJ, RLI Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH, RLK Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

¹Effective July 8, 2006 Residential Affinity Savings Plan I, will no longer be available to new customers.

N
N

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Cancelled
May 21, 2007
Missouri Public
Service Commission

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Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.15 Residential Affinity Savings Plan 1:

Existing customers who subscribe to Residential RLA or Residential RLH Service who are also members of a participating Non-Qualified Residential Affinity Group and new and existing customers who subscribe to Residential RLI, RLJ, or RLK service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

C/N

C/N

Level 1:

New and existing customers who subscribe to this plan who are customers of Residential RLA, RLJ, RLI Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH, RLK Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

N

N

Level 2:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

Cancelled

July 8, 2006

Missouri Public
Service Commission

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Effective : March 9, 2006

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.15 Residential Affinity Savings Plan 1:

New and existing customers who subscribe to Residential RLA or Residential RLH Service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

Local Exchange Service

Missouri Public

REC'D AUG 29 2003

3. Service Descriptions (Cont'd)

Service Commission

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.15 Residential Affinity Savings Plan 1:

New and existing customers who subscribe to Residential RLA or Residential RLH Service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

CANCELLED

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by 1st RS 63.10.2.21
Public Service Commission
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ALL MATERIAL ON THIS PAGE IS NEW.

Missouri Public
Service Commission

FILED OCT 01 2003

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.16 Employee Benefit II Plan

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service

customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.17 Residential RLI Service ¹

(N)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and [MCI WorldCom/MCI Telecommunications] as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Services, Inc. MO PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. [MCI WorldCom/MCI Telecommunications] customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Services, Inc. MO PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

Monthly Recurring Charge:

Zone 1	\$64.99
Zone 2	\$66.99
Zone 3	\$64.99
Zone 4	\$64.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc. MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> and/or interLATA service under MCI WorldCom Communications Inc. MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc. MO PSC Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

(N)

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.17 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and [MCI WorldCom/MCI Telecommunications] as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., MO PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. (MCI WorldCom/MCI Telecommunications) customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., MO PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

Monthly Recurring Charge:

Zone 1	\$62.99	
Zone 2	\$64.99	
Zone 3	\$62.99	
Zone 4	\$62.99	

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.17 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and [MCI WorldCom/MCI Telecommunications] as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., MO PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. (MCI WorldCom/MCI Telecommunications) customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., MO PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

Monthly Recurring Charge:

Zone 1	\$52.99
Zone 2	\$54.99
Zone 3	\$52.99
Zone 4	\$52.99

(N)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.17 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and [MCI WorldCom/MCI Telecommunications] as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., MO PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLF, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. (MCI WorldCom/MCI Telecommunications) customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., MO PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

Monthly Recurring Charge:

Zone 1	\$52.99
Zone 2	\$54.99
Zone 4	\$52.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., MO PSC Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (cont'd)

Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc. MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone: 1	\$39.99	
Zone: 2	\$44.99	
Zone: 3	\$41.99	
Zone: 4	\$39.99+	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (Cont'd)

Residential RLD-4 Service:

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone: 1 \$37.99 I
Zone: 2 \$42.99 I
Zone: 3 \$39.99 I
Zone: 4 \$37.99 I

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (cont'd)

Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$29.99
Zone 4	\$27.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: February 24, 2005

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$63.99
Zone 2	\$65.99
Zone 3	\$63.99
Zone 4	\$67.99

RLJ Savings Plan

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Issued: May 1, 2009

Effective: June 1, 2009

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JL-2010-0362

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Atlanta, GA 30022

FILED
Missouri Public
Service Commission
JL-2009-0775

N
N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$63.99 I
Zone 2	\$65.99 I
Zone 3	\$63.99 I
Zone 4	\$67.99 I

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$53.99
Zone 2	\$55.99
Zone 3	\$53.99
Zone 4	\$57.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

RLJ Savings Plan II

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, , as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JL-2010-0362

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service¹

(N)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$57.99
Zone 2	\$63.99
Zone 3	\$57.99
Zone 4	\$57.99

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

(N)

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$57.99	
Zone 2	\$63.99	
Zone 3	\$57.99	
Zone 4	\$57.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$54.99	
Zone 2	\$60.99	
Zone 3	\$54.99	
Zone 4	\$54.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$52.99
Zone 2	\$58.99
Zone 3	\$52.99
Zone 4	\$52.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intralATA toll provider for intralATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intralATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection. D/N

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$42.99
Zone 2	\$48.99
Zone 3	\$42.99
Zone 4	\$42.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$42.99
Zone 2	\$48.99
Zone 3	\$42.99
Zone 4	\$42.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$39.99	
Zone 2	\$44.99	
Zone 3	\$39.99	
Zone 4	\$39.99	

Issued: September 21, 2010

Effective: October 1, 2010

Griselda Antu
Tariff Author- E02F69
600 Hidden Ridge
Irving, TX 75038

CANCELLED
July 1, 2011
Missouri Public
Service Commission
JL-2011-0612

FILED
Missouri Public
Service Commission
JL-2011-0171

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$37.99 I
Zone 2	\$42.99
Zone 3	\$37.99 {
Zone 4	\$37.99 I

Issued: January 18, 2008

Effective: February 1, 2008

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection. D/N

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$27.99
Zone 4	\$27.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$27.99
Zone 4	\$27.99

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Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One Request may be made on each directory assistance call. The Directory Assistance charge applies to each regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification	\$2.00
Busy Line Interrupt	\$2.75
Person to Person	\$3.50
Third Number Billing Call	\$1.35
Collect	\$1.35
Operator Assisted Sent Paid	\$1.35
3rd Number Billing- Mechanized	\$0.90
Collect Mechanized	\$0.90

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Local Exchange Service

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3. Service Descriptions (Cont'd)

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3.9 Residential Service (Cont'd)

3.9.2 Directory Assistance/Directory Assistance Call Completion Service Commission

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One Request may be made on each directory assistance call. The Directory Assistance charge applies to each regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number. T

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification	\$2.00	
Busy Line Interrupt	\$2.75	
Person to Person	\$3.50	(R)
Station to Station Operator Assisted	\$1.35	
Third Number Billing Call	\$1.35	(R)
Collect	\$1.35	(R)
Operator Assisted Sent Paid	\$1.35	(N)
3rd Number Billing- Mechanized	\$0.90	(N)
Collect Mechanized	\$0.90	(N)

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REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of two listings per call.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification:	\$2.00
Busy Line Interrupt:	\$2.75
Person-to-Person Call:	\$9.00*-
3rd Number Billing Call:	\$5.00*
Collect:	\$3.00*
Station-to-Station:	\$5.00*

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* These charges will apply as billing becomes effective.

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.4 Directory Listings Options and Types

Service Commission

Listed: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

3.9.5 Directory Listing Options and Types - Charges

3.9.5.1 Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed	\$0.00
Non-Listed	\$1.50
Non-Published	\$2.50
Main	\$0.00
Additional Main	\$0.00
Residential Additional	\$1.50
Multi-Ring Listing	\$0.00 (N)

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3. Service Descriptions (Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

3.9.4 Directory Listings Options and Types

Service Commission

Listed: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

3.9.5 Directory Listing Options and Types - Charges

3.9.5.1 Monthly Recurring Charges

Option	Monthly Recurring Charge
Listed	\$0.00
Non-Listed	\$1.50
Non-Published	\$2.50
Main	\$0.00
Additional Main	\$0.00
Residential Additional	\$1.50

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>3.9.6.1 Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>	
Line Connection Fee*	\$80.00	N
Installation Dispatch	\$50.00	
Service Restoral Charge	\$30.00	
Telephone Number Change Charge	\$20.00	
Returned Check Charge	\$10.00	
InterLATA/IntralATA PIC Change Charge	\$1.25	
Service Order Charge*	\$00.00	N
Directory Listing Change Charge (Record Order Charge)	\$6.00	
Duplicate Invoices	\$10.00 per invoice copy	
Voice Mail Set-up fee	\$5.00	

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

*Existing customers of Residential Service under this tariff will receive a waiver of this charge. N
N

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976, 1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Block Completion (DACC)	\$0.00

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>3.9.6.1 Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>	
Line Connection Fee	\$80.00	
Installation Dispatch	\$50.00	
Service Restoral Charge	\$30.00	
Telephone Number Change Charge	\$20.00	
Returned Check Charge	\$10.00	
InterLATA/IntraLATA PIC Change Charge	\$1.25	R
Service Order Charge	\$00.00	
Directory Listing Change Charge (Record Order Charge)	\$6.00	
Duplicate Invoices	\$10.00	per invoice copy
Voice Mail Set-up fee	\$5.00	

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Block Completion (DACC)	\$0.00

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 <u>Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$36.21
Installation Dispatch	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00
Directory Listing Change Charge (Record Order Charge)	\$6.00
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Blocking Directory Assistance	
Block Completion (DACC)	\$0.00

Local Exchange Service

REC'D APR 14 2003

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 Non-Recurring Charges

Non-Recurring Charge

Line Connection Fee	\$80.00
Installation Dispatch	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00
Directory Listing Change Charge (Record Order Charge)	\$6.00
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976, 1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls

N
N

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Blocking Directory Assistance	
Block Completion (DACC)	\$0.00

N

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Missouri Public Service Commission

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Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>3.9.6.1 Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$80.00
Installation Dispatch	\$50.00 (N)
Service Restoral Charge	\$30.00 (R)
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00 (R)
Directory Listing Change Charge (Record Order Charge)	\$6.00 (N)
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00 (N)

These changes will only be available for new customers subscribing to any residential service after August 24, 2002. N
N

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00

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Local Exchange Service

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 Non-Recurring Charges

Non-Recurring Charge

Line Connection Fee	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$15.00
Call Detail Display	\$10.00
Duplicate Invoices	\$10.00 per invoice copy

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00

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Local Exchange Service

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3. Service Descriptions (Cont'd)

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3.9 Residential Service (Cont'd)

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3.9.8 Features and Options

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR):

Rejects incoming call that have been marked anonymous or blocked.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

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Service Commission

Effective: April 16, 2002

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Issued: March 15, 2002

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

APR 30 2002

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00*
Caller ID with Name	\$7.00*
Caller ID with Name and Number	\$8.50*
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

* Where facilities are available, for customers of Residential RLI, Residential RLJ, Residential RLK, Residential RLL and Residential RLD-4 Service as described in this tariff who subscribe to a caller ID feature, a single monthly recurring charge of \$2.00 will apply in lieu of the charges described above.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00*
Caller ID with Name	\$7.00*
Caller ID with Name and Number	\$8.50*
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

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* Where facilities are available, customers of Residential RLI Service and Residential RLD-4 Service as described in this tariff who subscribe to Caller ID feature for a single monthly recurring charge of \$2.00 will apply, in lieu of the charge described above.

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Local Exchange Service

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REC'D JUL 24 2002

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Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00
Caller ID with Name	\$7.00
Caller ID with Name and Number	\$8.50
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

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CERTAIN MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.14.

Local Exchange Service

Missouri Public Service Commission

REC'D DEC 18 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

Three-Way Calling (71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>
*Repeat Dialing (66)	\$0.75
*Call Return (69)	\$0.75
Call Trace	\$6.48
*Three Way calling	\$0.75 (R)

*A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

For new customers enrolling in Local Residential on or after August 24, 2002, this spending cap shall not apply.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line:
\$0.33

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REC'D JUL 24 2002

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

Three-Way Calling (71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (66)	\$0.75
Call Return (69)	\$0.75
Call Trace	\$6.48 (N)
Three Way calling	\$0.87 (N)

A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

For new customers enrolling in Local Residential on or after August 24, 2002, this spending cap shall not apply.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line:
\$0.33

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3. Service Descriptions(Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Service Commission

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (*66)	\$0.75*
Call Return (*69)	\$0.75*

* A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line: \$0.33

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions(Cont'd)

REC'D MAR 03 2003

3.9.10 A Local Plus Program

Eligibility: To be eligible for this program, customers: must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; Must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in section 3.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- all Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3.1, 3.1.3.2, 3.1.3.3, 3.1.5.3. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.3.2.1, 3.1.3.2.3.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$35.00
Local Trunks (Basic, DID and 2 Way Direct)	\$40.00
(Per trunk)	
Local Trunks (Basic, DID and 2 Way Direct)	\$672.00
(Per T-1)	
Local ISDN-PRI (Per T-1)	\$672.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

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3. Service Descriptions (Cont'd)

3.9.10 A Local Plus Program (cont'd)

REC'D APR 01 2003

Discounts:

Customer with a one-year contract who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, and 9 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."

3.9.11 A Local Nationwide One Program

the Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$280.60
Flat Plan \$635.60

Local ISDN-PRI

Metered Plan \$241.00
Flat Plan \$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute
\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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OCT 01 2003

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

REC'D MAR 28 2003

3.9.10 A Local Plus Program (cont'd)

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Type 2, 3, 4, 5, 6, 7, or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

3.9.11 A Local Nationwide One Program

the Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan	\$280.60
Flat Plan	\$635.60

Local ISDN-PRI

Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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MAY 02 2003

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FILED MAY 01 2003

Local Exchange Service

REC'D MAR 03 2003

3. Service Descriptions(Cont'd)

3.9.10 A Local Plus Program (cont'd)

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Type 2, 3, 4, 5, 6, 7, or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

3.9.11 A Local Nationwide One Program

the Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$280.60
Flat Plan \$635.60

Local ISDN-PRI

Metered Plan \$241.00
Flat Plan \$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute
\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: A customer is not eligible to receive the Program Charge for new Program Service added to a location where the customer already has existing local service. Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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Public Service Commission
MISSOURI

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Carmen L. Ferrante
Tariff Administrator Suite 1100
Chicago, IL 60601

Effective: April 2, 2003

Missouri Public Service Commission

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Local Exchange Service

Missouri Public Service Commission

Service Descriptions (Cont'd)

3.9.12 A Local and Long Distance-Line Solutions

REC'D APR 14 2003 T

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralATA toll calling;

must subscribe to the Local and Long Distance-Line Solutions as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solutions offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 3.1 in this tariff.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (Unlimited)
Unlimited	\$60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 3.1.2.3.1 and 3.1.2.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.9.12 A Business Unlimited Program

REC'D APR 01 2003

Eligibility: To be eligible for this plan, the customer;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralATA toll calling;

must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 3.1 in this tariff.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (Unlimited)
Unlimited	\$60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 3.1.2.3.1 and 3.1.2.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

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Local Exchange Service

REC'D APR 14 2003

3. Service Descriptions (Cont'd)

3.9.12 A Local and Long Distance-Line Solutions Cont'd)

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C. Tariff No. 3., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3. will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

CANCELLED

OCT 01 2003

2nd RS 63.15.4

Missouri Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAY 15 2003

Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

REC'D APR 01 2003

3.9.12 A Business Unlimited Program Cont'd

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C. Tariff No. 3., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3. will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLD.COM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

CANCELLED

MAY 15 2003 by SHRS 63.15.4 Public Service Commission MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

Missouri Public Service Commission

FILED MAY 02 2003

Local Exchange Service

Missouri Public
Service Commission

3. Service Descriptions(Cont'd)

3.9.13 A Business Advantage Program

REC'D APR 01 2003

Eligibility:

To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in sections 3.1.1.2.3.1 3.1.2.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 3.1 in this tariff.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 6, 7, 8, 9 or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

CANCELLED

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Missouri Public
Service Commission

OCT 01 2003

RS 63.15.5

Public Service Commission
MISSOURI

FILED MAY 02 2003

Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.11 Promotions

3.9.11.1 Airline Affinity Promotion 1

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, (including feature charges) interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.2 Airline Affinity Promotion 2

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, (including feature charges) interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.3 Retail Affinity Promotion

Beginning April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

CANCELLED

JAN 30 2003
by *LSRS/63.16*
Missouri Service Commission
MISSOURI

Missouri Public

FILED APR 30 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.2 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ Service and Residential RZA Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

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N

Issued: June 2, 2009

Effective: July 2, 2009

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

CANCELLED
April 8, 2010
Missouri Public
Service Commission
JL-2010-0551

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Missouri Public
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JL-2009-0850

Local Exchange Service

3. Service Descriptions(Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

T/D

T/D

Issued: May 1, 2009

Effective: June 1, 2009

Sandy Chandler
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5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

Cancelled
July 2, 2009
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Service Commission
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FILED
Missouri Public
Service Commission
JL-2009-0775

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI and RLJ Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI and RLJ Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

N

N

Issued: March 10, 2009

Effective: April 9, 2009

Sandy Chandler
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Service Commission
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Missouri Public
Service Commission
JL-2009-0637

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

12. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

13. Residential 50% Discount for 2 Invoices

New customers of Residential RZB, RLI, RLJ and RLK services who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RZB, RLI, RLJ and RLK Services in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

14. Basic Calling Plan BB Certificate Plan

New customers of Basic Calling Plan BB who are contacted by a Company service representative are eligible to receive a certificate providing a credit not to exceed \$12.99 against customer's monthly recurring charge for Basic Calling BB service, as described below.

Customers will be mailed a certificate offering a credit not to exceed \$12.99 against customer's monthly recurring charge for Basic Calling BB service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$12.99 off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

SOME MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.21.13.

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Atlanta, GA 30022

CANCELLED
February 15, 2016
Missouri Public
Service Commission
JL-2016-0179

FILED
Missouri Public
Service Commission
JL-2010-0612

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

15. Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

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N

Issued: April 1, 2011

Effective: May 1, 2011

Griselda Antu
Tariff Administrator-E02F69
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Irving, TX 75038

CANCELLED
February 15, 2016
Missouri Public
Service Commission
JL-2016-0179

FILED
Missouri Public
Service Commission
JL-2011-0506

Local Exchange Service

3. Service Descriptions (Cont'd)

3.10 Small Business Service¹

(N)

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Southwestern Bell Telephone or with MCImetro or another carrier who provisions service either via resale of Southwestern Bell Telephone services or via UNE-Platform service provided by Southwestern Bell Telephone.

CANCELLED - Missouri Public Service Commission - 12/31/2023 - JC-2024-0072

¹ Effective October 1, 2019, the Company will no longer offer local exchange service to new Small Business customers as described in this section (Section 3.10, Small Business Service). Also effective October 1, 2019, existing small business customers currently subscribed to any of the Company local exchange service offerings described in this section (Section 3.10, Small Business Service) will no longer be able to move, add to, or change the service to which they are subscribed.

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(N)

Issued: August 30, 2019

Effective: October 1, 2019

Edwin Reese
Analyst Govt Relations
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FILED
Missouri Public
Service Commission
JL-2020-0042

Local Exchange Service

REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service

Service Commission

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Southwestern Bell Telephone or with MCImetro or another carrier who provisions service either via resale of Southwestern Bell Telephone services or via UNE-Platform service provided by Southwestern Bell Telephone.

Missouri Public

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Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: May 3, 2002

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October 1, 2019
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Service Commission
JL-2020-0042

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

Effective: ~~05/03/2002~~

JUN 07 2002

Missouri Public

Local Exchange Service

REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.1 Business B1

Service Commission

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI WorldCom Communications, Inc., PSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in http://www.mci.com/service and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charges:

- Offering A: \$47.99
- Offering B: \$58.99
- Offering C: \$72.99
- Offering D: \$97.99

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and http://www.mci.com/service/.

Offering B: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and http://www.mci.com/service/.

CANCELLED

Missouri Public

JAN 05 2003

FILED JUN 07 2002

1st RS 63.A
Public Service Commission
MISSOURI

Service Commission

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LOCAL EXCHANGE SERVICE

Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.2 Business B1 Multiline Service

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com/service and must subscribe to Business B1 service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1 service as set forth in this tariff. Customers will receive unlimited local usage. Customers will also receive long distance service as described in Business B1 service as described in MCI WorldCom Communications, Inc., OCC Tariff No. 1 and http://www.mci.com/service/.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charge: \$27.99

Termination: For customers who disconnect their primary line either from interstate service under http://www.mci.com/service/, intrastate service under MCI WorldCom Communications, Inc., OCC Tariff No. 1, or Business B1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

CANCELLED

JAN 05 2003

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Missouri Public Service Commission
MISSOURI

Missouri Public

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Service Commission

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LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.3 Business Service A

Service Commission

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified below, Customers will receive unlimited local usage.

Monthly Recurring Charges: \$42.99

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JAN 05 2003

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Public Service Commission MISSOURI

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Missouri Public

FILED JUN 07 2002

Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.1 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service – Primary Line:

Offering A:	\$81.99
Offering B:	\$56.99
Block-of-Time Offering 1:	
Zone 1:	\$64.99
Zone 2:	\$64.99
Zone 3:	\$64.99
Zone 4:	\$64.99

Business B2 Multiline Service – Per Additional Line:

Offering A:	\$66.99
Offering B:	\$49.99
Block-of-Time Offering 1:	
Zone 1:	\$57.99
Zone 2:	\$57.99
Zone 3:	\$57.99
Zone 4:	\$57.99

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CANCELED
June 1, 2011
Missouri Public
Service Commission
JL-2011-0553

Griselda Antu
Tariff Manager – E02F69
600 Hidden Ridge
Irving, TX 75038

FILED
Missouri Public
Service Commission
JL-2011-0170

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. P.S.C. Tariff No. 1.

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A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

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Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$76.99
Offering B:	\$51.99
Block-of-Time Offering 1:	
Zone 1:	\$59.99
Zone 2:	\$59.99
Zone 3:	\$59.99
Zone 4:	\$59.99

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Business B2 Multiline Service - Per Additional Line:

Offering A:	\$61.99
Offering B:	\$44.99
Block-of-Time Offering 1:	
Zone 1:	\$52.99
Zone 2:	\$52.99
Zone 3:	\$52.99
Zone 4:	\$52.99

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$70.99	I
Offering B:	\$45.99	I
Block-of-Time Offering 1:		
Zone 1:	\$53.99	I
Zone 2:	\$53.99	I
Zone 3:	\$53.99	I
Zone 4:	\$53.99	I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$55.99	I
Offering B:	\$38.99	I
Block-of-Time Offering 1:		
Zone 1:	\$46.99	I
Zone 2:	\$46.99	I
Zone 3:	\$46.99	I
Zone 4:	\$46.99	I

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Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
May 1, 2009
Missouri Public
Service Commission
JL-2009-0746

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$66.99
Offering B:	\$41.99
Block-of-Time Offering 1:	
Zone 1:	\$49.99 I
Zone 2:	\$49.99
Zone 3:	\$49.99
Zone 4:	\$49.99 I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$51.99
Offering B:	\$34.99
Block-of-Time Offering 1:	
Zone 1:	\$42.99 I
Zone 2:	\$42.99
Zone 3:	\$42.99
Zone 4:	\$42.99 I

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Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
July 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges

Business B2 Service – Primary Line:

Offering A:	\$66.99	
Offering B:	\$41.99	
Block-of-Time Offering 1:		
Zone 1:	\$46.99	
Zone 2:	\$46.99	
Zone 3:	\$46.99	
Zone 4:	\$46.99	

Business B2 Multiline Service – Per Additional Line:

Offering A:	\$51.99	
Offering B:	\$34.99	
Block-of-Time Offering 1:		
Zone 1:	\$39.99	
Zone 2:	\$39.99	
Zone 3:	\$39.99	
Zone 4:	\$39.99	

Issued: July 19, 2007

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Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
September 1, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$63.99 I
Offering B:	\$38.99 I
Block-of-Time Offering 1:	
Zone 1:	\$46.99 I
Zone 2:	\$46.99 I
Zone 3:	\$46.99 I
Zone 4:	\$46.99 I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$48.99 I
Offering B:	\$31.99 I
Block-of-Time Offering 1:	
Zone 1:	\$39.99 I
Zone 2:	\$39.99 I
Zone 3:	\$39.99 I
Zone 4:	\$39.99 I

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$59.99	
Offering B:	\$34.99	
Block-of-Time Offering 1:		N
Zone 1:	\$42.99	
Zone 2:	\$42.99	
Zone 3:	\$42.99	
Zone 4:	\$42.99	N

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$44.99	
Offering B:	\$27.99	
Block-of-Time Offering 1:		N
Zone 1:	\$35.99	
Zone 2:	\$35.99	
Zone 3:	\$35.99	
Zone 4:	\$35.99	N

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Carmen L. Feliciano
Tariff Administrator
Chicago, IL

Cancelled
September 1, 2006

Filed

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1. C

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A: \$59.99
Offering B: \$34.99

Business B2 Multiline Service - Per Additional Line:

Offering A: \$44.99
Offering B: \$27.99

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

REC'D MAY 01 2003

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to four (4) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A: \$59.99
Offering B: \$34.99

Business B2 Multiline Service - Per Additional Line:

Offering A: \$44.99
Offering B: \$27.99

ALL MATERIAL ON THIS PAGE IS NEW.

CANCELLED

OCT 16 2003

by 1st RS 63.21.2
Public Service Commission
MISSOURI

FILED JUN 01 2003

LOCAL EXCHANGE SERVICE

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JAN 05 2004

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

Service Commission

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

By Subscribing to this service, Customer understands that the use of this service is restricted in the following manner iv) CUSTOMER MAY NOT RESELL THE SERVICE IN ANY MANNER, INCLUDING BUT NOT LIMITED TO AS A WHOLESALER OR AGGREGATOR, AND v) CUSTOMER MAY NOT UTILIZE THE SERVICE FOR EXCESSIVE NON-VOICE APPLICATIONS (INCLUDING BUT NOT LIMITED TO DIAL -UP INTERNET SERVICE OR FACSIMILE SERVICE

Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/>.
- 2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

**Missouri Public
Service Commission**

FILED FEB 05 2004

CANCELLED

MAR 19 2004
by *2nd RS 63.21.3*
Public Service Commission
MISSOURI

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

REC'D MAY 01 2003

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and http://www.mci.com/service/, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under http://www.mci.com/service.
2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and http://www.mci.com/service/, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under http://www.mci.com/service to which they were subscribed at the time of enrollment in Business B2 Service.

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FEB 05 2004

by RS 63.21.3 Public Service Commission MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: May 1, 2003

Carmen L. Feliciano Tariff Administrator Suite 1100 Chicago, IL 60601

Missouri Public Service Commission

FILED JUN 01 2003

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

- 5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.

- 6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$51.99	
Each Additional Line:	\$49.99	

ISSUED: September 21, 2010

Effective: October 1, 2010

Griselda Antu
Tariff Manager – E02F69
600 Hidden Ridge
Irving, TX 75038

CANCELED
June 1, 2011
Missouri Public
Service Commission
JL-2011-0553

FILED
Missouri Public
Service Commission
JL-2011-0170

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1. T

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1. T

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$46.99	I
Each Additional Line:	\$44.99	I

ISSUED: April 20, 2009

EFFECTIVE: May 1, 2009

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JL-2011-0170

FILED
Missouri Public
Service Commission
JL-2009-0746

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$40.99 I
Each Additional Line: \$38.99 I

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$36.99 |
Each Additional Line: \$34.99 |

Issued: July 19, 2007

Effective: August 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
July 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$33.99 I
Each Additional Line: \$31.99 I

Issued: August 1, 2006

Effective: September 1, 2006

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

CANCELLED
August 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1. C C

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$29.99
Each Additional Line: \$27.99

LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

REC'D MAY 01 2003

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$29.99
Each Additional Line: \$27.99

CANCELLED

OCT 22 2003
By *RS 63.21.6*
Public Service Commission
MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:¹

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B or the Block-of-Time offering 1 who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B or the Block-of-Time offering 1 will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B or Block-of-Time Offering 1 in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

¹Effective July 8, 2006, Small Business Affinity Savings Plan will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B or the Block-of-Time offering 1 who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B or the Block-of-Time offering 1 will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B or Block-of-Time Offering 1 in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

Cancelled

July 8, 2006

Missouri Public

Service Commission

Issued: February 8, 2006

Carmen L. Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

Effective: March 9, 2006

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

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Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

REC'D AUG 29 2003

3.9.1 Service Offerings (Cont'd)

Service Commission

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

CANCELLED

FEB 05 2004

By 1st RS 63.21.7 Public Service Commission MISSOURI

Missouri Public Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

FILED OCT 01 2003

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.5 Small Business Saves Credit Plan

Existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan

3.10.3.6 Small Business Term Plan 3

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.7 Small Business Term Plan 4

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: June 30, 2006

Effective: August 1, 2006

CANCELLED
June 1, 2008
Missouri Public
Service Commission

Carmen L. Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

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D

3.10 Small Business Service (Cont'd)

3.10.3.8 Small Business Term Plan 5 1/

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan 2/

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Existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

- \$50 2 - 4 lines
- \$100 5 - 9 lines
- \$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan.

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

1/ Effective June 1, 2008 Small Business Term Plan 5, will no longer be available to new customers.

2/ Effective April 1, 2009, this service will no longer be available to new customers.

N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.8 Small Business Term Plan 5¹

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan

Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines
\$100 5 - 9 lines
\$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

¹Effective June 1, 2008, Small Business Term Plan 5, will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.8 Small Business Term Plan 5

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan

Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines
\$100 5 - 9 lines
\$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan.

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan 2/

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below. N

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan 3/

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan. T

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective March 1, 2010, this service will no longer be available to new customers.

2/ Effective May 19, 2010, this plan will no longer be available to new customers. N

3/ Effective April 1, 2009, this service will no longer be available to new customers. T

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Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan 1/ N

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan 1/ N

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan 2/ T

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective March 1, 2010, this service will no longer be available to new customers. N

2/ Effective April 1, 2009, this service will no longer be available to new customers. T

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

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D

3.10.3.11 Business B2 \$45 Certificate Plan

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan ^{1/}

N

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

^{1/} Effective April 1, 2009, this service will no longer be available to new customers.

N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan I

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

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Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZB, RLB, RLI, RLJ, and RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RZB, RLB, RLI, RLJ, and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. T/N T/N

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

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Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

N

3.10.3.18 \$25 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RZA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

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3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZB, RLC, RLH, RLI, RLK, RLL, and RLG, Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

T/N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

T

1/ Effective April 8, 2010, this plan will no longer be available to new customers.

N

Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering. N

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, and RZB Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan. N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

3.10.3.20 \$25 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

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Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

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3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan 1/

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The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

1/ Effective April 1, 2009, this service will no longer be available to new customers.

N

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RZA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

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Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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^{1/} Effective May 19, 2010, this plan is no longer available to new customers.

Issued: May 10, 2010

Effective: June 9, 2010

CANCELLED
February 15, 2016
Missouri Public
Service Commission
JL-2016-0179

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

FILED
Missouri Public
Service Commission
JL-2010-0641

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.26 Small Business 15% Discount for 2 Invoices

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, will receive a discount of 15% on each of their first two invoices after enrollment in this plan. This plan is not combinable with any other offering.

^{1/} Effective May 19, 2010, this plan is no longer available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.10.3.24

Small Business 10% Discount for 3 Invoices:

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: May 1, 2008

Effective: June 1, 2008

CANCELLED
May 19, 2010
Missouri Public
Service Commission
JL-2010-0612

Carmen L. Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call Operator Assisted: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies. T

Collect Operator Assisted: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies. T

Station to Station Operator Assisted: calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies T

Collect - Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. N

3rd Number Billing - Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance. N

Operator Assisted - Sent Paid: includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins. N

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

<u>Operator Services Charges:</u> ¹		
Busy Line Verification:	\$1.50	
Busy Line Interrupt:	\$2.00	
Person-to-Person Call:	\$9.00	
3 rd Number Billing Call Operator Assisted:	\$5.00	T
Collect Operator Assisted:	\$5.00	T
Station to Station Operator Assisted:	\$3.00	T
Collect - Mechanized/Automated	\$5.00	N
Operator Assisted - Sent Paid	\$3.00	
3 rd Number Billing - Mechanized/Automated	\$5.00	N

¹ These Charges will become levied as billing becomes available.

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Service Commission

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Operator Services Charges:¹

Busy Line Verification:	\$1.50
Busy Line Interrupt:	\$2.00
Person-to-Person Call:	\$9.00
3rd Number Billing Call:	\$5.00
Collect:	\$5.00
Station-to-Station:	\$3.00

CANCELLED

JUN 01 2003
By STRS 6322
Public Service Commission
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

¹These charges will be levied as billing becomes available.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

*Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only. T

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff.

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$1.25
Non-Published Listing:	\$2.00
Primary Straight Line Under Listing*:	\$2.00
Primary Caption Listing*:	\$2.00
Multi-Ring Listing:	\$0.00

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. T

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

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Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff. N

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>	
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing	
Business Additional Listing:	\$2.00	
Additional Main Listing:	\$0.00	
Non-Listed:	\$1.25	
Non-Published Listing:	\$2.00	
Primary Straight Line Under Listing*:	\$2.00	
Primary Caption Listing:	\$2.00	
Multi-Ring Listing:	\$0.00	n

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N

Missouri Public

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types **Service Commission**

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$1.25
Non-Published Listing:	\$2.00
Primary Straight Line Under Listing:	\$2.00
Primary Caption Listing:	\$2.00

CANCELLED

JUN 01 2003
By ISRS 63.24
Public Service Commission
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee ¹ :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$1.25
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

¹Customers of Small Business Service under this tariff will receive a waiver of this charge.

Issued: April 22, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

Cancelled
June 1, 2007

Filed

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee ¹ :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

¹Customers of Small Business Service under this tariff will receive a waiver of this charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge ¹	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

¹customers of Small Business Service under this tariff will receive a waiver of this charge.

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LOCAL EXCHANGE SERVICE
REC'D MAR 22 2004

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

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CANCELLED

MAY 14 2004
By *3rd P.S.C. 3.25*
Public Service Commission
MISSOURI

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

Missouri Public Service Commission

FILED APR 01 2004

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REGD MAY 01 2003

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

CANCELLED

APR 01 2004

By *JRS 63.25*
Public Service Commission
MISSOURI

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

CERTAIN MATERIAL ON THIS PAGE HAS BEEN MOVED TO PAGE 63.25.1.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

Service Commission

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
New Line Installation:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$ 5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report:	\$10.00
Duplicate Invoice (per invoice copy):	\$10.00
Hunting Installation Charge:	\$12.00
Hunt Group Change Charge:	\$12.00

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

3.10.8 Blocking Features Monthly Recurring Charges

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

CANCELLED

JUN 01 2003
By JORS 63.25
Public Service Commission
MISSOURI

Missouri Public

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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Three Way: This features restricts the customer from using pay per use Three Way Calling

Complete Blocking for Caller ID (Per Line Block):
Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

3.10.8 Blocking Features Monthly Recurring Charges Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service Prior to June 1, 2003.

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

*The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003.

Block 900 and 976:	\$0.00
Block Call Return	\$0.00
Block Call Trace:	\$0.00
Block Collect Calling:	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Complete Blocking for Caller ID*	\$0.00
Selective Caller ID Blocking*	\$0.00
Toll Blocking (Per Line)	\$4.95

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customers from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing. N

Block Three Way: This feature restricts the customer from using pay per use Three Way Calling. N

3.10.8 Blocking Feature Monthly Recurring Charges (Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service prior to June 1, 2003. N

Block 900 and 976:	\$0.00	N
Toll Blocking:	\$0.00	
Block Collect Calling:	\$0.00	
Block Third Party Calling:	\$0.00	

The following blocking features are available to customers of Small Business Service subscribing to service on or after June 1, 2003.

Block 900 and 976:	\$0.00	
Block Call Return:	\$0.00	
Block Call Trace:	\$0.00	
Block Collect Calling:	\$0.00	
Block Collect & Third Party Calling:	\$0.00	
Block DACC:	\$0.00	
Block Repeat Dialing:	\$0.00	
Block Third Party Calling:	\$0.00	
Block Three Way Calling:	\$0.00	
Toll Blocking (Per Line):	\$4.95	N

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Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Avenue, Suite 1100
Chicago, Illinois 60601

LOCAL EXCHANGE SERVICE

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3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.9 Features and Options

The following features may be included on customer's primary line only.

Call Forwarding: Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Calling - 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00	
Call Forwarding	\$5.50	
Call Forwarding - Busy	\$2.75	
Call Forwarding - No Answer	\$0.00	
Call Forwarding - Busy and No Answer	\$3.50	
Call Return (*69)	\$4.00	
Call Screening	\$4.00	
Call Waiting	\$7.00	
Call Waiting ID - Name and Number*	\$4.75	T
Caller ID - Name*	\$7.75	T
Caller ID - Name and Number*	\$9.00	T
Caller ID - Number Only*	\$7.75	
Multi-Ring 2	\$5.25	
Multi-Ring 3	\$5.25	
Repeat Dialing (*66)	\$4.00	
Speed Dial 8	\$3.25	
Three-Way Calling	\$4.00	
Hunting Circular*	\$1.00	N
Hunting Sequential*	\$1.00	N

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

** This charge applies to customers enrolling in offering C of Business B2 Service N

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$0.00
Call Forwarding - Busy and No Answer	\$3.50
Call Return (*69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (*66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

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* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

LOCAL EXCHANGE SERVICE

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3. Service Descriptions(Cont'd)

REC'D MAY 01 2003

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (+66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$2.75
Call Forwarding - Busy and No Answer	\$3.50
Call Return (+69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (+66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

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LOCAL EXCHANGE SERVICE

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3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.10 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Return (*69)This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

<u>Feature</u>	<u>Per-Use Charge</u>	
Repeat Dialing (66)	\$0.75*	
Call Return (69)	\$0.75*	
Call Trace**	\$6.48	N
Three-Way Calling***	\$0.75	N

*A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

** Available to customers subscribing to Business B2 Service on or after June 1, 2003. N

*** Available to customers subscribing to Business B2 Service on or after June 1, 2003. A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage. N

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Tariff Administrator Suite 1100
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LOCAL EXCHANGE SERVICE

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3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.10 Pay Per Use Features

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Feature	Per-Use Charge
Repeat Dialing (*66)	\$0.75*
Call Return (*69)	\$0.75*

* A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

Package Monthly Recurring Charge

Feature Value Pak: \$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak: \$14.99

Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

3.10.13 Service Availability

Service is available in Zone 1 adopted by the Missouri Corporation Commission.

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

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3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
----------------	---------------------------------

Feature Value Pak: \$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak: \$14.99

Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

3.10.13 Service Availability

Service is available in Zones 1, 2 and 3 adopted by the Missouri Corporation Commission. N

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

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APR 19 2004
L. J. ANDRS
Public Service Commission
MISSOURI

Missouri Public Service Commission

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